This document is made available through the declassification efforts and research of John Greenewald, Jr., creator of:

The Black Vault



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Discover the Truth at: http://www.theblackvault.com



August 29, 2018

SENT VIA E-MAIL TO: john@greenewald.com

John Greenewald The Black Vault 27305 W. Live Oak Road Castaic, CA 91384

Re: FEMA FOIA Case Number 2016-FEFO-01950

Dear Mr. Greenewald:

This is the final response to your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS), Federal Emergency Management Agency (FEMA), dated June 16, 2016 and received in this office on June 16, 2016. You are requesting a copy of the contents of the administrative processing, tracking file folder and notes to include emails, notes, memos, letters, correspondence, etc. associated with the 10 oldest pending FOIA requests at FEMA

A search of FEMA'S Office of the Chief Information Officer (OCIO) for documents responsive to your request produced a total of 771 pages. Of those pages, I have determined that 361 pages of the records are releasable in their entirety, 410 pages are partially releasable, pursuant to Title 5 U.S.C. § 552 (b)(6), FOIA Exemptions 6.

FOIA Exemption 6 exempts from disclosure of personnel or medical files and similar files the release of which would cause a clearly unwarranted invasion of personal privacy. This requires a balancing of the public's right to disclosure against the individual's right to privacy. The privacy interests of the individuals in the records you have requested outweigh any minimal public interest in disclosure of the information. Any private interest you may have in that information does not factor into the aforementioned balancing test.

You have the right to appeal if you disagree with FEMA's response. The procedure for administrative appeals is outlined in the DHS regulations at 6 C.F.R. § 5.8. In the event you wish to submit an appeal, we encourage you to both state the reason(s) you believe FEMA's initial determination on your FOIA request was erroneous in your correspondence, and include a copy of this letter with your appeal. Should you wish to do so, you must send your appeal within 90 days from the date of this letter to fema-foia@fema.dhs.gov, or alternatively, via mail at the following address:

FEMA

Office of the Chief Administrative Officer Information Management Division (FOIA Appeals) 500 C Street, SW, Seventh Floor, Mail Stop 3172 Washington, D.C. 20472-3172

As part of the 2007 amendments, the Office of Government Information Services (OGIS) was created to offer mediation services to resolve disputes between FOIA requesters and Federal agencies. You may contact OGIS in any of the following ways:

Office of Government Information Services National Archives and Records Administration 8601 Adelphi Road- OGIS College Park, MD 20740-6001

E-mail: ogis@nara.gov
Web: https://ogis.archives.gov

Telephone: 202-741-5770/Toll-free: 1-877-684-6448

Facsimile: 202-741-5769

Provisions of the FOIA allow us to recover part of the cost of complying with your request. In this instance, because the cost is below the \$25 minimum, there is no charge.

If you need any further assistance or would like to discuss any aspect of your request, please contact us and refer to FOIA case number **2016-FEFO-01950**. You may send an e-mail to <u>fema-foia@fema.dhs.gov</u>, call (202) 646-3323, or you may contact our FOIA Public Liaison in the same manner.

Sincerely,

John Maniha Government Information Specialist Disclosure Branch Information Management Division Mission Support

Enclosure(s): Responsive Documents (771 pages)

Sent: 26 Sep 2013 20:13:59 +0000

To: Jankowski, Roman

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher

Subject: 2013-FEFO-00816 September 26, 2013

Roman,

I have just spoken to requester, (0)(0) over the telephone. As you instructed, I attempted to explain the status of his request (FEFO-00816). Before I could complete the sentence, he began insisting that every communication we give him be done so in writing. Let's hope he is satisfied.

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

Sent: 26 Sep 2013 20:13:59 +0000

To: Jankowski, Roman

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher

Subject: 2013-FEFO-00816 September 26, 2013

Roman,

I have just spoken to requester, boyce over the telephone. As you instructed, I attempted to explain the status of his request (FEFO-00816). Before I could complete the sentence, he began insisting that every communication we give him be done so in writing. Let's hope he is satisfied.

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

Sent: 15 Nov 2013 17:03:51 +0000

To: Disclosure-Unit-TeamB

Cc: Disclosure-Unit-TeamB;Jankowski, Roman

Subject: 2013-FEFO-00816

2013-FEFO-00816

The Disclosure Branch has received responsive documents which have been placed on the R Drive. We're unable to upload to the FX Document Manager & Review Log at this time. Roman is attempting to obtain conversion software. Per his instruction, I am putting the FX uploading process on hold before I can forward this case.

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

From: Jankowski, Roman

Sent: 6 Sep 2013 19:08:38 +0000 **To:** Hawkins, Christopher

Cc: Cochran, Terry;Booker-Kasper, Monique

Subject: Assigning of 2013-FEFO-00816

Chris, I am assigning the above request to you.

Roman Jankowski

FOIA Team Lead

Disclosure Branch (FOIA)

Mission Support Bureau, OCAO, RMD

U.S. Department of Homeland Security

Federal Emergency Management Agency

Office: 202-646-4541

Mobile: 202-716-8977

From: Presley, Paula

Sent: 2 Dec 2015 16:43:39 +0000

To: Hawkins, Christopher

Cc: Booker-Kasper, Monique

Subject: DHS files in file room

2013-fefo-00816 - Looking for OCIO responsive documents on CD

2013-fefo-00838 - Looking for OCIO responsive documents on CD

2013-fefo-00841 - Looking for OCIO responsive documents on CD

Paula Presley

Program Specialist

Disclosure Branch (FOIA Office) Records Management Division Federal Emergency Management Agency US Department of Homeland Security

Office - 202-212-5877

Mobile - 202-320-0187

Paula.presley@fema.dhs.gov <mailto:Paula.presley@fema.dhs.gov>

From: Hawkins, Christopher **Sent:** 5 Feb 2015 21:38:44 +0000

To: Booker-Kasper, Monique (Monique.Booker-Kasper@fema.dhs.gov)

Cc: Disclosure-Unit-TeamD;Jankowski, Roman

(roman.jankowski@fema.dhs.gov)

Subject: FEMA FOIA 2013-FEFO-00816 PST Files 2/5/2015

Good Afternoon Monique,

OCIO has provided responsive documents on compact disc. These are PST Files. Both, Roman and I together tried with a great deal of effort to get this case uploaded. We met with failure.

The frustration is having responsive documents and not being able to access them.

Christopher Hawkins
Management Analyst
Disclosure Branch (FOIA Office)
Records Management Division
Federal Emergency Management Agency
US Department of Homeland Security

Christopher.Hawkins@fema.dhs.gov

Office: (202) 646-3250

FOIA Help Desk: (202) 646-3323

Sent: 18 Sep 2013 17:28:07 +0000

To: (b)(6) @gmail.com

Cc: Disclosure-Unit-TeamB;Jankowski, Roman;Hawkins, Christopher

Subject: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Good Afternoon

Per your request, I am writing to you in order to again ask you to narrow the scope of your FOIA request (2013-FEFO-00816) to the Federal Emergency Management Agency following our telephone conversation this afternoon. The agency component tasked with providing the responsive documents to your request has contacted this office to express the voluminous nature of responsive records being sought. Therefore, you are being asked to cite specifically the best way you can the documents you desire in order that these records may be retrieved with more immediate accuracy.

We apologize for any inconvenience, but simply wish to express our need of your cooperation in order to proceed with a more successful search.

Thank You,

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

Sent: 18 Sep 2013 17:28:07 +0000

To: (b)(6) @gmail.com

Cc: Disclosure-Unit-TeamB;Jankowski, Roman;Hawkins, Christopher

Subject: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Good Afternoon (b)(6)

Per your request, I am writing to you in order to again ask you to narrow the scope of your FOIA request (2013-FEFO-00816) to the Federal Emergency Management Agency following our telephone conversation this afternoon. The agency component tasked with providing the responsive documents to your request has contacted this office to express the voluminous nature of responsive records being sought. Therefore, you are being asked to cite specifically the best way you can the documents you desire in order that these records may be retrieved with more immediate accuracy.

We apologize for any inconvenience, but simply wish to express our need of your cooperation in order to proceed with a more successful search.

Thank You,

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

Sent: 28 Oct 2013 15:01:34 +0000

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher;Jankowski, Roman

Subject: FOIA 2013-FEFO-00816 --Follow Up to Telephone Call October 28, 2013

Attachments: @

Good Morning Jennifer.

Here is the needed information (contained within the above attachments) to process FOIA 2013-FEFO-00816 per our telephone conversation earlier this morning.

Thanks

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

 From:
 Hawkins, Christopher

 Sent:
 6 Sep 2013 19:38:15 +0000

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamB;Lymus, Stacey;Hawkins, Christopher

Subject: FOIA Case 2013-FEFO-00816 New Task

Attachments: @

Request for Documents for Request # '2013-FEFO-00816'. Due date: September 13, 2013.

Good Afternoon Jennifer,

Attached is a new FOIA task for 2013-FEFO-00816.

Please review and provide a response, which includes any responsive documents and the signed/completed Suspense Tracker and Fee Schedule (aka Cost Sheet), no later than COB September 13, 2013.

Please return all completed documents (whether responsive records are found or not) to the FEMA FOIA Disclosure Branch (1800 S. Bell Street, Mail Stop 3005, Arlington, Virginia) or FEMA-FOIA@fema.dhs.gov < mailto:FEMA-FOIA@fema.dhs.gov > .

Please Note: If your component does not maintain responsive records regarding this FOIA request, please advise us immediately. In addition, please advise us if there are any additional FEMA components you believe maintains additional records responsive to this request.

If you have any questions or concerns, please don't hesitate to contact the FOIA Disclosure Bran

Sent: 24 Sep 2013 20:58:43 +0000

To: OCIO ExecSec

Cc: Disclosure-Unit-TeamB;Jankowski, Roman;Hawkins, Christopher

Subject: FOIA Case 2013-FEFO-00816

Good Afternoon All Concerned,

The FEMA FOIA Disclosure Branch has just tasked case 2013-FEFO-00816 to your program office. If you should have any concerns or problems providing the responsive documents for this case, please contact Team Lead, Roman Jankowski immediately by email or phone at (202) 716-8977.

Thanks you for your cooperation,

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

Sent: 24 Sep 2013 20:58:43 +0000

To: OCIO ExecSec

Cc: Disclosure-Unit-TeamB;Jankowski, Roman;Hawkins, Christopher

Subject: FOIA Case 2013-FEFO-00816

Good Afternoon All Concerned,

The FEMA FOIA Disclosure Branch has just tasked case 2013-FEFO-00816 to your program office. If you should have any concerns or problems providing the responsive documents for this case, please contact Team Lead, Roman Jankowski immediately by email or phone at (202) 716-8977.

Thanks you for your cooperation,

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

From: Cook, Connie

Sent: 26 Sep 2013 18:15:24 +0000

To: Hawkins, Christopher
Cc: Disclosure-Unit-TeamB

Subject: Follow-up: RE: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Attachments: @

Chris,

Please note the modified version of the request (attached), if you had not already.

Thanks.

Connie

Connie R. Cook

Sr. Analyst, Disclosure Branch (FOIA)

Department of Homeland Security

Federal Emergency Management Agency

Mission Support Bureau

Records Management Division

(202) 212-5283 Desk

(202) 294-2319 Blackberry

connie.cook@dhs.gov

From: Hawkins, Christopher

Sent: Wednesday, September 25, 2013 2:52 PM

To: Cook, Connie

Cc: Jankowski, Roman; Disclosure-Unit-TeamB

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Hello Connie,

I'm just checking to see if the requester was acknowledged.

From: Hawkins, Christopher

Sent: Tuesday, September 24, 2013 5:16 PM

To: Cook, Connie

Cc: Jankowski, Roman; Hawkins, Christopher; Disclosure-Unit-TeamB Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

We're currently still processing the request. We have tasked another

Sent: 24 Sep 2013 21:15:37 +0000

To: Cook, Connie

Cc: Jankowski, Roman; Hawkins, Christopher; Disclosure-Unit-TeamB

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

We're currently still processing the request. We have tasked another component (OCIO) with this request. We have provided that component with a fee schedule that will have to be completed. We will let the requester know the results of the fee schedule upon its completion and return.

From: Hawkins, Christopher

Sent: Tuesday, September 24, 2013 4:24 PM

To: Cook, Connie

Cc: Disclosure-Unit-TeamB; Hawkins, Christopher

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Hello Connie,

PLEASE acknowledge this requester as soon as possible. Thanks.

From: (b)(6) [mailto (b)(6) @gmail.com]
Sent: Tuesday, September 24, 2013 3:43 PM

To: Hawkins, Christopher

Subject: Re: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Christopher,

I will not be further narrowing this request. This request has already been narrowed. I have assessed this situation and this request is perfectly reasonable. Should this request be rejected, I will appeal,

Sent: 24 Sep 2013 21:15:37 +0000

To: Cook, Connie

Cc: Jankowski, Roman; Hawkins, Christopher; Disclosure-Unit-TeamB

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

We're currently still processing the request. We have tasked another component (OCIO) with this request. We have provided that component with a fee schedule that will have to be completed. We will let the requester know the results of the fee schedule upon its completion and return.

From: Hawkins, Christopher

Sent: Tuesday, September 24, 2013 4:24 PM

To: Cook, Connie

Cc: Disclosure-Unit-TeamB; Hawkins, Christopher

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Hello Connie,

PLEASE acknowledge this requester as soon as possible. Thanks.

From: (0)(6) [mailto (b)(6) @gmail.com] Sent; Tuesday, September 24, 2013 3:43 PM

To: Hawkins, Christopher

Subject: Re: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Christopher,

I will not be further narrowing this request. This request has already been narrowed. I have assessed this situation and this request is perfectly reasonable. Should this request be rejected, I will appeal,

From: Hawkins, Christopher
Sent: 24 Sep 2013 20:23:32 +0000

To: Cook, Connie

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Hello Connie,

PLEASE acknowledge this requester as soon as possible. Thanks.

From: (b)(6) [mailto (b)(6) @gmail.com] Sent: Tuesday, September 24, 2013 3:43 PM

To: Hawkins, Christopher

Subject: Re: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Christopher,

I will not be further narrowing this request. This request has already been narrowed. I have assessed this situation and this request is perfectly reasonable. Should this request be rejected, I will appeal, and-- if necessary-- I will commence litigation against FEMA for failure to comply with a lawful and reasonable FOIA request.

Please provide me with an estimate for this request's processing time. Also, I expect that you will acknowledge receipt of this response in writing.

Sincerely,



On Wed, Sep 18, 2013 at 11:28 AM, Hawkins, Christopher < Christopher. Hawkins@fema.dhs.gov > wrote:

Good Afternoon (b)(6)

Per your request, I am writing to you in order to

Sent: 24 Sep 2013 20:23:32 +0000

To: Cook, Connie

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Hello Connie,

PLEASE acknowledge this requester as soon as possible. Thanks.

From: [mailto @gmail.com]
Sent: Tuesday, September 24, 2013 3:43 PM

To: Hawkins, Christopher

Subject: Re: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Christopher,

I will not be further narrowing this request. This request has already been narrowed. I have assessed this situation and this request is perfectly reasonable. Should this request be rejected, I will appeal, and-- if necessary-- I will commence litigation against FEMA for failure to comply with a lawful and reasonable FOIA request.

Please provide me with an estimate for this request's processing time. Also, I expect that you will acknowledge receipt of this response in writing.

Sincerely,

(b)(6)

On Wed, Sep 18, 2013 at 11:28 AM, Hawkins, Christopher < Christopher. Hawkins@fema.dhs.gov > wrote:

Good Afternoon (b)(6)

Per your request, I am writing to you in order to

 Sent:
 19 Sep 2013 19:50:10 +0000

 To:
 Disclosure-Unit-TeamB

Cc: Jankowski, Roman

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

From [mailto @gmail.com] Sent: Thursday, September 19, 2013 3:47 PM

To: Hawkins, Christopher

Subject: Re: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Christopher,

I will get back with you on this next week (the week of September 23).

Thanks,

(b)(6)

On Wed, Sep 18, 2013 at 11:28 AM, Hawkins, Christopher < Christopher. Hawkins@fema.dhs.gov > wrote:

Good Afternoon (b)(6)

Per your request, I am writing to you in order to again ask you to narrow the scope of your FOIA request (2013-FEFO-00816) to the Federal Emergency Management Agency following our telephone conversation this afternoon. The agency component tasked with providing the responsive documents to your request has contacted this office to express the voluminous nature of responsive records being sought. Therefore, you are being asked to cite specifically the best way you can the documents you desire in order that these records may be retrieved with mor

Sent: 25 Sep 2013 18:52:18 +0000

To: Cook, Connie

Cc: Jankowski, Roman; Disclosure-Unit-TeamB

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Hello Connie,

I'm just checking to see if the requester was acknowledged.

From: Hawkins, Christopher

Sent: Tuesday, September 24, 2013 5:16 PM

To: Cook, Connie

Cc: Jankowski, Roman; Hawkins, Christopher; Disclosure-Unit-TeamB Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

We're currently still processing the request. We have tasked another component (OCIO) with this request. We have provided that component with a fee schedule that will have to be completed. We will let the requester know the results of the fee schedule upon its completion and return.

From: Hawkins, Christopher

Sent: Tuesday, September 24, 2013 4:24 PM

To: Cook, Connie

Cc: Disclosure-Unit-TeamB; Hawkins, Christopher

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Hello Connie,

PLEASE acknowledge this requester as soon as possible. Thanks.

From: [mailto @gmail.com] Sent: Tuesday, September 24, 2013 3:43 PM

To

From: Jankowski, Roman

Sent: 26 Sep 2013 20:48:08 +0000

To: Hawkins, Christopher
Cc: Disclosure-Unit-TeamB

Subject: FW: FOIA Case 2013-FEFO-00816

FYI

Roman Jankowski

FOIA Team Lead

Disclosure Branch (FOIA)

Mission Support Bureau, OCAO, RMD

U.S. Department of Homeland Security

Federal Emergency Management Agency

Office: 202-646-4541

Mobile: 202-716-8977

From: Jankowski, Roman

Sent: Thursday, September 26, 2013 4:44 PM

To:(b)(6)

Subject: RE: FOIA Case 2013-FEFO-00816



I am trying to task FEMA OCIO for a FOIA request, but I am not sure who to task. We usually task OCIO ExecSec, but they state we should task FEMA OCIO Instead (below). Who in OCIO should I task for this request? I appreciate any help you can provide.

Roman Jankowski

FOIA Team Lead

Disclosure Branch (FOIA)

Mission Support Bureau, OCAO, RMD

U.S. Department of Homeland Security

Federal Emergency Management Agency

Office: 202-646-4541

Mobile: 202-716-8977

From: OCIO ExecSec

Sent: Wednesday, September 25, 2013 4:13 PM

To: Jankowski, Roman

From:

Jankowski, Roman

Sent:

26 Sep 2013 20:52:07 +0000

To:

Hawkins, Christopher Disclosure-Unit-TeamB

Subject:

FW: FOIA Case 2013-FEFO-00816

Please Task James Orchard James.Orchard@fema.dhs.gov with this OCIO request.

Roman Jankowski

FOIA Team Lead

Disclosure Branch (FOIA)

Mission Support Bureau, OCAO, RMD

U.S. Department of Homeland Security

Federal Emergency Management Agency

Office: 202-646-4541

Mobile: 202-716-8977

From: (b)(6)

Sent: Thursday, September 26, 2013 4:50 PM

To: Jankowski, Roman Cc: Orchard, James

Subject: RE: FOIA Case 2013-FEFO-00816

Good afternoon Mr. Jankowski,

James Orchard, CC-ed on this message, is you best contact regarding FOIA taskings for the FEMA OCIO front office.

Thanks,

Sent from my iFEMA mobile device.

----Original Message-----From: Jankowski, Roman

Sent: Thursday,	September	26,	2013	04:43	PM	Eastern	Standard	Time
To: (b)(6)								

Subject: RE: FOIA Case 2013-FEFO-00816

Hello	(b)(6)	
-------	--------	--

I am trying to task FEMA OCIO for a FOIA request, but I am not sure who to task. We usually task

Hawkins, Christopher From: Sent: 13 Jul 2015 15:40:44 +0000 Booker-Kasper, Monique (Monique.Booker-Kasper@fema.dhs.gov) To: Cc: Hawkins, Christopher; Disclosure-Unit-TeamD Subject: FW: Follow-up 2013-FEFO-00816 Documents with OCC 7/13/2015 Monique, Below is the response of Jennifer Robinson (GPD) regarding the location of responsive documents. Per instruction, OCC is not to be tasked. Christopher Hawkins (202) 646-3250 FEMA FOIA Disclosure Branch 500 C Street, SW Washington, D.C. 20472 From: Robinson, Jennifer Sent: Tuesday, June 23, 2015 8:47 AM To: Hawkins, Christopher Subject: RE: Follow-up 2013-FEFO-00816 Christopher, Fon Muttamara and Mary Nicholson from Mt. Weather has worked this case. Follow up with Fon. Thanks,

Jennifer Robinson

Grant Programs Directorate

800 K Street, NW

Washington, DC 20472

Room 1207

202-786-9809

202-306-6220 - BB

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Tuesday, June 23, 2015 8:20 AM

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamD; Lymus, Stacey Subject: Follow-up 2013-FEFO-00816

Request for Documents for Request # 2013-FEFO-00816. Due date:

From: Hawkins, Christopher Sent: 13 Jul 2015 15:40:44 +0000 To: Booker-Kasper, Monique Cc: Hawkins, Christopher; Disclosure-Unit-TeamD Subject: FW: Follow-up 2013-FEFO-00816 Documents with OCC 7/13/2015 Monique, Below is the response of Jennifer Robinson (GPD) regarding the location of responsive documents. Per instruction, OCC is not to be tasked. Christopher Hawkins (202) 646-3250 FEMA FOIA Disclosure Branch 500 C Street, SW Washington, D.C. 20472 From: Robinson, Jennifer Sent: Tuesday, June 23, 2015 8:47 AM To: Hawkins, Christopher Subject: RE: Follow-up 2013-FEFO-00816 Christopher, Fon Muttamara and Mary Nicholson from Mt. Weather has worked this case. Follow up with Fon. Thanks,

Jennifer Robinson

Grant Programs Directorate

800 K Street, NW

Washington, DC 20472

Room 1207

202-786-9809

202-306-6220 - BB

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Tuesday, June 23, 2015 8:20 AM

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamD; Lymus, Stacey Subject: Follow-up 2013-FEFO-00816

Request for Documents for Request # 2013-FEFO-00816. Due date:

Sent: 14 Aug 2013 18:18:24 +0000

To: Cook, Connie

Cc: Hawkins, Christopher; Disclosure-Unit-TeamB; Cochran, Terry; Booker-

Kasper, Monique

Subject: FW: Status Inquiry Continued FFW: PERFECTED FOIA Re: 00816 (b)(6)

Ack. - FOIA REQUEST: W. Ross Ashley III FEMA Grants Program Directorate Work Products

Attachments: @

Good Afternoon Connie,

FEFO 00816:

You appear as the Primary in FOIAXpress for this case. Please provide a status update to the requester. The contact information is given below. Please inform us all once you've completed contact. Thanks

From: FEMA-FOIA

Sent: Wednesday, August 14, 2013 11:58 AM

To: Hawkins, Christopher

Cc: FEMA-FOIA

Subject: Status Inquiry Continued FFW: PERFECTED FOIA Re: 0081 Ack. - FOIA REQUEST: W. Ross Ashley III FEMA Grants Program Directorate Work

Products

Chris,

Same status inquiry sent a moment ago.

Connie

Connie R. Cook

Sr. Analyst, Disclosure Branch (FOIA)

Department of Homeland Security

Federal Emergency Management Agency

Mission Support Bureau

Records Management Division

(202) 212-5283 Desk

(202) 294-2319 Blackberry

connie.cook@dhs.gov

From: (b)(6) [mailto(b)(6) @yahoo.com]

Sent: Monday, August 12, 2013 1:52 PM To: FEMA-FOIA

Subject: PERFECTED F

From:

(b)(6)

Sent:

19 Sep 2013 19:47:27 +0000

To:

Hawkins, Christopher

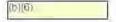
Subject:

Re: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

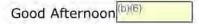
Christopher,

I will get back with you on this next week (the week of September 23).

Thanks,



On Wed, Sep 18, 2013 at 11:28 AM, Hawkins, Christopher < Christopher. Hawkins@fema.dhs.gov > wrote:



Per your request, I am writing to you in order to again ask you to narrow the scope of your FOIA request (2013-FEFO-00816) to the Federal Emergency Management Agency following our telephone conversation this afternoon. The agency component tasked with providing the responsive documents to your request has contacted this office to express the voluminous nature of responsive records being sought. Therefore, you are being asked to cite specifically the best way you can the documents you desire in order that these records may be retrieved with more immediate accuracy.

We apologize for any inconvenience, but simply wish to express our need of your cooperation in order to proceed with a more successful search.

Thank You,

From: Barnes, Mary

Sent: 3 Aug 2015 19:27:17 +0000 **To:** Hawkins, Christopher

Subject: RE: FEMA FOIA 2014-00816 Region IV Response

Hi Christopher,

The email I gave dated March 24, 2011 is the update.

From: Hawkins, Christopher

Sent: Monday, August 03, 2015 3:20 PM

To: Barnes, Mary

Subject: RE: FEMA FOIA 2014-00816 Region IV Response

Hello Mary,

Please attach the update received by email from the Florida State Watch Center if this is all that Region IV has.

Christopher Hawkins Management Analyst FEMA FOIA Disclosure Branch HQ/OCAO/MS/RMD/DB US Department of Homeland Security

Christopher.Hawkins@fema.dhs.gov

Office: (202) 646-3250

FOIA Help Desk: (202) 646-3323

From: Barnes, Mary

Sent: Monday, August 03, 2015 2:24 PM

To: Hawkins, Christopher

Cc: Barnes, Mary

Subject: RE: FEMA FOIA 2014-00816 Region IV Response

Hello Christopher,

I realize now when we spoke I was referencing another case. The attached email and the below email is the response for this request. Region IV RRCC (Watch Center) received an update by email from the Florida Sta

From: Robinson, Jennifer

Sent: 28 Oct 2013 16:57:01 +0000

To: Hawkins, Christopher

Subject: RE: FOIA 2013-FEFO-00816 --Follow Up to Telephone Call October 28,

2013

Hey Chris,

I did get this one and it is currently in processing with IT Security. I checked on it last week and there wasn't any information available to send back thus far. I will check on the progress again on Wednesday.

From: Hawkins, Christopher

Sent: Monday, October 28, 2013 11:02 AM

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamB; Hawkins, Christopher; Jankowski, Roman

Subject: FOIA 2013-FEFO-00816 --Follow Up to Telephone Call October 28, 2013

Good Morning Jennifer.

Here is the needed information (contained within the above attachments) to process FOIA 2013-FEFO-00816 per our telephone conversation earlier this morning.

Thanks

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

BB: (202) 802-2458

From: Hawkins, Christopher

Sent: 28 Oct 2013 17:01:50 +0000

To: Robinson, Jennifer
Cc: Disclosure-Unit-TeamB

Subject: RE: FOIA 2013-FEFO-00816 --Follow Up to Telephone Call October 28,

2013

Thank You, Jennifer. Much appreciated.

From: Robinson, Jennifer

Sent: Monday, October 28, 2013 12:57 PM

To: Hawkins, Christopher

Subject: RE: FOIA 2013-FEFO-00816 --Follow Up to Telephone Call October 28,

2013

Hey Chris,

I did get this one and it is currently in processing with IT Security. I checked on it last week and there wasn't any information available to send back thus far. I will check on the progress again on Wednesday.

From: Hawkins, Christopher

Sent: Monday, October 28, 2013 11:02 AM

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamB; Hawkins, Christopher; Jankowski, Roman

Subject: FOIA 2013-FEFO-00816 --Follow Up to Telephone Call October 28, 2013

Good Morning Jennifer.

Here is the needed information (contained within the above attachments) to process FOIA 2013-FEFO-00816 per our telephone conversation earlier this morning.

Thanks

Christopher R. Hawkins, Management Analyst

Records Management Div

From: Robinson, Jennifer

Sent: 11 Sep 2013 19:54:18 +0000

To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00816 New Task

Hi Christopher,

I put out a request to our help desk, but more than likely, those records are no longer available. I will keep you informed with my findings.

Thanks,

Jennifer Robinson

Grant Programs Directorate

Room 1207

Office: 202-786-9431

BB: 202-306-6220

From: Hawkins, Christopher

Sent: Friday, September 06, 2013 3:38 PM

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamB; Lymus, Stacey; Hawkins, Christopher

Subject: FOIA Case 2013-FEFO-00816 New Task

Request for Documents for Request # '2013-FEFO-00816'. Due date: September 13, 2013.

Good Afternoon Jennifer,

Attached is a new FOIA task for 2013-FEFO-00816.

Please review and provide a response, which includes any responsive documents and the signed/completed Suspense Tracker and Fee Schedule (aka Cost Sheet), no later than COB September 13, 2013.

Please return all completed documents (whether responsive records are found or not) to the FEMA ${\sf FOI}$

From: Hawkins, Christopher

Sent: 11 Sep 2013 20:01:44 +0000

To: Robinson, Jennifer

Cc: Jankowski, Roman;Disclosure-Unit-TeamB

Subject: RE: FOIA Case 2013-FEFO-00816 New Task

Thank you and have a good evening.

From: Robinson, Jennifer

Sent: Wednesday, September 11, 2013 3:54 PM

To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00816 New Task

Hi Christopher,

I put out a request to our help desk, but more than likely, those records are no longer available. I will keep you informed with my findings.

Thanks,

Jennifer Robinson

Grant Programs Directorate

Room 1207

Office: 202-786-9431

BB: 202-306-6220

From: Hawkins, Christopher

Sent: Friday, September 06, 2013 3:38 PM

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamB; Lymus, Stacey; Hawkins, Christopher

Subject: FOIA Case 2013-FEFO-00816 New Task

Request for Documents for Request # '2013-FEFO-00816'. Due date: September 13, 2013.

Good Afternoon Jennifer,

Attached is a new FOIA task for 2013-FEFO-00816.

Please review and provide a response, which includes any responsive documents and the signed/completed

From: Nicholson, Mary

Sent: 18 Aug 2015 12:00:50 +0000

To: Hawkins, Christopher
Cc: Disclosure-Unit-TeamD

Subject: RE: Follow-up 2013-FEFO-00816

Attachments: @

Good Morning

Attached is the original signed tracker and the email to James Orchard in regards to the FOIA search.

V/r

Mary Nicholson

DHS/FEMA

OCIO-IT-SD-MS

Legacy Exchange Administrator

(w) 540.542.4024

© 540.645.1816

mary.nicholson@fema.dhs.gov

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Tuesday, August 18, 2015 7:27 AM

To: Nicholson, Mary

Cc: Disclosure-Unit-TeamD

Subject: Follow-up 2013-FEFO-00816

Request for Documents for Request # 2013-FEFO-00816. Due date: August 25, 2015

Good Morning Ms. Nicholson,

The Disclosure Branch is in need of the responsive documents for a Freedom of Information Act request. I have been informed by Jennifer Robinson of the Grant

Programs Directorate that you and Fon Muttamara have worked FOIA case 2013-FEFO-00816. Please forward the responsive documents and a signed suspense tracker as soon as possible. A suspense tracker has been included for your

From: Barnes, Mary

Sent: 13 Jul 2015 20:53:06 +0000

To: Hawkins, Christopher

Cc: Disclosure-Unit-TeamD

Subject: RE: Follow-up 2014-FEFO-00816

No Suspense Tracker received or request letter. Please send complete request package.

Regards,

Mary Barnes/Mission Support

RIV Records Management/FOIA POC

770-220-5482

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Monday, July 13, 2015 7:56 AM

To: Barnes, Mary

Cc: Disclosure-Unit-TeamD

Subject: Follow-up 2014-FEFO-00816

Request for Documents for Request # 2014-FEFO-00816. Due date: July 20, 2015

Good Morning,

This is in follow-up to FOIA 2014-FEFO-00816. Please provide responsive documents and/or a complete and signed suspense tracker as soon as possible.

Thank you for your assistance.

Christopher Hawkins (202) 646-3250 Disclosure Branch (FOIA) Mission Support Bureau, OCAO, RMD U.S. Department of Homeland Security Federal Emergency Management Agency

Hawkins, Christopher From: Sent: 13 Jul 2015 20:59:28 +0000 Barnes, Mary To: Cc: Hawkins, Christopher Bcc: Booker-Kasper, Monique Subject: RE: Follow-up 2014-FEFO-00816 Attachments: Good Afternoon Mary, This was a follow-up message. The Disclosure Branch previously sent the suspense tracker and requester letter. I will do so again. Thank you for your dedication and assistance. Christopher Hawkins (202) 646-3250 FEMA FOIA Disclosure Branch 500 C Street, SW Washington, D.C. 20472 From: Barnes, Mary Sent: Monday, July 13, 2015 4:53 PM To: Hawkins, Christopher Cc: Disclosure-Unit-TeamD Subject: RE: Follow-up 2014-FEFO-00816 No Suspense Tracker received or request letter. Please send complete request package. Regards,

Mary Barnes/Mission Support

RIV Records Management/FOIA POC

770-220-5482

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Monday, July 13, 2015 7:56 AM

To: Barnes, Mary

Cc: Disclosure-Unit-TeamD

Subject: Follow-up 2014-FEFO-00816

Request for Documents for Request # 2014-FEFO-00816. Due date: July 20, 2015

Good Morn

From: Jankowski, Roman

6 Sep 2013 19:21:17 +0000 Sent:

To: Hawkins, Christopher

Request Assignment (2013-FEFO-00816) Subject:

Details:

Request Type : FEMA FOIA
Requested By (b)(6)
Requested Date : 07/02/2013 Primary User: Jankowski, Roman

Notes:

From: FEMA-FOIA

Sent: 14 Aug 2013 15:58:15 +0000

To: Hawkins, Christopher

Cc: FEMA-FOIA

Subject: Status Inquiry Continued FFW: PERFECTED FOIA Re: 0081 (D)(6) Ack. -

FOIA REQUEST: W. Ross Ashley III FEMA Grants Program Directorate Work Products

Attachments: @

Chris,

Same status inquiry sent a moment ago.

Connie

Connie R. Cook

Sr. Analyst, Disclosure Branch (FOIA)

Department of Homeland Security

Federal Emergency Management Agency

Mission Support Bureau

Records Management Division

(202) 212-5283 Desk

(202) 294-2319 Blackberry

connie.cook@dhs.gov

From: (b)(6) @yahoo.com]

Sent: Monday, August 12, 2013 1:52 PM

To: FEMA-FOIA

Subject: PERFECTED FOIA Re: 00816 Ack. - FOIA REQUEST: W. Ross

Ashley III FEMA Grants Program Directorate Work Products

FEMA Disclosure Branch,

On July 15 I received an acknowledgement letter from you, pertaining to my July 2, 2013 FOIA (2013-FEFO-00816). This acknowledgement letter stated that my request did not clearly identify records sought. I have addressed this issue with the attached perfected FOIA.

I ask that you to notify me to acknowledge receipt of this perfected FOIA. I also ask that you provide me with an esti

From: Hill, Kevin W.

Sent: 3 Apr 2017 17:44:28 -0400

To: Neuschaefer, Eric Subject: 2013-FEFO-00816

Here's the info you wanted on the 2nd oldest.

ADR documents total= 53,209 Reviewed= 2,279 Responsive= 1,941

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



From: (b)(6) (CTR)

Sent: 15 Feb 2017 15:09:36 -0500

To: Neuschaefer, Eric
Cc: Hill, Kevin W.

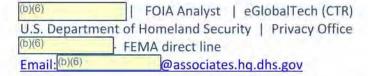
Subject: 2013-FEFO-00816 ADR questions

Hello Eric,

I have been working this ADR case and here is the search terms I have been using. Below shows the results. I noticed when I search W. Ross Ashley for I got over 6,000 hits but a good chunk of them are facebook messages. I marked them as nonresponsive, my question is do you have any suggestions on how to avoid getting the facebook messages? Or is my only option to review all 6,000 plus documents and mark them nonresponsive?

2013-FEFO-00816 ADR search/results

- Wiley Ross Ashley III= 11
- Wiley Ross Ashley, III= 11
- W. Ross Ashley III= 6473
- W. Ross Ashley, III= 6473
- W. Ross Ashley=6748
- Ross Ashley=23844
- Assistant Administrator = 10302
- Grants Program Directorate=630
- Grant Program Directorate= 72
- GPD=9168





From: Hill, Kevin W.

Sent: 11 May 2017 08:07:41 -0400

To: Robinson, Pearlene; Neuschaefer, Eric

Subject: 2013-FEFO-00816

Pearl, Can you assign 2013-FEFO-00816 for processing? It's one of the two remaining Top 10.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



From: Hill, Kevin W.

Sent: 3 May 2017 16:34:30 -0400

To: Neuschaefer, Eric Cc: Robinson, Pearlene

Subject: Assignment

Eric,

The records are ready for processing per the requester's narrowed scope. Who should it be assigned to? And should we issue interim responses, and if so, of what amount? CC Pearlene for awareness.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Wednesday, May 03, 2017 4:27 PM **To:** @gmail.com>

Subject: FEMA FOIA # 2013-FEFO-00816 - Records Search

Good Afternoon (b)(6)

Per our discussion over the phone today for 2013-FEFO-00816, you would like to narrow the scope of this FOIA Request search to the following information.

FEMA Employees to Search:

Wiley Ross Ashley, III (Also known as W. Ross Ashley, III and/or Ross Ashley) Timeframe:

July 1, 2007 - August 28, 2009 (for the duration of his tenure as Assistant Administrator for Grant Programs)
Keywords:

- 1. State Homeland Security Grant Program---all documents
- 2. SHSGP---all documents
- 3. Urban Area Security Initiative---non-email documents only
- 4. UASI---non-email documents only

You clarified that you are still interested in the following formats of records, if releasable under the FOIA:

- News clips
- Listserv emails
- · Draft documents

Regards, Kevin Hill

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



From: Hill, Kevin W.

Sent: 1 May 2017 09:52:47 -0400

To: Neuschaefer, Eric

Subject: FW: FEMA FOIA # 2013-FEFO-00816

Per Top Ten meeting/discussion.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: FEMA-FOIA

Sent: Monday, April 24, 2017 4:56 PM

To: (b)(6) @yahoo.com; (b)(6) @gmail.com

Cc: Hill, Kevin W. <kevin.hill@fema.dhs.gov> Subject: FEMA FOIA # 2013-FEFO-00816

Good Afternoon (b)(6)

Please give me a call tomorrow (Tuesday 4/25) to discuss keywords for this search. The keywords below produced a voluminous amount of records. The Disclosure Branch will need a narrower list of keywords to continue with this records search. I can be reached at (202)705-5389.

