



October 21, 2020

MR. JOHN GREENEWALD JR.  
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27305 WEST LIVE OAK ROAD  
CASTAIC, CA 91384-4520

FOIPA Request No.: 1354191-002  
Subject: The Investigator

Dear Mr. Greenewald:

The enclosed documents were reviewed under the Freedom of Information Act (FOIA), Title 5, United States Code, Section 552. Below you will find check boxes under the appropriate statute headings which indicate the types of exemptions asserted to protect information which is exempt from disclosure. The appropriate exemptions are noted on the enclosed pages next to redacted information. In addition, a deleted page information sheet was inserted to indicate where pages were withheld entirely and identify which exemptions were applied. The checked exemption boxes used to withhold information are further explained in the enclosed Explanation of Exemptions.

<b>Section 552</b>		<b>Section 552a</b>
<input type="checkbox"/> (b)(1)	<input type="checkbox"/> (b)(7)(A)	<input type="checkbox"/> (d)(5)
<input type="checkbox"/> (b)(2)	<input type="checkbox"/> (b)(7)(B)	<input type="checkbox"/> (j)(2)
<input checked="" type="checkbox"/> (b)(3)	<input type="checkbox"/> (b)(7)(C)	<input type="checkbox"/> (k)(1)
<u>Title 50 USC 3024(i)(1)</u>	<input checked="" type="checkbox"/> (b)(7)(D)	<input type="checkbox"/> (k)(2)
_____	<input checked="" type="checkbox"/> (b)(7)(E)	<input type="checkbox"/> (k)(3)
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454 pages were reviewed and 454 pages are being released.

Please see the paragraphs below for relevant information specific to your request as well as the enclosed FBI FOIPA Addendum for standard responses applicable to all requests.

- Document(s) were located which originated with, or contained information concerning, other Government Agency (ies) [OGA].
- This information has been referred to the OGA(s) for review and direct response to you.
- We are consulting with another agency. The FBI will correspond with you regarding this information when the consultation is completed.

Please refer to the enclosed FBI FOIPA Addendum for additional standard responses applicable to your request. **“Part 1”** of the Addendum includes standard responses that apply to all requests. **“Part 2”** includes additional standard responses that apply to all requests for records about yourself or any third party individuals. **“Part 3”** includes general information about FBI records that you may find useful. Also enclosed is our Explanation of Exemptions.

For questions regarding our determinations, visit the [www.fbi.gov/foia](http://www.fbi.gov/foia) website under "Contact Us." The FOIPA Request Number listed above has been assigned to your request. Please use this number in all correspondence concerning your request.

If you are not satisfied with the Federal Bureau of Investigation's determination in response to this request, you may administratively appeal by writing to the Director, Office of Information Policy (OIP), United States Department of Justice, 441 G Street, NW, 6th Floor, Washington, D.C. 20530, or you may submit an appeal through OIP's FOIA STAR portal by creating an account following the instructions on OIP's website: <https://www.justice.gov/oip/submit-and-track-request-or-appeal>. Your appeal must be postmarked or electronically transmitted within ninety (90) days of the date of my response to your request. If you submit your appeal by mail, both the letter and the envelope should be clearly marked "Freedom of Information Act Appeal." Please cite the FOIPA Request Number assigned to your request so it may be easily identified.

You may seek dispute resolution services by contacting the Office of Government Information Services (OGIS). The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001, e-mail at [ogis@nara.gov](mailto:ogis@nara.gov); telephone at 202-741-5770; toll free at 1-877-684-6448; or facsimile at 202-741-5769. Alternatively, you may contact the FBI's FOIA Public Liaison by emailing [foipaquestions@fbi.gov](mailto:foipaquestions@fbi.gov). If you submit your dispute resolution correspondence by email, the subject heading should clearly state "Dispute Resolution Services." Please also cite the FOIPA Request Number assigned to your request so it may be easily identified.



See additional information which follows.

The enclosed documents represent the first interim release of information responsive to your negotiated FOIA request.

The material is being provided to you at no charge.

Sincerely,



Michael G. Seidel  
Section Chief  
Record/Information  
Dissemination Section  
Information Management Division

Enclosure(s)



## FBI FOIPA Addendum

As referenced in our letter responding to your Freedom of Information/Privacy Acts (FOIPA) request, the FBI FOIPA Addendum provides information applicable to your request. Part 1 of the Addendum includes standard responses that apply to all requests. Part 2 includes standard responses that apply to requests for records about individuals to the extent your request seeks the listed information. Part 3 includes general information about FBI records, searches, and programs.

### Part 1: The standard responses below apply to all requests:

- (i) **5 U.S.C. § 552(c).** Congress excluded three categories of law enforcement and national security records from the requirements of the FOIPA [5 U.S.C. § 552(c)]. FBI responses are limited to those records subject to the requirements of the FOIPA. Additional information about the FBI and the FOIPA can be found on the [www.fbi.gov/foia](http://www.fbi.gov/foia) website.
- (ii) **Intelligence Records.** To the extent your request seeks records of intelligence sources, methods, or activities, the FBI can neither confirm nor deny the existence of records pursuant to FOIA exemptions (b)(1), (b)(3), and as applicable to requests for records about individuals, PA exemption (j)(2) [5 U.S.C. §§ 552/552a (b)(1), (b)(3), and (j)(2)]. The mere acknowledgment of the existence or nonexistence of such records is itself a classified fact protected by FOIA exemption (b)(1) and/or would reveal intelligence sources, methods, or activities protected by exemption (b)(3) [50 USC § 3024(i)(1)]. This is a standard response and should not be read to indicate that any such records do or do not exist.

### Part 2: The standard responses below apply to all requests for records on individuals:

- (i) **Requests for Records about any Individual—Watch Lists.** The FBI can neither confirm nor deny the existence of any individual's name on a watch list pursuant to FOIA exemption (b)(7)(E) and PA exemption (j)(2) [5 U.S.C. §§ 552/552a (b)(7)(E), (j)(2)]. This is a standard response and should not be read to indicate that watch list records do or do not exist.
- (ii) **Requests for Records about any Individual—Witness Security Program Records.** The FBI can neither confirm nor deny the existence of records which could identify any participant in the Witness Security Program pursuant to FOIA exemption (b)(3) and PA exemption (j)(2) [5 U.S.C. §§ 552/552a (b)(3), 18 U.S.C. 3521, and (j)(2)]. This is a standard response and should not be read to indicate that such records do or do not exist.
- (iii) **Requests for Records for Incarcerated Individuals.** The FBI can neither confirm nor deny the existence of records which could reasonably be expected to endanger the life or physical safety of any incarcerated individual pursuant to FOIA exemptions (b)(7)(E), (b)(7)(F), and PA exemption (j)(2) [5 U.S.C. §§ 552/552a (b)(7)(E), (b)(7)(F), and (j)(2)]. This is a standard response and should not be read to indicate that such records do or do not exist.

### Part 3: General Information:

- (i) **Record Searches.** The Record/Information Dissemination Section (RIDS) searches for reasonably described records by searching systems or locations where responsive records would reasonably be found. A standard search normally consists of a search for main files in the Central Records System (CRS), an extensive system of records consisting of applicant, investigative, intelligence, personnel, administrative, and general files compiled by the FBI per its law enforcement, intelligence, and administrative functions. The CRS spans the entire FBI organization, comprising records of FBI Headquarters, FBI Field Offices, and FBI Legal Attaché Offices (Legats) worldwide; Electronic Surveillance (ELSUR) records are included in the CRS. Unless specifically requested, a standard search does not include references, administrative records of previous FOIPA requests, or civil litigation files. For additional information about our record searches, visit [www.fbi.gov/services/information-management/foipa/requesting-fbi-records](http://www.fbi.gov/services/information-management/foipa/requesting-fbi-records).
- (ii) **FBI Records.** Founded in 1908, the FBI carries out a dual law enforcement and national security mission. As part of this dual mission, the FBI creates and maintains records on various subjects; however, the FBI does not maintain records on every person, subject, or entity.
- (iii) **Requests for Criminal History Records or Rap Sheets.** The Criminal Justice Information Services (CJIS) Division provides Identity History Summary Checks – often referred to as a criminal history record or rap sheet. These criminal history records are not the same as material in an investigative “FBI file.” An Identity History Summary Check is a listing of information taken from fingerprint cards and documents submitted to the FBI in connection with arrests, federal employment, naturalization, or military service. For a fee, individuals can request a copy of their Identity History Summary Check. Forms and directions can be accessed at [www.fbi.gov/about-us/cjis/identity-history-summary-checks](http://www.fbi.gov/about-us/cjis/identity-history-summary-checks). Additionally, requests can be submitted electronically at [www.edo.cjis.gov](http://www.edo.cjis.gov). For additional information, please contact CJIS directly at (304) 625-5590.
- (iv) **National Name Check Program (NNCP).** The mission of NNCP is to analyze and report information in response to name check requests received from federal agencies, for the purpose of protecting the United States from foreign and domestic threats to national security. Please be advised that this is a service provided to other federal agencies. Private Citizens cannot request a name check.

## EXPLANATION OF EXEMPTIONS

### SUBSECTIONS OF TITLE 5, UNITED STATES CODE, SECTION 552


- (b)(1) (A) specifically authorized under criteria established by an Executive order to be kept secret in the interest of national defense or foreign policy and (B) are in fact properly classified to such Executive order;
- (b)(2) related solely to the internal personnel rules and practices of an agency;
- (b)(3) specifically exempted from disclosure by statute (other than section 552b of this title), provided that such statute (A) requires that the matters be withheld from the public in such a manner as to leave no discretion on issue, or (B) establishes particular criteria for withholding or refers to particular types of matters to be withheld;
- (b)(4) trade secrets and commercial or financial information obtained from a person and privileged or confidential;
- (b)(5) inter-agency or intra-agency memorandums or letters which would not be available by law to a party other than an agency in litigation with the agency;
- (b)(6) personnel and medical files and similar files the disclosure of which would constitute a clearly unwarranted invasion of personal privacy;
- (b)(7) records or information compiled for law enforcement purposes, but only to the extent that the production of such law enforcement records or information ( A ) could reasonably be expected to interfere with enforcement proceedings, ( B ) would deprive a person of a right to a fair trial or an impartial adjudication, ( C ) could reasonably be expected to constitute an unwarranted invasion of personal privacy, ( D ) could reasonably be expected to disclose the identity of confidential source, including a State, local, or foreign agency or authority or any private institution which furnished information on a confidential basis, and, in the case of record or information compiled by a criminal law enforcement authority in the course of a criminal investigation, or by an agency conducting a lawful national security intelligence investigation, information furnished by a confidential source, ( E ) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions if such disclosure could reasonably be expected to risk circumvention of the law, or ( F ) could reasonably be expected to endanger the life or physical safety of any individual;
- (b)(8) contained in or related to examination, operating, or condition reports prepared by, on behalf of, or for the use of an agency responsible for the regulation or supervision of financial institutions; or
- (b)(9) geological and geophysical information and data, including maps, concerning wells.

### SUBSECTIONS OF TITLE 5, UNITED STATES CODE, SECTION 552a

- (d)(5) information compiled in reasonable anticipation of a civil action proceeding;
- (j)(2) material reporting investigative efforts pertaining to the enforcement of criminal law including efforts to prevent, control, or reduce crime or apprehend criminals;
- (k)(1) information which is currently and properly classified pursuant to an Executive order in the interest of the national defense or foreign policy, for example, information involving intelligence sources or methods;
- (k)(2) investigatory material compiled for law enforcement purposes, other than criminal, which did not result in loss of a right, benefit or privilege under Federal programs, or which would identify a source who furnished information pursuant to a promise that his/her identity would be held in confidence;
- (k)(3) material maintained in connection with providing protective services to the President of the United States or any other individual pursuant to the authority of Title 18, United States Code, Section 3056;
- (k)(4) required by statute to be maintained and used solely as statistical records;
- (k)(5) investigatory material compiled solely for the purpose of determining suitability, eligibility, or qualifications for Federal civilian employment or for access to classified information, the disclosure of which would reveal the identity of the person who furnished information pursuant to a promise that his/her identity would be held in confidence;
- (k)(6) testing or examination material used to determine individual qualifications for appointment or promotion in Federal Government service the release of which would compromise the testing or examination process;
- (k)(7) material used to determine potential for promotion in the armed services, the disclosure of which would reveal the identity of the person who furnished the material pursuant to a promise that his/her identity would be held in confidence.

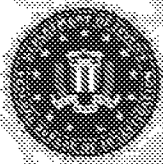
This document is made available through the declassification efforts  
and research of John Greenewald, Jr., creator of:

# The Black Vault



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**Discover the Truth** at: <http://www.theblackvault.com>

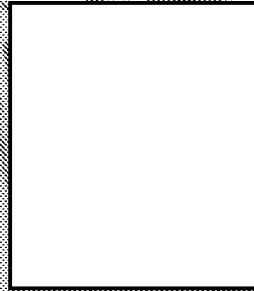


# THE INVESTIGATOR

January/February 2010

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SPECIAL AGENT  
BOMB TECHS

All Bureau employees are invited to submit new information or related information about any previously published story to the Editor. See [http://www.fbi.gov/investigator](#) for more information.

# SPECIAL AGENT BOMB TECHNICIANS

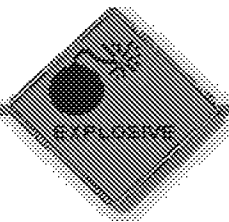
This *Investigator* features the Bureau's special agent bomb technicians or SABTs.

SABTs undertake some of the most dangerous duties in the FBI. At the Hazardous Devices School, they learn how to use state-of-the-art improvised explosive devices (IEDs) render-safe techniques, electronic countermeasures, triage, and the investigative and intelligence resources of the intelligence community.

SABTs respond to actual and threatened improvised explosive device incidents—domestically and internationally. They provide operational assistance during major cases, special events, and federal, state, and local training events. They also provide first- and middle-tier response to weapons of mass destruction incidents involving chemical, biological, and radiological dispersal devices.

SA [redacted] New York, sums their jobs up best. "Bomb technicians are calculated risk-takers, enjoy adrenaline, and honestly believe in good versus evil. When we're called to render safe a device, we face a truly evil and sinister mind. We must consider that the person who built, transported, and delivered the device had one purpose—to injure or kill people."

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[redacted]  
Dallas Field Office

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Prior to becoming an FBI Special Agent, I served 16 unforgettable years in the U.S. Air Force where I worked in the security police field as a working-dog handler, specializing in explosive detection. In this capacity, I participated in a supporting role with the U.S. Secret Service and U.S. Department of State in many overseas jobs where I learned about the worldwide explosives threat. These experiences laid the foundation for my current position as a SABT.

SABT [redacted]—then *Albuquerque*, now *Anchorage*—gave me the chance of becoming a certified bomb technician. The process—local career board, performance fitness test, Hazardous Devices School orientation, and attending the HDS Basic class—took two-and-a-half years.

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Since becoming a SABT, I have had many interesting experiences. My favorites include working with reliable Bureau professional employees, state and local bomb technicians, and people from the United States and other countries involved with Operations Iraqi Freedom and Enduring Freedom.

Without the extensive direction and support of [redacted] none of this would have happened!

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## IN THE SPOTLIGHT - SPECIAL AGENT BOMB TECHNICIANS

(Continued from previous page)

The SABT Program continues to grow because of the professional personnel who "make it happen." These top-notch people serve in CTRG's Hazardous Devices Operations Center (formerly known as the Bomb Data Center), in the Laboratory's Explosives Unit, Hazardous Devices Response Unit, and Terrorist Explosives Devices Analytical Center, and in each field office.

And the SABT Program could not exist or grow without the invaluable assistance from local and state bomb squads. These bomb technicians are on the front lines every day, and we benefit tremendously from their partnerships!

Based on the current global explosive threat, the bomb technician community has cast a worldwide net and continually shares explosive threat and incident information. This has occurred largely due to the hard work of many people involved in Operations Iraqi Freedom, Enduring Freedom, and many others.

.....  
[redacted] took this striking photograph during *Albuquerque's 2008 Citizens' Academy*. The session spotlighted Albuquerque Police Department's Bomb Squad members (left to right) [redacted] and me, and New Mexico State Police's Bomb Squad member [redacted] and Bomb Squad Commander Lieutenant Michael Avilucea.

Lieutenant Avilucea died on May 30, 2008, 20 days after he assisted with the class. He gave his fellow bomb tech brothers information and laughter. And tragically, he gave the ultimate sacrifice while performing his duties as a certified bomb technician.



[Redacted]

Field Office

I am the old guy. That is what they tell me anyway. I have been a part of the Special Agent Bomb Tech Program since I left the Academy in early January 1991. Before joining the FBI in September 1990, I was a member of the Tulsa, Oklahoma, Police Department Bomb Squad. So I was already a certified bomb technician prior to entering on duty with the Bureau. Back in those days, the Bomb Data Center basically blessed those like me and welcomed us into the fold, sometimes with only days as a special agent. It is not like that anymore.



[Redacted]



The SABT Program has grown by leaps and bounds over the course of my career. In January 1991, there were

fewer than 50 active SABTs. Today, that number is more than [Redacted] And we are now all over the world. There was a time when several field offices did not have even one bomb tech. Now there are a few—like Los Angeles, New York, and Washington—that have four, five, or even six SABTs.

During my first five years in the Program, I was assigned to the *Albuquerque* (1991-1992) and the *Buffalo* (1992-1995) Field Offices. I tried to stay as active as I could while still carrying a caseload in both locations. It was during this time that I responded to and helped process my first of many large-vehicle-bomb post-blast crime scenes. It was in February 1993, and the scene was the World Trade Center in New York.

A major milestone in this program came in 1998 when the FBI's SABTs received authorization to conduct render-safe procedures. Prior to that time, SABTs were not allowed to do the job that their state and local counterparts had been doing for many years. With this responsibility came the issuance of all of the equipment necessary to be a bomb technician. That included bomb suits, disruptors, x-ray units, and tool kits.

In July 1995 (and after being part of the OKBOMB crime-scene investigation team), I transferred to the *Los Angeles Office*. Shortly thereafter, executive management at that time—SAC **Charlie Parsons** and ASAC [Redacted]—had the foresight to name a full-time SABT. I got to LA at just the right time, and I was that guy. I have been full-time for the past 14 years.

I have always maintained—to whomever will listen—that the SABT Program is the best program in the FBI. The Bureau has sent me to nearly 40 countries and 42 states during the past 19 years in support of the FBI's explosives and counter-IED programs.

Today as the senior team leader for the Los Angeles SABT Program—SABTs [Redacted] and Los Angeles Police Department Bomb Squad Officer and Task Force Officer [Redacted]—I manage the most active training program in the Program. Los Angeles is the home of the Large Vehicle Bomb and Underwater Post-Blast Schools. During an average year, we conduct at least 20 classes. And we maintain close working relationships with all 18 police, safety and military bomb squads in the Los Angeles area.

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## **IN THE SPOTLIGHT - SPECIAL AGENT BOMB TECHNICIANS**

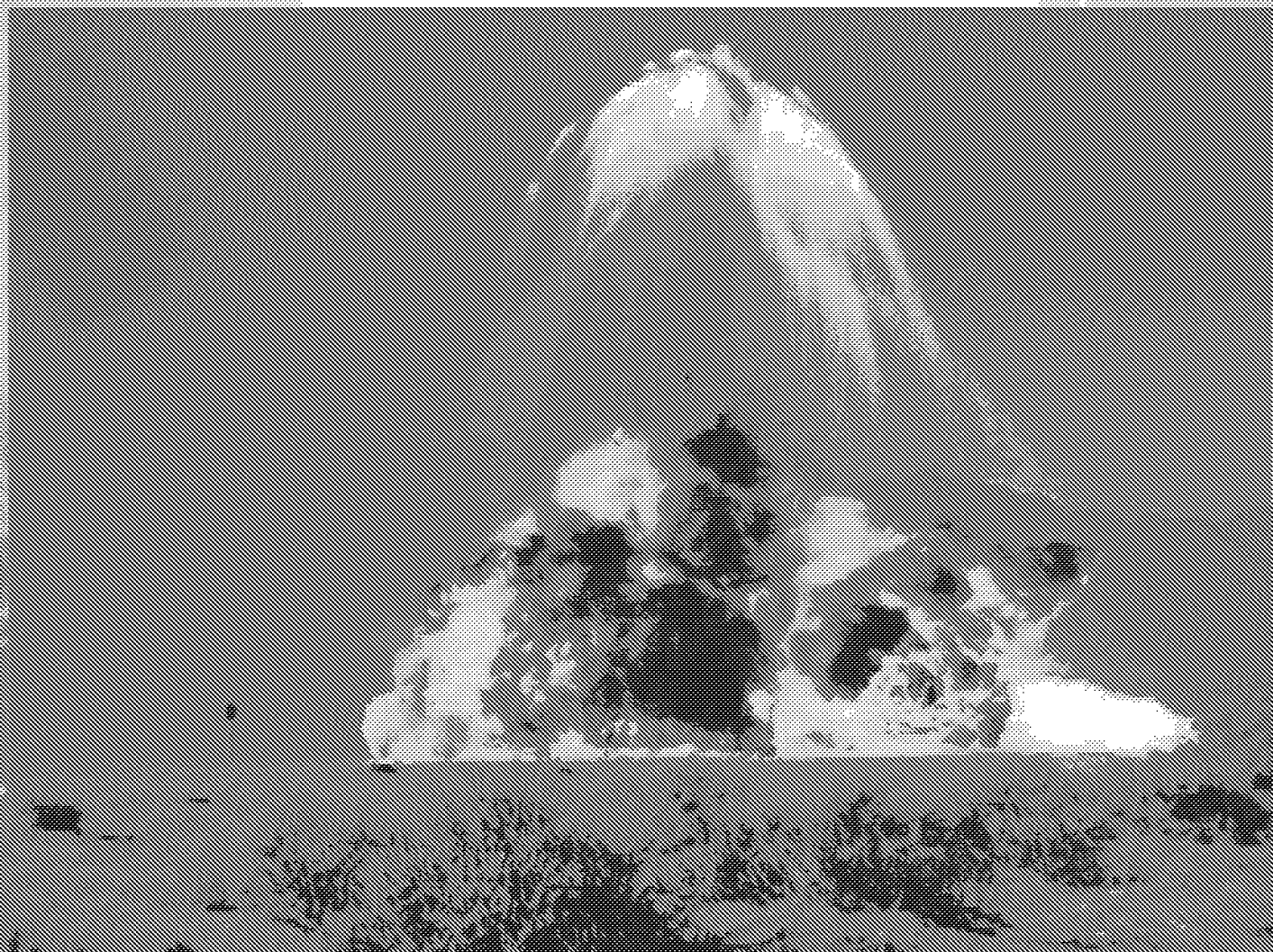
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I have had many highlights while working as an SABT. But without doubt, the best part of my job is interacting with young and international military explosive ordnance technicians. These men and women, as far as I am concerned, are the finest people their respective countries have to offer. Whether it is on a deployment to Afghanistan or on a demolitions range at Camp Pendleton, it has been a singular honor to be in their company.

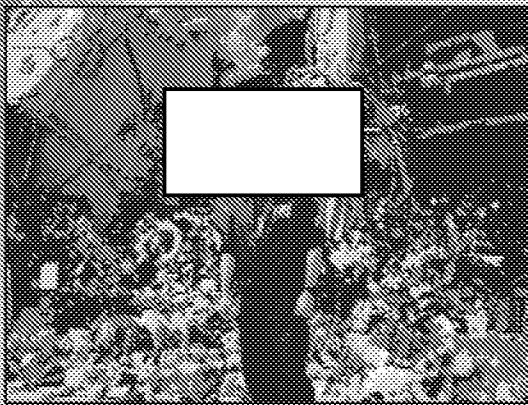
The picture on the preceding page is of me (tan shirt and cap, facing the class) during a recent course that was held for deploying U.S. Army bomb techs at Fort Irwin, California. Also pictured are SABT [redacted] Las Vegas, and SABT [redacted] San Diego (both in civies, leaning on a vehicle).

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The photograph below shows the instant of detonation of a school bus that held 1000 pounds of explosives. Los Angeles SABTs and U.S. Navy EOD technicians built this vehicle bomb for an FBI Large Vehicle Bomb Class held at Naval Base, China Lake, California—January 2003.







Click on picture to see larger image

[Redacted]

Oklahoma City Field Office

When I first became an agent in 1988, I didn't know the Bureau had bomb technicians. I was a sniper on the SWAT team and a member of ERT when *Oklahoma City's* SABT told me about the program. I became certified as a bomb tech in 1994, and within a year, I was working one of the biggest cases in U.S. history—the bombing of the federal building in Oklahoma City.

I remember standing in the building looking at trapped victims but not being able to reach them. I worked that case through the trial in Denver, and I testified in [Redacted] state hearings. The National Bombing Memorial, where I now give frequent presentations, is a constant reminder of that day.



I'm pictured at a makeshift memorial that sprang up on May 5, 1995, before demolition teams began their work. Although there were still victims' remains in one section of the rubble, the structure was too unstable to continue recovery efforts. Their location was marked with orange paint and covered with a Kevlar tarp, and then the building was imploded. Thereafter, teams were able to recover the last victims.

I assisted the *New York Office* after the September 11, 2001, terrorists' attacks. I remember flying into the city and seeing the clouds of black smoke still billowing from the World Trade Center Towers. As our team entered the site, people along the roadside clapped and waved American flags. It was very rewarding.

In 2005, I responded to a bombing at the University of Oklahoma. It was the first time a unique type of explosive had been used in bulk in the United States. Suspecting this was not a common type of IED, I asked for assets from the Laboratory's Explosives Unit.

Within hours, a Bureau jet arrived with chemists and specialized equipment that had never before been used outside the Laboratory. The mass spectrometers and expertise these Ph.D.s brought confirmed my initial assessment that we were dealing with a highly sensitive homemade explosive.

In the OKBOMB, PENTTBOMB, and SOONERBOMB cases—state, local, and FBI bomb techs made decisions critical to investigations based on the exceptional training received at the FBI's Hazardous Devices School.

As a master police instructor, I've had the opportunity to assist the U.S. State Department and other agencies train police and specialized military units around the world. I was once on leave, standing in line at Space World in Orlando, Florida. "How do you get to the Maldives Islands in two weeks?" I had no idea where the Maldives were, but I was in the Indian Ocean teaching an underwater post-blast course.

Shortly after finishing a counterterrorism school in India, a series of bombs ripped through Mumbai in 2008. SA [Redacted] in San Francisco, then an assistant legal attaché, e-mailed a list of the students to the instructor and asked us which of the participants had excelled in the training. Based on our input, a pair of commandos from India's Black Cats deployed to assist in the post-blast investigation. That made me realize that the training we provide and the experience we can relay is meaningful.

The white-collar squad I'm assigned to has offered a lot of opportunities over the years. But from Athens to Australia and Bangkok to Bahrain, the Special Agent Bomb Tech Program has been the highlight of my career.

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[Redacted]

**New York Field Office**

Prior to my Bureau career, for ten years I was a police officer in New York and remember calls for a suspicious device or unattended package meant walking up to the container and cutting it open or kicking it. Times—and more importantly training—have changed. Now patrol officers call their local bomb squad.

I have served in the *New York Office* since June 2000. I canvassed for the NYO SABT Program in January 2004 and finally had the opportunity to attend the Hazardous Devices School in May 2004. The school provided a great baseline for standardized responses and protocols to address military and commercial explosives as well as IEDs. I have since received advanced training. Currently, I am one of [Redacted] SABTs in the New York Office.

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I have had extensive travel opportunities—domestic and overseas. When traveling abroad, I have seen how foreign bomb squads and investigators respond to calls, and I noted what types of equipment they use. I fully appreciate that in the United States, we receive the best training and equipment.

During the September 11, 2001, search-and-rescue operations, New York's JTTF initially staged at the northeast corner of the World Trade Center complex. Many of us observed death, destruction, and the horror of watching people deciding between burning to death in the towers and jumping to their deaths. We lost **SABT Leonard (Lenny) W. Hatton** that day.

Several years ago, SABTs attended their annual training at Hazardous Devices School. **SSA [Redacted]** (Laboratory's Explosive Unit's Substitution Program) discussed how inert commercial and military explosives or devices can support field cases. I thought how great it would be to use this Program for investigations in New York. I soon got that chance.

In late 2008, four subjects conspired to bomb several New York City synagogues with IEDs. The group then planned to travel to Newburgh, New York, to down New York Air National Guard military aircraft using Stinger missiles (man-portable, shoulder-held, guided missiles).

I contacted **SSA [Redacted]** in early 2009 and asked about using inert IEDs and missiles to work this case. He built three coil-prime-initiated IEDs containing C-4 explosives and provided two inert Stinger missiles.

The investigation resulted in the arrest of all four subjects; they face life sentences if convicted.

The SABT Program has been a highlight of my FBI career. Bomb technicians—Bureau, state, and local—develop extremely close bonds. Bomb calls are unlike most other calls for service. Bomb technicians address the threat alone and rely heavily on fellow bomb technicians and our training and intuition.

Bomb technicians are calculated risk-takers, enjoy adrenaline, and honestly believe in good versus evil. When we're called to render safe a device, we face a truly evil and sinister mind. We must consider that the person who built, transported, and delivered the device had one purpose—to injure or kill people. This evil is why bomb technicians prepare. We need to determine the competency of the bomb maker, the type and construction of the device, and the appropriate mitigation.

I'm pictured in Bagram, Afghanistan—summer 2002.

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[Redacted]

**Richmond Field Office**



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people—inside and outside the Bureau—view SABTs as clueless, clueless, clueless, or maybe just clueless. Working with explosives and working to render them safe. OK, so maybe there is a little nugget of truth somewhere in there, but I won't say where. One of our senior SABT managers actually had a colleague from another HQ division say to him after a well-presented lecture, "Wow, you're pretty smart for a bomb tech."

What many people don't understand is that almost everything we do is based on scientific principles and sound safety procedures. The days of going downrange on a suspected bomb with little more than a Buck knife and a prayer are long past—paid for with the lives of many civilian and military bomb techs. The so-called "cut the red wire" approach—if needed in a life-threatening situation, such as a hostage with a bomb strapped to them—takes years of training and is the absolute last task any competent bomb tech wants to tackle.

Many of us have strong backgrounds and interests in scientific or engineering fields, and all of us have had extensive training for what we do. Our craft is a little bit of chemistry, physics, electronics, robotics, forensics, mechanical engineering, and other hard sciences all rolled into one. Hazardous devices technicians—our official title—also have to be certified as hazardous materials technicians before attending the Hazardous Devices School, a six-week course at Redstone Arsenal in Huntsville, Alabama.

Another misconception—one that I try to dispel at every opportunity—is that when SABTs are out of the range, teaching, or at a special event, they are " goofing off." Honestly, the hardest work we do is when we are not sitting at our desks. Planning and executing post-blast investigation seminars—especially schools for bomb techs—or prepping for search or render-safe operations takes many more untold hours than most others—except our spouses—realize.

However, it took my wife a while to realize this. To keep peace at home, smart SABTs take their spouses with them on some of their road trips. For some reason [Redacted] always seems to want to go to San Francisco, or New York, or some other great destination, but she hasn't volunteered for Africa, yet.

b6

A few years ago, I took her to St. Catharines, Ontario, where I was helping instruct a Large Vehicle Bomb Countermeasures Course for Canadian bomb techs. She hooked up with a local bomb tech's wife one day and had a great time shopping, going to the Butterfly Conservatory, and riding a jet boat up the Niagara River to Niagara Falls. Meanwhile, I was on the range in a quarry all day dragging firing wire, stacking pallets, and drilling holes into delivery trucks. When I got back to the hotel at about 7:30 that evening—filthy from head to toe with quarry dust, exhausted, and starving for dinner—she said to me, "Oh, I guess you actually do work on these trips!"

I've been in the FBI for almost 13 years and had the great fortune to be involved in a number of interesting cases. I participated in the recovery of EgyptAir Flight 990 in December 1999; the evidence and body-recovery operations at the Pentagon following the terrorists' attacks on September 11, 2001; several significant ricin investigations, and the autopsy processing of the victims of the bombing of the *USS Cole*.

The SABT program has also given me the unique opportunity to travel domestically and internationally in support of the program. I've been all over the United States for special events, training, and teaching, but nothing compares to the international experiences. The one that tends to stick out is my trip to Djibouti.

(Continued on next page)



(Continued from previous page)

People ask me where Djibouti is, and I tell them that—of course—it is the capital of Djibouti. Djibouti, Djibouti—kind of fun to say. This was my first international trip, and it was one to remember. I spent two weeks there as an instructor at a Terrorism Crime Scene School for the Djibouti National Police. On the first day, standing outside the instructor lounge, one of the other FBI instructors said, "Hey, what's that?" We looked up and realized it was a baboon, and it wasn't happy to see us. It began charging us from about 40 yards away. We could already see his two-inch fangs. You have never seen three grown men move so fast—tearing into the lounge and slamming the door. The problem was that there were actually four grown men—one of whom we had just locked outside with the baboon. A few moments of colorful language convinced us that he wasn't the baboon, and we let him in just in the nick of time.



We soon learned that the baboon, Ali, was a sort of wild pet of the Djibouti National Police Academy, and we became accustomed to his presence. One day later that week, I had to go back to the hotel by myself, and when I returned, Ali was sitting on the curb at the front of my parking space. When I exited the truck, Ali stuck his head around the front of the truck and barked at me. Trying to be friendly, I "barked" back. Apparently, my Baboon is a little rusty, and I must have said something nasty about his mother. Ali bared his considerable fangs, rose up on two legs, and came after me. Swinging the only weapon I had—my backpack—I fended Ali off just long enough to turn tail and run faster than I've ever run—before or since. And all I could think the whole time was, "Now how am I going to write this one up when he tears me to shreds?" I'll take an IED any day—just keep your baboons.

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I can honestly say, however, that what makes me proudest about being an SABB is the quality of people with whom I work in the Hazardous Devices Program—from the Hazardous Devices Operations Center, the Hazardous Devices Response Unit, the Laboratory Explosives Unit, the Terrorist Analytical Devices Operations Center, and every field office. As a SABB and professional staff ranks, we have world-class Ph.D. scientists, device examiners, electronics gurus, linguists, and several real-life heroes—we know who you are, even if you don't talk about it. I am constantly humbled by the dedication and expertise that these men and women bring to our profession, and consider each and every one of them my brothers and sisters.

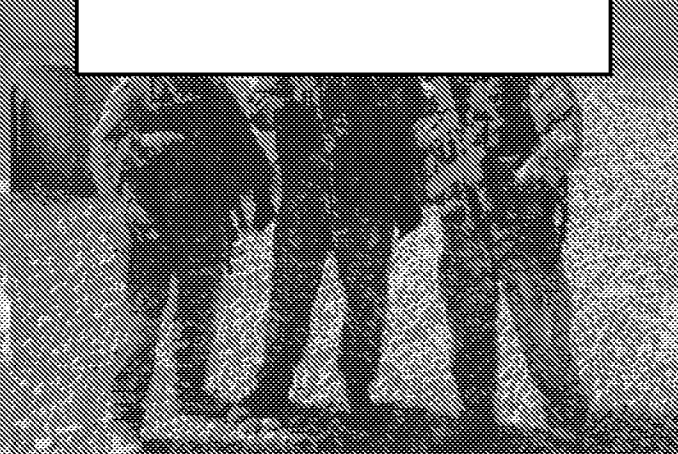
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On the preceding page, I'm pictured on predeployment training in September 2009 in the Wasatch Mountains outside Salt Lake City, Utah.

And Ali is pictured above between stints of terrorizing FBI instructors in Djibouti, Djibouti.



New York Field Office



The SABT community is a relatively small specialty Program; 170 SABTS are assigned to field offices and various units at Headquarters. Since 2003, this group has supported 90- and 120-day TDYs to Iraq, Afghanistan, and Pakistan. Many SABTs are on their second, third, and even fourth TDY to these locations. These assignments are some of the most dangerous and austere environments to which FBI Agents are assigned, but they are also extremely rewarding. The experiences allow SABTs to become intimately familiar with the IEDs used by insurgents in Afghanistan and Iraq so that we are better prepared for IEDs that may appear in the United States. We also share this information with our state and local bomb squads.



From July to October 2005 and July to November 2008, I was TDY to Afghanistan to participate as a member of the Combined Explosives Exploitation Cell. During that time, my Navy Explosive Ordnance Disposal partner and I responded to numerous IED incidents in which American, Afghan, and other coalition forces were killed or wounded. During these very difficult responses, we managed the evidence collection and scene processing. We had to make quick and concise decisions so that all of the most important items of evidence were collected. These scenes needed to be processed very quickly due to the dangerous and hostile situation in Afghanistan.

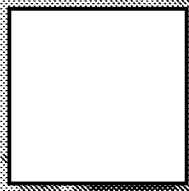
United Kingdom special operation forces, and Afghan agencies. These assault operations included Sensitive Site Exploitation (SSE) of various locations in Afghanistan.

During SSEs, we rapidly evaluate evidence that could be collected against high-value targets, and we rapidly process, photograph, and sketch the scene so that we can reassemble and return to base before we receive fire from anti-coalition forces. The evidence we collect is used to detain targets. SSEs allow for the exploitation of explosive devices that previously would have never come into U.S. hands. And SSEs allow us to collect biometric evidence from devices that is entered into U.S. military and FBI fingerprint and DNA databases so that the United States will be able to identify those people by these people to enter our country.

In the photo on the top, shown returning from a daytime SSE in Logar Province, Afghanistan, are (left to right) EODC [redacted] U.S. Navy; me; and SOC (SEAL) [redacted] U.S. Navy—October 2008.

In the bottom photo shown returning from a nighttime SSE in Tagab Valley, Kapisa Province, Afghanistan, are EODC [redacted] SOC [redacted] me, and Deputy U.S. Marshal [redacted]—November 2008.

[Redacted]  
Kansas City Field Office



b6

My main role—and one that I am very proud of—is working with and supporting local and state bomb squads so that they are better prepared to combat current and future IED threats.

Since entering the Program six years ago, I have taught numerous courses and responded to numerous incidents with local and state bomb squad personnel. The incidents range from pipe bombs to remote-controlled IEDs.

Each month the squads and I get together and train on possible responses. They provide ideas that I don't have, and hopefully, I give them some ideas that they hadn't thought about. My funniest experiences are bantering with them during training and bomb calls.



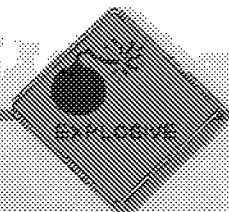
I have seen everything from children's toys to car parts used to make IEDs. The manufacture of an IED is limited only by the mind of the person who makes the device.

My toughest assignment was when I was assigned with the Kansas City ERT Team to work at OKBOMB. It was the first large vehicle bomb post blast I had worked. The size of the scene and the disruption to the community and the nation are something I will never forget. The damage to the dead and the survivors—physically and emotionally—was wrenching. The Bureau did a great job finding and convicting the perpetrators of that heinous crime.

My most exciting experience—and the hardest and best thing I have ever done—was working with the Combined Explosive Exploitation Cells in Iraq and Afghanistan. I saw a foreign culture and was reminded just how great it is to be a citizen of this country.

In the theatre, we worked mostly with people who are much younger than we are. They are sacrificing their lives to try and make the world a better place. They don't get enough credit for the sacrifices they made and continue to make on a daily basis. I can't say enough great things about them.

I'm pictured in Afghanistan—January 2006.



	<p>Listen to <b>Public Affairs Specialist</b> [Redacted]  <b>Office of Public Affairs</b>,  interviewing [Redacted]  [Redacted] and  [Redacted]  (Click on their names to hear the interviews.)</p>
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# HAZARDOUS DEVICES SCHOOL

Since its inception in 1971, the *Hazardous Devices School* has trained more than 25,000 federal, state, and local law enforcement and first responders to dispose of hazardous devices, including IEDs. Its courses include training on all of the equipment the FBI has provided to bomb squads. In addition, the Hazardous Devices School gives state-of-the-art counterterrorism training to prepare students for the possibility of suicide bombers, large, vehicle-borne IEDs or homemade bombs, and hazardous devices with weapons of mass destruction components.

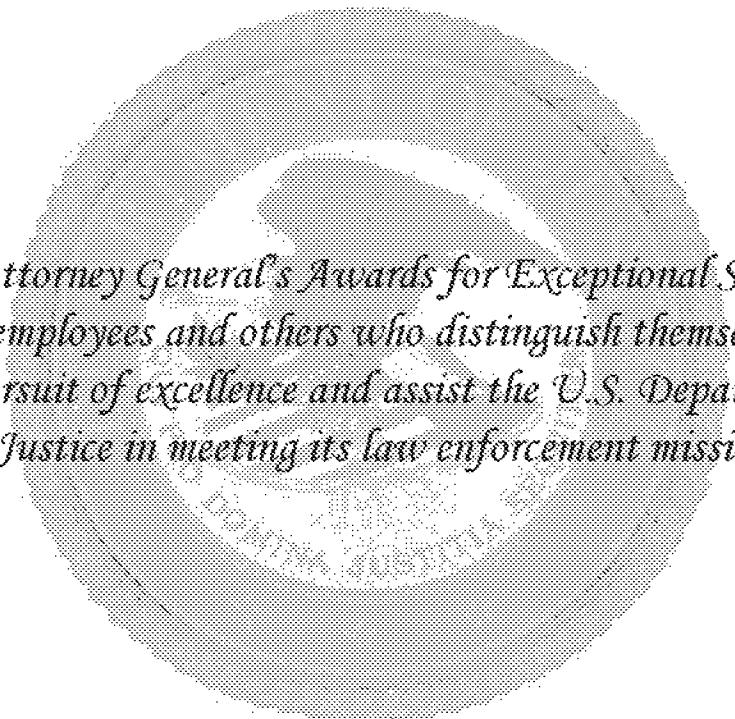
The School is a partnership between the FBI, which administers and funds the program, and the U.S. Army Ordnance Munitions and Electronics Maintenance School, which operates and provides instruction at the facility at the Redstone Arsenal in Huntsville, Alabama.

For more information about the Hazardous Devices School, watch Nightline's (ABC News) special feature—*Bomb Squad 101*—which was broadcast on February 7, 2005.



This memorial at the Hazardous Devices School honors 13 fallen federal, state, and local bomb technicians.

## The U.S. Attorney General's Awards for Exceptional Service



*The Attorney General's Awards for Exceptional Service honor employees and others who distinguish themselves in the pursuit of excellence and assist the U.S. Department of Justice in meeting its law enforcement mission.*

Attorney General Eric H. Holder, Jr. presented the Department's highest awards at the 57th annual ceremony at Constitution Hall in Washington, DC, on October 21, 2009. **Director Mueller** was on hand to laud the efforts of the following Bureau employees.

### Exceptional Service

Special Litigation Counsel [redacted] Central District of California  
SA [redacted] Los Angeles  
Trial Attorney [redacted] Central District of California  
AUSA [redacted] Central District of California

b6

This award is for one of the largest and most successful police misconduct prosecutions in the Department's history. The investigation and prosecution of *United States v. Ferguson* ended an extraordinary three-year crime spree headed by former Los Angeles Police Department Officer [redacted]. From 1999 through 2001, Officer [redacted] led an extensive criminal conspiracy involving at least 17 Los Angeles-area law enforcement officers and drug dealers who stole more than \$1 million in money, property, and drugs, in more than 40 home-invasion robberies disguised as legitimate raids. The officers often entered the houses of innocent citizens and in many cases handcuffed, beat, and, in one instance, tortured their victims. The six-year investigation and prosecution that broke this conspiracy resulted in 15 conspirators pleading guilty and the conviction at trial of two others. All of the officers received lengthy sentences, and one central conspirator received a sentence of 102-years imprisonment. Through their tireless dedication, teamwork, creativity, and legal skill, this team helped restore a sense of justice to victims and communities who had been preyed upon by the very people who had sworn to serve and protect them.

b6



## Distinguished Service

Trial Attorney [redacted] *Western District of Missouri*  
SA [redacted] *Kansas City*  
AUSA [redacted] *Western District of Missouri*  
SA [redacted] *San Antonio*  
AUSA [redacted] *Western District of Missouri*  
Financial Analyst [redacted] *Western District of Missouri*  
Former Paralegal Specialist [redacted] *Western District of Missouri*

b6

This team was honored for the successful prosecution of *United States v. Eye and Sandstrom*, which resulted in federal convictions and life sentences for two white defendants for the vicious, racially motivated murder of an African-American man who was walking to work on March 9, 2005, when the defendants shot and killed him. At trial, the prosecution proved that the defendants acted with racial motivation and that they intended to interfere with the victim's federally protected right to use a public street. Because the federal hate crime statute contains a difficult dual-intent provision, the trial team had to overcome significant evidentiary challenges to prove their case. Nevertheless, the team put together a clear and powerful presentation to the jury and obtained convictions against two violent, racially motivated offenders.

## Distinguished Service

Inspector [redacted] *U.S. Postal Inspection Service*  
Investigative Operations Analyst [redacted] *Charlotte*  
Assistant to the Chief [redacted] *U.S. Department of Justice*  
Inspector [redacted] *U.S. Postal Inspection Service*  
Assistant Deputy Chief [redacted] *U.S. Department of Justice*  
Investigative Support Specialist [redacted] *Cyber*  
Investigative Support Specialist [redacted] *Cyber*  
Senior SA [redacted] *U.S. Department of Homeland Security*  
Industrial Security Specialist [redacted] *Security*  
IT Specialist/Forensic Examiner Trainee [redacted] *Baltimore*  
SSA [redacted] *Cyber*

b6

This team undertook a first-of-its-kind transnational enforcement operation—Operation Joint Hammer—which has led to the identification and prosecution of scores of dangerous child sex offenders around the globe. This operation showcased a new level of collaboration among all U.S. federal law enforcement agencies tasked with enforcing child pornography laws. It also demonstrated the strength of the Department's Project Safe Childhood network, comprised of prosecutors from the Criminal Division and U.S. Attorney's Offices throughout the country. This extraordinary level of collaboration, within the United States and with foreign partners, has resulted in the identification of staggering numbers of child sex offenders throughout the world and has led to the rescue of a number of child victims worldwide.



### Distinguished Service

- AUSA [redacted] U.S. Department of Justice
- AUSA [redacted] U.S. Department of Justice
- Special Litigation Counsel [redacted] U.S. Department of Justice
- Paralegal Specialist [redacted] U.S. Department of Justice
- AUSA [redacted] U.S. Department of Justice
- AUSA [redacted] U.S. Department of Justice
- Trial Attorney [redacted] U.S. Department of Justice
- SA [redacted] U.S. Department of Homeland Security
- SA [redacted] U.S. Department of Labor
- SA [redacted] Los Angeles
- SA [redacted] Los Angeles
- Paralegal Specialist [redacted] U.S. Department of Justice

b6

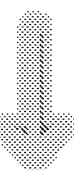
This prosecution team was recognized for their outstanding investigation and highly successful prosecution of the Vasquez-Valenzuela family, which committed egregious acts of forced prostitution by young women and minors they smuggled into the country from Guatemala. The case was one of the largest and most complex human-sex-trafficking cases successfully tried to verdict in the country. As a result of extraordinary coordination between federal and local law enforcement agencies, as well as victims' rights organizations, the prosecution serves as a model for interagency cooperation and concerted community support to combat the pervasive problem of human-sex trafficking. Four defendants pled, and five defendants were found guilty after a contentious and hard-fought six-week trial.

### Distinguished Service

- AUSA [redacted] Northern District of California
- Former AUSA [redacted] Northern District of California
- Legal Attaché [redacted] Moscow
- AUSA [redacted] Northern District of California
- SSA [redacted]
- Former AUSA [redacted] Northern District of California
- AUSA [redacted] Northern District of California
- Paralegal Specialist [redacted] U.S. Department of Justice
- Former Trial Attorney [redacted] U.S. Department of Justice
- Paralegal Specialist [redacted] Northern District of California
- SA [redacted]
- AUSA [redacted] Northern District of California

b6

*United States v. Pavel Lazarenko* is the first prosecution of a foreign political leader—the former prime minister of Ukraine—for laundering the proceeds of foreign crimes involving political corruption, fraud, and extortion through financial institutions in the United States. The case involved a six-year international investigation, a ten-week trial, and extensive forfeiture and appellate litigation. This team secured a sentence, including 108 months in custody and tens of millions in forfeited assets, fines, and restitution. Because of their efforts, the prosecution dealt a major blow to transnational crime and significantly contributed to the spirit of democratic participation and governmental reform observed at work in the 2005 Ukrainian national election.



## Distinguished Service

Trial Attorney [redacted] U.S. Department of Justice  
 Paralegal Specialist [redacted] Central District of Illinois  
 IA [redacted] Springfield  
 SA [redacted] Springfield  
 SSA [redacted] Springfield  
 Legal Attaché [redacted] Amman  
 Deputy Chief [redacted] U.S. Department of Justice  
 SSA [redacted] Counterterrorism  
 IA [redacted] Springfield  
 AUSA [redacted] Central District of Illinois  
 IA [redacted] Springfield  
 IA [redacted] Counterterrorism  
 ASAC [redacted] Springfield  
 AUSA [redacted] Eastern District of Virginia  
 SA [redacted] CIRG

b6

This team received the award for their relentless and innovative efforts in the investigation and prosecution of the lone remaining enemy combatant in the United States—[redacted]. This team proved—and [redacted] admitted openly—that he was an al Qaeda operative. The team members maintained their intensity and focus even when it was unclear that a criminal case would ever occur. The criminal case was achieved through an investigation that spanned the globe and a prosecution that was forced to navigate complicated classified information issues. By masterfully distilling these matters, the team unraveled an international conspiracy and successfully completed one of the most significant terrorism cases in the Department's history.

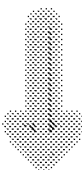
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## Distinguished Service

SA [redacted] U.S. Department of Treasury  
 SA [redacted] Washington  
 AUSA [redacted] District of Columbia  
 Paralegal Specialist [redacted] U.S. Department of Justice  
 Deputy Chief [redacted] U.S. Department of Justice  
 SA [redacted] Washington  
 SA [redacted] U.S. Department of Treasury  
 Trial Attorney [redacted] U.S. Department of Justice

b6

In December 2008, Siemens AG, a Munich, Germany-based engineering company, and three of its subsidiaries pleaded guilty to Foreign Corrupt Practices Act (FCPA) violations and related charges, paid a \$450-million criminal fine, and agreed to the appointment of a corporate compliance monitor. On the same day, the U.S. Securities and Exchange Commission (SEC) and the Munich Public Prosecutor's Office announced resolutions of their own investigations of Siemens, bringing the total monetary sanctions paid by Siemens to \$1.6 billion. These coordinated resolutions were the result of investigations that began in November 2006 when the Munich Public Prosecutor's Office conducted raids on multiple Siemens offices and the homes of Siemens employees in and around Munich, Germany. Shortly thereafter, Siemens disclosed to the Department and to the SEC potential FCPA violations in multiple countries. Siemens initiated a sweeping global internal investigation, and the Department, the FBI, and the SEC commenced their own investigations. The investigations uncovered evidence that Siemens and its subsidiaries made more than \$800 million in corrupt payments to foreign officials in dozens of countries over several decades in order to obtain and retain government contracts. This case was the first joint resolution of an overseas corruption case with a foreign authority. It also represented the first time that a company had been criminally charged with violating the internal controls provisions of the FCPA since it was enacted in 1977.



### Excellence in Law Enforcement

- Investigative Operations Analyst [redacted] Salt Lake
- SA [redacted] Salt Lake
- SA [redacted] Salt Lake
- Victim Specialist [redacted] District of Idaho
- Financial Analyst [redacted] Salt Lake
- AUSA [redacted] District of Idaho
- Paralegal Specialist [redacted] District of Idaho
- SSA [redacted] Salt Lake
- Litigation Support Specialist [redacted] District of Idaho
- Evidence Technician [redacted] Salt Lake
- AUSA [redacted] District of Idaho

b6

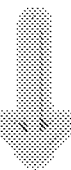
This team received the award for their exemplary efforts during a three-year investigation of a brutal triple homicide and the abduction of two children in Coeur d'Alene, Idaho, in May 2005. Because of their efforts, a violent serial sexual predator was arrested, and one of the abducted children was recovered. Subsequent investigation by this team developed information that will result in the resolution of several other pending child-abduction cases. The perpetrator—Joseph Edward Duncan III—received the death penalty, the first (and only) federal death penalty sentence in the District of Idaho.

### Excellence in Management

- Electronics Engineer [redacted] Operational Technology
- Supervisory IT Specialist [redacted] Criminal Justice Information Services
- Mathematician [redacted] Operational Technology
- Mathematician [redacted] Operational Technology
- Senior Cryptologic Mathematician [redacted] Operational Technology

b6

The Grid Computing Initiative Implementation Team was recognized for their creative insight and dedication in the implementation of a virtual supercomputer across the FBI Trilogy network. A five-year effort—the Grid Computing Initiative—has already provided the first of many successes against strong encryption applications used by the subject of a major international terrorism case. As a result of the team's tireless dedication and skilled efforts, the FBI now has access to a "virtual supercomputer" capable of decrypting digital information in one day, which would normally take 162 years or more, with little additional equipment costs to the Bureau.



## Excellence in Information Technology

Computer Scientist [redacted] Information Technology Systems Development  
 IA [redacted] Washington  
 IA [redacted] Criminal Investigative

b6

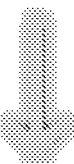
This team developed and deployed the Innocence Lost Database, which is designed to assist local, state, and federal law enforcement officers working child-prostitution matters; identifying child victims of prostitution; collecting and tracking intelligence regarding suspected pimps; and building enterprise-level investigations. Previously, local law enforcement agencies collected and archived intelligence on prostitution activities within their own case files and believed the crime problem to be solely local in nature. Centralizing the intelligence in a single national intelligence database—the Innocence Lost Database—has led to the recovery of child victims, the identification of pimps and associates exploiting juveniles, the development of cases with a national scope, and successful prosecutions.

## Excellence in Furthering the Interests of U.S. National Security

SA [redacted] New York  
 SA [redacted] New York  
 SA [redacted] New York  
 SA [redacted] New York  
 SA [redacted] New York  
 SA [redacted] New York  
 SA [redacted] New York  
 SSA [redacted] New York  
 SA [redacted] New York  
 SA [redacted] New York  
 ASAC [redacted] New York  
 SA [redacted] New York  
 SA [redacted] New York  
 SSA [redacted] New York  
 SA [redacted] New York

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This group was recognized for their exemplary, tireless performance in a complex, long-term investigation, which used numerous investigative resources and sophisticated investigative techniques. The group's exceptional achievements greatly enhanced and will continue to significantly contribute to the overall intelligence base available to the U.S. intelligence community regarding this national-security threat. The extraordinary efforts displayed by these agents directly resulted in the production of vital actionable intelligence in the form of hundreds of Top Secret reports and numerous briefings to senior U.S. administration officials. This information enabled policy makers to further shape American foreign policy toward this threat to the country and protect U.S. national-security interests.

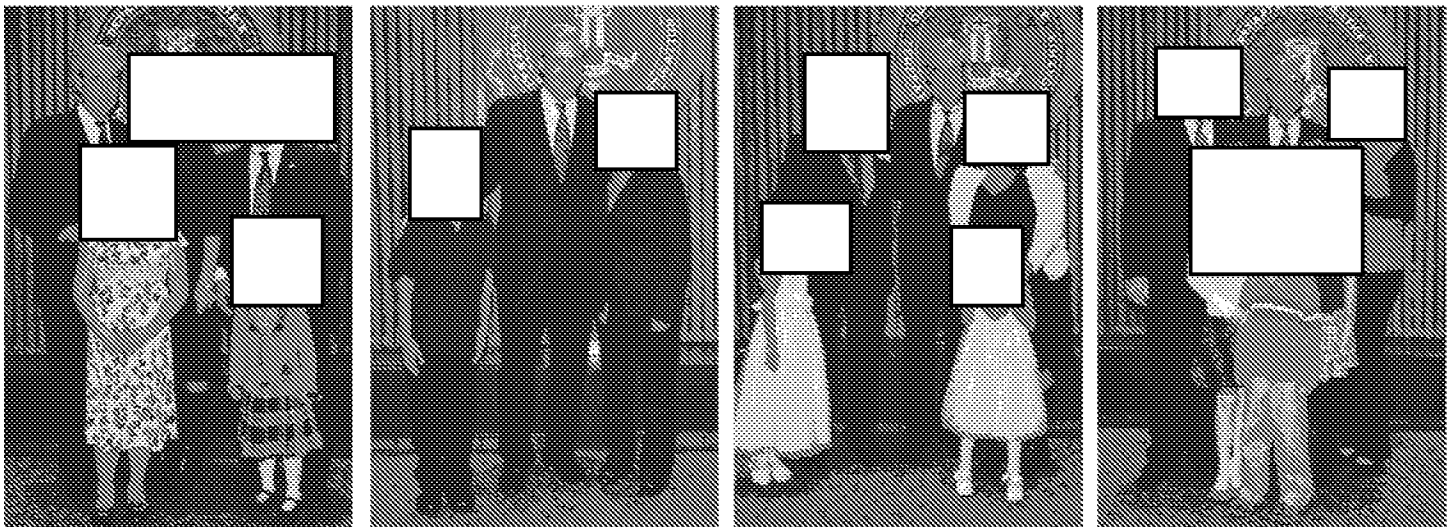


## Outstanding Contributions by a New Employee

Assistant General Counsel [redacted] Office of the General Counsel

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[redacted] has exemplified an ideal balance of clear, practical, yet sophisticated legal analysis advice; vigorous advocacy; creative and practical solutions; and strict compliance with the law. In her work involving the complex laws governing the management and use of federal resources, she took on daunting assignments and solved problems demonstrating exceptional legal and interpersonal skills. She has set an exemplary standard for teamwork between management and legal counsel. [redacted]



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The Bureau award recipients and their families enjoyed a buffet and posed with Director Mueller prior to the ceremony at Constitution Hall. The families are pictured (left to right) SA [redacted] New York; ISS [redacted] Cyber; ITS/FE Trainee [redacted] Baltimore; and SA [redacted] New York.

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Photographs by [redacted] Laboratory

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## The Director's Awards for Excellence

The FBI celebrated individual and team accomplishments in support of our mission on October 28, 2009, at the 18th Annual Director's Awards ceremony, held at the elegant Constitution Hall in Washington, DC.

The awards are among the most prestigious the Bureau bestows. This year there were more than 150 nominations from throughout the Bureau, which were reviewed by a panel of executives, special agents, and professional support staff. **Director Mueller** reviewed and approved the selections.

In his opening remarks, **Deputy Director John S. Pistole** told the audience they would soon hear about "employees whose commitment keeps America safe, whose compassion sets a new standard, whose hard work and dedication inspires us to make the Bureau better and stronger, so that we can do more for the citizens we serve."

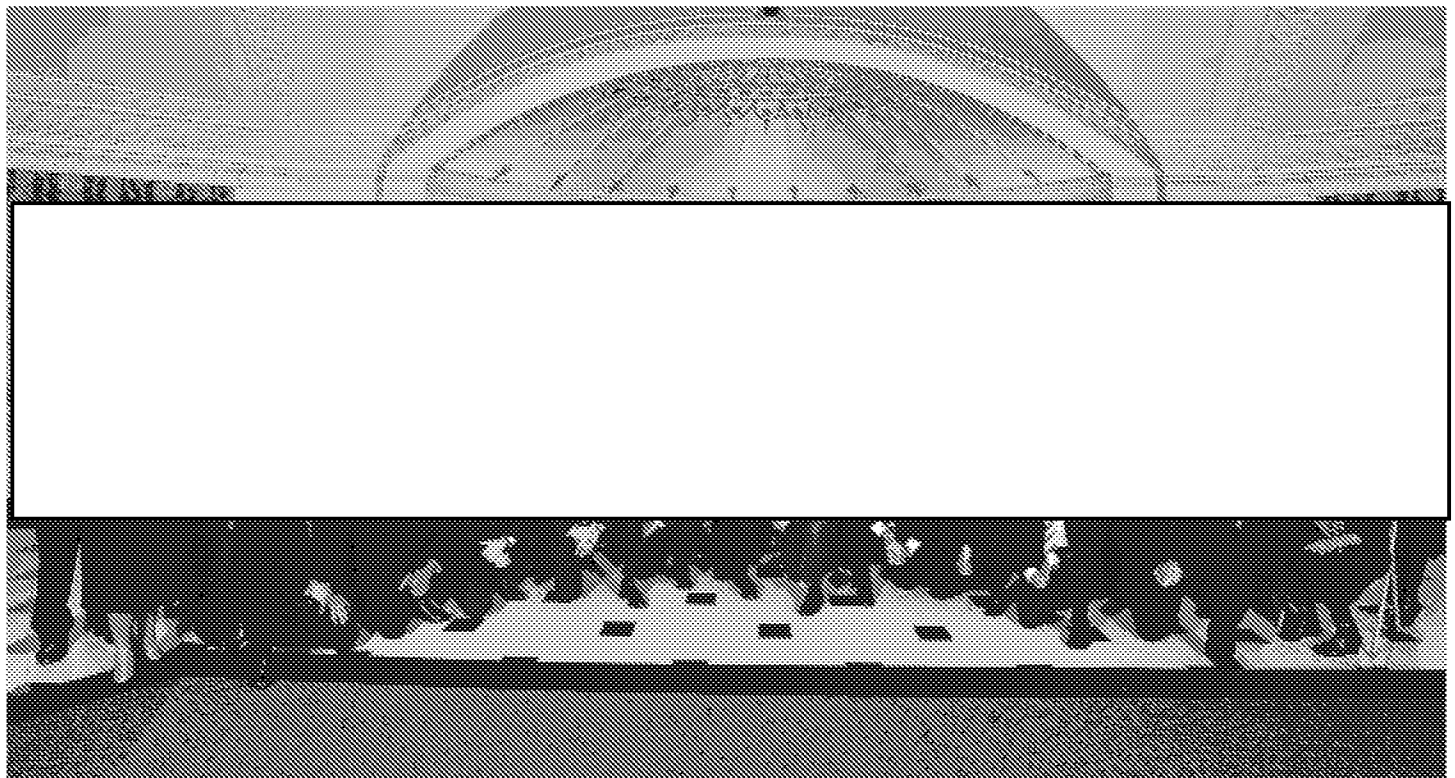
Director Mueller joined the ceremony in progress; he had a meeting at the White House. "I apologize for being late. There's very little that should stand in the way of this. In this case, it was the president," he said when he arrived on stage. "Each of us in this room, whether we are a member of the immediate FBI family or the extended Bureau family, have a tremendous sense of pride in what we do and know that, whenever anybody asks us what we do, we couldn't be prouder to say we're with the FBI," the Director said.

Watch the opening remarks, the Director's remarks, and the full ceremony.

Introduction by  Office of Public Affairs

Photographs by  Laboratory

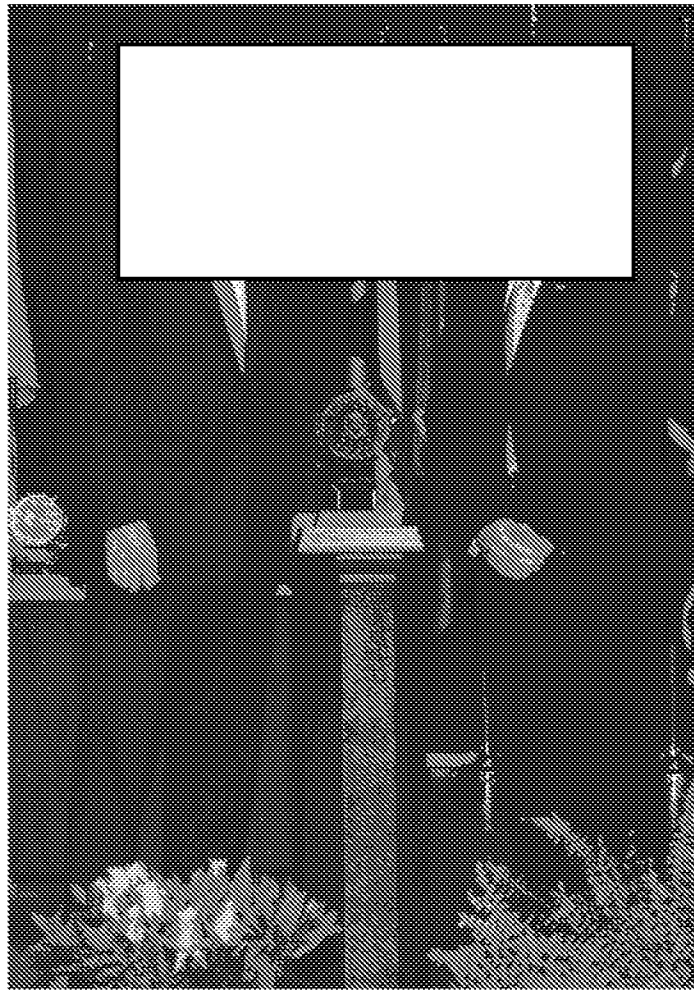
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Click on picture to see larger image

## Excellence in Management



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SSA [redacted] *Human Resources*

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[redacted] earned this year's Excellence in Management Award for his outstanding accomplishments with Compass—a management tool that enhances communications between the field offices and Headquarters and integrates data with intelligence functions and geospatial mapping capabilities to create reports and provide instantaneous access to information. [redacted] also launched the Deputy Director's Strategy Performance Sessions—a collaborative process that focuses on management issues impacting Headquarters and field office performance and aligns initiatives to implement the Director's strategic management vision.

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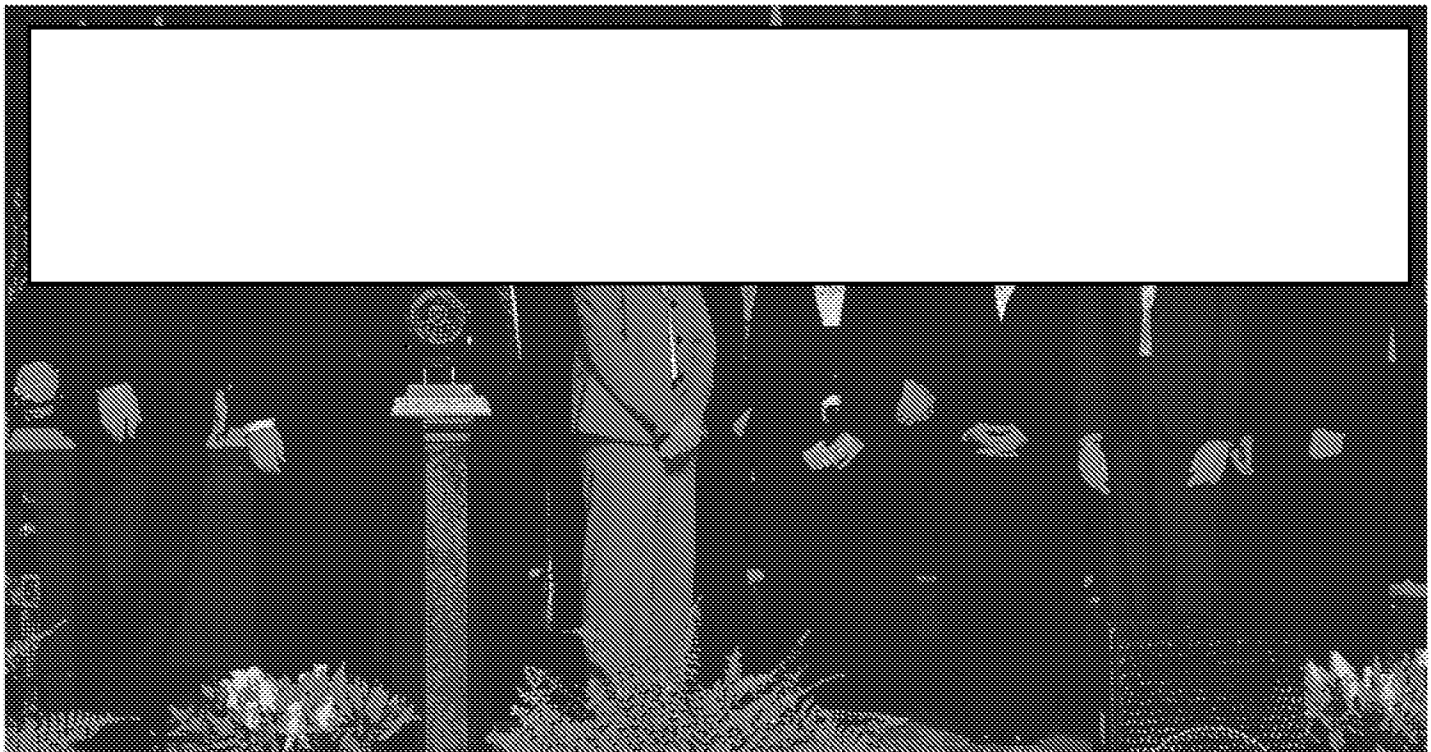


### Excellence in Investigation

- ASAC [redacted] Washington
- SA [redacted] Washington
- SSA [redacted] Washington
- SSA [redacted] Washington
- SSA [redacted] Training
- SA [redacted] Washington
- SA [redacted] Washington
- SSA [redacted] Criminal Investigative
- SA [redacted] Washington
- SA [redacted] Washington
- SA [redacted] Washington
- SSA [redacted] Criminal Investigative
- SSA [redacted] Baltimore
- SA [redacted] Washington
- SA [redacted] Washington
- IA [redacted] Directorate of Intelligence
- SA [redacted] Washington

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The Rainmakers Task Force Investigation exposed the "culture of corruption" in Washington, DC, influenced the outcome of the 2006 Congressional elections, and forced Congress to draft and pass lobbying- and ethics-reform legislation. Task Force members collected more than 3000 1-A and 1-B evidence items, subpoenaed and electronically scanned 2,000,000 e-mails, analyzed hundreds of bank accounts, wrote thousands of interview reports, and used search warrants and sophisticated investigative techniques to gather evidence against crafty public officials. These investigators secured numerous convictions against corrupt lobbyists, administration officials, and congressional personnel and generated nearly \$50 million in court-ordered restitutions and fines.



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### Excellence in Investigative Support

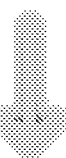
- Fingerprint Specialist [redacted] Laboratory
- Physical Scientist [redacted] Laboratory
- Supervisory Physical Scientist [redacted] Laboratory
- Physical Scientist [redacted] Laboratory
- Physical Scientist [redacted] Laboratory
- Physical Scientist [redacted] Laboratory
- Physical Scientist [redacted] Laboratory

b6

This Laboratory team earned their prestigious award for developing and implementing technology that consolidated 80,000 pieces of information from 1200 Laboratory submissions into a searchable database. This database enabled investigators and prosecutors to link, in minutes, major terrorism investigations to 16 high-value detainees held in Guantanamo, Cuba. And database searches established forensic connections among several detainees.



b6



### Excellence in Intelligence Analysis

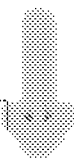
- SA [redacted] Chicago
- SSA [redacted] Milwaukee
- SSA [redacted] Directorate of Intelligence
- SSA [redacted] Cleveland
- ASAC [redacted] Philadelphia
- Staff Operations Specialist [redacted] Counterterrorism
- SC Brenda L. Heck Counterterrorism
- Special Assistant [redacted] Criminal, Cyber, Response and Services Branch
- Assistant SC [redacted] Directorate of Intelligence
- Supervisory Inspector [redacted] Inspection
- Special Assistant [redacted] Directorate of Intelligence
- SC James R. Reinhardt Directorate of Intelligence
- SSA [redacted] Miami

b6

The Strategic Execution Team (SET) members demonstrated their tireless commitment to the project by ensuring that various milestones, as part of the SET initiatives, were achieved. SET members implemented changes in waves throughout the 56 field offices and 400 resident agencies; they worked on-site for several weeks in each wave combining classroom instruction, coaching, and peer mentoring to introduce SET concepts.



b6

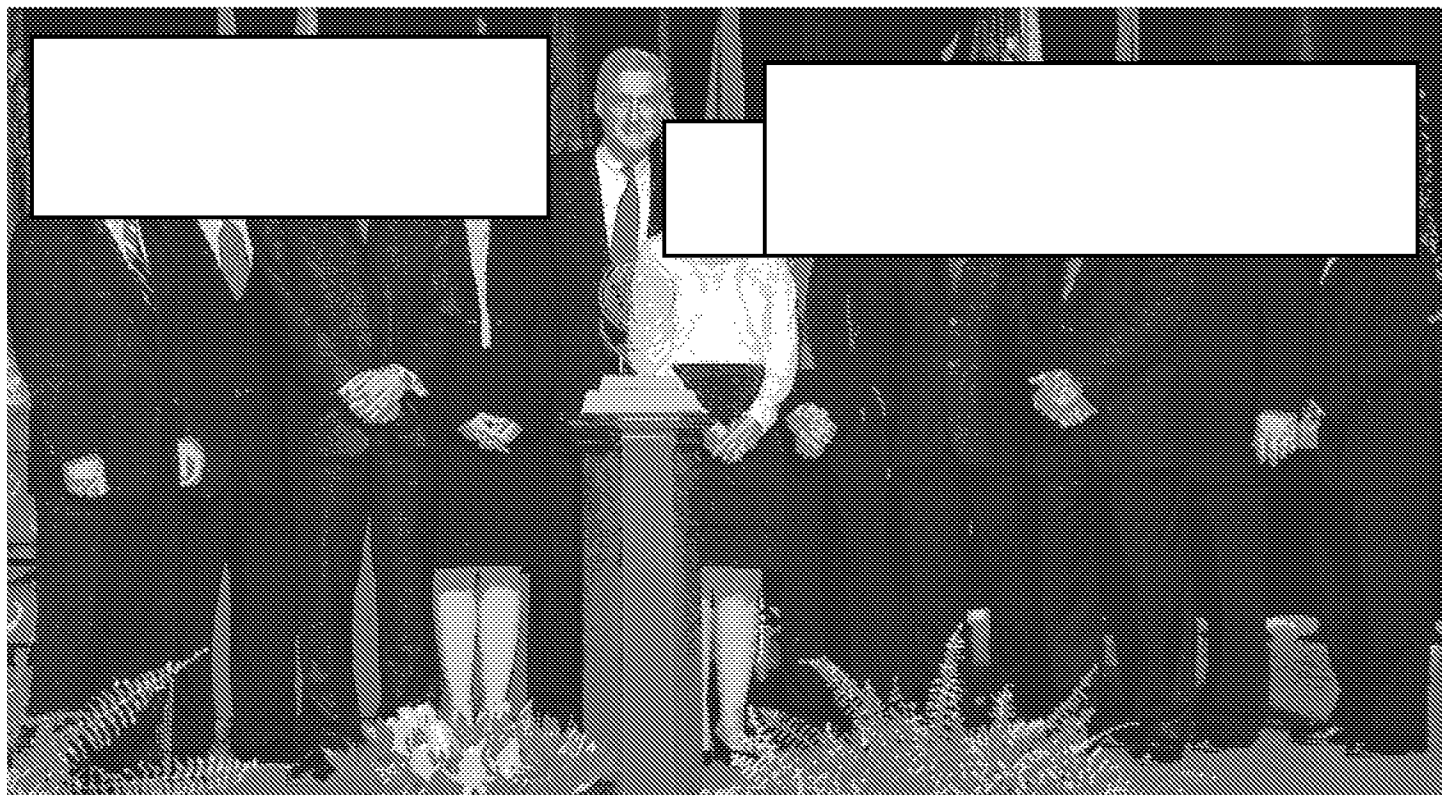


## Support of the Integrity and Compliance Program

SSA [redacted] *New York*  
Supervisory MAPA [redacted] *Director's Office*  
Chief Division Counsel [redacted] *Little Rock*  
MAPA [redacted] *Director's Office*  
Assistant General Counsel [redacted] *Office of the General Counsel*  
Assistant General Counsel [redacted] *Office of the General Counsel*  
Deputy General Counsel [redacted] *Office of the General Counsel*  
Deputy General Counsel [redacted] *Office of the General Counsel*  
SSA [redacted] *Director's Office*  
MAPA [redacted] *Director's Office*  
MAPA [redacted] *Director's Office*

b6

Beginning in May 2008, this team was tasked with revising the FBI's entire investigative and operational policy framework to coincide with the December 1, 2008, implementation of new Attorney General Guidelines for FBI Domestic Operations. They wrote a landmark, comprehensive policy document—the FBI Domestic Investigations and Operations Guide (DIOG)—that identifies high-risk activities, sets standards for reviewing and monitoring those activities, trains personnel on meeting required standards, establishes reporting and monitoring criteria, and provides communication and feedback tools to the users. Their exceptional ability to analyze, manage, and deliver a policy solution was the reason the DIOG was finalized within the specified time frame.



b6



### Distinguished Service to the Law Enforcement Community

- SSA [redacted] Washington
- SA [redacted] Washington
- SSA [redacted] Washington
- SA [redacted] Washington
- SA [redacted] Washington
- Electronics Technician [redacted] CIRG
- SA [redacted] Washington
- SC Andrew G. McCabe National Security Branch
- SA [redacted] Washington
- SA [redacted] Charlotte
- SA [redacted] Washington
- SA [redacted] Washington

b6

Detailed planning for the 2009 presidential inauguration began in August 2008. This team met with interagency personnel, created detailed interagency crisis response contingency plans, brokered MOAs with other agencies, managed TDY resources, chaired interagency committees, and coordinated large portions of the four-day inauguration for the entire interagency. Hundreds of FBI employees did outstanding work during the four-day event; the few who received this award lived the inauguration for months.



b6



## Outstanding Information Management

IT Project Manager [redacted] *Resource Planning Office*  
Computer Scientist [redacted] *Office of the Chief Technology Officer*  
SSA Michael A. McCoy *CIRG*  
SSA [redacted] *CIRG*  
Supervisory MABA [redacted] *CIRG*

b6

This team developed and deployed the ORION crisis information management system—an effective information technology tool for use by the FBI and our law enforcement partners in critical incidents, major investigations, and special events. The classified version of ORION became operational in February 2008, and the unclassified version became operational in July 2008. The team also spearheaded ORION training for FBI personnel. Since its deployment, it has been successfully used on numerous occasions.



b6

## Outstanding Technical Advancement

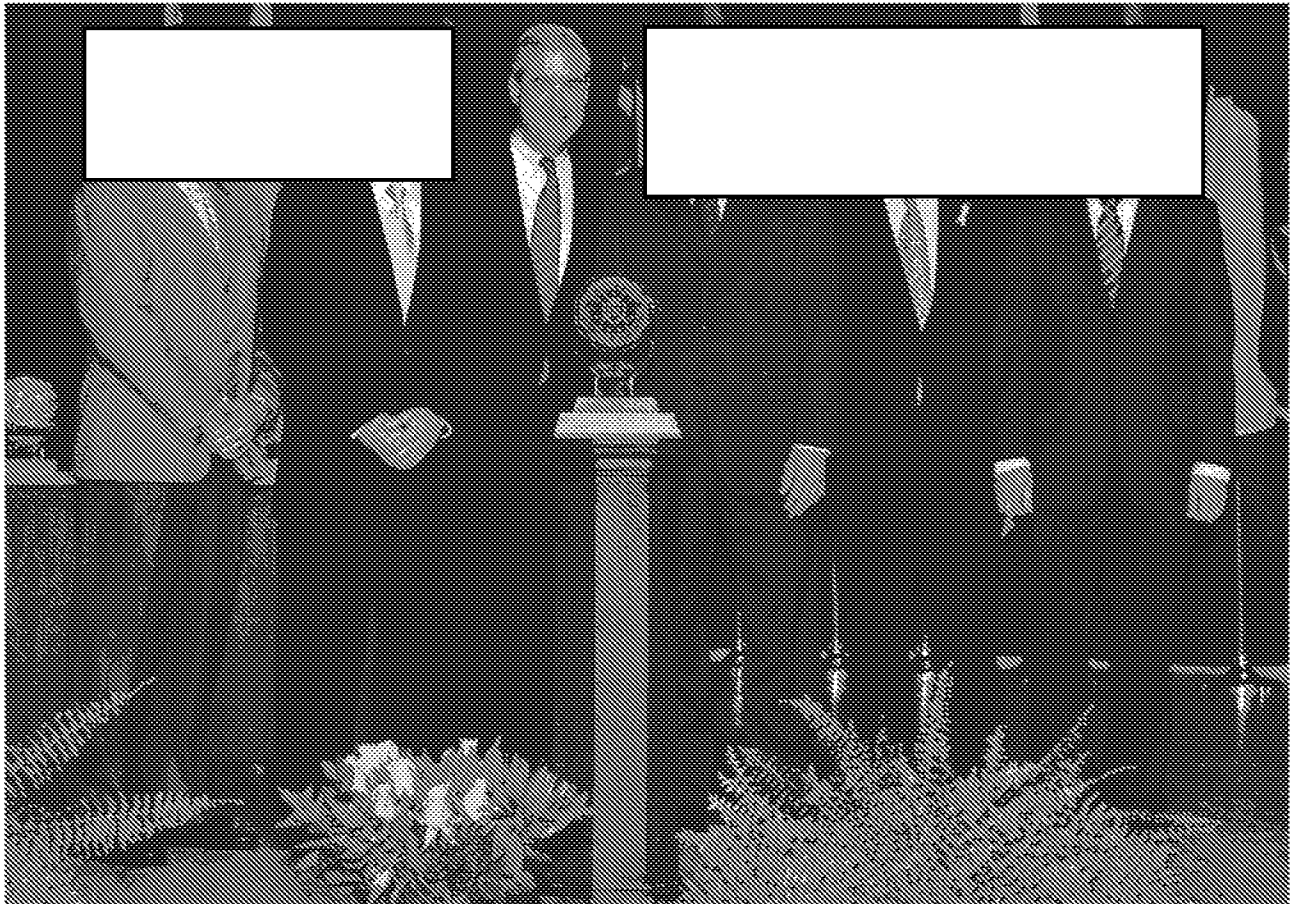
SSA [redacted] *Operational Technology*  
Electronics Engineer [redacted] *Operational Technology*  
SSA [redacted] *Operational Technology*  
Electronics Engineer [redacted] *Operational Technology*  
Electronics Engineer [redacted] *Operational Technology*

b6

This team of engineers and SSAs developed and deployed [redacted]

b3  
b7E

[redacted] They coordinated with technical personnel in the intelligence community, verified the existence of an intelligence-capability gap, and developed solutions that addressed that gap. In addition to the engineers who overcame numerous technology obstacles, the SSAs coordinated with the Bureau's Counterintelligence Division and Office of General Counsel personnel as well as with DOJ National Security Division personnel to define the appropriate legal authority and operational oversight for this new capability.



b6

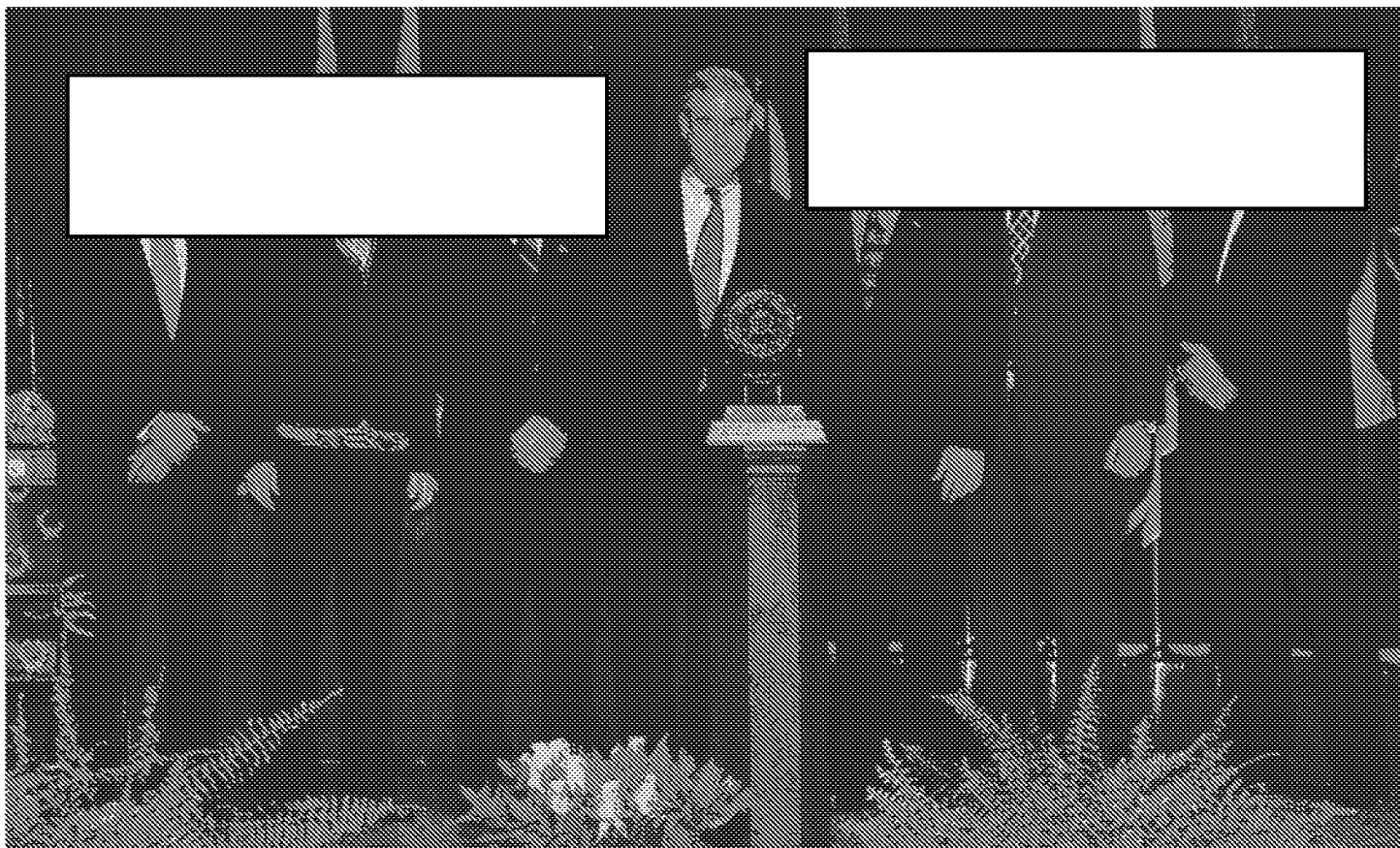


## Outstanding Scientific Advancement

- Microbiologist [redacted] Laboratory
- Supervisory Microbiologist [redacted] Laboratory
- SSA [redacted] Security
- SSA [redacted] Laboratory
- SSA [redacted] Laboratory
- SSA [redacted] Weapons of Mass Destruction
- SSA [redacted] CIRG
- SA [redacted] Washington
- SSA [redacted] (retired) Laboratory

b6

The investigation into the deadly 2001 anthrax attack was one of the largest and most complex investigations ever conducted by law enforcement; five people were killed, the anthrax bacteria infected 22, and 10,000 at-risk citizens underwent antibiotic prophylaxis. To collect evidence for a prosecutable case, the AMX Task Force used numerous cooperating witnesses, undercover techniques, and technical surveillance. In addition, they developed extensive liaisons with the scientific and academic communities.



b6





## Outstanding Criminal Investigation

SA [redacted] (retired) Charlotte  
SA [redacted] Charlotte  
District Attorney Benjamin David New Hanover County  
Assistant District Attorney [redacted] New Hanover County  
ASAC [redacted] (retired) Charlotte

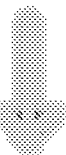
b6

On August 6, 1999, Melissa Ann Mooney, a mother and Charlotte Field Office employee, was found murdered at her residence by employees after not reporting to work. This team pursued an aggressive eight-year investigation involving numerous suspects, hundreds of leads, an undercover operation, and the participation of field offices, legats, and local agencies. This investigation spurred laboratory and scientific testing techniques not previously used by Laboratory personnel. As a result, a lone hair found on the mattress in her bedroom linked [redacted]—a recidivist sex offender—to Melissa's home the night of her homicide. On July 11, 2008, a jury found [redacted] guilty of first-degree murder in the death of Melissa Ann Mooney; he was sentenced to life without the possibility of parole. Thanks to the undaunted efforts of the investigative team, a serial rapist and murderer who brutally killed one of our FBI family members was brought to justice.

b6



b6



## Outstanding Counterintelligence Investigation

IA [redacted] *New Orleans*  
SA [redacted] *Houston*  
SA [redacted] *Washington*  
SA [redacted] *Houston*  
SA [redacted] *Houston*  
SA [redacted] *Washington*  
IA [redacted] *Houston*  
IA [redacted] *Directorate of Intelligence*  
SA [redacted] *Houston*  
SA [redacted] *Washington*  
SA [redacted] *Washington*  
ASAC [redacted] *Houston*  
SSA [redacted] *Washington*  
SA [redacted] *Houston*  
SA [redacted] *New Orleans*

b6

During the course of a highly sensitive counterintelligence operation, this team used technical surveillance, undercover techniques, and liaison relationships that directly contributed to the arrests and successful prosecutions of subjects. Their work brought to closure the espionage activities of a group committed to damaging the national security of the United States.



b6



## Outstanding Counterterrorism Investigation

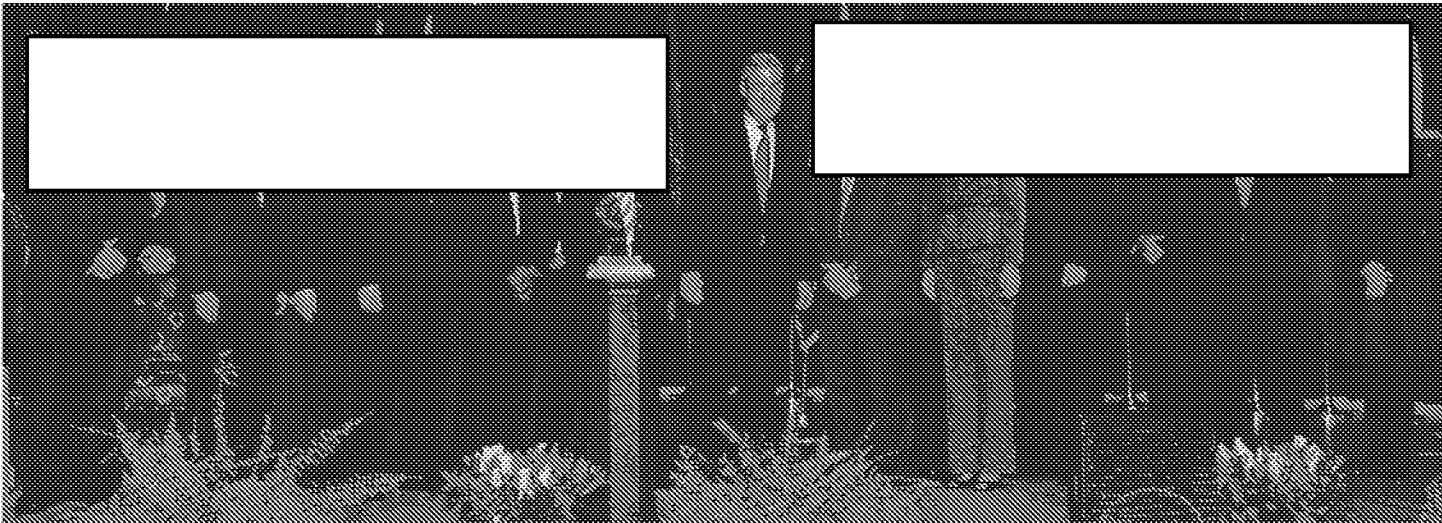
Supervisory IA [redacted] New York  
ASAC [redacted] New York  
IA [redacted] Naval Criminal Investigative Service  
SSA [redacted] New York  
SA [redacted] Buffalo  
IA [redacted] New York  
Attorney [redacted] New York  
IA [redacted] Counterterrorism  
IA [redacted] New York  
Detective [redacted] New York Police Department  
SA [redacted] New York  
SSA [redacted] New Orleans  
UC [redacted] Counterterrorism  
Detective [redacted] New York Police Department  
SA [redacted] New York

b6

[redacted]

b3  
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[redacted] The team uncovered a potential plot against the New York City transit system and identified the people involved. In addition, the team identified numerous locations, people, communication facilities, and patterns of activity, which have greatly assisted the United States and its allies in the global war on terrorism. [redacted] has been heralded as one of the most significant counterterrorism investigations in recent history.



b6



### Outstanding Cyber Investigation

- IA [redacted] Directorate of Intelligence
- SA [redacted] New Orleans
- SA [redacted] Atlanta
- SA [redacted] Anchorage
- SA [redacted] (retired) Atlanta
- SA [redacted] Charlotte
- SA [redacted] Buffalo
- SA [redacted] Atlanta
- SA [redacted] Washington
- SA [redacted] San Diego
- ITS, CART Forensic Examiner [redacted] Atlanta
- SA [redacted] Washington
- SSA [redacted] Cyber
- SA [redacted] San Diego
- SA [redacted] Atlanta
- IA [redacted] Atlanta
- SSA [redacted] Miami
- SSA [redacted] Brussels

b6

The RBS WorldPay Investigative Team coordinated efforts with 36 field offices and 26 legats, introduced innovative and unprecedented techniques for investigative response and victim mitigation, and produced a variety of unique intelligence products—some of which were successfully used to prevent intrusions into key commercial information systems. Most significantly, the FBI developed [redacted] actionable intelligence on a criminal enterprise that targeted some of the most important financial infrastructures in the United States and the world and caused hundreds of millions of dollars of loss through theft and incident-response costs.

b7E



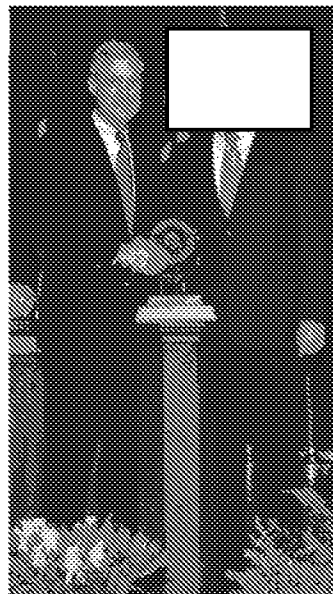
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## Distinguished Service by a Professional Staff Employee

Supervisory MAPA [redacted] *Records Management*

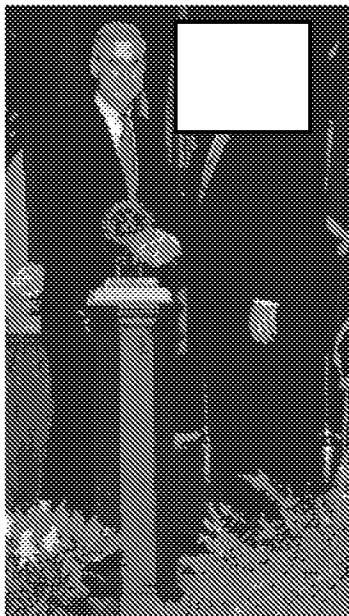
[redacted] while serving as team captain for the National Name Check Program, used sophisticated techniques to overcome significant and unusual difficulties in tracking and completing name-check requests. This was done to ensure the completion of Program milestones so that the U.S. Citizenship and Immigration Services and U.S. Department of State components functioned optimally and achieved their goals.



b6

## Sustained Distinguished Service

SA [redacted] *New York*



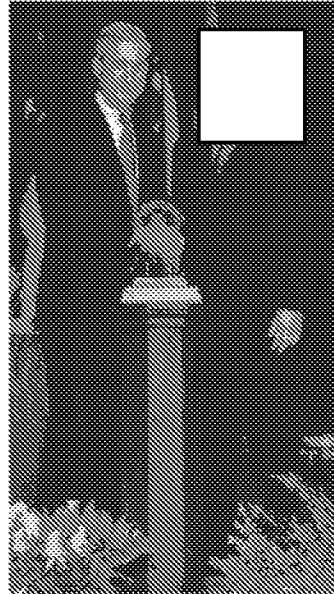
For 26 years, SA [redacted] sustained distinguished service has earned him the respect and recognition of the FBI, the New York Police Department, and the U.S. Attorney's Office. His accomplishments have inspired everyone around him, and his mentoring of younger agents continues to positively impact the future of the FBI. He is the epitome of a public servant who has dedicated his professional life to the Bureau's mission. Because of his outstanding investigative efforts, the citizens of the United States have significantly benefited through the attainment of safer neighborhoods.

b6

## Special Achievement

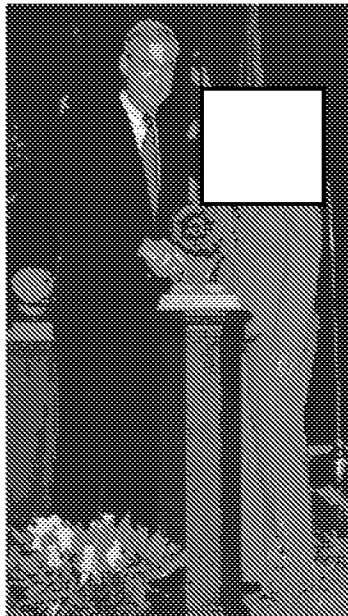
SA [redacted] *Sacramento*

Faced with daunting mortgage-fraud crime in the Sacramento Office and limited resources to combat the problem, SA [redacted] working with prosecutors, developed a streamlined approach to investigating mortgage fraud. His extremely effective and efficient style and tireless work ethic resulted in the filing of 41 indictments in U.S. District Court, Eastern District of California, which were more than any other field office's entire mortgage-fraud program—making up nearly eight percent of all of the FBI's mortgage-fraud indictments in Fiscal Year 2008.



b6

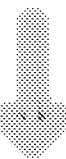
## Distinguished Service by a New Employee



UC [redacted] *Resource Planning Office*

Since joining the Bureau in 2006, [redacted] reorganized the Human Resources and Training Divisions, streamlined and converted our payroll processes, and automated key business processes by introducing a new workflow tool that not only improved efficiency but also delivered the highest standards in customer service and training to employees.

b6



## Distinguished Service for Assisting Victims of Crime

SA [redacted] Newark  
SA [redacted] Internal Revenue Service  
SSA [redacted] Newark  
SA [redacted] Newark  
Victim Specialist [redacted] Newark  
SA [redacted] Newark

b6

The [redacted] investigation was an eight-year Group I Undercover Operation that exposed a sophisticated securities-market-manipulation and money-laundering scheme, as well as corruption and extortion involving a New Jersey State Trooper. The investigation targeted people who were involved in more than 40 stock-fraud schemes, which victimized thousands of people who lost hundreds of millions of dollars. This team worked tirelessly to provide restitution to those who were cheated, and they located the families of several victims who had died during the investigation so that the families could receive the restitution on behalf of their loved ones. To date 40 subjects have been convicted of securities fraud and money laundering, and more than \$70 million in assets has been forfeited.

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## Outstanding Service to Disabled Employees

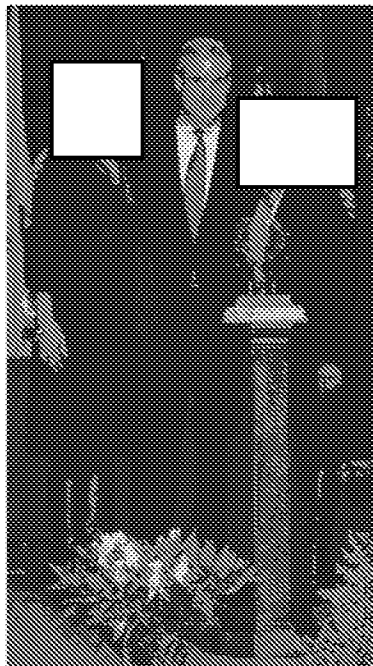
IT Specialist [redacted]  
*Information Technology Operations*

Using the existing secure video teleconferencing network, [redacted] worked with personnel in Equal Employment Opportunity Affairs and CJIS to ensure that all hearing-impaired employees received upgraded video equipment so that they had real-time access to staff interpreting services. He also secured the funds and procured the necessary equipment for the Closed Captioning Project. His efforts helped bring the FBI into compliance with Section 508 of the *Rehabilitation Act of 1973* by providing equal access to electronic and information technology by people with disabilities.



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## Equal Employment Opportunity



SA [redacted] *Los Angeles*  
SA [redacted] *San Diego*

Beginning in 2007, SA [redacted] and SA [redacted] revitalized the Los Angeles Field Office's Federal Women's Program and volunteered to coordinate the 2009 Black History Month Program knowing that they would soon coordinate the 2009 Women's History Month Program. They designed innovative programs with limited resources that resulted in unprecedented employee attendance and participation for the special emphasis programs in the Los Angeles Office.

b6



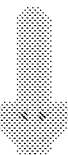
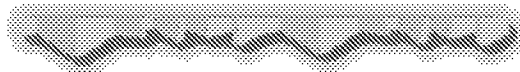
## Thomas E. DuHadway Humanitarian Award

SSA [redacted] *Houston*

SSA [redacted] and Squad C1-3 members helped their friend and colleague, SA [redacted] and his family during a 22-month period while SA [redacted] heroically battled an incapacitating disease. They provided meals for the family, childcare for his two small children, emotional support for his spouse, maintenance of his house and yard, transportation for medical appointments, and holiday gifts for his family. Their dedicated support of SA [redacted] helped him to overcome this brutal disease and return to work as a significant contributor for the Houston Office.



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## Manuel J. Gonzalez Ethics Award

SA [redacted] Miami  
SSA [redacted] Director's Office  
SSA [redacted] Ottawa  
SSA [redacted] Director's Office

b6

From 1991 through 1994, this team led a series of investigations in which more than 120 members of the Colombo La Cosa Nostra (LCN) family were arrested—almost 90 were convicted or pled guilty. During the trials, the team unearthed evidence that their FBI supervisor and a detective with whom they worked had each passed law-enforcement-sensitive information to the Colombo LCN family. The team displayed exceptional moral courage and resolve in the face of enormous personal and public ostracism by reporting and then assisting in the investigation of these allegations. Although their reports initially tended to undermine three criminal prosecutions, their integrity, the credibility of their testimony, and a thorough judicial review of the investigation enabled the resumption of successful trials and pleas and prevented reversal of the prior convictions.

[redacted] is on the Director's left.



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## ***2009 Conference Draws Security Professionals to San Diego***

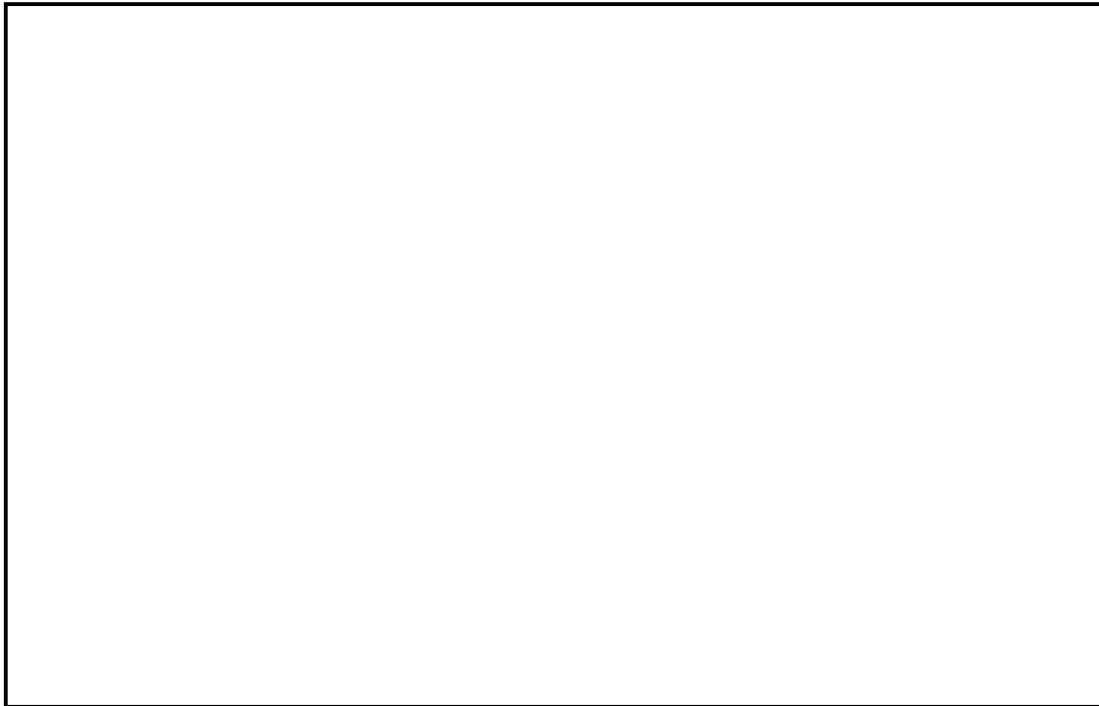
[REDACTED]  
Management and Program Analyst  
Security Division

More than 100 security professionals, representing all field offices and Headquarters' divisions, traveled to San Diego on October 4, 2009, for their annual Chief Security Officers' (CSO) Conference, sponsored by the *Security Division*. The conference focus was two-fold—how to elevate security to mitigate the latest risks and how to protect the FBI's key assets: people, operations, information, and facilities.

Keynote speaker Mr. Michael Mason—former EAD of the FBI's Criminal, Cyber, Response and Services Branch, now Verizon Communications' CSO—discussed the challenges facing the CSO and how to market the security program.

During the four-day conference, CSOs reviewed an array of security-related topics, including the insider threat program, security policies aligned with the FBI's strategic objectives, the Bureau's pandemic influenza plan, and the important role of the Security Officer Advisory Board. Additional presentations by SecD's SC Andrew N. Young, ASC [REDACTED] and UC [REDACTED] centered on pending initiatives and how the Bureau evaluates and mitigates its vulnerabilities. The afternoon breakout sessions covered continuity of operations, virtual domain services, fusion centers, and personnel security, among others. In between sessions, attendees networked and exchanged ideas with the very best security leaders.

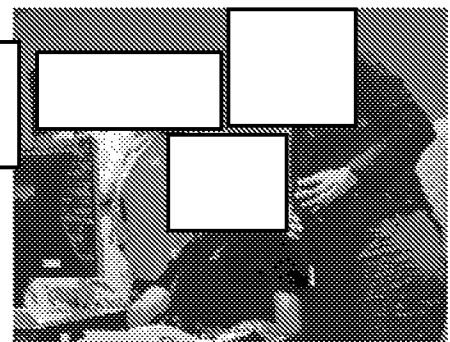
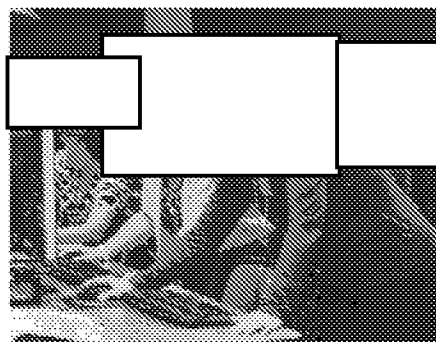


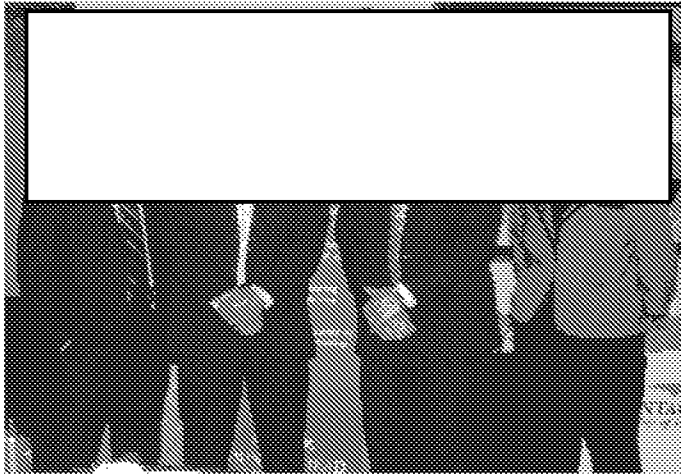


President Barack Obama hosted the Group of Twenty Global Financial Summit (G-20) on September 24-25, 2009, in Pittsburgh, Pennsylvania, and heads of state and finance ministers from G-20 countries plus representatives from other countries attended. The G-20 helps support growth and development across the globe by providing opportunities for dialogue on international policies, cooperation, and financial institutions.

After months of coordination, *Pittsburgh Field Office* personnel converted their HQ City into several components that together established a command post capable of exercising crisis response for any terrorist threat or attack that might occur during this high-profile event.

In the first photo below, SA [redacted] member of the Evidence Response Team, operates the Nikon Total Station, which is used to assist in crime scene reconstruction. In the middle photo, Investigative Operations Analyst [redacted] (left) and Supervisory IT Specialist [redacted] work in the Intelligence Operation Center. And in the third one, shown monitoring activities in the Center are (left to right) Support Services Technicians [redacted] and Management and Program Analyst [redacted]





With the University of Tennessee, Fountainhead College, Tennessee Valley Authority, and the local InfraGard chapter, Knoxville co-hosted the Fifth Annual East Tennessee Cyber Security Summit on October 20-21, 2009. The focus was cyber security in a down-turned economy. Pictured at the event are (left to right) SA [redacted] SA [redacted] SA [redacted] and SA [redacted]



On October 8, 2009, in recognition of Hispanic Heritage Month, Memphis Field Office employees hosted [redacted] from the Latino Memphis Organization. He spoke about Hispanic culture, traditions, and challenges. [redacted] (blue shirt) is pictured with (left to right) SSA [redacted] SA [redacted] and Victim Witness Coordinator [redacted]

b6

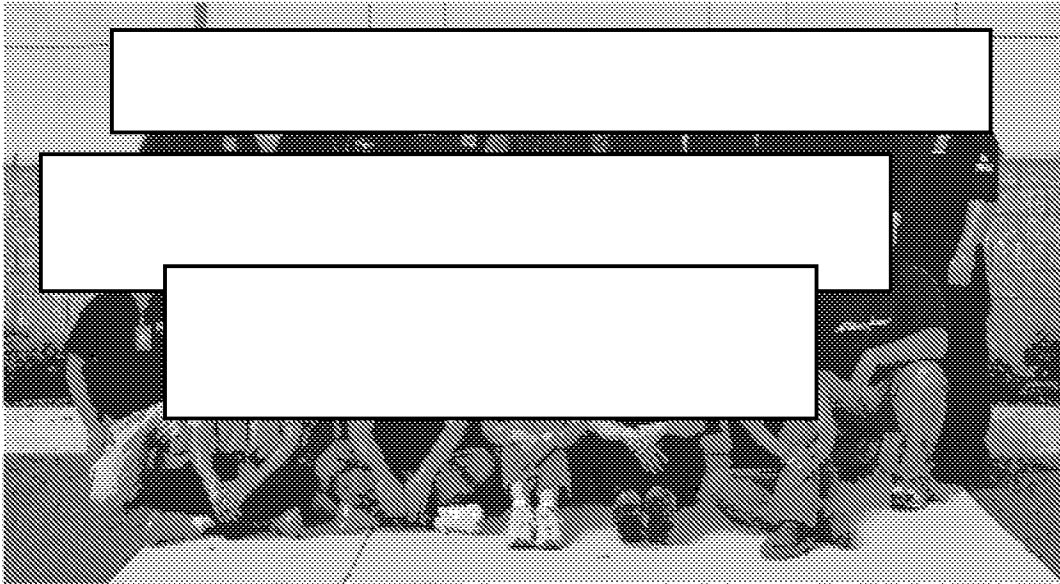


Cincinnati employees participated in the Federal Executive Board's Second Annual Diversity Day on June 17, 2009, at the National Underground Railroad Freedom Center. Information Technology Specialist [redacted] Support Services Technician [redacted] and Administrative Specialist [redacted] created an exhibit showcasing the FBI's diversity.



Jackson's SSA [redacted] and SA [redacted] were interviewed on October 21, 2009, by BBC World News Today's [redacted] (in blue blouse) regarding the FBI's investigations into civil-rights-era cold cases in Mississippi.

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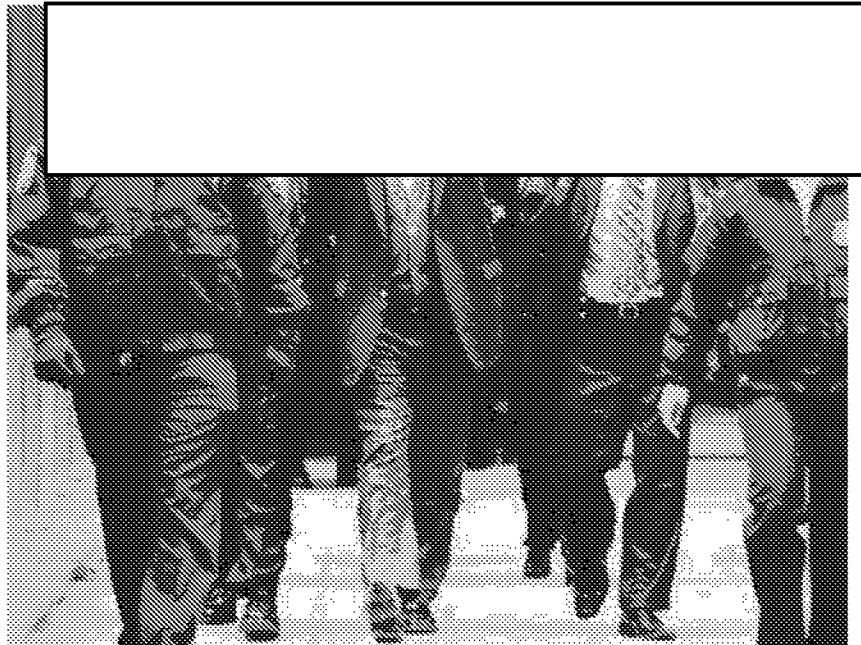


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On June 17-19, 2009, Medical College of Georgia personnel provided two sessions of the 16-hour course, *Tactical Operator Care*, to CJIS personnel.

The course is based on the U.S. Department of Defense's Tactical Combat Casualty Care curriculum and has been customized to support the FBI's mission. It is a mix of lectures, skill stations, hands-on, and scenario-based life-saving training in a tactical setting. Examples included, airway obstructions, respiratory distress, circulation, exposure, and moving patients quickly while staying safe.

Since 2002, instructors have provided the course to Bureau personnel prior to their deployments to Afghanistan and Iraq.



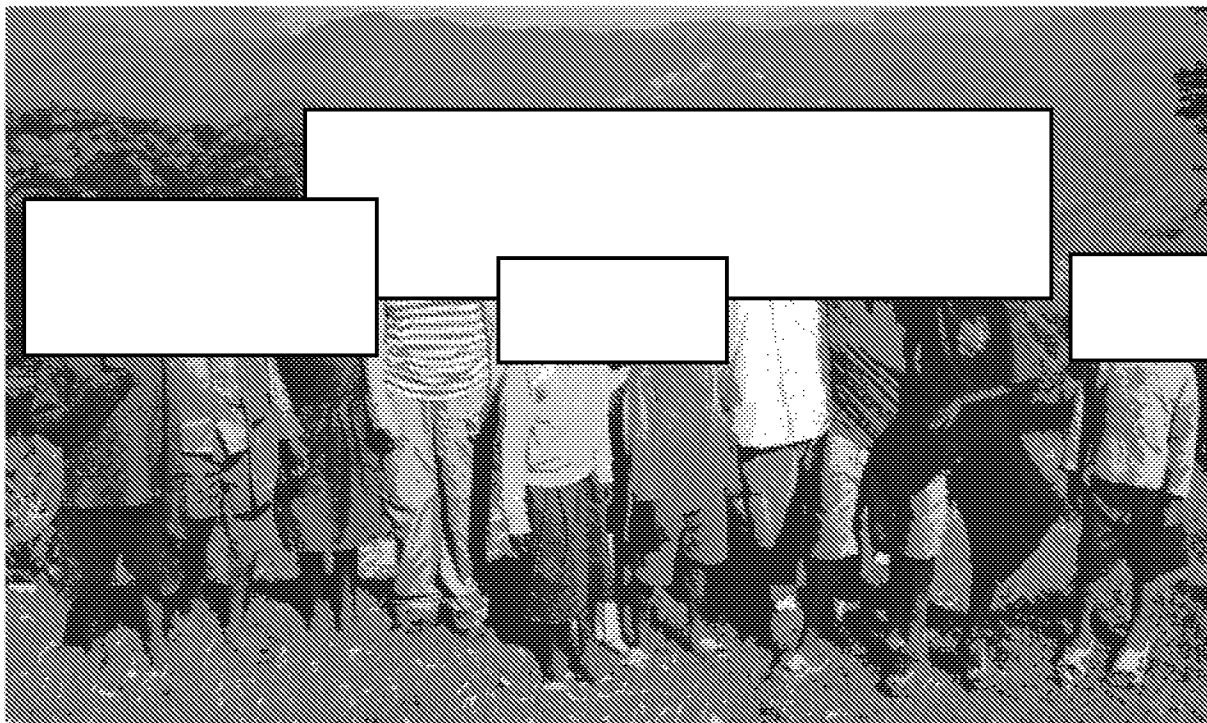
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On October 15, 2009, New York's (left to right) FBI Police Officer [redacted] SA [redacted] SA [redacted] and FBI Police Officer [redacted] escorted [redacted] (center), the [redacted] who was one of six people charged in the \$20 million insider-trading scheme. Photograph by [redacted] *Associated Press*.

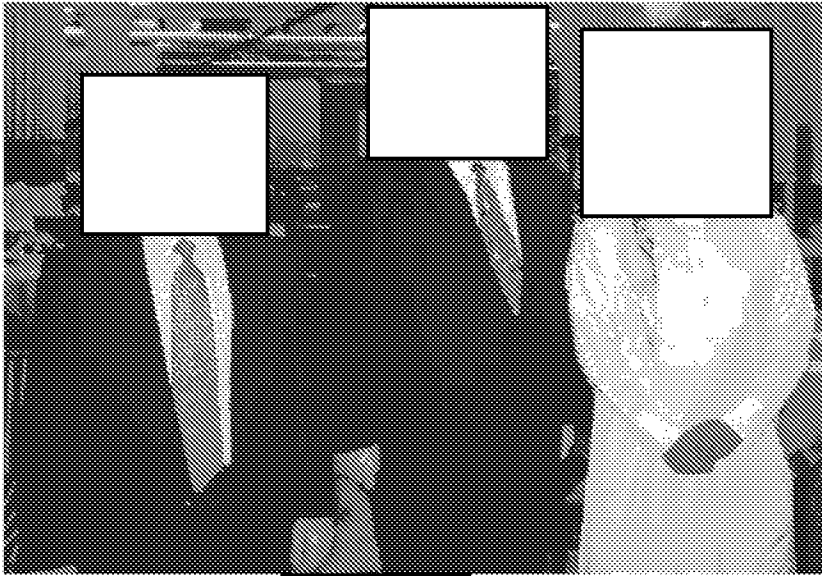


Members of *Miami's* JTTF returned funds to the Jamaican consulate on September 24, 2009. The funds were seized from the bank account of a Miami counterterrorism subject [redacted] who was an unlicensed weapons dealer and who defrauded the Jamaican government.

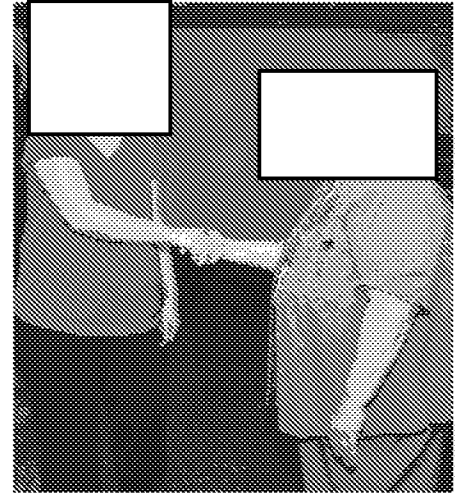
Pictured are (front row, left to right) SA [redacted] Jamaican Consulate Assistant [redacted] Consul General to Jamaica [redacted] and Vice-Consul to Jamaica [redacted] and (back row) SA [redacted] AUSA [redacted] and Financial Analyst [redacted]



From August 21-30, 2009, members of ERT were in Kigali, Rwanda, to teach a one-week *Evidence Collection* course to Rwandan National Police Officers representing each of the country's 30 districts. During their tour of the scenic countryside, ERT instructors Photographer [redacted] Buffalo, SA [redacted] Philadelphia, and SA [redacted] Albuquerque, stopped for a picture with a group of children.

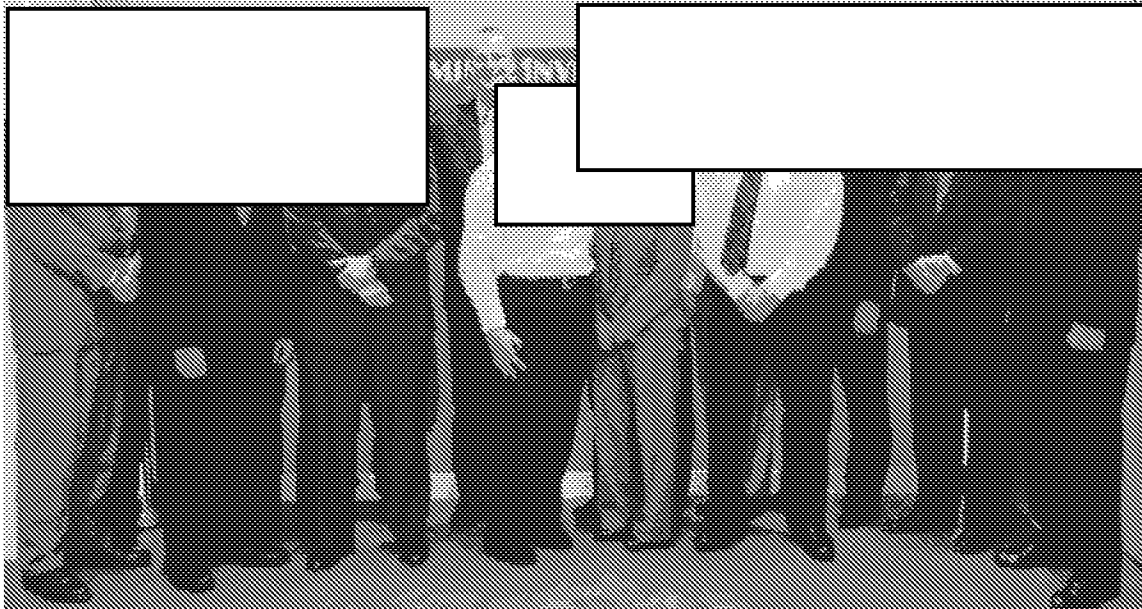


Assistant Section Chief [redacted] *Cyber Division*, traveled to Riyadh, Kingdom of Saudi Arabia, to speak at the Saudi Arabian Cyber Crimes Seminar held on October 13-14, 2009. The seminar was hosted by the Saudi Bureau of Investigation and Prosecution. SSA [redacted] topic was the Bureau's approach to solving cyber-based crimes. TDY ALAT [redacted] (left) and SSA [redacted] (middle) are pictured with Senior Lead Investigator/Prosecutor [redacted]



To recognize National Disability Employment Awareness Month, on October 27, 2009. *Memphis* employees hosted [redacted] at the local Veterans Administration Hospital and an associate professor at the University of Tennessee School of Medicine. **Human Resources Assistant** [redacted] (red blouse) greets [redacted] after her presentation.

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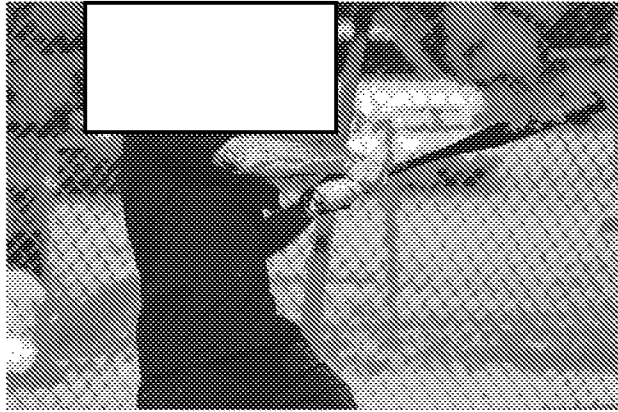


On November 9, 2009, personnel in the *Criminal Investigative Division's* Violent Crimes Section cut their hair short to support MAPA [redacted] of the Indian Country Special Crimes Unit, who is fighting cancer.

Pictured are (front row, left to right) ASC [redacted] UC [redacted] SSA [redacted] MAPA [redacted] SSA [redacted] and SSA [redacted]. And on the back row are SSA [redacted] SSA [redacted] SSA [redacted] SC David (DJ) J. Johnson, SSA [redacted] SSA [redacted] SSA [redacted] SSA [redacted] SSA [redacted] and SSA [redacted]

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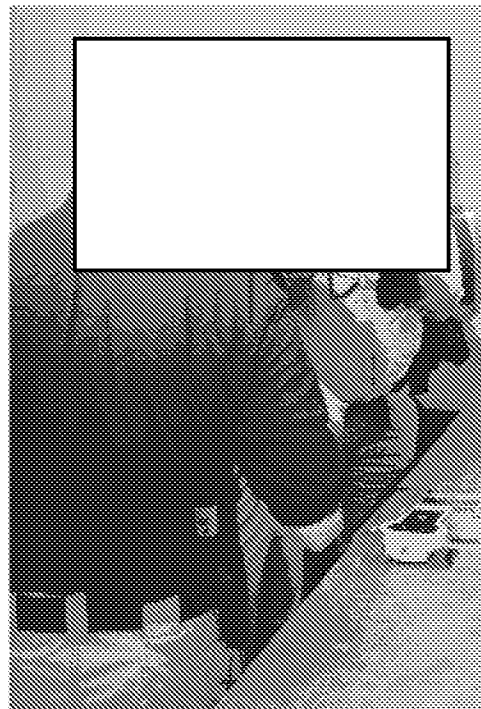




The Los Angeles Office paid tribute to the memory of SA Wayne L. Bourque during their Wayne L. Bourque Softball Tournament held on September 19, 2009. Employees, task force members, and their families enjoyed the fun-filled day with an FBIRA-sponsored all-you-can-eat barbeque. SA [redacted] [redacted] Santa Ana Resident Agency, swings for the fences.

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On October 28, 2009, Florida Times-Union reporter [redacted] and photographer [redacted] covered Jacksonville's ERT members who processed the crime scene at the Georgia landfill where nine-year-old Somer Thompson's body was recovered. Somer had gone missing from her Orange Park neighborhood on October 19, when she was last seen walking home from school. The investigation into her murder is continuing. [redacted] photographs SA [redacted] and SA [redacted] using the electrostatic lift.



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Here's your opportunity to tell everyone about a challenging case you've worked, a funny Bureau incident, or any work-related story.

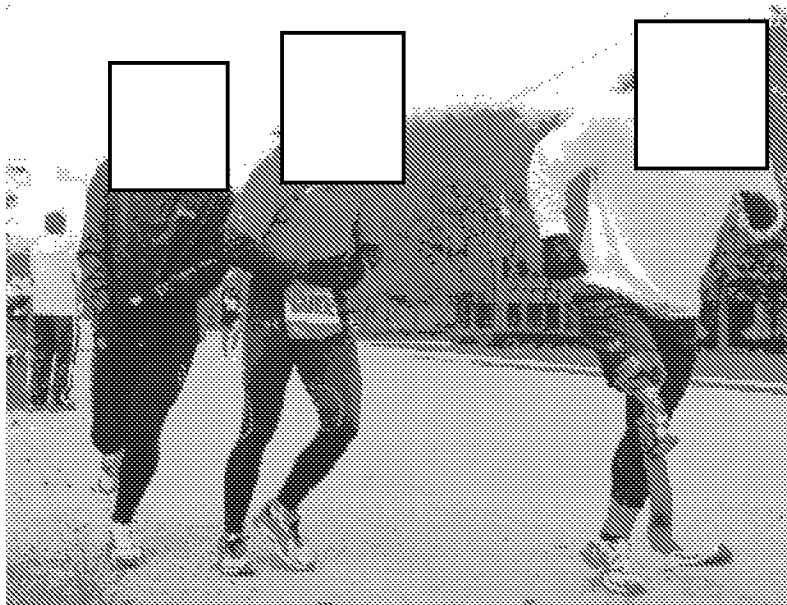
Send a brief write-up (.doc), a recording of you telling your story (.mp3), or a short video (.mp4) to The Investigator's Editor. Whichever format you send, also send a photo (.jpg) of yourself!

Your submission will be considered for publication in an upcoming *Investigator*.



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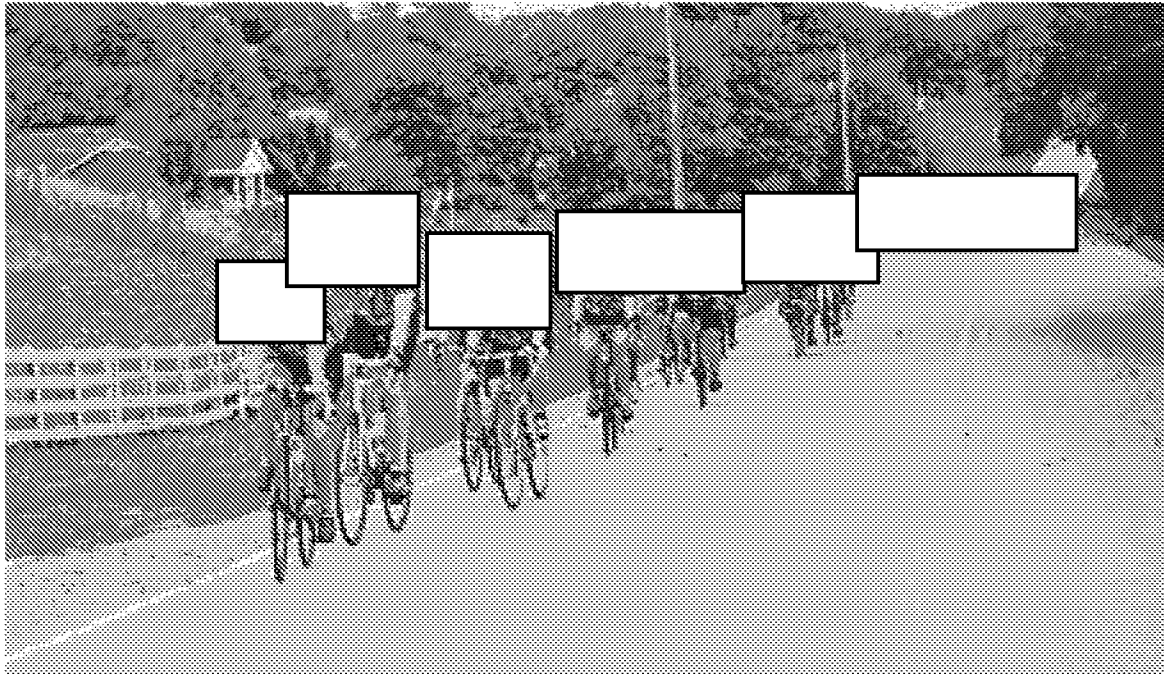
On October 19, 2009, SAC Richard L. Lambert (facing sideways) participated in the Pilot Celebrity Pumpers Program. The program, in its 14th year, is an annual fundraiser that includes local media and other officials pumping gas during selected times at Pilot Gas Stations in and around *Knoxville*. A percentage of the gas sold during the designated times is donated to the United Way. Last year \$80,000 was raised through this program.



b6

Over the Columbus Day weekend, *Chicago Office* employees provided logistical support to the Freedom Team of Wounded Veterans competing in the Chicago Marathon. They shuttled the veteran athletes to and from the airport and cheered them on in the race.

Chicago Police Officer [redacted] (left) and SA [redacted] (middle) ran the last half of the race with Lance Corporal [redacted] who lost his right leg and sustained partial vision loss following an IED attack on his Humvee in Iraq. [redacted] used his hand-crank chair the first half of the race before transitioning to his prosthetic leg to complete the last 10 miles of the marathon; the longest distance he has ever run to date.



b6

During the week of October 5-9, 2009, SSA [redacted] *Counterintelligence*, and 81 other cyclists rode their bikes 433.7 miles across Tennessee to raise awareness that more than 400 children in Tennessee are in state custody waiting to be adopted. SSA [redacted] adopted their two children [redacted] both of whom were in the Tennessee foster-care system, in [redacted] respectively. SSA [redacted] (pictured second from front) is originally from Nashville, Tennessee.

---

For more news and photos spotlighting community activities, see the Office of Public Affairs' [redacted] site.



Representing the Bureau in the 5K Turkey Trot from Camp Slayer, Baghdad, Iraq, on Thanksgiving Day are (left to right) SA [redacted] Boston; SA [redacted] Dallas; SA [redacted] Houston; SA [redacted] Portland, Investigative Specialist [redacted] Tampa; Electronics Technician [redacted] Operational Technology; and IA [redacted] Directorate of Intelligence.

b6



Bureau personnel deployed to Iraq take a break to participate in a 5K race in the early morning hours of October 2, 2009. Runners are pictured at Joint Base BALAD (left to right) SA [redacted] Newark; Electronics Technician [redacted] Dallas; IT Specialist [redacted] Buffalo; SA [redacted] Boston; SSA [redacted] Jackson; SA [redacted] Los Angeles; and Staff Operations Specialist [redacted] Counterterrorism.

b6

**Shanda Nicole Cue**



Shanda Nicole Cue, Atlanta Field Office, lost her lengthy but valiant battle with cancer on October 23, 2009, just short of her 36th birthday.

Shanda began her 18-year FBI career in 1991 as a file clerk in the Newark Office and rapidly rose to mail-and-file supervisor and administrative specialist positions in Atlanta. Prior to serving in Atlanta, she served in Miami and for a second time in Newark.

Shanda was preceded in death by her parents, [redacted]

[redacted] and a host

of other family members survive her.

Anyone wishing to send letters of condolences to the family, please contact [redacted]

[redacted] in the Atlanta Office. Anyone wishing to send contributions for Shanda's children, contact Wachovia Bank, Account name: Shanda Cue Children's Trust.

b6

**Michael A. McCoy**

SSA Michael A. McCoy, 49, passed away on November 4, 2009, in Arlington, Virginia.

Mike was born and raised in the Los Angeles, California, area. Prior to joining the FBI, he was a deputy sheriff with the Los Angeles County Sheriff's Department where he was on the forefront of law enforcement response to gang activity and was assigned to riot duty during the Los Angeles riots of 1992.

Mike entered on duty with the FBI with his fellow classmates of NAC 96-09. Upon graduation, he was assigned to the Baltimore Field Office's Calverton Resident Agency where he worked violent crime with detectives from the Prince George's County (Maryland) Police Department, the Montgomery County (Maryland) Police Department, and the Washington, DC, Metropolitan Police Department. In 2002, he was the Bureau case agent for the Washington, DC, area sniper investigation—SNIPEMUR.



In 2005, Mike was promoted and transferred to the Critical Incident Response Group's (CIRG) Crisis Management Unit; in 2009, he was promoted again to unit chief of CIRG's Communication and Information Technology Unit. While at CIRG, Mike was the principal designer of ORION, the FBI's new crisis management information system. The week prior to his death, Mike and other members of the ORION development team received the Director's Award for Excellence in recognition of their work.

His friends and colleagues will remember Mike for his friendship, sense of humor, and dedicated service to the nation [redacted] survive him.

b6

Memorial contributions may be made in Mike's name to:

Concerns of Police Survivors (C.O.P.S.)  
P.O. Box 3199  
3096 S. State Highway 5  
Camdenton, MO 65020

**Ilene Olstein**



Ilene was found in her apartment during a wellness check on November 12, 2009. At the time of her unexpected death, she was 61 and served as secretary to the SAC of the Los Angeles Counterterrorism Division.

Ilene served with distinction during her 33 years with the Bureau, earning numerous on-the-spot awards. She began her career as a stenographer in the 1970s and brought the Bureau's history to life when using shorthand to take dictation from the current SAC. She was a very good writer and protective of the FBI and its image. When asked to work on something, Ilene would often answer "Fine, fine..." in a soft, ardent voice that clearly conveyed her willingness to handle any project. She was hardworking, private, caring, and devoted to her family and the Bureau.

Although reserved by nature, Ilene enjoyed discussing the latest developments in *Dancing with the Stars* and lit up when coworkers shared stories about their children. Ilene always had a warm smile and wave to offer passersby. She was a unique light in the lives of all who knew her. She is survived by [redacted]

b6

Ilene, you were a fine, fine Bureau employee, and we will miss you.



**Lendward Terry**

Our friend and coworker, Lendward Terry, assigned to the Facilities and Logistics Services Division, passed away unexpectedly on October 28, 2009.

Lendward was born on August 16, 1959, to the late George E. and Frances T. Terry in Vance County, North Carolina. He spent the first 25 years of his life in Henderson, North Carolina, where he was educated in the Vance Public School System and attended the Antioch United Church of Christ. With a diploma in hand, Lendward went to work at the former Harriet Henderson Yarn Company. In 1984, he joined the FBI family as a custodial worker. He accepted a promotion to paper pulping machine operator and materials handler in 1998. He often stood in the hallway just outside the official trash drop-off room and greeted everyone who passed. Lendward received many awards during his career; recently he was recognized for transporting more than \$1 million worth of medicine and providing logistical support for President Obama's visit to FBI Headquarters.



Lendward was quiet, reserved, and enjoyed time to himself with his music. Those who knew him well said he always had something humorous to say and when he spoke of his favorite team, the New York Giants, his shyness disappeared. He had a smile that would light up a room and bring warmth to one's heart.

Lendward is survived by [redacted]

b6

[redacted] and a host of other relatives.

Lendward is and will always be part of the FBI family.



SA [redacted] *Hostage Rescue Team*, shares his memories of Freddy, who lost his life during an arrest operation in Detroit on October 28, 2009.

b6

Freddy, a Belgian Malinois, was born February 17, 2007. He entered on duty with the HRT on September 8, 2008, when he and I began 17 weeks of training. He was my first K9 partner.

In December 2008, Freddy joined HRT's Gold Squad as a tactical dog—essentially becoming a four-legged operator who took part in all activities, missions, and training operations.

His primary job—apprehension. To distract a bad guy before the bad guy could engage FBI Agents. His job was to give the HRT operators a few more seconds of time to react—just as he did in Detroit.

He did everything we did, including fast rope, maritime operations, fugitive searches, and helicopter or armored-vehicle insertions.

When fast roping he acted one of two ways—he either refused to go out the door and had to be picked up and dropped out, or he couldn't wait to get out the door and had to be held back from jumping out too early. Once on

SA [redacted] is shown saying good-bye at the memorial service held on November 4, 2009, at Quantico, when Freddy received the FBI Memorial Star and his name was added to a memorial wall.

On October 16th, the Virginia K9 Memorial was dedicated at the Virginia-Maryland Regional College of Veterinary Medicine at VA Tech, and Freddy's name will also be added to this memorial.

the rope he would hang calmly from my waist in his harness and then take off running after the other operators as soon as his feet hit the ground. He usually could not wait for me to unhook him from the rope.

Freddy was trained as a puppy that the bite or the muzzle fight was the reward. It wasn't personal—it was a game to him—and he won when he behaved and found the "bad guy". He always wanted the reward when we were working, and that's what made him so good at his job. I watched him intimidate seasoned, experienced handlers simply because he would not quit until he got the bite and very few things scared or intimidated Freddy when he was looking for a fight.

It was amazing to work with Freddy, who was trained to learn new tasks. He was one of the smartest living things I've ever met. Freddy often figured out things faster than I could. On the other hand, he never learned there was a screen on patio doors and would regularly run into the screen door at full blast and bounce back into the room looking confused.

He was a 76-pound dog, and I think he knew he made some people nervous—and I think he enjoyed that. For people he saw every day would readily roll over onto his back so that they could rub his chest, or he would lean against my leg and let me rub the side of his head.

At home, he was a normal crazy puppy who seldom stopped moving. At work, he was a focused, determined K9 who seldom stopped moving.

Donations to the K-9 Law Enforcement Memorial in the memory of Freddy can be sent to:

FBI Agents Association  
 Attn: K9 Fund Freddy  
 PO Box 12650  
 Arlington, VA 22219







b6

Back in the 1980s, we used reel-to-reel recorders for Title III wiretaps. After finishing 30 days of intercepts, cases of tapes were boxed and taken before the judge for sealing. Support employees (then called clerks) helped load the boxes on a dolly and then in a van to go to the courthouse.

Today one agent carries 30 days of recordings on a CD before the judge to seal in an envelope.

I didn't feel old until I wrote this!

(I was a clerk from 1982 until 1987—the best years of my life!)

[Redacted Name]

**Supervisory Special Agent**  
*El Paso Field Office*

## THE INVESTIGATOR

Editor

[Redacted Name]

Associate Editor

[Redacted Name]

Lead Designer

[Redacted Name]

Product of  
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Employee Communications Unit  
UC [Redacted Name]

*The Investigator*, a bimonthly magazine by and for FBI employees, premiered in 1932. Its mission was and remains to increase employee understanding of FBI priorities, operations, and history and to help keep employees connected with each other.

*The Investigator* contains information about FBI employees and activities that is not available to the public. *The Investigator* is only published online. The magazine may be printed, but reasonable care should be exercised regarding disseminating this magazine. This magazine is subject to the provisions of the *Freedom of Information/Privacy Acts*.

All Bureau employees are invited to submit new information or related information about any previously published story to *The Investigator's* Editor. See instructions for Authors.

Office of Public Affairs  
AD Michael P. Kortan

b6



# THE INVESTIGATOR

March/April 2010

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## SIXTY AND LOOKING BETTER THAN EVER: THE "TEN MOST WANTED FUGITIVES" PROGRAM

The Bureau's "Ten Most Wanted Fugitives" Program celebrates its 60th anniversary on March 14, 2010. The Program's history is marked with many impressive milestones—since 1950, 494 men and women have the notorious distinction of making the list, and of those, 463 have been apprehended or located.

The Top Tanners' publicity has shifted from flyers at post offices to the Internet and television programs such as *America's Most Wanted*. And the employees in the *Office of Public Affairs* continue to expand the Program's reach by tapping into popular culture and technologies.

To reach out to the public, we need to be where people are—and we know tens of millions of people spend their time in social media sites. Adding our Top Ten fugitives as well as missing kids, threat and scam warnings, and other information to these sites is an extension of what we've done for decades—enlisting the help and support of concerned citizens around the globe to keep communities safer.

So, now you can find us on YouTube, Facebook, and Twitter. In the blink of an eye, we can upload a video, post breaking news, and tweet fugitive information. Friends and followers can instantly receive information about the latest fugitives to make our "Ten Most Wanted Fugitives" list or other FBI information of interest to them.

And we're on the streets. The Digital Billboard Initiative began in 2007 when Clear Channel approached us with the idea of using its billboards to help catch criminals. Unlike traditional roadside signs, digital billboards can be posted electronically at a moment's notice—often right after a crime is committed. Since that time, three other outdoor advertising organizations have joined the partnership, and as a result, the FBI now has access to more than 1500 billboards in more than 40 states nationwide, including a billboard in New York's Times Square. At least 30 cases have been solved as a direct result of digital billboard publicity, and many other local cases have been solved through the overall publicity effort.

In a nod to the growth and ubiquity of easy-to-use blogs and personal Web sites, the FBI has rolled out a number of easy-to-use Web initiatives on FBI.gov that make it easier for the public to help us track down wanted fugitives. These innovations by OPA's Online Print Media Unit include an e-mail alert service, syndicated news feeds, and a series of podcasts and widgets. The newest cell phones even allow the public to download the latest fugitive information at the "touch of a button." The FBI also is doing pilot tests in Second Life—a free 3-D world inhabited by millions of people worldwide—for virtual billboards and kiosks that show the mug shots of our "Ten Most Wanted Fugitives."

As technology advances and innovative applications surface, we intend to continue to use as much of it as possible to profile fugitives and engage the public's help in locating them.

---

For more information about the Program, read *The Investigator* article—*FBI's Ten Most Wanted Fugitives Program: How the FBI Gets Its Men and Women*—in the September/October 2008 issue and the 2009 In-Depth Story—*How We Fill Vacancies on the Top Ten List*.

And click to watch the Discovery Channel's documentary, *The FBI's Ten Most Wanted Fugitives*, that aired on October 12, 2009, and CNN's *Campbell Brown* about new additions to the "Ten Most Wanted" list that aired over three consecutive days, October 19-21, 2009.





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- Inside the Government Document Unit
- ... (38 total)

Favorites (4)

- ... (4 total)

Twitter and YouTube Presence



# THE SPOTLIGHT - TEN MOST WANTED FUGITIVES

The screenshot shows the Facebook profile page for the Federal Bureau of Investigation (FBI). At the top, the browser address bar displays "http://www.facebook.com/FBI". The page header includes the FBI logo, the name "Federal Bureau of Investigation", and navigation tabs for "Wall", "Info", "Home", "Videos", "Photos", and "Timeline".

The profile information section on the left includes:

- Information:** 1,000+ Photos, 100+ Videos, 100+ Events, 100+ Pages, 100+ Places, 100+ Events, 100+ Pages.
- Like:** 1,000+ Likes, 100+ Photos, 100+ Videos, 100+ Events, 100+ Pages.

The main feed contains several posts from the FBI, including:

- A post titled "Protect Military Recruits" with a photo of a soldier and text about the Department of Justice's efforts to protect military recruits.
- A post titled "FBI Chicago and Chicago Police in 'Sleep' Mode" with a photo of a police officer and text about the FBI Chicago office's efforts to protect the public during the 2010 Super Bowl.
- A post titled "New Evidence in the Marriage Case" with a photo of a man and text about the FBI's efforts to solve a murder case.
- A post titled "Protecting America's Safety" with a photo of a person and text about the FBI's efforts to protect the public during the 2010 Super Bowl.

