

## DEPARTMENT OF THE TREASURY WASHINGTON, D.C. 20220

September 29, 2017

Re: 2016-06-138

John Greenewald 8512 Newcastle Ave Northridge, CA 91325

Dear Mr. Greenewald:

This is in response to your Freedom of Information Act (FOIA) request to the U.S. Department of the Treasury, dated June 25, 2016. You have requested copies of all complaints submitted about Treasury's cafeteria for calendar years 2014 and 2015.

Your request has been processed under the provisions of the FOIA, 5 U.S.C. § 552. A search conducted within the Treasury Departmental Offices was conducted for records that would be responsive to your request. Our search identified 4 responsive pages. After review of those documents, I have determined that portions will be withheld pursuant to Exemption 6 of the FOIA, as described below.

**FOIA Exemption 6** exempts from disclosure personnel or medical files and similar files the release of which would cause a clearly unwarranted invasion of personal privacy. This requires a balancing of the public's right to disclosure against the individual's right to privacy. The privacy interests of the individuals in the records you have requested outweigh any minimal public interest in disclosure of the information. Any private interest you may have in that information does not factor into the aforementioned balancing test.

If you are dissatisfied with the Department's action on your request, you may appeal within 90 days of the date of this letter. Your appeal must be in writing, be signed by you or your respresentative, should contain the rationale for the appeal, and should cite the FOIA reference number noted above. The envelope and the appeal letter must be clearly marked "Appeal," and should be mailed to: FOIA Appeal, FOIA and Transparency, Department of the Treasury, Washington, DC 20220.

The Office of Government Information Services (OGIS) also mediates disputes between FOIA requesters and Federal agencies as a non-exclusive alternative to litigation. If you wish to contact OGIS, you may email them at ogis@nara.gov or call 877-684-6448.

Sincerely,

Ryan Law

FOIA and Transparency

This document is made available through the declassification efforts and research of John Greenewald, Jr., creator of:

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|  | Excellent                              | Good             | Fair                            | Poor                                    |
|--|--|------------------|---------------------------------|---|
| QUALITY  | 1000000-001000000000000000000000000000 | 100200 AV        | 390,700,000<br>20 <u>40,000</u> | 122                                     |
| Quality of food  | O                                      | 0                | 0                               | $\circ$                                 |
| Value for the money  | 0                                      | 0                | 0                               | 0                                       |
| Did you receive exactly what you or                                      | lered? Yes                             | No               |                                 |   |
| What did you order?  |  |                  |                                 |   |
| CED/IOF  |  |                  |                                 |   |
| SERVICE  |  | ^                | 0                               |   |
| Speed of service   | 0                                      | $\sim$           | Ö                               | 0                                       |
| Courtesy of employees  | 0                                      | Ö                | Ö                               | 0                                       |
| Employee appearance  | U                                      | $\circ$          | O                               | $\circ$                                 |
| Was you order taken promptly?  | Yes No                                 |                  |                                 |   |
| CLEANLINESS  |  |                  |                                 |   |
| Inside cafe  | 0                                      | 0                | $\circ$                         | $\cap$                                  |
|  | 0                                      | 0                | 0                               | $\tilde{O}$                             |
| Dining area  | O                                      | 0                | O                               |   |
| COMMENTS/SUGGESTIONS   | 9                                      |                  |                                 |   |
| Please ce poir the service   | colinet for coff                       | re. The          | forms                           | ca                                      |
| is preline + is held no  | the masking                            | 4.00             | Itie                            |   |
| dicta & matteretive  | This should 6                          | 2 80 63          | su fi                           | х.                                      |
| Please repair the service is pealing this held on dicting a mattractive. | 1. Ka Far wa                           | ratte            | Hala                            |   |
| Name   | names to g                             | 10 2027 10000000 |                                 |   |
| Address  |  |                  |                                 |   |
|  | ***************                        | 7in              |                                 | • |
| City   |  |                  |                                 |   |
| Phone Date of Visit 2/21/17 (Tho-of been peeling                         | Email                                  |                  |                                 | AM                                      |
| Date of Visit A. J.A. J. F. C. L. L.                                     | Coc several man                        | 1 <b>im</b> e    | <del>.</del>                    | PM                                      |
| been peering   | (a) 2000 - 1                           | )                |                                 |   |