Keywords used per our discussion today:

- 1. Urban Area Security Initiative
- 2. UASI

- 3. State Homeland Security Grant Program
- 4. SHSGP
- 5. Unified Intelligence Analysis Intelligence Analysts Initiative

Respectfully,

Kevin Hill
Disclosure Branch (FOIA Office)
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
Department of Homeland Security

From: Hill, Kevin W.

Sent: 11 Jul 2017 13:31:18 +0000

To: Parise, Ruthann

Cc: Robinson, Pearlene; Neuschaefer, Eric

Subject: RE: 2013-FEFO-00816

Don't think I'll get to it before Friday. I trust your judgment.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Parise, Ruthann

Sent: Tuesday, July 11, 2017 9:26 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Robinson, Pearlene < Pearlene.Robinson@fema.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>
Subject: RE: 2013-FEFO-00816

Kevin,

I do not see that as an issue. As an FYI, Eric and I discussed this request on Friday at which time I recommended that we weed through the subfolders and identify the folders that are going to be referred outside Disclosure. This way I am not redacting names and such from the folders that do not require our redactions/review. It is my understanding that we are going to do this on Friday as I will be in the office then; however, if you want to go through the folder before then and mark the subfolders that are being referred to another agency please do so.

Respectfully,

Ruthann Parise

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency US Department of Homeland Security

Desk Phone: (202) 212-3637 Mobile Phone: (202) 705-6245 ruthann.parise@fema.dhs.gov

From: Hill, Kevin W.

Sent: Tuesday, July 11, 2017 9:12 AM

To: Parise, Ruthann < ruthann.parise@fema.dhs.gov>

Cc: Robinson, Pearlene < Pearlene. Robinson@fema.dhs.gov>

Subject: 2013-FEFO-00816

Ruthann,

For 2013-FEFO-00816, it was recommended to me by Eric that we break this one up into interim responses. Given there's two folders, are you able to make the first one interim 1 and the second the final response? Let me know. I have cc'ed Pearlene for awareness.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



From: Parise, Ruthann

Sent: 11 Jul 2017 13:26:10 +0000

To: Hill, Kevin W.

Cc: Robinson, Pearlene; Neuschaefer, Eric

Subject: RE: 2013-FEFO-00816

Kevin,

I do not see that as an issue. As an FYI, Eric and I discussed this request on Friday at which time I recommended that we weed through the subfolders and identify the folders that are going to be referred outside Disclosure. This way I am not redacting names and such from the folders that do not require our redactions/review. It is my understanding that we are going to do this on Friday as I will be in the office then; however, if you want to go through the folder before then and mark the subfolders that are being referred to another agency please do so.

Respectfully,

Ruthann Parise

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency US Department of Homeland Security

Desk Phone: (202) 212-3637 Mobile Phone: (202) 705-6245 ruthann.parise@fema.dhs.gov

From: Hill, Kevin W.

Sent: Tuesday, July 11, 2017 9:12 AM

To: Parise, Ruthann < ruthann.parise@fema.dhs.gov>

Cc: Robinson, Pearlene < Pearlene. Robinson@fema.dhs.gov>

Subject: 2013-FEFO-00816

Ruthann,

For 2013-FEFO-00816, it was recommended to me by Eric that we break this one up into interim responses. Given there's two folders, are you able to make the first one interim 1 and the second the final response? Let me know. I have cc'ed Pearlene for awareness.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov



From: Hill, Kevin W.

Sent: 16 Feb 2017 08:50:43 -0500

To: (CTR); Neuschaefer, Eric RE: 2013-FEFO-00816 ADR questions



Had a talk with Eric about keywords for this. Let's do a share screen when you can.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Wednesday, February 15, 2017 3:10 PM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: Hill, Kevin W. <kevin.hill@fema.dhs.gov> Subject: 2013-FEFO-00816 ADR questions

Hello Eric,

I have been working this ADR case and here is the search terms I have been using. Below shows the results. I noticed when I search W. Ross Ashley for I got over 6,000 hits but a good chunk of them are facebook messages. I marked them as nonresponsive, my question is do you have any suggestions on how to avoid getting the facebook messages? Or is my only option to review all 6,000 plus documents and mark them nonresponsive?

2013-FEFO-00816 ADR search/results

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- W. Ross Ashley=6748
- Ross Ashley=23844
- Assistant Administrator = 10302
- Grants Program Directorate=630
- Grant Program Directorate= 72
- GPD=9168





From: Neuschaefer, Eric

Sent: 11 Jul 2017 13:38:28 +0000 **To:** Hill, Kevin W.;Parise, Ruthann

Cc: Robinson, Pearlene
Subject: RE: 2013-FEFO-00816

It may be most efficient to provide interim responses as it relates to FEMA equity and wait until the end to refer documents to components and/or agencies. I will schedule a call for today so we can discuss. Thanks.

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk Phone: 202-212-3621 iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Tuesday, July 11, 2017 9:31 AM

To: Parise, Ruthann <ruthann.parise@fema.dhs.gov>

Cc: Robinson, Pearlene < Pearlene. Robinson@fema.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>
Subject: RE: 2013-FEFO-00816

Don't think I'll get to it before Friday. I trust your judgment.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Parise, Ruthann

Sent: Tuesday, July 11, 2017 9:26 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Robinson, Pearlene < Pearlene.Robinson@fema.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>
Subject: RE: 2013-FEFO-00816

Kevin,

I do not see that as an issue. As an FYI, Eric and I discussed this request on Friday at which time I recommended that we weed through the subfolders and identify the folders that are going to be referred outside Disclosure. This way I am not redacting names and such from the folders that do not require our redactions/review. It is my understanding that we are going to do this on Friday as I will be in the office then; however, if you want to go through the folder before then and mark the subfolders that are being referred to another agency please do so.

Respectfully,

Ruthann Parise

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency US Department of Homeland Security

Desk Phone: (202) 212-3637 Mobile Phone: (202) 705-6245 ruthann.parise@fema.dhs.gov

From: Hill, Kevin W.

Sent: Tuesday, July 11, 2017 9:12 AM

To: Parise, Ruthann <ruthann.parise@fema.dhs.gov>

Cc: Robinson, Pearlene < Pearlene. Robinson@fema.dhs.gov>

Subject: 2013-FEFO-00816

Ruthann,

For 2013-FEFO-00816, it was recommended to me by Eric that we break this one up into interim responses. Given there's two folders, are you able to make the first one interim 1 and the second the final response? Let me know. I have cc'ed Pearlene for awareness.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov



From: Neuschaefer, Eric

Sent: 4 May 2017 08:33:22 -0400

To: Hill, Kevin W.

Cc: Robinson, Pearlene
Subject: RE: Assignment

Hi Kevin,

Please coordinate with Pearlene, I leave case assignments in her hands. With that being said we should consider interim responses due to voluminous records. Based on the docs I saw, I think production schedule of 2,500 to 3,000 pages per month (400 pages per day) is reasonable. Pearl-thoughts?

Keep in mind that I want this request closed before the end of the fiscal year, so if you believe more pages can be worked and reviewed, then let's do it.

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Wednesday, May 03, 2017 4:35 PM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov> **Cc:** Robinson, Pearlene <Pearlene.Robinson@fema.dhs.gov>

Subject: Assignment

Eric,

The records are ready for processing per the requester's narrowed scope. Who should it be assigned to? And should we issue interim responses, and if so, of what amount? CC Pearlene for awareness.

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Wednesday, May 03, 2017 4:27 PM
To: (b)(6) @gmail.com>

Subject: FEMA FOIA # 2013-FEFO-00816 - Records Search

Good Afternoon (b)(6)

Per our discussion over the phone today for 2013-FEFO-00816, you would like to narrow the scope of this FOIA Request search to the following information.

FEMA Employees to Search:

Wiley Ross Ashley, III (Also known as W. Ross Ashley, III and/or Ross Ashley) Timeframe:

July 1, 2007 - August 28, 2009 (for the duration of his tenure as Assistant Administrator for Grant Programs)
Keywords:

- 1. State Homeland Security Grant Program---all documents
- 2. SHSGP---all documents
- 3. Urban Area Security Initiative---non-email documents only
- 4. UASI---non-email documents only

You clarified that you are still interested in the following formats of records, if releasable under the FOIA:

- News clips
- Listserv emails
- · Draft documents

Regards, Kevin Hill

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381

Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



 From:
 kevin.hill@fema.dhs.gov

 Sent:
 14 Feb 2017 14:13:14 -0500

To: (CTR); Neuschaefer, Eric; (b)(6) (CTR)

Subject: Request Assignment

Details

Request ID: 2013-FEFO-00816
Request Type: FEMA FOIA
Requested By: (b)(6)
Requested Date: July 02, 2013
Primary User: (b)(6)

Assignment Note: Assigned to to conduct an ADR search---10th oldest request. Please see the initial request and call Eric for ideas on keywords. Thanks.

From: Robinson, Pearlene

Sent: 11 Jul 2017 13:20:12 +0000

To: Parise, Ruthann

Subject: FOIA 2013-FEFO-00816 Status Update

Importance: High

Good morning Ruthann,

RE: FOIA 2013-FEFO-00816

Eric needs a status update on this case.

Thanks

Pearlene Robinson
Government Information Specialist
Disclosure Branch (FOIA)
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
(202) 646-5797 (office)
(202) 276-1771 (mobile)
pearlene.robinson@fema.dhs.gov

From: Robinson, Pearlene

Sent: 11 Jul 2017 13:40:35 +0000

To: Parise, Ruthann

Subject: RE: FOIA 2013-FEFO-00816 Status Update

For reporting purposes, he needs to know how many pages and/or how many subfolders have been processed to date.

Pearlene Robinson
Government Information Specialist
Disclosure Branch (FOIA)
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
(202) 646-5797 (office)
(202) 276-1771 (mobile)
pearlene.robinson@fema.dhs.gov

From: Parise, Ruthann

Sent: Tuesday, July 11, 2017 9:29 AM

To: Robinson, Pearlene < Pearlene. Robinson@fema.dhs.gov>

Subject: RE: FOIA 2013-FEFO-00816 Status Update

Good Morning Pearlene,

I included you on my response to Kevin re this case but wanted to answer this one as well. Eric and I discussed this case on Friday. I am not currently working on this case as I was assigned another request in which I was asked for a projected completion date. Additionally, I recommended that we weed through the 2013-FEFO-00816 case and identify the subfolders that would be referred to other agencies so as to not waste time redacting names, etc. if the subfolders were actually going to be processed by another office.

Respectfully,

Ruthann Parise

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency US Department of Homeland Security

Desk Phone: (202) 212-3637 Mobile Phone: (202) 705-6245 ruthann.parise@fema.dhs.gov

From: Robinson, Pearlene

Sent: Tuesday, July 11, 2017 9:20 AM

To: Parise, Ruthann <ruthann.parise@fema.dhs.gov> **Subject:** FOIA 2013-FEFO-00816 Status Update

Importance: High

Good morning Ruthann,

RE: FOIA 2013-FEFO-00816

Eric needs a status update on this case.

Thanks

Pearlene Robinson
Government Information Specialist
Disclosure Branch (FOIA)
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
(202) 646-5797 (office)
(202) 276-1771 (mobile)
pearlene.robinson@fema.dhs.gov

From: Blackwell, Tonya

Sent: 10 Jul 2014 19:12:44 +0000

To: Robinson, Pearlene

Subject: 14-00816 Acknowledgement Letter (7) (3).doc Attachments: 14-00816 Acknowledgement Letter (7) (3).doc



SENT VIA EMAIL TO (b)(6)

@MCINTOSHSCHWARTZ.COM

(b)(6)

Senior Litigation Paralegal McIntosh Schwartz 888 S.E. 3rd Avenue, Suite 500 Fort Lauderdale, Florida 33316

Re: FEMA 2014-FEFO-00816

Dear (b)(6)

This acknowledges receipt of your July 8, 2014 Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS)/Federal Emergency Management Agency (FEMA). You are seeking copies regarding all records and report relating to an explosion and fuel farm fire at Allied Aviation Services, Inc. at the Miami International Airport on March 25, 2011, including photographs, CD or DVD copies of audio records, as well as transcripts of the recording. Your request was received in this office on July 8, 2014.

Due to the increasing number of FOIA requests received by this office, we may encounter some delay in processing your request. Per Section 5.5(a) of the DHS FOIA regulations, 6 C.F.R. Part 5, the Department processes FOIA requests according to their order of receipt. Although FEMA's goal is to respond within 20 business days of receipt of your request, the FOIA does permit a 10-day extension of this time period. As your request seeks numerous documents that will necessitate a thorough and wide-ranging search, DHS/FEMA will invoke a 10-day extension for your request, as allowed by Title 5 U.S.C. § 552(a)(6)(B). If you care to narrow the scope of your request, please contact our office. We will make every effort to comply with your request in a timely manner; however, there are currently 823 open requests ahead of yours.

Provisions of the Act allow us to recover part of the cost of complying with your request. We shall charge you for records in accordance with the DHS Interim FOIA regulations as they apply to commercial requestors; i.e., you will be charged 10-cents per page for duplication and for search and review time at the per quarter-hour rate (\$4.00, \$7.00, \$10.25) of the searcher and reviewer. You stated in your request that you are willing to pay assessable fees up to \$100.00. You will be contacted before any additional fees are accrued.

More information concerning the FOIA and implementing DHS regulations is available on-line at: www.dhs.gov/xfoia/editorial_0318.shtm.



We have queried the appropriate program offices of FEMA for responsive records. If any responsive records are located, they will be reviewed for determination of releasability. Please be assured that one of the FOIA Specialist in our office will respond to your request expeditiously as possible. We appreciate your patience as we proceed with your request.

Your request has been assigned reference number **FEMA 2014-FEFO-00816**. Please refer to this identifier in any future correspondence. Should you have questions or concerns regarding your request please contact FOIA Team Lead, Pearlene Robinson at (202) 646-5797 or electronically at Disclosure-Unit-TeamC@fema.dhs.gov.

Federal Emergency Management Agency Disclosure Branch Records Management Division Mission Support Bureau

Sent: 24 Feb 2015 21:11:33 +0000

To: Hawkins, Christopher

Subject: FW: Follow-up 2013-FEFO-00816

From: Robinson, Jennifer

Sent: Tuesday, February 24, 2015 4:00 PM

To: FEMA-FOIA

Subject: RE: Follow-up 2013-FEFO-00816

				IT	Sent to		Sent
September 11,		(b)(6)	W. Ross	Security/J	FEMA	Haw	11/14/201
2013	13-816		Ashley	. Rob	FOIA	kins	3

This is what my records reflect.

Jennifer Robinson Grant Programs Directorate 800 K Street, NW Washington, DC 20472 202-786-9962 – workstation #11 202-306-6220 – BB

From: fema-foia@dhs.gov [mailto:fema-foia@dhs.gov]

Sent: Tuesday, February 24, 2015 2:26 PM

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamD; Lymus, Stacey **Subject:** Follow-up 2013-FEFO-00816

Request for Documents for Request # 2013-FEFO-00816. Due date: March 03, 2015

Good afternoon Jennifer,

This is in follow-up to FOIA 2013-FEFO-00816

I am assisting Christopher Hawkins with the collection of responsive documents and no-records responses.

If your component has not provided responsive documents and a completed and signed suspense tracker, please do so as soon as possible.

If you already have responded with documents and/or a suspense tracker, please provide the date it was sent and the name of the person to whom it was sent.

Your assistance is greatly appreciated.

Thank You,

Hakeem Alston

202-212-5237

FEMA FOIA Disclosure Branch

500 C Street, SW

Washington, D.C. 20472

Sent: 14 Jan 2015 14:06:32 +0000

To: Hawkins, Christopher

Subject: FW: Follow-up 2013-FEFO-00816

From: Robinson, Jennifer

Sent: Tuesday, January 13, 2015 5:11 PM

To: FEMA-FOIA

Subject: RE: Follow-up 2013-FEFO-00816

This was sent over on 11/13/2013.

Jennifer Robinson Grant Programs Directorate 800 K Street, NW Washington, DC 20472 202-786-9962 – workstation #11 202-306-6220 – BB

From: fema-foia@dhs.gov [mailto:fema-foia@dhs.gov]

Sent: Wednesday, January 07, 2015 9:00 AM

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamD; Lymus, Stacey **Subject:** Follow-up 2013-FEFO-00816

Request for Documents for Request # 2013-FEFO-00816. Due date: January 14, 2015

Good Morning,

Please provide the responsive documents for FOIA 2013-FEFO-00816.

Thank you for your assistance.

Christopher Hawkins
Disclosure Branch (FOIA)
Mission Support Bureau, OCAO, RMD
U.S. Department of Homeland Security
Federal Emergency Management Agency

Sent: 23 Jan 2015 14:01:25 +0000

To: Hawkins, Christopher

Subject: FW: Follow-up 2013-FEFO-00816

FYL

From: Orchard, James

Sent: Friday, January 23, 2015 8:49 AM **To:** FEMA-FOIA; FEMA-OCIO-Exec-Sec

Cc: Disclosure-Unit-TeamD

Subject: RE: Follow-up 2013-FEFO-00816

Good day,

Can you please provide the tracker associated with this FOIA for processing.

Thank you

James J Orchard
OCIO, FEMA
Department of Homeland Security
james.orchard@fema.dhs.gov
BB: (202) 286-0550

From: fema-foia@dhs.gov [mailto:fema-foia@dhs.gov]

Sent: Wednesday, January 07, 2015 8:58 AM

To: FEMA-OCIO-Exec-Sec

Cc: Disclosure-Unit-TeamD; Orchard, James **Subject:** Follow-up 2013-FEFO-00816

Request for Documents for Request # 2013-FEFO-00816. Due date: January 14, 2015

Good Morning,

Please provided the responsive documents for FOIA 2013-FEFO-00816.

Thank you for your assistance.

Christopher Hawkins
Disclosure Branch (FOIA)
Mission Support Bureau, OCAO, RMD
U.S. Department of Homeland Security
Federal Emergency Management Agency

Sent: 24 Oct 2014 12:36:35 +0000

To: Hawkins, Christopher

Subject: FW: Follow-up 2014-FEFO-00816

From: Barnes, Mary

Sent: Thursday, October 23, 2014 4:52 PM

To: FEMA-FOIA

Cc: Disclosure-Unit-TeamD

Subject: RE: Follow-up 2014-FEFO-00816

Good afternoon,

Suspense Tracker was not included, please send.

Thank you

Mary Barnes/Mission Support

RIV Records Management/FOIA POC

770-220-5482

From: fema-foia@dhs.gov [mailto:fema-foia@dhs.gov]

Sent: Thursday, October 23, 2014 10:35 AM

To: Barnes, Mary

Cc: Disclosure-Unit-TeamD

Subject: Follow-up 2014-FEFO-00816

Request for Documents for Request # 2014-FEFO-00816.

Good Morning,

Please be advised the responsive records for FOIA 2014-FEFO-00816 are currently past due. Please provide the responsive documents and/or a completed and signed suspense tracker as soon as possible. Should your office have no records, please provide a tracker with this indication marked accordingly.

Thank you for your assistance.

Christopher Hawkins Disclosure Branch (FOIA) Mis From: Parise, Ruthann

Sent: 11 Jul 2017 13:44:31 +0000

To: Neuschaefer, Eric

Subject: Accepted: 2013-FEFO-00816 Discussion

From: Neuschaefer, Eric

Sent: 11 Jul 2017 13:38:28 +0000 **To:** Hill, Kevin W.;Parise, Ruthann

Cc: Robinson, Pearlene
Subject: RE: 2013-FEFO-00816

It may be most efficient to provide interim responses as it relates to FEMA equity and wait until the end to refer documents to components and/or agencies. I will schedule a call for today so we can discuss. Thanks.

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk Phone: 202-212-3621 iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Tuesday, July 11, 2017 9:31 AM

To: Parise, Ruthann <ruthann.parise@fema.dhs.gov>

Cc: Robinson, Pearlene < Pearlene. Robinson@fema.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>
Subject: RE: 2013-FEFO-00816

Don't think I'll get to it before Friday. I trust your judgment.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

This is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any

dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this in error, please reply immediately to the sender and delete this message. Thank you.



From: Parise, Ruthann

Sent: Tuesday, July 11, 2017 9:26 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Robinson, Pearlene < Pearlene.Robinson@fema.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>
Subject: RE: 2013-FEFO-00816

Kevin,

I do not see that as an issue. As an FYI, Eric and I discussed this request on Friday at which time I recommended that we weed through the subfolders and identify the folders that are going to be referred outside Disclosure. This way I am not redacting names and such from the folders that do not require our redactions/review. It is my understanding that we are going to do this on Friday as I will be in the office then; however, if you want to go through the folder before then and mark the subfolders that are being referred to another agency please do so.

Respectfully,

Ruthann Parise

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency US Department of Homeland Security

Desk Phone: (202) 212-3637 Mobile Phone: (202) 705-6245 ruthann.parise@fema.dhs.gov

From: Hill, Kevin W.

Sent: Tuesday, July 11, 2017 9:12 AM

To: Parise, Ruthann <ruthann.parise@fema.dhs.gov>

Cc: Robinson, Pearlene < Pearlene. Robinson@fema.dhs.gov>

Subject: 2013-FEFO-00816

Ruthann,

For 2013-FEFO-00816, it was recommended to me by Eric that we break this one up into interim responses. Given there's two folders, are you able to make the first one interim 1 and the second the final response? Let me know. I have cc'ed Pearlene for awareness.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: 11 Jul 2017 13:31:18 +0000

To: Parise, Ruthann

Cc: Robinson, Pearlene; Neuschaefer, Eric

Subject: RE: 2013-FEFO-00816

Don't think I'll get to it before Friday. I trust your judgment.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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Cc: Robinson, Pearlene < Pearlene.Robinson@fema.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>
Subject: RE: 2013-FEFO-00816

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Ruthann Parise

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency US Department of Homeland Security

Desk Phone: (202) 212-3637 Mobile Phone: (202) 705-6245 ruthann.parise@fema.dhs.gov

From: Hill, Kevin W.

Sent: Tuesday, July 11, 2017 9:12 AM

To: Parise, Ruthann < ruthann.parise@fema.dhs.gov>

Cc: Robinson, Pearlene < Pearlene. Robinson@fema.dhs.gov>

Subject: 2013-FEFO-00816

Ruthann,

For 2013-FEFO-00816, it was recommended to me by Eric that we break this one up into interim responses. Given there's two folders, are you able to make the first one interim 1 and the second the final response? Let me know. I have cc'ed Pearlene for awareness.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Robinson, Pearlene

Sent: 11 Jul 2017 13:40:38 +0000

To: Parise, Ruthann

Subject: RE: FOIA 2013-FEFO-00816 Status Update

For reporting purposes, he needs to know how many pages and/or how many subfolders have been processed to date.

Pearlene Robinson
Government Information Specialist
Disclosure Branch (FOIA)
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
(202) 646-5797 (office)
(202) 276-1771 (mobile)
pearlene.robinson@fema.dhs.gov

From: Parise, Ruthann

Sent: Tuesday, July 11, 2017 9:29 AM

To: Robinson, Pearlene < Pearlene. Robinson@fema.dhs.gov>

Subject: RE: FOIA 2013-FEFO-00816 Status Update

Good Morning Pearlene,

I included you on my response to Kevin re this case but wanted to answer this one as well. Eric and I discussed this case on Friday. I am not currently working on this case as I was assigned another request in which I was asked for a projected completion date. Additionally, I recommended that we weed through the 2013-FEFO-00816 case and identify the subfolders that would be referred to other agencies so as to not waste time redacting names, etc. if the subfolders were actually going to be processed by another office.

Respectfully,

Ruthann Parise

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency US Department of Homeland Security

Desk Phone: (202) 212-3637 Mobile Phone: (202) 705-6245 ruthann.parise@fema.dhs.gov

From: Robinson, Pearlene

Sent: Tuesday, July 11, 2017 9:20 AM

To: Parise, Ruthann <ruthann.parise@fema.dhs.gov> **Subject:** FOIA 2013-FEFO-00816 Status Update

Importance: High

Good morning Ruthann,

RE: FOIA 2013-FEFO-00816

Eric needs a status update on this case.

Thanks

Pearlene Robinson
Government Information Specialist
Disclosure Branch (FOIA)
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
(202) 646-5797 (office)
(202) 276-1771 (mobile)
pearlene.robinson@fema.dhs.gov

From: Parise, Ruthann

Sent: 3 Aug 2017 19:53:14 +0000

To: Hill, Kevin W. Subject: RE: Pass

Got it.

Respectfully,

Ruthann Parise

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency US Department of Homeland Security

Desk Phone: (202) 212-3637 Mobile Phone: (202) 705-6245 ruthann.parise@fema.dhs.gov

From: Hill, Kevin W.

Sent: Thursday, August 03, 2017 3:52 PM

To: Parise, Ruthann < ruthann.parise@fema.dhs.gov>

Subject: RE: Pass

Release both pages in full. Paul agreed with me after we found similar information publically available on the internet.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Parise, Ruthann

Sent: Thursday, August 03, 2017 3:50 PM **To:** Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: FW: Pass

Kevin,

Please advise as to the outcome of the meeting yesterday as I will probably be working on 2013-FEFO-00816 tomorrow.

Respectfully,

Ruthann Parise

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency US Department of Homeland Security

Desk Phone: (202) 212-3637 Mobile Phone: (202) 705-6245 ruthann.parise@fema.dhs.gov

From: Rasmussen, Paul A

Sent: Tuesday, August 01, 2017 4:28 PM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; Parise, Ruthann

<ruthann.parise@fema.dhs.gov>

Subject: RE: Pass

Hi Kevin,

Sure thing.

See you then, Kevin.

Best,

Paul

Paul A. Rasmussen Program Analyst Program Development & Analysis DHS/FEMA/GPD (202) 407-3079 From: Hill, Kevin W.

Sent: Tuesday, August 01, 2017 4:21 PM

To: Rasmussen, Paul A <paul.rasmussen1@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; Parise, Ruthann

<ruthann.parise@fema.dhs.gov>

Subject: RE: Pass

Got it, thanks. Can we discuss this tomorrow with Eric?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Rasmussen, Paul A

Sent: Tuesday, August 01, 2017 3:21 PM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; Parise, Ruthann

<ruthann.parise@fema.dhs.gov>

Subject: Pass

kh123

Best,

Paul

Paul A. Rasmussen
Program Analyst
Program Development & Analysis
DHS/FEMA/GPD

From: Rasmussen, Paul A

Sent: 1 Aug 2017 20:27:52 +0000

To: Hill, Kevin W.

Cc: Neuschaefer, Eric; Parise, Ruthann

Subject: RE: Pass

Hi Kevin,

Sure thing.

See you then, Kevin.

Best,

Paul

Paul A. Rasmussen Program Analyst Program Development & Analysis DHS/FEMA/GPD (202) 407-3079

From: Hill, Kevin W.

Sent: Tuesday, August 01, 2017 4:21 PM

To: Rasmussen, Paul A <paul.rasmussen1@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; Parise, Ruthann

<ruthann.parise@fema.dhs.gov>

Subject: RE: Pass

Got it, thanks. Can we discuss this tomorrow with Eric?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Rasmussen, Paul A

Sent: Tuesday, August 01, 2017 3:21 PM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; Parise, Ruthann

<ruthann.parise@fema.dhs.gov>

Subject: Pass

kh123

Best,

Paul

Paul A. Rasmussen Program Analyst Program Development & Analysis DHS/FEMA/GPD (202) 407-3079 From: Parise, Ruthann

Sent: 16 May 2017 16:45:28 +0000

To: Robinson, Pearlene
Subject: RE: Request Assignment

You're killing me...15,000 pgs

Ruthann Parise
Government Information Specialist
Disclosure Branch
Office of the Chief Administrative Officer
Federal Emergency Management Agency
US Department of Homeland Security

Desk Phone: (202) 212-3637 Mobile Phone: (202) 705-6245 Ruthann.parise@fema.dhs.gov

From: Robinson, Pearlene

Sent: Tuesday, May 16, 2017 12:17:33 PM To: Parise, Ruthann; Parise, Ruthann Subject: Request Assignment

Details.

Request ID: 2013-FEFO-00816 Request Type: FEMA FOIA Requested By(b)(6)

Requested Date: July 02, 2013 Primary User: Ruthann Parise

Assignment Note: Assigned for processing. This is one of out oldest FOIA cases. (PR)

From: Blackwell, Tonya

Sent: 20 Aug 2014 13:37:12 +0000

To: Hawkins, Christopher
Subject: Case Assigned for Tasking

14-00897, 14-00898, 14-00899, 14-00902 and 14-00903

Tonya Blackwell

Disclosure Branch (FOIA)

Mission Support Bureau

Records Management Division

U.S. Department of Homeland Security

Federal Emergency Management Agency

Direct: 202-212-3771

Mobile: 202-802-2645

 From:
 Hawkins, Christopher

 Sent:
 9 Apr 2015 20:51:29 +0000

To: Jankowski, Roman (roman.jankowski@fema.dhs.gov)

Cc: Booker-Kasper, Monique (Monique.Booker-

Kasper@fema.dhs.gov);Disclosure-Unit-TeamD

Subject: FEMA FOIA 2013-FEFO-00899 4/9/2015

Roman,

When you get a chance, please pull folder 2013-FEFO-00899 from the Locked File Room as I asked today. I want to make certain the responsive documents on CD are uploaded to FOIA Xpress.

Thanks,

Christopher Hawkins

202-646-3250

FEMA FOIA Disclosure Branch

500 C Street, SW

Washington, D.C. 20472

From: Forneris, Mary

Sent: 10 Apr 2015 18:39:27 +0000

To: Hawkins, Christopher
Cc: Disclosure-Unit-TeamD

Subject: RE: Tasking/General 2013-FEFO-00899

Attachments: @

Chris,

Please see our response for 2013-FEFO-00899 request. This request is for a disaster that was not in our Region. I recommend contacting Region 9.

Please let me know if you have any questions.

Thanks,

Mary Forneris

FEMA Region 5

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Thursday, April 09, 2015 2:56 PM

To: Forneris, Mary

Cc: Disclosure-Unit-TeamD

Subject: Tasking/General 2013-FEFO-00899

Good Afternoon:

RE: 2013-FEFO-00899 (b)(6)

Request for Documents for Request # 2013-FEFO-00899. Due date: April 16, 2015

Please see a new FOIA task for FEMA attached.

Please review and provide a response, which includes any responsive documents and the signed/completed Suspense Tracker and Fee Schedule (aka Cost Sheet), no later than COB 2013-FEFO-00899.

Please Note: If your component does not maintain responsive records regarding this FOIA request, please advise us immediately. In additi

From: Desautels, Virginia

Sent: 2 Jun 2014 19:16:47 +0000 **To:** Hawkins, Christopher

Cc: Taylor, Willie

Subject: Fw: signed FOIA 00899

Attachments: @

Christopher:

Here is the signed tracker for 00899. I sent you a message earlier advising the case needed to be transfered to Region 5.

Thanks, Ginny

---- Original Message -----From: Kessee, Gladys

Sent: Monday, June 02, 2014 02:51 PM

To: Desautels, Virginia Cc: Taylor, Willie

Subject: FW: signed FOIA 00899

FYI----Is this attached copy is what you need for close out FOIA 00899? If so, hope this helps in which was sent earlier with via email.

----Original Message----

From: Galindo, Kim

Sent: Wednesday, May 21, 2014 12:28 PM

To: Kessee, Gladys

Subject: FW: signed FOIA 00899

Hi Gladys,

Ryan asked me to forward these to you (this one and one more). I'm sorry I hadn't realized I was supposed to originally.

Hope all is well.

Kim

----Original Message----

From: Galindo, Kim

Sent: Wednesday, May 21, 2014 8:55 AM

To: Hawkins, Christopher

Cc: Taylor, Willie; Janda, Ryan; Coons, Franki

Subject: FW: signed FOIA 00899

Good morning Christopher,

From: Desautels, Virginia

Sent: 2 Jun 2014 17:47:28 +0000 **To:** Hawkins, Christopher

Cc: Taylor, Willie;Disclosure-Unit-TeamB

Subject: Fw: Tasking/General 2013-FEFO-00889

Attachments: @

Christopher:

I foud the e-mail below when I researched this case. :owever, I did not find any further messages from Willie requesting that this case be transferred to Region 5 as the program office has requested.

Please do so and I will get you a No Records Tracker as soon as possible.

Thanks, Ginny

From: Kessee, Gladys

Sent: Wednesday, May 21, 2014 03:50 PM To: Taylor, Willie; Desautels, Virginia

Subject: FW: Tasking/General 2013-FEFO-00889

Willie----Transfer FOIA 00889 to Region 5 for action, see below Kim's request.

Thanks!

----Original Message----

From: Galindo, Kim

Sent: Wednesday, May 21, 2014 8:55 AM

To: Hawkins, Christopher

Cc: Taylor, Willie; Janda, Ryan; Coons, Franki

Subject: FW: signed FOIA 00899

Good morning Christopher,

Please find attached a FOIA request for case 2014-FEFO-00899. Region may have the documentation requested.	We believe the
Thank you,	

From: Tay

Kim

From: Taylor, Willie

Sent: 19 May 2014 20:16:21 +0000

To: Hawkins, Christopher; Desautels, Virginia; Bernstein, Richard

Cc: Taylor, Willie

Subject: FW: Tasking/General 2013-FEFO-00899

Attachments: @

Chris, this should be sent to DA. Also, FEMA's IG and OCC offices.

Willie Taylor

Mitigation Program Liaison Officer

Resources Services Branch

FIMA Business Management Division

DHS -FEMA

Office: 202-646-3415

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Wednesday, May 14, 2014 4:21 PM To: Taylor, Willie; Desautels, Virginia

Cc: Disclosure-Unit-TeamB; Jankowski, Roman; Hinkley, Kathryn

Subject: Tasking/General 2013-FEFO-00899

Good Afternoon,

PLEASE EXPEDITE

RE: 2013-FEFO-00899(6)(6)

Request for Documents for Request # 2013-FEFO-00899. Due date: May 19,

2014

Please see a new FOIA task for FEMA attached.

Please review and provide a response, which includes any responsive documents and the signed/completed Suspense Tracker and Fee Schedule (aka Cost Sheet), no later than COB May 14, 2014.

Please Note: If your component does not maintain responsive records regarding this FOIA request, please a

From: Hawkins, Christopher

Sent: 21 May 2014 19:46:16 +0000

To: Galindo, Kim

Subject: RE: signed FOIA 00899

Please type, and thank you.

----Original Message-----

From: Galindo, Kim

Sent: Wednesday, May 21, 2014 10:54 AM

To: Hawkins, Christopher

Subject: RE: signed FOIA 00899

Hi Christopher,

Opps, sorry, both of those were for Region 5. It was hand written in the form. Is that ok? Or do the forms need to be typed. I know that the hand writing can sometimes be very difficult to read. But since these were the first ones I've done, I was just following the lead.

Thank you, Kim

----Original Message----From: Hawkins, Christopher

Sent: Wednesday, May 21, 2014 10:01 AM

To: Galindo, Kim

Cc: Disclosure-Unit-TeamB Subject: RE: signed FOIA 00899

Good Morning Kim,

Thank you for your timely response and helpful information. I just needed to know which Regions in particular are you speaking about.

----Original Message----

From: Galindo, Kim

Sent: Wednesday, May 21, 2014 8:55 AM

To: Hawkins, Christopher

Cc: Taylor, Willie; Janda, Ryan; Coons, Franki

Sub

From: Galindo, Kim

Sent: 21 May 2014 14:53:58 +0000

To: Hawkins, Christopher Subject: RE: signed FOIA 00899

Hi Christopher,

Opps, sorry, both of those were for Region 5. It was hand written in the form. Is that ok? Or do the forms need to be typed. I know that the hand writing can sometimes be very difficult to read. But since these were the first ones I've done, I was just following the lead.

Thank you, Kim

----Original Message-----From: Hawkins, Christopher

Sent: Wednesday, May 21, 2014 10:01 AM

To: Galindo, Kim

Cc: Disclosure-Unit-TeamB Subject: RE: signed FOIA 00899

Good Morning Kim,

Thank you for your timely response and helpful information. I just needed to know which Regions in particular are you speaking about.

----Original Message-----From: Galindo, Kim

Sent: Wednesday, May 21, 2014 8:55 AM

To: Hawkins, Christopher

Cc: Taylor, Willie; Janda, Ryan; Coons, Franki

Subject: FW: signed FOIA 00899

Good morning Christopher,

Please find attached a FOIA request for case 2014-FEFO-00899. We believe the Region may have the documentation requeste

Sent: 21 May 2014 14:00:31 +0000

To: Galindo, Kim

Cc: Disclosure-Unit-TeamB
Subject: RE: signed FOIA 00899

Good Morning Kim,

Thank you for your timely response and helpful information. I just needed to know which Regions in particular are you speaking about.

----Original Message----

From: Galindo, Kim

Sent: Wednesday, May 21, 2014 8:55 AM

To: Hawkins, Christopher

Cc: Taylor, Willie; Janda, Ryan; Coons, Franki

Subject: FW: signed FOIA 00899

Good morning Christopher,

Please find attached a FOIA request for case 2014-FEFO-00899. We believe the Region may have the documentation requested.

Thank you, Kim From: Hawkins, Christopher
Sent: 3 Jun 2014 17:27:34 +0000

To: Desautels, Virginia
Subject: RE: signed FOIA 00899

Thank You, Virginia. C. Hawkins 6/3/2014

----Original Message-----From: Desautels, Virginia

Sent: Monday, June 02, 2014 3:17 PM

To: Hawkins, Christopher

Cc: Taylor, Willie

Subject: Fw: signed FOIA 00899

Christopher:

Here is the signed tracker for 00899. I sent you a message earlier advising the case needed to be transfered to Region 5.

Thanks, Ginny

---- Original Message -----From: Kessee, Gladys

Sent: Monday, June 02, 2014 02:51 PM

To: Desautels, Virginia

Cc: Taylor, Willie

Subject: FW: signed FOIA 00899

FYI----Is this attached copy is what you need for close out FOIA 00899? If so, hope this helps in which was sent earlier with via email.

----Original Message----

From: Galindo, Kim

Sent: Wednesday, May 21, 2014 12:28 PM

To: Kessee, Gladys

Subject: FW: signed FOIA 00899

Hi Gladys,

Ryan asked me to forward these to you (this one and one more). I'm sorry I hadn't realized I was supposed to originally.