FBI on Facebook





Top Tenner Information on the Go

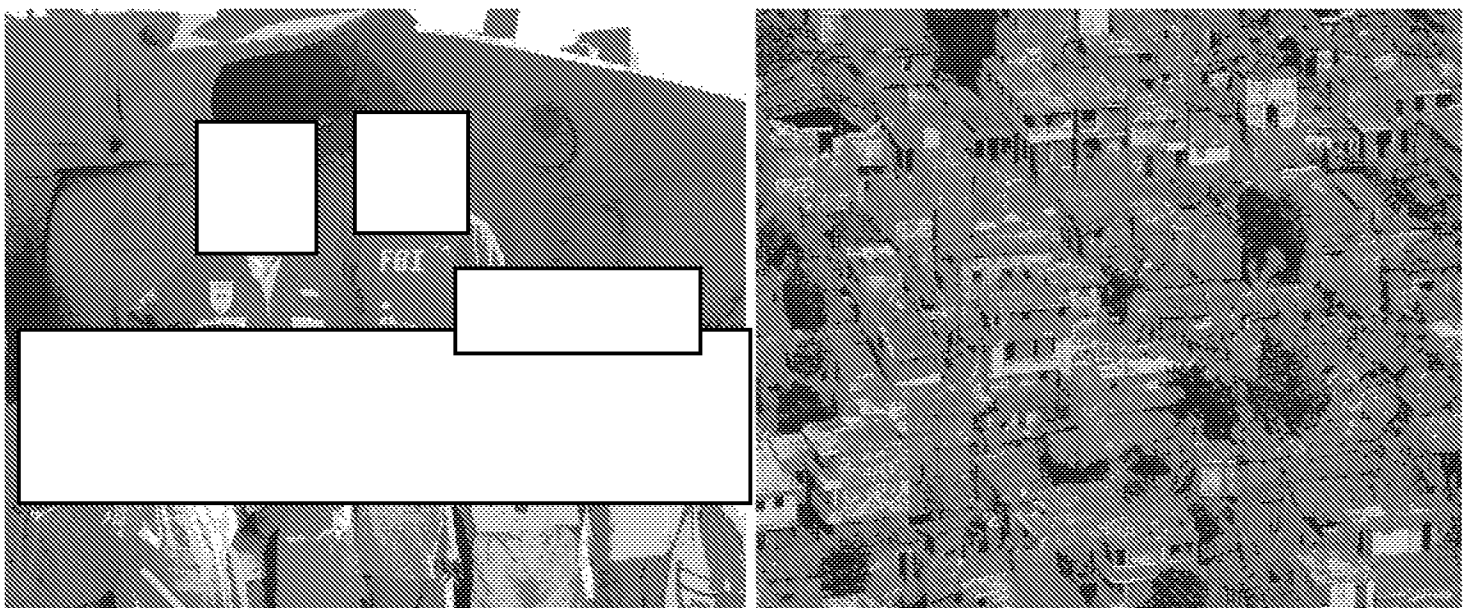


New York City tour guides are checking out the recently installed Wanted by the FBI digital billboard in Times Square.

# Legats of the Americas

The Americas Legats span half the globe—covering Canada as well as Central and South America. We have Legal Attaché offices in Bogotá, Brasilia, Bridgetown, Buenos Aires, Caracas, Mexico City, Ottawa, Panama City, San Salvador, Santiago, and Santo Domingo.

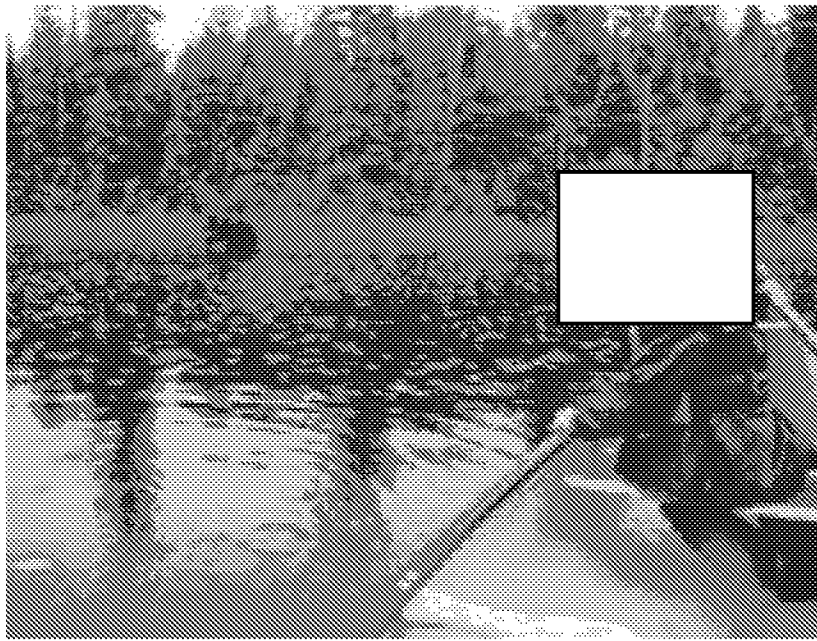
Some of the Bureau people who live and work in these exotic locales share exciting stories in this *Investigator* issue.



Working with U.S. Embassy personnel, Legat [redacted] Santo Domingo, traveled several times to Port-au-Prince to support Haitian law enforcement in the aftermath of the horrific earthquake that struck on January 12, 2010, at 4:53 p.m. As of January 19, the Haitian Police Force was operating at 40 percent of its personnel strength and operating out of their SWAT base in the Tabarre area because their headquarters was destroyed.

ALAT [redacted] who had been at post for only two weeks when the earthquake struck, coordinated the Bureau's victim-assistance response with Victim Services Managers [redacted] Office for Victim Assistance, and [redacted] Miami [redacted] spent four days in Santo Domingo responding to calls and assisting the U.S. Embassy's American Citizen Services Section personnel process American-citizen evacuees from Haiti. LOA [redacted] provided significant telephonic assistance to Bureau employees who were trying to find their loved ones in Haiti in the immediate aftermath of the earthquake.

In the photo on the left, Legat [redacted] (in the flak vest) and the head of a German urban search-and-rescue team are on a baseball field in Jimari, Dominican Republic, where they stopped to refuel the Puerto Rico National Guard helicopters that transported them to Port-au-Prince. Some of the Haitian devastation is pictured on the right.



[Redacted]

Assistant Legal Attaché  
Legat Ottawa, Ontario, Canada  
Toronto Sub-Office

b6  
b7D

Early in my assignment to the Toronto Sub-Office,

[Redacted]

[Redacted] This investigation—dubbed the Toronto 18 terrorism case by local (Canadian) media—concentrated on 18 Canadians who were planning simultaneous car bombs at several Toronto landmarks, including the Toronto Stock Exchange and the CSIS office. The subjects also plotted to storm the parliament in Ottawa and decapitate the prime minister.

During the investigation, I coordinated with several FBI field offices that had overlapping subjects with the Toronto 18 targets and provided intelligence and evidentiary information that contributed to the dismantlement of this terrorist cell. I consider myself fortunate to have had the opportunity to work with the talented and hardworking [Redacted]

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The Toronto 18 case was a landmark investigation by Canadian investigators because it not only allowed the initial use of the Canadian Anti-Terrorism Statutes, which were enacted shortly after September 11, 2001, but also illuminated Canadian authorities and citizens of the potential threat from home-grown terrorism.

-----

My family and I have taken advantage of the hundreds of pristine lakes and rivers throughout the Province of Ontario; we've explored many of these waterways via canoe. The photos show an outing in the Algonquin Provincial Park, which is three hours north of Toronto. [Redacted] poses with a bull moose, and I'm shown on one of our many portages.

[redacted]  
Supervisory Special Agent  
Miami Field Office  
then Legal Attaché  
Legat Bogotá, Colombia

[redacted]  
Assistant Legal Attaché  
Legat Santo Domingo, Dominican Republic  
then Miami [redacted] Case Agent

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Murder and Kidnapping

On February 13, 2003, a U.S. Embassy airplane crash-landed in southern Colombia. After the five-man crew survived the crash impact and machine-gun fire, members of the Revolutionary Armed Forces of Colombia (FARC) took them hostage.

Shortly after the kidnapping, FARC operatives murdered one American, Thomas Janis, and one Colombian, Luis A. Cruz. [redacted]

b6

[redacted]  
[redacted]  
[redacted] was the lead U.S. investigation into this overseas homicide and hostage-taking of American citizens. Miami agents were deployed to Legat Bogotá [redacted] throughout the hostages' captivity. And negotiators from CIRG's Crisis Negotiations Unit provided assistance throughout the investigation.

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During this investigation, eight FARC commanders were indicted in the District of Columbia for being involved in the hostage-taking conspiracy. And in [redacted] was arrested for his role in the murder and kidnapping. Subsequently, he was extradited, tried, and convicted in DC District Court in 2007, where he received 60 years in federal prison. ([redacted] was the highest-ranking terrorist in the Western Hemisphere to be extradited and convicted in the United States on terrorism charges.) During [redacted] trial, Legat Bogotá coordinated with Miami to have more than 20 Colombian and Ecuadorean nationals, including FARC defectors, travel to Washington, DC, to testify at the trial.

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Miami agents obtained a confession in May 2009 from a jailed FARC guerilla who was involved in the shooting deaths of American Thomas Janis and Colombian Luis A. Cruz. The confession closed the investigative gap surrounding the circumstances of the homicides.

FARC is a Marxist-Leninist revolutionary guerrilla organization based in Colombia. They have fought in the ongoing Colombian Civil war for more than 40 years—waging bombings, murders, kidnappings, extortion, hijackings, as well as guerrilla and conventional military actions against Colombian political, military, and economic targets. Foreign citizens often are targets of FARC kidnapping for ransom.

[redacted]  
In April 2004, Miami initiated [redacted]—a large-scale investigation into an international network [redacted] to give FARC 1st Front operatives telecommunications equipment that was purchased with proceeds from drug and weapons trafficking and money laundering. This network had links to various South American countries and the United States.

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The investigators obtained evidence [redacted]  
[redacted] As a confidential human source, [redacted]  
[redacted]  
[redacted] By the investigation's conclusion, they gathered more than 4000 pertinent intercepted communications.

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(Continued on next page)



# IN THE SPOTLIGHT - LEGATS OF THE AMERICAS

(Continued from previous page)

[REDACTED]  
Miami investigators conducted a court-authorized Title III [REDACTED]

[REDACTED] By September 2007, these intercepts resulted in subjects being indicted for providing material support to terrorists, including alias [REDACTED] who were also charged for the hostage-taking.

[REDACTED]  
In April 2007, when a Colombian police officer, who was being held hostage by the FARC 1st Front, escaped and told authorities that the 1st Front also had custody of the American hostages, [REDACTED] dovetailed into one investigation.

On January 31, 2008, the remaining main target of the FARC 1st Front's international logistical network was arrested as she crossed into Colombia from Venezuela where she had been operating her network for two years. Her arrest enabled Colombian authorities a week later to arrest more than 50 subjects on Colombian and U.S. charges. (All FBI subjects were arrested and requested in extradition.)

## Hostages Dramatically Rescued

Due to the Colombian media's coverage of the mass arrests, FARC learned that its satellite communications were compromised, which effectively ended [REDACTED] but not before FARC's logistical and communications networks were dismantled and the foundation for the brilliantly planned and executed hostage-rescue operation— [REDACTED]—was conducted by the Colombian Military on July 2, 2008.

To date, five [REDACTED] subjects have pled guilty in District Court in Washington, DC, and three others are pending prosecution with a scheduled trial date of April 26, 2010.

[REDACTED] were strictly coordinated throughout their entirety with Legat Bogotá, *International Operations Division's Americas Unit*, and the *Counterterrorism Division*. And Miami and Legat Bogotá conducted this investigation [REDACTED]

On [REDACTED] were escorted from Bogotá, Colombia, to Fort Hood, San Antonio, Texas. Shown onboard a U.S. Air Force C-130 are (left to right) SSA [REDACTED] (now *Criminal Investigative Division*) Assistant Regional Security Officer [REDACTED] SSA [REDACTED] and Milgroup Personnel Recovery Specialist [REDACTED] [REDACTED] is kneeling.

One highlight during this trip was when Legat [REDACTED] and SSA [REDACTED] told the free men that the three FARC commanders most culpable for the inhumane treatment they had received while in captivity had been indicted and were in Colombian custody awaiting extradition to the United States.

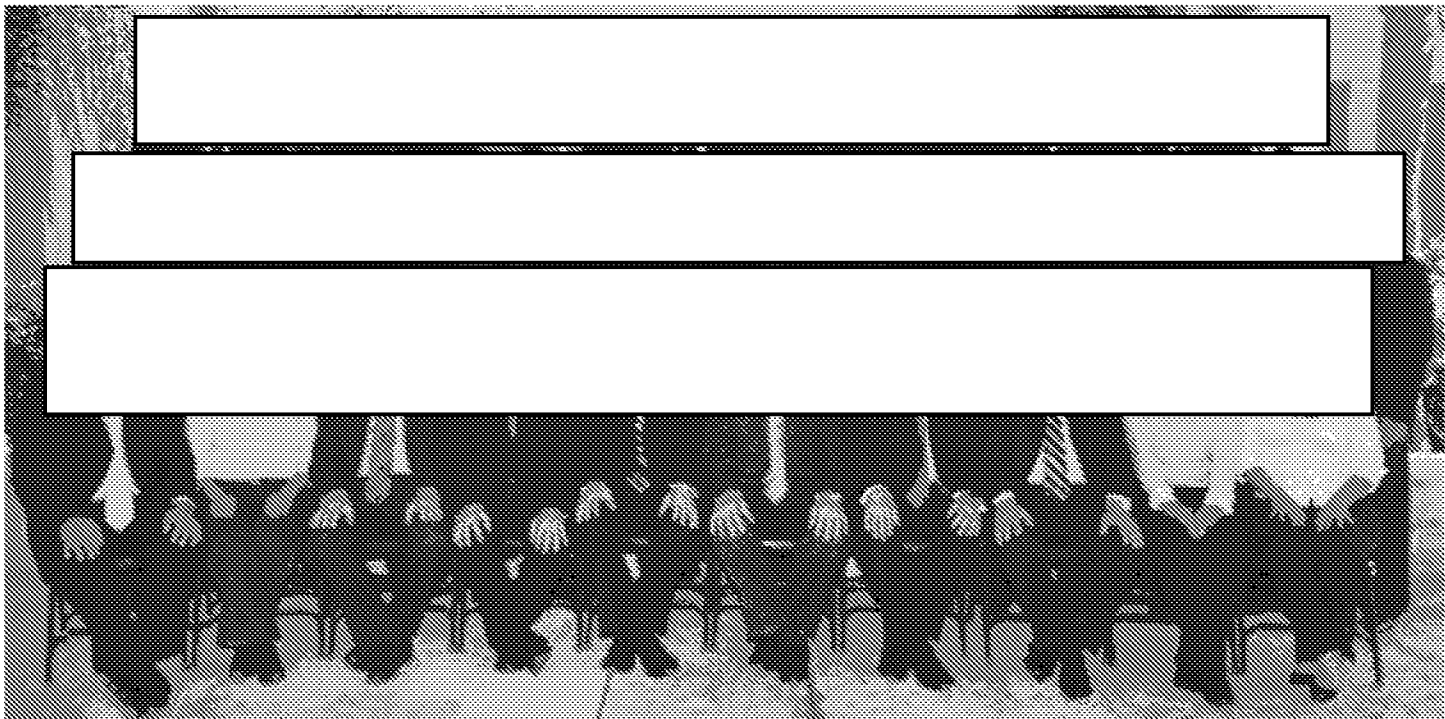






Deputy Legal Attaché [redacted] [redacted] Ottawa, serves as team leader for the U.S. Embassy's WMD Emergency Response Team. He is pictured to the right of the red sign during a team exercise on December 4, 2009.

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In November 2009, Legat Mexico City launched the first of four three-week courses on kidnapping investigative matters designed for Mexico's State Police. Attending the first Mexican Kidnapping Investigative Unit Course (MKIU) were 30 officers from the State Judicial Police Force in the Mexican states of Chihuahua and Baja California.

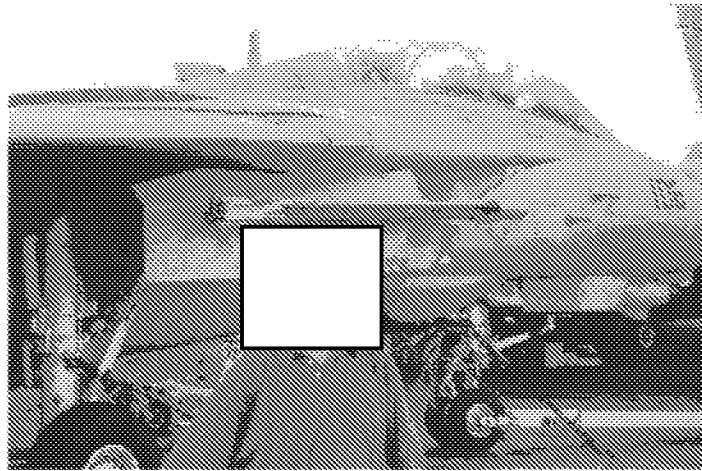
The MKIU course provides instruction on integral elements of kidnapping and abduction investigations while targeting key areas of Northern and Central Mexico states identified as having the highest incidents of kidnappings. The course will be deployed throughout FY 2010 at the Miami-Dade Public Safety Institute in Doral, Florida.

Pictured with course attendees are DLAT [redacted] (middle sitting), ALAT [redacted] left of [redacted] ALAT [redacted] right of [redacted] SSA [redacted] right of [redacted] San Diego's BLO [redacted] left of [redacted] and Miami's SA [redacted] left of [redacted]

b6

[REDACTED]

**Legat Operations Assistant  
Legat Bridgetown, Barbados**



Life is slow in Barbados. Barbadians' motto is "Don't worry, be happy." The island people are friendly, which is different from a European posting, where the locals may not always be as friendly to Americans.

I have been posted in Kuala Lumpur, Malaysia; Singapore; and Vienna, Austria. I also served TDY assignments in Bern, Switzerland, and Canberra, Australia.

During my travels around the world, I have seen the best and the worst of people. I saw people who were destitute

and yet too proud to accept a small lunch or dinner. I saw the aftermath of the 2002 Bali bombings, which killed 202 people. And I saw the devastation caused by the 2004 tsunami in Phuket, Thailand.

A career highlight was serving in the Singapore Legat. Once I helped New York agents set up a video-court appearance (at 3:00 a.m., Singapore time) for a detainee who testified in the Zacarias Moussawi trial. Another time, I helped ALAT [REDACTED] (retired) and New York agents work the Jemaah Islamiya (a southeast Asian terrorist network connected to Al Qaeda) threat against the U.S. Embassy. On a lighter note, one day I bought an ice cream sandwich that consisted of two pieces of white bread and three scoops of ice cream.

My toughest assignment was when I was posted at Kuala Lumpur Legat and handled my job and served as acting legat because the legat was frequently out of the office, and the ALAT had not been selected by the SAMMS board. In 2004 when I was holding down the office, the telephone rang regarding a U.S. fugitive who fled Japan and landed in Singapore. After meeting with the ambassador, I called one of my contacts in the [REDACTED] and within two hours, the fugitive was in custody and waiting for the U.S. Marshals to escort him back to Miami.

I have arranged two of Director Mueller's legat visits—one in Singapore and one in Vienna. Working with the Director's protective detail was a pleasure; I have nothing but praise for the job they do, and I have made great friends with special agents assigned to his detail.

I was proud to handle many of the details essential to the Director's visits. It is wonderful to contribute to making the Director proud of the legat office. I have been the go-to guy for many years. Making the Director and his protective detail happy is a great attaboy.

My advice to anyone who wants to get into the Legat program: You will work hard all the time. Do not think the posting is an overseas vacation.

I'm pictured on the flight deck of the *USS Kitty Hawk* with a U.S. Navy aircraft in the background.



[REDACTED]  
**Legal Attaché**  
**Legat Brasilia, Brazil**

Brazil is bigger than the continental United States, and Brasilia is in the center of the country. Most of our leads are covered in cities outside of Brasilia. It compares to being stationed in Kansas City and covering leads in Miami, New York, Phoenix, and Seattle.

SSA [REDACTED] (now FBI detailee to Interpol, then ALAT) and I covered assignments that required four hours by plane, hours by boat along the Amazon River—the enormity of the Amazon River has to be seen to be believed—and hours by Jeep to the location of the crime. Just to get to the lead, it took a full day of travel.

In September 2006, ALAT [REDACTED] accompanied two New York agents to the Amazon. The NYO agents were conducting a fraud investigation in which subjects claimed to have acquired a gold mine and to own warehouses full of gold bars and drums containing gold slurry. Investors, who were promised a large profit when the mine and its proceeds were sold, were defrauded of approximately \$5 million.

[REDACTED] spent three days traveling the maze-like streets and alleys of the Amazon capital, Manaus—the stifling humidity, sights, sounds, and smells were amazing. They located and interviewed several key people who confirmed that a gold mine did exist, but it was nowhere near the land owned by the subjects. They interviewed leading geologists. And they identified people from photographs taken at the distant gold mine in the late 1980s, who were subsequently located and interviewed.

The subjects in the gold-mine fraud—a family of five (mother, father, and three adult children)—all pled guilty. Four were sentenced to terms of incarceration, and the fifth was sentenced to probation.

On a muggy November 2008 morning, Brazilian and U.S. law enforcement initiated surveillance on a middle-aged couple as they arrived aboard an overnight flight from the States. Their son, a child-sex offender with more than 75 separate videos of his so-called exploits, had jumped bond and had eluded authorities for 10 years.

The surveillance team almost lost the couple as the couple's maniacal taxi driver careened through the extremely congested Rio streets. After arriving and checking into a discreet hotel, the father conducted some surveillance-detection maneuvers before leading investigators to another person (not his son), with whom he briefly spoke.

As our team was organizing surveillance on the second person, ALAT [REDACTED] saw two Brazilian officers sprinting off. He didn't have time to wait for his colleague—the Diplomatic Security Service agent who was in the midst of a pit stop—before he followed them.

Cars screeched to a halt as they do in "B" movies when the Brazilian officers and [REDACTED] dodged and weaved through the busy and fashionable Leblon neighborhood streets. The Brazilian officers detained the subject at gunpoint 30 seconds into the chase. (Weaponless, [REDACTED] briefly considered pointing his finger at the subject.)

(Continued on next page)

## IN THE SPOTLIGHT - LEGATS OF THE AMERICAS

(Continued from previous page)

The subject knew his time on the run had ended as [redacted] addressed him in Portuguese using the name he had given the Brazilian officers, and then he called him by his true name in English. The fugitive's first stuttered words in English were "I just \*\*\*\* my pants." Another embassy attaché sat with him in the backseat of a small police vehicle and confirmed to [redacted] later that the subject had not been lying. b6

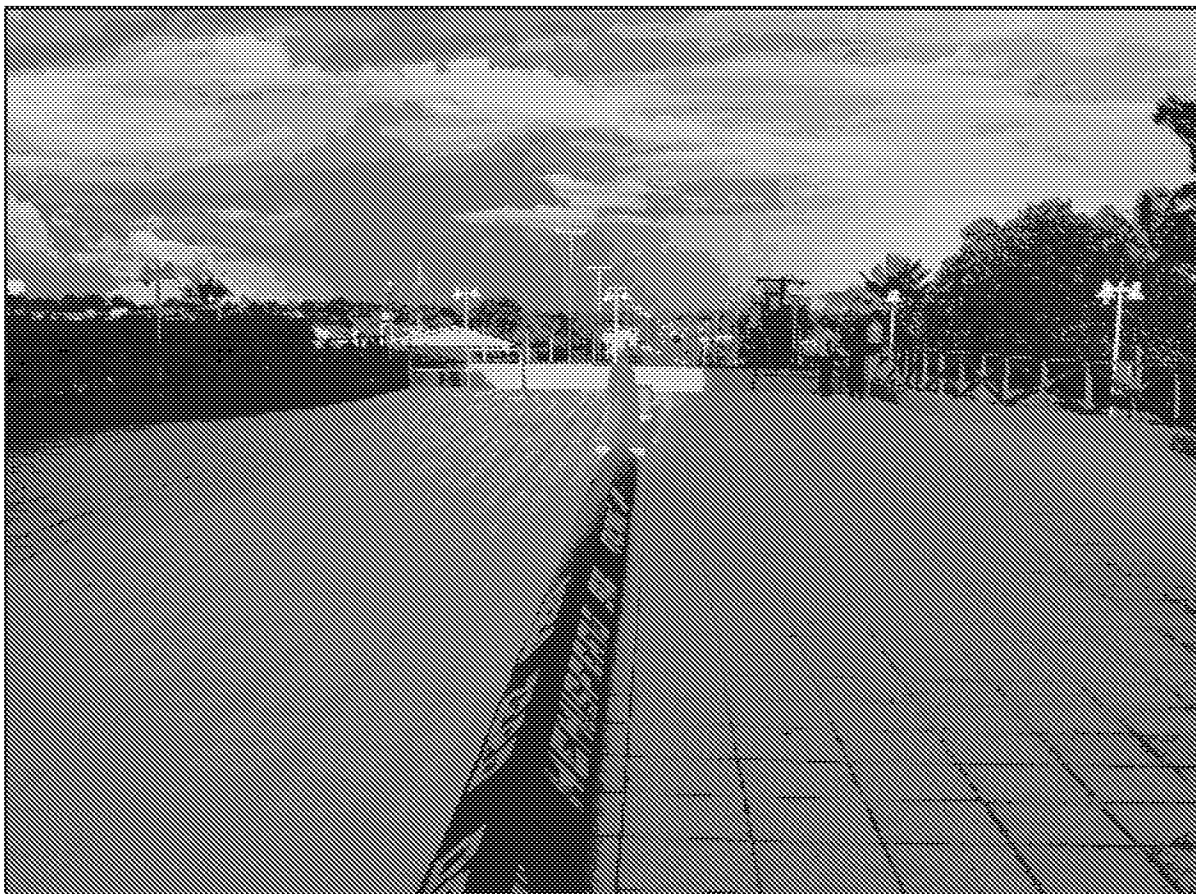
The subject is awaiting extradition in a Brazilian jail.

.....  
In 2009, Legat Brasilia hosted the largest FBI National Academy Retrainer in Latin America; 400 law enforcement officers attended. During the event [redacted]

[redacted] Within two weeks of the signing, on June 1, 2009, Air France Flight 447 from Rio de Janeiro crashed into the Atlantic Ocean off the coast of Brazil. [redacted] b7D

.....  
The photo on the preceding page commemorates U.S. Attorney General Albert H. Gonzales' visit to Legat Brasilia in February 2007—(left to right) Former Ambassador Clifford Sobel, Legat [redacted] AG Gonzales, former DEA Attaché [redacted] and ALAT [redacted] b6

.....  
Sometimes city, state, and international demarcation lines are not in line with a GPS device. For example, once we covered a lead in a city called Macapá—the equator runs through it. The painted line on the ground, which was supposed to be the equator, was off by a few blocks. By using GPS, we found the equator runs through someone's living room.



[Redacted]

Foreign Operations Specialist  
Americas Unit

I have worked in the International Operations Division (formerly Office of International Operations) for more than 20 years and have been a part of many changes and expansions throughout the program. When I started, there were only 23 legats---now there are 61

During my tenure, I worked with several of the legats and embassies, but now I work exclusively with Legat Ottawa and the Embassy of Canada in Washington, DC. Legat Ottawa is one of the oldest and busiest legats. I enjoy learning about Canadian culture and working on many issues of mutual concern.

I don't think my Bureau colleagues always understand how busy and diverse the foreign operations specialist position can be. My job includes being the program manager on foreign police cooperation cases; working with attorneys from the U.S. Department of Justice and the Bureau on Mutual Legal Assistance Treaty (MLAT) requests; preparing briefing books for the Director's travel; conducting liaison with foreign embassies in Washington, DC, and providing operational, analytical, and administrative assistance to the legats.

I enjoy working with our foreign partners at the embassies throughout Washington, DC. I am often their main contact with the FBI; I interact with them on a weekly basis.

My toughest assignments are the many late nights I spend working on the Director's briefing books to help prepare him for his overseas travel.

My most exciting experiences are meeting the many high-level foreign dignitaries who visit Headquarters. I met the King of Jordan in 1999.

My funniest experience was assisting with President George W. Bush's 2007 visit to Headquarters. I was asked to stay with his entourage in case they needed something while they were in the building. I moved with them to each floor. After shaking my hand for the third time, President Bush said, "I know you will be glad when I'm gone!" Little did he know that this is what I enjoy most about my job!

An assignment I am proudest of was when I worked on the first MLAT request Russia sent to the United States after the treaty between the countries was signed in 1999. I received a letter of commendation from the U.S. Department of Justice for my work on the MLAT.

During the Americas Unit/Legat Regional Training Conference held in Mexico City in August 2009, I posed (left) with FOS [Redacted] (middle), Americas Unit, and LOA [Redacted] (right), Legat Mexico City.





[REDACTED]  
Legat Operations Assistant  
Legat Ottawa, Ontario, Canada  
Vancouver Sub-Office

Life moves differently in Canada. Their motto is "no worries." And they sure don't have them! Canadians move at a slower pace, and we have to adjust accordingly. Back in the States if we have a priority lead, it's a priority. In Canada, a priority is when they get to it!

Many movies, commercials, and television series are filmed in Vancouver. One day at lunch while walking in the Gastown District (an old area of shops and brick streets), I saw [REDACTED] I was surprised, but recovered enough to ask for her autograph.

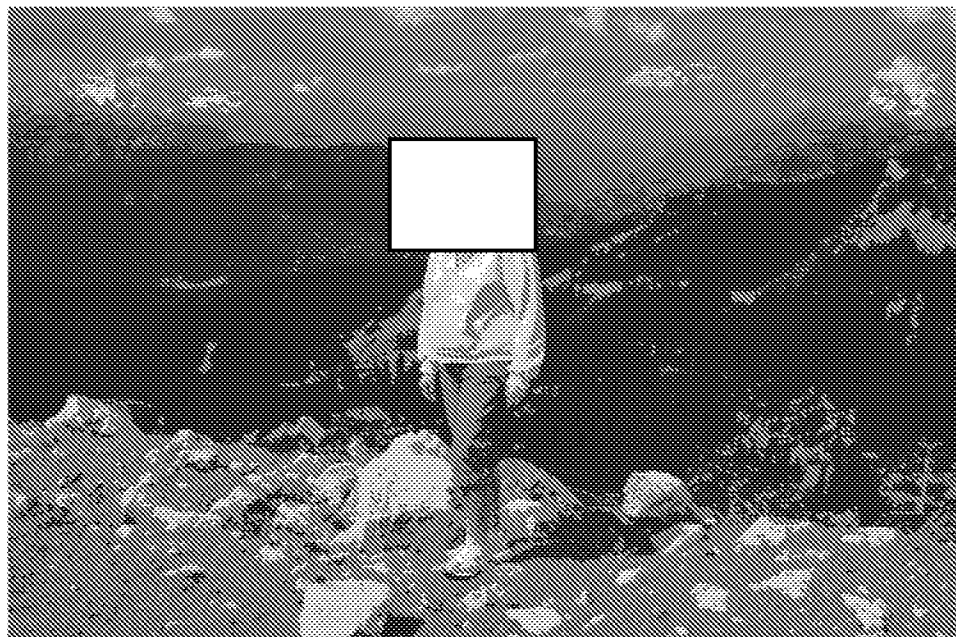
A congressman from Indiana and three of his staff visited the consulate in August 2007. Each department head gave a short speech describing our mission in Canada. ALAT [REDACTED] (now retired) was out of town, so I represented the FBI. I was nervous because I had never spoken to a congressman and was worried he would ask questions I couldn't answer. When I was finished with my rehearsed speech, he asked me where the men's washroom was. I knew that answer!

I planned a huge retirement party for ALAT [REDACTED] the Vancouver Police Chief, and other Canadian law enforcement—about 70 in total—attended the party, which was held at a secure location in Stanley Park.

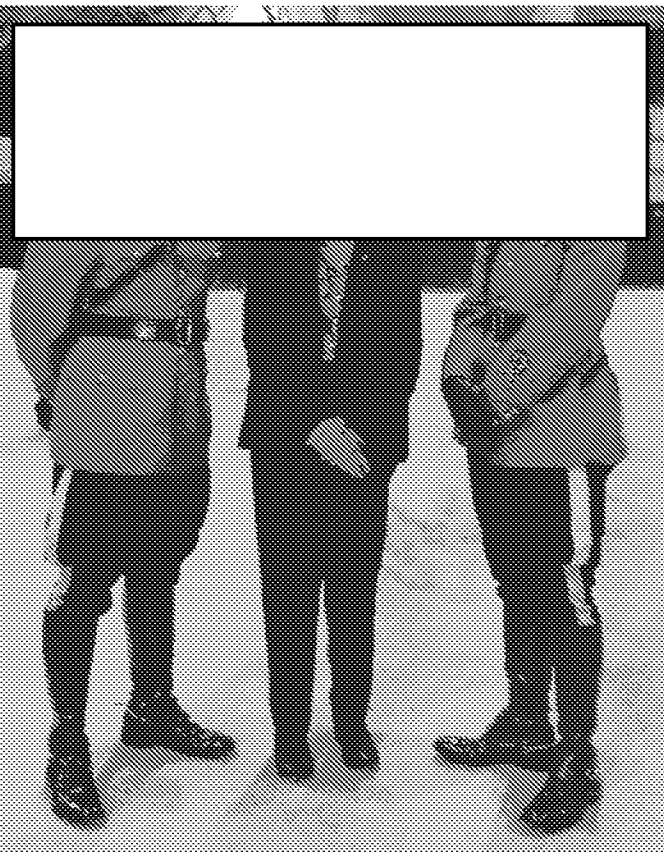
One officer arranged for five mounted police to make a surprise visit. One of the mounts left a big calling card on the pavement. It was suggested that I should have the "pile" cleaned up—that isn't in my position description! A police officer and I found a shovel and wheelbarrow and set to work. People at the party were watching and laughing. But everyone had a good time—we laughed while we shoveled.

I am proud of every assignment in Vancouver, British Columbia. But I am proudest of when a kidnapped child was found in October 2007 in Dawson Creek, and ALAT [REDACTED] and I drove her to the border to meet her father. Our smiles were almost as big as hers was. It was such a great feeling to help reunite the family.

I am pictured on top of Whistler Blackcomb Mountain where some of the 2010 Winter Olympics took place.







[REDACTED]  
Legat Operations Assistant  
Legat Ottawa, Ontario, Canada

My time in Ottawa has been a tremendous experience, beginning on my first day (July 28, 2008) when [REDACTED] [REDACTED] (my embassy sponsor) met me at my hotel. (She and I became fast friends.) She drove me around beautiful Ottawa and introduced me to her friends. With each stop, we invited more people to jump in the car with us. We ended up at a restaurant where we sipped coffee, and I heard all about the embassy.

On my second day, I was asked to escort the German ambassador and his family through our embassy. I had no advance warning—just go meet him now. And I had no idea how to address an ambassador. I muddled my way through trying to talk about the art in our building. I hoped he could understand my English better than I could understand his German. I have learned that many things pop up and need to be handled immediately. But every day is fun.

There is a variety of work in a legat office; I have never had a boring day since coming here. We handle the many jobs that are done by much larger staffs in the field offices. Although we work hard, we also play hard. Almost every weekend, we travel somewhere, including Montreal, Quebec City, and Mont Tremblant—a beautiful small town.

On each of my adventures, I am on the lookout for moose. Last autumn while hiking in Algonquin Park, I heard splashing in the stream below—it was a cow (what a boring name for an elegant female moose!) and her baby. This was my best day ever: I have been on a high since then.

In the winter, it is dark around 4:00 p.m. and very cold—but when dressed properly, it's a joy to walk through the town. A canal—built in 1840—runs through the city. In the winter most of the water is drained, and the remaining is frozen from December through April. Thousands skate on its eight miles; it's the longest skating rink in the world.

While patiently waiting on February 19, 2009, at the Ottawa Airport for President Obama to arrive (it was his first foreign trip as President of the United States), I marched up to these Royal Canadian Mounted Police Officers and asked for a photo. I love those red uniforms.

**Foreign Operations Specialist  
Americas Unit**

Foreign operations specialists need to know about many subjects, including groups, organizations, and countries. We work all classifications where a U.S.-foreign nexus exists. We are also the liaison in the United States with embassy representatives; these relationships help the Bureau successfully conduct domestic and foreign investigations.

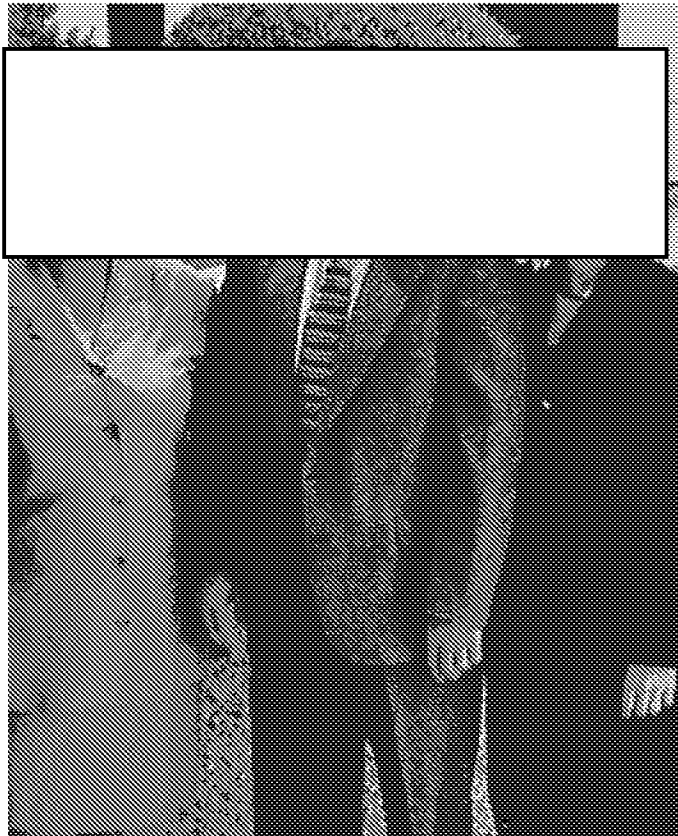
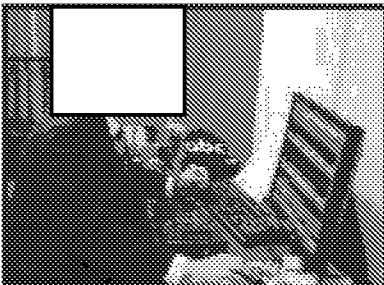
In early 2003, I traveled to *Legats Brasilia, Buenos Aires, and Santiago* to conduct on-site pre-inspections and write inspection reports. This assignment was tough because I hadn't interacted with personnel from two of the offices before the trip; however, I was welcomed with open arms in both legats.

My most exciting experience was conducting an on-site pre-inspection of *Legat Barbados* in May 2002. It was my first visit to a legat, and I was the first foreign operations specialist to conduct a pre-inspection alone. It is one thing to read about a territory and review cases, but totally another to experience firsthand how hard legat personnel work.

Another exciting experience was returning to Legat Bridgetown for a 30-day TDY. I represented the legat at a country team meeting when we discussed the May 30, 2005, disappearance of Natalee Ann Holloway in Aruba. It was incredible witnessing how well the embassy entities work together.

I have had the opportunity to travel to Argentina, Barbados, Brazil, Colombia, and El Salvador. The experiences were rewarding, and I thoroughly enjoyed meeting the people and experiencing their cultures.

The photograph was taken at the U.S. Embassy in Buenos Aires, Argentina; I'm on the left with ALAT [redacted] San Salvador, and former Legat [redacted]

**Listen to Public Affairs Specialist [redacted] Office of Public Affairs, interviewing [redacted] Part 1, and [redacted] Part 2. (Click on their names to hear the interviews.)**

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**IN THE SPOTLIGHT - LEGATS OF THE AMERICAS**

[redacted]  
Legat Operations Assistant  
Legat Ottawa, Ontario, Canada

b6

Legat personnel are assertive in their mission of developing and maintaining relationships with their host country. Being a people person, I pride myself on the relationships I've established with embassy personnel [redacted]

b7D

I have had some wonderful experiences in Canada. I embraced a popular tradition of high tea at the luxurious Fairmont Chateau Laurier. (The menu consists of teas, fruit, finger sandwiches, and scones.) High tea is popular among most countries with a British heritage. Canada is one of 16 Commonwealth nations with Queen Elizabeth II as their head of state.

When you think about Canada, some things that come to mind are maple syrup, the maple leaf, snow, cold, hockey, skiing, the Royal Canadian Mounted Police, and moose.

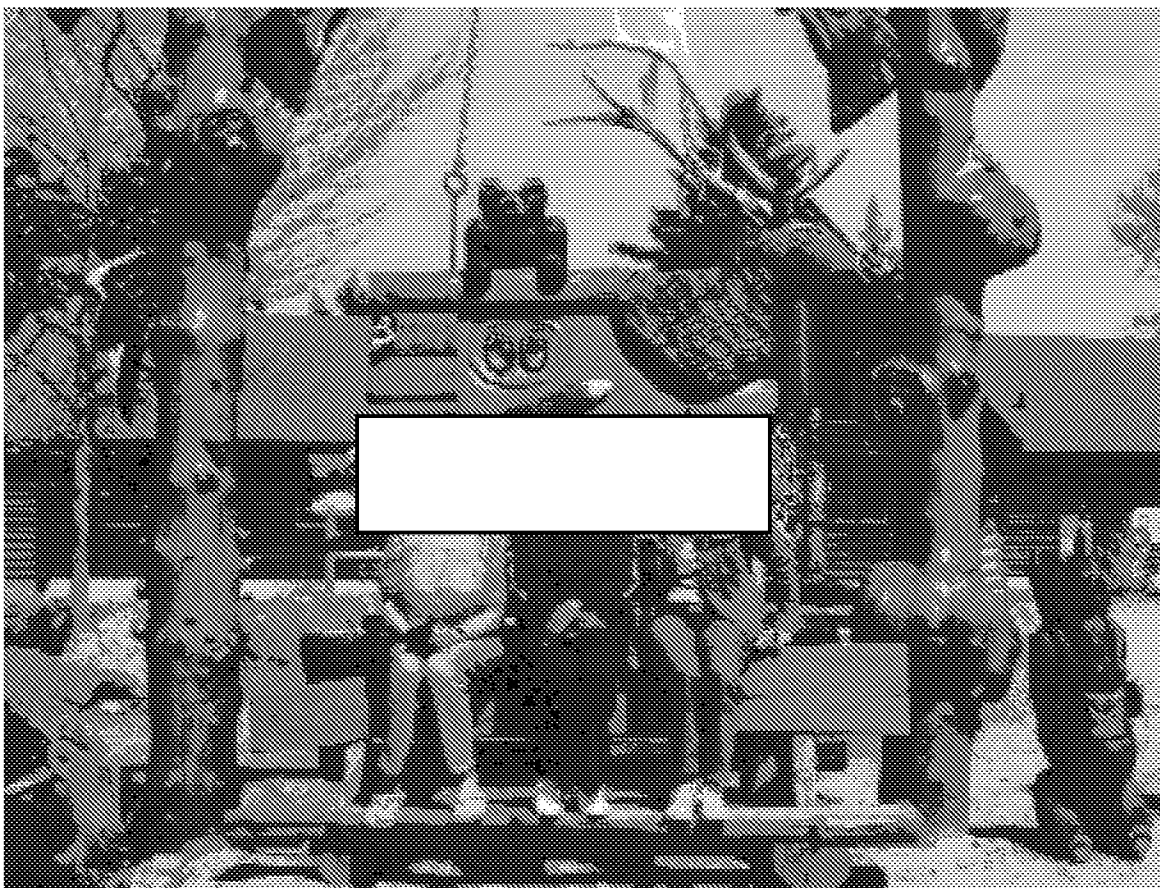
Here are some things about Canada you may not know.

- Canada is the world's second largest country in terms of landmass.
- There are ten Canadian provinces and three territories.
- It is a bilingual country (English and French). The province of Quebec has a large French-speaking population.

The primary language is English in Ottawa, and that's a good thing for me as I am challenged when it comes to French; however, French is a challenge I aim to conquer. Au revoir!

LOA [redacted] (left); our friend, [redacted] (right); and I are pictured at Omega Parc (located in Montebello, Quebec).

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Santiago Legal Attaché [redacted] and Assistant Legal Attaché [redacted]

[redacted] (now *Cyber Division*) participated in a multiagency-coordinated tactical search to recover the remains of Walter Porier, a Peace Corps volunteer who disappeared in the Zongo Valley located 45 km outside of La Paz, Bolivia. Porier was last seen in a remote mountain village called Coscapa (a Quechua word meaning the city in the clouds) on February 3, 2001. The village is 11,774 feet above sea level.

In order to get to the site, the group crossed a mountain pass and navigated almost sheer vertical drops to carry off the search. Legat Stoy was the team leader for one of the two main search parties that were comprised of officers from the Bolivian National Police, Bolivian Ministry of Justice, Peace Corps, and Rhode Island State Police K-9 officers.



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In the first photo, Rhode Island State Patrol K-9 Handler [redacted] and ALAT [redacted] are pictured on the assignment. In the second, Legat [redacted] is pictured, and the third shows the 15,600-foot mountain pass into the Zongo Valley.

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## Demystifying Reinvestigations: An Interview with UC [REDACTED]

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[REDACTED]  
Management and Program Analyst  
Security Division

### Five-Year Reinvestigations

Protecting information essential to the nation's security will forever remain a priority of the FBI. To that end, the FBI workforce undergoes reinvestigation and clearance determination every five years to ensure that classified Bureau information is not leaked.

The Security Division's Reinvestigation Unit conducts the periodic reinvestigations—back to the time of the last investigation—of all employees, contractors, and task-force personnel. Following the reinvestigation, an adjudicative report, summarizing all details, is prepared to emphasize any information that may question the ethical behavior of the FBI employee under reinvestigation.

In March 2008, the Reinvestigation Unit closed operations in order to help the SecD's Initial Clearance Section complete a flood of background investigations—the result of a massive hiring blitz. Consequently, the Reinvestigation Unit was left with a backlog of pending reinvestigations—4200 cases—when they reopened their doors ten months later.

### Operation Unicorn

A new unit chief, [REDACTED] came onboard in March 2009 to tackle this backlog and improve the operating efficiency of the Unit. [REDACTED] coined this mission Operation Unicorn. (The unicorn is a symbol of strength, endurance, agility, perseverance, and wisdom.)

The Unit's first goal was to reduce the backlog of cases by September 2009; the staff worked long hours to meet the deadline. They also streamlined the reinvestigation process. And they added 50 percent more data checks in key areas to develop "trip wires" that will alert anomalies that may have otherwise been overlooked.

### Reinvestigation Worries

I recently talked to [REDACTED] about reinvestigations and the corresponding anxieties many employees experience prior to their first reinvestigation. Forgetting to report a traffic violation, undergoing a polygraph examination, or reporting foreign contacts are often a concern for many FBI employees as they near their reinvestigation date.

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And, some are uneasy about financial distress after a divorce and how it will affect their job stability. In fact, Mr. [REDACTED] cited credit issues as the most prevalent concern among employees, but he was quick to point out that "showing a good-faith effort in managing your money" is sometimes all that is needed to resolve any questions the Reinvestigation Unit might have. However, "many are too embarrassed to admit to having financial problems and others may not even be aware that they are in a questionable credit status." In the end, [REDACTED] explained that if the actions in question pose "no threat to national security," there should be little reason for concern. Conversely, "if the questioned activity is reported as repetitive or a blatant disregard of security policy, the case is referred to the Analysis and Investigations Unit for further investigation and possible suspension."

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### Job Well Done

A golden unicorn sits proudly on [REDACTED] desk as a reminder of the perseverance and wisdom his team displayed in meeting what seemed like an impossible task, only one year ago. And, now, the team continues to persevere in their quest to validate the trustworthiness of Bureau and non-Bureau employees and accomplish the timely processing and adjudication of periodic reinvestigations.

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Pictured are the SecD's Reinvestigation Unit personnel—the people who conduct our five-year reinvestigations

(First row, left to right) PM [redacted] SPSS [redacted] PSS [redacted] PSS [redacted]  
 PSS [redacted] PSS [redacted] UC [redacted] SPSS [redacted] PSS [redacted] PSS [redacted]  
 [redacted] and PSS [redacted]

b6

(Second row) PSS [redacted] MPA [redacted] PSS [redacted] PSS [redacted] PSS [redacted]  
 [redacted] SPSS [redacted] PSS [redacted] PSA [redacted] PSS [redacted] and  
 SPSS [redacted]

b6

(Third row) PSS [redacted] PM [redacted] PSS [redacted] PSS [redacted] PSS [redacted]  
 [redacted] PSS [redacted] and PSS [redacted]

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Team members not shown are PSS [redacted] PSS [redacted] PSS [redacted] PSS [redacted]  
 [redacted] PSA [redacted] PSS [redacted] PSS [redacted] PSS [redacted] PSS [redacted] PSS [redacted]  
 [redacted] and PSA [redacted]

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Photo by [redacted] Laboratory Division



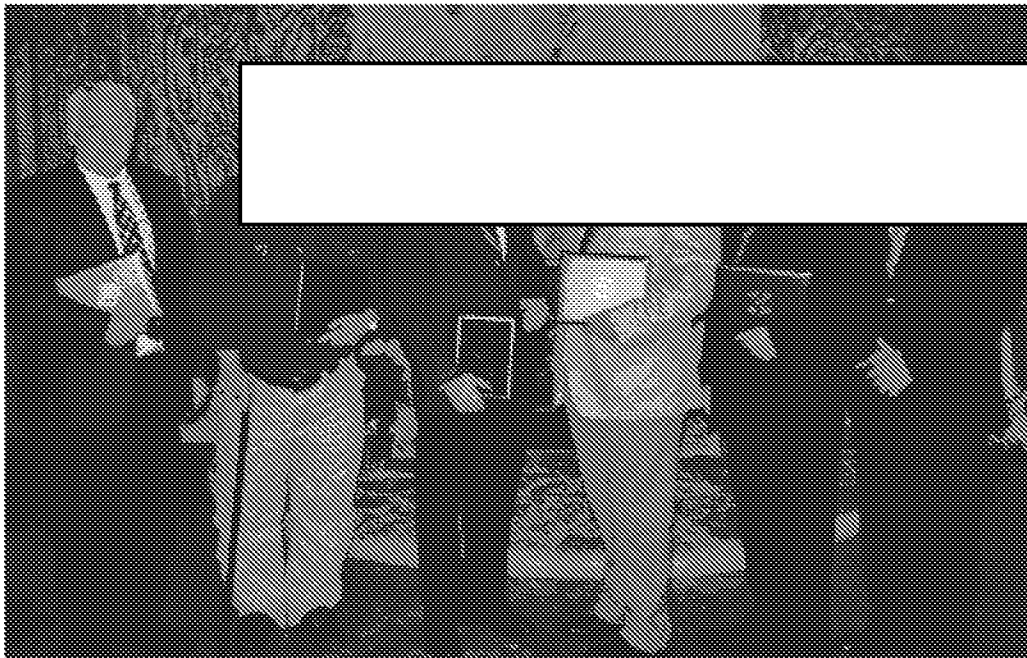


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From October 19-21, 2009, the *Directorate of Intelligence* hosted the International Covert Human Intelligence Source Working Group (ICHISWG) conference in Washington, DC. The ICHISWG is an international working group comprised of [redacted] allied countries dedicated to [redacted] among the various nations. During this conference, the DI and ICHISWG discussed [redacted]

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The *Knoxville Office* recognized Winchester, Tennessee, Police Department Officers with Director's certificates for their outstanding work in a joint investigation involving the sexual exploitation of children. (Since the operation, Police Chief Dennis Young has established an Internet Crimes Against Children Unit to support further federal investigations.)

At the December 1, 2009 ceremony, Chief Young presented SSRA [redacted] *Tullahoma RA*, with a commemorative plate in appreciation of the Bureau's support of joint FBI-Winchester Police Department investigations. He also presented a plaque to SA [redacted] [redacted] *Chattanooga RA*, for assisting the Winchester area, for 20 years.

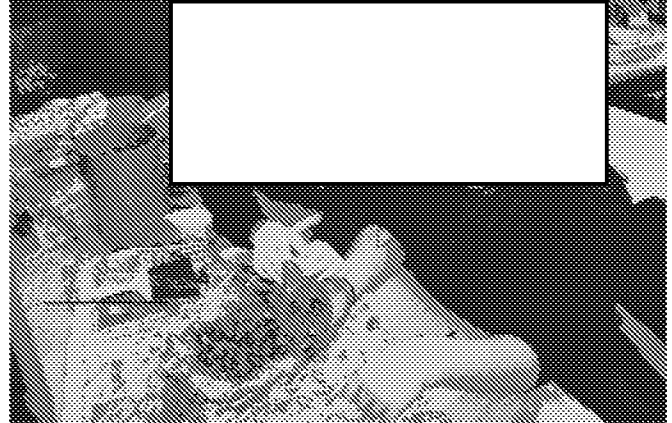
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Pictured are (left to right) Chief Young, Detective [redacted] SA [redacted] Detective Sergeant [redacted] Detective [redacted] and SSRA [redacted]

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On December 11, 2009, Ambassador [redacted] Director of National Intelligence North Korea Mission Manager, recognized three Bureau employees for their outstanding contributions to the U.S. Intelligence Community's effort against the North Korean target. SSA [redacted] then *Washington Field Office*, now *Directorate of Intelligence*, is pictured with Ambassador [redacted] Senior Intelligence Officer [redacted] *Directorate of Intelligence*, and SSA [redacted] *Counterintelligence*, were serving TDYs in Korea and unable to attend the ceremony.



On December 9, 2009, seven special agents from *Chicago's ERT* began working with students from Loyola University's Department of Anthropology to examine the skeletal remains of children recently exhumed from an old (1800-1850) cemetery discovered under a city park in Peoria, Illinois. This experience is excellent training for recovering juvenile human remains in casework. SA [redacted] (left) and a Loyola student are pictured.

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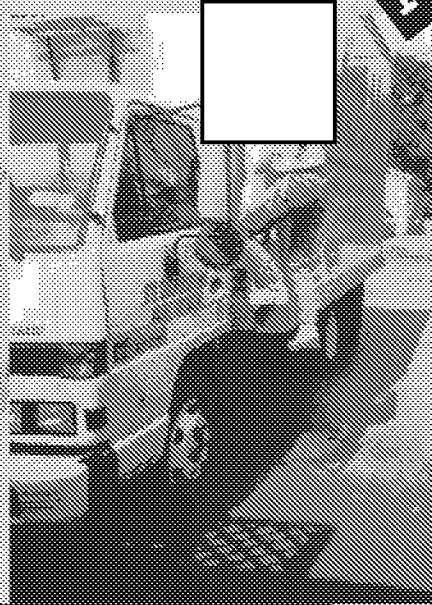
Here's your opportunity to tell everyone about a challenging case you've worked, a funny Bureau incident, or any work-related story.

Send a brief write-up (.doc), a recording of you telling your story (.mp3), or a short video (.mp4) to *The Investigator's* Editor. Whichever format you send, also send a photo (.jpg) of yourself!

Your submission will be considered for publication in an upcoming *Investigator*.

## OUR EMPLOYEES

**PRIORS**



b6

[REDACTED]  
**Special Agent**  
*Baltimore Field Office*

b6

Prior to reporting to New Agents training in [REDACTED], I worked for Browning-Ferris Industries (BFI) in Valley Cottage, New York. At the time, BFI was a Fortune 200 waste-hauling company, providing a variety of waste-handling services from curbside pickup and disposal of household garbage to more sophisticated handling and treatment of special waste streams, like biomedical (infectious) "red bag" waste.

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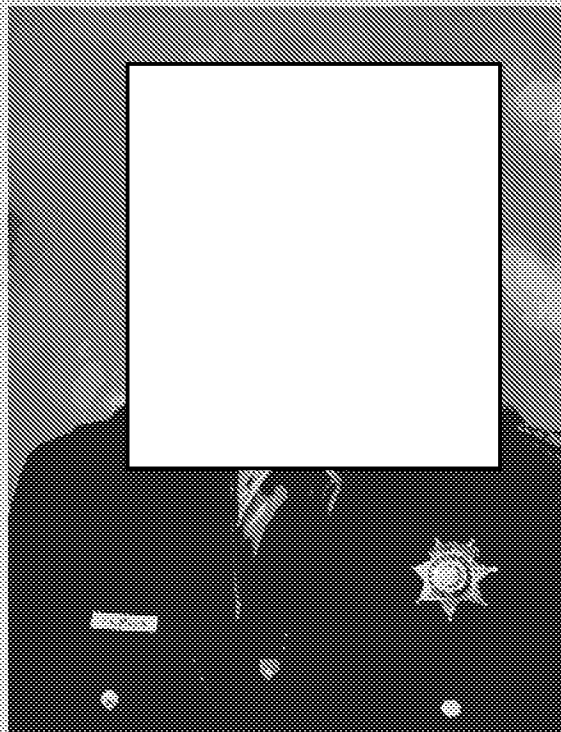
My career with BFI first began in [REDACTED] when I was a salesperson, selling medical-waste disposal services. With medical waste washing up on the shores of New York and New Jersey beaches, I developed important relationships with BFI's health-care customers and the regulatory officials who were both closely monitoring the waste streams being generated and moved around the nation for disposal. As a result, I eventually became a district safety and compliance manager at BFI. In this capacity, I faced many challenges, from waste-hauling truck accidents and worker needle sticks to radioactive waste and contaminated waste stream cleanups.

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No day at BFI was predictable, nor was it ever without the pressures of media and regulatory scrutiny. As my Quantico classmates will attest, I left a career I loved and a professional family I admired to join the Bureau family. The jokes that I experienced about BFI-FBI dyslexia still prevail when the "Niners" from NAC 98-9 get together to "talk trash!"

On the left, I'm shown checking the refrigeration unit on a medical waste-hauling truck before driving it from Syracuse to Valley Cottage, New York. Other BFI employees and I are pictured on the right preparing to sort and package several tons of contaminated garbage as health department officials monitor the cleanup.

PRIORS



[REDACTED]

**Supervisory Management and Program Analyst**  
*Criminal Justice Information Services Division*

For more than [REDACTED] years, I was a Pima County Deputy Sheriff. I retired with a command rank in [REDACTED] and started my Bureau career the next month. Pima County, which is located in southern Arizona, is the 22nd largest county in the United States, with 9200 square miles of territory and a 120-mile shared border with Mexico.

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I achieved some notice (notoriety?) as the lead detective in a motor-vehicle fatality case—*Arizona vs. August A. Busch IV*. Busch, the heir to the Anheuser-Busch brewing company, was the suspect in a manslaughter case that Peter Herndon and Terry Ganey chronicled in their 1991 book, *Under the Influence*.

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Narcotics cases could have both frightening and fun moments. At the conclusion of a Title III (wiretap) case, I devised a way to allow the SWAT team to infiltrate a small ranch outside Tucson where I had reason to believe that narcotics were being stored and which was occasionally visited by members of the Arellano Felix Organization and guarded 24/7.

We created a ruse DUI chase and arrest in front of the main house. While the overhead emergency lights flashed, a deputy repeatedly gave instructions over his PA system to a "drunk" who staggered, fell, and made jokes about the deputy.

The dopers on the porch enjoyed a good laugh at the deputy's expense until SWAT members materialized from the dark and arrested them. The SWAT team had maneuvered for more than a mile through the dark desert, surprised the guards, and took possession of the property with no shots fired.

Several thousand pounds of marijuana were found in an underground concrete bunker accessible through a concealed entrance in a barn on the property.

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I am currently honored to be the supervisor for the FBI's Law Enforcement Online (LEO) program at Headquarters and to re-connect with my former colleagues across the country.

PRIORS



b6

[Redacted Name]

**Special Assistant**  
*Resource Planning Office*

Twenty-one years ago this spring I graduated college and instead of getting a job with my political science major, I moved home to Vermont to see if I could make a living doing what I enjoyed doing in college: being on the radio. (Turns out, I couldn't)

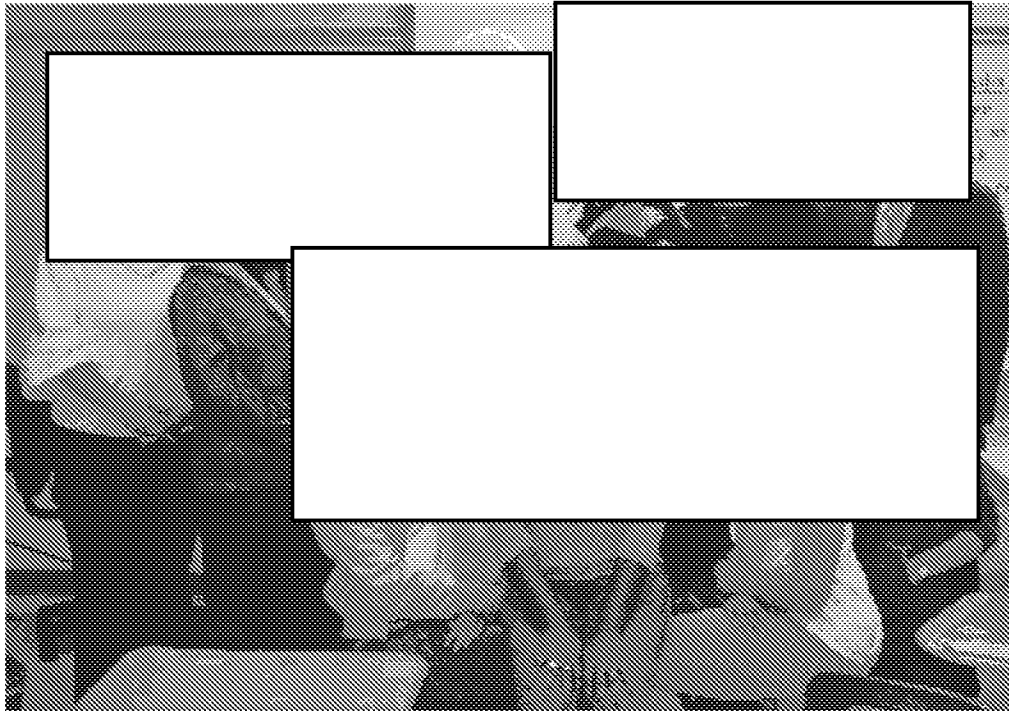
I became the overnight air talent on a P3 CHR (translation: midnight-to-6:00 a.m. Top 40 DJ) in my hometown of Burlington, where I worked for three years. This photo is me at age 20 in the main studio of WXXX-FM, 95TripleX.

In 1991, a college friend working in the *Office of Public Affairs* spotted an intelligence analyst posting, suggested I apply, and I haven't needed my FCC license since EODing in [Redacted]

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Did you have an interesting job prior to joining the Bureau family? Here's your opportunity to tell everyone about it. Send a brief write-up and a photo (or short video) to **The Investigator's Editor**. Your submission will be considered for publishing in an upcoming *Investigator*.



On December 3, 2009, *Knoxville's SA* [redacted] (right, back row, in suit) talked to members of *Fulton High School's Youth Above the Influence* group about the FBI's Violent Crime Program.

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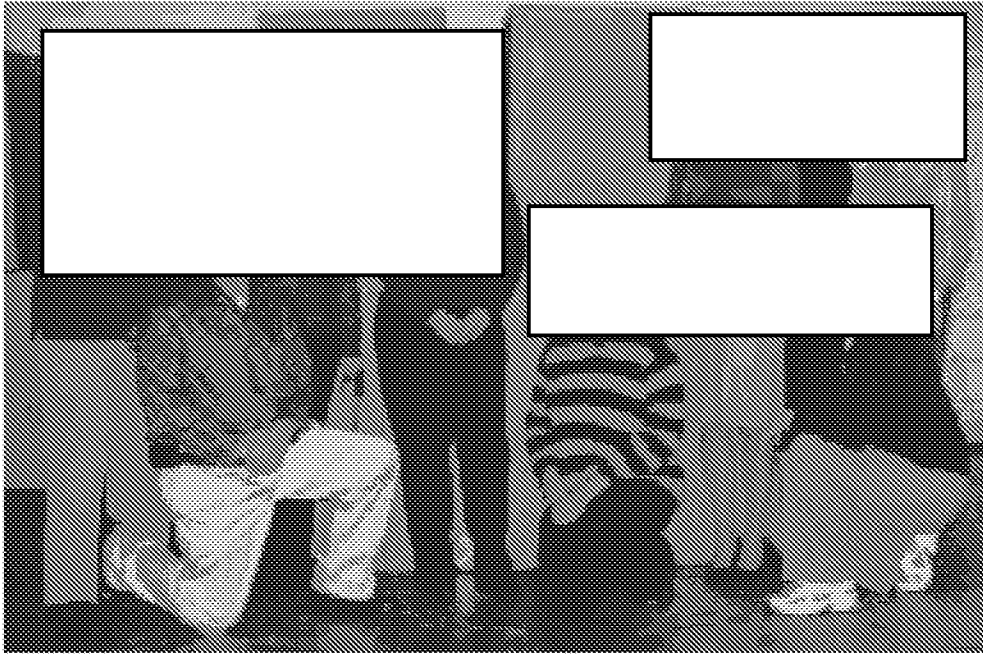


During the 2009 holiday season, *Operational Technology Division* personnel collected items—filling more than 20 tubs—for residents of the *Thurman Brisbane Homeless Shelter* in *Fredericksburg, Virginia*. Pictured preparing for the delivery are MAPA [redacted]

[redacted] Logistics Management Specialist [redacted] MAPA [redacted]  
[redacted] Evidence Control Technician [redacted] and MAPA [redacted]  
[redacted]

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Knoxville's Recreation Association and Community Outreach Program teamed up to provide holiday meals and goodies to 15 families for the 2009 holiday season. Posing on December 14, 2009, are some of the employees who contributed to this worthwhile project—(back row, left to right) Supply Technician [redacted] Investigative Analyst [redacted] SIA [redacted] Support Services Technician [redacted] Space Management Specialist [redacted] Support Operations Specialist [redacted] and SA [redacted] and (front row) Technical Information Specialist [redacted] Support Services Technician [redacted] and Support Services Technician [redacted]



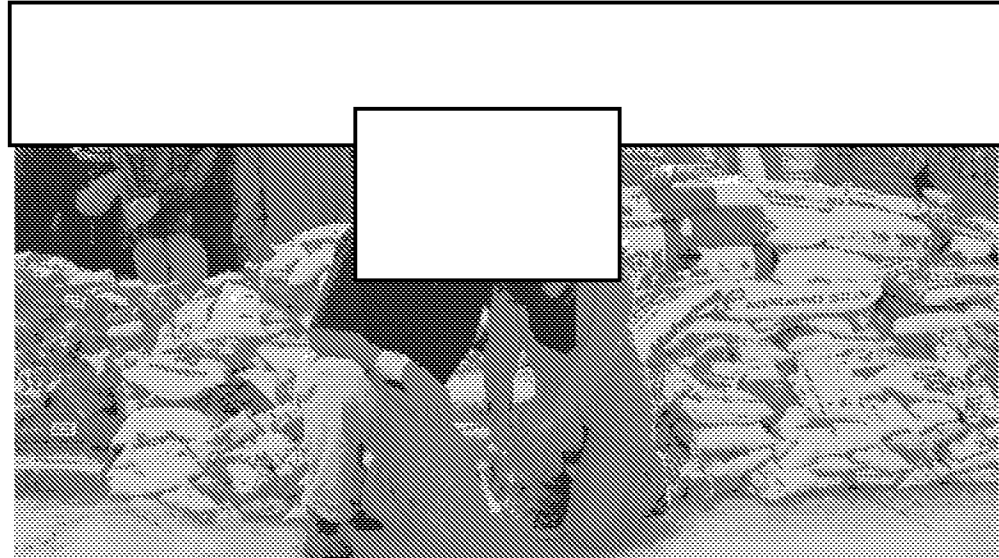
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Victim Specialist [redacted] Salt Lake Unit Chief [redacted] Pocatello Information Technology Center, and [redacted] [redacted] representing the FBIRA, are pictured on December 14, 2009, with items collected by Pocatello employees for children in foster care at the Fort Hall Indian Reservation.



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In celebration of the 2009 holiday season, *Richmond Field Office* employees adopted (by generously giving food, toys, and money) two families through the Henrico Christmas Mother Council—an organization that has helped thousands of families in need since 1942. Pictured are (left to right) Investigative Operations Analyst [redacted] and SAC Secretary [redacted].



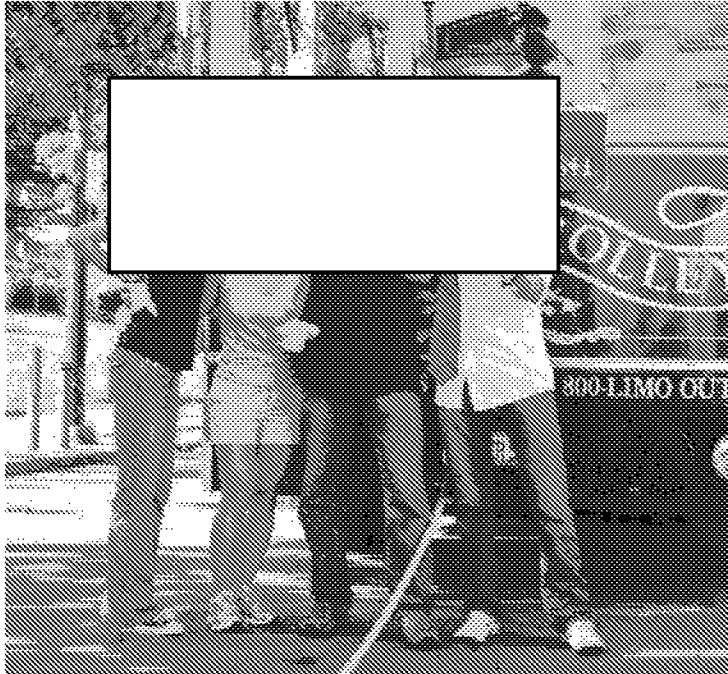
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*Los Angeles Office* employees, students from Jane Adams Middle School (background), along with other civic institutions and law enforcement agencies, contributed generously to raise more than five tons of food for impoverished residents of Santiago, Dominican Republic, in December 2009. This humanitarian emergency aid mission was cultivated by SA [redacted] Long Beach Resident Agency, and [redacted] after a family visit to the region.

## IN THE COMMUNITY

On October 24, 2009, employees from the *San Francisco Field Office* participated in the 2009 San Francisco Police Department Challenge—an annual event benefiting the Greater Bay Area Make-A-Wish Foundation. Teams comprised of public-safety and corporate contestants competed in events, including which team could pull a cable car 200 feet the fastest. Four of the five Bureau teams received awards, and the San Francisco Office raised more than \$7000.

Members of the “I Wish I Was on Another Team”—(left to right) IA Loretta M. Ng, SA Sarah A. Markarian, SA Gregory R. Nestor, and SA David W. Carr—received the 2009 Overall Women’s Challenge honor.



b6



b6

In lieu of an office holiday party, *Directorate of Intelligence's* Middle East Terrorism Analysis Unit personnel volunteered at the Northern Virginia Family Services' Toy Drive on December 11, 2009. Pictured at the event are (left to right, front row) IA [redacted] IA [redacted] IA [redacted] UC [redacted] and NoVa Family Services Coordinator [redacted]. And on the back row are IA [redacted]

IA [redacted] IA [redacted] IA [redacted] IA [redacted] IA [redacted] and SIA [redacted]

For more news and photos spotlighting community activities, see the Office of Public Affairs' [redacted]'s site.

**Helene A. Balutis**



Helene Balutis, a management and program analyst in the Criminal Investigative Division's Indian Country and Special Crimes Unit, lost her battle with throat cancer on December 25, 2009.

Helene began her Bureau career in 1978 as a file clerk in the Identification Division. Throughout her dedicated and productive FBI career, she held many positions in various Headquarters' divisions.

She touched many lives and left a permanent impression on the FBI. Helene's family, friends, and colleagues will miss her enthusiastic and positive personality. They attended a moving tribute to her on January 25, 2010, in the Bonaparte Auditorium at Headquarters.

[redacted] survive her.

b6

*Helene was the first FBI employee to take me under her wing and show me the Bureau ropes—everything from budgets to security clearances to ponies. I will always remember her kindness, generosity, and guidance.*

**Special Assistant** [redacted] Office of Public Affairs

b6

*Helene was one of the people who put personality in the Safe Streets Gang Unit program. She befriended many of the select police commanders from local police agencies who were detailed to the SSGU under the Executive Fellows' Program.*

**Unit Chief** [redacted] (retired), Criminal Investigative Division

b6

*Helene was a great person and employee. She was knowledgeable and steady in her work; she was cheerful and willing to joke around, which always made time fly. She brightened up our days just by talking and laughing about daily events inside and outside of the Bureau.*

**Assistant Section Chief** [redacted] Criminal Investigative Division

b6

*In the continual turnover at Headquarters, Helene was a constant. Always quick with a smile and a laugh, she brightened the day of everyone around her. She was a true friend—inside and outside of the office—and will be missed by everyone whose life she touched.*

**Intelligence Analyst** [redacted] Criminal Investigative Division

b6

*Helene never met a stranger. When we were tour guides together—more than 20 years ago—she greeted all visitors with the same smile, whether it was the first or seventh tour of the day or whether it was a rowdy school group or a VIP. Everyone who worked with her was blessed to have known her, not only as a coworker but also as a great friend.*

**Management and Program Analyst** [redacted] Office of Public Affairs

b6

*Helene was truly a good friend who always had a good spirit. She was so pleasant to work with. She displayed a willing attitude to learn all that she could about her job, and she offered many good suggestions and advice to improve the workload in the office. She will be greatly missed; her memory will continue to live on.*

**Management and Program Analyst** [redacted] Criminal Investigative Division

b6



**Thomas B. Bazemore**



Thomas B. Bazemore, 45, Facilities and Logistics Services Division, passed away on February 7, 2010.

After graduating from the Lincoln Technical Institute, Thomas pursued a career as a heating, ventilation, and air conditioning (HVAC) technician, and in 1990, he began working for the FBI, where he was employed for 19 years, most recently as a work leader for the day shift.

Thomas stayed abreast of the latest information in the HVAC trade, earning many HVAC certifications and licenses. His leadership helped the Utility Service and Repair Operations Shop run smoothly and respond efficiently to the needs of the occupants of the J. Edgar Hoover building.

Baze, as he was known by his friends and colleagues, was a wonderful person; he was always eager to help out someone in need. Baze will be remembered as a warm, loving person who dedicated his life to his family and friends. He was a person who always had a big smile and could laugh at any situation and then get the job done. At Headquarters, he encountered personnel at all levels; he never felt that anyone deserved less than another because of the position they held.

Thomas' many friends and family celebrated his life on February 15, 2010, at a moving ceremony at the Sanctuary at Kingdom Square in Landover, Maryland. His wonderful family—[redacted] and [redacted]—survive him.

b6



**Elizabeth Carbellido**

Elizabeth (Liz) Carbellido, office services supervisor in the San Antonio Field Office, passed away unexpectedly on February 2, 2010. She was 36 years old.

Although a native of San Antonio, Liz started her FBI career as an office automation assistant in the New Orleans Field Office in 1997. In 1998, she returned to her beloved San Antonio where she quickly became known for her caring and positive energy. Liz was always ready to help anyone for any reason, which led to her becoming a much sought-after EAP counselor. Her smile was hard not to return. Because of her dedication, hard work, and enthusiasm, Liz received numerous awards and recognition and was promoted to the office services supervisor position in 2006.

Liz was close to her family and friends. She was a special and loving person who touched everyone who was lucky enough to know her. Her friends and colleagues in San Antonio already greatly miss her. Liz's father, two sisters, and one brother survive her.



**Iyisa K. Hicks**



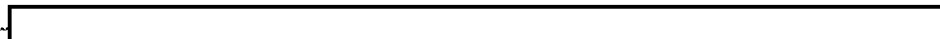
Iyisa K. Hicks, 39, passed away unexpectedly on February 8, 2010. She served in the Las Vegas Field Office as a staff operations specialist at the time of her death.

Iyisa began her Bureau career in 2004 in the Los Angeles Office as a support services clerk. In 2006, she transferred to San Diego where she was a support services technician for a brief time before being promoted to a technical information specialist position. In this capacity, she managed the office communications and security during the off hours. She also assisted agents by performing database checks; she had a great reputation for being able to find people who were nearly impossible to locate in the databases. While in San Diego, she was named as the Employee of the Month, and she received other awards for her exceptional service. She was affectionately called Rock Star because of her work ethic and awesome abilities.

In 2008, Iyisa transferred to the Las Vegas Office where she worked as part of the Field Intelligence Group.

Iyisa was a quiet and intelligent person who enjoyed racing cars, reading, collecting Peanuts comic books, and putting together 2000-piece jigsaw puzzles. Those who were lucky enough to be her friends describe her as being not only beautiful on the outside but also on the inside.

Iyisa leaves a loving family behind—



b6

Iyisa will be deeply missed by her family, friends, and colleagues.





Gail D. Simons



It is with the deepest regret that we learned our friend and coworker, Gail D. Simons, passed away unexpectedly on January 5, 2010. She was 40 years old.

b6

In 1992, Gail began her Bureau career in CJIS' Identification Services Unit as a data transcriber and worked her way up to the position of identification records examiner. She was a helpful, supportive, and positive member of the team. Her friends and colleagues will truly miss her; they will remember her friendship, sense of humor, and dedicated service.

Gail was born in Weston, West Virginia; [redacted] She grew up attending the Lost Creek Church of God. She enjoyed scrapbooking and was a devoted Steelers and Rasca Flatts fan.

b6

Gail's loving family survives her. She married [redacted] they were blessed with a [redacted] whom she loved very much [redacted] and [redacted] -will dearly miss her. Another love of her life was her faithful companion, Rocco, her Jack Russell terrier.

b6





On December 13, 2009, the Indianapolis Colts honored *Indianapolis* employees, along with local and state law enforcement, by asking them to unfurl the 100-yard U.S. flag during the National Anthem. SAC Michael S. Welch also presented certificates of appreciation to 17 sheriffs and police chiefs during the pregame ceremony.

## THE INVESTIGATOR

Editor

[Redacted]

Associate Editor

[Redacted]

Lead Designer

[Redacted]

Product of  
Office of Public Affairs  
Employee Communications Unit  
UC [Redacted]

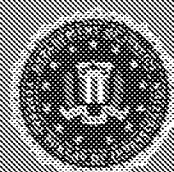
*The Investigator*, a bimonthly magazine by and for FBI employees, premiered in 1932. Its mission was and remains to increase employee understanding of FBI priorities, operations, and history and to help keep employees connected with one another.

*The Investigator* contains information about FBI employees and activities that is not available to the public. *The Investigator* is only published online. The magazine may be printed, but reasonable care should be exercised regarding disseminating this magazine. This magazine is subject to the provisions of the *Freedom of Information/Privacy Acts*.

All Bureau employees are invited to submit new information or related information about any previously published story to *The Investigator's* Editor. See instructions for Authors.

Office of Public Affairs  
AD Michael P. Kortan

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# THE INVESTIGATOR

May/June 2010

## IN THE SPOTLIGHT

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### DEPARTMENTS

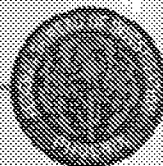
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All Bureau employees are invited to submit new information or related information about any previously published story to *The Investigator's* Editor. See Instructions for Authors.



# Phoenix Field Office

**P**hoenix Field Office personnel work great cases—including U.S.-Mexican border and Indian country—and they still find time to do terrific work in their communities. Read some of their stories.



[Redacted Name]

Support Services Technician

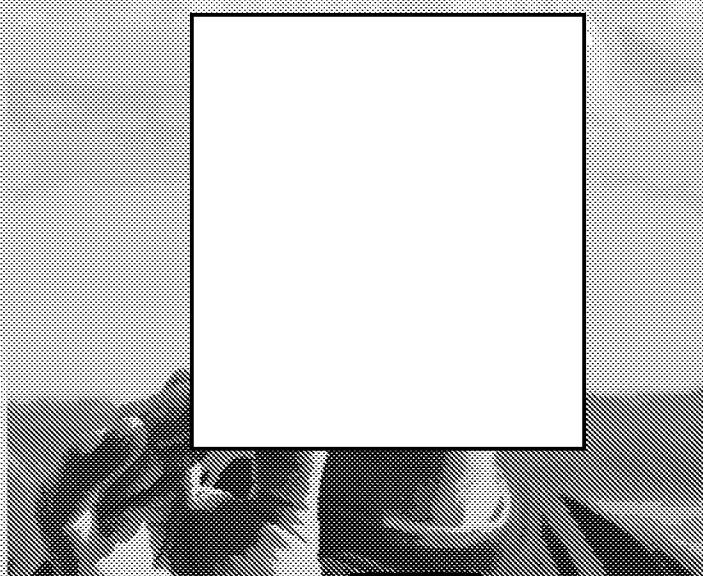
[Redacted Name]

Support Services Technician

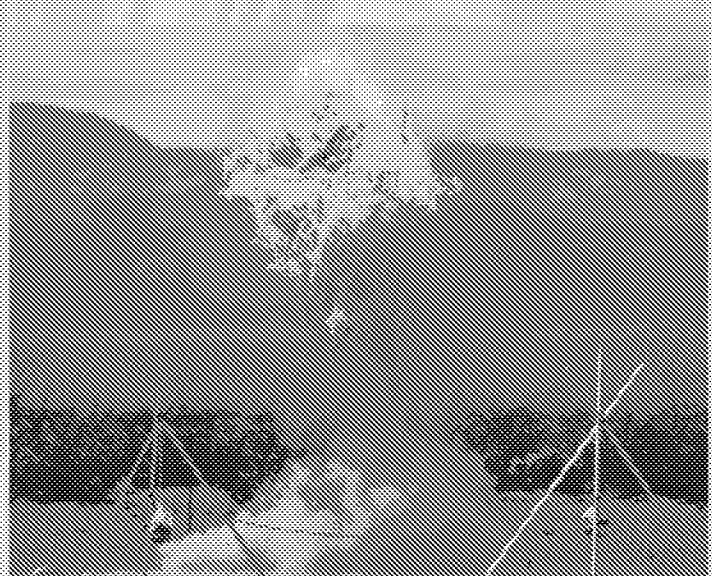
The weather may have been less than cozy, but during that first week of February 2010, things were heating up in the desert southeast of Tucson. SABT [Redacted Name] and his crew of bomb buddies from the Tucson Police Department and Pima County Sheriff's Department were putting on a *Post-Blast Investigator* class. They had assembled a variety of explosives in the scorched bomb range adjacent to the training center, and they were going to show us what bomb blast scenes would leave behind.

Personnel from law enforcement agencies, including the Bureau of Alcohol, Tobacco, Firearms and Explosives; Marana Police Department; Tucson Police Department; and tribal police departments, were divided into teams to learn how to comb through a blast scene for evidence and clues to the types of devices, accelerants, and detonating mechanisms that were used to make IEDs and other destructive weapons. We learned about booby traps and how to spot them, how to collect and preserve evidence, and what explosive injuries entail—after lunch, thankfully. On the last couple of days, we were treated to bomb demonstrations that included the wall of fire, pipe bombs, and C-4 explosives. Each team investigated a blast scene and then presented their findings to the rest of the class.

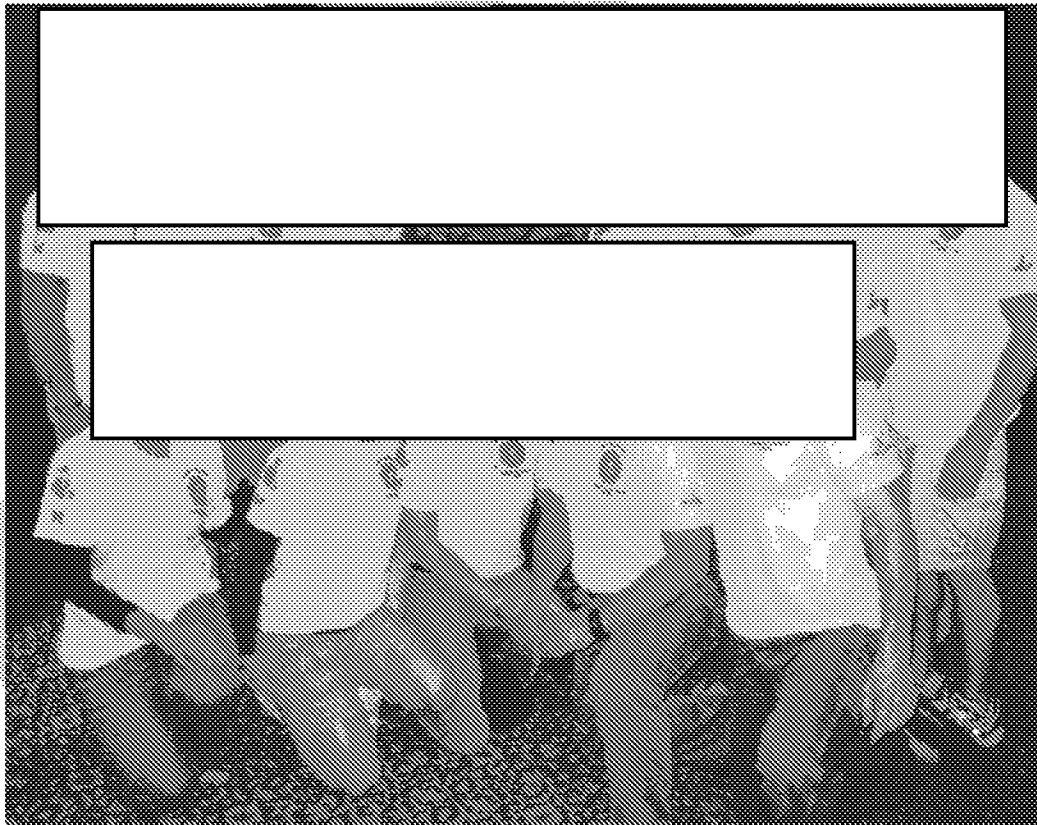
The opportunity to see SABT [Redacted Name] do what he loves is well worth any inclement weather, long hours, or hot flashes against your face—he is an uncanny expert in a field that few would dare to try. It's no wonder that a blasting cap is all it takes to put a smile on this bomb tech's face! Thank you [Redacted Name] and thanks to all of your co-techs!



SABT [Redacted Name]



Wall of fire



Phoenix Field Office personnel (aka team FBI Arizona) ran the 25th Annual Baker to Vegas Challenge Cup Relay (a 120-mile race that began on March 14, 2009, in Baker, California, and ended in Las Vegas, Nevada, a day later).

FBI Arizona finished the race with their best ever time—15 hours, 2 minutes—and placed fourth in the Invitational Division and 17th overall out of 247 teams, all of which are comprised solely of law enforcement personnel and have 20 runners and several supporting staff.

The 2009 FBI Arizona Baker to Vegas Challenge Cup Relay Team Members—

(Back row, left to right) SSA [redacted] (now ALAT, Mexico City's Monterrey Sub-Office), TFO [redacted] SSA [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] Team Captain SA [redacted] SA [redacted] (now Sacramento's Fresno RA), SA [redacted] ITS [redacted] SA [redacted] SA [redacted] and Team Co-captain SA [redacted]

(Front row) SIA [redacted] SA [redacted] SA [redacted] SA [redacted] and SSA [redacted]

And not pictured—SA [redacted] SA [redacted] SA [redacted] IA [redacted] SA [redacted] SSA [redacted] SA [redacted] and SA [redacted]

[redacted] (from the TV show *The A-Team*), the motivational speaker, is standing in the center.

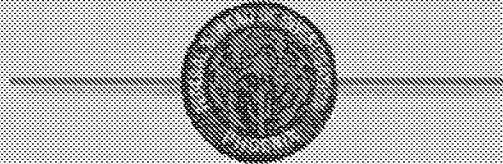
Team FBI Arizona is gearing up for the 2010 challenge. Stay tuned!





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Phoenix hosted their 2009 junior special agents (a group of fifth and sixth graders) at Headquarters City on April 27, 2009. SA [redacted] taught a junior special agent how to find latent fingerprints.

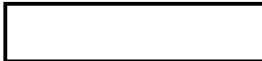


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Annually resident agency personnel and Citizens' Academy Alumni Association members purchase backpacks (filled with school supplies) for 80 students at the Hiaki High School on the Pascua Yaqui Reservation. *(Click on image to enlarge.)*

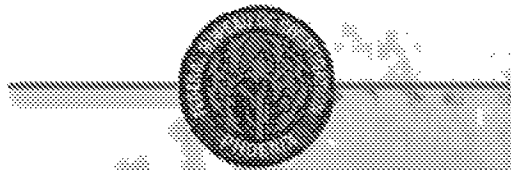





**Supervisory Senior Resident Agent  
Yuma Resident Agency**

For the past three years, I have given presentations to ninth graders from Antelope, Parker, and Yuma high schools who gathered at Arizona Western College for the annual Upward Bound Career Fair.

I was skeptical when the director of the program approached me about making my first presentation. I thought that ninth graders might be too young to learn about career opportunities in the FBI. But it's the perfect time. Children at this age are subjected to a tremendous amount of peer pressure. And this is when they make decisions that will impact their eligibility for a future in law enforcement.

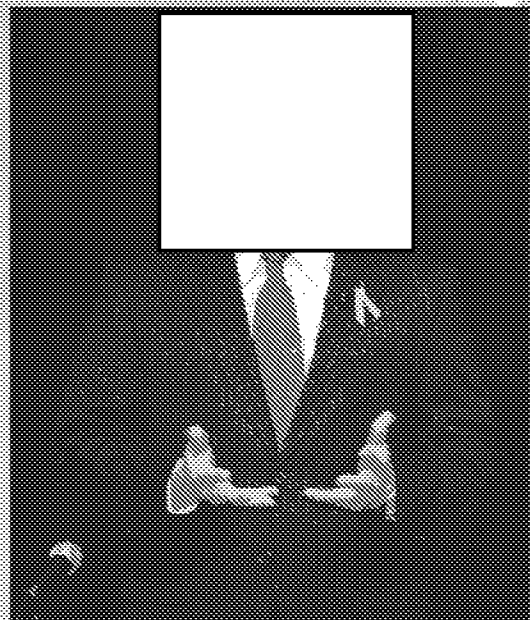


**Supervisory Special Agent**

Two years ago, Phoenix personnel and the Board of Directors of the Arizona Chapter of the FBI Citizens' Academy geared up to combat Internet predators and their threat to our kids. Board Member  met with community leaders and raised \$60,000 to help fund a two-year pilot Internet predator program. He also connected with notMYkid—a not-for-profit organization that educates communities about destructive youth behaviors.

Enter the Cyber Squad! Innocent images agents and I developed a comprehensive program, and notMYkid organized speaking dates at locations throughout the Valley of the Sun. I got busy fast. During the past two years, I have spoken to thousands of teens, parents, and teachers about Internet predator dangers and how parents can better deal with—and protect—their teens.

A DVD and supportive educational materials will soon be available to all FBI Citizens' Academy Alumni Associations. These materials will be used with the guidance from local field offices, and notMYkid will assist with the nationwide expansion. Look for more information about the national rollout of the Internet Predator Program. Phoenix is proud to have led the way!

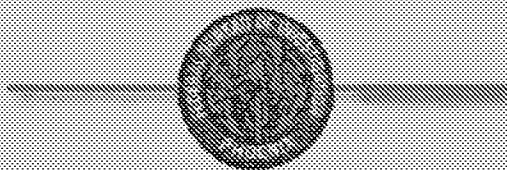




On Saturday, December 12, 2009, 24 Phoenix employees helped sort and bag food at the Southern Arizona Community Food Bank. On the left, SAC Nathan T. Gray pitched in as did SSA [redacted] the event coordinator, who is pictured on the right.

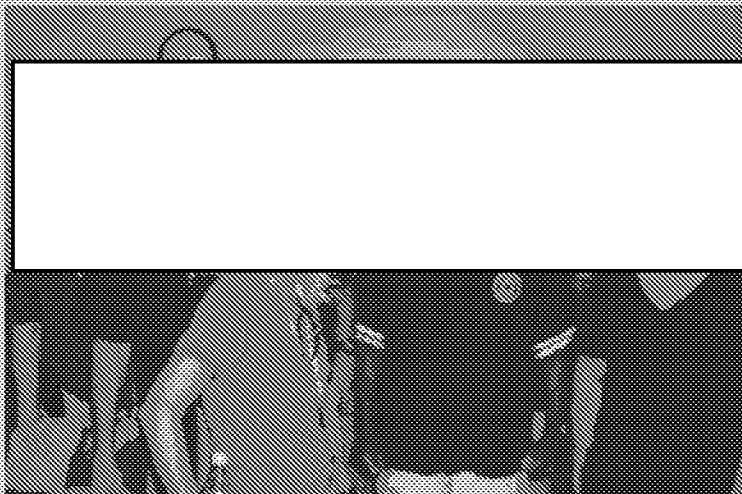


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Phoenix has hosted the Junior Special Agent Program at Sacaton Middle School on the Gila River Indian Reservation for the last decade. At a December 8, 2009, ceremony, [redacted] Extended Education/Community Relations Coordinator, was recognized for his dedication to the program. Pictured at the ceremony are (left to right) SA [redacted] SA [redacted] Community Outreach Specialist [redacted]



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[Redacted]

**Special Agent/ERT Senior Team Leader**

A 16-year-old boy from St. Johns, Arizona, went missing on August 3, 2009. Phoenix ERT members found his burned and mutilated remains in a shallow grave just two weeks after his mother reported his disappearance. The subsequent murder investigation—worked by Phoenix personnel and the Apache County Sheriffs Office and Greenlee County Officers—resulted in the arrest of four people in connection with the teen's murder.

The photos above are of the callouts to St. Johns—which is in Apache County, 4½ hours northeast of Phoenix—where ERT executed search warrants and processed crime scenes. On the left, SA [Redacted] Team Leader [Redacted] ASAC Secretary [Redacted] Team Leader SA [Redacted] SA [Redacted] and Supervisory Automotive Fleet Program Coordinator [Redacted] gather before their early-morning departure. And on the right, SA [Redacted] and SA [Redacted] pass equipment to SA [Redacted] who is in the truck.

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On December 15, 2009, Phoenix ERT traveled to Second Mesa, Arizona, to assist with five simultaneous searches on the Navajo Reservation. This violent robberies investigation is ongoing. ERT members prepare for the callout—SA [Redacted] SA [Redacted] SA [Redacted] SA [Redacted] and Team Leader SA [Redacted]

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[Redacted]

Supervisory Special Agent  
Tucson Resident Agency

[Redacted]

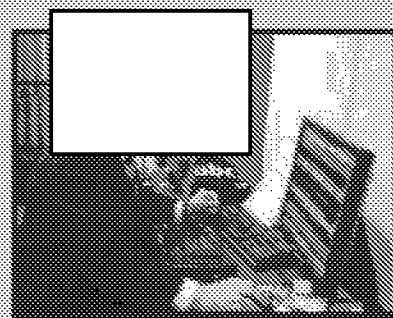
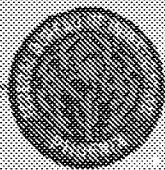
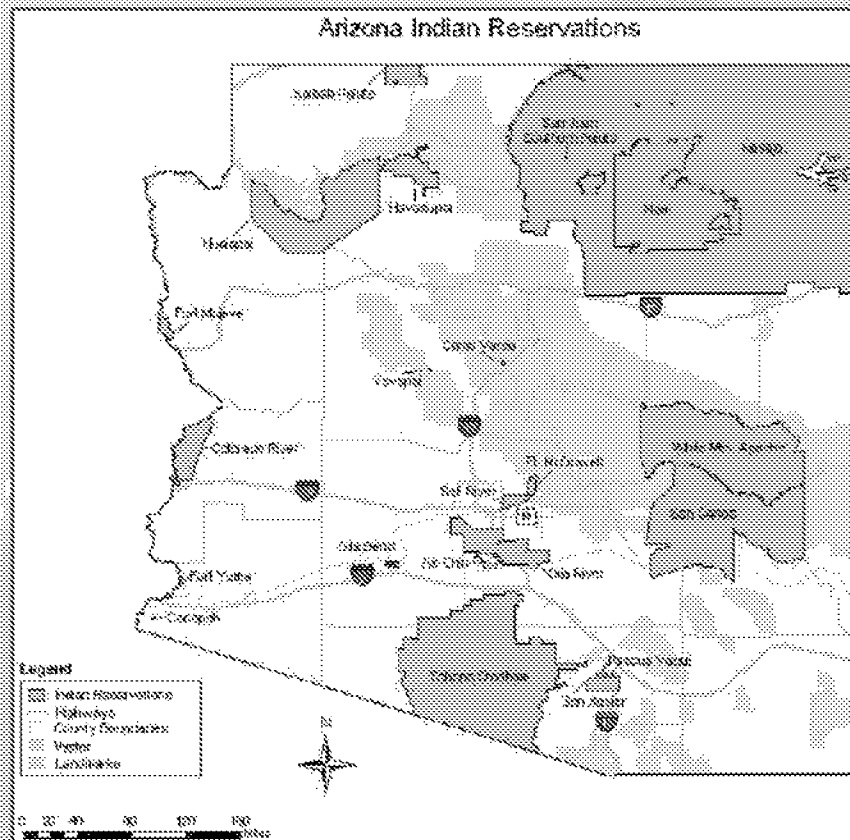
Supervisory Special Agent  
Flagstaff Resident Agency

The Phoenix Field Office incorporates 21 Indian reservations, including the largest and second largest Indian reservations in the nation. Indian country crimes—including murder, child abuse, arson, and gang-related drug trafficking—are investigated by agents assigned to the Flagstaff, Gallup, Lake Havasu, Pinetop-Lakeside, and Yuma RAs.

The Navajo Nation covers 14.7 million acres (roughly the size of West Virginia), with 290,000 tribal members. It is located in contiguous portions of Arizona, New Mexico, and Utah. Nineteen Navajo Nation criminal investigators work with our special agents on the FBI's first Safe Trails Task Force, which was formed in 1994.

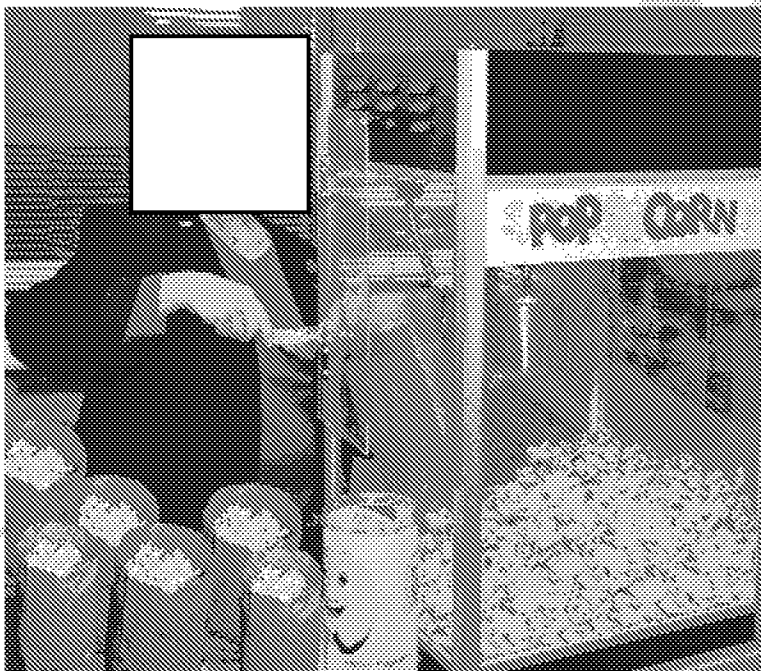
The Tohono O'odham Reservation in Southern Arizona covers 2.85 million acres (larger than Connecticut), with more than 28,000 tribal members. It shares 75 miles of border with Mexico. This area has a high volume of Indian country matters and related assaults on border patrol agents as well as gang and criminal enterprise program and Mexican drug-trafficking organization investigations.

The Indian country caseload in Phoenix typically exceeds 600 cases each year and accounts for a significant portion of the U.S. Attorneys Office's prosecutive activity in the District of Arizona. Every year our Indian country agents and victim specialists receive awards from the U.S. Attorneys Office for their contributions and achievements in these cases and for their commitment to victims' rights.



Listen to **Public Affairs Specialist [Redacted]** *Office of Public Affairs,* interviewing **[Redacted]** (Click on Part 1 or Part 2 to hear the interview.)

[Redacted] is retiring the end of May, after 20 years of producing and hosting *The FBI, This Week*, an ABC Radio Network public-affairs program and a two-time winner of the prestigious Gold Screen Award from the National Association of Government Communicators. Thank you, [Redacted] for your fantastic *Investigator* interviews and best wishes on your future endeavors!



[Redacted] ASAC Secretary

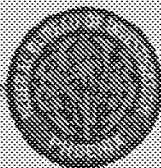
Mr. Hoover was the director when I began my FBI career in 1968 as a clerk-stenographer at the U.S. Department of Justice Building. (Headquarters was just a gigantic hole in the ground.) Working in Washington, DC, was the experience of a lifetime for a 19-year-old girl born and raised in the cotton-farming town of Buckeye, Arizona; I met incredible people, explored historic sights, saw Efrem Zimbalist, Jr. film portions of *The FBI* (a popular television series), and savored the fact that I had been selected to work for the Bureau.

A year later, I transferred to Phoenix, and for the next 14 years, I witnessed many changes—the passing of Director Hoover, female special agents, pantsuits for women employees, and new investigative priorities. I left the Bureau in the early 1980s but was fortunate to return after a 13-year absence, only to be furloughed

the week after I reported in November 1995 when the federal budget was not approved!

Today, I am happily one of the "oldsters" in the office and have served as the secretary to the criminal/administrative ASAC for the past 14 years.

This is my second year on our FBIRA. Regularly we try to provide something special for our coworkers. And part of that something is our Popcorn Wednesday—a great way to celebrate the middle of the week and bring us together for a friendly break.



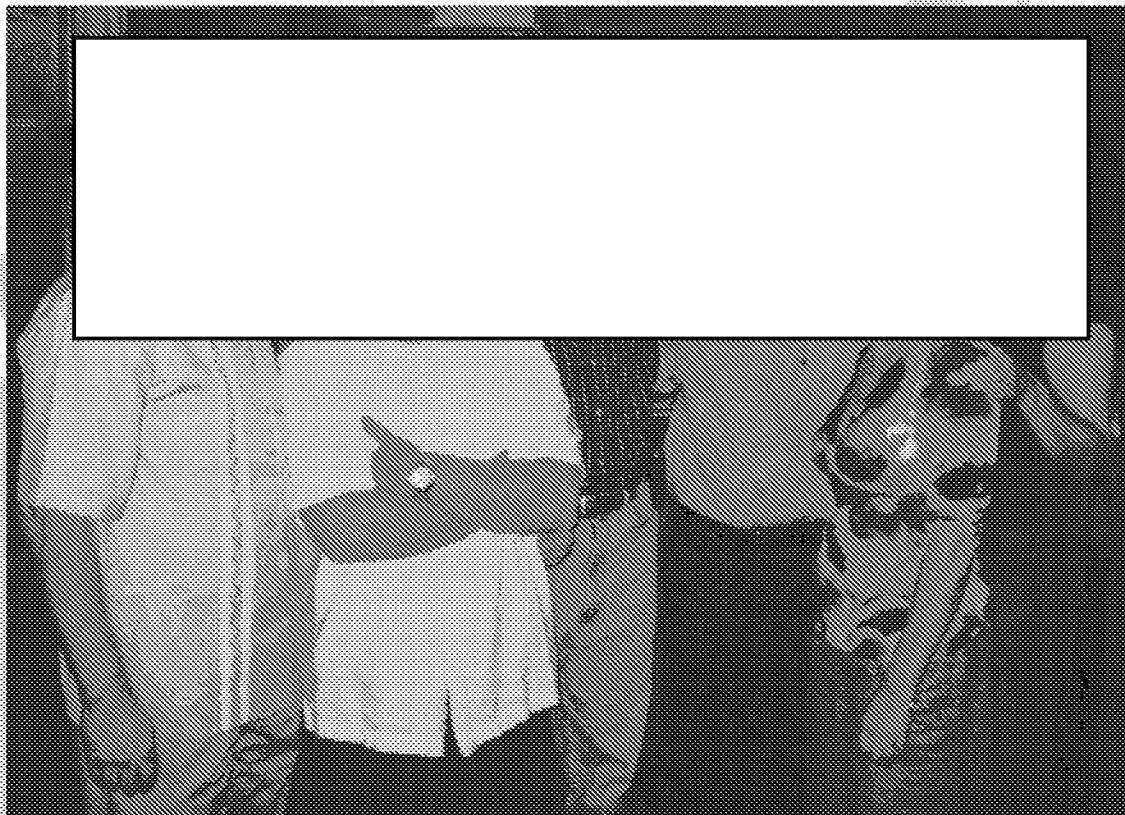
[Redacted] Victim Specialist

I proudly nominated three outstanding and compassionate agents from the Phoenix Office—who consistently go above and beyond to assist crime victims—to receive the District of Arizona's Federal Victim Service Award.

Pictured at the 2009 ceremony—which took place in April during National Crime Victims' Rights Week—are (left to right) SA [Redacted] SA [Redacted] and SA [Redacted]







The Phoenix Field Office covers approximately 350 miles of the border separating the United States and Mexico. Six Arizona cities are official ports of entry into the United States. And significantly, there has been dramatic increase in drug-cartel violence in Mexico that spills across the border into the States. All this makes open communication and intelligence sharing between U.S. and Mexican authorities essential.

Phoenix personnel have developed a productive partnership with Mexican law enforcement officials; this relationship is continually strengthened through working investigations that impact the United States and Mexico, joint training exercises, and leadership conferences.

The entire Bureau benefits from this solid relationship. Phoenix responds to leads—covering the entire spectrum of FBI investigative and intelligence-gathering priorities—from agents around the globe. When appropriate, Phoenix personnel solicit, with a great degree of success, assistance from Mexican law enforcement so that other field offices can further their investigations.

On October 21-23, 2009, Phoenix personnel traveled to Hermosillo, Mexico, to meet with top law enforcement officials from the border state of Sonora. Pictured at the meeting are (left to right) General [redacted] SSA/LO [redacted] SA [redacted] SAC Nathan T. Gray, Director of the Sonora State Preventive Police [redacted] ASAC [redacted] and SIA [redacted]



[redacted] (pictured, Director's Office) took the background photos for this spotlight



Supervisory Special Agent/Chief Division Counsel

Chief division counsels and associate division counsels advise on or approve a significant portion of field office investigations as well as handle many non-investigative matters. My job-related narrative would sound something like this.

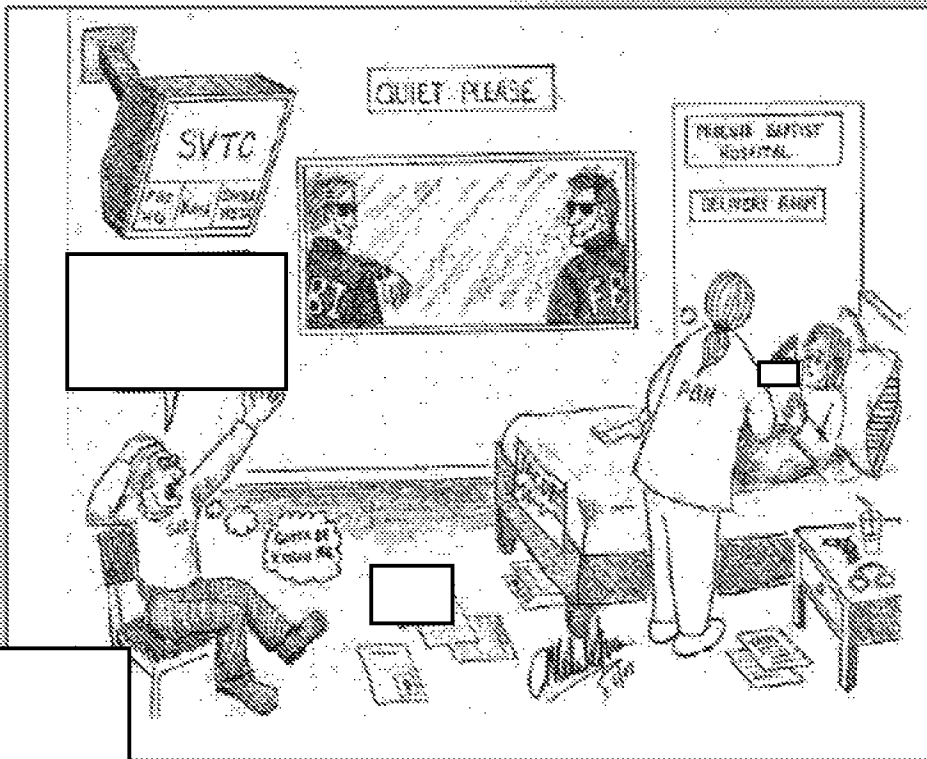
I was sitting in my office as I heard my SAC's rapid footsteps approaching. Because I am no longer "on the street," my senses have been fine-tuned to the extent I can identify my colleagues' footsteps, yawns, sneezes, and, on good days, general breathing sounds.

My SAC enters and asks, "What's up?"

I respond, "The approval of seven immediate National Security Letters; one FISA, one Title III CDC checklist, five pending ethics decisions, tri-agency training on discovery being planned; two UCO analyses due; briefing two USSC cases on Miranda; settling a "dinky" claim of an agent who ran over a subject's septic tank; retraction of a pending offer to settle a car-accident claim after learning the claimant lied to me; five Henthorn requests; two Touhy requests; agreeing with an Indian crimes AUSA to do the (b)(7) letters to Indian Health Services if they continue to do the HIPPA letters; discovery obligations in a civil suit due to a very mad AUSA who hasn't received the documents yet; two pending cases in county court to save FBI documents from being disclosed to one defense counsel and one plaintiff's counsel; and prep for the IIR meeting I have with the FIG in order to figure out how direct dissemination will work in our office. Boss, did you want to know what I had planned for the afternoon?"

He laughs and goes to check on our wonderful ADCs who have longer lists than I do. I sit back, take a bite of my McDonald's breakfast burrito (because it's Friday and, hey, I deserve it), and remain thankful for my awesome job.

ADC [redacted] drew the cartoon of how my job (and former SAC) would likely maneuver its way into the hospital labor room. And I'm pictured with my beautiful [redacted] almost two years later.



Click on image to enlarge

# Our Southwest Border Under Fire

[redacted]  
Senior Security Specialist  
Security and Emergency Planning Staff  
Justice Management Division  
U.S. Department of Justice

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[redacted] served a Leadership Excellence Achievement Program assignment in the Office of Public Affairs.)

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The *San Antonio Field Office's* location near the United States-Mexico border places it in the middle of a rapidly expanding and extremely volatile drug war. Gang members are the primary retail-level distributors of most illicit drugs; however, some gangs traffic at the regional and national levels, providing competition with the Mexican drug-trafficking organizations.

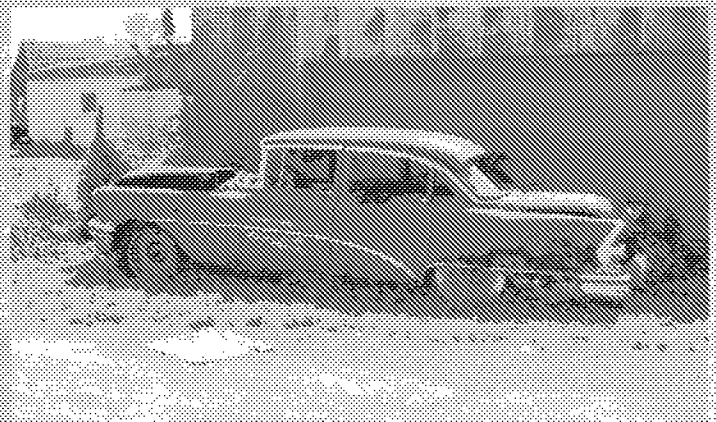
There are at least 11 gangs operating in the San Antonio region, including the Texas Mexican Mafia, Texas Syndicate, and Los Hermanos de Pistoleros Latinos. San Antonio has investigated and aided in the prosecution of key gang leaders and organizations, significantly disrupting and dismantling their operations.

### Texas Mexican Mafia

Operation Deception II focused on the ruthless Texas Mexican Mafia Gang, which was formed in the 1980s as a prison gang. San Antonio's Safe Streets Violent Crime Task Force initiated this investigation to target the organization's ongoing criminal enterprises, which included drug trafficking, extortion, kidnappings, and murder. On January 28, 2008, 33 gang members were charged on a RICO indictment that listed 22 unsolved homicides. To date, 29 have pleaded guilty to sentences ranging from 18 to 32 years. Through the course of the investigation, the Task Force was responsible for five body recoveries.

*"You cannot escape border corruption—from the border patrol agent who allows a drug load to cross the bridge to the constable who escorts a drug load to ensure it does not get seized by law enforcement. Border corruption is everywhere and is not likely to go away as long as it is more profitable than catching criminals,"* explains SA [redacted] Laredo RA.

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On one of her routine tours of barrios most impacted by gangs, SA [redacted] observed that to learn about gang presence, read graffiti. "Graffiti is the newspaper of the streets—it's how you determine who controls the turf."

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"Gangs can be compared to a virus or bacteria. For a virus or bacteria to grow, conditions must be right. The same applies to gang infestation. If we fail to enforce a zero-tolerance policy in our communities and schools, we provide gangs with a fertile breeding ground to spread their ideologies and terror."

Texas Syndicate

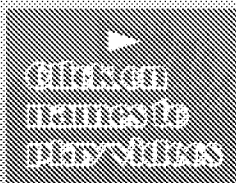
In 2003-2004, Austin Resident Agency personnel investigated 19 members and associates of the Texas Syndicate. (This gang was formed in the California prison system in the mid 1970s; gang members are Texas-born Hispanic males.) The subsequent indictment alleged four murders, drug trafficking, counterfeiting, and other serious offences.

Los Hermanos de Pistoleros Latinos

Since March 2001, the Laredo RA and Organized Crime Drug Enforcement Task Force personnel have worked Operation Pistol Whipped, which focused on the Los Hermanos de Pistoleros Latinos prison gang that operates within and outside the prison system to smuggle drugs and launder money. [redacted] has resulted in San Antonio's largest seizure— [redacted] in cash, eight properties valued at [redacted] 17 vehicles at [redacted] and other assets estimated at [redacted]. Because of San Antonio's efforts, the organization has been dismantled.

SA [redacted] Austin RA, states, "The aliens who conduct criminal activity in the United States—for the Texas Syndicate or other gangs and who reside here illegally or commute back and forth—are extremely difficult to fully identify and investigate. They give false names and addresses, have no record of residence or employment, and use multiple anonymous telephones. This makes FBI's most powerful tools—wiretaps, pen registers, and RICO's—less effective."

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b7E



Watch and listen to SA [redacted] McAllen RA, explaining her role in organizing the Rio Grande Valley Gang Intelligence Group, among other topics. Watch and listen to SSA [redacted] talk about his supervisory role in the McAllen RA's Violent Gang Safe Streets Task Force, threats to federal law enforcement officials along the border, and kidnappings for ransom. And watch and listen to SSA [redacted] discuss [redacted] and other issues impacting the Laredo RA.

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The background photos show the border fence and Rio Grande River that separate the United States and Mexico. [redacted] took most of the photos and shot the videos. Thanks to [redacted] Office of Public Affairs, for the video editing.

b6



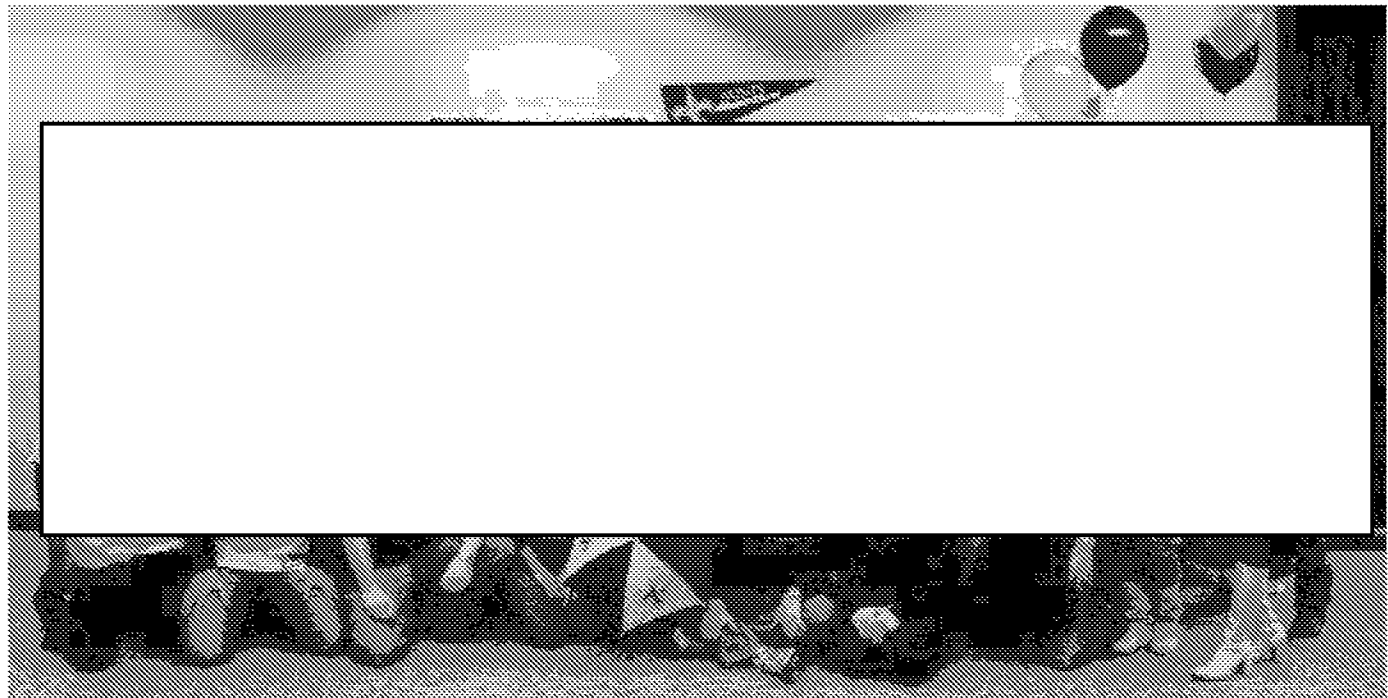
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McAllen's Rio Grande Valley Safe Streets Task Force members—

(front row, left to right) SA [redacted], IA [redacted], SA [redacted], SST [redacted], TFO [redacted] and SA [redacted]

b6

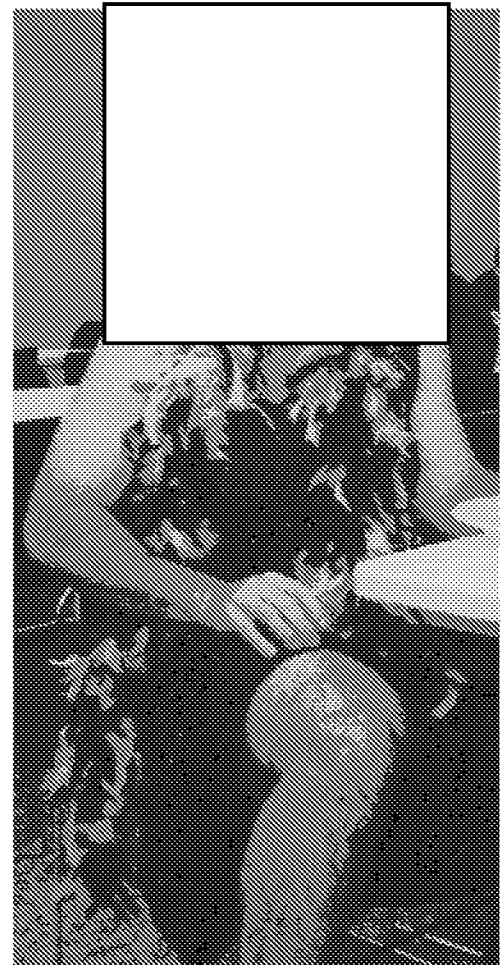
(back row) TFC [redacted], SA [redacted], SA [redacted], SSA [redacted], TFC [redacted], SA [redacted] and SA [redacted]



b6

New Orleans employees celebrated at an office Super Bowl party on February 5, 2010, and raised money for the Haitian Fund by charging to pose with ASAC [redacted] outfitted in a dress as a tribute to Buddy D. Diliberto who died in 2005. Diliberto, a sports commentator for 50 years, made a promise to his listeners that he would wear a dress and parade down Bourbon Street in the French Quarter if the New Orleans Saints ever went to the Super Bowl.

b6



Here's your opportunity to tell everyone about a challenging case you've worked, a funny Bureau incident, or any work-related story.

Send a brief write-up (.doc), a recording of you telling your story (.mp3), or a short video (.mp4) to The Investigator's Editor. Whichever format you send, also send a photo (.jpg) of yourself!

Your submission will be considered for publication in an upcoming *Investigator*.

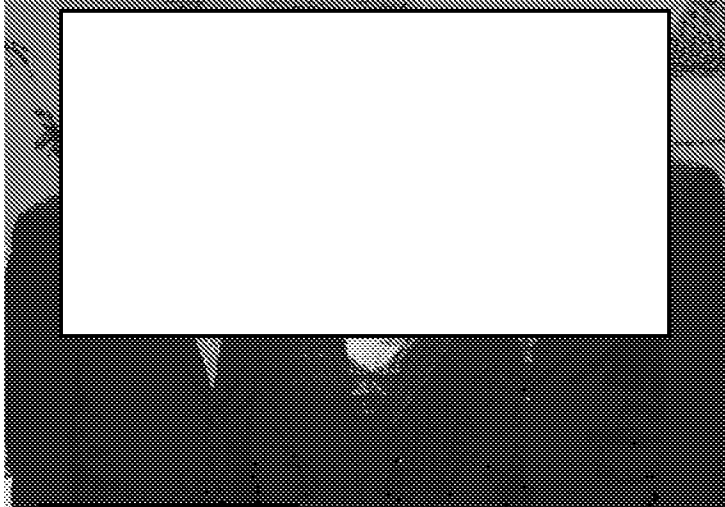


b6

Knoxville's Oak Ridge Resident Agency personnel garnered the 2009 National Intelligence Community's Meritorious Unit Citation for their exemplary teamwork and commitment to the safety and security of our nation.

Pictured on October 30, 2009, are (front row, left to right) SA [redacted] IA [redacted] SSRA [redacted] SAC Richard L. Lambert ASAC [redacted] IA [redacted] (retired), and SA [redacted] And on the back row are SA [redacted] SST [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] and SA [redacted]

b6



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SA [redacted] New York, received the Champion for Children Award from Parents for Megan's Law and the Crime Victims Center—not-for-profit community and victims' rights organizations dedicated to the prevention and treatment of sexual abuse. Pictured at the February 5, 2010, ceremony are (left to right) SSA [redacted] SA [redacted] and ASAC [redacted] [redacted] took the photo.

b6



The American Society for Industrial Security's South Jersey Chapter honored SA [redacted] Newark's Trenton, New Jersey, Resident Agency, and detectives from the Burlington, New Jersey, Township Police Department for their investigative work in an armed robbery and kidnapping that occurred at a Sports Authority Distribution facility on April 5, 2008. Three subjects approached a guard, tied him up, placed him into an empty trailer, and then stole three trailers full of merchandise. The subjects were arrested and convicted. Pictured at the January 20, 2010, ceremony are (left to right) Det. [redacted] SA [redacted] Lt. [redacted] Det. [redacted] and Det. [redacted]

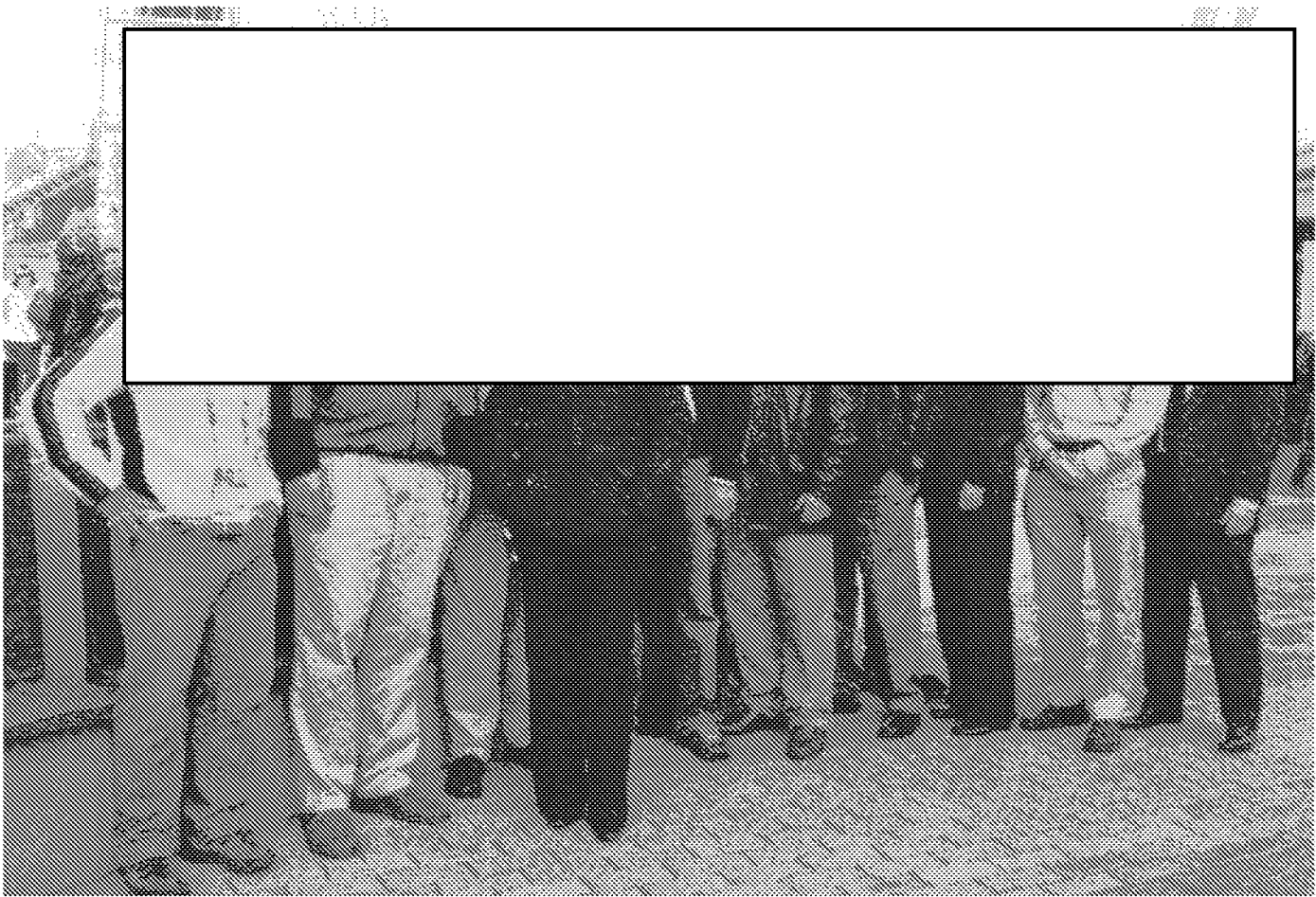
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On February 18, 2010, team Detroit met the U.S. Marine Corps on a basketball court in Grand Rapids. The team (left to right) played well together, worked hard, and won the game—SA [redacted] SA [redacted] SA [redacted] SA [redacted] SST [redacted] [redacted] outside ringer [redacted] SA [redacted] SA [redacted] IA [redacted] [redacted] and Supervisory Automotive Fleet Program Coordinator [redacted]

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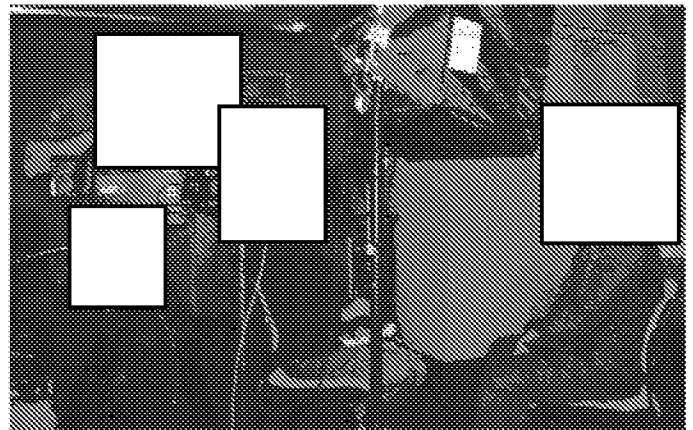
FBI personnel supported the U.S. government in the event of an act of terrorism or criminal acts targeting American citizens in Vancouver during the 2010 Winter Olympic Games. The Bureau team—with U.S. State Department and other agency personnel—worked around-the-clock in the Joint Operations Center. The *Critical Incident Response Group* was responsible for planning and operations.

Pictured in front of the Olympic Flame are (left to right) Olympian [redacted] SSA [redacted] CIRG, ALAT [redacted] IOG, SA [redacted] Miami, SSA [redacted] Norfolk, CMS [redacted] CIRG, IA [redacted] DI, IA [redacted] DI, IA [redacted] DI, [redacted] a five-time Olympian and two-time medalist who carried the U.S. flag in the opening ceremony; SSA [redacted] New York, CMS [redacted] CIRG; UC [redacted] CIRG; PSS [redacted] Laboratory, AUSA [redacted] DOJ; MAPA [redacted] CJS; ET [redacted] OTD; and SC Clifford C. Holly, CIRG.

b6

Others not pictured are SSA [redacted] OTD; SSA [redacted] Salt Lake City, LOA [redacted] IOG; SSA [redacted] Washington; SSA [redacted] CIRG; SSA [redacted] FBIHQ, IA [redacted] Seattle, UC [redacted] CIRG; SSA [redacted] WMD; SSA [redacted] CIRG; SSA [redacted] Albany, A/ALAT [redacted] Houston, SSA [redacted] CIRG, SSA [redacted] Laboratory, ASC [redacted] CIRG; SSA [redacted] Baltimore, SSA [redacted] Cyber, SSA [redacted] Laboratory; MAPA [redacted] CIRG; PSS [redacted] Laboratory, SA [redacted] Chicago; and [redacted] DOJ.

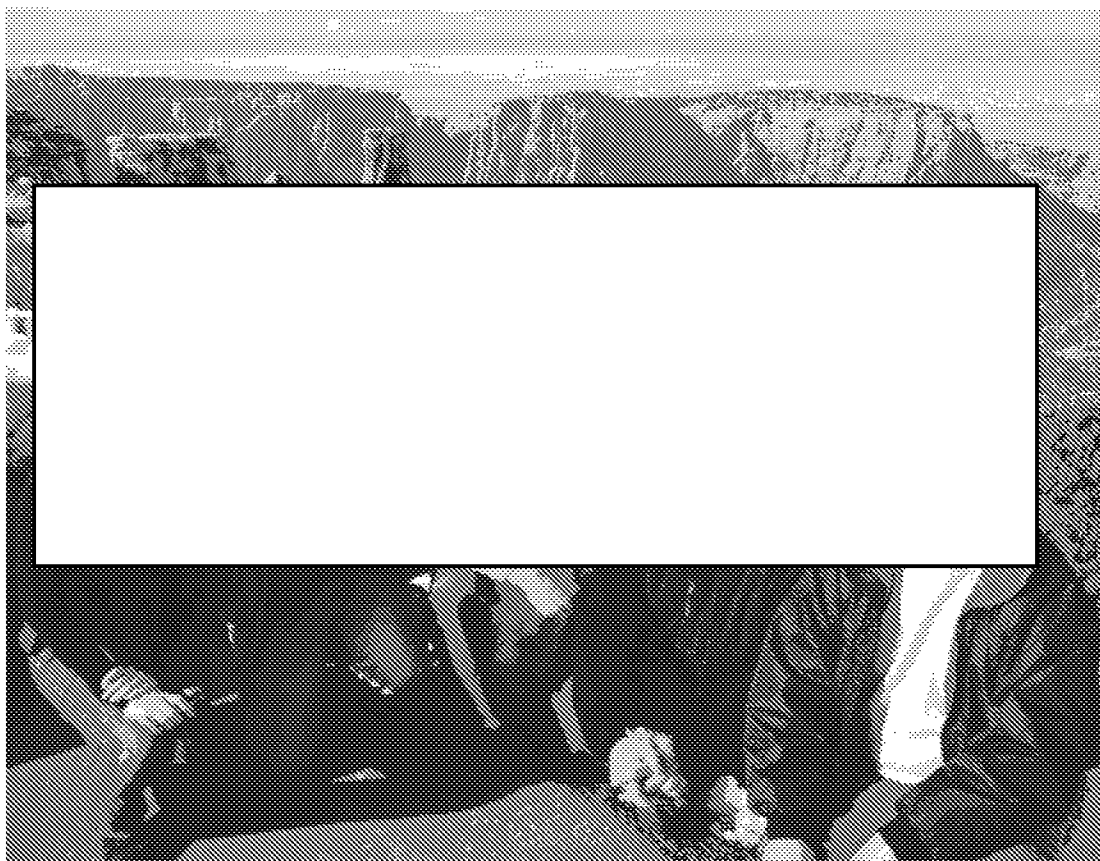
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To commemorate the 60th anniversary of the FBI's Ten Most Wanted Fugitives Program, on March 11, 2010, NBC's *Today Show* traveled to *Philadelphia* to interview SSA [redacted] (left) about the Simeon Mogelevich investigation and SA [redacted] (right) about the Alexis Flores case. (Mogelevich and Flores are on the FBI's Top Ten Most Wanted Fugitive list.)

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*Operational Technology Division* personnel conducted advanced robotics training with the Mesa County Sheriff's Office in Grand Junction, Colorado, on February 17, 2010. The OTD team—(left to right) ET [redacted], ET [redacted], SSA [redacted], ET [redacted], ET [redacted], and ET [redacted]—was able to visit and pose in front of the Colorado National Monument, which is thought to be 1.7 billion years old.

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On July 30, 2007, troopers from the Perryville Station responded to a well-being check at a residence in Bloomsbury, New Jersey; they discovered a woman's body, dead from apparent multiple stab wounds.

On August 20, 2007, Crime Analyst [redacted] Critical Incident Response Group's Violent Criminal Apprehension Program (VICAP), notified the New Jersey State Police of an incident in Chelmsford, Massachusetts, with similarities to the Bloomsbury case.

b6

[redacted] is an expert in highway serial killings, specifically crimes committed by truckers. Through information exchanged between [redacted] and law enforcement authorities in New Jersey, detectives were able to piece together the similarities between the two murders; case detectives linked [redacted] to both crime scenes, two more cases in Pennsylvania, and possibly more nationwide.

b6

CA [redacted] demonstrates a fine record of distinguished service by the FBI to the New Jersey State Police and the citizens of New Jersey. On February 2, 2010, the New Jersey State Police lauded her for her outstanding contributions.

b6

Established in 1985, VICAP is a nationwide data information center that collects, collates, and analyzes violent crimes. Cases submitted to VICAP are compared to all cases in the database to identify similar cases; when a similar case has been identified, the agencies involved are notified. The VICAP database is now accessible to every law enforcement agency in the country through a secure Internet link

[redacted]

b7E

[Redacted]

Supervisory Special Agent/Chief Division Counsel  
Anchorage Field Office



b6



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On January 10, 2010, *Anchorage* deployed an eight-person JTTF team—agents, analysts, special agent bomb technicians, and Evidence Response Team members—to investigate an explosion in a cabin in Fairbanks, Alaska.

After loading equipment and driving 364 miles—all night through high winds, black ice, and blizzard conditions—the team was greeted with -58 Fahrenheit temperatures and a kiwi-green aurora borealis.

The Anchorage team, working with Bureau of Alcohol, Tobacco, Firearms and Explosives personnel and U.S. Air Force bomb technicians, conducted the initial search and found explosives, acids, flammable solids, oxidizers, poisons, fertilizers, commercial chemical containers, and laboratory-grade glassware littered throughout the three-story cabin.

The cabin's owner was brewing an explosive when it blew up in his hand; he suffered broken bones, burns, lacerations, contusions, ruptured eardrums, and a collapsed lung.

Military bomb technicians from the 354th Civil Engineer Squadron, Eielson Air Force Base, Fairbanks, countercharged all known and suspected explosives on-site. The response to the incident and follow-up investigation was a testament to the cooperation and esprit de corps of the first-responder and law enforcement communities. Special thanks to the Alaska State Troopers, Alaska Bureau of Alcohol and Drug Enforcement, Anchorage and Seattle offices of the BATFE, USAF 354th Squadron, *Seattle Field Office, WMD Directorate, Laboratory's Explosives Unit and Hazardous Materials Response Unit, and CIRG's Hazardous Devices Operations Center.*

Investigations so far have revealed no known nexus to terrorism or a federal crime. The subject is facing charges for violating Alaska state law.

SA [Redacted] (left) and Tech Sergeant [Redacted] Eielson Air Force Base, are pictured.

b6

## OUR EMPLOYEES

**PRIORS**

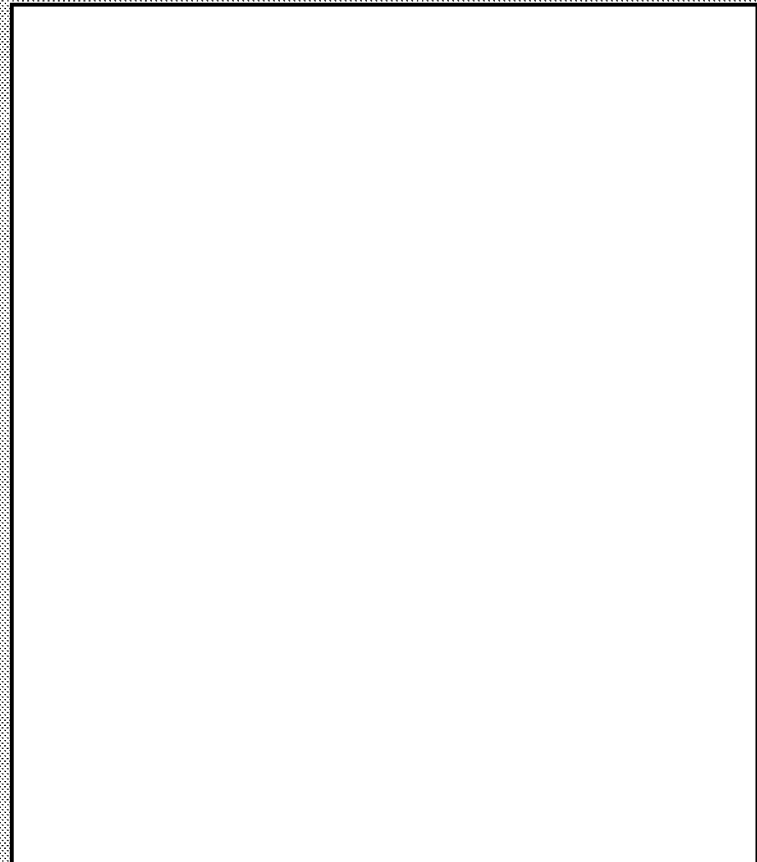
[REDACTED]  
Staff Operations Specialist  
Springfield Field Office

Prior to joining the Bureau in July 2008, I worked with my husband's family in their large-scale hog farm operation. I was born on a cattle/grain farm and thought pigs "smelled," but when I met my husband-to-be, he smelled good enough to overlook what he did for a living!

We grew our operation over the years so that we were in the top 20 in North America in the 1990s. Unfortunately, 1998 brought about a crash in the hog cash markets, leaving most family productions at a disadvantage to the corporate producers. Coming out of the crash of 1998, we downsized and downsized—finally, in 2008, we decided to call it a day.

I actually did not have much physical contact with the animals. I managed the finances of our operation and developed databases to track profitability (or lack thereof) and growth statistics of groups of hogs. While counting piggies, I also pursued my first love—a degree in history. When a friend mentioned the new Bureau SOS position being created for recent college graduates, I thought it could be a perfect fit for my interests—a background in business, a bent for databases, and a love of research. Sure enough, I have found my niche!

My husband and I are on the cover of the July/August 1992 [REDACTED] magazine, surrounded by several of our smelly charges.



b6

Did you have an interesting job prior to joining the Bureau family? Here's your opportunity to tell everyone about it. Send a brief write-up and a photo (or short video) to [The Investigator's Editor](#). Your submission will be considered for publishing in an upcoming *Investigator*.

## Awards for Community Leaders who Make a Difference

Parents who have overcome tragedy to change legislation. Journalists who work daily alongside law enforcement officials to ensure our streets are safer. Leaders whose dialogue and diligence help increase awareness and acceptance across cultures.

These stories and others were celebrated on March 19, 2010, as Headquarters staff welcomed a crowd of more than 350 for the 19th annual Director's Community Leadership Awards. For the second straight year, Director Mueller personally presented the awards to more than 50 people and organizations that went above and beyond to make their communities safer and stronger.

Each of the FBI's field offices has the opportunity to select one winner annually, recognizing achievements in preventing and/or educating the public on crimes like terrorism, cyber fraud, illegal drugs, gangs, and violence. The award was launched in 1990.

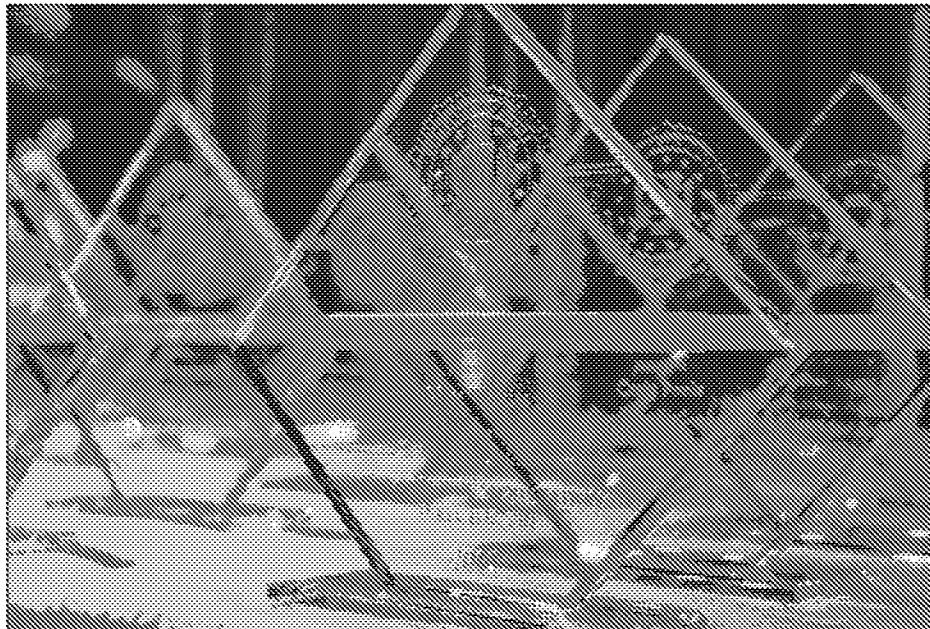
This year's recipients are a diverse group. They come from different corners of the country, with a variety of beliefs and a myriad of customs. But they are united in their desire to lead by example and to reach out to create change.

Past recipients of the award include movie stars, media personalities, sports heroes, and politicians. However, the majority have been ordinary citizens made extraordinary by their accomplishments.

The individual story of each recipient shows what a difference a single person or organization can make. By honoring their efforts, we hope to inspire others to use their time and talents to better their own communities.

Here are just a few of their stories:


- A man from Vermont, whose 13-year-old son took his own life after being victimized by cyber bullies, became a tireless advocate for young teens and convinced his state to pass an anti-bullying law.
- A circuit court judge in Arkansas holds a special drug court at area middle and high schools so students observe official court proceedings and get a firsthand look at where drug abuse can take them.

