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STAR GATE OPERATIONAL USER INTERVIEW "ORG. E"

USER POC: Ca, et al DATE: 14 July 1995

Operational Task: Most tasking requested information about future events, usually the time and/or place (or location) of a meeting. Some tasking requested additional information describing a person or a thing, e.g., a vessel. In one instance, after previous "blind" requests had yielded no useful information, the user met with the RV's and provided a picture and other relevant information about an individual in hope of obtaining useful information about his activities.

Motivation for Employing Star Gate: SG PM briefed RV activities and his desire to expand customer base. User was willing to "try" using SG capabilities since there was no cost to the user and, given the very difficult nature of user business, "grasping at straws" in the hope of receiving some help is not unreasonable. Note that this organization had tasked the program in the '91 time frame but had not continued tasking in '92-'93 until briefed by the new Star Gate PM.

<u>User Attitude</u>: DIA POC was openly skeptical, but was willing to try objectively. Members of the organization he supports (Org. E) had varied levels of belief, one individual appear very supportive noting the successful use of psychics by law enforcement groups (based upon media reporting). Evaluation of the tasking was accomplished collectively by the DIA POC and three other Org. E members.

Results - Value/Utility: None of the Information provided in response to any of the tasks was specific enough to be of value or to warrant tasking other assets. SG data was too vague and generic, information from individual RV's regarding the same task were conflicting, contained many known inaccuracies and required too much personal interpretation to warrant subsequent action. User would be more supportive of process if data provided was more specific and/or closely identified with known information. In one instance, a drawing was provided which appeared to have similarity with a known vessel, but information was not adequate to act on. Bottom line: no action ever taken as a result of Star Gate information.

Future Use of SG Services: User would be willing to use SG-type services in future. However, in current budget environment, demonstrated value and utility are not adequate to justify funding from user resources. Would not fund in any case unless program could demonstrate a history of successful and useful product. User believes that RV's working directly with his analysts on specific problems would be beneficial in spite of the obvious drawbacks. Individual quoted above suggested recruiting RV's from other sources, noting his belief that the government RV's may not be best qualified, i.e., have best psychic capabilities.

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