Hope all is well. Kim

__

From: Galindo, Kim

Sent: 21 May 2014 12:54:56 +0000

To: Hawkins, Christopher

Cc: Taylor, Willie; Janda, Ryan; Coons, Franki

Subject: FW: signed FOIA 00899

Attachments: @

Good morning Christopher,

Please find attached a FOIA request for case 2014-FEFO-00899. We believe the Region may have the documentation requested.

Thank you, Kim From: Wineland, Allen

Sent: 25 Oct 2013 15:54:24 +0000

To: Hawkins, Christopher

Subject: FW: FOIA Case 2013-FEFO-00899 New Task

Attachments: @

Christopher,

In response to your last email, these were sent 9/16/2013.

Allen

From: Wineland, Allen

Sent: Monday, September 16, 2013 12:07 PM

To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Christopher,

4 documents and the SST are attached. The document that begins with "1505-DR-CA..." is a copy of a relevant second appeal. "Archived policy 9527.3" was in effect at the time of the disaster, but has now been superseded. The "paguide" and "padigest" are policy documents used by Public Assistance to make policy decisions.

Let me know if you have questions.

Thanks,

Allen

Allen Wineland

Program Analyst

FEMA/Recovery Directorate

Public Assistance Division

500 C St. Wash. DC 20472

202-384-3746 (BB)

Allen.wineland@fema.dhs.gov

From: Hawkins, Christopher

Sent: Thursday, September 12, 2013 12:15 PM To: Wineland, Allen; Deshong, Casey Cc: Disclosure-Unit-TeamB

Subject: FOIA C

From: Deshong, Casey

Sent: 21 Oct 2013 17:36:14 +0000

To: Hawkins, Christopher

Cc: Jankowski, Roman;Butler, Aileen

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

We'll send them to that address.

Casey

From: Hawkins, Christopher

Sent: Monday, October 21, 2013 10:34 AM

To: Deshong, Casey Cc: Jankowski, Roman

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Good Afternoon Casey,

We would appreciate very much if these records can be stored on compact disc. Please send the disk to :

Christopher Hawkins

1800 S. Bell Street Room 458

Arlington, Virginia 20598-3005

Thanks

From: Deshong, Casey

Sent: Monday, October 21, 2013 1:30 PM

To: Hawkins, Christopher

Cc: Disclosure-Unit-TeamB; Jankowski, Roman; Butler, Aileen

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Chris,

We have the responsive documents. What address do we send them to?

Casey

From: Hawkins, Christopher

Sent: Wednesday, September 18, 2013 6:44 AM

To: Deshong, Casey

Cc: Disclosure-Unit-TeamB; Jankowski, Roman

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Good Mo

Sent: 21 Oct 2013 17:34:07 +0000

To: Deshong, Casey
Cc: Jankowski, Roman

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

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Christopher Hawkins

1800 S. Bell Street Room 458

Arlington, Virginia 20598-3005

Thanks

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Sent: Monday, October 21, 2013 1:30 PM

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To: Deshong, Casey

Cc: Disclosure-Unit-TeamB; Jankowski, Roman

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Good Morning Casey,

I forgot to mention, if at all possible, please place responsive documents on compact disc and send it to us in this format for this case (FEFO 00899) and all others in the future. Thanks again. Christopher

From: Deshong, Casey

Sent: 21 Oct 2013 17:29:41 +0000

To: Hawkins, Christopher

Cc: Disclosure-Unit-TeamB;Jankowski, Roman;Butler, Aileen

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Chris,

We have the responsive documents. What address do we send them to?

Casey

From: Hawkins, Christopher

Sent: Wednesday, September 18, 2013 6:44 AM

To: Deshong, Casey

Cc: Disclosure-Unit-TeamB; Jankowski, Roman

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

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I forgot to mention, if at all possible, please place responsive documents on compact disc and send it to us in this format for this case (FEFO 00899) and all others in the future. Thanks again. Christopher Hawkins

From: Deshong, Casey

Sent: Tuesday, September 17, 2013 10:59 AM

To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Thanks.

From: Hawkins, Christopher

Sent: Tuesday, September 17, 2013 7:56 AM

To: Deshong, Casey Cc: Disclosure-Unit-TeamB; Jankowski, Roman Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Yes-That is fine and Thank You.

From: Deshong, Casey Sent: Tuesday, Septemb

From: Deshong, Casey

Sent: 18 Sep 2013 13:51:10 +0000

To: Hawkins, Christopher

Cc: Disclosure-Unit-TeamB; Jankowski, Roman Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Will do.

From: Hawkins, Christopher

Sent: Wednesday, September 18, 2013 6:44 AM

To: Deshong, Casey

Cc: Disclosure-Unit-TeamB; Jankowski, Roman Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Good Morning Casey,

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To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Thanks.

From: Hawkins, Christopher

Sent: Tuesday, September 17, 2013 7:56 AM

To: Deshong, Casey

Cc: Disclosure-Unit-TeamB; Jankowski, Roman

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Yes-That is fine and Thank You.

From: Deshong, Casey Sent: Tuesday, September 17, 2013 10:55 AM To: Hawkins, Christopher Cc: Jankowski, Roman; Disclosure-Unit-TeamB

Sent: 18 Sep 2013 13:44:06 +0000

To: Deshong, Casey

Cc: Disclosure-Unit-TeamB; Jankowski, Roman Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Good Morning Casey,

I forgot to mention, if at all possible, please place responsive documents on compact disc and send it to us in this format for this case (FEFO 00899) and all others in the future. Thanks again. Christopher Hawkins

From: Deshong, Casey

Sent: Tuesday, September 17, 2013 10:59 AM

To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Thanks.

From: Hawkins, Christopher

Sent: Tuesday, September 17, 2013 7:56 AM

To: Deshong, Casey

Cc: Disclosure-Unit-TeamB; Jankowski, Roman

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Yes-That is fine and Thank You.

From: Deshong, Casey

Sent: Tuesday, September 17, 2013 10:55 AM

To: Hawkins, Christopher

Cc: Jankowski, Roman; Disclosure-Unit-TeamB

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Can we have a two week extension?

From: Hawkins, Christopher Sent: Tuesday, September 17, 2013 6:58 AM To: Deshong, Casey Cc: Jankowski, Roman;

From: Deshong, Casey

Sent: 17 Sep 2013 14:58:36 +0000

To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Thanks.

From: Hawkins, Christopher

Sent: Tuesday, September 17, 2013 7:56 AM

To: Deshong, Casey

Cc: Disclosure-Unit-TeamB; Jankowski, Roman

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Yes-That is fine and Thank You.

From: Deshong, Casey

Sent: Tuesday, September 17, 2013 10:55 AM

To: Hawkins, Christopher

Cc: Jankowski, Roman; Disclosure-Unit-TeamB

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Can we have a two week extension?

From: Hawkins, Christopher

Sent: Tuesday, September 17, 2013 6:58 AM

To: Deshong, Casey

Cc: Jankowski, Roman; Disclosure-Unit-TeamB

Subject: FW: FOIA Case 2013-FEFO-00899 New Task

Hello Casey, how much time do you need.

From: Jankowski, Roman

Sent: Tuesday, September 17, 2013 9:56 AM

To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Ask her how long will it take?

Roman Jankowski

FOIA Team Lead

Disclosure Branch (FOIA)

Mission Support Bure

Sent: 25 Oct 2013 15:57:59 +0000

To: Wineland, Allen

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Thanks Allen, much appreciated.

From: Wineland, Allen

Sent: Friday, October 25, 2013 11:54 AM

To: Hawkins, Christopher

Subject: FW: FOIA Case 2013-FEFO-00899 New Task

Christopher,

In response to your last email, these were sent 9/16/2013.

Allen

From: Wineland, Allen

Sent: Monday, September 16, 2013 12:07 PM

To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Christopher,

4 documents and the SST are attached. The document that begins with "1505-DR-CA..." is a copy of a relevant second appeal. "Archived policy 9527.3" was in effect at the time of the disaster, but has now been superseded. The "paguide" and "padigest" are policy documents used by Public Assistance to make policy decisions.

Let me know if you have questions.

Thanks,

Allen

Allen Wineland

Program Analyst

FEMA/Recovery Directorate

Public Assistance Division

500 C St. Wash. DC 20472

202-384-3746 (BB)

Allen.w

From: Jankowski, Roman

Sent: 12 Sep 2013 13:56:44 +0000

To: Hawkins, Christopher

Cc: Cochran, Terry;Booker-Kasper, Monique

Subject: assignment of requests to task

I am assigning you the below requests to tasks.

2013-FEFO-00899

2013-FEFO-00821

2013-FEFO-00936

2013-FEFO-00950

Roman Jankowski

FOIA Team Lead

Disclosure Branch (FOIA)

Mission Support Bureau, OCAO, RMD

U.S. Department of Homeland Security

Federal Emergency Management Agency

Office: 202-646-4541

Mobile: 202-716-8977

Sent: 29 Aug 2013 20:08:27 +0000
To: (b)(6) @MOFO.COM

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher

Subject: FEMA FOIA 2013-FEFO-00899/FEMA-1505-DR-CA, San Simeon

Earthquake

Attachments: @

Good Afternoon(b)(6)

Please find enclosed within the above attachment an acknowledgement of your Freedom of Information Act request to the Federal Emergency Management Agency (2013-FEFO-00899). We are pleased to be of service to you. Please don't hesitate to contact us again should you have any future needs.

Thank You,

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

BB: (202) 802-2458

Sent: 29 Aug 2013 20:08:27 +0000
To: @MOFO.COM

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher

Subject: FEMA FOIA 2013-FEFO-00899/FEMA-1505-DR-CA, San Simeon

Earthquake

Attachments: @

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Thank You,

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

BB: (202) 802-2458

Sent: 29 Aug 2013 20:08:48 +0000

To: Cochran, Terry

Cc: Disclosure-Unit-TeamB

Subject: FW: FEMA FOIA 2013-FEFO-00899/FEMA-1505-DR-CA, San Simeon

Earthquake

Attachments: @

From: Hawkins, Christopher

Sent: Thursday, August 29, 2013 4:08 PM

To:(b)(6) @MOFO.COM

Cc: Disclosure-Unit-TeamB; Hawkins, Christopher

Subject: FEMA FOIA 2013-FEFO-00899/FEMA-1505-DR-CA, San Simeon

Earthquake

Good Afternoon

Please find enclosed within the above attachment an acknowledgement of your Freedom of Information Act request to the Federal Emergency Management Agency (2013-FEFO-00899). We are pleased to be of service to you. Please don't hesitate to contact us again should you have any future needs.

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Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

BB: (202) 802-2458

Sent: 17 Sep 2013 13:51:15 +0000

To: Jankowski, Roman
Cc: Disclosure-Unit-TeamB

Subject: FW: FOIA Case 2013-FEFO-00899 New Task

From: Deshong, Casey

Sent: Tuesday, September 17, 2013 9:39 AM To: Hawkins, Christopher; Wineland, Allen

Cc: Disclosure-Unit-TeamB; Henderson, John Paul; Butler, Aileen; Ball, Alan

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Christopher,

We would like to request additional time to process this request. We do have documents that are responsive. However, many of the documents are predecisional. Due to the volume, it is going to take a while to review all the documents. In addition, our SME has been deployed temporarily to work on a Preliminary Damage Assessment.

Casey

From: Hawkins, Christopher

Sent: Thursday, September 12, 2013 9:15 AM

To: Wineland, Allen; Deshong, Casey

Cc: Disclosure-Unit-TeamB

Subject: FOIA Case 2013-FEFO-00899 New Task

Request for Documents for Request # '2013-FEFO-00899'. Due date: September 19, 2013.

Good Afternoon All,

Attached is a new FOIA task for 2013-FEFO-00899.

Ы

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To: Deshong, Casey

Cc: Jankowski, Roman; Disclosure-Unit-TeamB

Subject: FW: FOIA Case 2013-FEFO-00899 New Task

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To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Ask her how long will it take?

Roman Jankowski

FOIA Team Lead

Disclosure Branch (FOIA)

Mission Support Bureau, OCAO, RMD

U.S. Department of Homeland Security

Federal Emergency Management Agency

Office: 202-646-4541

Mobile: 202-716-8977

From: Hawkins, Christopher

Sent: Tuesday, September 17, 2013 9:51 AM

To: Jankowski, Roman Cc: Disclosure-Unit-TeamB

Subject: FW: FOIA Case 2013-FEFO-00899 New Task

From: Deshong, Casey

Sent: Tuesday, September 17, 2013 9:39 AM To: Hawkins, Christopher; Wineland, Allen

Cc: Disclosure-Unit-TeamB; Henderson, John Paul; Butler, Aileen; Ball, Alan

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

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We would like to request additional time to process this request. We do hav

From: Deshong, Casey

Sent: 21 Oct 2013 17:36:14 +0000

To: Hawkins, Christopher

Cc: Jankowski, Roman;Butler, Aileen

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

We'll send them to that address.

Casey

From: Hawkins, Christopher

Sent: Monday, October 21, 2013 10:34 AM

To: Deshong, Casey Cc: Jankowski, Roman

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Good Afternoon Casey,

We would appreciate very much if these records can be stored on compact disc. Please send the disk to :

Christopher Hawkins

1800 S. Bell Street Room 458

Arlington, Virginia 20598-3005

Thanks

From: Deshong, Casey

Sent: Monday, October 21, 2013 1:30 PM

To: Hawkins, Christopher

Cc: Disclosure-Unit-TeamB; Jankowski, Roman; Butler, Aileen

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Chris,

We have the responsive documents. What address do we send them to?

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To: Deshong, Casey

Cc: Disclosure-Unit-TeamB; Jankowski, Roman

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Good Mo

From: Deshong, Casey

Sent: 17 Sep 2013 13:38:30 +0000

To: Hawkins, Christopher; Wineland, Allen

Cc: Disclosure-Unit-TeamB;Henderson, John Paul;Butler, Aileen;Ball, Alan

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Christopher,

We would like to request additional time to process this request. We do have documents that are responsive. However, many of the documents are predecisional. Due to the volume, it is going to take a while to review all the documents. In addition, our SME has been deployed temporarily to work on a Preliminary Damage Assessment.

Casey

From: Hawkins, Christopher

Sent: Thursday, September 12, 2013 9:15 AM

To: Wineland, Allen; Deshong, Casey

Cc: Disclosure-Unit-TeamB

Subject: FOIA Case 2013-FEFO-00899 New Task

Request for Documents for Request # '2013-FEFO-00899'. Due date: September 19, 2013.

Good Afternoon All,

Attached is a new FOIA task for 2013-FEFO-00899.

Please review and provide a response, which includes any responsive documents and the signed/completed Suspense Tracker and Fee Schedule (aka Cost Sheet), no later than COB September 19, 2013.

Please return all completed documents (whether re

Sent: 16 Sep 2013 16:07:16 +0000

To: Wineland, Allen

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Thank You, Allen. Have a good day.

From: Wineland, Allen

Sent: Monday, September 16, 2013 12:07 PM

To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Christopher,

4 documents and the SST are attached. The document that begins with "1505-DR-CA..." is a copy of a relevant second appeal. "Archived policy 9527.3" was in effect at the time of the disaster, but has now been superseded. The "paguide" and "padigest" are policy documents used by Public Assistance to make policy decisions.

Let me know if you have questions.

Thanks,

Allen

Allen Wineland

Program Analyst

FEMA/Recovery Directorate

Public Assistance Division

500 C St. Wash. DC 20472

202-384-3746 (BB)

Allen.wineland@fema.dhs.gov

From: Hawkins, Christopher Sent: Thursday, September 12, 2013 12:15 PM To: Wineland, Allen; Deshong, Casey Cc: Disclosure-Unit-TeamB

Subject: FOIA Case 2013-FEFO-00899 New Task

Request for Docum

From: Wineland, Allen

Sent: 16 Sep 2013 16:06:30 +0000

To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Attachments: @

Christopher,

4 documents and the SST are attached. The document that begins with "1505-DR-CA..." is a copy of a relevant second appeal. "Archived policy 9527.3" was in effect at the time of the disaster, but has now been superseded. The "paguide" and "padigest" are policy documents used by Public Assistance to make policy decisions.

Let me know if you have questions.

Thanks,

Allen

Allen Wineland

Program Analyst

FEMA/Recovery Directorate

Public Assistance Division

500 C St. Wash. DC 20472

202-384-3746 (BB)

Allen.wineland@fema.dhs.gov <mailto:Allen.wineland@fema.dhs.gov>

From: Hawkins, Christopher

Sent: Thursday, September 12, 2013 12:15 PM

To: Wineland, Allen; Deshong, Casey

Cc: Disclosure-Unit-TeamB

Subject: FOIA Case 2013-FEFO-00899 New Task

Request for Documents for Request # '2013-FEFO-00899'. Due date: September 19, 2013.

Good Afternoon All,

Attached is a new FOIA task for 2013-FEFO-00899.

Sent: 18 Sep 2013 13:44:06 +0000

To: Deshong, Casey

Cc: Disclosure-Unit-TeamB; Jankowski, Roman Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Good Morning Casey,

I forgot to mention, if at all possible, please place responsive documents on compact disc and send it to us in this format for this case (FEFO 00899) and all others in the future. Thanks again. Christopher Hawkins

From: Deshong, Casey

Sent: Tuesday, September 17, 2013 10:59 AM

To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Thanks.

From: Hawkins, Christopher

Sent: Tuesday, September 17, 2013 7:56 AM

To: Deshong, Casey

Cc: Disclosure-Unit-TeamB; Jankowski, Roman

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Cc: Jankowski, Roman; Disclosure-Unit-TeamB

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Can we have a two week extension?

From: Hawkins, Christopher Sent: Tuesday, September 17, 2013 6:58 AM To: Deshong, Casey Cc: Jankowski, Roman;

From: Deshong, Casey

Sent: 17 Sep 2013 14:58:36 +0000

To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

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Roman Jankowski

FOIA Team Lead

Disclosure Branch (FOIA)

Mission Support Bure

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Disclosure Branch (FOIA)

Mission Support Bureau, OCAO, RMD

U.S. Department of Homeland Security

Federal Emergency Management Agency

Office: 202-646-4541

Mobile: 202-716-8977

From: Hawkins, Christopher Sent: Tuesday, September 17, From: Deshong, Casey

Sent: 17 Sep 2013 14:55:25 +0000

To: Hawkins, Christopher

Cc: Jankowski, Roman;Disclosure-Unit-TeamB

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 From:
 Booker-Kasper, Monique

 Sent:
 29 Aug 2013 19:08:02 +0000

To: Hawkins, Christopher; Jankowski, Roman Subject: Request Assignment (2013-FEFO-00899)

Details :

Request Type : FEMA FOIA

Requested By : (b)(6)

Requested Date: 07/01/2013 Primary User: Cook, Connie

Notes:

New case assignment

From: Hill, Kevin (CTR)

Sent: 26 Apr 2016 16:13:08 -0400

To: Neuschaefer, Eric Subject: 2013-FEFO-00899

Eric---just a reminder for Wednesday to look at this one on sharepoint.

2013- FEFO- 00899	11/16/ 2015	Search Tasker email to and from Region V, IX, PA, original records sets	No	Region IX delivered a CD, can I get a copy of that CD?	11/23/2015- CD Found and file is in the File room where in coming mail is located in case needed before I return. 4/18/2016- CD given to Eric. Share file in SharePoint	Eric looking at Region 9 records. Voluminous on sharepoint.
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Kevin W. Hill eGlobalTech (contractor) U.S. Department of Homeland Security – Privacy Office kevin.hill@associates.hq.dhs.gov

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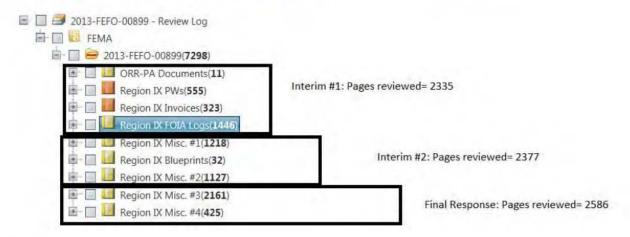
From: Hill, Kevin W.

Sent: 5 Jul 2017 17:20:31 +0000

To: Maniha, John Subject: 2013-FEFO-00899

John,

As discussed, here is how I would like you to breakup responses for 2013-FEFO-00899, completing by the end of FY17. Let me know if there are any issues.



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: 25 Mar 2017 13:36:13 -0400

To: Henderson, John Paul

Cc: Deshong, Casey; Neuschaefer, Eric

Subject: FOIA 2013-FEFO-00899

Attachments: 2013-FEFO-0089 (b)(6) Request.pdf, RE: FOIA Case 2013-FEFO-00899 New

Task

Mr. Henderson,

The requester has withdrawn his request. Thanks for letting me know!

Can I ask your help in researching another for a possible closure? The request is attached--- Casey had send records for Region IX but the request is still open (2013-FEFO-00899). This one was also filed by a law firm, so Region IX may have had related litigation. Can you please advise if there was lawsuit, and if so, what the litigation status is?

Thank you.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

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From: Hill, Kevin W.

Sent: Friday, March 24, 2017 10:48 AM

To: Henderson, John Paul < John Paul . Henderson@fema.dhs.gov>

Cc: Deshong, Casey <Casey.Deshong@fema.dhs.gov>

Subject: RE: Follow-up 2013-FEFO-00729

Mr. Henderson,

Thanks for letting me know. We contacted the requester and gave him five days to respond.

Regards, Kevin Hill

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Henderson, John Paul

Sent: Thursday, March 23, 2017 1:57 PM **To:** Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Deshong, Casey < Casey. Deshong@fema.dhs.gov>

Subject: RE: Follow-up 2013-FEFO-00729

Hi Kevin,

This FOIA request was submitted because of a lawsuit we had with a group represented by the requestor. That lawsuit was settled last year, so I believe the FOIA request is moot at this point. Is it possible to reach out to the requestor and see if they are willing to withdraw the request?

JP

J.P. Henderson Regional Counsel FEMA Region IX (510) 627-7055 office (510) 507-0214 mobile johnpaul.henderson@fema.dhs.gov

From: Deshong, Casey

Sent: Monday, March 20, 2017 1:08 PM

To: Henderson, John Paul < John Paul . Henderson@fema.dhs.gov>

Subject: FW: Follow-up 2013-FEFO-00729

From: Hill, Kevin W.

Sent: Monday, March 20, 2017 10:22 AM

To: Deshong, Casey < Casey. Deshong@fema.dhs.gov>

Cc: Presley, Paula <paula.presley@fema.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: Follow-up 2013-FEFO-00729

Request for Documents for Request # 2013-FEFO-00729. Due date: March 17, 2017

Good Afternoon:

Please be advised the responsive records for this request is due. If you have any questions/concerns, please do not hesitate to contact me.

Thank you for your assistance.

Regards,

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

From: Deshong, Casey

Sent: 21 Oct 2013 13:36:14 -0400 **To:** Hawkins, Christopher

Cc: Jankowski, Roman; Butler, Aileen

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

We'll send them to that address.

Casey

From: Hawkins, Christopher

Sent: Monday, October 21, 2013 10:34 AM

To: Deshong, Casey **Cc:** Jankowski, Roman

Subject: RE: FOIA Case 2013-FEFO-00899 New Task

Good Afternoon Casey,

We would appreciate very much if these records can be stored on compact disc. Please send the disk to

Christopher Hawkins 1800 S. Bell Street Room 458 Arlington, Virginia 20598-3005

Thanks

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Sent: Monday, October 21, 2013 1:30 PM

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We have the responsive documents. What address do we send them to?

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Ask her how long will it take?

Roman Jankowski

FOIA Team Lead Disclosure Branch (FOIA)

Mission Support Bureau, OCAO, RMD

U.S. Department of Homeland Security

Federal Emergency Management Agency

Office: 202-646-4541

Mobile: 202-716-8977

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Christopher,

We would like to request additional time to process this request. We do have documents that are responsive. However, many of the documents are pre-decisional. Due to the volume, it is going to take a while to review all the documents. In addition, our SME has been deployed temporarily to work on a Preliminary Damage Assessment.

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Attached is a new FOIA task for 2013-FEFO-00899.

Please review and provide a response, which includes any responsive documents and the signed/completed Suspense Tracker and Fee Schedule (aka Cost Sheet), no later than COB September 19, 2013.

Please return all completed documents (whether responsive records are found or not) to the FEMA FOIA Disclosure Branch (1800 S. Bell Street, Mail Stop 3005, Arlington, Virginia) or FEMA-FOIA@fema.dhs.gov.

<u>Please Note:</u> If your component does not maintain responsive records regarding this FOIA request, please advise us immediately. In addition, please advise us if there are any additional FEMA components you believe maintains additional records responsive to this request.

If you have any questions or concerns, please don't hesitate to contact the FOIA Disclosure Branch Admin/Ops Team Lead, Roman Jankowski for guidance (202) 716-8977 or electronically at FEMA-FOIA@fema.dhs.gov.

Thank you,

Christopher Hawkins 202-646-3250 1800 S. Bell Street Room 458 Crystal City, Virginia 20598-3005 From: Hill, Kevin W.

Sent: 30 Mar 2017 07:57:29 -0400

To: Henderson, John Paul

Cc: Deshong, Casey;Neuschaefer, Eric Subject: FW: FOIA 2013-FEFO-00899

Attachments: 2013-FEFO-00899 (b)(6) Request.pdf, RE: FOIA Case 2013-FEFO-00899 New

Task

Good Morning Mr. Henderson,

Following up on the inquiry below. Are you able to look into 2013-FEFO-00899 as well?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

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Sent: Saturday, March 25, 2017 1:36 PM

To: Henderson, John Paul < John Paul. Henderson@fema.dhs.gov>

Cc: Deshong, Casey <Casey.Deshong@fema.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>
Subject: FOIA 2013-FEFO-00899

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Attached is a new FOIA task for 2013-FEFO-00899.

Please review and provide a response, which includes any responsive documents and the signed/completed Suspense Tracker and Fee Schedule (aka Cost Sheet), no later than COB September 19, 2013.

Please return all completed documents (whether responsive records are found or not) to the FEMA FOIA Disclosure Branch (1800 S. Bell Street, Mail Stop 3005, Arlington, Virginia) or FEMA-FOIA@fema.dhs.gov.

<u>Please Note:</u> If your component does not maintain responsive records regarding this FOIA request, please advise us immediately. In addition, please advise us if there are any additional FEMA components you believe maintains additional records responsive to this request.

If you have any questions or concerns, please don't hesitate to contact the FOIA Disclosure Branch Admin/Ops Team Lead, Roman Jankowski for guidance (202) 716-8977 or electronically at FEMA-FOIA@fema.dhs.gov.

Thank you,

Christopher Hawkins 202-646-3250 1800 S. Bell Street Room 458 Crystal City, Virginia 20598-3005 From: Hill, Kevin W.

Sent: 30 Mar 2017 11:30:15 -0400

To: Neuschaefer, Eric

Subject: FW: FOIA 2013-FEFO-00899

Eric---asking for guidance on next steps--Can I close this as a litigation, or we need more information from Mr. Henderson Region 9?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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Sent: Thursday, March 30, 2017 11:24 AM **To:** Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Deshong, Casey <Casey.Deshong@fema.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>
Subject: RE: FOIA 2013-FEFO-00899

Hi Kevin,

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JP

J.P. Henderson Regional Counsel FEMA Region IX (510) 627-7055 office (510) 507-0214 mobile johnpaul.henderson@fema.dhs.gov

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<eric.neuschaefer@fema.dhs.gov>
Subject: FW: FOIA 2013-FEFO-00899

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Following up on the inquiry below. Are you able to look into 2013-FEFO-00899 as well?

Regards, Kevin

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From: Hill, Kevin W.

Sent: Saturday, March 25, 2017 1:36 PM

To: Henderson, John Paul < John Paul. Henderson@fema.dhs.gov>

Cc: Deshong, Casey <Casey.Deshong@fema.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>
Subject: FOIA 2013-FEFO-00899

Mr. Henderson,

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Can I ask your help in researching another for a possible closure? The request is attached--- Casey had send records for Region IX but the request is still open (2013-FEFO-00899). This one was also filed by a law firm, so Region IX may have had related litigation. Can you please advise if there was lawsuit, and if so, what the litigation status is?

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Sent: Friday, March 24, 2017 10:48 AM

To: Henderson, John Paul < John Paul . Henderson@fema.dhs.gov>

Cc: Deshong, Casey < Casey. Deshong@fema.dhs.gov>

Subject: RE: Follow-up 2013-FEFO-00729

Mr. Henderson,

Thanks for letting me know. We contacted the requester and gave him five days to respond.

Regards, Kevin Hill

Kevin W. Hill, Esq.

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From: Deshong, Casey

Sent: Monday, March 20, 2017 1:08 PM

To: Henderson, John Paul < John Paul. Henderson@fema.dhs.gov>

Subject: FW: Follow-up 2013-FEFO-00729

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Sent: Monday, March 20, 2017 10:22 AM

To: Deshong, Casey < Casey. Deshong@fema.dhs.gov>

Cc: Presley, Paula <paula.presley@fema.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: Follow-up 2013-FEFO-00729

Request for Documents for Request # 2013-FEFO-00729. Due date: March 17, 2017

Good Afternoon:

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Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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Sent: 30 Mar 2017 11:23:53 -0400

To: Hill, Kevin W.

Cc: Deshong, Casey; Neuschaefer, Eric

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kevin.hill@fema.dhs.gov

From: Hill, Kevin W.

Sent: 30 Mar 2017 12:05:44 -0400

To: Henderson, John Paul

Cc: Deshong, Casey; Neuschaefer, Eric

Subject: RE: FOIA 2013-FEFO-00899

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Regards, Kevin

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Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

 From:
 john.maniha@fema.dhs.gov

 Sent:
 12 Jul 2017 13:07:12 -0400

To: Neuschaefer, Eric;Robinson, Pearlene;Hill, Kevin W.

Subject: Request Assignment

Details

Request ID: 2013-FEFO-00899 Request Type: FEMA FOIA Requested By: (b)(6) Requested Date: July 01, 2013 Primary User: Kevin Hill

Assignment Note: 1st interim response.

From: john.maniha@fema.dhs.gov Sent: 5 Jul 2017 09:53:10 -0400

To: Neuschaefer, Eric;Robinson, Pearlene;Hill, Kevin W.

Subject: Request Assignment

Details

Request ID: 2013-FEFO-00899
Request Type: FEMA FOIA
Requested By

(b)(6)
Requested Date: July 01, 2013
Primary User: Kevin Hill

Assignment Note: This is an interim response consisting of the first two files.

 From:
 john.maniha@fema.dhs.gov

 Sent:
 17 Jul 2017 15:36:41 -0400

To: Neuschaefer, Eric;Robinson, Pearlene;Hill, Kevin W.

Subject: Request Assignment

Details

Request ID : 2013-FEFO-00899 Request Type : FEMA FOIA Requested By (b)(6)

Requested Date: July 01, 2013 Primary User: Kevin Hill

Assignment Note: Corrections made as requested.

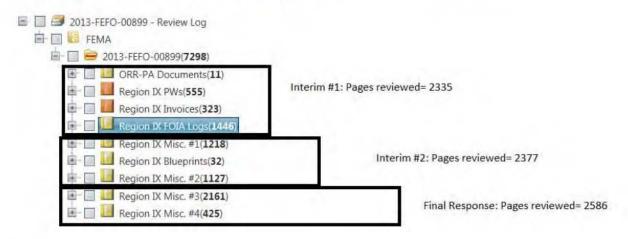
From: Hill, Kevin W.

Sent: 5 Jul 2017 17:20:31 +0000

To: Maniha, John
Subject: 2013-FEFO-00899

John,

As discussed, here is how I would like you to breakup responses for 2013-FEFO-00899, completing by the end of FY17. Let me know if there are any issues.



Regards, Kevin

Kevin W. Hill, Esq.

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From: pearlene.robinson@fema.dhs.gov

 Sent:
 12 Jun 2017 11:30:12 -0400

 To:
 Maniha, John; Maniha, John

Subject: Request Assignment

Details

Request ID: 2013-FEFO-00899 Request Type: FEMA FOIA Requested By: (b)(6) Requested Date: July 01, 2013 Primary User: John Maniha

Assignment Note: Assigned for processing. This is one of our oldest FOIA Requests. Please try and spend some time working on it daily. We need to have this one completed

by the end of the fiscal year. (PR)

 From:
 kevin.hill@fema.dhs.gov

 Sent:
 5 Jul 2017 19:58:04 -0400

To: Maniha, John

Subject: Request Assignment

Details

Request ID: 2013-FEFO-00899 Request Type: FEMA FOIA Requested By (b)(6) Requested Date: July 01, 2013 Primary User: John Maniha

Assignment Note: Assigned back to John to process the first four folders for the FIRST INTERIM RESPONSE: review log folders: ORR-PA Documents, Region IX PWs,

Region IX Invoices, Region IX FOIA LOGS.

From: kevin.hill@fema.dhs.gov
Sent: 14 Jul 2017 10:55:45 -0400

To: Maniha, John

Subject: Request Assignment

Details

Request ID: 2013-FEFO-00899
Request Type: FEMA FOIA
Requested By: (5)(6)
Requested Date: July 01, 2013
Primary User: John Maniha

Assignment Note: Assigning back for more work. On the invoices, the quantity and unit prices should be withheld Exemption 4. I corrected the first 100 pages of folder 2. Please

review the rest and edit your interim 1 letter. Thanks.

 From:
 kevin.hill@fema.dhs.gov

 Sent:
 18 Jul 2017 12:59:36 -0400

To: Robinson, Pearlene; Maniha, John

Subject: Request Assignment

Details

Request ID: 2013-FEFO-00899 Request Type: FEMA FOIA Requested By (b)(6) Requested Date: July 01, 2013 Primary User: John Maniha

Assignment Note: First Interim Response cleared. John, please mail a printed copy of the PDF letter I saved in the correspondence log with a CD of the password-protected PDF Docs also saved in correspondence log (2,206 pages). Please also email the requester @mofo.com) with the USPS tracking number and the document password: FEMA*00899. Great job, thank you. When finished, please resume with the second interim.

Hill, Kevin W. From:

Sent: 5 Jul 2017 17:20:31 +0000

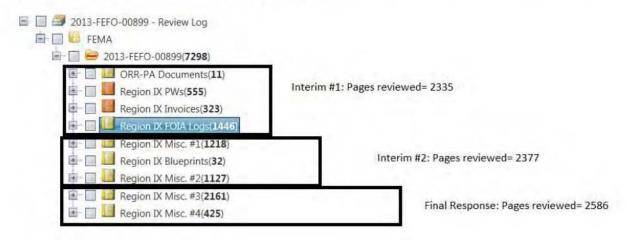
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Bcc: Neuschaefer, Eric; Robinson, Pearlene

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Eric---asking for guidance on next steps--Can I close this as a litigation, or we need more information from Mr. Henderson Region 9?

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Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Saturday, March 25, 2017 1:36 PM

To: Henderson, John Paul < John Paul. Henderson@fema.dhs.gov>

Cc: Deshong, Casey <Casey.Deshong@fema.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>
Subject: FOIA 2013-FEFO-00899

Mr. Henderson,

The requester has withdrawn his request. Thanks for letting me know!

Can I ask your help in researching another for a possible closure? The request is attached--- Casey had send records for Region IX but the request is still open (2013-FEFO-00899). This one was also filed by a law firm, so Region IX may have had related litigation. Can you please advise if there was lawsuit, and if so, what the litigation status is?

Thank you.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Friday, March 24, 2017 10:48 AM

To: Henderson, John Paul < John Paul . Henderson@fema.dhs.gov>

Cc: Deshong, Casey < Casey. Deshong@fema.dhs.gov>

Subject: RE: Follow-up 2013-FEFO-00729

Mr. Henderson,

Thanks for letting me know. We contacted the requester and gave him five days to respond.

Regards, Kevin Hill

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Henderson, John Paul

Sent: Thursday, March 23, 2017 1:57 PM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Deshong, Casey <Casey.Deshong@fema.dhs.gov>

Subject: RE: Follow-up 2013-FEFO-00729

Hi Kevin,

This FOIA request was submitted because of a lawsuit we had with a group represented by the requestor. That lawsuit was settled last year, so I believe the FOIA request is moot at this point. Is it possible to reach out to the requestor and see if they are willing to withdraw the request?

JP

J.P. Henderson Regional Counsel FEMA Region IX (510) 627-7055 office (510) 507-0214 mobile johnpaul.henderson@fema.dhs.gov

From: Deshong, Casey

Sent: Monday, March 20, 2017 1:08 PM

To: Henderson, John Paul < John Paul. Henderson@fema.dhs.gov>

Subject: FW: Follow-up 2013-FEFO-00729

From: Hill, Kevin W.

Sent: Monday, March 20, 2017 10:22 AM

To: Deshong, Casey < Casey. Deshong@fema.dhs.gov>

Cc: Presley, Paula <paula.presley@fema.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: Follow-up 2013-FEFO-00729

Request for Documents for Request # 2013-FEFO-00729. Due date: March 17, 2017

Good Afternoon:

Please be advised the responsive records for this request is due. If you have any questions/concerns, please do not hesitate to contact me.

Thank you for your assistance.

Regards,

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

From: Sent: fema-foia@fema.dhs.gov 19 Jul 2017 12:19:02 -0400

To:

Hill, Kevin W.

Subject:

Job #487245: Send Correspondence by Email completed successfully

Action:	Send Correspondence by Email
Request #:	2013-FEFO-00899
Submitted by:	Hill, Kevin
Submission Time:	7/19/2017 12:18:50 PM - (UTC-05:00) Eastern Time (US & Canada)
Completion Time:	7/19/2017 12:18:51 PM - (UTC-05:00) Eastern Time (US & Canada)
Message:	Correspondence has been submitted successfully to the mail server for further processing of email delivery to @mofo.com.

From: Hill, Kevin W.

Sent: 30 Mar 2017 16:05:44 +0000

To: Henderson, John Paul

Cc: Deshong, Casey; Neuschaefer, Eric

Subject: RE: FOIA 2013-FEFO-00899

Thanks for letting me know.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Henderson, John Paul

Sent: Thursday, March 30, 2017 11:24 AM To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Deshong, Casey <Casey.Deshong@fema.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>
Subject: RE: FOIA 2013-FEFO-00899

Hi Kevin,

Unfortunately, that matter is still going on. We'll be issuing a PA first appeal decision at some point in the next month or two. The City may file a second appeal as it will likely be a partial denial.

JP

J.P. Henderson Regional Counsel FEMA Region IX (510) 627-7055 office (510) 507-0214 mobile johnpaul.henderson@fema.dhs.gov

From: Hill, Kevin W.