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|   | Excellent                 | Good      | Fair               | Poor       |
|---|---------------------------|-----------|--------------------|------------|
| QUALITY   |                           | 5545 SS46 | \$4850J            | NO 2000425 |
| Quality of food   | Ø                         | $\circ$   | 0                  | 0          |
| Value for the money   | O                         | <b>⊘</b>  | 0                  | $\circ$    |
| Did you receive exactly what you ordered?                           | Yes                       | No.       |                    |            |
| What did you order? Ess; torstal                                    | CVOIDE                    | ٠٠٠٠      |                    |            |
| SERVICE   | () (                      |           |                    | i          |
| Speed of service  | <b>(</b>                  | 0         | 0                  | 0          |
| Courtesy of employees   | Ø                         | 0         | 0                  | 0          |
| Employee appearance   | <b>©</b>                  | $\circ$   | 0                  | 0          |
| Was you order taken promptly?(Yes)                                  | No                        |           |                    |            |
| CLEANLINESS   | A Francis                 | 0.07 ka25 |                    | 1700.000   |
| Inside cafe   | Ø                         | 0         | 0                  | 0          |
| Dining area   | 0                         | 0         | 0                  | 0          |
| COMMENTS/SUGGESTIONS Eddie The Cook is Au That her cooks cook is do | vesome<br>nene<br>herrnet | the 1     | orealu<br>ess. et. | d ed:      |
| Name (b) (6)  |                           |           |                    |            |
| Address   |                           |           |                    |            |
| City State  | (6)                       | 7in       |                    | ***        |
| Phone 2-1230 Ema  | (-)                       |           |                    | (E)        |
| Date of Visit   | ***********               | Tim       | e 7:40             | PM         |





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|   | Excellent       | Good           | Fair                   | Poor      |
|---|-----------------|----------------|------------------------|-----------|
| QUALITY   |                 | 1              | 10 etatel 1            | 24 Octo   |
| Quality of food   | O               | 0              | Ō                      | Ō         |
| Value for the money   | 10              | D.             | O                      | ·O        |
| Did you receive exactly what you ordered?   | :Yes            | No             |                        |           |
| What did you order? Whilly Stak E   | . Checse        |                |                        |           |
| SERVICE   | /               |                |                        |           |
| Speed of service  | 8/              | $\circ$        | 0                      | 0         |
| Courtesy of employees   | 8/              | 0              | 0                      | 0         |
| Employee appearance   | <b>O</b>        | $\circ$        | 0                      | 0         |
| Was you order taken promptly? Yes   | No              |                |                        |           |
| CLEANLINESS   | ,               |                |                        |           |
| Inside cafe   | 0               | 0              | 0                      | 0         |
| Dining area   | 0               | 0              | 0                      | 0         |
| Chef (b) (6) was very prompt. The food was great T Staff for all they do.   | with the hooks  | raking<br>to y | My 01<br>DDC<br>97.802 | der.      |
| Name (b) (6)  |                 |                |                        |           |
| Address   |                 |                |                        | ********  |
| City Washington DC State  | *************** | 4IP            |                        |           |
| Phone Email  Date of Visit  |                 | Time           | 1:45                   | AM<br>C₩9 |
| - Service Automotive - Leave to the Artista Automotive Service Englished Control property SECTION FRANCE (\$1.5.2.00) | . u             | nested state   |                        |           |

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|  | Excellent           | Good             | Fair    | Poor      |
|--|---------------------|------------------|---------|-----------|
| QUALITY  | •                   | ^                | 0       |           |
| Quality of food                                    |                     | Ŏ                | $\circ$ | $\circ$   |
| Value for the money                                |                     | O                | $\circ$ | $\circ$   |
| Did you receive exactly what you ordered?          | Yes                 | No               |         |           |
| What did you order? BATALFAS                       | 7                   |                  |         |           |
| SERVICE  |                     |                  |         |           |
| Speed of service                                   |                     | 0                | $\circ$ | 0         |
| Courtesy of employees                              | •                   | 0                | 0       | $\circ$   |
| Employee appearance                                | 0                   | 0                | 0       | 0         |
| Was you order taken promptly? Yes                  | No                  |                  |         |           |
| CLEANLINESS  |                     |                  |         |           |
| Inside cafe  |                     | 0                | 0       | $\circ$   |
| Dining area  | •                   | 0                | 0       | 0         |
| COMMENTS/SUGGESTIONS  HEF. WAS YEARY A. PLE.       | POFESSION<br>ASLURE | AL, QU<br>TO SPE | NCC W   | IND<br>7H |
| Name ARL Address MAJO TREAS City State Phone Email | uy                  | Zip .            |         |           |
| Date of Visit                                      |                     | Time             | 9       | Pla       |





