



DEPARTMENT OF THE TREASURY
WASHINGTON, D.C. 20220

September 29, 2017

Re: 2016-06-138

John Greenwald
8512 Newcastle Ave
Northridge, CA 91325

Dear Mr. Greenwald:

This is in response to your Freedom of Information Act (FOIA) request to the U.S. Department of the Treasury, dated June 25, 2016. You have requested copies of all complaints submitted about Treasury's cafeteria for calendar years 2014 and 2015.

Your request has been processed under the provisions of the FOIA, 5 U.S.C. § 552. A search conducted within the Treasury Departmental Offices was conducted for records that would be responsive to your request. Our search identified 4 responsive pages. After review of those documents, I have determined that portions will be withheld pursuant to Exemption 6 of the FOIA, as described below.

FOIA Exemption 6 exempts from disclosure personnel or medical files and similar files the release of which would cause a clearly unwarranted invasion of personal privacy. This requires a balancing of the public's right to disclosure against the individual's right to privacy. The privacy interests of the individuals in the records you have requested outweigh any minimal public interest in disclosure of the information. Any private interest you may have in that information does not factor into the aforementioned balancing test.

If you are dissatisfied with the Department's action on your request, you may appeal within 90 days of the date of this letter. Your appeal must be in writing, be signed by you or your representative, should contain the rationale for the appeal, and should cite the FOIA reference number noted above. The envelope and the appeal letter must be clearly marked "Appeal," and should be mailed to: FOIA Appeal, FOIA and Transparency, Department of the Treasury, Washington, DC 20220.

The Office of Government Information Services (OGIS) also mediates disputes between FOIA requesters and Federal agencies as a non-exclusive alternative to litigation. If you wish to contact OGIS, you may email them at ogis@nara.gov or call 877-684-6448.

Sincerely,

Ryan Law
FOIA and Transparency

This document is made available through the declassification efforts
and research of John Greenewald, Jr., creator of:

The Black Vault



The Black Vault is the largest online Freedom of Information Act (FOIA)
document clearinghouse in the world. The research efforts here are
responsible for the declassification of hundreds of thousands of pages
released by the U.S. Government & Military.

Discover the Truth at: **<http://www.theblackvault.com>**



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	Excellent	Good	Fair	Poor
QUALITY				
Quality of food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you receive exactly what you ordered?	Yes <input type="radio"/>	No <input type="radio"/>		
What did you order?				

SERVICE				
Speed of service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courtesy of employees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employee appearance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was your order taken promptly?	Yes <input type="radio"/>	No <input type="radio"/>		

CLEANLINESS				
Inside cafe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dining area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

COMMENTS/SUGGESTIONS

Please repair the serving cabinet for coffee. The formica is peeling & is held on with masking tape. It is dirty & unattractive. This should be an easy fix.
Thanks for your attention.

Name _____
Address _____
City _____ State _____ Zip _____
Phone _____ Email _____
Date of Visit 2/21/17 (though the formica has been peeling for several months) Time _____ AM/PM

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	Excellent	Good	Fair	Poor
QUALITY				
Quality of food	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the money	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you receive exactly what you ordered?	Yes <input checked="" type="radio"/>	No <input type="radio"/>		
What did you order?	<u>Eggs & toast, croissant</u>			

SERVICE				
Speed of service	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courtesy of employees	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employee appearance	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was your order taken promptly?	Yes <input checked="" type="radio"/>	No <input type="radio"/>		

CLEANLINESS				
Inside cafe	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dining area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

COMMENTS/SUGGESTIONS

Eddie the cook is Awesome! The breakfast that he cooks is done no runny eggs or half-cooked omelette. When he is not there I do not eat!
(b) (6)

Name (b) (6)
Address _____
City _____ State _____ Zip _____
Phone 2-1230 Email (b) (6)
Date of Visit 5/9/17 Time 7:40 AM/PM

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	Excellent	Good	Fair	Poor
QUALITY				
Quality of food	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the money	<input checked="" type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you receive exactly what you ordered?	Yes <input checked="" type="radio"/>	No <input type="radio"/>		
What did you order?	Philly Steak & Cheese			

	Excellent	Good	Fair	Poor
SERVICE				
Speed of service	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courtesy of employees	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employee appearance	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was your order taken promptly?	Yes <input checked="" type="radio"/>	No <input type="radio"/>		

	Excellent	Good	Fair	Poor
CLEANLINESS				
Inside cafe	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dining area	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

COMMENTS/SUGGESTIONS
Chef (b)(6) was very prompt with taking my order. The food was great. Thanks to your staff for all they do. Everyone is great!!