Sent: Thursday, March 30, 2017 4:57 AM

To: Henderson, John Paul < John Paul . Henderson@fema.dhs.gov>

Cc: Deshong, Casey <Casey.Deshong@fema.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>
Subject: FW: FOIA 2013-FEFO-00899

Good Morning Mr. Henderson,

Following up on the inquiry below. Are you able to look into 2013-FEFO-00899 as well?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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Sent: Saturday, March 25, 2017 1:36 PM

To: Henderson, John Paul < John Paul. Henderson@fema.dhs.gov>

Cc: Deshong, Casey <Casey.Deshong@fema.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>
Subject: FOIA 2013-FEFO-00899

Mr. Henderson,

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Can I ask your help in researching another for a possible closure? The request is attached--- Casey had send records for Region IX but the request is still open (2013-FEFO-00899). This one was also filed by a law firm, so Region IX may have had related litigation. Can you please advise if there was lawsuit, and if so, what the litigation status is?

Thank you.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Friday, March 24, 2017 10:48 AM

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Cc: Deshong, Casey < Casey. Deshong@fema.dhs.gov>

Subject: RE: Follow-up 2013-FEFO-00729

Mr. Henderson,

Thanks for letting me know. We contacted the requester and gave him five days to respond.

Regards, Kevin Hill

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

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From: Henderson, John Paul

Sent: Thursday, March 23, 2017 1:57 PM **To:** Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Deshong, Casey <Casey.Deshong@fema.dhs.gov>

Subject: RE: Follow-up 2013-FEFO-00729

Hi Kevin,

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JP

J.P. Henderson Regional Counsel FEMA Region IX (510) 627-7055 office (510) 507-0214 mobile johnpaul.henderson@fema.dhs.gov

From: Deshong, Casey

Sent: Monday, March 20, 2017 1:08 PM

To: Henderson, John Paul < John Paul . Henderson@fema.dhs.gov>

Subject: FW: Follow-up 2013-FEFO-00729

From: Hill, Kevin W.

Sent: Monday, March 20, 2017 10:22 AM

To: Deshong, Casey < Casey. Deshong@fema.dhs.gov>

Cc: Presley, Paula <paula.presley@fema.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: Follow-up 2013-FEFO-00729

Request for Documents for Request # 2013-FEFO-00729. Due date: March 17, 2017

Good Afternoon:

Please be advised the responsive records for this request is due. If you have any questions/concerns, please do not hesitate to contact me.

Thank you for your assistance.

Regards,

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

 From:
 john.maniha@fema.dhs.gov

 Sent:
 17 Jul 2017 15:36:41 -0400

To: Neuschaefer, Eric;Robinson, Pearlene;Hill, Kevin W.

Subject: Request Assignment

Details

Request ID: 2013-FEFO-00899 Request Type: FEMA FOIA Requested By (b)(6) Requested Date: July 01, 2013

Primary User: Kevin Hill

Assignment Note: Corrections made as requested.

 From:
 john.maniha@fema.dhs.gov

 Sent:
 12 Jul 2017 13:07:12 -0400

To: Neuschaefer, Eric;Robinson, Pearlene;Hill, Kevin W.

Subject: Request Assignment

Details

Request ID: 2013-FEFO-00899
Request Type: FEMA FOIA
Requested By (10)(6)
Requested Date: July 01, 2013
Primary User: Kevin Hill

Assignment Note: 1st interim response.

From: US DHS Federal Emergency Management Agency FOIA Office

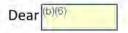
Sent: 19 Jul 2017 12:19:01 -0400

To: (a)(b) @mofo.com

Subject: Federal Emergency Management Agency FOIA 2013-FEFO-00899 First

Interim Response

Attachments: FEMA 2013-FEFO-00899 First interim Response Letter1.pdf



The first interim response to your FEMA Freedom of Information Act (FOIA) Request was mailed today. The USPS tracking number is: 70100290000025784661 and the document password is case sensitive). If you need to contact our office concerning this request, please call (202) 212-3323 or email FEMA-FOIA@dhs.gov and reference your FOIA tracking number 2013-FEFO-00899.

Regards,

The FEMA Disclosure Branch

FEMA-FOIA@fema.dhs.gov

Kevin Hill
Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
Telephone: (202) 646-3323



July 18, 2017

SENT VIA MAIL TO:

Morrison & Foerster, LLP 707 Wilshire Blvd. Los Angeles, CA 90017-3543

Re: FEMA FOIA 2013-FEFO-00899 First Interim Response

Dear (b)(6)

This is the first interim response to your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS), Federal Emergency Management Agency (FEMA), dated July 1, 2013 and received in this office on July 5, 2013. You requested the following documents:

- 1. A complete copy of the FEMA file for the City of Atascadero, FEMA disaster number FEMA-1505-DR-CA and CAL EMA & FEMA ID 079-03064;
- All records related to the Department of Homeland Security's Office of the Inspector General (OIG) Audit Report # DS 12-07;
- 3. All legal determinations, case studies, legal opinions, law references, correspondence, and related documents concerning FEMA's decision to authorize the obligation of funds for the City of Atascadero to lease a temporary facility from the Community Redevelopment Agency of Atascadero to be used as City Hall (the City's request for temporary facilities was made in a letter dated September 29, 2004, to Rebecca Wagoner of the California Emergency Management Agency [OES] and was approved by FEMA in PW 239, version 2);
- 4. All legal determinations, case studies, legal opinions, law references, correspondence, and related documents concerning FEMA's conclusion that the City's lease of the temporary facility from the Community Redevelopment Agency of Atascadero was an arm's-length transaction, that the lease was the only feasible and the least costly option at the time it was approved, and that all the time extensions for the reconstruction of the Atascadero Historic City Hall and associated relocation were justified, as set forth in the December 3, 2012 memorandum from Nancy Ward, Regional Administrator for FEMA Region IX to Humberto U. Melara, Director of the Western Regional Office, Office of Inspector General;
- All legal determinations, case studies, legal opinions, law references, correspondence, and related documents concerning FEMA's later conclusion that Finding B of the Department of Homeland Security Office of Inspector General's Audit Report Number DS-12-07 is correct, as set forth in PW 239, version 5;

- All documents and materials, including, but not limited to, reports, and legal authority, provided by the Department of Homeland Security Office of Inspector General to FEMA in connection with the Department of Homeland Security Office of Inspector General's Audit Report Number DS-12-07; and,
- All manuals, written policies, practices, procedures, and guidelines regarding appeals of FEMA determinations concerning applications for the provision of federal assistance, as set forth in 44 C.P.R. § 206.206.

For this first interim release, FEMA reviewed 2,206 pages of records located during a search of FEMA's Region V, Region IX, Flood Insurance Mitigation Administration (FIMA), and Office of Response and Recovery - Public Assistance (ORR-PA). Of the 2,206 pages reviewed, we have determined that 1,237 pages are releasable in their entirety, and 969 pages are partially releasable pursuant to Title 5 U.S.C. § 552 (b)(4) and b)(6), FOIA Exemptions 4 and 6.

FOIA Exemption 4 protects trade secrets and commercial or financial information obtained from a person that is privileged or confidential. The courts have held that this subsection protects (a) confidential commercial information, the disclosure of which is likely to cause substantial harm to the competitive position of the person who submitted the information and (b) information that was voluntarily submitted to the government if it is the kind of information that the provider would not customarily make available to the public.

FOIA Exemption 6 exempts from disclosure of personnel or medical files and similar files the release of which would cause a clearly unwarranted invasion of personal privacy. This requires a balancing of the public's right to disclosure against the individual's right to privacy. The privacy interests of the individuals in the records you have requested outweigh any minimal public interest in disclosure of the information. Any private interest you may have in that information does not factor into the aforementioned balancing test.

You have the right to appeal if you disagree with FEMA's response, however, the inception of the 90 day appeal period is tolled until the final release for this request. The procedure for administrative appeals is outlined in the DHS regulations at 6 C.F.R. § 5.8. In the event you wish to submit an appeal, we encourage you to both state the reason(s) you believe FEMA's initial determination on your FOIA request was erroneous in your correspondence, and include a copy of this letter with your appeal. Should you wish to do so, you must send your appeal within 90 days from the date of this letter to fema-foia@fema.dhs.gov, or alternatively, via mail at the following address:

FEMA

Office of the Chief Administrative Officer Information Management Division (FOIA Appeals) 500 C Street, SW, Seventh Floor, Mail Stop 3172 Washington, D.C. 20472-3172

As part of the 2007 amendments, the Office of Government Information Services (OGIS) was created to offer mediation services to resolve disputes between FOIA requesters and Federal agencies. You may contact OGIS in any of the following ways:

Office of Government Information Services National Archives and Records Administration 8601 Adelphi Road- OGIS College Park, MD 20740-6001

E-mail: ogis@nara.gov Web: https://ogis.archives.gov

Telephone: 202-741-5770/Toll-free: 1-877-684-6448

Facsimile: 202-741-5769

Provisions of the FOIA allow us to recover part of the cost of complying with your request. In this instance, because the cost is below the \$25 minimum, there is no charge.

If you need any further assistance or would like to discuss any aspect of your request, please contact us and refer to FOIA case number **2013-FEFO-00899**. You may send an e-mail to fema-gov, call (202) 646-3323, or you may contact our FOIA Public Liaison in the same manner.

Sincerely,

Eric Neuschaefer

Disclosure Branch Chief

Eric Reuschaufer

Enclosure(s): Responsive Documents (2,206 pages)

From: System Account

Sent: 13 Apr 2017 14:47:29 -0400

To: Hill, Kevin W.

Subject: ADR Data Set Upload Complete

The data set upload of documents to ADR for request #2014-FEFO-00032 has successfully completed. To view the dataset, return to request #2014-FEFO-00032, select Advanced Document Review from the left navigation menu, and proceed to Document Review.

From: System Account

Sent: 11 Apr 2017 16:51:36 -0400

To: Hill, Kevin W.

Subject: ADR Data Set Upload Complete

The data set upload of documents to ADR for request #2014-FEFO-00032 has successfully completed. To view the dataset, return to request #2014-FEFO-00032, select Advanced Document Review from the left navigation menu, and proceed to Document Review.

From: fema-foia@dhs.gov

Sent: 8 May 2017 21:08:20 -0400

To: Hill, Kevin W.

Subject: Job #377477: ADR Add to Review Log completed successfully/PNG

Cache Pending

Action:	ADR Add to Review Log
Submitted by:	Hill, Kevin
Submission Time:	5/8/2017 9:07:47 PM - (UTC-05:00) Eastern Time (US & Canada)
Completion Time:	5/8/2017 9:08:15 PM - (UTC-05:00) Eastern Time (US & Canada)
Message:	Documents have been added to request #2014-FEFO-00032's review log. However the pages may require additional processing time to create the PNG Cache to view the images.

From: Hill, Kevin W.

Sent: 11 Apr 2017 17:44:43 +0000

To: Presley, Paula

Subject: RE: 2014-FEFO-00032

It is. The c.log label was "expedite description" so I missed it.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Presley, Paula

Sent: Tuesday, April 11, 2017 12:33 PM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: RE: 2014-FEFO-00032

Kevin,

Please find the attached email that has the information that you are looking for from Mary Nicholson in OCIO. It is also on the correspondence log under the 11/17/15 entry.

Hopefully this is what you are seeking

Paula Presley
Program Specialist – Disclosure Branch
Division of Information Management
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
Office 202-212-5877
Mobile 202-320-0187

Paula.presley@fema.dhs.gov

From: Hill, Kevin W.

Sent: Tuesday, April 11, 2017 10:51 AM

To: Presley, Paula <paula.presley@fema.dhs.gov>

Subject: 2014-FEFO-00032

Paula,

Can you locate OCIO's email where they said the records for this one are a duplicate of the records for 2013-FEFO-00816 (which I am currently ADR'ing?

DHS NOTES: 4/29/2016- Asked FEMA to follow up with OCIO. 12/20/16- OCIO states docs are duplicate to 13-816 which is awaiting ADR

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From:

(b)(6)

Sent:

12 Apr 2017 08:28:16 -0400

To:

Hill, Kevin W.

Subject:

RE: ADR Export Completed

Done.

From: Hill, Kevin W.

Sent: Wednesday, April 12, 2017 8:04 AM

To:(b)(6) (b)(6)

@hq.dhs.gov>

Subject: FW: ADR Export Completed

First folder didn't work. Only 2500 of 37k documents moved, and the 37k was after duplicates. Can you try this folder 2, move from reports to data?

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch

Information Management Division

Office of the Chief Administrative Officer

Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 Kevin.Hill@fema.dhs.gov

From: (b)(6)

Sent: Tuesday, April 11, 2017 7:51:52 PM

To: Hill, Kevin W.

Subject: ADR Export Completed

The Export of documents from ADR for request #2013-FEFO-00816 has successfully completed. The export location is \\D2isevphq002\foia\ADR\\Reports\\3279\\2014-FEFO-00032 Folder #2. Reminder that permissions may be required to access the location path.

From: (b)(6)

Sent: 11 Apr 2017 15:57:56 -0400

To: Hill, Kevin W.
Cc: (b)(6)

Subject: RE: ADR Export Completed

It has been moved.

From: Hill, Kevin W.

Sent: Tuesday, April 11, 2017 3:03 PM

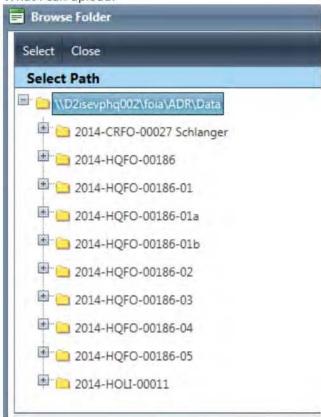
To: (b)(6) @hq.dhs.gov>
Cc: (b)(6) @hq.dhs.gov>

Subject: FW: ADR Export Completed



Can you move files from the ADR Server folder "Reports" to "Data?" I exported the folder below to reports (IThe export location is $\D2isevphq002\foia\ADR\Reports\3279\2014-FEFO-00032$), but can only see data folder.

What I can upload:



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6)

Sent: Tuesday, April 11, 2017 2:35 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: ADR Export Completed

The Export of documents from ADR for request #2013-FEFO-00816 has successfully completed. The export location is \\D2isevphq002\foia\ADR\\Reports\3279\2014-FEFO-00032. Reminder that permissions may be required to access the location path.

From: Hill, Kevin W.

Sent: 19 Jul 2017 17:30:00 +0000

To: (b)(6) (CTR)

Subject: RE: ADR files

You can keep them with the others for now. At some point next month I'll stop by for pickup.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6)		(CTR)		
Sent:	Wednesday, July	19, 2017 1:	23 PM	

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; (b)(6) @hq.dhs.gov>

Cc (b)(6) @hq.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>

Subject: RE: ADR files

Ok, I will not remove 2014-fefo-00032. I did remove 2015-FEFO-00093. I have the CDs for 00093. Where would you like me to send them to?

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary: (b)(6) Mon, Wed, Fri 9-5:30 EST www.ains.com



Not the case, I'm still doing the keyword searches in ADR before moving records to the review log. Please don't delete that one yet.

Not excited about deleting 2015-FEFO-00093, because this one is ripe for appeal, given the requester. Can you return the disks to me in the event he does appeal? We might have to re-upload them to the server if you delete that one.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381

Mobile phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From:(b)(6)	(CTR)			
Sent: Wednes	sday, July 19, 20:	17 1:17 PM		
To: Hill, Kevin	W. <kevin.hill@< td=""><td>fema.dhs.gov>; (b)(6)</td><td>(b)(6)</td><td>@hq.dhs.gov></td></kevin.hill@<>	fema.dhs.gov>; (b)(6)	(b)(6)	@hq.dhs.gov>
Cc (b)(6)	(b)(6)	@hq.dhs.gov>; Net	uschaefer, Eric	С
<eric.neuscha< td=""><td>efer@fema.dhs.</td><td>gov></td><td></td><td></td></eric.neuscha<>	efer@fema.dhs.	gov>		

Subject: RE: ADR files

As long as the files have been moved to a folder in Document Management, we can delete the source. It sounds like this is the case for 2014-fefo-00032.

FOIAXpress System Admin

PRIV Office: 202-343-1654 Secondary(b)(6) Mon, Wed, Fri 9-5:30 EST www.ains.com



From: Hill, Kevin W. [mailto:kevin.hill@fema.dhs.gov]

Cc: (b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>(b)(6) @hq.dhs.gov>; Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: ADR files

You can delete 2015-FEFO-00093 since it's closed. 2014-FEFO-00032 is still opened, but its index/identified/moved into the case. Does the data source still pull from the server at that point? If not, you can delete that one too.

All the rest I still need on the server. 2014-FEFO-00383 2015-FEFO-00682 2014-FEFO-00554

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6)

Sent: Wednesday, July 19, 2017 12:27 PM

Cc: (b)(6)	(CTR) (b)(6)	@associates.hq.dhs.gov>(b)(6)
(b)(6)	@hq.dhs.gov>	
Subject: AD	R files	



Can you check the files below and let me know if they are uploaded into DM yet. We need to delete some files for room on the ADR server

2014-FEFO-00383 2014-FEFO-00032 2015-FEFO-00093 2015-FEFO-00682 2014-FEFO-00554

(b)(6)

Director FOIA Appeals and Litigation

U.S. Department of Homeland Security

Privacy Office

Main: (866) 431-0486 Direct: (b)(6)

Fax: (202) 343-4011

From:

Hill, Kevin W.

Sent:

11 Apr 2017 18:21:05 +0000

To:

(b)(6)

Subject:

RE: Doubling ADR folder to second request

202-705-5389

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6)

Sent: Tuesday, April 11, 2017 2:03 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; (b)(6) (b)(6)@hq.dhs.gov>

Subject: RE: Doubling ADR folder to second request

I will call you to discuss, what # is best

(b)(6)

Director FOIA Appeals and Litigation

U.S. Department of Homeland Security

Privacy Office

Main: (866) 431-0486 Direct(b)(6)

Fax: (202) 343-4011

From: Hill, Kevin W.

Sent: Tuesday, April 11, 2017 1:43 PM

Subject: Doubling ADR folder to second request

(b)(6)

Is there a way to add an ADR folder in one request (2013-FEFO-00816) to a second request asking for a different keyword search of the same records (2014-FEFO-00032). This would save me having to locate and re-upload the originals.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From:

(b)(6)

Sent:

2 May 2017 13:44:57 -0700

To:

Hill, Kevin W.

Subject:

Re: FW: FEMA FOIA Requests - Status Update - 2014-FEFO-00032

Kevin-- looks good-- thanks,

On Tue, May 2, 2017 at 1:25 PM, Hill, Kevin W. < kevin.hill@fema.dhs.gov > wrote:

Good Afternoon (b)(6)

Thanks for the call. I am writing to memorialize our conversation from this afternoon on the priority of this records search. Below is the order in which you would prefer documents be searched and produced. As discussed, the Disclosure Branch may provide records on a rolling interim basis, based on document sizes and page numbers. At this point, you would still like for all of the keywords to be searched.

Keywords to Search:

- 1. "data mining"
- "open source intelligence"
- 3. Glenn Archer
- 4. IJIS Institute (or "IJIS")
- 5. Choicepoint (or 'Choice Point")
- Templar Corporation (or 'Templar")
- 7. Lockheed Martin
- 8. ISX Corporation (or "ISX")
- 9. Scientific Research Corporation (or "SRC")
- 10. Defense Advanced Research Projects Agency (or "DARPA")

- 11. Defense Intelligence Agency ("DIA")
- 12. Office of the Director of National Intelligence ("ODNI")
- 13. Information Sharing Environment General Manager ("ISE GM")
- 14. Department of Defense ("DOJ or "Pentagon")

Regards, Kevin Hill

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Tuesday, May 02, 2017 12:47 PM

To: (b)(6) @gmail.com>
Subject: FEMA FOIA Requests - Status Update

Good Afternoon (b)(6)

Below is an update on your FEMA FOIA requests. Please call me when free.

- 1. 2013-FEFO-00816---Please call to discuss records keyword search
- 2. 2014-FEFO-00032---Please call to discuss records keyword search
- 3. 2014-FEFO-00039---Response emailed 5/2/2017
- 4. 2014-FEFO-00041---Response mailed 5/2/2017 to: P.O. Box provided in request, Tracking # 70100290000025784432. Document Password=(b)(6)

Regards, Kevin Hill

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Monday, May 01, 2017 3:21 PM **To:** (b)(6) @gmail.com>

Subject: RE: FEMA FOIA Requests - Status Update

Good Afternoor (b)(6)

Please give me a call at your earliest convenience to discuss progress on the following FOIA requests.

- 1. 2013-FEFO-00816
- 2. 2014-FEFO-00032
- 3. 2014-FEFO-00039
- 4. 2014-FEFO-00041

Thanks, Kevin Hill

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) mailto(b)(6) agmail.com]

Sent: Friday, April 28, 2017 3:05 PM

To: Hill, Kevin W. < kevin.hill@fema.dhs.gov > Subject: Re: FEMA FOIA Requests - Status Update

Kevin,

Trying to get back in touch with you. Please give me a call or an email detailing your questions.

Thanks,



On Mon, Apr 24, 2017 at 9:33 AM, < kevin.hill@fema.dhs.gov> wrote:



Could you please give me a call at your earliest convenience to discuss your open Federal Emergency Management Agency FEMA FOIA Requests? Attached are copies of the FOIA Requests for your review. Please call me at (202) 705-5389. Thank you.

- 1. 2013-FEFO-00816
- 2. 2014-FEFO-00032
- 3. 2014-FEFO-00039
- 4. 2014-FEFO-00040
- 5. 2014-FEFO-00041

Sincerely,

Kevin Hill
Disclosure Branch (FOIA Office)
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
Department of Homeland Security
kevin.hill@fema.dhs.gov

From: Hill, Kevin W.

Sent: 24 Apr 2017 14:25:06 +0000

To: Risher, Clarinda
Cc: Robinson, Pearlene
Subject: RE: 2014-FEFO-00043

OK, thanks for the update. When finished, please assign to me to certify.

From: Risher, Clarinda

Sent: Monday, April 24, 2017 10:23 AM

To: Hill, Kevin W. Cc: Robinson, Pearlene

Subject: RE: 2014-FEFO-00043

I just read the notes. I haven't started on that case yet.

Clarinda Risher

Government Information Specialist - Disclosure Branch Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
cell phone 202-714-8400
work 202-212-1801
clarinda.risher@fema.dhs.gov

From: Hill, Kevin W.

Sent: Monday, April 24, 2017 10:22 AM

To: Risher, Clarinda <clarinda.risher@fema.dhs.gov>

Subject: RE: 2014-FEFO-00043

Which pages need a consult? I don't see a consult note.

From: Risher, Clarinda

Sent: Monday, April 24, 2017 9:54 AM

To: Hill, Kevin W. Cc: Robinson, Pearlene

Subject: RE: 2014-FEFO-00043

Good morning, Kevin

According to the notes, I have to do a consult on this case.

Clarinda Risher

Government Information Specialist - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security cell phone 202-714-8400 work 202-212-1801 clarinda.risher@fema.dhs.gov

From: Hill, Kevin W.

Sent: Friday, April 21, 2017 4:45 PM

To: Risher, Clarinda <clarinda.risher@fema.dhs.gov>

Subject: 2014-FEFO-00043

Clarinda,

Is this one ready for me to certify (DHS IAA request)?

Regards, Kevin From: Hill, Kevin W.

Sent: 21 Apr 2017 20:39:00 +0000

To: Robinson, Pearlene
Subject: RE: Request Assignment

Did Carlita finish this one, 1k+ pages?

From: Robinson, Pearlene

Sent: Friday, April 21, 2017 4:33 PM

To: Hill, Kevin W.

Subject: Request Assignment

Details

Request ID: 2014-FEFO-00043 Request Type: FEMA FOIA Requested By: (b)(6) Requested Date: July 12, 2013

Primary User: Kevin Hill

Assignment Note: This case is ready for final review. (PR)

From: Massey, Patrick

Sent: 13 Jul 2015 10:45:42 -0400 **To:** Disclosure-Unit-TeamD

Cc: Booker-Kasper, Monique; Blackwell, Tonya; Presley, Paula

Subject: RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

If it hasn't happened yet, can someone from your office contact (b)(6) and let her know what the status is? Even if you don't have anything to report, just let her know you are working on it. Thanks.

From: Disclosure-Unit-TeamD

Sent: Monday, July 13, 2015 7:16 AM

To: Massey, Patrick

Cc: Booker-Kasper, Monique; Disclosure-Unit-TeamD; Blackwell, Tonya; Presley, Paula **Subject:** RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Mr. Massey,

I am not sure if the requester continues to contact you for status, but certainly you can refer them to our office. Management is working on and aware of this case, I have also forwarded your email to them.

Paula Presley
Program Specialist
Disclosure Branch (FOIA)
Records Management Division
Federal Emergency Management Agency (FEMA)
Mobile - 202-320-0187
Office — 202-212-5877
Paula.presley@fema.dhs.gov

From: Massey, Patrick

Sent: Friday, July 10, 2015 1:28 PM

To: Blackwell, Tonya **Cc:** Disclosure-Unit-TeamD

Subject: RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Can someone give me confirmation that you have contacted the Washington State Attorney's General office on this FOIA?

Thanks,

Patrick J. Massey, M.S., M.A., M.A., CPP, CEM Director, Mission Support Division (Acting) FEMA Region 10

Office: 425-487-4704 Cell: 425-785-4944 From: Massey, Patrick

Sent: Wednesday, July 01, 2015 1:21 PM

To: Blackwell, Tonya (Tonya.Blackwell@fema.dhs.gov)

Cc: Disclosure-Unit-TeamD

Subject: RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Tonya,

Were you able to get back with the Washington State AG's office on this FOIA request/action?

Thanks,

P.

From: Massey, Patrick

Sent: Thursday, June 25, 2015 1:59 PM

To: Blackwell, Tonya (Tonya.Blackwell@fema.dhs.gov)

Cc: Disclosure-Unit-TeamD

Subject: FW: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Importance: High

Hi Tonya,

I could use your help. Do you have any knowledge on the status of this FOIA request (please see below)?

Thanks,

Pat

Patrick J. Massey, M.S., M.A., M.A., CPP, CEM Director, Mission Support Division (Acting)

FEMA Region 10 Office: 425-487-4704 Cell: 425-785-4944

From (b)(6) (ATG) [mailto: (b)(6) @ATG.WA.GOV]

Sent: Thursday, June 25, 2015 1:30 PM **To:** Disclosure-Unit-TeamB; Massey, Patrick

Cc:(b)(6) (ATG)

Subject: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Importance: High

Good afternoon.

On 7/12/2013 our office submitted a FOIA request regarding records for the Teanaway River in Kittitas County. Due to an address issue, it appears your office didn't actually receive the request until 8/2/13. Attached you will find our original request, along with the 10/18/13 acknowledgment letter. I've also attached my 10/25/2013 email to Roman Jankowski from the Disclosure Team at the National office (I

believe). Due to the scope of the request and the time it would take to respond, I had a telephone conversation with Mr. Jankowski. We spoke about potential records, and exchanged some ideas on how to narrow the scope of the request. I've not heard from the disclosure unit since then. If I'm wrong, please let me know; this is where my records stop.

Is the request still pending? Has it been closed? T

Thank you.

(b)(6)			

Paralegal

Transportation & Public Construction Division

ATTORNEY GENERAL OF WASHINGTON

PH(b)(6) FX: 360.586.6847 P.O. Box 40113 Olympia, WA 98504-0113

M, W, Th: 6:30 a.m. – 3:30 p.m. T, F: 7:15 a.m. – 4:15 p.m.

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 From:
 Disclosure-Unit-TeamD

 Sent:
 13 Jul 2015 10:16:22 -0400

To: Massey, Patrick

Cc: Booker-Kasper, Monique; Disclosure-Unit-TeamD; Blackwell, Tonya; Presley, Paula

Subject: RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Mr. Massey,

I am not sure if the requester continues to contact you for status, but certainly you can refer them to our office. Management is working on and aware of this case, I have also forwarded your email to them.

Paula Presley
Program Specialist
Disclosure Branch (FOIA)
Records Management Division
Federal Emergency Management Agency (FEMA)
Mobile - 202-320-0187
Office - 202-212-5877
Paula.presley@fema.dhs.gov

From: Massey, Patrick

Sent: Friday, July 10, 2015 1:28 PM

To: Blackwell, Tonya Cc: Disclosure-Unit-TeamD

Subject: RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Can someone give me confirmation that you have contacted the Washington State Attorney's General office on this FOIA?

Thanks,

Patrick J. Massey, M.S., M.A., M.A., CPP, CEM Director, Mission Support Division (Acting) FEMA Region 10

Office: 425-487-4704 Cell: 425-785-4944

From: Massey, Patrick

Sent: Wednesday, July 01, 2015 1:21 PM

To: Blackwell, Tonya (Tonya.Blackwell@fema.dhs.gov)

Cc: Disclosure-Unit-TeamD

Subject: RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Tonya,

Were you able to get back with the Washington State AG's office on this FOIA request/action?

Thanks, P.

From: Massey, Patrick

Sent: Thursday, June 25, 2015 1:59 PM

To: Blackwell, Tonya (Tonya.Blackwell@fema.dhs.gov)

Cc: Disclosure-Unit-TeamD

Subject: FW: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Importance: High

Hi Tonya,

I could use your help. Do you have any knowledge on the status of this FOIA request (please see below)?

Thanks, Pat

Patrick J. Massey, M.S., M.A., M.A., CPP, CEM Director, Mission Support Division (Acting) FEMA Region 10

Office: 425-487-4704 Cell: 425-785-4944

From (b)(6) (ATG) [mailt(b)(6) @ATG.WA.GOV]

Sent: Thursday, June 25, 2015 1:30 PM **To:** Disclosure-Unit-TeamB; Massey, Patrick

Cc ((b)(6) (ATG)

Subject: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Importance: High

Good afternoon.

On 7/12/2013 our office submitted a FOIA request regarding records for the Teanaway River in Kittitas County. Due to an address issue, it appears your office didn't actually receive the request until 8/2/13. Attached you will find our original request, along with the 10/18/13 acknowledgment letter. I've also attached my 10/25/2013 email to Roman Jankowski from the Disclosure Team at the National office (I believe). Due to the scope of the request and the time it would take to respond, I had a telephone conversation with Mr. Jankowski. We spoke about potential records, and exchanged some ideas on how to narrow the scope of the request. I've not heard from the disclosure unit since then. If I'm wrong, please let me know; this is where my records stop.

Is the request still pending? Has it been closed? T

Thank you.

(b)(6)

Paralegal

Transportation & Public Construction Division

ATTORNEY GENERAL OF WASHINGTON

PH:(b)(6)

FX: 360.586.6847

P.O. Box 40113

Olympia, WA 98504-0113

M, W, Th: 6:30 a.m. – 3:30 p.m. T, F: 7:15 a.m. – 4:15 p.m.

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From: Blackwell, Tonya

Sent: 2 Jul 2015 14:27:43 +0000

To: Presley, Paula

Subject: FW: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Status check can follow up with the requester.

Tonya Blackwell
Disclosure Branch (FOIA)
Mission Support Bureau
Records Management Division
U.S. Department of Homeland Security
Federal Emergency Management Agency

Direct: 202-212-3771 Mobile:202-802-2645

From: Massey, Patrick

Sent: Wednesday, July 01, 2015 4:21 PM

To: Blackwell, Tonya **Cc:** Disclosure-Unit-TeamD

Subject: RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Tonya,

Were you able to get back with the Washington State AG's office on this FOIA request/action?

Thanks,

P.

From: Massey, Patrick

Sent: Thursday, June 25, 2015 1:59 PM

To: Blackwell, Tonya (Tonya.Blackwell@fema.dhs.gov)

Cc: Disclosure-Unit-TeamD

Subject: FW: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Importance: High

Hi Tonya,

I could use your help. Do you have any knowledge on the status of this FOIA request (please see below)?

Thanks,

Pat

Patrick J. Massey, M.S., M.A., M.A., CPP, CEM Director, Mission Support Division (Acting) FEMA Region 10 Office: 425-487-4704 Cell: 425-785-4944

From:(b)(6)	(ATG) [mailtd(b)(6)	PATG.WA.GOV
	1, 1, -1	

Sent: Thursday, June 25, 2015 1:30 PM **To:** Disclosure-Unit-TeamB; Massey, Patrick

Cc:(b)(6) (ATG)

Subject: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

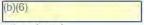
Importance: High

Good afternoon.

On 7/12/2013 our office submitted a FOIA request regarding records for the Teanaway River in Kittitas County. Due to an address issue, it appears your office didn't actually receive the request until 8/2/13. Attached you will find our original request, along with the 10/18/13 acknowledgment letter. I've also attached my 10/25/2013 email to Roman Jankowski from the Disclosure Team at the National office (I believe). Due to the scope of the request and the time it would take to respond, I had a telephone conversation with Mr. Jankowski. We spoke about potential records, and exchanged some ideas on how to narrow the scope of the request. I've not heard from the disclosure unit since then. If I'm wrong, please let me know; this is where my records stop.

Is the request still pending? Has it been closed? T

Thank you.



Paralegal

Transportation & Public Construction Division

ATTORNEY GENERAL OF WASHINGTON

PH:(b)(6) | FX: 360.586.6847

P.O. Box 40113

Olympia, WA 98504-0113

M, W, Th: 6:30 a.m. – 3:30 p.m. T, F: 7:15 a.m. – 4:15 p.m.

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From: Presley, Paula

Sent: 13 Jul 2015 11:02:28 -0400

To: Massey, Patrick; Disclosure-Unit-TeamD
Cc: Booker-Kasper, Monique; Blackwell, Tonya

Subject: RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Thank you Mr. Massey,

I will inform management of the concern.

Have a pleasant day.

Paula Presley
Program Specialist
Disclosure Branch (FOIA)
Records Management Division
Federal Emergency Management Agency (FEMA)
Mobile - 202-320-0187
Office — 202-212-5877
Paula.presley@fema.dhs.gov

From: Massey, Patrick

Sent: Monday, July 13, 2015 10:46 AM

To: Disclosure-Unit-TeamD

Cc: Booker-Kasper, Monique; Blackwell, Tonya; Presley, Paula

Subject: RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

If it hasn't happened yet, can someone from your office contact Ms. Orozco and let her know what the status is? Even if you don't have anything to report, just let her know you are working on it. Thanks.

From: Disclosure-Unit-TeamD

Sent: Monday, July 13, 2015 7:16 AM

To: Massey, Patrick

Cc: Booker-Kasper, Monique; Disclosure-Unit-TeamD; Blackwell, Tonya; Presley, Paula **Subject:** RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Mr. Massey,

I am not sure if the requester continues to contact you for status, but certainly you can refer them to our office. Management is working on and aware of this case, I have also forwarded your email to them.

Paula Presley
Program Specialist
Disclosure Branch (FOIA)
Records Management Division
Federal Emergency Management Agency (FEMA)
Mobile - 202-320-0187
Office - 202-212-5877

Paula.presley@fema.dhs.gov

From: Massey, Patrick

Sent: Friday, July 10, 2015 1:28 PM

To: Blackwell, Tonya Cc: Disclosure-Unit-TeamD

Subject: RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Can someone give me confirmation that you have contacted the Washington State Attorney's General office on this FOIA?

Thanks.

Patrick J. Massey, M.S., M.A., M.A., CPP, CEM Director, Mission Support Division (Acting)

FEMA Region 10 Office: 425-487-4704 Cell: 425-785-4944

From: Massey, Patrick

Sent: Wednesday, July 01, 2015 1:21 PM

To: Blackwell, Tonya (Tonya.Blackwell@fema.dhs.gov)

Cc: Disclosure-Unit-TeamD

Subject: RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Tonya,

Were you able to get back with the Washington State AG's office on this FOIA request/action?

Thanks,

P.

From: Massey, Patrick

Sent: Thursday, June 25, 2015 1:59 PM

To: Blackwell, Tonya (Tonya.Blackwell@fema.dhs.gov)

Cc: Disclosure-Unit-TeamD

Subject: FW: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Importance: High

Hi Tonya,

I could use your help. Do you have any knowledge on the status of this FOIA request (please see below)?

Thanks,

Pat

Patrick J. Massey, M.S., M.A., M.A., CPP, CEM Director, Mission Support Division (Acting)

FEMA Region 10 Office: 425-487-4704 Cell: 425-785-4944

From: (b)(6) (ATG) [mailtd(b)(6) @ATG.WA.GOV]

Sent: Thursday, June 25, 2015 1:30 PM **To:** Disclosure-Unit-TeamB; Massey, Patrick

Cc: (b)(6) (ATG)

Subject: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Importance: High

Good afternoon.

On 7/12/2013 our office submitted a FOIA request regarding records for the Teanaway River in Kittitas County. Due to an address issue, it appears your office didn't actually receive the request until 8/2/13. Attached you will find our original request, along with the 10/18/13 acknowledgment letter. I've also attached my 10/25/2013 email to Roman Jankowski from the Disclosure Team at the National office (I believe). Due to the scope of the request and the time it would take to respond, I had a telephone conversation with Mr. Jankowski. We spoke about potential records, and exchanged some ideas on how to narrow the scope of the request. I've not heard from the disclosure unit since then. If I'm wrong, please let me know; this is where my records stop.

Is the request still pending? Has it been closed? T

Thank you.

(b)(6) Paralegal

Transportation & Public Construction Division

ATTORNEY GENERAL OF WASHINGTON

PH:(b)(6) FX: 360.586.6847

P.O. Box 40113

Olympia, WA 98504-0113

M, W, Th: 6:30 a.m. – 3:30 p.m. T, F: 7:15 a.m. – 4:15 p.m.

Note: This communication is intended only for the addressee shown above. It may contain information that is privileged, confidential, or otherwise protected from disclosure. Any review, dissemination, or use of this communication or its contents by persons other than the addressee is strictly prohibited. If you received this communication in error, please notify me immediately.

From: Massey, Patrick

Sent: 10 Jul 2015 13:27:51 -0400

To: Blackwell, Tonya
Cc: Disclosure-Unit-TeamD

Subject: RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Can someone give me confirmation that you have contacted the Washington State Attorney's General office on this FOIA?

Thanks,

Patrick J. Massey, M.S., M.A., M.A., CPP, CEM Director, Mission Support Division (Acting)

FEMA Region 10 Office: 425-487-4704 Cell: 425-785-4944

From: Massey, Patrick

Sent: Wednesday, July 01, 2015 1:21 PM

To: Blackwell, Tonya (Tonya.Blackwell@fema.dhs.gov)

Cc: Disclosure-Unit-TeamD

Subject: RE: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Tonya,

Were you able to get back with the Washington State AG's office on this FOIA request/action?

Thanks,

P.