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| QUALITY                               | Exceller  | nt Good  | Fair       | Poor    |
|---------------------------------------|-----------|----------|------------|---------|
| Quality of food                       | 0         | 0        | 0          | 0       |
| Value for the money                   | $\circ$   | $\circ$  | $\circ$    | 0       |
| Did you receive exactly what you orde | red? Yes  | No       |            |         |
| What did you order?                   |           |          |            |         |
| SERVICE                               |           |          |            |         |
| Speed of service                      | $\circ$   | $\circ$  | $\bigcirc$ | $\circ$ |
| Courtesy of employees                 | Ō         | 0        | 0          | O       |
| Employee appearance                   | 0         | 0        | O          | $\circ$ |
| Was you order taken promptly?         | Yes No    |          |            |         |
| CLEANLINESS                           |           |          |            |         |
| Inside cafe                           | $\circ$   | $\circ$  | 0          | $\circ$ |
| Dining area                           | 0         | $\circ$  | $\circ$    | 0       |
| COMMENTS/SUGGESTIONS                  | , 0 ,     | <b>\</b> |            |         |
| COMMENTS/SUGGESTIONS                  | roasted - | s mate   | يو (       |         |
|                                       |           |          |            |         |
|                                       |           |          |            |         |
|                                       |           |          |            |         |
| Name                                  |           |          |            |         |
| Address S                             |           |          |            |         |
| Phone E                               |           |          | -          |         |
| Date of Visit                         |           |          |            | 114     |
|                                       |           |          |            |         |

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| OHALITY   | Excellent            | Good                         | Fair                                    | Poor        |
|---|----------------------|------------------------------|---|-------------|
| QUALITY Quality of food Value for the money Did you receive exactly what you ordered? What did you order? |                      | O<br>O<br>No                 | 0                                       | 0           |
| SERVICE Speed of service Courtesy of employees Employee appearance Was you order taken promptly?          | ()<br>()<br>()<br>No | 0                            | 0                                       | 000         |
| CLEANLINESS<br>Inside cafe<br>Dining area   | 0                    | 0                            | 0                                       | 00          |
| COMMENTS/SUGGESTIONS  Monthly Capminit  Sets had hot ber  Food that is throw  are more inclined  Name     |                      | pod.<br>fc. 5<br>hec<br>t th | aves o                                  | SO<br>outon |
| Address  City State  Phone Email  Date of Visit   |                      |                              | *************************************** |             |





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| QUALITY Quality of food Value for the money  | C       | 6000             | O                             | O<br>O |    |
|--|---------|------------------|-------------------------------|--------|----|
| Did you receive exactly what you ordered?<br>What did you order?   | Yes     | No               | ••••••                        |        |    |
| SERVICE Speed of service Courtesy of employees Employee appearance Was you order taken promptly?  Yes    | No      | 000              | 000                           | 0 0    |    |
| CLEANLINESS<br>Inside cafe<br>Dining area  | 8       | 0                | 0                             | 0      |    |
| COMMENTS/SUGGESTIONS  (b) (6)  Making it a regular,  | rkey sl | iders<br>n would | (yesterne)<br>d bi<br>ntostiv | 13     | R. |
| Name   |         |                  |                               |        |    |
| Address         State           City         State           Phone         Email           Date of Visit |         | Zip              |                               | ·····  |    |

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| OHAL ITY  | Excellent | Good    | Fair        | Poor     |
|---|-----------|---------|-------------|----------|
| QUALITY   |           |         |             |          |
| Quality of food   | 0         | 9       | 0           | Ö        |
| Value for the money   | , 0       | Ø       | $\circ$     | 0_       |
| Did you receive exactly what you ordered?                     | /Yes      | No      |             |          |
| Did you receive exactly what you ordered? What did you order? | vese c    | MC      | 1158        | wi,      |
| SERVICE   |           |         |             |          |
|   |           |         | $\circ$     | 0        |
| Speed of service  | 2         | $\sim$  | 0           | 9        |
| Courtesy of employees   |           | 2       | 0           | 0        |
| Employee appearance   | ~         | O       | O           | U        |
| Was you order taken promptly? Yes                             | NO        | 970     |             |          |
| CLEANLINESS   | ,         |         |             |          |
| Inside cafe   | 81        | $\circ$ | $\circ$     | $\circ$  |
| Dining area   | 8         | Õ       | $\tilde{O}$ | Õ        |
|   |           |         |             |          |
| COMMENTS/SUGGESTIONS  16-7                                    | 0         |         |             | 7        |
| 1 Keep  | apr       | 9       | ver         | d        |
| 206. reep   |           | .1      |             |          |
|   |           |         |             |          |
| (b) (6)   |           | T Y     |             |          |
| Name  |           | a       |             |          |
| Address   |           |         |             | e a mir  |
| City  |           | Zip.    | OD/         | /_/_     |
| Phone Email   |           |         |             |          |
| Date of Visit   |           | Time    | J           | AM<br>PM |
|   |           |         |             |          |
|   |           |         |             | 0.00     |