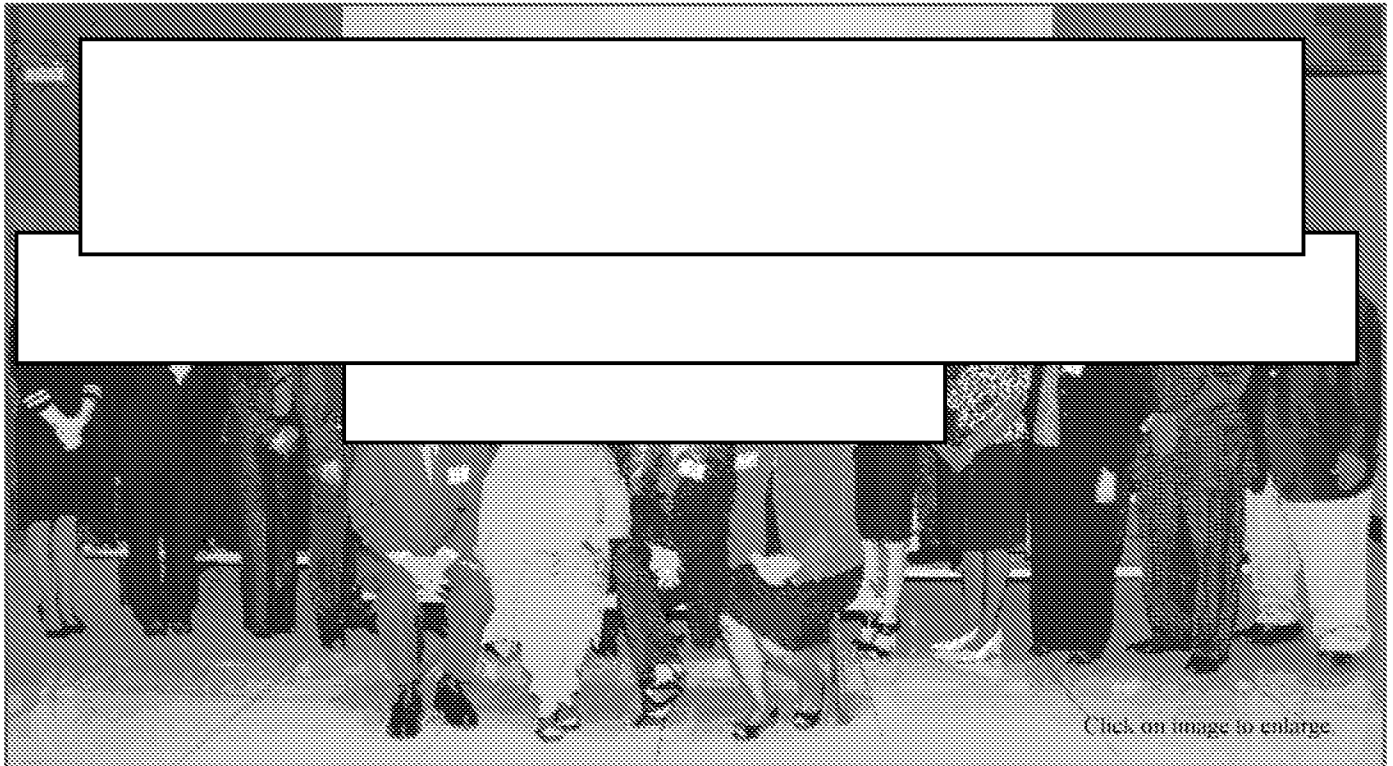




## IN THE COMMUNITY - AWARDS FOR COMMUNITY LEADERS

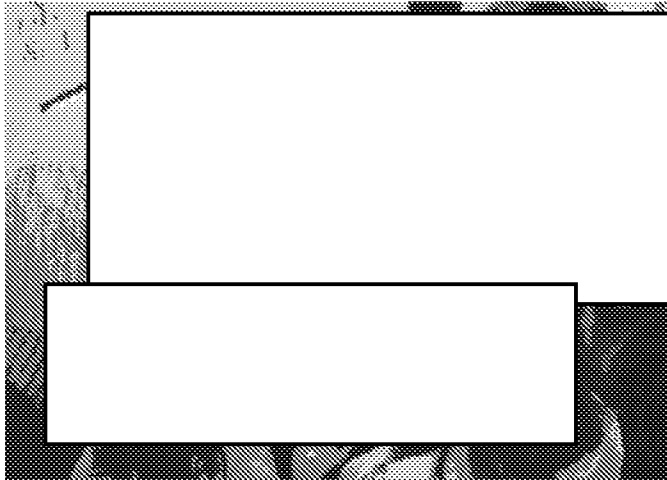
- An imam in Sacramento—a passionate advocate of interfaith dialogue to build a better society—educates the community about the religion of Islam and works with other faith-based organizations.
- A journalist in Los Angeles launched a Spanish-language Web site for the Latino community that has become a trusted source of crime information in areas like Internet safety, wanted fugitives, missing children, hate crimes, and terrorism threats.
- A women's group in Alaska, dedicated to educating the public on domestic violence, provides a safe shelter for women and children victims of violence and delivers comprehensive services to victims of human-sex trafficking.
- An Alabama pastor responded to an increase in violence within his community by reaching out to young people and sponsoring activities—with other pastors, political leaders, and school officials—that fostered understanding and respect for one another.
- The executive director of a Somali organization in Minnesota provides a multitude of services to help settle immigrants and refugees and serves as a bridge between the Somali community and law enforcement, the health care system, and the schools.

Click to read about all of this year's honorees. And click to watch a video about the award winners. 



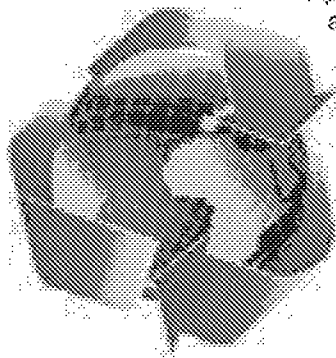
Click on image to enlarge

Visual Information Specialist  Office of Public Affairs, took the photos.



For more news and photos spotlighting community activities, see the Office of Public Affairs' site.

On February 24, 2010, Knoxville's Photographer [redacted] showed junior special agents how a Microsil cast works.



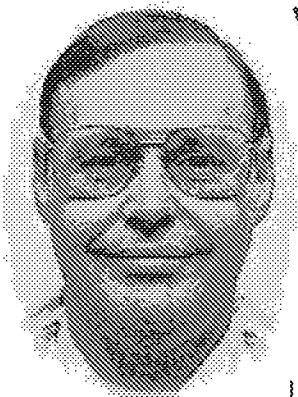
April 22, 2010, marks the 40th anniversary of Earth Day. The U.S. Environmental Protection Agency urges federal agencies to lead by example to reduce our collective carbon footprint.

For more information visit [www.epa.gov/earthday/](http://www.epa.gov/earthday/), and [www.earthday.org/](http://www.earthday.org/) on the Internet.

Is your office earth-friendly? Share what you are doing in the next *Investigator*. Send a brief write-up and a photo or video to *The Investigator's* Editor.

**FRAGILE**  
handle with care

**Vernon C. Clifford**



Vernon C. Clifford, an information technology specialist in the Information Technology Operations Division, passed away on January 26, 2010.

Vern, as he was affectionately known, owned a gas station, worked in the banking industry, and sold insurance before becoming an electronics technician at Headquarters in 1984.

During his Bureau career, Vern was a force behind many of the FBI's information technology innovations. He was initially assigned to the Systems Hardware Maintenance Unit where he was one of the principle designers of HQLAN; he also oversaw its installation.

In 1986, he traveled to New York to install the Bureau's first video teleconferencing system, which was used during the unveiling of the renovated Statue of Liberty. He deployed to Atlanta during the prison riots in 1987 to ensure that our on-site investigators had the necessary data communications to perform their mission. Vern played a major role in the FBI's decision in 1991 to adopt Token Ring as its new data network. And in 2002, working in the Network Services Unit, he played a major role in the decision to switch to Ethernet for the Bureau's network communications.

One of Vern's more endearing qualities—and one that sometimes caused collegial angst—was his tenaciousness when ensuring that the FBI receive the most "bang for its buck." He spoke his mind and was not above raising his voice when doing so. He put vendors and colleagues alike "on the stand." But he knew his stuff, and he saved the Bureau money. It was all in the family.

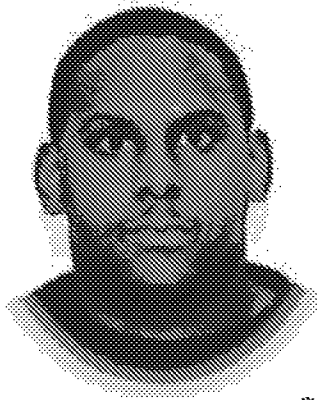
Vern is survived by [redacted] and three grandchildren, who all loved him very much.

b6

Vern's family, friends, and colleagues will greatly miss him.



**Jonathan Leroy Ellis**



Jonathan Leroy Ellis, 37, affectionately known as Johnnie by his family, passed away on February 14, 2010. Jonathan was a general supply specialist in the Facilities and Logistics Services Division's Logistical Control and Deployment Depot.

Jonathan was born in Richmond and raised in Tappahannock, Virginia. He received his education in Essex County Public Schools, where he ran track and played basketball.

Immediately after graduating from high school, Jonathan began his FBI career in the Identification Division. He also served in a variety of positions in the Washington Field Office, the Records Management Division, and the Facilities and Logistics Services Division. During his 19-year career, he received many accolades for his work. Jonathan also worked part-time in the U.S. Department of Justice.

Jonathan loved music and was an avid jazz fan. His favorite football team was the Jacksonville Jaguars. He loved to grill on Independence Day, put together toys at Christmas, and spend time with his buddies and coworkers. He was known for his caring and do "anything for anyone" spirit. His smile would light up a room.

Left to cherish his memories are his [redacted] a loving extended family, and a host of wonderful Bureau and external friendships.

b6

Jonathan will be deeply missed by all.



**Edith Marcia Ransom**

Edith Marcia Ransom, a supervisory investigative operations analyst in the Washington Field Office, died suddenly on February 24, 2010.

Edith began her 22-year Bureau career as a mail clerk; she went on to hold fingerprint examiner, investigative analyst, and investigative operations analyst positions. This past year, she proudly joined the management team of Squad A-2. One of the highlights of her career was her invaluable contribution in the design, development, and implementation of the Case Assignment and Retrieval Subsystem (CARS).



Edith's first love was her family. She is survived by [redacted]

b6

Her family, her friends, and her coworkers will sadly miss her.

### Harold Van Carpenter II



Hal (Mad Max) Carpenter passed away on March 5, 2010, at the age of 44. Hal was a longtime member of the Special Surveillance Group (SSG); he joined the group for Basic Surveillance Training in 1988. He served in the Washington Field Office (1989-2004), in Jacksonville (2004-2009), and had recently transferred to the new Richmond SSG team [redacted] Prior to joining the Bureau, Hal earned his Eagle Scout, Order of the Arrow, and Scout of the Year honors. He also served in the West Virginia National Guard and was honorably discharged.

b7E

Hal was known for his eclectic interests—renaissance festivals, the Daytona International Speedway, professional wrestling, books and movies of all genres, and trips to Paula Deen’s restaurant in Savannah, Georgia. He loved to entertain his wide variety of friends and kept everyone laughing with his tales. Many of his stories ended with the listener laughing and saying, “It could only happen to Hal!”

Hal’s greatest loves were [redacted] He lived his life surrounded by women and was always gentlemanly, indeed chivalrous.

b6

He continued to give to others—even in death—by becoming an organ donor. His family also requested that donations be made in his name to the University of Virginia Medical Center.

His many friends will truly miss him.





Sirius (left) and Hannah, Miami's K-9 bomb dogs, pause for a photo in front of the Super Bowl XLIV sign. Afterward they joined K-9s from other field offices as well as their police counterparts for a long night clearing Dolphin Stadium for the big game. Bomb Technician SA [redacted] trained Sirius and Hannah.

b6



Editor

[redacted]

Associate Editor

[redacted]

Lead Designer

[redacted]

Product of

Office of Public Affairs  
Employee Communications Unit  
UC [redacted]

*The Investigator*, a bimonthly magazine by and for FBI employees, premiered in 1932. Its mission was and remains to increase employee understanding of FBI priorities, operations, and history and to help keep employees connected with one another.

*The Investigator* contains information about FBI employees and activities that is not available to the public. *The Investigator* is only published online. The magazine may be printed, but reasonable care should be exercised regarding disseminating this magazine. This magazine is subject to the provisions of the *Freedom of Information/Privacy Acts*.

All Bureau employees are invited to submit new information or related information about any previously published story to *The Investigator's* Editor. See instructions for Authors.

Office of Public Affairs  
AD Michael P. Kortan

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THE

# INVESTIGATOR

July/August 2010

IN THE SPOTLIGHT

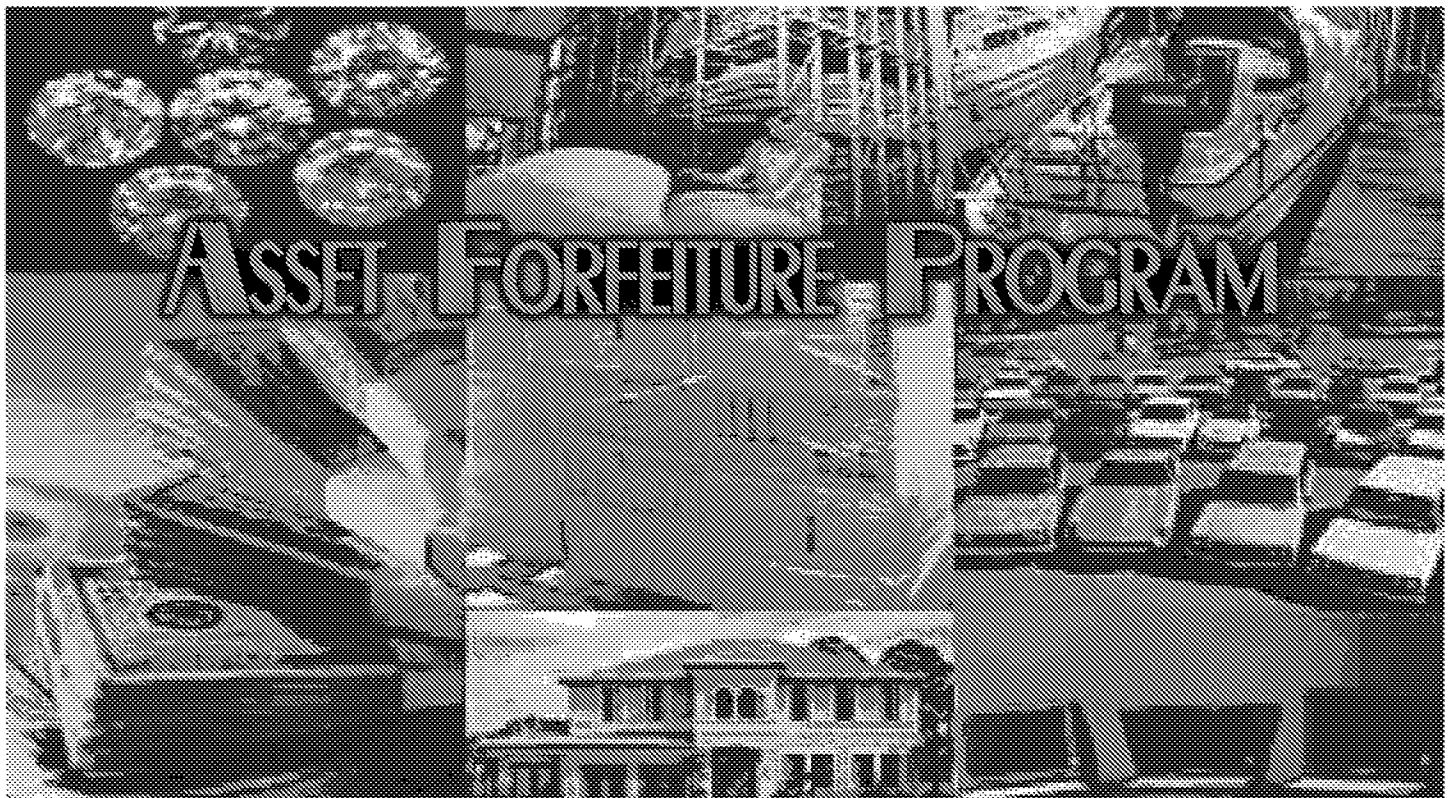
## 2 ASSET FORFEITURE PROGRAM

17 Material Recycled by CJIS Is Nearly Double Weight of Statue of Liberty

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All Bureau employees are invited to submit new information or related information about any previously published story to [theinvestigator@ic.fbi.gov](mailto:theinvestigator@ic.fbi.gov). See [Instructions for Authors](#).



**CHIEF, FORFEITURE AND SEIZED PROPERTY UNIT  
FINANCE DIVISION**

b6

**T**he Asset Forfeiture Program is a nationwide law enforcement initiative that removes the tools of crime from criminal organizations, deprives wrongdoers of the proceeds of their crimes, and recovers property that may be used to compensate victims. As the Program has grown and matured, asset forfeiture has been used to attack the financial infrastructure of criminal enterprises, return funds to victims of large-scale fraud schemes, and share forfeited property with state and local law enforcement agencies.

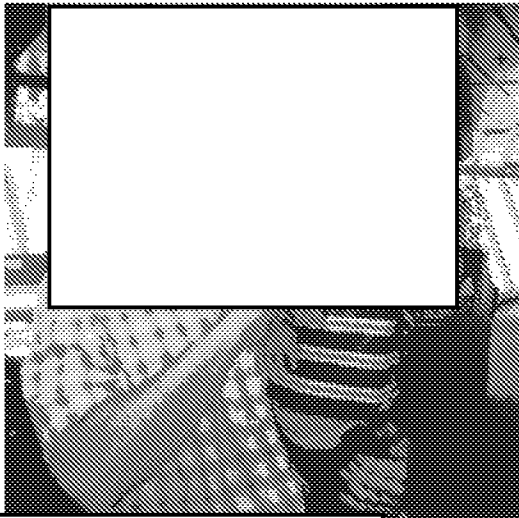
In 1984, Congress passed the *Comprehensive Crime Control Act* that provided the necessary legal authorization to implement a national asset forfeiture program. Since 1984, the FBI has been committed to using asset forfeiture to the fullest extent possible to investigate, identify, seize, and forfeit the assets of criminals and their organizations. Today, there is legal authority to forfeit the proceeds of virtually all serious offenses, including terrorism, drug trafficking, organized crime, child pornography, illegal gambling, white-collar crime, and money laundering. Forfeiture statutes are now prevalent throughout the federal legal code. The combined use of them, along with other important anti-crime measures, has had a significant impact on crime.

The *Finance Division*, the *Criminal Investigative Division*, and the *Office of the General Counsel* carry out management and oversight of the FBI's Forfeiture Program. All three work closely together to ensure the Program's objectives are implemented on a field-wide scale.

\*\*\*\*\*

In this issue, forfeiture paralegal specialists and asset forfeiture investigators from 14 field offices share some of their experiences; they are especially proud of their roles in helping to restore assets to victims. On the following pages, read their fascinating stories.





[Redacted Name]

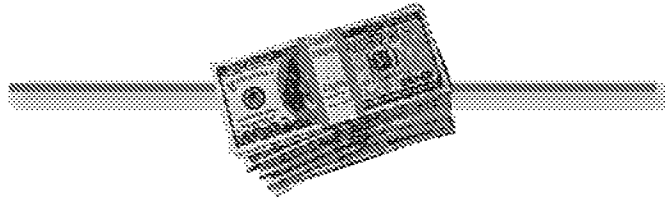
FORFEITURE PARALEGAL SPECIALIST  
NEW YORK FIELD OFFICE

[Redacted Name] donned captains' hats during their 2008 cruise.

Gambino crime family members set up several pornographic Web sites that touted free trials. The kicker was that potential subscribers needed to provide a credit card to verify their ages. Supposedly, if a person cancelled during the trial period, the card would not be charged. However, when dissatisfied customers returned to cancel, the cancel button was unavailable, and they were charged.

Most victims would not report this to the police due to the nature of the material; however, it only takes one or two disgruntled users to make a stink. Eventually, federal, state, and local agencies—U.S. Postal Inspection Service, Internal Revenue Service, New York State Attorney General's Office, Belton and Peculiar, Missouri, Police Departments, and the Bureau—got involved.

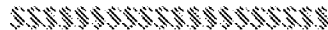
After an investigation, the defendants in the case were sentenced to their own monetary judgment—totaling \$40 million; the \$40 million went to the government.



[Redacted Name]

FORFEITURE PARALEGAL SPECIALIST  
JACKSONVILLE FIELD OFFICE

I've been working in forfeiture for more than nine years now. Forfeiture is, to quote SA [Redacted Name] Jacksonville, "a wicked strike at the bad guys," because in one stroke we blot out the reward from their years of hard criminal work. The other side of the proverbial coin is that forfeiture can also do immeasurable good, sometimes in very unexpected ways.



Frauds are usually "bloodless" crimes: the victims lose money and perhaps their other assets, but rarely do they suffer physical injury. Even rarer is a fraud case in which sufficient assets are forfeited to share among all the victims. Jacksonville's Operation Broken Arm case was one of the rare ones when both those things coincided. In Operation Broken Arm, the victims—who suffered on-the-job injuries and then discovered that their workers' compensation insurance existed only as a name on some documents—were rescued from crippling debts, poverty, a lifetime of pain, and loss of their families by the forfeiture of millions of dollars of assets from the directors and conspirators of the fraud.

Among the victims was an all-around athlete and physically active man who lost both legs above the knee in an accident at the railroad where he worked. Since his workers' compensation insurance was non-existent and his house was not



## THE SPOTLIGHT - ASSET FORFEITURE PROGRAM

handicapped-accessible, the employees for one of the subjects advised him, in the event of a house fire, to roll his wheelchair onto the porch and throw himself over the railing. Forfeiture monies paid for a new handicapped-accessible house for him.

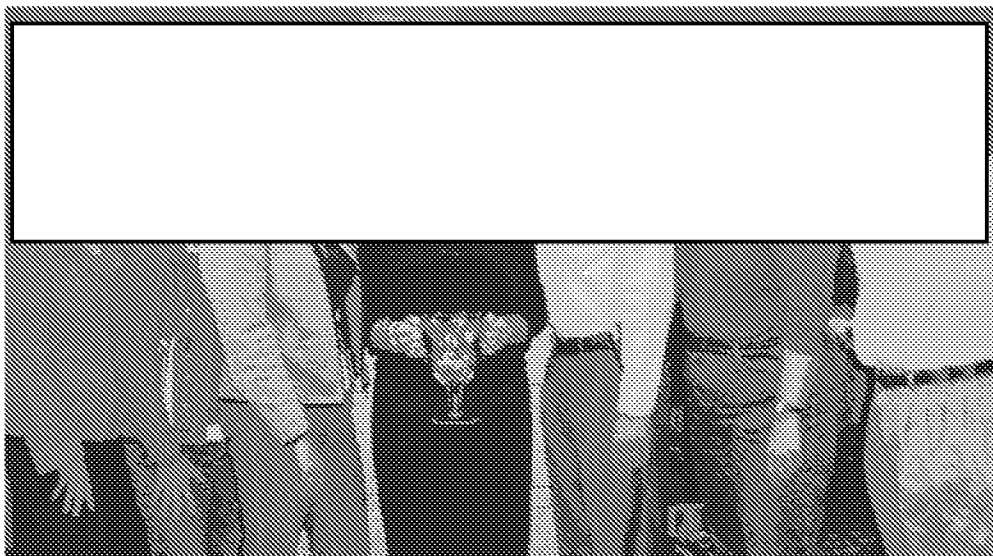
Forfeiture rescued a 58-year-old veteran of two tours in Vietnam from the medical bills for the surgery fusing his neck to his spine. Forfeiture gave a two-year-old back a father who could bend over and pick him up after medical treatment for a spinal injury. And although nothing can ever repay someone for the loss of a loved one, the families of several people who were killed on their jobs received monies through forfeiture.

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Processing the forfeiture of a computer with child pornography on it is the worst part of my job, but it has one perk: once the computer has been forfeited and disposal authorized, I get to take it out to the back parking lot and wipe it. With a sledgehammer! Then again, there are items other than computers that can facilitate the crimes associated with child pornography. Jacksonville has twice forfeited houses used by criminals to distribute or transmit child pornography. Although it might not have prevented the initial victimization of the innocent, at least forfeiting computers or houses provides a harsh warning lesson to those who would victimize the innocent.

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The strategic use of forfeiture once prevented a \$548 million fraud from being perpetrated against the U.S. government. A corrupt land developer proposed to purchase 550,000 acres of timberland in the Florida panhandle and then swap it for the U.S. Air Force's beautiful beachfront property near Destin. He paid \$7 million for part of the down payment out of an older Southern gentleman (who made his money over the years by hard work and sweat) then continued to lie and make promises to the gentleman until his money was gone. When the subject started flinging the victim's money around like confetti, rather than making a down payment on the timberland, the victim complained to the FBI and exposed the whole scheme, not so incidentally, touching off a wave of forfeiture actions. The land swap fell through, the Air Force got to keep their property, at least ten miles of pristine beaches were saved from being turned into high-rises, and thousands of acres of beautiful forest were preserved. Moreover, Congress immediately addressed the weakness in U.S. federal law that had been exposed by the potential fraud.



Jacksonville's Legal/Forfeiture Unit personnel posed for a photo on SSA [redacted] retirement day, February 26, 2010. Pictured are (left to right) FSA Records Examiner/Analyst (now SST) [redacted] FSA Records Examiner/Analyst [redacted] A/Associate Division Counsel [redacted] SSA [redacted] Chief Division Counsel [redacted] and Paralegal Specialist [redacted]

b6



## THE SPOTLIGHT - ASSET FORFEITURE PROGRAM

[REDACTED]  
FORFEITURE PARALEGAL SPECIALIST  
BOSTON FIELD OFFICE

I began my forfeiture career in 1991 [REDACTED] (retired), who was the forfeiture pioneer in Boston, trained me. He always had an exciting story about seizing assets after a drug arrest or working a wire to obtain information to support the probable cause to seize an asset. [REDACTED] provided support with a teamwork attitude. To this day, I have not lost that excitement, and I try to maintain the teamwork mind-set.

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Two years ago, agents tried to serve a seizure warrant for a vehicle that was purchased with crime proceeds. The woman stated that she didn't understand English. After an hour of trying to convince her to turn over the vehicle, the local police department provided a Spanish speaker who interpreted the warrant. While all this was going on, her four-year-old son stood in the window with his face pressed up against the glass, crying his eyes out and staring at the tow-truck driver and me. I felt like I was seizing his Big Wheel. Definitely a tough assignment!

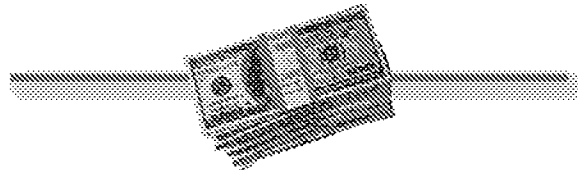
Sometime in 1992, [REDACTED] and I accompanied agents to meet [REDACTED] [REDACTED] was going to wear a wire, and it was our job to tell him what information we needed to have probable cause to seize the gang's assets. Working a case with an informant was definitely exciting!

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After I seized a gold ring during a 1994 drug investigation, an agent and I took it to a jeweler for appraisal. While I talked to the jeweler, the agent wandered around the store. The appraiser, not knowing where the ring came from and thinking we were a couple, leaned in close and said, "It's time to find a new boyfriend."

My proudest assignments usually involve providing forfeiture funds to victims. It's great to seize assets from fraud cases, and after the U.S. Marshals Service auctions the assets, be able to give proceeds back to the victims.



[REDACTED]  
FORFEITURE PARALEGAL SPECIALIST  
BOSTON FIELD OFFICE

Two years ago, I joined Boston's Asset Forfeiture Unit. Prior to becoming part of the team, I had little knowledge of what forfeiture was or how it worked. One of my first cases introduced me to the complex and exciting world of forfeiture.

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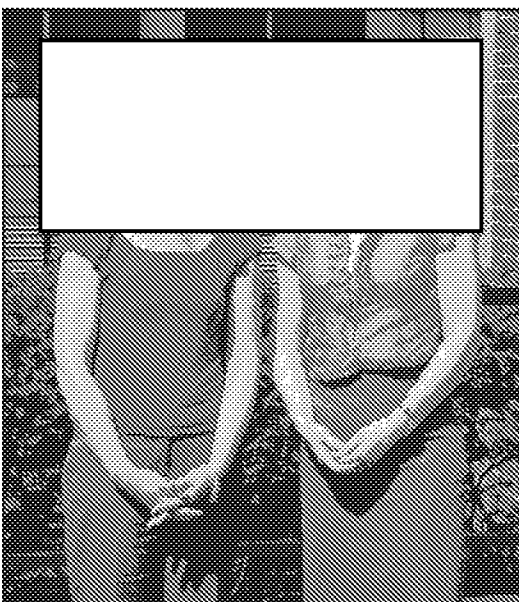
As budget director of [REDACTED] embezzled nearly \$14 million. And as [REDACTED] he grabbed almost \$650,000. Between 2004 and 2008, [REDACTED] used his ill-gotten gains to buy expensive homes in Florida and Massachusetts, pleasure boats, luxury cars, and dazzling jewelry. With his wife, he owned extensive real estate and bank accounts.

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I accompanied special agents and [REDACTED] \$1.9-million Cape Cod home as the agents served seizure warrants on assets, including a 2007 Mercedes Benz GL450, a 2004 Mercedes Benz E320, and a diamond ring and earrings. [REDACTED] and I arranged to have a 2008 Mercedes Benz SL550 Roadster towed; [REDACTED] had given this sleek, top-of-the-line car to his wife as a birthday gift. We also assisted agents to secure a Zodiac MK2C inflatable boat with engine, which was moored at a marina.

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In total, we seized approximately 30 assets with an estimated value of \$8.5 million.



[REDACTED] is on the left, and [REDACTED] is on the right.

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FORFEITURE PARALEGAL SPECIALIST  
ALBANY FIELD OFFICE

b6

I got my first taste of forfeiture work in 1988 when I was chosen to be the back-up for the forfeiture paralegal specialist in Albany. Although the learning curve was intense and the work challenging, I soon realized that the job had its perks as well. That same year, I was selected to attend my first forfeiture conference in Memphis. I knew at that point that this was a group of folks I wanted to associate with for the remainder of my FBI career. In July 2009, I was presented, and proudly accepted, a 20-year Asset Forfeiture Award!



In July 2008, Albany initiated an investigation based on a complaint from the family of a man who was in desperate need of a liver transplant. Grasping at their last hope for treatment, the family responded to an online offer for a liver transplant in the Philippines. The family of the hopeful transplant recipient traveled with him to Manila to receive a new liver. An online human organ transplant broker operating the Web site [www.liver4you.org](http://www.liver4you.org) coordinated the liver transplant. Prior to traveling, the family wire transferred \$70,000 to a New York bank to pay for the operation.

After arriving at the hospital in the Philippines, the recipient and his family learned that no arrangements had been made. They soon realized that it was a scam and aside from losing the \$70,000, no liver transplant would take place. The victim died shortly thereafter from liver failure.

The perpetrator of the scheme, [redacted] was arrested in Manila for immigration violation and in February 2009 was indicted for carrying out a scheme to defraud desperately ill victims who paid large sums of money. [redacted] indictment had a forfeiture count for his three bank accounts with a money judgment in the amount of \$1 million. In August 2009 [redacted] pleaded guilty to wire fraud and was sentenced on May 27, 2010.

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In my Bureau career, few cases have hit as close to home for me as this one did. In 2005, my brother, who suffers from polycystic kidney disease, received a donated kidney from our sister. Since polycystic kidney disease is an inherited disease, my entire family had to be tested for the disease. Fortunately, besides my younger brother, none of us inherited the disease. My family was fortunate that we had a sister healthy and willing to donate one of her kidneys to our brother. It was truly the gift of life. I can understand the desperation of people seeking treatment for liver or kidney disease and find it appalling that criminals will exploit families facing such desperation.



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The [redacted] Family— [redacted] (sister who donated kidney), [redacted] [redacted] brother who received the kidney), and [redacted]

b6







[REDACTED]  
FORFEITURE PARALEGAL SPECIALIST  
MEMPHIS FIELD OFFICE

Back in the 1980s, I had ruined my feet delivering office mail all day long, so I decided to apply for every job—whether I was qualified or not. I put in for lead typist, amusing everyone, as I was a poor typist. In 1984, I applied for the new forfeiture analyst position, but someone else got it. Soon, however, that person accepted one of those unheard of new computer programmer positions (I am sure that I put in for that one, too!), thereby vacating the forfeiture position. I was delighted to get it, but unfortunately, I missed being one of the original forfeiture analysts by a few months.

[REDACTED] shown inspecting a car that was seized in 2010.

The early training sessions were geared toward people with law degrees; the training didn't make much sense to most of us—I know it didn't to me. But we felt our way along and were able to be innovative and participate in ways that are not possible today.

My early memories are of posting *lis pendens* notices on houses; off to the drug houses and restaurants I would go. Also, groups of us would go to illegal gambling sites to break open the machines to get the quarters, and then we counted change at the police department (with or without a change counter) for days. I also remember going to a bank carrying a grocery sack containing \$30,000; fortunately, an armed agent accompanied me. And I drove seized cars with bald tires and no brakes to wherever they needed to be stored. (As I recall, we had \$50 monetary limits for vehicle seizures!)

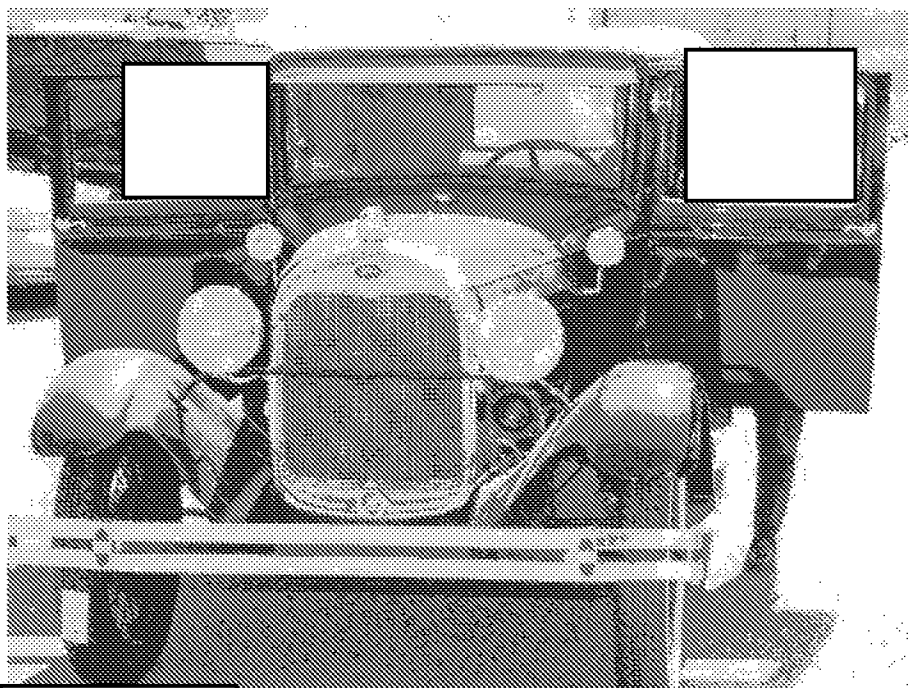
One exciting seizure involved a drug location where we took dozens of firearms, muskets, and samurai swords. We repeatedly inventoried the cache as we tried to decide what to do with the weapons. Eventually, the antique and unusual swords and weapons went to the U.S. Marshals Service for display. To add to the drama of this case, an informant stated that a lake on the property was filled with explosives; the owner/subject confirmed the claim. This led to the great expense and trouble of draining the lake, and you guessed it—no explosives!



[REDACTED]

**ASSET FORFEITURE INVESTIGATOR  
NORFOLK FIELD OFFICE**

My principal role is to serve as the office's expert in forfeiture matters. I am responsible for all aspects of forfeiture, including conducting pre-seizure investigations, tracing illegal funds, identifying violations and writing the probable cause to support the forfeiture, conducting inventories and photographing seized property, obtaining appraisals, searching property deed records, and more. I work closely with special agents, chief division counsel, U.S. Attorney's Office, U.S. Marshals Service, and other local, state, and federal agencies. I also assist in executing search warrants and seizure warrants. While case agents build their criminal case, I have a tremendous amount of satisfaction by assisting them to include forfeiture as a part of the prosecution.



[REDACTED] (retired, on the right) and [REDACTED] posed with a seized 1929 Ford Model A.

I am proud of the work we do in the FBI and strongly believe in the use of asset forfeiture to dismantle and disrupt the criminal enterprises. It takes teamwork for forfeiture to work well, and Norfolk is fortunate to have **Forfeiture Support Associate/Data Analyst** [REDACTED] on our team.

What's the best part of my job? There's never a dull moment! Some days, I come into the office, planning to work on one thing, only to find a pile of car keys for vehicles that were seized the night before. I keep a pair of jeans and a t-shirt at work because I never know what to expect each day.

Although victim cases require a great deal more time and effort, they are the most rewarding to me. It's satisfying when a victim receives restitution for their losses through the proceeds of forfeited property.

Although Headquarters "highly encourages" us not to seize anything that eats or breathes, Norfolk forfeited eight Arabian horses (some of them champions) that a medical facility employee purchased with embezzled proceeds. I wasn't sure how the SAC would feel about converting the employees' parking lot into a stable, so I worked with the U.S. Marshals Service to stable the horses in their facilities around the country. In addition to the proceeds from selling the horses, I forfeited proceeds from the defendant's house, horse trailer, vehicles, and bank accounts—all of which were returned to the victim.





FORFEITURE PARALEGAL SPECIALIST  
SAN FRANCISCO FIELD OFFICE

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In 1983, a brand-new Bureau position—then called forfeiture specialist, now paralegal specialist—was developed. Some support personnel (who had no legal background or forfeiture knowledge) attended the initial training. I remember we looked at each other and asked, "What have we just gotten ourselves into?"

Because the forfeiture program was new, my colleagues and I started from scratch—with no one to guide us, we mentored each other. [Redacted] Sacramento; [Redacted] San Juan; [Redacted] Cleveland; [Redacted] Baltimore; [Redacted] Cincinnati, and I are the only original paralegals still working!

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During my first years, I processed more drug-related cars, jewelry, and money for local police departments in forfeiture (adoptions) than I did for the Bureau. Now I process more assets for the FBI—mostly white-collar crime seizures.

I am proud to work in such a great program. In July 2009, I received a 25-year Asset Forfeiture Award at the OCDEF/Asset Forfeiture conference held in Washington, DC.

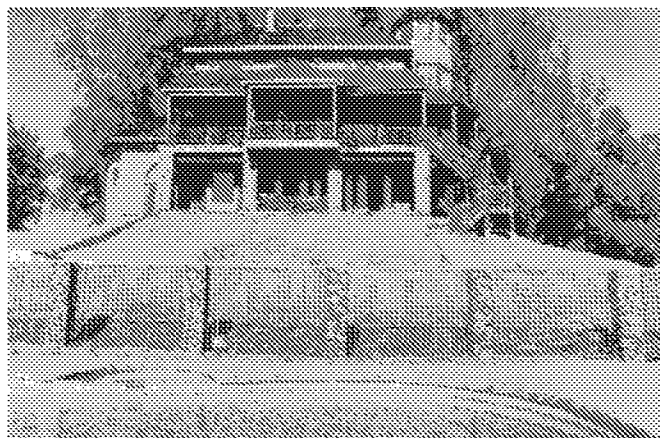
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During those early years, many drug dealers had so much money they didn't know what to do with it all. They bought fancy cars (with every imaginable sound system), recreational vehicles, and jewelry—including a custom-made 18K-gold hourglass pendant with loose diamonds, which was appraised at \$22,000.

Then there are the houses. One of the first houses seized in this district was a drug dealer's in Sonoma. It sits on a hill overlooking the Valley of the Moon. The *Oakland Tribune* described it as, "The house that drugs built." It is 6,500 square feet with a mural of the dealer and his family posing in 1890s attire; the master bedroom has a spiral staircase to an octagonal tower offering views of the vineyards; and it boasts an 880-square-foot four-car garage. It took ten years to forfeit and sell this house. Today, there is a more efficient way to seize and forfeit real property.

Headquarters advises to never seize anything that has to be fed. Well, true to San Francisco's wish to be on the cutting edge, we seized 17 racehorses (with two colts) in Kentucky. (We ensured that the animals were cared for properly.) Within a few months, they were sold at an auction for \$300,000. Try appraising a racehorse! The crime victims received the monies from this sale.

One of my most exciting experiences was flying in a Bureau helicopter to rural Northern California to post real property for potential forfeiture. On the return, someone decided it would be fun to take the doors off the helicopter to fly back to the Bay area. Not such a good idea—I was sitting on an outside seat!



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On the left, [Redacted] Omaha, retired; [Redacted] Phoenix, retired; [Redacted] Albany, are pictured during a 2001 conference in Detroit. And the "house that drugs built" is on the right.

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[REDACTED]  
FORFEITURE PARALEGAL SPECIALIST  
MILWAUKEE FIELD OFFICE

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On December 19, 2009, the president of the KOSS Corporation (maker of headphones and stereo speakers) called the Milwaukee Office to report that American Express had alerted him to possible fraud. During the past few months, the [REDACTED] using company credit cards, had purchased millions of dollars in shoes, clothing, and jewelry.

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The next day, agents searched [REDACTED] office and found jewelry and clothing with store tags still attached. They informed me that they would probably be seizing more clothing and jewelry. I said that clothing generally wasn't seized because it would require a lot of clothing to meet the minimum threshold of fair-market, used value—\$3,500—but to go ahead and seize the jewelry. Little did we know!

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From December 21-23, 2009, two of Milwaukee's Evidence Recovery Teams seized a semi-trailer loaded with designer shoes, clothing, and jewelry from [REDACTED] home. And this was not the end. Six days later, another ERT group, Records Examiner/Analyst [REDACTED] and I seized two storage units and filled another warehouse space with designer shoes, clothing, and housewares. And still there was more! A month later, on a balmy, 20-degree Wisconsin day, we seized thousands of designer clothing items from the basements of high-end boutiques throughout the city; they were storing purchased clothing for [REDACTED]

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All told, more than 22,000 items were seized. The minimum monetary threshold was far exceeded! And according to the U.S. Marshals Service, this was the largest federal seizure (by volume of items seized) ever undertaken.

The U.S. Department of Justice forfeiture community responded quickly to determine the operational needs of this massive seizure. By Christmas Eve, the U.S. Marshals Service was prepared to send personnel to help with the appraisal, the U.S. Attorneys Office was prepared to indict the assets and file a motion for interlocutory sale, and the Bureau committed to providing supplies and additional personnel to help with the appraisal.

Six forfeiture paralegals—[REDACTED] Detroit, [REDACTED] Oklahoma City, [REDACTED] Chicago, [REDACTED] Salt Lake City, [REDACTED] Chicago, and [REDACTED] Chicago—immediately volunteered for TDYs to Milwaukee to help with the inventory that began on January 25. (It was bitterly cold that week; temperatures only reached the teens during the day and single digits at night.) It took ten 12-hour days to inventory the items.

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Some of the crew poses after a job well done (left to right)—[REDACTED] USMS; [REDACTED] USMS; [REDACTED] appraiser; [REDACTED] appraiser; [REDACTED] appraiser; [REDACTED] USMS.

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[Redacted]

FORFEITURE PARALEGAL SPECIALIST  
LOUISVILLE FIELD OFFICE

Although Louisville is ranked #47 out of 56 Bureau offices in size, it consistently out-performs much larger offices with seizure and forfeiture statistics.

In my office, I'm responsible for monitoring every FBI seizure that takes place in or that originates from Kentucky. I also ensure that all Louisville personnel observe Bureau forfeiture policy, guidelines, and threshold values so that the forfeitures are legal.

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My toughest assignment was spending four days and nights at a search site in Clay County, Kentucky. The compound (a residence and large pawnshop operation) was like a scene out of the movie, *Deliverance*. It was crawling with cockroaches and mice. And dozens of fighting roosters made a dreadful racket from morning to night.

Did I mention how nice the bathroom facilities were? Picture this, an unheated room with a commode set precariously atop a rickety wooden platform. The door shut only if you had your heel against it. A precarious position, indeed!

Now, if that were not bad enough, the locals made it clear that they hated all feds, so I was afraid to eat at the local restaurants.

It was gratifying that after all that misery, Louisville seized more than 100 assets valued at well over \$2 million. The case agent received a prestigious award from the high-intensity drug trafficking initiative.

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One of my most exciting experiences was watching "from afar" as Louisville's SWAT Team secured a search site. The agents jumped from the back of a big white box truck, outfitted in the most intimidating black ninja-style outfits, and carrying large, scary weapons. They conducted an intense perimeter search and then entered using a large battering ram. Wow! It was just like on TV. I was not one bit afraid with these guys around to protect me.

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Victim restoration cases are the most satisfying. One in particular involved Mrs. Rose, a 93-year-old woman with Alzheimer's disease. In 2005, a member of her church persuaded her to give him complete control of her retirement-investment accounts. She lost \$604,000 to that despicable scoundrel. Through the administrative forfeiture process, Louisville returned \$317,499 to her.

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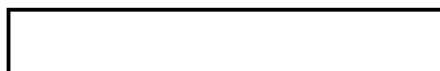
In Louisville, our forfeiture team is comprised of the Chief Division Counsel [Redacted] and [Redacted]—the best asset forfeiture contract analysts—and me. We support agents, who deprive criminals of illegal-activity proceeds, and restore property to victims.



**THE SPOTLIGHT - ASSET FORFEITURE PROGRAM**



ASSET FORFEITURE INVESTIGATOR



ASSET FORFEITURE INVESTIGATOR

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FORFEITURE PARALEGAL SPECIALIST



CONTRACT RECORDS EXAMINER

**CHICAGO FIELD OFFICE**

Chicago's forfeiture team has more than 60 years of forfeiture experience. If someone doesn't understand what forfeiture is, we explain that "bad guys plus good stuff equals we take your stuff." Criminals usually don't mind going to jail as much as they mind us taking their money, homes, cars, and jewelry. We hurt them in their pocketbooks.

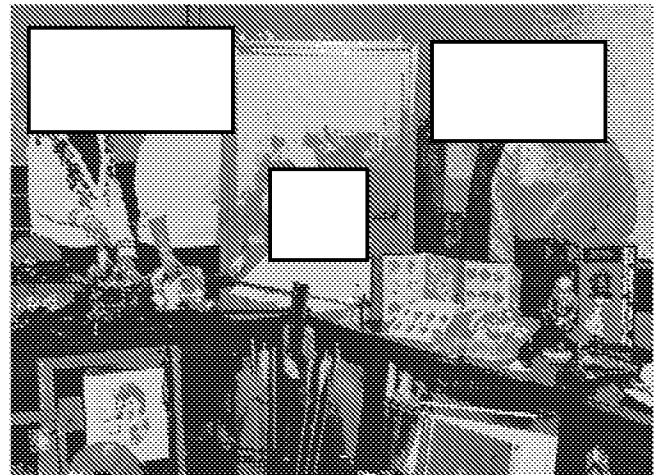
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We have many examples of cases with exciting forfeitures. Here are a few!

In early 1991, during a case involving drug dealers in Rockford, Illinois, we seized vehicles and items of personal property—these guys were into collecting memorabilia. The most disturbing part of this case was that one of the subjects had a baby who was born addicted and was on a ventilator. The dealers hid their cocaine and money in the child's crib.

We seized 107 vehicles from the Amer Leasing car dealership in 2005. The owners were convicted of money laundering for drug dealers. This seizure was complicated because the cars were on consignment from an auction and some people had legitimately purchased the vehicles but their paperwork wasn't completed because of our raid.

In 2006, another case involved a dentist who laundered money for a pimp and who did dental work on the young prostitutes (14 to 19 years old) after the pimp beat the girls, breaking or knocking out their teeth. We seized real property, bank accounts, a coin collection, vehicles, and jewelry in addition to putting the dentist and pimp in jail. It was a pleasure taking property from these guys.



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Two years ago, we seized more than 57 items of furniture, collectibles, and jewelry from people who used investor funds they misappropriated to finance extravagant lifestyles. Investigation revealed that one of the subjects spent more than \$1 million at a strip club and restaurants, nearly \$1 million at elite hotels, and another \$1 million renting flight time on private jets. He also purchased a fleet of luxury vehicles, donated thousands of dollars to celebrity charity events, and hired personal security guards to accompany him in public.

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On the top, Chicago's 1991 forfeiture team is pictured—(left to right) [redacted] Investigative Operations Analyst [redacted] (retired), SA Forfeiture Coordinator [redacted] (retired), [redacted] and [redacted]



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And the current team is on the bottom—(left to right)







FORFEITURE PARALEGAL SPECIALIST  
SALT LAKE CITY FIELD OFFICE

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I have been the only asset forfeiture paralegal in Salt Lake City for 16 years. I cover three states and three judicial districts (Idaho, Montana, and Utah) and the 9th and 10th circuits. In the 1990s, the majority of assets we seized were from drug investigations. Today we still seize drug assets through our Safe Streets Task Forces, and we are having success in our white-collar crime investigations. Not everything we seize and process for forfeiture, however, is valuable and glamorous. I process many forfeiture cases for firearms in felon-in-possession cases and computer equipment in sexual exploitation of children cases.

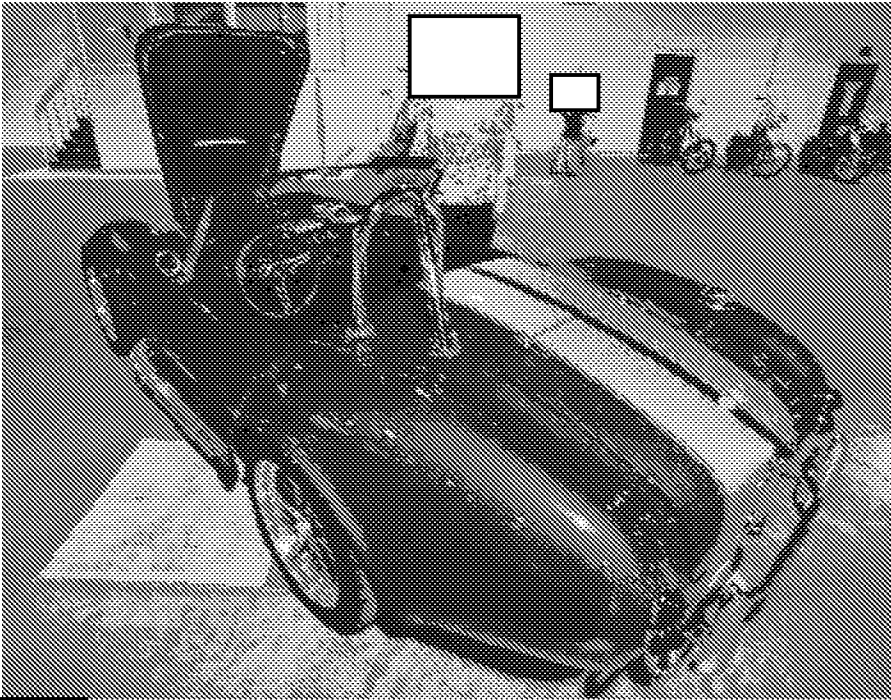
I help agents identify assets illegally acquired and used in criminal activity, seize those assets through the legal process, and then process the paperwork that will eventually forfeit them to the government. Everyone gets excited about the high-value assets, but I burn through reams of paper working these assets through the legal process to get them forfeited. I have had some cases sit in my cabinet for five or more years. Currently I have a public-corruption case where we seized assets back in November 2006. After a lengthy criminal case, the civil/judicial forfeiture trial has been set for September 2011.

My most memorable experiences are those when I was actively involved in seizing assets—riding in a police boat across Coeur d'Alene Lake in Idaho, where we found cash and eight balls of cocaine in a lakeshore cabin; counting and seizing thousands of silver and gold coins and bars in a mint; sitting outside a storage unit for two days in Great Falls, Montana, while appraisals were being conducted on hundreds of items seized from a subject's home; and hauling artwork, thousands of diamonds, and expensive cars from a subject's home in Park City, Utah.

In 2009, we seized 208 collectible vehicles from a subject, who was a fugitive at the time and who spent \$6 million of investors' funds for the collection that he let languish in storage units and other places in a 60-mile area along the

Wasatch Front. This seizure put into motion too many challenges to describe here, but I am happy to report that through a court-ordered interlocutory sale, most of the vehicles were sold at auction in April, 2010. The proceeds are in a holding account until the criminal case is resolved, after which the funds will be available for restitution to victims.

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I have one of the best support jobs in the Bureau. My job is constantly evolving, and although the foundation to seize and forfeit assets is the same, each case has different stories and challenges. It is satisfying to be part of a program that helps dismantle crime and provides funds to further enhance investigations.

posed with a Shelby Cobra kit car that brought in \$57,000.

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## THE SPOTLIGHT - ASSET FORFEITURE PROGRAM

[REDACTED]  
FORFEITURE PARALEGAL SPECIALIST  
COLUMBIA FIELD OFFICE

On January 1, 1982, thieves stole a gold and black 1971 Dodge Challenger from a warehouse in Conway, South Carolina. The Challenger was custom built for E. K. Whittington, Sr. (Upon Mr. Whittington Sr.'s death, ownership passed to [REDACTED] even though the car had not been recovered.)

The Conway Police Department initially investigated the theft, but no suspects were identified. And in 1999, Hurricane Floyd destroyed the records regarding the heist. [REDACTED] however, doggedly continued to try to locate the car.

In 2000, while searching an Internet site, [REDACTED] discovered that the Challenger was being sold in Wisconsin; but when he contacted the seller, the car had already changed hands. In 2001, after proving that the car was still in existence, the South Carolina Division of Motor Vehicles issued a title for the Challenger in [REDACTED] name.

[REDACTED] also found that the car had been registered in Sterling Heights, Michigan, and convinced the Michigan Department of Motor Vehicles to "red flag" the title to reflect the vehicle as stolen. He then traced the car to eight people in four states who had had possession of it. The trail stopped in Lincoln, Nebraska, where [REDACTED] suspected the Challenger was in the hands of a man who refused to give straight answers.

[REDACTED] made a last attempt in 2007 to locate the Challenger by contacting the FBI. SA [REDACTED] Columbia, interviewed him, opened the case, and developed leads for the *Charlotte, Milwaukee, Omaha, and Philadelphia Field Offices*. As a result, on September 10, 2008, the Challenger was located in a residential garage of an associate of the man in Lincoln.

SA [REDACTED] obtained a federal seizure warrant, which was executed by the Omaha Office on November 14, 2008. PS [REDACTED] (retired, Omaha) and I coordinated the seizure. The car was in the custody of the U.S. Marshals Service until November 1, 2009—almost 28 years after it was stolen—when it was returned to [REDACTED]. No information leading to the identity of the thieves in 1982 has surfaced.

The car's original purchase price was \$4,734. It was appraised at \$98,400 when it was seized. After restoration, it may be worth more than double that amount.

All forfeitures are done for justice. There's always a good feeling after we finish a drug case or Ponzi scheme, but this one was personally rewarding. [REDACTED]

[REDACTED] was so excited and thankful to get the car back—it was like Christmas!



[REDACTED] (left), [REDACTED] posed with the vintage vehicle.  
[REDACTED] took the photo.



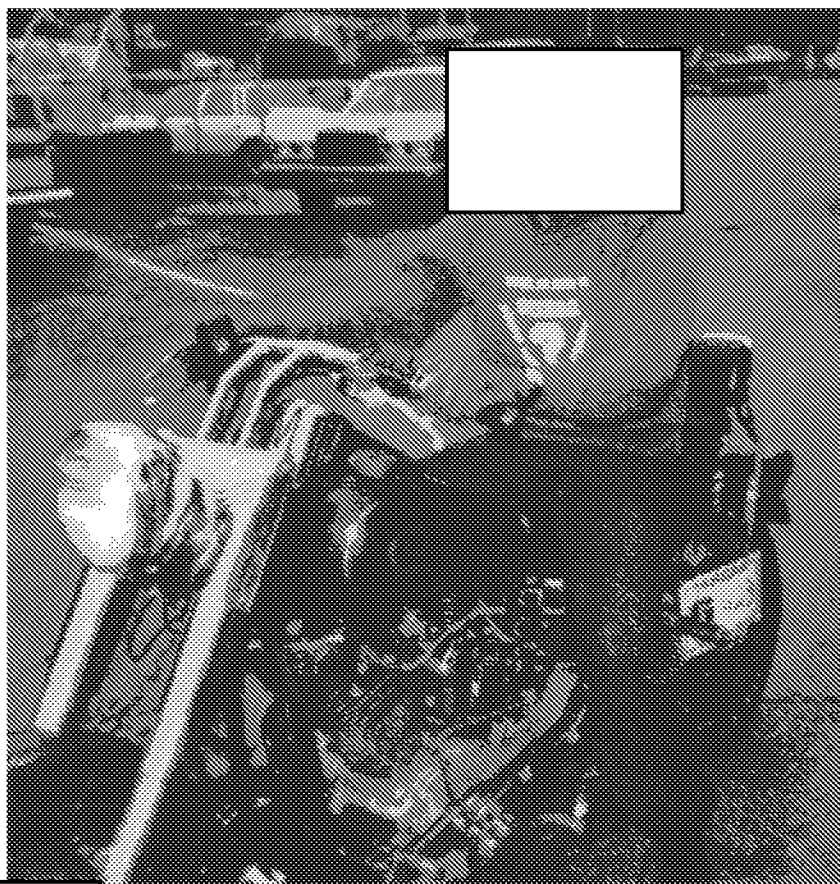
[REDACTED]

ASSET FORFEITURE INVESTIGATOR  
CINCINNATI FIELD OFFICE

After completing forfeiture training in 1984, I returned to Cincinnati to create a forfeiture program. I had no idea of how to accomplish this, but here I am 25 years later, working in the Forfeiture Unit that I created.

During the investigation of the Avengers and the Outlaw motorcycle gangs in 1986, several gang members literally cried when I seized their Harley Davidsons and loaded them on a U-Haul truck. It was a career high point!

In 1995, we had information from a reliable informant that a cocaine trafficker in Dayton, Ohio, possessed a large quantity of currency. During the search warrant execution, a drug-detection canine immediately went to the stove where he postured. To our surprise, it contained \$551,500 in cash; further searching revealed \$441,500 more.



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[REDACTED] was photographed in 1991 in Cincinnati's warehouse lot.

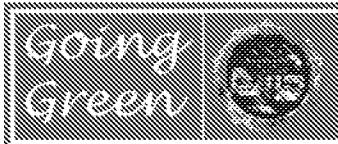
[REDACTED] the owner of [REDACTED] commercials touting male enhancement products), stole millions of dollars from his customers by charging their credit cards for products that they did not agree to purchase. He used the money to purchase elaborate homes for himself and his family and to fund lavish vacations; he lived the good life.

b6

Cincinnati raided his business in 2005, after which, [REDACTED] decided that he needed cash for his defense. He instructed his brother-in-law to sell his houses. I contacted the realtor to determine the time, place, and date of the closing and the closing details, which permitted me to obtain a seizure warrant for the proceeds of the sale.

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On February 15, 2006, the case agent and I arrived at the closing location and waited until the transaction was completed. We then entered, identified ourselves, presented the seizure warrant, and seized the check for the sale of the house. It was a good day!



## Material Recycled in CJIS Is Nearly Double Weight of Statue of Liberty

*Criminal Justice Information Services Division* personnel participate in a successful recycling program. The following article—reprinted from **AD Daniel D. Roberts'** April 27, 2010, *Roberts' Roundtable*, an online conversation—describes their efforts.

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In October 2009, the President signed an executive order that set ambitious "sustainability goals" for federal agencies. One goal challenges agencies to recycle or divert from landfills 50 percent of their solid waste by FY 2015. At CJIS, I am pleased to say we are nearly at this percentage with our extensive recycling program.

Through our program, we recycle paper (confidential trash [CT]), metal, cardboard, plastics, newspapers, pallets, lamps, toner cartridges, batteries (automotive, Alkaline and Ni-cad), oil, tires, anti-freeze, crushed oil filters, returned supplies (to be reused internally), computers and other IT equipment, property (via transfer/donation), and donated office supplies.

Although the variety of what we recycle is great, the amount of what we recycle is remarkable. In 2009, we recycled 287 tons—nearly double the weight of the Statue of Liberty. This included 386,620 pounds of paper, more than 100,000 pounds of metal, and 5,042 pounds of cardboard. Also, recycling some things, such as paper and metal, generates revenue for CJIS. These funds help support the broader program, including the costs incurred when we recycle items such as batteries and electronics.

The recycling program at CJIS is a collaborative effort by our safety officers and employees from logistics. They are supported by staff of Job Squad Incorporated, who handle the day-to-day gathering of recyclables.

At the main facility, CT bags and batteries are picked up from each mailroom. And, in the break rooms, there are containers for plastic bottles. Newspaper bins are located in the cafeteria near the trashcans, in the employee atrium, and in the D-2 break room. Also, for areas such as Module B-1 where the break room bins are not as convenient, I am exploring the option of placing bins in a central location that can be more easily accessed. This is in response to a suggestion I recently received from Information Technology Management Section staff.

At our satellite facility, the recycling program collects only CT and batteries. (This is because the janitorial work is handled through a contract with the owners of that facility and not the Job Squad Incorporated.)


In addition to using the CT bags and recycling bins noted above, here are a few more tips:

- The specially marked cans and bags for CT can be used for any white paper. This includes scrap sheets or personal papers. If it goes into a CT bag, you know it will be recycled and not go to a landfill.
- Office supplies that are in good repair can be returned to the supply area. Mark items as "Return to Supply" and leave them in the mailrooms for pickup.
- When changing a toner cartridge, put the spent one in the box that the new one came in, mark it "For Recycling," and put it in the mailroom for pickup. Put any cardboard (including broken down boxes) in the mailrooms for pickup.





Along with the recycling program, CJIS is "going green" in other ways. For example, the new Biometrics Technology Center, which will be comprised of a 360,000 square-foot main building and a four-level parking garage, will incorporate criteria into its design to be certified to a Leadership in Energy and Efficient Design "silver certified" level. This design includes making the most of sunlight (called "daylight harvesting") with building-operated mechanical blinds and lighting, a green roof to capture storm water and increase insulation values, and a protocol to use recycled materials such as reclaimed West Virginia chestnut wood that will be featured in secondary lobby areas.

I am proud of the high percentage of waste we are able to recycle. This is a direct result of how well our employees use the recycling opportunities available to them. I appreciate all those who take the time to stop and ask themselves if an item they are getting ready to toss can be reused or recycled. This small action helps everyone. 





## The Laboratory's New Forensic Anthropology Program

[Redacted] PhD  
Forensic Anthropologist  
Laboratory Division

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Historically, anthropologists at the Smithsonian Institution's National Museum of Natural History performed forensic anthropological examinations for the FBI. In 2005, the Laboratory Division began developing the Forensic Anthropology Program (a sub-group of the Trace Evidence Unit), with examinations being conducted in the laboratory rather than the museum. The Forensic Anthropology Program began its initial pilot year in April 2010 and is available to provide both laboratory analysis and field assistance for cases involving skeletal remains. Like other FBI Laboratory services, forensic anthropological examinations are provided free of charge to duly constituted law enforcement agencies in support of investigative and intelligence priorities.

Laboratory analyses that Forensic Anthropology Program anthropologists can conduct include:

- ◆ Determination of whether or not suspect material is bone
- ◆ Determination of whether bones are human or non-human
- ◆ Resolution of commingling (if more than one body/skeleton is present)
- ◆ Estimation of a deceased's age, sex, ancestry, and stature
- ◆ Analysis of skeletal trauma, including projectile, blunt force, sharp force, and burning
- ◆ Identification of skeletal features that may help lead to identification
- ◆ Confirmation of identity by comparison to medical records
- ◆ Assistance with facial approximations prepared by forensic artists

Bones submitted to the Laboratory for analysis should be individually packaged in paper bags or other breathable material and marked with biohazard or refrigeration stickers, as appropriate. Good judgment should be exercised when packaging bones in order to minimize damage from contact or movement during shipping. If in doubt, contact the Laboratory with questions about submitting skeletal remains. Skeletal remains submitted to the Laboratory can also be forwarded for DNA analysis.

**Forensic anthropology is the analysis of human skeletal remains in a medico-legal context. It is a branch of physical anthropology that is concerned with the interpretation of skeletal features that may be shared among groups, reflect an individual's life history, make a person unique, or indicate how and when someone may have died.**

Laboratory anthropologists may also deploy to the field to assist with:

- ◆ Detection of clandestine graves
- ◆ Surface searches for scattered skeletal remains
- ◆ Identification/location of burned or submerged remains
- ◆ Recovery of surface or buried remains
- ◆ Preliminary field analyses that can potentially eliminate the collection and analysis of non-forensic material (such as animal bones)

For more information about the Forensic Anthropology Program or about a specific case or to request field assistance or lectures or training, call the Trace Evidence Unit at [redacted] or contact one of the anthropologists at [redacted] or [redacted]

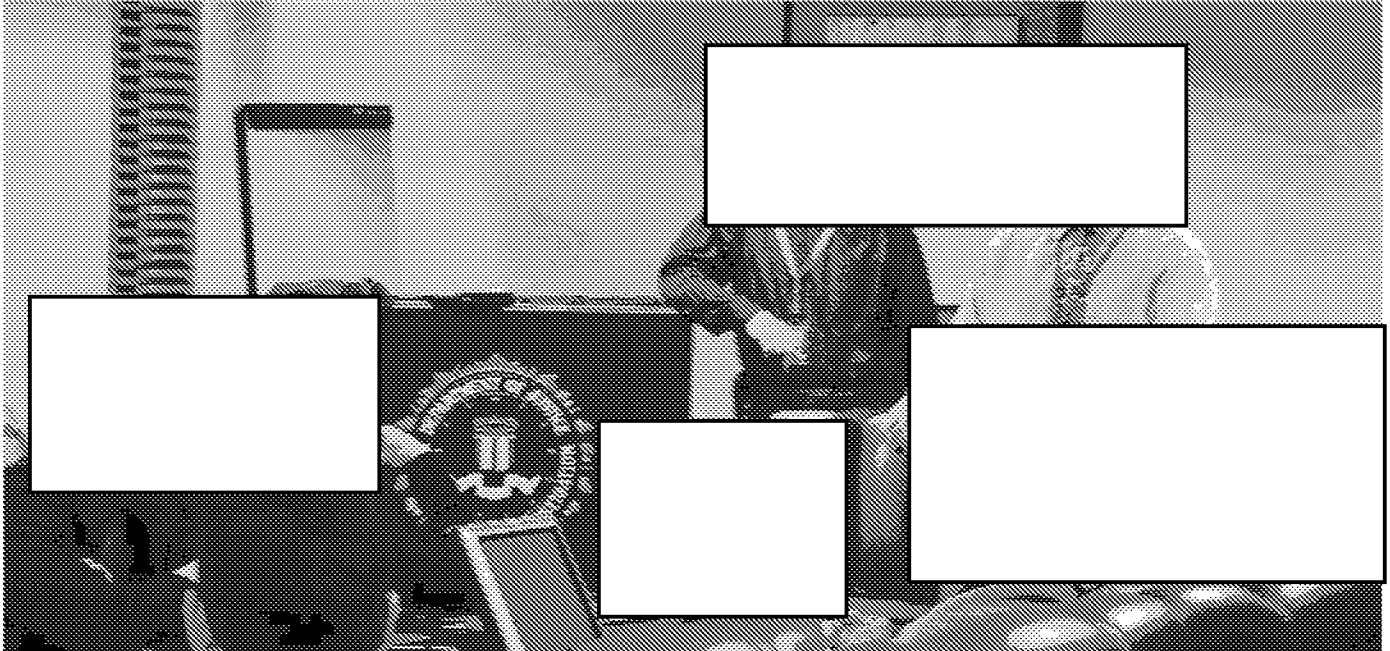
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[redacted] in their Anthropology Lab

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On April 17, 2010, SA [redacted] (left) and SA [redacted] (right) briefed U.S. Military Academy Cadet Chinese Club students on Chinese espionage and related counterintelligence cases in the *New York Field Office*.

Public Affairs Specialist [redacted] took the photo.

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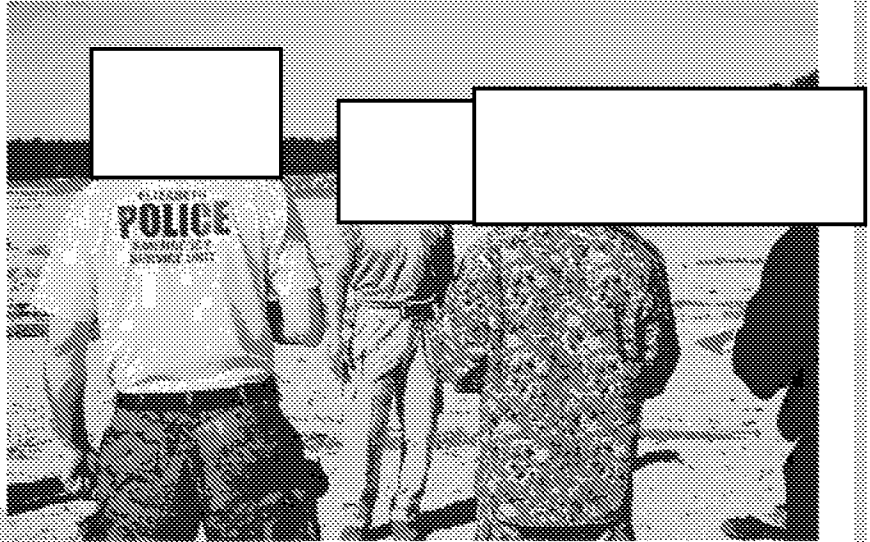
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The Bureau's occupational health nurses gathered for their biennial conference on March 9-11, 2010, in Arlington, Virginia, to learn new skills, review policies and procedures, and enjoy talking face to face.

From March 29 through April 9, 2010, 16 rigorously selected law enforcement officers from Baltimore to Rhode Island attended SWAT Training for snipers at Fort Dix in New Jersey.

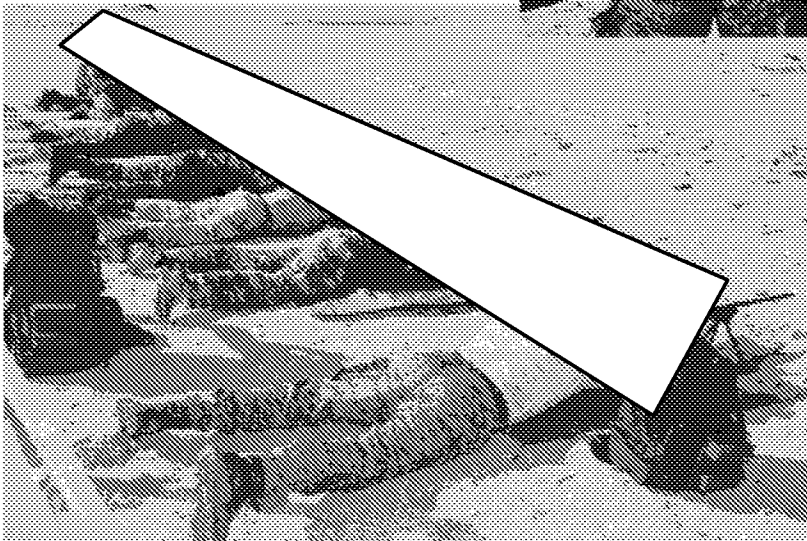
Training concentrated on barricaded subjects and hostage-taking situations, search/arrest warrant operations, dignitary-protection missions, and other tactical operations. New York's SA [redacted] (in red hat) led the instruction and was ably assisted by special agents from Squads A4 and A7.

[redacted] took the photos.

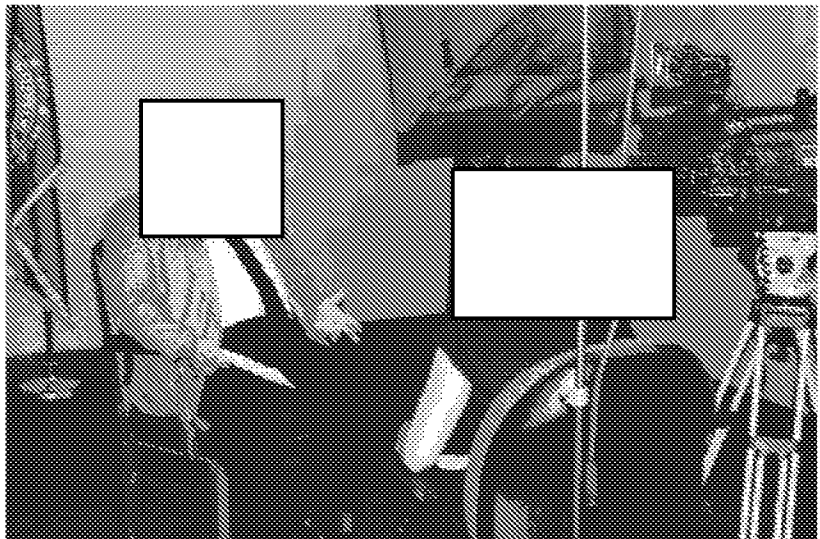


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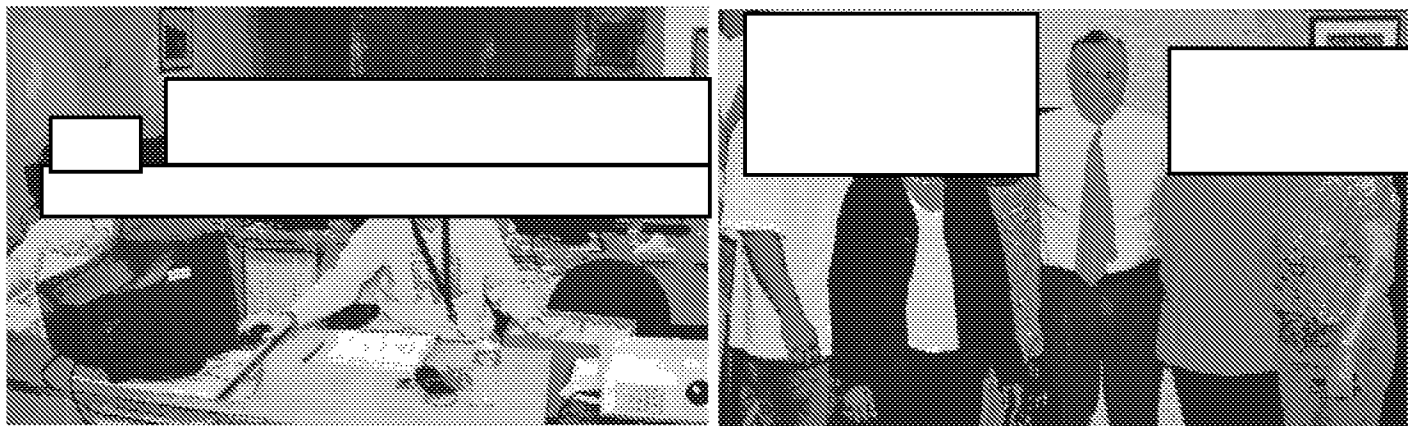
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On June 2, 2010, Telemundo—an American television network that broadcasts in Spanish—interviewed Philadelphia's SA [redacted] about FBI Top Ten Fugitive, Alexis Flores. SA [redacted] interview will be broadcast on a show that will also include interviews with Philadelphia Police Department Detectives and the mother of the five-year old girl that Flores has been charged with abducting, raping, and killing in Philadelphia in 2000.



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To bring 178 linear miles of FBI files under control, *Records Management Division* employees implemented the comprehensive Document Inventory Management and Control Program or DIMCaP.

Prior to field office personnel moving into their new buildings, the DIMCaP team travels to work with the office staffs to prepare records. Since March 2004, the groups worked overtime and weekends to

- Inventory, bar-code, remove, or destroy files in the *Baltimore, Birmingham, Boston, Charlotte, Chicago, Cincinnati, Denver, Detroit, Honolulu, Houston, Indianapolis, Jackson, Jacksonville, Knoxville, Las Vegas, Louisville, Miami, Minneapolis, New Orleans, Norfolk, Omaha, Portland, Sacramento, Salt Lake City, San Antonio, San Diego, San Juan, San Francisco, Springfield, Tampa, and Washington Field Offices* with the following results:
  - 21 miles of closed-case files were transferred to the Alexandria Records Center.
  - 2.55 miles of files and ELSUR media no longer having investigative or administrative value were destroyed.
  - Closed-case files were assigned meta data, bar coded, and reshelved to enable rapid retrieval.
- Send closed files to the Alexandria Records Center for storage. The files will be retrieved and scanned upon request by the Document Conversion Laboratory (DocLab) and then posted to SharePoint in a searchable format (with essential record meta data).

The Field Office Inventory Project is on track to process and reduce the closed files in ten additional field offices this year.

Several members of the *Salt Lake City* team are pictured on the left (front row, left to right): Personnel Security Specialist [redacted] and Support Services Technician [redacted] (middle row) Paralegal Specialist [redacted] and Support Services Technician [redacted] and (back row) Technical Information Specialist [redacted] and Technical Information Specialist [redacted]

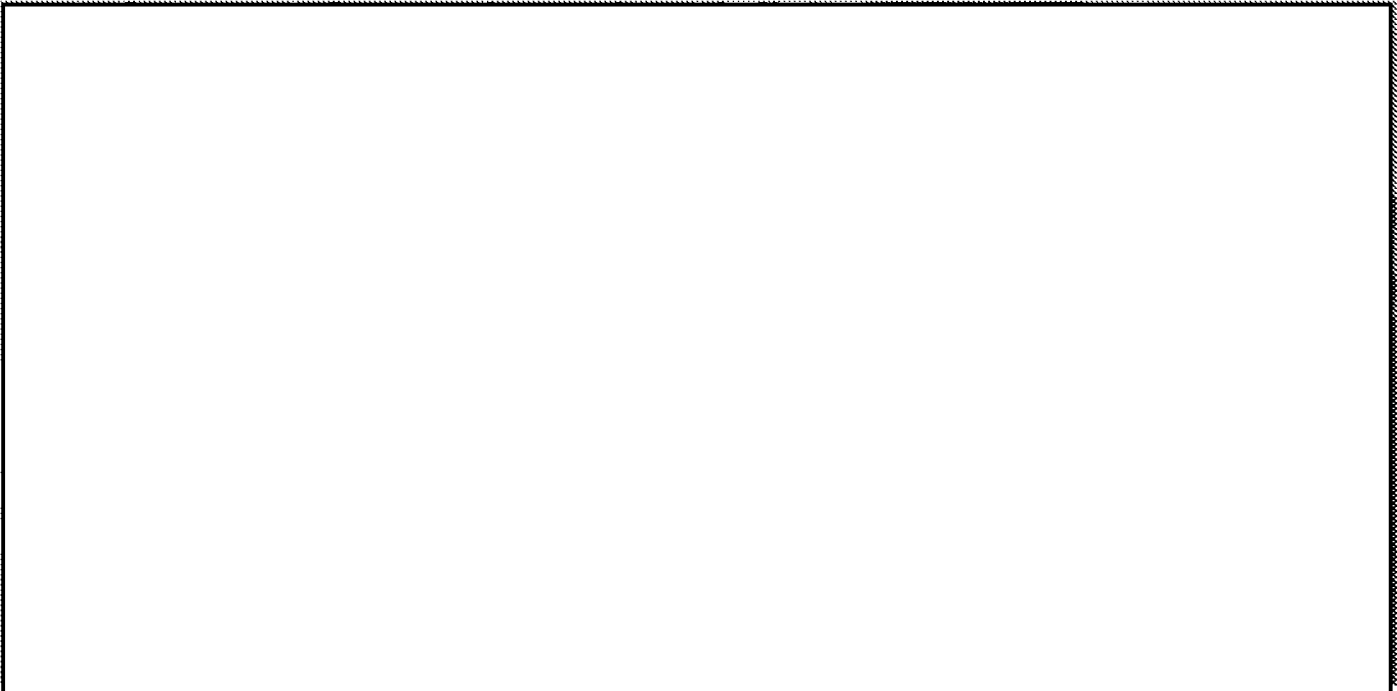
And on the right, the Record Conversion Unit's inventory team in San Juan is pictured (left to right); Contractor (Logistics) [redacted] Contractor (Database) [redacted] Contractor (Quality Assurance/Data Entry) [redacted] SAC Luis S. Fraticelli, MAPA and Project Manager [redacted] and Contractor (Quality Assurance) [redacted]

Here's your opportunity to tell everyone about a challenging case you've worked, a funny Bureau incident, or any work-related story.

Send a brief write-up (.doc), a recording of you telling your story (.mp3), or a short video (.mp4) to *The Investigator's* Editor. Whichever format you send, also send a photo (.jpg) of yourself!

Your submission will be considered for publication in an upcoming *Investigator*.





On April 22, 2010, *New Haven* hosted almost 80 junior special agents, who helped solve a missing child case, during Bring Your Kid to Work Day.

*On the morning of April 29, 2010, Ms. Jessica Rabbit opened the door to her daughter's bedroom and discovered that 11-year-old Veronica was missing. Ms. Rabbit immediately contacted the FBI, provided a statement over the phone, and was told to come to the New Haven Office to meet with investigators to provide additional information.*

During the morning, the junior special agents rotated through stations—including fingerprinting, mug shots, ERT, and CART—where they found clues to help locate Veronica Rabbit. After lunch and a briefing, the kids located the missing child and reunited her with her mother. They also saw the bad guy, Chester Copperpot, get arrested.



The Philadelphia Federal Executive Board awarded their gold medal for Private Sector involvement to the *Philadelphia* Regional Computer Intrusion Task Force and members of the Philadelphia *infraGard* Chapter.

When the FBI and the Defense Criminal Investigative Service formed the Philadelphia Regional Computer Intrusion Task Force, they discovered that expert assistance was needed to develop a state-of-the-art Computer Intrusion Threat Assessment System. Several *infraGard* members volunteered to create an early-warning and intrusion-detection system that enables law enforcement to identify cyber threats targeting our national infrastructure.

Pictured at the May 6, 2010, Excellence in Government luncheon are (left to right) SAC Janice K. Fedarcyk, SSA [redacted] SA [redacted] SA [redacted] (DCIS), [redacted] (*infraGard*), Computer Scientist [redacted] (*infraGard*), [redacted] (*infraGard*), and ASAC [redacted]





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In Newburgh, New York, on May 13, 2010, *New York* agents arrested 78 members and associates of the Bloods and Latin Kings, charging them with narcotics-trafficking crimes in Operation Blood Drive and Operation Black Crown.

[redacted] took the photo.

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At their May 2010 conference, the Energy Security Council recognized law enforcement officers who made significant impacts detecting, apprehending, and prosecuting criminals who committed energy-related crimes.

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*El Paso's Midland Resident Agency's Oil Field Theft Task Force* members received awards for training 800 Texas and Oklahoma law enforcement officers—since January 2010—how to conduct energy-theft-related investigations.

The task force members are pictured (left to right): SSRA [redacted] Task Force Coordinator/SA [redacted] Midland County Sergeant [redacted] Ector County Sergeant [redacted] and Andrews County Investigator [redacted]

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On March 6, 2010, Legat Lagos and agents from the New York and Washington Field Offices as well as Counterterrorism's Fly Team partnered with law enforcement officers and representatives from several Nigerian agencies to transfer an international terror suspect from Nigeria to the United States. This foreign transfer of custody (the first time a counterterrorism operation of this scope and kind occurred in Nigeria) was the culmination of several months of investigative and diplomatic efforts.

Pictured in front of the [redacted] at the Nnamdi Azikiwe International Airport, Abuja, Nigeria, are (4th from left) SA [redacted] Washington; (5th from left) ASAC [redacted] New York; (8th from left) Legat [redacted] Lagos; (9th from left) SA [redacted] New York; and (3rd from right) TFO [redacted] New York; with officers and representatives of the various Nigerian agencies involved in the operation.

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SA [redacted]  
[redacted]  
Tampa Field Office, pictured with U.S. Attorney A. Brian Albritton, was recognized on May 16, 2010, by the Middle District of Florida as Agent of the Year in the

public-corruption category for her investigation of [redacted]

In August 2009, former [redacted] (he resigned because of the investigation [redacted]) pleaded guilty to one count of bank fraud. On November 13, 2009, he was sentenced to time served and one year of supervised release; he was also ordered to pay a \$222,382 monetary judgment.



On April 20, 2010, Milwaukee's SA [redacted] (right) and TFO [redacted] (left) received awards from the Eastern District of Wisconsin U.S. Attorney's Office for their dedicated work on behalf of victims of crime.

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Concerns of Police Survivors (C.O.P.S.) awarded the Todd Ricks Memorial Award for Volunteerism to SSA [redacted] New York Field Office, during the 2010 National Police Week in Washington, DC.

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While serving as a York, Maine, Police Officer in 1993, SSA [redacted] started volunteering for C.O.P.S. Every year since then, he has worked the C.O.P.S. Kids/Teens Program during National Police Week in Washington, DC, and has volunteered at a weeklong C.O.P.S. Kids Camp in Missouri. This program is instrumental in helping families who have lost a loved one in the line of duty. To learn more about C.O.P.S, visit [www.nationalcops.org](http://www.nationalcops.org) on the Internet.

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C.O.P.S. National President [redacted] SSA [redacted] [redacted] are pictured (left to right).

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### SENTINEL Conducts User Testing

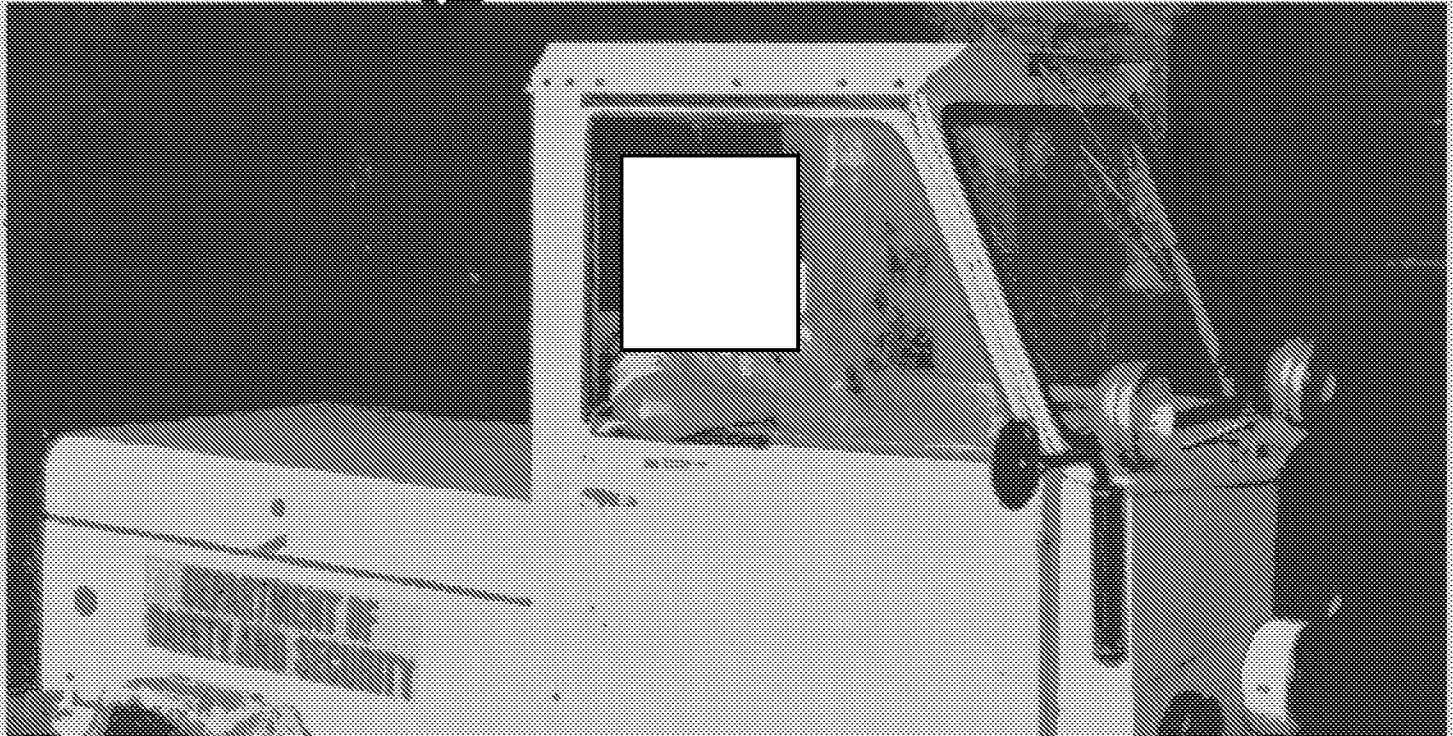
Users put SENTINEL through its paces as the FBI piloted Phase 2, Segment 4 from May 12 to June 10, 2010, at the Critical Incident Response Group in Quantico, Virginia, and the Richmond and Tampa Field Offices.

Segment 4 introduces an expansive array of forms for SENTINEL, including Electronic Communications, FD-302s, FD-1036s (Lead Requests), and FD-1036s (Import Forms). During testing, users created, approved, and serialized forms to the SENTINEL system. System issues were forwarded to the engineering team. Participants also evaluated training modules, job aids, and tutorials; feedback will be used to improve training.

Users commented that workflow is intuitive and easy to learn and use and that SENTINEL is a big improvement over ACS.

This pilot marks a significant step in the deployment of SENTINEL. For more information, visit the SENTINEL site.

**PRIORS**



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[Redacted Name]

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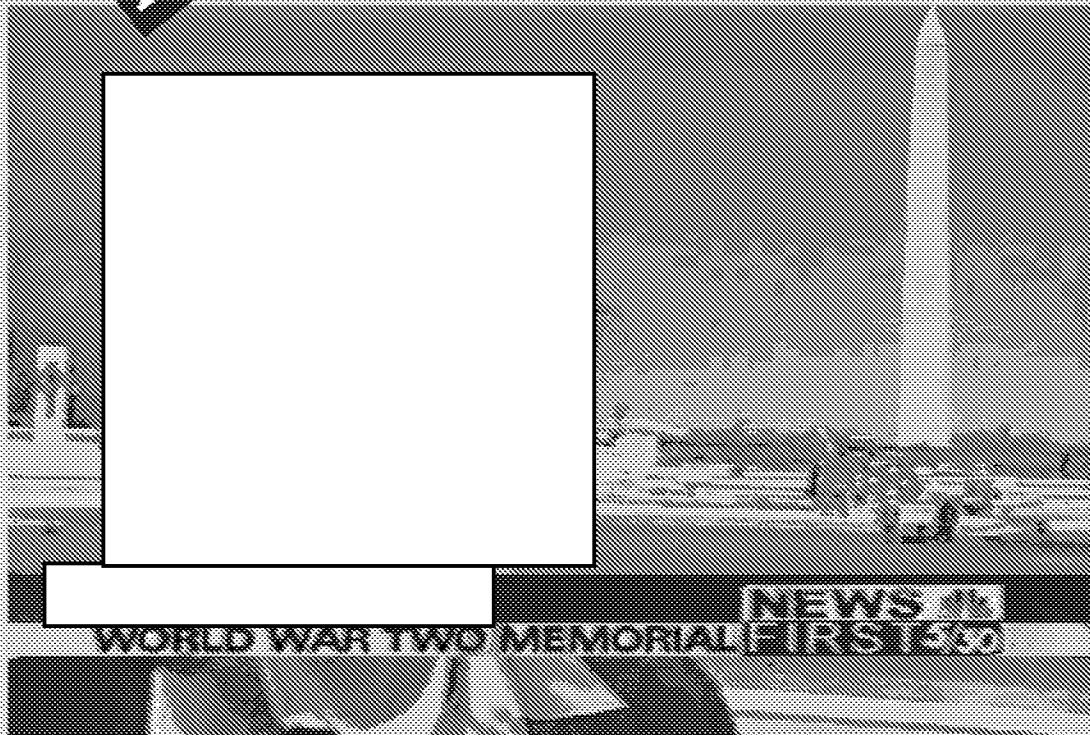
**Equal Employment Opportunity Specialist  
Office of EEO Affairs**

Prior to beginning my Bureau career in 1982, during my junior and senior year, I worked part-time for the Gallaudet University's Department of Safety and Security. As a student monitor, I helped involve students in campus concerns, rode campus patrols, and entered student and motor vehicle information into databases. I also accompanied the security officers to police departments when they needed sign language interpretations.

As I'm deaf, you might be curious how someone from the Department of Safety and Security reached me while I was out on campus. We didn't have pagers, but they loaned me their walkie-talkies. When they beeped me, I felt a vibration from the walkie-talkie; I went directly to the office to find out what was up.



**PRIORS**



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[Redacted]

**Public Affairs Specialist  
Office of Public Affairs**

b6

Prior to joining the FBI, I was [Redacted] for the National World War II Memorial Campaign. (The Memorial, located on the National Mall in Washington, DC, honors the 16 million who served in the U.S. armed forces, the 400,000 who died, and all those who supported the war effort from home. The memorial, operated by the National Park Service, is open to visitors 24/7.)

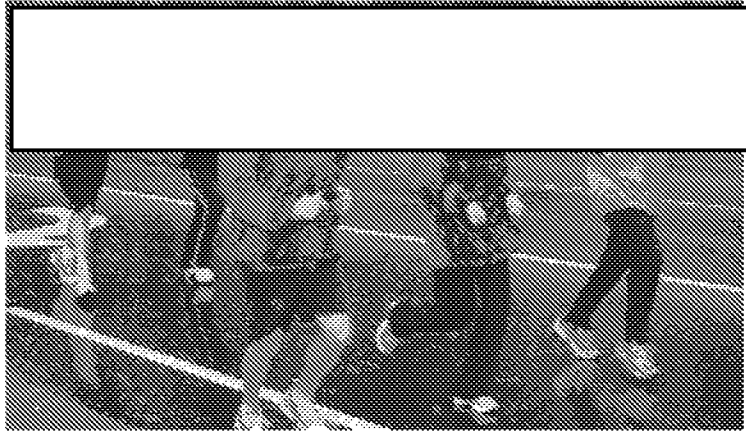
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A highlight of my job was orchestrating all domestic and international media prior to and during the Memorial's dedication ceremony on May 29, 2004. The publicity efforts drew 315,000 attendees and 750 news organizations. As the memorial's primary spokeswoman, I placed or appeared in hundreds of news stories.

Now when I go running at lunch, I pause at the Memorial to watch all the visitors!



# IN THE COMMUNITY



On April 20, 2010, *Knoxville* employees, along with 40 runners from ten law enforcement agencies, participated in the 2010 Special Olympics Torch Run to support the Special Olympics.

In the photo on the left (front row, left to right), SA [redacted] SA [redacted] and SA [redacted] and (back row) IA [redacted] and IA [redacted] tear up the road. And SOS [redacted] IA [redacted] [redacted] and IA [redacted] are in the photo on the right.



On May 14, 2010, Bureau personnel joined forces with more than 95 teams from local, state, and federal law enforcement agencies to compete in the 11th Annual National Police Challenge Race at the Secret Service Academy in Beltsville, Maryland. The event raises money for Concerns of Police Survivors (C.O.P.S.) and Honor Every Responsible Officer's Eternal Sacrifice (HEROES). Team Bureau won first place in the open division and fourth overall.

Front row (left to right)—SA [redacted] Washington; Investigative Specialist [redacted] [redacted] Newark; SA [redacted] New York; [redacted] Fresno PD; [redacted] Fresno PD; Staff Operations Specialist [redacted] Washington; SA [redacted] New York; and SA [redacted] New York

Back Row—SA [redacted] Washington; SA [redacted] New York; SA [redacted] New York; SA [redacted] New York; SA [redacted] New York; SSA [redacted] Newark; and [redacted] MTA PD

SA [redacted] New York; SA [redacted] New York; and SA [redacted] [redacted] New York; are not pictured.





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Bureau personnel in Camp Slayer hosted the O'Neill Memorial 5K Fun Run on Victory Base Complex in Baghdad, Iraq. The April 10, 2010, event was dedicated to the memory of SSA John O'Neill—who was killed in New York on September 11, 2001—and 375 runners representing all military branches, various government agencies, and contract employees participated.

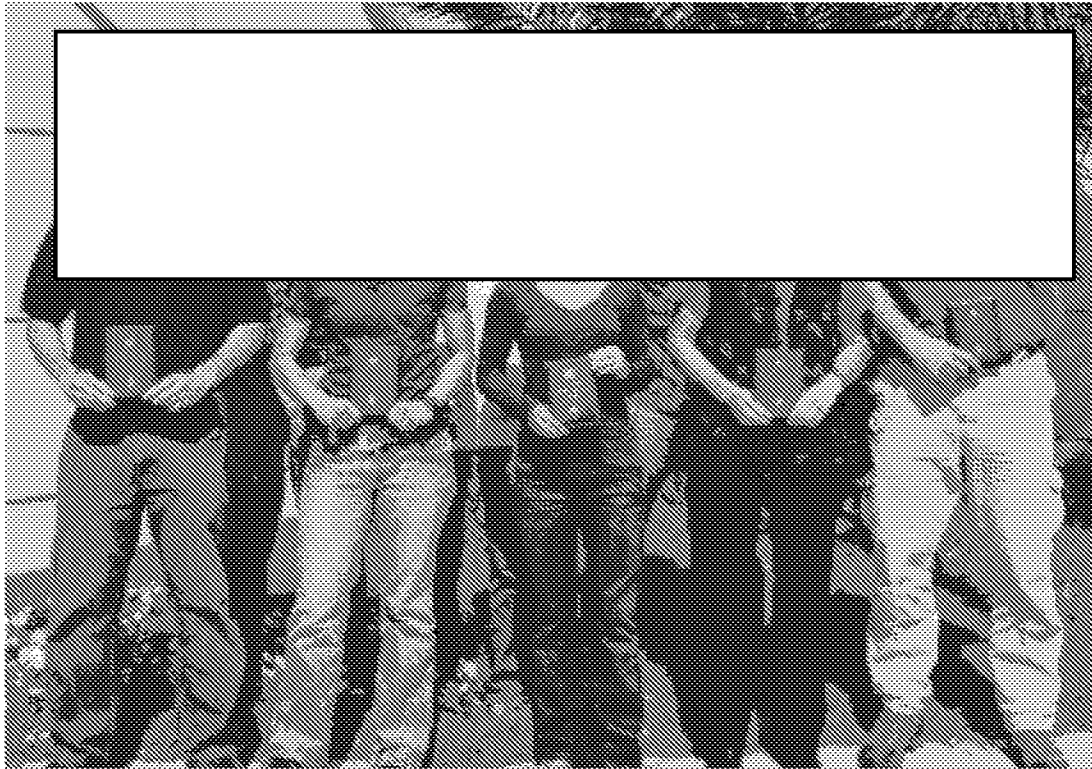
The FBI Agents Association (FBIAA) generously provided t-shirts, which were awarded to the first 225 finishers. In return, FBI Camp Slayer raised \$1,810 for the FBIAA Memorial College Fund.

Current Bureau Slayer personnel are SA [redacted] San Francisco; SA [redacted] Washington; SA [redacted] Los Angeles; SA [redacted] Boston; SSA [redacted] Phoenix; LS [redacted] San Diego; SA [redacted] San Diego; SA [redacted] Washington; SST [redacted] Salt Lake City; ET [redacted] OTD; and IA [redacted] Weapons of Mass Destruction.

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*Mobile Field Office runners participated in the 33rd Annual Azalea Trail Run 10K on March 27, 2010—which was sponsored by the Port City Pacers, a non-profit chapter of the Road Runners Club of America, dedicated to educating Mobilians about the health benefits of running. Team Mobile took first place in the Small Corporate Group category.*

Financial Analyst [redacted] SA [redacted] (IT Specialist [redacted]  
[redacted] SA [redacted] and SA [redacted] are on the front row (left to  
right). And SA [redacted] IT Specialist [redacted] and SA [redacted] are on  
the back row. Not pictured is [redacted]

[redacted] took the photo.

**For more news and photos spotlighting community activities,  
see the Office of Public Affairs' [redacted] 's site.**

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**Christopher J. Meyer**



SSA Meyer passed away unexpectedly on May 5, 2010. He left behind a loving family, close friends, and a tight-knit group of colleagues.

Chris joined the Bureau in 1986 as a first-office agent in the San Diego Field Office. When Director Mueller visited San Diego in March 2010, he asked all management employees about their assignments. Chris—in an attempt to deflect attention that he had served his entire career in beautiful San Diego—answered with his notorious, impeccably delivered, dry humor. "Sir, I have been in the FBI for 23-plus years and have been in San Diego for more than 10 years."

During his career, he specialized in counterterrorism work; during the last six-and-a-half years, he worked diligently as a counterterrorism SSA. His supervisors and fellow agents relied on his sound judgment, even keel, and articulate presentation. His leadership was ever-present and effective, yet somehow softly exhibited; likely unbeknownst to him, he had a tremendous following. He was to many people their comfort zone. Chris led by example, was humble, and did not take anything too seriously for too long. He was a well-balanced man. And he was a man of faith, integrity, and honesty.

Chris raised a beautiful family with his [REDACTED]

b6

[REDACTED] His family was his pride and joy, and nothing made him feel more at peace than being in their company. He enjoyed living a simple life with simple pleasures and looked forward to a peaceful retirement with [REDACTED]

During his memorial service, his pastor said it was not easy to find a favorable explanation for Chris' passing. He told Chris' children that their parents gave them all that they would need to be successful in life. Chris ensured that his contributions in life were lived out in his children. Apart from some unfinished touches to his backyard, he left nothing undone.

More than 400 people attended Chris' memorial service; no one attended out of obligation. Chris touched many lives and left a unique, irreplaceable, special impression with us. Within hours of his passing, people from around the world called to express their condolences and to simply talk about him.

We are all proud to have had Chris in our lives. We are better for it. We love him and will miss him tremendously. Chris, may you rest in peace and enjoy your chuckles as you watch us make our way through life.

In July 2010, a Joint Terrorism Task Force conference room in the San Diego Office will be dedicated to Chris—the Christopher J. Meyer Conference Room.



**William Scott Powell**

William (Willie) Powell, a special agent in the New York Office's Special Operations Division, passed away unexpectedly on May 23, 2010. He was 50 years old.

Willie entered on duty as a special agent in 1987, working organized-crime matters during his early career. He also worked on several squads and served in a number of supervisory roles, ultimately joining the Aviation Squad in February 2008.

Willie was well respected among his colleagues; a friend to everyone and a beloved member of the New York Office. He was energetic and compassionate and volunteered for anything that would help others or simply make them happy. Willie will always be remembered for his youthful enthusiasm and genuineness. His friends and colleagues in the New York Office already miss his boundless energy and tireless spirit.



[redacted] survive him.

b6

*Willie did not do this job for the glory, but because he loved what he did and took pride in his work no matter what the assignment. He always said his job was to make everyone else happy. He maintained a youthful enthusiasm for his work, even after many years on the job. He was a great agent, an even better friend, and someone you could always rely on. Acting/ADIC [redacted]*

b6

*Willie and I were partners working organized crime from the late 1980s to the mid-1990s. There was nothing phony about him; what you saw was what he was. That fact and his naturally friendly personality and sense of humor were invaluable assets on the street, especially when it came to developing informants. His easy manner with people often led to the discovery of important information. Even people we were trying to put in jail seemed to enjoy talking to Willie. His other major personality trait was his fierce loyalty to his family and friends. He was a devoted husband and father, and if you were his friend, you had someone you could rely on in any situation. He will be sorely missed. Contract Investigator*

[redacted] **Criminal Division**

b6

*Willie never worried about getting his hands dirty, he cared about everyone, and in a tough situation, there is no one with whom I would rather go through a door. SSA [redacted] Training Squad*

b6



### Karen L. Smith



Karen Smith, a contract specialist in the Finance Division's Quantico Contracts Unit, lost her battle with cancer on May 21, 2010.

Karen began her Bureau career in 1983. She held a variety of positions, including secretary, supply clerk, supply technician, intelligence assistant, and intelligence research analyst, before coming to the Procurement Section in 1992.

Karen touched the lives of many and left a lasting impression on her Bureau peers. She was a great friend, was fun to work with, and enjoyed life. Karen's family, friends, and colleagues will miss her enthusiastic and positive personality. A large gathering celebrated her life at the St. Louis Parish in Clarksville, Maryland, on May 28, 2010.

She loved her family, including her wonderful cats. [redacted]

[redacted] three grandchildren, and one great grandchild survive her.

b6

*"When did Karen and I become such good friends? It's difficult to pinpoint the day or the situation. All I know is that one morning I awoke and noticed how important she had become to my life. I will miss her greatly; her memory will live on."*

**Contract Specialist** [redacted]

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Albuquerque hosted Indian Country's Law Enforcement Training for Safety and Survival In-Service on May 3-7, 2010, and representatives from federal, state, local, and Indian law enforcement attended. Their training included mental preparation, firearms, tactics, vehicle stops, arrest protocol, and fully interactive training scenarios using simunition weapons.



Editor

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Associate Editor

[Redacted]

Lead Designer

[Redacted]

Product of

Office of Public Affairs

Employee Communications Unit

UC

[Redacted]

*The Investigator*, a bimonthly magazine by and for FBI employees, premiered in 1932. Its mission was and remains to increase employee understanding of FBI priorities, operations, and history and to help keep employees connected with one another.

b6

*The Investigator* contains information about FBI employees and activities that is not available to the public. *The Investigator* is only published online. The magazine may be printed, but reasonable care should be exercised regarding disseminating this magazine. This magazine is subject to the provisions of the *Freedom of Information/Privacy Acts*.

All Bureau employees are invited to submit new information or related information about any previously published story to *The Investigator's* Editor. See instructions for Authors.

Office of Public Affairs  
AD Michael P. Kortan





# THE INVESTIGATOR

September/October 2010

## IN THE SPOTLIGHT

### 2 The Charlotte Field Office

## DEPARTMENTS

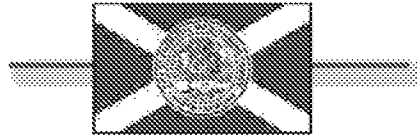
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All Bureau employees are invited to submit new information or related information about any previously published story to *The Investigator's* Editor. See Instructions for Authors.

# Charlotte Field Office

This *Investigator* issue spotlights some Charlotte Field Office employees; read their stories about living and working in North Carolina.



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The photo shows the *Dateline* crew shooting interviews with SSA [redacted] (retired, to the immediate left of flag) and SA [redacted] (to the right of the flag).

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*Dateline* NBC producers and camera crew were in Wilmington, North Carolina, for two days in February 2010 shooting a two-hour program about the murder of FBI employee, **Melissa Mooney**. The program aired on July 12, 2010.

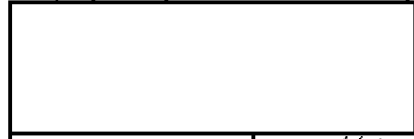
In 1999, Melissa was a support services technician in the Wilmington Resident Agency when she was attacked and killed in her home. SA [redacted] and SA [redacted] (retired) spent nine years developing a case and tracking down [redacted]. A jury in Wilmington found [redacted] guilty of murder in the summer of 2008. On June 1, 2010, the North Carolina Court of Appeals unanimously upheld [redacted] first-degree murder conviction. He is serving life without parole in Central Prison in Raleigh.

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After more than a year of anticipation and preparations, Raleigh Resident Agency employees—



—moved into their new stand-alone building in October 2009. The new 25,178-square-foot facility includes a fitness center, two automobile bays, and a large command center/training room, which was used this past winter for Raleigh RA's first Citizens' Academy.

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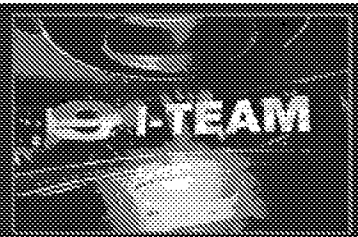


SA [redacted] SA [redacted] and SA [redacted] are shown during a SWAT demo for the Citizens' Academy on March 20, 2010, in Raleigh, North Carolina.

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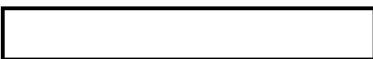
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CBS affiliate WNCT interviewed SA [redacted] on May 25, 2010, about the new militias that are forming in North Carolina and about how the Bureau investigates cases involving militias. [Click here to play segment.](#)



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**Investigative Operations Analyst  
Raleigh Resident Agency**

My first position in the Raleigh RA was as a rotor clerk. I had responsibility for hundreds of case files and for processing all of the documentation for those files. (Times have changed, haven't they?)

As an older member of the staff, I had no problem warning SAs to be careful when they entered their documents. In fact, if they were careless and made errors continuously, I threatened to slap them. Thus, I became known as "The Slapper."

One day as I introduced myself to a new special agent who had just arrived from Quantico, I explained "The Slapper" name. As I walked away smiling, I thought he looked rather nervous.


Later the new agent asked his training SA, "Does she really hit people?" The newbie was assured that I gave a three-month probationary period.

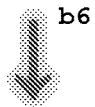
No, I don't slap anymore; now that I'm a grandmother, I hug.

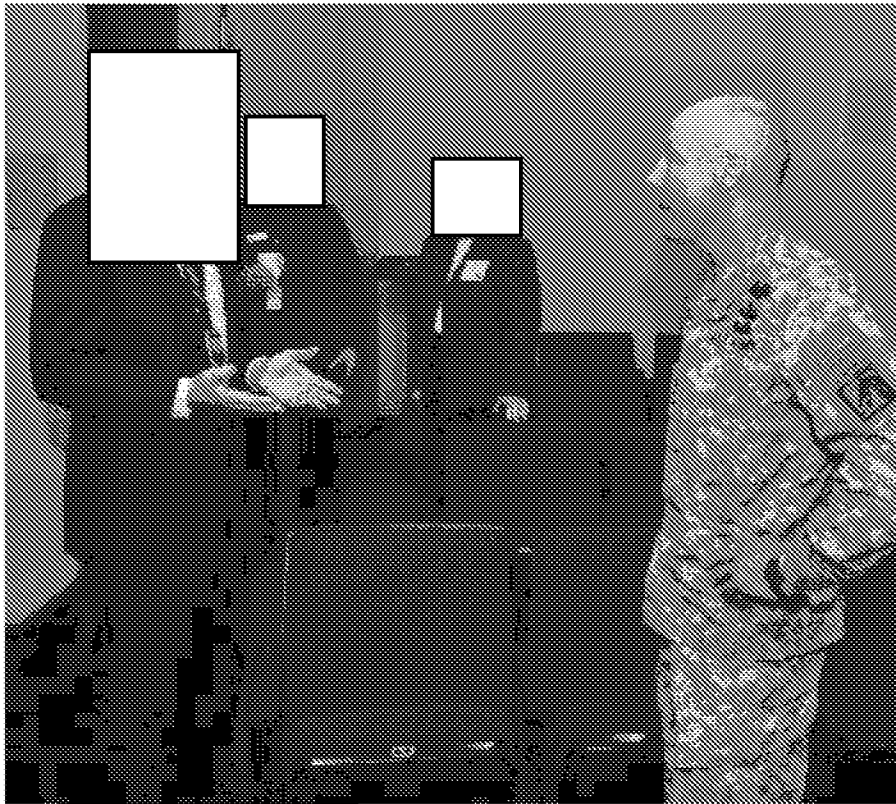


I am truly blessed to be working with such dedicated, intelligent, caring, and fun-loving people while performing a job with a purpose for which I am passionate.



 is surrounded by her family during a trip to the Outer Banks, 2008.





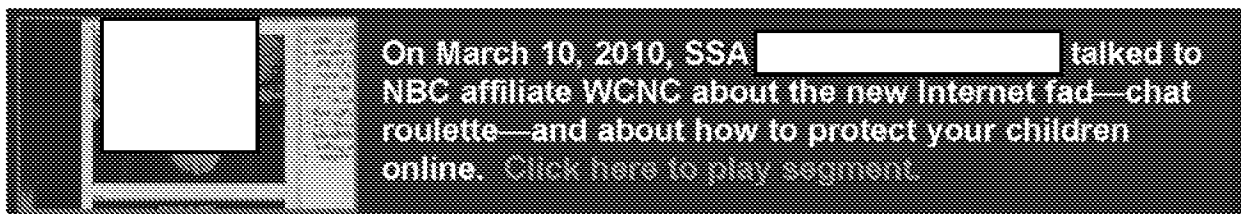
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SSA [redacted] is pictured conferring with Lieutenant General Frank Heimick, Fort Bragg Commander, at the conference. (SA [redacted] is in the background with an attendee.)

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Fort Bragg's realignment project will bring an influx of more than 100,000 armed forces and their families to the Fayetteville region by 2011. This population increase will attract dozens of companies that are contracted by the federal government to provide goods and services to the men and women who protect our country. It's no secret that our nation's adversaries have an interest in the information these businesses may provide.

Charlotte Field Office personnel developed a new way to battle espionage and cyber threats in North Carolina by organizing a first-of-its-kind conference, which was held on March 22, 2010, at the Airborne & Special Operations Museum in Fayetteville. During the conference, Charlotte and military personnel briefed company representatives about ongoing espionage and cyber cases to give them an understanding of how serious the threat is in North Carolina.



On March 10, 2010, SSA [redacted] talked to NBC affiliate WCNC about the new Internet fad—chat roulette—and about how to protect your children online. [Click here to play segment.](#)

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## Triangle Terror Takedown

The Triangle Terror Takedown was the result of more than two years of investigative and strategic planning. The Raleigh Joint Terrorism Task Force led the multiyear, multiagency investigation along with the North Carolina Information Sharing and Analysis Center. The FBI Hostage Rescue Team and SWAT teams from the *Atlanta, Charlotte, Norfolk, and Washington Field Offices* and our law enforcement partners in North Carolina played key roles.

On the morning of July 27, 2009, agents arrested a group of homegrown terrorists in North Carolina who were heavily armed, organized, and making plans to wage jihad overseas. The seven men—including a father and his two sons—were charged with providing material support to terrorists and conspiring to murder, kidnap, maim, and injure people overseas. The [redacted] once fought in Afghanistan and trained in terrorist camps in Pakistan and Afghanistan. All of the defendants are North Carolina residents, and all but one are U.S. citizens. b6

The seven-count indictment details a conspiracy that began in earnest in 2006 and continued until shortly before the arrests. The defendants trained in the United States for battle and were willing to die as martyrs. They raised money to support their training and recruited and radicalized others to further their cause overseas. In one case, [redacted] traveled in March 2006 with one of his sons to Gaza to introduce him to people who believed violent jihad was a religious obligation. A year later, [redacted] and several of the defendants went to Israel to wage jihad but returned without success. b6

The indictment details the arsenal the defendants built up over several years, including handguns, assault rifles, and a Bushmaster M4A3 that [redacted] allegedly received illegally in 2006. The defendants practiced with the weapons and developed their military tactics on private property in rural Caswell County. The trial is expected to go on as planned in September; however, several defendants have asked for continuances. b6

**"The threat that terrorists and extremists pose to America and our allies has not dulled or gone away,"** said SAC Owen Harris. **"These arrests show there are people living among us—in our communities in North Carolina and around the United States—who are honing their skills to carry out acts of murder and mayhem."**



SSRA [redacted] is shown with [redacted] the day he was arrested. Some of the arsenal is also pictured. (Click on arsenal photos to enlarge.) b6

(This information was excerpted from [redacted] (Office of Public Affairs) July 27, 2009, article *Terrorism Takedown: Seven Charged in North Carolina*, which was published on the FBI.gov Internet site.)





[Redacted]

**Community Outreach Specialist**

The Charlotte Field Office encompasses the entire state of North Carolina, which has a population of 9.2 million—making it the tenth most populous state in the country. I am proud to be the community outreach specialist for Charlotte's Community Outreach Program, which serves as a catalyst for engaging the diverse communities in our state.



[Redacted] (in pink shirt) poses with members of Charlotte's first Youth Academy.

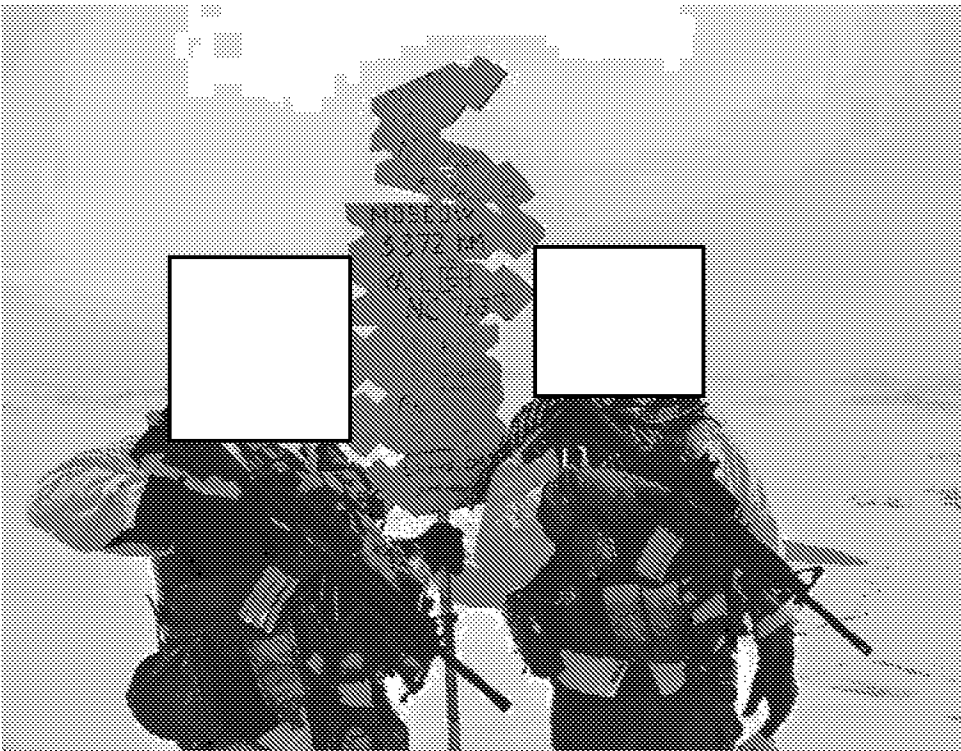


Charlotte hosts two Citizens' Academies annually. (Citizens' Academies are eight-week programs that give business, religious, civic, and community leaders an inside look at the FBI.) SA [Redacted] (in black polo shirt) helps a Citizens' Academy member take aim during a recent event.



Charlotte coordinated a town hall meeting at a mosque on October 24, 2009. Law enforcement officials and Muslim community members met to discuss issues of mutual concern. SAC Owen Harris is pictured (2nd from the left of the lectern) during the fruitful exchange.





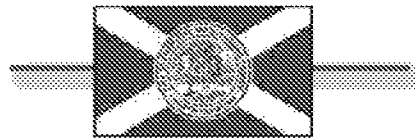
SA [redacted] and SA [redacted] (both members of Charlotte's SWAT) posted a road sign on a snowy mountaintop near Kabul, Afghanistan, pointing in the direction of home—Raleigh, North Carolina—more than 7,000 miles away. Agents from other field offices, who have served TDYs, also posted their mileage from home.

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As part of the Major Crimes Task Force—Afghanistan, SA [redacted] and SA [redacted] helped train members of law enforcement in Afghanistan to investigate public corruption, organized crime, and kidnappings. Their first group of 30 trainees graduated on March 11, 2010.

Both agents are now back home with their families.



On May 27, 2010, while SA [redacted] (on the right) was deployed to Legat Kabul, Afghanistan, General [redacted] Afghanistan Ministry of Interior, recognized him for his service to the Major Crimes Task Force, which is charged with corruption, kidnapping, and financial-criminal investigations.



On May 21, 2010, NBC affiliate WCNC filmed agents unloading a van full of suspected gang members who were rounded up in Wadesboro, North Carolina. More than a dozen were arrested. [Click here to play segment.](#)

b6



[REDACTED]  
Special Agent  
(now Philadelphia Field Office)

In 2000, law enforcement first noticed a La Mara Salvatrucha (aka MS-13) problem in Charlotte after a gang shooting at Lake Wylie (a reservoir located in North and South Carolina). The Charlotte-Mecklenburg Police Department created a gang unit shortly thereafter and began gathering intelligence on MS-13.

The Charlotte Field Office opened an MS-13 case in 2003, which focused primarily on members who were selling drugs, typically resulting in state charges or deportation.

I started on the Safe Streets Gang Task Force in October 2007. That same month, an MS-13 member approached Officer [REDACTED] a task force officer from the Charlotte-Mecklenburg Police) and offered his cooperation. His motivation to cooperate was to prevent his younger brothers from following in his footsteps. He also used this opportunity as a way to leave the gang.

TFO [REDACTED] and I quickly began using the source to gather as much intelligence as we could on MS-13's structure and criminal activity in Charlotte, its connection to other states, and how it was being controlled by leaders in El Salvador.

We made 300 hours of recordings—gang organization meetings, drugs and firearms purchases, and a Title III wiretap. We spent six months intercepting and preventing MS-13 violent criminal activity, gathering evidence, and conducting interviews; it all became the foundation for the 26-defendant RICO case.

**"Gangs have no place in our communities," said SAC Harris. "The jury's finding today sends a message to those gang members who think they can avoid responsibility for their deeds. We will not stop going after them. The people and agencies that took part in this investigation and prosecution prove perseverance and commitment pay off."**

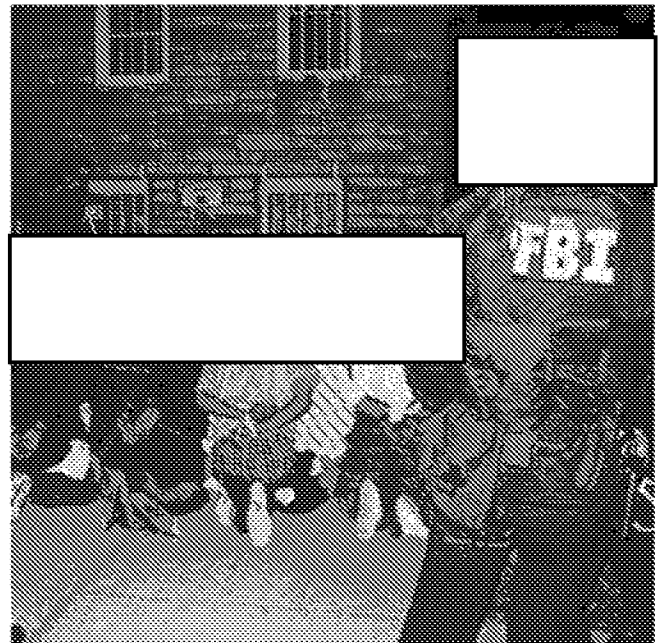
It was always our intention to build a conspiracy case on MS-13; however, we never realized how big this case would eventually become—especially the international aspect of it and the publicity the case received in El Salvador. We became so reactive trying to prevent the daily violence that we had little time to look ahead.

The gang continued to send members to Charlotte to organize, so we knew the only way to dismantle their criminal operations was by building a large case that would result in the arrest of the most dangerous gang members.

In February 2008, we began intercepting calls from gang leaders, who were incarcerated in El Salvadoran prisons, to their Charlotte gang members. We learned how organized the gang really was, not just in El Salvador, but also in the United States. We also learned that gang members were sending money to the incarcerated leaders via Western Union.

After attending the May 2010 international case coordination meeting in El Salvador, we also learned that this case has made a significant impact on MS-13, not only in Charlotte and El Salvador. Sharing our experiences and knowledge with other Bureau agents and local, state, federal, and international law enforcement agencies has also been beneficial. However, the gang continues to grow stronger and more organized, not only in Latin America, but in our country as well, and our work in combating this gang is far from over.

(Article continued on next page)



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The Bureau's MS-13 National Gang Task Force helped us identify gang members traveling interstate. And they connected us with the Transnational Anti-Gang Task Force that was instrumental in identifying and locating several gang members. The Task Force also gave us telephone link analysis and evidence that was critical in the successful prosecution of this case.

Because this case took several years from beginning to end, it was sometimes difficult to see the light at the end of the tunnel. It occasionally seemed like all we did was put out fires. But when it all came together, we received that sense of accomplishment we were looking for.

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One result of this long-term, ongoing investigation is the first death penalty conviction in U.S. history for an MS-13 member.

On [redacted] a jury found [redacted] guilty of conspiracy to participate in racketeering; two counts of murder in aid of the racketeering enterprise known as MS-13; two counts of murder resulting from the use of a gun in a violent crime; possession of a firearm by an illegal alien; one count of extortion; and two criminal counts associated with witness tampering or intimidation. On April 28, 2010, a jury of North Carolina citizens voted to unanimously impose the death penalty on [redacted]

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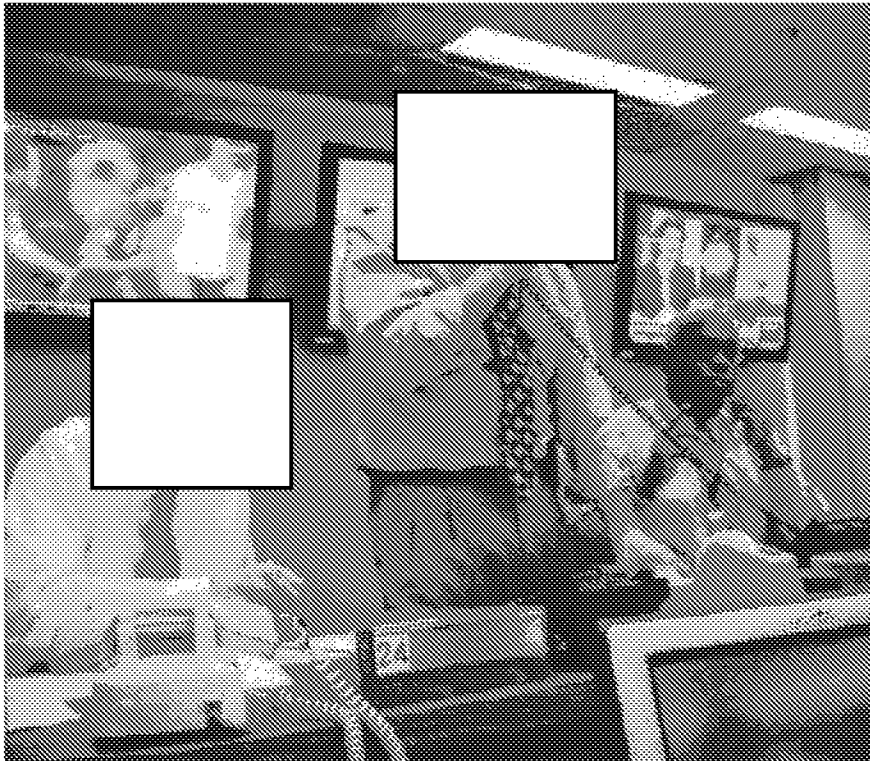


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The photo shows (left to right) [redacted] DOJ gang attorney; AUSA [redacted] AUSA [redacted] Linguist [redacted] Charlotte; SA [redacted] Charlotte; and SA [redacted] Legat San Salvador.

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ASAC [redacted] SSA [redacted] and SAC Gerald Rose

(left to right), pictured in the New York Operations Center, coordinated the arrests of 10 alleged Russian agents in a counterintelligence operation on June 27, 2010.

The case is the result of a multiyear investigation conducted by the FBI, the U.S. Attorney's Office for the Southern District of New York, and the Justice Department's National Security Division. The criminal complaint in the case states that the alleged spy ring was to obtain targeted information, such as U.S. data on how terrorists use the Internet, U.S. policies in Central Asia, problems with U.S. military policy, and Western estimates of Russian foreign policy. The defendants were given a long-term mission to "develop lies in policy-making circles in U.S." and report back. The objective was to obtain secrets and other information that would boost Russia's efforts to influence the U.S. government.

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The Kenner Police Department asked the Bureau to help recover a handgun that was used in a homicide. During the week of May 23-27, 2010, *New Orleans'* ERT, *New York's* USERT (Underwater Search and Evidence Response Team), and *Miami's* USERT searched a small lake outside of New Orleans. Prior to the dive, four alligators were spotted in the area. The murder weapon was recovered, and no alligators were shot (but seen throughout the dive mission).

Pictured are (left to right) SA [redacted] New York; SA [redacted] New York; Sergeant [redacted] SJSC; and SA [redacted] New York.

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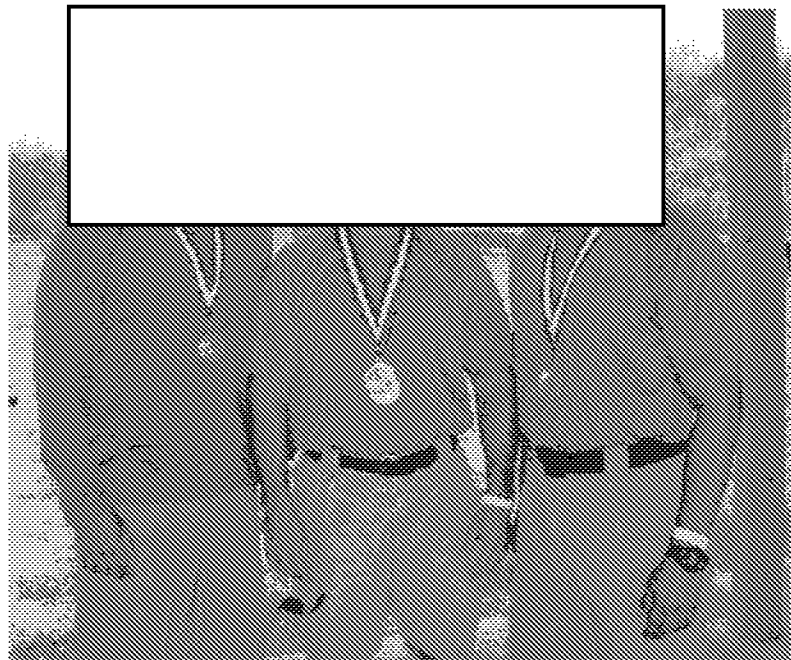




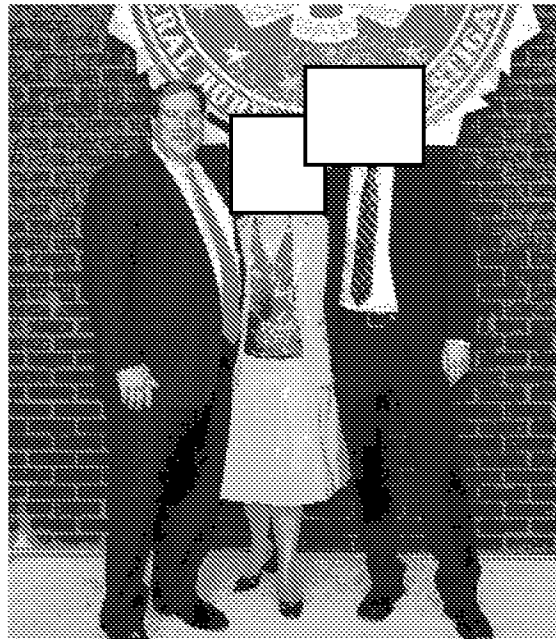


On June 18-19, 2010, agents from San Antonio competed in the Texas Police Olympics—a statewide event held annually for members of the law enforcement community.

Teammates (left to right) SA [redacted] [redacted] SA [redacted] and Sergeant [redacted] Texas Alcoholic Beverage Commission, took home the gold in the team tactical pistol competition. SA [redacted] won the silver in the individual pistol category. And SA [redacted] won the gold in the Texas Pentathlon—an event formerly known as Toughest Cop Alive.



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SAC James H. Davis (pictured on the left) was the master of ceremonies at the Denver Field Office's new building dedication on June 30, 2010. Pictured on the right is a little bit of Denver history and history in the making—EAD T. J. Harrington was SA [redacted] [redacted] Denver field training agent way back when, and SA [redacted] is now SA [redacted] field training agent.

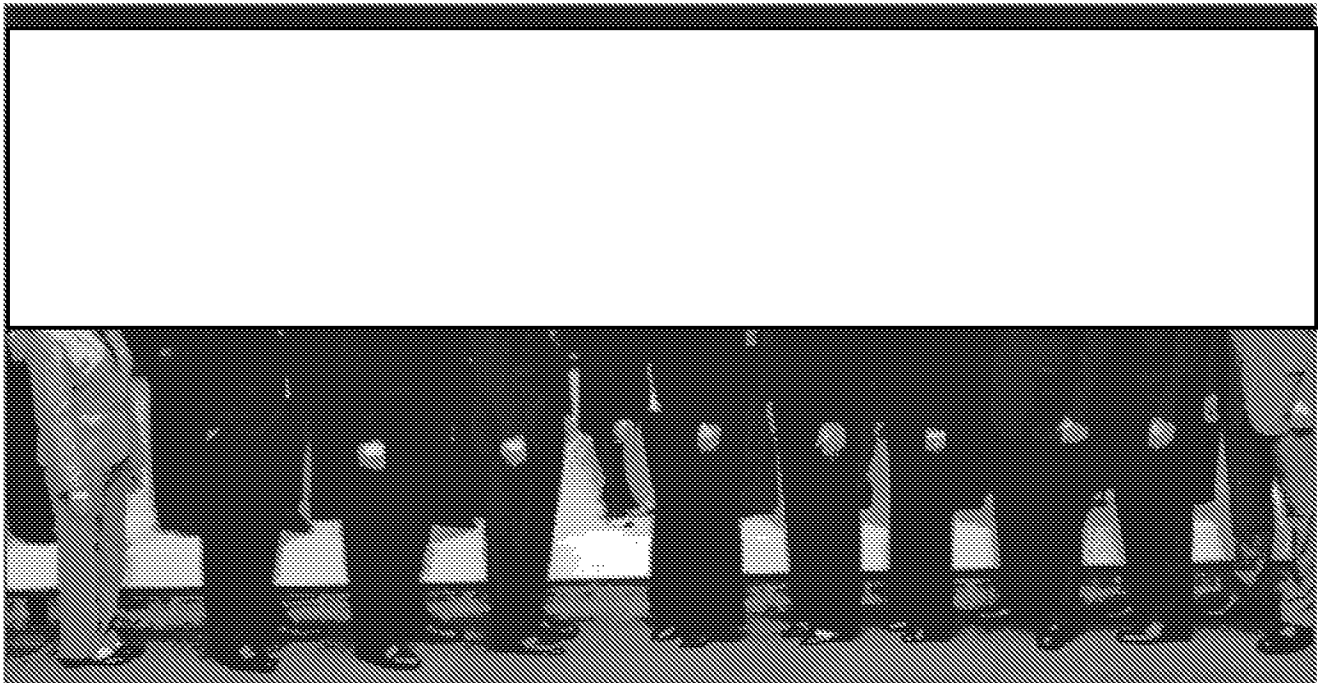
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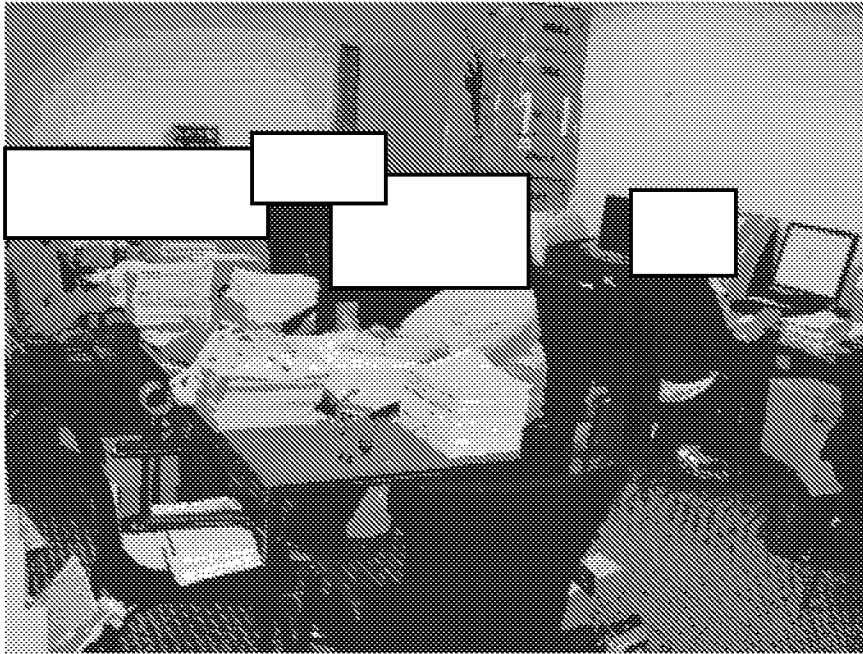
[redacted] supervisor for the Law Enforcement Online (LEO) Unit, *CMS*, is shown speaking to 1,000-plus attendees at the 2010 National Retail Federation (NRF) Conference, which was held at the Georgia Conference Center in Atlanta, Georgia, June 14-16, 2010. His topic was the partnership between the Bureau and the NRF, and he mentioned the Law Enforcement and Retail Partnership Network database that is now available to U.S. law enforcement via the LEO network.

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Graduates of the first six-week Forensic Accountant Core Training Session posed on July 1, 2010.

[Click to enlarge.](#)



From February 24 through mid-March, 2010, members of *Records Management Division's* DocLab Fly Team deployed to The Hague, Netherlands, where they scanned and digitized 219 boxes of documents in support of a *Washington Field Office* investigation.

Shown scanning and preparing documents are (left to right) MAPA

[redacted] RCS [redacted]

[redacted] SA [redacted]

MAPA [redacted] and RCS

[redacted] The rest of the

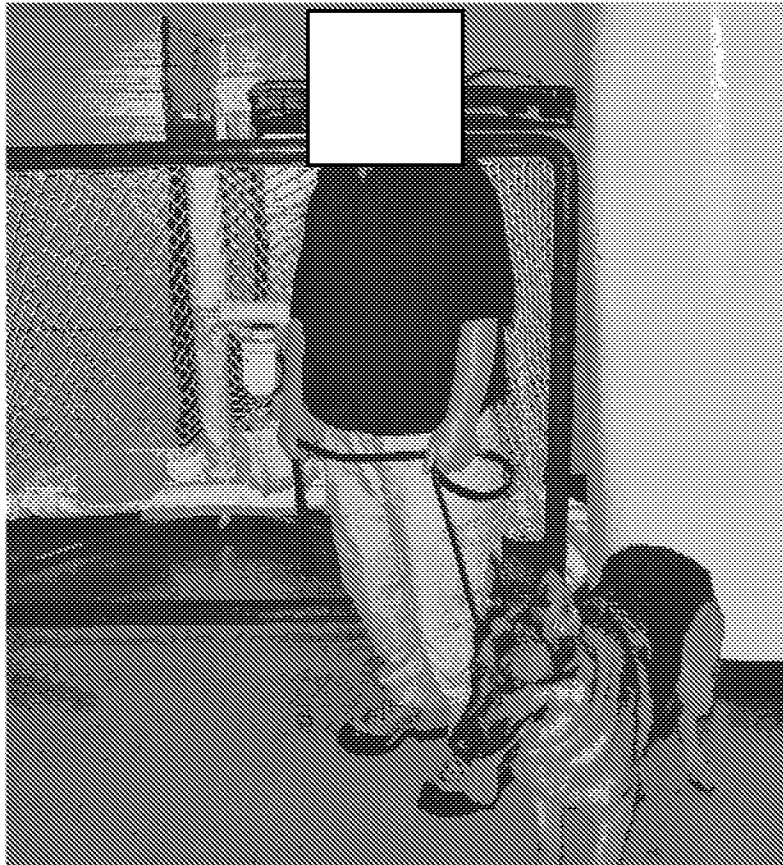
team, not pictured, included MAPA

[redacted] LPA [redacted]

[redacted] LPA [redacted] and

RCS [redacted]

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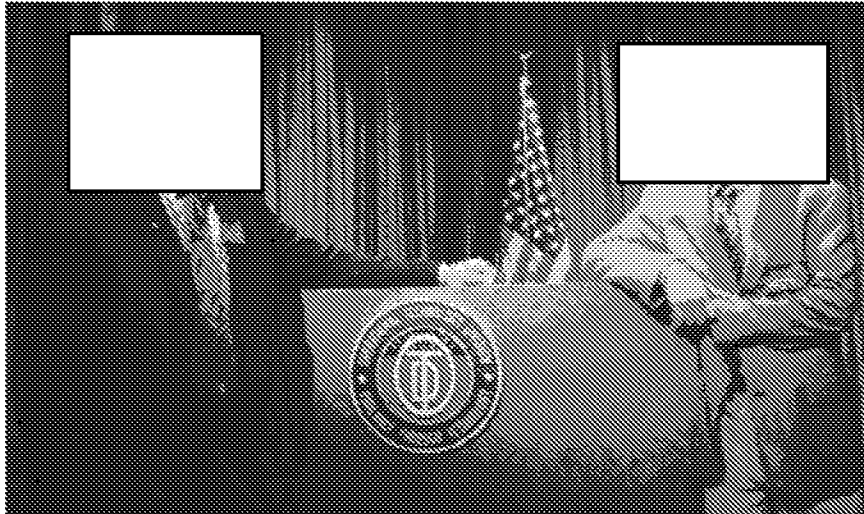


During the 2010 Stanley Cup Finals, *Chicago* provided support to the United Center, including K-9 sweeps of the facility before each Blackhawks home game. SABT [redacted] and K-9 Quendy take a break in front of the goals just before they are placed on the ice.

SA [redacted] took the photo.

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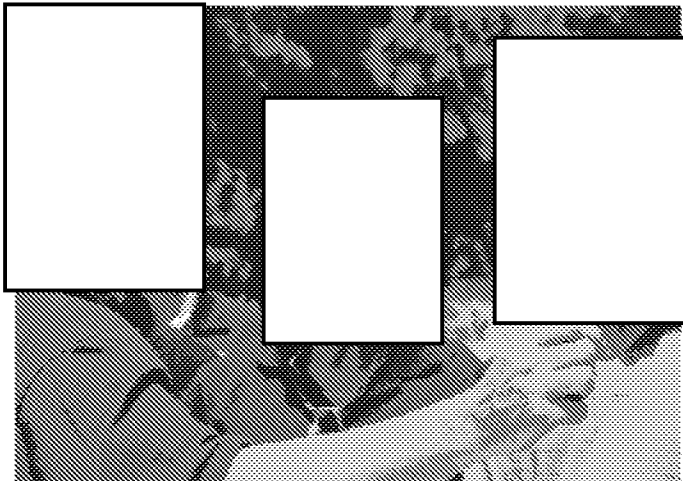


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The topic for the *Operation Technology Division's* fourth quarterly Technology Awareness Forum, held on June 23, 2010, was Geospatial Technology.

[redacted] program manager for the Vexcel Corporation, discussed the history of web mapping, current capabilities, and future technologies, such as advancements in augmented reality. SSA [redacted] (left) and [redacted] (right) take questions from the audience.

[Click to watch the presentation.](#)

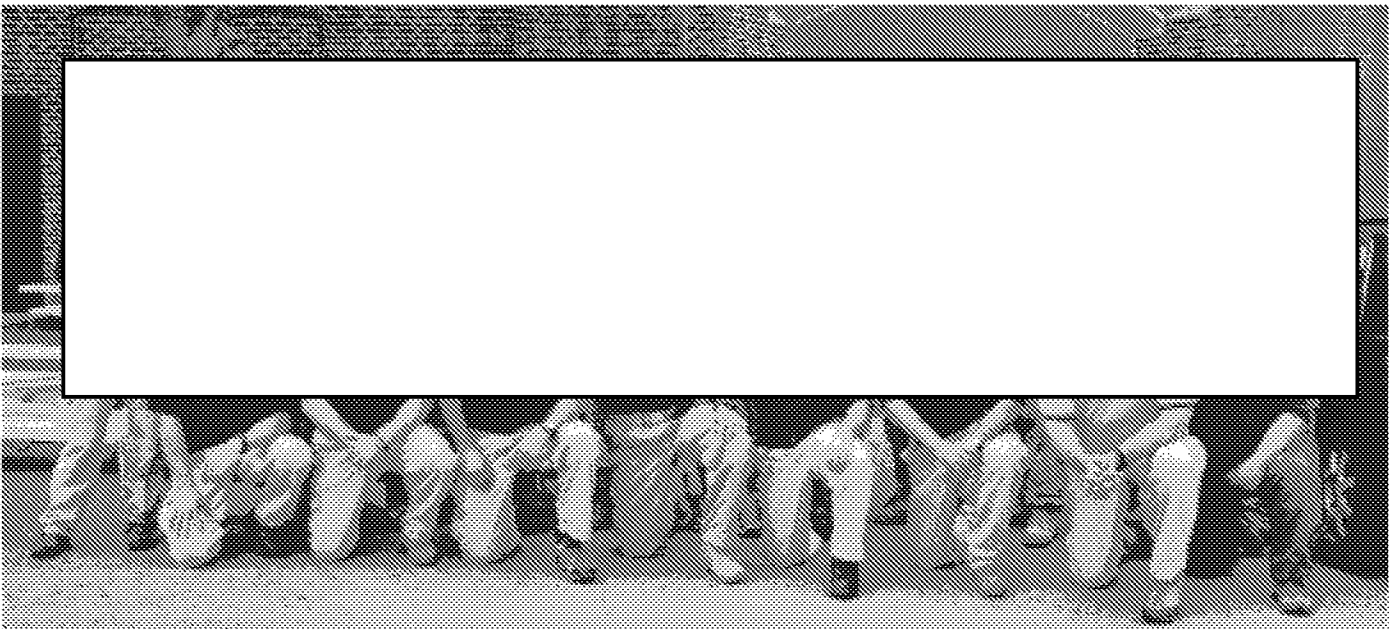


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On June 24, 2010, *New York* personnel taught law enforcement and public-safety officers—who attended the National Improvised Explosives Familiarization Training Course at the Joint Base McGuire-Dix-Lakehurst in New Jersey—about improvised explosives. And they executed explosions while students watched at a safe distance.

SABT [redacted] (pictured on the far left) taught attendees the different effects in blast pressure, incendiary thermal effects, and chemicals that create rapid fires versus immediate combustion.

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On July 15, 2010, members of New York's Firearms Training Unit conducted its second Familiarization Shoot at the indoor range at West Point for the Wounded Warrior Transition Unit (Wounded Warrior Transition Units help wounded members of the military transition back to active duty or return to civilian life.)

These Familiarization Shoots not only give these real-life heroes a chance to fire weapons used by the FBI, but also more importantly show them a small measure of appreciation for the sacrifices and hardships they have endured for us.

Afterwards, the Wounded Warriors were treated to a barbeque organized by [redacted] of SA [redacted] [redacted] who not only arranged for area merchants to donate all the food, but also did the cooking.

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Pictured with the Wounded Warriors are (left to right) SA [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] and SA [redacted]

[redacted] took the photo.

The Fifth Annual Matthew Inman Memorial Golf Outing and Auction will be held on September 25, 2010, at the Terre du Lac Country Club in Bonne Terre, Missouri.