From: Massey, Patrick

Sent: Thursday, June 25, 2015 1:59 PM

To: Blackwell, Tonya (Tonya.Blackwell@fema.dhs.gov)

Cc: Disclosure-Unit-TeamD

Subject: FW: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Importance: High

Hi Tonya,

I could use your help. Do you have any knowledge on the status of this FOIA request (please see below)?

Thanks,

Pat

Patrick J. Massey, M.S., M.A., M.A., CPP, CEM

Director, Mission Support Division (Acting)

FEMA Region 10 Office: 425-487-4704 Cell: 425-785-4944

From (b)(6) [mailto (b)(6) @ATG.WA.GOV]

Sent: Thursday, June 25, 2015 1:30 PM

To: Disclosure-Unit-TeamB; Massey, Patrick

Cc: Wendel, Tom (ATG)

Subject: FOIA 2014-FEFO-00043, WA Attorney General's Office (litigation purposes)

Importance: High

Good afternoon.

On 7/12/2013 our office submitted a FOIA request regarding records for the Teanaway River in Kittitas County. Due to an address issue, it appears your office didn't actually receive the request until 8/2/13. Attached you will find our original request, along with the 10/18/13 acknowledgment letter. I've also attached my 10/25/2013 email to Roman Jankowski from the Disclosure Team at the National office (I believe). Due to the scope of the request and the time it would take to respond, I had a telephone conversation with Mr. Jankowski. We spoke about potential records, and exchanged some ideas on how to narrow the scope of the request. I've not heard from the disclosure unit since then. If I'm wrong, please let me know; this is where my records stop.

Is the request still pending? Has it been closed (b)

Thank you.

(b)(6)

Paralegal

Transportation & Public Construction Division

ATTORNEY GENERAL OF WASHINGTON

PH (6)(6) 7X: 360.586.6847 P.O. Box 40113

Olympia, WA 98504-0113

M, W, Th: 6:30 a.m. – 3:30 p.m. T, F: 7:15 a.m. – 4:15 p.m.

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From: Hawkins, Christopher **Sent:** 4 Dec 2014 15:53:54 +0000

To: Booker-Kasper, Monique (Monique.Booker-Kasper@fema.dhs.gov)

Cc: Disclosure-Unit-TeamD

Subject: FEMA FOIA 2014-FEFO-00212 Pending Queue 12/4/2014

Monique,

Responsive documents for 2014-FEFO-00212 have been placed in the Pending Queue. Please assign an analyst to work.

Christopher Hawkins
Management Analyst
Disclosure Branch (FOIA Office)
Records Management Division
Federal Emergency Management Agency
US Department of Homeland Security

Christopher.Hawkins@fema.dhs.gov

Office: (202) 646-3250

FOIA Help Desk: (202) 646-3323

From: Presley, Paula

Sent: 23 Aug 2016 11:49:38 -0400

To: Tyrrell, Kevin
Cc: Neuschaefer, Eric

Subject: (Appeal) 2014-FEFO-00212

Attachments: Workflow Routing Alert (Contact 1130368) (Intranet Quorum IMA005326550),

8232016_101724AM_FOIA (b)(6) .pdf

Good Morning,

I have received the attached email from IQ regarding and appeal on case 2014-FEFO-00212. I have also attached the Appeal that I located in IQ as well

Please advise if you need anything further from me.

Paula Presley
Program Specialist
Disclosure Branch (FOIA Office)
Records Management Division
Federal Emergency Management Agency
US Department of Homeland Security
Office — 202-212-5877
Mobile - 202-320-0187
Paula.presley@fema.dhs.gov

From: NISAT CHOWDHURY

Sent: 23 Aug 2016 10:14:07 -0400

To: Presley, Paula

Subject: Workflow Routing Alert (Contact 1130368) (Intranet Quorum

IMA005326550)

User NISAT CHOWDHURY has queued the following Workflow for Mr. (b)(6) People ID #7461472, to you and others with the Routing Note:

(b)(6) is appealing the determination that there are no records responsive to his FOIA request.

https://IQ.dhs.gov/iq/workflowhome.aspx?showfolder=workflow&showcontent=ID1130368&iAccount=IQ





July 27, 2016

SENT VIA EMAIL TO: ((1)(1)

@Sullivan-Ward.com

(b)(6).

Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200 West Des Moines, IA 50266-7733

Re: FEMA 2014-FEFO-00212 Response

Dear (DIG)

This is the final response to your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS)/Federal Emergency Management Agency (FEMA), dated and received by this office on October 31, 2013. You requested records, documents and information created during the processing of applications for federal disaster aid for Iowa as a result of a severe winter storm (Iowa Severe Winter Storm DR-4114, April 9-11, 2013). Specifically, all records referencing and/or pertaining to the processing of the applications for disaster aid under the Public Assistance program that have been submitted by Lyon Rural Electric Cooperative, Iowa Lakes Electric Cooperative, Osceola Electric Cooperative and Sanborn Municipal Electric Utility (the Applicants). Request is for all records produced or created by FEMA personnel, including Mr. Frank Cintron, or contractors, including Bicentennial Volunteers Inc., pertaining to the applications including, but not limited to the following:

- 1- The applicability of FEMA Policy 9580.6, "Electric Utility Repair" and any other 9500 Series Policies to the applications;
- 2- The determination that the Applicants are required to have performed laboratory tests of the physical characteristics of the conductor, (for example, testing of a minimum of three (3), twenty (20) foot sections of wire per mile on an annual basis), in order to be able to substantiate the physical condition of their conductor prior to the April storm event;
- 3- The determination that the Applicants have not substantiated that their electric line was damaged during the April storm event due to a lack of laboratory test data substantiating the physical characteristics following the storm event.



FEMA 2014-FEFO-00212

Our first interim response, dated March 2, 2015, included 50 pages of responsive records. We conducted a search of FEMA's Region VII and Office of the Chief Information Officer (OCIO) for documents responsive to your request. Unfortunately, we were unable to locate or identify any responsive records.

While an adequate search was conducted, you have the right to appeal this determination that no records exist within Region VII and OCIO that would be responsive to your request. Should you wish to do so, you must send your appeal and a copy of this letter, within 60 days of the date of this letter, to: Associate General Counsel (General Law), U.S. Department of Homeland Security, Washington, D.C. 20528, following the procedures outlined in the DHS FOIA regulations at 6 C.F.R. § 5.9. Your envelope and letter should be marked "FOIA Appeal." Copies of the FOIA and DHS regulations are available at www.dhs.gov/foia.

Provisions of the FOIA allow us to recover part of the cost of complying with your request. In this instance, because the cost is below the \$14 minimum, there is no charge. 6 C.F.R. §5.11(d)(4).

If you have any questions or would like to discuss this matter, you may contact FEMA at (202) 646-3323 and please reference the subsequent case identifier: 2014-FEFO-00212.

Sincerely,

Eric Neuschaefer FOIA Program Specialist From: (b)(6) (CTR)

Sent: 27 Jul 2016 11:54:39 -0400

To: Neuschaefer, Eric

Cc: Hill, Kevin (CTR) (CTR)

Subject: 2014-FEFO-00212

Eric,

FOIA case 2014-FEFO-00212 has been closed out.

Thanks, (b)(6)

eGlobalTech (contractor)

U.S. Department of Homeland Security - Privacy Office

Email: (b)(6) @associates.hq.dhs.gov

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From: (b)(6) (CTR)

Sent: 19 Jul 2016 12:04:44 -0400

To: Neuschaefer, Eric Subject: 2014-FEFO-00212

Eric,

I conducted a search using specific terms from the request description. No records were located. Please see request notes for details. Thanks.

Best, (b)(6)

eGlobalTech (contractor)

U.S. Department of Homeland Security - Privacy Office

Email(b)(6) @associates.hq.dhs.gov

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From: McCoy, David

Sent: 6 May 2017 09:49:18 -0400

To: Hill, Kevin W.

Cc: Neuschaefer, Eric;McCoy, David;Robinson, Pearlene
Subject: Emailing: 2014-FEFO-00212 DHS IAA review .pdf

Attachments: 2014-FEFO-00212 DHS IAA review .pdf



Your message is ready to be sent with the following file or link attachments:

2014-FEFO-00212 DHS IAA review .pdf

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

Good morning Kevin,

We could not locate this documents however, we have some suggestive changes:

Page 1 FEMA Releases cell phone number

Pages 22-23 Redact the conference code B-6

Page 24 Release the Name or signature

Pages 43-44 Release the Name or signature

Page 65 Release Signature

Page 70 Release e-mail

Page 74 Release Sender and Release Cell Phone

Pages 76, 79, 81-85, 89-90 Releases cell phone numbers

Pages 118, 132, 154, 181-182, Release Names Vice President

Pages 183-190 Release Legal Documents

Pages 199-206 Release Legal Documents

Pages 278-286 Release Public Document

Page 293 Release Executive Secretary

Pages 300-307 Release Legal Documents

Pages 308-327 Release Public Document

Pages 328-344 Release Public Document

Pages 347-350 Release Legal Documents

Page 355 Releases cell phone number

Page 368 Releases cell phone number

Pages 369-487 * If this is a cell phone number redact. If this is a signature release.*

Pages 498, 500, 502-504, 506, 508-512, 514-515, 518-519, 522, 524-525, 528-531, 534, 537, 539, and 541

Releases cell phone numbers.

As soon as we can make these changes we can send forward for an Interim Release. Thanks.

From:

McCoy, David

Sent:

18 Apr 2017 07:12:48 -0400

To:

Neuschaefer, Eric

Cc:

Robinson, Pearlene; Hill, Kevin W.; McCoy, David

Subject:

FW: 2014-FEFO-00212 (2015-FEAP-00003

Good morning Eric, in light of our conversation on yesterday, this is another case in which the requester is appealing expedited processing. Both cases are open. Recommend that we close the appeal and continue to process the request. Thanks.

Here are Kevin notes from below:

2014-FEFO-00212

David, do you know this one is ready to process? The records are in the original case number and not the appeal number. I finished the ADR search and put the records in review log. My memo is saved in correspondence log.

Regards, Kevin

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: Hill, Kevin W.

Sent: Thursday, April 13, 2017 6:22 PM

To: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: 2014-FEFO-00212

Sounds good, have a good evening.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch

Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Thursday, April 13, 2017 6:21 PM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: RE: 2014-FEFO-00212

Thanks Kevin. We will process under 2016-FEAP-00027. Thanks.

David D. McCoy
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: Hill, Kevin W.

Sent: Thursday, April 13, 2017 11:18 AM

To: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: 2014-FEFO-00212

2014-FEFO-00212

David, do you know this one is ready to process? The records are in the original case number and not the appeal number. I finished the ADR search and put the records in review log. My memo is saved in correspondence log.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Neuschaefer, Eric

 Sent:
 19 Jul 2016 12:51:58 -0400

 To:
 (b)(6)
 (CTR)

 Subject:
 FW: 2014-FEFO-00212

(b)(6)

Please update the tracking sheet to include the following:

Assigned to: John

7/19/2016- ADR complete, no responsive records located (see request notes for search details.

Assigned to John for processing- No Records

Assigned-Process

Thanks,

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Main FOIA: 202-343-1743

Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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From: (CTR)

Sent: Tuesday, July 19, 2016 12:05 PM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov>

Subject: 2014-FEFO-00212

Eric,

I conducted a search using specific terms from the request description. No records were located. Please see request notes for details. Thanks.

Best,

(b)(6)

eGlobalTech (contractor)

U.S. Department of Homeland Security - Privacy Office

Email (b)(6) a associates.hq.dhs.gov

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From: Hill, Kevin W.

Sent: 11 May 2017 12:37:23 -0400

To: McCoy, David Cc: Neuschaefer, Eric

Subject: FW: Emailing: 2014-FEFO-00212 DHS IAA review .pdf

Attachments: 2014-FEFO-00212 DHS IAA review .pdf



Per your request, resending these pages.

Regards, Kevin

Kevin W. Hill, Esq.
Government Information Specialist - Disclosure Branch Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
Desk phone: (202) 212-7381

Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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----Original Message-----From: Hill, Kevin W.

Sent: Monday, May 08, 2017 7:52 AM

To: McCoy, David < David. Mccoy@fema.dhs.gov>

Cc: Robinson, Pearlene < Pearlene.Robinson@fema.dhs.gov> Subject: FW: Emailing: 2014-FEFO-00212 DHS IAA review .pdf

David.

These 541 pages are in the review log scattered with 1300 non-responsive pages (John Driscoll review layer), I saw you make comments on this PDF. Will you transfer these to FX, or should I?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone; (202) 212-7381 Mobile phone; (202) 705-5389 kevin.hill@fema.dhs.gov

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----Original Message-----From: McCoy, David

Sent: Saturday, May 06, 2017 9:49 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; McCoy, David <David.Mccoy@fema.dhs.gov>;

Robinson, Pearlene < Pearlene.Robinson@fema.dhs.gov> Subject: Emailing: 2014-FEFO-00212 DHS IAA review .pdf

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2014-FEFO-00212 DHS IAA review .pdf

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Good morning Kevin,

We could not locate this documents however, we have some suggestive changes:

Page 1 FEMA Releases cell phone number

Pages 22-23 Redact the conference code B-6 Page 24 Release the Name or signature Pages 43-44 Release the Name or signature Page 65 Release Signature Page 70 Release e-mail Page 74 Release Sender and Release Cell Phone Pages 76, 79, 81-85, 89-90 Releases cell phone numbers Pages 118, 132, 154, 181-182, Release Names Vice President Pages 183-190 Release Legal Documents Pages 199-206 Release Legal Documents Pages 278-286 Release Public Document Page 293 Release Executive Secretary Pages 300-307 Release Legal Documents Pages 308-327 Release Public Document Pages 328-344 Release Public Document Pages 347-350 Release Legal Documents Page 355 Releases cell phone number Page 368 Releases cell phone number Pages 369-487 * If this is a cell phone number redact. If this is a signature release.* Pages 498, 500, 502-504, 506, 508-512, 514-515, 518-519, 522, 524-525, 528-531, 534, 537, 539, and 541 Releases cell phone numbers.

As soon as we can make these changes we can send forward for an Interim Release. Thanks.

From: Hill, Kevin W.

Sent: 25 Apr 2017 12:44:06 -0400

To: McCoy, David

Cc: Presley, Paula; Neuschaefer, Eric

Subject: FW: FEMA 2014-FEFO-00212 - Potential Litigation Regarding

David,

Since this open appeal is assigned to you, could you please provide a status update to this requester? The records are in FOIA # 2014-FEFO-00212.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Presley, Paula

Sent: Tuesday, April 25, 2017 12:38 PM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: FW: FEMA 2014-FEFO-00212 - Potential Litigation Regarding

Paula Presley
Program Specialist – Disclosure Branch
Division of Information Management
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
Office 202-212-5877
Mobile 202-320-0187
Paula.presley@fema.dhs.gov

From: Non Responsive [mailto Non @sullivan-ward.com]

Sent: Tuesday, April 25, 2017 11:19 AM

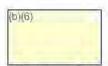
To: Presley, Paula <paula.presley@fema.dhs.gov>

Subject: FW: FEMA 2014-FEFO-00212 - Potential Litigation Regarding

Hi, again Paula.

Can I get a status report on this matter as well?

Thanks again.



Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200 West Des Moines, IA 50266-7733

Phone: (b)(6)

Fax: (515) 244-3599

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From:(b)(6)

Sent: Tuesday, February 07, 2017 1:04 PM

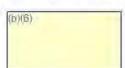
To: 'FEMA-FOIA'

Cc: Presley, Paula; Neuschaefer, Eric

Subject: RE: FEMA 2014-FEFO-00212 - Potential Litigation Regarding

That's good to hear, Paula. Thanks.

You have a great afternoon as well.



Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200 West Des Moines, IA 50266-7733

Phone: (b)(6)

Fax: (515) 244-3599

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From: FEMA-FOIA [mailto:FEMA-FOIA@fema.dhs.gov]

Sent: Tuesday, February 07, 2017 12:19 PM

To: (b)(6)

Cc: Presley, Paula; Neuschaefer, Eric

Subject: RE: FEMA 2014-FEFO-00212 - Potential Litigation Regarding

Good Afternoon (b)(6)

This is in response to your below email. I have been informed that the appeal case has not been closed by FEMA and FEMA is continuing to process your request.

Thank you and have a pleasant afternoon.

Paula Presley

Program Specialist – Disclosure Branch
Division of Information Management
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
Office – 202-212-5877
Mobile - 202-320-0187
Paula.presley@fema.dhs.gov

From: (b)(6) @sullivan-ward.com

Sent: Tuesday, February 07, 2017 11:15 AM
To: FEMA-FOIA <FEMA-FOIA@fema.dhs.gov>

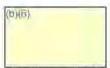
Subject: FEMA 2014-FEFO-00212 - Potential Litigation Regarding

Good morning, Pearlene.

I have attached two letters. One dated November 17, 2016 upholding my appeal and requiring your agency to conduct a comprehensive search for documents responsive to my FOIA request to be completed within 30 days of the letter. The second letter is dated February 1, 2017 informing me that due to your lack of response I now have the right to initiate a lawsuit to compel FEMA to respond to my FOIA request.

I wanted to reach out to you one last time to give you an opportunity to respond before I file a federal lawsuit in the Southern District of Iowa. I would really prefer that your agency conduct the review required and provide me the documents I've requested without me having to get the court involved.

Thank you for any response to this email.



Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200 West Des Moines, IA 50266-7733

Phone: (b)(6)

Fax: (515) 244-3599

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From: FEMA-FOIA

Sent: 25 Jul 2016 11:02:31 -0400

To: (b)(6) (CTR); Hill, Kevin (CTR)

Cc: Neuschaefer, Eric

Subject: FW: FEMA 2014-FEFO-00212

Attachments: 2014-FEFO-00212(b)(6) Request.pdf

Good Morning,

Please could you check this case to see if we could give the requester an estimated time of completion

An interim release was made 3/2/15 of Project workseets (50 pages)

Was tasked to

ORR PA - Project Worksheets received (which appear to be duplicate to what was released under the interim)

Region VII – Response of not involved in the decision making process

OCIO – 1 CD of responsive information was received and given to DHS around March 2016 time frame

I see a drafted response letter from(b)(6)

2014- FEFO- 00212	12/16/201 5	N/A	ocio responded to the tasker with no records. We will need to task them again with the employee inbox, search terms, and timeframe identified in the request (see notes in FX). We can review this when I am at FEMA	the OCIO taker refers to Alona Barnhart (ORR) and was tasked to ORR and ORR provided Resp docs. RVII tasked but cannot find the response.	OCIO resp docs provided on CD - to give to Eric -	
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Paula Presley Program Specialist Disclosure Branch (FOIA Office) Records Management Division Federal Emergency Management Agency
US Department of Homeland Security
Office – 202-212-5877
Mobile - 202-320-0187
Paula.presley@fema.dhs.gov

From: (b)(6) [mailto: (b)(6) @sullivan-ward.com]

Sent: Friday, July 22, 2016 10:00 AM

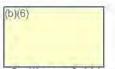
To: FEMA-FOIA

Subject: RE: FEMA 2014-FEFO-00212

Good morning, Paula.

Just following up about your email in February to check on the status of my FOIA request referenced below.

Thanks.



Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200

West Des Moines, IA 50266-7733

Phone: (b)(6) Fax: (515) 244-3599

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From: FEMA-FOIA [mailto:FEMA-FOIA@fema.dhs.gov]

Sent: Thursday, February 25, 2016 8:14 AM

To: (b)(6)

Cc: Booker-Kasper, Monique; Presley, Paula; Disclosure-Unit-TeamD

Subject: FW: FEMA 2014-FEFO-00212

Good Morning(b)(6)

This responds to your inquiry made on the status of your Freedom of Information Act request to the Federal Emergency Management Agency as numbered 2014-FEFO-00212.

Your request below on the status of your case has been forwarded to me and I have been researching.

First let me extend our apologies in the delay of processing your request. Upon reviewing your FOIA request and going back over all our component responses and we have had to re-task, as we want to be certain we are not overlooking any information that might be available. Once this information is received and there are no matters need to be amended the final review will occur, and any additional responsive information will be provided to you.

I am unable to provide an exact date of return. I also have management in the loop for their visibility and notification of your concerns. We certainly understand the importance of your request and are working diligently to provide the information you have requested.

Thank you for your continued patience. Have a pleasant day.

Paula Presley
Program Specialist
Disclosure Branch (FOIA Office)
Records Management Division
Federal Emergency Management Agency
US Department of Homeland Security
Office — 202-212-5877
Mobile - 202-320-0187
Paula.presley@fema.dhs.gov

	And the second s		ard.com]			
	February 24, 2016 2					
	MA-FOIA@fema.dh	Page 1				
Cc: (b)(6)	b)(6) @lyonrec.	.coop>;	b)(6)	o)(6) @ile	c.coop>;	
@tcaexpres	ss.net; (b)(6)	(b)(6)	@osceolael	ectric.cor	<u>n</u> >; (b)(6)	
(b)(6)	nreca.coop>; (b)(6)	(b)(6)	@wittobriens.	com>; (b)	(6)	[IGOV]
(b)(6)	iowa.gov>; (b)(6)		(b)(6)	iowarec.	org>; (b)(6)	
(b)(6) @ioware	ec.org>; (b)(6)		@iowarec.org	g>(b)(6)	[HSEMD]	
(b)(6) @iowa	a.gov>;(b)(6)	[HSEN	MD] (b)(6)	@iov	wa.gov>; (b)(6)	V.
[HSEMD] (b)(6)	@iowa.gov>					
Subject: FEMA 201	4-FEFO-00212					

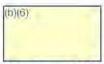
Dear Ms. Robinson,

One week from today will be the one year anniversary of your interim response to my above–referenced FOIA request. In that March 2, 2015 response to me you indicated that you have tasked FEMA Region VII for additional records responsive to the request and that if additional records are located "they will be processed and sent to [me] expeditiously".

I am writing to inform you that as, of this email, I have heard nothing further regarding my FOIA request and to inquire if and/or when any additional records responsive to my

FOIA request (which was actually received by your agency on October 31, 2013) will be sent to me.

Thank you for your consideration of this request. Please contact me if you have questions.



Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200 West Des Moines, IA 50266-7733 Phone: (D)(G)

Fax: (515) 244-3599

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From:

FEMA-FOIA

Sent:

Friday, November 01, 2013 11:08 AM

To:

b)(6) FEMA-FOIA

Subject:

Confirmation (b)(6) RE: Request under the Freedom of Information Act

Good morning (b)(G)

Thank you for contacting FEMA. This message confirms receipt of your October 31, 2013, FOIA request. You will receive a detailed official acknowledgement letter soon.

Respectfully,

The FEMA Disclosure Branch

From (b)(6)

[mailtd(b)(6) @sullivan-ward.com]

Sent: Thursday, October 31, 2013 3:49 PM

To: FEMA-FOIA

Subject: Request under the Freedom of Information Act

Good afternoon.

This is a request under the Freedom of Information Act. I hereby request the following records:

This request pertains to records, documents and information created during the processing of applications for federal disaster aid made available to the area of lowa affected by a severe winter storm designated as lowa Severe Winter Storm DR–4114 during the incident period of April 9-11, 2013.

I am requesting all records referencing and pertaining to the processing of the applications for disaster aid under the Public Assistance program that have been submitted by Lyon Rural Electric Cooperative, Iowa Lakes Electric Cooperative, Osceola Electric Cooperative and Sanborn Municipal Electric Utility (the Applicants). My request is for all documents, information, reports, memos, notes and emails produced or created by FEMA personnel, including Mr. Frank Cintron, or contractors, including Bicentennial Volunteers Inc., pertaining to these applications including, but not limited to, the information, without limitation, regarding the following:

- 1.) The applicability of FEMA Policy 9580.6, "Electric Utility Repair" and any other 9500 Series Policies to the applications.
- 2.) The determination that the Applicants are required to have performed laboratory tests of the physical characteristics of the conductor, (for example, testing of a minimum of three (3), twenty (20) foot sections of wire per mile on an annual basis), in order to be able to substantiate the physical condition of their conductor prior to the April storm event.

3.) The determination that the Applicants have not substantiated that their electric line was damaged during the April storm event due to a lack of laboratory test data substantiating the physical characteristics following the storm event.

I am entitled to a waiver of duplication fees because disclosure of the requested records is in the public interest within the meaning of 5 U.S.C. § 552(a)(4)(A)(iii) and 6 C.F.R. § 5.11(k). This standard is satisfied when requesters demonstrate that disclosure is "likely to contribute significantly to public understanding of the operations or activities of the government". The requested records clearly concern the "operations or activities of the government." 6 C.F.R. § 5.11(k)(2)(i). The connection to government operations and activities is "direct and clear." *Id.* Second, the information sought is "likely to contribute" to "an understanding of government operations and activities." 6 C.F.R. § 5.11(k)(2)(ii). Third, the records sought will result in greater "public understanding" of government policies, not just greater awareness within the requesting organizations. 6 C.F.R. § 5.11(k)(2)(iii). Fourth, the disclosure will contribute "significantly" to the public's knowledge and understanding of the government's policies. 6 C.F.R. § 5.11(k)(2)(iv).

The primary purpose of this Request is to obtain information to further the public's understanding of how FEMA is implementing its written policy, DAP 9580.6, which establishes criteria to determine eligibility for the repair and replacement of disaster—damaged electric distribution and transmission systems under the authority of electric utilities rural electric cooperatives and municipal electric utilities. This policy does not establish as criteria for eligibility for funding the testing described above which is being required of the Applicants.

In the event that fees cannot be waived, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 20 business days, as the statute requires.

(b)(6)

Sullivan & Ward, P.C.

6601 Westown Parkway, Suite 200 West Des Moines, IA 50266-7733

Phone: (b)(6) Fax: (515) 244-3599

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From: McCoy, David

Sent: 11 May 2017 15:16:45 -0400

To: Wolfrey, Jimmy

Cc: (CTR); Neuschaefer, Eric; Hill, Kevin W.; McCoy, David

Subject: FW: Problems with FX Review Log
Attachments: Files Listing Chart Un able to open .docx

Good afternoon Jimmy, per your request, please find the list of folders that will not open. Please note these are key folders below in response to the request. Also please advise Eric when you expect this to be completed. Thank You.

FW Close Hold- Please Review Comment Re DR 4114 (23) Unable to Open For Your Review...(130) Unable to Open For Your Review...(167) Unable to Open

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From:(b)(6)

Sent: Thursday, May 11, 2017 11:01 AM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

We need to have AINS to fix the issue within FX. This isn't unique to this record set. It happened to another record set as well and we were able to fix it. We just need more time to be able to set up a WebEx session with AINS so they can remote in and work on the backend. (b)(6) will be able to coordinate that with their programmers. In the meantime, we need to identify every folder that has this issue for this case. Otherwise, we will not know which ones to try to fix. Kevin said there was more than one folder/subfolder.

From: Neuschaefer, Eric

Sent: Thursday, May 11, 2017 10:52 AM

To: (b)(6) @hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov> Subject: RE: Problems with FX Review Log (b)(6)Is this the only solution? We are tapped out on resources here. Are we better off reprocessing? Regards, Eric Eric A. Neuschaefer Branch Chief - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security iPhone: 202-706-0204 eric.neuschaefer@fema.dhs.gov From: (b)(6) Sent: Thursday, May 11, 2017 10:50 AM To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (CTR) (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support CTR) (b)(6) <FOIAXpressSupport@hq.dhs.gov>; (b)(6) @associates.hq.dhs.gov> Cc: McCoy, David < David. Mccoy@fema.dhs.gov> Subject: RE: Problems with FX Review Log Okay, please name the exact folders which folders/subfolders that you cannot access. The FX programmers will need a list to fix the issue. From: Hill, Kevin W. Sent: Thursday, May 11, 2017 10:47 AM (b)(6)@hg.dhs.gov>; Neuschaefer, Eric <eric.neuschaeter@fema.dhs.gov>; (b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>[b)(6) CTR) @associates.hg.dhs.gov> Cc: McCoy, David < David. Mccoy@fema.dhs.gov> Subject: RE: Problems with FX Review Log (b)(6)

Explained this to (b)(6) yesterday, but that's not the only folder with the loading error. It's just the first

Regards, Kevin

from the top.

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.g< th=""><th></th></eric.neuschaefer@fema.dhs.g<>	
	N. <kevin.hill@fema.dhs.gov>; FOIAXpress</kevin.hill@fema.dhs.gov>
Support <foiaxpresssupport@hq.dhs.gov>;(b)(6)</foiaxpresssupport@hq.dhs.gov>	(CTR)(b)(6) @associates.hq.dhs.gov
Cc: McCoy, David <david.mccoy@fema.dhs.gov></david.mccoy@fema.dhs.gov>	
Subject: RE: Problems with FX Review Log	
Eric,	
You can certainly process those 95 pages again outsid	e of FOIAXpress if you really need them done so
Tou can certainly process those 35 pages again outsid	correct interest in your carry riced tricin done so
Do you already have the original 95 pages or do we r	
Do you already have the original 95 pages or do we retain thanks,	
Do you already have the original 95 pages or do we r	
Do you already have the original 95 pages or do we retain the original	
Do you already have the original 95 pages or do we rethanks, b)(6) From: Neuschaefer, Eric	
Do you already have the original 95 pages or do we rethanks, (b)(6) From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM	eed to provide those to you?
Thanks, b)(6) From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To: (b)(6) CTR)(b)(6) @associates	hq.dhs.gov>; Hill, Kevin W.
Thanks, From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To: (b)(6) CTR)(b)(6) @associates <kevin.hill@fema.dhs.gov>; FOIAXpress Support <fo< td=""><td>hq.dhs.gov>; Hill, Kevin W.</td></fo<></kevin.hill@fema.dhs.gov>	hq.dhs.gov>; Hill, Kevin W.
Thanks, Do you already have the original 95 pages or do we retain the page of	.hq.dhs.gov>; Hill, Kevin W. AXpressSupport@hq.dhs.gov>; (b)(6)
Thanks, From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To: (b)(6) CTR)(b)(6) @associates <kevin.hill@fema.dhs.gov>; FOIAXpress Support <fo< td=""><td>.hq.dhs.gov>; Hill, Kevin W. AXpressSupport@hq.dhs.gov>; (b)(6)</td></fo<></kevin.hill@fema.dhs.gov>	.hq.dhs.gov>; Hill, Kevin W. AXpressSupport@hq.dhs.gov>; (b)(6)

Is there anything you can do to speed up the process? We have concerns that if we do not produce a response soon that the requester will take us to court. Citing technical issues will not go well with any court. Thank you.

Regards, Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

rom: (b)(6) (CTR)		
ent: Wednesday, May 10, 2017 3:56 PM		
o: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress S</kevin.hill@fema.dhs.gov>	Support <foiaxpr< th=""><th>essSupport@hq.dhs.gov></th></foiaxpr<>	essSupport@hq.dhs.gov>
(CTR) (b)(6) @associates.hq.dhs.gov>		=
(CTN)		
	b)(6)	@hq.dhs.gov>;
c: McCoy, David <david.mccoy@fema.dhs.gov>; (b)(6) leuschaefer, Eric <eric.neuschaefer@fema.dhs.gov></eric.neuschaefer@fema.dhs.gov></david.mccoy@fema.dhs.gov>	The same and the s	@hq.dhs.gov>;

Kevin,

I can bring in all of those pages in that section again. You will lose your redactions for that section. Is this ok? I can do this right now.

We might be able to get the redactions back, but it will take me through Friday to figure out. If at all possible. I still have to see.

FOIAXpress System Admin www.ains.com



From: (b)(6)	(CTR)			
Sent: Wednes	day, May 10, 2	017 2:45 PM		
To: Hill, Kevin	W. <kevin.hill< th=""><th>@fema.dhs.gov>; FOIAXpress Su</th><th>upport <foiaxpre< th=""><th>essSupport@hq.dhs.gov></th></foiaxpre<></th></kevin.hill<>	@fema.dhs.gov>; FOIAXpress Su	upport <foiaxpre< th=""><th>essSupport@hq.dhs.gov></th></foiaxpre<>	essSupport@hq.dhs.gov>
(b)(6)	(CTR) (b)(6)	@associates.hq.dhs.gov>	44 31 11 11 11 11 11 11	N 40 H 2 C 2 (1 E C)
Cc: McCoy, Da	vid <david.mo< td=""><td>coy@fema.dhs.gov>;(b)(6)</td><td>(b)(6)</td><td>@hq.dhs.gov>;</td></david.mo<>	coy@fema.dhs.gov>;(b)(6)	(b)(6)	@hq.dhs.gov>;
Neuschaefer, I	Eric <eric.neus< td=""><td>chaefer@fema.dhs.gov></td><td>7 K</td><td></td></eric.neus<>	chaefer@fema.dhs.gov>	7 K	
Subject: RF: Pr	roblems with F	X Review Log		

I'm double checking. I did notice that the for section named REC Workgroup Member... it has 95. Pages. Past page 20, you cannot view any of the pages.

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.			
Sent: Wednesday, May 10, 2017 2:27 PM			
To (b)(6) CTR) (b)(6) @as	sociates.hq.dhs.go	v>; FOIAXpre	ss Support
<foiaxpresssupport@hq.dhs.gov>;(b)(6)</foiaxpresssupport@hq.dhs.gov>	(CTR) (b)(6)	@assoc	iates.hq.dhs.gov>
Cc: McCoy, David <david.mccoy@fema.dhs.g< td=""><td>ov>(b)(6)</td><td>(b)(6)</td><td>@hq.dhs.gov>;</td></david.mccoy@fema.dhs.g<>	ov>(b)(6)	(b)(6)	@hq.dhs.gov>;
Neuschaefer, Eric <eric.neuschaefer@fema.d< td=""><td>hs.gov></td><td></td><td></td></eric.neuschaefer@fema.d<>	hs.gov>		
Subject: RE: Problems with FX Review Log			

Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: (b)(6)	(CTR)			
Sent: Wed	inesday, May 10, 2	017 2:20 PM		
To: Hill, Ke	evin W. <kevin.hill@< td=""><td>ofema.dhs.gov>; FOIAXpress S</td><td>Support <foiaxpre< td=""><td>essSupport@hq.dhs.gov>;</td></foiaxpre<></td></kevin.hill@<>	ofema.dhs.gov>; FOIAXpress S	Support <foiaxpre< td=""><td>essSupport@hq.dhs.gov>;</td></foiaxpre<>	essSupport@hq.dhs.gov>;
(b)(6)	(CTR) (b)(6)	@associates.hq.dhs.gov>		
Cc: McCoy	, David < David.Mc	coy@fema.dhs.gov>; (b)(6)	(b)(6)	@hq.dhs.gov>
Subject: R	E: Problems with F	X Review Log	The second secon	

Thank you. The reason I ask, is because I think the pages are corrupted. When I look at the file size on those pages, it is OKB.

FOIAXpress System Admin www.ains.com



From: Hill, Ke	vin W.				
	sday, May 10, 2017 1:05	5 PM			
To (b)(6)	(CTR) (b)(6)	associates	.hq.dhs.gov	/>; FOIAXpre	ess Support
<foiaxpresss< th=""><th>support@hq.dhs.gov></th><th>)(6) (CT</th><th>R) (b)(6)</th><th>@asso</th><th>ciates.hq.dhs.gov></th></foiaxpresss<>	support@hq.dhs.gov>)(6) (CT	R) (b)(6)	@asso	ciates.hq.dhs.gov>
		II Waste		/b)/G)	Oha dha asus
Subject: RE: P	avid <david.mccoy@fer Problems with FX Reviev</david.mccoy@fer 	Committee of the second of the)	(b)(6)	@hq.dhs.gov>
Subject: RE: P	THE RESERVE THE PROPERTY OF THE PROPERTY OF THE PARTY OF	v Log			

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)		
Sent: Wednesday, May 10, 2017 12:43 PM		
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>(b)(6)</kevin.hill@fema.dhs.gov>	(b)(6)	@hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Afternoon Kevin,

Do you know if those pages were viewable at any point in time?

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 10:18 AM

To: (b)(6) @hq.dhs.gov>; FOIAXpress Support

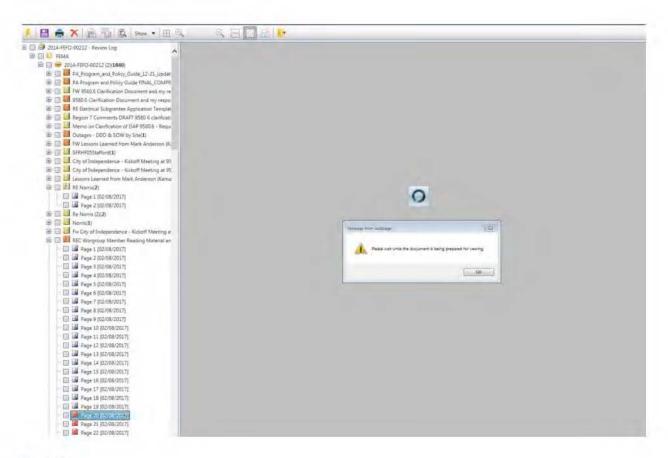
(b)(6) @hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6)

Assisting David with this FX issue...the lightning bolt button is disabled so long as the 'Message from webpage' is up. We tried clicking OK and then refreshing within the folder and/or with the lightning bolt, and neither worked. I timed the loading of 'Page 20' in this folder, and waited 25 minutes without it changing from this screen. Suggestions welcome because we have to get records out for this one. Thanks.



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Kevin can you get this to work?

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

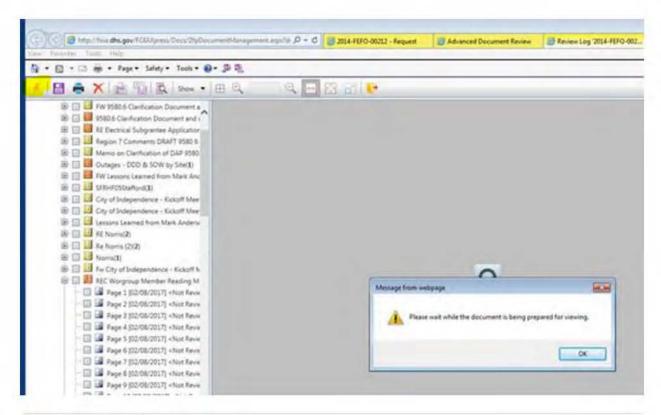
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



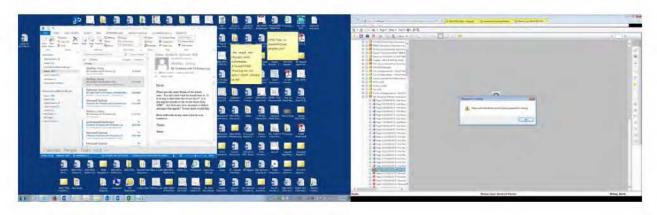
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To: (b)(6) phq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From (b)(6)	
	sday, May 09, 2017 11:37 AM	
To: McCo	y, David <david.mccoy@fema.dhs.< td=""><td>gov>; (b)(6) (CTR)</td></david.mccoy@fema.dhs.<>	gov>; (b)(6) (CTR)
(b)(6)	@associates.hq.dhs.gov>	
Cc: Mccoy	y, David (b)(6) @tsa.dhs.gov	v>
Subject: F	RE: Problems with FX Review Log	

David,

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

will work on any issue when he is in tomorrow.