Name (b)(6)
Address
City Washington DC State Zip
Phone Email
Date of Visit 9/29/16 Time 1:45 AM

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	Excellent	Good	Fair	Poor
QUALITY				
Quality of food	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the money	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you receive exactly what you ordered?	Yes <input checked="" type="radio"/>	No <input type="radio"/>		
What did you order?	BREAKFAST			

	Excellent	Good	Fair	Poor
SERVICE				
Speed of service	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courtesy of employees	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employee appearance	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was your order taken promptly?	Yes <input checked="" type="radio"/>	No <input type="radio"/>		

	Excellent	Good	Fair	Poor
CLEANLINESS				
Inside cafe	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dining area	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

COMMENTS/SUGGESTIONS
Chef (b)(6) was very professional, quick, and accurate. Always a pleasure to speak with.

Name (b)(6)
Address
City State Zip
Phone Email
Date of Visit 11/18/2017 Time 08:15 AM

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	Excellent	Good	Fair	Poor
QUALITY				
Quality of food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you receive exactly what you ordered?	Yes	No		
What did you order?				

SERVICE				
Speed of service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courtesy of employees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employee appearance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was your order taken promptly?	Yes	No		

CLEANLINESS				
Inside cafe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dining area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

COMMENTS/SUGGESTIONS

I liked the roasted tomatoes

Name

Address

City State Zip

Phone Email

Date of Visit Time AM PM

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Quality of food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you receive exactly what you ordered?	Yes	No		
What did you order?				

SERVICE				
Speed of service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courtesy of employees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employee appearance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was your order taken promptly?	Yes	No		

CLEANLINESS				
Inside cafe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dining area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

COMMENTS/SUGGESTIONS

*Monthly payment for food. \$30-50
gets us hot bar food etc. Saves cost on
food that is thrown away because customers
are more inclined to eat the food*

Name

Address

City State Zip

Phone Email

Date of Visit Time AM PM

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	Excellent	Good	Fair	Poor
QUALITY				
Quality of food	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the money	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you receive exactly what you ordered?	<input checked="" type="radio"/> Yes	<input type="radio"/> No		
What did you order?				

	Excellent	Good	Fair	Poor
SERVICE				
Speed of service	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courtesy of employees	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employee appearance	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was your order taken promptly?	<input checked="" type="radio"/> Yes	<input type="radio"/> No		

	Excellent	Good	Fair	Poor
CLEANLINESS				
Inside cafe	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dining area	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

COMMENTS/SUGGESTIONS

(b) (6) made great Turkey sliders (2/3 ~~perfect~~ special)
Making it a regular menu item would be fantastic

Name _____

Address _____

City _____ State _____ Zip _____

Phone _____ Email _____

Date of Visit _____ Time _____ AM PM

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Quality of food	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the money	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did you receive exactly what you ordered?	<input type="radio"/> Yes	<input type="radio"/> No		
What did you order?	Egg & Cheese on Criscent			

	Excellent	Good	Fair	Poor
SERVICE				
Speed of service	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courtesy of employees	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employee appearance	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was your order taken promptly?	<input checked="" type="radio"/> Yes	<input type="radio"/> No		

	Excellent	Good	Fair	Poor
CLEANLINESS				
Inside cafe	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dining area	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

COMMENTS/SUGGESTIONS

Job. Keep doing great

Name _____

Address _____

City _____ State _____ Zip _____

Phone _____ Email _____

Date of Visit _____ Time _____ AM PM

GREAT SERVICE. IN EVERY WAY. EVERY DAY