Matt was born and raised in Missouri and assigned as a special agent in the *New York Field Office*. He passed away on May 2, 2006, because of injuries sustained in a motorcycle crash.

To date, the tournament and auction have raised more than \$55,000 to award two scholarships annually in Matt's name to graduating seniors at Bonne Terre High School, his alma mater.

To donate money (make out checks to the **Matt Inman Benefit Fund**) or items to be auctioned, mail to:

[redacted]

Any questions, call [redacted] or SSA [redacted]

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On June 24, 2010, the *Records Management Division's* Records Disposition Unit (RDU) transferred a tractor-trailer load (2,400,000 pages) of permanent Classification 100 case files to the National Archives and Records Administration (NARA) in College Park, Maryland. These historically valuable records, which date to 1939, document the FBI's investigation of domestic security matters, including German and Japanese espionage during World War II and Communist Party activities during the 1950s.

This transfer is a milestone for the Records Disposition Unit. Not only was this the largest single shipment in the unit's history, but it triples the unit's transfer goals for the fiscal year. Since October, RDU has transferred 11,450,000 pages of permanent records to NARA. By way of comparison, during the past three fiscal years, RDU transferred 7,800,000 pages of records to NARA.

Information Liaison Specialist [redacted] Archives Specialist [redacted] and Archives Specialist [redacted] are pictured (left to right).

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Special recognition goes to the *Operational Technology Division*: they provided drivers and a tractor-trailer to transport the records from Alexandria, Virginia, to College Park.

Here's your opportunity to tell everyone about a challenging case you've worked, a funny Bureau incident, or any work-related story.

Send a brief write-up (.doc), a recording of you telling your story (.mp3), or a short video (.mp4) to *The Investigator's* Editor. Whichever format you send, also send a photo (.jpg) of yourself!

Your submission will be considered for publication in an upcoming *Investigator*.



## Community Outreach Specialists Meet in Kansas City

[REDACTED]  
Writer  
Office of Public Affairs

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Building on the success of the first-ever Community Engagement Project, community outreach specialists and Citizens' Academy alumni concluded a successful week of training during the Community Outreach In-Service, held in Kansas City on June 28-30, 2010.

The week included sessions on the changing priorities of the outreach program, cultural awareness sessions, and special presentations from Deputy Director Timothy P. Murphy as well as Office of Public Affairs' AD Michael P. Kortan and Section Chief Nina Mrose.

The main theme of the conference was the need to be strategic—to tie community outreach activities to the priorities of the field office. Community outreach specialists and coordinators are expected to coordinate with their field intelligence groups in order to better understand their territory and the threats within it. They are also expected to identify areas where the field office could benefit from positive outreach activities.

*At the conference's opening reception,  
Community Relations Unit Chief [REDACTED]*

*[REDACTED] said he thought the soccer  
field project was a success and a good  
step in building relationships among the  
community and local, state, and federal  
law enforcement.*

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Conference breakout sessions covered the new policy framework for the program, ethics rules, record keeping, outreach to the Muslim and Arab-American communities, and using social media to promote the program.

But the highlight of the conference was Monday, when community outreach specialists and Citizens' Academy alumni kicked off the week by transforming a popular soccer field in a neighborhood plagued by gangs, drugs, and crime.

Conference participants worked through the heat to clear brush from the park, install picnic benches and bleachers, pick up trash, and line the fields. Local leaders from the mayor's office and Kansas City Parks and Recreation turned out to celebrate the field's dedication, which was marked by a soccer scrimmage between two local teams. Players from Kansas City's Major League Soccer team, the Kansas City Wizards, also hosted a soccer clinic for local athletes.

Conference attendees celebrated a successful week with an evening of jazz and barbeque, held at the American Jazz Museum/Negro Leagues Baseball Museum.

## IN THE COMMUNITY - COMMUNITY OUTREACH SPECIALISTS MEET

Six community outreach specialists were recognized for their efforts in 2009:

◆ *Most Outstanding Community Outreach Program*-- [redacted] *Knoxville*

◆ *Rookie of the Year*-- [redacted] *Cincinnati*

◆ *Best Collaboration with FBINCAAA*-- [redacted] *Cleveland*

◆ *Most Innovative Outreach Event*-- [redacted] *Seattle*

◆ *Most CRESTS in a Year*-- [redacted] *Chicago* 

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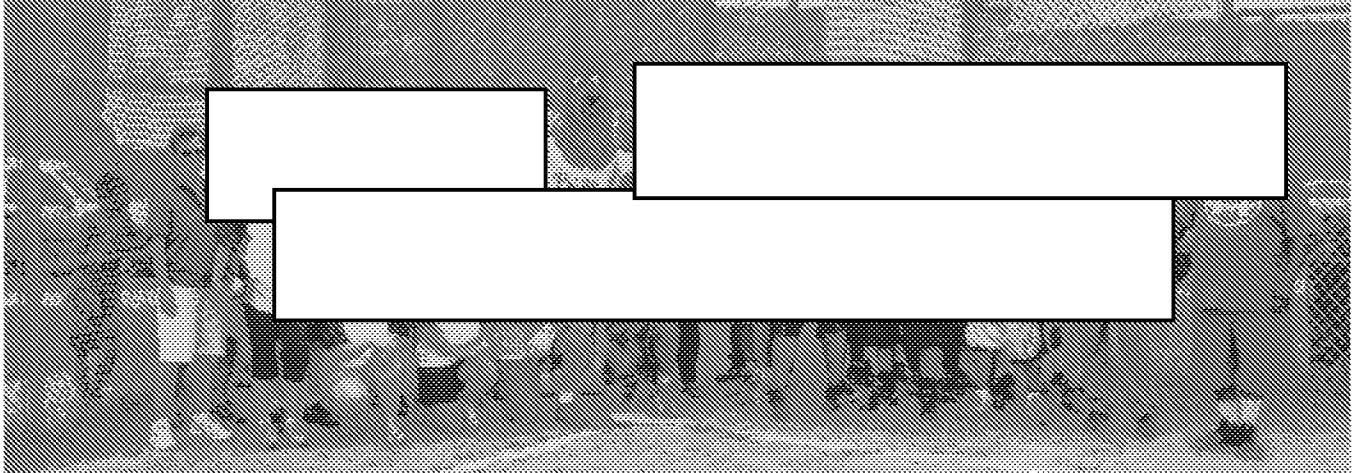
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Community outreach specialists and FBI Citizens' Academy alumni worked together to transform a soccer field and build relationships between local citizens and law enforcement.

[redacted] OPA, took the photos.

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[Click to enlarge image](#) and [click to see more photos from the park](#).



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On June 22, 2010, *Philadelphia* employees held their fourth annual community outreach softball game, playing against the parents and coaches from the Strawberry Mansion Youth All-Star Baseball League. The afternoon event included demonstrations and displays of specialized FBI units, visits from Philadelphia Phillies Ball Girls and the Phillies mascot—the Philly Phanatic—and refreshments. The FBI team emerged victorious in an offensive battle—25 to 19—bringing the series to 3-1 in favor of the Bureau.

Pictured with the Philly Phanatic are the FBI team (managed by SAC Janice K. Fedarczyk, far left) and representatives from the Strawberry Mansion team and league.

For more news and photos spotlighting community activities, see the Office of Public Affairs' [site](#).



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On June 27, 2010, muggy weather did not stifle the buoyant spirits of 6,000 runners, walkers, and wheelchair racers who participated in the New York Road Runners' Eighth Annual Achilles Hope & Possibility race/walk/wheel.

Achilles International—a non-profit organization that helps athletes with disabilities prepare for races and marathons—sponsors the five-mile event in Central Park.

For four years in a row, a team from New York participated, and they raised \$3,800 to purchase a hand-crank wheelchair for a member of the Freedom Team. Some of the New York team are pictured left to right—SA [redacted] IA [redacted] SA [redacted]

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[redacted] SA [redacted] SA [redacted] PAS [redacted]  
[redacted] AS [redacted] SA [redacted] SSA [redacted]  
[redacted] (now retired), SA [redacted] and AS [redacted]

## A Father's Wish

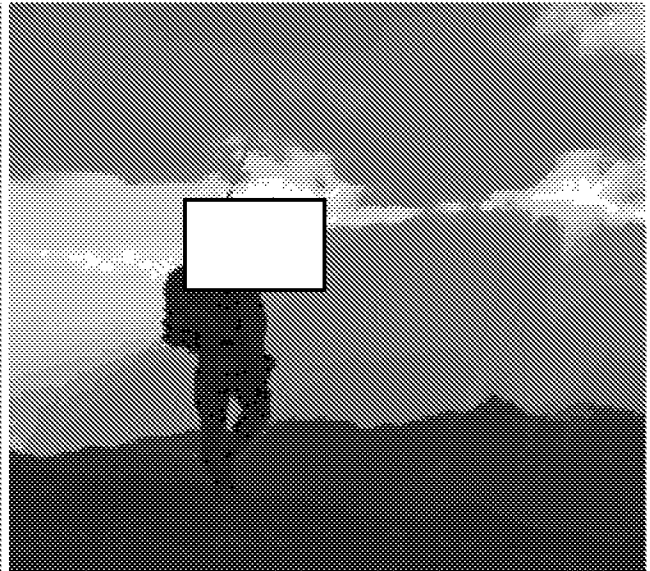
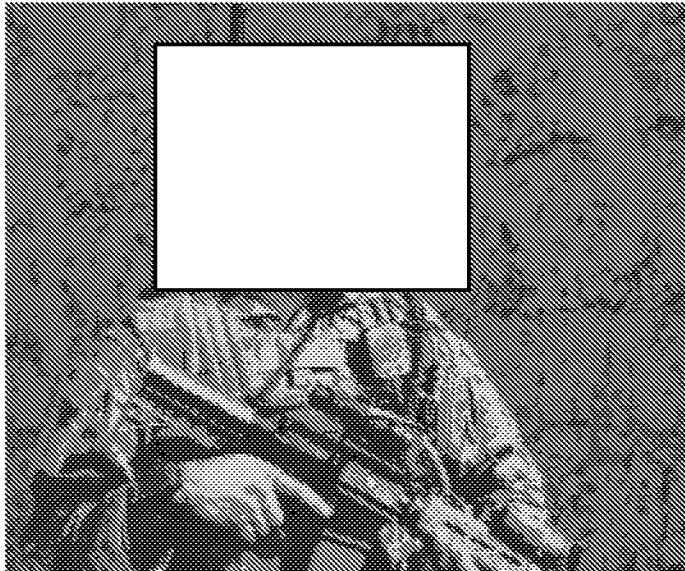
[REDACTED]  
Public Affairs Specialist  
Salt Lake City Field Office

For his birthday this summer, there was just one gift [REDACTED] wanted from his son, [REDACTED]. It's not that he wasn't thankful for the shirt his only child had already sent him. After all, it does have FBI stamped across the front of it. Because [REDACTED] is a language analyst in the *Salt Lake City Field Office*, such a shirt would seem to be the perfect present. But after thanking his son, [REDACTED] gently reminded him, "The biggest present you can give me is to be safe and to come home safe." [REDACTED] can't help but worry about [REDACTED] who is serving in Afghanistan.

At the age of [REDACTED] decided to join the Army. His dad received word while on a temporary duty assignment. But his son's announcement wasn't a complete surprise. [REDACTED] says he saw early signs [REDACTED] was leaning toward joining the military. [REDACTED] himself had spent 14 years in the Army and National Guard before applying for a job at the FBI. He strongly believes his years of military service influenced his son's decision. But what really gave it away were [REDACTED] weekend adventures during high school. [REDACTED] would dress in his father's old military fatigues and head to the mountains just outside Salt Lake City to engage in paintball battles with his buddies.

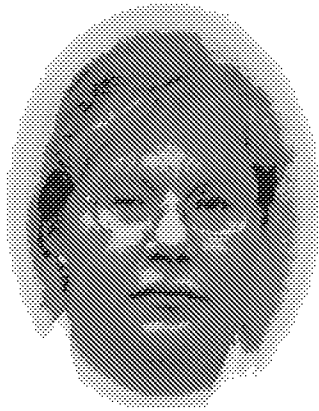
Now [REDACTED] years-old, U.S. Army Specialist [REDACTED] is assigned to the 1st Squadron, 91st Cavalry Regiment, 173rd Airborne Brigade Combat Team. His father has no doubt his son has learned important life lessons while serving in Afghanistan, "He says that he is thankful. That it has helped him understand that not everyone has what we have in the United States. He looks at the kids in Afghanistan who have no shoes; he sees that they have nothing."

[REDACTED] is hopeful [REDACTED] will return to Salt Lake City for a visit at the end of the year. And he prays every day that his birthday wish comes true, just in time for Christmas.



On the left, U.S. Army Specialist [REDACTED] is shown on patrol in the village of Paspajak, Charkh District, Logar Province, and on the right, he is returning to the Command Observation Post.

Sergeant [REDACTED] took the U.S. Army photos on June 20, 2010.



**Debra E. Chapman**

Debby Chapman, a contract specialist in the Finance Division's Science and Technology Contracts Unit, passed away on July 26, 2010, after a courageous fight with cancer.

Debby was a member of Spotswood Baptist Church and Ducks Unlimited, and she was a big supporter of her son's soccer teams. She loved life and was always up for a beach trip. Debby sold real estate some time ago and was a past owner of the Body Shop Fitness Club. She worked for the Securities and Exchange Commission before joining the FBI in April 2005.

Debby touched the lives of many and left a lasting impression on her peers at the Bureau. Her family, friends, and colleagues will miss her.

Debby's [redacted] survive her.

b6



**Moya Lynn Green**

Moya Lynn Green, an operations security assistant in the Indianapolis Field Office, passed away unexpectedly on June 16, 2010. She was 39 years old.

Moya worked for the U.S. Secret Service prior to her 19 years of FBI service. She began her Bureau career as a mail-and-file clerk and worked her way up to an operations security assistant position where she served her last 14 years on the 4:00 pm to midnight shift. She was steady and reliable; her calm demeanor and veteran experience made her a comforting voice over the telephone or radio for agents working into the night.

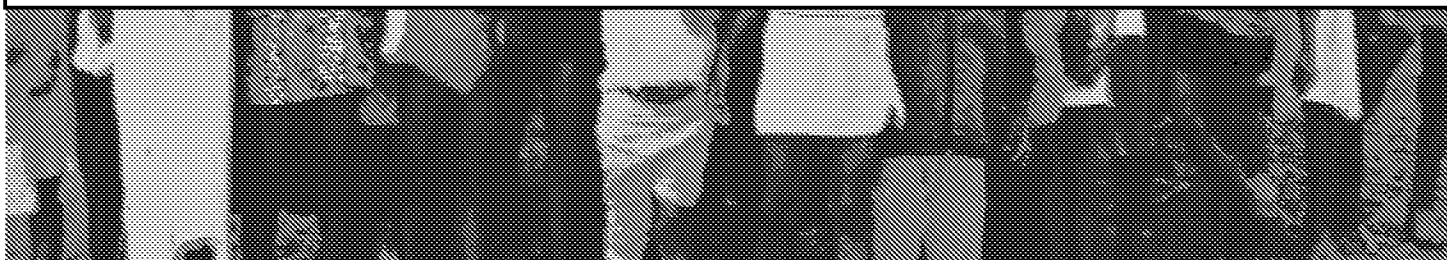
Moya was a quiet person, best known by her trusted friends and closest colleagues. She will be remembered as someone who was always willing to assist with last-minute projects or adapt to additional duties whenever the need arose. She will also be remembered for the ceramic candy dish she kept filled with mini chocolates and other sugary confections for everyone to snack on throughout the day. Moya was a voracious reader and was always one of the first to see a new movie. She loved music, Coach handbags, and her cats.

She was a beloved member of the Indianapolis family, and we will greatly miss her.

[redacted] and a loving extended family survive her.

b6





Legat Freetown started an Adopt-an-Orphanage Program in Freetown, Sierra Leone, to help the St. George Orphanage meet the daily nutritional, environmental, and hygiene needs of 70 children, who range in age from 6 months to 17 years old. Generous donors, including FBI employees and the accounting firm of Grant Thornton, located in Troy, Michigan, have given the orphanage food, clothing, shoes, soap, toothbrushes, and toys. Legat [redacted] and LOA [redacted] Legat Sarajevo, pose with the children.

If you would like to contribute to the St. George Orphanage, contact Legat [redacted]



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A/UC [redacted]

*The Investigator*, a bimonthly magazine by and for FBI employees, premiered in 1932. Its mission was and remains to increase employee understanding of FBI priorities, operations, and history and to help keep employees connected with one another.

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All Bureau employees are invited to submit new information or related information about any previously published story to *The Investigator's* Editor. See instructions for Authors.





# THE INVESTIGATOR

November/December 2010

## IN THE SPOTLIGHT

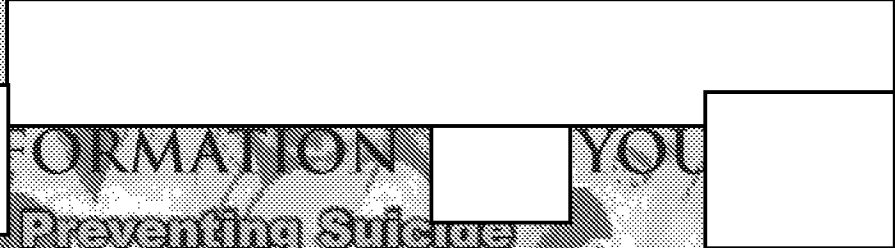
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# Evidence Control Technicians

**E**ver wonder what happens to all the stuff that gets collected at crime scenes? Evidence control techs can tell you in detail, because they are responsible for taking care of it. They (like many Bureau employees) have demanding jobs, are on call 24/7, sometimes work around the clock, and serve on ERTs at crime scenes—which can be tragic and grisly.



[Redacted]

**Salt Lake City Field Office  
Billings Resident Agency**

On December 24, 2008, a mother, father, and three-month-old child went missing from the Crow Indian Reservation in Montana. The FBI was notified on January 5, 2009, and began to search for the family. Within a few days, their abandoned, broken-down vehicle was located, but the family was not. After a year of exhausting all leads, the adults' bodies were found. They had died of hypothermia, and animals had scattered their remains. The baby's clothing and blankets were found, but not his body.

Working with Bureau of Indian Affairs personnel, SSRA [Redacted] Case Agent [Redacted] Evidence Control Technician [Redacted] Victim Specialist [Redacted]

and I prepared the mother and father's remains and personal effects, which we returned to their families for ceremonial burials.

I did not realize how it would affect me until I watched the family members feel and smell their loved ones' clothing. It was emotional yet rewarding to help the families find closure.



[Redacted] posed with a friend at a Bureau of Indian Affairs-hosted career day, 2010.

In June 2004, a man was severely beaten and stabbed. His body was found in a car on the roadside near the Rocky Boy's Indian Reservation in Montana. There were four suspects—all juveniles.

We received almost the entire car (shipped in pieces by FedEx) in our evidence control room. It was our arduous task to enter all the pieces into evidence and then forward them to the Laboratory in Quantico to be examined for the victim's blood and possibly the subjects' blood.

Because of the investigation, two subjects were charged as adults; one is now serving 108 months and one 102 months. The other two subjects were not charged.



[redacted]  
Minneapolis Field Office



One of the funniest things I have seen in evidence was when an agent entered Disney dollars and described it on the FD-192 as foreign currency. Well, at least it was sealed properly.

I think the one thing most people don't understand about being an evidence control technician is the daily frustration of getting agents to follow policy. In an effort to get boring policy information out, I started a weekly e-mail entitled *Dear [redacted]*. It was a fun way to explain the rules. I know some agents actually read it because I would always get a couple of comments or "Was that me?" responses. Here's one of my favorites.

Dear [redacted]

A few days ago, I picked up one of those silly hoax anthrax letters from this dude. After waving it around a bit and showing it to a bunch of my squad mates, I'm not sure what to do next. I would like to send it to the FBI Laboratory to process for fingerprints, but how do I do that? A quick response would be appreciated since I'm feeling a bit under the weather. There must be something going around because some of the guys on the squad are sick too.

Diseased in Duluth

Dear Diseased,

Hmmmm. Let me provide this answer from a distance. Once you have finished contaminating everyone on your squad, you should double bag the evidence and place it in a suitable container—for example, a paint can. Your next step is to contact the WMD coordinator and get the evidence to a military facility to be rendered safe of potential hazardous biological materials.

If the threat is determined to be credible and people start dropping like flies, Minneapolis Hazmat, the Hazmat Response Unit from Headquarters, and the Laboratory Division will descend upon the scene and coordinate the transportation and analysis of the evidence. And the FBIRA will be sure to send flowers to your loved ones.

If no threat is found and you want to send the items to the FBI Lab for fingerprints, it may be submitted for analysis only if it is accompanied with the non-FBI laboratory report, which states the evidence was found negative of any biological agent or hazard.

[redacted]

(Continued on next page)

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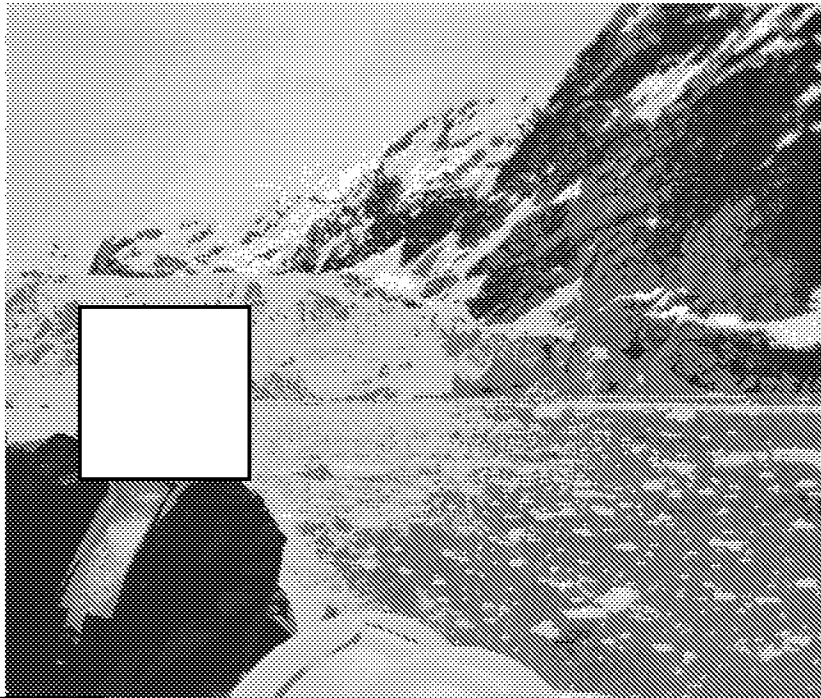
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## THE SPOTLIGHT - EVIDENCE CONTROL TECHNICIANS

One of my toughest assignments during 12 years as an evidence control technician for the Minneapolis Office was processing all of the evidence from a school shooting on the Red Lake Indian Reservation.

I had just returned from vacation and was going out for inspection so I had one week to enter all the evidence and make sure everything was where it needed to be. I entered more than 300 1Bs and was feeling good about handing everything over to the backups when I was told agents were going back into the school to seize all of the computers.

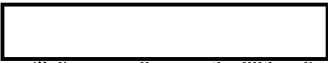
I didn't think too much of it until I was told there were more than 300 CPUs. Luckily, the CART guys assisted with the seizure, and they only brought back 105 computers, which were entered and were being processed as I left for a two-week inspection in Detroit.



attended the ERT Advanced Latents class in Alaska and got a chance to take a glacier tour on Prince William Sound, May 2007.

b6





Cleveland Field Office

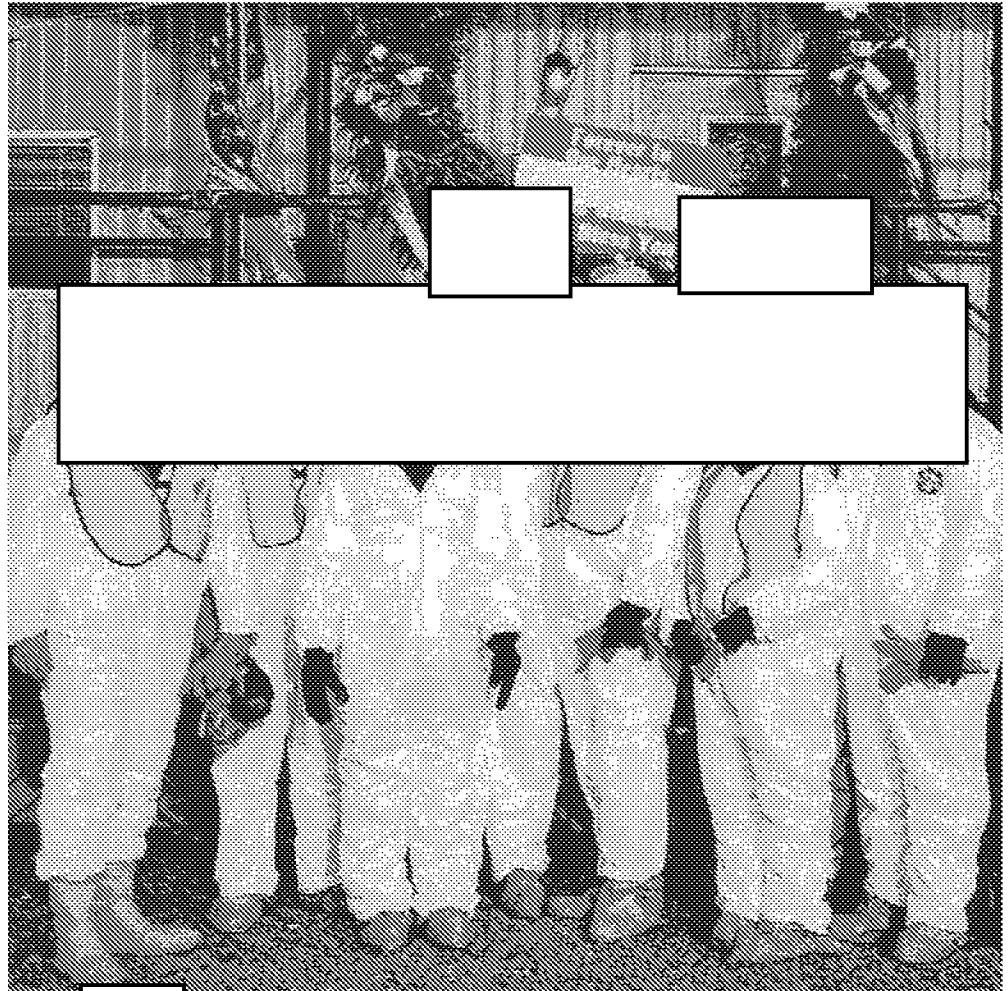
My toughest assignment was working with our ERT at the Fresh Kills Landfill after September 11, 2001. I was in New York during the attack and saw many horrors firsthand. Returning to assist in the recovery efforts was an extremely humbling experience. I found many personal possessions, such as identification cards and jewelry. And, of course, I found small bits of human remains that have since been DNA-typed and may have provided answers to some grieving families. So many wonderful people lost their lives that day and being able, in some small way, to bring comfort or closure to their families was rewarding.

At the end of a very hectic week in 2007, I was called out with the ERT on one last search warrant. It was a bank robbery. I knew only a few sketchy details. The suspects had an unusual MO. They walked into a bank, pulled a note job, and then took off. We suspected that they changed their clothes on their getaway to quickly blend into the neighborhood.

Because I'm known for my attention to even the smallest detail, at the search scene I was tasked with sifting through a huge collection of what looked like trash and personal paperwork.

I slowly and thoroughly looked at each and every piece of paper. In the middle of the pile, on a tiny bit of scrap paper, I found a list detailing how to conduct a bank robbery, including wearing two sets of clothes so that the top layer could be removed during the getaway!

It was the smoking gun. I called the case agent's attention to it. He smiled broadly and told me that we had a slam dunk. It was a great feeling!



[Redacted] and her colleagues take a brief break at the Fresh Kills Landfill.

My most exciting experiences are working with agents at search scenes. Every search is different. During the initial briefing, I can feel my interest piquing. I organize my thoughts as to what I might need or what I will be doing. And I try to suss out the unexpected.

Every child pornography search is sad, but happiness and glee abound when I find a monster stash of cash, drugs, or guns during a drug search. I've been known to do my happy dance after finding a great stash. It's always an adventure!





[Redacted]  
**Seattle Field Office**

*"My most exciting experience was before I joined ERT officially—the thrill of an early-morning search, the smell of a new plastic-y raid jacket, the taste of burnt mini-mart coffee, and the adrenaline rush of knowing we were about to legitimately ruin a bad guy's day."*

[Redacted] uses her archaeology skills for ERT, 2007.

One of my most surreal moments as an ECT came early on when evidence from a series of cross-country bank robberies (Major Case: [Redacted]) was seized and sent to Seattle.

b7E

Highway patrol stopped [Redacted] and partners) for speeding in Lincoln, Nebraska. They then discovered \$1.8 million in a storage chest in the car's trunk. (The chest was so heavy, it visibly weighed the car down!)

b6

This storage chest was sent to Seattle's Evidence Control Center for retention while evidence from around the country continued to be accumulated. In total, \$4.4 million was recovered.

My partner ECT [Redacted] and I helped transport the \$1.8 million (still in the storage chest) to a bank across the street (under the protective watch of several armed agents) for conversion to a cashier's check.

b6

So, one day I'm working as a temp at an insurance agency; the next, I'm walking more money than I've ever seen across the busy streets of downtown Seattle.

My funniest experience was when we seized a ginormous (technical term) eight-carat diamond ring as part of a fraud investigation. Later we found out from a forfeiture appraisal that the woman had been wearing a beautiful piece of glass! That bling needed Windex!

In 1996, hydroplane race spectators discovered a human skull—the remains of Kennewick Man—on the banks of the Columbia River. For several years, scientists studied and hotly debated the age and race of the remains. And Native American tribes claimed ownership, which brought in the lawyers.

Finally, after scientists at the FBI Laboratory and the Smithsonian Institute analyzed the skull, it was returned to the Seattle Office where a custody transfer was completed with the University of Washington's Burke Museum personnel.

Having a degree in archaeology and having listened to many debates about the Kennewick Man (K-Man) during my latter years of college, I was honored and thrilled not only to see the remains but to give them to the respected (and neutral repository) at the Burke Museum.

For more information about K-Man, please read <http://www.washington.edu/burkemuseum/kman> on the Internet.





[REDACTED]  
Seattle Field Office

Everything but the Kitchen Sink

One of my funniest experiences was in 2001 when a forfeiture specialist contacted me about a bank robber who turned himself into the Bureau. The subject had a rental apartment that we needed to search. We all drove to Bellevue, Washington, to scope out the place. We ended up boxing and seizing all the living and bedroom furniture and accessories and everything in the bathroom and kitchen that wasn't nailed down—we seized practically everything but the kitchen sink!

It Takes Three

In 1998, I worked with ERT to locate a dead man whom a subject had hidden in the woods near Neah Bay. After searching about six hours, we found his body buried under a stack of wood. His fingers were purposely burned to eliminate fingerprints; we covered his hands with brown-paper bags to preserve any possible remaining evidence. Two team members and I literally pulled him out of the woods and placed him inside a body bag for the funeral home representative.

Fresh Kills Landfill

During the response to the September 11, 2001, terrorists' attacks, I worked with ERT at the New York Fresh Kills Landfill to help locate the victims' remains. I was proud to help families, who had lost loved ones, find some peace.



"It's terrific when I have an opportunity to go to the shooting range. I gain insight as to what type of firearms-related evidence may be left behind at a shooting and how that evidence can be exploited by laboratory analysis."

*"Evidence technicians have one of the most important jobs in the Bureau. Evidence lays the foundation for the successful conviction of a case."*



**Cincinnati Field Office**

I have been in the evidence business for about 24 years and a member of ERT since its inception.

The entire premise of evidence is to seize, catalog/describe, transport, and secure it—while maintaining chain of custody and being able to find it when it is needed again, in ten minutes or five years.

This job requires logic, organizational skills, knowledge of the rules, and the ability to stand ground to enforce the rules.

It also means that on any given day, I will not complete whatever I had planned; instead, I could be asked to ship hazardous materials, seal up money, pull out drugs, store guns, or ship computers to a Regional Computer Forensics Laboratory.

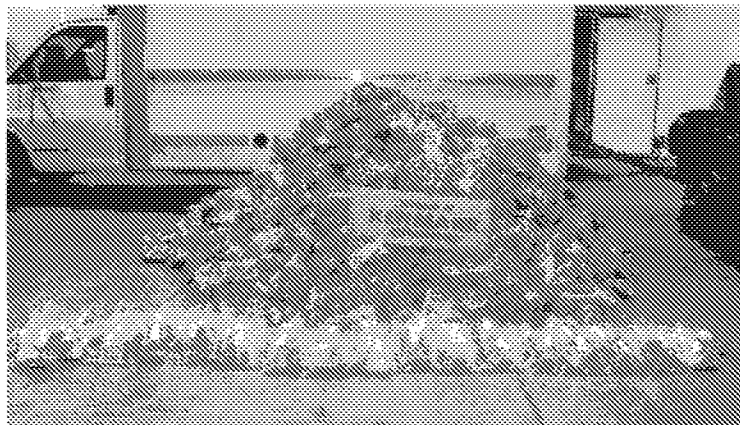
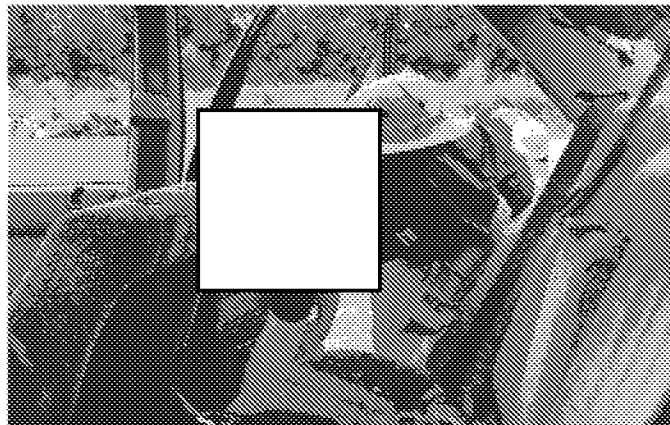
With this in mind, what do I say to a case agent who asks?

“We are going to search two warehouses looking for stolen goods. If we find any items, we’re going to seize them. We’ll have trucks standing by, and we’ve secured an empty retail shop where we can temporarily store the goods. So, how do we handle this evidence-wise?”

In August 2000, while I was in the *Norfolk Field Office*, we seized new toys, clothing, household items, food, pet supplies—you name it! We started putting everything on 228 pallets and using FD-597 receipts to inventory each item. We used shrink wrap and created a special numbering system for the pallets. The pallets were loaded on semi-trucks, and agents escorted 12 truckloads to the storage facility where the pallets were unloaded and placed in designated taped-off areas. Throughout the seizing, transporting, and storing processes, we maintained a chain of custody for each pallet. Of course, this all took place in 90-degree heat, with 98 percent humidity, and lasted well into the evening hours.

“Hey, we have a lead to search a four-story building that is being used as a pain clinic; the subjects have converted the upper floors into living quarters. How do you want to handle the evidence?”

In October 2003, we set up four search teams, one for each floor, with designated seizing agents and color-coded labels so we would know exactly where each item came from. The lobby became a one-stop evidence and processing center with all the supplies, paperwork, and proper sealing items. One evidence control technician entered all evidence in a computer, and one ECT handled all the problems, questions, and issues that arose. We then shipped 170-plus evidence items, which included paper, money, guns, and prescription drugs, to the Cincinnati Office. (I now have the responsibility of disposing of all that evidence that I was happy to ship out from Norfolk, as I am now the ECT in Cincinnati!)



is processing a bomb vehicle during ERT training, July 2010. And the seized marijuana is pictured on the right.

(Continued on next page)

# THE SPOTLIGHT - EVIDENCE CONTROL TECHNICIANS

"We are going to conduct 13 drug searches simultaneously; one's in Phoenix, [redacted] how do you want to set up the evidence returns?"

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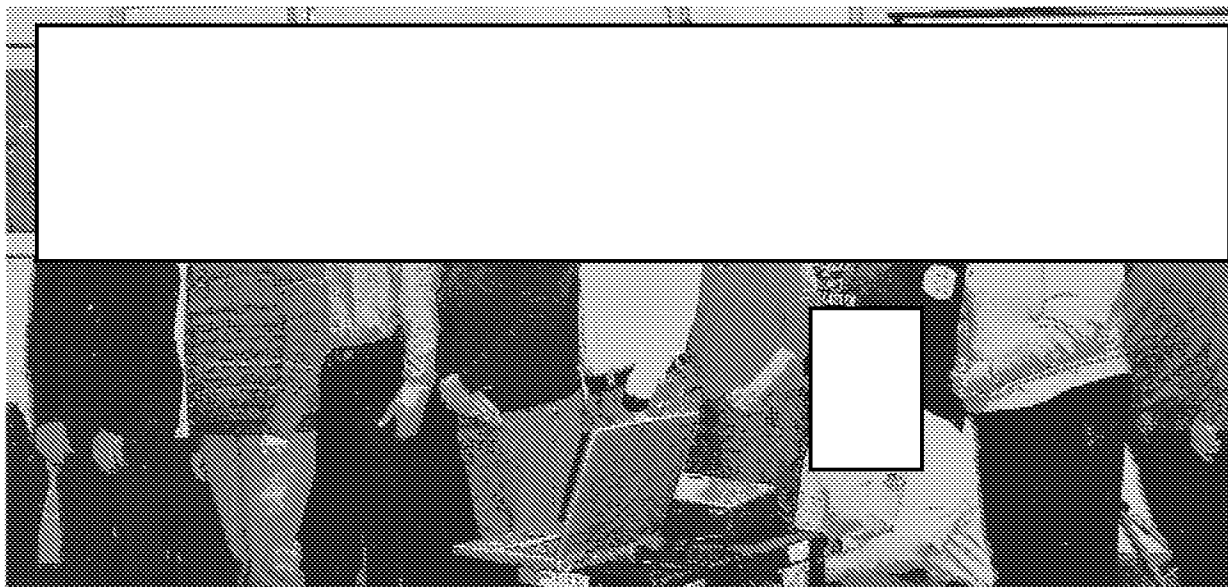
At 5:30 a.m. in July 2008, we set up an evidence-processing station in a centralized field location. After a ten-hour delay, the 12 seizing agents started bringing the evidence to this location. They provided the paperwork and advised us of what was seized. We separated evidence types, sealed the necessary items, created 192s and chains, made copies of everything, and created the 1A for the original search paperwork. At 2 a.m., the van containing 1,567 grams of marijuana, 11 guns, 10 computers, cell phones, safes, paper evidence, and \$35,070 in cash was returned to the office and secured. I was not looking forward to returning to work, in a couple hours, to start processing this evidence.

"Hey [redacted] did you hear that Phoenix seized a sealing machine and that they are crating and shipping it to us. Oh, and we also seized a box truck containing eight large boxes—four with boots and the rest with more than 1,500 pounds of marijuana. What do you want us to do with it?"

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NEXT

## EVIDENCE EVIDENCE



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ECTs and alternate ECTs pictured (left to right) during their February 9-12, 2010, recertification course.

[redacted] San Diego; [redacted] Indianapolis; [redacted] Newark's Atlantic City RA;  
[redacted] Boston; [redacted] Cincinnati's Columbus RA; [redacted] Albany; [redacted]  
[redacted] Newark; [redacted] San Antonio's Austin RA; [redacted] Salt Lake City; [redacted]  
[redacted] Seattle; [redacted] Omaha; [redacted] Laboratory; [redacted]  
[redacted] Minneapolis; [redacted] Oklahoma City's Tulsa RA; [redacted] Minneapolis; [redacted]  
[redacted] San Francisco's Oakland RA; and DOT Instructor [redacted] (kneeling)

b6

[redacted] ECTs handle evidence for 56 field offices and 39 RAs, and [redacted] ECTs handle evidence for four Headquarters' divisions.

b7E

[Redacted]

Dallas Field Office

*"Some think being an evidence control tech is just a boring office job; we have dusty storage rooms, mounds of paperwork, and the responsibility of nagging everyone about charged-out evidence and closed-case reports.*

*It's all true; however, our jobs are much more. ECTs must pay close attention to detail, and we must ensure that evidence maintains its integrity. And we have to be thick-skinned, especially when we keep our agents administratively pure. Our jobs may not seem glamorous, but they're important, and most of us believe strongly in what we do."*

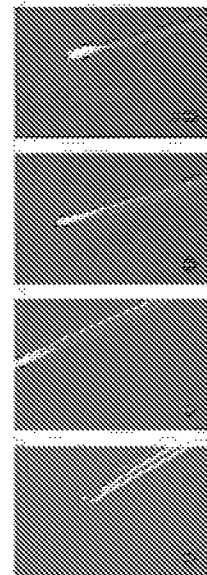
When my pager (this was back before the Bu-Berry) went off on a Saturday morning, I knew that it couldn't be a good sign. Especially when my husband called to find out if I had got a page yet. Clearly, I needed to turn the TV on and check out the news.

On February 1, 2003, the Space Shuttle Columbia was minutes from landing at the Kennedy Space Center in Florida. During reentry into Earth's atmosphere, a thermal breach in the leading edge of the left wing caused a structural failure that resulted in a total breakup of the vehicle. Columbia blew up, sending the ship and tragically all its passengers across east Texas.

So the entire Dallas ERT team was deployed to east Texas for two weeks to help recover human remains. Each team consisted of ERT members and a NASA astronaut who identified shuttle parts and provided valuable information in the recovery.

During those two weeks I searched for the last remains of the Columbia astronauts, I was exposed to a deadly chemical and had the pleasure of meeting some of the families of our NASA heroes. Without getting into the gory details, those two weeks were the most exciting, difficult, terrifying, and most rewarding experience I have had with ERT.

Several months after the search-and-recovery efforts, NASA invited Bureau employees and their families to FBI Day at NASA in Houston, Texas, to thank us for our assistance. The event included a behind-the-scenes tour, picnic, presentations, goody bags, and meeting up with our former astronaut teammates.



The Space Shuttle Columbia Disaster

My most difficult on-the-job experience was an ERT call out to Mineral Wells, Texas—about an hour and a half west of Dallas—during the summer 2010. A four-year-old boy had been kidnapped. After a rollercoaster of events and 12 hours of searching multiple locations in the Texas heat, sadly that sweet little boy did not survive. It was my first call out involving a child. From this tragic experience, I learned how important our jobs as ERT members are, especially when it comes to justice for victims.

(Continued on next page)

## THE SPOTLIGHT - EVIDENCE CONTROL TECHNICIANS

My favorite part of the job is the out-of-the-office stuff—like being a member of ERT and helping with searches for squads. One of my most interesting was a child porn search in the spring 2010.

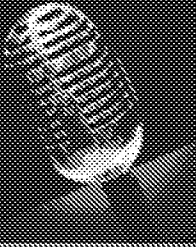
The suspects had a thing for animals—some on the exotic side. They had rare parrots, dogs, a hedgehog, turtle, and my favorite—a lemur. I have a soft spot for animals and that freaky yellow-eyed fellow was really upset. In my attempts to console the little guy, I learned that lemurs are kind of mean, but they really like Beggin' Strips. He was content once I started keeping his mouth full of those.



[redacted] and her NASA teammate, Astronaut [redacted] catch up during FBI Day at NASA, 2003. And her other friend is pictured on the right.

b6

EVIDENCE EVIDENCE



**Listen to Public Affairs Specialist**  
[redacted] *Office of Public*  
*Affairs*, interviewing [redacted]  
(Part 1 and Part 2) and [redacted]  
(Part 1 and Part 2).

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### Pittsburgh Field Office

In May 2010, special agents from Pittsburgh's Charleston and Huntington RAs executed a search warrant at the home of a person allegedly involved in health-care fraud.

During their search, they were surprised to find an arsenal of collector guns and ammunition. They had to rent a U-Haul to transport the seized items to the ECR at Headquarters City.

In a flurry of teamwork, Pittsburgh employees prepared for the large delivery by clearing out an office adjacent to the ECR and then setting up tables, assembling gun boxes, gathering supplies, and having firearms instructors on hand to render the guns safe.

For three full days, we entered into evidence 250 guns (including a gold-plated Remington) and 660 boxes of ammunition.

The subject is awaiting a trial date.

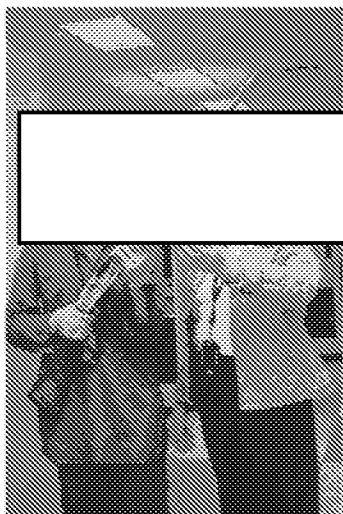


Special agents from Pittsburgh's Violent Crimes Squad, along with a veteran detective from the Greater Pittsburgh Safe Streets Task Force, executed a search warrant in April 2010, of a man allegedly involved in trademark infringement.

Through surveillance, the suspect was located in a car shop where he was detained, searched, and advised of the seizure warrant for his 2003 GMC Yukon and its contents, which were transported back to Headquarters City.

Examination of the truck's contents revealed \$7,000 in cash and many counterfeited items, including 200 pairs of Nike shoes, \$21,280 worth of sports jerseys, and purses valued at \$7,250.

The subject pled guilty and will be sentenced in November.



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In both photos [redacted] are pictured (left to right) with evidence.





[Redacted]

**Denver Field Office**

b6

During the investigation of a large federal fraud case, a medical marijuana facility was searched, and 97 plants as well as marijuana-loaded loaves of bread, brownies, and cookies were seized. And during the search of the suspect's home, it was discovered that he was illegally growing 42 plants in the basement, which were also seized.

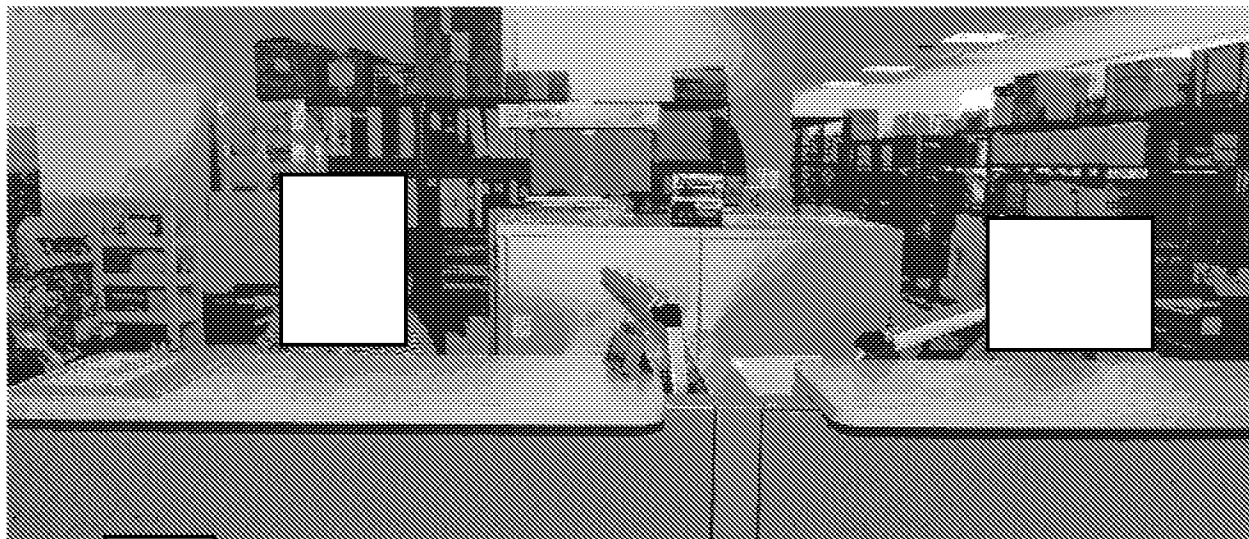
The aroma of the plants was so strong in the office that it traveled up three floors of our building. The next thing we knew—and this is the point of my story—agents came down with bags of Doritos and offered them to others, just in case anyone had the munchies.



During one of the most tragic events in Colorado's history—and the history of our country—on April 20, 1999, two heavily armed students opened fire on the Columbine High School student body. Twelve students and one teacher were killed. The suspects committed suicide in the school shortly after the massacre.

Several days later, ERT members searched the lunchroom, moving from table to table, collecting students' personal items. As a team member approached one table, he heard a noise coming from inside a box. At that time, it was unclear if the subjects left additional bombing devices.

As it turned out, some students had been given live baby chicks as part of their adult education class. ERT also found more baby chicks in other areas of the school. It was touching that amid the carnage, small life had survived.



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[Redacted] (left) and ECT [Redacted] (right) in Denver's new Evidence Control Room



[REDACTED]

**Seattle Field Office**

In addition to being an evidence control technician, I'm also a member of Seattle's Hazardous Materials Response Team. A few years ago, we participated in an Agroterrorism Field Training Exercise, which was held at various locations in Washington State.

A team member, who was at another location, called me, and during our conversation, he kept telling me to stop mooing. I tried to tell him that it wasn't me. He responded with the obligatory, "Yeah, right."

It took longer than it should have to convince him that I wasn't messing around. It was the cows, not me, doing the mooing.

"Yes, there are a lot of cows here on this dairy farm!"

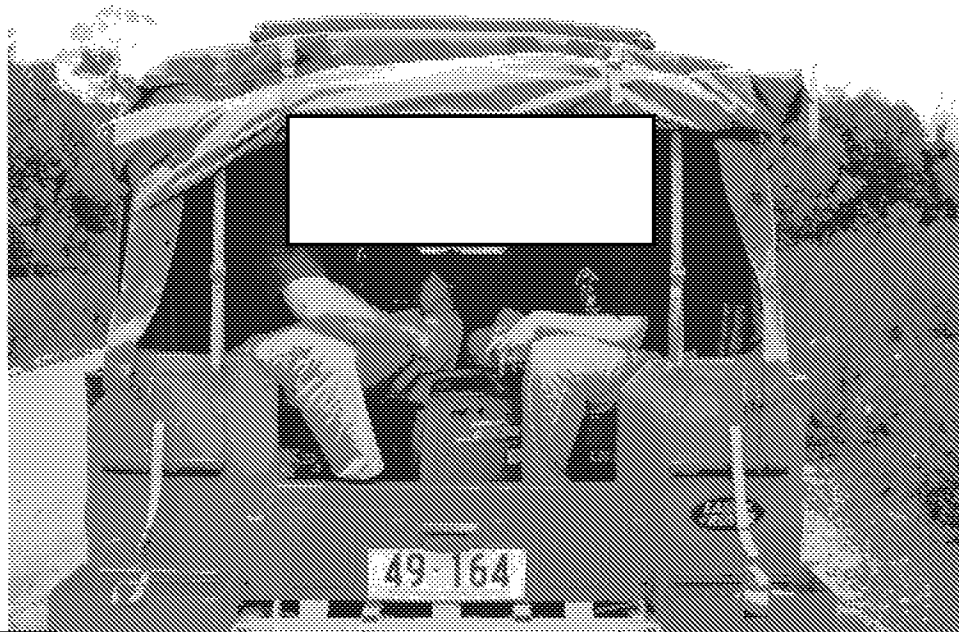
"Oh!"



My job as an evidence control tech can entail working with some absurdly nasty evidence.

A few years ago, Seattle's ERT went out to a homicide in the northern part of Washington State. During the subsequent autopsy of the body, the medical examiner gave ERT "live insect specimens." And ERT arranged for a forensic entomologist to examine the maggots.

While I was packaging the "specimens" into their shipping container to send to the entomologist, I found—to my extreme displeasure—that a few of the little guys had escaped. I called the ERT senior team leader to report the escape and asked if she wanted me to round them up and put them back into the container with the rest of their buddies. Her response was "EW gross!" We decided that I would dispose of the escapees by water burial. ●



[REDACTED] and SA [REDACTED] New York, deployed to Sydney, Australia, in support of the Laboratory's Hazardous Materials Response Unit, 2008.

## The Director's Awards for Excellence

The FBI celebrated individual and team accomplishments in support of our mission on September 15, 2010, at the 19th Annual Director's Awards ceremony, held at Constitution Hall in Washington, DC.

As master of the ceremony, DAD David G. Bennett, *Human Resources Division*, greeted the honorees and their families, friends, and colleagues. DAD Bennett explained to the capacity crowd that the Director's Awards are among the most prestigious the Bureau bestows and are presented to men and women who have displayed extraordinary leadership, integrity, and strength of character; those who have gone the extra mile to ensure the success of the FBI and the safety of the American people.

When Director Mueller took the podium, he lauded the award winners:

*"The American people have always expected a great deal of the FBI. The bar is set high, and rightly so. As threats to our nation's safety and security have grown more numerous and varied, that bar has been raised even higher. But no one has higher expectations of the Bureau than those who serve in its ranks. Every day, thousands of FBI employees do extraordinary things that make Americans safer."*

*"Because of this, selecting the recipients of the Director's Awards is never easy. What we honor today is work so exceptional that it stands out among the many examples of dedicated public service we see in the FBI. These awards are among the highest achievements for an FBI employee, and the winners span the entire scope of the Bureau's capabilities."*

*"Each of our award winners has chosen the long and steep path to excellence, and today, they have arrived at the top. By choosing the path of excellence day after day, these men and women are helping the FBI carry out its vital mission of protecting our nation and bringing criminals to justice."*

*"You are each truly deserving of the Director's Award for Excellence. You are an inspiration to me and to your colleagues. We are all proud of your achievements and grateful for your service. Congratulations!"*

### Excellence in Management



SSA [redacted] Training

### Excellence in Investigation



SA [redacted] New York

### Excellence in Investigative Support



SA [redacted] San Diego

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SA [redacted] was on an operational assignment and could not attend the ceremony.



### Excellence in Intelligence Analysis

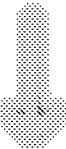


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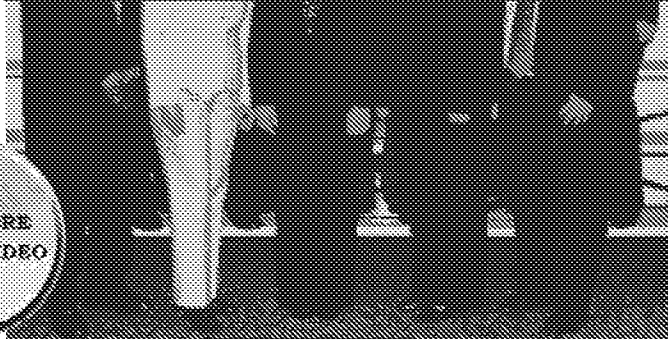
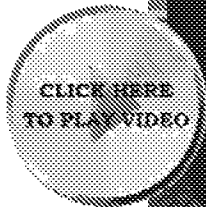


- IA [redacted] Directorate of Intelligence
- SIA [redacted] Directorate of Intelligence
- IA [redacted] Directorate of Intelligence
- SSA [redacted] Counterterrorism
- TFO [redacted] Counterterrorism
- IA [redacted] Directorate of Intelligence
- IA [redacted] Directorate of Intelligence
- IA [redacted] Directorate of Intelligence
- IA [redacted] Directorate of Intelligence
- IA [redacted] Directorate of Intelligence
- IA [redacted] Directorate of Intelligence
- IA [redacted] Directorate of Intelligence
- IA [redacted] London
- IA [redacted] Directorate of Intelligence
- IA [redacted] Counterterrorism

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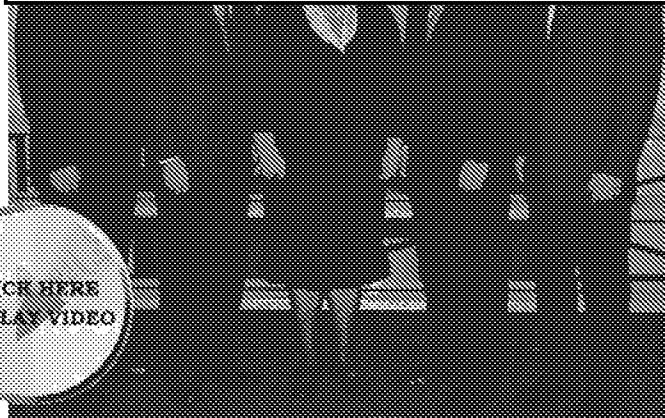
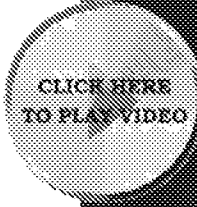
## Excellence in Support of the Integrity and Compliance Program



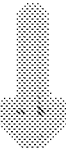
- SSA [redacted] *Inspection*
- MAPA [redacted] *Inspection*
- SSA [redacted] *Miami*
- MAPA [redacted] *Inspection*
- SSA [redacted] *Inspection*
- SSA [redacted] *Inspection*
- SSA [redacted] *Houston*
- MAPA [redacted] *Inspection*
- MAPA [redacted] *Inspection*
- MAPA [redacted] *Inspection*
- SSA [redacted] *Inspection*



## Distinguished Service to the Law Enforcement Community

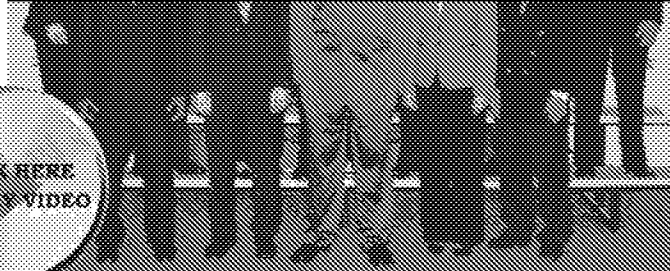


- SSA [redacted] *Operational Technology*
- SA [redacted] *Milwaukee*
- SA [redacted] *Training*
- CI Training Instructor [redacted] *Training*
- SSA [redacted] *Training*



### Outstanding Information Management

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- ITS [redacted] Information Technology Engineering
- Senior Computer Engineer [redacted] Information Technology Engineering
- ITS [redacted] Information Technology Services
- ITS [redacted] Information Technology Engineering
- ITS [redacted] Information Technology Engineering
- SSA [redacted] Information Technology Engineering
- SITS [redacted] Information Technology Services
- ITS [redacted] Information Technology Engineering
- SITS [redacted] Information Technology Services
- Computer Scientist [redacted] Information Technology Engineering
- SITS [redacted] Information Technology Engineering
- ITS [redacted] Information Technology Services
- SITS [redacted] Information Technology Services
- Telecommunications Specialist [redacted] Information Technology Services

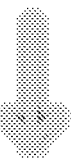


### Outstanding Technical Advancement

b6



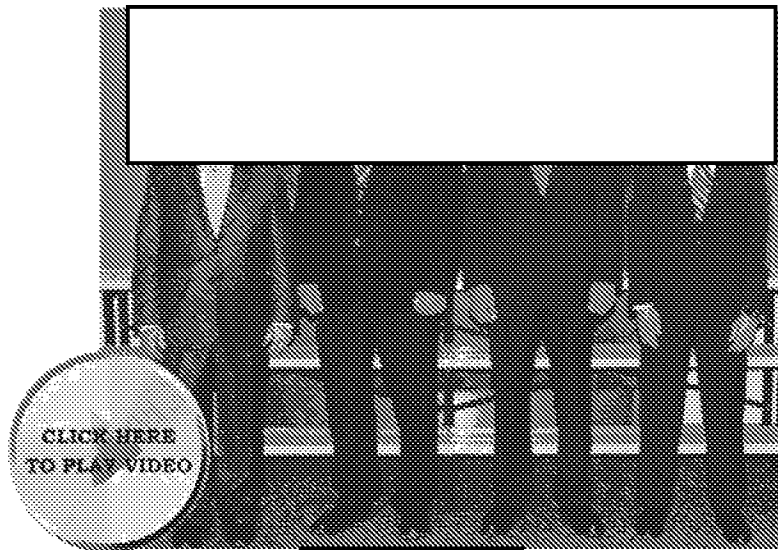
- SSA [redacted] Cyber
- SSA [redacted] Operational Technology
- ITS [redacted] Cyber
- SITS [redacted] Operational Technology
- SMAPA [redacted] Cyber
- Assistant General Counsel [redacted]  
Office of the General Counsel
- SSA [redacted] Cyber





### Outstanding Scientific Advancement

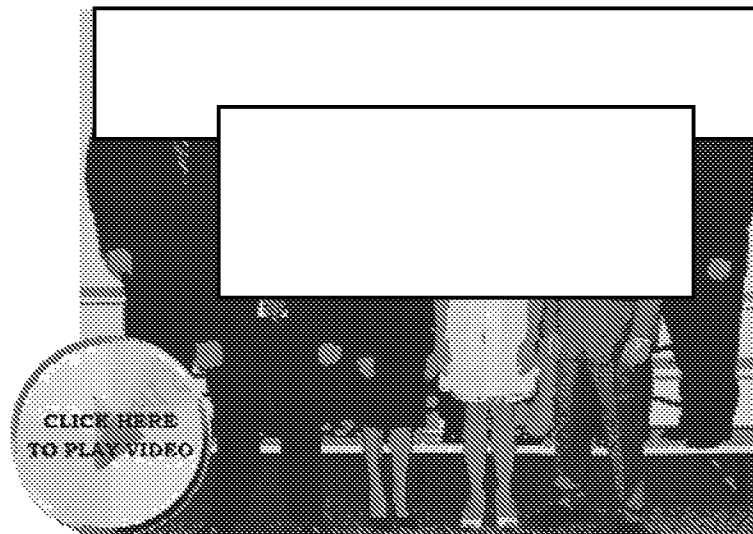
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SSA [redacted] Laboratory  
 Physical Scientist [redacted] Laboratory  
 Chemist [redacted] Laboratory  
 SSA [redacted] Laboratory

### Outstanding Criminal Investigation

b6



SA [redacted] Newark  
 SST [redacted] (retired) Newark  
 SA [redacted] Pittsburgh  
 Paralegal Specialist [redacted] Newark  
 ASAC [redacted] Newark  
 SA [redacted] Newark  
 SSRA [redacted] Newark  
 SSA [redacted] Newark  
 SST [redacted] Newark  
 SA [redacted] New Haven  
 Financial Analyst [redacted] Newark  
 SA [redacted] Newark



# Outstanding Counterintelligence Investigation

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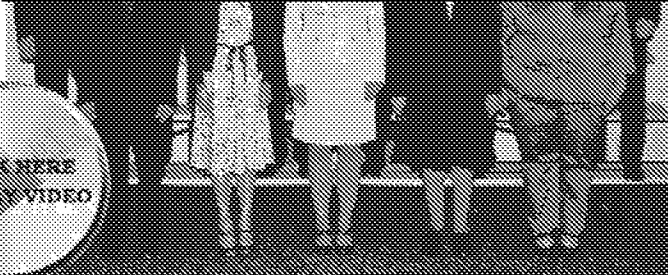
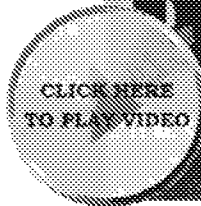


- SSA [redacted] Counterintelligence
- SSA [redacted] Counterintelligence
- SA [redacted] Washington
- SSA [redacted] Counterintelligence
- SA [redacted] Washington
- SA [redacted] Washington
- SSA [redacted] Washington
- SA [redacted] Washington
- IA [redacted] Washington
- SA [redacted] Washington
- SA [redacted] Washington
- IA [redacted] Washington
- SSA [redacted] Counterintelligence
- SSA [redacted] Counterintelligence
- SSA [redacted] Miami

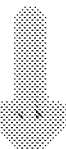


# Outstanding Counterterrorism Investigation

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- Language Analyst [redacted] Atlanta
- SA [redacted] Atlanta
- SSA [redacted] Chicago
- AUSA [redacted] Office of the General Counsel
- IA [redacted] Atlanta
- IA [redacted] Counterterrorism
- IA [redacted] Counterterrorism
- ASAC [redacted] Atlanta
- AIAUSA [redacted] Atlanta
- CART Forensic Examiner [redacted] Atlanta
- SA [redacted] Atlanta
- SSA [redacted] Counterterrorism
- IA [redacted] Counterintelligence
- SA [redacted] Atlanta
- Task Force Officer [redacted] Atlanta



# Outstanding Cyber Investigation

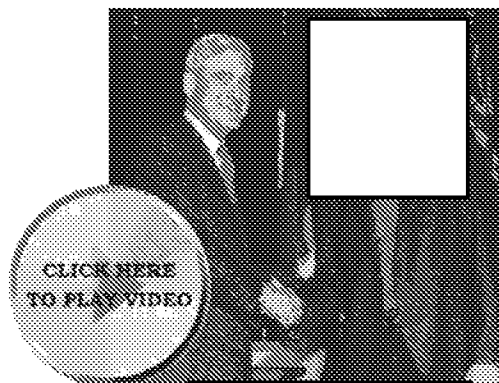
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- SSA [redacted] New York
- SSA [redacted] Cyber
- AUSA [redacted]
- Assistant Legal Attaché [redacted] Moscow
- AUSA [redacted]
- Legal Attaché [redacted] Dakar
- Computer Scientist [redacted] New York
- AUSA [redacted]
- SSA [redacted] Cyber
- SA [redacted] New York
- IA [redacted] New York
- SST [redacted] New York
- SSA [redacted] New York

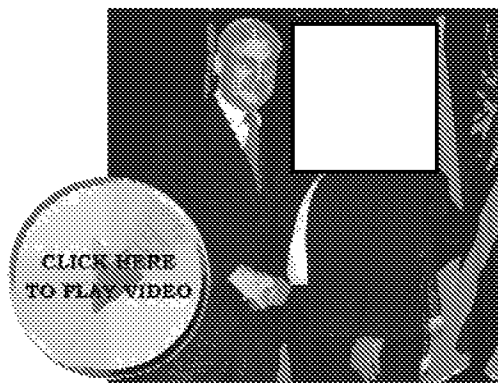


### Distinguished Service by a Professional Staff Employee



IA [redacted]  
*Seattle*

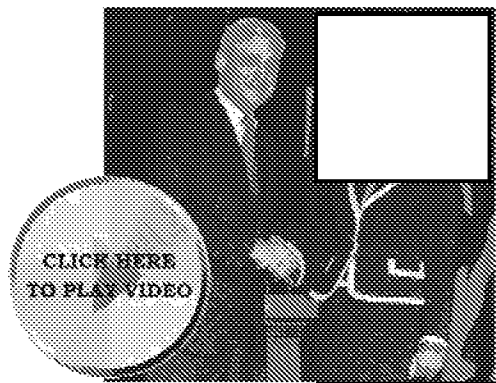
### Sustained Distinguished Service



Identification Records Supervisor  
[redacted] (retired)  
*Criminal Investigative*

b6

### Special Achievement



Special Assistant [redacted]  
*Director's Office*

### Distinguished Service by a New Employee



SA [redacted]  
*Pittsburgh*

b6

### Distinguished Service for Assisting Victims of Crime



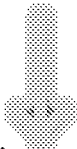
VS [redacted]  
*New Haven*

### Outstanding Service to Disabled Employees



SST [redacted]  
*New York*

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### Equal Employment Opportunity



SA [redacted]  
*Los Angeles*

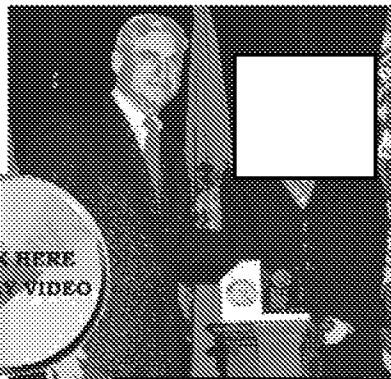
### Thomas E DuHadway Humanitarian Award



MAPA [redacted]  
*Criminal Justice Information Services*

b6

### Manuel J. Gonzalez Ethics Award




SSA [redacted]  
*Human Resources*

b6



The Training Division's Distance Learning Technology Unit personnel, under the guidance of Unit Chief [redacted] Records Management Division's Awards Unit, produced the video segments.

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[redacted] Laboratory, took the photographs. 



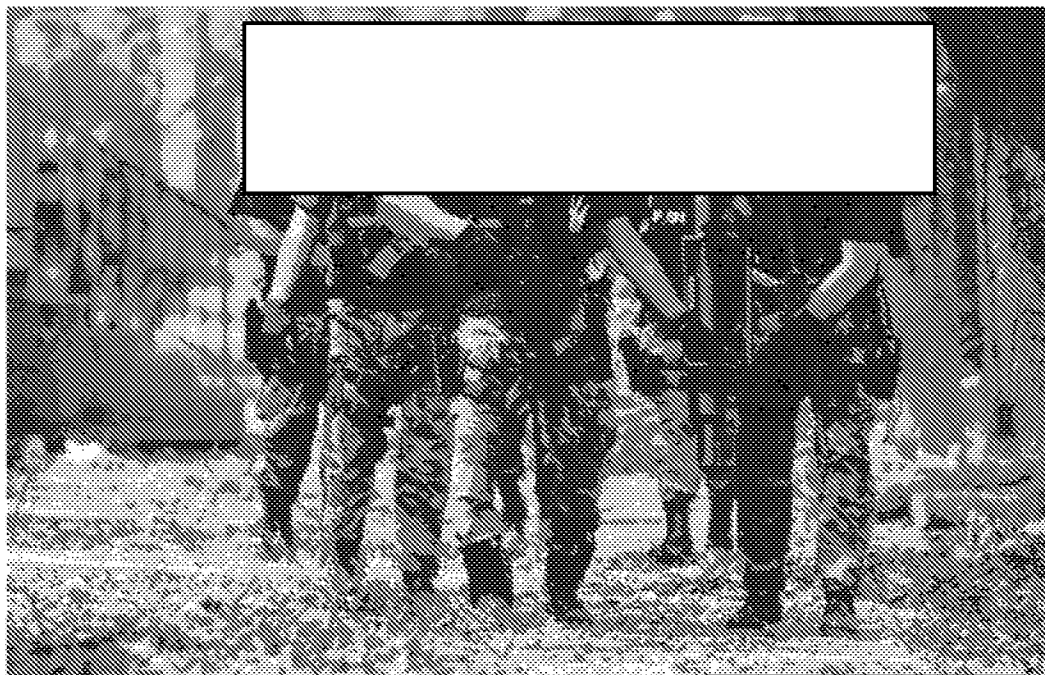
## HURRICANE KATRINA: LOOKING BACK FIVE YEARS

The January/February 2006 *Investigator* featured the Bureau's response to the devastation in the Gulf Coast region when the Category Four Hurricane Katrina hit land on August 29, 2005. This issue reprints some photos and narrative excerpts from some of the FBI personnel who deployed to help and from an employee whose life, home, and workplace were directly affected by the natural disaster. This issue also features updates about how the New Orleans Office personnel got on with their lives and rebuilt or relocated.

**Writer-Editor** [redacted]  
*Office of Public Affairs*

b6

**2005**—As water gushed into New Orleans—and into the New Orleans Field Office—in the aftermath of Katrina, the Bureau began pouring people and resources into the beleaguered city. Within days, nearly 500 employees from all over the country were part of a coordinated federal effort, working with state and local authorities, to help rein in the chaos and rescue those still stranded. The Bureau also turned to the other offices battered by the storm—Jackson and Mobile—but New Orleans, because of the massive flooding, drew most of the initial attention and resources.



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Members of the Newark Field Office SWAT team (left to right) [redacted] [redacted] (behind [redacted] and [redacted]) patrolled the streets of New Orleans looking for people who had not yet evacuated before Hurricane Rita made landfall.

Newark sent 22 people—including SWAT, technical, and medic personnel—to assist in rescue and security efforts after Hurricane Katrina hit the region. They were also present during Hurricane Rita.

Associated Press photographer [redacted] took the photo.

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Occupational Health Nurse [redacted]  
Boston Field Office

b6

**2005**—From September 16 to October 12, 2005, I deployed to Camp Villere in Slidell, Louisiana, approximately 45 miles outside of New Orleans, as part of the Bureau's Advanced Capability Medical Support Team responding to Hurricane Katrina. The camp was a staging area for TDY special agents rendering aid to families and a temporary lodging for New Orleans Field Office families displaced by the hurricane.

During this time, there were many heroes—the FBI families whose lives will be affected for years to come but who showed strength and courage in the face of devastating adversity, the agent and support personnel and the specialty and medical teams deployed to help, and everyone who offered support from a distance.



b6

The team gathered in the command post—(front, left to right) [redacted] Dallas; [redacted] Dallas; [redacted] Omaha; [redacted] Boston; [redacted] Omaha; [redacted] Oklahoma City; [redacted] Milwaukee; (back) [redacted] Oklahoma City; [redacted] Dallas; and [redacted] Dallas.  
[redacted] Dallas; [redacted] Dallas; and [redacted] Omaha, are not pictured.

SA [redacted]

*Washington Field Office*

*2005—I departed from the Washington Field Office with a contingent of personnel on September 5, and headed to the Baton Rouge Command Post, located at the Louisiana State Police Headquarters, to assist in Hurricane Katrina relief. Through my various national and international deployments, this assignment, in some respects, was one of the most challenging. It was a great opportunity to work with personnel from various field offices to solve problems, address challenges, support the mission, and enhance our capabilities for the next crisis response.*



b6

Jackson's ASAC [redacted] prepared for the morning briefing at the FBI Command Post at Keesler Air Force Base in Biloxi, Mississippi, as SA [redacted] listened.



[redacted] (left to right) and [redacted] New Orleans

SA [redacted]

*New Orleans Field Office  
Baton Rouge Resident Agency*

b6

*2005—Days after Hurricane Katrina, three New Orleans SWAT team members and I were sent to secure the BellSouth building in downtown New Orleans, which is a major phone-switching station for the southeast. The employees who staffed the building during the storm left amid the rampant lawlessness that followed the hurricane. There was concern that vandals and looters might enter the building and damage or destroy the telephone network, severely crippling the region and the recovery efforts. This mission, therefore, became an urgent matter of national security and infrastructure protection.*

SA [redacted]  
Kansas City Field Office

b6

*2005--New Orleans was my first office (1986 to 1990), and I was glad to have the opportunity to assist my friends and the community. My deployment assignment kept me, for the most part, working the night shift in the Baton Rouge Resident Agency command post. The highlight of this was working closely with phenomenal special agents from the Little Rock, Louisville, and San Antonio Field Offices.*



This photo was taken in Slidell, Louisiana [redacted] old neighborhood. The attitude displayed by this picture was the attitude encountered repeatedly--We can, and we will overcome.

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SA [redacted] was in New Orleans, with HRT air assets, providing medical support and logistics for FBI operations during the Katrina response.

SA [redacted]  
Columbia Field Office

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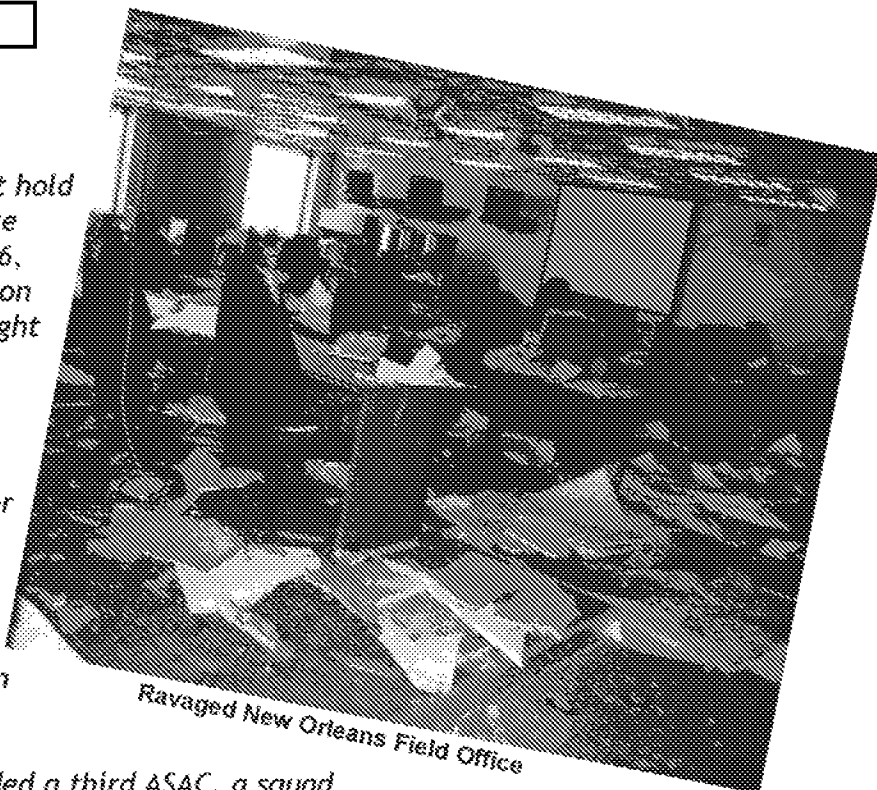
**2005**—On August 31, 2005, at 4 p.m., I received orders to deploy to New Orleans to medically support the Atlanta SWAT team. Within an hour, I was on the road and arrived at the Atlanta Office at 9 p.m. where I prepared and loaded equipment and supplies. Early the next day, I departed with the Atlanta SWAT team bound for New Orleans. The SWAT team's mission was to provide 24-hour security for the New Orleans Field Office because the building was severely compromised—it was without electricity, alarms, water, toilets, or a roof.

SAC Secretary [redacted]  
New Orleans Field Office

b6

**2010**—Although Katrina did not flood our Headquarters City building, the roof did not hold and damage from the rains caused the entire office to be gutted and rebuilt. In June 2006, after working in a dilapidated country club on the Northshore of Lake Pontchartrain for eight months, New Orleans Headquarters City employees returned to their reconstructed building.

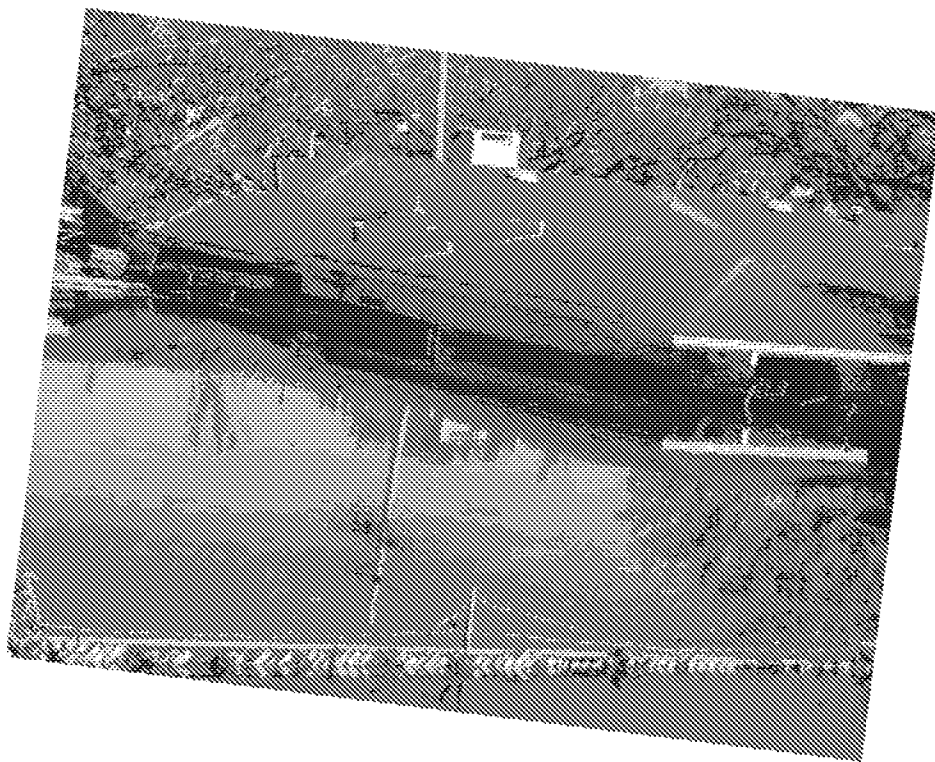
Fifteen employees either lost their homes or had damage totaling 50 percent; they chose to relocate within the New Orleans vicinity. Five employees repaired and returned to their homes. Because of Katrina, four New Orleans employees resigned and moved from the area.



During the past five years, New Orleans added a third ASAC, a squad dedicated to investigating Katrina fraud cases, two squads supervised by SIAs, and a squad dedicated to investigating the Deep Water Horizon Oil Spill.

IA   
New Orleans Field Office

**2005**—During the first days of the disaster, I worked as a paramedic at the New Orleans Airport. (I was a paramedic prior to joining the FBI.) When the medical corps from the National Guard arrived, I returned to my house to find it almost totally submerged. The smell was horrible, and the destruction unbelievable. My house will be condemned due to the dangerous mold, rotten wood, and structural damage sustained by being under water for more than 18 days. Bulldozers will level my home in the next 45 days.



**2010**—The past five years have been challenging. My property was on the levy that broke and the Corp of Engineers had to study the levy construction to decide if part of my property would have to be expropriated for levy improvements. Just two months ago, the Corps decided none of my property would be needed. I have since cleared the land and have it for sale. My family and I bought a house in Metairie, Louisiana, and decided not to return to New Orleans due to the large increases in taxes and insurance. However, with the support and consideration of the FBI, my family has come back stronger and flourished. We were blessed in our recovery, while so many others are still struggling.



## Preventing Suicide

[redacted] M.D. Psychiatrist  
Employee Assistance Program  
Human Resources Division

b6

Suicide is a dreaded subject to ponder. The suffering endured by a soul leading up to and in their final moments is matched only by the suffering experienced by family, friends, and coworkers after the death is discovered. The result can be feelings of extreme sorrow and anger, complicated by many unanswered questions. For survivors, the grief process following a suicide is pronounced, painful, and possibly life altering.

In 1999, the Centers for Disease Control and Prevention reported suicide as a serious health issue in the United States. More than a decade later, the statistics have not improved. In 2009, there were 33,700 suicides (compared to an estimated 20,000 homicides); 500,000 hospitalizations resulted from suicide attempts; 678,000 suicide attempts required medical attention; more than one million people attempted suicide; and a staggering eight million people considered death by their own hand<sup>1</sup>. The FBI represents a microcosm of our diverse society. Special agents, professional staff, family members, including children of FBI employees, have taken their own lives. As a busy, mission-focused community, what can we do to prevent such tragic loss of life?

Education and awareness are important first steps. Often there are multiple factors that lead a person to consider suicide. Depression and other significant emotional illnesses, substance abuse, and relationship loss are powerful contributing factors. Culture, race, faith, and age provide additional clues that someone might consider ending their lives. A poor understanding of chronic pain syndromes and debilitating medical illness may foster suicidal intent. The absence of a supportive family or network of people greatly amplifies the risk of suicide in the hurting person. Anytime a person experiences multiple negative life events or protracted periods of stress, coupled with changes in behavior or personality, the risk of suicide should be considered. However, there are people who are capable of effectively hiding their pain and suicidal plans from those closest to them.

Discussing thoughts of suicide with someone will not precipitate their acting upon them. Here, however, we must make an important distinction. When suicide is reported in a sensationalistic manner by the media or demonstrated via television or in the movies as entertainment, then those harboring despondent feelings may be encouraged to act upon them<sup>2</sup>. On the other hand, a compassionate conversation, coupled with concern, will often reduce the risk of suicidal action.

The mission of the FBI is profoundly important, far-reaching, and difficult. There are times when long hours, frequent travel, and intense investigations exact their toll upon our loved ones and us. Along with encouraging a culture of excellence and integrity, we must also endeavor to develop an environment of support; an FBI environment where issues such as stress, emotional illness, and suicide prevention can be openly discussed and help sought without stigma or ridicule. The U.S. Air Force is an excellent example of such an accomplishment. A program instituted in 1995 helped reduce Air Force active duty suicide risk by 33 percent<sup>3</sup>.

If you are seeking help for yourself or someone else in need, the following suicide-prevention resources are available 24 hours a day.

◆ National Suicide Prevention Lifeline  
800-273-TALK (8255)  
[www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

◆ CrisisLink  
800-784-2333

◆ FBI Employee Assistance Program  
[redacted] 8:30 a.m. - 5:00 p.m. (EST) Monday  
through Friday  
After hours, weekends, and holidays, an EAP counselor  
is on duty 24 hours via SIOC [redacted]

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◆ 911 in an acute crisis 

### References

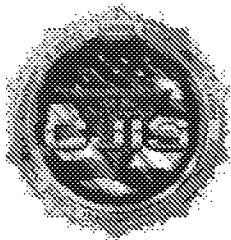
<sup>1</sup>National Center for Injury Prevention and Control, Centers for Disease Control and Prevention (2009)

<sup>2</sup>National Strategy for Suicide Prevention: Goals and Objectives for Action 2001

<sup>3</sup>Knox, K. et al. (2003) Risk of suicide and related adverse outcomes after exposure to a suicide prevention program in the U.S. Air Force. *BMJ* 327, 1376

## ***CJIS Division Establishes Biometric Center of Excellence, Expands Complex***

Daniel D. Roberts  
Assistant Director  
Criminal Justice Information Services Division



*Recently, officers with the Houston Police Department approached a man they believed was wanted for the murder of a security guard in Harris County, Texas. The man provided an ID and denied he was the suspect. However, the officers used a mobile identification device to submit the man's fingerprints to the Criminal Justice Information Services (CJIS) Division in Clarksburg, West Virginia. Near-instant results came back with a match for the suspect and details regarding the murder warrant from Harris County.*

The CJIS Division manages the world's largest database of criminal fingerprints and criminal history information. Our mission? To equip law enforcement, national security, and intelligence community partners with the criminal justice information they need to protect the United States while preserving civil liberties. Two new initiatives, our Biometric Center of Excellence (BCOE) and the physical expansion of our campus with a new Biometrics Technology Center (BTC), will help us serve our partners even better.

### **The Future of Biometric Identification**

As technology has advanced, the CJIS Division, a part of the Science and Technology Branch, has incorporated these advances within its criminal justice information systems to provide information to law enforcement quickly and efficiently. To help with this, the FBI has created the BCOE to explore new technology and methods that will facilitate advancements in biometric identification beyond fingerprints into other areas, such as rapid DNA processing and facial and voice recognition.



The Criminal Justice Information Services Division is located on nearly 1,000 acres in North Central West Virginia. The campus currently includes a main building (shown), a Service Center, the Lasting Impressions Child Development Center, a Central Plant, and a Visitor's Center. CJIS also occupies a satellite facility in Fairmont. With nearly 2,500 employees, CJIS is the FBI's largest division.

(Continued on next page)

The BCOE's aim is to foster collaboration, improve information sharing, and promote optimal biometric and identity management solutions across the law enforcement and national security communities.

Leveraging our partnerships with law enforcement, academia, and private industry, the BCOE is able to research and develop, test and evaluate, and promote through education new capabilities for biometric identification. One of these partners, the U.S. Department of Defense (DoD), will have an important role in these efforts.

### Building the New BTC

The construction of the new BTC facility will allow the FBI to co-locate our biometric identification operations and the BCOE with the biometric operations of DoD. The coexistence of the BCOE and the DoD's biometric program will create a unique collaboration opportunity for the two agencies.

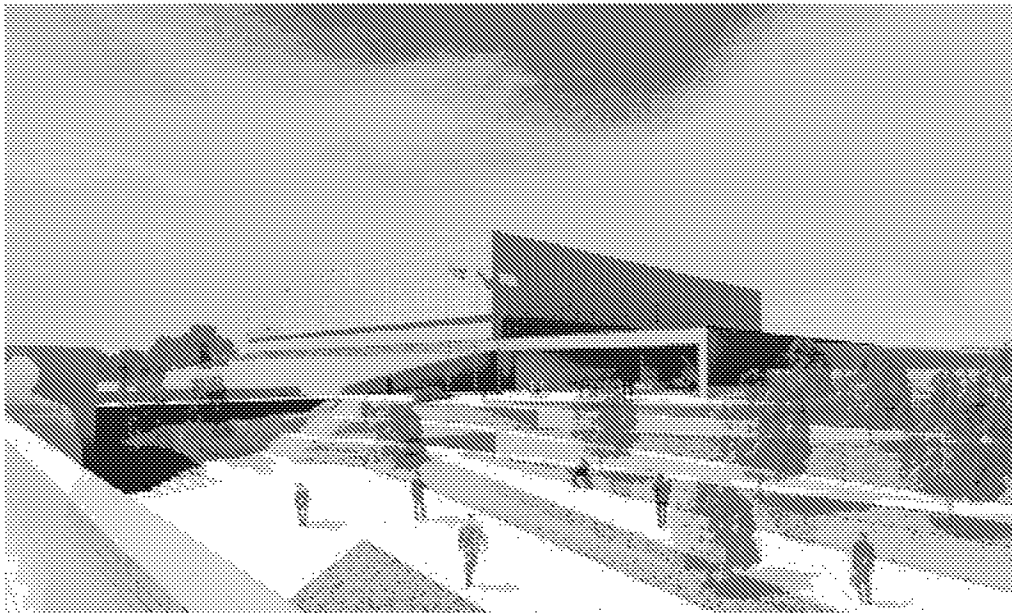
The BTC will have 400,000 square feet of space for the CJIS Division (roughly 3/4 the size of our current main facility), 60,000 square feet of space assigned to the DoD, and a four-level parking garage. The facility is scheduled to be completed in 2014.

### Thinking Ahead to Cover 'Emerging Needs'

The FBI's work through the CJIS Division reaches throughout the world, helping to fight and prevent crime while accommodating ever-increasing requests for services. Currently, the average daily number of requests for biometric identification is nearly 170,000, more than three times the average a decade ago. In addition to the DoD, we have also worked closely with the U.S. Department of Homeland Security, which conducts fingerprint checks at the border, and the U.S. Department of State, which now relies on biometric identification to help vet those requesting a visa to visit the United States.

Also, the increase in requests for our services comes from the growing civil use of CJIS systems. As statutes dictate, we conduct fingerprint-based background checks for those applying for some types of positions, such as teachers, bus drivers, and others working with children, as well as jobs in banking and other industries with sensitive positions.

With initiatives such as the BCOE and the BTC, we continue to be forward-thinking as we lay the groundwork to meet emerging needs of the FBI and our partners in the law enforcement, criminal justice, and intelligence communities.



The construction of the new Biometrics Technology Center will allow the FBI to co-locate its biometric identification operations and BCOE with the biometric operations of the U.S. Department of Defense.


(Continued on next page)

### The FBI's Information Arm

In 1992, the FBI created the CJIS Division to consolidate its criminal justice services (including the services provided by the Identification Division) and information systems into a single organizational entity.

CJIS Division employees administer the Integrated Automated Fingerprint Identification System (and its successor, the Next Generation Identification System, currently in development); the National Crime Information Center, which processes more than eight million requests a day and provides centralized access to information regarding wanted persons, missing and unidentified persons, and stolen/recovered property; and the National Instant Criminal Background Check System, which last year completed 13.4 million checks to ensure the timely transfer of firearms to eligible gun buyers and prevent the transfer of firearms to those prohibited from purchasing them.

Other programs managed by the CJIS Division include Law Enforcement Online and the Law Enforcement National Data Exchange, two systems that help law enforcement share information and collaborate across jurisdictional lines, and the Uniform Crime Reporting Program, which provides a national perspective of crime through statistics gathered from nearly 18,000 law enforcement agencies.

For more information, visit the CJIS Division on the intranet. 



The 100,000,000th fingerprint set was collected in January 1946. A new FBI system designed to share criminal justice information recently surpassed its own 100,000,000 mark.

### The N-DEx: Getting the Right Information to the Right People at the Right Time

In January 1946, child film star, Margaret O'Brien, toured FBI Headquarters and posed for cameras as a special agent took her fingerprints. Her completed fingerprint card represented the 100,000,000th set in the FBI's fingerprint files.

As we reflect on the upcoming 65th anniversary of this event, the CJIS Division is also celebrating a similar, more recent milestone with the number of records in the Law Enforcement National Data Exchange (N-DEx) surpassing the 100,000,000 mark.

The N-DEx is a CJIS system that enables sharing of criminal justice information among agencies across the nation. In addition to serving as a searchable database, N-DEx also offers powerful analytical tools that equip investigators and analysts to more effectively do their jobs.

In its fully deployed state, the N-DEx has the capacity to accommodate more than one billion records and provide information from all aspects of the criminal justice process—from initial crime reports, to suspect apprehension, booking, prosecution, sentencing, and probation and parole. In fact, the FBI has selected the N-DEx as the vehicle to share our own approved data with our local, state, tribal, and federal partners.

For more information, visit the N-DEx resource library.

## *Media Representatives Convene in DC for Conference*

[Redacted]

Writer

Office of Public Affairs

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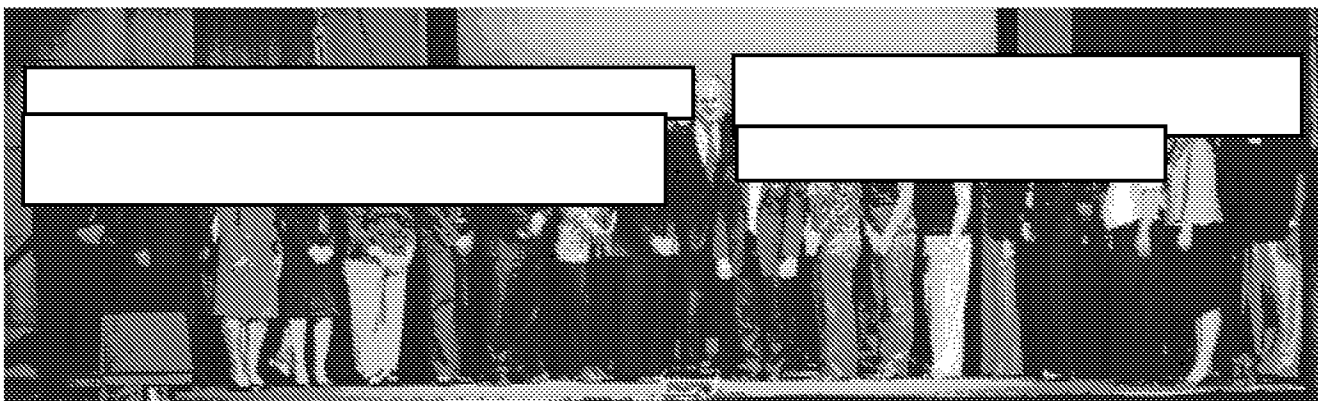
About 100 employees who represent the FBI to the media and American public came to Washington, DC, in mid-September for the 2010 Media Relations Conference. Public affairs specialists may be agents or professional staff; some are former reporters themselves.

As spokespeople in their field offices, media representatives interact with journalists on a daily basis in a variety of ways. They are reporters' go-to sources for information on all things FBI and are charged with offering proactive stories in their local markets as well as responding to daily media inquiries. Public affairs professionals work closely with their counterparts in U.S. Attorney's offices.

"In a time when the instant impact of online communication is shaping the news cycle and changing the way individuals connect with one another, we recognize that now, more than ever, effective media relations are critical to the success of our mission," said **Director Mueller**.

During the conference, media representatives heard from FBI executives and award-winning journalists who have covered the Bureau for many years. They learned about crisis communication from White House staff, legal issues from U.S. Department of Justice personnel, and gained insights from motivational speaker [Redacted]

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Click on photo to enlarge image.



In May 2010, Sacramento IT agents attended Federal Agent Surge Training (FAST) at the Federal Air Marshal Training Center in Atlantic City, New Jersey, where they learned how to address terrorist threats during flight and how to construct an LRBL (least risk bomb location) for IEDs found on an airplane.

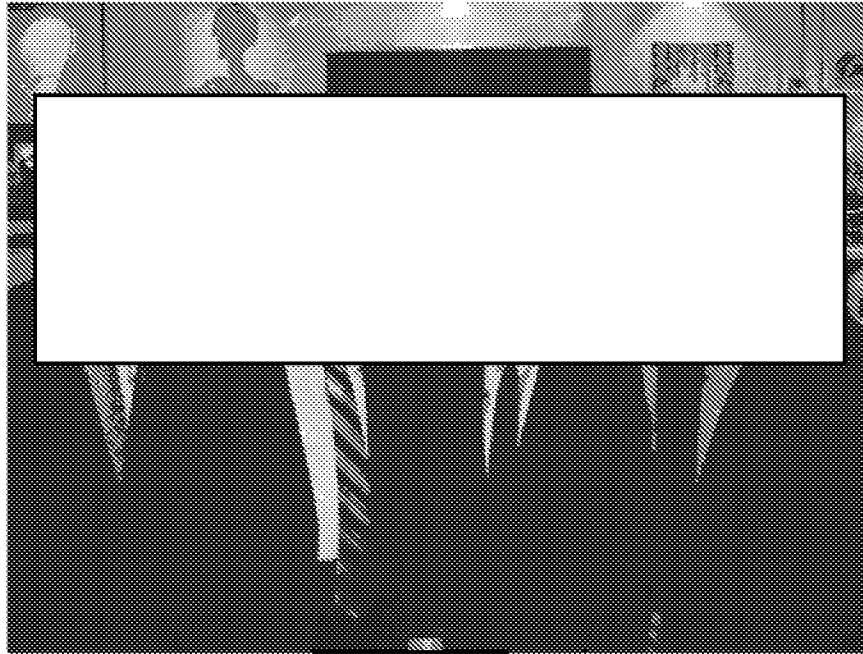
After completing the training, the agents, along with Transportation Security Administration and local joint terrorism task force personnel, held a two-day divisional FAST training in a Southwest Airlines 737, which was followed by a firearms session.

On the left, SA [redacted], SA [redacted] (FAM), and SA [redacted] (left to right) assume position. And on the right, SA [redacted], SA [redacted], SA [redacted], SA [redacted], SA [redacted], and SA [redacted] take aim.

San Diego's Foreign Language Unit personnel participated in the Annual FBI/DEA Culture Diversity Fair on July 30, 2010, which attracted more than 400 employees and their families. Manning the middle eastern booth are (left to right) LA [redacted], LA [redacted], Supervisory Foreign Language Program Coordinator [redacted], LA [redacted], and LA [redacted].







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On September 21, 2010, SA [redacted] Philadelphia, and Philadelphia Police Department Detective [redacted] were on the set of *America's Most Wanted* in Washington, DC, to tape an upcoming segment on fugitive [redacted] was dubbed the Pantsless Rapist after being captured on surveillance video fleeing the scene of a violent rape and assault without his shoes and pants.

Pictured are (left to right) SA [redacted] Detective [redacted] and AMW Producer [redacted]

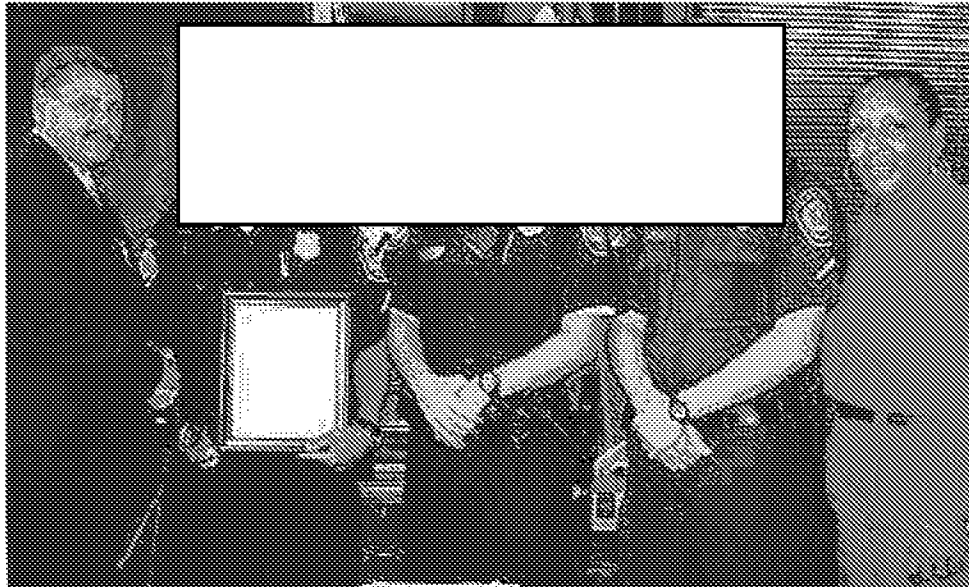


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On September 3, 2010, Chicago's ERT trained at the Toyota Park Stadium, where they rappelled from different locations under the guidance and expertise of SWAT rappel masters. At one location, they descended into an elevator, tied off, and hung; they then untied and rappelled down.

On the left, SA [redacted] begins his descent while ERT Senior Team Leader SA [redacted] belays and SA [redacted] directs. On the right, SA [redacted] rappels down the elevator shaft.

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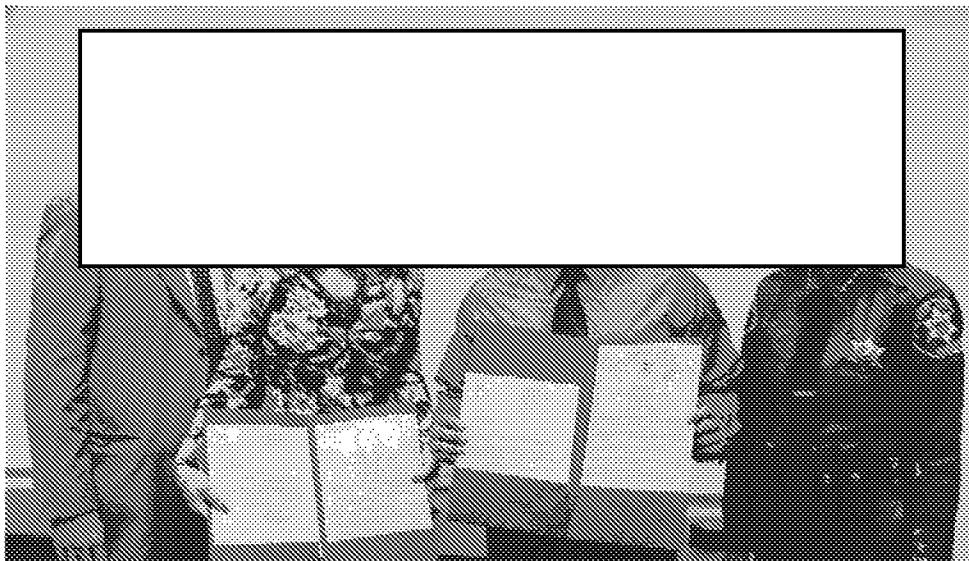
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On June 30, 2010, four FBI Police Officers responded to a citizen's complaint about a man who was threatening customers and employees at the McDonald's across the street from Headquarters. At the time, the restaurant was full, including groups of children. Our police officers took the suspect into custody and discovered that he was armed with a loaded .40-caliber handgun. Their heroic actions may have prevented a tragedy.

Pictured at the July 21, 2010, commendation ceremony are (left to right) Security Division's AD Michael J. Folmar, Officer [redacted] Officer [redacted]

[redacted] K-9 Officer [redacted] and DAD My Harrison. K-9 Officer [redacted] is not pictured.

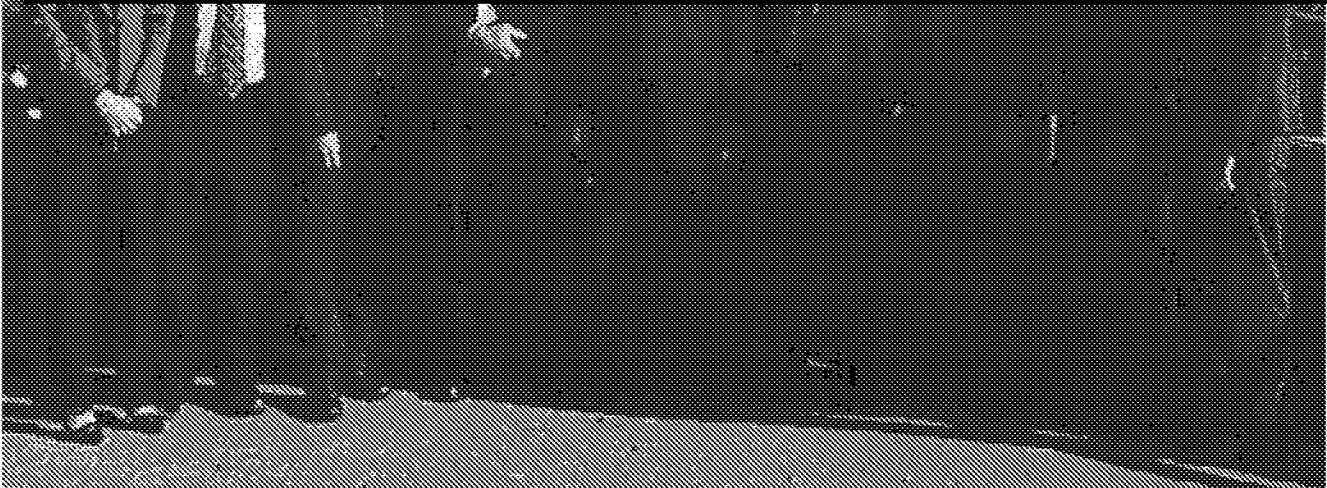
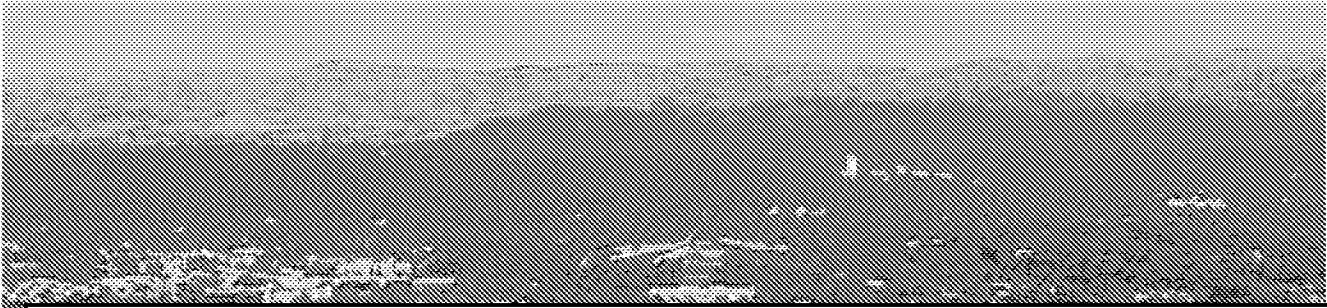
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Orange County Sheriff Sandra Hutchens (in uniform) and Los Angeles Field Office's SSA [redacted] (far left) on May 20, 2010, presented certificates of commendation and letters from Director Mueller to [redacted] on behalf of the Orange County Bank Robbery Apprehension Team Task Force.

On June 20, 2009 [redacted] a retired Long Beach Police Department detective, and [redacted] a customer at Albertson's grocery store, caught and restrained the serial bank robber, known as The Will Shoot Bandit, as he was fleeing the scene of his final robbery



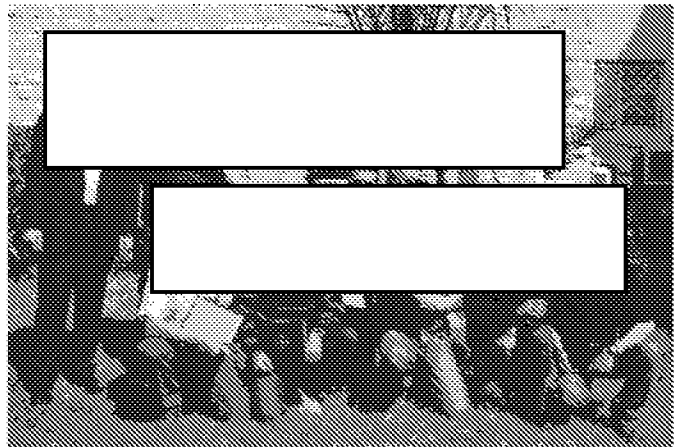
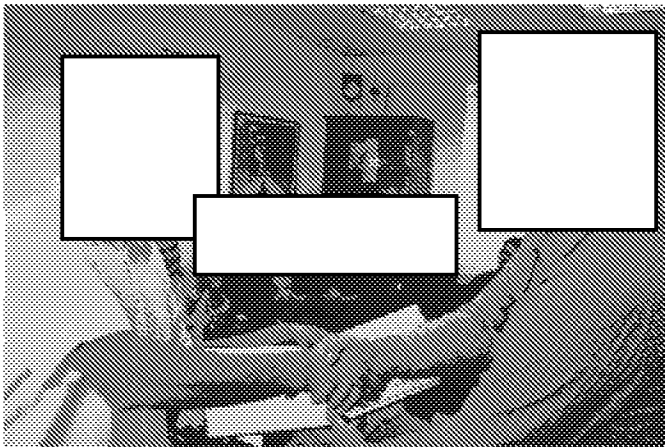
During the first week in August 2010, an FBI counterintelligence delegation traveled to Australia for operational discussions with personnel in the [redacted]

Pictured on a break from the talks are (left to right) SSA [redacted] Washington; SSA [redacted] Washington; CSSA [redacted] New York; SSA [redacted] New York; SSA [redacted] Counterintelligence; SA [redacted] New York; SSA [redacted] Counterintelligence; IA [redacted] New York; and IA [redacted] New York.

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b7D

b6



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The FBI and [redacted] recently concluded a joint investigation into a fraudulent sweepstakes scheme in Israel that targeted elderly victims in the United States. Following an FBI undercover operation that revealed a cell phone number used by the subjects, the [redacted] subpoenaed phone records, secured a warrant, and deployed detectives to plant audio and video surveillance equipment in the boiler room.

b7D

Audio surveillance captured subjects discussing the fraud with each other and speaking to victims on the phone. Video surveillance revealed subjects counting large sums of cash at the close of a business day and plans for a trip home for a U.S. subject. Based on these tapes, the U.S. District Court, Southern District of New York issued arrest warrants for 11 subjects in Israel and one in the United States. All were arrested in a well-timed, coordinated effort between the FBI and [redacted] on July 4, 2009. To date, four subjects have been extradited to the United States, and extradition for two others is in process. Five other subjects continue to fight extradition from Israel.

b7D

Tel Aviv Legat personnel worked closely with SA [redacted] New York, and her team to coordinate the takedown with the [redacted] detectives. With thanks for their superb work, on February 24, 2010, Legat [redacted] and his staff visited [redacted] in Jerusalem to present the detectives with certificates of appreciation signed by Director Mueller.

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b7D

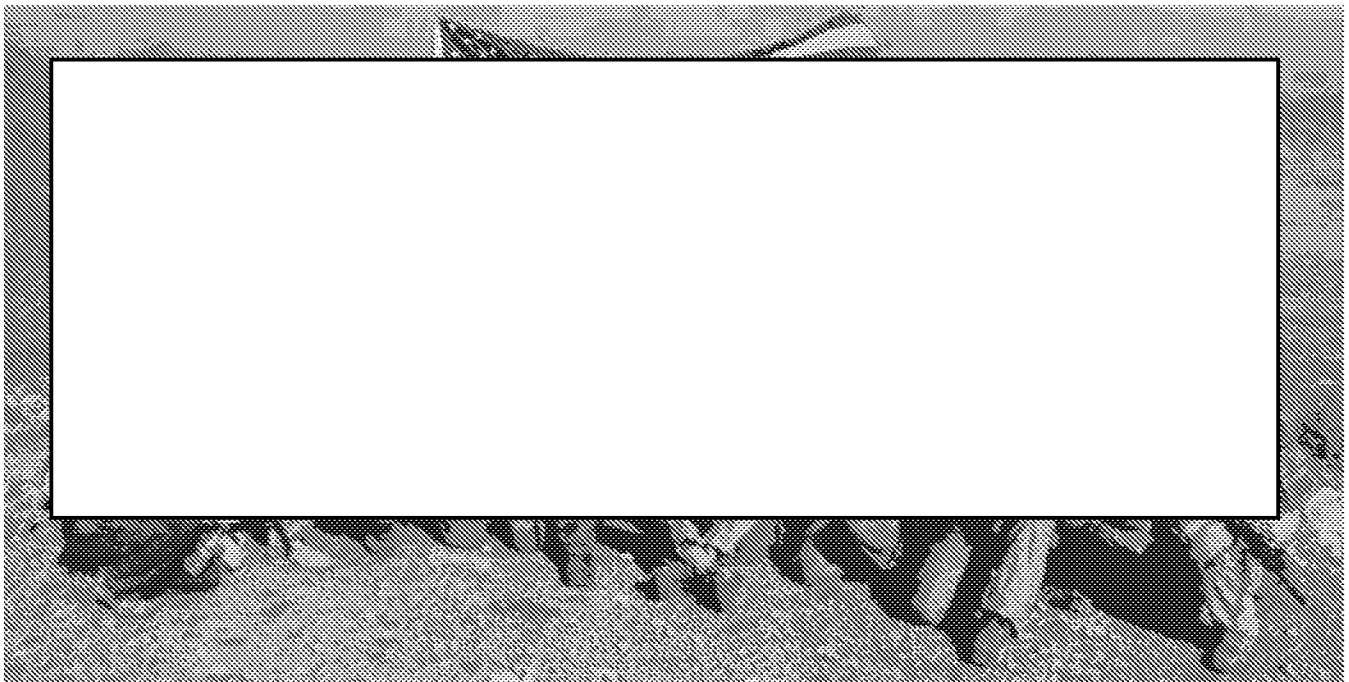
In the photo on the left, Legat [redacted] (right) presents a certification of appreciation to one of the [redacted] detectives. And pictured on the right, members of the [redacted] investigative squad pose with Foreign Operations Specialist [redacted] International Operations Division, (on the far left), Legat [redacted] (second from right, back), and ALAT [redacted] Tel Aviv, (on Legat [redacted] left.)

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b7D

Here's your opportunity to tell everyone about a challenging case you've worked, a funny Bureau incident, or any work-related story.

Send a brief write-up (.doc), a recording of you telling your story (.mp3), or a short video (.mp4) to *The Investigator's Editor*. Whichever format you send, also send a photo (.jpg) of yourself!

Your submission will be considered for publication in an upcoming *Investigator*.



b6

Legat Kabul personnel hiked Mt. Kowlal-e Paymor, which is on the outskirts of Kabul, on the morning of September 11, 2010, to commemorate the day that dramatically changed the scope of the FBI's work at home and abroad. For hundreds of TDY and permanent legat personnel, it has been a privilege to serve alongside our dedicated military and civilian partners—American, Afghan, and coalition—for the past nine years.

On August 11, 2010, EAD Louis E. Grever (on the left), Science and Technology Branch, presented **Technically Trained Agent** [redacted] Tampa Field Office, with the U.S. Department of Defense's Joint Civilian Service Commendation Award for his service in Operation Enduring Freedom, Afghanistan.



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August 31 through September 2, 2010, the Laboratory's Operational Projects Unit personnel hosted the annual FBI Field Photographers Conference at Shades of Green in Orlando, Florida. During their conference, the photographers were assigned MacBookPro laptops to enhance their response capabilities for on-scene photographic support. In the top photo, they are training on their new equipment.

And on the bottom, 12 photographers (left to right) celebrated milestone anniversaries in 2010; they have a combined 350 Bureau years: [redacted] Anchorage, 25 years; [redacted] San Francisco, 40 years; [redacted] New York, 20 years; [redacted] Chicago, 40 years; [redacted] Boston, 40 years; [redacted] Honolulu, 20 years; [redacted] Baltimore, 20 years; [redacted] Salt Lake, 20 years; [redacted] Pittsburgh, 20 years; [redacted] Louisville, 35 years; and [redacted] Atlanta, 35 years. [redacted] New Orleans, 25 years, is not pictured.

b6





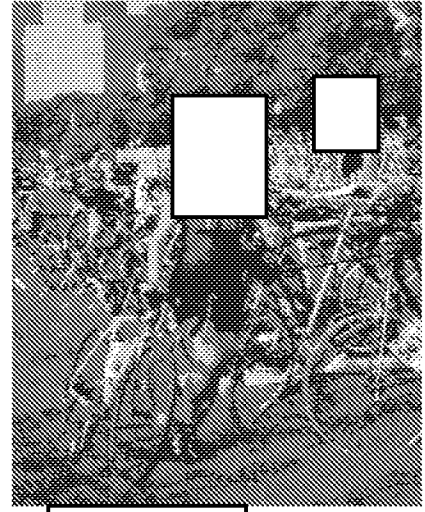
# IN THE COMMUNITY



Detroit's SA [redacted] hits the road; he finished in 3:19:54.



SA [redacted] Milwaukee, begins the 6.2-mile run; his overall time was 3:05:24.



IA [redacted] Director's Office, makes her way to the bike start; she finished with a 3:01:17 time.



SSA [redacted] Chicago, unhooks his bike to begin the 24.8-mile bike ride along Chicago's lakefront; his time was 3:07:15.

On August 29, 2010, more than 100 triathletes from federal, state, and local law enforcement agencies competed in the Fourth Annual First Responder International Distance Triathlon Challenge.

The First Responder Challenge strengthens camaraderie among law enforcement officers and encourages competition through sport. Training for a triathlon is a full-time commitment, requiring physical fitness and endurance, keys to being a successful law enforcement officer.

Team Fed Captain SA [redacted] Chicago, and Chicago Police Officer [redacted] want to create a First Responder Triathlon Series that will include the New York City Triathlon in July, the Chicago Triathlon in August, and the Nation's Capital Triathlon in Washington, DC, in September; the winning team will take the First Responder Triathlon Cup.

Thanks to SA [redacted] for the text and photos.

Contact SA [redacted] for more information about the First Responder Challenge or to join Team FBI.



b6

On September 9, 2010, 59 Dallas employees, sponsored by the FBIRA, participated in the Assist the Officer Freedom Run. The Dallas Association of Young Lawyers organized the event to unite and honor the heroes and victims of September 11, 2001. The proceeds from the race benefit local law enforcement officers injured or killed and their families.

For more news and photos spotlighting community activities, see the Office of Public Affairs' [site.](#)



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Operations Manager [redacted] carried the flag in for New York's team during the 2010 Tunnel to Towers Run, which follows the footsteps of hero firefighter Stephen Siller. The annual event honors all of those who, like firefighter Siller, died responding to the September 11, 2001, terrorists' attacks.

[redacted] took the photo.

**Chenty I. Correa**

Chenty I. Correa, the program manager for the Intelligence Community Management Liaison, passed away unexpectedly on August 20, 2010. She was 39 years old.

For the past six years, Chenty worked in the Human Resources Division, having come from a long career in human resources with other government agencies. Most recently, she managed the FBI's Joint Duty Program, placing FBI staff of all levels in temporary positions with other intelligence agencies and helping advance the careers of many people whose job it is to protect our nation.

For the hundreds of FBI employees who took on joint duty assignments, Chenty was attentive to each one. She followed their work from start to finish and helped them transition back into the Bureau. All those who worked with her praised her dedication, dependability, professionalism, and integrity.

Earlier in her FBI tenure, she was part of the HRD team that launched the National Security Branch and helped review legislative proposals affecting HR policy for intelligence agencies.

Chenty touched many people within and outside of the FBI with her smile, kindness, and caring spirit. She was someone who shared as eagerly in special occasions as a quick cup of coffee, who had a love of words and enjoyed playing piano. She offered her generous personality and laugh as easily to close friends as new acquaintances. We are all fortunate to have had her in our lives and will miss her terribly.

Chenty represented the best of what it means to be part of the FBI Family. She had many good friends and was a well-respected, consummate professional. For her HRD family and so many others, it was an honor to work with her, and we will always remember her passionate commitment to the FBI.

[REDACTED] and many aunts, uncles, nieces, nephews, and friends survive her.

b6



**Patricia Gadaleta**



Patricia Gadaleta, an intelligence analyst in the New York Field Office, lost her battle with cancer on September 13, 2010.

Pat began her Bureau career in 1981 as a clerk-typist in New York's Word Processing Center. In three years, she became a clerk in the Intelligence Division, where she correlated and processed intelligence information and National Security Letters. Later she served as an intelligence assistant. Throughout her career, Pat's excellent work garnered commendations and incentive awards. Toward the end, she was concerned about keeping up with her responsibilities—at home and work.

Pat always had a smile on her face, and she had an incredible sense of humor. There are countless stories about how she helped those in need; she was always ready to listen and comfort others, even when her health was failing.

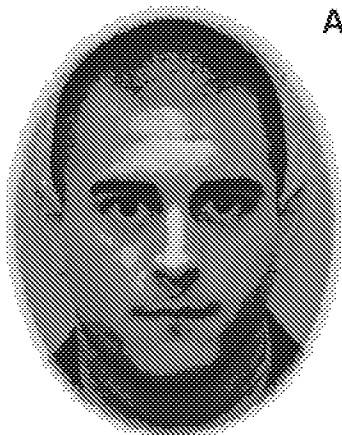
Pat left behind the two most important people in her life—[redacted] [redacted] She loved eating the lasagna [redacted] cooked and the vegetables he grew in their backyard garden. She enjoyed spending time with [redacted] by visiting the park near their home and joining her on class trips. A friend of Pat's once overheard [redacted] say, "How could anyone not love my mother?"

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Her loving family, many close friends, and caring neighbors will miss her deeply.

A large gathering celebrated her life at Corpus Christi Church in Mineola, New York. Her niece gave a eulogy expressing Pat's love of life and concern for others.





### Adam J. Hosinski

Adam Hosinski, 26, and his close friend from high school were both struck and killed by a vehicle as they attempted to cross a street in Silver Spring, Maryland, early in the morning on October 10, 2010.

Adam, an investigative specialist in the Washington Field Office's SSG, was born into the Bureau family; his father is retired WFO ASAC [redacted] who finished his career at Headquarters in 2007. On September 17, 2006, after graduating from college, Adam's passion for the FBI led him to a position on one of WFO's violent crime squads, followed by his position on the SSG, where he was a beloved member of the team.

b6

Adam is remembered as a vibrant, dedicated, and driven young man who had an intense zest for life and his job. He displayed an abiding appreciation for the integrity of the organization and a commitment to something bigger than himself. When asked about his job, he inevitably would say with a big smile, "I love it!"

Those who knew Adam remember his love and loyalty to his family, his proud and dedicated service to the Bureau, and his sense of humor. Washington Field Office employees share his family's grief and will miss Adam dearly.

[redacted] survive him.

b6

Condolences may be sent to the family at

[redacted]

Memorial contributions may be sent to  
The American Cancer Society  
Montgomery County Unit  
11331 Amherst Avenue  
Silver Spring, MD 20902



Jerry D. Jobe

SA Jerry D. Jobe, Kansas City's Wichita Resident Agency, Joint Terrorism Task Force, died on September 11, 2010, after a long and courageous battle with cancer.

Jerry worked as a sheriff's deputy for the El Paso County Sheriff's Office in Colorado for ten years before fulfilling his dream of becoming an FBI Agent on May 23, 1999. Following his graduation from New Agents training, he was assigned to the Washington Field Office where he worked Russian foreign counterintelligence, national security matters, and domestic terrorism; he later worked as a tech agent on a technical operations squad. Jerry was a member of WFO's Evidence Response Team, where he was a first responder at the Pentagon bombing on September 11, 2001. On January 22, 2006, he received his PRL transfer to Kansas City's Wichita Resident Agency and was subsequently assigned to the Joint Terrorism Task Force, where he left an indelible impression as an exceptional investigator, an outstanding human-source developer, and a person of admired character, who possessed a great sense of humor.



Jerry's greatest loves were [redacted] Jerry treasured [redacted]  
[redacted]

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Jerry was an avid runner, an assistant boy scouts den leader, and a dedicated member of the Evangel Assembly of God church, where he served as a greeter and led a bible study group.

Jerry's devotion to God, his family, and the nation were self-evident in all his endeavors. He will be greatly missed, and his service and commitment to the Bureau and his family and friends never forgotten.

Memorial contributions may be sent to

The Jerry Jobe Memorial Fund  
Emprise Bank  
10620 West 21st Street North  
Wichita, KS 67205





**Allen Keith Kelsey Sr.**



On August 15, 2010, Allen Keith Kelsey Sr., a security assistant in the Security Division, passed away suddenly after a brief illness.

Allen, an excellent employee, began his 32-year Bureau career in the Identification Division. In 1981, he transferred to work security matters in the Administrative Services Division.

For 28 years, Allen served in the Security Division's Access Control Unit, where he helped coordinate security protocols for special events, including FBI Directors' swearing-in ceremonies and other events, presidential inaugurations and visits to Headquarters, and national and international dignitaries' visits.

Allen was well known to many employees at Headquarters. He had a good rapport with everyone and a smile you would not forget.

He was an active member of NOBLE (National Organization of Black Law Enforcement Executives), and he helped organize many of their national events. He enjoyed fishing in his spare time.

Allen was a dedicated husband and father, [redacted] He was immensely proud of his [redacted]

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Allen's family, friends, and coworkers will sorely miss him.



**Carol L. McClary**

Carol L. McClary passed away on August 29, 2010, at her home in College Park, Maryland.

Prior to joining the Bureau, Carol worked for seven years at the U.S. Department of Commerce. She joined the Bureau in 1986, and during her 24-year tenure, she held various positions, including data transcriber, coding clerk, identification clerk, file clerk, and legal assistant. Her most recent assignment was at the Washington Field Office where she was a support services technician in the Counterintelligence Division.



She was a big fan of Elvis, Santa, and McDonald's coffee. Her hobbies included collecting angels and oil paintings of beach scenes, painting inside her home, and taking day trips with her friends. Her favorite places were North Beach and Chesapeake Beach. Joel Osteen inspired her.

Anyone who knew Carol heard her say, "I might have been born on Tuesday, but it wasn't last Tuesday." Carol was a caring and giving friend. She was a unique light in the lives of all who knew her. Carol was a fine Bureau employee. Her friends and colleagues will miss her.

She was the beloved daughter of the late Elwood Sr. [redacted] the late Duane K. McClary.

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## Power

Power, a black Labrador retriever, K-9 explosive detector, passed away on August 20, 2010.

Power joined the FBI in 2004 after spending 10 weeks training at the federal Canine Training Center in Front Royal, Virginia, with his handler, **FBI Police Officer [redacted] Security Division**. Power could sniff out 19,000 different components that make up explosives. Even after graduating from training, [redacted] and Power trained together daily to stay at the top of their game to keep everyone at Headquarters safe.

Sometimes Power took a work break to play with his K-9 buddies. They chased each other and wrestled on the ground until they were covered in dirt. At the end of the workday, Power went home with [redacted] where he hung out with his dog "sister," Holly, and dog "brother," Cooper. He also loved to play with [redacted] daughters. During the winter, he liked to romp and roll in the snow; he buried his whole body in the fluffy white stuff.

Officer [redacted] said, *"Power was a once-in-a-lifetime dog. I was lucky to have him. He was always gentle, patient, loving, and above all, loyal. He always wanted to be by my side; whatever he was doing, he would drop it to stay with me."*

*"He was an excellent worker; he did it not because he loved the work, but because I asked him to do it and he loved me."*

*"Power enjoyed children. He was tolerant of the things small kids tend to do to animals. No amount of rough petting or ear pulling spoiled his good humor. He had a tail wag for everyone. He was a sweetheart. He will be missed terribly."*

Photo by [redacted] (retired)



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### THE INVESTIGATOR

Editor

[redacted]

Associate Editor

[redacted]

Lead Designer

[redacted]

Product of

Office of Public Affairs—AD Michael P. Kortan  
Employee Communications Unit—  
A/UC [redacted]

*The Investigator*, a bimonthly magazine by and for FBI employees, premiered in 1932. Its mission was and remains to increase employee understanding of FBI priorities, operations, and history and to help keep employees connected with one another.

*The Investigator* contains information about FBI employees and activities that is not available to the public. *The Investigator* is only published online. The magazine may be printed, but reasonable care should be exercised regarding disseminating this magazine. This magazine is subject to the provisions of the *Freedom of Information/Privacy Acts*.

All Bureau employees are invited to submit new information or related information about any previously published story to *The Investigator's* Editor. See instructions for Authors.

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January/February 2011

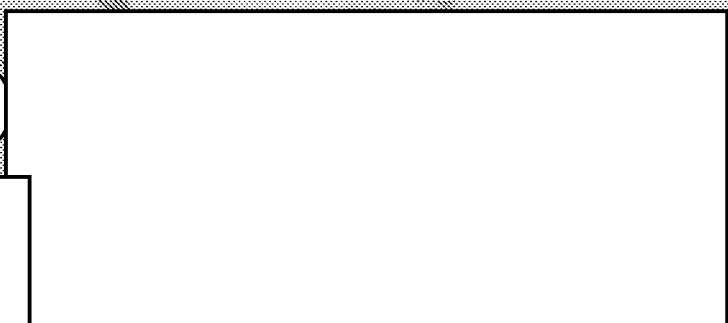
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49 Retirements

3 In Memoriam



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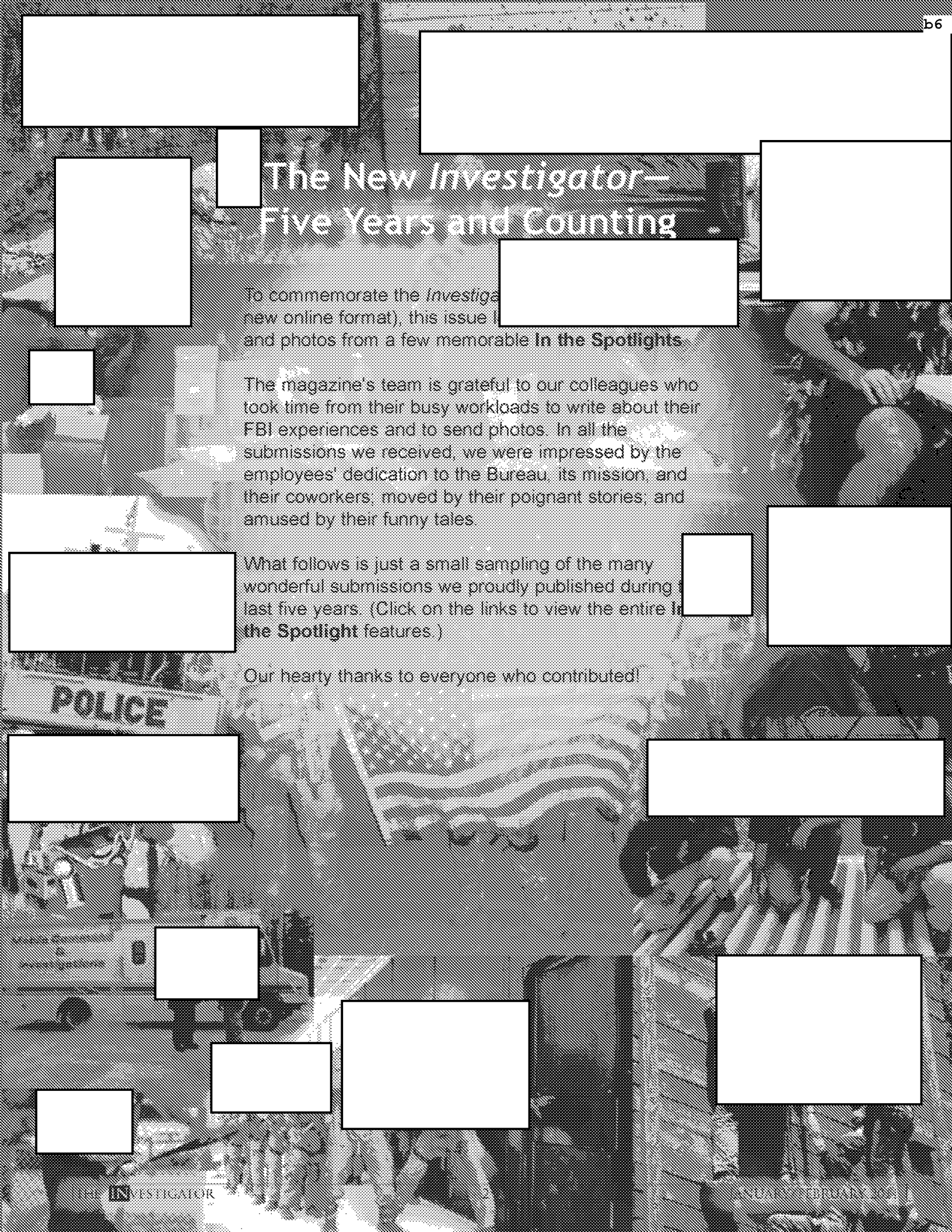
# The New Investigator— Five Years and Counting

To commemorate the *Investigator's* new online format, this issue features stories and photos from a few memorable **In the Spotlights**.

The magazine's team is grateful to our colleagues who took time from their busy workloads to write about their FBI experiences and to send photos. In all the submissions we received, we were impressed by the employees' dedication to the Bureau, its mission, and their coworkers, moved by their poignant stories, and amused by their funny tales.

What follows is just a small sampling of the many wonderful submissions we proudly published during the last five years. (Click on the links to view the entire **In the Spotlight** features.)

Our hearty thanks to everyone who contributed!

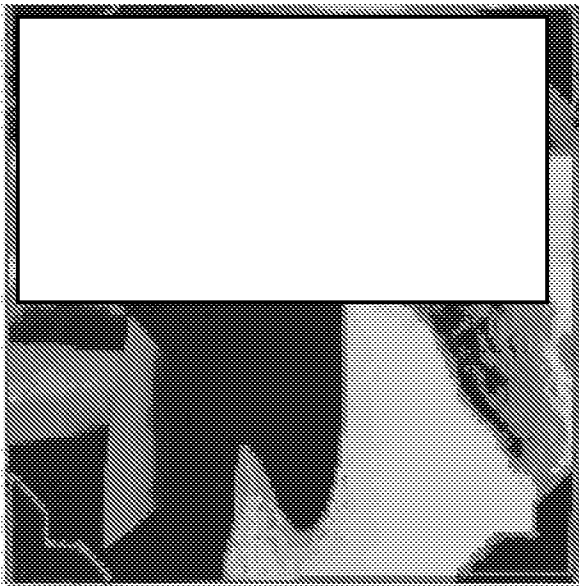


# Photographers

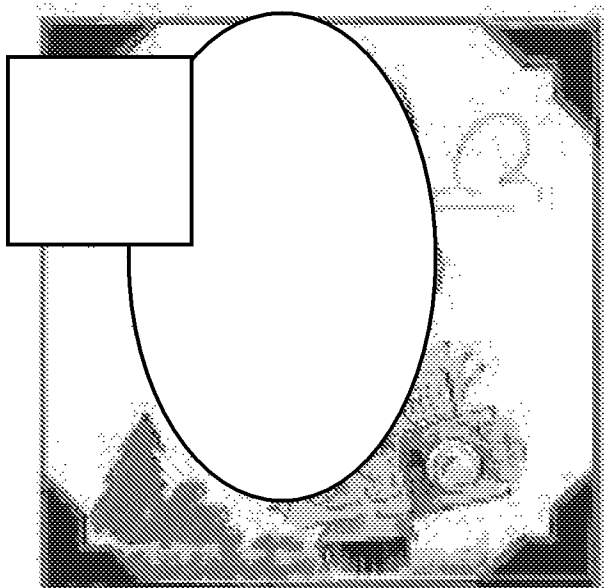
Usually exciting, sometimes dangerous, and occasionally funny, Bureau field photographers have incredible experiences. In the July/August 2006 issue, the editor asked them to write about their assignments and submit creative portraits of themselves—and they did.

## Phoenix Field Office

My funniest photographic assignment was when I was with the ERT near Gallup, New Mexico, digging up a buried body. During the different levels of the excavation, I got up from digging, grabbed my camera, took progression photographs, and then continued to help with the dig. When the body was almost uncovered, I got up to grab the Mamiya camera. While walking back to the grave, I tripped over the grid-string and did a swan dive toward the grave. Everything was in slow motion. I was sure I would land on the body in the grave, but somehow I aimed away from the grave and landed next to it flat on my stomach while holding the Mamiya up like a football. All I could say was, "The camera is OK!" The team looked at me, shook their heads, and went back to digging!



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## Newark Field Office

Photos I am proudest of were taken when I photographed blank pieces of paper. It was a fraud case where the subjects made money right in front of your face. They sandwiched blank pieces of paper in between real \$100 bills. They then put everything into a tray covered with liquid and powder and presto—a new \$100 bill. I looked closely at the blank slips and thought I saw a number one in the corner. I examined the blank paper with an alternate light source and saw the imprint of a \$100 bill. I photographed the imprint with film and then Polaroids. When I showed the photographs to the case agent, he was amazed. I gave a demo of how I found the watermarks to the assistant U.S. attorney who was going to testify in the case; however, the subjects pled guilty.

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**Omaha Field Office**

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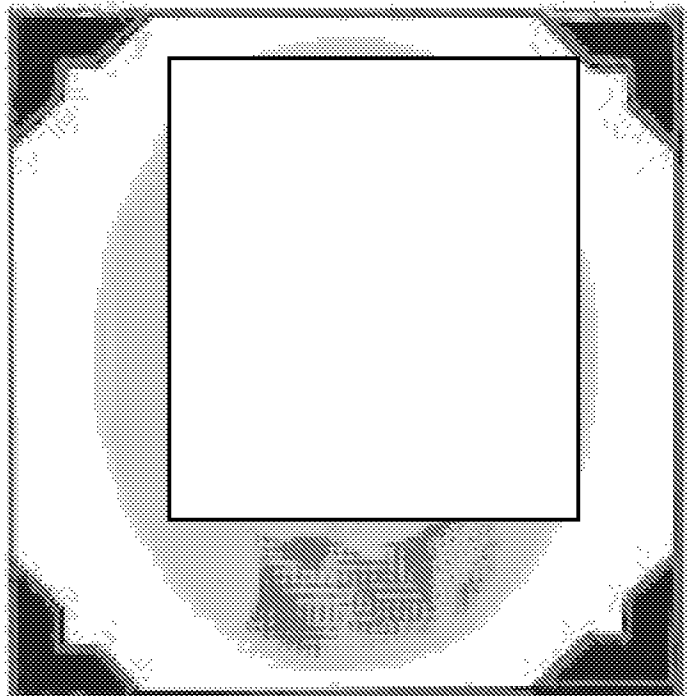
My funniest photographic assignment was during a search in Stapleton, Nebraska. When we arrived, the 450-pound subject was sitting in his bathrobe at the kitchen table eating eggs fried in bacon grease. I was in his bedroom photographing several guns when the case agent informed the man that we were taking all his guns. He was not happy, stormed into the bedroom, and threw off his robe to get dressed. Once again, never the same!



**Atlanta Field Office**

b6

My toughest assignment was photographing a safe that some knucklehead had installed in the face of a rock cliff in north Georgia. How he ever got that thing in that rock is a mystery! Anyway, there was a little ledge where you could stand on your toes and ease along the cliff to get to the safe. If you slipped, you would drop 20 feet down onto rocks. I opted not to take that route. Instead, two Georgia State Patrol officers held my ankles and lowered me over the edge far enough so I could get the shot of the safe. Mission accomplished!





## 9/11-Inspired Employees

On the fifth anniversary of September 11, 2001, *The Investigator's* editor asked our newest employees to reflect on how those tragic events motivated them to join the Bureau workforce. The November/December 2006 issue published some of their stories—here's one.

Sa [redacted]  
New York Field Office

I was working as an assistant district attorney in the New York County Manhattan District Attorney's Office on September 11, 2001. It was a bright morning—crisp and clean. I emerged from the subway at the Brooklyn Bridge stop. Shreds of paper were raining down like confetti. People had gathered on the street craning their necks, looking up. So I stopped and did the same.

The first World Trade Tower was on fire. A man said a plane had struck it. I thought it was an accident until the second jetliner—dark, swift, and sinister—sliced through the air and slammed into the second tower. It was a horrific sight. I sprinted to the Towers.

I helped treat and carry the injured from the building when the ground began to rumble; the first tower was collapsing. I leaped behind the rear axle of a car and was submerged in a thick, caustic cloud of smoke, cinders, dust, and debris. I had difficulty breathing and could see nothing. I felt like I was drowning. Then the debris stopped raining down. The world got quiet—suffocating, just the ringing in my ears. I stumbled up, coughing,

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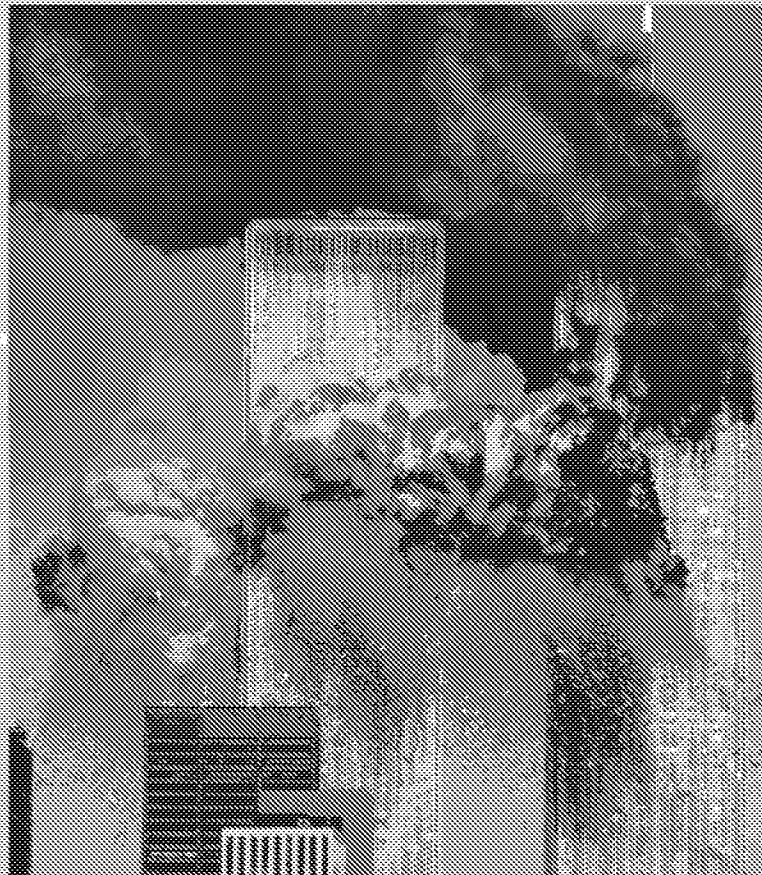
[redacted] (in white shirt) helps a survivor before the towers collapsed.

and blindly grabbed the arm of the invisible man who jumped behind the car with me. We never saw each other's faces. We fell our way into a building lobby dark with dust.

When my breathing returned to normal, I made my way back to the wreckage. It was like a war zone, bearing zero resemblance to the plaza I had left moments before. I joined forces with a firefighter and two cops looking for wounded in the rubble. We heard what sounded like the rumble of another jet plane above our heads and ran for cover. It was the second tower collapsing. This time I took shelter in the rear of an abandoned fire department vehicle. Debris pelted the roof, and the compartment filled up with an asphyxiating cloud of dust.

I later made my way to the remnants of a fire station. A retired chief was mustering up people. I told him I used to be a firefighter and emergency medical technician, and he found me some bunker gear. We spent the next hours putting out fires in the rubble and then started looking for survivors in the pile.

Three years later, I applied to join the FBI. I attended new agents training and was assigned to the New York Office, two blocks from the subway station I emerged from on September 11th. Now I drive to work every morning over the Brooklyn Bridge. Every day I still see the towers missing.



A fiery blast rocks the south tower of the World Trade Center.



# Victim Specialists

The January/February 2007 *Investigator* spotlighted the Bureau's victim specialists who tell amazing stories about working with victims and their families from the incident to indictment and beyond, teaching the victims about their rights in the criminal justice system, connecting the victims with the services and resources to give them the tools to cope with what happened to them, and watching the victims as they become empowered when their voices are heard.

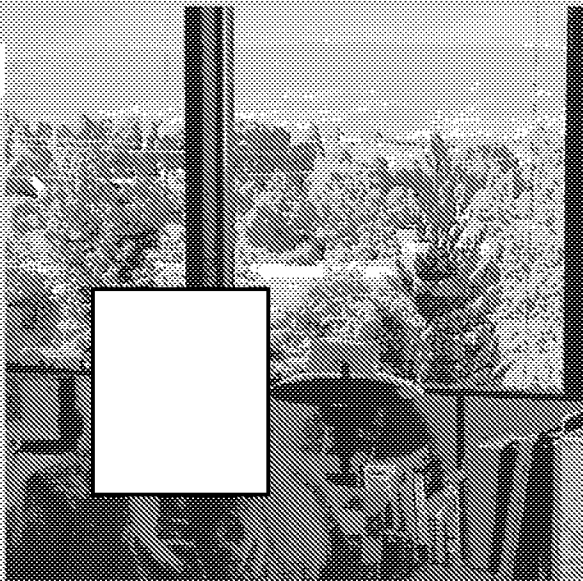


## Knoxville Field Office

My toughest assignment was when I assisted a woman whose husband had just been arrested for possessing and distributing child pornography with intent to travel to have sex with a minor. The anger and embarrassment of finding out about his online activities were so pervasive that she generalized her anger toward the law enforcement community for breaking up her comfortable home life. Although we may be critical of her reaction, consider how we would feel if our lives were turned upside down because our spouse was incarcerated, we lost our income, and we were humiliated in the community. Perpetrator's families suffer heavily from indirect victimization.



b6



## Las Vegas Field Office Reno Resident Agency

When I was 18, I worked with orphans and street children in Pattaya, Thailand. This exposure to child sexual exploitation inspired me to work with children who were crime victims. Prior to coming to the Bureau, I worked at a children's hospital in Texas with child victims of crime. One case was a child homicide in which the FBI in Corpus Christi became involved. A member of the Bureau team told me about the victim specialist position. I believe that the FBI has a unique opportunity to set a higher standard for victim services nationally and that is why I became a victim specialist for the FBI.

b6



[Redacted]

**Pittsburgh Field Office**  
**Charleston Resident Agency**

An assignment I am proudest of was when I was on my way to give a presentation and was called to a kidnapping of a 12 year old. I responded to the command post, provided services to the victim's family, traveled to give the presentation, and then returned to the scene. The stress was overwhelming. During the trip back to the command post, I cried and prayed for strength. Unfortunately, the investigation revealed that the child was murdered. During the body recovery, the sky was dotted with crisp white stars, honeysuckle filled the air, and the morning sun broke through the clouds and fog and rose across her gravesite. In spite of the trauma surrounding the recovery, beauty surrounded us. The situation gave me peace to take one day at a time and recognize that my job is important and the services I provide are necessary.