Thanks,

Jimmy

From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To:(b)(6) (CTR)

Cc: (b)(6) Mccoy, David
Subject: Problems with FX Review Log

Good morning (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

From: Neuschaefer, Eric

Sent: 31 Aug 2016 11:45:09 -0400

To: (b)(6)

(CTR)

Subject: FW: Request Assignment 2016-FEAP-00027

Attachments: First Interim Response (RELEASED TO REQUESTER- DO NOT

PROCESS).pdf



See attached. Be advised this portion was released by FEMA.

Thanks,

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Main FOIA: 202-343-1743

Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

This is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this in error, please reply immediately to the sender and delete this message. Thank you.

----Original Message----Fron (D)(6) (CTR)

Sent: Wednesday, August 31, 2016 9:59 AM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov> Subject: FW: Request Assignment 2016-FEAP-00027

Eric,

Please see below. The review layer which was used for the "interim response" is giving me an error message when I load it up on FX in the request folder section. Can you check whether it works for you, please? Thanks.

Best,

----Original Message--

From: (b)(6)
Sent: Wednesday, August 31, 2016 9:48 AM

To: (0)(6) (CTR)

Subject: FW: Request Assignment 2016-FEAP-00027

Can you help me with this.

Thank you, Kevin

(b)(6)	
Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Private Pr	vacy Office
Main: (866) 431-0486	
Direct (b)(6)	
Fax: (202) 343-4011	
Original Message	
From(b)(6) CIV	
Sent: Wednesday, August 31, 2016 9:19 AM To: (b)(6)	
Subject: FW: Request Assignment 2016-FEAP-00027	
Kevin: Thank you. Can you please get the 5 pages that were exempt from release pursuant t & 6. I have the 50 pages but not the 5 pages with redactions.	o Exemption 4
Thank you,	
(b)(6)	
Original Massacca	
Original Message From: (b)(6)	
Sent: Wednesday, August 31, 2016 8:58 AM	
To (b)(6) CIV	
Subject: RE: Request Assignment 2016-FEAP-00027	
Please find attached the release letter.	
(b)(6)	
(b)(6)	
Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Private Pr	vacy Office
Main: (866) 431-0486	
Direct(b)(6)	
Fax: (202) 343-4011	
Original Message	
From: (b)(6) CIV	
Sent: Tuesday, August 30, 2016 2:12 PM	
To: (b)(6)	
Subject: FW: Request Assignment 2016-FEAP-00027	
(b)(6)	
Looking for interm letter dated March 2, 2015. The 50 pages are there put not the letter. Ple	ase provide.
Thank you,	
b)(6)	
Original Message	
From: foia@hq.dhs.gov [mailto:foia@hq.dhs.gov]	
Sent: Friday, August 26, 2016 1:22 PM	
To:(b)(6) CIV	

Subject: Request Assignment

Details

Request Number: 2016-FEAP-00027

Request Type : FEMA Appeals
Requested By : (b)(6)
Requested Date : August 05, 2016

Primary User : I(b)(6)

Notes:

Sent: 31 Aug 2016 09:58:48 -0400 To: Neuschaefer, Eric Subject: FW: Request Assignment 2016-FEAP-00027 Attachments: 2014-FEFO-00212 Interim Response Letter.pdf Eric. Please see below. The review layer which was used for the "interim response" is giving me an error message when I load it up on FX in the request folder section. Can you check whether it works for you, please? Thanks. Best, (b)(6) -----Original Message-----From: (b)(6) Sent: Wednesday, August 31, 2016 9:48 AM To: (b)(6) (CTR) Subject: FW: Request Assignment 2016-FEAP-00027 Can you help me with this. Thank you, (b)(6) Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office Main: (866) 431-0486 Direct:(b)(6) Fax: (202) 343-4011 ----Original Message----From: (b)(6) CIV Sent: Wednesday, August 31, 2016 9:19 AM To:(b)(6) Subject: FW: Request Assignment 2016-FEAP-00027 (b)(6) Thank you. Can you please get the 5 pages that were exempt from release pursuant to Exemption 4 & 6. I have the 50 pages but not the 5 pages with redactions. Thank you, (b)(6) ----Original Message From:(b)(6) mailto:(b)(6) whq.dhs.gov Sent: Wednesday, August 31, 2016 8:58 AM CIV Subject: RE: Request Assignment 2016-FEAP-00027 Please find attached the release letter. (b)(6)

(b)(6)

From:

(CTR)

(b)(6)
Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office
Main: (866) 431-0486
Direct(b)(6) Fax: (202) 343-4011
Fax: (202) 343-4011
Original Message
From:(b)(6) CIV
Sent: Tuesday, August 30, 2016 2:12 PM
To(b)(6)
Subject: FW: Request Assignment 2016-FEAP-00027
(b)(6)
Looking for interm letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide.
Thank you,
(b)(6)
Original Message
From: foia@hq.dhs.gov [mailto/b)/6 @hq.dhs.gov]
Sent: Friday, August 26, 2016 1:22 PM
To; (b)(6) CIV
Subject: Request Assignment
Details
Request Number: 2016-FEAP-00027
Request Type: FEMA Appeals
Requested By: (b)(6)
Requested Date: August 05, 2016
Primary User :(b)(6)
No. 1 of the last
Notes:



March 2, 2015

SENT VIA EMAIL TO: (b)(6) @SULLIVAN-WARD.COM

Sullivan & Ward, P.C.

Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200 West Des Moines, Iowa 50266-7733

Re: FEMA 2014-FEFO-00212 Interim Response

Dear (b)(6)

This is an interim response to your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS)/Federal Emergency Management Agency (FEMA), dated and received by this office on October 31, 2013. You requested records, documents, and information created during the processing of applications for federal disaster aid for Iowa as a result of a severe winter storm (Iowa Severe Winter Storm DR–4114, April 9-11, 2013). Specifically, you sought all records referencing and/or pertaining to the processing of the applications for disaster aid under the Public Assistance program that have been submitted by Lyon Rural Electric Cooperative, Iowa Lakes Electric Cooperative, Osceola Electric Cooperative, and Sanborn Municipal Electric Utility (the Applicants) for all records produced or created by FEMA personnel, including Mr. Frank Cintron, or contractors, including Bicentennial Volunteers Inc., pertaining to the applications including, but not limited to the following:

- 1.) The applicability of FEMA Policy 9580.6, "Electric Utility Repair" and any other 9500 Series Policies to the applications.
- 2.) The determination that the Applicants are required to have performed laboratory tests of the physical characteristics of the conductor, (for example, testing of a minimum of three, twenty foot sections of wire per mile on an annual basis), in order to be able to substantiate the physical condition of their conductor prior to the April storm event; and
- 3.) The determination that the Applicants have not substantiated that their electric line was damaged during the April storm event due to a lack of laboratory test data substantiating the physical characteristics following the storm event.

We conducted a comprehensive search of FEMA's Public Assistance for documents responsive to your request. The search produced a total of 50 pages. Of those pages, we have determined that 45 pages are releasable in their entirety, and portions of five (5) pages are exempt from release, pursuant to Title 5 U.S.C. § 552(b)(4) and (b)(6).



FOIA Exemption 4 protects trade secrets and commercial or financial information obtained from a person that is privileged or confidential. The courts have held that this subsection protects (a) confidential commercial information, the disclosure of which is likely to cause substantial harm to the competitive position of the person who submitted the information and (b) information that was voluntarily submitted to the government if it is the kind of information that the provider would not customarily make available to the public.

FOIA Exemption 6 exempts from disclosure of personnel or medical files and similar files the release of which would cause a clearly unwarranted invasion of personal privacy. This requires a balancing of the public's right to disclosure against the individual's right to privacy. The privacy interests of the individuals in the records you have requested outweigh any minimal public interest in disclosure of the information. Any private interest you may have in that information does not factor into the aforementioned balancing test.

You have a right to appeal the above withholding determination. Should you wish to do so, you must send your appeal and a copy of this letter within 60 days of the date of this letter to the subsequent address: OCAO/Records Management Division (FOIA Appeals), FEMA, 500 C. Street SW, Seventh Floor, Mail Stop 3172, Washington, DC, 20472-3172, following the procedures outlined in the DHS regulations at 6 C.F.R. § 5.9. Your envelope and letter should be marked "FOIA Appeal." Copies of the FOIA and DHS regulations are available at www.dhs.gov/foia.

We have tasked FEMA's Region VII for additional records responsive to your request. If additional records are located, they will be processed and sent to you expeditiously.

Provisions of the FOIA allow us to recover part of the cost of complying with your request. In this instance, because the cost is below the \$14 minimum, there is no charge. 6 C.F.R. §5.11(d)(4).

If you have any questions or would like to discuss this matter, please contact this office at (202) 646-3323 or electronically at FEMA-FOIA@dhs.gov and refer to FEMA 2014-FEFO-00212

Sincerely,

PEARLENE TO A THE STATE OF THE

Pearlene Robinson
FOIA Team Lead
Disclosure Branch
Records Management Division
Mission Support

Enclosure: Responsive Documents Sent via E-mail (50 pages)

(b)(6)From: 30 Aug 2016 15:03:52 -0400 Sent: Neuschaefer, Eric To: FW: Request Assignment 2016-FEAP-00027 Subject: Eric, please see below from ALJ, the FOIA case number is: 2014-FEFO-00212 (b)(6)Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office Main: (866) 431-0486 Direct (b)(6) Fax: (202) 343-4011 ----Original Message----From: (b)(6) CIV Sent: Tuesday, August 30, 2016 2:12 PM To: (b)(6) Subject: FW: Request Assignment 2016-FEAP-00027 Looking for interm letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide. Thank you, (b)(6) ----Original Message----From: foia@hq.dhs.gov [mailto(b)(6)]vhq.dhs.gov] Sent: Friday, August 26, 2016 1:22 PM CIV Subject: Request Assignment Details Request Number: 2016-FEAP-00027 Request Type: FEMA Appeals

Notes:

Requested By: (b)(6)

Primary User (b)(6)

Requested Date: August 05, 2016

From:	(b)(6)	(CTR)
Sent:	8 Sep 20	016 08:48:58 -0400
To:		aefer, Eric
Subject:	FW: Red	quest Assignment 2016-FEAP-00027
Original Mess From (b)(6) Sent: Thursday, So To:(b)(6)	eptember 08, 2010 (CTR)	6 8:24 AM 2016-FEAP-00027
Subject: FW: Req	uest Assignment.	2016-FEAP-00027
Can you check int uploaded the wron		eems the ALJ is still having issues with this file and now claims we
Thank you (b)(6)		
(b)(6)	TOTAL .	1177 - 170 -
Associate Director Main: (866) 431-0 Direct: (b)(6) Fax: (202) 343-40	486	nd Litigation U.S. Department of Homeland Security Privacy Offi
From: (b)(6) Sent: Thursday, So	CIV	6 8:17 AM
Subject: RE: Requ	est Assignment 2	016-FEAP-00027
(b)(6)		
Were you able to	check on the 5 page	ges that were partially redacted I need to get this case assigned out
Thanks,		
(b)(6)		
Original Mess	208	
From: (b)(6)	[mailto(b)(6)	@hq.dhs.gov]
Sent: Thursday, Se	- A Children	6 12:45 PM
To: (b)(6)	CIV	016-FEAP-00027
They told me thos	e were the pages,	I will double check with them.
(b)(6)		
Main: (866) 431-0 Direct (b)(6)	486	nd Litigation U.S. Department of Homeland Security Privacy Offi
Fax: (202) 343-40	11	
1 ax. (202) 545-40		
1 ux. (202) 343-40		

The admin file you uploaded is for (b)(6) partially redacted for the above.	It's the wrong case. I just need the 5 pages that were
Thank you,	
(b)(6)	
Original Message From: (b)(6) [mailto(b)(6) @hc Sent: Thursday, September 01, 2016 12:25 PM To: (b)(6) CIV	q.dhs.gov] A
Cc: Holzer, James; Barksdale-Perry, Nicole Subject: RE: Request Assignment 2016-FEAF	2-00027
I just uploaded the files.	
Please let me know if you need anything else.	
(b)(6) b)(6)	
Associate Director FÖIA Appeals and Litigati Main: (866) 431-0486 Direct (5)(6) Fax: (202) 343-4011	on U.S. Department of Homeland Security Privacy Office
From: (b)(6) CIV Sent: Wednesday, August 31, 2016 9:54 AM To(b)(6)	
Subject: RE: Request Assignment 2016-FEAF	2-00027
OK thank you.	
Sent: Wednesday, August 31, 2016 9:45 AM To: (b)(6) CIV	q.dhs.gov]
Subject: RE: Request Assignment 2016-FEAF I will see what I can do.	2-00027
I will see what I can do.	
(b)(6)	on U.S. Department of Homeland Security Privacy Office

Original Message
From: (b)(6) CIV Sent: Wednesday, August 31, 2016 9:19 AM
To: (b)(6)
Subject: FW: Request Assignment 2016-FEAP-00027
(b)(6) Thank you. Can you please get the 5 pages that were exempt from release pursuant to Exemption
Thank you. Can you please get the 5 pages that were exempt from release pursuant to Exemption & 6. I have the 50 pages but not the 5 pages with redactions.
Thank you,
(b)(6)
Original Message
From: (b)(6) [mailto(b)(6) @hq.dhs.gov]
Sent: Wednesday, August 31, 2016 8:58 AM To: 1(b)(6) CIV
Subject: RE: Request Assignment 2016-FEAP-00027
Subject 125. Request 1 issignment 2010 1 2/11 00027
Please find attached the release letter.
(b)(6)
(b)(6)
Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office
Main: (866) 431-0486
Direct:(b)(6)
Fax: (202) 343-4011
Original Message
From: (b)(6) CIV
Sent: Tuesday, August 30, 2016 2:12 PM
To: (b)(6) Subject: FW: Request Assignment 2016-FEAP-00027
(b)(6)
Looking for interim letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide.
Thank you,
(b)(6)
Original Message
From: foia@hq.dhs.gov [mailto:foia@hq.dhs.gov]
Sent: Friday, August 26, 2016 1:22 PM
To: (b)(6) CIV
Subject: Request Assignment
Details
Request Number: 2016-FEAP-00027
Request Type : FEMA Appeals
Requested By: (b)(6)
Requested Date: August 05, 2016 Primary User (b)(6)
Timary Cost

Notes:

From: (b)(6)

Sent: 26 Aug 2016 06:47:22 -0400

To: Neuschaefer, Eric Subject: New FEMA Appeal

Attachments: 8232016_101724AM_FOIA (b)(6) odf

I got another FEMA appeal, this one is 2014-FEMA 00212, can you verify that it is part of the back log.

Thank you,(b)(6)

(b)(6)

Associate Director FOIA Appeals and Litigation

U.S. Department of Homeland Security

Privacy Office

Main: (866) 431-0486 Direct: (b)(6)

Fax: (202) 343-4011





July 27, 2016

SENT VIA EMAIL TO: (8)(6). @Sullivan-Ward.com

Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200

West Des Moines, IA 50266-7733

Re: FEMA 2014-FEFO-00212 Response

Dear (b)(0)

This is the final response to your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS)/Federal Emergency Management Agency (FEMA), dated and received by this office on October 31, 2013. You requested records, documents and information created during the processing of applications for federal disaster aid for Iowa as a result of a severe winter storm (Iowa Severe Winter Storm DR-4114, April 9-11, 2013). Specifically, all records referencing and/or pertaining to the processing of the applications for disaster aid under the Public Assistance program that have been submitted by Lyon Rural Electric Cooperative, Iowa Lakes Electric Cooperative, Osceola Electric Cooperative and Sanborn Municipal Electric Utility (the Applicants). Request is for all records produced or created by FEMA personnel, including Mr. Frank Cintron, or contractors, including Bicentennial Volunteers Inc., pertaining to the applications including, but not limited to the following:

- 1- The applicability of FEMA Policy 9580.6, "Electric Utility Repair" and any other 9500 Series Policies to the applications;
- 2- The determination that the Applicants are required to have performed laboratory tests of the physical characteristics of the conductor, (for example, testing of a minimum of three (3), twenty (20) foot sections of wire per mile on an annual basis), in order to be able to substantiate the physical condition of their conductor prior to the April storm event;
- 3- The determination that the Applicants have not substantiated that their electric line was damaged during the April storm event due to a lack of laboratory test data substantiating the physical characteristics following the storm event.



FEMA 2014-FEFO-00212

Our first interim response, dated March 2, 2015, included 50 pages of responsive records. We conducted a search of FEMA's Region VII and Office of the Chief Information Officer (OCIO) for documents responsive to your request. Unfortunately, we were unable to locate or identify any responsive records.

While an adequate search was conducted, you have the right to appeal this determination that no records exist within Region VII and OCIO that would be responsive to your request. Should you wish to do so, you must send your appeal and a copy of this letter, within 60 days of the date of this letter, to: Associate General Counsel (General Law), U.S. Department of Homeland Security, Washington, D.C. 20528, following the procedures outlined in the DHS FOIA regulations at 6 C.F.R. § 5.9. Your envelope and letter should be marked "FOIA Appeal." Copies of the FOIA and DHS regulations are available at www.dhs.gov/foia.

Provisions of the FOIA allow us to recover part of the cost of complying with your request. In this instance, because the cost is below the \$14 minimum, there is no charge. 6 C.F.R. §5.11(d)(4).

If you have any questions or would like to discuss this matter, you may contact FEMA at (202) 646-3323 and please reference the subsequent case identifier: 2014-FEFO-00212.

Sincerely,

Eric Neuschaefer FOIA Program Specialist From: McCoy, David

Sent: 11 May 2017 09:45:46 -0400

To: Neuschaefer, Eric Cc: McCoy, David

Subject: Problems with FX Review Log 2016-FEAP-00212

Good morning Eric,

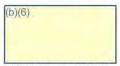
(b)(6) is expecting some type of production schedule today. We only need the 543 pages Kevin has provided me to get started. The system currently will not allow us access to the document. Any suggestions of what time frame we should tell him. Thanks.

Good morning, David.

I'm confirming the receipt of your email again from my desk. Yesterday I did so from my phone.

I look forward to hearing from you later this week.

Have a good day.



Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200 West Des Moines. IA 50266-7733

Phone: (b)(6)

Fax: (515) 244-3599

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 5:27 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>
Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>

Subject: RE: Problems with FX Review Log

I added the same pages to the bottom. Same issue. There is something wrong with this entire folder. I'm looking into it. I will have to get some developers from AINS involved. I apologize for the inconvenience. I will remove the section I just added. The case also auto locks itself, which is bizarre.

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 5:04 PM

To: Polianski, Boris (CTR) (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

(b)(6) @hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>; (b)(6) (b)(6) @hq.dhs.gov>

Subject: RE: Problems with FX Review Log

I don't know why, but it locks up by itself. I just unlocked it for the moment.

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From:(b)(6) (CTR)

Sent: Wednesday, May 10, 2017 5:00 PM

Subject: RE: Problems with FX Review Log

There seems to be another issue. The folder is locked because there is some job running (can't add pages to a locked folder). I am investigating. I don't see any pending or running jobs on this specific case.

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 4:39 PM

To: (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

(b)(6) Phq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>; (b)(6) (b)(6) @hq.dhs.gov>

Subject: RE: Problems with FX Review Log

Yes, please replace any section that can't open. There are a bunch of them. Most important for getting out first are the "For your review" sections, 130 pages and 167 pages respectively.

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 3:56 PM

(CTR)(b)(6) @associate Cc: McCoy, David < David.iviccoy@fema.dhs.	es.hq.dhs.gov>	/hV/GV	@hq.dhs.gov>;
Neuschaefer, Eric <eric.neuschaefer@fema.< td=""><td></td><td>(b)(6)</td><td>@riq.uris.gov>,</td></eric.neuschaefer@fema.<>		(b)(6)	@riq.uris.gov>,
Subject: RE: Problems with FX Review Log	u113.60v>		
Subject. No. 1105iems With 17 Neview 20g			
Kevin,			
I can bring in all of those pages in that se	ction again. You	will lose your	redactions for that
section. Is this ok? I can do this right no	N.		
We might be able to get the redactions b	ack, but it will ta	ke me throug	h Friday to figure o
at all possible. I still have to see.			
(b)(6)			
FOIAXpress System Admin			
www.ains.com			
- LANG			
DAINS			
From: (b)(6) (CTR)			
Sent: Wednesday, May 10, 2017 2:45 PM			
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov< td=""><td>; FOIAXpress Sup</td><td>port <foiaxpr< td=""><td>essSupport@hq.dhs.g</td></foiaxpr<></td></kevin.hill@fema.dhs.gov<>	; FOIAXpress Sup	port <foiaxpr< td=""><td>essSupport@hq.dhs.g</td></foiaxpr<>	essSupport@hq.dhs.g
	es.hq.dhs.gov>		
Cc: McCoy, David < David. Mccoy@fema.dhs.	gov>; (b)(6)	(b)(6)	@hq.dhs.gov>;
	1921		
Neuschaefer, Eric <eric.neuschaefer@fema.< td=""><td>dhs.gov></td><td></td><td></td></eric.neuschaefer@fema.<>	dhs.gov>		
Subject: RE: Problems with FX Review Log	dhs.gov>		
Subject: RE: Problems with FX Review Log		- d REC W- d	
Subject: RE: Problems with FX Review Log I'm double checking. I did notice that the	for section nan		group Member it
Subject: RE: Problems with FX Review Log	for section nan		group Member it
Subject: RE: Problems with FX Review Log I'm double checking. I did notice that the 95. Pages. Past page 20, you cannot view	for section nan		group Member it
Subject: RE: Problems with FX Review Log I'm double checking. I did notice that the 95. Pages. Past page 20, you cannot view	for section nan		group Member it
Subject: RE: Problems with FX Review Log I'm double checking. I did notice that the 95. Pages. Past page 20, you cannot view (b)(6) FOIAXpress System Admin	for section nan		group Member it
Subject: RE: Problems with FX Review Log I'm double checking. I did notice that the 95. Pages. Past page 20, you cannot view	for section nan		group Member it
Subject: RE: Problems with FX Review Log I'm double checking. I did notice that the 95. Pages. Past page 20, you cannot view (b)(6) FOIAXpress System Admin www.ains.com	for section nan		group Member it
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Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR	•		
Sent: Wednesday, May 10,	2017 2:20 PM		
To: Hill, Kevin W. <kevin.hi< td=""><td>II@fema.dhs.gov>; FOIAXpress Su</td><td>port <foiaxpre< td=""><td>ssSupport@hq.dhs.gov>;</td></foiaxpre<></td></kevin.hi<>	II@fema.dhs.gov>; FOIAXpress Su	port <foiaxpre< td=""><td>ssSupport@hq.dhs.gov>;</td></foiaxpre<>	ssSupport@hq.dhs.gov>;
b)(6) (CTR) (b)(6)	@associates.hq.dhs.gov>		
Cc: McCoy, David < David.N	occoy@fema.dhs.gov>; (b)(6)	(b)(6)	@hq.dhs.gov>
Subject: RE: Problems with	FX Review Log		
	isk, is because I think the pages	are corrupted	When I look at the file

FOIAXpress System Admin www.ains.com



From: Hill, K	evin W			
	esday, May 10, 2017 1:05 PM			
To (b)(6)	A SECOND PROPERTY OF THE PROPE	sociates.hq.dhs.gov	> EOIAYpro	cc Support
		(CTR) (b)(6)		
Section of the Property of the Contract of the	Support@hq.dhs.gov>; (b)(6)		@assoc	iates.hq.dhs.gov>
Cc: McCoy, David < David. Mccoy@fema.dhs.go		ov>; (b)(6)	(b)(6)	@hq.dhs.gov>
Subject: RE:	Problems with FX Review Log		-	

these pages were not yet viewed by me or David McCoy. They may have been viewed by an analyst who left FEMA for DHS PRIV.

(b)(6)---see screenshot below for the appeal you processed at FEMA. Were you ever able to view this folder starting at page 20, and the folders below it, while processing this? I think you had, because the pages appear to be redacted in full.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From:	(b)(6)	(CTR)
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Sent: Wednesday, May 10, 2017 12:43 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; (b)(6) (b)(6) @hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>
Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Afternoon Kevin,

www.ains.com

Do you know if those pages were viewable at any point in time?

FOIAXpress System Admin

DAINS

From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 10:18 AM

To: (b)(6) @hq.dhs.gov>; FOIAXpress Support

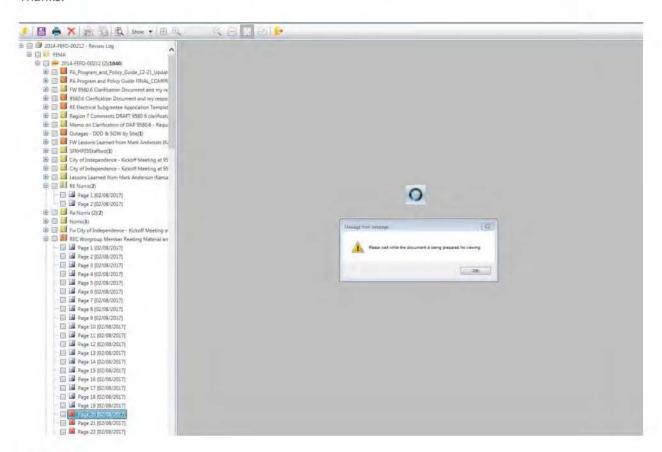
<FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log



Assisting David with this FX issue...the lightning bolt button is disabled so long as the 'Message from webpage' is up. We tried clicking OK and then refreshing within the folder and/or with the lightning bolt, and neither worked. I timed the loading of 'Page 20' in this folder, and waited 25 minutes without it changing from this screen. Suggestions welcome because we have to get records out for this one. Thanks.



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Kevin can you get this to work?

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address:david.mccoy@fema.dhs.gov

From: (b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

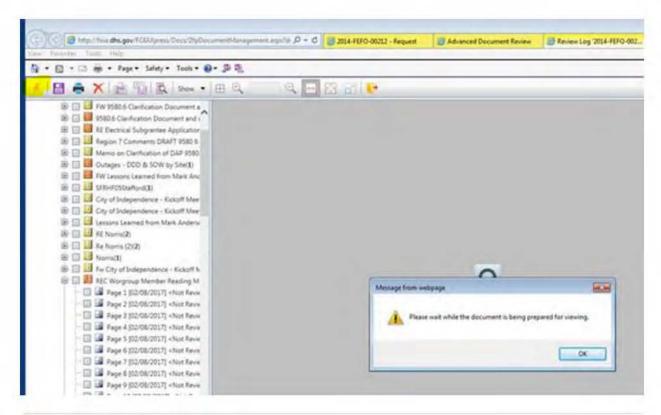
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



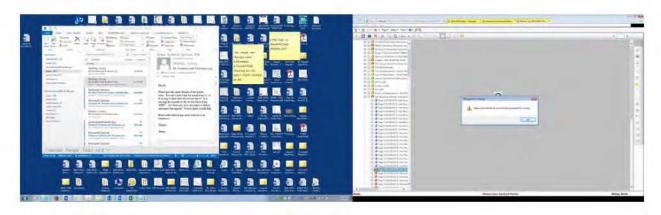
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To:(b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy Appeals and Litigation Team Government Information Specialist –Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)

Sent: Tuesday, May 09, 2017 11:37 AM

To: McCoy, David <David.Mccoy@fema.dhs.gov>; Polianski, Boris (CTR)

@associates.hq.dhs.gov>
Cc: Mccoy, David <David.Mccoy@tsa.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

(b)(6) will work on any issue when he is in tomorrow.

Thanks,

(b)(6)

From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To (b)(6) (CTR)

Cc: Mccoy, David
Subject: Problems with FX Review Log

Good morning, (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

From: Presley, Paula

Sent: 23 Aug 2016 10:31:08 -0400

To: Neuschaefer, Eric

Subject: RE: (Appeal) 2014-FEFO-00212

Attachments: Workflow Routing Alert (Contact 1130368) (Intranet Quorum IMA005326550),

8232016_101724AM_FOIA (b)(6) pdf

Sorry I forgot to send the email from IQ

Paula Presley
Program Specialist
Disclosure Branch (FOIA Office)
Records Management Division
Federal Emergency Management Agency
US Department of Homeland Security
Office — 202-212-5877
Mobile - 202-320-0187
Paula.presley@fema.dhs.gov

From: Presley, Paula

Sent: Tuesday, August 23, 2016 10:23 AM

To: Neuschaefer, Eric < Eric. Neuschaefer@hq.dhs.gov>

Subject: (Appeal) 2014-FEFO-00212

Hi Eric,

I just received notification from IQ that (b)(6) has appeal his case 2014-FEFO-00212.

Has this also been delivered to DHS?

What action do I need to take if any? (e.g. notify Monique that DHS is working etc..)?

Paula Presley
Program Specialist
Disclosure Branch (FOIA Office)
Records Management Division
Federal Emergency Management Agency
US Department of Homeland Security
Office — 202-212-5877
Mobile - 202-320-0187
Paula.presley@fema.dhs.gov

From: NISAT CHOWDHURY

Sent: 23 Aug 2016 10:14:07 -0400

To: Presley, Paula

Subject: Workflow Routing Alert (Contact 1130368) (Intranet Quorum

IMA005326550)

User NISAT CHOWDHURY has queued the following Workflow for (b)(6) People ID #7461472, to you and others with the Routing Note:

is appealing the determination that there are no records responsive to his FOIA request. https://IQ.dhs.gov/iq/workflowhome.aspx?showfolder=workflow&showcontent=ID1130368&iAccount=IQ





July 27, 2016

SENT VIA EMAIL TO: (B)(G) @Sullivan-Ward.com

(0)(6)

Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200 West Des Moines, IA 50266-7733

Re: FEMA 2014-FEFO-00212 Response

Dear (ti)(6)

This is the final response to your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS)/Federal Emergency Management Agency (FEMA), dated and received by this office on October 31, 2013. You requested records, documents and information created during the processing of applications for federal disaster aid for Iowa as a result of a severe winter storm (Iowa Severe Winter Storm DR-4114, April 9-11, 2013). Specifically, all records referencing and/or pertaining to the processing of the applications for disaster aid under the Public Assistance program that have been submitted by Lyon Rural Electric Cooperative, Iowa Lakes Electric Cooperative, Osceola Electric Cooperative and Sanborn Municipal Electric Utility (the Applicants). Request is for all records produced or created by FEMA personnel, including Mr. Frank Cintron, or contractors, including Bicentennial Volunteers Inc., pertaining to the applications including, but not limited to the following:

- 1- The applicability of FEMA Policy 9580.6, "Electric Utility Repair" and any other 9500 Series Policies to the applications;
- 2- The determination that the Applicants are required to have performed laboratory tests of the physical characteristics of the conductor, (for example, testing of a minimum of three (3), twenty (20) foot sections of wire per mile on an annual basis), in order to be able to substantiate the physical condition of their conductor prior to the April storm event;
- 3- The determination that the Applicants have not substantiated that their electric line was damaged during the April storm event due to a lack of laboratory test data substantiating the physical characteristics following the storm event.



(b)(6)

FEMA 2014-FEFO-00212

Our first interim response, dated March 2, 2015, included 50 pages of responsive records. We conducted a search of FEMA's Region VII and Office of the Chief Information Officer (OCIO) for documents responsive to your request. Unfortunately, we were unable to locate or identify any responsive records.

While an adequate search was conducted, you have the right to appeal this determination that no records exist within Region VII and OCIO that would be responsive to your request. Should you wish to do so, you must send your appeal and a copy of this letter, within 60 days of the date of this letter, to: Associate General Counsel (General Law), U.S. Department of Homeland Security, Washington, D.C. 20528, following the procedures outlined in the DHS FOIA regulations at 6 C.F.R. § 5.9. Your envelope and letter should be marked "FOIA Appeal." Copies of the FOIA and DHS regulations are available at www.dhs.gov/foia.

Provisions of the FOIA allow us to recover part of the cost of complying with your request. In this instance, because the cost is below the \$14 minimum, there is no charge. 6 C.F.R. §5.11(d)(4).

If you have any questions or would like to discuss this matter, you may contact FEMA at (202) 646-3323 and please reference the subsequent case identifier: 2014-FEFO-00212.

Sincerely,

Eric Neuschaefer FOIA Program Specialist From: Neuschaefer, Eric

Sent: 23 Aug 2016 11:33:38 -0400

To: Presley, Paula

Subject: RE: (Appeal) 2014-FEFO-00212

Paula,

I do not believe so. Please forward the appeal to (b)(6)

Thanks,

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Main FOIA: 202-343-1743

Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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From: Presley, Paula

Sent: Tuesday, August 23, 2016 10:31 AM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov>

Subject: RE: (Appeal) 2014-FEFO-00212

Sorry I forgot to send the email from IQ

Paula Presley
Program Specialist
Disclosure Branch (FOIA Office)
Records Management Division
Federal Emergency Management Agency
US Department of Homeland Security
Office – 202-212-5877
Mobile - 202-320-0187
Paula.presley@fema.dhs.gov

From: Presley, Paula

Sent: Tuesday, August 23, 2016 10:23 AM

To: Neuschaefer, Eric < Eric. Neuschaefer@hq.dhs.gov>

Subject: (Appeal) 2014-FEFO-00212

Hi Eric,

I just received notification from IQ that Responsive has appeal his case 2014-FEFO-00212.

Has this also been delivered to DHS?

What action do I need to take if any? (e.g. notify Monique that DHS is working etc..)?

Paula Presley
Program Specialist
Disclosure Branch (FOIA Office)
Records Management Division
Federal Emergency Management Agency
US Department of Homeland Security
Office – 202-212-5877
Mobile - 202-320-0187
Paula.presley@fema.dhs.gov

From: (b)(6) (CTR)
Sent: 27 Jul 2016 13:39:03 -0400

To: Neuschaefer, Eric
Cc: Hill, Kevin (CTR)
Subject: RE: 2014-FEFO-00212

Hello,

I have closed out this case on the tracking sheet.

From: (b)(6) (CTR)

Sent: Wednesday, July 27, 2016 11:55 AM

To: Neuschaefer, Eric

Cc: Hill, Kevin (CTR); (b)(6) (CTR)

Subject: 2014-FEFO-00212

Eric,

FOIA case 2014-FEFO-00212 has been closed out.

Thanks, (b)(6)

eGlobalTech (contractor)

U.S. Department of Homeland Security - Privacy Office

Email: (b)(6) @associates.hq.dhs.gov

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From: Hill, Kevin W.

Sent: 22 May 2017 13:34:33 -0400

To: (b)(6) (CTR)

Cc: Neuschaefer, Eric; (b)(6) ;McCoy, David

Subject: RE: FEMA items Attachments: Annotations.pdf

(b)(6) does removing the annotations mean altering the docs---like seeing a draft without the track change comments on the side?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Monday, May 22, 2017 1:27 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (b)(6)

(b)(6) @hq.dhs.gov> **Subject:** RE: FEMA items

Afternoon Eric and Kevin,

For item 2, please let me know if this is an acceptable alternative. AINS will write a tool that will remove the annotations. No redactions will be affected. You will not have to re-add the pages to FOIAXpress.

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654

Secondary: (b)(6)
Mon, Wed, Fri 9-5:30 EST www.ains.com



From: (b)(6)

(CTR)

Sent: Friday, May 19, 2017 12:16 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;(b)(6)

(b)(6) @hq.dhs.gov>

Subject: RE: FEMA items

Afternoon Kevin,

- There is an issue with the pst files on the ADR server. I took one of them and tried to open it up I outlook. It instantly crashes outlook. The original pst files on the share drive open fine. So there seems to be some sort of an issue when these files were copied to ADR server. I'm bringing one of the psts over again myself. Will update with results.
- 2. The original pages have annotations, see attached. They are causing errors. We are working on fixing this so you can view and upload these pages. As a workaround, if it is ok with you, we can remove the annotations so the pages will be viewable again. This will take less time than getting the pages with annotations to work. Let me know if this is acceptable for now.
- 3. I have about 3 more cases to upload to the share drive. Then I will ask the IT team to move them over to ADR server.

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary: (b)(6) Mon, Wed, Fri 9-5:30 EST

www.ains.com



From: Hill, Kevin W.

Sent: Friday, May 19, 2017 12:01 PM

To: (b)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: FEMA items

(b)(6)

Can you please provide updates on three open FEMA items?

- 1. 2017-FELI-00003---Upload of litigation PST files from ADR Server to FOIAXpress case (b)(6) cancelled jobs)
- 2. 2014-FEFO-00212---Error with folders opening
- 3. ADR SERVER Upload disks---there were 6+

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (CTR)

Sent: 22 May 2017 13:27:15 -0400

To: Hill, Kevin W.

Cc: Neuschaefer, Eric (b)(6)

Subject: RE: FEMA items

Afternoon Eric and Kevin,

For item 2, please let me know if this is an acceptable alternative. AINS will write a tool that will remove the annotations. No redactions will be affected. You will not have to re-add the pages to FOIAXpress.

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654

Secondary: (b)(6)

Mon, Wed, Fri 9-5:30 EST

www.ains.com



From (b)(6) (CTR)

Sent: Friday, May 19, 2017 12:16 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (b)(6)

(b)(6) @hq.dhs.gov>

Subject: RE: FEMA items

Afternoon Kevin,

- There is an issue with the pst files on the ADR server. I took one of them and tried to
 open it up I outlook. It instantly crashes outlook. The original pst files on the share
 drive open fine. So there seems to be some sort of an issue when these files were
 copied to ADR server. I'm bringing one of the psts over again myself. Will update with
 results.
- 2. The original pages have annotations, see attached. They are causing errors. We are working on fixing this so you can view and upload these pages. As a workaround, if it is ok with you, we can remove the annotations so the pages will be viewable again. This will take less time than getting the pages with annotations to work. Let me know if this is acceptable for now.
- 3. I have about 3 more cases to upload to the share drive. Then I will ask the IT team to move them over to ADR server.

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary: (b)(6) Mon, Wed, Fri 9-5:30 EST www.ains.com



From: Hill, Kevin W.