Pittsburgh's SA [Redacted] (left) and [Redacted] sit on a rock mound overlooking a victim's grave. They had been at the scene 24 hours when the photograph was taken.



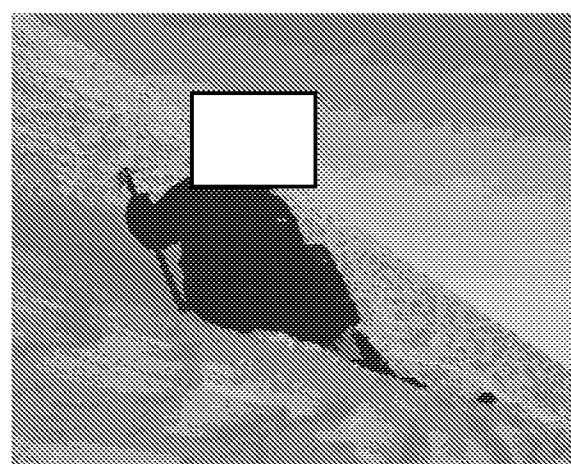
# ANCHORAGE FIELD OFFICE

In the May/June 2007 issue, Anchorage personnel wrote about their Alaskan experience. They described the incredible beauty of the land, water, and sky, and they discussed the physical hardships that must be conquered to work effectively in Alaska.

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SA [REDACTED]

My most exciting experience was when I deployed to Valdez, Alaska, in response to a counterterrorism threat to the Trans-Alaska Pipeline terminus. Anchorage Office and U.S. Coast Guard personnel provided security for vessel boardings and tugboat and oil tanker escorts. Providing security on the bridge of an oil tanker as it passed through the Valdez Narrows on a dark December night was an experience I won't soon forget.

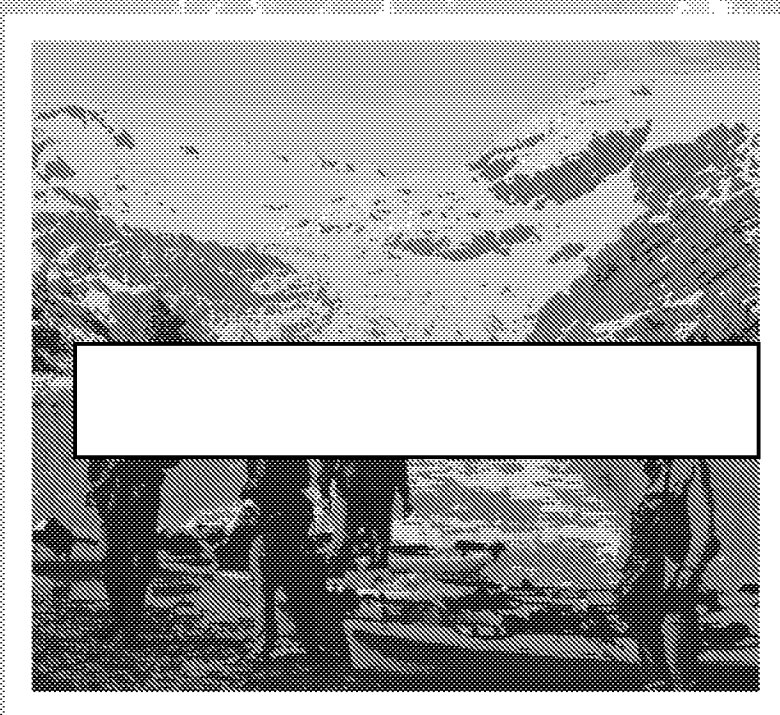


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SA [REDACTED]

Traveling in the Alaska bush is very different from traveling in the lower 48. Entering the bush is like stepping back in time. You need to accept that life moves slower and that basic amenities are scarce. A nice hotel room, if there is a hotel, may consist of a bed and a chair. (While on business in the Aleutian Islands, I once paid \$130 a night for a room like this.) Transportation is limited. (I once hitched a ride on a crab boat to get to my destination.) It is routine to hire a bush plane to fly to a village and then spend the night in the post office or school because there are no hotels. Food is limited in the villages so it is essential to bring food and a camp stove. Also, the water can be questionable, so packing a water filter is a good idea. However, the village cultures are fascinating, and if you maintain a sense of humor, the locals will treat you well.

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SA [REDACTED] and SA [REDACTED] (left to right) are near Port Nellie Juan in the Prince William Sound on Memorial Day weekend, 2006.



SSA [REDACTED]

b6

In spring 2004, Anchorage personnel deployed to near Talkeetna, Alaska, to recover the body of a 20-year-old female murder victim. The victim's body had been spread throughout a large area by a bear. Due to the remoteness of the area and frigid temperatures, we slept in tents and on cots in the command post. We warmed ourselves with a blazing bonfire outside the post. It was a tragic case; however, the office pulled together over several months to arrest the subjects and to recover the victim's body.

My most bizarre experience was when our ERT recovered a body frozen in muck at the bottom of an outhouse. Since the time the victim had been dumped, there were several freeze-thaw cycles, and he sunk deep down, headfirst. We seized the outhouse as evidence and spent hours chipping him out. I never thought I'd seize an outhouse as evidence.



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Anchorage's evidence response team frequently responds to crime scenes in the winter and on hazardous terrain and must train for those conditions. [REDACTED] is pictured with (left to right) SA [REDACTED], SA [REDACTED], SA [REDACTED], SA [REDACTED] and ELSUR Tech [REDACTED] during training exercises in 2006.



## AFRICAN LEGATS

In the September/October 2007 *Investigator*, Unit Chief [redacted] summed up working in Africa. "It's difficult to understand the depth of the poverty and, in many parts of the continent, the complete absence of what we take for granted every day, like electricity and clean drinking water. Within this environment, the importance of the legat's work cannot be understated."

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### LEGAL ATTACHÉ [redacted] PRETORIA, SOUTH AFRICA

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While assigned as Legat Lagos, I coordinated a training course for the Nigeria Police Force. [redacted] (retired), the lead instructor, brought an excellent team from Quantico to teach the course. They were instructing the class on how to maintain effective cover during a shooting situation when one of the officers raised his hand and asked, "What if your partner gets shot? He is making a lot of noise, moaning and crying out. When can you shoot him?" [redacted] asked, "Shoot whom?" And, the officer calmly explained, "Your partner. He's crying out and drawing attention to you, which could get you shot. So when is the right time to shoot him to keep him quiet?" [redacted] the consummate professional, informed the officer that you never, ever shoot your partner.

*Lesson learned---if you ever find yourself partnered with a Nigerian officer, and you get shot, in the immortal words of Elmer J. Fudd, "Be berry, berry quiet!"*

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A Botswana Police Officer and I were speaking about surviving in the African bush. The officer said that he grew up in the Kalahari Bush in Northern Botswana and had numerous encounters with wild animals. I remarked how I couldn't imagine coming face to face with a lion and asked how he handled such situations. I was surprised to learn that lions frequently kept their distance from humans and that the Cape buffalo was the most feared among the Kalahari Bushmen.

Apparently, Cape buffalos are territorial and will attack humans on sight. My friend informed me that the animal will run you down and stomp you to death. He further advised that if you run up a tree, they will ram the tree to knock you out. Failing that, he will lie down under the tree and wait you out. If you attempt to fool the Cape buffalo by feigning death, he will urinate on you (its urine is very acidic and stings), and when you move, will then stomp you.

*Lesson learned---whenever you go into the African bush, make sure that you can outrun at least one person in your group!*

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Continued on next page

## RETROSPECT - THE NEW INVESTIGATOR - AFRICAN LEGATS

During my tour in Nigeria, the Yoruba king passed away. (Nigeria has three main tribes—the Ibo, Hausa, and Yoruba, and each has its own king.) One of our drivers, a Yoruba, came to work very distraught. I offered my condolences and asked what the local custom was when a king died. The driver told me about the national mourning period, ceremonies, and burial services. Because the driver was so distraught, I asked if he personally knew the king. He replied, "No sir, that's not the problem. The problem is the obubakar is missing." I asked, "The obubakar? What's an obubakar?" He answered that the obubakar is not a thing; it's a he. "The obubakar is the king's right-hand man. He lives with the king. He eats the king's food. He travels with the king. He enjoys all the wealth and riches of the king. And, when the king dies, the obubakar is supposed to be buried with the king in order to serve him in the afterlife. And now he is missing, and we suspect he has run off!" I said, "Let me get this straight. The obubakar is supposed to kill himself or be killed so he can serve the king in his afterlife?" "Yes, sir, he has enjoyed the life of the king, and now he is supposed to fulfill his obligation." My guess is that as soon as the obubakar heard of the king's death, he fled the scene.

*Lesson learned—if you are offered the position of obubakar, maintain a good relationship with the king's doctor so you can get advance notice of his pending death and a good head start!*



At an official ceremony, [redacted] is named [redacted] of Ogidiland, Nigeria, and [redacted]

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**IN** RETROSPECT - THE NEW INVESTIGATOR

# Linguists

Much of the information the FBI collects—through electronic intercepts, seized documents, or from witnesses and suspects—is not in English. The March/April 2008 issue featured our cadre of linguists who provide special agents and intelligence analysts with accurate translations and summaries of that information.

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[Redacted]

## Seattle Field Office

We've gone from those days of live switchboard monitoring, reel-to-reel recorders, typewriters, and carbon copies to computers and digital collection and storage. We've made great progress from a technical perspective, but technical advances are not what make this job. The dedicated people with their various cultures and backgrounds make this a special, mini-United Nations environment in which to work.

In fact, technical "advances" created one of my funniest experiences at the Bureau. Our office received a document that had been machine translated from English to Russian. The machine couldn't make appropriate word choices, so the translation was hilarious and had our whole section laughing. At that moment, we knew that machines would not replace us anytime soon.

X X X X X X X X X X

[Redacted]

## Directorate of Intelligence

My most exciting experiences are briefing agents who are deploying to Iraq. I teach them about Kurdistan and the Iraqi culture, what it was like living under Saddam Hussein's regime, how my family and I managed to escape in 1991 shortly after Desert Storm, and our life in a refugee camp for two and a half years.

When I first came to the United States, I lived in Uniontown, Pennsylvania. Most people there were clueless about Kurdistan. People would ask about my native country, and I replied, "Kurdistan, northern part of Iraq." They didn't understand until I mentioned Saddam Hussein's name. Then they would step back and be afraid to talk to me. I told them that I hated Saddam more than they did and that I escaped my country because of him.



The photo was taken of [Redacted] in the mountains of Kurdistan in August 2006.

идеальное время для путешествия в Россию. В летние месяцы средняя температура в Москве и Санкт-Петербурге находится в приятном диапазоне 65

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# IN RETROSPECT - THE NEW INVESTIGATOR - LINGUISTS

[Redacted]

## Dallas Field Office

My toughest assignment was when I traveled to Aden, Yemen, to work on ADENBOMB—the investigation into the bombing of the *USS Cole*. I interpreted during several marathon meetings when American law enforcement officials and high-ranking Yemeni officials discussed the investigation details and expressed many strong emotions. Maintaining my composure and remaining calm and focused on the FBI's mission enabled me to successfully complete my job.



In 2002 [Redacted] served a temporary duty assignment in Guantanamo Bay Naval Base. He is pictured at the gate separating the Base from mainland Cuba.

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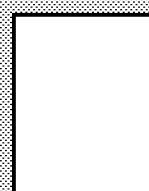
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The FBI ranks the Cyber Program as its third intelligence and investigative priority, following counterterrorism and counterintelligence. The May/June 2008 magazine spotlighted Detroit's Cyber Squad.

INQ



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In Internet investigations, we often don't know who the subject is early on; we have an IP address and maybe a screen name. The subject's name is often discovered later; it's satisfying when the investigation reaches the point where we start putting names with the investigation details.



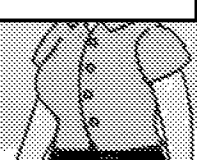
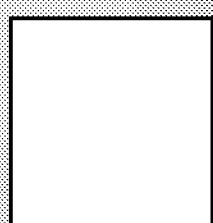
*created the Simpson-ized "photos."*

INQ



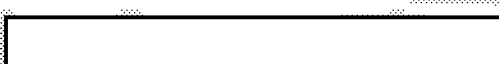
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Less than a year after being assigned as an intelligence analyst to Detroit's Cyber Squad, I was due to deliver my daughter. In that first year, I struggled with figuring out my role on the squad and wondered if I'd ever be one of the guys. I knew it was going to take some time, but I was hoping it would happen soon, just in case I needed a ride to the hospital.



For some reason none of the guys seemed real keen on driving me if I went into labor at work. Luckily, everything started at home, and their services weren't required. And they did send congratulations in their own way. A few weeks into my maternity leave, my daughter received a notice in the mail stating that she was required to submit to a polygraph for exposure to classified material while in utero! I may not have been one of the guys yet, but I was on my way.

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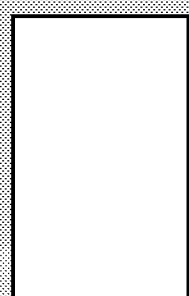
My funniest experience was when I accidentally pepper sprayed the inside of my car.

We were on our way to the second or third arrest of the morning, and I had stuck the pepper spray in my tactical holster's elastic strap as per a more experienced agent's "expert" advice.

As we rolled up to the pre-arrest brief, my seat belt glanced the spray can's trigger and gave my old Crown Victoria a blast of Cap-Stun. The guy I was riding with and I shared a look of panic before I slammed the gearshift into park, and we exited the car like high-speed circus clowns.

Our unusual approach speed and coughing tipped off the rest of the arrest team that something was going on, but I guess it was too early in the morning for them to put two and two together because no one called us on it.

For about a month afterwards, I arrived at more interviews than usual with tears in my eyes, even after driving with my windows open (regardless of temperature) and gloves on.

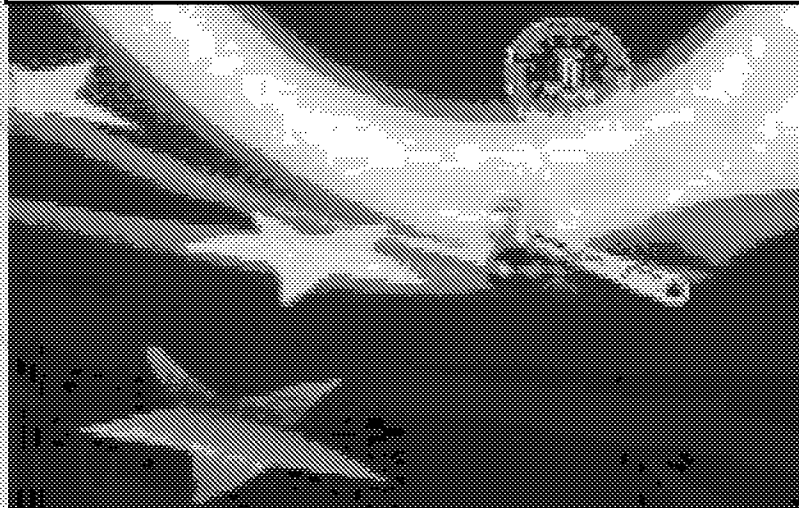
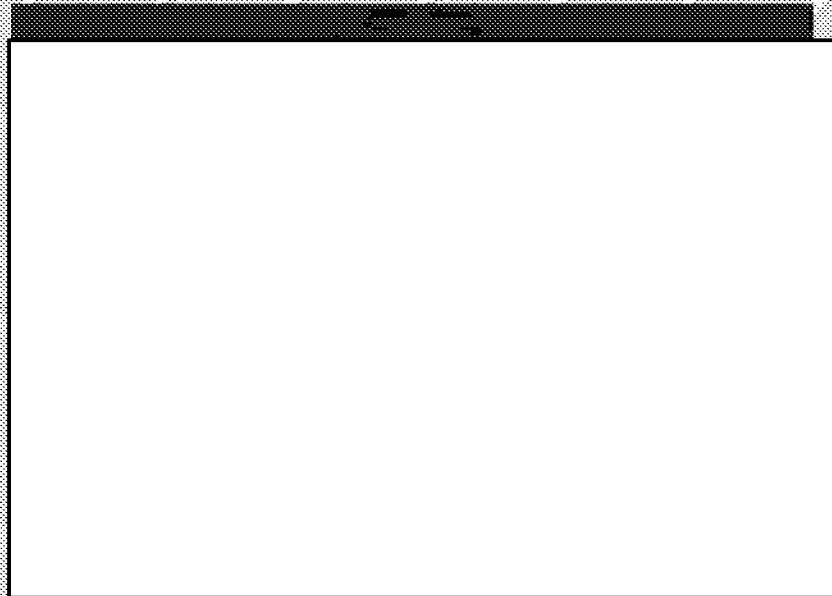




## *Automotive Maintenance and Repair Program*

The May/June 2008 *Investigator* also featured the people and work in the Automotive Maintenance and Repair Program [REDACTED] an automotive worker in San Diego, started off the feature with a riff.

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### *The Auto Mechanic A Riff on Jack Nicholson's Speech in A Few Good Men*

Son, we live in a world that has vehicles, and those vehicles have to be repaired by men with toolboxes. Who's gonna do it? You? I have more responsibility here than you could possibly fathom. My existence, while grotesque and incomprehensible to you, saves cars and trucks. You may not want me on that car, but you need me on that car. I have neither the time nor the inclination to explain myself. I prefer you just said thank you and went on your way.



*Automotive Technician*

*Newark Field Office*

My Newark colleagues and I will never forget April 5, 2007—the tragic day when our friend SA Barry Lee Bush was shot and killed during an attempted arrest of three bank-robbery suspects in New Jersey.



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*Automotive Technician*  
*Honolulu Field Office*

We had a major bust and seizure a while back. I was asked to meet at a location to help jump-start one of the seized cars so it could be moved to a larger, more secure location. I arrived before anyone else and was waiting outside when a couple Bucars came flying up the road, suddenly stopped, and several agents jumped out and ran to the door like little kids running to the playground yelling, "I called it first!" I had no idea what they were so excited about until the door opened. There were two new Lamborghinis, a new Ferrari, and a dozen or so new or almost new black Mercedes-Benzes parked inside. Everyone was fighting to drive the Lamborghinis!

## PORTLAND FIELD OFFICE

SA [REDACTED] said that Portland is small enough that you can obtain a wealth of experience no matter what squad you're assigned to. The November/December 2008 issue highlighted the people and work in Portland.

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ETA

[REDACTED]

In November 2006, we assisted a local police agency on a possible kidnapping that turned out to be a murder case. The two subjects murdered the son of the man who was having an affair with their mother.

The district attorney created a window of opportunity for us to install the tracker—he called the subjects to his office for rambling interviews. When SA [REDACTED] and I started to install the tracker, we immediately ran into problems: the car had been damaged in an accident and had not been repaired, so the location where we had practiced putting the tracker was now bent out of shape.



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After 20 minutes of work, we managed to get the hood open, which promptly set off the vehicle's alarm. The vehicle was parked in front of a church, and some of the elderly ladies playing bingo inside (No, I'm not making this up!) came out to find out what was causing all the noise. The police officers, who were assisting us, reassured the ladies and urged them back inside, while we slammed the hood shut in a futile effort to turn off the alarm. So then, we had to spend another 20 minutes re-opening the hood. As the DA ran out of excuses, and the subjects left his office, we hurriedly installed the tracker with duct putty and cleared out of there. It was a good install, though, because the tracker worked for the requisite three weeks, including working right through a rollover traffic accident. Got to love that monkey putty!



[redacted] is shown suiting up a bomb tech.

SA [redacted]

When an old-time bank robber was asked why he robbed banks, he replied, "Because that's where the money is." The same sentiment can be applied to the Bureau's Special Agent Bomb Technicians (SABTs) who deploy to Iraq and Afghanistan to the Combined Explosive Exploitation Cell (whose acronym CEXC is universally pronounced SEXY)—because that is where the bombs are.

I deployed to Iraq in 2004 and then again in 2008; both times, I was assigned to the CEXC. A CEXC deployment is a fulfilling assignment for a bomb tech. CEXC's primary mission is to protect the lives of U.S. military and other coalition forces by defeating the IEDs. In addition, the counter-IED fight waged overseas helps the FBI win the counter-IED fight in America. Also, a CEXC deployment is one of the best learning experiences possible for a bomb tech—in one day, bomb techs see many more IEDs than they would see in the United States in years (and the devices from Iraq are much more sophisticated). The knowledge gained by the SABTs from a CEXC deployment is then shared with local and state bomb squads.

Terrorist IEDs detonate somewhere in the world every single day. Fortunately, the United States has not experienced many terrorist IEDs in this country. However, if these IEDs do start hitting our soil, the knowledge and experience gained by FBI SABTs overseas will allow the Bureau to more effectively respond to a terrorist's IED.

# CHIEF SECURITY OFFICERS

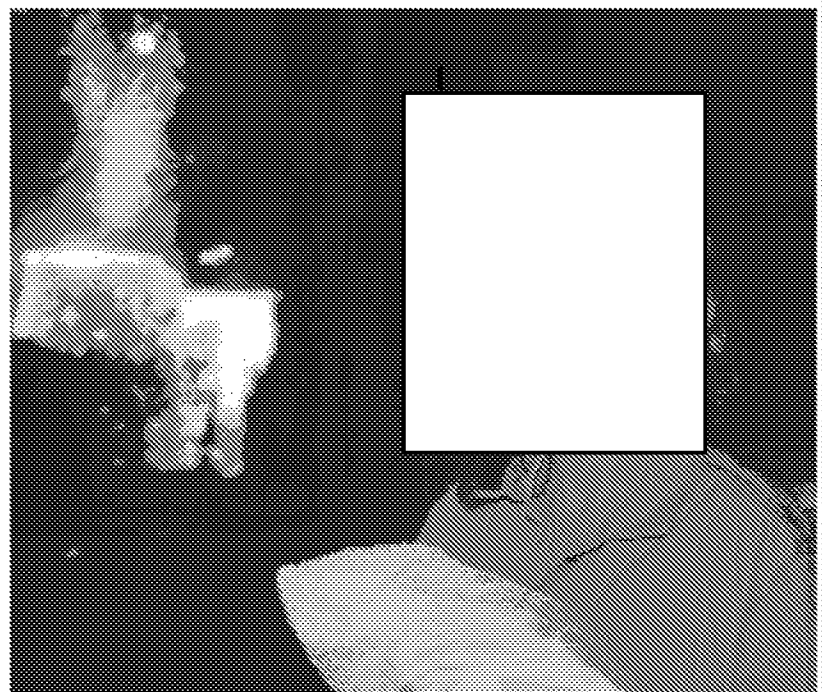
The January/February 2009 *Investigator* turned the spotlight on the chief security officers, a cadre of dedicated professionals (agent and support), who have substantial prior security experience in the Bureau, with other government agencies, or in private industry.



[REDACTED]  
**DALLAS FIELD OFFICE**

When I was a brand-new security officer, SA [REDACTED] now retired, offered me the funniest security advice I ever received. [REDACTED] a long-term security officer in Chicago, warned me about being tricked by employees who fail to report romantic roommates.

He explained that employees hate to out their romantic attachments. He said that they'll claim the person is not a roommate because he or she does not stay over 30 consecutive days—on the 29th day the person goes home to mom. Or employees say that they do not have a roommate because the person gets mail at another address, or that the person's name is not on the lease, and so on.



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[REDACTED] came up with the "toothbrush litmus test for roommates." If employees are involved with someone who keeps a toothbrush at their residence, then yes, the roommate should be reported. Or if employees are close enough to share their toothbrush with their friend, then the roommate should definitely be reported.

[REDACTED] is pictured during a classified and official trash burn.

Beyond that, if employees have someone stay over, and they were willing to compromise on their friend's morning hygiene—they were on their own!

I have repeatedly used [REDACTED] "toothbrush litmus test for roommates" example at my All Employees' Conference—it is the one thing I know employees will remember!

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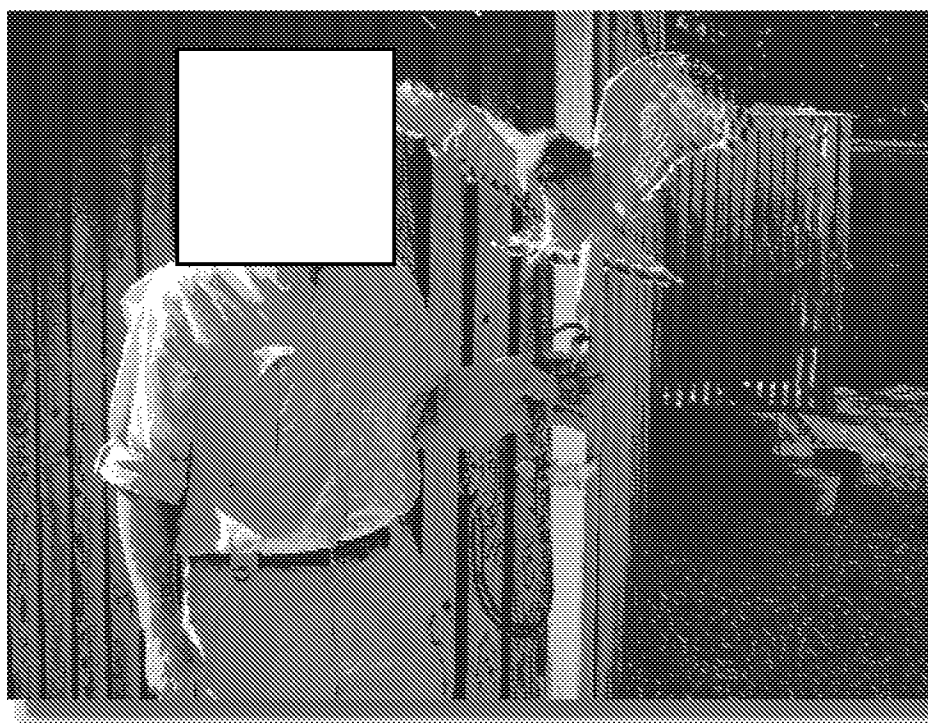


[REDACTED]

## LOUISVILLE FIELD OFFICE

My new SAC came to his first management meeting and said to all the supervisors, "Instead of introducing yourself, tell us something that no one here knows about you." Hidden secrets about people are not what a security officer wants to hear! After some 20-odd years of security and intelligence experience, my only thought was that I would be redoing a lot of security interviews and downgrading some accesses. But things worked out—most "confessions" were about glory days or new kid stories. Then it was my turn; I was so anxious about what other people had to say, I almost forgot to think of something for myself.

I blurted out, "Birds!" I have volunteered to help rehabilitate raptors—hawks, owls, vultures, falcons—every week for the last two years. Raptor Rehab of Kentucky has about 30 education raptors and takes in around 300 sick and injured raptors annually. I work with 38 other dedicated volunteers to clean, medicate, and feed all of these raptors, with the ultimate goal of returning as many as possible to the wild. There I got it out, something that was not bad and something no one knew about me.





## Electronics Technicians

Electronics technicians and telecommunications managers improvise, adapt, and overcome. (And they have jobs with the best views!) The March/April 2009 *Investigator* turned the spotlight on them.



[REDACTED]

### New Haven Field Office

Several years ago, I was heading far up in the Connecticut hills to a repeater site to troubleshoot an intermittent problem. It was late on a cold December afternoon; there had been an early snowfall.

My Bucar was an aging, seized, four-wheel drive Chevy Blazer with several hundred-thousand miles on it and plenty of dents to prove it. I was creeping along a dirt fire road and soon found myself very, very stuck. Out came the folding shovel, the come-along, and the chains.

A game warden pulled up and asked for some ID. After a brief explanation and a quick look at my creds, he was satisfied. I asked if he could give me a pull with his pickup truck, and he said, "Sorry, I can call a wrecker for you, but state policy forbids us from towing anyone." He gave me his business card and asked me to keep an eye open for two fellas who were poaching deer in the area earlier that day.

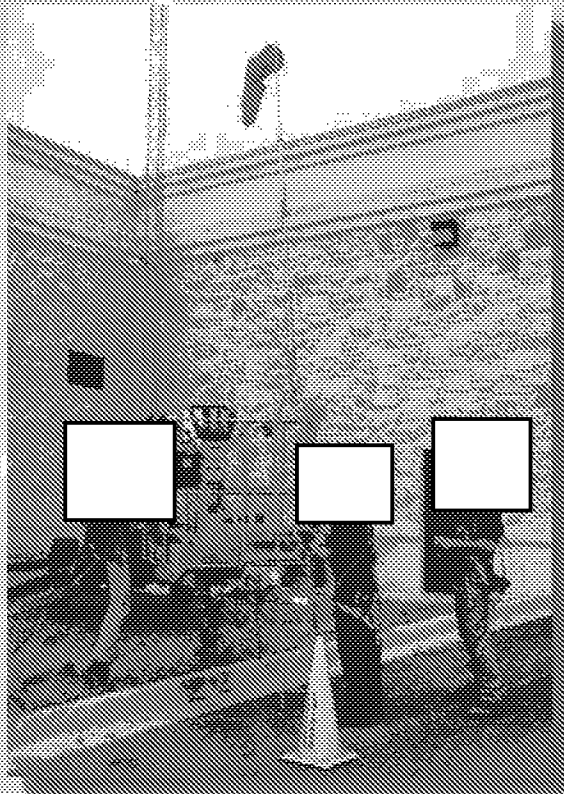
He left me his shovel and wished me good luck. I cursed and threw his card in the back seat with the empty coffee cups and gum wrappers. About a half hour later, lo and behold, the two poachers came down the road and asked me what I was up to. Clearly, they could see I was stuck, and the only way for them to get by was to help me get my truck unstuck.

With the three of us digging, and a little coaxing from their vehicle, my Blazer was free. I thanked them and offered to buy them a cup of coffee in the next small town. As we pulled up to a deli, I mentioned that I was going to call my wife to say I was running late.

As I searched furiously through the trash in the back seat looking for the warden's phone number, one of the men came over to the window and asked what I was looking for. I told him I was looking for a few quarters for the payphone, and he dug in his pocket for change. I slipped over to the payphone, quietly called the game warden, and told him who I was and where he could find his poachers—and his shovel.





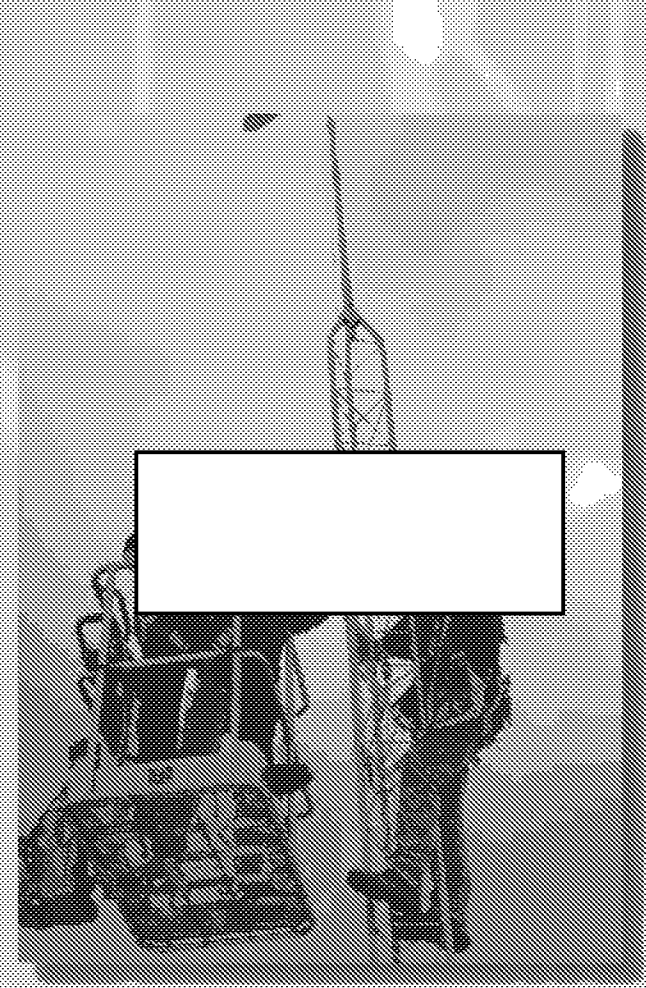
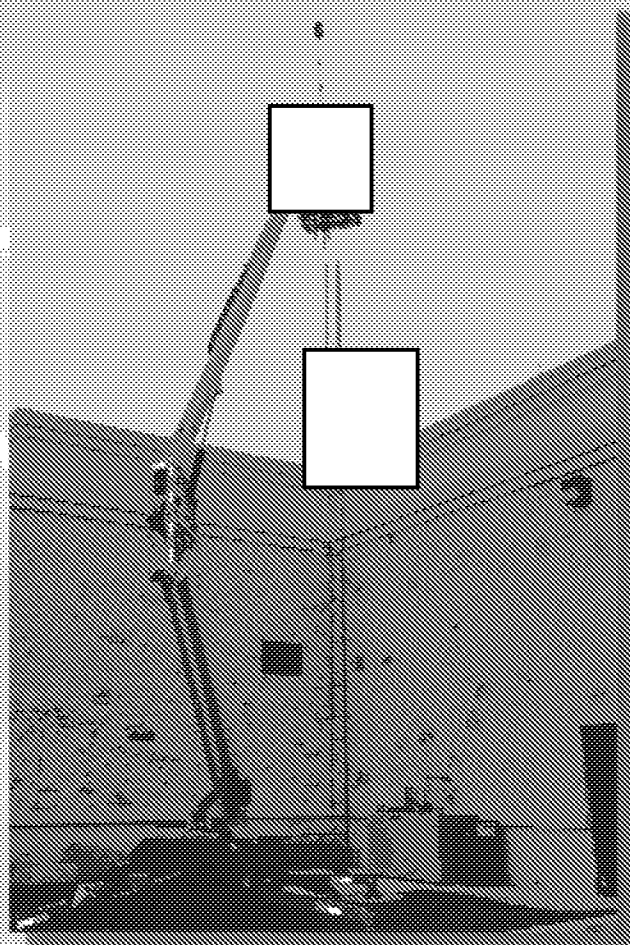


[Redacted]

San Antonio Field Office

In November 2008, San Antonio's electronics technicians began a month-long project to improve the antennae infrastructure of Headquarters City's high-frequency emergency-radio system, which includes two 60-foot Titan, freestanding tower sections. We assembled the sections using a JLG towable, self-propelling 50-foot lift.

The first photo shows San Antonio's ETs prepping the basket to install the last tower section—with the windsock! In the second, working in the basket and on the annex rooftop, we maneuver the lift into position. And in the third, (left to right) [Redacted] me, and [Redacted] pose after a job well done! ET [Redacted] was the project coordinator, lead, and ground photographer.



# CALLED TO SERVE

The July/August 2009 *Investigator* issue led with an interview with Director Mueller where he discussed the FBI's mission in Afghanistan and Iraq and his trips to the war theaters.

The issue also featured Bureau men and women who have served in some of the world's hot spots. Our colleagues said farewell to their families, put their personal lives on hold, and left the comfort and safety of their homes to work with the U.S. military and our allies to make the world more secure.



***When you made the decision to commit the Bureau to the war theaters, did it change the Bureau forever?***

Our current involvements are not the first time we were called upon to have a substantial presence overseas. During World War II, there were more than 100 agents working counterintelligence matters in Latin America.

Terrorism may abate over time, but there will be other circumstances—possibly cyber or organized crime—when the Bureau's resources will be a necessity overseas. The demands for our skills and services will continue to increase as we address ungoverned territories or countries around the world.

***Are you concerned about deploying our employees to war zones?***

Always! The most important thing is the safety of our employees. We have a number of employees who served in the military and would like to see action as opposed to going in after the action. But we are careful to deploy them on missions in which we can maximize their safety.

But we cannot guarantee their safety. We understand that we are putting people in harm's way. We saw that in our Honorary FBI Medals ceremony on March 27, 2009. Some of our highest honorary medals for bravery and valor went to people who performed heroically while operating in theater. The military has also awarded medals to Bureau personnel for their actions under fire.

***Why do you travel to Afghanistan and Iraq?***

This is where our people are. I want to make sure that we are providing them with what they need to do the jobs they have been asked to do. I want to convey that we are doing whatever we can to ensure their safety. And I want them to know that they are in our thoughts constantly.

Continued on next page

*What more would you like to tell us about Afghanistan and Iraq?*

It's difficult for Bureau employees to fully understand the huge contributions we're making in Afghanistan and Iraq and the importance of our contributions to the military, U.S. Department of State, our allies, and others who are in the theaters. And it's important to understand that when we develop forensics or interview people—it's not just evidence—it's intelligence. And this intelligence is valuable to our domestic operations.



The Director (center) and his Security Detail Arriving in Baghdad—September 2008

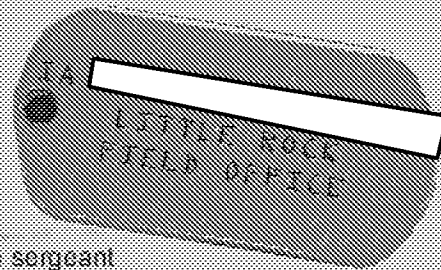
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(right) is shown with General David H. Petraeus, the then commander of Multi-National Corps Iraq.

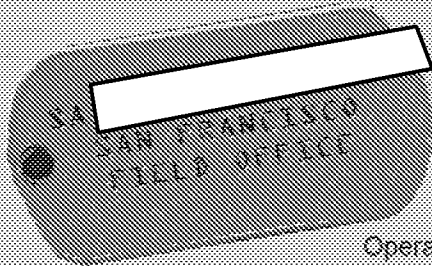
I have served in the U.S. Army since 1990 and previously completed two combat tours in Iraq.

In January 2008, I was recalled to active duty to serve as the chief intelligence sergeant for the Victory Base Defense Operations Center in Baghdad. As a master sergeant, I oversaw four intelligence sections that provided support to Multi-National Corps Iraq. For my service, I was awarded the Meritorious Service Medal for intelligence liaison with coalition intelligence entities and Joint Special Operation Command activities. In February 2009, I returned to Little Rock's Field Intelligence Group where I serve as the domain management coordinator.



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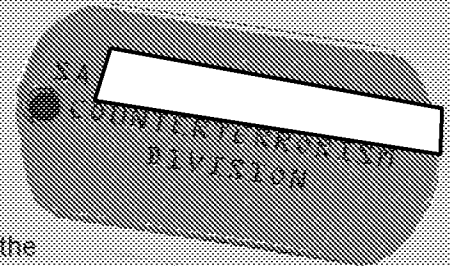




*What do you think the people back in the States don't understand about Iraq and Afghanistan?*

We were assigned, for a substantial portion of our tours, as liaisons to the Combined Joint Special

Operations Task Force-Afghanistan (CJSOTF-A). These are the soldiers of the U.S. Special Forces—the Green Berets. We were both struck by this unit's approach to the conflict in Afghanistan.



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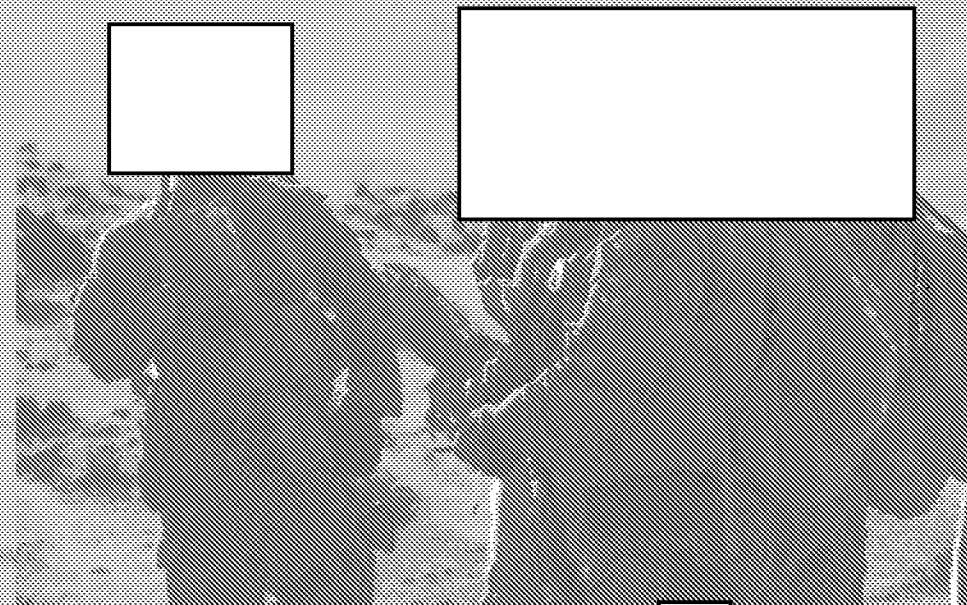
Most people perceive Special Forces operations as purely kinetic. We found the CJSOTF-A approach to Afghanistan to be multifaceted. Sophisticated intelligence products drove combat operations. The removal of hostile forces from a region was immediately followed by humanitarian efforts to meet the needs of noncombatants. We were impressed by the ability of our Green Berets to conduct traditional combat operations one week and a medical clinic or a food distribution the next. This nuanced approach to the battlefield meshed perfectly with the Bureau's approach to the Global War on Terrorism.

*What advice do you have for people preparing for their first deployment to a hostile zone?*

Be flexible. FBI Agents are highly valued in theater for the breadth of skills that they provide. As such, an agent will be called upon to collect and process evidence, develop intelligence products, train, and conduct liaison with numerous military commands—all within the same week, sometimes within a single day.

*What do you wish you could have brought with you on your deployment?*

More socks and soap—the military stores don't always have them.



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is pictured third from the right, and is fourth.



## SAN JUAN FIELD OFFICE

It wasn't coincidence that the November/December 2009 *Investigator* spotlighted the San Juan Office. When most of our country was blanketed with cold and snow, the editor thought it would warm things up for the rest of us to read and see how our colleagues live and work in their island paradise.

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[REDACTED]

My funniest experience was when my colleagues and I responded to a bank robbery in the small town of Comerio. The subject walked into the bank wearing an FBI shirt and carrying a sawed off shotgun. He said he was there to conduct an investigation and then proceeded to rob the bank of \$65,000.

Bank employees had covered the windows, and the police were already on the scene by the time we got there. As I walked in, a lieutenant was standing in the doorway. When I showed my credentials and introduced myself as FBI, he quickly replied, "Wait a minute! The last guy who came in here saying he was FBI robbed the place!" I could only laugh as I passed him en route to start interviewing witnesses.

My most exciting experience was on August 5, 2009, when I arrested a Top Ten Most Wanted sex offender from Massachusetts—he had been hiding in Puerto Rico for four years.

My involvement started with a complaint duty tip I took on July 13, 2009. The effort that went into getting this person, who was charged with the Adam Walsh Statute, was outstanding. We hope to use the case facts to help change some things in Puerto Rico and change an element in the statute.

As the father of two small boys, I don't think I will have a better arrest.



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In 2006 working with the Violent Gang Squad, SA [REDACTED] (pictured on the right) and [REDACTED] participated in a raid of the Monte Hatillo Public Housing Project, one of the worst in PR.







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SST

One of my major responsibilities is ensuring that case files are up to date and that information is entered correctly and in a timely manner. I have had issues with some agents who don't follow the directives as they should.

I remember one who refused to indicate her indexing information in red ink. No matter how many red pens I gave her, the documents still kept coming marked in blue ink. One day, while I was on military duty, I passed by the office, and an agent took my photo while I was in uniform.

When I returned after my military stint was completed, I found my photo posted on the wall with this admonition—Index in red pen or drop and give me 20! After this, the agent submitted all her documents with the indexing information in red ink!





# SPECIAL AGENT BOMB TECHNICIANS

The January/February 2010 *Investigator* spotlighted SABTs. SA [redacted] New York, sums their jobs up best. "Bomb technicians are calculated risk-takers, enjoy adrenaline, and honestly believe in good versus evil. When we're called to render safe a device, we face a truly evil and sinister mind. We must consider that the person who built, transported, and delivered the device had one purpose—to injure or kill people."

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[redacted]

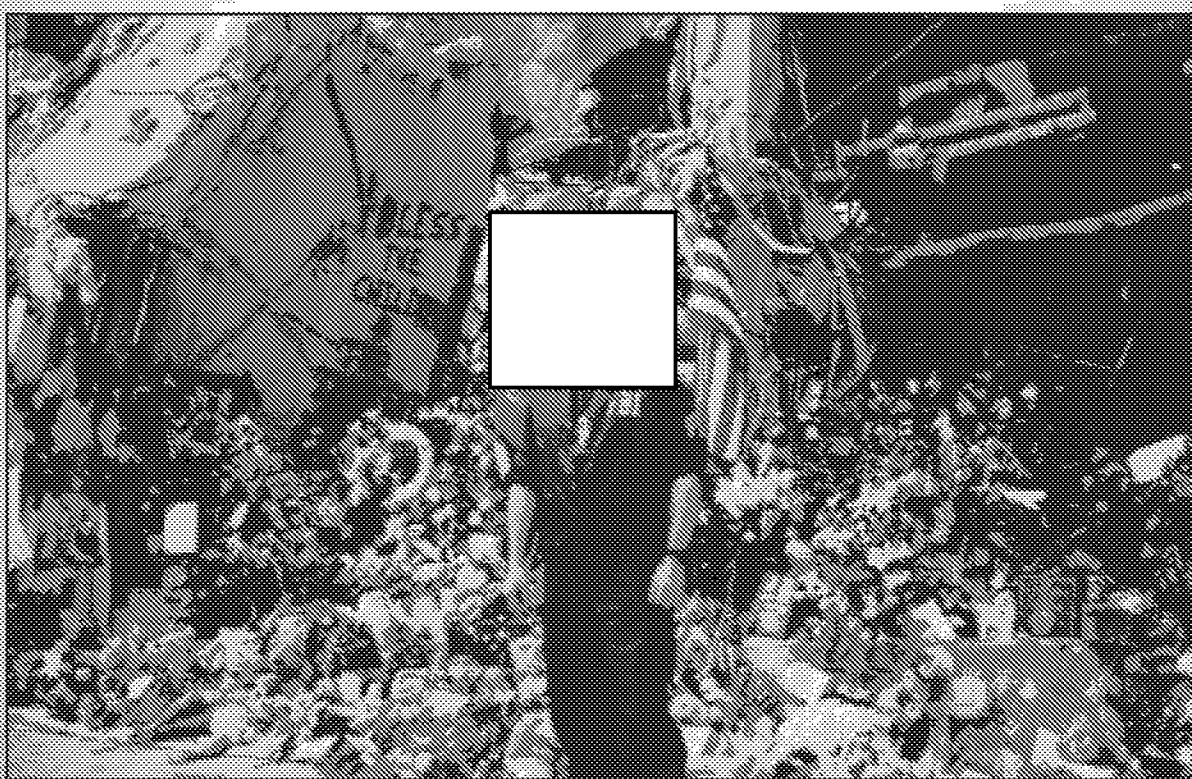
## OKLAHOMA CITY FIELD OFFICE

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When I first became an agent in 1988, I didn't know the Bureau had bomb technicians. I was a sniper on the SWAT team and a member of ERT when *Oklahoma City's* SABT told me about the program. I became certified as a bomb tech in 1994, and within a year, I was working one of the biggest cases in U.S. history—the bombing of the federal building in Oklahoma City.

I remember standing in the building looking at trapped victims but not being able to reach them. I worked that case through the trial in Denver, and I testified in [redacted] state hearings.

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[redacted] is pictured at a makeshift memorial that sprang up on May 5, 1995, before demolition teams began their work. Although there were still victims' remains in one section of the rubble, the structure was too unstable to continue recovery efforts. Their location was marked with orange paint and covered with a Kevlar tarp, and then the building was imploded. Thereafter, teams were able to recover the last victims.

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[Redacted]

RICHMOND FIELD OFFICE

The SABT program has given me the opportunity to travel domestically and internationally in support of the program. I've been all over the United States for special events, training, and teaching, but nothing compares to the international experiences. The one that tends to stick out is my trip to Djibouti.

People ask me where Djibouti is, and I tell them that—of course—it is the capital of Djibouti. Djibouti, Djibouti—kind of fun to say. I spent two weeks there as an instructor at a Terrorism Crime Scene School for the Djibouti National Police. On the first day, standing outside the instructor lounge, one of the other FBI instructors said, "Hey, what's that?" We looked up and realized it was a baboon, and it wasn't happy to see us. It began charging us from about 40 yards away. We could already see his two-inch fangs. You have never seen three grown men move so fast—tearing into the lounge and slamming the door. The problem was that there were actually four grown men—one of whom we had just locked outside with the baboon. A few moments of colorful language convinced us that he wasn't the baboon, and we let him in just in the nick of time.

We soon learned that the baboon, Ali, was a sort of wild pet of the Djibouti National Police Academy, and we became accustomed to his presence. One day later that week, I had to go back to the hotel by myself, and when I returned, Ali was sitting on the curb at the front of my parking space. When I exited the truck, Ali stuck his head around the front of the truck and barked at me. Trying to be friendly, I "barked" back. Apparently, my Baboon is a little rusty, and I must have said something nasty about his mother. Ali bared his considerable fangs, rose up on two legs, and came after me.

Swinging the only weapon I had—my backpack—I fended Ali off just long enough to turn tail and run faster than I've ever run—before or since. And all I could think the whole time was, "Now how am I going to write this one up when he tears me to shreds?" I'll take an IED any day—just keep your baboons.



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[Redacted]

[Redacted]

KANSAS CITY FIELD OFFICE

My most exciting experience—and the hardest and best thing I have ever done—was working with the Combined Explosive Exploitation Cells in Iraq and Afghanistan. I saw a foreign culture and was reminded just how great it is to be a citizen of this country.

In the theatre, we worked mostly with people who are much younger than we are. They are sacrificing their lives to try and make the world a better place. They don't get enough credit for the sacrifices they made and continue to make on a daily basis. I can't say enough great things about them.

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[Redacted] is pictured in Afghanistan—January 2006.

# ASSET FORFEITURE PROGRAM

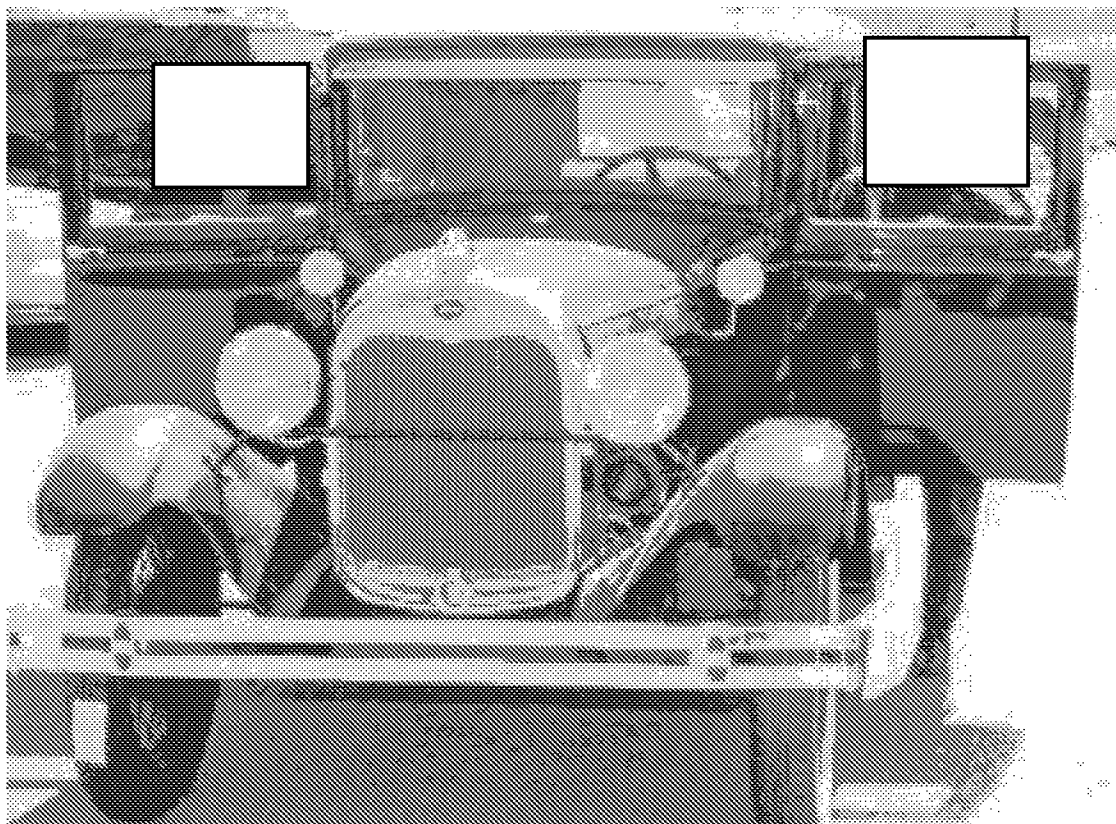
In the July/August 2010 magazine, forfeiture paralegal specialists and asset forfeiture investigators shared some of their experiences; they are especially proud of their roles in helping to restore assets to victims.

XXXXXXXXXXXXXXXXXXXXXXXXXXXX

[Redacted]

ASSET FORFEITURE INVESTIGATOR  
NORFOLK FIELD OFFICE

Although Headquarters "highly encourages" us not to seize anything that eats or breathes, Norfolk forfeited eight Arabian horses (some of them champions) that a medical facility employee purchased with embezzled proceeds. I wasn't sure how the SAC would feel about converting the employees' parking lot into a stable, so I worked with the U.S. Marshals Service to stable the horses in their facilities around the country. In addition to the proceeds from selling the horses, I forfeited proceeds from the defendant's house, horse trailer, vehicles, and bank accounts—all of which were returned to the victim.



[Redacted] retired, on the right) and [Redacted] posed with a seized 1929 Ford Model A.

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[Redacted]  
FORFEITURE PARALEGAL SPECIALIST  
LOUISVILLE FIELD OFFICE

My toughest assignment was spending four days and nights at a search site in Clay County, Kentucky. The compound (a residence and large pawnshop operation) was like a scene out of the movie, *Deliverance*. It was crawling with cockroaches and mice. And dozens of fighting roosters made a dreadful racket from morning to night.

Did I mention how nice the bathroom facilities were? Picture this, an unheated room with a commode set precariously atop a rickety wooden platform. The door shut only if you had your heel against it. A precarious position, indeed!

Now, if that were not bad enough, the locals made it clear that they hated all feds, so I was afraid to eat at the local restaurants.

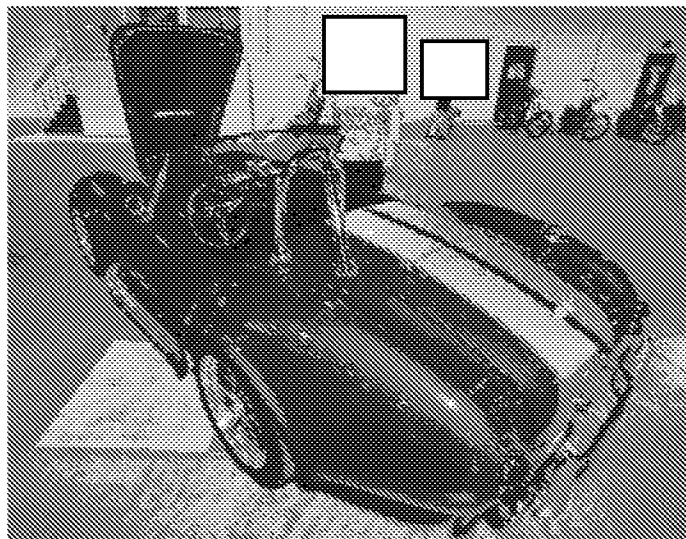
It was gratifying that after all that misery; Louisville seized more than 100 assets valued at well over \$2 million. The case agent received a prestigious award from the high-intensity drug trafficking initiative.

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FORFEITURE PARALEGAL SPECIALIST  
SALT LAKE CITY FIELD OFFICE

My most memorable experiences are those when I was actively involved in seizing assets—riding in a police boat across Coeur d’Alene Lake in Idaho, where we found cash and eight balls of cocaine in a lakeshore cabin; counting and seizing thousands of silver and gold coins and bars in a mint; sitting outside a storage unit for two days in Great Falls, Montana, while appraisals were being conducted on hundreds of items seized from a subject’s home; and hauling artwork, thousands of diamonds, and expensive cars from a subject’s home in Park City, Utah. ●



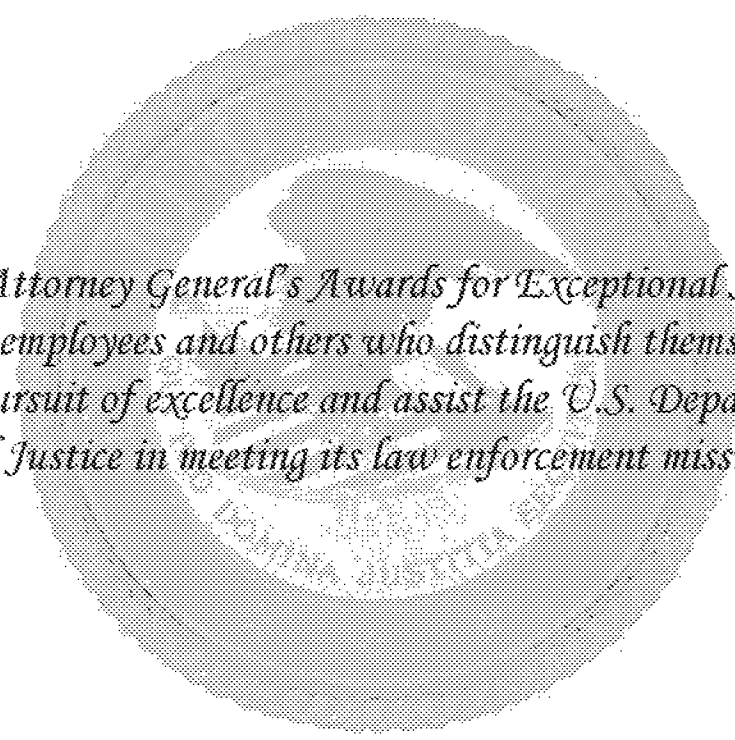
## The U.S. Attorney General's Awards for Exceptional Service

Award recipients and their families and friends filled Constitution Hall, located near the White House, on October 27, 2010. Amidst stirring music played by the U.S. Marine Corps Band, they found their places in the large auditorium to await the start of what U.S. Attorney General Eric H. Holder, Jr. called his "favorite event of the year."

The 58th Annual Attorney General's Awards honored 352 men and women; 54 were FBI employees. Not only is their service to our nation inspiring, it strengthens the work of the U.S. Department of Justice at every level," said AG Holder, presiding over a stage full of senior leadership, which included **Director Mueller**.

Introduction by [redacted] Office of Public Affairs

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*The Attorney General's Awards for Exceptional Service honor employees and others who distinguish themselves in the pursuit of excellence and assist the U.S. Department of Justice in meeting its law enforcement mission.*

### Distinguished Service

SA [redacted] Memphis

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SA [redacted] and a team of U.S. Department of Justice employees garnered this award for their exceptional work in *United States v. Mendez* and its underlying investigation [redacted]. Their work led to the dismantling of a human-trafficking ring that lured young Mexican girls to the United States with the promise of opportunity and then brutally forced them into prostitution. The investigation resulted in the indictment of 11 people for human trafficking and prostitution. Because of the team's work, all of the co-defendants pled guilty and agreed to cooperate against the ringleaders. The team's work disrupted the human-trafficking ring and prevented it from abusing other young girls.

### Distinguished Service

- Assistant Legal Attaché [redacted] Cairo
- SA [redacted] Atlanta
- IA [redacted] Los Angeles
- SSA [redacted] Los Angeles
- SA [redacted] Los Angeles
- SSRA [redacted] Boston
- SA [redacted] Washington
- SSA [redacted] Los Angeles
- SA [redacted] Los Angeles
- SSA [redacted] Los Angeles

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This team of Bureau and U.S. Department of Justice employees was recognized for its exemplary performance in [redacted] a complex and sophisticated international computer-intrusion, identify-theft, and money-laundering investigation. [redacted] signified the first successful joint cyber crime investigation conducted with law enforcement officials outside of the United States. Nearly 100 multi-national cyber criminals were charged in this landmark case. The team's actions have directly supported and advanced the Attorney General's endeavor to protect our nation's vital computer and financial systems from domestic and international threats.

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### Distinguished Service

- Financial Analyst [redacted] Counterterrorism
- SA [redacted] Dallas
- SA [redacted] Dallas
- SSA [redacted] Dallas
- Assistant Legal Attaché [redacted] Sanaa
- Language Specialist [redacted] Dallas
- SA [redacted] Dallas

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FBI and U.S. Department of Justice personnel were honored for investigating and prosecuting the Holy Land Foundation for Relief and Development, a U.S.-based fundraising arm of the terrorist group Hamas. This team demonstrated unparalleled dedication and teamwork for more than eight years, despite being uprooted from their families and the disappointment of an initial mistrial. Their ability to maintain intensity and focus, to think creatively in the marshaling of evidence and the handling of difficult pretrial issues, and to masterfully distill and present extremely complex matters to a jury resulted in the unraveling of an international conspiracy and one of the most successful terrorism financing cases in the United States.





## Equal Employment Opportunity

SSA [redacted] *Criminal Investigative*

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SSA [redacted] was recognized for her outstanding leadership as the LGBT (Lesbian, Gay, Bisexual, and Transgender) Special Emphasis Program Coordinator for the Los Angeles Field Office. Partnering with the U.S. Holocaust Memorial Museum in Washington, DC, she used images from their archives for an exhibit in Los Angeles' building lobby entitled "Nazi Persecution of Homosexuals, 1933-1945." She coordinated FBI exhibit booths at the Long Beach and Los Angeles pride festivals. And she organized "A Conversation with Melissa Etheridge," which was held at the field office. Embracing the U.S. Department of Justice and Bureau's ideals, SSA [redacted] and her committee created a groundbreaking and proactive program.

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## Outstanding Service in Freedom of Information Act Administration

Unit Chief [redacted] *Records Management*

b6

Under Unit Chief [redacted] leadership, Service Request Unit personnel work to ensure that requesters receive the information they need, the process is obstacle free, and the number of processed pages is reduced. She also manages the Public Information Office that is responsible for answering public-status inquiries and for maintaining the Web site that contains a voluminous Reading Room of released information. And she established the Single Station Team that processes FOIA letter requests and reduced the backlog. Her leadership has been critical to the success of the prototype team, and her performance has been astonishing.

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## Fraud Prevention

SA [redacted] *Washington*

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SA [redacted] and U.S. Department of Justice employees led the prosecution of the *United States v. BAE Systems* (BAES). Years of detailed investigation and intense negotiations resulted in BAES's guilty plea that it had made massive undisclosed payments to influence foreign governments' decisions to purchase fighter jets and other defense articles, while falsely representing to the U.S. government the scope of its corporate anti-corruption efforts. The groundbreaking resolution not only punishes BAES's past improper conduct with the imposition of a \$400 million fine but also establishes ongoing internal compliance mechanisms that should revolutionize the defense industry.

### Exceptional Heroism

SA [redacted] New York

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While in Afghanistan, SA [redacted] assisted two wounded soldiers by providing urgent medical care when a superior enemy force ambushed the military unit in which he was embedded. He then risked his life by leaving the protection of cover and engaging the enemy. By firing upon the enemy, SA [redacted] provided the cover necessary for others to remove the wounded soldiers from the "kill zone." During the sustained engagement, SA [redacted] was targeted by automatic weapon fire, grenades, and rocket-propelled grenades.

### Exceptional Service

ASAC [redacted] Los Angeles

SA [redacted] Denver

SA [redacted] New York

SSA [redacted] Counterterrorism

ASAC [redacted] New York

SA [redacted] New York

SA [redacted] Baltimore

SIA [redacted] New York

IA [redacted] New York

SA [redacted] Denver

SSA [redacted] Counterterrorism

Assistant General Counsel [redacted]

[redacted] New York

SA [redacted] Washington

SA [redacted] Denver

IA [redacted] Denver

SA [redacted] Denver

Section Chief Jennifer E. Ley Directorate of Intelligence

b6

IA [redacted] Counterterrorism

IA [redacted] Counterterrorism

IA [redacted] Directorate of Intelligence

ASAC [redacted] Denver

Assistant Section Chief [redacted]

Counterterrorism

IA [redacted] Directorate of Intelligence

SSA [redacted] Los Angeles

IA [redacted] Counterterrorism

SA [redacted] Denver

ASAC [redacted] Newark

Unit Chief [redacted] Counterterrorism

SA [redacted] New York

Assistant General Counsel [redacted]

Office of the General Counsel

IA [redacted] Counterterrorism

SA [redacted] New York

This team's (Bureau and U.S. Department of Justice personnel) tireless dedication prevented a deadly terrorist attack in New York City; it was the most serious plot to attack our nation since September 11, 2001. The [redacted] investigation and prosecutions successfully disrupted and dismantled a core al Qaeda cell trained and deployed to conduct a mass casualty attack against New York City's subway system. Despite long hours and time away from their families, the recipients learned the background of the terrorist plot and ensured that lives were saved. Their professionalism, leadership, and commitment to our nation's security are in keeping with the finest traditions of the U.S. Department of Justice.

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## Just Another Day in the Office

[redacted]  
Operations Manager  
New York Field Office

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The 2010 attempted Times Square bombing, the 2009 [redacted] and the 2010 Hudson Valley massive gang takedown were just another day in the office for members of New York Office's Evidence Control Unit, which is staffed by Supervisory Evidence Technician [redacted] and five evidence control technicians (ECTs), who are highlighted below.

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During the 2010 Hudson Valley gang takedown, ECT [redacted] ECT [redacted] [redacted] worked all day in the NYO, drove to the Hudson Valley RA where they worked all night, and then reported to the arrest location at 4:00 a.m. They, along with others in the unit, processed and entered 117 exhibits. They arranged for computers and printers with the NYO Special Operations Division and made sure that all paperwork and evidence supplies were ready for this large gang arrest. Their actions directly contributed to one of the largest and most successful gang takedowns in FBI history. Just another day in the office.

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ECT [redacted] assisted with dismantling an entire warehouse in Virginia, which was used to store items for the PENTTBOMB case. She, along with her team, processed and shipped six pallets of evidence to Boston, nine pallets of evidence to New York, and two pallets of evidence to Oklahoma City. Again, just another day in the office for the NYO Evidence Unit.

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During the attempted Times Square bombing investigation, ECT [redacted] met every morning with her ECT counterpart on the nightshift to ensure the hundreds of pieces of evidence were correctly processed and the team was ready to go in the Joint Operation Command Center. Again, just another day in the office.

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ECT [redacted] was a force of readiness on May 12, 2010. After working all day, [redacted] [redacted] (pictured, left to right) participated in the gang takedown called [redacted]. They collected and processed 289 pieces of evidence. Again, for [redacted] just another day.

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FBI success in each of these cases is a direct result of the professionalism and enthusiasm that each member of New York's Evidence Unit demonstrates daily. Whether supporting these cases or providing the highest level of customer service to the more than 2,000 "clients" assigned to New York, their efforts have made a tremendous impact. The NY Evidence Control Unit currently has more than 22,000 pieces of evidence. The American public can sleep a little better knowing that when the "bell rings," the New York Evidence Unit will respond, and it will feel like "just another day in the office." 

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On October 6, 2010, the Federal Executive Board of Metropolitan Northern New Jersey hosted its 2010 Annual Awards Recognition Program to honor federal employees and other citizens who have made constructive contributions to the federal service and to their communities.

Three employees from the Newark Field Office received awards:

Telecommunications Manager [redacted] Craftsman/Tradesman of the Year  
Public Affairs Specialist [redacted] Secretary of the Year, Honorable Mention  
Support Services Technician [redacted] Special Achievement, Honorable Mention

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Pictured are (left to right) TM [redacted] SAC Michael B. Ward, SST [redacted] and PAS [redacted]



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Personnel from the Bureau and the Internal Revenue Service taught basic and advanced courses—*International Terrorism Financing and Money Laundering*—at the Nigerian Economic and Financial Crimes Commission's academy in Abuja, Nigeria. Forty-nine students from the Nigerian Police Force, Nigerian Drug and Law Enforcement Agency, and the Nigerian State Security Service attended the August 30-September 10, 2010, training.

Pictured with the students are (front row, left to right) Legat Operations Assistant [redacted] Legat Lagos (3rd from the left); IA [redacted] Directorate of Intelligence (5th from the left); IA [redacted] Counterterrorism; Legat Attache [redacted] Legat Lagos (8th from the left); SSA [redacted] Atlanta, SA [redacted] Atlanta; MAPA [redacted] Counterterrorism; and [redacted] SSA [redacted] Counterterrorism, is not pictured.

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From September 27 through October 1, 2010, the *Critical Incident Response Group's* SSA [redacted] and SSA [redacted] traveled to Belgrade, Serbia, to attend the International Fight Against Terrorism Conference and to train 35 participants representing 16 SWATs from 11 countries—Australia, Bulgaria, Bosnia and Herzegovina, Croatia, France, Greece, Italy, Macedonia, Montenegro, Serbia, and Slovenia. Their seminar focused on the assault-planning process, with an emphasis on bus assaults.

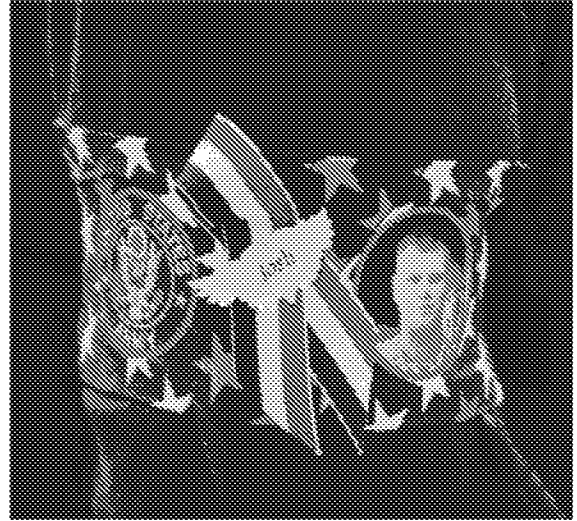
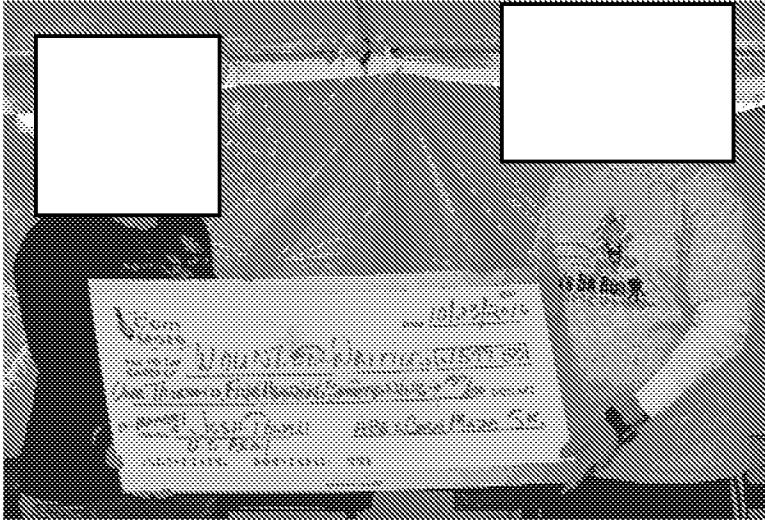
Legat Sarajevo and the U.S. Department of Justice's International Criminal Investigative Training Assistance Program sponsored the Bureau's Hostage Rescue Team instructors.



In August 2010, Assistant Legal Attaché [redacted] concluded her five-year tour as ALAT Sofia. Bulgaria's Minister of Interior [redacted] presented to her the honorary distinction—For Valour and Merits 3rd Rank—which is the Ministry's highest award.

Legat Sofia opened in early 2005, and SA [redacted] was the first ALAT. She is now in the Tampa Field Office.

# IN THE COMMUNITY



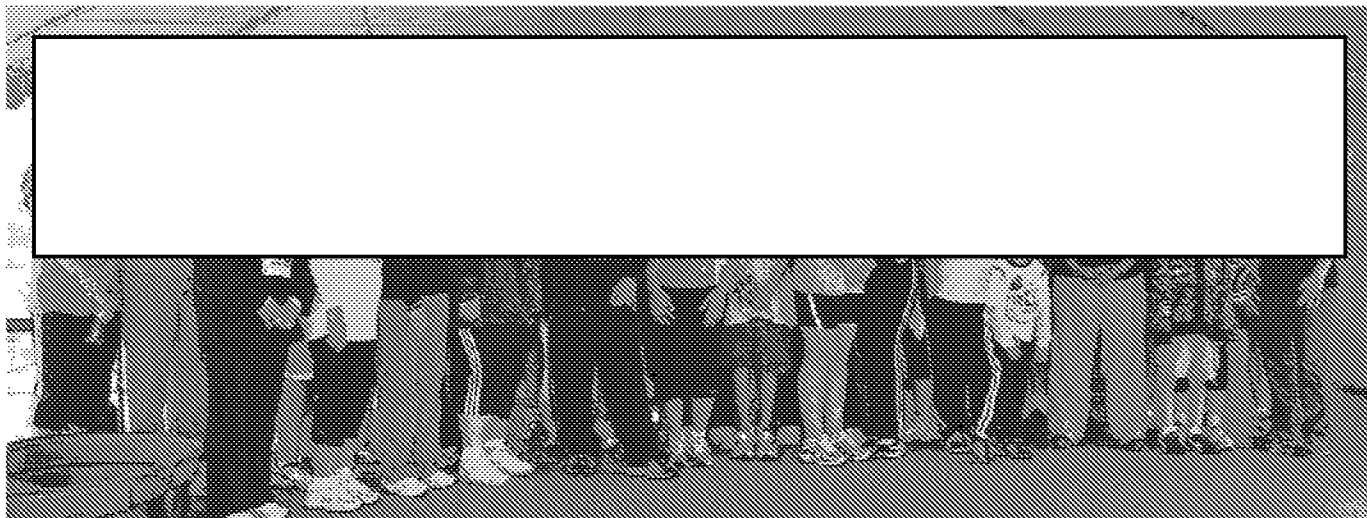
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On October 23, 2010, 35 Springfield Field Office employees donned armbands and ran the Abe's Corn Maze 5K in honor of Josh Powell, beloved son of Evidence Control Technician [redacted] who is pictured on the left with [redacted] event organizer.

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Staff Sergeant J. Powell, 25, was among nine service members who were killed in a helicopter crash in southern Afghanistan on September 21, 2010. He was serving with the 101st Airborne based at Fort Campbell, Kentucky. It was his third deployment and second stint in Afghanistan.

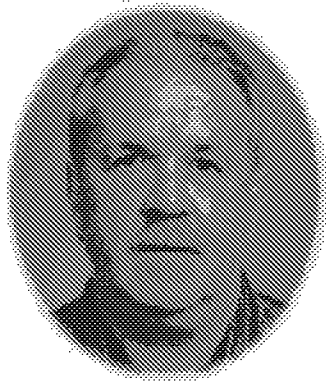
The event raised money for the Wounded Warriors Project, which assists severely wounded members of our armed services during the time between active duty and their transition to civilian life.



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For more news and photos spotlighting community activities, see the Office of Public Affairs' [site](#).





**Ricky W. Zickefoose**

On November 27, 2010, Ricky W. Zickefoose, a legal instruments examiner in CJIS' National Instant Criminal Background Check System Section, passed away unexpectedly at his home in Buckhannon, West Virginia.

Ricky joined [redacted] by embarking upon an FBI career in 2006. He was not only an outstanding examiner, but quickly became one of NICS' most treasured employees, based in large part to his personality and charisma.

Ricky never had a bad word about anyone or anything. His work ethic and determination to help others made him a logical choice to serve as a mentor to newly hired examiners, and he quickly became not only their mentor but also their friend. His crowning achievement as a mentor came in 2009 when an employee he mentored was selected as the NICS Rookie of the Year.

Although Ricky served on several task forces, he truly enjoyed working on the Benchmarking Task Force; he visited customer service-oriented companies to identify efficient work practices that could be incorporated into NICS processes.

During his Bureau career, he earned numerous accolades and awards, including a Quality Step Increase and a recommendation for CJIS' Assistant Director's Award for Distinguished Service by a Support Employee.

Ricky was also known to be a bit of a character, and he made others laugh, often at his own expense. He established Two for Tuesdays on the night force, which combined his love for pasta and pizza, not to mention his love for peanut butter donuts.

Prior to his FBI service, Ricky was a self-employed businessman and an esteemed citizen of Upshur County, West Virginia. He was an active member of the local Moose Lodge and Elks Lodge, where he was a former exalted ruler in the Benevolent and Protective Order. He also enjoyed performing as Elvis and serving as Santa Claus during the holiday season.

Above all else, Ricky was a devoted family man and enjoyed spending time with [redacted] and entertaining his family and friends at their home or summer camp. All who knew Ricky knew that his greatest pleasure was spending time with his

[redacted] survive him. [redacted] also survive him.

Everyone fortunate enough to know Ricky will be forever grateful for his friendship.

*Our Good Buddy, Rick*

*Our good buddy, Rick, was everyone's friend. He was happy-go-lucky all the way to the end.*

*A great family man, he ranked number one on the list. Words can't describe how much he'll be missed.*

*He had class and style with a great disposition. We all loved it when he broke out his Elvis rendition.*

*If a person needed help, he was the first one to give. He was caring and thoughtful and knew how to live.*

*Time heals most things when we're grieving and sick, I'm happy for the memories of my good buddy, Rick,*

[redacted] *Legal Instruments Examiner  
Criminal Justice Information Services Division*

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IA [redacted] *Buffalo Field Office*, captured the early dawn sun as it illuminated a flag being raised by SA [redacted] *Salt Lake City Field Office*, atop Kowtal-e Paymor mountain just outside of Kabul, Afghanistan, in honor of Veteran's Day, November 11, 2010. They were joined by several *Legat Kabul* personnel who climbed the mountain in the early morning hours in honor of our veterans.



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A/UC [redacted]

*The Investigator*, a bimonthly magazine by and for FBI employees, premiered in 1932. Its mission was and remains to increase employee understanding of FBI priorities, operations, and history and to help keep employees connected with one another.

*The Investigator* contains information about FBI employees and activities that is not available to the public. *The Investigator* is only published online. The magazine may be printed, but reasonable care should be exercised regarding disseminating this magazine. This magazine is subject to the provisions of the *Freedom of Information/Privacy Acts*.

All Bureau employees are invited to submit new information or related information about any previously published story to *The Investigator's* Editor. See instructions for Authors.

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# THE INVESTIGATOR

March/April 2011

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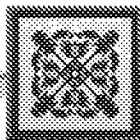
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Cover photo shows FBI Honolulu, located within the Prince Jonah Kuhio Federal Building (center).

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# Welcome to the Aloha State—the Honolulu Division Celebrates its 80th Anniversary



"Hau'oli la Ho'omana' o," or "Happy Anniversary" in Hawaiian, to the Honolulu Division. Eighty years ago in April, the FBI opened its first regional office in Honolulu on the island of Oahu to mostly handle fugitive matters and address concerns about rising Japanese militarism in the Asia-Pacific Rim.

The office closed and re-opened a couple of times before it re-opened for good in 1939. Then a U.S. territory, Hawaii gained statehood when it was admitted to the Union as its 50th state in 1959.

The early Honolulu Office investigated spies and saboteurs working against the United States in Hawaii during World War II. Later, it directed its attention to preventing Hawaii from becoming a safe haven for criminals using the state as a way-station to Asia, even as counterintelligence became important in the early years of the Cold War.

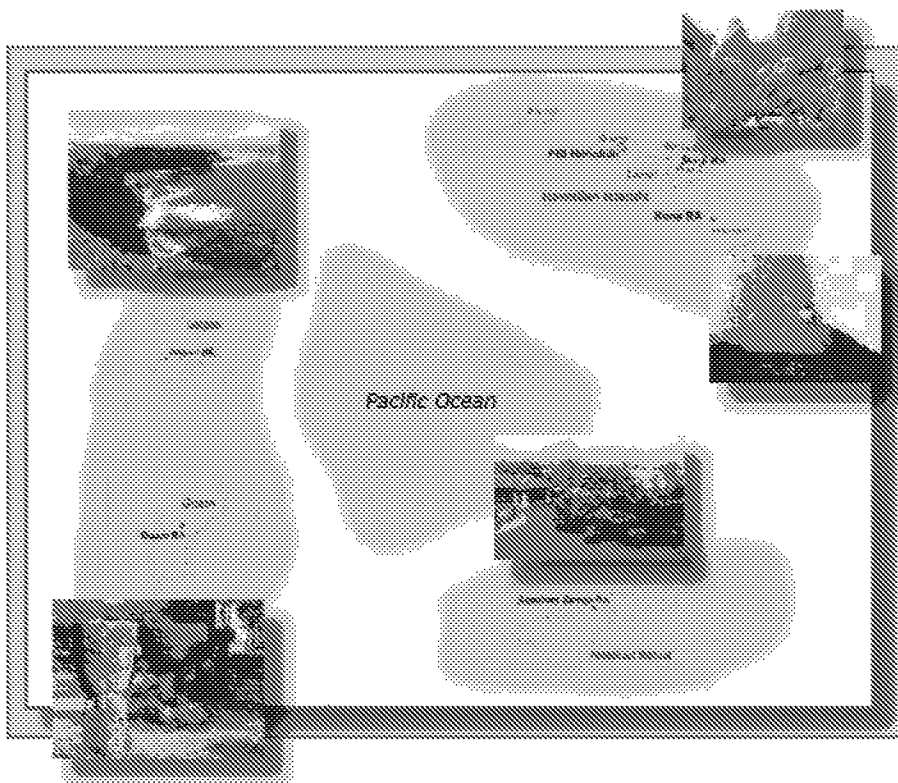
Since that time, the Honolulu Division has played a vital role in international criminal and national security matters. It is one of the few FBI offices with overseas jurisdiction, meaning that it conducts major terrorism and criminal investigations against Americans and U.S. interests in dozens of countries in the Asia-Pacific Rim.

After the September 11 terrorist attacks, the Honolulu Division went through substantial changes along with the rest of the Bureau, making the prevention of terrorism its overriding priority.

Today, along with its main office on Oahu, the Honolulu Division has five resident agencies in Maui, Kona on the "Big Island" of Hawaii, as well as Guam, Saipan, and American Samoa.

From its unique geographic vantage point, a strength of the Honolulu Division lies in its investigations and in the collection, analysis, and sharing of intelligence that drives and supports cases both locally and internationally. The division's specialized capabilities range from evidence recovery/processing and computer forensics to tactical support/crisis response and bomb recovery and analysis.

The Honolulu Division has launched several major investigations in recent years. In one case that demonstrated its growing intelligence capabilities, the Honolulu Field Intelligence group helped catch a former defense contractor trying to sell B-2 stealth



bomber secrets to foreign governments.

### The [redacted] Investigation

In [redacted] a district judge in Hawaii sentenced [redacted] to [redacted] years in prison for unlawfully exporting classified national defense information and services to China. Some of the information involved one of America's most critical national weapons systems, the B-2 bomber. The B-2's low-observable, or stealth characteristics, give it the ability to penetrate an enemy's most sophisticated defenses and threaten its most valued targets.

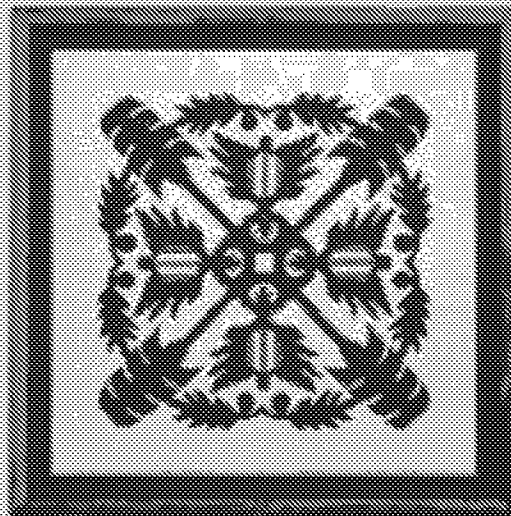
The jury also found [redacted] of passing on information which helped China to design a stealth cruise missile. He was accused of traveling to China between 2003 and 2005 while designing the missile.

The [redacted] investigation was unique, explained Assistant U.S. Attorney [redacted] because it was the first time the U.S. government attempted and succeeded in trying a case involving a large volume of military classified information and engineering intelligence in an open courtroom.

"Because the U.S. Air Force and U.S. Navy owned the highly-classified information, it was very difficult, cumbersome and expensive to process the information and treat it so that it could be utilized in a public courtroom and explained by experts," added Special Agent [redacted] Honolulu. The [redacted] family said it will appeal the sentence.

In another case, the Honolulu Division helped put behind bars a factory owner who had enslaved more than 250 garment workers in American Samoa and investigated a golf course murder case that involved rival organized crime figures.

(Continued on next page)



"He malu ka nohona ; (Life is protected; peaceful)" was specifically designed and hand quilted for the FBI Honolulu Office.

The American Eagle with red and white shield was chosen to symbolize the Bureau as its wings must span incredible lengths. The bird soars extraordinarily high above land and his keen vision surveys the territory. So too must justice be far reaching, swift and fair and its agents able to gather and analyze information sometimes invisible to others and impossible to obtain.

The kahilis represent the presence of the Bureau in Hawaii as kahilis were once the symbol of Hawaii's ruling authority. Here, joined with the eagle demonstrates joint cooperation between state and federal authorities to protect the land and people.

The ulu or breadfruit leaves with fruit symbolize the beautifully elegant tree which graces the present grounds of the Prince Jonah Kalaniana'ole Kuhio Federal Building where the office now resides.

The ulu tree, a significant pattern within Hawaiian quilting, also embodies the strength and perseverance required for justice to endure and under its shade keep all protected and peaceful.

On display at the Prince Jonah Kalaniana'ole Kuhio Federal Building,  
FBI Reception Room, Honolulu, Hawaii.



### Murder on a Golf Course

In March 2009, a Hawaii jury returned a guilty verdict against [REDACTED] for murder in the Pali Golf Course slayings and an array of other offenses, including racketeering, gambling, extortion, and armed robbery.

The court convicted the defendants of luring gangland rivals to the course for a midday meeting, and then murdering two and critically injuring a third in a violent dispute over control of illegal gambling games on Oahu. In a dying declaration, one victim said [REDACTED] shot him. The third victim recovered from his wounds and also named the defendants as his assailants.

The golf course murders marked the first federal racketeering case in Hawaii in more than 20 years.

"The individuals in our office and the U.S. Attorney's Office were all new to a RICO investigation, which made each part of the investigation a new challenge for all us," said SA [REDACTED] one of three main case agents for this investigation and now with the New York Division. "One of the most crucial witnesses had his name released in the local newspaper the day prior to the start of the trial and he received death threats. We had cousins testifying against cousins while relatives were in the back of the courtroom."

[REDACTED] was convicted of violating the Racketeer Influenced and Corrupt Organizations Act (RICO), two counts of conspiracy and three counts of violent crime in aid of racketeering activity. Seven other defendants received sentences ranging from probation to life imprisonment. First Assistant U.S. Attorney [REDACTED] said the prosecution demonstrated the Justice Department's commitment to fighting organized crime in Hawaii.

"Mahalo nui loa," or "thank you very much" Honolulu for your service and Ho'omaika'i 'ana (congratulations) on your 80th anniversary! [REDACTED]



Gunfire began in the golf course parking lot and moved into the facility's clubhouse area

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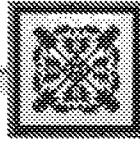
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# Hawaii's Internet Safety Awards— "Think Twice Before You Click Twice"



Since its inception in 2007, Hawaii's Internet Safety Awards (ISA) program has become the state's largest Internet safety awareness campaign.

Initiated as a partnership between the Honolulu Chapter of InfraGard, the State of Hawaii Department of Education and a variety of private sector sponsors including Microsoft and MySpace, the ISA warns the public about potential pitfalls and dangers found on the Internet.

The Internet safety program is designed around a peer education model that solicits from middle- and high schools videos written, produced and directed entirely by students. These videos are public service announcement videos addressing today's most pressing online problems: cyber bullying, social networking safety and digital piracy/plagiarism.

Supported by a small corps of volunteers, the ISA program has three components spanning the standard academic year: awareness, showcase, and prevention.

The **awareness component** involves the education of thousands of students through a guest speaker program. Throughout the school year, SA [redacted] and InfraGard member [redacted] visit schools throughout Hawaii and engage tens of thousands of students, parents and faculty about their safety and ethical obligations when using the Internet.

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Participants in the ISA program are treated for an "MTV-style" awards night out with VIP presenters like [redacted] (center with sunglasses), better known as [redacted]




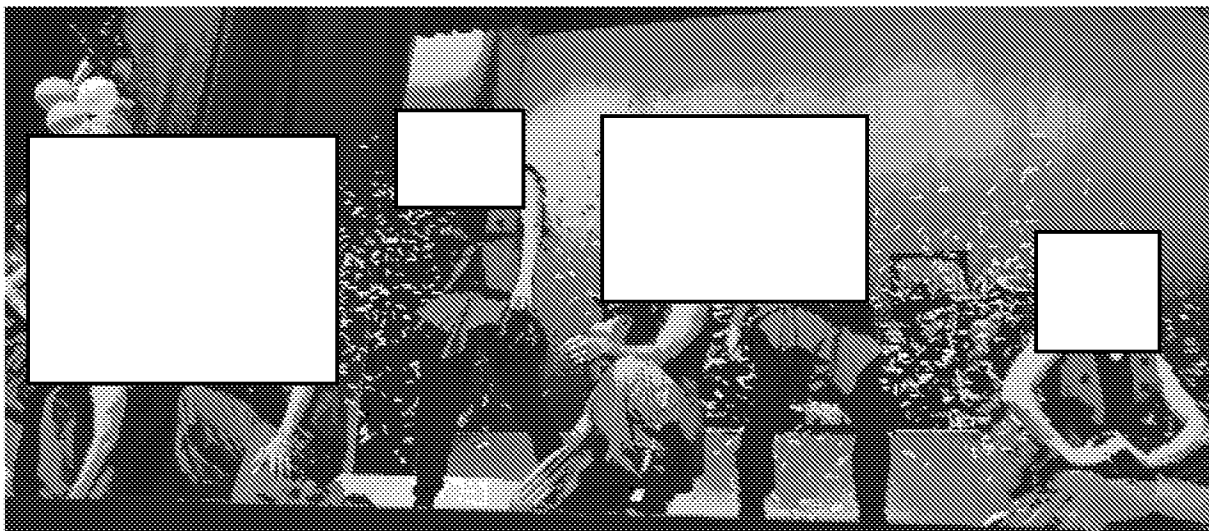
The **contest component** invites students to submit short public service announcements. These student videos are then showcased in an "MTV-style" awards show sponsored by Honolulu's InfraGard chapter, Hawaii's Department of Education and private sector partners. Awards presented during the showcase not only acknowledge student creativity but, more importantly, provide much needed funding to participating schools' technology and media programs.

The **prevention portion** of the ISA program involves the nationwide distribution of the winning videos. With the ultimate goal of preventing online victimization and crime, the videos are broadcast statewide on major network affiliates and high-profile outlets such as VH1, MTV, ABC Family, Disney, Nickelodeon, Discovery Channel, National Geographic, and the History Channel. These award-winning videos are made available at no cost to the public and are shared throughout the law enforcement community for use in cyber and Internet safety presentations.

The safety awareness program engages students across the state to "think twice before you click twice." Its innovative and proactive approach has garnered a number of accolades, including a Proclamation from Hawaii's House of Representatives, the InfraGard Community Outreach Award, and the FBI Director's Community Leadership Award (2008 and 2009). In 2009 and again in 2010, the National Middle School Association and Pearson Group recognized the ISA program as a "Team that Makes a Difference."

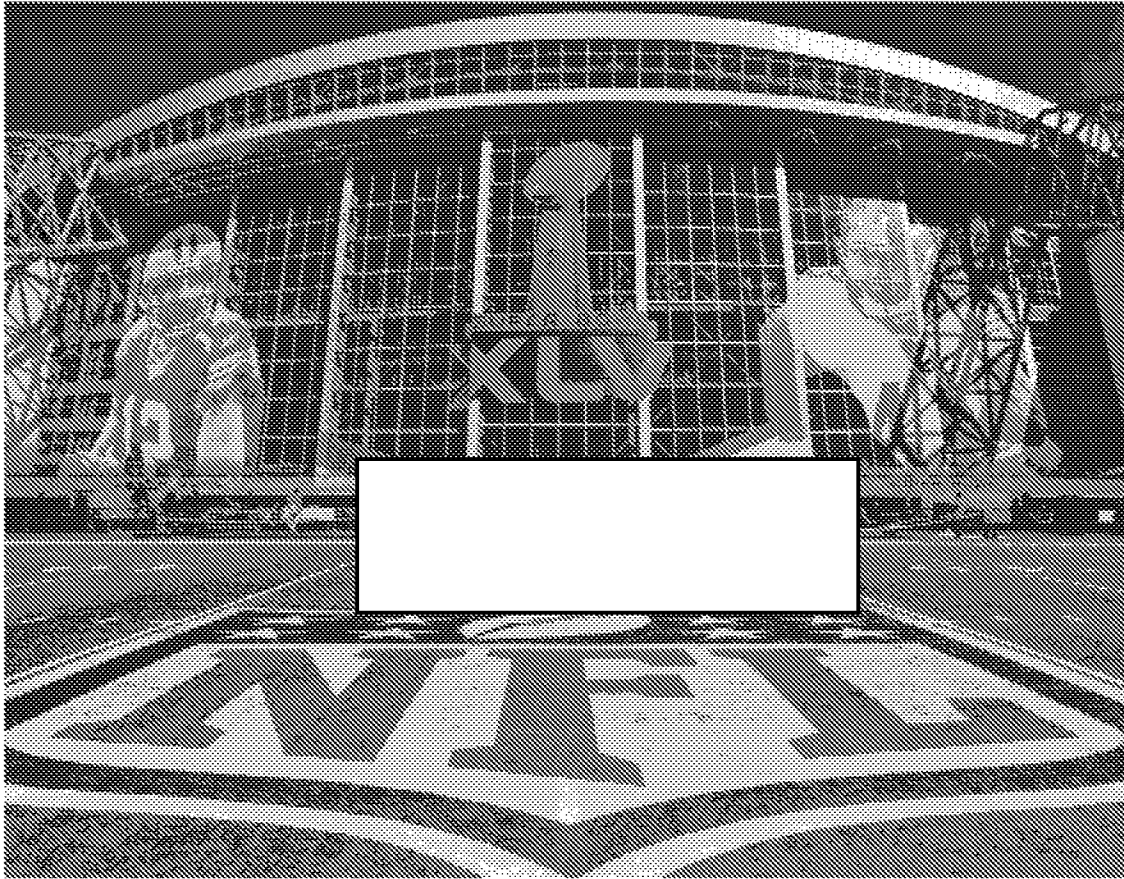
Perhaps most rewarding is acknowledgment from both law enforcement and education professionals that early intervention is the key to cyber crime prevention. Toward that end, the ISA program has continued to work with the University of Hawaii Laboratory School, Curriculum Research and Development Group in the development of mandatory curriculum for all State of Hawaii Department of Education schools. Today, the State of Hawaii Department of Health and the State of Hawaii Department of Attorney General, among others, regard the ISA as a model for peer education and Internet safety.

For more information on the ISA program, please visit: [internetsafetyawards.org](http://internetsafetyawards.org). 



Dancers add sizzle to the "MTV-style" event

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**FBI Gears Up for Super Bowl XLV**

FBI Bomb Techs pose midfield in Cowboys Stadium before Super Bowl XLV

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Law enforcement planning for Super Bowl XLV, held in Arlington, Texas in February, began nearly four years ago. The planning committee, including Dallas SAC Robert E. Casey, Jr., and the heads of several other federal and local law enforcement agencies, formed two years ago. Since the Super Bowl and the events surrounding it would affect communities in two different counties, five separate area commands were melded into one Joint Operations Center. The committee also created a Joint Information Center, manned by Public Information Officers from several law enforcement entities to deal with all media issues and set up a hot line number for the media.

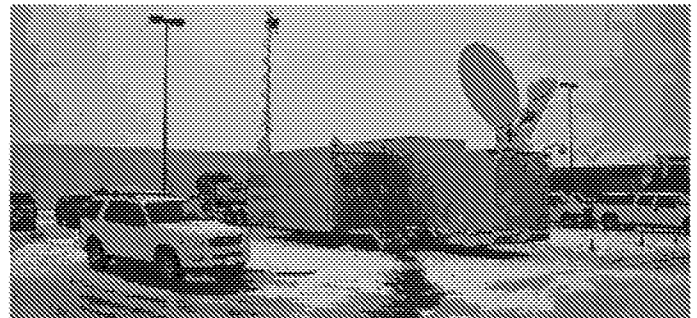
Plans were put in place to respond to bomb threats, terrorist threats and other criminal activities. A once-in-a-generation ice storm and cold snap also provided the committee with some additional challenges. For instance, 10 entrances and exits were cut down to six, and ice on the roof of the stadium proved hazardous to those trying to clean it up.

Only one bomb threat was called in against the stadium that day. In fact, the planning to deal with such events was so effective that a teenage suspect was located and

Continued on next page



The Intelligence, Investigative and Security desks inside the Dallas JOC



The FBI's "Silver Bullet" Mobile Command Post outside the JOC

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arrested in an amazingly short amount of time. Most of the arrests made during the game were for relatively minor crimes. Federal and local law enforcement credit several previous events—Cotton Bowl, the NBA All-Star Game, and the World Series—as the training opportunities that ensured their success at the Super Bowl.

Prior to the Super Bowl, the FBI hosted a Media Day in coordination with U.S. Immigration and Customs Enforcement; the Bureau of Alcohol, Tobacco, Firearms, and Explosives; and the Arlington, Dallas, Irving, and Fort Worth police departments.

FBI displays included SWAT, ERT, bomb technicians, hazmat, and the Regional Mobile Command Post vehicle. The displays and demonstrations gave media representatives a sampling of the support and capabilities provided to fans, players and stadium workers during this and other large events. SAC Casey told media outlets, "The event could present vulnerability for a terrorist attack. That's our principal responsibility." He later said, "The FBI's responsibilities to help ensure that the Super Bowl was not the target of a terrorist attack were immense, both in scope and depth. The men and women of the Dallas Division dedicated themselves tirelessly to this mission, but we could not have done it without the superb assistance and expertise of CIRG's Special Events Management and Crisis Management Units, as well as other specialized personnel and equipment from Headquarters and a number of field divisions. The Super Bowl XLV Host Committee has extended their deep appreciation to the FBI for our role in the public safety effort in this national-level special event."

Thanks to [redacted] for the photographs



On Media Day, Dallas ERT members showed local media outlets the equipment they used and answered questions

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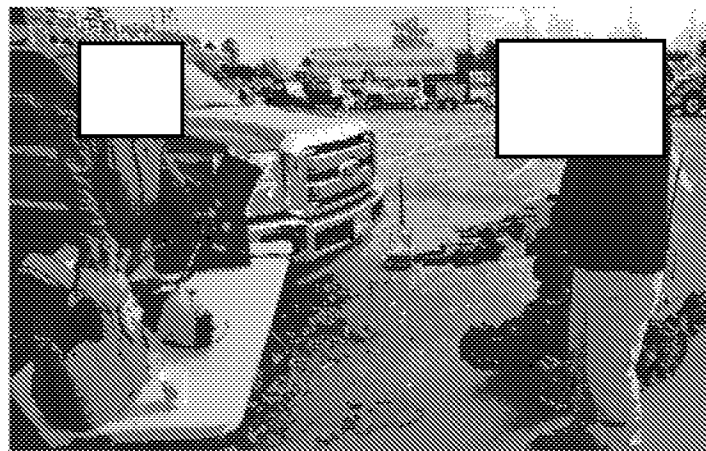


Dallas SWAT Team being interviewed off-camera by the local CBS affiliate on Media Day

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On Media Day, SAC Robert E. Casey, Jr., was interviewed by numerous media outlets concerning the FBI's role in security operations for Super Bowl XLV



SA [redacted] and SA [redacted] Dallas Bomb Techs, pictured, demonstrate the capabilities of the robot in the background

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## Hundreds Indicted for Fraud Conspiracy in Puerto Rico

A federal grand jury in San Juan, Puerto Rico, has issued a 709-count indictment, charging 533 defendants with mail fraud conspiracy, mail fraud, Social Security fraud, and one forfeiture count.

[REDACTED] is the lead defendant in the indictment. The victim of the offenses was American Family Life Assurance Company (AFLAC), which paid out nearly \$7 million to its policyholders as a result of the fraudulent scheme, according to Rosa Emilia Rodríguez-Vélez, U.S. Attorney for the District of Puerto Rico.

The indictment, issued Jan. 18, alleged that between 2004 and 2008 [REDACTED] falsely completed and signed the physician statement section of AFLAC's Accidental Injury Claim Form and/or prescription form.

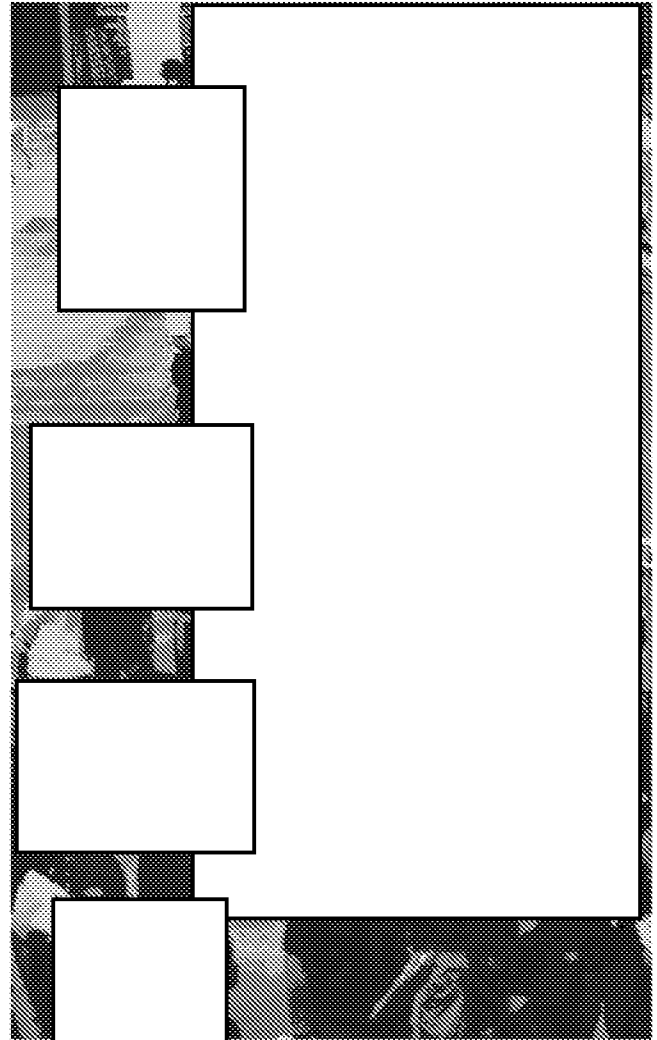
He falsely represented that AFLAC claimants and policyholders had suffered injuries even though he had never conducted a physical examination on any of them. [REDACTED] received between \$10 and \$20 by the AFLAC claimants for each false claim form that he completed and signed.

Counts 625 to 709 charged the defendants with using Social Security numbers belonging to their children/dependents on AFLAC claim forms.

"The submission of false injury claim forms on behalf of insured individuals caused AFLAC to disburse close to \$7 million for injuries which were non-existent," stated U.S. Attorney Rodríguez-Vélez. "The price of this illegal scheme is ultimately paid by the consumers, whose insurance premiums will increase to cover the loss sustained by the company as a result of these fraudulent claims. We will continue to investigate and prosecute those who devise and participate in these fraudulent schemes to the full extent of the law."

If convicted, the defendants could face a maximum penalty of 20 years imprisonment and/or fines of up to \$250,000. This investigation was conducted by the FBI and Social Security Administration – Office of the Inspector General.

"The 533 individuals charged in this indictment, of which one defendant is a medical doctor, submitted fraudulent injury claims which caused benefits to be paid by AFLAC. I wish to point out that the ultimate victims of this scheme are the consumers, you and me, whose insurance premiums will increase to cover the loss sustained by the insurance company," said **Special Agent in Charge Luis Fraticelli** of the *San Juan Field Office*. "We must continue the fight against fraud and corruption because the statistics show it eventually ends up affecting all of us in higher prices for goods and services." ●



Arrested subjects await to be processed by FBI personnel at the Arecibo Coliseum



CJIS staffers conduct processing of subjects

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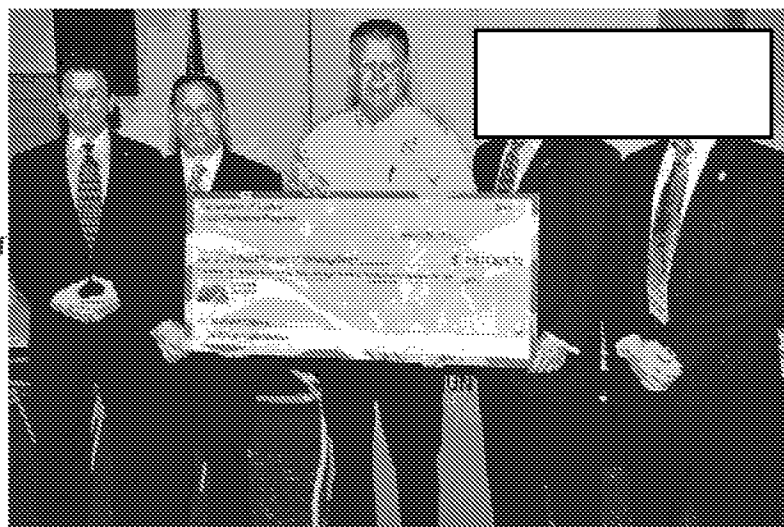
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On April 15, 2010, Dallas SAC Robert E. Casey, Jr., hosted a quarterly North Texas Anti-Terrorism Advisory Committee and JTTF Executive Board meeting during which National Security Branch ASAC [redacted] IT Program Coordinator SA [redacted] and IA [redacted] presented an intelligence briefing on the radicalization process. A highlight of this meeting was an innovative cultural segment, 'Veils Around the World', a fashion show modeled by Dallas' finest personnel to dispel myths and stereotypes behind the veiled native dresses of Asia, North Africa and the Middle East. The audience of approximately 175 persons including Dallas police commanders and Federal agency personnel were educated, as well as entertained, by the presentation.

Models from left to right: Contract Linguist [redacted] Intelligence Analyst [redacted] Intelligence Analyst [redacted] Technical Information Specialist [redacted] Language Specialist [redacted] Support Services Technician [redacted] Contract Linguist [redacted] Contract Linguist [redacted] Intelligence Analyst [redacted] Supervisory Intelligence Analyst [redacted] Supervisory Foreign Language Program Coordinator [redacted] Contract Linguist [redacted] Supervisory Foreign Language Program Coordinator [redacted] and IT Specialist [redacted]

On January 28, 2011, Jacksonville SAC James Casey, along with U.S. Attorney Robert E. O'Neill, Middle District of Florida, presented an Equitable Sharing check in the amount of \$2,671,824.73 to Volusia County Sheriff Ben F. Johnson. The proceeds are criminally forfeited funds and were presented to the sheriff in recognition of the Volusia Bureau of Investigation's participation in "CyberJive," a five-year, multi-agency investigation into an online pharmacy operation known as the Jive Network. The case resulted in convictions of 14 defendants on narcotics, conspiracy and money-laundering charges.



Pictured from left to right: USA O'Neill, SAC Casey, Volusia County Sheriff Johnson, SSA [redacted] and SA [redacted]





Executive Assistant Director/ Chief Information Officer Chad Fulgham and Director Mueller joined employees in FBIHQ's William H. Webster Room on January 18 for the "FBI Emerging Mobility Showcase." Hosted by the *Information Technology Engineering Division*, the event featured industry experts from Dell, Sprint, AT&T, Oracle, IBM, and dozens of other leaders in the development of secure mobile technology. Experts provided hands-on demonstrations of such products as encrypted intrusion detection systems and mobility solutions that enhance the security of voice and data mobile traffic.

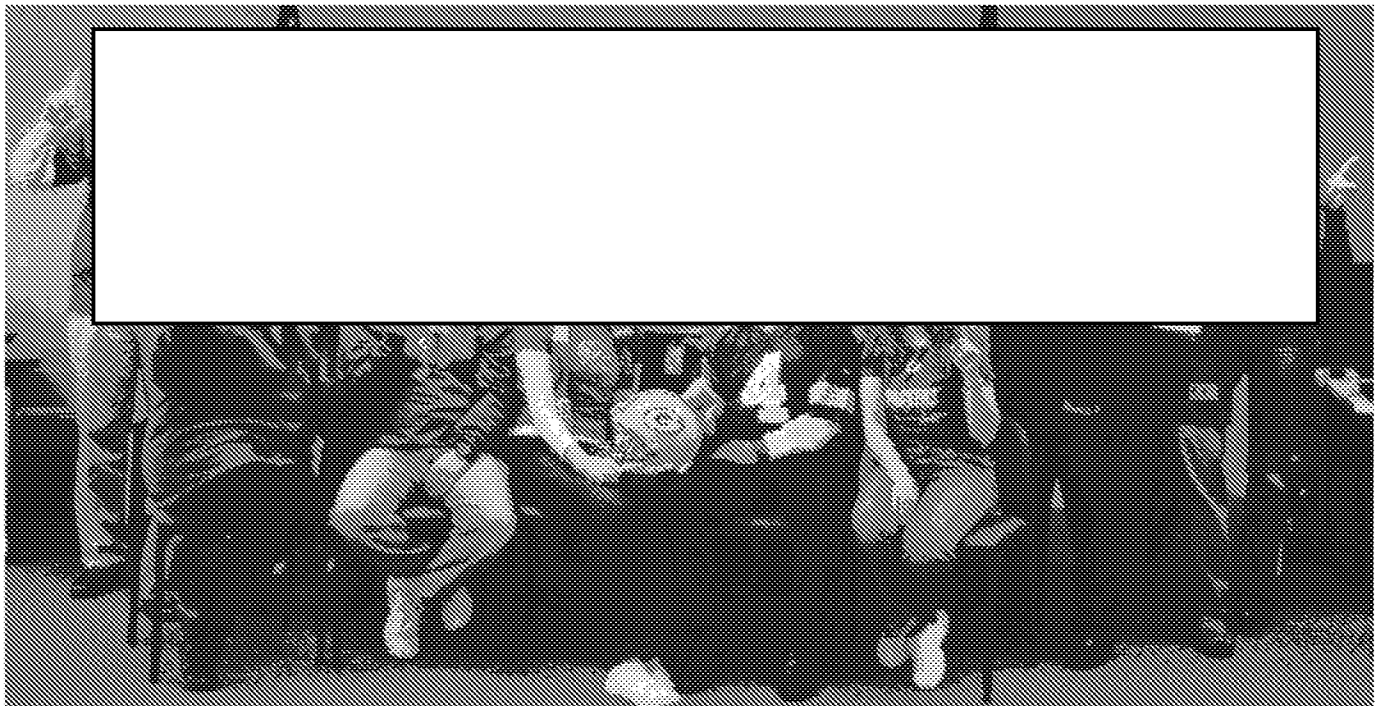
Photo by  *Laboratory*

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Here's your opportunity to tell everyone about a challenging case you've worked, a funny Bureau incident, or any work-related story.

Send a brief write-up (.doc), a recording of you telling your story (.mp3), or a short video (.mp4) to *The Investigator's Editor*. Whichever format you send, also send a photo (.jpg) of yourself!

Your submission will be considered for publication in an upcoming *Investigator*.

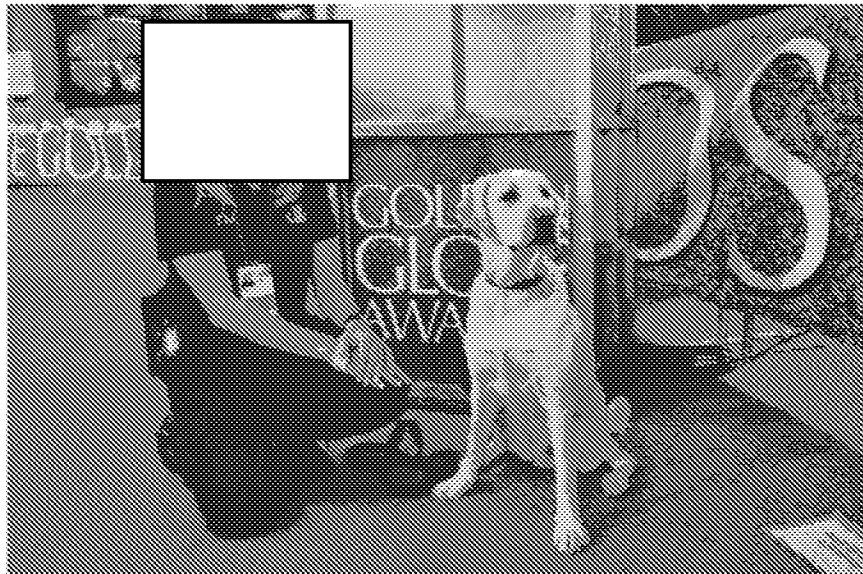


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Employees of the *Milwaukee Division* proudly displayed their Packers pride, celebrating the Super Bowl Champion Green Bay Packers! The Packers defeated the Pittsburgh Steelers in Arlington, Texas, to win their fourth Super Bowl title and the first since 1996.

Photo submitted by  *Milwaukee Division*

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Special Agent Bomb Technician [redacted] of the Los Angeles Division and explosive detection K-9 Salem pause for a photo opportunity ahead of Hollywood's Golden Globes awards ceremony, recently held at the Beverly Hilton Hotel.



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A film crew prepares to shoot a scene from "Betrayed," an unclassified training video, at the Bonaparte Auditorium at FBIHQ. It follows the (fictitious) story of a star FBI analyst who ends up committing espionage, all while co-workers failed to report suspicious activity. It will be broadcast throughout the United States Intelligence Community. Colleagues of real-life convicted spies will also be featured to share their experiences and give advice on how to recognize and report suspicious activity.

Photo by [redacted] OPA

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In mid-November, SA [redacted] of the *Seattle Field Office* was diagnosed with stage IV breast cancer, the most advanced cancer stage.

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Her treatment plan—to include chemotherapy—was developed by the nationally recognized Seattle Cancer Alliance and is scheduled to take place every week for 24 weeks.

One of the anticipated side effects of chemotherapy is hair loss. In a preemptive move to avoid the emotional trauma associated with continual hair loss, [redacted] SSA [redacted] shaved their heads after her first treatment session.

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SA [redacted] center), and [redacted] SSA [redacted]

In an impressive display of camaraderie and support for the [redacted] family, over 80 agents, professional support, and task force officers also shaved their heads.

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Positive and inspirational messages to [redacted] from her loved ones and the FBI family has kept her motivated to continue supporting the FBI mission while at the same time tackling, head-on, the difficult road to recovery.

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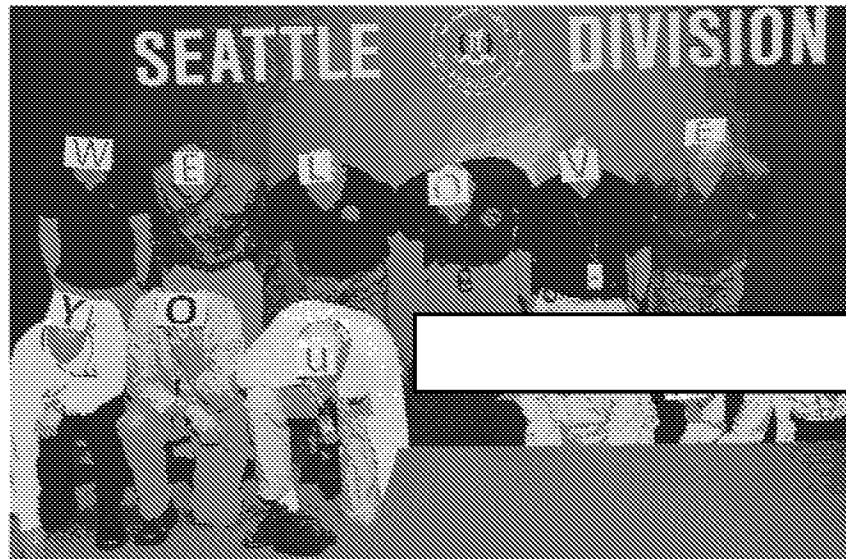
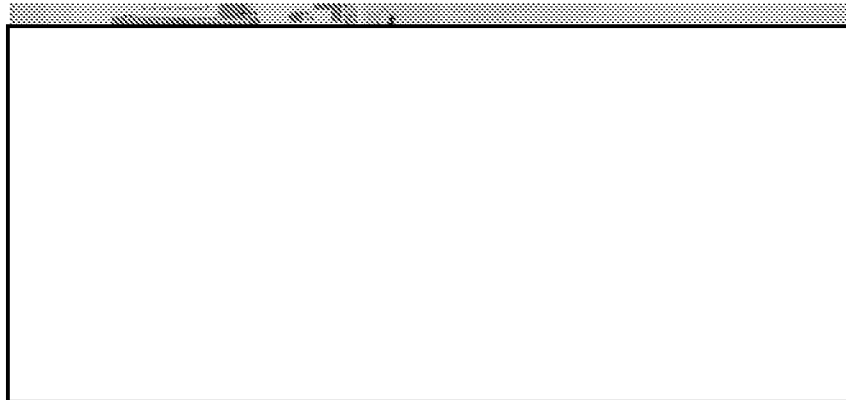
In early January [redacted] received good news from her doctor—the tumor appears to have shrunk significantly.

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*(Special thanks to SSA [redacted] Seattle, for his article contributions.)*

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The Director greets each participant after receiving a plaque honoring his service as FBI Director



Director Mueller, Attorney General Eric Holder, and other senior government executives met with officials at the 2011 Major Cities Chiefs and Major County Sheriffs winter conference to develop new ideas for a shared mission—keeping U.S. citizens safe from crime and terrorism.

The Major Cities Chiefs Association, or MCCA, is composed of chiefs and sheriffs of the 63 largest law enforcement agencies in the United States and seven largest in Canada. The Major County Sheriffs—MCSA—represents counties or parishes with populations of 500,000 or more, and works to promote a greater understanding of law enforcement strategies to address future problems.

During their two-day winter conference at the Renaissance Hotel near FBIHQ, the two associations focused on ways to improve the coordination of intelligence used to identify potential dangers and assessed methods to protect communities in a climate of continuing threats.

Director Mueller cited the success of our Joint Terrorism Task Forces—the center of collective efforts to prevent terrorism—and encouraged all major cities and counties to participate. The JTTFs combine the resources of the FBI, the intelligence community, the military, and our state and local partners. Today, there are more than 100 JTTFs across the country.

“JTTFs are an exceptionally talented tool for counterterrorism. They have enabled our success, shoulder-to-shoulder,” said the Director who also explained we have strengthened our partnerships with state and local fusion centers. He said the fusion centers bring together sources of expertise within the Bureau and are effective in overcoming “the number of hurdles in exchanging information” with our partners.


The FBI and other federal law enforcement agencies access intelligence information from the state and locals helping with terrorism or national security investigations in the United States or even overseas. FBI personnel are assigned to more than 80 percent of the fusion center network.

Director Mueller, whose 10-year term ends in September, received much praise in his final appearance as Director at the MCCA/MCSA conference. The Tucson representative thanked Director Mueller for traveling to Arizona to oversee the FBI investigation into the Jan. 8 shooting rampage that killed six people and wounded [redacted] and 12 others in front of a supermarket.

“Thank you for taking control of the investigation in Tucson,” he said. “It sent an important message that the FBI Director was in charge there.” The approximately 60 representatives of the two associations then presented Director Mueller with a plaque that read, in part, “True leaders are not those who strive to be first, but those who are first to strive and who give their all for the success of the team.” The Director circled the conference area to personally greet and thank each of the participants, amid a standing ovation.

Continued on next page

Attorney General Holder told the conference that he would attempt to make violence against police officers a "Cabinet-level priority." Eleven police officers were shot across the nation, including three in the Pacific Northwest, in one 24-hour period in January, according to the National Law Enforcement Officers Memorial Fund.

"There are too many guns in the hands of the wrong people," said AG holder as he informed the conference of a Florida gunman who earlier in the day had killed two police officers and wounded a U.S. marshal in a shootout in St. Petersburg. "Those who commit crimes against law enforcement officers will be pursued, prosecuted and punished to the fullest extent," he vowed. 



Director Mueller shares a laugh with D.C. Chief of Police Cathy Lanier and other conference attendees

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# IN THE COMMUNITY

On January 7, 2011, *Buffalo's* Community Outreach Program, along with Buffalo Mayor Byron W. Brown and the City of Buffalo's Commission on Citizens' Rights and Community Relations, hosted an Anti-Bullying and Violence Prevention Summit for middle and high school students. Two hundred students from the School Ambassadors and Leaders of Tomorrow program participated in the daylong symposium.

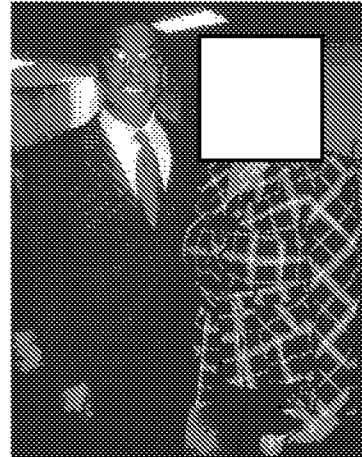
Through the help of trained facilitators, organizers worked to instill in students the seriousness of bullying and how it impacts them, bystanders and the Western New York Community. The day's activities included workshops on cyber bullying, victimization and prevention. Community Outreach Specialist [redacted] led a workshop focusing on the dangers of cyberbullying from emails, texts and social networking websites.

Students also participated in a next step rally hosted by Buffalo's [redacted] a motivational speaker who shared his personal experiences with violence.

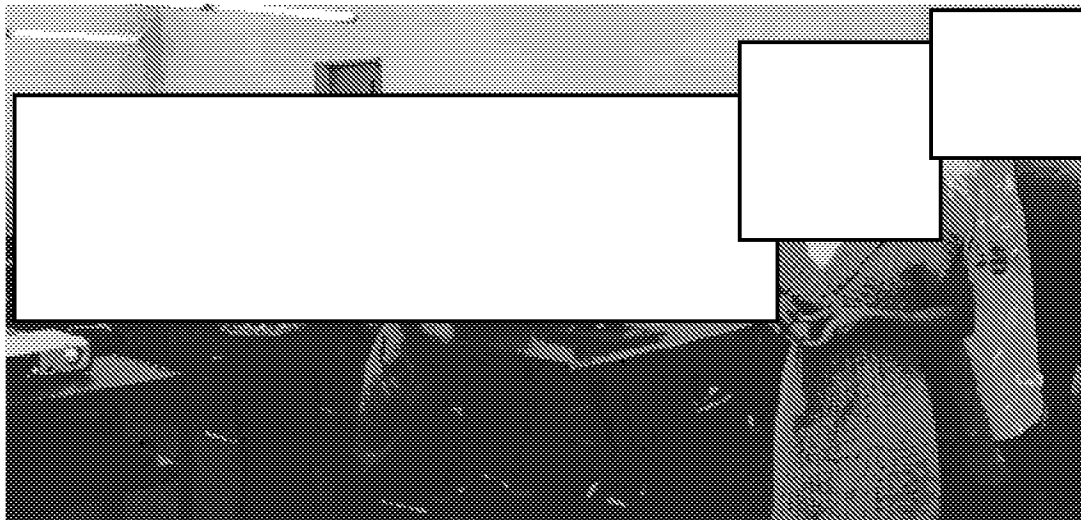
As a result of the project, Mayor Brown and the Commission have launched a poster contest sponsored by Lamar Advertising and Niagara Frontier Transportation Authority (NFTA), which will be open to all students who attended the conference. The winning poster will serve as the official anti-bullying message for the city of Buffalo. Lamar Advertising will turn the winning artwork into poster-sized advertising boards which the NFTA has agreed to place in its shuttle waiting areas.



Motivational speaker [redacted] (center) and some of the teens attending the conference.



Mayor Byron Brown and Citizens' Academy graduate, [redacted]  
[redacted] City of Buffalo Commission on Citizens' Rights and Community Relations



COS [redacted] left, leads students in an exercise that shows how words can hurt, especially in cyberspace, where they can be heard over and over again

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## IN THE COMMUNITY

In the coming months, the FBI National Citizens' Academy Alumni Association is hosting innovative Racial Healing Community Relations Executive Seminar Training (CREST) based on the FBI CREST model.

Last year, the Alumni Association received a \$40,000 grant from the W.K. Kellogg Foundation to fund the events, which over the next four years will visit 12 additional cities.

In December, the *Philadelphia* Citizens' Academy alumni chapter hosted the first event, inviting more than 20 community leaders to a local mosque, where they worked to address issues and build bridges within the Arab American and Muslim communities.

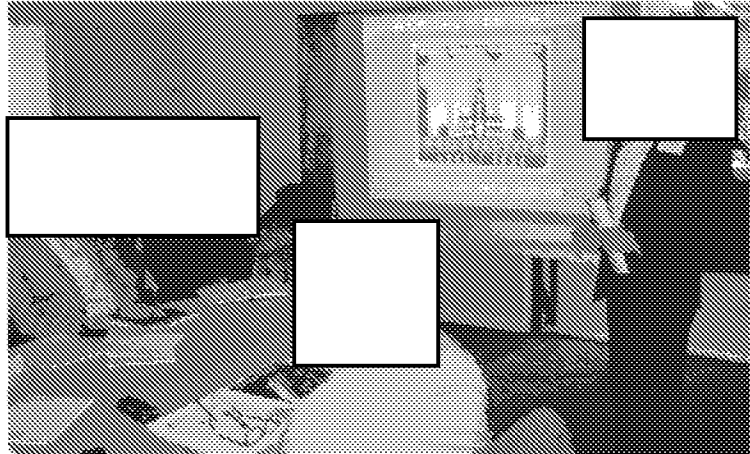
In February, the Miami Citizens' Academy alumni chapter hosted a similar event for community leaders in the Haitian and African American communities.

The Racial Healing CREST serves to improve the exchange of information between the FBI and the communities it serves, as well as identifying cultural and safety issues.

Because of the FBI's active role in investigating hate crimes, *Community Relations Unit Chief* [redacted] says he sees the series as another tool the FBI can use to invest in local communities. "This program gives the FBI an excellent venue to discuss our Civil Rights program and shows local citizens how seriously we at the FBI take hate crimes allegations," [redacted] said. "By partnering with the FBINCAA and its local chapters, we hope to enrich neighborhoods and help educate the communities we serve."

The Racial Healing CRESTs will feature FBI civil rights subject matter experts.

The grant awarded to the FBI National Citizens' Academy Alumni Association was one of 119 awarded by the Kellogg foundation. The FBINCAA hope to extend events to a number of diverse neighborhoods and ethnic communities, including the African American, Asian, Hispanic/Latino, Native American and Muslim communities.



ASAC [redacted] addresses attendees at the Philadelphia Citizens' Academy Racial Healing event.



Al-Aqsa Islamic Center, Philadelphia

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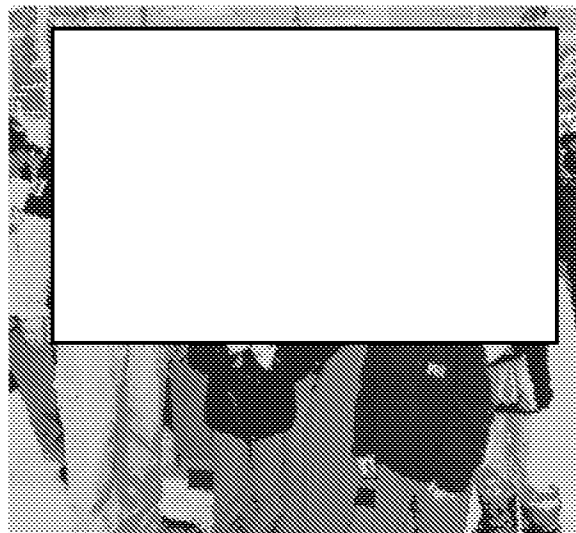
## IN THE COMMUNITY

On February 1, 2011, Coordinating Supervisory Special Agent (CSSA) [redacted] of the New York Office spoke to two classes of children ages 4 and 5 at Saint Sebastian Parochial School in Queens. CSSA [redacted] discussed with them who FBI agents are and what they do. CSSA [redacted] then went through a mock role-playing scenario with the class in which the kids helped conduct an investigation into the teacher's stolen stapler. The children played roles ranging from witnesses, judge, jury, court reporter, press, prosecutor, and defense attorney. "They helped me identify who stole the stapler and helped me catch the bad guy. We put him on trial and convicted him," smiled CSSA [redacted]. CSSA [redacted] also spoke on the basic safety issues for young people and advised them on identity safety and Stranger Danger both on-line and in person. The students were also sworn in as junior special agents of the FBI. CSSA [redacted] presented the school's principal with a badge and showed her how to wear it.

Photo by [redacted] NYO



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On December 11, 2010, SSA [redacted] Counterintelligence Division, and a member of the Fraternal Order of Police (FOP), Virginia Rappahannock Area Lodge No. 15, joined the FOP in the 19th Annual "Cops and Kids" project, providing 155 disadvantaged children from the region with an opportunity to go Christmas shopping. Each child received \$100 to spend. The children were nominated by their elementary and middle school counselors, the Thurman Brisben Center, Hope House, and the law enforcement community. Officers from the city of Fredericksburg and Spotsylvania, Stafford, King George and Caroline counties escorted the children. In addition to the shopping trip, each child received medical discount and free prescription drug cards. Over the past 18 years, the project has given more than 3,000 disadvantaged local children the chance to have a better Christmas. The FOP has spent more than \$326,235 donated by their members and others in the community, many of whom sponsor one or more children.

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Target Corporation, an eight-year sponsor of the event, donated \$4,000 and opened the Fredericksburg store one hour early to accommodate the shoppers. The Lodge No. 15 project is one of the largest programs of its type in Virginia. All of the donations from local businesses, individuals and FOP members go directly to the childrens' Christmas shopping and the minimal printing and mailing costs to run the program.

Pictured: FBIHQ SSA [redacted] with several of the children and Santa Claus

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## IN THE COMMUNITY

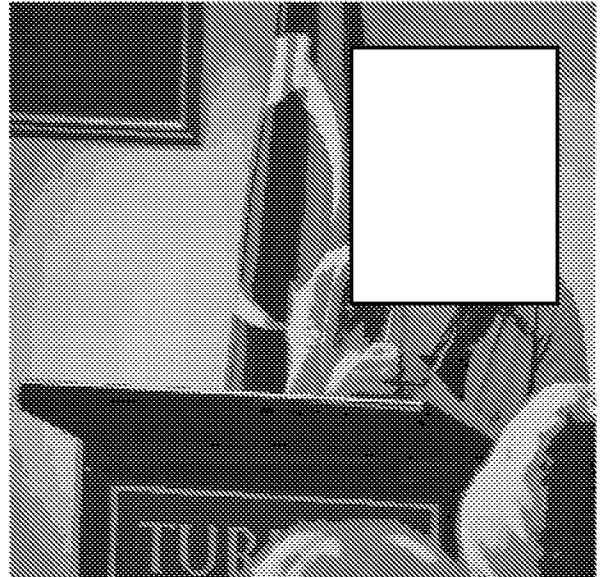
On January 20, 2011, the *New York Office's* Community Outreach Coordinator [redacted] spoke to local members of the Turkish Cultural Center (TCC), a non-profit organization devoted to the promotion of Turkish culture and language in Manhattan. Special Agent [redacted] of Squad CY-3 provided a detailed how-to presentation on the prevention of cyber bullying, child predators and the identity markers that children are vulnerable to on social media sites. [redacted] emphasized the key importance of parental involvement noting, "Children ages 8 to 18 spend close to eight hours a day on line so the Internet is their world, and it is not a trust issue, but a safety issue. Don't be their friend. Be their parent."

SA [redacted] expanded on the need for adults to protect their identity. "Identity theft happens every eight seconds. To recover will take about 600 hours and over \$1,000 in out-of-pocket fees to clear your name from the fraud. I was a victim myself when someone skimmed information from my bank card. Don't forget to review a copy of your credit report at least once a year. There are three nationwide credit reporting companies—Experian®, Equifax®, and TransUnion®—and you can check your credit report with each of them free once a year. If you spread it through the year and check your credit report every four months by using each of the different accredited reporting companies it will keep you alert and help you prevent your identity from being stolen."

SA [redacted] also emphasized that identity thieves and scammers attack the most vulnerable—such as the elderly—using phone calls and snail mail to phish for information, noting, "If someone contacts you by phone about a payment past due or a card problem, you should always ask. If it sounds off somehow, have them tell you your account number or contact the number on the back of your bank card and confirm with them."

Special Agent [redacted] of Squad CT-1 closed the seminar with an overview of the Joint Terrorism Task Force and the relationship with local communities and other agencies in the fight against terrorism in New York and around the world.

Some 500 participants, including more than 40 from local, state and federal law enforcement agencies, participated in the recent Special Olympics 1st Annual Polar Bear Plunge at Heinz Field in Pittsburgh. The plungers jumped into the frigid waters of the Allegheny River, raising more than \$130,000 for Special Olympics Pennsylvania athletes. Pictured is the Pittsburgh Field Office team: SA [redacted] Community Outreach Specialist [redacted] and [redacted] of the U.S. Attorney's Office are in the front row, from left to right. In the back row: SSA [redacted] SSA [redacted] SA [redacted] and Citizen's Academy Alum 2009 [redacted]



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Operation Helping Hand was formed in the spring of 2004 by the Tampa Chapter of Military Officers Association of America to provide assistance and support for the families of the active duty wounded and injured. Many active duty wounded and injured from Iraq and Afghanistan are being treated at the James A. Haley VA Hospital in Tampa. Patients are at the hospital from a few weeks or months to over a year. Operation Helping Hand also helps active duty patients at the Tampa VA hospital who were injured in accidents worldwide. The wounded warriors being treated at the hospital have sustained spinal cord, brain, burn, and/or blast injuries. On January 20, 2011, Tampa Division agents volunteered to serve dinner in support of wounded warriors and their families. The purpose of the monthly dinners is to emphasize to active duty patients and their families that the American people recognize, support, and thank them for their sacrifices and for what they have done for us. During the January event, approximately 300 wounded warriors, family members, active duty military representatives, and guests attended the dinner. SAC Steven E. Ibson and Tampa Division special agents were there to thank, celebrate the Gasparilla Pirate Festival, and serve dinner to our wounded warriors and their families! Above, from left to right: SA [redacted]

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[redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] SA [redacted] and SA [redacted]





**SSA Daphne Hearn** (now SAC, Los Angeles) recently presented the Director's Community Leadership Award (DCLA) on behalf of the *Honolulu Division* to the National Guard Hawaii Youth Challenge Academy. The Academy was represented by Director [redacted] (left) and Assistant Director [redacted] (2nd from right). They are joined above by **COS** [redacted] (far right). The Hawaii National Guard Youth Challenge Program works to intervene and reclaim the lives of high school dropouts, providing program graduates the skills they need to succeed. Since the program started in 1994, more than 2,578 cadets have graduated from the program, with more than 2,200 earning their high school diplomas. On average, the program reaches about 400 teens a year, through two sessions of 200 graduates. Teens are placed in the program through school counselors, the court system and voluntarily. By providing participants with the education needed to earn a high school diploma, the Youth Challenge Program enables teens to contribute to society after graduation. The Honolulu Division's ceremony was packed with FBI employees and even a local news team. This field office DCLA presentation allowed community heroes to receive the recognition they truly deserved.

For more news and photos spotlighting community activities, see the Office of Public Affairs' [site](#).

**Renata M. Gould**

Colleagues and friends of Renata Gould are saddened by her recent passing. A very talented linguist, being adept at both translation and interpretation, Renata worked for the Bureau for almost 27 years as a translator of French, Italian, Latin, and sometimes German. Although she had a great appreciation for all four languages, she enjoyed German the most. The language that she loved the best, however, was English, and she was a great fan of the English and their culture.

Renata was born in Genoa, Italy, in 1926, and immigrated to the United States in the 1950s. In 1984, she came to the Bureau for her second career after working for many years as a language teacher at schools in the Washington, D.C., area. [redacted] an FBI employee at the time, thought [redacted] would make an outstanding addition to our agency's linguist staff. Renata enjoyed many high-profile assignments during her tenure, including interpreting for the Director and other executive-level Bureau officials.

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Renata's historic Polychrome house in Silver Spring was her pride and joy. It was designed and built in the early 1930s by the architect John Earley, and is one of only five houses of that architectural design in existence. In fact, this photo of Renata, taken in the 1990s, shows her in her "English garden" at the back of the house. She devoted a lot of her free time to sprucing up the garden.

She was also a lover and champion of cats, dogs, and birds. But most of all, she was attracted to the tiger. In fact, it remained a life-long dream of hers to be able to pet one of them.

Anyone who was fortunate to have known her will never forget her great vivacity, striking figure, and elegant stature. Renata lived life to the fullest, with panache, poise, and a style all her own. She will live on in the hearts of her friends, family, and colleagues.







Michael D. Resnick

Mike was diagnosed with pancreatic cancer in May 2010, and was only given a few months to live. He was determined to survive through the holidays so he could spend more time with his beloved [redacted] Mike passed away on February 2, 2011, with [redacted] and extended family at his side. He was 50.

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Despite his deteriorating condition, Mike was at the office days prior to his death—detailed to the National Security Staff at the White House under the leadership of John Brennan, assistant to the president, Homeland Security and Counterterrorism. "Mike said that he wanted to make sure everything was in order for those who will carry on his work.

"You know me," he said, "I need to cross things off my to-do list," said Brennan. "I had the privilege to work with Mike in different capacities since 2003, and I can honestly say that no other individual in the U.S. government has been more responsible for making the nation's watch-list system as strong and as effective as it can be. He never sought recognition or reward; he only wanted to make this country safe and secure, and that he did."

Mike entered on duty with the FBI in 1990. He worked in Los Angeles, Washington, and Charlotte before returning to Washington in 2008 for his position at the White House. He was the senior director for Information Sharing and Transborder Security Policy. His former colleagues in Charlotte remembered him most for being such a doting father. "When I think of Mike, I remember him as being completely enamored of [redacted] She was the light of his life. When she was about two-years-old, Mike came out of his office frustrated, staring down at his phone. We asked if there was anything we could do to help. Mike flashed us the display and said [redacted] was playing with it and switched the language to Chinese -- and I can't read it to change it back." We all pitched in to help him fix it," said SA [redacted] who worked with Mike on the Charlotte JTTF. "Mike loved [redacted] more than anything in the world, and she is lucky to have had such a wonderful father."

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Sally E. Scott

Support Services Technician Sally E. Scott passed away on November 13, 2010, from cancer. Sally's courageous battle with cancer was met with a positive attitude and a love of life. She began her career in 1995 in the San Diego Division as a squad secretary for the Organized Crime squad. Her supervisory special agent admits that "Sally ran the Organized Crime Program in San Diego."

Sally enjoyed poetry, particularly poems written by Robert Frost:

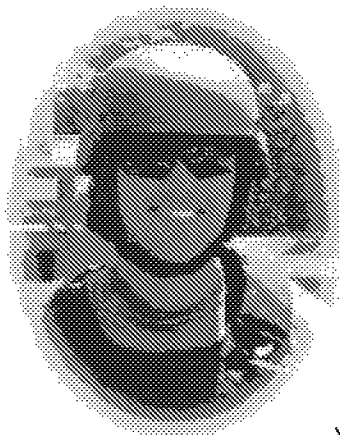


Nothing Gold Can Stay  
Nature's first green is gold,  
Her hardest hue to hold  
Her early leaf's a flower;  
But only so an hour.  
Then leaf subsides to leaf,  
So Eden sank to grief,  
So dawn goes down to day.  
Nothing gold can stay.

—Robert Frost

Sally took on many duties throughout her FBI career such as squad secretary, ASAC Secretary, Notary, and SST. She cared about her colleagues on her squad and played the role of "Mother Hen" very well. Sally is survived by her three daughters and three grandchildren. She will be missed by all.

## Gerard Senatore



Family, friends, and colleagues remember SA (Gerard) Jerry Senatore of the Charlotte Division as a SWAT team leader who loved his "band of brothers," a relentless man of boundless optimism in his battle against cancer, and above all, a devoted husband and father.

Jerry died on January 19 from complications of non-Hodgkin's lymphoma. He was 46. Family members include [REDACTED]

In tribute, division employees and law enforcement officials lined downtown streets as his motorcade from the Duke University Medical Center in Durham slowly passed the Charlotte Division on its way to the funeral home. Employees and supporters—many of them displaying red "relentless" ribbons from the Leukemia and Lymphoma Society on their wrists—stood in silent tribute, raising their arms in a final salute to his relentless spirit.

"When Jerry was first diagnosed with cancer, he never complained or asked, "Why me?" In fact, it was quite the opposite," explained SA [REDACTED]. "He said he was glad it was him that was forced to deal with the cancer and not his wife, his kids or anyone else he loved. He knew he was tough enough to deal with everything cancer threw at him. We knew it as well because he was 'relentless.'"

In July 2010, Jerry had a bone marrow transplant using his brother's tissues.

"Whenever I visited Jerry at Duke during his bone marrow transplant, he spent more time asking me how I was, how my family was and talking about his own family—he never entertained any thoughts about his own situation and condition," said SA [REDACTED] acting SWAT leader. "Even as he was aggressively taking on non-Hodgkin's lymphoma, he was championing a bone marrow registry drive—something that he would never need considering that he had two perfect bone marrow matches in his sister and brother."

A native of Totowa, N.J., Jerry spent his entire 20-year Bureau career in Charlotte, establishing a well-earned reputation for his leadership abilities and dedication to the cause of law and order. He also earned much admiration for his smile and sense of humor.

"Jerry always had a quick wit and was able to find the humor in life no matter what the situation," said SA [REDACTED] a longtime friend who worked for years with Senatore. "Jerry was frequently asked to be the emcee at seminars and retirement functions because of his genuine personality and insight to others that we will always remember and love."

In 2010, as testament to his support, several FBI employees hiked the Grand Canyon to raise funds for Jerry in his battle against cancer.

"Jerry was respected and loved not only by our division and the FBI family, but also by law enforcement brothers and sisters throughout the state and around the country," said Charlotte SAC Owen D. Harris.





### Charmain Stephens

Charmain Stephens, an Intelligence Analyst in the Miami Field Office, lost her battle with cancer on January 20, 2011.

Charmain began her Bureau career on March 2, 1986, as a mail clerk in the New York Office. She also served as a secretary, staffing assistant, position classification and intelligence analyst before taking a brief hiatus in 1989. Her departure from the Bureau was short lived, and she returned in March 1992 vowing to never leave the Bureau voluntarily again.

She transferred to the Miami Division in September 2003 as a squad secretary and worked her way back to the intelligence analyst position and worked in this capacity for six years until her passing. As an intelligence analyst, she worked in several programs including counterterrorism, white collar and criminal.

Charmain was known for her "tell it like it is" personality and her infectious smile. She was truly a genuine person and was loved by all who made her acquaintance. She never allowed her illness to change her. She dealt with it with dignity often saying, "God doesn't give you anymore than you can handle." In spite of everything she was dealing with, she remained the "Momma Bear" to everyone, making sure that everyone else was okay.

Charmain left us with many fond memories as illustrated by three of her best friends:

*"As children we base our "best friends" on who likes us most, what they give us and what we can receive from them. Charmain taught me that true "best friends" are those who keep our deepest confidences, talk us away from the ledge, give unconditionally, and accept us for who we are."* [redacted]

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*"There's not a day that goes by that I don't think of you and the fun times we shared. I will always love and treasure our friendship."* [redacted]

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*"Charmain and I became fast friends when we met - although her first impression suggested otherwise. She would tell me that meeting me taught her to never judge a book by its cover. How fortunate I am that she saw right through me and allowed me to be a part of her life."* [redacted]

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Charmain leaves behind the loves of her life, [redacted]

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Charmain was a great asset to the Bureau and the Intelligence Community as a whole. She will be missed by her colleagues and friends throughout the Bureau, yet her unwavering faith and courageous spirit to withstand every challenge she faced will be a constant encouragement to all who knew her.



# Grooming Future FBI Employees



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Triplets [redacted] pose in their FBI outfits, complete with sunglasses. The 6-month-old boys are naturally identical triplets—a one in 10 million chance. The triplets are the nephews of SSA [redacted] of the *Criminal Investigative Division's Violent Crimes Section*. SSA [redacted] says he provided his nephews the FBI onesies from the FBIRA store. "I have them in training for the FBI's 2035 recruitment class," jokes SSA [redacted]. "All three of them have told me they'd really like to work Violent Crimes."

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## THE INVESTIGATOR

### Editors

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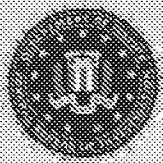
Office of Public Affairs—AD Michael P. Kortan  
Employee Communications Unit—  
AUC [redacted]

*The Investigator*, a bimonthly magazine by and for FBI employees, premiered in 1932. Its mission was and remains to increase employee understanding of FBI priorities, operations, and history and to help keep employees connected with one another.

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*The Investigator* contains information about FBI employees and activities that is not available to the public. *The Investigator* is only published online. The magazine may be printed, but reasonable care should be exercised regarding disseminating this magazine. This magazine is subject to the provisions of the *Freedom of Information/Privacy Acts*.

All Bureau employees are invited to submit new information or related information about any previously published story to *The Investigator's* Editor. See instructions for Authors.



THE

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VESTIGATOR

May/June 2011

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The FBI responds to the terrorist attack on The Pentagon 9/11 by searching the Pentagon grounds for evidence.

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# Pentagon Stone Dedication Honors FBI Response to 9/11

Military officials on April 27, 2011, presented a large slab of stone recovered from the damaged west façade of the Pentagon to the Washington Field Office (WFO) in recognition of the Bureau's "extraordinary heroism" on 9/11.

The 800-pound piece of limestone will be permanently displayed in WFO's lobby.

At a dedication ceremony held on the steps of WFO, speakers recalled the horrors of a "day that began like any other day" and praised the FBI and first responders for their heroism in the midst of an unimaginable act of terrorism. Many of the Bureau employees who arrived at the Pentagon in the immediate aftermath of the attack attended the dedication ceremony.

WFO Assistant Director in Charge (ADIC) James W. McJunkin said agents arrived at the Pentagon within six minutes of the American Airlines Flight 77 crash and that more than 700 agents and support staff were on site by the end of the day. "We found the scene reflected what America saw on their televisions that day: confusion, destruction, dread."

FBI personnel collected evidence and recovered victims in the rubble of the Pentagon and set up a security perimeter to guard against any possible follow-up attacks. Other Bureau employees were dispatched to Dulles Airport—the origin of one of the hijacked planes—and to the command center in WFO to manage leads in the investigation.

"We were shocked and angry that someone would do this to our country and to such a respected institution as the Pentagon," said Deputy Assistant Director John Perren of the Criminal Investigative Division who, on 9/11, served as supervisory special agent of WFO's Joint Terrorism Task Force.

"To me, September 11th happened yesterday," he continued. "Al Qaeda is resilient. It adjusts its tactics. They had a target and they will keep going after it."

(Continued on next page)



ADIC McJunkin and Maj. Gen. Karl Horst behind Pentagon stone

(Photos by [redacted] Lab; and [redacted] OPA)



Bureau employees and guests stand for The National Anthem

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## THE SPOTLIGHT - PENTAGON STONE DEDICATION

Michael Rolince, a section chief in FBIHQ's Counterterrorism Division on 9/11 and now retired, singled out WFO and Evidence Response Team members for special praise.

"From today, going forward," he said, "there will be any number of ceremonies to commemorate that day. Much like other days in history when everyone remembers where they were, most of my generation and many of you will remember what you did."

Maj. Gen. Karl Horst of the Joint Force Headquarters National Capital Region and the U.S. Army Military District of Washington officially presented the limestone block to WFO. "This stone serves as a reminder of the past and is a tribute to the injured and the 184 lives lost at the Pentagon nearly 10 years ago," he said. Maj. Gen. Horst added that the stone symbolizes the bonds that exist between interagency partners in the National Capital Region and the Department of Defense—a partnership and a commitment "to serve the American people that no adversary can destroy."

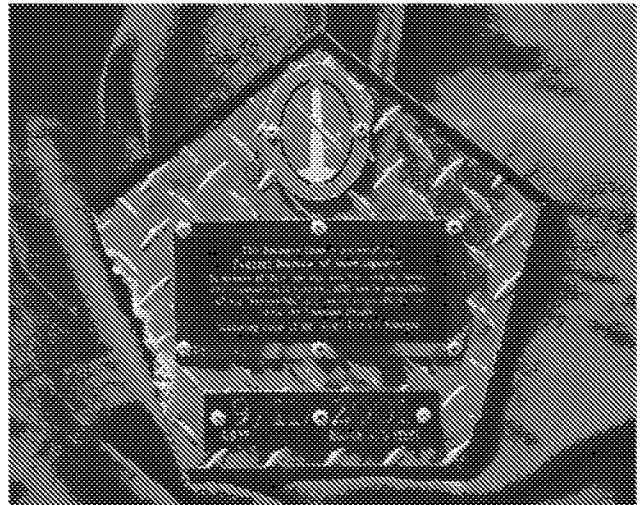
The limestone block comes from a larger stone removed from the Pentagon and cut into pieces for agencies that assisted in the September 11 response and recovery efforts. One of the stones has already been presented to the Arlington County Fire Department. Another stone will be presented to the New York City Fire Department in May. The Military District of Washington plans to display a fourth piece of stone at Fort McNair Army post in Washington, D.C.

"The relationship we share with the Military District of Washington, Arlington County fire, and other first responders was formed long before that fateful day," said ADIC McJunkin. "In the years since, these bonds have grown as one of the few positive legacies of September 11."

At WFO, the stone in the building's lobby will serve as a reminder of adversaries who are unwavering in their intent to conduct high-profile attacks inside the United States.

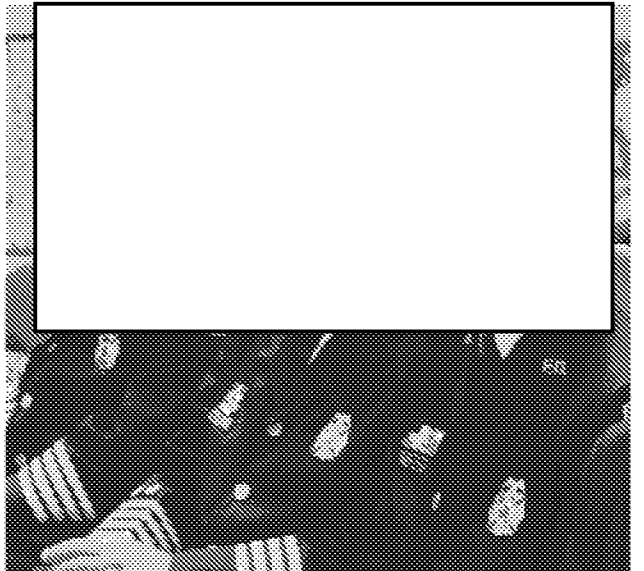
"Every visitor who enters this building, every employee who walks through these doors, and every agent assigned to this post will remember what happened on that horrific day, what the Bureau did in response to that attack, and the unending commitment we have to never letting it happen again," said ADIC McJunkin. ■

### View Video: The Making of the Plaque



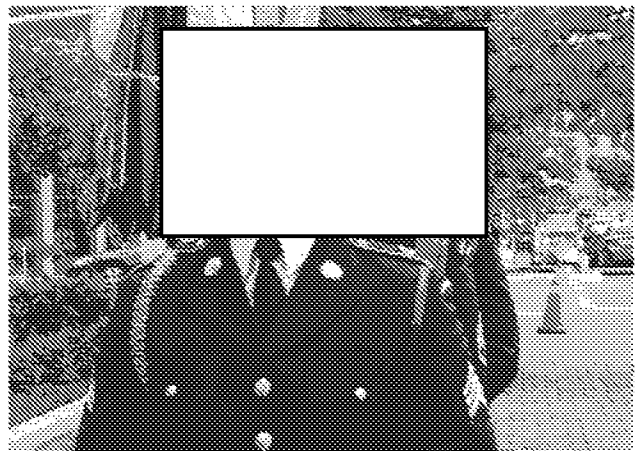
The plaque WFO received from The Pentagon  
(Photo by [redacted] WFO)

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Members of the Arlington County  
Fire Department share a light moment

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The U.S. Army Color Guard

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## Presidential Rank Awards Honor Distinguished Executive Service

On March 10, the FBI recognized recipients of the Presidential Rank Awards, one of the highest honors given to career Senior Executive Service staff. For the ceremony, Deputy Attorney General (DAG) James M. Cole joined Director Mueller and Deputy Assistant Director (DAD) David G. Bennett of the *Human Resources Division* in presenting the awards.

"Today's award winners all share a common quality—or rather an uncommon quality—and that is leadership. Anyone can be a boss; but it takes a special person to be a true leader," said Director Mueller. "True leaders do not compete against their colleagues; they inspire them to reach their full potential. Their dedication and talents have made the FBI stronger and better prepared to protect our fellow citizens."

The Presidential Rank Awards are given to a select group of career civil service employees each year and are conferred by the President of the United States.

Individuals are nominated for one of two ranks: Distinguished Executive/Senior Professional or Meritorious Executive/Senior Professional. Award criteria are built on program results, executive leadership, and stature in a professional field. Award recipients show the highest level of creativity, initiative, flexibility, and innovation.

"The integrity, strength, leadership, and sustained performance of the individuals we honor today have earned them one of the most prestigious honors in government," said DAD Bennett.

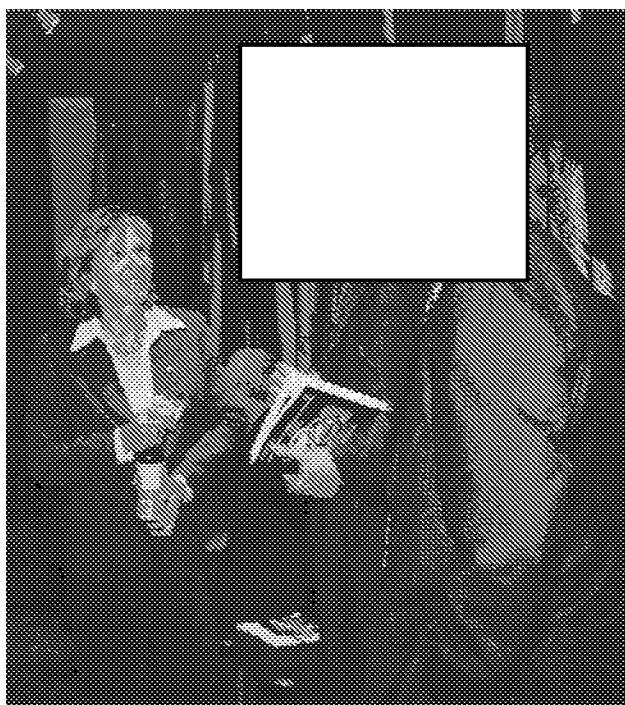
This year's award recipients represent the "geographic breadth and signify the reach" of FBI leadership, said DAG Cole. He also acknowledged that the work at Headquarters does not always appear in the limelight as often as the work done in Field Offices. Director Mueller echoed his comments and added that the award winners "represent the full range of the Bureau's capabilities."

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AD Bladen displays his Distinguished Rank Award. He is joined by DAG Cole and Director Mueller.

(Photos by Cheryl Barbour)



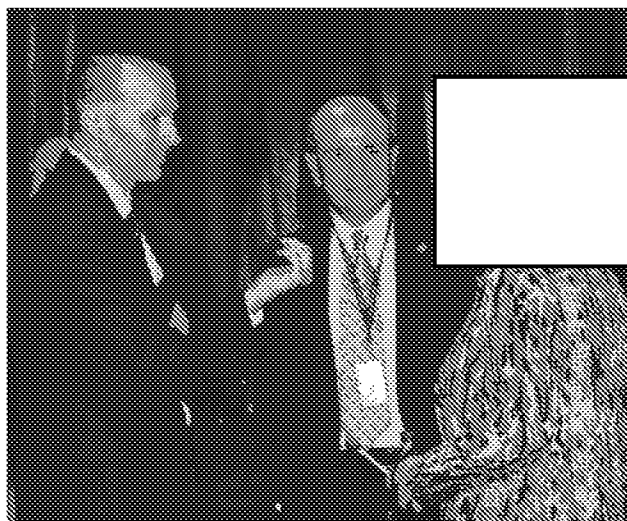
**AD Amy Jo Lyons of the Inspection Division, recipient of the Meritorious Rank Award**

**Assistant Director Anthony M. Bladen, Human Resources Division**, was the sole recipient of the Distinguished Rank Award. Mr. Bladen has served the FBI with distinction for nearly 30 years and holds the honor of being the first professional staff employee to rise from file clerk to assistant director in the FBI's 102-year history.

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Twelve Bureau leaders received the Meritorious Rank Award: **DAD Ralph Boelter, Counterterrorism Division; DAD Steve Chabinsky, Cyber Division; Section Chief Anthony DiClemente, Operational Technology Division; SAC Kevin Favreau, Las Vegas Field Office; AD Michael Folmar, Security Division; SAC Luis Fraticelli, San Juan Field Office; EAD Janet Kamerman, Human Resources Branch; SAC Brian Lamkin, Atlanta Field Office; DAD Jennifer Smith Love, Inspection Division; AD Amy Jo Lyons, Inspection Division; Retired SAC Drew Parenti, Sacramento Field Office; and SAC Keith Slotter, San Diego Field Office.**

The ceremony also recognized the newest members of the FBI's senior executive service and senior level service. ■



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**DD Tim Murphy, Meritorious Rank Award winner SAC Kevin Favreau, Las Vegas, and Chief Information Sharing Officer [redacted] joined employees and guests for post-ceremony festivities**

# DCLA Salutes Community Support

The 2010 Director's Community Leadership Awards (DCLA) ceremony on March 25 recognized "our friends and partners who embody the true meaning of citizenship," said **Director Mueller**. He praised the award recipients for their extraordinary contributions to crime and violence prevention as well as education in their respective communities.

"Instead of lamenting the problems you saw—you came up with solutions," the Director told the FBI Headquarters Bonaparte Auditorium audience.

The honorees received a long, rousing ovation as they entered the auditorium in a line formation to their reserved seats. The ceremony included a Presentation of Colors by the U.S. Air Force Color Guard and a video tribute to the award recipients.

Created in 1990, the Director's Community Leadership Awards are presented each year by the special agents in

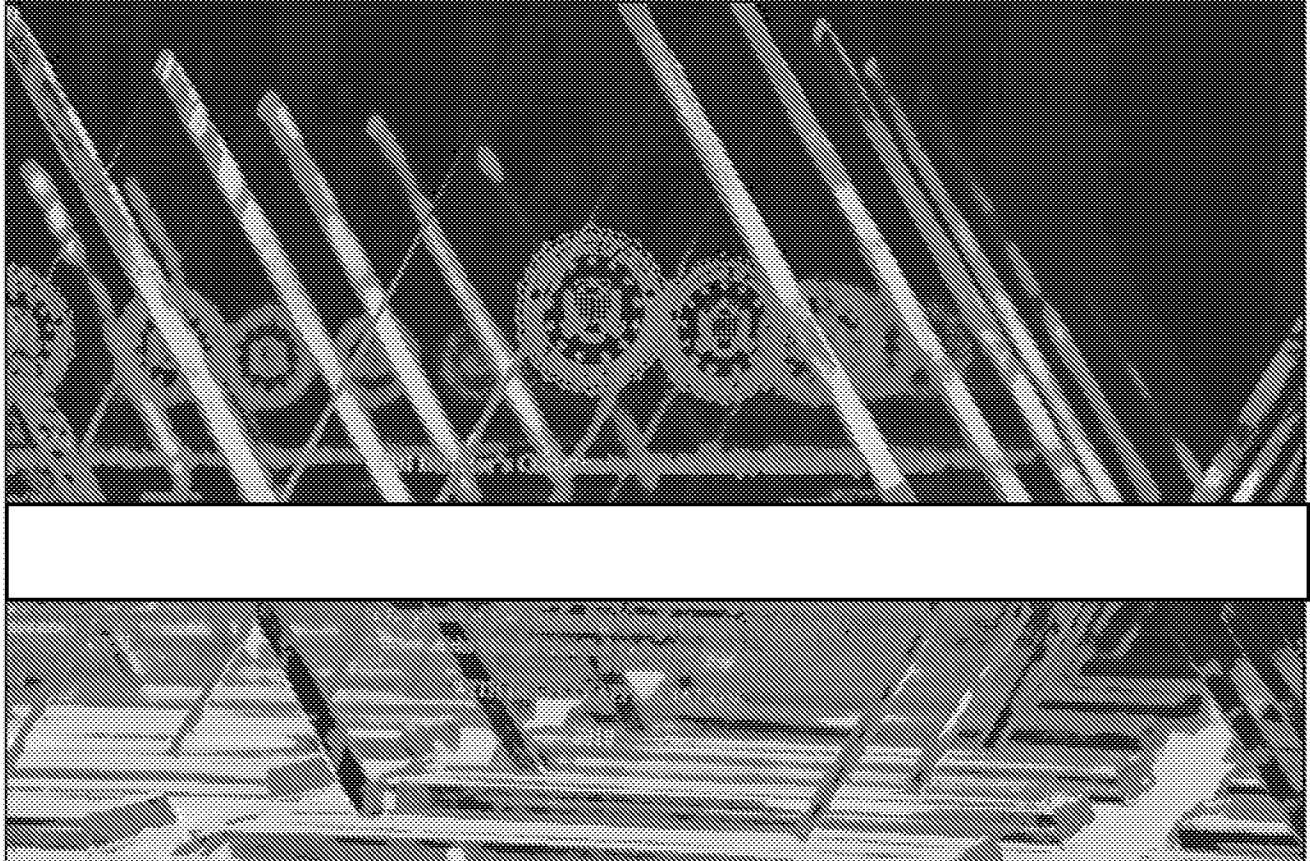
charge of the FBI's 56 field offices and by the *Community Relations Unit in the Office of Public Affairs*. The FBI has honored dozens of civic leaders and humanitarian organizations from across the country who have demonstrated "a willingness to lead" in building better and safer communities.

The 2010 honorees come from all walks of life, and in many cases, have worked with the FBI in combating violent crime, promoting initiatives to keep children safe on the Internet, and tending to the needs of at-risk youth, and victims of human trafficking.

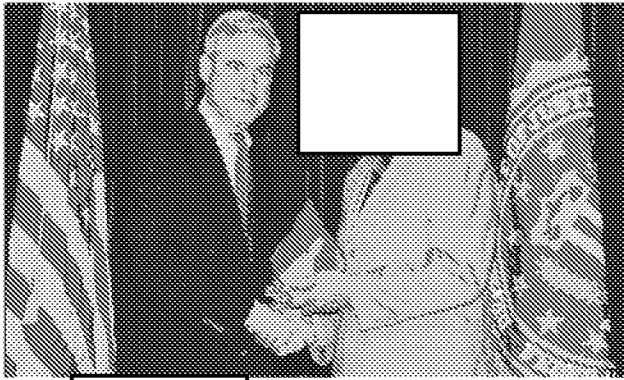
They include an astronaut and a pastor, a well-known comedian and a former basketball superstar, an ESPN sportscaster and one of the country's most popular radio talk show hosts.

Here are just a few of their stories:

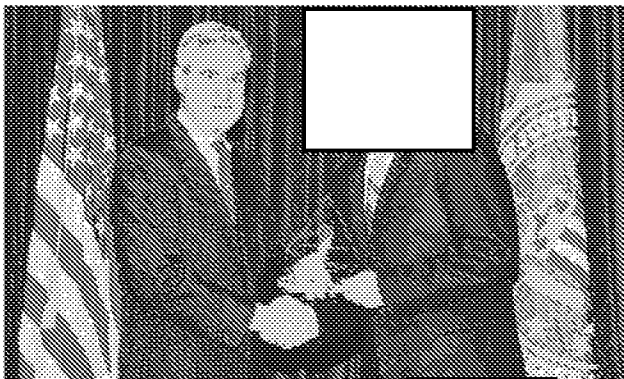
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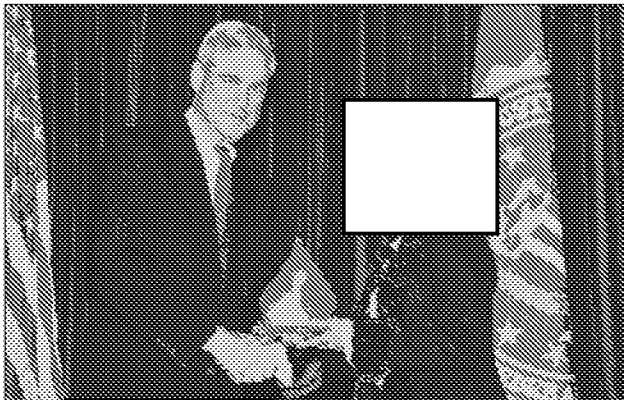
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[redacted] provides a housing service that helps needy families in Atlanta



Chicago radio personality [redacted]



[redacted] works to create a better understanding of the Muslim community in Cincinnati and across the United States

[redacted] *Atlanta*  
*Division*): [redacted] founded the "Three Kings Celebration," a housing service that helps needy families. Their service has collected more than 11,000 diapers, 50-plus baby cribs, twin beds, and sleeping bags so that children don't have to sleep on the floor. He also created [redacted] in 1990, the only Hispanic advertising agency in Atlanta at the time.

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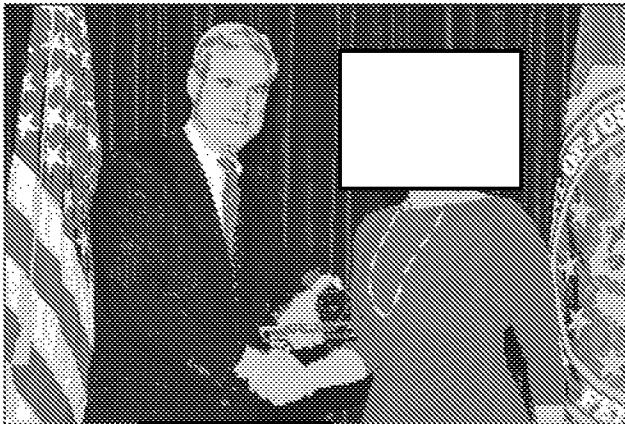
[redacted] *Chicago*  
*Division*): Recognized as one of the "100 Most Influential Talk Show Hosts in America," radio personality [redacted] produces and hosts an annual concert to benefit the Cystic Fibrosis Foundation. He also raises funds for the Chicago Police Memorial Foundation, Illinois Crime Commission, and the U.S. Marine Corps Reserve "Toys for Tots" program.

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[redacted] *Cincinnati*  
*Division*): An active member of the board of trustees at the Islamic Center of Greater Cincinnati since [redacted] [redacted] has worked tirelessly to educate law enforcement personnel and community leaders about the Muslim faith. She also has spearheaded the creation of the nationally recognized "A Visit to a Mosque in America," an educational video which has increased understanding of Islam and the Muslim community in the United States.

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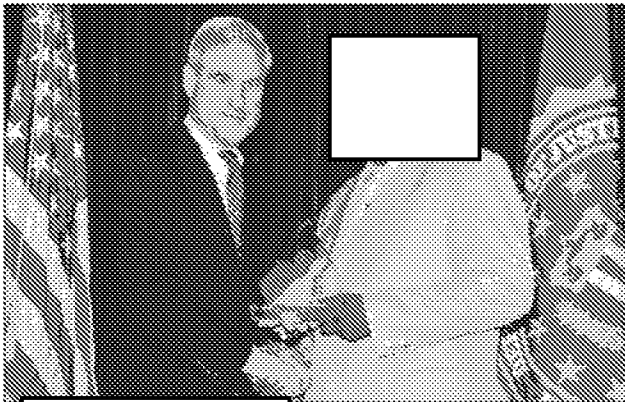
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Journalist [redacted] honored for her key role in developing partnerships between communities in San Antonio and her television station

[redacted] (San Antonio Division): Award-winning TV [redacted] [redacted] has been instrumental in developing partnerships between the community and her TV station, KENS 5 TV. A 2008 FBI Citizens' Academy graduate, [redacted] produced several news stories about her experience and went to the FBI Academy at Quantico in March 2010 to film a series focusing on the Behavioral Science Unit's Evil Minds Research Museum, which is dedicated to understanding serial killers. She has also played a key role in establishing the FBI San Antonio Citizens' Academy Alumni Chapter, currently serving on the board of directors. Her commitment to the chapter has reaped great benefits for the FBI—in less than a year, 80 Citizens' Academy graduates have become members.

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[redacted] mentors children in Detroit

[redacted] (Detroit Division): During the last four decades [redacted] has demonstrated outstanding leadership and involvement with the citizens and youth of Detroit. [redacted] the Isuthu Institute (Coming into Manhood program) and its female counterpart, the Intonjane Institute. Both programs help mentor children ages 6 through 18.

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Director Mueller and [redacted] the first African-American [redacted]

[redacted] (Houston Division): The first African-American [redacted] since his retirement from NASA, has sponsored programs that promote the study of science and technology to disadvantaged students entering middle school. His [redacted] Foundation co-sponsors "Dare to Dream," a program that targets at-risk youth and explores crime prevention as well as encourages the pursuit of careers in science and technology.

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Director Mueller with honoree [redacted] recognized by the Minneapolis Division (Ceremony photos by [redacted] OPA)

[redacted] (Minneapolis Division): In [redacted] [redacted] was kidnapped from a mall parking lot and killed. After [redacted] death, [redacted] began speaking across the country against violence toward women and children, rallying support for legislation. In 2006, President Bush signed the *Adam Walsh Child Protection and Safety Act* into law. Dru's Law—which created a national sexual offenders database—is included in this act.

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[redacted] (Los Angeles Division): [redacted] has become one of the leading voices and most public advocates for stronger laws against stalking and video voyeurism in the United States. In 2009, she was videotaped in the privacy of her hotel room by a stalker. After learning of the videos, [redacted] worked closely with the FBI through the arrest, conviction, and incarceration of her stalker.

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[redacted] (Miami Division): The [redacted] Alonzo Mourning Charities, a non-profit organization that has raised more than \$7 million for various programs that aid in the development of children and families. The foundation also supports his Zo's Fund for Life Mission, which provides support to individuals and families who have been diagnosed or impacted by kidney disease.

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Among the humanitarian organizations recognized were:

**Community Idea Station (Richmond Division):** A division of Commonwealth Public Broadcasting, the CIS in 2010 reached out to its more than 400,000 viewers and listeners with a campaign promoting the FBI Safe Online Surfing initiative. The program helps students avoid dangerous situations online, specifically Internet predators.

**LEAD San Diego (San Diego Division):** LEAD develops emerging women, minorities, and residents of traditionally underserved areas to make sure that future leadership reflects the diversity of the San Diego area.

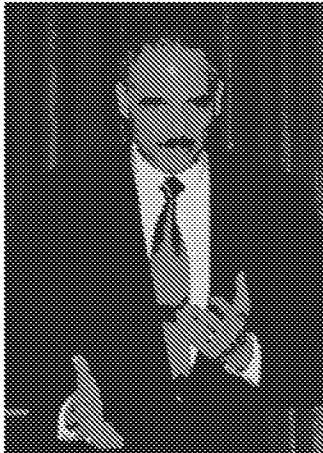
**Bridge the Gap College Prep (San Francisco Division):** Founded in 1995, the organization provides comprehensive educational support for children in Marin City with the goal that all students there—most of them living in generational poverty— graduate from high school and college. Marin City is predominately comprised of minority communities who reside in a high-crime area.

Assistant Director Michael Kortan of the *Office of Public Affairs* praised the recipients for embracing the "highest ideals" of citizenship. "We are grateful for your partnership," he said. "You are at the heart of everything we do." ■

## **“Lift Every Voice:” An Ode to National African-American History Month**

by  OPA

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AG Holder delivers the keynote address  
*(Photo by  Lab)*

“Today, I simply want to tell you a story,” said Attorney General Eric Holder, this year’s keynote speaker honoring National African-American History Month at the FBI.

“It’s a story with a clear message: that all of us, no matter our race, stand on the shoulders of people whose fidelity, bravery and integrity—the three cornerstones of the FBI’s credo—have brought pride to our nation and peace to our neighborhoods.”

With no seats available in FBIHQ’s Bonaparte Auditorium, guests were whisked into a nearby “overflow room” to listen to AG Holder discuss this year’s theme, “African-Americans and the Civil War.” 2011 marks the 150th anniversary of the start of the Civil War.

“Two hundred-thousand African-Americans served in the Civil War...They were part of nearly 450 engagements,” said AG Holder. “To quote President Lincoln, ‘without the military help of black freed men, the war could not have been won.’”

The Civil War, however, was not the first time African-Americans served in U.S. armed forces. They also participated in the French and Indian War, as well as the Revolutionary War, despite not being allowed to enlist.

“This fidelity, this bravery, this integrity is, of course, not unique to African-Americans,” AG Holder remarked. “Unique to the experience of African-Americans was the response they received.”

Despite their heroism, African-Americans were treated poorly. They were paid less than white soldiers and not allowed to rise in rank. Still, they continued to serve. In World War I, President Woodrow Wilson allowed a certain percentage of African-Americans to enlist. The so-called “colored quota” was filled in a week. Racist crowds greeted their return home with violence. Some African-American soldiers were killed, lynched in full uniform.

Such unjustified treatment, combined with their willingness to die for America, creates a paradox: Why “sacrifice everything for a nation that gave them nothing in return?” asked the attorney general.

“Faith and justice,” he said, were the reasons for their unshakeable loyalty. The ancestors of today’s African-Americans “summoned the optimistic citizenship of our founders and given a choice between the comfort of resignation and the risk of combat, they chose to risk it all.”

(Continued on next page)



Director Mueller joins AG Holder for a Q & A session

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Employees line up for a food tasting  
*(Photo by  OPA)*

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## **CELEBRATION**

Such was the motivation of people like Cathay Williams, a woman who disguised herself as a man for two years in the Union Army. It was also the reason, said the attorney general, that his father served in World War II.

"My father was a patriot, proud of his service, proud of his country, proud his faith in justice was fulfilled when [President Harry] Truman finally desegregated the military in 1948."

The tradition of African-Americans in the military continues to this day. African-Americans comprise 17 percent of the U.S. military's male personnel and 30 percent of its female force. In contrast, African-Americans represent only 12 percent of the U.S. general population.

Though not serving in the military, the attorney general shared his own family's experiences growing up in the civil rights era. His wife attended a Catholic school in Mobile, Alabama. When the bishop was ordered to integrate the school, he disbanded it. [redacted] enrolled in the University of Alabama and walked past a standing Gov. George Wallace, who renounced integration.

"Why am I sharing this story? Why should this matter to us?" asked AG Holder. He commented that reflecting on our history allows us to see how far we have come and "how far we have to go."

"We may be tempted, seeing the diversity of the people working here at the FBI, or the man sitting in the Oval Office, to think that equality and dignity have been achieved for all in 2011. Of course, we still have steps to take."

AG Holder spoke of a diversity initiative within the Department of Justice, created to give better opportunities to not just African-Americans but all minorities. His aim is to make this a lasting practice and "not Attorney General specific."

Director Mueller echoed the sentiment, citing how diversity makes the FBI strong. "Diversity is not just about reaching certain numbers but what those numbers represent. They represent unique cultural perspectives that are crucial to our work. They represent the opportunity to better understand and to connect with the citizens we serve," he said.

"We need this diversity in order to be successful in our mission in fighting crime and terrorism."

The attorney general challenged all FBI employees to rededicate themselves to the values African-American ancestors held dear all those years ago—fidelity, bravery and integrity—to use them and ensure the truest sense of justice.

"I am optimistic about all that we can still achieve. As one nation, as one people, we owe much to those who served and who were not appreciated. We must do honor to their service and bequeath to our country the foundation that was their sacrifice. We can and we must make good the promise that has always been America." ■



Guests stand to sing the National Black Anthem, "Lift Every Voice," led by Black Affairs Program Manager [redacted] (off camera)

## **The Chief Justice of Texas Visits the El Paso Division in honor of Black History Month**



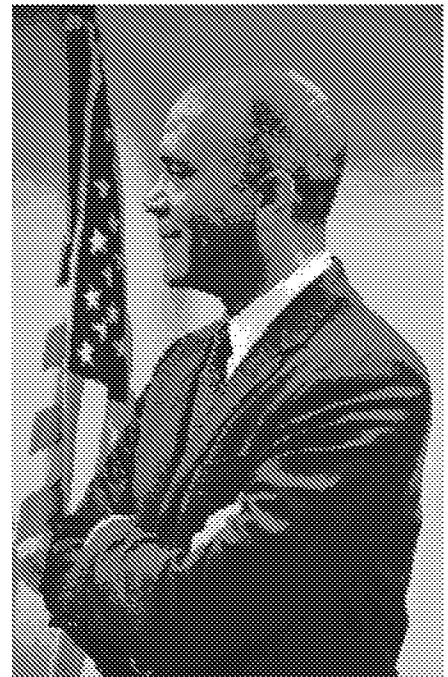
**Chief Justice Jefferson addressing El Paso FBI and DEA employees at the El Paso Field Division**

In honor of Black History Month, the 28th Chief Justice of Texas, Wallace B. Jefferson, visited employees of the *El Paso Division* and delivered remarks titled, "A slave, a battle, and the promise of America."

Upon the departure of then-Justice Alberto Gonzalez to Washington, Chief Justice Jefferson was appointed as a justice on the Texas Supreme Court by Governor Rick Perry in March 2001, making him the first African-American Texas supreme court justice in history. He was elected statewide to a full term in November 2002.

Two years later when Chief Justice Thomas R. Phillips retired, Governor Perry nominated Justice Jefferson as chief justice. Justice Jefferson's nomination was unanimously confirmed by the Texas Senate during the next legislative session, making him the first African-American chief justice of Texas. He was elected to fill the remainder of the term in November 2006, garnering more votes than any other statewide candidate for office, then re-elected to a full six-year term in November 2008.

During Chief Justice Jefferson's remarks, he recounted two stories, one noteworthy to the nation, the other noteworthy to his family and to Texas history. He recounted the case *Sweatt v. Painter*, a profound 1950 U.S. Supreme Court case that overturned the "separate but equal" doctrine established in the 1896 U.S. Supreme Court case of *Plessy v. Ferguson*. Chief Justice Jefferson detailed how one of his predecessors, Joe. R. Greenhill, then an assistant state attorney general, represented Texas in the case. Thurgood Marshall, the NAACP attorney, who would go on to become the first African-American justice on the U.S. Supreme Court, was his opposing counsel representing Herman Sweatt.



**Chief Justice Wallace B. Jefferson**

(Continued on next page)

## **IN** CELEBRATION

Heman Marion Sweatt was an African-American applicant to the University of Texas School of Law, who was turned down for admission to the school on the basis of race. Sweatt sued the State of Texas, which in accordance with the then-existing doctrine of "separate but equal," established a separate law school for African-Americans in Houston, Texas. Sweatt continued his lawsuit against Texas, and after winding its way through the Texas courts, it landed in the U.S. Supreme Court.

NAACP attorney Thurgood Marshall and Assistant Texas Attorney General Joe Greenhill squared off in the Supreme Court. Greenhill, while not himself a segregationist, dutifully argued that Texas was following the law of the land when it established a separate law school for African-Americans. Marshall argued that the doctrine of "separate but equal" was patently unconstitutional. The U.S. Supreme Court agreed, and overturned its own precedent established in *Plessy v. Ferguson*, ruling that "separate but equal" was inherently unequal and thus unconstitutional. *Sweatt v. Painter* paved the way for the seminal decision in the 1954 case, *Brown v. Board of Education*.



El Paso Division SAC David Cuthbertson and Chief Justice Jefferson

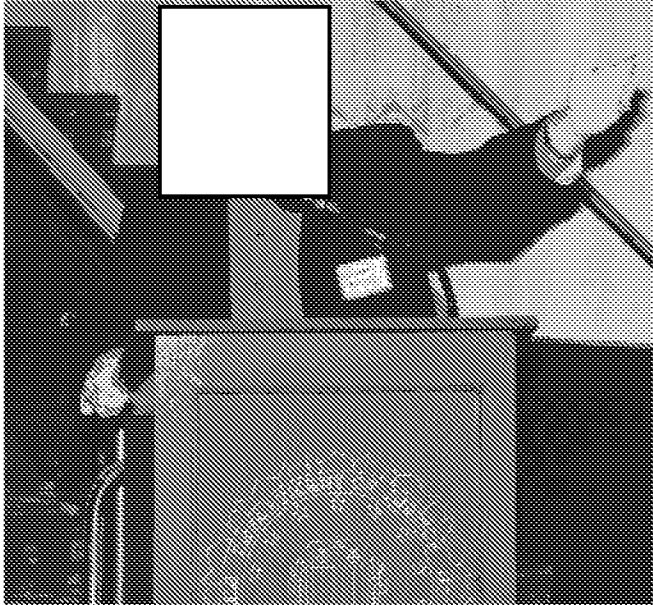
In telling part of his own story, Chief Justice Jefferson discussed his being the descendant of a slave who was owned by a Waco, Texas, judge before the Civil War. When the war broke out, that judge, N.W. Battle, left Texas to fight with Robert E. Lee, winning several commendations from him. After the war and upon his return to Texas, Battle resumed his judicial duties. His former slave, Shedrick Willis, was, of course, now a freeman.

Shedrick Willis didn't let being a former slave deter him from success. He became an accomplished Waco, Texas businessman. He also went on to serve two terms on the Waco city council. The community leader who endorsed him for election? None other than Judge N.W. Battle, who once owned him. Chief Justice Jefferson noted the social progress during the last 150 years in America. He himself, descending from a man once owned as a slave by a Texas judge, is now the highest-ranking judge in the State of Texas.

Joe Greenhill went on to become the longest-serving chief justice in the history of the Texas Supreme Court. Thurgood Marshall went on to become the first African-American justice on the U.S. Supreme Court.

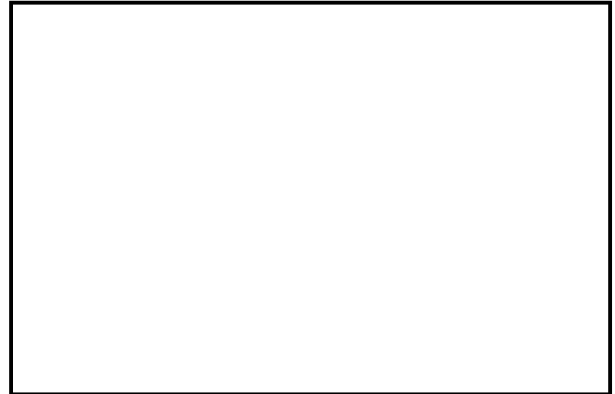
And that law school that Texas established in Houston in response to Heman Sweatt's lawsuit? It is the Thurgood Marshall School of Law of Texas Southern University. ■

## Jacksonville Hosts Black History Program



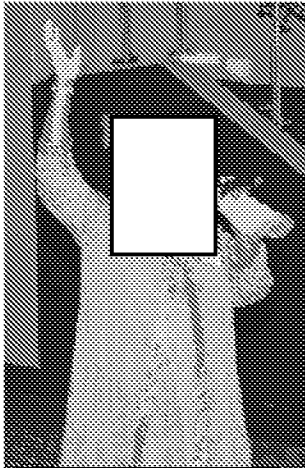
[redacted] speaker

On Thursday, February 17, 2011, the Jacksonville Division hosted its annual Black History Program. The guest speaker for this event was [redacted]



[redacted] is presently retired but continues to work part time for Catholic Relief Services.

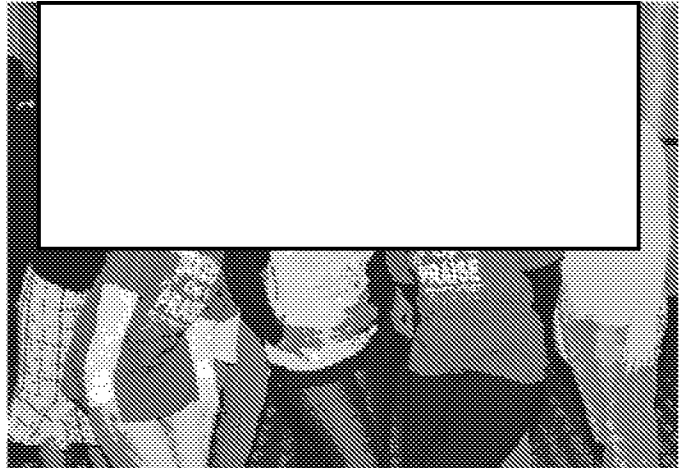
Also appearing on the program were Gospel Saxophonist Reverend [redacted] along with Soloist [redacted] and The Dancers of Praise of Shiloh Metropolitan Baptist Church, Jacksonville, Florida. A luncheon was provided afterward and was enjoyed by all. ■



[redacted]  
Gospel Soloist of Shiloh  
Metropolitan Baptist  
Church



Rev. [redacted]  
Gospel Saxophonist  
[redacted]



Dancers of Praise of Shiloh Metropolitan Baptist Church



## **Celebrating African American/Black History Month**



On Wednesday, February 16, 2011, the *New York Office* held a program to commemorate African American History Month. After ADIC Fedarcyk's opening remarks [redacted] a representative of the National Park Service spoke about General Services Administration's African Burial Ground which recognizes the extensive unmarked cemetery underneath 290 Broadway and the site's significance to our history.

[redacted] talk was followed by [redacted] a student of French and Francophone studies, who spoke of living throughout the world in a military family and of her aspirations to become a U.S. Ambassador. [redacted] then spoke of his studies in accounting at the University of Bridgeport and his future plans, including working for Ernst & Young, where he currently is interning.

The event closed with a series of verses by [redacted] a spoken-word poet who is well known for her inspirational poems. Following the event, everyone enjoyed an assortment of food that reflected the theme of African American History Month.

## National Women's History Month 2011: "History is Our Strength"

"If you died today, what would be your legacy?" asked award-winning [redacted] "I hope mine will be that I always lent a helping hand."

An accomplished motivational speaker, [redacted] challenged Bureau employees to be "positive and persistent at all times" in a presentation to commemorate Women's History Month, observed each March. This year's celebratory theme is "History is Our Strength."

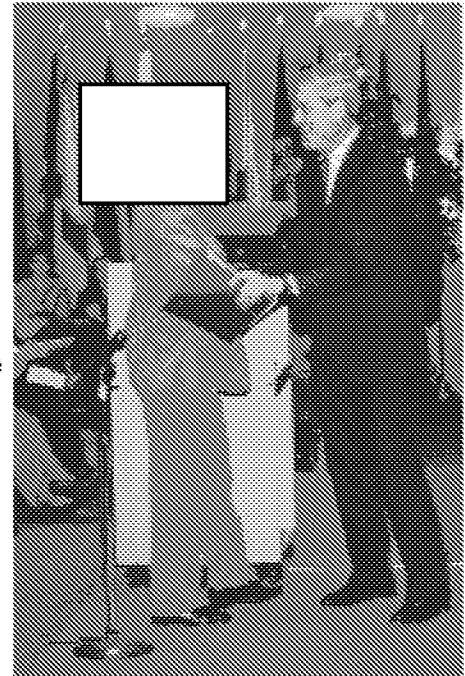
[redacted] for Radio One D.C. stations, told the audience in the crowded FBI Headquarters William H. Webster Conference Room that she is guided by faith and "my grandmother's three P's:" prayer, persistence, and positive thinking.

"When I told my parents I wanted to work in TV and be a journalist, they said, 'no, you can't be like Oprah Winfrey.' I'm not like Oprah, but I tried and she served as a model of strength."

[redacted] has mentored many young girls and helped raise millions of dollars for the United Negro Fund, the National Urban League, and other charities.

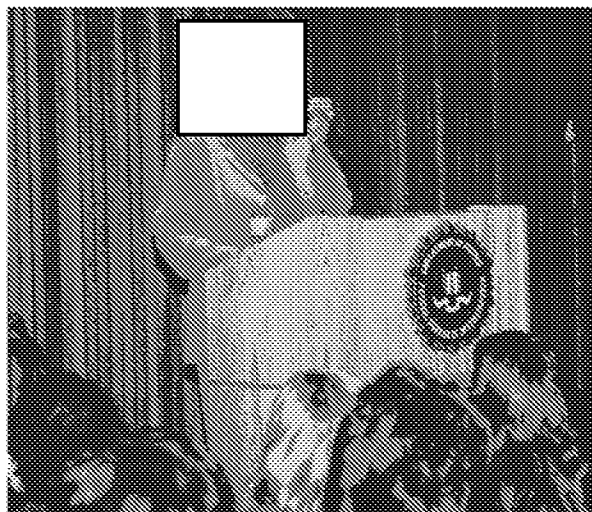
"Your life can make a difference," she said. "I pray to God that my life can impact someone on a daily basis. Great women open up doors and create a path for others to follow. I consider myself a great woman and so should all of you. You are wives juggling motherhood and careers. You are blessed."

This year marks the 100th anniversary of International Women's Day, a global celebration of achievements of women past, present, and future. The FBI program was sponsored by the Office of Equal Employment Opportunity Affairs and the Northwest D.C. Chapter of Federally Employed Women.



Director Mueller welcomes [redacted] to the FBI

(Photos by [redacted] Lab)



[redacted] addresses a mostly female FBI audience

"Director Mueller," said [redacted] addressing the Director seated a few feet away from her, "you have four sisters. I am the youngest of 14 brothers and sisters from a one-stop town in South Carolina. [redacted] said as a child she constantly asked her siblings to take her to the local library so that she could learn about life outside her native [redacted] S.C. She explained that her belief in her grandmother's "3 P's" served as a foundation for fulfilling her childhood dreams of becoming a journalist, especially when she felt she had stalled early in her career.

"I'd say Oprah has nothing on you," smiled Director Mueller. "I feel like I am right at home coming from a family of four sisters and two daughters of my own," he said to laughter from an audience mostly of female employees.

(Continued on next page)

## IN CELEBRATION

The Director heralded Women's History Month as a time to reflect on the extraordinary accomplishments of women and to honor them for "countless contributions to our country and particularly the FBI."

In 1908, when the FBI was created, "women did not have the right to vote. There were no female governors," said Director Mueller. "CEOs were unheard of and there were no female special agents."

The three female agents in the 1920s—Jessie Duckstein, Alaska Davidson and Lenore Houston—were ordered to resign because Director Hoover did not believe women could serve as agents.

After Mr. Hoover's death [redacted] entered on duty in 1972, joining some 8,700 male agents.

"The first of two female special agents in 1972 was a Marine—not surprising," joked Director Mueller, who served as an officer for three years in the U.S. Marine Corps, "as well as a nun—surprising."

Today, women comprise about 20 percent of the agent ranks and 60 percent of the professional staff rolls. Twenty-one percent of the senior executive staff is made up of women.

"Today's women of the FBI are agents, lab technicians, SWAT team members, SACs, and executive assistants," said Director Mueller. "They work undercover or serve as the public face of the FBI. They are no longer exceptions, they are exceptional." ■



The Director presents [redacted] with a token of appreciation

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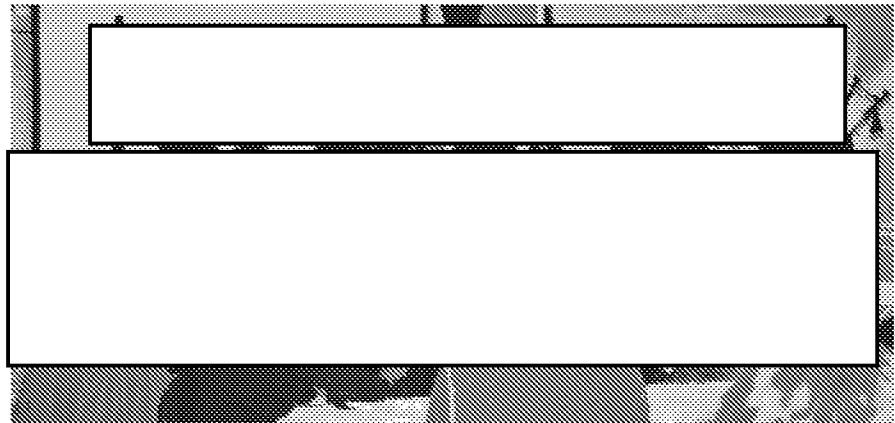
## Eyes Are Smiling as New York Office Gathers Together for Irish Heritage Day

On March 16, 2011, ADIC Janice K. Fedarcyk joined the New York Field Office staff in celebrating Irish Heritage Day. A/V Communications Specialist [redacted] and SA [redacted]

[redacted] coordinated the event which included traditional Irish music performed by the NYPD Emerald Society Pipes and Drums and a video of Michael Flatley and Riverdance. Attendees also enjoyed traditional Irish cuisine, including corned beef, cabbage, and soda bread.

Emcee [redacted] (of Squad CY-4) stated: "On behalf of the FBI Emerald Society, thanks to [redacted] and founding member, [redacted] The Emerald Society was started by SST [redacted] IA [redacted] (now Senior Intelligence Officer in Directorate of Intelligence), AA [redacted] and TCLS [redacted] in 1999, and it went on hiatus when SST [redacted] retired. We are hoping to resurrect it for New York, and several NYO personnel— including CSSAs [redacted] [redacted] are working hard to help us bring that about, so thanks to all of you for your assistance with this project." ■

Thanks to New York's CY-4 for the photos.



NYPD Emerald Society Pipes and Drums playing "Danny Boy"



ADIC Janice K. Fedarcyk with the NYPD Emerald Society Pipes and Drums



From left to right: SA [redacted] SAS [redacted] Emcee [redacted] A/V Specialist [redacted] and SST [redacted]

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A person who speaks two languages is bilingual. But an old Spanish saying leads one to believe that learning another language can mean so much more.

*"El que habla dos lenguas vale por dos"* translates in English as "the person who speaks two languages is worth two."

The quest for a greater knowledge of the Spanish language to help them develop both personally and professionally led seven C.JIS employees to enroll in the inaugural Spanish Workshop offered earlier this year by their division's Training and Systems Education Unit (TSEU). The 12-week Workshop, unlike the traditional Conversational Spanish class also offered by TSEU, provided students with instruction through immersion.

For two hours each Tuesday and Thursday, students improved their language skills by reading, writing, speaking, and listening to Spanish.

"I felt I got much better at speaking and understanding the spoken word in the workshop atmosphere," Multimedia Production Group Writer-Editor [redacted] explained. "The traditional class was a great help to get the grammatical foundation, but being 'forced' into the conversational situation is really the only way to master the language. The workshop was terrific for that."

Law Enforcement Online (LEO) Operations Unit Supervisory Management and Program Analyst [redacted] agreed.

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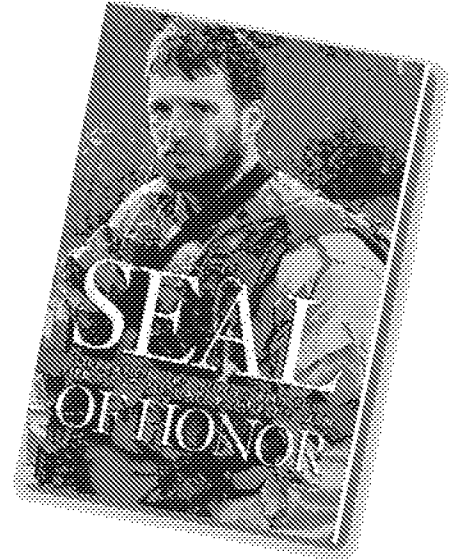
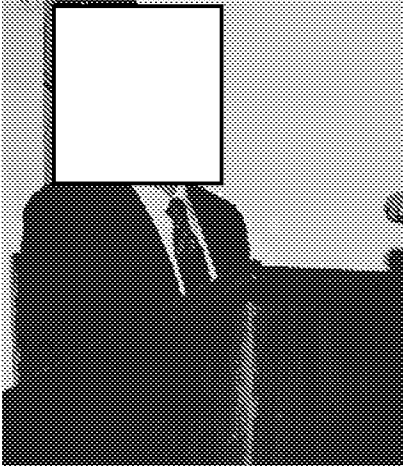
**SPANISH WORKSHOP I.** Seven FBI employees recently finished an immersive Spanish language study at C.JIS. Pictured from left to right are:

[redacted]  
[redacted] instructor [redacted] and  
[redacted]

## THE FBI

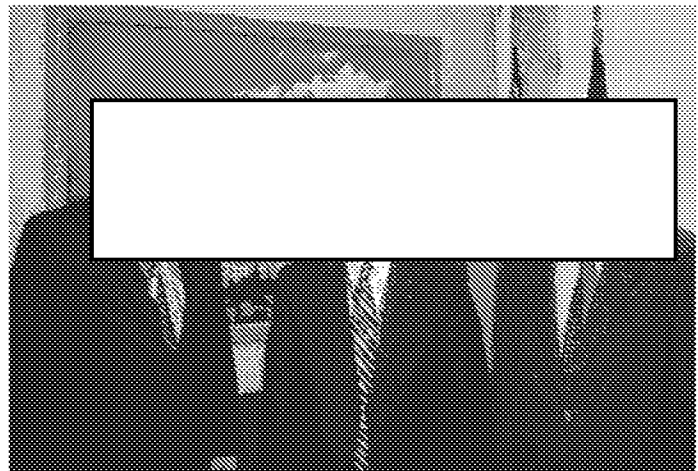
On April 8, 2011, *New York Office* personnel and invited guests gathered together for the Quarterly Speaker series to meet and hear "Seal of Honor" [REDACTED]

[REDACTED] USN SEAL and posthumous recipient of the first Navy Congressional Medal of Honor awarded since Vietnam. The Quarterly Speaker series are lectures designed by the New York Office Training Division that enables FBI employees to learn about interesting cases and/or historical people. It also provides an opportunity for employees to meet and network with local community leaders, citizens' academy graduates and administrators in law enforcement and the corporate security field around the community.



On February 17, 2011, the U.S. Ambassador to Greece Daniel B. Smith hosted a reception to thank the Hellenic National Police officers who assisted in the *FBI Los Angeles* child kidnapping case of the [REDACTED] brothers. The exhaustive investigation conducted by the Hellenic National Police was instrumental, especially in tracing the fugitives to the Netherlands, and their collaboration with Dutch law enforcement led to the positive identification and location of the [REDACTED] brothers and the victim children. Once the whereabouts of the brothers and the children were known, agents in the Los Angeles office obtained a provisional arrest warrant that enabled law enforcement in the Netherlands to carry out the arrest of the brothers and safely recover the children on [REDACTED]

Without the invaluable cooperation and assistance of the Hellenic National Police and several other international law enforcement agencies and child protection organizations, the successful arrests of the fugitives and recovery of the children would not have been possible.

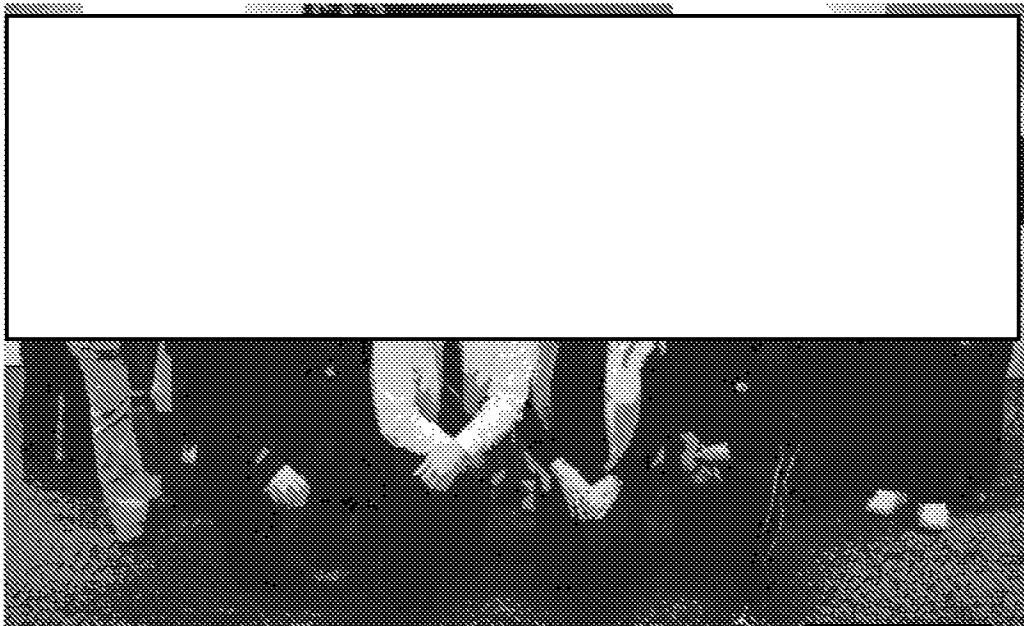


Legat Athens [REDACTED] ALAT [REDACTED] and ALAT [REDACTED] preparing for the press conference

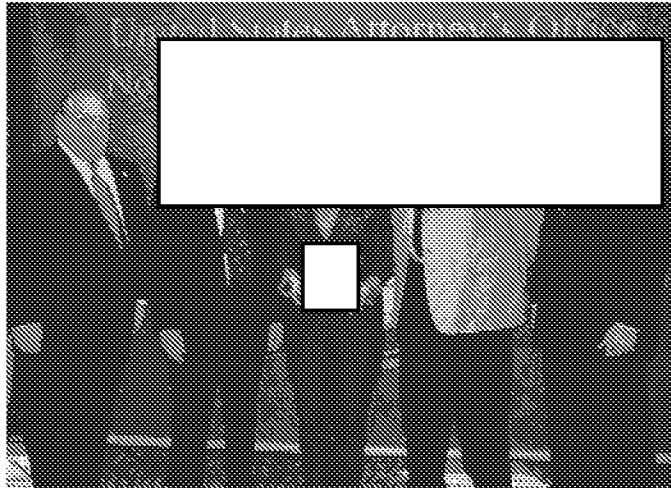




The 2011 FBI Best Bench Contest was held on March 12, 2011, at the FBI Academy gym. After he benched 370 pounds, the "Over 46 Years Old" and "Overall" awards were won by [redacted] of the *Training Division's Behavioral Science Unit*. Pictured here congratulating Sam is the Officiating Judge, [redacted] of the *Physical Training Unit*.



On March 1-3, 2011, **Safety and Occupational Health Specialist** [redacted] of the *New York Field Office Training Division* facilitated the *Collateral Duty Safety and Health Training* being provided by **Unit Chief** [redacted] and the *Occupational Safety and Environmental Programs (OSEP) Unit* at FBIHQ. Attendees included personnel from numerous field offices from all across the United States.

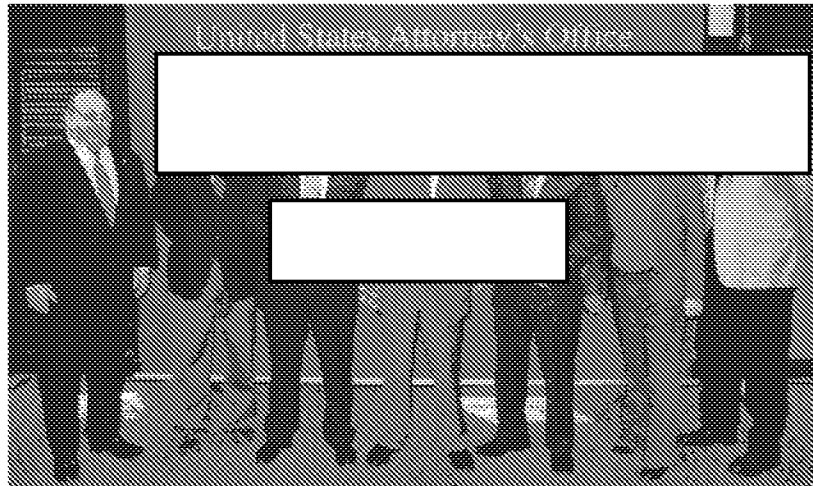


From left to right: USA John Alexander, AUSA [redacted]  
[redacted] SA [redacted] A/SSRA [redacted] and  
AUSA [redacted]

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On March 31, 2011, in a ceremony held in Oxford, Mississippi, SA [redacted] and SA [redacted] of the Jackson Field Office were recognized and awarded plaques by the U.S. Attorney's Office for the Northern District of Mississippi "in Recognition and Appreciation for Sustained Superior Performance of Duty in the Investigation of [redacted] and [redacted]" respectively. SA [redacted] is assigned to the Tupelo RA. SA [redacted] is assigned to the Oxford RA.

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Left to right: USA John Alexander; AUSA [redacted] SA [redacted]  
[redacted], BATF; SA [redacted], SA [redacted] BATF; SSA [redacted]  
[redacted] BATF; and A/SSRA [redacted]

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## THE FBI

Once a year, Anchorage has a winter carnival called Fur Rondy. One event, Running of the Reindeer, is similar to the running of the bulls, except obviously with reindeer and much less chance of bodily injury.

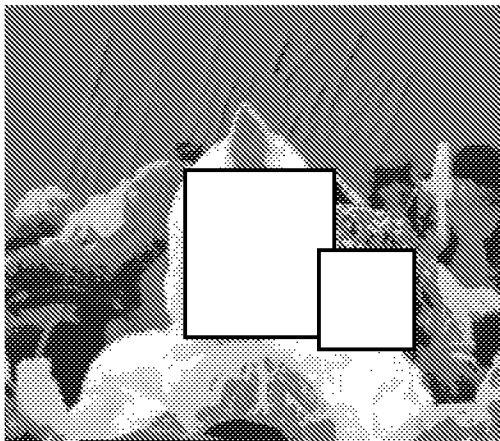
Financial Manager [redacted] (TDY from Cincinnati), along with Draft Approval Officer [redacted] and Analyst [redacted] both of Anchorage, dressed up for the event. [redacted] has the spotted hat with ears. [redacted] is dressed like a hen. Some say it looks like a chicken costume, but it isn't wise to call a Marine a chicken!

It may or may not be "customary," but for some of the charity runs, charity ski events, etc., the participants do dress up in costumes. Weird costumes. Teams of people dressed like reindeer, football players, hockey players, waiters, you name it. Perhaps it's a combination of too much time indoors during the winter and/or too much "anti-freeze" being imbibed.

[redacted] decided at the last minute to do the run. The scary part was that [redacted] had a chicken costume sitting at home already, which of course begs the question, just how many people have a chicken costume (or any costume) sitting around their house for emergencies?



One of the reindeer up close



[redacted] (forefront) and [redacted] (peaking from behind)



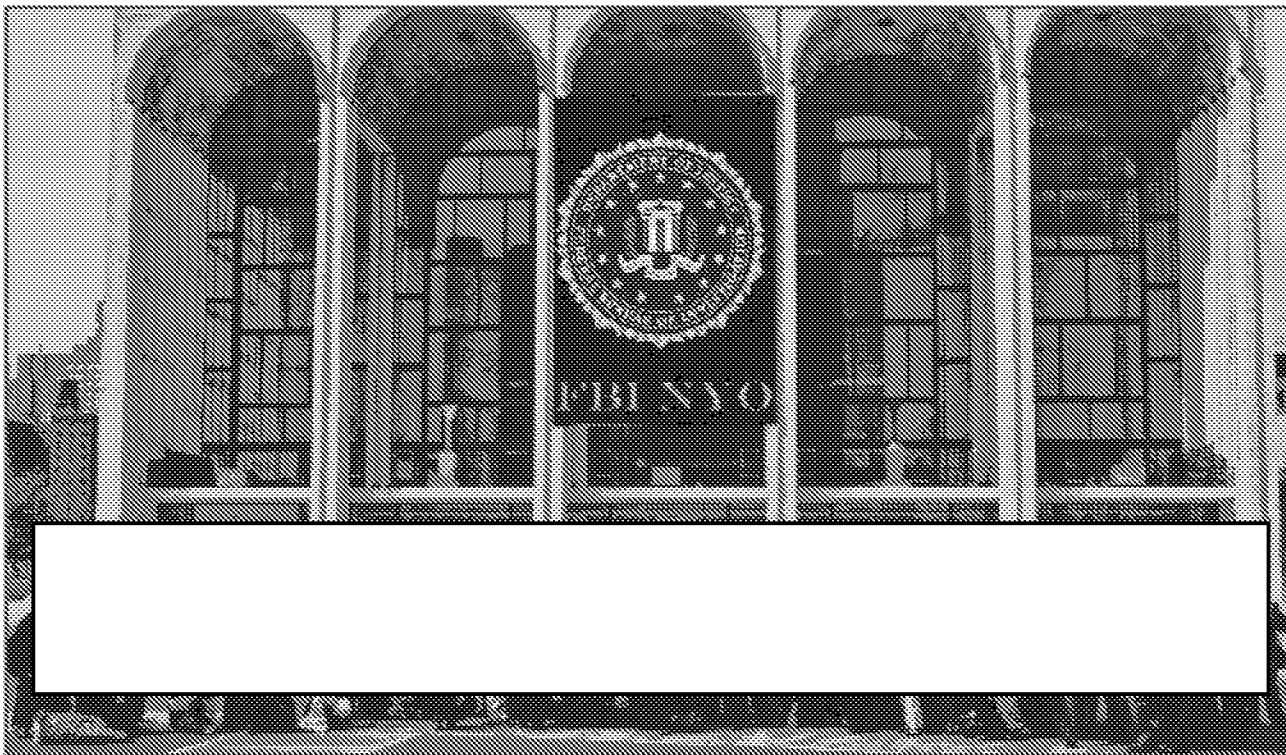
## THE FBI

On Friday, March 18, 2011, *New York Office* personnel held their Annual Employee Conference. After breakfast, **Supervisory Special Agent** [redacted] emceed the event and each section of the New York Field Office briefed employees on the status and plans for the upcoming year. **Special Agent** [redacted] of A-1 introduced Keynote Speaker, U.S. Military Academy Captain [redacted] "Hope Unseen" who survived a blinding injury in combat when a suicide car bomber delonated inches away from him in Iraq. [redacted] gave a motivating speech about overcoming his injuries and even climbing Mt. Rainier. "I was totally prepared to get out, but still in the back of my mind, was I still have so much to give and I love serving my country. Whatever events happen in your life, go beyond others' expectations by living up to your own."



SA [redacted] and  
USMA Captain [redacted]

Photos by [redacted] of CY-4

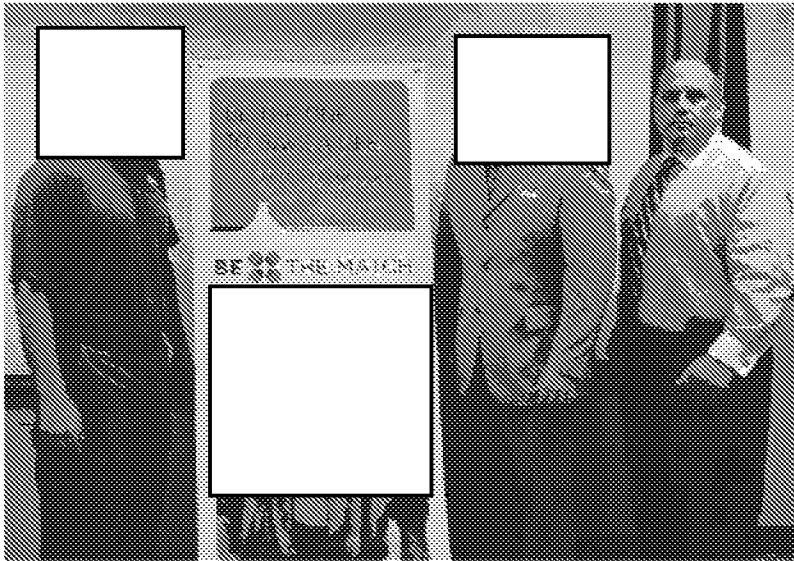


Professional staff employees in front of Lincoln Center  
(click on photo to see larger image)

Here's your opportunity to tell everyone about a challenging case you've worked, a funny Bureau incident, or any work-related story.

Send a brief write-up (.doc), a recording of you telling your story (.mp3), or a short video (.mp4) to *The Investigator's* Editor. Whichever format you send, also send a photo (.jpg) of yourself!

Your submission will be considered for publication in an upcoming *Investigator*.



San Antonio participated in the Bureauwide "Be the Match" initiative to get employees registered in the National Marrow Donor registry. The event was a resounding success, with 73 employees enrolling. Pictured from left to right are Special Agent [redacted] FBI Agents Association) [redacted] (South Texas Blood and Tissue Center), and Special Agent in Charge Cory B. Nelson.

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On March 20, 2011, Special Agent [redacted] [redacted] Cyber Squad, and Community Outreach Specialist [redacted] both of the Las Vegas Division, were invited to attend the first 'Know Your Rights Forum' held by the Sikh American Legal Defense and Education Fund (SALDEF). The event was the first of its kind held for the Sikh American community in Las Vegas.

SA [redacted] gave a presentation on Cyber Crime and Internet Safety. Other guest speakers for the event included Detective [redacted] of the Las Vegas Metro Police Department who spoke on Hate Crimes, and Director [redacted] of the U.S. Equal Employment Opportunity Commission who spoke on Employment Rights. After the presentations there was a question and answer period. COS [redacted] explained FBI outreach programs. The event concluded with a traditional Sikh dinner held at the Gurdwara Baba Deep Singh.



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## IN THE COMMUNITY

The Cincinnati Division recently hosted injured veterans from the Wounded Warrior Project for a range day event at Camp Sherman in Chillicothe, Ohio. This event was coordinated with SFC [REDACTED] from the U.S. Army, who currently is serving as a part of the Joint Terrorism Task Force in the Columbus Resident Agency.

The program included a live-fire demonstration by the Division's SWAT team, an evidence recovery presentation by the Evidence Response Team, and a discussion about FBI career opportunities.

The Wounded Warrior Project is a non-profit, non-partisan organization that works to honor and empower wounded warriors who incur service-connected wounds, injuries, and illnesses on or after September 11, 2001. The Wounded Warrior Project provides more than 13 programs to wounded warriors and their families, in addition to numerous services and valuable resources. The organization also seeks to raise awareness and enlist the public's aid for the needs of injured service members.

Photos by Administrative Specialist [REDACTED]



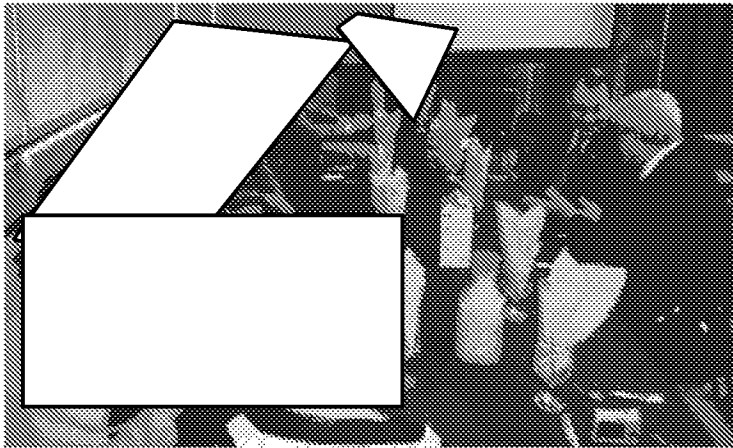
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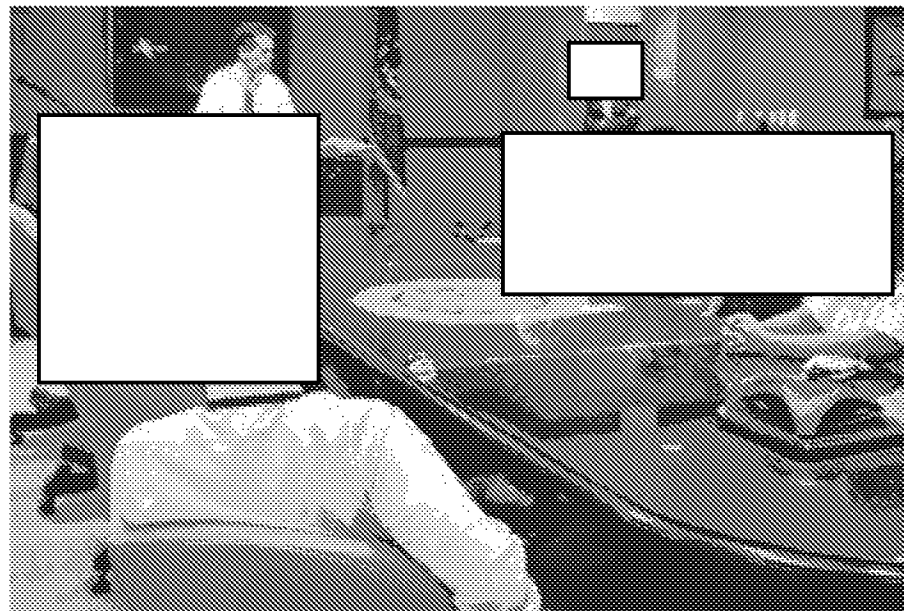






On Friday, March 18, 2011, SAC Weyssan Dun and PAS [redacted] of the Omaha Field Office attended the American-Tajik first anniversary celebration of the Spring Holiday "Navruz" at Bellevue University in Bellevue, Nebraska. Featured guests included the Ambassador of Tajikistan, Mr. Shirinov, Congressman Lee Terry, Mayor Suttle of Omaha, Mayor Rita Sanders of Bellevue to name a few. More than 200 people were invited to this event which featured music, ethnic food, and media opportunities. Shown (top left) is SAC Dun at the head table with other dignitaries and (top right) SAC Dun with Ambassador Shirinov.

A new program was developed in the Tampa Division for high school and college students who are serious about a career with the FBI. Since this program is offered during their school vacation breaks, it is called "Break Away, A Look at Careers in the FBI." After a tour of the FBI building, various employees are paired with the students to share their backgrounds and what they do within the FBI. For example, special agents speak about their skills in accounting, criminal justice, language, and computers. More than 100 young people have participated in this program.



Leading this presentation is SAC Steven E. Ivison (standing at head of table), flanked by Paralegal Specialist [redacted] (standing in doorway), and Photographer [redacted] SA & Applicant Coordinator [redacted] and SST [redacted] (sitting left to right against wall)

## IN THE COMMUNITY

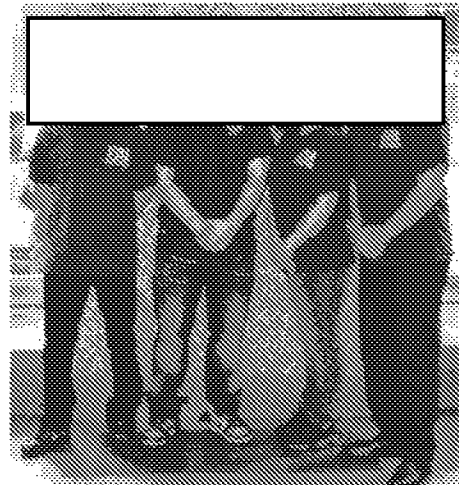
The FBI Explorer Post 2060 youth program held a lunch fundraiser on April 20 for employees of the *New York Field Office*.

ASAC [redacted] supervised the team of 22 Explorers alongside advisors [redacted] and [redacted]. The Post 2060 team provided lunch with dessert to raise funds to attend the 2011 National Law Enforcement Exploring Leadership Academies in Washington, D.C., in July.

The Explorers program provides high school students interested in law enforcement with hands-on experience to promote their professional development. Post 2060 is one of more than 3,000 Explorer posts across the United States—and the only FBI post.

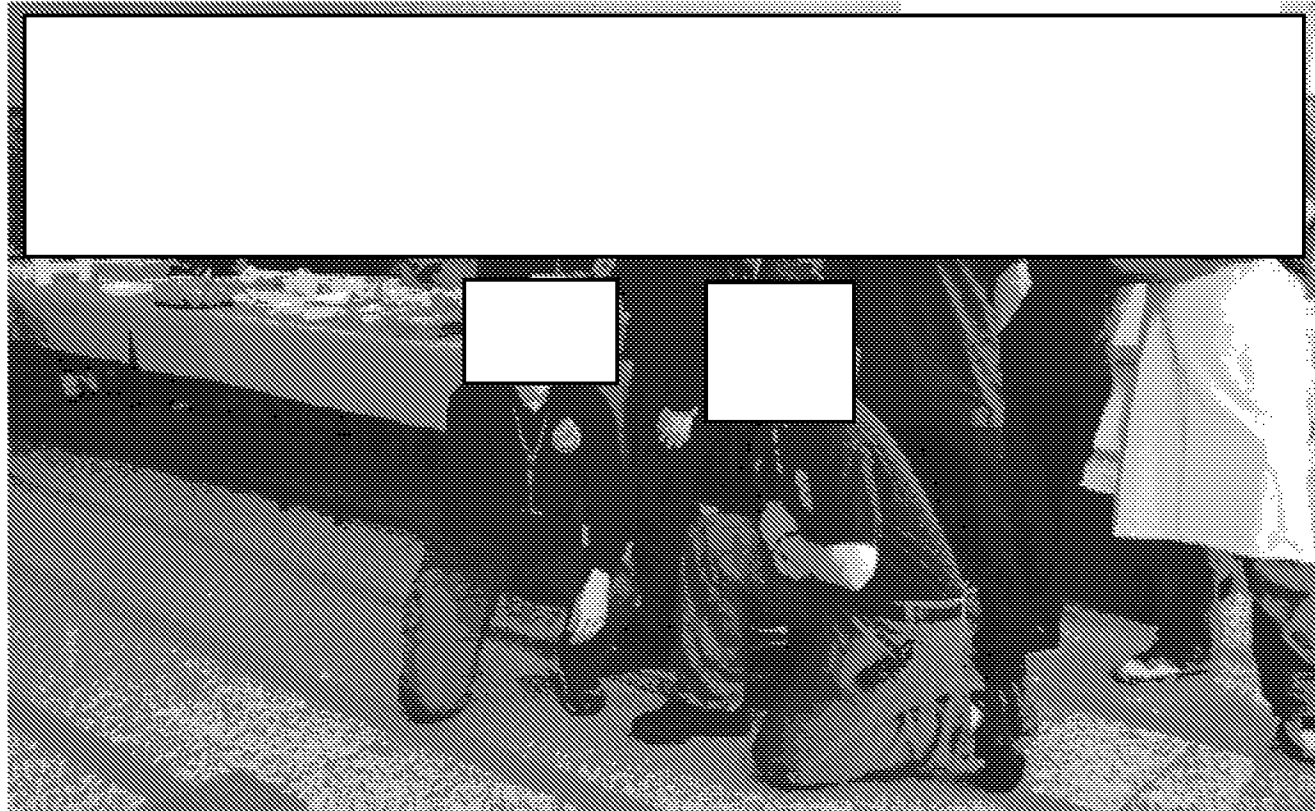
The National Law Enforcement Exploring Committee selects 150 Explorers to experience five academies: FBI, DEA, U.S. Marshals Service, Secret Service Academy, and the U.S. Military Police. The academies will feature programs on the dynamics of leadership, physical training, and law enforcement practices.

This year's selectees include FBI Post 2060 Explorers [redacted]



Selected FBI Explorers [redacted] and [redacted]

Photos by PAS [redacted] (Squad A-1)

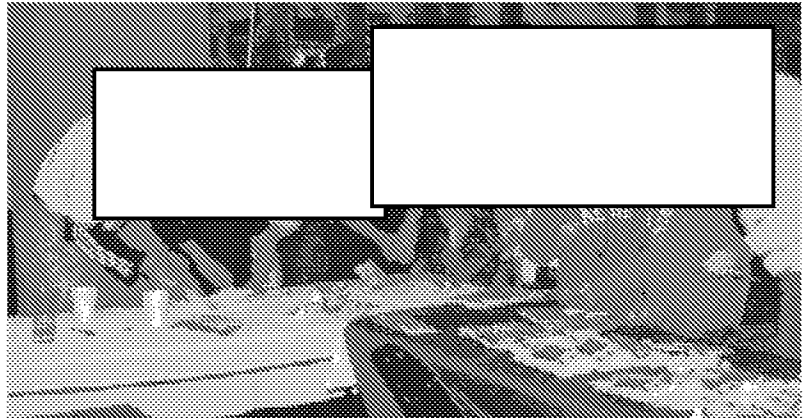


Advisors [redacted] with FBI Explorers Post 2060

## IN THE COMMUNITY



The FBI-SOS logo was on the JumboTron throughout the night's game



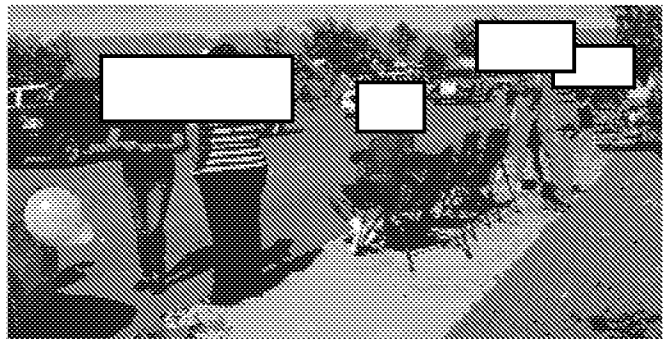
Agents fingerprinting children (from left to right) SA [redacted] SSA [redacted] [redacted] (center), and SA [redacted] far right)

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Friday, February 25, 2011, was FBI Night at the University of Nebraska Mavericks Hockey Game. A booth was set up to hand out Child ID kits, as well as to fingerprint children. Also distributed at the event was information about the FBI-SOS (Safe Online Surfing) initiative. A public service announcement was made before the game and in between periods, informing attendees that "the FBI was in the building" and explaining the purpose of the Child ID kits and the FBI-SOS initiative. More than 10,000 people attended the event.

Victim Specialist [redacted] and Community Outreach Specialist [redacted] of the Las Vegas Division attended the Moapa Band of Paiutes Indian Reservation to participate in the Third Annual Child Abuse Awareness and Earth Day Parade and Fair.

The Fair included games and a dunking booth for the kids, community yard sale, and a Bar-B-Q lunch sponsored by the Travel Plaza. The parade included floats and decorations emphasizing the Earth Day theme. Adults and children had the opportunity to learn about the FBI's programs, careers, Internet safety, crime prevention, and the Victim Assistance Program. Other organizations with displays included the Indian Health Board of Nevada, Southern Nevada Native American Educational Coalition, and Adult Education Services at University of Nevada Las Vegas. International Lions provided eye exams, free eye and sun glasses, and toys for the children.

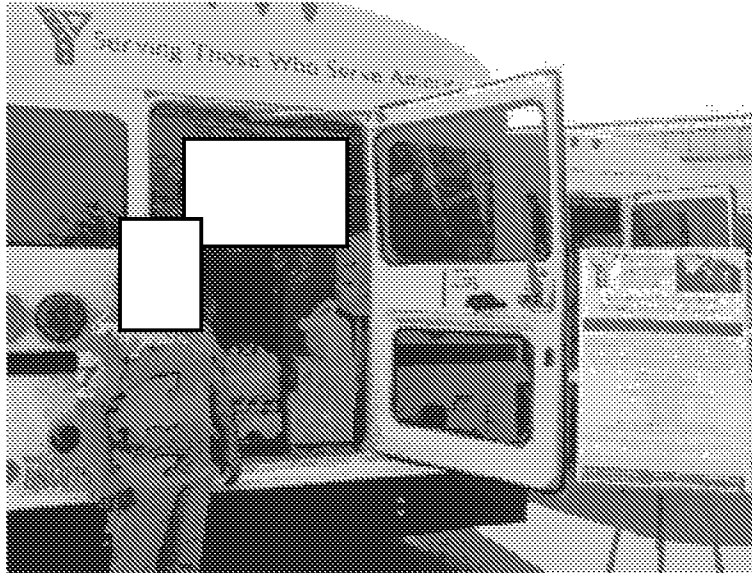


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(Left to right) [redacted]  
(Photo by [redacted] reporter for the Moapa Valley Progress)



On March 29, 2011, the *San Diego Field Office (SDFO)* responded to an urgent request from the Armed Services YMCA. Due to the recent tragedies in Japan, hundreds of military families stationed there are being flown back to the United States. More than 200 family members just arrived in San Diego, while service members are either still in Japan helping with relief efforts or currently are forward deployed to Afghanistan.

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The families are being housed at a Navy Lodge (the Navy's version of a hotel room) until they can be assigned more permanent housing. They have arrived with little more than one piece of luggage per family member. Many more will be coming to San Diego to find a safe haven. As you can imagine, this is a very challenging time for them. With less than 24 hours notice the SDFO delivered a van full of toiletries, international calling cards, diapers, formula, wipes, toys, water, soda, juice, snacks, DVDs, and a LOT of FBI coloring books!

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Pictured are SA [redacted] SA [redacted] Supervisory Automotive Fleet Program Coordinator [redacted] and Community Outreach Specialist [redacted] SA [redacted] is also a Major in the U.S. Marine Corps who just returned yesterday from a one-year deployment where he operated out of Camp Leatherneck in Afghanistan

For more news and photos spotlighting community activities, see the Office of Public Affairs' [\[redacted\] site.](#)

**Kimberley L. Hawkins**



Family, friends, and colleagues of Kim Hawkins were saddened by her recent passing. Kim lost her courageous six-year battle with cancer on March 31, 2011. Throughout the past six years, Kim continued to work daily while undergoing chemotherapy and radiation treatments. Her mind was always racing and she enjoyed the challenges that her job as a management and program analyst presented in the Laboratory and Operational Technology Divisions.

Kim was an FBI employee for more than 32 years. She began her career as a file clerk in the Identification Division and then became a fingerprint examiner. During the time that the Identification Division began evolving from a mainly manual operation to automating its processes, Kim worked as an analyst in the Software Quality Assurance Unit.

When the Identification Division (now CJIS) moved to West Virginia, Kim decided to stay at FBI Headquarters and transferred to the Laboratory Division. She was instrumental in the move of the Lab Division from FBIHQ to the new building located at Quantico, and developed many lasting friendships. She worked tirelessly during the Laboratory building groundbreaking and dedication ceremonies. Kim worked her way up to a Unit Chief in the Lab Division and then worked for the Terrorist Explosive Device Analytical Center before transferring to the Operational Technology Division, Traditional Technology Section. Kim will be remembered for her many uses of sticky notes: reminders, to do lists, important phone numbers, taskings, etc. She truly believed that an organized mind needed a sticky note.

In her personal life Kim was an avid reader and writer, she was most happy with a good book, ink pen, and paper. Her many hobbies included quilting, kayaking, hiking, biking, cooking, and gardening. Kim and her husband owned a 1925 home on the Chesapeake Bay, and she enjoyed watching the sun rise and set, along with sailboats, eagles, ospreys, and many other creatures from the front porch. She enjoyed entertaining neighbors and friends at her little yellow house on the Bay.

Kim leaves behind

[Redacted]

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### Brian O. Perry

On March 5, 2011, Brian O. Perry, an Information Technology Specialist with the CJS Division Audit Unit, lost his hard-fought battle with cancer at age 41. He is survived by

[REDACTED]

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Brian, or BOP as he was known by his Bureau family, spent his last few years in the FBI as an IT security auditor and traveled across the country to help the law enforcement community to increase their information systems' security. Brian loved to travel. Despite getting very sick due to cancer treatments a week before an audit in New Jersey, Brian told his supervisor one way or another he was going to get to New Jersey and complete the job he was assigned. Throughout his bout with melanoma, Brian remained selfless, upbeat, and positive. He was a shining example of strength through adversity. It was common to see Brian in the office the day after his treatments. If asked how he was feeling, Brian regularly responded, "I'm doing well, how are you?"

Brian loved movies, music, and sports. He could find humor in almost any situation and find an accompanying movie quote to crack up his teammates. As his unit chief described it, to know Brian was to love him. He had a unique way of making everyone feel comforted and having a bond with him as evidenced by the outpouring of support through fundraisers for him and his family.

[REDACTED] shared a story with his co-workers about his last couple of weeks:

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Brian was asked by his hospice nurse about identifying a goal for his last days. Some people may choose staying out of the hospital or pain management. When asked what his goal would be, Brian responded, "My goal is to return to work." The hospice nurse told [REDACTED] that she thought Brian didn't understand what she was asking. [REDACTED] told the nurse he did understand, but that is the type of character he had and how much he loved his job and the family here at the FBI.

BOP will be missed severely by his family and co-workers; however, he will remain an example of courage, kindness, and strength through all difficulties we may face in life.







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### Underwater Evidence Response Team Returns to its Element

SA [redacted] of the New York Office begins safety checks and final gear assembly for SA [redacted] with SA [redacted] with ASAC [redacted] looking on

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Photo courtesy of [redacted] NYO

## THE INVESTIGATOR

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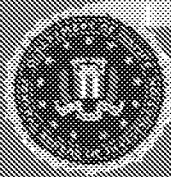
Office of Public Affairs— AD Michael P. Kortan  
Employee Communications Unit—  
A/UC [redacted]

*The Investigator*, a bimonthly magazine by and for FBI employees, premiered in 1932. Its mission was and remains to increase employee understanding of FBI priorities, operations, and history and to help keep employees connected with one another.

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*The Investigator* contains information about FBI employees and activities that is not available to the public. *The Investigator* is only published online. The magazine may be printed, but reasonable care should be exercised regarding disseminating this magazine. This magazine is subject to the provisions of the *Freedom of Information/Privacy Acts*.

All Bureau employees are invited to submit new information or related information about any previously published story to *The Investigator's* Editor. See instructions for Authors.



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July/August 2011

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# All in the Family

## Sons Awarded the Same Medals Their Fathers Earned

The 2011 Honorary Medals Ceremony on June 6 showcased an amazing group of heroes working for and with the FBI and presented two heartwarming stories about the FBI family. Two retired agents shared the stage with **Director Robert S. Mueller, III**, in awarding Honorary Medals to their sons. As the Director noted at the ceremony, "The apple does not fall far from the tree."

The stories of awardees **SSA [redacted]** and **SA [redacted]** and their fathers have many similarities—the strongest are the FBI family ties. Both agents grew up in families in which their fathers and mothers worked for the FBI. Add a few more relatives, and it becomes a family affair.

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### [redacted] Eventually Follows His Father's Path

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SSA [redacted] initially resisted joining the FBI. He joined the U.S. Army after college and became an intelligence officer in Special Operations. He also was ranger qualified. "It was actually one of my dad's former squad mates that helped me make the decision to switch careers and become an FBI special agent," he said. [redacted] had fallen in love with his wife, [redacted]. "I thought this would be a better life than being the wife of a Special Operations officer in the military," he said. "And it turned out that that was partially true. Since 9/11, I think I've been deployed overseas almost as much as some of our military colleagues...she has stuck with me for 23 years, so I think it was a great decision."

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The [redacted] sat down for an interview after the medal ceremony in June. Pictured (left to right) are [redacted]

The decision was somewhat of a surprise to his father, retired [redacted]. "I thought he was going to be a career Army officer. He was an honors ROTC cadet and liked the Army," he said. After taking the agent entrance exam, the younger [redacted] called home to tell his father. "Well, you know what the Bureau is like; you grew up in it," [redacted] told his son.

Indeed, [redacted] did know what joining the FBI family would be like. [redacted] when [redacted] became a special agent in 1988, [redacted] worked from 1959 until 1962.

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(Continued on next page)

## THE SPOTLIGHT - ALL IN THE FAMILY

as a stenographer and secretary at Headquarters. [redacted] was a classification specialist at Headquarters from 1965 to 1969. Even an aunt worked for a time as a stenographer in the Cincinnati Field Office.

His mother laughs when [redacted] said that watching "The F.B.I." with Efram Zimbalist, Jr., on Sunday nights was mandatory viewing. "From a very early age, you were sort of ingrained in the FBI culture and the FBI family," he said.

"I was the black sheep. I was the only one that had not joined the FBI and had nothing to talk about at Christmas," [redacted] recalled. He currently serves as [redacted]

When the younger [redacted] graduated from Quantico, his father was onstage to present his credentials. He also gave his son his own badge. "I carried that badge for 20-some years before he got it," [redacted] said. The badge is very old and unique. "It's sterling silver with gold paint on it, which is mostly worn off. They don't issue those anymore," he said.

[redacted] started his own Department of Justice career "pushing a mail buggy around the Old Justice Building." In 1957, he was recruited as a tour leader at the FBI. Two years later [redacted] met his wife, [redacted] when he was the leader of the tour she was on as a new employee. "And believe me, we kept touring for a good long time," she said. He was commissioned as a special agent in 1967. After Quantico, he was sent to the field office in Birmingham, Alabama. "I worked on the Martin Luther King assassination," he said. "All of us did, because James Earl Ray was living in Birmingham for a while." He was SAC in [redacted] and was called in to assist three other SACs on the 1993 siege with the Branch Davidian compound at Waco, Texas. He spent his last year in the Bureau as SAC in [redacted] retiring in 1995.

[redacted] was awarded his Medal of Valor in 1998 for what he called "30 seconds of terror" in Youngstown, Ohio. He was assigned to the Cleveland Division in 1984 when the attempted arrest of a dangerous fugitive went awry. "He was allegedly hiding in northern Ohio. His wife was leaving Wilmington, Delaware to join him. They surveilled her to a truck stop in Ohio, where we had staked out the place," he said. [redacted] who was ASAC at the time, was in a car with the SAC and a supervisor. "The SWAT team and the surveillance team were looking for him in this huge truck stop and they missed him, and he ran into us, the three bosses. And there was a car chase, and a car stop, and he opened fire and—what was the term they used—the threat was eliminated, or neutralized; I think that's it."

[redacted] earned his Medal of Valor in 2008 while serving as the legal attaché at the U.S. Embassy in Sana'a, Yemen. Terrorists attacked the Embassy using suicide-vehicle-borne improvised explosive devices (SVBIED), small arms, grenades, and suicide belts. They "took over the front of the Embassy and killed a number of the guard force," he said.



The [redacted] family posed in 1998 after retired SAC [redacted] was awarded his Medal of Valor. Pictured in the back row (left to right) are SSA [redacted] SAC [redacted] and [redacted] In the front row are grandsons [redacted] At that time, SSA [redacted] was on an organized crime/drug squad in Charlotte.

(Continued on page 5)



**Republic of Yemen government security personnel look over the scene outside the U.S. Embassy in Sana'a, Yemen. A Yemeni machine gun truck was destroyed by the first SVBIED as it attempted to breach the main gate of the embassy. The crater from the explosion and the axle from the SVBIED are visible.**

"The people, when the duck-and-cover alarm went off, took refuge," he recalled. Both [redacted] and the Regional Security Officer knew there were about 25 unarmed American citizens and foreign service nationals trapped in non-secure buildings in the embassy compound. They left the relative safety of the building secured by U.S. Marine security guards, and exposed themselves to hostile gun fire to rescue those who were trapped.

"We made numerous sprints across open ground bringing people back in small groups of four," he said. The terrorists held the front of the embassy for about 30 minutes [redacted] explained. "All the terrorists committed suicide. Rather than be captured, they detonated the devices they were wearing. Once people were safe, then I had to go back to the task of doing a rather large crime scene because there was an American citizen that was killed, several other foreign nationals, and members of the Yemeni Security Forces, in addition to the seven al Qaeda terrorists."

(Continued on next page)



**A security camera at the embassy captured the detonation of the second SVBIED as it exploded near the consular entrance. The security camera was located at the employee vehicle entrance on September 17, 2008.**

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## THE SPOTLIGHT - ALL IN THE FAMILY

The events in which the two [redacted] earned their medals were separated by [redacted] years. [redacted] said the two events really show the transformation of the FBI in that span. His dad's event "occurred domestically against an armed bad guy who decided to shoot it out with the FBI." His occurred overseas at a U.S. Embassy at the hands of international terrorists.

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"I think it really underscores how the FBI has always been very effective at working what's most important to the American public and to the Congress of the United States, particularly since 9/11 when we shifted so many resources to working the national security issues," he said.

When the [redacted] family posed with Director Mueller for a photo, the Director said he'd see them again at Quantico when [redacted] get their badges and guns. [redacted] said that's a decision the girls will have to make. He just wants his daughters to be happy, work hard, and enjoy whatever they decide to do. "If that path leads to the FBI, great," he said. "If it doesn't, I'm fine with that as well."

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"It's not an easy life. It's a hard life for families," said [redacted] "(We) go to work and they don't know if we are going to come home. That's just the way it is."

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[redacted] said he was appreciative of the Director's words to the families at the medals ceremony, thanking them for all the sacrifices they make. "I will say one thing about the experience I had in Yemen," he said. "Immediately after the attack, I had an opportunity to talk to the Director, and he did something I will never forget. And that really underscores the importance of good leadership—He asked if he could call my wife, and I said 'Sir, I think she'd appreciate that.' " The Director made that phone call. "He spent 30 seconds on the phone—I think she still has him on speed dial, and occasionally threatens to use that, much to my peril," he quipped. By outlining that he was the right man for the job, and that he was doing a good job, the Director "validated that entire year away from my family." ■

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The [redacted] family posed with Director Mueller in June after SSA [redacted] received his Medal of Valor. Pictured in the back row (left to right) are [redacted] Director Mueller; [redacted] [redacted] in the front row (left to right) are [redacted]



Count Three Generations of Agents

Being an FBI special agent is in SA [redacted] blood. He is a third-generation special agent and the sixth in what he refers to as the [redacted] clan." His father, retired SSA [redacted] said it started with [redacted] who worked in the Bureau from 1947 to 1972. Growing up in Pennsylvania, in a family of six boys, "my mother and father did not have the means to send us to college," said [redacted] being in the FBI, said that there was a program within the FBI that you could work during the day and go to school at night, so that's the route that most of us took in order to get a college education."

Four of the [redacted] brothers worked at the FBI while earning their college degrees and then became special agents. The oldest brother [redacted] came to the Bureau in early 1965. When he developed brain cancer in 1969, the FBI gave him a hardship transfer back home to Philadelphia. He died later that year. [redacted] was the second brother to come to the FBI family. He served in the military before joining the Bureau in 1965 and retiring 35 years later. [redacted] joined the FBI family in 1977 and stayed for 31 years. The youngest brother, [redacted] joined the Bureau in 1969 and spent 37 years in the FBI before retiring as a SSA in 2006.

[redacted] said there wasn't one single event that made him want to follow in his father's footsteps, but growing up in the FBI family allowed him to see that the Bureau took care of its own. "It was clear as day," he said. "I can see that the FBI took care of our family. And all my uncles and my father, they all loved what they did and that's what I wanted to do. I wanted to be like my father."

[redacted] met his wife while they were both working in the Philadelphia Division. She started as a stenographer in 1969 and later became a secretary for a white collar crime squad supervisor. When he became an agent in 1975, the couple transferred to Richmond. She continued to work as a secretary in Richmond until resigning in 1978 when [redacted]

"He had both parents employed by the FBI at the time of birth—it was in his blood," said [redacted]

(Continued on next page)



Pictured in 1998 on the day SSA [redacted] received his Shield of Bravery are (left to right) SA [redacted] SSA [redacted] and SA [redacted]. At that time, [redacted] was a sophomore at the [redacted]



The [redacted] clan welcomed another FBI agent into the family when SA [redacted] graduated from the New Agents' Academy in 2005. Pictured (left to right) are retired SA [redacted] SSA [redacted] presenting the credentials; Deputy Director John S. Pistole; [redacted] and retired SA [redacted]

## IN THE SPOTLIGHT - ALL IN THE FAMILY

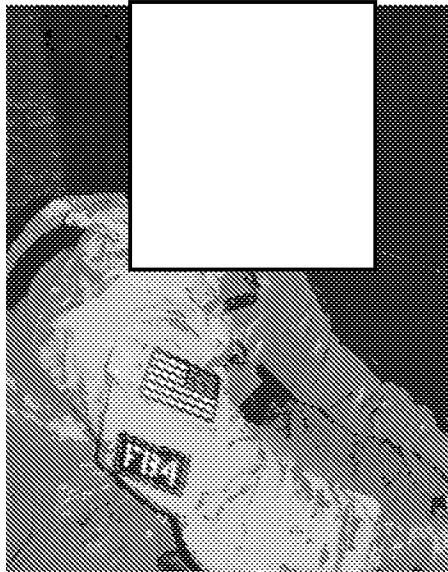
Courage also runs in the [redacted] family's blood. [redacted] was awarded the Shield of Bravery in 1998 for extraordinary actions. While executing arrest warrants for armed and dangerous criminals in 1977, a fierce gun battle erupted and a detective was wounded. He and others selflessly placed themselves in jeopardy by quickly responding to prevent an even greater loss of life and injury to others.

[redacted] is reluctant to talk about the details of what happened that day in 1977, but he is extremely proud that his son has received the same FBI Honorary Medal not once, but twice. "Everything he does is amazing," said the elder [redacted]

His son first served in the U.S. Army for four years as an airborne infantry ranger before becoming a special agent in 2005. Two years later [redacted] earned his first Shield of Bravery while serving a warrant in the Baltimore Division. "It was a search warrant on this bank robbery suspect," said the younger [redacted] who went to serve the warrant with about half of the SWAT team. The team knocked and announced at the suspect's apartment door. "He started shooting at us as we made entry. I returned fire, then basically provided cover—I had the shield—and the rest of the guys were able to move out."

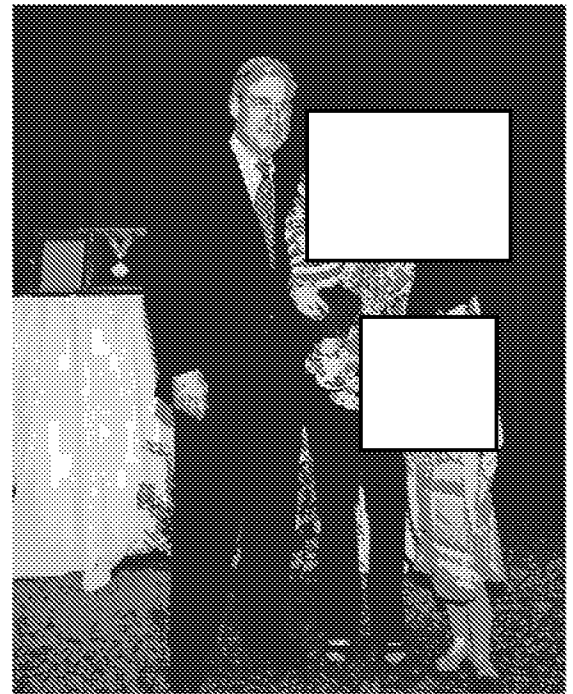
The team spent the rest of the day negotiating with the suspect to come out of his apartment in Suitland, Maryland. He was a dangerous felon who also had threatened to open fire on police at the U.S. Capitol. During the standoff, the team safely evacuated the residents of the adjacent apartments. Eventually, the SWAT team re-entered the apartment and a shootout ensued. "He basically made his decision that he was going to stay there and die that day," said [redacted]. "And as a result, he ended up doing that."

[redacted] was on temporary duty in Afghanistan in 2009 during the FBI Honorary Medals Ceremony. This was the first time Honorary Medals were presented by the Director in a formal ceremony at FBI Headquarters. [redacted] accepted the award on his son's behalf. This year, when [redacted] again was awarded the Shield of Bravery, his father was asked to stand with Director Mueller to help present the medal. In addition to a handshake, the younger [redacted] received a hug and a peck on the cheek from his dad. The [redacted] clan also was represented when the younger [redacted] graduated from Quantico. "I had two of my brothers and myself give [redacted] his credentials," said [redacted]. "It was a humbling experience."



SA [redacted] is geared up for an overseas mission.

[redacted] was nominated for his second Shield of Bravery while performing classified duties in Afghanistan in January 2010. While preparing to leave a site, his team encountered enemy fire from several positions that wounded two team members. With the lives of his team in imminent danger, he engaged in a firefight until the threat was neutralized. His response ensured the safety of others around him and saved the lives of wounded personnel.



SA [redacted] was out of the country when his first Shield of Bravery was awarded in 2009. Director Mueller posed with [redacted] and their children [redacted]

(Continued on next page)

## THE SPOTLIGHT - ALL IN THE FAMILY

Even with two Honorary Medals in just six years, [redacted] is reluctant to claim the spotlight. "What I've done is what every other (Hostage Rescue Team) operator...would do," he said. "We are all kind of the same breed and it kind of just came natural."

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Now that he and [redacted] have three children, [redacted] says he has no plans for a third medal. "I'm hoping to kind of slow down now," he said.

b6

"We sacrifice some time together as family," said [redacted] "Because he's gone a lot of the time, he misses some parts of things we do as a family." She said because not everyone can do what FBI agents do, she looks at his absences as a way of ensuring their children will have a better future. All of the [redacted] would like to see the family tradition continue with the next generation. "I would definitely like one of them, at least one of them, possibly, someday, to come in," he said.

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When asked which one of the [redacted] clan was the best agent, both [redacted] laughed when the elder said he was. "No, no, there was never, every any competition. Within the FBI you can pick your own field of what you want to do and there was never, ever, any competition as to you had this case, you had that case, you didn't solve that...none of that ever, ever transpired, within the [redacted] family anyway." [redacted] agreeing with his father, said "The beautiful thing about the Bureau is there's a niche for everybody."

b6

"I did what I loved to do for 30-some years," said [redacted] "And I'm sure [redacted] going to be hanging in, doing what he's doing, for the next 20 or 30 years." ■

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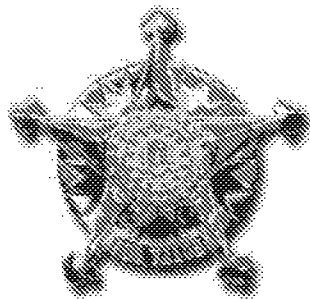
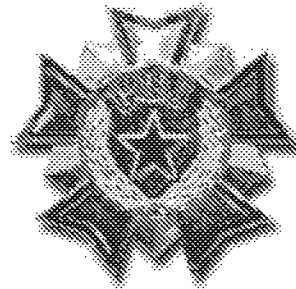
SA [redacted] children take turns with the microphone after an interview following the medals ceremony. Pictured (left to right) are retired SSA [redacted]

[redacted] did not attend the ceremony.

# Honoring Heroes

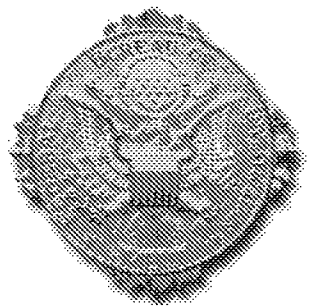
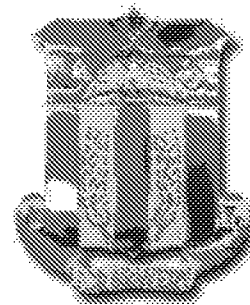
This year, 49 FBI Honorary Medals were awarded. **Director Robert S. Mueller, III**, presented 47 of those medals at a standing-room-only ceremony in the Bonaparte Auditorium at Headquarters on Friday, June 3, 2011.

The FBI Star is awarded for serious injury sustained in the direct line of duty from physical confrontation with criminal adversaries, an injury inflicted by weapons, gunshot wounds inflicted in the line of duty, or an injury so severe that it would require substantial emergency room sutures, hospitalization, or comprehensive medical treatment for a sustained period of time.



The FBI Medal of Valor is presented in recognition of an exceptional act of heroism or voluntary risk of personal safety and life. This act must have occurred in the direct line of duty or within the scope of FBI employment and in the face of criminal adversaries.

The FBI Shield of Bravery is presented for brave and courageous acts occurring in the line of duty or within the scope of FBI employment which may extend to major assistance to a task force or undercover operation, grave situations, or crisis confrontations associated with the highest priority cases of the FBI.



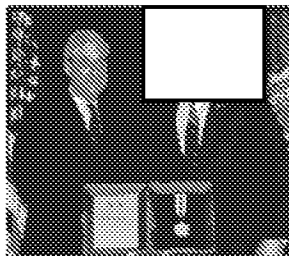
The FBI Medal for Meritorious Achievement is awarded for extraordinary and exceptional meritorious service in a duty of extreme challenge and great responsibility, extraordinary and exceptional achievements in connection with criminal or national security cases, or a decisive, exemplary act that results in the protection or the direct saving of life in severe jeopardy in the line of duty.

(Continued on next page)

## IN THE SPOTLIGHT - FBI HONORARY MEDALS

The following complete list of the 2011 FBI Honorary Medal recipients is listed in alphabetical order by last name. Recipients are from the FBI unless otherwise stated.

### FBI Star



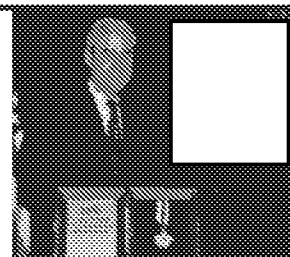
SA [redacted]  
Dallas, September 2009

While serving a federal arrest warrant, SA [redacted] encountered gunfire upon entry into the subject's residence and sustained a shotgun blast to his ballistic vest. In the face of his injury and those to other law enforcement officers, SA [redacted] showed exceptional performance. (He also received the FBI Shield of Bravery.)

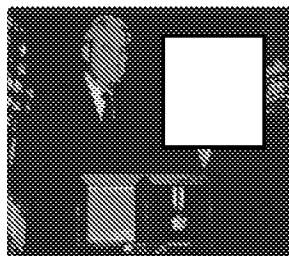
b6

SA [redacted]  
Afghanistan, June 2010

SA [redacted] received shrapnel wounds from a grenade during the search of a Taliban compound. Despite his wounds, he stood his ground until he ensured the enemy threat was neutralized. Only after the situation was under control did SA [redacted] seek medical attention. His exceptional performance demonstrates his commitment to the mission and his team. (He also received the FBI Shield of Bravery.)



b6



Sergeant [redacted]  
Texas Department of Public Safety  
Dallas, September 2009

While serving a federal arrest warrant on September 21, 2009, Sergeant [redacted] was injured by gunfire upon entry into the subject's residence. He recovered after weeks in intensive care and more than five months of comprehensive treatment. In the face of his life-threatening wound and the injury of other law enforcement officers, Sergeant [redacted] showed exceptional performance. (He also received the FBI Shield of Bravery.)

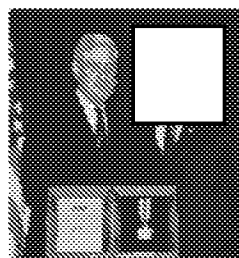
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Detective [redacted]  
Dallas Police Department  
Dallas, September 2009

While serving a federal arrest warrant on September 21, 2009, Detective [redacted] was injured by gunfire upon entry into the subject's residence. After his injury, he was transported to a local trauma center to have shotgun pellets removed from his shoulder. In the face of his injury and those to other law enforcement officers, Detective [redacted] showed exceptional performance. (He also received the FBI Shield of Bravery.)



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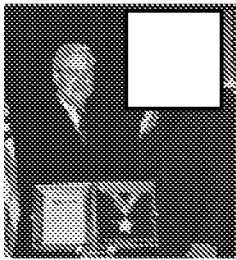
Telecommunications Manager [redacted]  
Atlanta, June 1981

While working in support of a missing/murdered children investigation at the Atlanta Field Office on June 28, 1981, Telecommunications Manager [redacted] was held hostage for more than three hours by a lone gunman. During an exchange of gunfire, he received multiple gunshot wounds and experienced shrapnel injuries to his leg.

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Medal of Valor



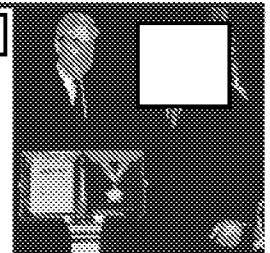
Detective [redacted]  
Dallas County Sheriff's Office  
Dallas, September 2009

During the execution of an arrest of a violent bank robber on September 21, 2009, Detective [redacted] displayed exceptional acts of heroism. While under gunfire and without regard for his personal safety, Detective [redacted] risked his life to rescue Sergeant [redacted] who had received a life-threatening gunshot wound.

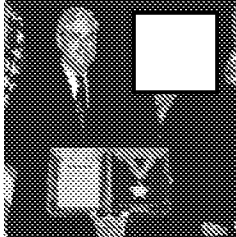
b6

While working on a classified mission, SA [redacted] and others were ambushed by enemy combatants. He left his position of cover and repeatedly subjected himself to hostile gunfire and munitions of war to administer life-saving medical assistance and retrieve wounded U.S. personnel. As a result of his selfless and heroic actions, gravely injured personnel were sustained in the field long enough to be safely extracted and transported to medical care facilities.

SA [redacted]  
Afghanistan, April 2009



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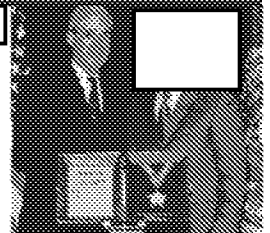
SSA [redacted]  
Afghanistan, March 2010

During a classified operation, SSA [redacted] continuously placed himself in harm's way to protect and assist fellow U.S. team members as well as several women and children. Because of SSA [redacted] exceptional judgment, selflessness, and bravery under enemy fire, his actions directly contributed to the success of the mission and undoubtedly saved the assault force from taking more casualties.

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SA [redacted] came under fire by numerous enemy forces with machine guns, small arms, and rifles. Recognizing his life and the lives of other team members were in danger, SA [redacted] courageously placed himself directly in harm's way, engaged the enemy with gunfire, and neutralized the threat. Due to his courageous actions, lives were saved and valuable intelligence was retrieved.

SA [redacted]  
Afghanistan, June 2010

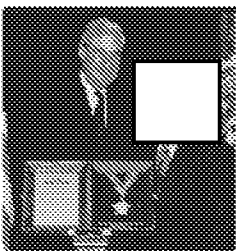


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In a separate incident, SA [redacted] received a second medal. He and other members of the team were subjected to significant enemy fire. During the firefight, two U.S. personnel were wounded. SA [redacted] engaged the enemy to ensure the safety of the team and assisted in transporting the wounded to a medivac helicopter. As a result of his quick and selfless actions, no additional personnel were wounded. (SA [redacted] also was awarded the Shield of Bravery in 1993.)

Afghanistan, June 2010

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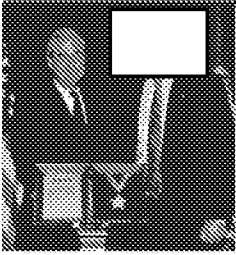
SA [redacted]  
Afghanistan, April 2010

During a classified mission, SA [redacted] showed exceptional heroism in the line of duty. He repeatedly subjected himself to the hostile gunfire of numerous subjects without regard for his personal safety to protect the lives of U.S. personnel. SA [redacted] moved to an exposed position to protect a grievously wounded American. The individual's life was saved and the lives of other personnel were defended because of his selfless action.

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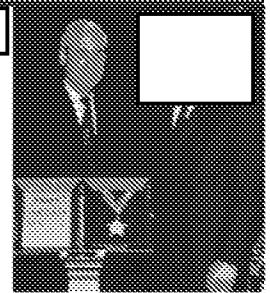
**SA** [redacted]  
*Afghanistan, April 2009*

While working on a classified mission, SA [redacted] and others in his group were ambushed and repeatedly subjected to hostile gunfire. During the encounter, several personnel were injured and in desperate need of emergency medical care. SA [redacted] displayed exceptional courage when he entered a field of fire to retrieve an unconscious wounded soldier. While pulling the soldier to safety, a grenade exploded near SA [redacted]. Despite injury, he continued to bring the soldier to cover and ultimately his life.

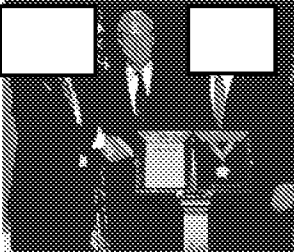
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**SA** [redacted]  
*Afghanistan, April 2010*

While on a classified mission, SA [redacted] distinguished himself through exceptional heroism and voluntary risk of life when he confronted and neutralized the threat of two armed enemy combatants. As a result of his actions, five team members' lives were saved, significant intelligence was retrieved, and related future attacks against the United States were disrupted.



b6



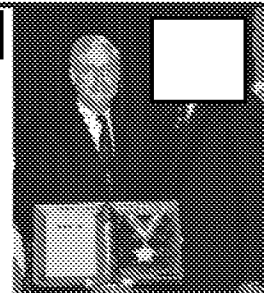
**Section Chief/SSA** [redacted]  
*Yemen, September 2008*

While serving as the legal attaché in Yemen, SSA [redacted] heroically risked his personal safety and life to ensure the safety of U.S. citizens and foreign service nationals trapped in outbuildings on the U.S. Embassy compound during a coordinated assault by enemy terrorists armed with vehicle-borne improvised explosive devices, guns, grenades, and suicide belts. SSA [redacted] selflessly left the safety of the Embassy Chancery to assist in the rescue of nearly 25 unarmed U.S. Embassy employees and quickly moved them to safety. (See in the Spotlight story, page 2.)

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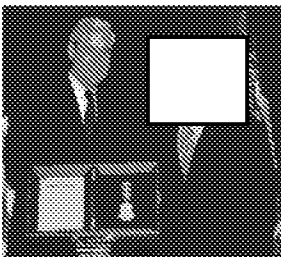
**Detective** [redacted]  
*Dallas Police Department  
Dallas, September 2009*

During the execution of an arrest of a violent bank robber on September 21, 2009, Detective [redacted] displayed exceptional acts of heroism. While under gunfire and without regard for his own personal safety, he risked his life to rescue Sergeant [redacted] who had received a life-threatening gunshot wound.



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### Shield of Bravery

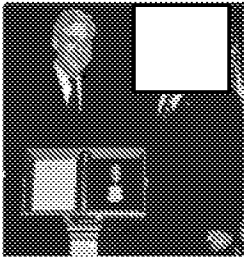


**SSA** [redacted]  
*New York, February 2006*

During a Joint Terrorism Task Force high-priority surveillance in Brooklyn, New York, SSA [redacted] rendered invaluable assistance to citizens caught in the crossfire of suspects firing their weapons indiscriminately in a residential area after a robbery. SSA [redacted] exchanged gunfire with the subjects, pursued them on foot, and successfully captured one subject.

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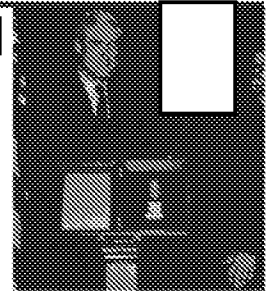
SA [redacted]  
*Afghanistan, August 2009*

While on a classified mission, SA [redacted] encountered heavy, sustained machine-gun fire from insurgent forces. He placed himself at great risk and was able to suppress the enemy fire. His quick and effective response assisted in the surrender of insurgents, recovery of evidence and weapons, and saved the lives of others participating in the mission. (SA [redacted] also was awarded the Shield of Bravery for an event in 2007.)

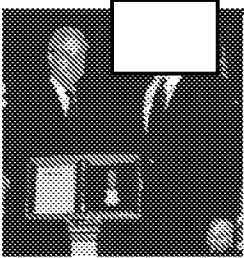
b6

Detective [redacted]  
*Dallas Police Department  
Dallas, September 2009*

While serving a federal arrest warrant on September 21, 2009, Detective [redacted] encountered gunfire upon entry into the subject's residence. This resulted in numerous injuries to law enforcement personnel and ultimately the death of the subject. Detective [redacted] exceptional performance during this dangerous situation ensured the safety of the team members.



b6



SA [redacted]  
*Afghanistan, May 2010*

While performing classified duties, SA [redacted] and his team encountered significant gunfire from multiple locations. During this encounter, he provided security for his team and neutralized the enemy threat. After a grenade explosion, SA [redacted] provided medical treatment to wounded team members. His quick and effective response to this incident ensured the safety of others around him.

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SA [redacted]  
*Afghanistan, June 2010*

While performing classified duties, SA [redacted] protected fellow team members from enemy threats. He also preserved valuable intelligence information and directly contributed to the disruption of a substantial foreign fighter network. SA [redacted] exceptional performance is a tribute to his commitment to the mission. (SA [redacted] could not attend the ceremony.)

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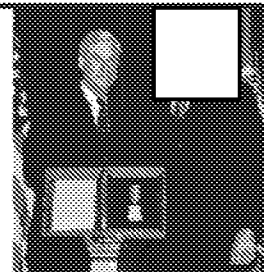
SA [redacted]  
*Dallas, September 2009*

While serving a federal arrest warrant at a subject's residence on September 21, 2009, SA [redacted] encountered gunfire upon entry into the subject's residence and sustained a shotgun blast to his ballistic vest. In the face of his injury and injuries to other law enforcement personnel, SA [redacted] showed exceptional performance during this dangerous situation. (SA [redacted] is pictured receiving the FBI Star, page 10.)

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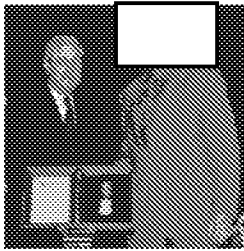
SA [redacted]  
*Houston, November 2005*

During a complex arrest of five armed and dangerous gang members on November 3, 2005, a gun battle ensued. Because of the imminent threat to the arrest team, SA [redacted] left his covered position to eliminate the threat. Due to his exceptional performance during this dangerous situation, no law enforcement personnel or civilians were injured.



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SA [redacted]

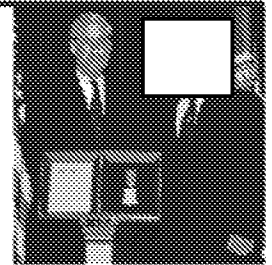
*Afghanistan, November 2008*

During a classified mission, SA [redacted] and his team encountered gunfire from numerous hostile forces. Two team members were wounded, with one needing evacuation to receive medical treatment. While still under heavy fire and without regard for his own personal safety, SA [redacted] rendered life-saving aid to the wounded soldier and carried him down steep mountainous terrain to the helicopter landing zone.

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SA [redacted]  
*Springfield, February 2010*

While involved in the Working Against Violent Elements Initiative targeting violent crimes, gangs, drug trafficking, and public corruption in East St. Louis, Illinois, SA [redacted] was confronted by an armed subject on February 2, 2010. SA [redacted] quick and effective response to this incident ensured the safety of others around him. His exceptional performance during this dangerous situation is a tribute to his commitment to the mission.



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SA [redacted]

*Afghanistan, November 2008*

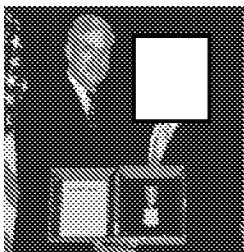
During a classified mission, SA [redacted] and his team encountered gunfire from numerous hostile forces. He moved toward enemy fire to render assistance to a wounded team member, placing himself in harm's way while engaging and eliminating the threat. SA [redacted] exceptional performance during this dangerous situation ensured the safety of others around him and saved the lives of wounded personnel.

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SA [redacted]  
*Afghanistan, June 2010*

While performing classified duties overseas, SA [redacted] directly engaged a foreign insurgent and protected numerous women, children, and U.S. government personnel. Although he was injured during this incident, SA [redacted] stood his ground until the threat was eliminated. His exceptional performance during this dangerous situation is a tribute to his commitment to the mission. (SA [redacted] is pictured receiving the FBI Star, page 10.)

b6



Sergeant [redacted]

*Illinois State Police*

*Springfield, February 2010*

While involved in the Working Against Violent Elements (WAVE) Initiative targeting violent crime, gangs, drug trafficking, and public corruption in East St. Louis, Illinois, Sergeant [redacted] and an FBI special agent were confronted by an armed subject on February 2, 2010. Sergeant [redacted] quick response ensured the safety of others around him. He also has enhanced the FBI Springfield Field Office's intelligence base on WAVE's targeted activities.

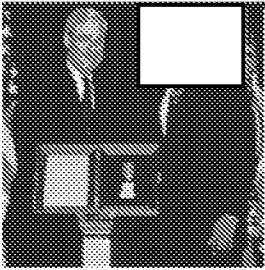
b6

Sergeant [redacted]  
*Texas Department of Public Safety*  
*Dallas, September 2009*

While serving a federal arrest warrant at a subject's residence on September 21, 2009, Sergeant [redacted] received bullet wounds that required hospitalization. Despite sustaining gunshot wounds in the line of duty, Sergeant [redacted] demonstrated exceptional performance during this dangerous situation. (Sergeant [redacted] is pictured receiving the FBI Star, page 10.)

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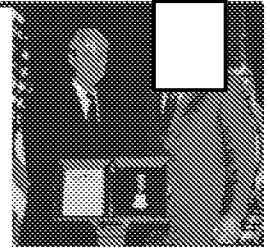
**SA [redacted]**  
*Dallas, September 2009*

While serving a federal arrest warrant on September 21, 2009, SA [redacted] encountered gunfire upon entry into the subject's residence. This resulted in numerous injuries to law enforcement personnel and ultimately the death of the subject. SA [redacted] exceptional performance during this dangerous situation ensured the safety of his team members.

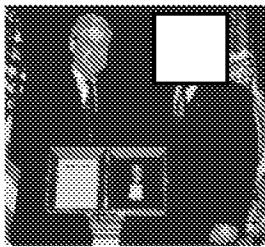
b6

**SA [redacted]**  
*Afghanistan, June 2010*

While performing classified duties, SA [redacted] protected fellow team members from enemy threats. He also preserved valuable intelligence information and directly contributed to the disruption of a substantial foreign fighter network. SA [redacted] exceptional performance during this dangerous situation is a tribute to his commitment to the mission.



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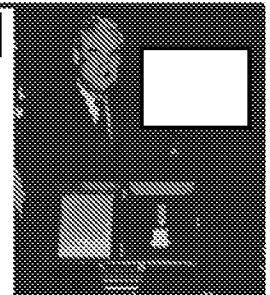
**SSA [redacted]**  
*Afghanistan, October 2008*

During a classified operation, SSA [redacted] and others came under enemy fire. SA [redacted] repeatedly left his position of cover and subjected himself to hostile gunfire from numerous subjects to protect U.S. government personnel. His heroic actions enabled U.S. personnel to render life-saving aid to an injured individual. SA [redacted] also assisted in evacuating the injured personnel under extremely dangerous circumstances.

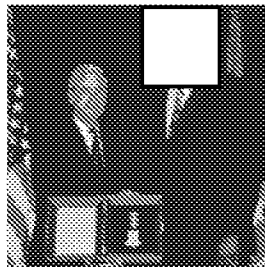
b6

**SA [redacted]**  
*Dallas, September 2009*

While serving a federal arrest warrant on September 21, 2009, SA [redacted] encountered gunfire upon entry into the subject's residence. This resulted in numerous injuries to law enforcement personnel and ultimately the death of the subject. SA [redacted] exceptional performance during this dangerous situation ensured the safety of his team members.



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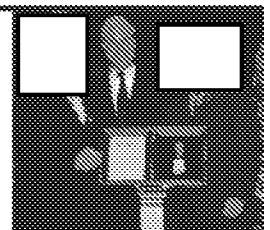
**Detective [redacted]**  
*Dallas Police Department*  
*Dallas, September 2009*

While serving a federal arrest warrant on September 21, 2009, Detective [redacted] encountered gunfire upon entry into the subject's residence. This resulted in numerous injuries to law enforcement personnel and ultimately the death of the subject. Detective [redacted] exceptional performance during this dangerous situation ensured the safety of his team members.

b6

**SA [redacted]**  
*Afghanistan, January 2010*

While performing classified duties, SA [redacted] encountered enemy fire that wounded two team members. He moved toward the enemy fire to render assistance to a wounded team member, subjecting himself to hostile actions while engaging and eliminating the threat. SA [redacted] response ensured the safety of others around him and saved the lives of wounded personnel. (See In the Spotlight story, page 6.)



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(Continued on next page)

Detective [redacted]  
Dallas Police Department  
Dallas, September 2009

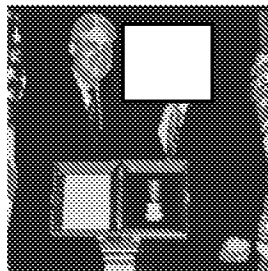
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While serving a federal arrest warrant at a subject's residence on September 21, 2009, Detective [redacted] received bullet wounds in the shoulder that required hospitalization. Despite sustaining gunshot wounds in the line of duty, Detective [redacted] demonstrated exceptional performance during this dangerous situation. (Detective [redacted] is pictured receiving the FBI Star, page 10.)

SA [redacted]  
Dallas, September 2009

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While serving a federal arrest warrant on September 21, 2009, SA [redacted] encountered gunfire upon entry into the subject's residence. This resulted in numerous injuries to law enforcement personnel and ultimately the death of the subject. SA [redacted] exceptional performance during this dangerous situation ensured the safety of his team members.



SA [redacted]  
Afghanistan, November 2009

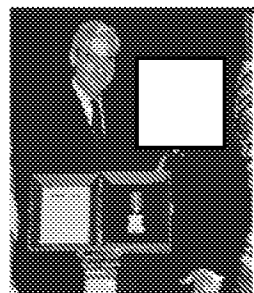
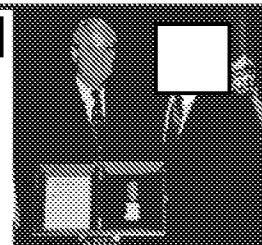
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While performing classified duties and without regard for his own personal safety, SA [redacted] acted quickly when he encountered a dangerous subject who was extremely agitated, combative, and non-compliant. A struggle ensued during which the subject attempted to gain control of a shotgun in the immediate vicinity. SA [redacted] prevented a deadly force incident by warning others in the room. SA [redacted] bravery and bearing during this violent and chaotic encounter saved the lives of several U.S. Army Rangers.

SA [redacted]  
Afghanistan, June 2010

b6

While performing classified duties overseas, SA [redacted] protected fellow team members from enemy threats. He also preserved valuable intelligence information and directly contributed to the disruption of a substantial foreign fighter network. SA [redacted] exceptional performance during this dangerous situation is a tribute to his commitment to the mission.



SA [redacted]  
Dallas, September 2009

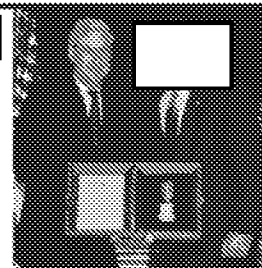
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While serving a federal arrest warrant on September 21, 2009, SA [redacted] encountered gunfire upon entry into the subject's residence. This resulted in numerous injuries to law enforcement personnel and ultimately the death of the subject. SA [redacted] exceptional performance during this dangerous situation ensured the safety of his team members.

SA [redacted]  
Afghanistan, August 2010

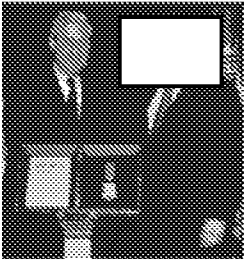
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While performing classified duties, SA [redacted] moved toward enemy fire during an intense, close-combat situation. He placed himself in harm's way while engaging and eliminating the threat. SA [redacted] courageous and selfless acts directly contributed to protecting the lives of fellow team members and lead to the gathering of significant intelligence and evidence.



(Continued on next page)

**IN THE SPOTLIGHT - FBI HONORARY MEDALS**



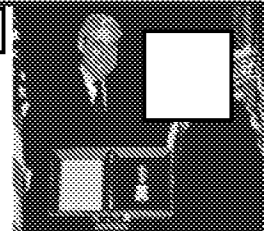
SA [redacted]  
*Dallas, September 2009*

While serving a federal arrest warrant on September 21, 2009, SA [redacted] encountered gunfire upon entry into the subject's residence. This resulted in numerous injuries to law enforcement personnel and ultimately the death of the subject. SA [redacted] exceptional performance during this dangerous situation ensured the safety of his team members.

b6

SSA [redacted]  
*Iraq, December 2007*

While performing classified duties, SSA [redacted] encountered hostile gunfire during a building fire. Despite the dangerous conditions, he conducted significant interviews with an interpreter and gathered vital information that was critical to the mission.



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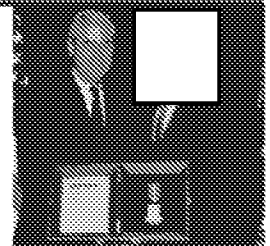
SSA [redacted]  
*Houston, November 2005*

On November 3, 2005, SSA [redacted] protected an arrest team during an arrest of five armed and dangerous gang members. When the mission turned unexpectedly and open fire ensued, SSA [redacted] neutralized the threat posed by an armed subject. SSA [redacted] actions were crucial to safeguarding the team members during the arrest. (SSA [redacted] was awarded the Medal for Meritorious Achievement for an event in 1991.)

b6

Detective [redacted]  
*Garland Police Department  
Dallas, September 2009*

While serving a federal arrest warrant on September 21, 2009, Detective [redacted] encountered gunfire upon entry into the subject's residence. This resulted in numerous injuries to law enforcement personnel and ultimately the death of the subject. Detective [redacted] exceptional performance during this dangerous situation ensured the safety of the team members.



b6



SSA [redacted]  
*Iraq, March 2006*

While performing classified duties, SSA [redacted] instructed others to take cover when they faced gunfire. He went into harm's way to address a lethal threat in connection with a high-priority case. SSA [redacted] brave response during this incident saved the lives of others around him, including Iraqi citizens. (SSA [redacted] was awarded the Medal of Valor in 2008.)

b6

SA [redacted]  
*Dallas, September 2009*

While serving a federal arrest warrant on September 21, 2009, SA [redacted] encountered gunfire upon entry into the subject's residence. This resulted in numerous injuries to law enforcement personnel and ultimately the death of the subject. SA [redacted] exceptional performance during this dangerous situation ensured the safety of his team members. (SA [redacted] could not attend the ceremony.)

b6



SA [redacted]  
*Afghanistan, May 2010*

While on a classified mission, SA [redacted] and his team were subjected to significant gunfire from multiple locations. He directly engaged a threat so injured team members could reach safety. SA [redacted] also helped evacuate the wounded personnel. SA [redacted] brave response and exceptional performance during this incident is a tribute to his commitment to the mission.

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**Meritorious Achievement**



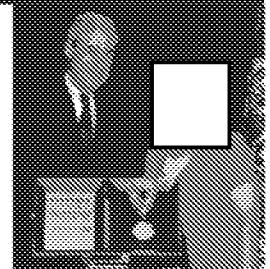
**SSA [redacted]**  
*Washington, DC, April 2009*

SSA [redacted] assisted the U.S. Navy during a crisis negotiation with foreign pirates in a hijack/ hostage incident in the Indian Ocean. SSA [redacted] and his partner stabilized the situation, calmed the subjects, engaged in on-going dialog, and prolonged the matter, which allowed the Navy to gain a tactical advantage. The successful resolution of the incident saved the life of a U.S. citizen. SSA [redacted] exceptional performance during this initiative is a tribute to his commitment to the mission.

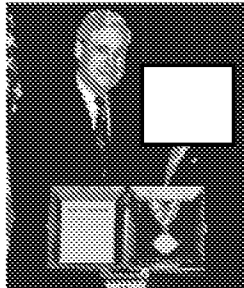
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**Police Officer [redacted]**  
*Washington, DC, March 2010*

While off-duty on March 4, 2010, FBI Police Officer [redacted] ran toward the sound of gunfire at a Washington, D.C., Metro station in an attempt to protect others and neutralize the threat. As a result of the quick and courageous actions taken by members of the Pentagon Force Protection, accompanied by Officer [redacted] extraordinary reaction in the face of danger, loss of life was limited to the lone attacker.



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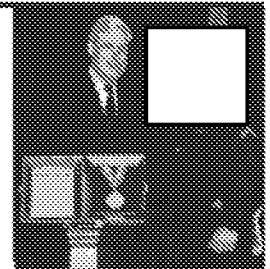
**SA [redacted]**  
*Phoenix, September 2009*

On September 28, 2009, SA [redacted] prevented the death of a distraught individual who threatened to commit suicide. SA [redacted] calmed the situation and successfully convinced the individual to end the suicide attempt from a fifth-story ledge. Because of her exceptional performance, a human life was saved, and the individual received treatment for the emotional crisis.

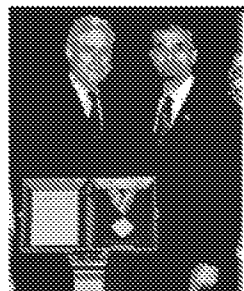
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**Detective [redacted]**  
*Aurora Police Department  
Denver, Ongoing*

Detective [redacted] participated in the Joint Terrorism Task Force's investigation of a terrorist suspect in Denver who was planning a major attack in the United States. His exceptional performance during this investigation significantly contributed to the prevention of an attack on a U.S. subway system.



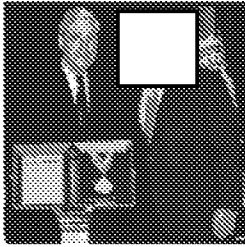
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**ASAC George L. Piro**  
*Germany, February 2010*

ASAC Piro administered cardiopulmonary resuscitation to a course participant who was attending a five-week session and suffered a heart attack. Because of ASAC Piro's quick response and personal decision to take action amidst the large group of conference participants, a Pakistani official's life was saved.

(Continued on next page)



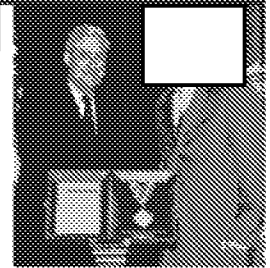
SSA [redacted]  
*Washington, DC, April 2009*

SSA Thundercloud assisted the U.S. Navy during a crisis negotiation with foreign pirates in a hijack/hostage incident in the Indian Ocean. SSA [redacted] and his partner stabilized the situation, calmed the subjects, engaged in on-going dialog, and prolonged the matter, which allowed the Navy to gain a tactical advantage. The successful resolution of the incident saved the life of a U.S. citizen. SSA [redacted] exceptional performance during this initiative is a tribute to his commitment to the mission.

b6

SA [redacted]  
*Miami, May 2010*

While off-duty on May 10, 2010, SA [redacted] stopped his personal vehicle to help a law enforcement officer who was struggling with a resistant subject. SA [redacted] remained on the scene until additional officers arrived. Because of SA [redacted] aid, the arrest was made successfully, and no one was injured. ■



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# Fallen Agents Remembered at Memorial Service

by [redacted] OPA

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Family members of fallen agents enter the auditorium to a standing ovation.

As family members of fallen agents entered Bonaparte Auditorium at FBI Headquarters on May 13, 2011, for the FBI's annual Special Agent Memorial Service, the audience of employees and visitors stood and applauded.

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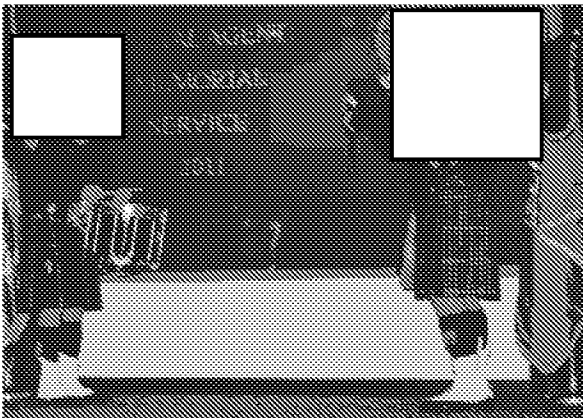
Fifty-five FBI special agents have been killed in the line of duty during the Bureau's history. Each year during National Police Week, family members, FBI employees, and other law enforcement professionals gather to remember their lives and their extraordinary service.

"It's just very important that no one ever forgets. Because we still hurt," said [redacted] SA Robert R. Hardesty. He died during a SWAT training accident June 2, 2005, at the FBI Academy in Quantico, Virginia.

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The Special Agent Memorial Service began with an introduction by Deputy Director Timothy Murphy. FBI Chaplain [redacted] gave the invocation and the FBI Police Color Guard presented the colors. The Special Agent Memorial Service also featured a drum and bagpipe rendition of "Amazing Grace," performed by SSA [redacted] of the New York Field Office and SA [redacted] of the Washington Field Office.

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Bagpiper SSA [redacted] and SA [redacted] performed "Amazing Grace."  
(All photos by [redacted] Lab)

Attendees included former FBI Directors William Webster and William Sessions, Attorney General Eric Holder, and U.S. Secret Service Director Mark Sullivan.

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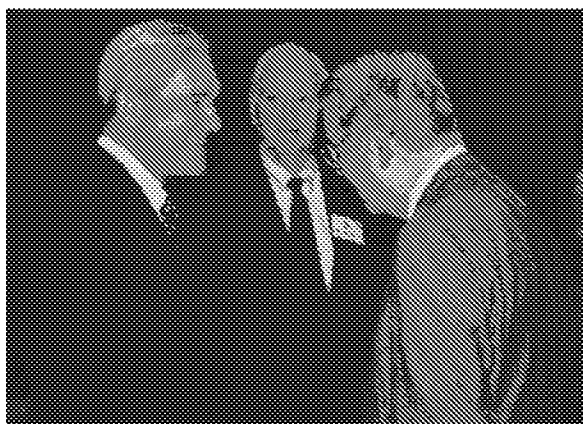
After the pledge of allegiance, Director Robert Mueller, III, highlighted how the fallen agents made sacrifices each day and set a standard to which everyone can aspire.

"Each of our fallen special agents died in a manner that brought them eternal credit. Yet, as the English author Samuel Johnson once said, 'It matters not how a man dies, but how he lives.' And it was how these heroes lived that matters even more to us," said Director Mueller during the event's keynote speech.

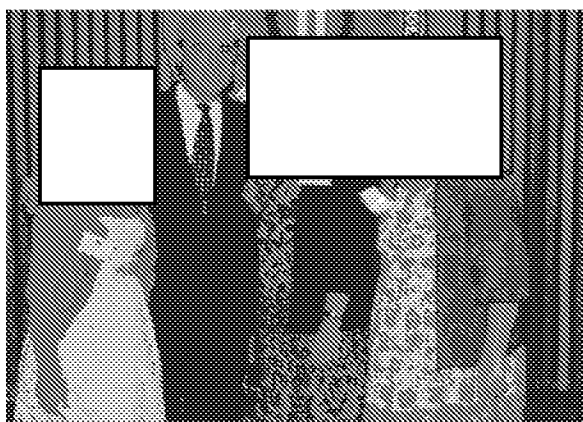
It's a standard that former SA [redacted] knows well. [redacted] SA James K. McAllister, was killed April 18, 1988, while rappelling from a helicopter. McAllister was a member of the FBI's Hostage Rescue Team and one of the original 50 members of the Anti-Terrorist Unit.

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(Continued on next page)



Director Mueller visited with former Directors Sessions, center, and Webster.



Director Mueller posed with the [redacted] family.

"They're just not names," she said during a reception after the ceremony.

After [redacted] death [redacted] felt compelled to not only keep [redacted] memory alive, but also to help others going through similar situations. She worked to get the FBI involved with the Concerns of Police Survivors, an organization dedicated to helping the families of fallen law enforcement officers and affected co-workers.

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"I think these families need to know that they're not forgotten," she said. "And even the people that are still here, they're survivors, too."

SA [redacted] and SA [redacted] who attended the ceremony, said they still feel ties to fallen special agents. They work with people who knew them and are members of an evidence response team named after SA Martha Dixon Martinez, who was killed by a homicide suspect November 22, 1994, inside Washington, D.C., police headquarters. Another special agent, Michael John Miller, also was killed during the same incident.

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"I think it's just really important to remember them," [redacted] said. "We get caught up in our daily work and this is an opportunity to reflect."

Many special agents sat in the audience during the memorial service. They heard each fallen agent's name read and saw their photos displayed, one by one, on a screen at the front of the auditorium.

In his remarks, Director Mueller said more than 150 law enforcement officers lost their lives in 2010. And so far this year, 60 officers and deputies have fallen in the line of duty.

For SSA [redacted] the reading of the 55 names was a time for contemplation. He said he thought about his family and how they would feel if anything happened to him.

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In his 13-year career, SSA [redacted] has spent a lot of time in volatile areas, including five years in Brownsville, a border town in Texas. He said he lost a partner to a violent act and has seen people die from training and friendly fire. Like many special agents, he's also had to deal other difficult situations, including working crimes against children cases and murder investigations.

b6

"I think a lot of people don't realize the danger some of the agents face," he said. "It's a tough profession. I try to keep a sense of humor about me." ■

## **FBI Atlanta Provides Diverse Technical Skills to North Georgia Criminal Investigation**

by SA [redacted] and SA [redacted]

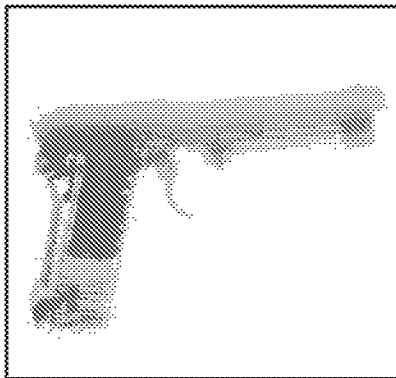
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The gun deteriorated at the bottom of the river.

Recently, the FBI's *Atlanta Field Office* and its FBI Northwest Georgia Criminal Enterprise Task Force joined an investigation initiated by the Floyd County, Georgia Police Department. The case involved a home invasion/robbery/murder that occurred in January 2010.

Information was developed that indicated two handguns were used in the murder, and the guns were thrown into the Coosa River in Rome, Georgia. On May 17 and 18, 2011, the Atlanta Division's SWAT Dive Team, SWAT Boat Operators, and Evidence Response Team (ERT) conducted a dive search operation. As a result, two handguns were located and were immediately submerged into tubes containing the same river water in order to inhibit further corrosion that could destroy potential evidence.



An X-ray revealed the gun was loaded.

The weapons were found in a deteriorated state with barrels and magazine wells packed with earth from the river bottom. It could not be determined if the weapons were loaded. The Atlanta Division's Special Agent Bomb Technicians used their X-ray equipment to examine the weapons. The X-rays were unable to view the breach of each weapon because of the density of the metal, but did determine that one gun was loaded with ammunition. ■



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Participating in the dive operation (left to right) were Georgia Department of Natural Resource Officers Corporal [redacted] Corporal [redacted] FBI SWAT Operators [redacted] and ERT Agent [redacted]

## **FBI Art Crime Team Cracks Intriguing Seattle Case**

\_\_\_\_\_ discovered during 2008 and 2009 that they shared much in common—an intense love of fine art and a tendency toward risk taking.