Sent: Friday, May 19, 2017 12:01 PM

To(b)(6) CTR)(b)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: FEMA items

(b)(6)

Can you please provide updates on three open FEMA items?

- 2017-FELI-00003---Upload of litigation PST files from ADR Server to FOIAXpress case (b)(6) cancelled jobs)
- 2. 2014-FEFO-00212---Error with folders opening
- ADR SERVER Upload disks---there were 6+

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From:

(b)(6)

Sent:

22 May 2017 13:49:22 -0400

To:

Hill, Kevin W. (b)(6)

Cc:

Neuschaefer, Eric; McCoy, David

Subject:

RE: FEMA items



I think the annotations are part of the record. They are not related to FOIA review.

Thanks,

(b)(6)

From: Hill, Kevin W.

Sent: Monday, May 22, 2017 1:35 PM

To:(b)(b)

(CTR) (b)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (b)(6)

@hq.dhs.gov>; McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: FEMA items

Boris, does removing the annotations mean altering the docs---like seeing a draft without the track change comments on the side?

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch

Information Management Division

Office of the Chief Administrative Officer

Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From:(b)(6)

(CTR)

Sent: Monday, May 22, 2017 1:27 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;(b)(6)

(b)(6) @hq.dhs.gov>

Subject: RE: FEMA items

Afternoon Eric and Kevin,

For item 2, please let me know if this is an acceptable alternative. AINS will write a tool that will remove the annotations. No redactions will be affected. You will not have to re-add the pages to FOIAXpress.

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary: (b)(6)
Mon, Wed, Fri 9-5:30 EST www.ains.com

DAINS

From: (b)(6) (CTR)

Sent: Friday, May 19, 2017 12:16 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;(b)(6)

@hq.dhs.gov> Subject: RE: FEMA items

Afternoon Kevin,

- There is an issue with the pst files on the ADR server. I took one of them and tried to open it up I outlook. It instantly crashes outlook. The original pst files on the share drive open fine. So there seems to be some sort of an issue when these files were copied to ADR server. I'm bringing one of the psts over again myself. Will update with results.
- 2. The original pages have annotations, see attached. They are causing errors. We are working on fixing this so you can view and upload these pages. As a workaround, if it is ok with you, we can remove the annotations so the pages will be viewable again. This will take less time than getting the pages with annotations to work. Let me know if this is acceptable for now.
- 3. I have about 3 more cases to upload to the share drive. Then I will ask the IT team to move them over to ADR server.

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654

Secondary: (b)(6)

Mon, Wed, Fri 9-5:30 EST

www.ains.com



From: Hill, Kevin W.

Sent: Friday, May 19, 2017 12:01 PM

To:(b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: FEMA items

(b)(6)

Can you please provide updates on three open FEMA items?

2017-FELI-00003---Upload of litigation PST files from ADR Server to FOIAXpress case (b)(6) cancelled jobs)

2. 2014-FEFO-00212---Error with folders opening

3. ADR SERVER Upload disks---there were 6+

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From:

Neuschaefer, Eric

Sent:

26 Aug 2016 07:52:05 -0400

To:

(b)(6)

(CTR)

Subject:

RE: New FEMA Appeal



This case is included in the backlog.



Please put together the administrative file for this request and send to Kevin.

Thanks,

Eric Neuschaefer Government Information Specialist

Privacy Office

U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655

Washington, DC 20528-0655 Main FOIA: 202-343-1743 Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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From: (b)(6)

Sent: Friday, August 26, 2016 6:47 AM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov>

Subject: New FEMA Appeal

I got another FEMA appeal, this one is 2014-FEMA 00212, can you verify that it is part of the back log.

Thank you, (b)(6)

(b)(6)

Associate Director FOIA Appeals and Litigation

U.S. Department of Homeland Security

Privacy Office

Main: (866) 431-0486 Direct: (b)(6)

Fax: (202) 343-4011

From:

(b)(6)

Sent:

26 Aug 2016 07:54:06 -0400

(CTR)

To:

Neuschaefer, Eric (b)(6)

Subject:

RE: New FEMA Appeal

Thank you.

From: Neuschaefer, Eric

Sent: Friday, August 26, 2016 7:52:05 AM **To:** (CTR)

Subject: RE: New FEMA Appeal

(b)(6)

This case is included in the backlog.

(b)(6)

Please put together the administrative file for this request and send to (b)(6)

Thanks,

Eric Neuschaefer

Government Information Specialist

Privacy Office

U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655

Washington, DC 20528-0655 Main FOIA: 202-343-1743 Direct: 202-343-1757

Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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From: (b)(6)

Sent: Friday, August 26, 2016 6:47 AM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov>

Subject: New FEMA Appeal

I got another FEMA appeal, this one is 2014-FEMA 00212, can you verify that it is part of the back log.

Thank you, (b)(6)

Associate Director FOIA Appeals and Litigation

U.S. Department of Homeland Security

Privacy Office

Main: (866) 431-0486 Direc (b)(6)

Fax: (202) 343-4011

From: Neuschaefer, Eric

Sent: 11 May 2017 17:50:26 -0400

To: Hill, Kevin W. Cc: McCoy, David

Subject: RE: Problems with FX Review Log

The only option is to reupload and reprocess documents, despite the page discrepancy.

Regards, Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Thursday, May 11, 2017 3:33 PM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

If by accurate, you mean my keyword searches in February and today got all the appropriate hits, then mostly yes (all but for three documents—see green arrows—but my memo notes on the number of tagged items is the same). Very strange. The red arrows marking the same documents that now miraculously have more pages in the same document is even more mind boggling. Some of these subfolders still won't open, so it really makes no difference. And I can't save to disk the folders that won't load, so we can't work around FX.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Neuschaefer, Eric

Sent: Thursday, May 11, 2017 3:21 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

This is certainly a problem. Are the document sets at least accurate?

Regards, Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Thursday, May 11, 2017 12:33 PM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

I think something is corrupted with the individual files. When I imported the same saved review list form February, the page counts were off (currently the Folder #3 in review log). So I started a brand new ADR search, and it was still off (Saved this new search in the review log as folder #2). Here's a side-by-side comparison of the first folder and my new ADR search folder #2. Attached is a larger copy.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Thursday, May 11, 2017 11:02 AM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

For some reason, the review list I moved in February (1840 pages) is now 89 pages less. So I'm doing a new ADR search to try and find the missing document(s).

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:52 AM To: (b)(6) @hg.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov> Cc: McCoy, David < David. Mccoy@fema.dhs.gov> Subject: RE: Problems with FX Review Log Is this the only solution? We are tapped out on resources here. Are we better off reprocessing? Regards, Eric Eric A. Neuschaefer Branch Chief - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security iPhone: 202-706-0204 eric.neuschaefer@fema.dhs.gov From: (b)(6) Sent: Thursday, May 11, 2017 10:50 AM To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; CTR) (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support (CTR) (b)(6) <FOIAXpressSupport@hq.dhs.gov>; (b)(6) @associates.hq.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov> Subject: RE: Problems with FX Review Log Okay, please name the exact folders which folders/subfolders that you cannot access. The FX programmers will need a list to fix the issue. From: Hill, Kevin W. Sent: Thursday, May 11, 2017 10:47 AM To: (b)(6) @hq.dhs.gov>; Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;(b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support (b)(6) @hq.dhs.gov>; (b)(6) (b)(6) @associates.hq.dhs.gov> Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

(b)(6)

Subject: RE: Problems with FX Review Log

Explained this to Boris yesterday, but that's not the only folder with the loading error. It's just the first from the top.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6)			
Sent: Thursday, Ma	y 11, 2017 10:44 AM		
To: Neuschaefer, Er	ric <eric.neuschaefer@fema.dhs< th=""><th>.gov>(b)(6)</th><th>(CTR)</th></eric.neuschaefer@fema.dhs<>	.gov>(b)(6)	(CTR)
(b)(6) Pa:	ssociates.hq.dhs.gov>; Hill, Kevir	n W (b)(6) @fer	na.dhs.gov>; FOIAXpress
Support(b)(6)	@hq.dhs.gov>; (b)(6)	(CTR) (b)(6)	@associates.hq.dhs.gov>
Cc: McCoy, David <	David.Mccoy@fema.dhs.gov>		
Subject: RE: Proble	ms with FX Review Log		
Eric,			
	ocess those 95 pages again outs ve the original 95 pages or do we		you really need them done soon. ose to you?
Thanks,			
b)(6)			
From: Neuschaefer	, Eric		
Sent: Thursday, Ma	y 11, 2017 10:23 AM		
To (b)(6)		es.hq.dhs.gov>; Hill,	
<kevin.hill@fema.d< th=""><td>hs.gov>; FOIAXpress Support <f< td=""><td>OIAXpressSupport@</td><th>hq.dhs.gov>;^{(b)(6)}</th></f<></td></kevin.hill@fema.d<>	hs.gov>; FOIAXpress Support <f< td=""><td>OIAXpressSupport@</td><th>hq.dhs.gov>;^{(b)(6)}</th></f<>	OIAXpressSupport@	hq.dhs.gov>; ^{(b)(6)}
(CTR) (b)(6)	@associates.hq.dhs.gov>		

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Hi (b)(6)

Is there anything you can do to speed up the process? We have concerns that if we do not produce a response soon that the requester will take us to court. Citing technical issues will not go well with any court. Thank you.

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: (b)(6) CTR)

Sent: Wednesday, May 10, 2017 3:56 PM

To: Hill, Kevin W. < kevin.hill@fema.dhs.gov>; FOIAXpress Support < FOIAXpressSupport@hq.dhs.gov>;

b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>(b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Kevin,

I can bring in all of those pages in that section again. You will lose your redactions for that section. Is this ok? I can do this right now.

We might be able to get the redactions back, but it will take me through Friday to figure out. If at all possible. I still have to see.

(b)(6)

FOIAXpress System Admin www.ains.com



From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 2:45 PM

I'm double checking. I did notice that the for section named REC Workgroup Member... it has 95. Pages. Past page 20, you cannot view any of the pages.

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 2:27 PM

To: (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

<FOIAXpressSupport@hq.dhs.gov>; CTR) (b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)		
Sent: We	ednesday, May 10,	2017 2:20 PM	
To: Hill, I	Kevin W. <kevin.hill< th=""><th>@fema.dhs.gov>; FOIAXpress Support <f< th=""><th>OIAXpressSupport@hq.dhs.gov>;</th></f<></th></kevin.hill<>	@fema.dhs.gov>; FOIAXpress Support <f< th=""><th>OIAXpressSupport@hq.dhs.gov>;</th></f<>	OIAXpressSupport@hq.dhs.gov>;
(b)(6)	(CTR)(b)(6)	@associates.hq.dhs.gov>	
Cc: McCo	oy, David < David.M	ccoy@fema.dhs.gov>;(b)(6)	@hq.dhs.gov>
Subject	RE: Problems with	EV Paviow Log	

Thank you. The reason I ask, is because I think the pages are corrupted. When I look at the file size on those pages, it is OKB.

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 1:05 PM

To: (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov> (CTR)(b)(6) @associates.hq.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>

Subject: RE: Problems with FX Review Log

these pages were not yet viewed by me or David McCoy. They may have been viewed by an analyst who left FEMA for DHS PRIV.

(b)(]--see screenshot below for the appeal you processed at FEMA. Were you ever able to view this folder starting at page 20, and the folders below it, while processing this? I think you had, because the pages appear to be redacted in full.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 12:43 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Afternoon Kevin,

Do you know if those pages were viewable at any point in time?

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 10:18 AM

To:(b)(6) @hq.dhs.gov>; FOIAXpress Support

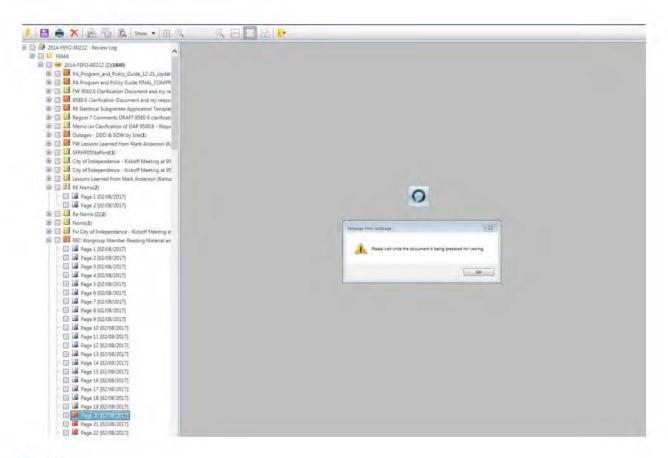
<FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6)

Assisting David with this FX issue...the lightning bolt button is disabled so long as the 'Message from webpage' is up. We tried clicking OK and then refreshing within the folder and/or with the lightning bolt, and neither worked. I timed the loading of 'Page 20' in this folder, and waited 25 minutes without it changing from this screen. Suggestions welcome because we have to get records out for this one. Thanks.



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Kevin can you get this to work?

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address:david.mccoy@fema.dhs.gov

From: (b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

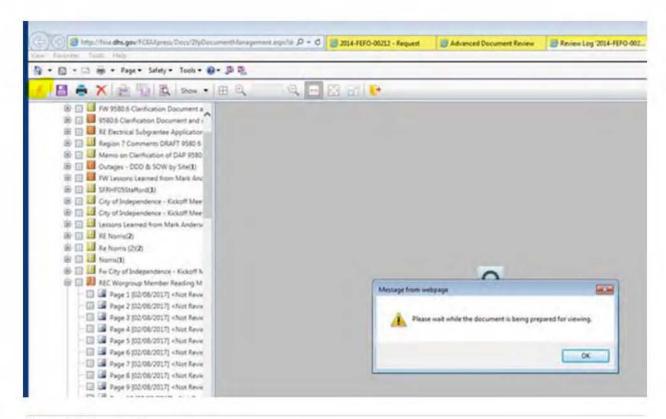
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



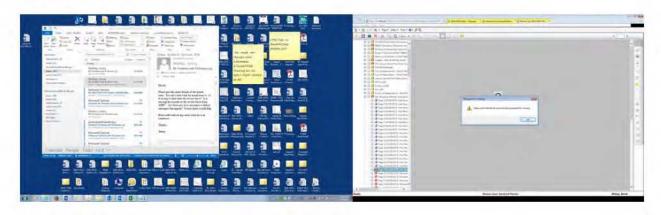
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To:(b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy Appeals and Litigation Team Government Information Specialist –Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)

Sent: Tuesday, May 09, 2017 11:37 AM

To: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6)

@associates.hq.dhs.gov>

Cc(b)(6)

@tsa.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

will work on any issue when he is in tomorrow.

Thanks,

(b)(6)

From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To: (b)(6) (CTR)

Cc: Wolfrey, Jimmy; Mccoy, David Subject: Problems with FX Review Log

Good morning (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

From:

(b)(6)

Sent:

11 May 2017 15:40:26 -0400

To:

McCoy, David

Cc:

(CTR); Neuschaefer, Eric; Hill, Kevin W.

Subject:

RE: Problems with FX Review Log

Thanks David. Once (b)(6) sets up a session with AINS, we should have a better idea of the time frame of fixing things.

Below is the list of folders from your word document under 2014-FEFO-00212 that you cannot access. If there any others, please let me know.

REC Working group Member Reading Material and notes from Iowa & NRECA Meeting

Responsive Regional SOP Electrical Utilities Project

RE Agenda and Homework -REC Working Group -Corrected Attachments

FW Grubbs Comments

RE Agenda and Homework -REC Working Group -Corrected Attachments

RE Agenda and Homework -REC Working Group -Corrected Attachments

RE Agenda and Homework -REC Working Group -Corrected Attachments

Grubbs Comments

Sample PW's (Sandy 100 & 75%)

FW FEMA PDA Meeting Confirmation and Data

DAP 9580.6 Policy that Describes conducor

FEMA PDA Meeting Confirmation and Data Templates

RIM Fire SF Power

RIM Fire power project

FEMA PDA Meeting Confirmation and Data Template

FEMA Kick-off Meeting Confirmation

FW Close Hold-Please Review Comment Re DR 4114

For Your Review

For Your Review

Osceola's New PW added about \$4M

Re Osceola's New PW added about \$4M

Re 9580.6

FW Oklahoma Co-ops

NEGB02F for 4183 is ready for you to look

FW Recovery Board of Directors

4185 NEGBO4F TFL EHP

From: McCoy, David

Sent: Thursday, May 11, 2017 3:17 PM

To: (b)(6) @hq.dhs.gov>

Cc(b)(6) (CTR) <(b)(6) @associates.hq.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; McCoy, David

<David.Mccoy@fema.dhs.gov>

Subject: FW: Problems with FX Review Log

Good afternoon be per your request, please find the list of folders that will not open. Please note these are key folders below in response to the request. Also please advise Eric when you expect this to be completed. Thank You.

FW Close Hold- Please Review Comment Re DR 4114 (23) Unable to Open For Your Review(130) Unable to Open For Your Review...(167) Unable to Open

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)

Sent: Thursday, May 11, 2017 11:01 AM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

We need to have AINS to fix the issue within FX. This isn't unique to this record set. It happened to another record set as well and we were able to fix it. We just need more time to be able to set up a WebEx session with AINS so they can remote in and work on the backend. Boris will be able to coordinate that with their programmers. In the meantime, we need to identify every folder that has this issue for this case. Otherwise, we will not know which ones to try to fix. Kevin said there was more than one folder/subfolder.

From: Neuschaefer, Eric

Sent: Thursday, May 11, 2017 10:52 AM

To: (b)(6) @hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6) Is this the only solution? We are tapped out on resources here.

Are we better off reprocessing?

Regards, Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

	CTR)((b)(6)		ates.hq.dhs.gov>; F	로 <u>이 사용하다 하다</u> 보다 하는 사람은 전 등을 되는 것이다.
	ressSupport@hq.dhs.		CTR)(b)(6)	@associates.hq.dhs.gov>
	oy, David <david.mcco RE: Problems with FX</david.mcco 		ov>	
Subject.	KE. Problems with FX	Keview Log		
Okav. ple	ase name the exact fo	olders which fold	ders/subfolders tha	t you cannot access. The FX
	mers will need a list to			
From: Hi	II, Kevin W.			
	ursday, May 11, 2017	10:47 AM		
To: (b)(6)			gov>; Neuschaefer,	Eric
	uschaefer@fema.dhs.g		(CTR) (b)(6)	@associates.hq.dhs.gov>;
A GUINNESS OF GUARANTES AND	ess Support <foiaxpre< td=""><td>The second of the second of the second</td><td>.dhs.gov>;(b)(6)</td><td>(CTR)</td></foiaxpre<>	The second of the second of the second	.dhs.gov>;(b)(6)	(CTR)
(b)(6)	@associates.hq.c			
	oy, David <david.mcco< td=""><td>Charles of the second second second</td><td>ov></td><td></td></david.mcco<>	Charles of the second second second	ov>	
Subject:	RE: Problems with FX	Review Log		
1				
b)(6)				
	this to (b)(6)	y but that's no	t the only folder wi	th the loading error. It's just the firs
Evolained	yesterda	iy, but that s no	tile only rolder wi	th the loading error. It's just the m.
	ton			
Explained from the	top.			
	top.			

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381

Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov This is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this in error, please reply immediately to the sender and delete this message. Thank you.



From: (b)(6)	
Sent: Thursday, May 11, 2017 10:44 AM	
To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.g< th=""><th>gov>;^{(b)(6)} (CTR)</th></eric.neuschaefer@fema.dhs.g<>	gov>; ^{(b)(6)} (CTR)
	W. <kevin.hill@fema.dhs.gov>; FOIAXpress</kevin.hill@fema.dhs.gov>
Support <foiaxpresssupport@hq.dhs.gov>;(b)(6)</foiaxpresssupport@hq.dhs.gov>	(CTR) (b)(6) @associates.hq.dhs.gov>
Cc: McCoy, David <david.mccoy@fema.dhs.gov></david.mccoy@fema.dhs.gov>	
Subject: RE: Problems with FX Review Log	
Eric,	
You can certainly process those 95 pages again outsic Do you already have the original 95 pages or do we	
Thanks,	
(b)(6)	
From: Neuschaefer, Eric	
Sent: Thursday, May 11, 2017 10:23 AM	
To: (b)(6) (CTR)(b)(6) @associate	s.hq.dhs.gov>; Hill, Kevin W.
<kevin.hill@fema.dhs.gov>; FOIAXpress Support <fo< td=""><td>IAXpressSupport@hq.dhs.gov>; (b)(6)</td></fo<></kevin.hill@fema.dhs.gov>	IAXpressSupport@hq.dhs.gov>; (b)(6)
(CTR) (b)(6) @associates.hq.dhs.gov>	
Cc: McCoy, David <david.mccoy@fema.dhs.gov>;</david.mccoy@fema.dhs.gov>	@hq.dhs.gov>
Subject: RE: Problems with FX Review Log	
H ₂ (p)(6)	
Is there anything you can do to speed up the process	? We have concerns that if we do not produce a
response soon that the requester will take us to court court. Thank you.	t. Citing technical issues will not go well with any
Regards,	
Eric	

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: (b)(6) (CTR)	
Sent: Wednesday, May 10, 2017 3:56 PM	
To: Hill, Kevin W. < kevin.hill@fema.dhs.gov>; FOIAXpress Supp	ort <foiaxpresssupport@hq.dhs.gov>;</foiaxpresssupport@hq.dhs.gov>
(CTR)(b)(6) @associates.hq.dhs.gov>	
Cc: McCoy, David < David. Mccoy@fema.dhs.gov>; (b)(6)	@hq.dhs.gov>;
Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov></eric.neuschaefer@fema.dhs.gov>	
Subject: RE: Problems with FX Review Log	

Kevin,

I can bring in all of those pages in that section again. You will lose your redactions for that section. Is this ok? I can do this right now.

We might be able to get the redactions back, but it will take me through Friday to figure out. If at all possible. I still have to see.

FOIAXpress System Admin

www.ains.com



From: (b)(6) (CTR)	
Sent: Wednesday, May 10, 2017 2:45 PM	
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiax< th=""><th>pressSupport@hq.dhs.gov>;</th></foiax<></kevin.hill@fema.dhs.gov>	pressSupport@hq.dhs.gov>;
(CTR)(b)(6) @associates.hq.dhs.gov>	
Cc: McCoy, David <david.mccoy@fema.dhs.gov>;(b)(6)</david.mccoy@fema.dhs.gov>	@hq.dhs.gov>;
Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov></eric.neuschaefer@fema.dhs.gov>	
Subject: RE: Problems with FX Review Log	

I'm double checking. I did notice that the for section named REC Workgroup Member... it has 95. Pages. Past page 20, you cannot view any of the pages.





From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 2:27 PM

To: (CTR) (CTR) (CTR) (CTR) (D)(6) (CTR) (D)(6) (CTR) (D)(6) (CTR) (D)(6) (CTR) (D)(6) (CTR) (D)(6) (D

Subject: RE: Problems with FX Review Log

Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From:	(CTR)		
Sent: W	ednesday, May 10, 2	2017 2:20 PM	
To: Hill,	Kevin W. <kevin.hill< th=""><th>@fema.dhs.gov>; FOIAXpress Support <f0< th=""><th>DIAXpressSupport@hq.dhs.gov>;</th></f0<></th></kevin.hill<>	@fema.dhs.gov>; FOIAXpress Support <f0< th=""><th>DIAXpressSupport@hq.dhs.gov>;</th></f0<>	DIAXpressSupport@hq.dhs.gov>;
(b)(6)	CTR (b)(6)	@associates.hq.dhs.gov>	
Cc: McCoy, David < David. Mccoy@fema.dhs.gov>; (b)(6)			@hq.dhs.gov>
Subject	RF. Problems with	EX Review Log	

Thank you. The reason I ask, is because I think the pages are corrupted. When I look at the file size on those pages, it is OKB.

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 1:05 PM

To: (CTR(b)(6) (CTR(b)(6) (CTR) (D)(6) (D)(6

these pages were not yet viewed by me or David McCoy. They may have been viewed by an analyst who left FEMA for DHS PRIV.

--see screenshot below for the appeal you processed at FEMA. Were you ever able to view this folder starting at page 20, and the folders below it, while processing this? I think you had, because the pages appear to be redacted in full.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From	(b)(6)	(CTR)

Sent: Wednesday, May 10, 2017 12:43 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

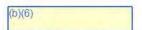
FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Afternoon Kevin,

Do you know if those pages were viewable at any point in time?



FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 10:18 AM

To: (b)(6) @hq.dhs.gov>; FOIAXpress Support

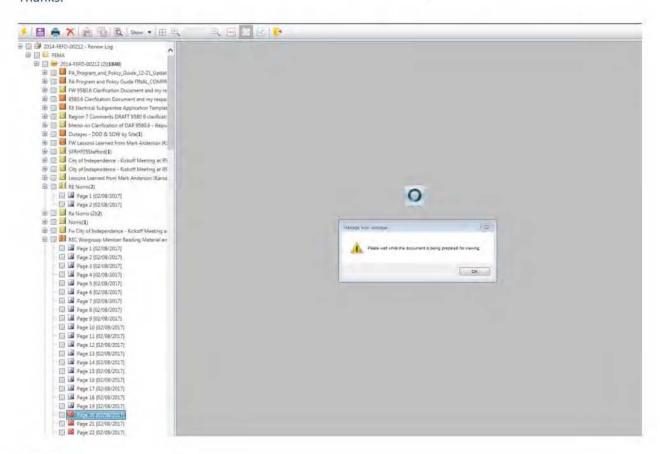
<FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6)

Assisting David with this FX issue...the lightning bolt button is disabled so long as the 'Message from webpage' is up. We tried clicking OK and then refreshing within the folder and/or with the lightning bolt, and neither worked. I timed the loading of 'Page 20' in this folder, and waited 25 minutes without it changing from this screen. Suggestions welcome because we have to get records out for this one. Thanks.



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Kevin can you get this to work?

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From (b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

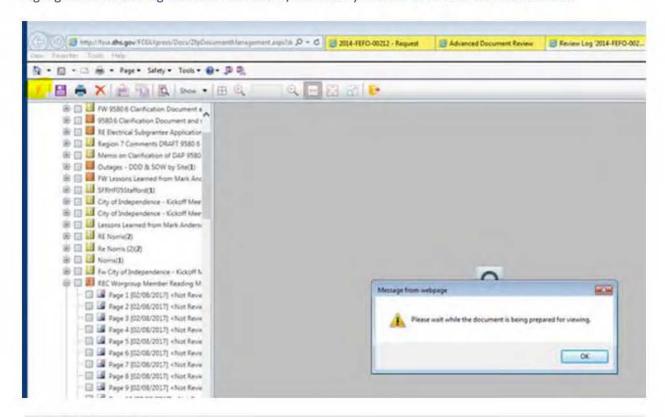
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



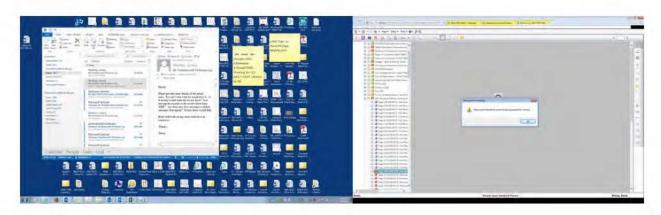
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To:(b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy Appeals and Litigation Team Government Information Specialist –Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address:david.mccoy@fema.dhs.gov

From: (b)(6)		
Sent: Tuesday	, May 09, 2017 11:37 AM	
To: McCoy, Da	vid <david.mccoy@fema.dhs.gov>; (b)(6)</david.mccoy@fema.dhs.gov>	(CTR)
(b)(6)	@associates.hq.dhs.gov>	
Cc(b)(6)	@tsa.dhs.gov>	
Subject: RE: P	roblems with FX Review Log	

David,

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

(b)(6) will work on any issue when he is in tomorrow.

Thanks,

(b)(6)

From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To:(b)(6) CTR) Cc:(b)(6) Mcco

Cc: (b)(6) Mccoy, David

Subject: Problems with FX Review Log

Good morning, (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy Appeals and Litigation Team Government Information Specialist –Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

From: Hill, Kevin W.

Sent: 11 May 2017 15:33:21 -0400

To: Neuschaefer, Eric
Cc: McCoy, David

Subject: RE: Problems with FX Review Log

If by accurate, you mean my keyword searches in February and today got all the appropriate hits, then mostly yes (all but for three documents---see green arrows---but my memo notes on the number of tagged items is the same). Very strange. The red arrows marking the same documents that now miraculously have more pages in the same document is even more mind boggling. Some of these subfolders still won't open, so it really makes no difference. And I can't save to disk the folders that won't load, so we can't work around FX.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Neuschaefer, Eric

Sent: Thursday, May 11, 2017 3:21 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

This is certainly a problem. Are the document sets at least accurate?

Regards, Eric

Eric A. Neuschaefer

Branch Chief - Disclosure Branch

Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Thursday, May 11, 2017 12:33 PM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

I think something is corrupted with the individual files. When I imported the same saved review list form February, the page counts were off (currently the Folder #3 in review log). So I started a brand new ADR search, and it was still off (Saved this new search in the review log as folder #2). Here's a side-by-side comparison of the first folder and my new ADR search folder #2. Attached is a larger copy.

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B | S | A Program, and Juney (Soint, 12-2), Update(212)

B | S | YA Program and Policy Gode (SNA: COAPRESSED(212))
Come Departments from man ASA Salvert SONH 5.11.17429EBL
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               Document not found in other set
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(ii) (iii) (iii) (iii) (iii) (iii) (iii)
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    Sizza Commanda NEL Servage Assessment PED: Meeting(2)
    Sizza PED: Period Pedigenological - National Meeting at 950 Nr. Springs. Indiana
    Sizza 

    Super Central IPD - 06-425-10 Kickelf Meeting Confirmation Letter(2)
    Macon PES - Kickelf Meeting Confirmation(2)
    Macon PES - Kickelf Meeting Confirmation(2)
    Macon PES - Kickelf Meeting Confirmation(2)

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## 12 197 FINAS Public Assistance Survey Fession Regions for CR 4114-56 Severe Winste Sterm Region (Z)(I)

## 22 197 FINAS Public Assistance Survey Fession Regions for CR 4114-56 Severe Winste Sterm Region (Z)(I)

## 12 197 FINAS Public Assistance Survey Fession Regions for Clarify PFO Imparting the singet(III)

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Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Thursday, May 11, 2017 11:02 AM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

For some reason, the review list I moved in February (1840 pages) is now 89 pages less. So I'm doing a new ADR search to try and find the missing document(s).

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Neuschaefer, Eric

Sent: Thursday, May 11, 2017 10:52 AM

To: (b)(6) @hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6) Is this the only solution? We are tapped out on resources here.

Are we better off reprocessing?

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Wolfrey, Jimmy

Sent: Thursday, May 11, 2017 10:50 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;

(CTR) (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

<FOIAXpressSupport@hq.dhs.gov> (b)(6) CTR)(b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Okay, please name the exact folders which folders/subfolders that you cannot access. The FX programmers will need a list to fix the issue.

From: Hill, Kevin W.

Sent: Thursday, May 11, 2017 10:47 AM

To: (b)(6) @hq.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>;(b)(6) (CTR) <(b)(6) @associates.hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>;(b)(6) | CTR

@associates.hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Jimmy,

Explained this to (b)(6) yesterday, but that's not the only folder with the loading error. It's just the first from the top.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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Do you already have the original 95 pages or do we need to provide those to you? Thanks,	From: (b)(6)	
passociates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov>; (b)(6) (CTR) (b)(6) @associates.hq.dhs.gov> Cc: McCoy, David <david.mccoy@fema.dhs.gov> Subject: RE: Problems with FX Review Log Eric, You can certainly process those 95 pages again outside of FOIAXpress if you really need them done soon. Do you already have the original 95 pages or do we need to provide those to you? Thanks, (b)(6) From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To: (b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov>; (b)(6)</foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov></david.mccoy@fema.dhs.gov></foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov>	Sent: Thursday, May 11, 2017 10:44 AM	
passociates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov>; (b)(6) (CTR) (b)(6) @associates.hq.dhs.gov> Cc: McCoy, David <david.mccoy@fema.dhs.gov> Subject: RE: Problems with FX Review Log Eric, You can certainly process those 95 pages again outside of FOIAXpress if you really need them done soon. Do you already have the original 95 pages or do we need to provide those to you? Thanks, (b)(6) From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To: (b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov>; (b)(6)</foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov></david.mccoy@fema.dhs.gov></foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov>	To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov></eric.neuschaefer@fema.dhs.gov>	(CTR)
Cc: McCoy, David <david.mccoy@fema.dhs.gov> Subject: RE: Problems with FX Review Log Eric, You can certainly process those 95 pages again outside of FOIAXpress if you really need them done soon. Do you already have the original 95 pages or do we need to provide those to you? Thanks, (b)(6) From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov>; (b)(6)</foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov></david.mccoy@fema.dhs.gov>		.dhs.gov>; FOIAXpress
Eric, You can certainly process those 95 pages again outside of FOIAXpress if you really need them done soon. Do you already have the original 95 pages or do we need to provide those to you? Thanks, (b)(6) From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To: (b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov>; (b)(6)</foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov>	Support <foiaxpresssupport@hq.dhs.gov>; (b)(6) (CTR)(b)(6)</foiaxpresssupport@hq.dhs.gov>	@associates.hq.dhs.gov>
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Thanks, (b)(6) From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov>; (b)(6)</foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov>	Eric,	
From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To: (b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov>; (b)(6)</foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov>		
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Sent: Thursday, May 11, 2017 10:23 AM To: (CTR) (D)(G) (CTR) (D)(G) (D)	(b)(6)	
To:(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov>; (b)(6)</foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov>	From: Neuschaefer, Eric	
<kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov>; (b)(6)</foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov>	Sent: Thursday, May 11, 2017 10:23 AM	
	To:(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; Hill, K	evin W.
(CTR) (b)(6) @associates.hq.dhs.gov>	<pre><kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hi< pre=""></foiaxpresssupport@hi<></kevin.hill@fema.dhs.gov></pre>	q.dhs.gov>; (b)(6)
	(CTR) (b)(6) @associates.hq.dhs.gov>	

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>

Subject: RE: Problems with FX Review Log



Is there anything you can do to speed up the process? We have concerns that if we do not produce a response soon that the requester will take us to court. Citing technical issues will not go well with any court. Thank you.

Regards, Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: (b)(6)	(CTR)		
Sent: Wed	nesday, May 10, 2	017 3:56 PM	
To: Hill, Ke	vin W. <kevin.hill(< td=""><td>ଡ଼ିfema.dhs.gov>; FOIAXpress Support <f< td=""><td>OIAXpressSupport@hq.dhs.gov>;</td></f<></td></kevin.hill(<>	ଡ଼ିfema.dhs.gov>; FOIAXpress Support <f< td=""><td>OIAXpressSupport@hq.dhs.gov>;</td></f<>	OIAXpressSupport@hq.dhs.gov>;
(b)(6)	(CTR)(b)(6)	@associates.hq.dhs.gov>	
Cc: McCoy	, David < David. Mo	coy@fema.dhs.gov>;(b)(6)	@hq.dhs.gov>;
Neuschaef	er, Eric <eric.neus< td=""><td>chaefer@fema.dhs.gov></td><td></td></eric.neus<>	chaefer@fema.dhs.gov>	
Subject: RE	E: Problems with F	X Review Log	

Kevin,

I can bring in all of those pages in that section again. You will lose your redactions for that section. Is this ok? I can do this right now.

We might be able to get the redactions back, but it will take me through Friday to figure out. If at all possible. I still have to see.

FOIAXpress System Admin www.ains.com



From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 2:45 PM

To: Hill	, Kevin W. <kevin.hill< th=""><th>@fema.dhs.gov>; FOIAXpress Support <fo< th=""><th>IAXpressSupport@hq.dhs.gov></th></fo<></th></kevin.hill<>	@fema.dhs.gov>; FOIAXpress Support <fo< th=""><th>IAXpressSupport@hq.dhs.gov></th></fo<>	IAXpressSupport@hq.dhs.gov>
b)(6)	(CTR) (b)(6)	passociates.hq.dhs.gov>	
Cc: McCoy, David <david.mccoy@fema.dhs.gov>; (b)(6)</david.mccoy@fema.dhs.gov>			@hq.dhs.gov>;
Neusch	naefer, Eric <eric.neus< td=""><td>schaefer@fema.dhs.gov></td><td></td></eric.neus<>	schaefer@fema.dhs.gov>	
Subject	t: RE: Problems with	FX Review Log	

I'm double checking. I did notice that the for section named REC Workgroup Member... it has 95. Pages. Past page 20, you cannot view any of the pages.

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 2:27 PM

To: (CTR)(b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

<FOIAXpressSupport@hq.dhs.gov>; (b)(6) (CTR) (cT

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



From: (b)((CTR)		
Sent: We	dnesday, May 10, 20	017 2:20 PM	
To: Hill, K	(evin W. <kevin.hill@< th=""><th>ofema.dhs.gov>; FOIAXpress Support <f< th=""><th>OIAXpressSupport@hq.dhs.gov>;</th></f<></th></kevin.hill@<>	ofema.dhs.gov>; FOIAXpress Support <f< th=""><th>OIAXpressSupport@hq.dhs.gov>;</th></f<>	OIAXpressSupport@hq.dhs.gov>;
(b)(6)	(CTR) <(b)(6)	@associates.hq.dhs.gov>	
Cc: McCo	y, David < David. Mcd	coy@fema.dhs.gov>; (b)(6)	@hq.dhs.gov>
Subject: I	RE: Problems with FX	K Review Log	2 014

Thank you. The reason I ask, is because I think the pages are corrupted. When I look at the file size on those pages, it is OKB.

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 1:05 PM

To: (b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>; (b)(6) (CTR)(b)(6) @associates.hq.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>

Subject: RE: Problems with FX Review Log

-these pages were not yet viewed by me or David McCoy. They may have been viewed by an analyst who left FEMA for DHS PRIV.

(b)(6)—see screenshot below for the appeal you processed at FEMA. Were you ever able to view this folder starting at page 20, and the folders below it, while processing this? I think you had, because the pages appear to be redacted in full.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



From: (b)(6) CTR)

Sent: Wednesday, May 10, 2017 12:43 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>
Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Afternoon Kevin,

Do you know if those pages were viewable at any point in time?