It was a match made in prison.

The FBI's Art Crime Team recovered a stolen painting by J.G. Brown titled "A Boy and His Dog" in 2007. The piece was valued at more than \$125,000 and had been stolen during a 2004 burglary of a home in Spokane, Washington. The painting was then sold to an art dealer in Omak, Washington by a man who called himself \_\_\_\_\_. Agents discovered this name and the name \_\_\_\_\_ were both aliases used by \_\_\_\_\_ a multiple felon.

Late in 2007, \_\_\_\_\_ contacted the Omak art dealer again, offering a Rembrandt etching titled "The Prodigal Son." This time, the Art Crime Team was ready. At the request of the FBI, the art dealer told \_\_\_\_\_ that he had an acquaintance who might be interested in purchasing the etching. The Seattle Division initiated a Group II undercover operation and introduced the unsuspecting thief to an FBI Art Crime Team Undercover Employee (UCE) posing as a Portland art dealer.

\_\_\_\_\_ delivered the Rembrandt etching the following month to the UCE, who paid \$5,000 for it. Specialists identified it as a \$20,000 piece stolen in a burglary in Sammamish, Washington.

The case began to build the following year when the \_\_\_\_\_ offered to sell the UCE a Greek/Roman bust for \$1,000. The bust also had been stolen in 2004 from a Seattle family, who had owned it for more than 100 years. The family said it likely dated from 200 B.C. to 200 A.D.—and was considered priceless.

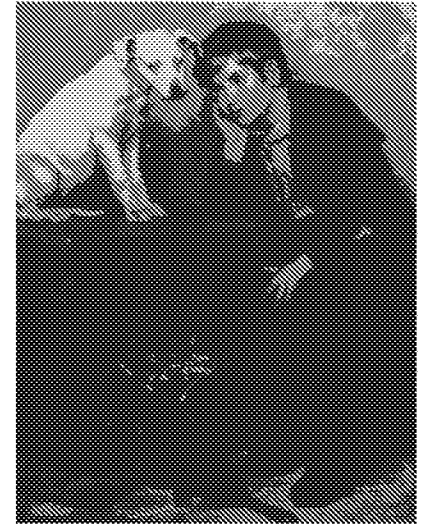
Just as the evidence began to mount, conversations between the UCE and the \_\_\_\_\_ began to taper off. From January to October 2009, agents did not hear from the pair. Later, case workers would discover that \_\_\_\_\_ had been otherwise engaged. He was picked up for possession of two stolen all-terrain vehicles and incarcerated in a prison in Monroe, Washington.

But he was still working. In an odd coincidence \_\_\_\_\_ bellmate was \_\_\_\_\_ a \_\_\_\_\_ who specialized in works by Morris Graves, Mark Tobey, Guy Anderson, Steven Coyle, Jay Steensma, and others. \_\_\_\_\_ was serving time for nine counts of felony theft. He'd used his gallery much like a Ponzi scheme by taking art on consignment from private individuals.

It didn't take long for the two to concoct a plan that combined \_\_\_\_\_ knowledge of the art world and \_\_\_\_\_ skill at entering homes uninvited. \_\_\_\_\_ was released from prison in June 2009 and \_\_\_\_\_ in December 2009.

In January 2010, contact between the UCE and the \_\_\_\_\_ picked up again when the couple tried to collect the money the UCE still owed for the Rembrandt etching.

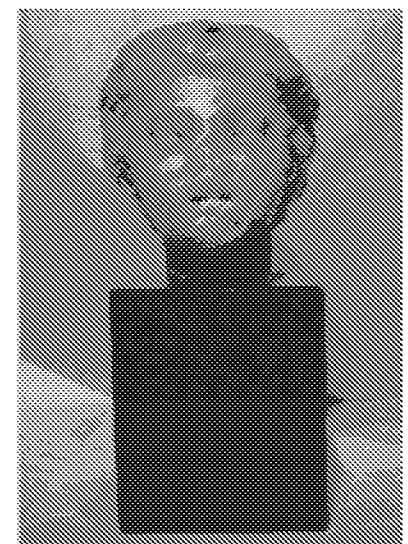
The following month, the UCE began receiving telephone messages from a man with a foreign accent who called himself \_\_\_\_\_. The man said he had an art collection that included pieces by Morris Graves and Mark Tobey that he wanted to sell. He wanted to keep his involvement a secret and he needed to be paid in cash. At the same time, the UCE also began receiving phone calls from a man named \_\_\_\_\_.



**"A Boy and His Dog"  
by J. G. Brown**



**"The Prodigal Son"  
by Rembrandt**



**Greek/Roman bust**

(Continued on next page)



In late February 2010, [redacted] called the UCE and agents determined that [redacted] were one and the same.

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An arrangement was made to sell "Calligraphic IV" by Tobey, and "Minnow" and "Winter Flower" by Graves to the UCE. The paintings were delivered on March 9, 2010. The Tobey was valued at \$110,000 and the two Graves were valued at \$80,000. The UCE paid [redacted] \$35,000 for the Tobey and during the next few weeks, paid an additional \$40,000 for the Graves paintings. [redacted] also provided the UCE with a Jean Arp sculpture.

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The investigation revealed the three paintings and the Arp sculpture were only four of 14 pieces stolen from a home in November 2009 in Lake Washington, near Seattle.

As negotiations for the sculpture were taking place, the UCE received word that [redacted] were aggressively pursuing more art work. They were targeting a house in the Seattle area during the last weekend of April 2010. The home contained more than \$1 million worth of art, including pieces by Marc Chagall and Renoir, as well as Tobey and Graves.

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A special agent visited the intended victim and observed [redacted] casing the home. The Seattle Police talked to [redacted] near the home, but that did nothing to slow down his and [redacted] work. The two began making plans to target another house.

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On [redacted] were arrested. Search warrants were executed on their residences and vehicles, revealing evidence that significantly contributed to the eventual pleas of all three subjects.

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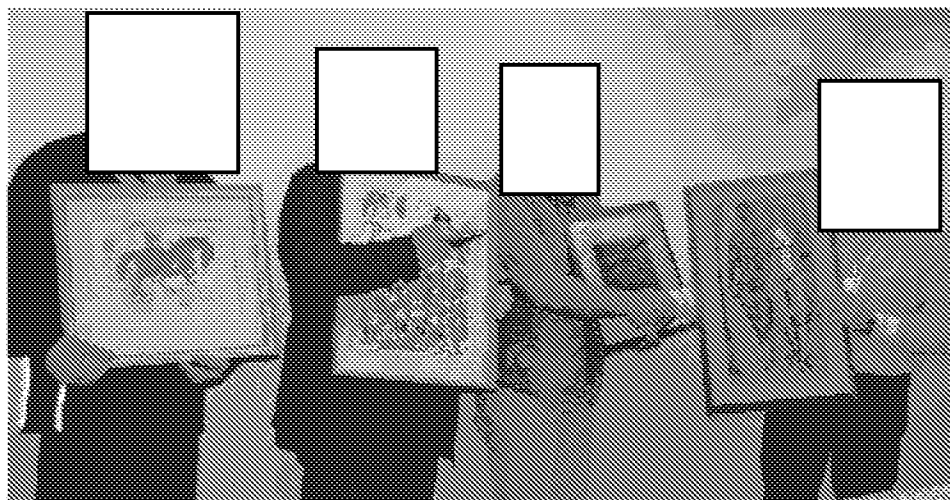
[redacted] also revealed a storage unit in Everett, Washington that contained an additional stolen work of art by Guy Anderson and about 50 pounds of jewelry, watches, and camera equipment—all from previously committed burglaries. After reviewing the evidence, the Seattle FBI was able to solve 20 previously unsolved burglaries, and hundreds of thousands of dollars of valuables were returned to their rightful owners.

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A 1973 class ring of one burglary victim was traced to an East Coast high school. Through an online review of the graduates from that year and from initials on the ring, the owner was found. A photograph of a house number and a search of satellite views on Google maps helped identify another victim.

During February and March 2011, [redacted] were all sentenced for convictions of transporting stolen goods in interstate commerce and currently are serving lengthy sentences. ■

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Thirteen works of art were returned to one victim. Pictured (left to right) are [redacted] of Hartford Insurance, [redacted] of Braseth Galleries, FBI SA [redacted] and the [redacted]

## Ombudsman Offers Ice Cream and Information

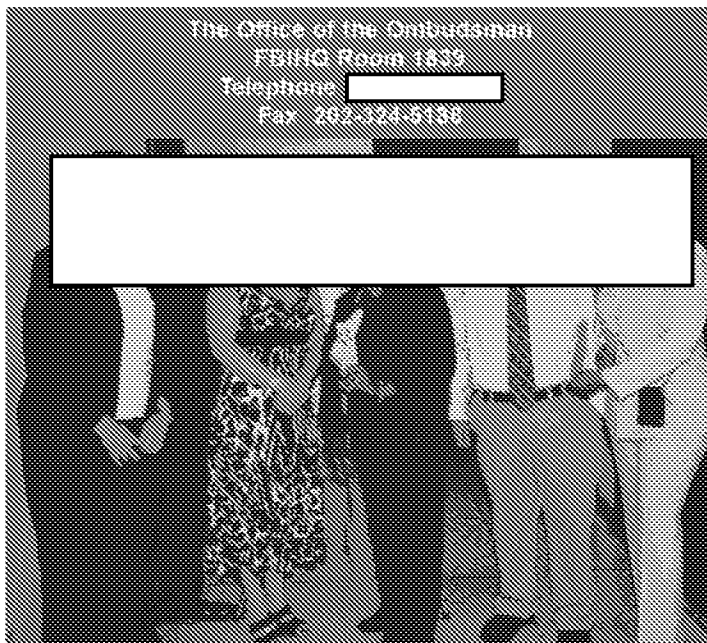
The FBI's Office of the Ombudsman had a cool idea to attract employees to its open house June 15—hand out free ice cream with a side of information about the office. The well-publicized event drew almost 600 people to the office.

"People don't know that we're here," said Ombudsman [redacted] speaking both literally and figuratively. The office is tucked away in a first floor corner at Headquarters that sees little foot traffic. She wanted employees to find the office and learn what the office can do for them.

The Office of the Ombudsman is available to all employees needing assistance with job-related challenges, such as policy concerns, interpersonal problems, leadership or human resource issues, organizational change, career development, efficiency or operational concerns, transitioning into FBI employment, or any other area that affects the mission of their office or the Bureau as a whole.

The office presents a variety of options [redacted] said. She is quick to point out that "we don't take sides." Instead, she and her staff suggest ways to address the issue. Some employees come in wanting to get out of their current job right away, and expect the Office of the Ombudsman to be able to make that happen. "I don't have that authority," she said. What she can do is to direct that employee where to look for a new position or identify other options.

"There is no right or wrong," just different perspectives on issues, [redacted] explained. By serving as an objective, neutral party, the ombudsman and her staff look at issues with an unbiased approach and help find a resolution the individuals involved may not have thought about on their own.



The office staff (left to right) are [redacted]

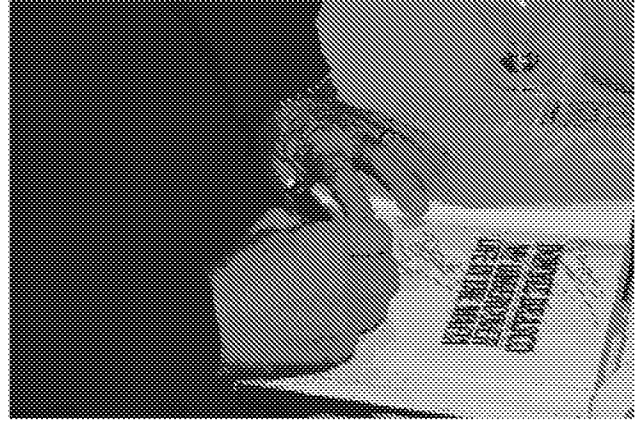
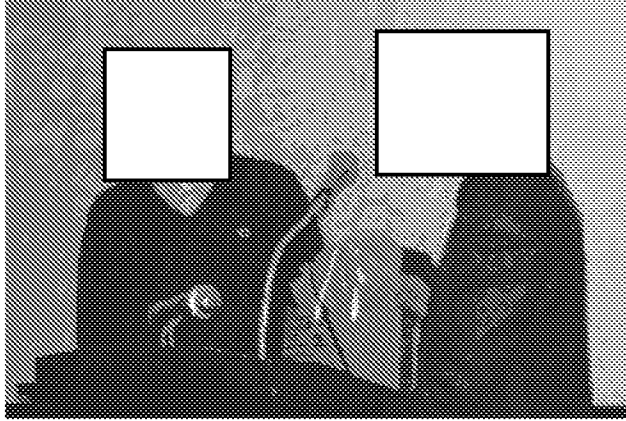


Ombudsman [redacted] (far left) explained the services available to employees as they lined up for treats.

She would like to see more managers take advantage of her office, to run ideas for change through someone with no vested interest, and to use the office as a sounding board. "If it is a large case, such as job reclassification, it can cause a lot of strife," she said. Her office can work with affected employees and managers to make the process go more smoothly.

[redacted] has served as ombudsman since August 2010. She has a staff of four associate ombudsmen and one assistant.

Although the office physically is located at FBI Headquarters, [redacted] stressed that her staff is available to everyone in the Bureau. For those outside Headquarters, she urges them to contact her office via phone, fax, e-mail, or Office Communicator, which she said has really made working with the field offices much easier. ■



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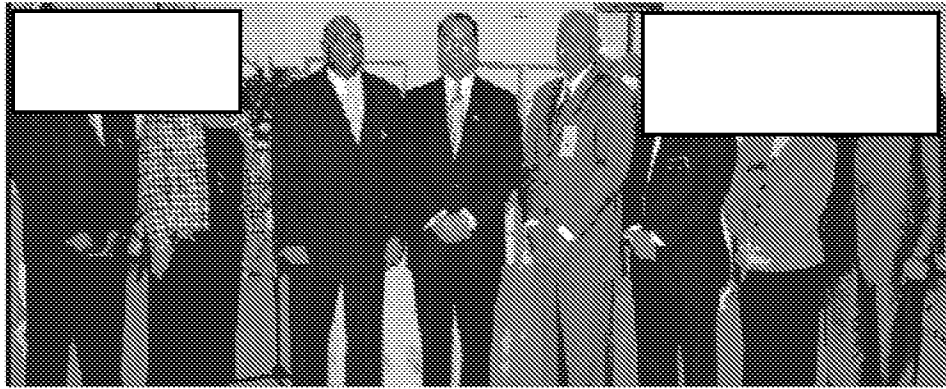
Former FBI Special Agent [redacted] author of seven books and [redacted] [redacted] spoke on March 22, 2011, to Omaha Division employees during the day and Citizens' Academy Alumni in the evening. [redacted] was the guest speaker at the Alumni's annual meeting, which was attended by 128 Alumni and guests. Omaha Citizens' Academy Alumni Executive Board Member [redacted] presented [redacted] with a gift on behalf of the Alumni (left), and the author autographed books at the event (right).



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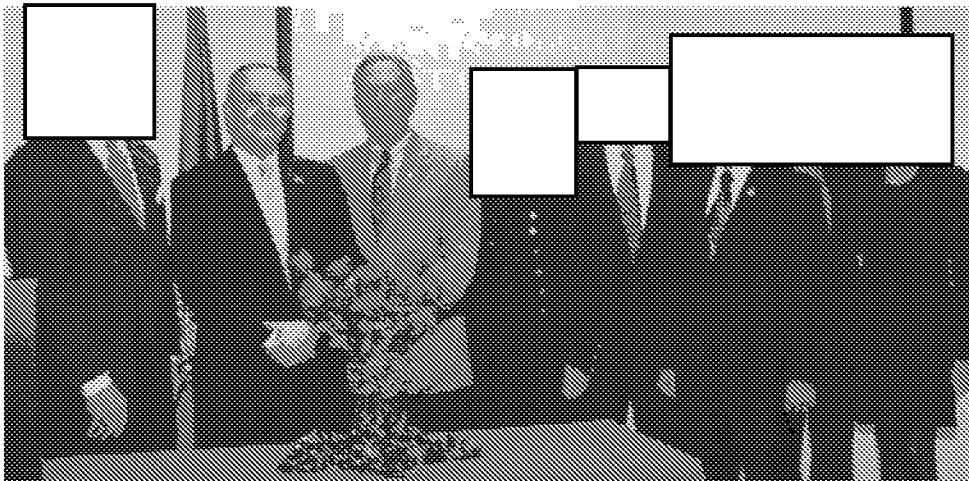
FBI employees from the Newark Division were recognized May 6, 2011, for their hard work, contributions, and success. The Federal Executive Board honored the office and its employees at its 2011 annual awards at The Brownstone in Paterson, New Jersey. Pictured (left to right) are Electronics Technicians [redacted]

[redacted] Administrative Officer [redacted] Support Services Technicians [redacted] [redacted] and SAC Michael B. Ward.



b6

Jackson Field Office SAC Daniel McMullen provided the keynote address at a ceremony on May 2, 2011, commemorating National Correctional Workers Week at Yazoo Correctional Complex, Yazoo City, Mississippi. Pictured (left to right) are [redacted] executive assistant; [redacted] case management coordinator; Bruce Pearson, warden; SAC McMullen; Mayor McArthur Straughter, Yazoo City; [redacted] executive assistant; [redacted] associate warden; and [redacted] executive assistant.



b6

The Las Vegas Division held its annual Fallen Agents Memorial Ceremony on May 19, 2011. FBI employees, former agents, and guests joined SAC Kevin Favreau in honoring fallen agents, including SA John Lawrence Bailey. He was killed June 25, 1990, during a Las Vegas attempted bank robbery while serving a subpoena. Pastor [redacted] of the Las Vegas Metro Police Department officiated during the ceremony. In attendance (left to right) were retired Las Vegas FBI ASAC [redacted] SAC Favreau; retired FBI Deputy Director Bruce Gebhardt [redacted] retired Las Vegas FBI SA [redacted] and SA [redacted] ASAC [redacted] and retired Las Vegas FBI Asset Forfeiture Investigator [redacted]



The *FBI Las Vegas Citizens' Academy Alumni Association (CAAA)* planned this year's 2011 Citizens' Academy Graduation Dinner, which included an awards ceremony. The CAAA Board of Directors asked **SAC Kevin Favreau** to choose a Las Vegas employee that did an outstanding job during the year. The first recipient of this award, SA [redacted] was selected as 2011 Agent of the Year. CAAA President [redacted] (right) and SAC Favreau presented SA [redacted] with a plaque and a dozen long-stemmed roses.

b6

SA [redacted] received the award for an investigation that had lingered for years and was assigned to her shortly after transferring to Las Vegas. Despite having the case

b6

for only several months, SA [redacted] was able to coordinate multiple searches in Los Angeles Division's territory and indict the investigation's two lead subjects, [redacted] both suspected of constructing an elaborate identity fraud scheme. Her efforts led to the discovery of approximately 311 fraudulent identities, more than 30 driver's licenses in fraudulent identities, and more than \$5.2 million in losses through bank and credit card fraud at multiple financial institutions. This investigation provided insight into terrorist financing schemes and, potentially, a significant terrorist financing network. The [redacted] pled guilty and were each sentenced [redacted] to five years' imprisonment, followed by three years' supervised release. They also were ordered to pay \$5,301,579.87 in restitution, and forfeited the contents of several bank accounts, laptops, currency, and two Mercedes Benz cars, among other items.



b6



Ambassador Mark Grossman, special representative for Afghanistan and Pakistan, briefed about 30 members of the *Kansas City Division's Joint Terrorism Task Force* during his visit to the city on June 15, 2011. He discussed the current situation in Afghanistan and Pakistan and provided significant insight on the threat assessment. Ambassador Grossman also provided an "on the ground feel" in Pakistan after the death of Osama Bin Laden and discussed his perspective of the future of Afghanistan. In bottom photo (left to right) are Chief Security Officer [redacted] Ambassador Grossman, SAC Brian Truchon, and ASAC [redacted]



b6

The *Jacksonville Division* sponsored an Asian-Pacific American Heritage festival May 20, 2011. Dancers from the Korean Presbyterian Church of Jacksonville entertained employees with several skits featuring drums, decorative fans, and colorful costumes. After the performance, the employees enjoyed a Rice Bowl luncheon for which they brought covered dishes to share over rice. Employees and dancers participated in the VIP games, which included a chopstick race, hula hoop and limbo contests, beach ball volleyball, and mini Ping-Pong.



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**The Korean Presbyterian Church Dancers headlined the event.**



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**Jacksonville employees posed with the dancers.**

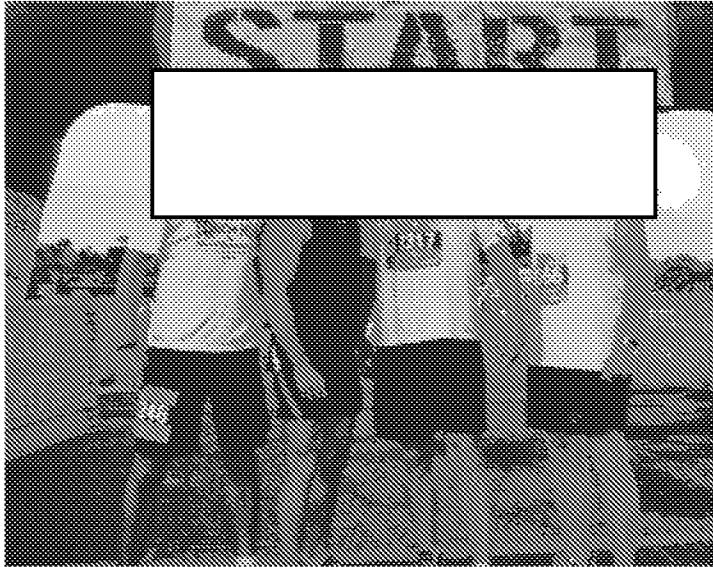
Here's your opportunity to tell everyone about a challenging case you've worked, a funny Bureau incident, or any work-related story.

Send a brief write-up (.doc), a recording of you telling your story (.mp3), or a short video (.mp4) to *The Investigator's* Editor. Whichever format you send, also send a photo (.jpg) of yourself!

Your submission will be considered for publication in an upcoming *Investigator*.



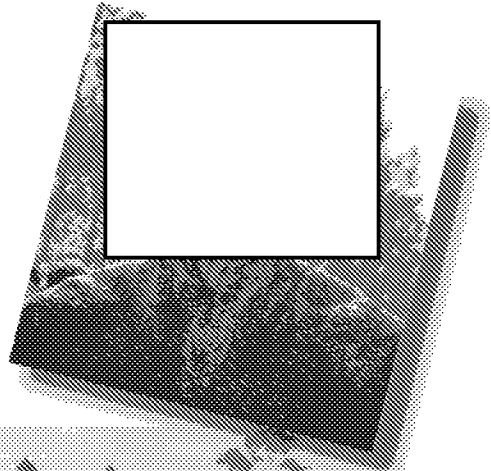
**IN THE COMMUNITY**



*Miami* FBI Tech Agents (left to right) SA [redacted]

[redacted] SA [redacted] and SA [redacted]

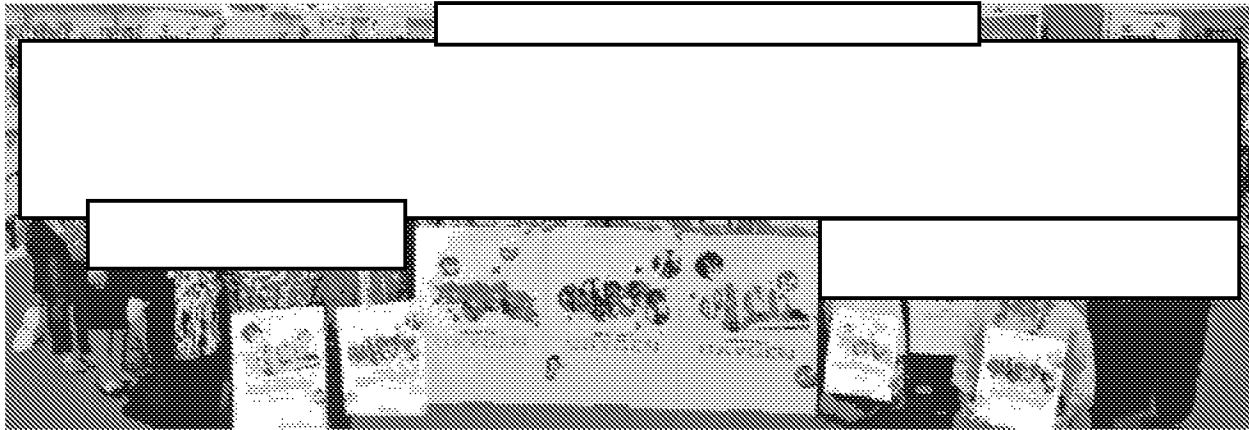
[redacted] participated in the 2011 Merrell 10K Down and Dirty Mud Run which supports U.S. troops overseas in "Operation Gratitude." The Mud Run in sunny south Florida consisted of a six-mile military obstacle course, including cargo climbs, water crossings, and a mud pit. Photos show the team before and after.



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**Question:** What do you get when you mix a dash of guidance from the FBI with a scoop of graphic design and a healthy serving of freshman creativity?

**Answer:** You get SMOKE ONLY OXYGEN, a statewide anti-marijuana campaign.

SMOKE ONLY OXYGEN is the culmination of the FBI *Honolulu's* yearlong partnership with Waipahu High School to build a safer and healthier neighborhood. The FBI's Adopt-A-School Program teach freshmen to become legitimate stakeholders in their community and to recognize that their actions can have an immediate impact on their campus, in their neighborhood, and beyond.

The goal of the program is to educate every student in the State of Hawaii about the dangers of marijuana abuse. The marketing strategy, photos, and title were conceived entirely by the 132 freshmen participating in the program. Graphic designer [redacted] of Palladio M. Workshop, lent her skills for the program.

b6



*The Office of Congressional Affairs* and extended team participated in the National Police Week 5K on May 14, 2011. The event raises awareness and funding for Concerns of Police Survivors and the Officer Down Memorial Page at [www.odmp.org](http://www.odmp.org).

Pictured (left to right) are [redacted] SSA [redacted] SSA [redacted] SSA [redacted] future SSA [redacted] SSA [redacted] and SSA [redacted]



b6



The Omaha Division chose [redacted] as the 2010 recipient of the Director's Community Leadership Award. [redacted] is the [redacted] Community Development at Wells Fargo Bank in Des Moines, Iowa. He is active in the international community in Des Moines, serving on the Iowa Council for International Understanding, and as a member of several other similar organizations. He graduated in 2009 from Iowa's first FBI Citizens' Academy, and is active in Omaha Division's Citizens' Academy Alumni Chapter. Pictured are [redacted] his brother, and four friends from his native Nigeria, with PAS [redacted] and SAC Weysan Dun.

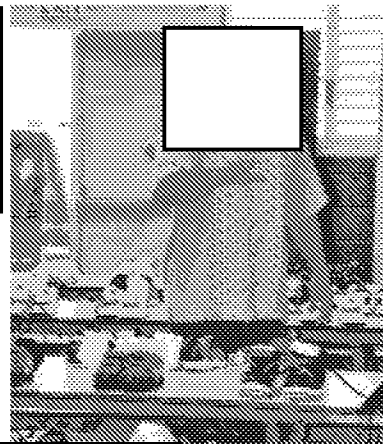
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SAC Montoya helps a child pick a pair of shoes.



A happy child shows off his new shoes.



[redacted] organizes shoes before students arrive.

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Through the *Honolulu Division's* Adopt-A-School Program, more than 500 pairs of shoes will be provided to students in need at Kalihi Waena Elementary School. Student wish lists at the Honolulu-area school identified the need for shoes both for student safety and to allow students to participate in youth sports leagues. The Federal Law Enforcement Foundation (FLEF), the Honolulu Citizens' Academy alumni group, chose to help with the project. [redacted] an FLEF member and Director of the Muslim Association of Hawaii (MAH), volunteered to lead the committee. The MAH selected this shoe drive partnership with the FBI as its annual community project in honor of Islam Day.

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The first 250 pairs of shoes were delivered to the students by the MAH and the FBI on March 21, 2011. SAC Frank Montoya, Jr., COS [redacted] and SA [redacted] helped deliver the shoes. The project has been a huge success and was covered by local news teams. More shoes will be delivered later.

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Newark FBI employees ran the Jersey Shore Relay on April 16, 2011, and raised funds for the New Jersey Special Olympics. SA [redacted] and Forensic Photographer (FP) [redacted] were voted "Iron Girls" by the team for running the weekend before in the Tough Mudder Adventure Race in Pennsylvania which raises funds for the Wounded Warrior Project.

b6

Pictured (left to right) are SA [redacted] [redacted] Cyber Division, and Newark employees SA [redacted] SA [redacted] SA [redacted] SA [redacted] Staff Operations Specialist [redacted] SA [redacted] Electronics Technician [redacted] Paralegal Specialist [redacted] and SA [redacted] (Photo by SA [redacted])

The FBI ski team won the team championship for the third year in a row at the North American Police Ski Championships (NAPSC) held March 12-19 in Snowmass, Colorado. Representatives from law enforcement agencies from the United States, Canada, Austria, United Kingdom, New Zealand, and Germany competed during the week for individual and team awards. Team members earned gold, silver, and bronze medals in their individual races that lead to the team championship. The Bureau team represented by SSA [redacted] and retired SA [redacted] (Denver) also won second place in the two-man team. SSA [redacted] (Seattle) was chosen as one of the recipients for the Nations Cup first place award. The FBI ski team will defend their title in 2012 at Copper Mountain, Colorado.



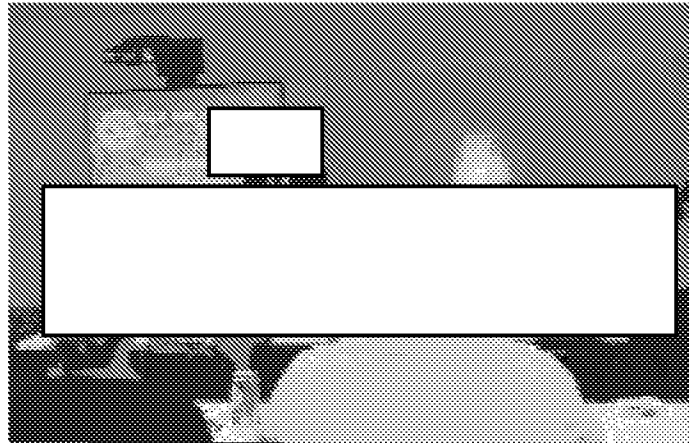
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Pictured (left to right) are retired SA [redacted] (Baltimore), retired SA [redacted] (Baltimore), SSA [redacted] SA [redacted] SSA [redacted] (Baltimore), team captain SSA [redacted] (FBIHQ), and ASAC [redacted] (Minneapolis).

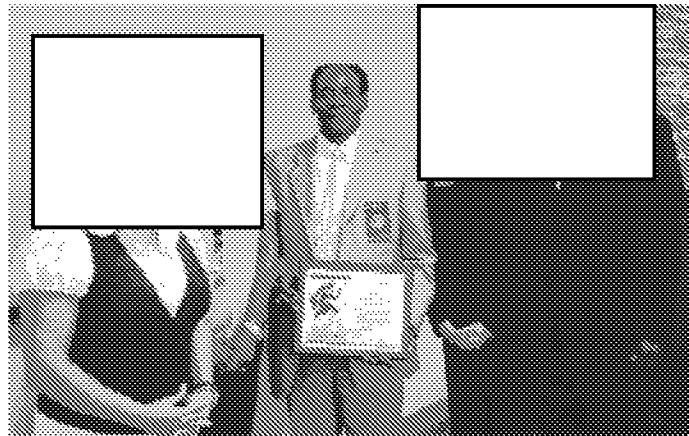
First held in 1989, the NAPSC promotes winter sports and camaraderie through athletic competition and to raise money for two charities. Since its inception, NAPSC has raised more than \$700,000 for the Winter Special Olympics, and more than \$50,000 for the Twin Tower Initiative (TTI). The TTI will provide charitable donations in coordination with the National Law Enforcement Officers Memorial Fund for the New Law Enforcement Museum in Washington, D.C., in honor of the 72 law enforcement officers who lost their lives on 9/11.

**IN THE COMMUNITY**

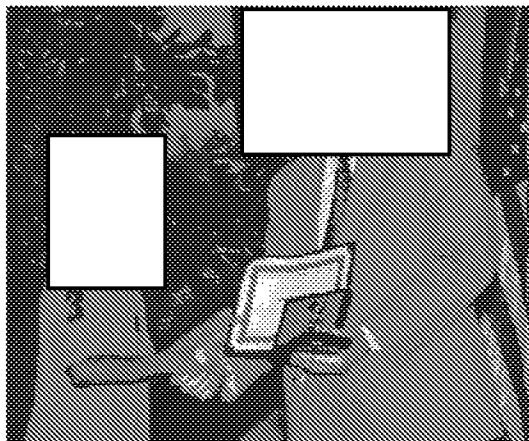
The *Norfolk Field Office* held a Community Relations Executive Seminar Training (CREST) Program for approximately 45 students on June 3, 2011, at ECPI College of Technology in Virginia Beach, Virginia. Invitations for the program were disseminated via e-mail to ECPI students enrolled in the Criminal Justice Program. The CREST program was created to increase the number of citizens exposed to the day-to-day operations of very specific parts of the FBI. The day's itinerary included a Community Outreach Program overview by **Community Outreach Specialist** [redacted] Norfolk Field Office overview by **SAC Alex Turner**, terrorism and foreign counterintelligence presentation by **ASAC** [redacted] white collar crime overview by **ASAC** [redacted] cyber crime presentation by **SA** [redacted] and a recruitment overview by **Administrative Specialist** [redacted] and **SA** [redacted]



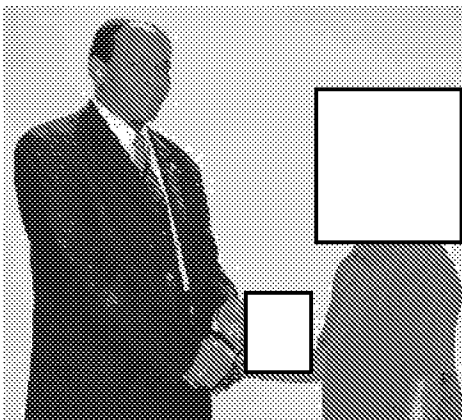
**ASAC** [redacted] talks about life in the FBI before giving a white collar crime overview.



Pictured (left to right) are [redacted] Associate Dean of Criminal Justice [redacted] **SAC Turner** [redacted] and **ASAC** [redacted]



On May 4, 2011, the Knoxville Division hosted its annual Junior Special Agent (JSA) graduation ceremonies including its recognition of the JSA of the Year. Pictured is winner [redacted] receiving his certificate from **SSA** [redacted]



SAC Alex Turner presented each student with a Junior Special Agent Badge and credentials.



SA [redacted] talked about the dangers of being in a gang and answered students' questions. (Photos by [redacted] community outreach specialist.)

On June 6, 2011, the *Norfolk Field Office* culminated an Adopt-A-School Program with a field trip to the field office and a pizza party for 18 third- and fourth-grade students of Park Place School in Norfolk, Virginia. The Norfolk Office adopted the school for the 2010-2011 school year to implement a Pen Pal Program in an effort to give the students an inside look at the FBI. Special agents and professional support staff from the Norfolk FBI were paired up with students to exchange letters. Along with the Pen Pal Program, a visit to the school was conducted twice a week, allowing Norfolk FBI employees an opportunity to meet their pen pals, have lunch with them, and be positive role models. Students pledged to be good citizens, obey the laws of their country, and do their best in school.

Park Place is a private school that provides at-risk children an opportunity to learn the basic reading, spelling, and math skills needed for academic success. This is the third year Park Place participated in Norfolk's Adopt-A-School Program. Since the partnership began, students have expressed interest in working for the FBI.

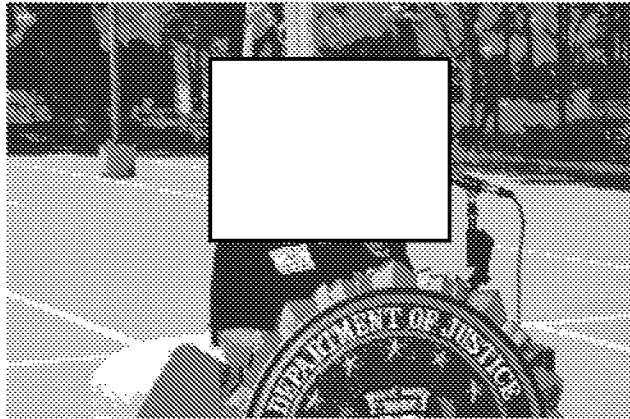
### **We need your submissions**

The September/October 2011 issue of *The Investigator* will focus on the 10th anniversary of the September 11 attacks. How did that day affect the operation or perspective of your field office or division? Did it change your job? We'd like to hear from you. Please send your 9/11 stories and/or photos to 9/11 submissions for *The Investigator*. The deadline is August 12, 2011.

Stories and photos should be sent as attachments to e-mail. Write the text in Microsoft Word (Arial, 10 points.) Write in complete sentences and do not use abbreviations or acronyms. Please limit stories for the 9/11 issue to no more than two pages. The editorial staff reserves the right to edit all submissions for style, grammar, punctuation, and readability.

Photos should be sent in jpg format. Do not embed the photos in the text file. Please identify everyone pictured (left to right) using employees' Bureau names, position titles, and field office or division. Close-up or action photos are better than large groups of people. The photo must have a print size of at least three inches wide and the highest resolution possible.



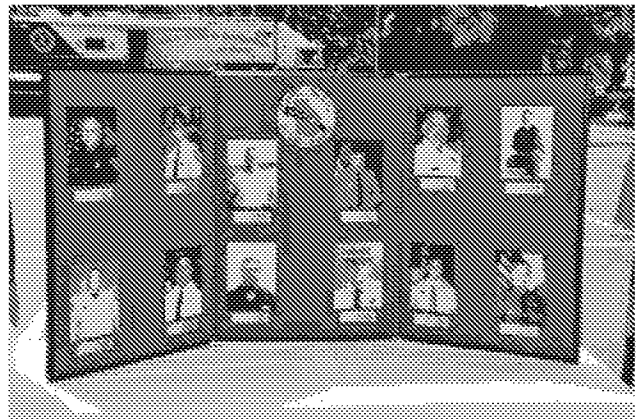


Atlanta ASAC [redacted] addressed the attendees.



Atlanta SAC Brian D. Lamkin spoke at the event. To his left is Deacon [redacted]

On May 20, 2011, the *Atlanta Field Office* hosted its annual FBI "Steak Out" and, along with many of the surrounding area law enforcement agencies and their executive staff, paid tribute to Georgia's fallen law enforcement officers. Atlanta SAC Brian D. Lamkin presided over the event, which provided a unique setting to strengthen the partnerships that will benefit the many attending agencies, the FBI, and most importantly, the public we all serve.



The event honored 12 Georgia law enforcement officers killed in the line of duty.

For more news and photos  
spotlighting community activities,  
see the Office of Public Affairs'  
site.

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**Timothy S. Briggs**



Special Agent Tim Briggs, 46, Louisville Division, London RA, died unexpectedly of a cardiac arrest while running with another agent on May 31, 2011.

Tim was born on March 25, 1965, in Zanesville, Ohio and raised on a dairy farm. SA Briggs graduated with a Bachelor of Science degree in 1988 and a Masters of Science in 1990 from Ohio University in Worksite Health Promotion and Disease Prevention. Tim worked for the University of Michigan Medical Center in their Corporate Health Promotion Division before coming to the Bureau.

He entered on duty with the FBI on February 2, 1997, and spent his entire 14-year career as an agent in the London RA. Tim specialized in public corruption and drug investigations as part of an FBI-led High Intensity Drug Trafficking Area (HIDTA) Task Force responsible for a vast territory in south central Kentucky.

His friends and colleagues in the London RA said, "Tim was a dogged, hard-working investigator who was passionate about rooting out corruption and other crimes. He had a tenacity about him that not a lot of investigators have. He would never let go. Tim consistently worked long hours on his complex cases, occasionally chasing leads all over the country." Frank Rapier, Director of the Appalachia HIDTA, said "Tim made a difference in his life with what he did as a federal agent." SA Briggs recently won a national award for his extraordinary efforts in a long-term public corruption investigation, which resulted in the conviction of more than 60 people on drug, vote-fraud, and corruption charges.

Tim was also a longtime member of the Louisville Division's SWAT Team and the Evidence Response Team.

Outside of work, Tim loved his family and was a devoted husband and father. Tim is survived by [REDACTED]

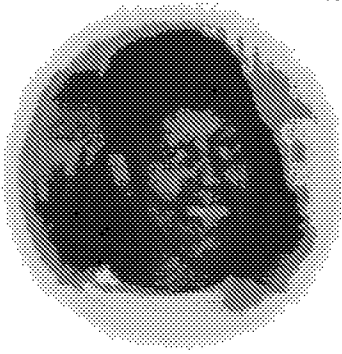
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[REDACTED] Tim was also the brother-in-law of SAC Keith Slotter, San Diego Division. He was a member of the Westside Baptist Church, where he and his wife participated in numerous service projects. Tim was also a proud soccer coach and loved spending his weekends at the lake with his family and friends.

Tim will be greatly missed by his colleagues, friends, and FBI family.



**Mary Majette**



On May 3, 2011, the FBI lost a great team member with the passing of Mary Majette of the Records Management Division.

Mary began her career with the FBI on April 24, 1988, as a GS-3 file clerk in the Records Management Section of the Administrative Services Division on the promise of a bright future and \$12,038 per year. Mary soon excelled in her file clerk duties and reached the GS-5 grade within a year. Her attention to detail, quick learning, and eagerness to take on the tasks others did not want set her apart from her peers as a very hard worker and one who "sweated the small stuff." These attributes resulted in a series of promotions, On-the-Spot cash awards, Quality Step Increases, and Time-Off awards throughout her long and distinguished career. Mary loved to share her vast

knowledge of the FBI's records management system with young employees, teaching and training them until they, too, thoroughly knew and understood the records management policies and practices of the Bureau. Mary capped her career as a records conversion specialist when she transferred to the RMD Document Conversion Laboratory (DocLab) at the Interim Central Records Complex in 2008. She was tapped by management to serve a 90-day detail as a lead program analyst, a GS-13 position.

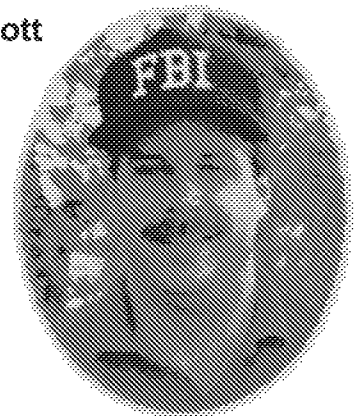
Throughout her career Mary was known for her hard work and high achievement. Her co-workers loved and admired her. Her managers counted it a privilege to lead such a highly regarded and special employee. Mary was a proud FBI employee of the highest caliber. She will be greatly missed and fondly remembered for her quiet strength, pleasant demeanor, and contagious smile.



**Kevin Berry Prescott**

Kevin Berry Prescott died on April 23, 2011, at the age of 51. He was born and raised in Island Falls, Maine and graduated from the University of Maine and Franklin Pierce Law School.

Prior to joining the FBI, Kevin practiced law in Maine. After finishing New Agents Training, Kevin was assigned to the St. Louis Division. He spent 15 years in the Washington Field Office, where he worked on a drug squad, technical operations squad, and then transferred to a newly established counterterrorism squad following 9/11. At the time of his death, Kevin was in the Portland, Maine RA after receiving a Personnel Resource List transfer in 2006.



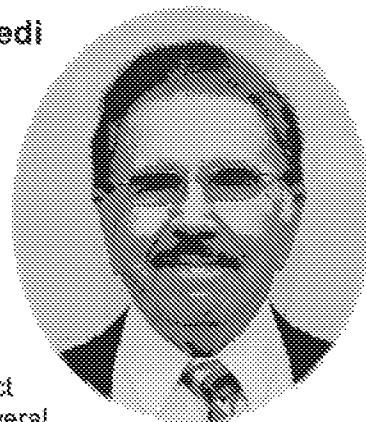
Kevin is survived by [REDACTED]

[REDACTED] Kevin was a very humble guy who could never quite believe a boy from a small town in northern Maine could become an FBI agent and interview the Crown Prince of Saudi Arabia, among others. He touched many lives and to say he will be missed is an understatement.

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Rashed Rashedi

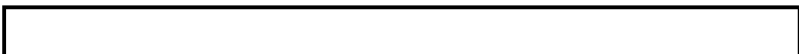
Language Analyst Rashed Rashedi passed away unexpectedly on April 27, 2011. He was 75 years old at the time, and he will be dearly missed by his colleagues in the Los Angeles Field Office.



Rashed was born in Afghanistan and began his career as a contract linguist with the Los Angeles Field Office in August 2002. He converted to a full-time language analyst position in 2003. Rashed was proficient in Pashto, Dari, Urdu, and Farsi. His knowledge of these diverse languages allowed him to be an invaluable asset to the special agents he worked with on many counterterrorism cases. He was also a "Language Quality Reviewer" and a "Speaking Proficiency Tester." Rashed was a subject matter expert on various cultural issues and he assisted executive management with several community outreach events.

He is remembered as being a good-humored, caring spirit who always had a smile on his face. He was very involved with his community, the mosque he attended, and the charity "Humanity First." Rashed was an avid chess player and he loved going to the beach to enjoy the ocean view. He was an excellent historian and was very knowledgeable in politics and current events.

A dedicated husband and father, he is survived by



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Matthew C. Wang



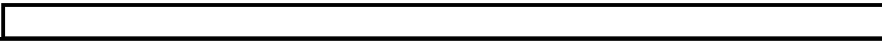
On May 7, 2011, Matthew Wang of the Newark Field Office passed away peacefully at his residence. He was 71 years old.

Matthew had a long, fulfilling life and we are grateful to him for his great service to duty and country. Matthew was born in Beijing, China before arriving in the United States. He resided in Queens, New York and Freehold, New Jersey before settling in Edison, New Jersey in 1978.

Matthew initially entered on duty with the FBI New York Division on August 19, 1984, as a Language Specialist GS-5. After a short break in FBI service, Matthew returned as a Language Specialist GS-9 on September 13, 1987. We welcomed Matthew to the newly created Newark Division Language Services Squad on January 6, 2006. Matthew volunteered his time as an active member of the Newark Division's Equal Employment Opportunity-Special Emphasis Program Asian American/Pacific Islander Committee. [redacted] told his supervisor, [redacted] that Matthew loved the FBI; and more specifically, he loved the Newark Division and his extended Bureau family there.

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Matthew was a devoted husband of 42 years to



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Matthew was a proud



who he adored and often spoke of lovingly and with pride.

Matthew's fellow squad mates said they will remember him for his kindness and generosity. Matthew also will be remembered by his family and friends for his good-natured spirit, willingness to help those in need, and his many talents. Matthew could create amazing origami pieces of art from little paper scraps. Each piece could bring a "How did you do that, Matthew?" look of wonder to your face!

With admiration, we recognize Matthew's dedication to the FBI for 26 years. Throughout his career, his expertise in translating Chinese Mandarin was sought after in support of countless investigations.

# On the Lighter Side

[Redacted] son of Special Agent

[Redacted] of the Anchorage Field Office, wanted to represent his father and the FBI at a Kids Expo in May 2011. His dad said he couldn't stop smiling the whole day and had ample time to practice the three most important letters in his alphabet.



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There once was a gangster from Boston.  
The FBI thought they had lost him.  
They re-examined the case;  
Someone recognized his face,  
And now he's on trial in Boston.

[Redacted] Intelligence Analyst Instructor, Training Division

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## THE INVESTIGATOR

Editor

[Redacted]

Associate Editor

[Redacted]

Lead Designer

[Redacted]

Product of

Office of Public Affairs—AD Michael P. Kortan  
Employee Communications Unit—

UC [Redacted]

*The Investigator*, a bimonthly magazine by and for FBI employees, premiered in 1932. Its mission was and remains to increase employee understanding of FBI priorities, operations, and history and to help keep employees connected with one another.

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*The Investigator* contains information about FBI employees and activities that is not available to the public. *The Investigator* is only published online. The magazine may be printed, but reasonable care should be exercised regarding disseminating this magazine. This magazine is subject to the provisions of the *Freedom of Information/Privacy Acts*.

All Bureau employees are invited to submit new information or related information about any previously published story to *The Investigator's* Editor. See *Instructions for Authors*.



THE

# INVESTIGATOR

September/October 2011

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# 9/11

LOOKING BACK  
WITH A 10-YEAR PERSPECTIVE



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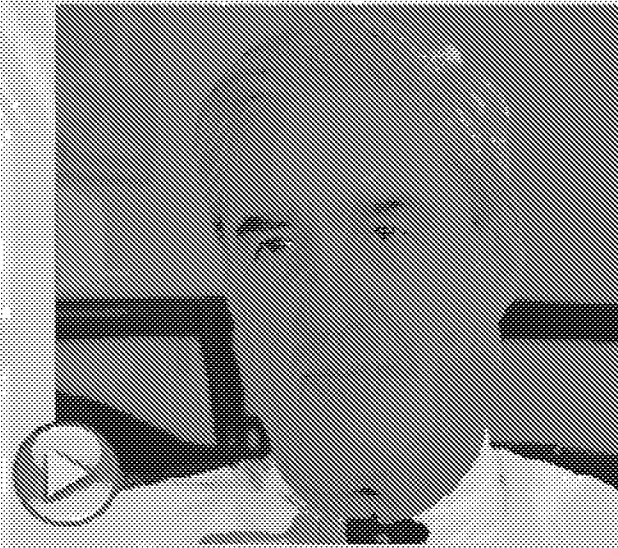
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All employees are invited to submit new information or related information about any previously published story to *The Investigator's Editor*. See Instructions for Authors.

Cover photo shows, clockwise from top left, FBI evidence collection at Shanksville, Pennsylvania; rubble from the downed Twin Towers; and the damage at the Pentagon

## Director Mueller Reflects 10 Years Later



This issue of *The Investigator* marks 10 years since the attacks of September 11, 2001. We remember those who lost their lives that day, the loved ones they left behind, and the heroes, some of whom sacrificed their lives because they saw what needed to be done that day. We, at the FBI, especially remember our brave colleagues—the first responders and law enforcement personnel whose selfless devotion to duty saved thousands of lives.

Director Robert S. Mueller, III, sat down with Office of Public Affairs Assistant Director Michael P. Kortan to talk about that day and the changes that have occurred in the last 10 years. ■

## Albany ERT Member Shares 9/11 Response Experiences

The Albany Evidence Response Team (ERT) was one of the first deployed to New York City after the attacks of September 11, 2001. The team arrived at the Newark Division the night of September 12 and worked from 8 p.m. that night until 8 a.m. September 13 at the Fresh Kills Landfill on Staten Island, New York.

"It was surreal," said SA [redacted] then a member of the Albany ERT and now the team leader. "It was nighttime, there was large construction equipment moving around, haze from the dust, and everyone was Tyvek-ed-up (in white protective suits)." The front-end loaders pushed the big steel pieces around so the team could look through the pulverized concrete and sheetrock with hand rakes. In subsequent months, workers brought in automated equipment to sift the debris to find anything of value.

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After some rest and a day on standby, the nine members of the Albany ERT each became a team leader and were assigned a group of agents. The groups then did a grid search of lower Manhattan on September 15. The plan was to search streets surrounding Ground Zero.

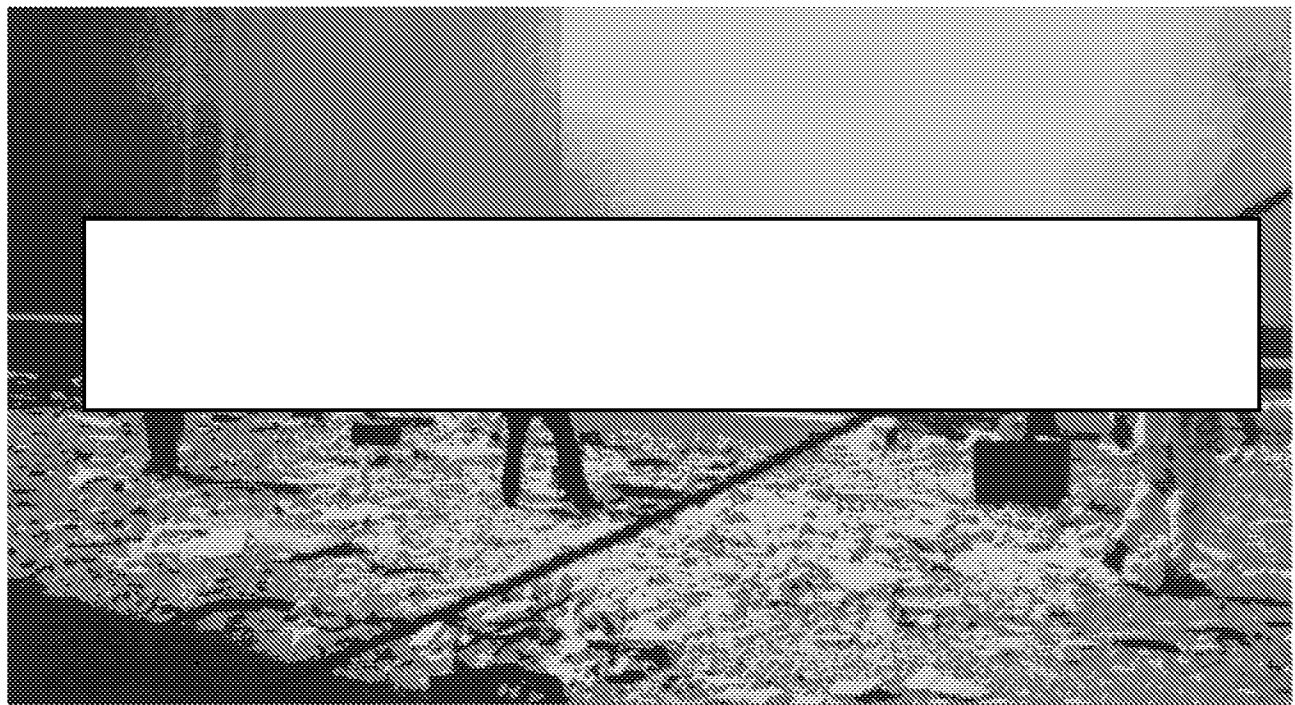
On September 16, the Albany ERT team, back together as a group, was sent to Ground Zero to look for aircraft parts. Any parts that other first responders previously had found had been put into a large trash container.

For the remainder of their two-week temporary duty assignment, the Albany ERT, along with members of the National Transportation Safety Board (NTSB), searched approximately 60 buildings surrounding Ground Zero looking for items of evidence. "The elevators weren't working, so we were doing a lot of stair climbing," said [redacted]

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What sticks with him most is the devastation at Ground Zero. "It was hard to comprehend the amount of destruction," he recalled. Before joining the Bureau [redacted] was a certified public accountant, so "that was the last thing that I thought I would be doing," he said.

(Continued on next page)



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On a building rooftop near Ground Zero, Albany ERT members and NTSB agents look for evidentiary items during their building searches in lower Manhattan.

## THE SPOTLIGHT - ALBANY ERT MEMBER SHARES 9/11 RESPONSE EXPERIENCES

"We were up pretty high," [redacted] said. Up on the rooftops, looking out across the area, was awful. He started saying that he had never been in a war zone, but that was what the scene before him looked like, when he realized it was a war zone—just a new kind of war. "It was a modern-day Pearl Harbor," [redacted] said.

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The rooftop view also made him wonder, "How are we ever going to do this?" Not only was there a large area to cover, but so much to look through.

"We were looking for the black boxes," he said. Although those items weren't found, [redacted] does remember the team finding IDs and a knife (not a box cutter like those said to have been used on the planes). He doesn't know what happened to those items, but doesn't think they were of evidentiary value. [redacted] remembers that one of the grid teams found a plaque that had been given to an AUSA and they returned it to him.

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At one point, the team was warned not to go into the building adjacent to where they were because it was unstable. [redacted] remembers everybody was always jumping when they heard the banging of all the trucks going by, as if something else was falling.

"It grew my faith just being down there," [redacted] said. Every day when first responders were leaving the outer perimeter of Ground Zero, people were standing outside the fence cheering for them. The yellow ribbons and pictures posted everywhere of loved ones still missing was very moving, he added.

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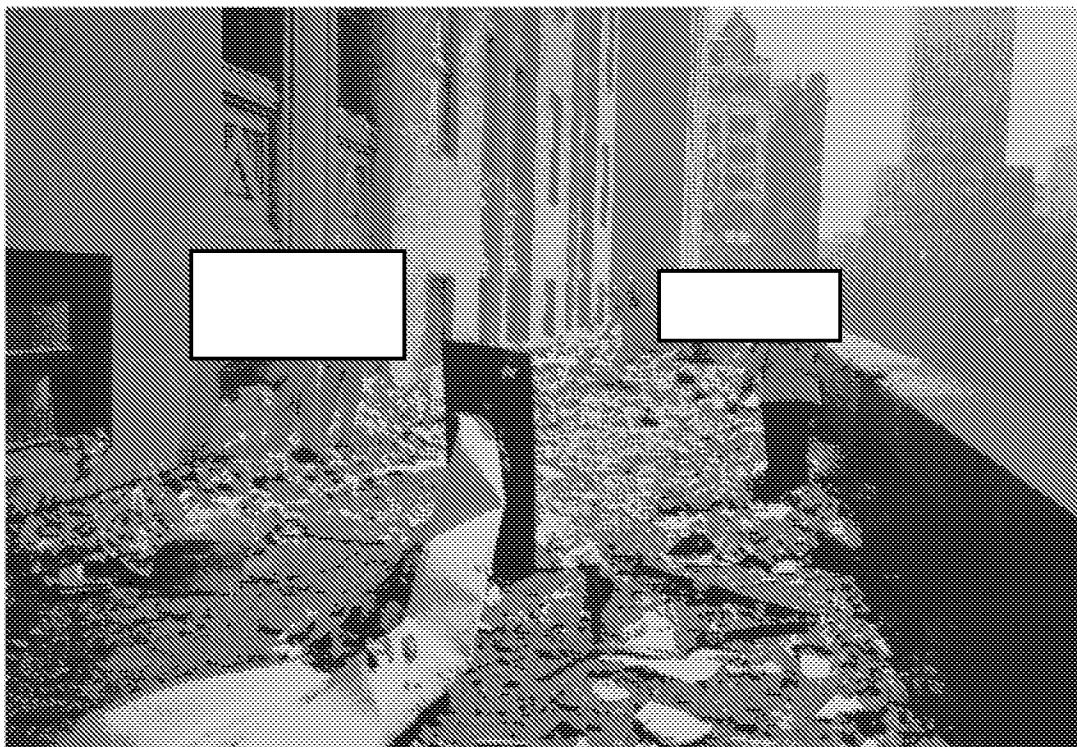
One day when the team was off duty [redacted] went uptown. "It was like nothing had happened," he recalled. People were just going about their business. "I think that's what the mayor wanted people to do. He wanted them getting on with life—to move on from this."

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Ten years later, when he hears the banging noises of a truck nearby, "it takes me back to Ground Zero." Certain odors also take him back. "Even today," he said, "I'll smell something burning, and it will remind me of that experience."

One of the lessons learned from 9/11, he said, was to get better respiratory protection for the team. "I think when we first arrived, we had dust masks," [redacted] said. Now, each member of the ERT team has a custom-fitted, half-face respirator. [redacted] and the others have an annual physical for 9/11 responders. He hasn't heard of any of his team having any health problems from their deployment. ■

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Albany ERT members comb through debris on a rooftop near Ground Zero.

## **OPA Unit Builds Communities through Dialogue**

By [redacted]

Writer

Office of Public Affairs

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**F**rom the moment two hijacked planes struck the World Trade Center on Sept. 11, 2001, change rippled throughout the world, including inside the FBI.

Some investigators who worked criminal cases shifted to work counterterrorism, new divisions were established, and tactics were revised as the FBI became an intelligence-driven, threat-based, national security and law enforcement agency. The FBI's transformation was designed to ensure that the terror of 9/11 would never happen again while continuing to combat traditional crime.

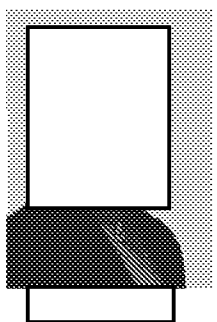
To become truly proactive, the FBI took a closer look at how it handles outside communications with the public. Existing community outreach programs were bolstered and some new programs designed to engage the public were initiated.

Ten years later, the Bureau is reaping the benefits of this change through closer ties to ethnic and minority communities which, in turn, create better partnerships with the FBI and more cooperative relationships.

**AD Michael Kortan** of the *Office of Public Affairs* recently met with the Citizens Academies from Cincinnati and Columbus during their tour of FBI Headquarters.

"Thank you for the effort you've made to be here and to participate. This is not an opportunity for us to lecture you, it's an opportunity for dialogue," he said. "We have learned a lot from the participation of citizens from all walks of life."

The Citizens Academy—a six- to eight-week program that gives business, religious, civic, and community leaders an inside look at the FBI—is just one of the outreach programs that has evolved since 9/11.



[redacted] management and program analyst, said that when she began working with *OPA's Community Outreach Unit (CRU)* in 2005, some field offices did not have Citizens Academies. Today, all 56 field offices plus CJIS and the Training Division at Quantico, offer the programs. Almost 16,000 people have graduated from Citizens Academies since its inception in 1993.

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"Because of 9/11, as an organization we had to change everything. And one of the ways the Citizens' Academy changed was the Citizens Academy participants, they're more diverse. Now we have Somali leaders, we have Arab-American Muslim leaders, African-American, Asian, Hispanic leaders that now participate in the Citizens Academy," she said. "Whereas before, the field office didn't really look to broaden...it was homogeneous."

Citizens Academy participants are nominated by FBI employees, Academy graduates, and through self-nomination. They are selected by the field office SAC and community outreach specialist.

**SSA [redacted]** CRU's unit chief, said the selection process for Citizens Academies is two-pronged. The first is broad-based and number driven. The SAC and outreach specialist will look at the demographics around the area, determine what communities exist and reach out to them as neighbors.

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The second is strategic outreach. By looking at case files, the SAC can determine from where threats are emanating and reach out to build a better relationship.

The trick, [redacted] said, is to balance the two. And even then, the process can be precarious.

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## THE SPOTLIGHT - OPA UNIT BUILDS COMMUNITIES THROUGH DIALOGUE

Imagine someone coming to America from a Third World country where police and the military cannot be trusted. Somewhere authority figures have abused their power and hurt innocent people. When those immigrants come here, they carry those memories, feelings, and developed instincts with them.

"We have to overcome that hurdle," [redacted] said.

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Since 9/11, he said the FBI has become smarter at doing that.

"Over the years, we've learned valuable lessons. We reach out to people, not necessarily through a gatekeeper or organization, but building those one-on-one relationships at the grassroots level," he said.

Gauging how well this works is difficult. But he gives the example of the successful arrest of two imams in Miami on charges of financing terrorism in Pakistan. In May, FBI agents walked into a Miami mosque with their shoes off, told Imam [redacted] in his native Pashto that he was coming with them and did not handcuff him until they showed him out to the car.

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Almost immediately afterward, the FBI notified other Muslim leaders in the Miami community, explained that the arrest was carried out with respect to Islam, and allowed them to see a copy of the indictment before the press had obtained one.

"We put our best practices into play there, whereas a few years ago, we probably would not have brought the community together to talk about this," he said. "It tampers down that rumor mill. We used to be 'No comment.' "

In areas where resistance to the FBI is particularly strong, [redacted] said she's seen the Community Relations Executive Seminar Training (CREST) program work a little better. CREST is almost a shorter version of the Citizens Academy. It's an eight- to 10-hour talk about a subject matter the FBI specializes in.

For example, if a community leader in the Hispanic community in California became concerned about young people joining gangs, the leader might request a CREST in which an expert in the FBI would talk about how to prevent young people from joining gangs, how to identify gang participation, and what to do if they think a friend or loved one might be considering joining a gang.

Sometimes the Citizens Academy and CREST work hand-in-hand.

In St. Louis, [redacted] said, the field office had a limited relationship with the Bosnian community. But a Citizens Academy alumnus knew a member of the Bosnian Chamber of Commerce and was able to broker a deal for a CREST.

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"So that helped the field office pretty much get their foot in the door and build relationships with that community," she said. "It enlightens them and gives them a better understanding of what the FBI is all about. It helps them understand that the FBI is not just about breaking down the doors and tapping your phone. So it demystifies a lot of their thoughts. ... You hear this all the time, 'It's not what I thought.' ... They become our ambassadors and they go out into the community and they help educate the community about the knowledge they received." ■

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Editor's note: [redacted] OPA, contributed to this story.



Members of the Citizens Academies from Cincinnati and Columbus pose in the courtyard at FBI Headquarters during their visit to Washington, D.C.



# Unnamed Volunteers Find Insight and Gratitude

By

*Operational Technology Division*

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The dedication of a 9/11 FBI memorial at the Washington Field Office brought back vivid memories of that day and the days that followed. Many of us in Quantico watched live television from New York and Arlington in disbelief, even as our operational units began rolling north. As with other FBI locations, disbelief, shock, and horror soon turned into resolve. Before the last of the September 11 airplanes put Shanksville, Pennsylvania and the heroic words: "Let's Roll" on the front page of every newspaper in the world—FBI Quantico was ready.

The focus of the world was on operational units deployed in New York, Washington, and Pennsylvania. But out of sight of the news cameras and the public, a vast army of dedicated FBI employees was working to support the front-line operations. Under normal circumstances, these personnel would remain in the background and never see the incident scene, but these were not normal circumstances. The FBI was confronting three huge disaster/crime scenes; two of these in urban surroundings. FBI operational personnel conducted continuous recovery operations around the clock under seemingly impossible conditions.

Many operational personnel at the Pentagon had not been off duty since September 11. New York and Pennsylvania had similar problems. A call was made for volunteers from the rank and file in Quantico. I don't know the total number who answered this call, or how many actually served. I do know that at 4:00 a.m. on September 23, 2001, a van filled with volunteers from the Engineering Research Facility (ERF) in Quantico left for the Pentagon to back up our operational personnel. These volunteers were not FBI operational employees. They were administrative and technical specialists from many backgrounds.

The sights and sounds at the Pentagon seemed like a movie set, yet our senses were pounded by the undeniable fact that the mixture of horror and heroism that lay before us was real. To our south was a small city of tents where corporations provided donated food and other services to responders. Inside the damage zone, people moved cautiously and slowly under huge sets of work lights. The entire scene had an overpowering stillness. Thin wisps of steam could be seen slowly rising and dissipating in a

night air lightly scented with the acrid smell of smoke. This contrasted sharply with a nearby office, where an undamaged desk and computer monitor were plainly visible, undisturbed by the chaos, and seemingly ready for use. The flag draped on the Pentagon reminded us that this was hallowed ground where fellow citizens had lost their lives.

We were given a crash course in HAZMAT operations on site, issued Tyvek suits, breathing masks, gloves, and boots. HAZMAT support personnel suited us up and we

moved into the "red zone." By now it was 9:00 a.m., and we could see the huge piles of rubble and debris to be searched. This would be our world for the next 12 hours as we recovered documents, aircraft parts, and classified materials. Of course, we were also searching for remains of the victims, as many were still missing.

It was hot that day—more than 90 degrees in the shade—but there was no shade in the "red zone." Humidity made the air thick and heavy to breathe. Perspiration stayed inside our masks causing bubbles with

each breath, like a scuba diver. The suits were hot and made walking or moving difficult. The rubble was spread on the ground and sprayed with water to control dust. This created a pasty mud that covered everything and raised the humidity still higher.

We worked in 40-minute intervals, punctuated by mandatory 20-minute breaks. A canopy in the "yellow zone" provided a rest area to remove our gloves and masks to take water. We could not remove the suits, but we did roll the top half down to our waists to allow for some welcome cooling. Water consumption was mandatory and monitored. This cycle of 40 minutes on and 20 minutes off continued all day. The conditions were mind numbing and the work pushed us near the breaking point. Some succumbed to heat, dehydration, and exhaustion and were ordered to nearby aid tents. At the end of the day, we were greeted at the exit tent by HAZMAT specialists, who were assigned to cut away our HAZMAT equipment. Many of us no longer had the physical strength to remove the equipment ourselves. Heat, hours of stress, and dehydration had drained us completely.

*The sights and sounds at the Pentagon seemed like a movie set, yet our senses were pounded by the undeniable fact that the mixture of horror and heroism that lay before us was real.*

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## THE SPOTLIGHT - UNNAMED VOLUNTEERS

We arrived at the Marine check point at Quantico just after 11:00 p.m. The Marine who approached advised that we would all have to exit the van for an ID check. It was then we discovered we were almost unable to move at all. As we prepared to leave, the young Marine leaned in the door of the van, scanned all of us and said, "Thank you all for what you are doing." He closed the door, banged on the side of the van twice and waved us on.

Ten years have passed since that September day. As far as I know, no lists, or records were kept to memorialize the FBI stand-in volunteers. No doubt there were many in New York and Pennsylvania as well. It was a unique honor and privilege to be asked to assist the FBI operational units who stood to meet the challenges of 9/11.

My mother-in-law put all of this in perspective for me shortly after the events described above. She held me by both shoulders, looked me square in the eye and quietly said "At a time when I needed to do something, you went where I couldn't go, did what I couldn't do, for people I wanted to help but could not reach. You represented every

American like me who wanted to serve but was not in a position to do so. To say thank you is not enough, but it is all I can do."

To my friends and fellow volunteers in the FBI, and all of those who performed selflessly following the events of September 11, 2001, and still do today, I say "thank you." In times of national crisis, we in the FBI are privileged to stand where many Americans want to stand, and to do what many would like to do, but cannot. Sometimes, we do this for them, and sometimes for each other. A simple thank you from me for what you do is not enough, but it is all I can really do. ■

*Editor's note:* [redacted] is a management and program analyst in the Forensic Audio, Video, and Image Analysis Unit in the Digital Evidence Laboratory at Quantico.

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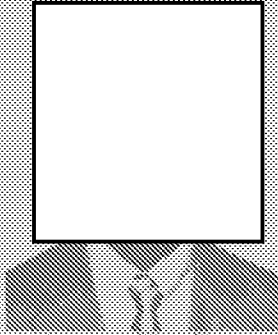


Crews work in the rubble pile in the North Lot of the Pentagon.  
(Photo courtesy of the Washington Field Office)

## Post-9/11 Employees Share Desire to Serve Their Country

By [REDACTED]  
Public Affairs Specialist  
Miami Division

The attacks on September 11, 2001, shocked us all and changed many lives. We will never forget. If you were in the FBI before the attacks, you personally witnessed the profound transformation of the Bureau. Those who came to the Bureau post-9/11 joined knowing the challenges would be great and, in many cases, not yet fully understood. These people came from a variety of backgrounds and careers. Who are they and why did they join the FBI? Here are four stories from the *Miami Division*.



On 9/11, [REDACTED] was in his final year at West Point and [REDACTED]. He and his classmates, who would be entering the U.S. Army as second lieutenants the following spring, knew they would likely see combat. During his five-year Army career, [REDACTED] deployed four times to Iraq, the last three with the elite 75th Ranger Regiment.

Leaving the Army in 2007, [REDACTED] worked some civilian jobs, including a brief partnership with his father as a defense contractor and as a sales associate for a medical device distributorship. He did not find the fulfillment he was looking for in these jobs.

"I applied to the FBI in August 2008 for a multitude of reasons, but the overarching drive behind the decision was the desire to continue hunting bad people, serving a purpose which is bigger than any one person, and following a passion of wanting to make this country better," [REDACTED] recalled. "Joining the FBI has affected me in that it has fulfilled those reasons and beyond."

He is now a special agent at *Miami Division's Palm Beach RA*.

In 2001, [REDACTED] was at the peak of her chosen career. As clinical director of a mental health organization in Maricopa County, Arizona, she oversaw the treatment of adults with serious mental illness.

"As a child, I had two interests, psychology and languages," said [REDACTED]. "My interest in the human psyche won, and I chose to study social work for my bachelor's and went on to obtain a master's degree in human relations and counseling."

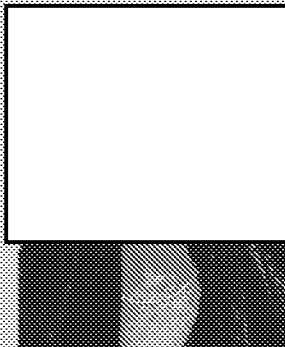
Immediately after the attacks, there was a huge demand for Arabic linguists. A Muslim-American fluent in Arabic, she applied for a contract linguist position with the Bureau in October 2001.

"I naively believed that our war on terror would be a matter of months, at the most a year," explained [REDACTED] who tried to juggle two careers. "After three years, I decided to choose the FBI because of a sense of obligation toward a country that has allowed me to grow in ways I never thought possible."

On November 4, 2005, she entered on duty with the FBI as a full-time language analyst with the *Miami Division*.

"Seeing firsthand how far our laws go to protect the rights of individuals, even those who seek to hurt us, has solidified my desire to serve and dedicate my unique skills to protect our country," [REDACTED] said.

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Ten years ago, [redacted] was attending graduate classes at American University in Washington, D.C.

"During a break between classes, I watched on TV as the planes crashed into the World Trade Center towers and realized that the safety and security I knew was over," said [redacted]

Already leaning toward a career in government, she got a great opportunity when she was selected to be a Presidential Management Fellow with the FBI.

"As a dedicated volunteer in my community and given my interest in our government, I wanted to use my experience and my love for my country and freedom to work for the premier law enforcement agency to prevent future attacks on American soil," she said. "In October 2002, I began my career with the FBI as a fellow and then a permanent employee."

[redacted] fully embraces the trust and responsibility she has within the Bureau.

"The public is only aware of what the media portrays, while an FBI employee understands the greater threats to our country," she said. "In the last decade, I have become more aware and have a greater conceptual understanding of the threats to the United States than I did on September 11."

She is now an Intelligence Analyst with *Miami Division's Palm Beach RA*.

After being named first-team All-Big East right tackle while a senior at [redacted]

[redacted] for the 2001 season. He played professional football with both the National Football League (NFL) and NFL Europe, capping his football career with the [redacted]

While playing for [redacted] the Charlotte Division gave some of the players a SWAT demonstration [redacted] was impressed.

"The agents discussed the roles and responsibilities of a FBI Special Agent," said [redacted] "Serving my country held an obvious appeal, but the personalities, character, and attitude of the agents we met was the primary reason why I submitted an application to join the FBI."

At the time [redacted] was trying to decide between going to law school and joining the FBI. Then something clicked that tied his NFL career to his desire to work for the FBI.

"The primary role of an offensive lineman is to protect the vulnerable," said [redacted] "I was excited at the prospect of working for an organization that protects and defends our great nation and brings to justice those who would rob others of their right to pursue happiness."

[redacted] a special agent assigned to *Miami's Fort Pierce RA*, looks back at his decision to join the FBI with some pride.

"My decision to join was one of my better ones," said [redacted] "I love my job, the work is great, and I was fortunate to join a great squad."

These four professionals share a common desire to be the best and serve their country. We can all be thankful that individuals of this caliber and dedication continue to choose the FBI as an organization of purpose and excellence. ■

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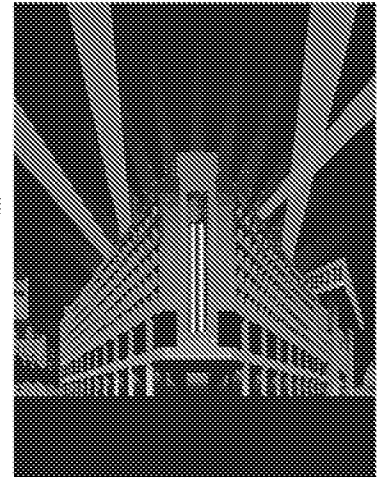
# 2011 Director's Awards Honor Excellence across the Bureau

On a warm summer afternoon in historic D.A.R. Constitution Hall, FBI Director Robert S. Mueller, III, presented the 2011 Director's Awards for Excellence to 163 men and women of the FBI and partner agencies whose exceptional work "stands out among the many examples of dedicated public service we see every day in the FBI," he said. "These awards of excellence are among the highest achievements an employee can earn."

Human Resources Division AD David G. Bennett served as master of ceremonies, and told the capacity crowd of honorees, family members, and coworkers how the recipients were selected. He welcomed the honorees' families, saying, "You have played a large part in the success of these individuals, and you are certainly part of the reason we are all here today."

This year's event had 23 categories. As recipients came on stage to receive their beautifully crafted crystal awards, a short video explained why they received the honor.

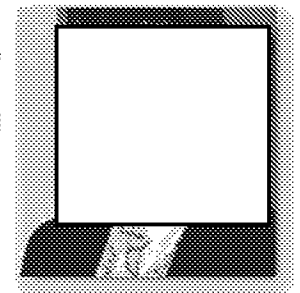
Here is the complete list of awards and recipients:



## EXCELLENCE IN LEADERSHIP

*This award honors an employee, regardless of grade level, who has consistently demonstrated the 4Cs of the FBI Leadership Doctrine: Character, Courage, Competence, and Collaboration. This is the first year this award has been presented.*

The 2011 award was presented to SSA [redacted] of the *International Operations Division (IOD)*. He provided outstanding leadership and unwavering, selfless commitment to the FBI mission in Iraq and Afghanistan. At a time when the rapid commitment of many FBI resources and a bifurcated command structure contributed to a fragmented mission, SSA [redacted] created the IOD International Fusion Cell (IFC). He conducted comprehensive assessments of FBI operations for both combat theaters and designed and launched the IFC as a multi-agency, IOD-led entity fulfilling the Director's intent for a streamlined, single focal point for all FBI operations in Afghanistan and Iraq.

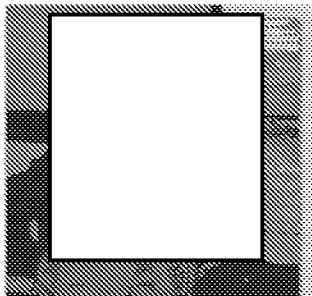


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## EXCELLENCE IN INVESTIGATION

*This award honors an employee who has made significant contributions to an investigation and demonstrated extraordinary competence in complicated, long-term, and/or sophisticated cases.*



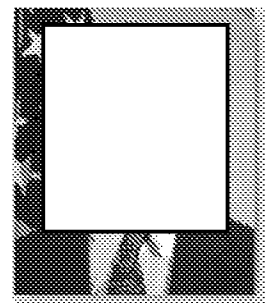
The 2011 award recipient was SA [redacted] of the *San Juan Division*. She demonstrated outstanding leadership and organizational skills and an extraordinary ability to develop, plan, and manage a significant health care fraud investigation in the San Juan Division. The case involved a multi-million dollar loss to AFLAC, a private insurance company. The investigation included the execution of nine search warrants, the review of more than 150,000 evidentiary documents, and the coordination of more than 180 special agents and task force officers to locate, identify, and interview more than 660 subjects. This resulted in a record indictment of 640 people in the District of Puerto Rico, thanks to SA [redacted] leadership and the work of the San Juan Division and nine other FBI divisions.

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## EXCELLENCE IN INVESTIGATIVE SUPPORT

*This award honors an employee who has demonstrated exceptional motivation, initiative, and performance in support of investigative efforts and/or overcome unique situations.*

The 2011 award was presented to SSA [redacted] of the *Detroit Division*. As the Legat Islamabad, he coordinated the Pakistan-based investigation of the New York Times Square international terrorism investigation. In May 2010, Faisal Shahzad attempted to detonate a bomb in Times Square. SSA [redacted] successfully directed the extremely complex and fast-paced investigation in Pakistan, which involved more than 10 Pakistan-based co-conspirators. His relationships with Pakistani law enforcement and intelligence organizations enabled the investigation to progress quickly and be seamlessly coordinated. Additionally, SSA [redacted] enhanced relationships with Pakistani law enforcement and intelligence organizations have fostered greater overall information sharing that has benefitted other FBI investigations.



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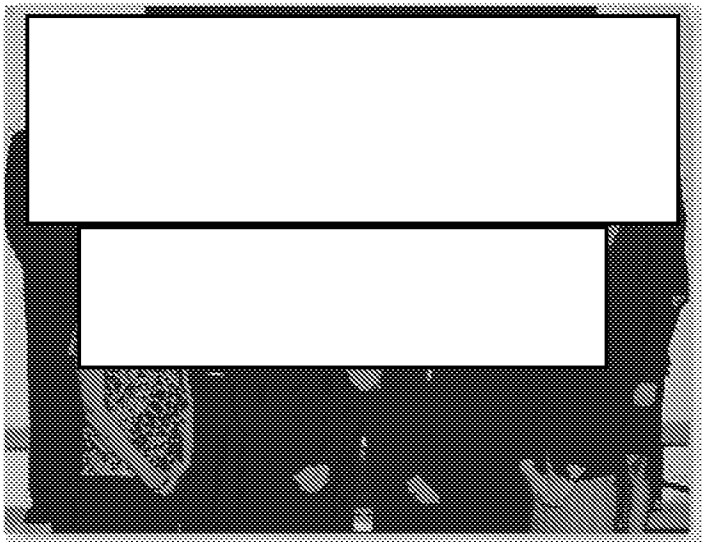
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### EXCELLENCE IN INTELLIGENCE ANALYSIS

*This award honors those who have made contributions in an intelligence analysis capacity that result in significant improvements or innovations.*

The 2011 award was presented to a team of analysts who played a crucial role in forming the Yemen Fusion Cell, the FBI's first threat-centric fusion cell. Collectively, they developed innovative, strategic, and tactical analytical products and presented executive briefings to identify the imminent threats to the United States posed by al Qaeda in the Arabian Peninsula (AQAP). They customized the design and content of each analytical product for each audience, including the White House, FBI senior executive management, and FBI field offices. The team, along with their counterparts in the Counterterrorism Division and the field, identified more than 600 new subjects and allowed the FBI to prioritize its resources for the most critical AQAP cases. This work helped disrupt AQAP plots and led to the arrests of individuals overseas. Those receiving the award were: SSA [redacted]



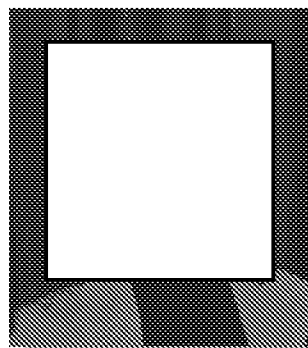
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[redacted] Counterterrorism Division (CTD); Supervisory Intelligence Analyst [redacted] Directorates of Intelligence (DI); DI Intelligence Analysts [redacted]

[redacted] CTD Intelligence Analysts [redacted] Management and Program Analysts (MAPAs [redacted] Cyber Division; and Staff Operations Specialist [redacted] CTD. [redacted] is not pictured.)

### EXCELLENCE IN SUPPORT OF THE INTEGRITY AND COMPLIANCE PROGRAM

*This award honors an employee who has made a significant contribution, either through personal action or leadership, to FBI compliance efforts while accomplishing mission objectives.*



The 2011 award recipient was Unit Chief (UC) [redacted] of the Human Resources Division. Immediately upon reporting to the Employee Relations Unit (ERU) in June 2010, UC [redacted] spearheaded the unit's transformation on a solid foundation of integrity, compliance, and ethics to restore faith in the Performance Appraisal System. With ERU's oversight of highly sensitive matters—including terminations, demotions, and reassignments—UC [redacted] ensured the unit's highest priority was fundamental fairness, consistency, timely due process, and standardization of policies and procedures. Among her accomplishments, she overhauled the Performance Appraisal System Policy Implementation Guide; delivered much-needed training to ERU customers; and recruited objective, critical-thinking professional staff. Throughout her tenure, UC [redacted] has struck the proper balance between safeguarding all procedural and substantive employee rights and fully representing the best interests of the FBI and U.S. taxpayers.

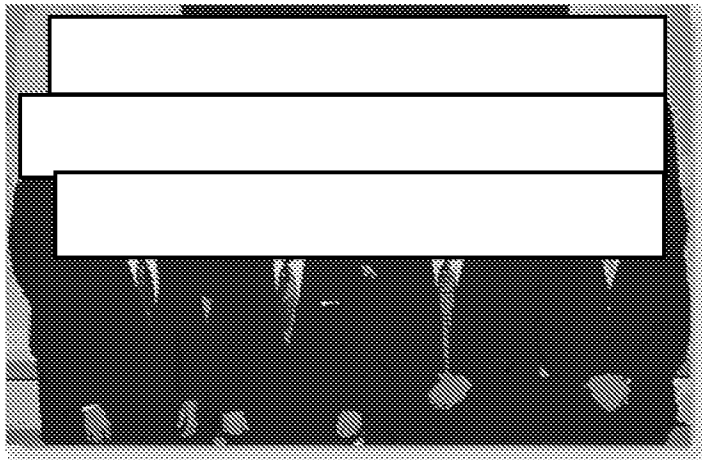
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**DISTINGUISHED SERVICE TO THE LAW ENFORCEMENT COMMUNITY**

*This award honors those who have contributed to better relations among law enforcement and/or governmental agencies.*

The Major Crimes Task Force (MCTF) in Afghanistan received the 2011 award. The MCTF--Afghanistan exemplified unparalleled cooperation in international law enforcement. In one year, the MCTF grew from only a concept into the largest FBI task force, fully operational and successfully combating the most serious of crimes in a high-threat, austere environment. The task force's success is due to the leadership, training, and mentoring provided by its FBI members to its partner agencies and exemplary work through two Presidential Investigative Commissions and mediation of interagency disputes and conflicts. Among its major accomplishments are 175 fully vetted members; 246 cases opened, including 76 corruption, 116 kidnapping, and 54 organized crime investigations; 34 hostages released or recovered alive; 162 arrests and 10 major convictions; and more than 2,200 hours of completed training. MCTF members receiving the award were: SSAs



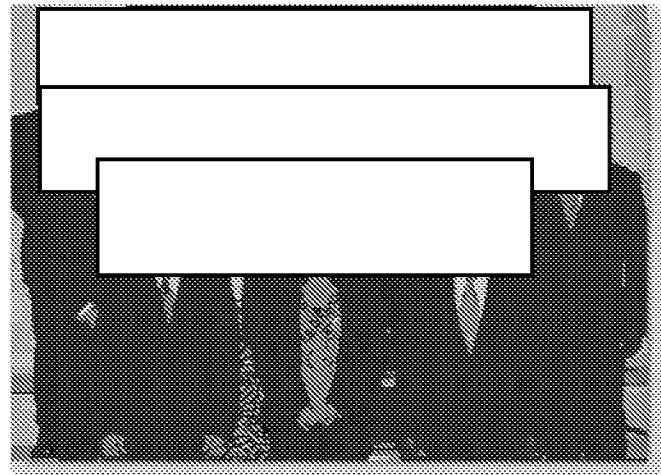
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[redacted] Tampa; [redacted] Miami; [redacted] CTD; [redacted] New York; and [redacted] JOD; SAs [redacted] Tampa; [redacted] Buffalo; [redacted] Salt Lake City; [redacted] Atlanta; [redacted] New York; [redacted] Miami; [redacted] Newark; and [redacted] Charlotte; and Intelligence Analysts [redacted] CTD; and [redacted] National Security Branch. [redacted] is not pictured.)

**OUTSTANDING INFORMATION MANAGEMENT**

*This award honors those who develop techniques that significantly contribute to the law enforcement mission or resolve a case of major importance.*

The 2011 award was presented to the Next Generation Workstation (NGW) team from the *Information and Technology Branch (ITB)*. The NGW initiative required extraordinary teamwork, speed, negotiation, ingenuity, and long hours to put modern IT tools in the hands of FBI employees and significantly enhance their ability to carry out operational and administrative tasks, communication, and collaboration. In addition to SharePoint Teamsites, the NGW Initiative gave employees three key NGW capabilities—Live Meeting, desktop video teleconferencing, and My Sites. These new capabilities are expected to save the FBI millions of dollars by reducing the need for travel and significantly enhancing FBI employees' ability to find and share expertise. The initiative has helped eliminate more than 4.7 million security vulnerabilities on FBI Net and 3.7 million on UNet. The project also was recognized by *InformationWeek* magazine with its 2010 Government IT Innovators Award. Members of the team receiving the award were: Supervisory Information Technology Specialists



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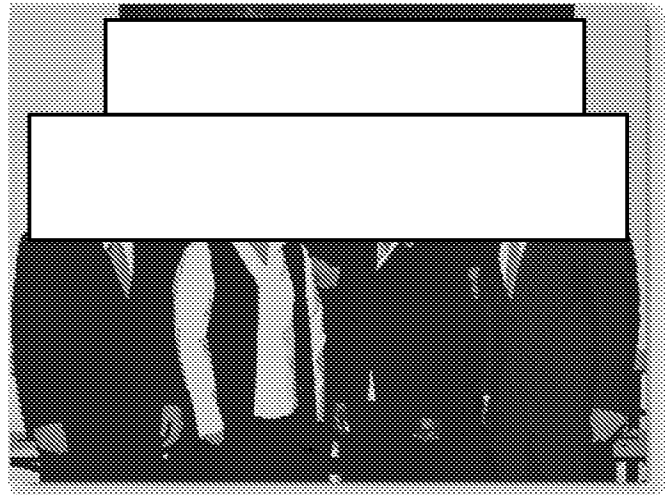
[redacted] Information Technology Services Division (ITSD); Chief Marketing Officer [redacted] ITB; Supervisory MAPA [redacted] ITB; retired Supervisory Budget Analyst [redacted] Finance Division; Information Technology Specialists [redacted] ITSD; [redacted] Information Technology Engineering Division (ITED); [redacted] Information Technology Management Division (ITMD); [redacted] ITSD; [redacted] ITSD; [redacted] ITSD; and [redacted] ITED; MAPAs [redacted] Director's Office; and [redacted] ITSD; and Computer Scientist [redacted] ITED. [redacted] and [redacted] are not pictured.)

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## OUTSTANDING TECHNICAL ADVANCEMENT

*This award honors developers of technical services that significantly contribute to the mission of the law enforcement community or resolve a case of major importance.*

The Binary Analysis, Characterization, and Storage System team received the 2011 award. The team demonstrated exceptional creativity and initiative in creating an enterprise-wide system that automates the analysis of malicious software, or malware. The system is capable of streamlining nearly 80 percent of the FBI's malware reverse engineering requirements. These analyses, which previously required weeks or months of painstaking effort by highly skilled reverse engineers, can now be completed in one or two days. In some cases, the analysis can be completed in just hours. This automation results in quicker turnaround of actionable information to investigators. The system was successfully piloted in December 2010 and rolled out to all divisions in March 2011. The system continues to ingest unique malware binaries collected from FBI cases, the private sector, and academic resources. Receiving the award were SSAs [redacted] Operational Technology Division (OTD); and [redacted] Cyber, Assistant Legal Attaché [redacted] San Diego OTD ITS Program Managers [redacted] and MAPA [redacted] Resource Planning Office.

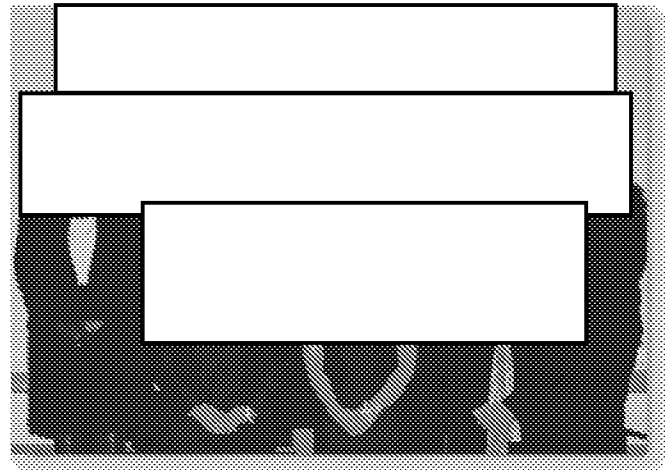


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## OUTSTANDING SCIENTIFIC ADVANCEMENT

*This award honors those whose scientific development significantly contributes to the law enforcement mission or helps resolve a major case.*

The 2011 award was presented to the Federal DNA Database team from the Laboratory Division. This team helped eliminate a backlog of more than 312,000 DNA samples, which had resulted from unfunded legislative expansions of the DNA offender/arrestee collection laws. Through creative foresight, self-initiative, and unwavering commitment to the mission, this team developed and launched an automated, high-throughput DNA processing system that analyzed more than 60,000 samples per month—a production level unseen in any DNA laboratory in the world. The strategy proved effective in not only eliminating the 12-month backlog in the offender database, but also kept pace with new submissions and improved unit efficiency. The processing demonstrated more than 2,000 associations of offenders to crime scenes and provided investigative leads to law enforcement agencies across the nation. These employees demonstrated the true meaning of teamwork, personal sacrifice, and commitment to the FBI mission: Supervisory Biologists [redacted] Supervisory Physical Scientist [redacted] Supervisory MAPA [redacted] Lead Biologist [redacted] Biologists [redacted] Biologist and Forensic Examiners [redacted] and MAPAs [redacted] (is not pictured)



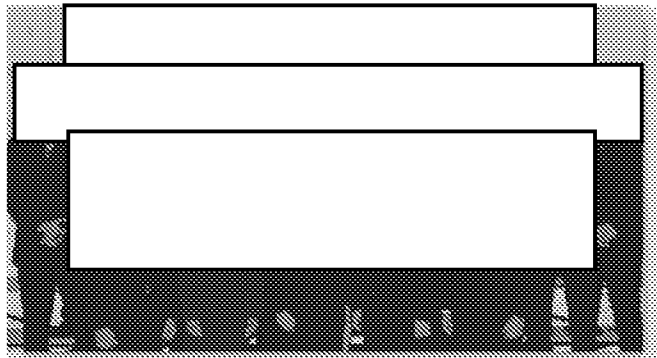
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OUTSTANDING CRIMINAL INVESTIGATION

This award honors those employees involved in a significant criminal investigation who have demonstrated extraordinary ingenuity, initiative, and competence in overcoming serious obstacles and achieving results.

The 2011 award was presented to the [redacted] team, which targeted systemic law enforcement corruption in the local and state government agencies of Puerto Rico. The illegal activities included protecting drug traffickers and their illegal drug shipments and carrying out illegal search and seizure operations to steal illegal drugs and weapons for later resale. This investigation made extensive use of confidential human sources and undercover operatives. In 27 months, the investigative team captured 134 corrupt transactions and arrested and indicted 133 subjects, 89 of which were law enforcement officers from multiple Puerto Rican agencies. The arrest operation involved more than 700 special agents and professional staff from 50 field offices and 13 headquarters units, including 65 SWAT and Hostage Rescue Team groups. In the history of the FBI, [redacted]



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[redacted] is the largest tactical deployment for a one-day arrest operation and is the largest law enforcement corruption investigation of sworn officers. Receiving the award were San Juan Division employees: Assistant Special Agent in Charge [redacted] SSA [redacted] SAs [redacted] SA [redacted] Miami; SA [redacted] Atlanta; Assistant U.S. Attorneys [redacted] Lieutenant [redacted] of the Police of Puerto Rico; and SA [redacted] of the Puerto Rico Bureau of Special Investigations.

OUTSTANDING COUNTERINTELLIGENCE INVESTIGATION

This award honors those involved in a significant counterintelligence investigation who have demonstrated extraordinary ingenuity, initiative, and competence in overcoming serious obstacles and achieving results.

The 2011 award was presented to the team working the Russian illegals investigation. In June 2010, the FBI coordinated the arrests of 11 individuals, including 10 Russian Foreign Intelligence Service (SVR) illegals. This action was the culmination of a multi-year, complex investigation and [redacted] into a network of illegals dispatched to the United States from SVR Center to conduct overseas spy operations. Ten subjects pled guilty in the Southern District of New York and another illegal, who was employed by Microsoft in Seattle, was deported. After pleading guilty, the illegals were transported via a [redacted] FBI charter flight to Austria, where a spy swap occurred for Russian prisoners. This is the largest case in U.S. history using [redacted] for prosecution and sets forth a specific deterrent for the SVR and a general deterrent for our adversaries. Receiving the award were:



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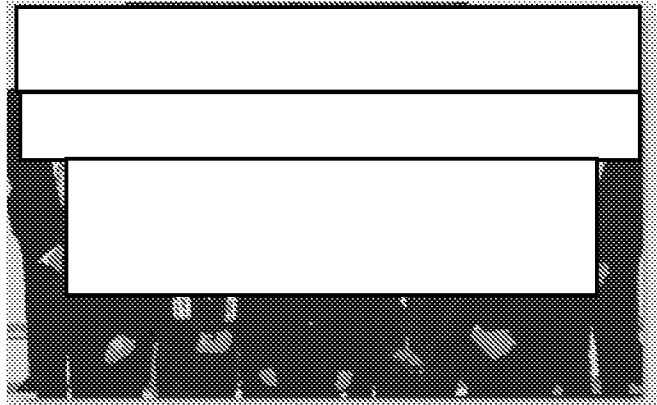
SSAs [redacted] New York; [redacted] Counterintelligence (CI) [redacted] New York; and [redacted] CI, SAs [redacted] Columbia; [redacted] Seattle; [redacted] New York; [redacted] New York; [redacted] Boston; [redacted] Washington; and [redacted] Washington; retired Intelligence Analyst [redacted] Assistant General Counsels [redacted] Office of the General Counsel (OGC); and [redacted] OGC, Deputy Unit Chief [redacted] DOJ; Assistant U.S. Attorney [redacted] and Trial Attorney [redacted] DOJ. (Not pictured are [redacted])

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### OUTSTANDING COUNTERTERRORISM INVESTIGATION

*This award honors those involved in a significant counterterrorism investigation who have demonstrated extraordinary ingenuity, initiative, and competence in overcoming serious obstacles and achieving results.*

The [redacted] team received the 2011 award. This case demonstrated the FBI's ability to quickly and accurately assess and prioritize intelligence, and rapidly deploy a wide spectrum of investigative resources to identify, investigate, and neutralize a terrorist threat. The investigation resulted in the disruption of a terrorist plot to attack a Danish newspaper; a guilty plea by [redacted] to 12 terrorism counts, including the murders of six Americans in the 2008 Mumbai attacks; and the acquisition of valuable intelligence on the activities of Pakistan-based terrorist groups. The case involved Chicago's Counterterrorism and Intelligence resources, along with agents and analysts from the Counterterrorism Division, International Terrorism Operations, and the Counterterrorism Analytic Section. The team also was assisted by technical, analytic, language services, and surveillance staff from across the FBI. Only through such an immediate and exhaustive initial response was the FBI able to acquire, analyze, and act on intelligence in time to disrupt these terrorist threats. Receiving the award were: Chicago SSAs



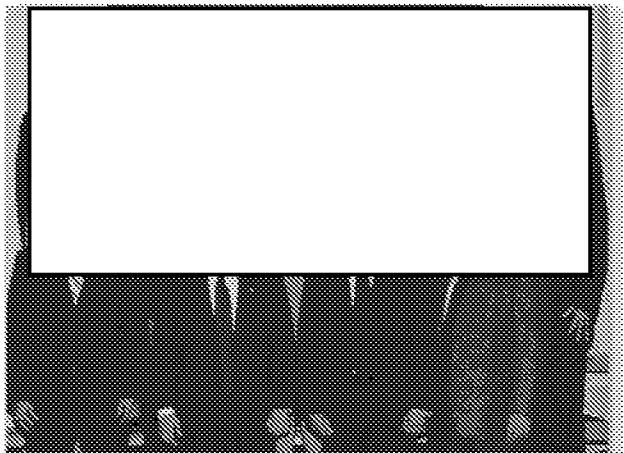
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[redacted] SSA [redacted] CTD; and SSA [redacted] Washington; Chicago SAs [redacted] SA [redacted] Washington; Intelligence Analysts [redacted] Chicago; and [redacted] CTD; and Assistant U.S. Attorneys [redacted] is not pictured.)

### OUTSTANDING CYBER INVESTIGATION

*This award honors those involved in a significant cyber investigation who have demonstrated extraordinary ingenuity, initiative, and competence in overcoming serious obstacles and achieving results.*

The [redacted] team received the 2011 award. This team demonstrated exemplary leadership and outstanding performance in an innovative and highly successful investigation into the prolific cyber criminal enterprise attacking the Automated Clearing House credit and debit financial system across the globe. The team coordinated efforts with 56 field offices, 10 Legats, and seven foreign law enforcement agencies; introduced innovative responses and techniques for victim mitigation; and produced a variety of unique intelligence products, several of which successfully assisted in the prevention of corporate bank account takeovers. Key international law enforcement partners eagerly joined forces with the FBI following the team's exceptional leadership and direction to combat the international cyber criminal enterprise and its extensive activities. The team's efforts resulted in a simultaneous joint international takedown with four key international law enforcement partners, eliminating the criminal enterprise. Receiving the award were: SSAs [redacted] Birmingham; [redacted] Cyber; [redacted] Cyber; [redacted] Cyber; [redacted] Detroit; [redacted] Omaha; [redacted] Legat Bucharest; [redacted] New York; and Legat Attaché [redacted] Legat Kyiv; Assistant Legat Attaché [redacted] Legat Bucharest; SAs [redacted] Omaha; [redacted] Sacramento; [redacted] Oklahoma City; and [redacted] New York; IT Specialist [redacted] Omaha; and DOJ Senior Counsel [redacted] are not pictured.)



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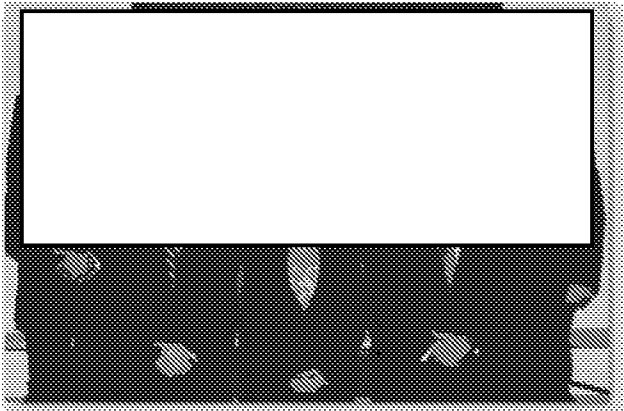
[redacted] Birmingham; [redacted] Cyber; [redacted] Cyber; [redacted] Cyber; [redacted] Detroit; [redacted] Omaha; [redacted] Legat Bucharest; [redacted] New York; and Legat Attaché [redacted] Legat Kyiv; Assistant Legat Attaché [redacted] Legat Bucharest; SAs [redacted] Omaha; [redacted] Sacramento; [redacted] Oklahoma City; and [redacted] New York; IT Specialist [redacted] Omaha; and DOJ Senior Counsel [redacted] are not pictured.)

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### EXCELLENCE IN THE HUMINT PROGRAM

*This award honors those whose exceptional leadership and innovation helped meet or exceed the HUMINT program's goals and broadened the program. This is the first year this award has been presented.*

The team that launched the Legal Kabul HUMINT Program received the 2011 award. This first-of-its-kind program significantly advanced the overarching goals of the U.S. Intelligence Community through the recruitment, vetting, and handling of confidential human sources in Afghanistan. Information from these sources advanced the safety and security of United States, Afghan, and other personnel in Afghanistan. Through members' intelligence expertise and highest levels of professionalism, Kabul HUMINT forged a cooperative and collaborative relationship with U.S. and foreign intelligence services that will be used as a blueprint for all future confidential human source initiatives in the *International Operations Division (IOD)*. Many FBI partners in Afghanistan recognized that this team's efforts provided singular intelligence insights that would not have been otherwise collected. Receiving the award were: SSAs [redacted]



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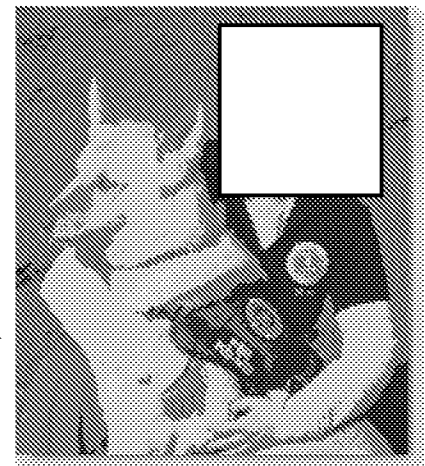
[redacted] Cincinnati, and [redacted] Charlotte; New York SAs [redacted] CTD SAs [redacted] SA [redacted] Detroit SA [redacted] Cleveland, SA [redacted] Washington; and IOD IAs [redacted] and [redacted] (Not pictured is [redacted])

### DISTINGUISHED SERVICE FOR ASSISTING VICTIMS OF CRIME

*This award honors an employee who has displayed extraordinary respect and concern in assisting victims of a federal crime and provided exceptional support during an investigation.*

The recipient of the 2011 award was Victim Specialist [redacted] of the *Memphis Division*. She demonstrated outstanding initiative, diligence, and ingenuity for creating and implementing the FBI's first and only animal-assisted therapy program for victims of crime. The K9-Victim Assistance Program has brought comfort to countless victims. The powerful impact of this program was seen when the K9 was introduced to an 8-year-old child pornography victim while she endured a sexual assault exam. The calming effect on the child impressed both doctors and the child's parent. The K9 was used in several high-profile cases, including living with a kidnapping victim and her family for a week during recovery, and spending up to 20 hours a day for nearly three weeks with the family of another kidnapping/murder victim.

[redacted] also provides training on the program in the community, presenting a positive image of the FBI.



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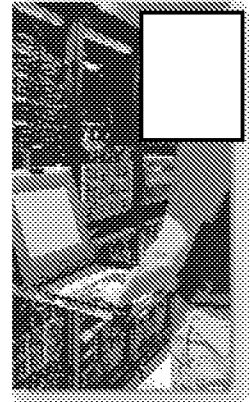
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### DISTINGUISHED SERVICE BY A PROFESSIONAL STAFF EMPLOYEE

*This award honors an employee who has demonstrated outstanding motivation, initiative, and performance in support of the FBI mission while achieving significant results.*

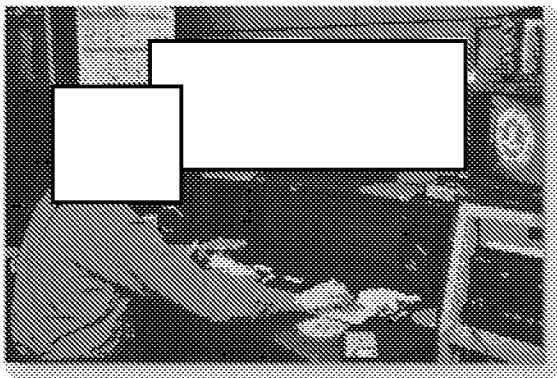
Electrical Engineer [redacted] of the *Operational Technology Division* received the 2011 award. He was recognized for his sustained exemplary performance while delivering highly technical solutions for viewing data intercepts that can be fully utilized by the most basic computer user. For eight years, [redacted] has been tirelessly dedicated to the development and life cycle of [redacted] used in countless FBI investigations. As testament to his commitment to the FBI, he immediately responds to emergency requests, system and data issues, and high priority field assistance. Beyond the FBI, [redacted] provides this critical service to other government agencies and 27 state and local agencies.



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### SUSTAINED DISTINGUISHED SERVICE

*The award for Sustained Distinguished Service honors an employee who has contributed significantly to the FBI for more than 20 years.*



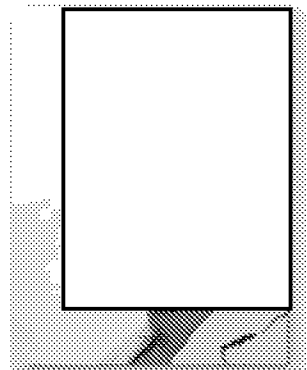
The 2011 award was presented to **Photographic Technologist** [redacted] of the *Operational Technology Division*. He entered on duty in January 1986, and currently is assigned to the Forensic Audio, Video, and Image Analysis Unit. As a photographic technologist, [redacted] does video enhancement, authenticity, and image comparison analysis. In his more than 25 years with the FBI, he has conducted thousands of video examinations and provided testimony on many high-profile cases, including CENTBOMB, OKBOMB, UNABOMB, and PENTBOMB. His work and testimony also was used in the Rodney King civil rights case, the investigation of the Daniel Pearl murder in Pakistan, and the Carlie Brucia kidnapping and murder case in Florida. In addition to examinations, he provided video support for the Bosnian/Sarajevo International War Tribunals; videotaped detonations for the Explosives, Firearms and Bomb Data Units; and presented forensic video examinations to the London Metropolitan Police Service [redacted] Sony, and [redacted]

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### DISTINGUISHED SERVICE BY A NEW EMPLOYEE

*This award honors an employee who has made significant contributions in less than five years of service with the FBI.*

SA [redacted] of the *New Orleans Division* received the 2011 award. She joined the FBI in October 2007. SA [redacted] is recognized for her outstanding performance as the primary investigator in a high-profile, Hurricane Katrina-related civil rights investigation that led to the convictions of three current and former police officers and significantly contributed to the ongoing transformation of a local law enforcement agency. The case involved the death in September 2005 of a New Orleans man who had been shot, placed in a car, and burned beyond recognition. Throughout the three-year investigation, SA [redacted] demonstrated outstanding leadership, investigative ability, and resourcefulness. She excelled in organizing complex materials into concise and comprehensible formats for presentations to division, FBI Headquarters, and DOJ executives. Throughout the case, SA [redacted] served as an outstanding role model for fellow employees and displayed an investigative maturity well beyond her tenure.



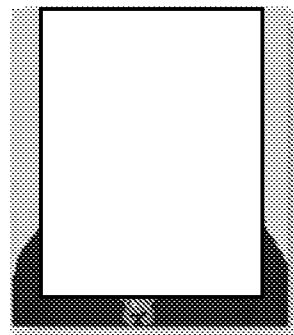
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## EQUAL EMPLOYMENT OPPORTUNITY (EEO)

*This award recognizes an employee who through leadership, training, recruitment, conciliation, or other activity has enhanced employment opportunities for women and minorities.*

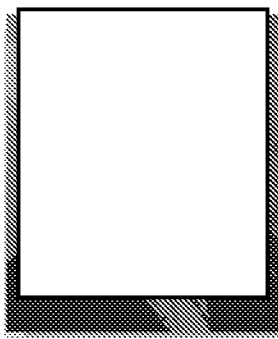
The 2011 award was presented to Paralegal Specialist [redacted] of the Salt Lake City Division. Her efforts have brought new awareness and appreciation of the EEO Program and its tenets in the Salt Lake City Division. She has worked diligently to make the EEO Program a vibrant success, celebrating every special event month, updating the division's EEO Intranet site, and submitting the first EEO postings to the division newsletter and public website [redacted]. [redacted] belief in fairness and equality extends beyond the EEO Program, working with the division's agent recruiter to hire persons with disabilities. Her efforts in recruiting under-represented groups not only serves the Bureau's cultural diversity in hiring objective, but also serves to promote positive community outreach.



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## OUTSTANDING SERVICE TO DISABLED EMPLOYEES OR BY A DISABLED EMPLOYEE

*This award honors an employee who has given outstanding service to disabled employees, or a disabled employee whose above-average performance warrants recognition.*



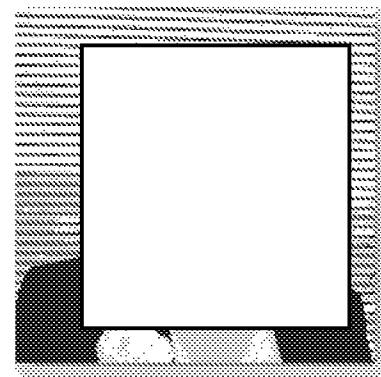
Supervisory Management and Program Analyst [redacted] of the Criminal Justice Information Services (CJIS) Division received the 2011 award. She served as the CJIS Persons with Disabilities Coordinator and the Sign Language Interpreter/Reading Specialist. Beyond CJIS, she was often called upon to assist field offices with interpreting services relating to arrests, training, applicant processing, trials, and various conferences [redacted] also fielded numerous inquiries from management about the processes for Reasonable Accommodation, Equal Employment Opportunity, and the Employee Assistance Program, providing expert guidance and ensuring appropriate adherence to all policies.

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## EXCEPTIONAL PUBLIC SERVICE

*This award honors those who have demonstrated great unselfishness and public consciousness in achieving exceptional results.*

The 2011 award was presented to SSA [redacted] of the Inspection Division. In 2009, she realized a childhood dream and began using clown arts to bring laughter and enjoyment to children, families, and senior citizens across the Washington, DC area. She created several clown characters, including a cop named Officer Gooden, who has performed at numerous local police functions aimed at improving community relations. Officer Gooden also appeared at a charity auction to help raise funds for a community center and skate park in memory of a bullied child who died. Her characters Cheezer and Miss Tickle have brought joy to those suffering from life-threatening illnesses and helped raise awareness for victims of child abuse. SSA [redacted] public service and dedication to this endeavor has enriched the lives of countless individuals, especially children.

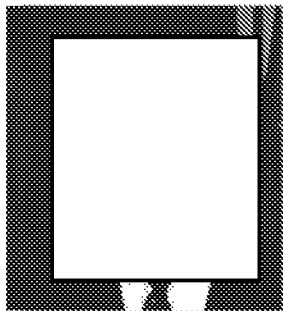


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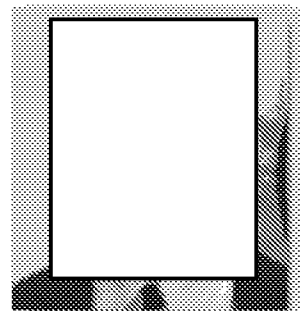
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## THE THOMAS E. DUHADWAY HUMANITARIAN AWARD

*This award honors an FBI employee who best exemplifies former Assistant Director DuHadway's constant, unqualified willingness to help others through personal crises with no expectations of personal gain or recognition.*



SSA [redacted] and SSA [redacted] of the Houston Division received the 2011 award. When the [redacted] was diagnosed in 2001 with neuroblastoma, a rare form of cancer, SA [redacted] organized a charity golf tournament to raise money for her costly treatment. Although she succumbed to the illness, SA [redacted] continued the tournament, called the Houston G-Man Classic in Memory of Claire Crigger. The tournament's new purpose is to raise money for research to find a cure for neuroblastoma. In 2005, when SA [redacted] left Houston, SSA [redacted] began managing the tournament, which is now in its 10th year and has doubled in participation each

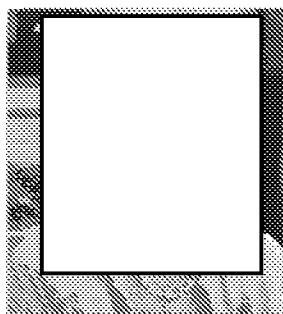


year. The event is now considered one of Houston's premier charity golf tournaments and has raised more than \$175,000 for research at Texas Children's Hospital in Houston. The tournament is the principal source of funding for neuroblastoma research at the hospital.

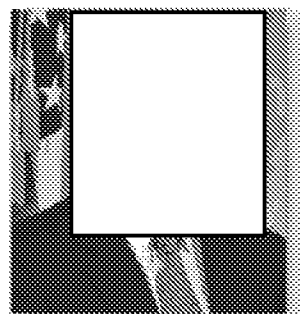
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## THE MANUEL J. GONZALEZ ETHICS AWARD

*This award recognizes an FBI employee who best embodies former Assistant Director Gonzalez's example of unwavering ethical standards, professional ideals, and reputation for organizational integrity.*



The 2011 award was presented to SSA [redacted] of the Denver Division and Special Assistant [redacted] of the Director's Office. In 2004, SSA [redacted] and SSA [redacted] then assigned to the Military Liaison and Detainee Unit, were apprised of a military interrogation strategy at Guantanamo Bay that involved techniques that potentially conflicted with FBI policies and procedures. When a document describing the situation reached SSA [redacted] and SSA [redacted] a decision had to be made to either notify FBI management or conceal it. Over some objections from outside the FBI, SSA [redacted] and SSA [redacted] took steps to notify FBI and DOJ executive management of the techniques used in the interrogation and



its possible adverse affects on future prosecutions and investigations and public opinion. The notification enabled FBI management to properly adhere to FBI policies and procedures with respect to these interrogations. In the 2009 review of the GITMO interrogations published by the DOJ Office of Inspector General, this instance was specifically cited as one in which FBI agents had taken action in accordance with the FBI Core Values. ■

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## **Five-Year Anniversary: Directorate Consolidated WMD Activities Spread Across Several Divisions**

Five years ago, the FBI established the *Weapons of Mass Destruction (WMD) Directorate* to centralize and coordinate all WMD-related investigative activities, intelligence analysis capabilities, and technical expertise across the Bureau. Recently, the Office of Public Affairs spoke with Dr. Vahid Majidi, who has served as assistant director of the division since it was stood up on July 28, 2006:



### **Q. Why was the directorate created?**

**Dr. Majidi:** The FBI has been in the WMD business for quite some time, more formally since 1995 when we created the first program in our Counterterrorism Division. But obviously, a lot has happened in recent years. And it became clear that our WMD response crossed operational lines with our counterintelligence, criminal investigative, and cyber programs...the response and forensics expertise in the FBI Laboratory and the render-safe capabilities of our Critical Incident Response Group. We needed a single force to coordinate all of our WMD activities. The directorate gives us that.

### **Q. What does the WMD threat look like today?**

**Dr. Majidi:** The nature of the threat hasn't changed all that much over the past decade. International terrorist groups are still determined to get their hands on various forms of WMD—chemical, biological, radiological, and nuclear. Organizations and nation states still want material and expertise for their own programs. And certain domestic groups are still trying to acquire materials needed for basic WMD applications—predominately chemical or biological in nature.

### **Q. Can you briefly explain how the WMD Directorate works?**

**Dr. Majidi:** The main focus of our WMD Directorate—and the primary focus of our overall efforts—is prevention, to keep a WMD attack from ever taking place. To make that happen, we have several closely integrated activities that pull together resources from various parts of the FBI.

Our Countermeasures and Preventions group includes a full spectrum of activities, from WMD training for domestic and international law enforcement partners...to outreach efforts to academia, industry, government, and retailers to help them spot indicators of potential WMD activity...to working with our government partners to formulate sound policies.

Investigations and Operations addresses threatened or actual use of WMD or the transfer of materials, knowledge, and technology needed to create a WMD. We also can and do collect evidence in contaminated areas, disarm hazardous devices, and provide command and control support in on-scene activities.

Finally, Intelligence and Analysis serves as the foundation of our proactive approach to threats. Our analysts sort through data to identify relevant WMD information, and our agents work to identify sources of valuable intelligence. And because we are part of the intelligence community, we share information routinely with our partners. Through it all, we have a lot of activities and capabilities in play, and I think we're making a real difference.

### **Q. Can you give us a few examples of successful WMD investigations over the past five years?**

**Dr. Majidi:** The WMD Directorate successfully managed a number of cases, including our first major counterproliferation investigation that involved two Iranian men and one Iranian-American who were charged in California with conspiring to export certain technologies from the U.S. to Iran. Other examples include a Texas man charged with possessing 62 pounds of sodium cyanide, a government contractor in Tennessee charged with trying to sell restricted U.S. Department of Energy materials and a Nevada man charged with possessing deadly ricin.

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**Q. What have we learned over the past five years?**

**Dr. Majidi:** For WMD prevention to be truly comprehensive in nature, we have to work in the international domain. In addition to our network of Legal Attaché offices located around the world, we have recently placed an FBI WMD coordinator in Legal Attaché offices in Tbilisi (Georgia) and in Singapore. (We also have WMD coordinators in every field office in the United States.) And, we have FBI WMD personnel assigned to Interpol to help that organization develop an international WMD training program like ours. We also continue to work together operationally with our foreign partners:

- For instance, several years ago, after an interdiction of highly-enriched uranium in Georgia in the former Soviet Union, the FBI was engaged in the forensic analysis of the material. And FBI personnel testified in Georgian courts on behalf of the Georgian government.
- After the poisoning of a Russian defector in London with a radioactive isotope, FBI WMD personnel shadowed London Metropolitan Police during the subsequent investigation in order to develop lessons learned to help us prepare for such a scenario in the United States.

**Q. What are the WMD Directorate's plans for the next five years?**

**Dr. Majidi:** The basic knowledge and material that goes into making WMDs is becoming more and more readily available as the information age has matured, and we're cognizant of the fact that it can be accessed by anyone anywhere in the world. That's why we will continue to maintain and enhance our global partnerships.

We will also focus even more on threats that are on the horizon. For example, we'll look at issues on the verge of development—like synthetic biology—from a preventative point of view. By collaborating with the synthetic biology community, we can articulate our safety and security concerns as they relate to WMD.

We'll also be improving our threat analysis capabilities to better spot potential WMD opportunities, potential WMD vulnerabilities, and gaps in our intelligence collection.

**Q. What can the average citizen do to assist law enforcement with the WMD threat?**

**Dr. Majidi:** Keep in mind that to be a WMD player, you only need two things: the material and the know-how. So the important thing to remember is if you see anything in a place that doesn't necessarily belong, report it. Contact your local law enforcement authorities or your local FBI joint terrorism task force. ■



## Tampa Targets Florida Sex Offenders

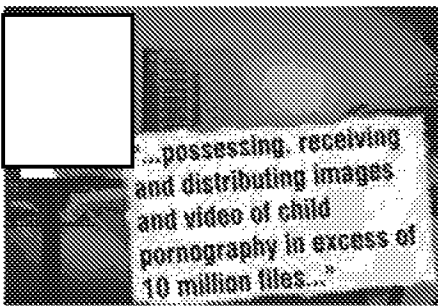
Florida's middle district has more federal sex offenders on supervised release than anywhere else in the United States. To prevent some of these predators from targeting children again, the Tampa Division's Innocent Images Task Force is trying to catch them in the act.

"The bad guys know where the kids are, and they go where the kids are," said SSA [redacted] who supervises the cyber crimes in the division, which includes all of central Florida. "The new technology that scares the heck out of me is the gaming systems that place a camera inside the house. The kids are so involved in the game, they can ask them just about any question and the kids aren't going to think twice about answering the question, and not think about the content. And that leads to the grooming process," she recently said in an interview with the Fox television affiliate in Tampa Bay.



SSA [redacted]

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Tampa Bay Fox News highlighted the [redacted] case.

The grooming process takes place when a sex offender works to win a child's trust and persuade the boy or girl to do something they would not normally do. "They basically say, 'it's okay, everybody is doing this and I want to do this with you'," [redacted] explained.

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New gaming systems hooked up to the Internet can basically punch a hole in the wall of the child's home, and anybody can crawl in if children and parents let their guard down. The task force has "every piece of technology that a kid would utilize to connect to the Internet," [redacted] said. She went on to explain that task force detectives know what to say, and more importantly, how to say it, to lure out a predator.

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The Tampa task force snared [redacted] by chatting with him online. Prosecutors say the [redacted] confessed to possessing, receiving, and distributing more than 10 million images and videos of child pornography. Investigators say he also expressed an interest in meeting a child for sex. In one exchange, an undercover detective told [redacted] that he was having sex with his 12-year-old step daughter. According to the criminal complaint, [redacted] responded that he would do *anything* to be with someone her age or younger. He pled guilty to possessing and distributing child pornography and is in the Pinellas County jail. He will be sentenced [redacted]

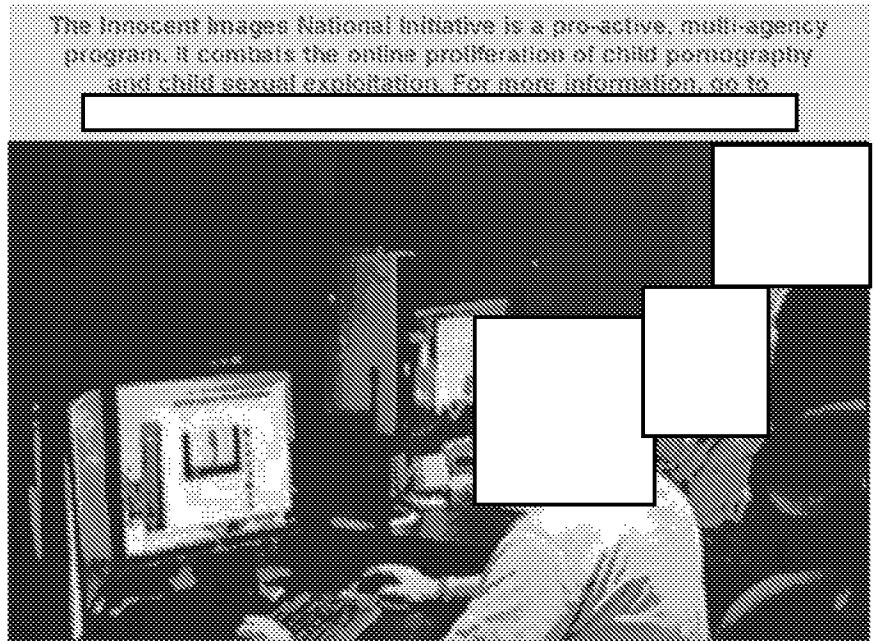
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The Innocent Images National Initiative is a pro-active, multi-agency program. It combats the online proliferation of child pornography and child sexual exploitation. For more information, go to [redacted]

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"Social networking for kids is awful, because now your kids have volunteered a whole bunch of information about themselves," [redacted] said. The [redacted] case, she added, should serve as a warning for children playing games or just trying to socialize. While the Internet has opened up the world, she reminded viewers that with each and every click "you're never more than two or three clicks away from child pornography." ■



Task Force Officer [redacted] (Largo Police Department) and SA [redacted] both work on Squad 8 Cyber for SSA [redacted] standing).



## Fat Wallet and Shirt Fiber Help Solve Murder of Pawn Shop Owner

Five years and two trials later, a cotton shirt fiber and surveillance video of a wallet stuffed with cash helped convict a [redacted] man of homicide. On [redacted] [redacted] was found guilty, for a second time, of first degree murder. [redacted] will be sentenced [redacted]. The 9th Circuit Court of Appeals overturned [redacted] first conviction in 2009 after his defense team successfully argued it was denied the opportunity to call one of its witnesses during the first trial.

b6

In April 2006, FBI Special Agents assigned to the *Salt Lake City Field Office, Glasgow, Montana Resident Agency* responded to the home of a local pawn shop owner, Richard Green, who lived on the Fort Peck Indian Reservation in northeastern Montana, was found inside his garage, lying face down in a pool of blood. An autopsy revealed Green had been beaten with a blunt object, and then repeatedly stabbed in the neck. Agents quickly discovered that Green's wallet, which usually was flush with cash and inside his front pocket, was empty and shoved in his back pocket. Surveillance video recovered from a local gas station showed Green in the hours before his death with what appeared to be a wallet full of money in his front pocket.

A search of Green's home computer showed [redacted] owed the victim a large amount of money. Other evidence also pointed to [redacted]. On the day of the murder, [redacted] had been spotted by associates with a wad of cash. When they asked about the money, [redacted] stated that he had "jacked" someone to get it. Also, a number of witnesses confirmed a knife found at the murder scene belonged to [redacted].

b6

Case agent SA [redacted] was able to develop a confidential human source [redacted] witness not only admitted to driving [redacted] to the victim's home on the day of the murder, but also described what was wearing. Testing at the FBI Laboratory confirmed a fiber from the shirt wore that day matched a fiber found on the murder victim.

b6  
b7D

Other agencies assisting the FBI in solving this case include the Fort Peck Tribal Investigators, Roosevelt County Sheriff's Office, Wolf Point Police Department, Poplar Police Department, and Valley County Sheriff's Office. ■



The pawn shop owner was found in this garage.



This knife found on the garage floor belonged to [redacted].

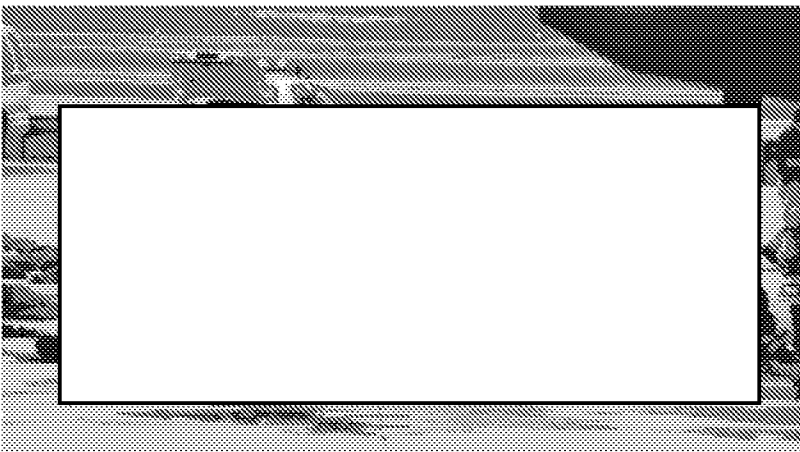
b6



**Firefighters work near the small commuter plane engulfed in flames.**



**Water is sprayed on a fire near the Boeing 757.**



**Medical personnel identify and triage the passengers.**

Twenty-two FBI volunteers took part in a full-scale trauma training drill on June 4, 2011, at John F. Kennedy International Airport, New York. They were joined by participants from multiple New York agencies to assist emergency crews from The Port Authority of New York and New Jersey Police Department and New York City Fire Department (FDNY) Emergency Medical Services in the drill. The scenario was a simulated airplane crash on the ground with a Boeing 757 jelliner on final approach to a runway and a small commuter plane waiting to take off. The two aircraft were engulfed in smoke and flames, resulting in 200 casualties requiring immediate triage.

b6

After FDNY sprayed down the burning planes, the exercise simulated the volunteer victims being "removed" from the planes and triaged nearby. Volunteers assumed a variety of pre-planned roles, from minor injuries to fatalities. Some of the "injured" volunteers were ambulatory. Those who were not ambulatory were placed on crash carts and responders simulated transporting them to area hospitals. Emergency medical technicians and paramedics put those deemed immobile on backboards for transport to local hospitals. SA [redacted] coordinated FBI personnel and Paralegal Specialist [redacted] coordinated the FBI Explorers.

b6

Other local organizations that participated included the New York Police Department, Office of Emergency Management, Transportation Security Administration, Department of Homeland Security, Department of Commerce, Federal Aviation Administration, U.S. Coast Guard, National Guard, U.S. Attorneys' Office, FBI Explorers, Boy Scouts of America, American Red Cross of Greater New York, and local religious groups.

b6

(Continued on next page)

This type of exercise, required by the Federal Aviation Administration every three years, enables emergency responders to put training into practice and respond more effectively to future incidents.

(Photos by [redacted] public affairs specialist, New York)

b6



FBI Explorer Post 2060 participants showing off their "injuries" are (left to right) [redacted] "decapitated" [redacted] and their advisor, Paralegal Specialist [redacted]

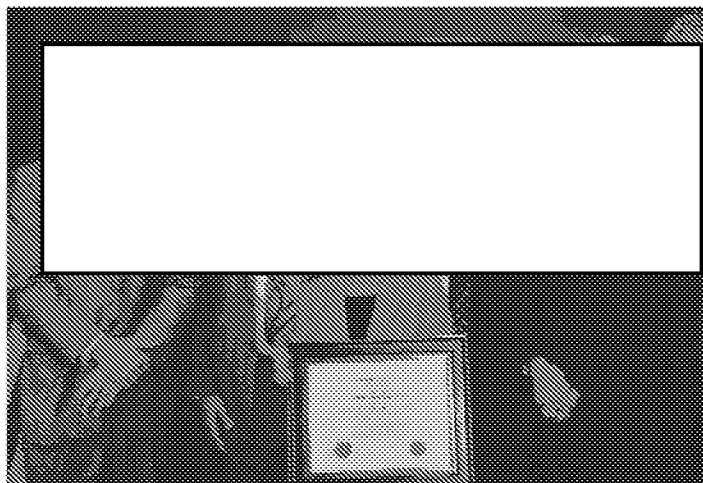
The *Kansas City Division* extended an invitation for a brown-bag roundtable to members of the media on August 12, 2011. Representatives from television, print, and radio attended the meeting. The roundtable highlighted the upcoming 10-year mark of 9/11, touching on where we were, where we are now, and where we are headed in regard to terrorism. Specifically highlighted during this meeting was the launching of the new FBI 9/11 website and the resources it offers to the media and the public.



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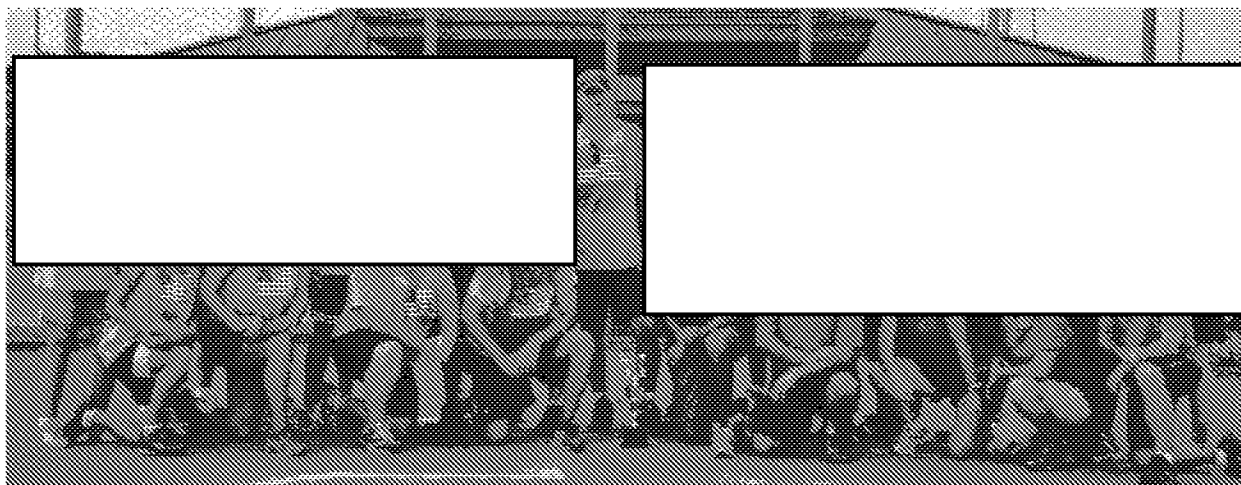
SAC Brian Truchon counts items off on his fingers as he talks to media representatives. FBI employees who took part in the media roundtable (pictured from the right along the back of the table) were SSA [redacted] SSA [redacted] ASAC [redacted] and SAC Truchon, as well as Public Affairs Specialist [redacted] (at the far end of the table).

Language Analyst [redacted] of the *Houston Translation and Analysis Center (HTAC)* was awarded the South Central Region Language Analyst of the Year (LAOY) Award. This award recognizes her outstanding contributions to the *Houston Division, Language Services Section*, and the FBI mission. Each year linguists from the eight field Foreign Language Program Regions compete for the National LAOY Award. Nominations for the award are based on sustained exceptional performance and are rated on three areas: dedication, productivity, and professionalism shown during the previous calendar year. The regional award winners are finalists in the overall competition.



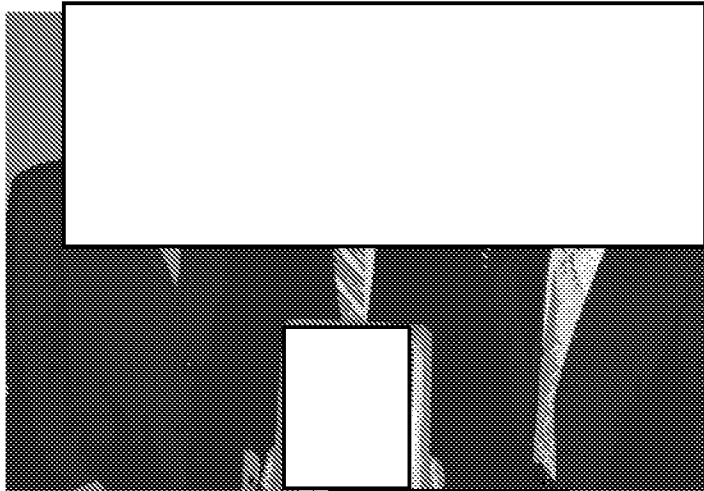
Pictured (left to right) are South Central Regional Language Program Manager [redacted] HTAC, Supervisory Foreign Language Program Coordinator [redacted] HTAC, Program Manager [redacted] and ASAC [redacted].

b6



Two valiant softball teams met on the field of battle (okay, it was a softball field) on July 14, 2011. *FBI Jackson Division* personnel (in red), led by **SAC Daniel McMullen** (center, in green), answered a challenge issued by employees of the U.S. Attorney's Office (USAO), Southern District of Mississippi. After a friendly, yet spirited, game, the USAO team emerged victorious. An October rematch is already in the works.

b6



On August 12, [redacted] of Cincinnati was honored as the 2011 Community Outreach Specialist (COS) of the Year. Office of Public Affairs AD Mike Kortan presented the award during the Cincinnati Citizens' Academy Alumni Association's visit to FBI Headquarters.

COS [redacted] entered on duty with the FBI in February 2009. During 2010, he was honored as the Community Outreach Specialist Rookie of the Year. Since receiving that award, [redacted] has enhanced his program, working to address the needs of the field office by conducting strategic outreach in both Cincinnati and the Columbus RA, where he spends two to three days each week.

Pictured are (left to right) [redacted] and Cincinnati ASAC [redacted]

[redacted] strategic approach to community outreach is a great example of the doors that effective

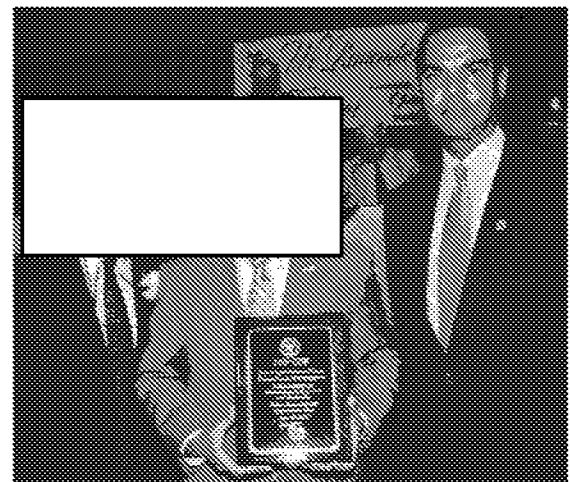
relationships can open for an office," said Community Relations Acting Unit Chief [redacted]. "Through his work, he continues to enhance public trust in the FBI."

Cincinnati is one of the very few offices that supports more than one alumni association (in both Cincinnati and Columbus). In addition to working with both alumni groups, [redacted] has continued to put together innovative outreach ideas that have resulted in a vibrant program. In 2011, he hosted Community Relations Executive Seminar Training (CREST) programs for the Young Presidents Organization and the National Air and Space Intelligence Center. The CREST programs are used as a tool for reaching out to targeted audiences on very specific topics. Earlier this year, [redacted] also worked with the U.S. Attorney's Office to give a presentation before the Quillian Foundation on radicalization awareness for the law enforcement community. He also conducts a unique Adopt-A-School program at the Global Academy in Columbus, which serves immigrant students.

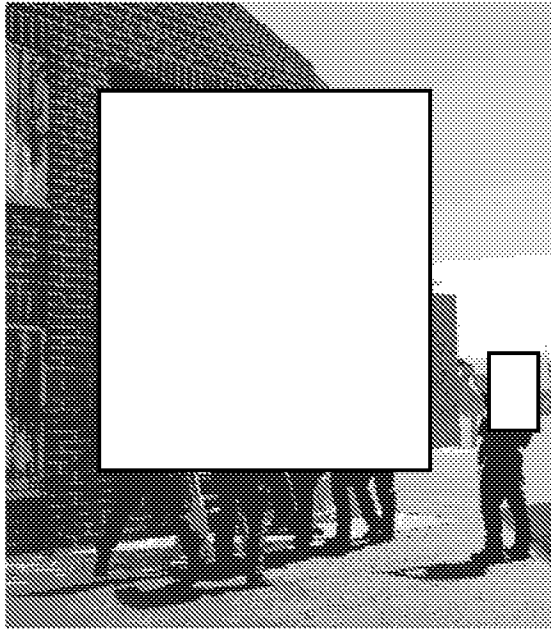
Jackson Division's SA [redacted] was a recipient of one of Mississippi's 2011 Top Cop Awards. The awards are presented each year to outstanding federal, state, and local law enforcement officers by the Mississippi Center for Police & Sheriffs. The ceremony took place May 12, 2011, during Mississippi's annual Police Memorial & Appreciation Day luncheon.

The National Association of Police Officers launched the awards program in 1994 as a means to pay tribute to those officers who serve above and beyond the call of duty. The officers are nominated for this honor by their fellow officers for outstanding service during the preceding calendar year.

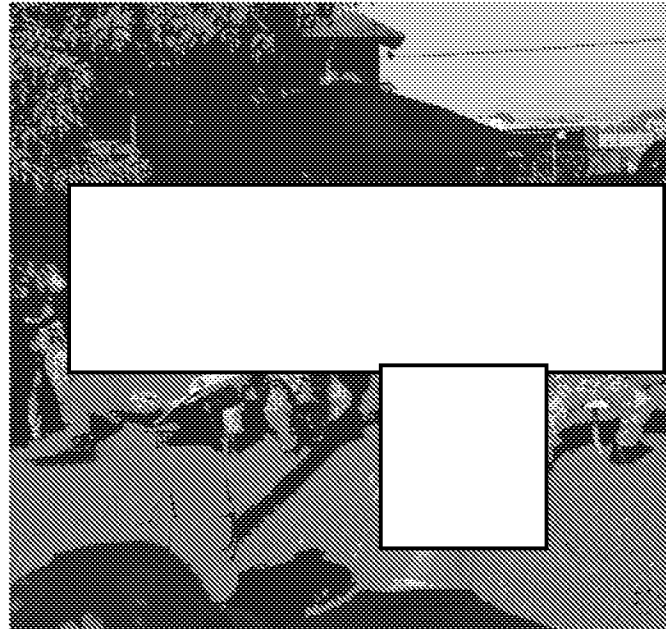
In March 2011, SA [redacted] Jackson Division's primary agent for all domestic terrorism matters, was notified of a threat to a federal judge in Mississippi. Within 24 hours of the initial notification, SA [redacted] had opened the case, conducted multiple interviews, authored a probable cause affidavit and arrest plan, presented his affidavit to a federal magistrate judge, obtained an arrest warrant, and successfully arrested the subject. According to the Headquarters program manager, this is one of the first sovereign citizen arrests in the country for 2011. The case is ongoing.



SA [redacted] holding his award, is flanked by [redacted] Board of Directors for the Mississippi Center for Police & Sheriffs (left) and Jackson SAC Daniel McMullen.



A team participates in the upper-level entry station.



Division SWAT Senior Team Leader [redacted] addresses participants prior to training.

b6

The *Sacramento* FBI SWAT team planned and hosted a regional SWAT training event June 22 and 23, 2011, for 23 area SWAT teams. The teams represented federal, state, and local tactical teams from throughout the Sacramento Valley. Approximately 300 officers attended the training during the two days. Twenty volunteers from the Citizens' Academy served as hostages and hostage takers. This is the third year the Sacramento Division has conducted the event. Sacramento conducted a similar event in April 2011 for 14 additional teams from the northern part of the division. Each team selected four events from a menu of tactical stations, which included hostage rescue in the FBI live-fire shoot house, vehicle assault, bus assault, multiple weapons course, downed-operator rescue, upper-level entry, hostage rescue techniques, and negotiation skills for operators. In addition to the team stations, separate training stations were conducted for observer/snipers and breachers. In between training exercises, teams had the opportunity to visit with 12 vendors who participated in the event.

Here's your opportunity to tell everyone about a challenging case you've worked, a funny Bureau incident, or any work-related story.

Send a brief write-up (.doc), a recording of you telling your story (.mp3), or a short video (.mp4) to *The Investigator's* Editor. Whichever format you send, also send a photo (.jpg) of yourself!

Your submission will be considered for publication in an upcoming *Investigator*.



# [redacted] Day

The Columbia Division made a wish come true for [redacted] a [redacted]-year-old boy who lives in [redacted]. He turned down a trip to Disney World to spend a day with an FBI agent.

[redacted] story is one of faith and perseverance. At the age of [redacted] was placed in foster care with [redacted]. During that same time, [redacted] began experiencing symptoms of a disease that would later be diagnosed as Duchenne muscular dystrophy. Muscular dystrophy is a group of inherited disorders that involve muscle weakness and loss of muscle tissue, which worsen over time. [redacted] form of the disease is deadly. Three years later, when he was [redacted] years old, [redacted] adopted [redacted].



SA [redacted] meet.

[redacted] attends [redacted] School. His principal, [redacted] invested a lot of his time and love to support the [redacted]. Over the course of [redacted] fourth-grade year, [redacted] watched [redacted] go from a child with a slightly awkward gate while walking, to requiring leg braces, to being in a wheelchair much of the time. [redacted] learned last year that the Make-A-Wish Foundation contacted [redacted] to grant him two wishes. [redacted] two wishes were:

1. To have his backyard leveled so he could play in it with his wheelchair.
2. To spend a day with an FBI agent.

The Make-A-Wish representative asked [redacted] if he'd rather have something more kid friendly, like a trip to Disney World, and [redacted] replied "no." [redacted] wants to be an FBI agent when he grows up. After [redacted] learned that Make-A-Wish granted [redacted] first wish of leveling his backyard, he contacted his sister, Assistant U.S. Attorney (AUSA) [redacted] for suggestions in fulfilling [redacted] second wish. AUSA [redacted] who prosecutes cases in Columbia, contacted FBI SSA [redacted] of the Columbia Division Violent Crimes Task Force. A plan to grant [redacted] wish was born when SSA [redacted] learned that the annual Youth Academy and a Boy Scout visit were scheduled for July 12, complete with bomb technicians, SWAT, and Evidence Response Team (ERT) demonstrations in the afternoon.

A day was planned that [redacted] and the Columbia Division would never forget. SA [redacted] Task Force Officer [redacted] and FBI Photographer [redacted] accompanied [redacted] throughout the day. The morning started with a visit to U.S. District Court Judge Joseph Anderson, who gave [redacted] a personal tour of his courtroom and chambers and explained the judicial process that [redacted] would be involved in once he was an FBI agent. [redacted] then visited Senator Jim DeMint's office in Columbia. He learned what responsibilities are expected of those elected to office as well as qualities that make a great citizen. [redacted] was told that the senator had the U.S. flag flown over the U.S. Capitol in [redacted] honor.



[redacted] speaks with U.S. District Judge Joseph Anderson in the judge's chambers with SA [redacted] far left).

When he arrived at the Columbia FBI office, [redacted] was officially sworn in as a Junior Special Agent by ASAC [redacted]. After receiving his junior special agent credentials and badge [redacted] met SSA [redacted] who assigned him and SA [redacted] a mock investigation complete with interviews and evidence recovery, courtesy of the Joint Terrorism Task Force. After the case was solved, [redacted] was commended for his stellar participation and assistance in the investigation.

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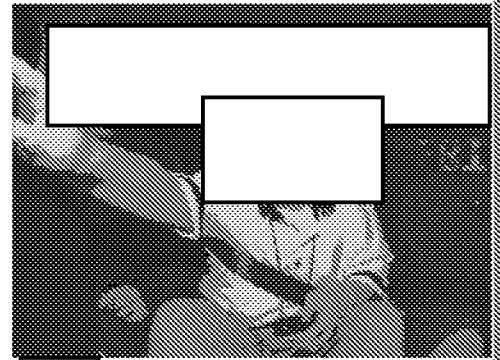
## IN THE COMMUNITY

Public Affairs Specialist [redacted] arranged for [redacted] to participate in the Youth Academy afternoon session. He was able to be involved in a "traffic stop" presentation by the SWAT team, to include a hands-on viewing of the various items and weapons the team uses. [redacted] also participated in a controlled detonation of a bomb, and received an extensive overview regarding fragments from an actual explosion by ERT.

At the end of the day [redacted] had a special graduation ceremony. He was presented with a letter and coin from Director Robert Mueller, and then participated in a secure video teleconference with the Director. The Director congratulated [redacted] for his patriotism and eagerness to join the FBI, and stressed the importance of living up to the FBI motto—Fidelity, Bravery, and Integrity. [redacted] then enjoyed a cake decorated in his honor and received a Youth Academy certificate of completion; FBI souvenirs; a copy of the *FBI, A Centennial History, 1908-2008*, autographed by SAC David A. Thomas; and a plaque commemorating his day.

[redacted] wish was granted through the combined efforts of the employees of the Columbia Division, U.S. Attorney's Office, and Senator Jim DeMint's office. "Through meeting this remarkable young man, everyone was and will always be moved by [redacted] who is deeply loved by all who have the pleasure to meet him," said SA [redacted] who coordinated the day.

The Columbia Division continues its relationship with [redacted]. Later this month, SA [redacted] and several employees will travel to his school to present him with a photo memory book of his day with the FBI. In addition, SA [redacted] and others within the division will continue a relationship with [redacted] through the FBI's mentorship program. ■



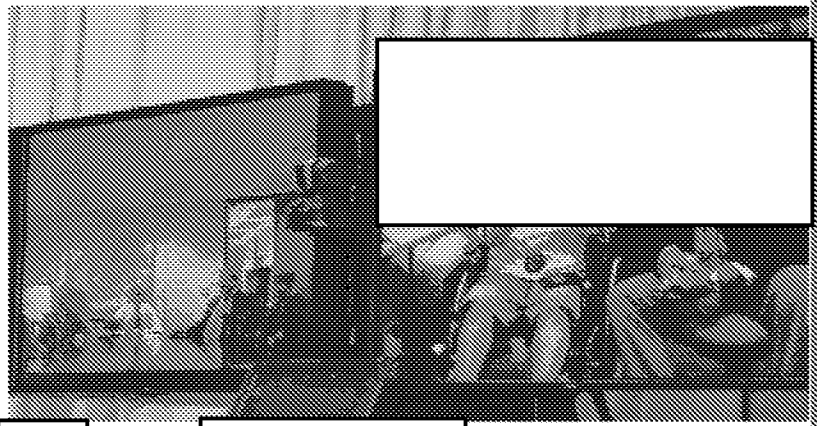
[redacted] rides with SWAT team members SA [redacted] (left) and SA [redacted]



[redacted] meets SA [redacted] his partner in the investigation.



SA [redacted] and SA [redacted] observe ERT [redacted] dust for prints.



[redacted] with ASAC [redacted] speaks to Director Robert Mueller during a secure video teleconference with Headquarters. Also pictured from Headquarters are Deputy Director Tim Murphy, Associate Deputy Director T.J. Harrington, and Deputy Chief of Staff Aaron Zebley.



**A volunteer gives encouragement, water, and cold towels to an athlete preparing for the track and field cycling power relay event.**

*Pittsburgh Field Office* employees teamed up with members of their local Citizens' Academy Alumni Association and the FBI Society of Former Special Agents in August to volunteer for the 2011 Veterans Administration/Paralyzed Veterans of America National Wheelchair Games. This is the largest annual wheelchair sports competition in the world, offering 17 different sports to veterans who use wheelchairs due to spinal cord injuries, amputations, and neurological diseases.

The games promote rehabilitation through rigorous competition in events such as basketball, rugby, softball, and hand cycling. While the games produce national and world-class champions, the events also provide opportunities for newly disabled veterans to gain sports skills and be exposed to other wheelchair athletes. More than 600 athletes participated this year, with every state and Great Britain represented.

The FBI collaborative team worked the opening ceremonies on August 1, a block party on August 3, and the track and field event on August 5. More than 20 volunteers from the team were on hand at each of the three events. In addition to supporting the Veterans Administration and Paralyzed Veterans of America, the volunteers also fostered communication and outreach teamwork between the division and the Citizens' Academy Alumni Association, and the FBI Society of Former Special Agents.



**The starter's pistol signals the start of the 200-meter cycling event. Behind the athletes, FBI and other volunteers hold signs to mark the lane numbers.**

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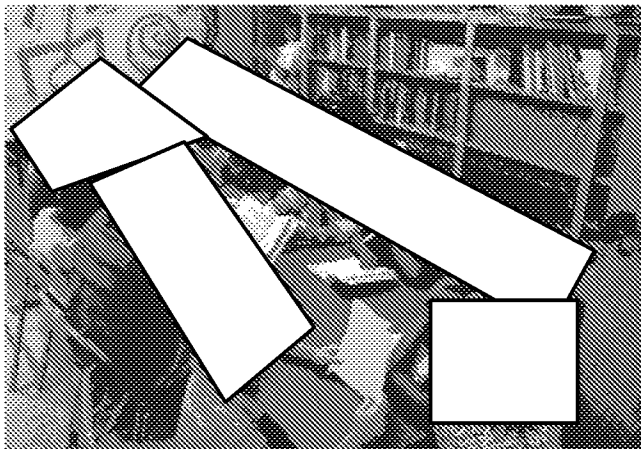
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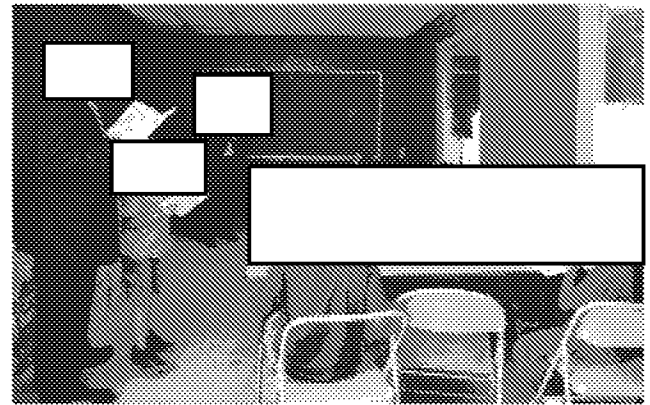
Intelligence Analyst (IA) [redacted] follows along as two girls take turns reading out loud to their group.

As a Community Outreach effort, Jackson Division volunteers participated in a four-week summer reading/mentoring program with a local Boys & Girls Club. FBI personnel visited the Boys & Girls Club in Jackson for approximately one hour every Wednesday from June 22 to July 13 for reading and mentoring sessions. About 40 rising fourth- and fifth-grade children from the inner city participated in the program. The goals of the program were to enhance reading comprehension skills, get the children involved with law enforcement, provide positive role models, and encourage reading.

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Community Outreach Specialist (COS) [redacted] reads to some of the inner-city children.



ASAC [redacted] and SA [redacted] work with a group of the children.

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Some of the children who took part in the program stand with FBI employees (back row, left to right) COS [redacted] Support Services Technician (SST) [redacted] IT Specialist [redacted] IA [redacted] ELSUR Operations Technician [redacted] SA [redacted] SST-NCIC [redacted] and SAC Daniel McMullen.

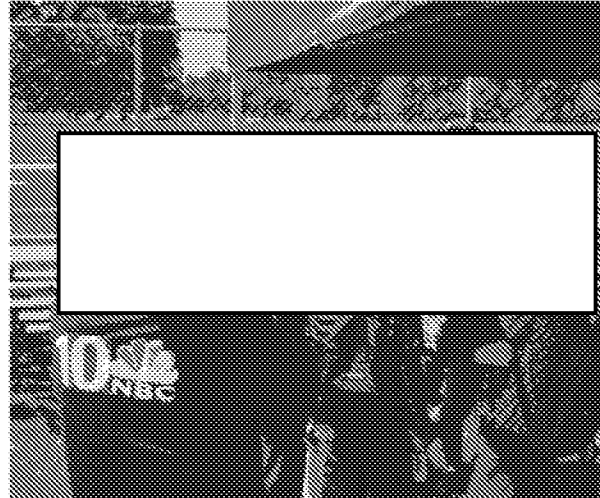
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## IN THE COMMUNITY

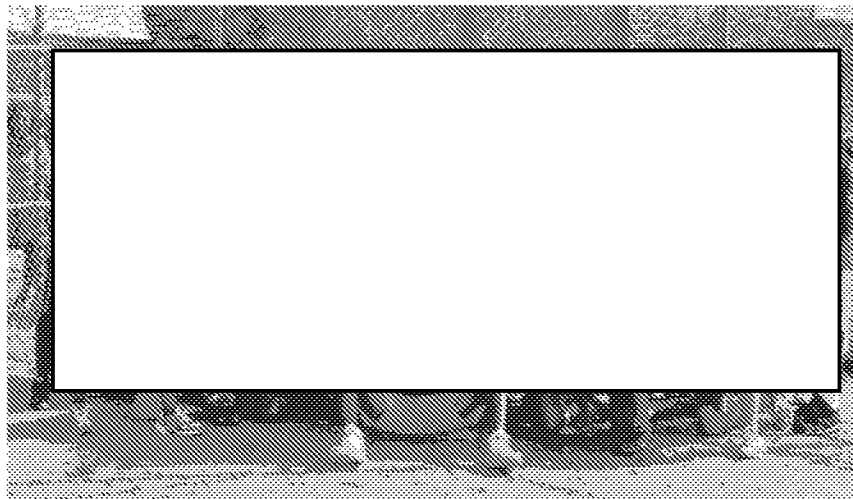
The *Philadelphia Division* participated in its fifth annual Strawberry Mansion All Star Youth Baseball League community outreach event and softball game dubbed "Step Up to the Plate to Strike Out Violence" on August 2, 2011. Specialized units in the division, including SWAT, Evidence Response Team, and Cyber, displayed specialized equipment and vehicles. The Citizen's Academy alumni and community organizations provided free book bags, school supplies, food and beverages for the children and adults who attended. Radio station Power 99 FM provided entertainment for the event, which culminated with a competitive softball game between the FBI and a team of coaches and parents from the Strawberry Mansion All Star Youth Baseball League. Going into this year's game, the FBI led the series 3-1. After a hard-fought game, the FBI fell to the baseball league team by one run in the seventh and final inning.



ERT Team Leader SA [redacted] demonstrates latent fingerprint collection techniques for some children and a news crew from NBC10 Philadelphia. Applicant recruiter SA [redacted] and Cyber Squad SSA [redacted] are seen at a display table in the background, as well as the SWAT Mine Resistant Armored Personnel vehicle.



SWAT member SA [redacted] talks with some children and NBC10 Philadelphia reporter [redacted].

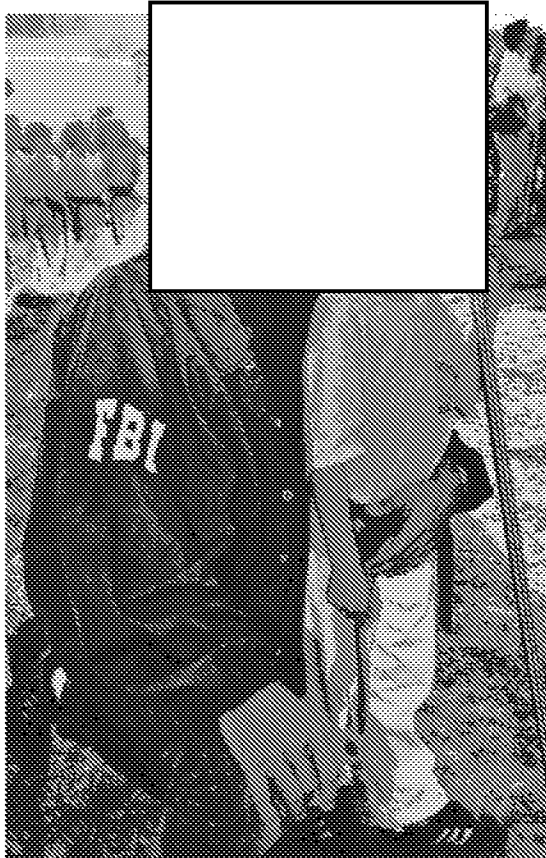


The FBI and baseball league teams pose after the game.

**IN THE COMMUNITY**

On August 2, 2011, SA [redacted] of the *New York Division* coordinated an event involving 28 agents and support staff, emergency responders, state and local government officials, and local law enforcement as part of New York's 28th Annual National Night Out Against Crime. In Staten Island, Union Square, Sunset Park, and Washington Heights, volunteers provided information and answered questions from adults and children throughout the community on FBI recruitment, public safety precautions, and identity theft. New York District Attorney Cyrus Vance, Jr., spoke to residents about the goals of the Night Out stating, "Today, we're celebrating the safe streets in Manhattan communities. What is special about National Night Out is that it's really a celebration. Together, we are sending a strong message about how partnerships between law enforcement and the community work, and we're letting criminals know they are not welcome in our neighborhoods."

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SA [redacted] worked at the New York Night Out where [redacted] and her classmates also did a karate demonstration. (Photo by [redacted] photographer)



New York State Senator Guillermo Linares (standing) poses with (left to right) Administrative Specialist [redacted] Support Services Technician [redacted] SA [redacted] and Training and Civic Liaison Specialist [redacted]

(Photo by [redacted] public affairs specialist)

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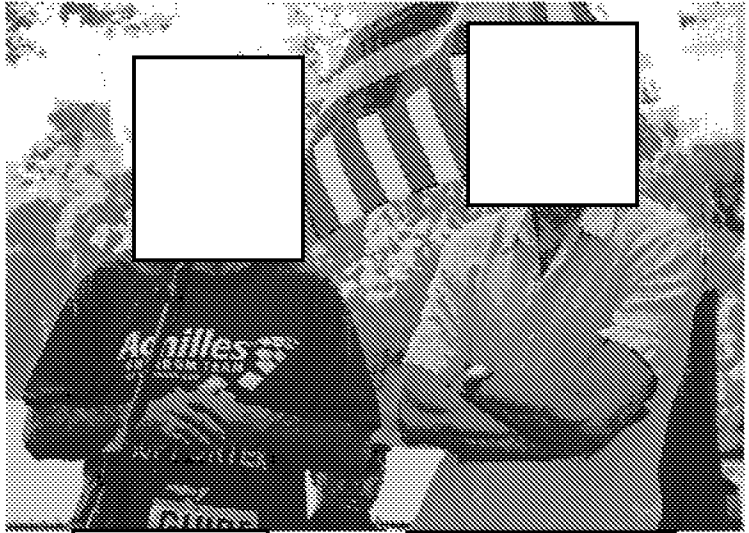


## IN THE COMMUNITY

Thirty agents and support staff from the *New York Field Office Running Team* participated for the fifth year in the Achilles International Hope and Possibility Run on June 26, 2011. The event, consisting of a five-mile loop through Central Park, drew 3,300 participants with a variety of skill, from professional runners to athletes with disabilities. The top performers for the FBI Running Team were SA [redacted] who finished in 33:23 minutes (6:55 mile pace), and [redacted] wife of SA [redacted] [redacted] who finished in 39:01 minutes (7:49 mile pace).

[redacted] and actor [redacted] spoke before the start of the race [redacted] then guided a disabled competitor. [redacted] served as starter and awards presenter for the kids' races. SA [redacted]

[redacted] and **Community Outreach Specialist** [redacted] coordinated nearly 50 volunteers from the New York Field Office and FBI Explorers Post 2060. They assisted Achilles International in providing multiple activities for participants, from music and disability awareness to an awards ceremony and free T-shirts for the kids. The run raises funds for wounded veterans.



[redacted] flanked by [redacted] spoke at the event.



The running team and volunteers from the FBI helped make the run a success.

For more news and photos  
spotlighting community activities,  
see the Office of Public Affairs'  
site.

**Deanna L. Tamm**

On July 13, 2011, Deanna L. Tamm of the Criminal Justice Information Services (CJIS) Division in Clarksburg, West Virginia, lost her battle with cancer. She was 41 years old.

Deanna began her career with CJIS's National Instant Criminal Background Check System (NICS) Section on June 11, 2006. She was a NICS legal instruments examiner and was serving as an apprentice in the NICS Program Support Unit's Enhancement, Development, Analysis, and Strategy Team. Deanna was very compassionate about her work in every aspect. She was very proud to work for and represent the FBI and the NICS Section. It was her goal to excel in everything she did, whether it was work related, personal, or helping others. Deanna was a great teacher and leader who always shared her knowledge and experiences, in an effort to help others.



The individuals who were lucky enough to call her their friend were truly blessed, as Deanna was the most caring, compassionate, and loving person to be around. She could always put a smile on your face with her quick wit and sense of humor. Whether it was her antics among her peers, her loyalty to her friends, or her dedication to her work, Deanna was one of kind and left her mark on the world.

One of Deanna's greatest passions was caring for others. She volunteered for numerous charity events. Her dedication, support, courage, positive attitude, and overall outlook on life impacted so many of our lives. Deanna will be missed, but definitely not forgotten. The world is a better place because of her.



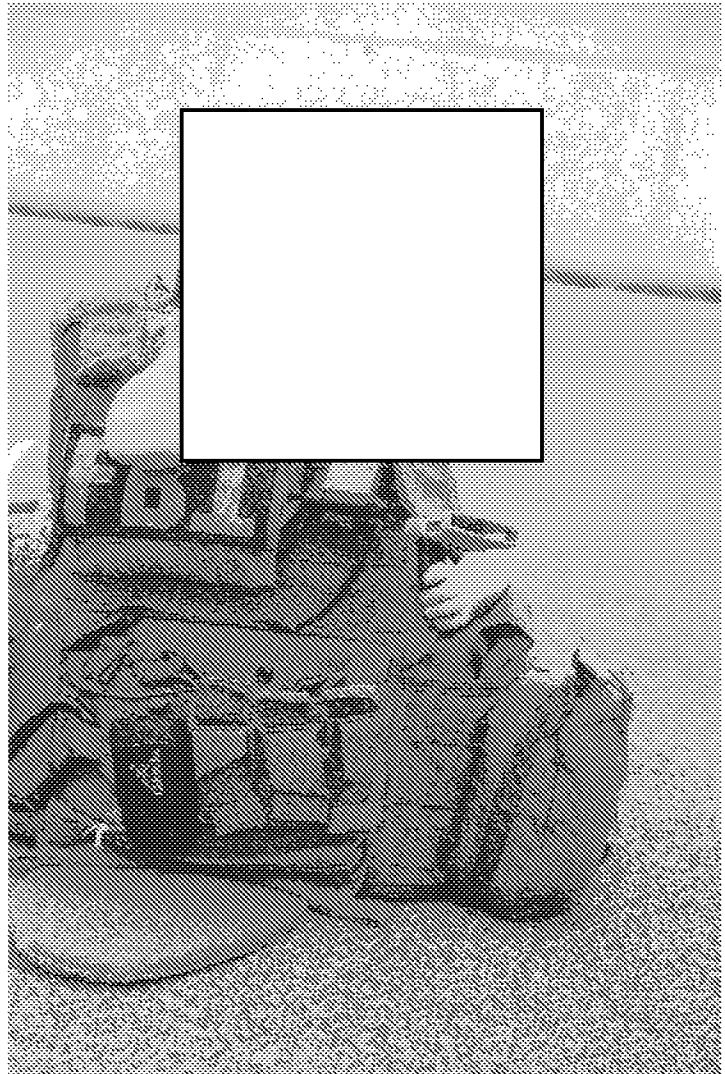
# On the Lighter Side

[Redacted]

tries on gear from the Richmond SWAT Team during the *Records Management Division's (RMD) Family Day 2011* on June 23 in Winchester, Virginia. Because the vest and helmet were so big and heavy, little [Redacted] could not stand or hold up her head. She is the daughter of [Redacted]

[Redacted] an *RMD* legal administrative specialist.

(Photo by [Redacted] *Richmond Division* photographer)



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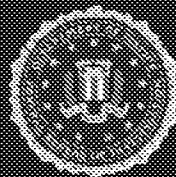
UC [Redacted]

*The Investigator*, a bimonthly magazine by and for FBI employees, premiered in 1932. Its mission was and remains to increase employee understanding of FBI priorities, operations, and history and to help keep employees connected with one another.

*The Investigator* contains information about FBI employees and activities that is not available to the public. *The Investigator* is only published online. The magazine may be printed, but reasonable care should be exercised regarding disseminating this magazine. This magazine is subject to the provisions of the *Freedom of Information/Privacy Acts*.

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# THE INVESTIGATOR

November/December 2011

IS IT SAFE?

## Cyber Crime

The Threat Grows with  
Society's Reliance  
on Technology

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## **Cyber Division Fights Evolving Threat to National Security**

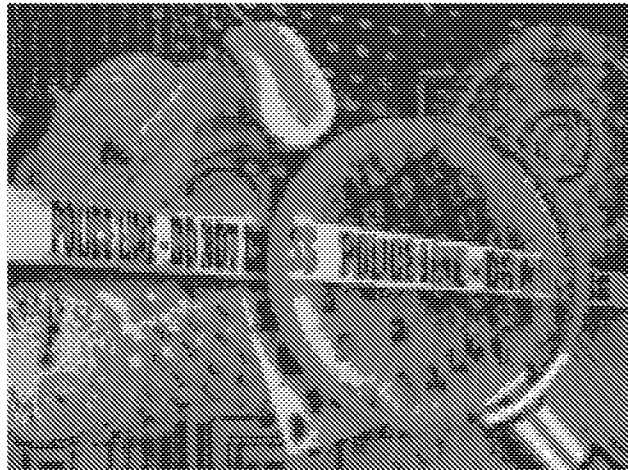
By   
*Writer*  
*Office of Public Affairs*

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The era of spy versus spy, secret drops, and dark alley hand-offs may have peaked during the Cold War. While the United States still has traditional adversaries using traditional methods, in the cyber age, we also have new adversaries using new, more effective methods.

These enemies can secretly siphon information from computers for years. Or they can bring down a component of a city's infrastructure in a single operation.

"As criminals have become more numerous, they've also become more capable. They've become more integrated...meaning that we're seeing criminals share their capabilities with nation states. Wittingly, sometimes. Unwittingly sometimes," said **Deputy Assistant Director (DAD) Steven Chabinsky** of the *Cyber Division*.



In recognition of Cyber Security Awareness Month, DAD Chabinsky sat down with the Office of Public Affairs to discuss the current threat, how it evolved, how we're evolving with it, and what the future might bring.

The Cyber Division (CyD), created in 2002, manages investigations into computer intrusions targeting the national information infrastructure and Internet criminal activity, to include intellectual property rights theft. Through its Innocent Images Initiative, CyD has primary responsibility for stopping the producers of child pornography and rescuing children from online predators. Lastly, CyD also assists counterterrorism, counterintelligence, and criminal investigations when technical expertise is needed.

It differs from the Security Division, which protects the FBI's networks, in a similar way that a police officer differs from a locksmith. You rely on the locksmith to make your home secure and prevent theft. But if a theft occurs, you call the police, who investigate and bring the thieves to justice.

The FBI had been working cyber cases before the division was created. In those early years, the Bureau was the nation's multi-agency lead for all infrastructure protection, including cyber issues. As computers and the Internet became more ingrained in national security, industry, the economy, and life in general, the FBI began to shape itself to deal with the ultimate cat-and-mouse game.

As criminals and terrorists figure out ways to infiltrate and manipulate technology, the FBI and its partners determine ways to catch them and prevent future attacks.

To illustrate the seriousness of the cyber threat, DAD Chabinsky gave the analogy of thieves breaking into a sensitive building and plundering everyone's office space, taking files or photocopying them, and packing them up in boxes. They take the boxes down in a freight elevator, load up a fleet of 18-wheelers, and caravan the trucks to either an airport or a dock, where the boxes are shipped off to foreign destinations.

"The physicality of it would not only be noticeable, but likely would result in us sending out the National Guard. It just couldn't be accomplished in that way," the DAD said. "But it's happening every day in the cyber arena where a lot of victims don't even know they've been victimized. I mean, they've been completely, entirely compromised, and they don't know it."

(Continued on next page)



## THE SPOTLIGHT - CYBER DIVISION FIGHTS EVOLVING THREAT

And it's only getting worse, he said. The world is becoming more reliant on technology. It has integrated every aspect of modern life—automobiles, airplanes, biomedical devices, banking, communication, electric power distribution, wastewater treatment, and nuclear power plants all rely on computerized process control systems.

Add to that the growing popularity of wireless technology, which is very vulnerable to hacking, and it's easy to see why the threat expands. Even well-meaning employees could pick up a DVD at a job fair or get an "empty" thumb drive at a conference that can infect entire networks.

Now, the criminal landscape is merging with that of terrorists who have the ability to hire cyber criminals with skill sets to perform attacks. "(Terrorists) could purchase capabilities, and (criminals) don't ask, 'What are you going to use the capability for?' They just ask, 'How much are you willing to pay?'" DAD Chabinsky said.

Cyber crimes are cheap, effective, and very difficult to track. Hackers could be anywhere in the world and use various tricks to erase their computer trail.

The best way to counter these ever-changing tactics, the FBI realized early on, is to develop strong relationships with federal, state, local, and private entities across the country and around the world.

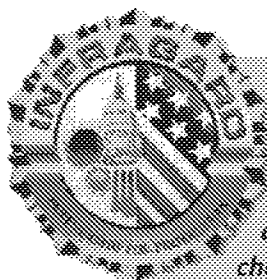
One such relationship began in 2007, with the creation of the National Cyber Investigative Joint Task Force, a multi-agency center to combat computer intrusions recognized by the President of the United States as the national focal point for coordinating, integrating, and sharing information related to cyber threat investigations. The FBI also is a strategy leader in the Comprehensive National Cyber Security Initiative, has strong ties with the Department of Homeland Security's Computer Emergency Readiness Team, and maintains a relationship with the George C. Marshall European Center for Security Studies, a DOD entity which fosters understanding and cooperation on defense matters in a global context.

(Continued on next page)



Cyber Division DAD Steven Chabinsky (center) talks with Verizon's Vice President of National Security Policy [redacted] (right) and U.S. Nuclear Regulatory Commission Director and Chief Information Security Officer [redacted] (left) during the "Creating Unified National Strategies for Cybersecurity" conference October 13 at The Willard Hotel in Washington, DC.

b6



*On InfraGard—  
 "It took off. After starting in Cleveland in 1996, we began to expand InfraGard to all 56 field offices in 1998. And now it's 87 chapters because there's just been such a demand. The group now has more than 40,000 members. So the idea that the FBI, through Bureau ingenuity and a lot of hard work, helped create an organization bigger than itself...we created a private sector partnership that meets in person throughout the country in 87 cities...that's quite an achievement."—DAD Steven Chabinsky*

In the private sector, the FBI works closely with several groups, including the Financial Services information Sharing and Analysis Center, the National Cyber Forensics and Training Center, and the National Center for Missing and Exploited Children. In partnership with the National White Collar Crime Center, CyD leads the Internet Crime Complaint Center, which receives about 300,000 cyber crime incident reports each year.

CyD is integrated in all of the FBI's private sector outreach partnerships, DAD Chabinsky said. But the Division is responsible for only one: InfraGard, a partnership created in 1996 at the Cleveland Field Office to promote information sharing between the public and private sectors.

"It took off," DAD Chabinsky said. "After starting in Cleveland in 1996, we began to expand InfraGard to all 56 field offices in 1998. And now it's 87 chapters because there's just been

such a demand. The group now has more than 40,000 members. So the idea that the FBI, through Bureau ingenuity and a lot of hard work, helped create an organization bigger than itself...we created a private sector partnership that meets in person throughout the country in 87 cities...that's quite an achievement."

One of the FBI's newest cyber initiatives started about two years ago when we began placing agents into foreign law enforcement office spaces. In addition to the Legal's office "we're actually embedding agents with our foreign law enforcement counterparts to address computer intrusions," the DAD said. So far, these partnerships exist in Bucharest, Kyiv, Riga, Tallinn, and The Hague.

"We've also had enormously good partnership on the international side for the protection of children. As part of CyD's Innocent Images International Task Force, we invite our foreign partners to the United States, to work directly with us in the Cyber Division. We learn from them, and they learn from us methods to actually go after predators." The last class, he said, included representatives from Russia and China sitting on this task force. "We basically have a United Nations here. Everyone is assembled for a common purpose, to help children who are at risk, wherever they live," he said.

Will all of these efforts be enough, though?

DAD Chabinsky said he believes that cyber security challenges will only get worse, but that the FBI will continue to rise to those challenges through its impressive cadre of special agents and analysts. "The FBI has some of the most talented people in the world working on this problem, and I would match our experts against any other agency, or any adversary, any day."

"Still, for the nation as a whole, the only way I can envision the country successfully rising to this challenge and turning the tide is if the owners and operators of the most critical systems adopt new technologies that have assurance and attribution as central features," he said. "We need the ability to detect an intrusion, correct any alterations, and then determine who is responsible. Until the technological landscape becomes better suited to deter and locate hackers, the challenges to law enforcement and the Intelligence Community remain staggering and pose an increasing threat to our country's security." ■

## **Changes in Data Security Will Help FBI Computer Users**

The Security Division has several changes in store for FBI computer users this fiscal year, according to Chief Information Security Officer [redacted]. He sat down with *The Investigator* to discuss cyber security and how employees could help protect the FBI computer systems they use. b6

"The FBI is hit consistently with cyber intrusion attempts. In calendar year 2010 alone, there were 1.5 million events of potential intrusion attempts," he said.

While intentional acts and insider threats cause the most damage, [redacted] said the biggest threat is accidental data loss, not targeted attacks. To help reduce the amount of accidental data spills, the division will be rolling out several new programs. b6

"If security is difficult to follow, it impedes employees' ability to do their mission safely," he said. "We are working on more streamlined solutions that allow for security but also allow users to do their jobs."

The division's changes will make security of the FBI systems more interactive and provide more real-time information.

After the WikiLeaks website posted thousands of classified documents on the Internet, [redacted] said the Intelligence Community looked at not allowing any transfers of data. But unlike most of the Intelligence Community, the FBI has a unique need to share with its law enforcement partners. b6

"Taking away the ability to transfer data for the FBI would have crippled the Bureau mission," he said.

Although employees are allowed to use USBs, or thumb drives, on FBI secret and unclassified systems, the devices must be the ones purchased, issued, and tracked by the Security Division.

Currently, users receive pop-up prompts when they try to move data to USBs. The prompts provide a link to the policy page governing the action. This leads many users to cancel the data transfer. Users also get prompts when they plug in an unauthorized device, like an iPad or personal cell phone.

"The vast majority of unauthorized actions are a mistake," [redacted] said. "With pop-up prompts, we've seen an 87 percent reduction, and it's now as high as a 90 percent reduction in the unauthorized actions." b6

These pop-ups are one example of how the Security Division is using interactive tools to inform system users of FBI policy, help them understand it, and have them justify their actions, he explained.

The next step is protecting the data once it is on the USB. The Security Division is moving toward encryption of FBI-issued USBs. This would protect the information should the USB fall into the wrong hands.

In another step to simplify security policy, the division is targeting how information from FBI Net is moved to the unclassified system. This transfer of data has been cumbersome and time consuming using the Integrity software and its precursor, Buster. Working together with Information Technology Branch, the Security Division is now testing a drop-box transfer in which users simply drag a file to the drop box on an unclassified system and then open the box on FBI Net and drag the file out.

"The team is working cautiously because we don't want to blindly push out new security software," explained [redacted]. b6

(Continued on next page)

## THE SPOTLIGHT - CHANGES IN DATA SECURITY

He said this simplification of the cross-domain data transfers was originally part of a five-year data protection plan, but the plan was condensed into three years after the WikiLeaks incident.

"WikiLeaks polarized thinking about data protection and the insider threat," [redacted] reported. "We are doing pilots one year earlier than planned and condensing the rest of the plan by one year."

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The small pilot within the Security Division has shown positive results, and the pilot will be moving to several test sites.

"This project will be tested at pilot sites starting in November and installed FBI-wide by the end of summer 2012," he said.

This new software has refined the so called "dirty words" that a search looks for before moving a file to the lower classification. Any words flagged will be sent back to the individual user for a human review of the file, [redacted] explained.

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Some of the other changes the Security Division is working on involve file encryption and people policing their own data.

While employees are sharing data outside the FBI, [redacted] cautioned they need to think about how that information is going to be used on the other end.

b6

"Employees need to be mindful of what they are sharing and where it is going," he said.

While information sharing is important to the Bureau to some extent, the push to share has outpaced information security, [redacted] explained. By encrypting sensitive data, needed information can be shared while blocking unauthorized people from viewing it.

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For example, employees can send the encryption software and data in an e-mail, call to make sure the recipient received it, and then give them the password to open the file while on the phone. If the people on the receiving end need to forward the information to a third party, they can use the software to re-encrypt the file and follow the same steps to send it.

This encryption software will be user friendly. By dragging a file into a drop folder and creating a password, the file will be encrypted, [redacted] explained. He also said this new software will allow much larger file sizes than currently allowed for e-mails.

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In 2011, the Security Division started sending employee data usage reports to chief security officers (CSOs) within their divisions. "In 2012, we will be piloting a program for supervisors to also receive the reports," said [redacted]

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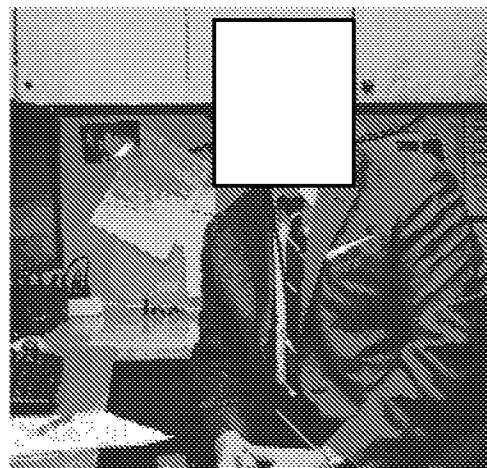
He explained that an employee showing up for work at 3 a.m. would be flagged by the Security Division, and a CSO or a supervisor would be able to look at the report and know if this was odd.

"We are still playing around with how the report will be viewed," [redacted] revealed, saying the reports could be sent out electronically or viewed on a website for supervisors.

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All these security changes are part of what he termed "a complete cultural shift with data protection." While the Security Division will still be closely tracking employees' actions, the decisions are being put in the users hands rather than having their actions automatically blocked.

Citing the Robert Hanssen spy case, [redacted] said, "We trust our users, but have to verify their actions... We don't want to punish all because of the actions of a few." ■



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Chief Information Security Officer [redacted] discussed how information handling in the Bureau will become radically different.

## Knowledge and Tools Can Protect your Personal Electronic Devices

National Cyber Security Awareness Month (October) has passed, but everyone should remember to practice cyber security at home all year.

"An increasing amount of advanced cyber threats target people at home," said Chief Information Security Officer [redacted] "It is much harder for cyber criminals to get into the FBI systems than employees' home systems."

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[redacted] along with the U.S. Computer Emergency Readiness Team (US-CERT) and the National Cyber Security Alliance, offers the following tips to protect your personal devices and the information stored on them.

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### Home computer

**Firewall:** Firewalls shield computers from outside attackers. Most operating systems have firewall software built in, said [redacted] who suggests looking in the manual to see how to enable it. If you don't have a firewall on your computer, install one. Since downloading software from the Internet comes with risks, the US-CERT recommends installing your firewall from a CD or DVD.

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**Anti-virus software:** This software identifies and blocks many viruses before they infect your computer. Since new or updated viruses are always being created, it is important to keep your anti-virus software up to date. Set your software to automatically update if you can. The US-CERT recommends scanning your entire computer with automatic scans periodically and also manually scanning any files received before opening them. This means saving e-mail attachments and web downloads to your hard drive and scanning for viruses before opening them. CDs and DVDs should also be scanned before you open any of the files on them.

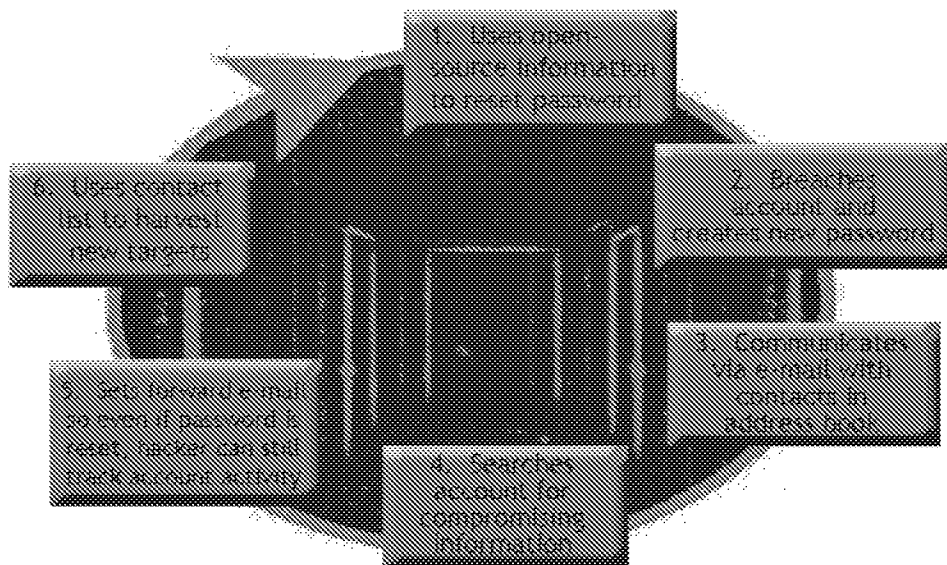
**Spyware:** This is a category of software that can redirect your browser to specific websites, send you pop-up ads, monitor the sites you visit, and even track the exact keys you type. It can also make your computer slow down or seem sluggish. US-CERT offers these guidelines to prevent spyware from being installed on your computer.

- Don't click on links in pop-up windows. Close the pop-up window by clicking on the "X" icon on its top bar.
- Choose "no" or "cancel" when asked whether you want to run a different program or do another task.
- Be wary of free downloadable software. You may be installing spyware.
- Don't follow links that claim to offer anti-spyware software. In doing so, you may actually install spyware.

Many vendors offer products that scan your computer for spyware and remove it. Before buying any of this software, make sure it is compatible with the anti-virus software you already have.

(Continued on next page)

### Anatomy of a Hack Common Steps used by Hackers



Graphic information provided by SA [redacted] and SSA [redacted] Los Angeles

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**Routers:** If you have a wireless router at home, check to see if it has a firewall and make sure it is enabled. "With a wireless router, you should use strong encryption. Read up on the vendor and see if they have it," [redacted] said, explaining that without that protection, it is easy for someone to watch all the web traffic on your computer. If you didn't get a password with your wireless router, call the company. b6

**Good security habits:** These habits add extra protection to your computer and personal data.

- Disconnect from the Internet when you aren't using it.
- Operating system patches and updated versions of software often address problems or fix security vulnerabilities. Install them as soon as possible or select to receive them automatically.
- Turn off your computer when you aren't using it.
- Create strong passwords by following the same requirements you use at work, but do not use the same passwords for your work and home computers.
- Back up your home computer to CDs or an external hard drive. [redacted] suggested doing this at least once a month, and more often if you store critical information. b6

### Other devices

Today's smartphones, tablets, and other electronic devices can be used much like your home computer. And, like your computer, they are also at risk. Being aware of the threat is the first step to protecting your electronic devices.

"It is increasingly common for cyber hackers to target employees to try to get FBI information, especially those employees in sensitive positions," [redacted] said. b6

That's why it's so important to not connect personal devices to an FBI system or put Bureau information on them.

He expressed concern that there is no anti-virus software for iPhones and no firewalls for Android phones. "Security has not caught up to the technology yet," he said, adding that some vendors have addressed threats and some have not.

To protect your mobile devices, take the same security precautions you use with your home computer. The National Cyber Security Alliance recommends that you keep the security software, web browser, and operating system updated. A strong password to lock the device is also needed.

Another security concern is the applications (apps) used on these devices. The alliance recommends that users read the privacy policy on any app before downloading it to be aware of what data the software can access, which could include your physical location or social networks.

"Be aware of where you are getting apps from, and the controls on them," suggested [redacted]. Apps for iPhones are downloaded from iTunes, but an Android user can download apps from anywhere. "With more freedom, more risk can be introduced. Only download from reputable sites," he said, adding that the bigger sites have more security. "Everyone has to set their own risk appetite." b6

Many phones tag the photos you take with a geotag, or the geographical location of where the photo was taken. People can use this information to locate you. Instructions to disable your camera app's geotagging feature are available online at <http://icanstalku.com/how.php#disable>.

### Going online

Be aware that connecting to the Internet through Wi-Fi locations can also put your electronic devices at risk.

The National Cyber Security Alliance recommends looking at the web address before typing in credit card information. Make sure it has "https" at the beginning of the address. The "s" indicates a secure site.

When your children are online, US-CERT offers the following tips:

- Be involved; monitor computer activity.
- Keep the computer in an open area.
- Set rules and warn about possible dangers.
- Keep lines of communication open.
- Consider partitioning your computer into separate accounts.
- Adjust your browser preferences to limit pop-up windows and cookies. ■



## San Francisco Fights Cyber Crimes in the Heart of Silicon Valley

By [REDACTED]

*San Francisco Division*

Since the inception in 2003 of the *San Francisco Division's* cyber program, Silicon Valley—one of the epicenters for new technology and software—has been the target of a wide range of cyber crimes.

From investigating computer intrusions at Fortune 500 companies to arresting child pornographers, the division's cyber program has seen a significant increase in cyber crime activity year after year and has been working closely with its local law enforcement and corporate partners to combat this growing problem.

"Cyber crime has become a higher priority in recent years because it not only impacts people and companies, but also our national security," said SAC Stephanie Douglas. "We are committed to working with all our tech industry and law enforcement partners to investigate these crimes and hold the perpetrators accountable."

Recently, the division has been working on several high-profile cases with local and national impact.

### "Anonymous" and Hacking

The most significant case to date has been the July 19, 2011, nationwide sweep of 14 individuals affiliated with the computer hacker group "Anonymous." This was a coordinated effort involving FBI field offices across the country and included the execution of more than 35 search warrants.

The takedown, dubbed [REDACTED] came after individuals were charged for their alleged involvement in a cyber attack on PayPal's website through the use of distributed denial of service (DDoS) attacks. These attacks brought down the PayPal website and denied services and access to PayPal's customers by overloading the company's servers.

"Anonymous" members coordinated these DDoS attacks in response to PayPal's decision to suspend WikiLeaks' accounts due to the release of classified U.S. State Department cables.

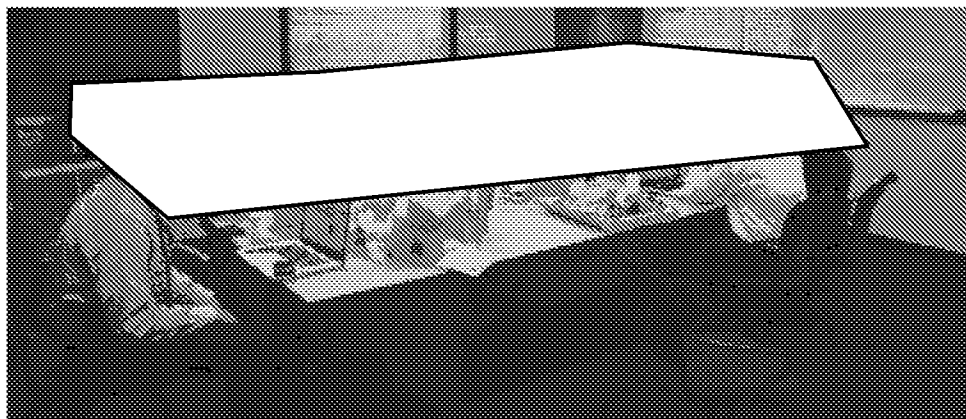
In another case involving a DDoS attack, [REDACTED]

[REDACTED] for conspiring to and causing intentional damage to the Santa Cruz County website. Their attack caused the website to go offline. This attack was allegedly coordinated by the People's Liberation Front, which is associated with "Anonymous."

A case out of San Francisco's Hayward RA involved TomorrowNow, Inc., which was sentenced to probation and ordered to pay a fine of \$20 million to the United States for unauthorized access to computer servers belonging to Oracle Corporation and willfully infringing on copyrights held by Oracle.

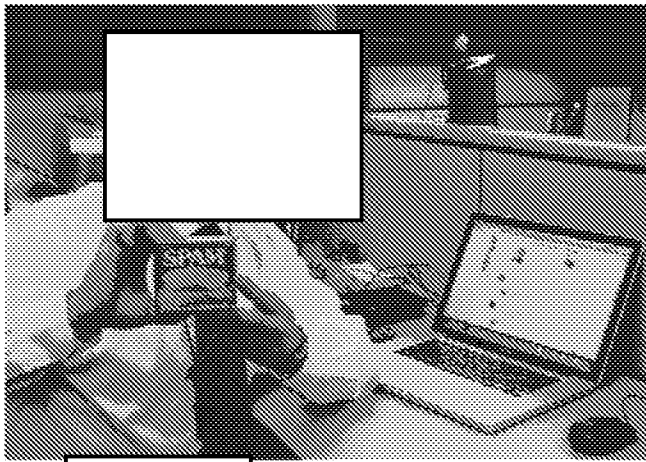
The four-year investigation found that TomorrowNow, which provided third-party maintenance and support

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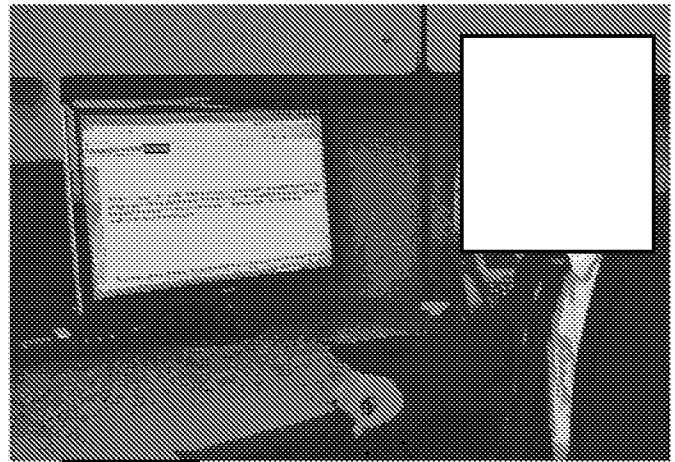


One of the San Francisco cyber squads mans the command post during the "Anonymous" nationwide sweep in July.

Photos by [REDACTED]



SA [redacted] holds up a can of Spam after the arrest of [redacted]



SA [redacted] looks at the TomorrowNow, Inc., website announcing the company ceased operations.

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services to business, government, and other organizations, used software licensed from Oracle. The company also attempted to convince Oracle customers to quit Oracle's maintenance and support services for the software and use TomorrowNow instead.

**Spam**

The self-proclaimed [redacted] surrendered to agents from the San Jose RA on August 4, 2011, after a federal grand jury indicted him on multiple counts of fraud and related activity involving e-mails.

[redacted] was caught sending spam messages to about 50,000 legitimate Facebook accounts, compromising the accounts and resulting in more than 27 million spam messages being sent through Facebook's servers.

**Counterfeit Movies**

Cyber squads also fight theft of intellectual property rights. During a search warrant executed by agents from the San Jose RA on July 15, 2011, five San Jose residents were arrested on criminal complaints for planning to make and distribute unauthorized copies of copyrighted films.

During the search, agents seized more than 4,000 counterfeit DVDs, 19 printers, 12 duplicators, numerous blank discs and covers, drugs, and \$53,000 in cash. Some of the counterfeit movies included "Cars 2," "Harry Potter and the Deathly Hallows," "Soul Surfer," and "X-Men."

**Child Pornography**

Through the Innocent Images initiative, cyber squads work to stop producers of child pornography and protect children

from online predators. On [redacted] [redacted] city non-profit organization that works with children, was charged with possession of child pornography. He turned himself in to agents from the Hayward RA after being charged on a criminal complaint.

"At the end of the day, we work with '1s' and '0s', but behind every case are our people---professional agents who build a solid investigation to solve a crime," said SSA [redacted] cyber program coordinator. "It's not about sitting behind a computer, but building a public and private alliance in the industry. Our liaison with companies in the Valley gives us a forward-leaning position into industry and worldwide trends. Unlike anywhere else, we can go to Sony, Apple, Google, Facebook, sit with engineers and executives, and work together to combat crime; that's what makes us unique."

San Francisco Division's cyber agents continue to work very closely with its partners in adapting to the ever-changing tactics and techniques used by cyber criminals. These cases are just a small fraction of the cases that San Francisco and many other field offices deal with every day. ■

**Editor's notes:**

[redacted] are public affairs specialists in the San Francisco Division.

For a broader view of the Bureau's cyber program, see the interview with Deputy Assistant Director Steven Chabinsky on Page 4.

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## **FBI Doubles its Number of U.S. Attorney General's Awards in 2011**

The FBI took home almost a third of the 2011 Attorney General's awards, more than doubling the number of award recipients in 2010. Of the 384 recipients of the 2011 awards, 108 were FBI employees and 16 were task force officers.

Deputy Director Sean Joyce congratulated the Bureau recipients, lauding them for their accomplishments, during a reception October 19 at FBI Headquarters. Deputy Director Joyce and other FBI executives posed with the recipients before they headed to the Department of Justice ceremony. The names of current FBI employees are in bold.

The Attorney General's Awards honor employees and others who distinguish themselves in the pursuit of excellence and assist the U.S. Department of Justice in fulfilling its law enforcement mission.

The award categories vary from year to year. This year, FBI employees or task force officers listed below received awards in the following categories: The Edward H. Levi Award for Outstanding Professionalism and Exemplary Integrity, The Attorney General's Award for Exceptional Service, The Attorney General's Award for Distinguished Service, The Attorney General's Award for Exceptional Service in Indian Country, The Attorney General's Award for Excellence in Law Enforcement, The Attorney General's Award for Excellence in Furthering the Interests of U.S. National Security, and The Attorney General's Award for Excellence in Legal Support.

Due to budgetary considerations, cash awards will not accompany the Attorney General's Awards from this point forward.

### **The Edward H. Levi Award for Outstanding Professionalism and Exemplary Integrity**

Director Robert S. Mueller, III

This award pays tribute to the memory and achievements of former Attorney General Edward H. Levi, who exemplified these qualities in the best traditions of the Department of Justice over the course of his career.

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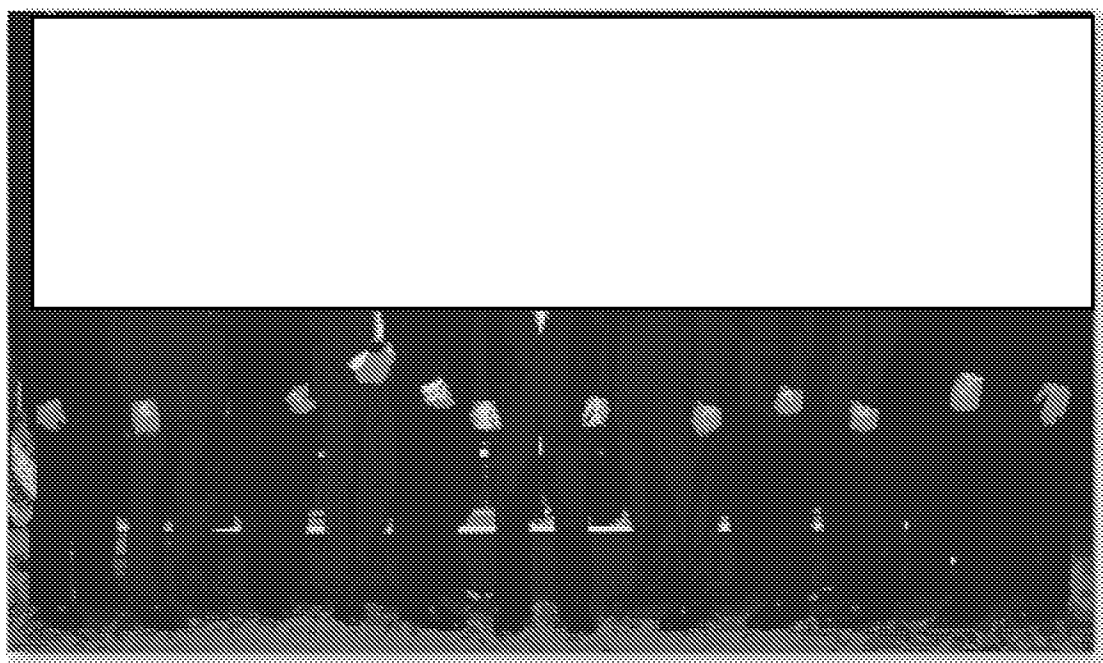
## The Attorney General's Award for Exceptional Service

|                                                         |                              |
|---------------------------------------------------------|------------------------------|
| ASAC [redacted] New York (retired)                      | SA [redacted] San Francisco  |
| Attorney [redacted] Office of the General Counsel (OGC) | SA [redacted] WFO            |
| Attorney [redacted] OGC                                 | SA [redacted] New York       |
| Attorney [redacted] OGC                                 | SA [redacted] New York       |
| Intelligence Analyst (IA) [redacted] New York           | SA [redacted] WFO            |
| IA [redacted] Washington Field Office (WFO) (retired)   | SA [redacted] New York       |
| IA [redacted] WFO                                       | SA [redacted] New York       |
| SA [redacted] OGC                                       | SA [redacted] Columbia       |
| SA [redacted] New York                                  | SIA [redacted] WFO           |
| SA [redacted] Boston                                    | SSA [redacted] New York      |
| SA [redacted] New York                                  | SSA [redacted] Boston        |
| SA [redacted] New York                                  | SSA [redacted] New York      |
| SA [redacted] New York                                  | SSA [redacted] San Francisco |
| SA [redacted] Boston (retired)                          | SSA [redacted] New York      |
| SA [redacted] Seattle                                   | SSA [redacted] Seattle       |
| SA [redacted] New York                                  | SSA [redacted] WFO           |
| SA [redacted] New York                                  | SSA [redacted] WFO           |

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This award, the highest granted by the Attorney General within the Department of Justice, recognized the team involved in the effort to dismantle and prosecute a large Russian spy ring operating covertly in the United States.

In summer 2010, the FBI arrested 10 U.S.-based Russian secret agents, many of whom were highly trained "deep cover" operatives dispatched by Russia's foreign intelligence service to infiltrate America under carefully constructed false identities. These arrests were the culmination of an exceptionally creative and tenacious multi-year investigation, in which the FBI decrypted the secret agents' messages to Moscow and conducted court-authorized electronic surveillance and physical searches in the United States and abroad. After their arrest, the Russian operatives were quickly indicted and pled guilty. The operatives were then exchanged for four men, all very important to the United States, who had been held in Russian prisons. The investigation and prosecution, one of the most complex and successful counterintelligence operations in modern history, was made possible by the trailblazing efforts of agents, prosecutors, and others who worked together to expose and dismantle the operation in a way that protected sensitive sources and methods.



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## The Attorney General's Award for Distinguished Service

SA [redacted] New York  
SSA [redacted] WFO  
SSA [redacted] WFO  
SA [redacted] New York

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This is the second highest award granted by the Attorney General. This year, the award honors the team responsible for investigating and prosecuting [redacted] for his role in al Qaeda's 1998 attacks on U.S. Embassies in Kenya and Tanzania, which killed 224 people and injured thousands more.

During the pretrial period, the prosecution team overcame a series of difficult legal challenges and worked to gather, review, and produce millions of pages of discovery, all highly classified material that needed to be protected through multiple rounds of complex litigation under the Classified Information Procedures Act. After months spent preparing in Africa, and a trial that included scores of witnesses, most of whom had traveled across the world to testify, [redacted] was convicted and sentenced to life in prison. [redacted] detainee to be tried in federal court. This prosecution was a landmark in our nation's war against al Qaeda. It ensured that a dangerous terrorist would never again walk free and vindicated the rights of thousands of victims.



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## The Attorney General's Award for Distinguished Service

Assistant Inspector [redacted] WFO  
 SSA [redacted] New York  
 SA [redacted] New York  
 SIA [redacted] New York  
 IA [redacted] New York  
 SA [redacted] New York  
 IA [redacted] New York  
 SSA [redacted] Counterterrorism Division (CTD)  
 IA [redacted] CTD  
 IA [redacted] CTD  
 IA [redacted] CTD  
 Staff Operations Specialist (SOS) [redacted] CTD  
 SOS [redacted] CTD  
 SSA [redacted] CTD  
 SSA [redacted] WFO  
 IA [redacted] CTD  
 Acting SSA [redacted] CTD  
 SSA [redacted] CTD  
 SSA [redacted] Knoxville  
 Attorney [redacted] OGC  
 SSA [redacted] Detroit  
 SSA [redacted] CTD  
 Acting SSA [redacted] CTD

IA [redacted] CTD  
 SA [redacted] New Haven  
 SA [redacted] Milwaukee  
 SSA [redacted] CTD  
 SSA [redacted] CTD  
 Attorney [redacted] OGC  
 SSA [redacted] New Haven  
 SSA [redacted] New Haven  
 SA [redacted] New Haven  
 SA [redacted] New Haven  
 SA [redacted] New York  
 Acting SSA [redacted] New York  
 SA [redacted] New York  
 SA [redacted] New York  
 SA [redacted] New York  
 Task Force Officer (TFO) [redacted] New York  
 TFO [redacted] New York  
 TFO [redacted] New York  
 TFO [redacted] New York  
 TFO [redacted] New York  
 TFO [redacted] New York  
 TFO [redacted] New York  
 Lieutenant [redacted] New York Joint Terrorism Task Force (JTTF)

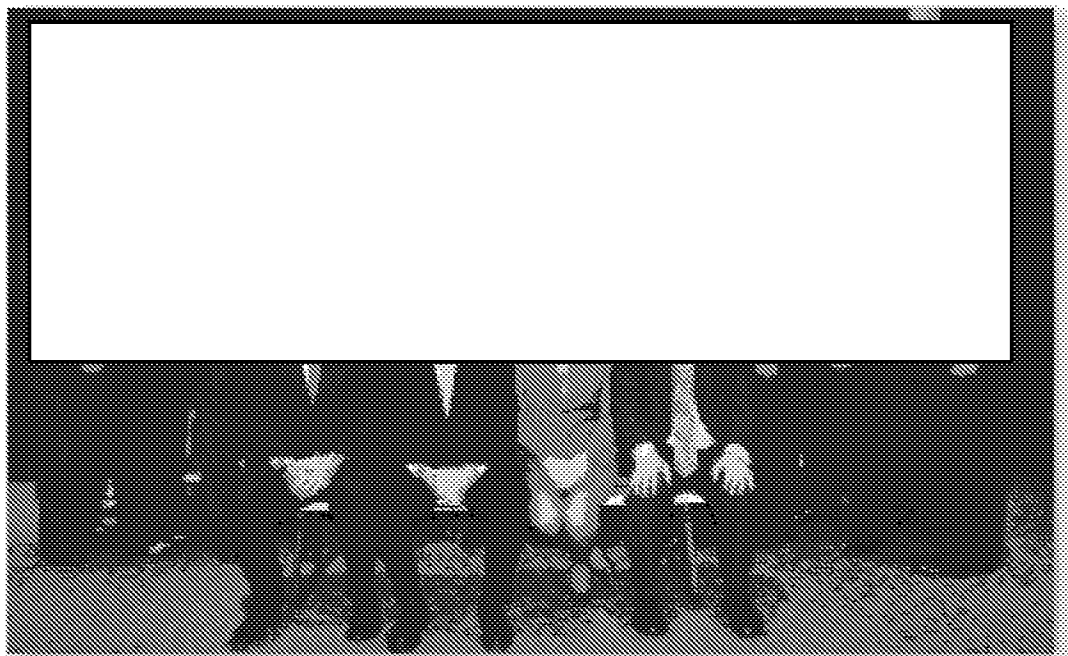
b6

This team was honored for the investigation and prosecution of [redacted] for the attempted bombing in Times Square, New York City, [redacted]

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At the time of the attempted attack, the law enforcement community had no idea who was responsible. The team was under tremendous pressure to act quickly, and the media was actively pursuing the same witnesses as the case unfolded. Through dedicated and painstaking investigation, the team identified and apprehended the person responsible for the attack within 72 hours, and gathered significant intelligence helpful to the U.S. government as a result of the arrest. All of this was done in an unprecedented coordinated effort between the FBI, various U.S. Attorney's offices, and the National Security Division's Office of Intelligence and the Counterterrorism Section, who operated as one team during the course of the investigation.

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## The Attorney General's Award for Distinguished Service

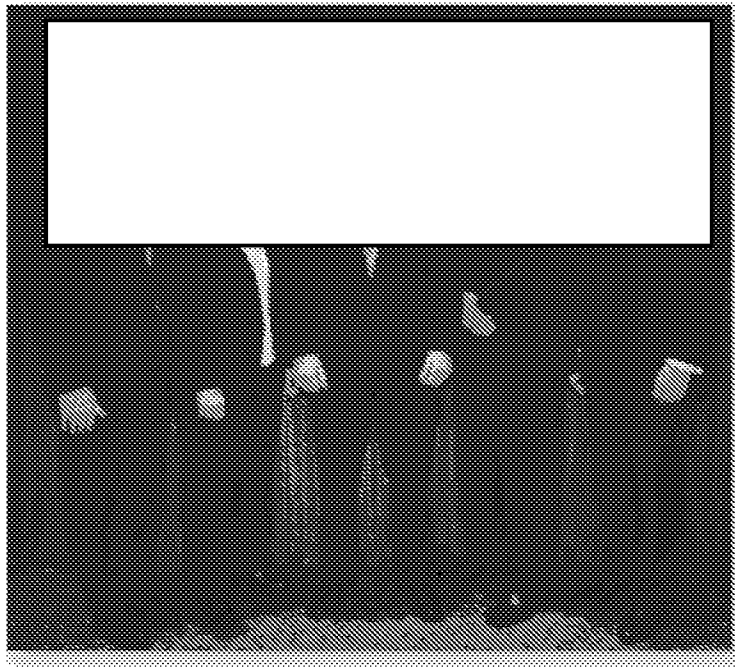
SA [redacted] *Minneapolis*  
Forensic Accountant [redacted] *Minneapolis*  
SA [redacted] *Minneapolis*

b6

This team received the award for their efforts in investigating and prosecuting one of the largest fraud and money-laundering schemes in U.S. history.

With unprecedented speed, exceptional creativity, and broad interagency coordination, this team successfully prosecuted [redacted] (a well-known Minneapolis businessman and owner of numerous businesses), as well as corporate and individual co-defendants for executing one of the largest fraud and money laundering schemes in U.S. history. The team executed an aggressive investigative and prosecution strategy that brought this case to a successful conclusion in an unprecedented 15 months. The closely coordinated parallel proceedings protected assets for restitution and ensured orderly disposition of recovered funds to victims.

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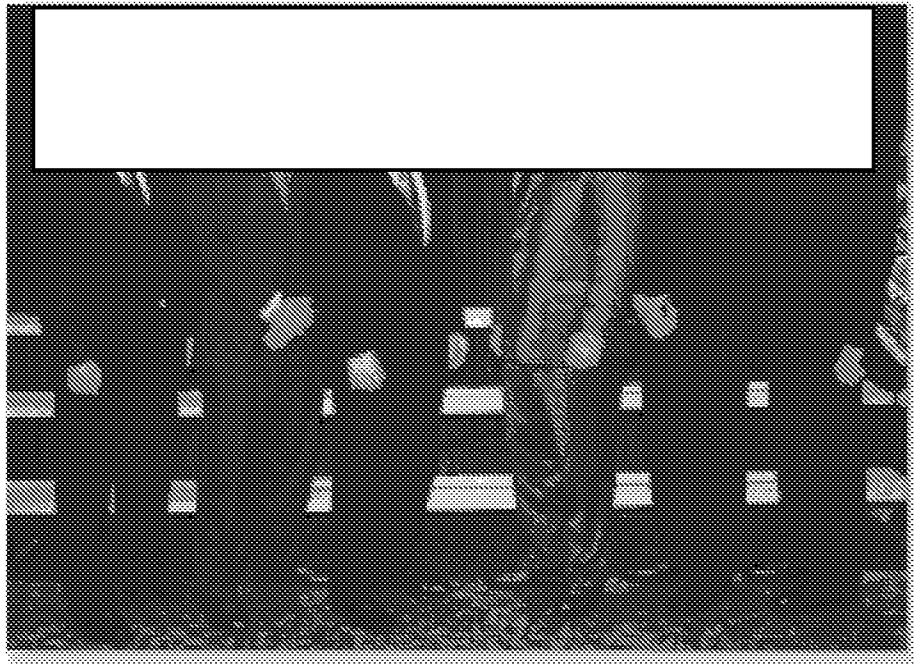
## The Attorney General's Award for Distinguished Service

SA [redacted] Albuquerque  
SA [redacted] Philadelphia  
SA [redacted] Philadelphia

b6

The combined Department of Justice/FBI team received this award for their investigation and prosecution of several defendants on federal hate crime charges.

The prosecution of this case ended with the conviction of three high school football players for a brutal, racially motivated beating that resulted in the death of Luis Ramirez. Because of many factors that prevented a successful local prosecution of this matter, the defendants would have escaped justice without the brilliant work of this prosecution team.



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## The Attorney General's Award for Distinguished Service

SSA [redacted] San Francisco

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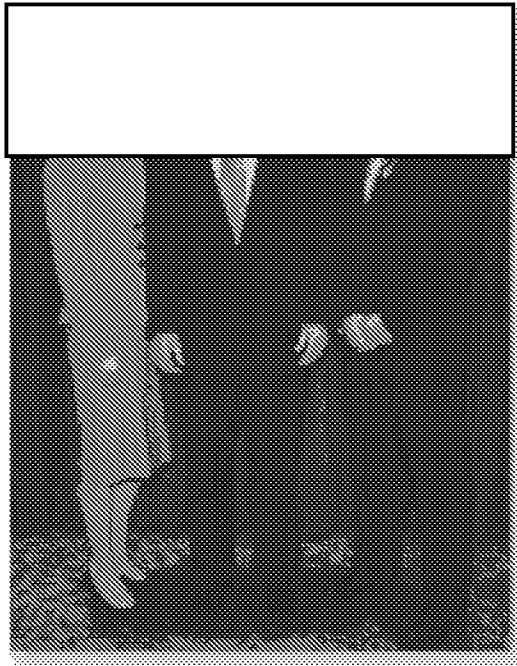
This award was given to the team which conducted the investigation, prosecution, and federal capital trial *United States*

b6

[redacted]

Following an 11-year investigation and a [redacted] was convicted on all 26 counts, including armed robberies and murders for which he had eluded state law enforcement for years. During trial, evidence showed that [redacted] led a criminal enterprise that carried out 16 separate armed robberies or attempted armed robberies in California and Nevada. [redacted] arrest and successful prosecution put an end to a crime spree that had shown no sign of ending. During four of the robberies or attempted robberies [redacted] killed four people without provocation. He also shot and killed four other people in a gang-related quadruple homicide, including two innocent bystanders, and murdered three people in California. [redacted] received a sentence of 13 consecutive terms of life imprisonment (six without the possibility of release), ensuring he will never again be free to victimize the community. In addition to [redacted] 13 other individuals were convicted in connection with this case. These results could not have been achieved without the dedication, skill, and industry exhibited by each of the members of this team.

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## The Attorney General's Award for Exceptional Service In Indian Country

Investigative Operations Analyst [redacted] Denver ASAC [redacted] Bureau of Indian Affairs  
SA [redacted] Denver SA [redacted] Bureau of Indian Affairs  
SA [redacted] Denver School Resource Officer [redacted] Bureau of  
SA [redacted] Denver Indian Affairs  
SA [redacted] Denver Police Officer [redacted] Seminole Police Department  
Victim Specialist [redacted] Denver ISS [redacted] Bureau of Indian Affairs  
SA [redacted] Denver  
SA [redacted] Denver  
SA [redacted] Denver

b6

This investigative team was honored for its outstanding contributions related to the investigation of the death of a young Native American girl.

In April 2010, Bureau of Indian Affairs officers discovered a partially clad body in a field on the Wind River Indian Reservation and contacted the FBI. The body was identified as 13-year-old Marisa Chenoa Spoonhunter, reported missing by her mother two days earlier. While processing the crime scene, the FBI's Evidence Response Team used sophisticated crime scene analytical tools, retrieved data from cell phones, and incorporated DNA evidence using techniques developed by the FBI Laboratory. These techniques, combined with traditional investigative efforts, resulted in the identification and arrest of two subjects, both of whom confessed. One pled guilty to voluntary manslaughter and was sentenced to 13 years in jail; the second was found guilty of sexual abuse of a child and accessory to voluntary manslaughter after the fact and was sentenced to 6½ years in jail. The success of this investigation was in large part due to excellent teamwork and cooperation, strengthened by the agencies' common goal: finding justice for Marisa.



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### The Attorney General's Award for Excellence in Law Enforcement

SA [redacted] San Juan  
 ASAC [redacted] San Juan  
 SA [redacted] Miami  
 SA [redacted] San Juan  
 SA [redacted] Atlanta  
 SA [redacted] San Juan  
 SA [redacted] San Juan

SA [redacted] San Juan  
 SSA [redacted] San Juan  
 SA [redacted] San Juan  
 SA [redacted] San Juan  
 SA [redacted] San Juan  
 SA [redacted] San Juan

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The Attorney General's Award for Excellence in Law Enforcement recognizes outstanding professional achievement by a law enforcement officer of the Department of Justice.

In June 2008, an undercover investigation [redacted] was initiated to target systemic law enforcement corruption in the local and state government agencies of Puerto Rico. Originally intended to be a six-month operation, the investigation lasted 27 months. More than 700 special agents and other professional staff personnel from 50 FBI field offices and 13 sections or units from FBI Headquarters were temporarily assigned to San Juan.

b7E

[redacted] was the largest tactical deployment for a one-day arrest operation in FBI history. On October 6, 2010, 1,000 FBI personnel (including 65 FBI SWAT teams and Hostage Rescue Teams), supported by FBI San Juan and special agents with prior San Juan experience, fanned throughout the island of Puerto Rico to arrest the 133 subjects. Within six hours, 129 armed subjects were arrested without incident; and during the next two weeks, the remaining four subjects were arrested.

b7E

[redacted] was the largest law enforcement corruption investigation in the history of the FBI, and was the pioneer case in the use of the SharePoint database for an operational scenario.

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## The Attorney General's Award for Excellence in Furthering the Interests of U.S. National Security

SA [redacted] New York  
 SA [redacted] New York  
 SA [redacted] New York  
 TFO [redacted] District Attorney's Office  
 TFO [redacted] New York  
 Retired TFO [redacted] New York  
 Retired TFO [redacted] New York

b6

This award recognizes outstanding achievements and contributions towards protecting U.S. National Security. These employees were recognized for their outstanding efforts in thwarting a terrorist attack targeting innocent citizens and critical infrastructure at John F. Kennedy International Airport in New York (*United States v. [redacted] et al.*)

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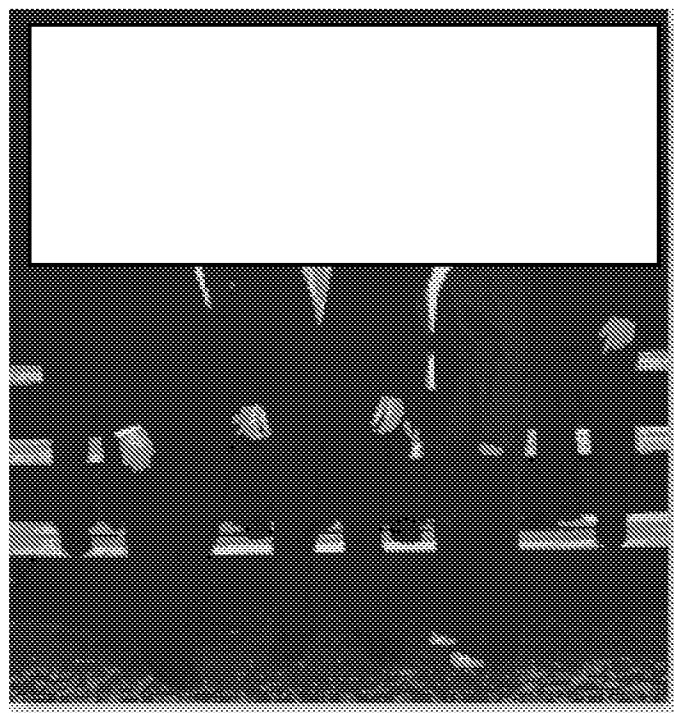
After initially receiving information regarding the plot in early 2006, the prosecution team methodically identified the members of the conspiracy and [redacted] a cooperating witness [redacted]. Under the watchful eye of the prosecution team, the cooperating witness [redacted]

b7D

This case was the product of an extensive multinational investigation. In obtaining this victory, the trial team overcame extremely difficult hurdles, including reviewing more than 100 hours of recorded conversations, gathering evidence from around the globe, preparing two cooperating witnesses for trial, addressing thorny legal issues involving expert testimony and affirmative defenses, and successfully protecting sensitive intelligence and foreign government information.

[redacted] were convicted in 2010 after a nine-week trial and sentenced to life in prison. [redacted] was convicted after trial in 2011 and hasn't been sentenced yet. [redacted] pled guilty on the eve of trial and was sentenced to 15 years' imprisonment. [redacted] pled guilty, testified at the trial of [redacted] and hasn't yet been sentenced.

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## The Attorney General's Award for Excellence in Legal Support

Paralegal Specialist [redacted] OGC  
Paralegal Specialist [redacted] OGC

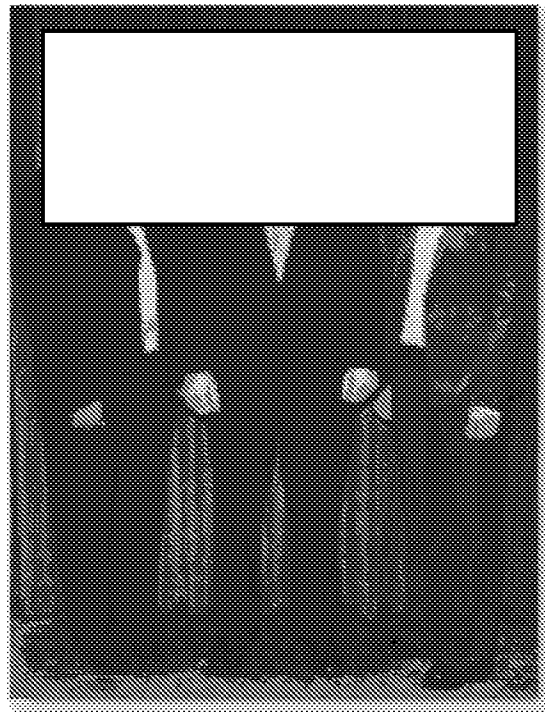
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[redacted] received this award for their sustained outstanding leadership and exemplary performance in legal support for the FBI Counterterrorism Law Units (CTLU) I and II.

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These paralegal specialists provided outstanding support to CTLU during the investigations and subsequent prosecution of seven major cases, including the attempted 2010 bombing of Times Square [redacted] the attempted Christmas Day 2009 bombing of Northwest Airlines Flight 253 [redacted] the 2009 massacre of 13 people at Fort Hood [redacted] in addition to these efforts, [redacted] also organized and managed administrative matters for CTLU, recommending, designing, and implementing many National Security Law Branch improvements. Their character, competency, and commitment are exemplary and their extraordinary efforts have been invaluable to the U.S. government's counterterrorism efforts. ■

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# Building Connections: 80 Years of FBIRA History

By [redacted]  
Public Affairs Specialist  
Office of Public Affairs

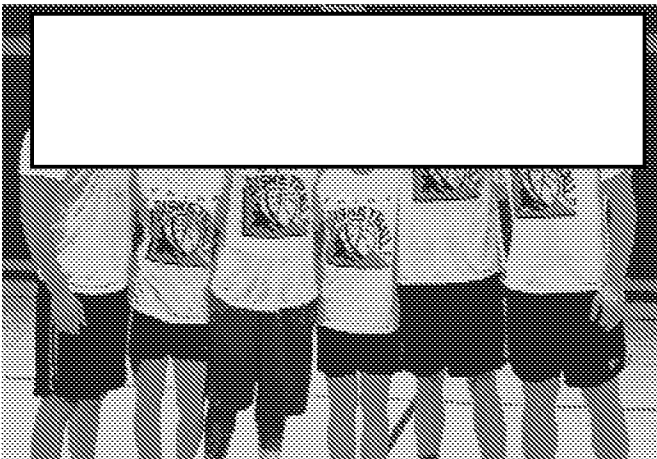
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In December 1931, the Bureau of Investigation Athletic Association was formed to "promote and encourage athletics as a means to better health, to stimulate fair play, and to create a better understanding of each other."

Eight decades later, the FBI Recreation Association (FBIRA) continues to carry on that spirit of camaraderie, though its name and the wording of its purpose has changed.

"Our mission has always been to build connections between employees, from the association's founding in 1931 to the present day," explained [redacted] current FBIRA HQ Board president. "Our methods may have evolved and adapted over the years, but at the core we remain dedicated to that goal."

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The team Sweet Spot was the winner of the 2011 FBIRA [redacted] Championship Trophy.

Pictured (left to right) are [redacted]  
[redacted]  
[redacted] Not pictured are [redacted]  
[redacted]

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### FBIRA: A Brief History

In its early years, the Association focused mainly on athletics—both interdepartmental and interagency—sponsoring competitive teams in basketball, baseball, and tennis. But through the years, the Association expanded beyond athletic competitions, offering varied recreational pursuits such as a camera club, theater outings, bridge tournaments, and dinner dances with live bands. At the close of 1939, the FBI Athletic Association changed its name to the FBIRA, to better reflect the variety of activities offered.

During the next few decades, the FBIRA's athletic teams dominated government and amateur leagues, bringing home championship trophies in football, men's and women's basketball, men's baseball, and women's softball. Director J. Edgar Hoover asked the Association to sponsor a club for agents who achieved a perfect score at the academy firing range, and the FBIRA started a Pistol Club for support staff.

The FBIRA also continued to expand its non-athletic offerings, sponsoring an orchestra, band, coed and women's choral groups, and a Camp Show Troupe that entertained at the United Service Organizations.

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The 1939-1940 Season Women's Basketball Team and their coaches posing with Director J. Edgar Hoover.

In 1979, the first FBIRA store opened at FBI Headquarters, designed to generate additional funds for the FBIRA (then supported by membership dues, which were dropped in 1994) to help promote the various activities. The FBI Tour Store, accessible by the public, opened for business in 1997, and was immensely popular—revenue from the store allowed the FBIRA to contribute \$250,000 to the Employees Benevolent Fund (which provides immediate money to an employee's beneficiary upon the death of the employee). The Tour Store closed in 2002, when public tours were discontinued for security reasons.

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**Looking for holiday gift ideas?**

**Visit the FBIRA store, in person or online!**

*In addition to sweatshirts, T-shirts, coins, coffee mugs, and water bottles (always popular with friends and family members), the FBIRA store also features one-of-a-kind FBI-themed holiday ornaments. This year's ornament features the FBI seal surrounded by a holiday wreath and bow, etched in solid brass with 24-karat gold finish. Additionally, the FBIRA Marketplace offers discounts on products from thousands of national merchants at <http://fbira.corporateperks.com>. Check it out!*

Independent FBIRA chapters have developed at many field offices and RAs throughout the country, with some guidance from the FBIRA at Headquarters. They continue to offer programs and initiatives specifically targeted for their communities.

**Shifting Gears**

"As with many other aspects of the FBI, the FBIRA's focus shifted after 9/11," said [redacted] general manager of the FBIRA Store. "As the Bureau and its employees took on an expanded role, employees had less time to spare for recreational pursuits."

b6

of what the FBIRA offers—the golf and basketball leagues continue to grow each year—the Association has added a number of programs and services designed to provide opportunities to participate in charitable, educational, and non-athletic recreational activities. FBIRA also offers discounts, special vendor sales, and other programs to help employees achieve work-life balance.

"The FBIRA is operated by employees, for employees," explained [redacted]. "Part of our mission is to help increase morale and promote a sense of shared identity among our members, and our programs and services are designed to do just that."

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**Looking to the Future**

Not content to rest on their laurels, the FBIRA is looking forward to 2012—and beyond.

Several new initiatives are in the works, including an expansion of retail merchandise sales. The FBIRA plans to use any additional revenue generated by those sales to reinstate donations to the Employee Benevolent Fund. As more information becomes available, it will be posted on the FBIRA Intranet website. The team is planning to redesign the site to make it more dynamic, interactive, and user-friendly.

Congratulations to the FBIRA on 80 years of building connections between employees...and stay tuned for more exciting new offerings from the FBIRA in the months—and years—to come. ■



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The current Headquarters FBIRA is pictured (left to right), seated, Staff [redacted] Vice President [redacted] President [redacted] Board Members [redacted] and Assistant Manager [redacted] standing, Staff [redacted] General Manager [redacted] Board Member [redacted] Treasurer [redacted] Board Members [redacted] and Staff [redacted]. Not pictured is Recording Secretary [redacted].

By [redacted]  
Albuquerque Division

[redacted] who received the Medal of Honor for heroism as a soldier during the Korean War, was a guest speaker at the Albuquerque Division on September 19, 2011, to talk about love, war, and growing up as a Japanese-American in Gallup, New Mexico. His visit was an educational project arranged by SA [redacted] in the Gallup RA.

[redacted] is fondly known as [redacted] in his hometown. (The nickname came from a grade school teacher who couldn't pronounce his first name.) He said he considers speaking to groups like the FBI part of his duty, even at [redacted] years old, since many Americans are still unaware of the contributions Japanese-Americans have made to this country. "This is our country as well as it is yours," he said. "We feel just as dedicated to serving this country. This is our home."

Accompanied by [redacted] his wife of [redacted] years [redacted] recalled how he tried to enlist in the U.S. Army with his high school classmates after the Japanese bombed Pearl Harbor in 1941. As a "Nisei," the offspring of first-generation Japanese immigrants, [redacted] draft classification was changed from A-1 to 4-C, designating him as an alien, not allowed to serve.

He finished high school and went to work at his cousin's auto repair shop. Since Japanese-Americans were so woven into the fabric of Gallup's social and economic life, the town refused to send its Nisei to internment camps. [redacted] future wife, who lived in [redacted] wasn't so lucky.

Eventually, a unit of Japanese-American soldiers from Hawaii distinguished itself in battle and other Nisei were allowed to enlist. [redacted] was assigned to the highly decorated 442nd Infantry Regiment, a famous Japanese-American unit, and sent to Italy, arriving too late to see combat.

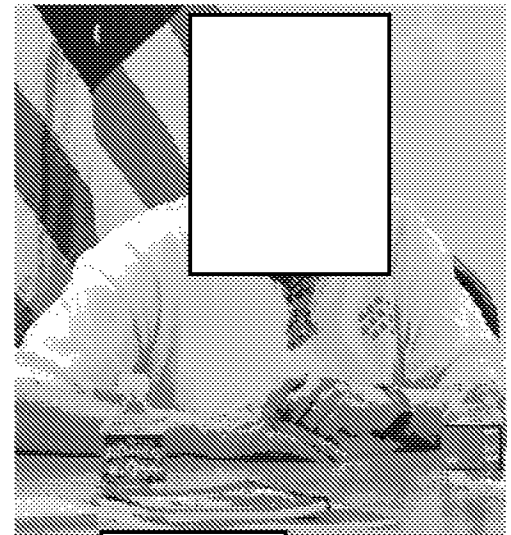
[redacted] enlisted in the Army Reserves and returned to Gallup. "In the meantime, I got talked into getting married," [redacted] joked, one of several wisecracks he and his wife playfully exchanged during his hourlong presentation.

When the Korean War broke out in 1950, [redacted] said he didn't think much of it. The newspapers were calling it a "police action." Then, he got orders to report to Fort Hood, Texas.

After nine weeks of training, his unit boarded a train for the West Coast. It stopped for a short time in Gallup, and [redacted] asked if he could go see his wife. Permission was granted, but he was told to hurry back when he heard the train whistle. "That 15 minutes was the best time I ever had," he said.

Little did he know what awaited him in Korea.

On April 24, 1951, Corporal [redacted] and other soldiers from the 3rd Infantry Division were occupying a defensive position near Taejon-ri, when the enemy "frantically attacked," according to his Medal of Honor citation.



[redacted] speaks to Albuquerque employees.  
Photos by Community Outreach Specialist [redacted]

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[redacted] a machine gun squad leader, aware of the imminent danger to his men, unhesitatingly jumped from his shelter wielding his bayonet in close hand-to-hand combat, killing approximately 10 of the enemy," the citation reads. "Returning to his position, he administered first aid to the wounded and directed their evacuation."

But it wasn't over.

"As another savage assault hit the line, he manned his machine gun and delivered withering fire until his ammunition was expended. He ordered the squad to withdraw while he stayed behind to render the gun inoperative," according to the citation.

[redacted] used his bayonet to fight through the enemy to reach another machine gun. He fired, killing more than 50 enemy soldiers. Although severely wounded, "when last seen, he was fighting ferociously against an overwhelming number of enemy soldiers," the citation states.

[redacted] recalls bumping into barbed wire and passing out. He awoke to an enemy soldier telling him, in English, he was a prisoner.

After two weeks without food or medicine, the prisoners received a sack of fine powder made from ground rice, barley, and millet. They had to gulp a handful and chase it down with water. Some of the younger prisoners refused to eat and wasted away. Half of them died during the grueling march to their camp.

"They turned to human skeletons," [redacted] said, his voice breaking as he paused to collect himself. On average, one or two men died each day for the first year in the camp.

In August 1953, after 28 months in the POW camp where malnutrition, disease, and brutality were his constant companions, [redacted] was released. "When I saw the U.S. flag flying, I knew I was home," he said, pausing when his emotions again threatened to get the better of him. "That was the most beautiful sight I ever saw."

A general gave him the news the government had kept secret for his own protection: He had been awarded the Medal of Honor. After receiving the Medal of Honor from President Eisenhower, during a White House ceremony, the hero returned to Gallup to work as an automobile mechanic and gas station owner. [redacted] and his wife raised their three children and, over the years, welcomed four grandchildren and one great-grandchild. The town has since named [redacted] in his honor.

In 2009 [redacted] got the chance to see his [redacted] graduate from the U.S. Air Force Academy. He admits he didn't think she could make it, but she surprised him by showing the same steely resolve he did during his time as a POW.

[redacted] said he'll never forget the sight of seeing [redacted] walk across the stage and become a military officer. "That was one of the proudest moments of my life." ■

*Editor's note:* [redacted] is a public affairs specialist in the Albuquerque Division.



SAC Carol Lee (center) shares a laugh with [redacted] (left) and [redacted] of the New Mexico Japanese American Citizens League.

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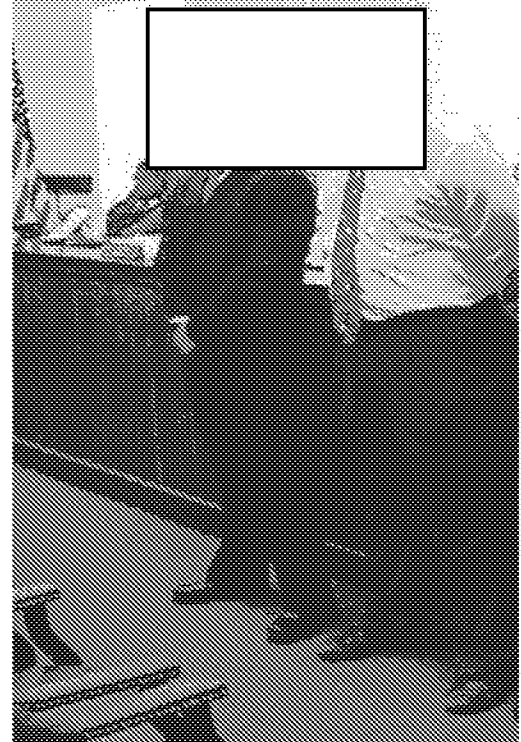
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SA [redacted] entered on duty in the *Jackson Division* as a new special agent on June 30, 2011. During the month of August, he successfully resolved two new investigations and was named Jackson's Employee of the Month.

In the first case, a Jones County investigator contacted SA [redacted] about an international parental kidnapping. The father of an [redacted]-year-old boy arranged for his son to be transported to Mexico with the intention of leaving him there to be raised by relatives. SA [redacted] opened an investigation, ensured the child's information was entered into the National Crime Information Center, and ultimately obtained an arrest warrant for the father, who was in Mississippi. SA [redacted] arrested the father and arranged for the child to be returned to his mother. The boy was reunited with his mother within days of the arrest.

In the second case, on August 17, 2011, SA [redacted] responded to a bank robbery in Laurel, Mississippi. He coordinated with the local detective on the scene [redacted] and assessed the situation. Based on the facts of the robbery and the subject's description, SA [redacted] initiated a search and located the subject at a nearby motel. SA [redacted] and Detective [redacted] approached the subject, who confessed to the robbery. SA [redacted] also recovered most of the money stolen from the bank. At an awards ceremony September 1, 2011, the Chief of Police of Laurel, Mississippi commended SA [redacted] and Detective [redacted] for their outstanding work and service to the community in solving this case.

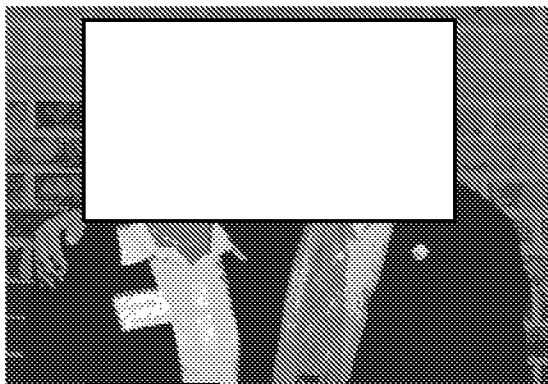


SA [redacted] (left) and Detective [redacted] were recognized at an awards ceremony.

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[redacted] poses with [redacted] at the dedication ceremony.

***Knoxville Division Public Affairs Specialist*** [redacted]

[redacted] attended the dedication ceremony of the Dr. William M. Bass Anthropology Center in Knoxville, Tennessee on September 27, 2011. [redacted] a distinguished professor emeritus and best-selling author, helped revolutionize medical identification and the ability to investigate and prosecute criminal cases. During his career [redacted] has trained thousands of FBI special agents and professional support staff, who comprise the FBI's Evidence Response Teams, at the University of Tennessee Forensic Anthropological Research Facility, popularly known as the Body Farm.

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The Finance Division is in the process of implementing the Unified Financial Management System (UFMS), which will become the FBI's new financial and acquisitions management system Bureau-wide in October 2013. This is a significant Department of Justice initiative that will impact both the administrative and operational functions of all headquarters divisions, field offices, and Legal Attaché offices.

One of the pilot locations selected for the initial deployment of UFMS in October 2012 is the Criminal Justice Information Services (CJIS) Division in Clarksburg, West Virginia. The UFMS Project Team provided a week of in-depth planning and functional demonstrations to the CJIS staff August 22-26, 2011. During their visit, members of the UFMS Project Team met with the CJIS staff to better understand their current business processes, roles and responsibilities, as well as training and communications needs. Overall, the sessions provided valuable insight into the needs of UFMS users and the Bureau's expectations for UFMS.



UFMS Trainer [redacted] answers questions during a Receivables Management Familiarization Session with the CJIS Fee Programs staff. Pictured sitting (left to right) are [redacted] accounting analyst; [redacted] supervisory accounting analyst (shown from the back); [redacted] supervisory management and program analyst; and [redacted] management and program analyst.

"The development of UFMS has instilled a sense of excitement and engagement from the employees here at CJIS," said Christopher Enourato, CJIS Resources Management Section Chief. "The UFMS staff is focused on the customers' needs by soliciting input and ensuring that delivery of one system will incorporate the functionality of many current systems."

Since returning from CJIS, the UFMS Project Team has used the information gathered to validate key system requirements, identify specifications for interfaces with other systems and standard reports, and begin system configuration and design. For more information on the UFMS project, including a schedule, training plans, and other resources, please visit the UFMS website.



## THE FBI

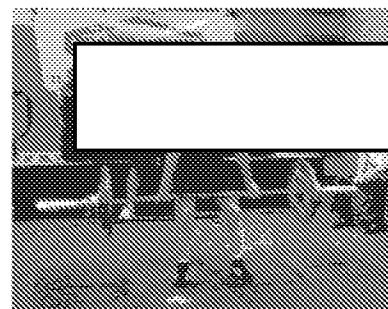
Athletes from the FBI joined 15,000 law enforcement officers and firefighters from 85 countries for the 2011 World Police and Fire Games. Held August 27 to September 3, the games consisted of more than 60 events throughout the New York City metropolitan area. The FBI special agents marched together behind the U.S. flag and received loud cheers from the thousands of spectators watching the event.

The weeklong competition, which has been held every two years since 1985, was formed to develop camaraderie between members of emergency services from around the world. At this year's games, 38 FBI special agents entered 18 events, more than at any other games in the history of the competition.

The events in this year's games included saltwater angling, archery, badminton, baseball, 3-on-3 basketball, 5-on-5 basketball, bench press, biathlon, bodybuilding, bowling, boxing, cross country, mountain-bike cycling, street-bike cycling, darts, dodgeball, dragon boat races, flag football, Gaelic football, golf, handball, horseshoes, ice hockey, judo, karate, lacrosse, lawn bowling, motorcycle, muster, open water swim, orienteering, paint ball, pistol (several events), pocket billiards, police service dogs, powerlifting, racquetball, rifle (several events), 21K road race, indoor rowing, rugby, sailing, skeet, indoor soccer, softball, sporting clays, squash, stair race, surfing, swimming, table tennis, taekwondo, team handball, tennis, toughest competitor alive, track and field, trap, triathlon, tug of war, beach volleyball, indoor volleyball, wrestling, and wrist wrestling.

FBI athletes took home a total of 8 medals. The two FBI gold medal winners were SA [redacted] New York, in the bench press and SA [redacted] Los Angeles, in powerlifting. The silver medal winners were SA [redacted] SA [redacted] and SA [redacted] all New York, cross country team; and SA [redacted] New York, in the biathlon. The bronze medal winners were SA [redacted] New York, 200M sprint, and SA [redacted] New York, karate.

The 2012 U.S. Police and Fire Championships will be held June 16-24 in San Diego, California. The next World Police and Fire Games are scheduled August 1-10, 2013, in Belfast, Northern Ireland. For more information about competing in the games, contact SA [redacted] Los Angeles, at [redacted]



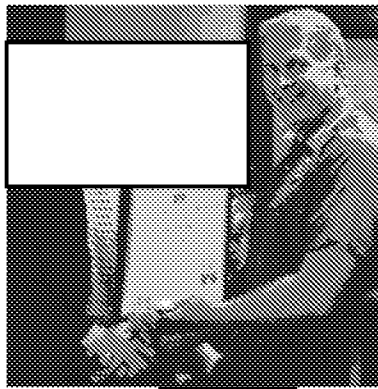
SA [redacted] won the powerlifting gold medal, setting a world record for her weight class.



Pictured (left to right) are SA [redacted] SA [redacted] and SA [redacted] following their run in the 10K cross country race.



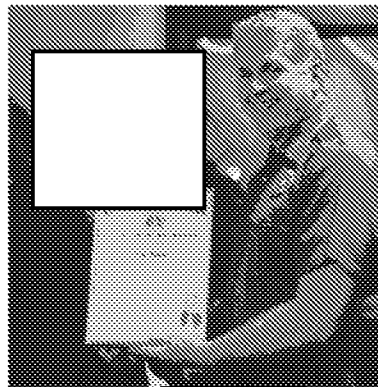
Athletes from the New York and Los Angeles Field Offices pose at the opening ceremonies with competitors from the New York Police Department (NYPD) and the Austin, Texas Police Department (APD). Standing (left to right) are [redacted] APD; [redacted] APD; SA [redacted] SA [redacted] SA [redacted] Los Angeles; SA [redacted] SA [redacted] New York; SA [redacted] New York; SA [redacted] New York; SA [redacted] New York; and Sgt. [redacted] NYPD. Squatting in the front row (left to right) are Lieutenant [redacted] and Officer [redacted] both NYPD.



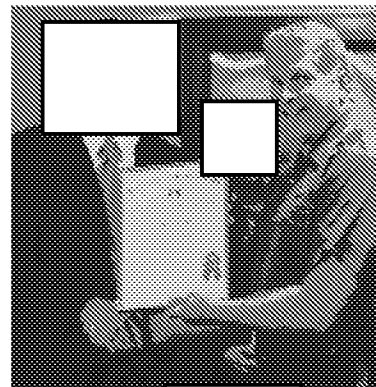
SA [redacted]



SSA [redacted]



SA [redacted]



SA [redacted]

Chief of Police James Corwin presented certificates of appreciation to *Kansas City Division* SAs [redacted] and SSA [redacted] for their exceptional assistance to the Kansas City (Missouri) Police Department in what became a large-scale, multi-state investigation. The case involved a burglary of a pharmaceutical distribution center in which 43,000 pills of narcotic pain killers and Xanax were stolen. The investigation resulted in two men being charged in a 10-count federal indictment for a \$1.4 million drug-trafficking conspiracy that included nearly 100,000 pills and the illegal possession of many firearms.

Here's your opportunity to tell everyone about a challenging case you've worked, a funny Bureau anecdote, or any work-related story.

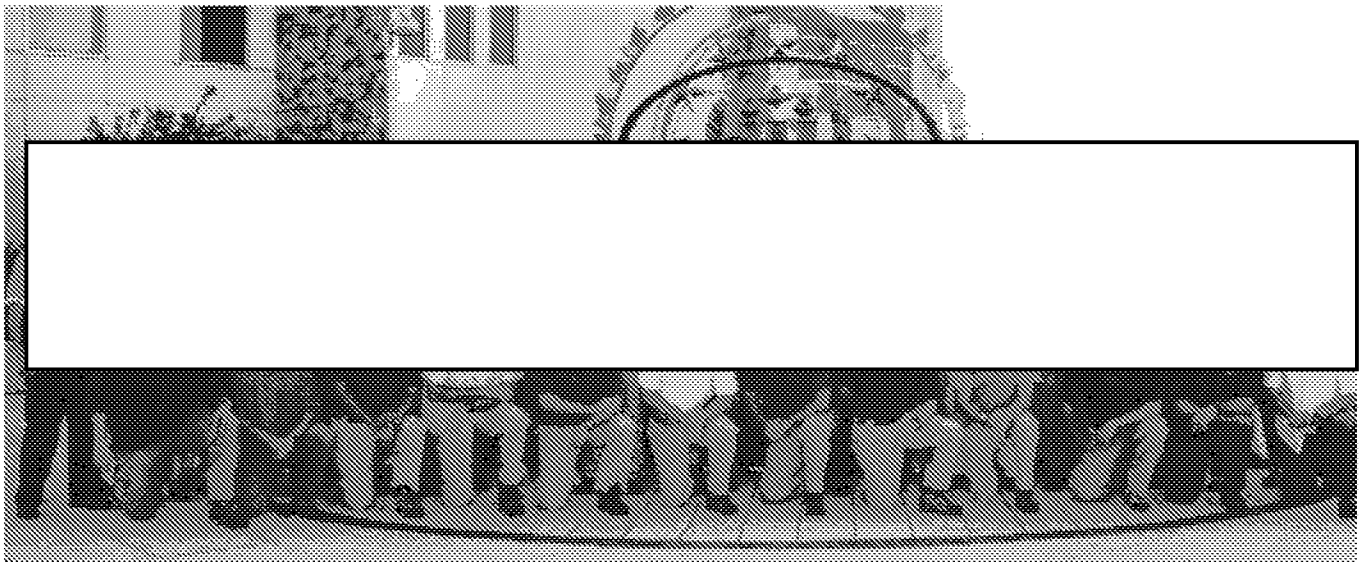
Send a brief write-up (.doc), a recording of you telling your story (.mp3), or a short video (.mp4) to *The Investigator's* Editor. Whichever format you send, also send a photo (.jpg) of yourself!

Your submission will be considered for publication in an upcoming *Investigator*.

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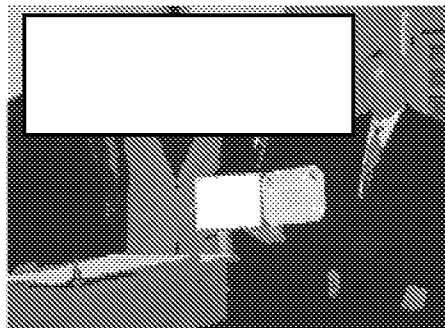
Members of the SABT training group pose on the roof of the Northern Virginia RA in Manassas.

The *Critical Incident Response Group (CIRG)*, *Hazardous Devices Operations Center (HDOC)* hosted the annual Special Agent Bomb Technician (SABT) Training Seminar from August 15-19, 2011, at Quantico, Virginia. Participants in the weeklong seminar included 101 SABTs from various field offices. SABTs received briefings on the FBI's Hazardous Devices Program and attended advanced training workshops focusing on X-Ray/X-Ray Tool Kit, Electronic Countermeasures, and Stabilization triage techniques using specialized equipment.

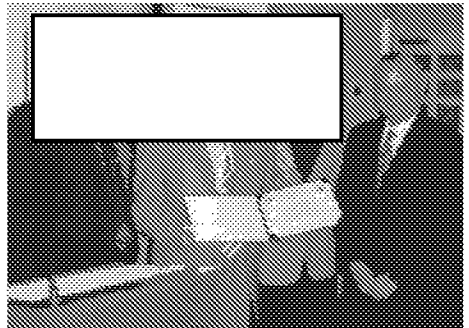
During the seminar, Master SABT Awards were presented to SABT [redacted] Oklahoma City, SSABT [redacted] Hazardous Devices School (HDS), SSABT [redacted] HDS, and SABT [redacted] Los Angeles. SSABT [redacted] could not attend because of an ongoing training exercise at the HDS in Redstone Arsenal, Alabama. Recipients of this prestigious award were selected by their peers, the SABT Advisory Group, for having successfully completed all technical proficiency levels for the SABT Career Development Plan.



Pictured (left to right) are HDOC Unit Chief (UC) [redacted] Master SABT [redacted] SABT [redacted] New York; and CIRG DAD Luis Fraticelli.



Pictured (left to right) are UC [redacted] Master SSABT [redacted] SABT [redacted] and CIRG DAD Fraticelli.



Pictured (left to right) are UC [redacted] Master SABT [redacted] SABT [redacted] and CIRG DAD Fraticelli.

## IN THE COMMUNITY

Norfolk SAC Alex Turner and Community Outreach Specialist (COS) [redacted] were guests on the television talk show "Suffolk Happenings" on August 24, 2011. The show is hosted by [redacted] of Harambee Communications, Inc., [redacted] the National Association for the Advancement of Colored People for the City of Suffolk, Virginia.

SAC Turner and COS [redacted] answered questions about the FBI's mission, priorities, and job requirements, and discussed ways the FBI has focused on outreach in the Norfolk area of responsibility. COS [redacted] highlighted Norfolk's youth-based initiatives and discussed ways in which the FBI builds relationships and trust in the communities. [redacted] extended the talk show invitation to SAC Turner in an effort to advance the Norfolk Field Office's Community Outreach Program and promote the work of the FBI in Suffolk, Virginia.



Pictured (left to right) are COS [redacted] SAC Turner, [redacted] and [redacted]



Panel discussion members (left to right) were Health and Human Services ASAC [redacted] FBI SAC Ibison, and U.S. Attorney O'Neill.

The Greater Tampa Chamber of Commerce recently held a panel discussion, "Fighting Fraud: The Federal Perspective," featuring U.S. Attorney Robert E. O'Neill, Middle District of Florida; SAC Steven E. Ibison, Tampa; and ASAC [redacted] U.S. Department of Health and Human Services. The Chamber's Public Policy Forums are designed to discuss areas of interest within the regional business community. This discussion provided business leaders and chamber members with an opportunity to understand the complexity of fighting both corporate and government fraud, and how such practices impact the community. The panelists addressed various types of common fraud and the application of resources and cooperation necessary to address the problem.

Participants welcomed the interactive discussion. One attendee commented that this was the first time such a discussion had occurred within the area chamber. Though chartered in Tampa Bay, this chamber boasts a membership of approximately 1,500 people, with several of its partners reporting business holdings throughout central Florida.

Several *Tampa Division* program coordinators participated in a discussion panel on August 26 during the 2011 Mystery Florida Conference. The two-day event was designed to assist book and script writers by providing writing clinics and opportunities to hear from established authors, critics, editors, film representatives, publishers, and forensic and technical experts.

FBI panelists provided an overview of their respective programs, FBI investigative and intelligence priorities post 9/11, and discussed working relationships with local, national, and international law enforcement partners. Panel members also answered questions from the audience, furnishing accurate guidance and correcting misconceptions involving Bureau practices and procedures.



FBI panelists (left to right) were SSA [redacted] cyber crimes supervisor; SA [redacted] ERT leader; SA [redacted] HAZMAT team leader; SA [redacted] SWAT leader; and SA [redacted] public affairs officer.

A team of runners from the *Omaha Division* participated in the Market to Market Relay, the oldest and largest long-distance running relay in Nebraska. The 2011 course was broken into 20 stages, with each runner taking on about three stages. The stages ranged from about three to five miles on a mixture of trails, paved roads, gravel roads, and highways between the Old Market in Omaha and the Hay Market in Lincoln. Because of flooding this summer, the starting line was moved from the Old Market to Memorial Park in Omaha, decreasing the distance from its original 86 miles to 78 miles. The Omaha Division team placed 42nd out of 242 teams.

The relay is organized by the Nebraska Orthopedic Hospital. Each team paid \$400 to enter, and the money raised was distributed to local non-profit and community organizations, including the Nebraska Trails foundation, Arbor Day Foundation, Omaha Running Club, and the Lincoln YMCA.

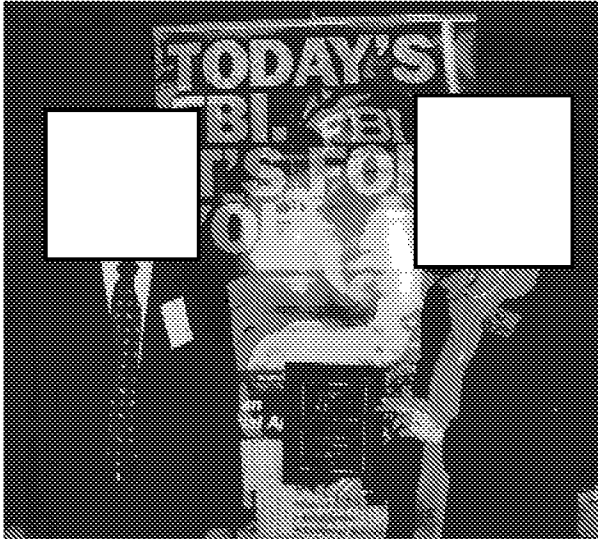


Pictured prior to running the relay, the team consisted of (left to right) retired agent [redacted] SSA [redacted] IA [redacted] ASAC [redacted] SSA [redacted] SA [redacted] IA [redacted] and SA [redacted]

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SA [redacted] displays the UM award in front of the FBI station at the Career Day Expo. Beside her is Miami Division's former intern and UM student [redacted]

The University of Miami (UM) Toppel Career Center named the FBI as its Employer of the Year on September 14, 2011, during the opening ceremony of their on-campus Career Day Expo. Each year, UM selects an employer who consistently seeks to recruit UM students and alumni by participating in Toppel Career Center events.

"We felt the FBI most closely contributed to our vision of 'Empowering and Connecting a World of 'Canes (short for the school team name, Hurricanes),' said [redacted] UM assistant director of career events. "The FBI has a regular on-campus presence through career fairs, workshops, career panels, and the like that really made them stand out as a proactive employer for our students and alumni."

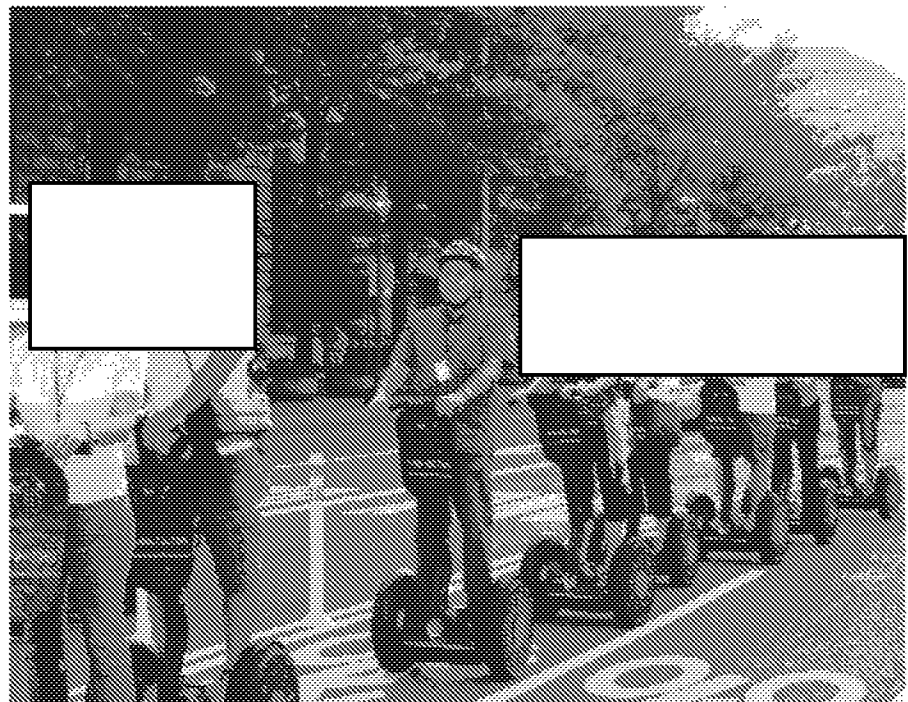
"The *Miami Division* puts a lot of effort into seeking out motivated applicants at UM and many other South Florida universities and colleges," said SA [redacted] the division's applicant recruiter. "Over the past two years, 30 special agent applicants have come from UM students alone." SA [redacted] was presented the UM Employer of the Year award by [redacted] the center director.

Past UM employers of the year include Florida Power and Light, Target, Morgan Stanley, KPMG, and Enterprise.

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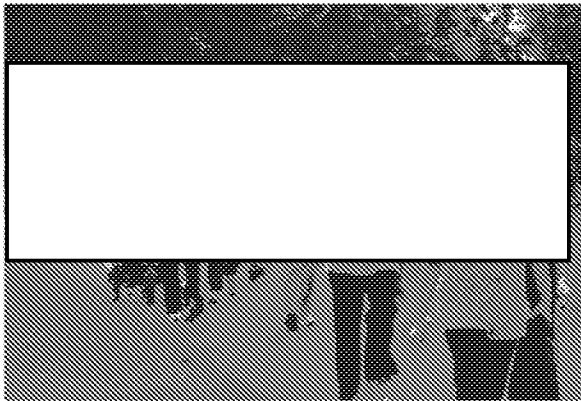
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The Citizens Academies from the *Omaha* and *Milwaukee* Divisions visited FBI Headquarters and Quantico training facilities on August 30 and 31, 2011. The two groups, with a total of 28 participants, toured FBI Headquarters and listened to presentations in the Strategic Information and Operations Center, which included a visit from **Director Robert S. Mueller, III**. The two groups also enjoyed a special private tour of the U.S. Capitol, led by the U.S. Capitol Police. While spending the day at Quantico, the participants also toured the Drug Enforcement Administration's drug lab. **Public Affairs Specialists** [redacted] from Omaha and [redacted] of Milwaukee provided the groups with evening options, which included a walking tour of the monuments in Washington, DC and touring the city on Segways.



Joining the group on Segways was Omaha SAC Weyssan Dun (third from left).

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More than 200 *FBI Seattle Division* employees and family members rallied behind five courageous breast cancer survivors on October 2, 2011, and raised more than \$13,000. This was the first year the FBI Agents Association (FBIAA) donated its proceeds from its annual 5.5-mile "Shoe to Brew"—a run, walk, or ride event that ends with a celebration at the Redhook Brewery.

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"It's great that we've held this event for 14 years to promote office camaraderie; it is even more poignant that we hold this event in support of these awesome women," said ASAC [redacted] [redacted] at the celebration. Seattle SAC Laura Laughlin was also on hand to help the organizing committee thank commercial sponsors for their tremendous generosity.

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Walkers take to the trail in Bellevue, Washington. Photos by Photographer [redacted] Seattle

The FBIAA donated the money raised to the world-renowned treatment center Seattle Cancer Care Alliance and the FBIAA Family Assistance Fund. The FBIAA fund supports Bureau employees like SA [redacted] who continues to battle an advanced form of breast cancer. The event was nicknamed the "Run for Dominant Jean" within the Division.

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[redacted] is a warrior and it's important for her to see today that we are all standing ready to support her however we can in this fight against breast cancer," said ASAC [redacted] "We are all united with [redacted] and we are one in this fight."

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In addition to SA [redacted] the other survivors honored at the celebration were retired agents [redacted] current FBI Seattle Investigative Operations Analyst (IOA) [redacted] Information Technology Specialist [redacted] and Seattle Police Department (SPD) Detective [redacted] Anchorage Division Community Outreach Specialist (COS) [redacted] traveled to Seattle to join the event to also honor the continuing battle against cancer waged by [redacted] [redacted] a Hebrew linguist there.

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ASAC [redacted] hands the microphone to SA Saito at the brewery celebration.

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[redacted] is a hero to all of us, so this seemed like a great opportunity to pay tribute to her on her continuing battle with cancer," said COS [redacted] "This was also a good chance to reconnect with friends," she said, speaking particularly of [redacted] whose company, Camandago, was one of the event sponsors. [redacted] a Seattle FBI Citizens Academy (CA) graduate, and [redacted] met when groups from the Anchorage and Seattle CA Alumni Associations toured FBI Headquarters and the Quantico FBI Academy in March 2011. [redacted] was among many friends of the Seattle Division—CA grads, retired agents, SPD colleagues—who joined the event and spread the word to others.

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Seattle Division SA [redacted] led the event organizing committee that brought together employees across diverse work roles and programs—Evidence Response Team leader SA [redacted] SWAT Supervisor SSA [redacted] COS [redacted] Cyber Squad SA [redacted] Field Intelligence Group (FIG) SA [redacted] FIG Investigative Operations Analyst [redacted] TDY-to-Headquarters SSA [redacted] Regional Polygraph Program Manager SSA [redacted] Organized Crime Squad Support Services Technician [redacted] and White Collar Crime Squad Financial Analyst [redacted]

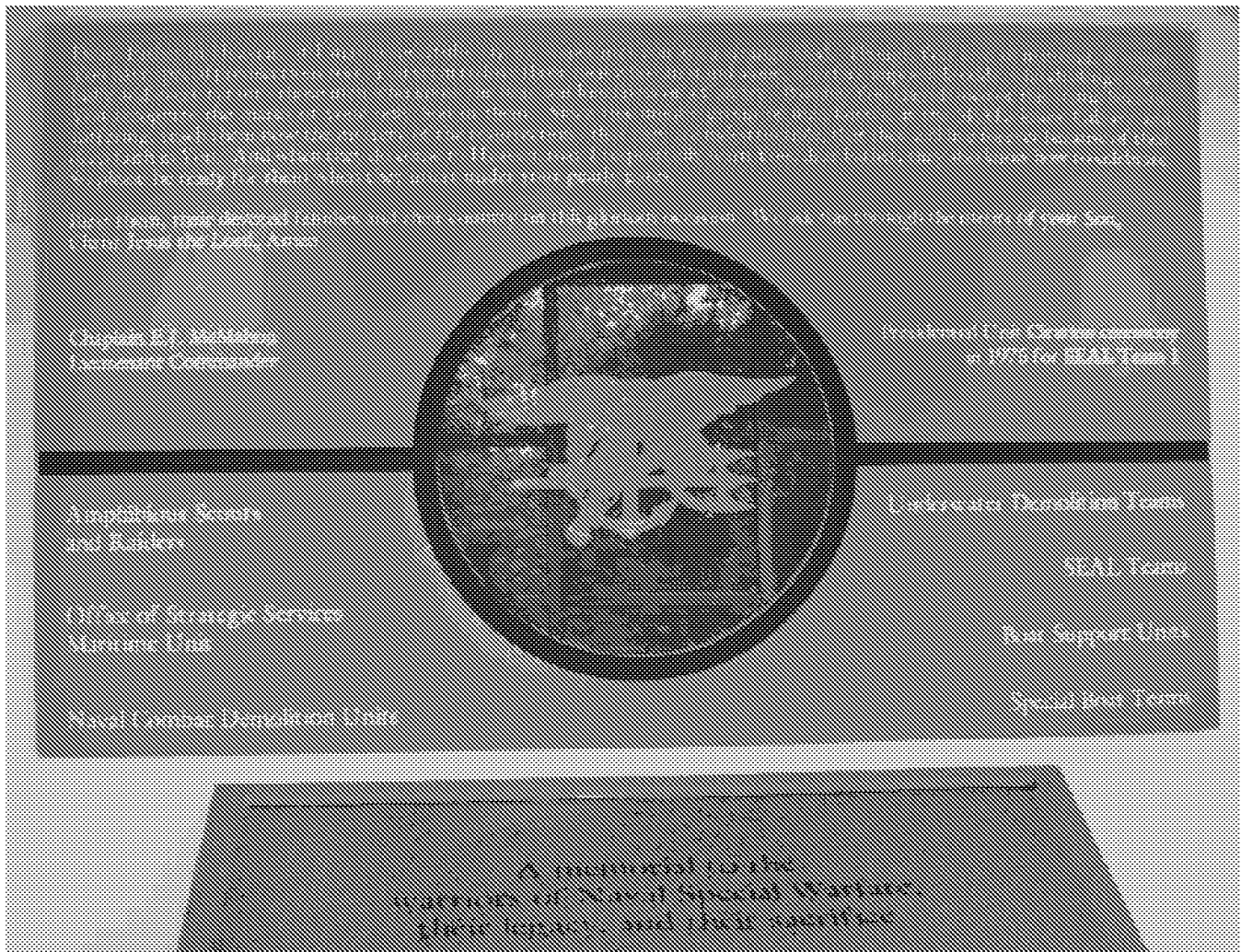


IOA [redacted] (right) visits with retired SSA [redacted] at the end of the event.

**IN THE COMMUNITY**

A helicopter crash in Afghanistan on August 6, 2011, killed 30 U.S. service members. Twenty-two of those killed were U.S. Navy SEALs who were involved in the raid that killed Osama Bin Laden. The others killed in the crash were seven Afghan commandos and a civilian Afghan interpreter. The helicopter was shot down by Afghan insurgents as it was rushing to aid troops in a firefight. To support the families and loved ones of these fallen warriors, employees of the *Norfolk* and *Washington Field Offices* came together to raise more than \$4,000. On September 20, 2011, members of the Tidewater JTTF visited the SEAL Heritage Center, home of the Navy SEAL Foundation, to present those funds. Members of the foundation expressed immense gratitude toward the FBI and its support for Naval Special Warfare. Taking charge and leading this fund raising effort were SA [redacted] SA [redacted] and SA [redacted] all from *Norfolk*, and SA [redacted] WFO.

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This plaque is located in the lobby of the SEAL Heritage Center in Virginia Beach, Virginia. The facility provides both personal and professional support to SEAL Team members and their families.

**IN THE COMMUNITY**

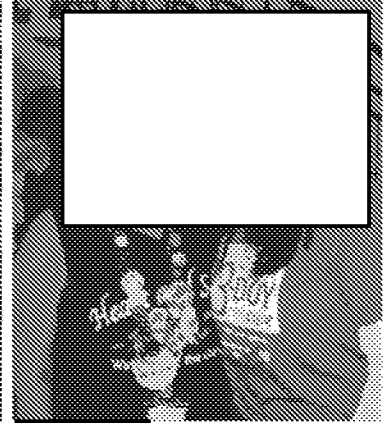
The *Seattle Division* was well-represented at the 2011 Susan G. Komen 3-Day for the Cure breast cancer walk September 16-18. The B.C. Crushers was a team captained by [redacted], an IT specialist (ITS) and seven-year breast cancer survivor. Team members included [redacted] an investigative operations analyst (IOA) and two-year breast cancer survivor; her friend [redacted] SSA [redacted] wife of SA [redacted] and SA [redacted] who was unable to walk during the event but helped collect donations. [redacted] the mother of IOA [redacted] also participated as a member of Team Heart and Soles.

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The event involved walking 60 miles in three days to raise awareness of breast cancer. Collectively, the two teams generated more than \$20,000 in donations. The entire event, with nearly 2,000 participants, collected \$5.3 million to benefit Susan G. Komen for the Cure, which funds breast cancer research and education. SA [redacted] and IOA [redacted] volunteered during the event.



Pictured at the event (left to right) are SSA [redacted], ITS [redacted], IOA [redacted] and SSA [redacted] volunteer emergency medical technician.



[redacted] (left) and her daughter, IOA [redacted] pose at one of the stops along the event route.

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Hackett Middle School students and faculty pose during their tour.

On October 6, 2011, the *Albany Division* celebrated Hispanic Heritage Month and hosted students and teachers from Hackett Middle School in Albany, New York. As part of the celebration, students presented compositions reflecting their thoughts on the importance of Latino culture and the Spanish language in the United States. Attendees were offered a food sampling from a local South American restaurant, Salsa Latina. In addition, participants sang a traditional Mexican song and students were given a tour of the Albany Field Office. Team committee members [redacted] Community Outreach Specialist [redacted] Staff Operations Specialist [redacted] Contract Linguist Monitor [redacted] Supervisory Administrative Specialist [redacted] and Administrative Specialist [redacted] organized the event.

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## IN THE COMMUNITY

What started in the *New Orleans (NO) Division* as a plan to warn citizens about fraud turned into Scam Jam 2011, an event that attracted hundreds of Louisiana residents, a multitude of sponsors and participating agencies, and widespread media coverage.

Scam Jam, held September 15, 2011, in the NO area, brought together a number of agencies to provide a free anti-fraud seminar to educate concerned consumers and senior citizens on the various ways to protect themselves from becoming victims of fraud. FBI reports indicate that someone falls victim to a scam every minute of every day. Some fraud schemes come as e-mails requesting money for a family member in need. Others are more complex business schemes to defraud corporations and clients out of millions of dollars.

"To date, nothing of this magnitude had ever been done before in the New Orleans area," said Community Outreach Specialist (COS) [REDACTED]

The FBI Citizens Academy Alumni Association (FBICAAA), Louisiana Chapter, was the driving force behind the event, which required long-term planning, extensive communications, and months of coordination, said COS [REDACTED]. Taking part in Scam Jam were 24 federal, state, and local law enforcement, government, and regulatory agencies. This collaboration was made possible through the efforts of the NO, Baton Rouge, and Shreveport Citizens Academy graduating classes.

To support the event, NO SAC David Welker advertised information about the widespread fraud epidemic and invited agencies to get involved. Each agency had a booth for one-on-one interaction with attendees. In addition, the FBICAAA incorporated a presentation stage and each agency was given 15-20 minutes to speak on their particular fraud prevention programs.

Scam Jam 2011 garnered outstanding news and media coverage. The FBICAAA and host partners compiled a media package distributed to all area reporters and journalists. Media coverage from The Times Picayune newspaper and every television news channel in the city included interviews with SAC Welker, U.S. Attorney Jim Letten, and FBICAAA board members.

In the months leading up to Scam Jam, through a joint initiative to assist at-risk youths, the New Orleans Saints organization listened to COS [REDACTED] share information on FBI programs available to help the community. The Saints recognized that scams affect everyone and wanted to help.

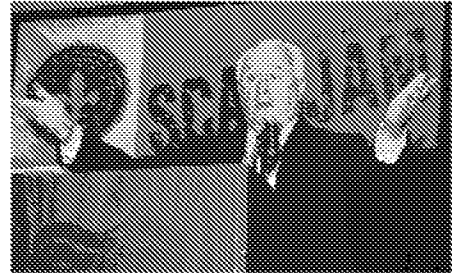
"Having the New Orleans Saints back law enforcement helped demonstrate that across all community levels, fraud has to stop," said COS [REDACTED]

At Scam Jam 2011, former Saints player [REDACTED] spoke and visited with event patrons.

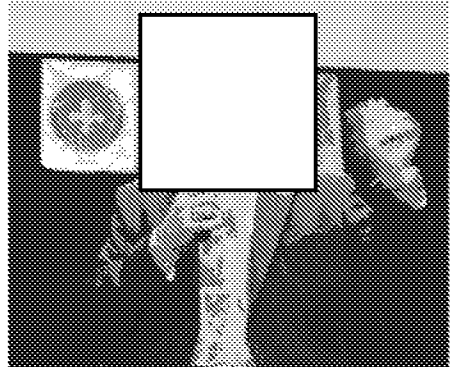
"No one is immune to fraud schemes," [REDACTED] said. He recalled receiving a letter from someone claiming to be FBI Director Robert Mueller and asking him to forward money to Nigeria. "My friends never call for money, they all want Saints tickets. That was the first clue that something was wrong," he said. "Fortunately, I knew better than to wire money to Nigeria to help a friend, but others may not be so lucky."

In addition to fraud awareness information, the Scam Jam committee established multiple community service projects to coincide with the seminar, including a community blood drive.

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SAC Welker opened the event.



SA [REDACTED] gave a presentation on IntraGard and phishing attacks.

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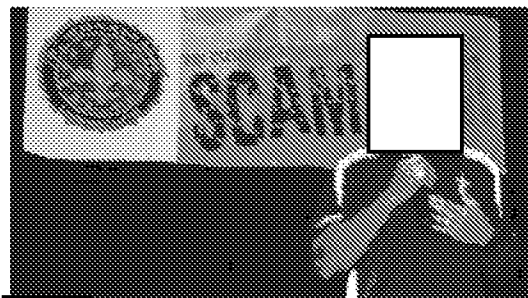
## IN THE COMMUNITY

The New Orleans Office of the Drug Enforcement Administration (DEA) contributed to Scam Jam through their prescription "Take Back" program, allowing consumers to turn in expired or unneeded prescription medication without contaminating the public landfill or water sources. From the DEA's perspective, Scam Jam gave them the opportunity to launch this new program.

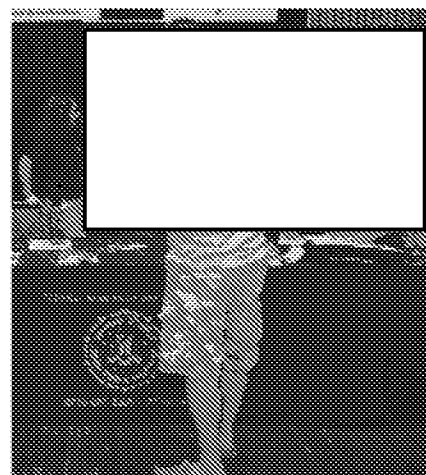
The Louisiana American Association of Retired Persons (AARP) provided a mobile shredding truck on-site. Attendees were encouraged to bring unwanted paperwork containing personal identifiable information to safely dispose of it.

In addition, Scam Jam also was used as a food drive to help the homeless. Attendees were invited to bring canned goods to benefit the Second Harvest Food Bank, which feeds thousands of people in the New Orleans metropolitan area.

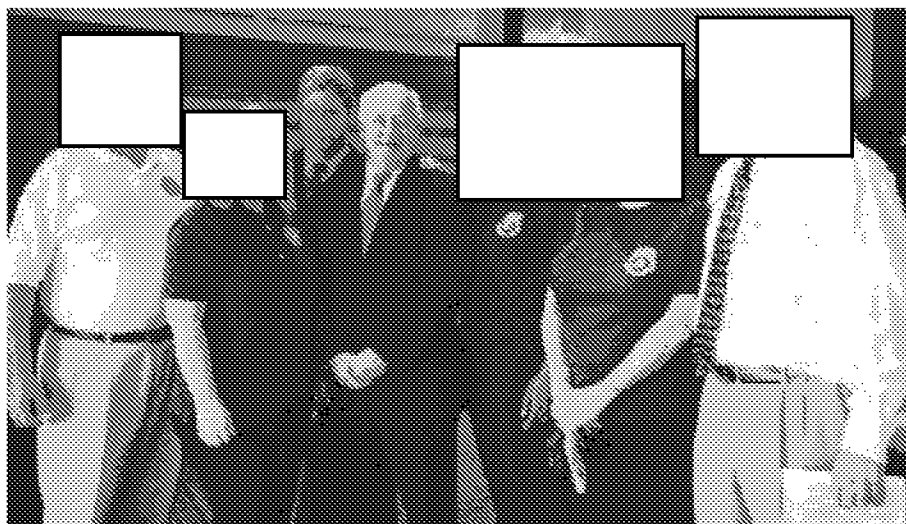
The following participants/sponsors came together for the event: FBI Cyber, FBI Health Care, FBI Mortgage, FBI Victim Witness Program, FBI Community Outreach, Infragard, U.S. Attorney's Office, DEA, Internal Revenue Service, Federal Trade Commission, U.S. Postal Service Inspections, Federal Communications Commission, U.S. Customs and Border Protection, Transportation Security Administration, Department of Transportation Office of Inspector General, Louisiana Department of Insurance, Louisiana Attorney General's Office, Louisiana State Fire Marshall, Orleans Criminal Sheriff, Jefferson Parish Sheriff's Office, Jefferson Chamber of Commerce, Kenner Police Department, Kenner Fire Department, Better Business Bureau, Crime Stoppers, Blue Cross/Blue Shield, AARP, First National Bank of Commerce, and the Blood Center of Southeast Louisiana.



[redacted] a former Saints player and current outreach spokesman, talked about cyber scam attempts he'd received.



FBI agents talk with event attendees about scam attempts they received.



Pictured (left to right) are [redacted] FBICAAA Louisiana Alumni/Sergeant at Arms; [redacted] FBICAAA Louisiana Alumni/Treasurer; Jim Letten, U.S. Attorney for the Eastern District of Louisiana; SAC Welker; [redacted] both FBICAAA Louisiana Alumni; and COS [redacted]

Photos by Photographer [redacted] New Orleans



## IN THE COMMUNITY



Employees in the procession included the color bearers (left to right) FBI Police Officers

[redacted] Directly behind them (left to right) were SAC Diego Rodriguez, SAC Randall Thyse, and ADIC Fedarcyk.



ADIC Fedarcyk addressed the crowd at the Honor Guard wreath-laying ceremony.

Amidst drums and bagpipes playing patriotic hymns from groups including the New York Police Department (NYPD) Pipes and Drums and the U.S. Marine Corps Marching Band, *New York Office* FBI agents and employees participated in the annual NYPD Memorial procession on September 9, 2011. ADIC Janice Fedarcyk addressed the attendees and participated in the Honor Guard wreath laying ceremony. This was followed by the reading of the names of all the fallen NYPD, Port Authority, and FBI agents who died on 9/11, including FBI SA Lenny Hatton and former SAC John O'Neill.

Earlier that morning, Father [redacted] spoke about his personal experience on 9/11 at Saint Andrew's Church. He is currently an FBI Chaplain in Miami, but was an FBI Chaplain for New York on that fateful day.

"I personally remember that day," he said. "I came in when the New York Office called me, thinking I would be there for only a day. I did not go home for three weeks. I remember so many men and women, especially our own FBI office, NYPD, and FDNY asking me to hear their confession, give them a blessing, and say, 'Father, please hug me.'"

"I remember sad tragic pictures of people crying, shaking, and asking 'why,'" Father [redacted] said. "I lost my own friends that day—FBI Agent Lenny Hatton; SAC John O'Neill, who had just retired; some of my good friends in the FDNY and NYPD who used to come on retreat at my Passionist Retreat House."

"We can't forget all the 'little people' who went to work, not knowing that it would be their last time seeing their family—waiters, bus boys, secretaries, men and women trying just to live for their families. We must not and cannot forget these people too."

Father [redacted] concluded his reflection with a quote by New York author [redacted] "Americans will want to remember 9/11 for many years to come. What form that remembrance will take will be seen in the years ahead. The fact that this horrendous nightmare has been reduced to the numbers 9/11 means that this date will not be forgotten."

For more news and photos  
spotlighting community activities,  
see the Office of Public Affairs'  
site.

### Alphonso Alexander Gorham

Alphonso Alexander Gorham passed away unexpectedly on September 11, 2011. He was 58 years old. Al will be dearly missed by his colleagues in the Washington Field Office, where he was serving as an electronic surveillance operations technician at the time of his death. He proudly served the FBI for 38 years.



Al was born on July 29, 1953, and was raised in Washington, North Carolina. His parents, the late Walter and Cariner Topping Gorham, provided the background which fostered the values by which Al lived and served throughout his life. Upon moving to the Washington, DC area, he attended Little David Baptist Church and Saint Paul Baptist Church.

On September 6, 1975, Al married [redacted] They raised two sons and opened their door to several others who would benefit from their hospitality.

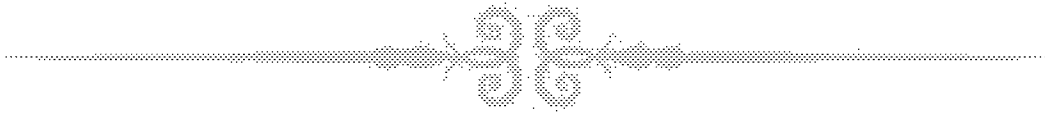
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If you ever came in contact with Al, he probably has a picture of you stored somewhere. He was known for his love of photography and took pictures at every event he attended. Al also enjoyed fishing, hunting, and spending time with his family and friends.

As a dedicated brother, husband, father, grandfather, uncle, and friend, he lived his life so that he earned and deserved the respect of his family, neighbors, and friends.

He is survived by his wife, his adult sons [redacted] his brothers, and an extended family of brothers in kind, sisters in kind, brother-in-laws, sister-in-laws, grandchildren, uncles, aunts, nephews, nieces, and friends.

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### Charles R. Keam

Charles R. Keam, an operations security assistant (OSA) in the Philadelphia Division, died unexpectedly October 6, 2011. He was 63.

Charles began his career with the FBI on October 1, 2006, as an OSA in the Communication Section of the Philadelphia Division. He manned the office three days a week during the 4 p.m. to 12 a.m. shift and worked the 8 a.m. to 4 p.m. shift on weekends. Charles was an extremely disciplined, dedicated, and hardworking employee, attributes he acquired during his years of service in the U.S. Air Force. He was every supervisor's dream because he knew his job, and he was great at it. Charles always exceeded expectations by going above and beyond the call of duty. He assisted wherever and whenever needed and did so with no expectation of reward other than knowing he could help someone else.

He was a family man whose love and concern for his family was evident in the way he unselfishly cared for his ailing wife, who preceded him in death earlier this year. Charles was well-liked and respected by all who knew him. He is described by those closest to him as a man who never complained; a man who always had a smile on his face and a funny story to share (over a cold Coca-Cola that he most likely bought for you). But Charles is best described by these words expressed by his counterpart, "The dynamic positive attitude of this retired Air Force veteran was passed to all he encountered. His enduring spirit and dedication will continue to inspire those of us at FBI Philadelphia long into the future."



**Karen S. Mandes**

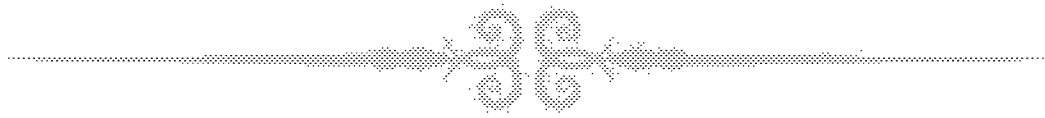
Karen S. Mandes passed away October 13, 2011, following a brief illness. She served the FBI with loyalty and dedication for more than 28 years.

During the course of her career, Karen served in a variety of positions while assigned to the following divisions: Criminal Investigative, International Operations, Directorate of Intelligence, and in the Houston and Dallas Divisions. The final stop in her FBI journey was in the Security Division, where she served as unit chief of the Security, Policy, and Information Security Unit before becoming the assistant section chief of the Mission Support Section. Karen was known for her boundless energy, enormous depth of knowledge, and contagious enthusiasm. She always gave everything 100 percent and embraced life fully.

Karen was also an avid sports fan. ESPN's Sportscenter was always on in the background while she went through her e-mails every morning in her office. She especially followed the Virginia Tech Hokies and the Washington Capitals hockey team, even keeping a puck on her desk. A fabulous baker, Karen was always finding new recipes and whipping them up in her kitchen. To her, chocolate was the most important food group of all. She also greatly enjoyed traveling with friends and family, visiting Texas and the Outer Banks every year. Karen was a woman with endless curiosity, and was always open to experiencing new things.

She leaves behind  her two feline "boys," Jack and Cosmo; and numerous friends and colleagues. Karen was very proud of her service to the FBI and the country. We are all very grateful to have known such a remarkable woman and will truly miss her.

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# MEMORIAM

## Jeri Nesbeth Roberts

Jeri Nesbeth Roberts, a crime analyst with the Violent Criminal Apprehension Program (VICAP), Critical Incident Response Group, died October 1, 2011, from injuries sustained in an automobile accident on September 30, 2011. She had celebrated her 29th birthday a week before her death.



Born on September 24, 1982, in Greenwood, South Carolina, Jeri was the daughter of [redacted] and the late Tony Franklin Roberts. She graduated in 2000 from Greenwood High School. In 2004, Jeri graduated with a bachelor's degree in Psychology from Lander University in South Carolina. She also obtained a Master of Arts in Forensic Psychology in 2007 from Marymount University in Virginia.

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In January 2007, Jeri began a five-month internship with the Behavioral Science Unit in Quantico, Virginia, under the tutelage of retired Unit Chief [redacted] and Chief Criminologist [redacted]. On July 8, 2007, Jeri's lifelong dream to work for the FBI became a reality when she entered on duty as a human resources specialist in the National Recruitment and Marketing Unit. In September 2008, she accepted an administrative specialist position with VICAP, where she subsequently was promoted to a crime analyst on December 6, 2009. In January 2011, Jeri completed the California State University – Sacramento, Crime and Intelligence Analysis certification program.

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Jeri's upbeat outlook, determined attitude, and ever-present smile will be missed by all. The true essence of her shining personality is exemplified by these words from Albert Pike: "What we do for ourselves alone dies with us. What we do for others and the world remains and is immortal" but it was the words of her mother that inspired how she lived, "Life is about learning, learning is about change, change brings opportunity, and opportunity comes growth."

Jeri is survived by her mother; [redacted] and several cousins. She also leaves behind her beloved [redacted] her co-workers, and her friends.

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**Leah Joy Sparks**

Leah Joy Sparks, 39, an intelligence analyst in the Baltimore Division, died August 31, 2011, at her parents' home in Severn, Maryland after a long battle against soft tissue sarcoma.

She was born August 30, 1972, in Delaware, Ohio. In 1986, Leah lost her left leg to osteosarcoma during her first bout with cancer. She graduated magna cum laude from Harvard University in 1995 and earned a master's degree in library science from the University of Maryland and a master's degree in publishing from Oxford-Brookes University in Oxford, England.

Leah entered on duty with the FBI on March 20, 2005, as a writer/editor for the Directorate of Intelligence. In March 2006, she was moved to the National Security Branch. In April 2008, Leah became an intelligence analyst. She was given the Leadership Award by her colleagues during her Intelligence Basic Course at Quantico, Virginia and was the student speaker at the graduation. She was assigned to the Asia Cyber Intelligence Unit at Linthicum, Maryland before transferring in February 2009 to Baltimore, where she was an embedded intelligence analyst working with the white collar crime program. She was extremely dedicated to her job, and it brought her great joy to work for the Bureau.

A voracious reader, Leah enjoyed playing the Scottish fiddle and cycling. She once rode 54 miles using her biking prosthesis. She was a member of Severn United Methodist Church, where she wrote the bimonthly newsletter and prepared the weekly bulletins.

Leah wanted to be remembered for her integrity, loyalty, and love for her family and country. She is survived by her

[REDACTED] and her two grandmothers. Leah will be greatly missed by her many aunts, uncles, cousins, friends, and FBI family.

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**Myra L. Wright**

Myra L. Wright, a support services technician in the Baltimore Division, died from fungal pneumonia on August 28, 2011. She was 53 years old.

Born January 27, 1958, Myra was the youngest of three children. She grew up in Baltimore, Maryland. Before coming to the FBI, she worked at the Social Security Administration for a short time.

Myra entered on duty with the Bureau on January 21, 1980, as a file clerk in the Identification Division at Headquarters, where she worked for 16 years. In 1996, she started working in the Baltimore Division on a temporary duty assignment, which later became a permanent position. She was an assistant cashier in the draft office. At the time of her death, Myra had been an FBI employee for 31 years.



She is survived by [REDACTED]

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A member of the United House of Prayer for all People, Myra had a gift to sing. She was well known for her beautiful voice around the Bureau and the state of Maryland. Myra sang at weddings, funerals, special events, and especially at church.

She was soft-spoken and was known for her smile. Taking one day at a time, she fought her illness to the end. Myra truly will be missed by her FBI family and everyone who knew her.





# On the Lighter Side

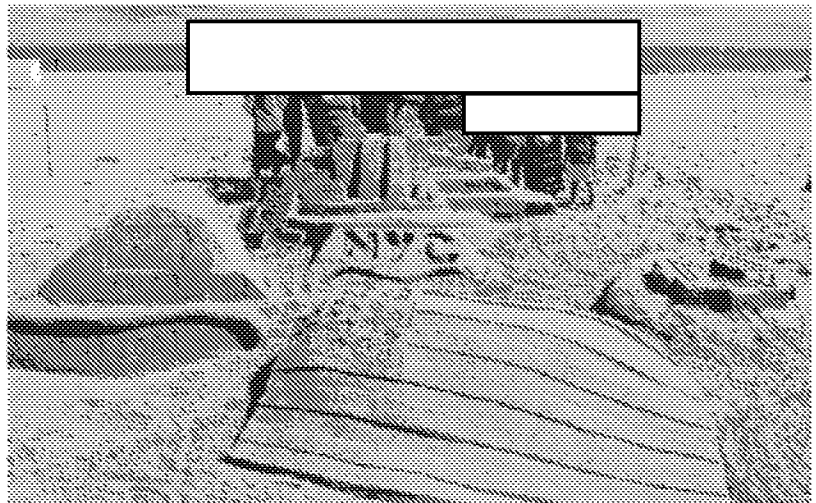
**Intelligence Analyst** [redacted] recruited family, friends, neighbors, and fellow *FBI Norfolk* employees to be part of the Bay Bums Sand Sculpting Team, which competed in the Freelance Division of the North American Sand Sculpting Championship on October 1, 2011, during the Neptune Festival in Virginia Beach, Virginia. The 10-day annual event draws 500,000 visitors.

Seventeen of the 24 Bay Bums were FBI employees and their family members. Among the FBI employees who participated were [redacted]

[redacted] investigative operations analyst; [redacted] language analyst; [redacted] (not pictured), technical information specialist; SA [redacted] (not pictured); and ASAC [redacted] (not pictured).

Members of the team carried water, shoveled, packed sand, or sculpted. In four hours, the team turned a flat plot of sand into their masterpiece, titled "The 10th Anniversary of 9/11".

Although this sculpture did not meet this year's sand sculpting competition theme, Neptune's Kingdom—The Land of Sand, the creation was a stopping point for the long line of spectators who took pictures from many angles.



## **THE INVESTIGATOR**

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