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 10:18 AM

To:(b)(6) @hq.dhs.gov>; FOIAXpress Support

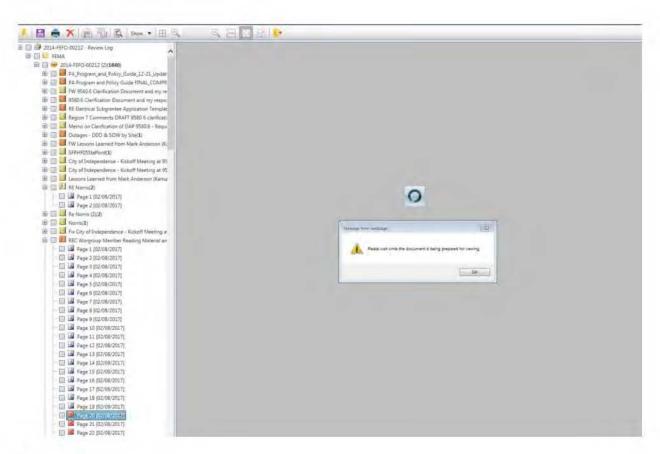
<FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6)

Assisting David with this FX issue...the lightning bolt button is disabled so long as the 'Message from webpage' is up. We tried clicking OK and then refreshing within the folder and/or with the lightning bolt, and neither worked. I timed the loading of 'Page 20' in this folder, and waited 25 minutes without it changing from this screen. Suggestions welcome because we have to get records out for this one. Thanks.



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Kevin can you get this to work?

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address:david.mccoy@fema.dhs.gov

From: (b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

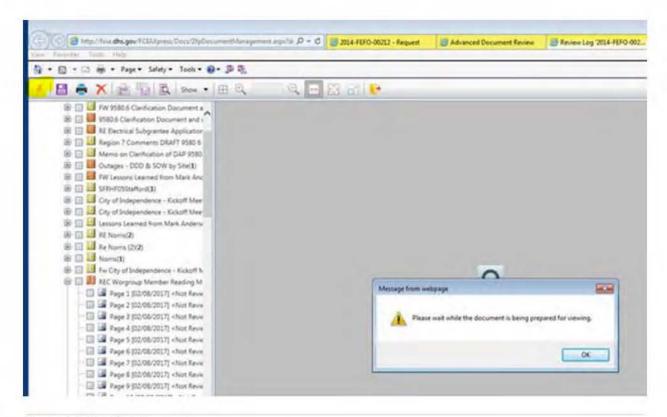
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



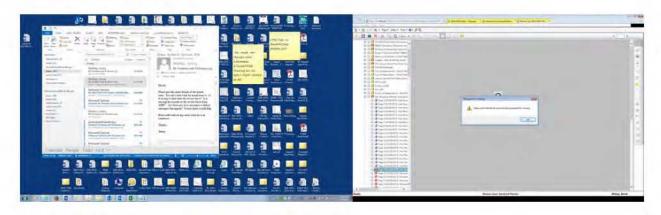
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To:(b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)		
	day, May 09, 2017 11:37 AM	
To: McCoy,	David <david.mccoy@fema.dhs.gov>; (b)(6)</david.mccoy@fema.dhs.gov>	CTR)
(b)(6)	@associates.hq.dhs.gov>	
Cc(b)(6)	@tsa.dhs.gov>	
Subject: RE	: Problems with FX Review Log	

David.

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

will work on any issue when he is in tomorrow.

Thanks,

(b)(6)

From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To: (b)(6) (CTR)

Cc: (b)(6) Mccoy, David

Subject: Problems with FX Review Log

Good morning, (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

From: Neuschaefer, Eric

Sent: 11 May 2017 15:21:16 -0400

To: Hill, Kevin W. Cc: McCoy, David

Subject: RE: Problems with FX Review Log

This is certainly a problem. Are the document sets at least accurate?

Regards, Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Thursday, May 11, 2017 12:33 PM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

I think something is corrupted with the individual files. When I imported the same saved review list form February, the page counts were off (currently the Folder #3 in review log). So I started a brand new ADR search, and it was still off (Saved this new search in the review log as folder #2). Here's a side-by-side comparison of the first folder and my new ADR search folder #2. Attached is a larger copy.

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Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Thursday, May 11, 2017 11:02 AM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

For some reason, the review list I moved in February (1840 pages) is now 89 pages less. So I'm doing a new ADR search to try and find the missing document(s).

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:52 AM To: (b)(6) @hg.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov> Subject: RE: Problems with FX Review Log Is this the only solution? We are tapped out on resources here. Are we better off reprocessing? Regards, Eric Eric A. Neuschaefer Branch Chief - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security iPhone: 202-706-0204 eric.neuschaefer@fema.dhs.gov From: (b)(6) Sent: Thursday, May 11, 2017 10:50 AM To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (CTR) (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support (CTR) (b)(6) <FOIAXpressSupport@hq.dhs.gov>; (b)(6) @associates.hq.dhs.gov> Cc: McCoy, David < David. Mccoy@fema.dhs.gov> Subject: RE: Problems with FX Review Log Okay, please name the exact folders which folders/subfolders that you cannot access. The FX programmers will need a list to fix the issue. From: Hill, Kevin W. Sent: Thursday, May 11, 2017 10:47 AM To: (b)(6) @hq.dhs.gov>; Neuschaefer, Eric (CTR) (b)(6) <eric.neuschaefer@fema.dhs.gov>(b)(6) @associates.hq.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>; CTR) (b)(6)@associates.hq.dhs.gov> Cc: McCoy, David < David. Mccoy@fema.dhs.gov> Subject: RE: Problems with FX Review Log

Jimmy,

Explained this to (b)(6) yesterday, but that's not the only folder with the loading error. It's just the first from the top.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



From:(b)(6)	11 2017 10 /			
	May 11, 2017 10:4		(b)(6)	T(CTD)
		aefer@fema.dhs.g		(CTR)
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Cc: McCoy, Davi	d <david.mccoy@1< th=""><th>fema.dhs.gov></th><th></th><th></th></david.mccoy@1<>	fema.dhs.gov>		
Subject: RE: Pro	blems with FX Rev	iew Log		
Eric,				
and the second			District Co.	
		The state of the s		ou really need them done soon.
Do you already	have the original 9	95 pages or do we r	need to provide thos	se to you?
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Thanks,				
(/b.\/g)				
(b)(6)				
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From: Neuschae		12 444		
	May 11, 2017 10:2	AND CONTRACTOR OF THE PARTY OF		2 - 10 110
To(b)(6)	(CTR) (b)(6)		.hq.dhs.gov>; Hill, k	
			IAXpressSupport@h	nq.dhs.gov>; (b)(6)
(CTR) (b)(6)	@associates.hc	q.dhs.gov>		

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>;(b)(6) @hq.dhs.gov>

Subject: RE: Problems with FX Review Log

Hi (b)(6)

Is there anything you can do to speed up the process? We have concerns that if we do not produce a response soon that the requester will take us to court. Citing technical issues will not go well with any court. Thank you.

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 3:56 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>;

(CTR)(b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Kevin,

I can bring in all of those pages in that section again. You will lose your redactions for that section. Is this ok? I can do this right now.

We might be able to get the redactions back, but it will take me through Friday to figure out. If at all possible. I still have to see.

(b)(6)

FOIAXpress System Admin www.ains.com



From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 2:45 PM

To: Hill,	Kevin W. <kevin.hill< th=""><th>@fema.dhs.gov>; FOIAXpress Support <fo< th=""><th>IAXpressSupport@hq.dhs.gov></th></fo<></th></kevin.hill<>	@fema.dhs.gov>; FOIAXpress Support <fo< th=""><th>IAXpressSupport@hq.dhs.gov></th></fo<>	IAXpressSupport@hq.dhs.gov>
b)(6)	(CTR)(b)(6)	@associates.hq.dhs.gov>	
Cc: McC	Coy, David < David.M	ccoy@fema.dhs.gov>;(b)(6)	@hq.dhs.gov>;
Neusch	aefer, Eric <eric.neu:< td=""><td>schaefer@fema.dhs.gov></td><td></td></eric.neu:<>	schaefer@fema.dhs.gov>	
Subject	: RE: Problems with	FX Review Log	

I'm double checking. I did notice that the for section named REC Workgroup Member... it has 95. Pages. Past page 20, you cannot view any of the pages.

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 2:27 PM

To: (b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

(CTR) (b)(6) <FOIAXpressSupport@hq.dhs.gov>; (b)(6) @associates.hq.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov>;(b)(6)

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

@hq.dhs.gov>;

Subject: RE: Problems with FX Review Log

Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



From:)(6) (CTR)		
Sent: W	ednesday, May 10, 2	2017 2:20 PM	
To: Hill,	Kevin W. <kevin.hill< td=""><td>@fema.dhs.gov>; FOIAXpress Support <f0< td=""><td>OIAXpressSupport@hq.dhs.gov>;</td></f0<></td></kevin.hill<>	@fema.dhs.gov>; FOIAXpress Support <f0< td=""><td>OIAXpressSupport@hq.dhs.gov>;</td></f0<>	OIAXpressSupport@hq.dhs.gov>;
(b)(6)	CTR) (b)(6)	@associates.hq.dhs.gov>	
Cc: McC	oy, David < David. Mo	ccoy@fema.dhs.gov>; (b)(6)	@hq.dhs.gov>
Subject:	RE: Problems with I	FX Review Log	

Thank you. The reason I ask, is because I think the pages are corrupted. When I look at the file size on those pages, it is OKB.

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 1:05 PM

Subject: RE: Problems with FX Review Log

these pages were not yet viewed by me or David McCoy. They may have been viewed by an analyst who left FEMA for DHS PRIV.

-see screenshot below for the appeal you processed at FEMA. Were you ever able to view this folder starting at page 20, and the folders below it, while processing this? I think you had, because the pages appear to be redacted in full.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 12:43 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Afternoon Kevin,

Do you know if those pages were viewable at any point in time?

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 10:18 AM

To: (b)(6) @hq.dhs.gov>; FOIAXpress Support

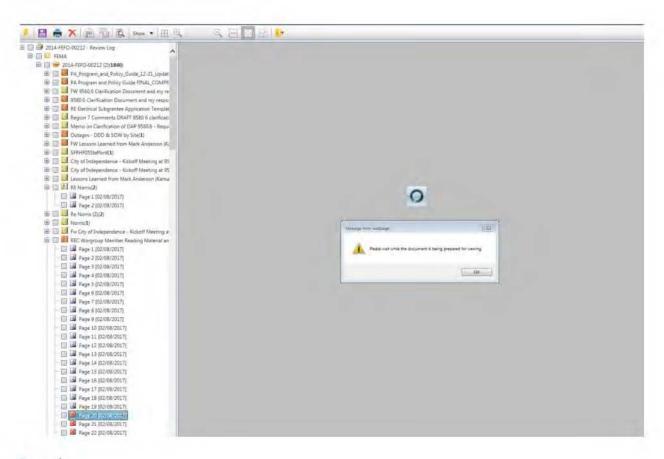
<FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6)

Assisting David with this FX issue...the lightning bolt button is disabled so long as the 'Message from webpage' is up. We tried clicking OK and then refreshing within the folder and/or with the lightning bolt, and neither worked. I timed the loading of 'Page 20' in this folder, and waited 25 minutes without it changing from this screen. Suggestions welcome because we have to get records out for this one. Thanks.



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

This is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this



From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Kevin can you get this to work?

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address:david.mccoy@fema.dhs.gov

From: (b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

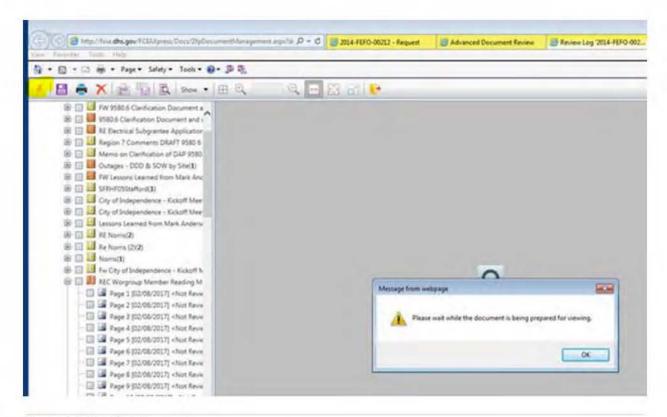
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



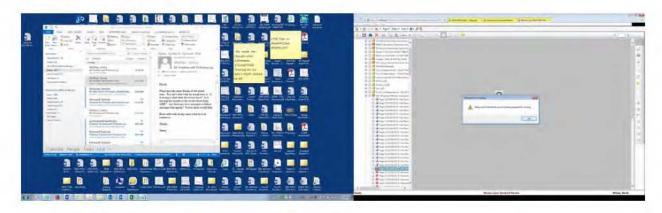
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To:(b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)		
	ay, May 09, 2017 11:37 AM	
To: McCoy,	David <david.mccoy@fema.dhs.gov>;(b)(6)</david.mccoy@fema.dhs.gov>	(CTR)
(b)(6)	@associates.hq.dhs.gov>	
Cc: (b)(6)	@tsa.dhs.gov>	
Subject: RE:	Problems with FX Review Log	

David,

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

will work on any issue when he is in tomorrow.

Thanks,

(b)(6)

From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To: (b)(6) (CTR)

Cc: (b)(6) Mccoy, David

Subject: Problems with FX Review Log

Good morning (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

From: Hill, Kevin W.

Sent: 11 May 2017 12:33:10 -0400

To: Neuschaefer, Eric Cc: McCoy, David

Subject: RE: Problems with FX Review Log

Attachments: 2014-FEFO-00212 Compare Folders.jpg

I think something is corrupted with the individual files. When I imported the same saved review list form February, the page counts were off (currently the Folder #3 in review log). So I started a brand new ADR search, and it was still off (Saved this new search in the review log as folder #2). Here's a side-by-side comparison of the first folder and my new ADR search folder #2. Attached is a larger copy.

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    □ □ □ Released Site impaction on Work To Be Compileted - Site #10 Horough #30 Endings, Site in (A)
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Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Thursday, May 11, 2017 11:02 AM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

For some reason, the review list I moved in February (1840 pages) is now 89 pages less. So I'm doing a new ADR search to try and find the missing document(s).

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:52 AM To: (b)(6) @hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov> Subject: RE: Problems with FX Review Log - Is this the only solution? We are tapped out on resources here. Are we better off reprocessing? Regards, Eric Eric A. Neuschaefer Branch Chief - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security iPhone: 202-706-0204 eric.neuschaefer@fema.dhs.gov From: (b)(6) Sent: Thursday, May 11, 2017 10:50 AM To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; CTR) (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>(b)(6) CTR) (b)(6) @associates.hq.dhs.gov> Cc: McCoy, David < David. Mccoy@fema.dhs.gov> Subject: RE: Problems with FX Review Log Okay, please name the exact folders which folders/subfolders that you cannot access. The FX programmers will need a list to fix the issue. From: Hill, Kevin W. Sent: Thursday, May 11, 2017 10:47 AM To: (b)(6) @hq.dhs.gov>; Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>(b)(6) CTR) (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>(b)(6) (b)(6)@associates.hq.dhs.gov> Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Explained this to (b)(6) yesterday, but that's not the only folder with the loading error. It's just the first from the top.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



From:(b)(6)				
	day, May 11, 2017 10:44			
To: Neusch	aefer, Eric <eric.neuschae< th=""><th>efer@fema.dhs.g</th><th>ov>; (b)(6)</th><th>(CTR)</th></eric.neuschae<>	efer@fema.dhs.g	ov>; (b)(6)	(CTR)
(b)(6)			W. <kevin.hill@fem< th=""><th>na.dhs.gov>; FOIAXpress</th></kevin.hill@fem<>	na.dhs.gov>; FOIAXpress
Support <f< th=""><th>OIAXpressSupport@hq.dl</th><th>hs.gov>;(b)(6)</th><th>(CTR) (b)(6)</th><th>@associates.hq.dhs.gov></th></f<>	OIAXpressSupport@hq.dl	hs.gov>;(b)(6)	(CTR) (b)(6)	@associates.hq.dhs.gov>
Cc: McCoy,	David < David. Mccoy@fe	ma.dhs.gov>		
Subject: RE	: Problems with FX Revie	w Log		
Eric,				
	tainly process those 95 pa eady have the original 95	Total Control of the		you really need them done soon ose to you?
Thanks,				
0)(6)				
From: Neus	schaefer, Eric			
Sent: Thurs	sday, May 11, 2017 10:23			
To (b)(6)	(CTR)(b)(6)	@associates	s.hq.dhs.gov>; Hill,	Kevin W.
<kevin.hill@< th=""><td>@fema.dhs.gov>; FOIAXpi</td><td>ress Support <fo< td=""><td>IAXpressSupport@</td><td>hq.dhs.gov></td></fo<></td></kevin.hill@<>	@fema.dhs.gov>; FOIAXpi	ress Support <fo< td=""><td>IAXpressSupport@</td><td>hq.dhs.gov></td></fo<>	IAXpressSupport@	hq.dhs.gov>
(CTR) (b)(6)	@associates.hq.d	all land tables were		

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>

Subject: RE: Problems with FX Review Log

Hi (b)(6)

Is there anything you can do to speed up the process? We have concerns that if we do not produce a response soon that the requester will take us to court. Citing technical issues will not go well with any court. Thank you.

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 3:56 PM

To: Hill, Kevin W. < kevin.hill@fema.dhs.gov>; FOIAXpress Support < FOIAXpressSupport@hq.dhs.gov>;

(CTR) (b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Kevin,

I can bring in all of those pages in that section again. You will lose your redactions for that section. Is this ok? I can do this right now.

We might be able to get the redactions back, but it will take me through Friday to figure out. If at all possible. I still have to see.

(b)(6)

FOIAXpress System Admin www.ains.com



From:(b)(6) (CTR)

Sent: Wednesday, May 10, 2017 2:45 PM

To: Hill,	Kevin W. <kevin.hill< th=""><th>@fema.dhs.gov>; FOIAXpress Support <fo< th=""><th>/IAXpressSupport@hq.dhs.gov></th></fo<></th></kevin.hill<>	@fema.dhs.gov>; FOIAXpress Support <fo< th=""><th>/IAXpressSupport@hq.dhs.gov></th></fo<>	/IAXpressSupport@hq.dhs.gov>
(b)(6)	(CTR)(b)(6)	@associates.hq.dhs.gov>	
Cc: McCo	oy, David < David.Me	ccoy@fema.dhs.gov>; (b)(6)	@hq.dhs.gov>;
Neuscha	efer, Eric <eric.neus< td=""><td>schaefer@fema.dhs.gov></td><td></td></eric.neus<>	schaefer@fema.dhs.gov>	
Subject:	RE: Problems with	FX Review Log	

I'm double checking. I did notice that the for section named REC Workgroup Member... it has 95. Pages. Past page 20, you cannot view any of the pages.

(b)(6)FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 2:27 PM

To: (b)(6) CTR)(b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

<FOIAXpressSupport@hq.dhs.gov>(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



From: (b)	(CTR)		
Sent: We	ednesday, May 10, 2	2017 2:20 PM	
To: Hill,	Kevin W. <kevin.hill< th=""><th>@fema.dhs.gov>; FOIAXpress Support <f< th=""><th>FOIAXpressSupport@hq.dhs.gov>;</th></f<></th></kevin.hill<>	@fema.dhs.gov>; FOIAXpress Support <f< th=""><th>FOIAXpressSupport@hq.dhs.gov>;</th></f<>	FOIAXpressSupport@hq.dhs.gov>;
(b)(6)	CTR)((b)(6)	@associates.hq.dhs.gov>	
Cc: McC	oy, David < David. Mo	ccoy@fema.dhs.gov>;(b)(6)	@hq.dhs.gov>
Subject:	RF. Problems with	EX Review Log	

Thank you. The reason I ask, is because I think the pages are corrupted. When I look at the file size on those pages, it is OKB.

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 1:05 PM

Subject: RE: Problems with FX Review Log

these pages were not yet viewed by me or David McCoy. They may have been viewed by an analyst who left FEMA for DHS PRIV.

-see screenshot below for the appeal you processed at FEMA. Were you ever able to view this folder starting at page 20, and the folders below it, while processing this? I think you had, because the pages appear to be redacted in full.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov



From: (b)(6) CTR)

Sent: Wednesday, May 10, 2017 12:43 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>;(b)(6) @hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Afternoon Kevin,

Do you know if those pages were viewable at any point in time?

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 10:18 AM

To: (b)(6) @hq.dhs.gov>; FOIAXpress Support

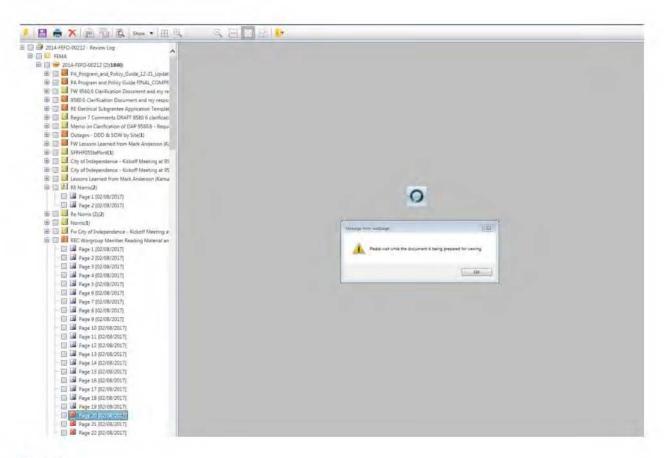
<FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6)

Assisting David with this FX issue...the lightning bolt button is disabled so long as the 'Message from webpage' is up. We tried clicking OK and then refreshing within the folder and/or with the lightning bolt, and neither worked. I timed the loading of 'Page 20' in this folder, and waited 25 minutes without it changing from this screen. Suggestions welcome because we have to get records out for this one. Thanks.



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Kevin can you get this to work?

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address:david.mccoy@fema.dhs.gov

From (b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

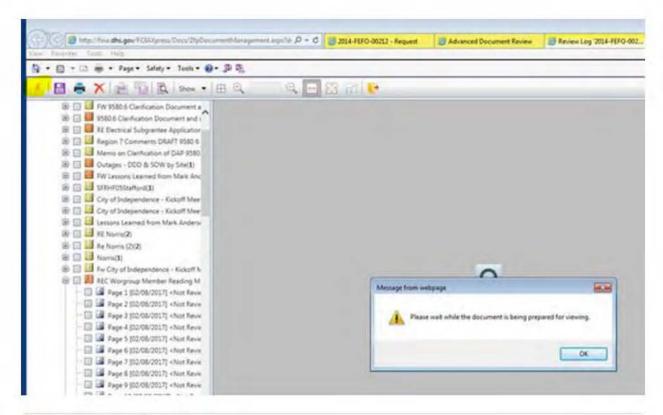
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



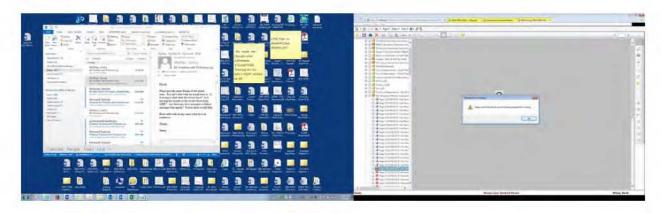
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To: (b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)			
Sent: Tues	day, May 09, 2017	11:37 AM	
To: McCoy	David < David. Mcc	coy@fema.dhs.gov>;	(CTR)
(b)(6)	@associates.h	nq.dhs.gov>	200
Cc:(b)(6)		@tsa.dhs.gov>	
Subject: RI	· Problems with F)	Review Log	

David.

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

will work on any issue when he is in tomorrow.

Thanks,



From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To:((b)(6) CTR)

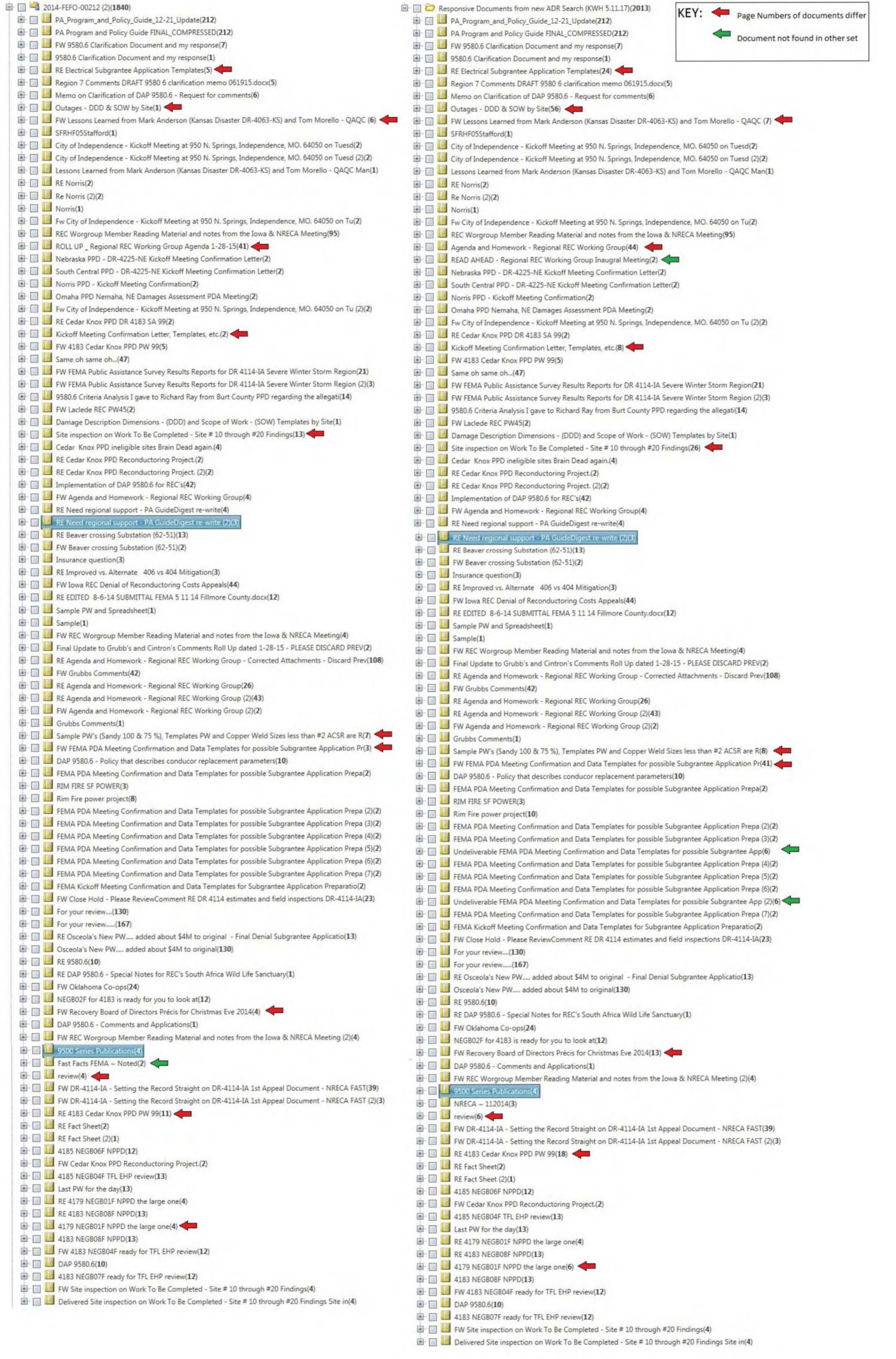
Cc: (b)(6) Mccoy, David
Subject: Problems with FX Review Log

Good morning, (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov



From: Neuschaefer, Eric

Sent: 11 May 2017 11:04:33 -0400

To: Hill, Kevin W. Cc: McCoy, David

Subject: RE: Problems with FX Review Log

Thanks Kevin,

Yeah, I don't want to sit and wait for AINS to fix what seems to be a rather serious technical flaw

I would suggest reprocessing, if it's not a huge lift.

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Thursday, May 11, 2017 11:02 AM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

For some reason, the review list I moved in February (1840 pages) is now 89 pages less. So I'm doing a new ADR search to try and find the missing document(s).

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: Neuschaefer, Eric			
Sent: Thursday, May 11, 2017	10:52 AM		
To:(b)(6)		Hill, Kevin W.	<kevin.hill@fema.dhs.gov></kevin.hill@fema.dhs.gov>
Cc: McCoy, David < David. Mcc			
Subject: RE: Problems with FX			
701			
Is this the only solution	n? We are tapped out	on resources	here.
Are we better off reprocessing	1?		
Regards,			
Eric			
Eric A. Neuschaefer			
Branch Chief - Disclosure Br	ranch		
Information Management D	ivision		
Office of the Chief Administ	rative Officer		
ederal Emergency Manage	ment Agency		
J.S. Department of Homela	nd Security		
Phone: 202-706-0204	ALL DE CALLES		
eric.neuschaefer@fema.dh	s.gov		
From: (b)(6)			
Sent: Thursday, May 11, 2017	10:50 AM		
되고 하고 마다 그렇게 되어 얼마나면 아이들은 그래 되었다고 하는데 하나 아이는 어느라고 있다고 하는데 그리다.		chaefer, Eric <	eric.neuschaefer@fema.dhs.gov>;
(CTR) (b)(6)			OIAXpress Support
<foiaxpresssupport@hq.dhs< td=""><td>.gov>;(b)(6)</td><td>CTR) (b)(6)</td><td>@associates.hq.dhs.gov></td></foiaxpresssupport@hq.dhs<>	.gov>;(b)(6)	CTR) (b)(6)	@associates.hq.dhs.gov>
Cc: McCoy, David < David. Mcc	oy@fema.dhs.gov>		
Subject: RE: Problems with FX	(Review Log		
Okay, please name the exact f		ubfolders that	you cannot access. The FX
programmers will need a list to	o fix the issue.		
From: Hill, Kevin W.			
Sent: Thursday, May 11, 2017			
To: (b)(6)	@hq.dhs.gov>;	The state of the state of the state of	
<eric.neuschaefer@fema.dhs< td=""><td></td><td>(CTR) (b)(6)</td><td>@associates.hq.dhs.gov>;</td></eric.neuschaefer@fema.dhs<>		(CTR) (b)(6)	@associates.hq.dhs.gov>;
FOIAXpress Support <foiaxpr< td=""><td>ressSupport@hq.dhs.g</td><td>30v>(p)(e)</td><td>(CTR)</td></foiaxpr<>	ressSupport@hq.dhs.g	30 v> (p)(e)	(CTR)

(b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log



Explained this to (b)(6) yesterday, but that's not the only folder with the loading error. It's just the first from the top.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From:(b)(6)	
Sent: Thursday, May 11, 2017 10:44 AM	
To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (b)(6)</eric.neuschaefer@fema.dhs.gov>	(CTR)
@associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill< td=""><td>@fema.dhs.gov>; FOIAXpress</td></kevin.hill<>	@fema.dhs.gov>; FOIAXpress
Support <foiaxpresssupport@hq.dhs.gov>;(b)(6) (CTR) (b</foiaxpresssupport@hq.dhs.gov>	@associates.hq.dhs.gov>
Cc: McCoy, David <david.mccoy@fema.dhs.gov></david.mccoy@fema.dhs.gov>	
Subject: RE: Problems with FX Review Log	

Eric,

You can certainly process those 95 pages again outside of FOIAXpress if you really need them done soon. Do you already have the original 95 pages or do we need to provide those to you?

Thanks,

(b)(6)

From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM (CTR) (b)(6) @associates.hg.dhs.gov>; Hill, Kevin W. To (b)(6) <kevin.hill@fema.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov> (CTR) (b)(6) @associates.hq.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov>;(b)(6) @hq.dhs.gov> Subject: RE: Problems with FX Review Log Hi (b)(6) Is there anything you can do to speed up the process? We have concerns that if we do not produce a response soon that the requester will take us to court. Citing technical issues will not go well with any court. Thank you. Regards, Eric Eric A. Neuschaefer Branch Chief - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security iPhone: 202-706-0204 eric.neuschaefer@fema.dhs.gov From: (b)(6) CTR) Sent: Wednesday, May 10, 2017 3:56 PM To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>; (CTR)(b)(6) @associates.hq.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>; Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov> Subject: RE: Problems with FX Review Log Kevin, I can bring in all of those pages in that section again. You will lose your redactions for that section. Is this ok? I can do this right now.

We might be able to get the redactions back, but it will take me through Friday to figure out. If at all possible. I still have to see.

FOIAXpress System Admin www.ains.com



From (b)(6) CTR)

Sent: Wednesday, May 10, 2017 2:45 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>;

(b)(6) CTR)(b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6)

@hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

I'm double checking. I did notice that the for section named REC Workgroup Member... it has 95. Pages. Past page 20, you cannot view any of the pages.

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 2:27 PM

To (CTR)(b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

<FOIAXpressSupport@hq.dhs.gov> (CTR) (b)(6) @associates.hq.dhs.gov> (Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

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kevin.hill@fema.dhs.gov

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Federal Emergency Management Agency
U.S. Department of Homeland Security

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From:(b)(6) (CTR)		
Sent: Wednesday, May 10, 2017 2:20 PM		
To: Hill, Kevin W. <kevin.hill@fema.dhs.go< th=""><th>그는 이 집에 가는 것이 아니라 아내리 그는 것이 없는 것이 없는데 없다.</th><th>ort <foiaxpresssupport@hq.dhs.gov>;</foiaxpresssupport@hq.dhs.gov></th></kevin.hill@fema.dhs.go<>	그는 이 집에 가는 것이 아니라 아내리 그는 것이 없는 것이 없는데 없다.	ort <foiaxpresssupport@hq.dhs.gov>;</foiaxpresssupport@hq.dhs.gov>
	ates.hq.dhs.gov>	
Cc: McCoy, David < David. Mccoy@fema.dl		@hq.dhs.gov>
Subject: RE: Problems with FX Review Log		
Thank you. The reason I ask, is because	I think the pages a	re corrupted. When I look at the file
size on those pages, it is OKB.		
b)(6)		
FOIAXpress System Admin		
www.ains.com		
From: Hill, Kevin W. Sent: Wednesday, May 10, 2017 1:05 PM		
	Dassociates ho dhs go	ov>; FOIAXpress Support
<foiaxpresssupport@hq.dhs.gov>; (b)(6)</foiaxpresssupport@hq.dhs.gov>	(CTR)(b)(6)	@associates.hq.dhs.gov>
Cc: McCoy, David <david.mccoy@fema.dr< td=""><td></td><td>@hq.dhs.gov></td></david.mccoy@fema.dr<>		@hq.dhs.gov>
Subject: RE: Problems with FX Review Log		e udiansiBerr
these pages were not yet viewed by analyst who left FEMA for DHS PRIV.	me or David McCoy	. They may have been viewed by an
-see screenshot below for the appeal y	ou processed at FEM/	A. Were you ever able to view this folder
starting at page 20, and the folders below		
appear to be redacted in full.		
Regards,		
Kevin		
Kevin W. Hill, Esq.		
Government Information Specialist - Discle	osure Branch	
Information Management Division		
Office of the Chief Administrative Officer		

Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) CTR)

Sent: Wednesday, May 10, 2017 12:43 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>;(b)(6) @hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Afternoon Kevin,

Do you know if those pages were viewable at any point in time?

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 10:18 AM

To: (b)(6) @hq.dhs.gov>; FOIAXpress Support

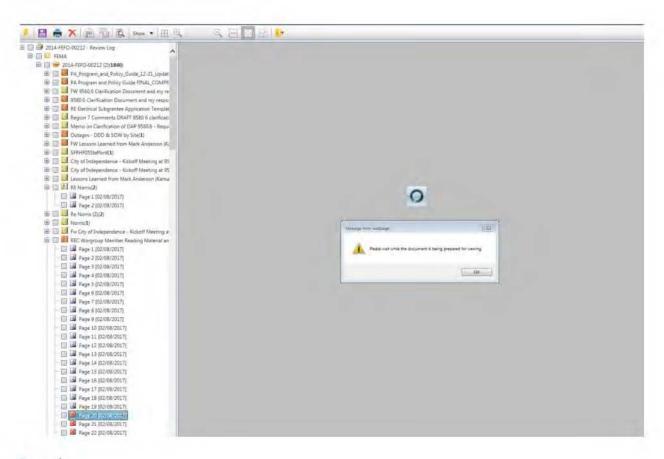
<FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6)

Assisting David with this FX issue...the lightning bolt button is disabled so long as the 'Message from webpage' is up. We tried clicking OK and then refreshing within the folder and/or with the lightning bolt, and neither worked. I timed the loading of 'Page 20' in this folder, and waited 25 minutes without it changing from this screen. Suggestions welcome because we have to get records out for this one. Thanks.



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Kevin can you get this to work?

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address:david.mccoy@fema.dhs.gov

From: (b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

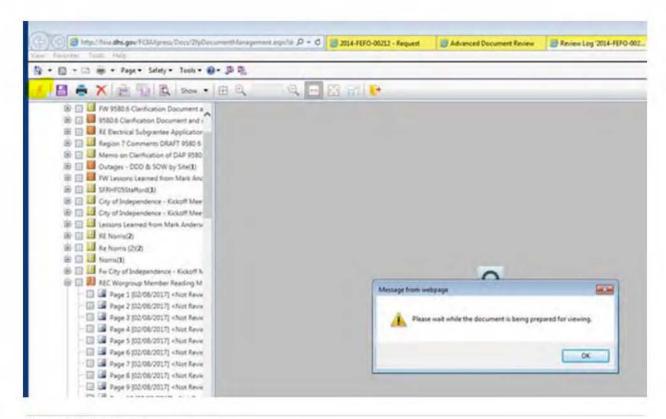
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



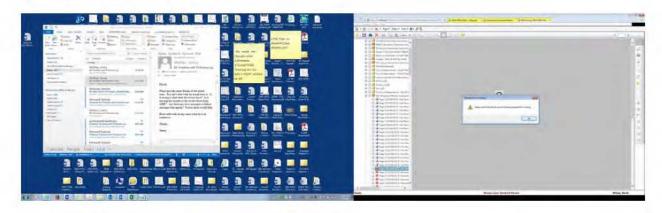
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To: (b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From:(b)(6)		
Sent: Tues	day, May 09, 2017 11:37 AM	
To: McCoy	, David <david.mccoy@fema.dhs.gov>(b)(6)</david.mccoy@fema.dhs.gov>	(CTR)
(b)(6)	@associates.hq.dhs.gov>	
Cc (b)(6)	@tsa.dhs.gov>	
Subject: RE	: Problems with FX Review Log	

David,

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

will work on any issue when he is in tomorrow.

Thanks,



From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To:(b)(6) (CTR)

Cc: (b)(6) Mccoy, David
Subject: Problems with FX Review Log

Good morning (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

From: Hill, Kevin W.

Sent: 11 May 2017 11:02:23 -0400

To: Neuschaefer, Eric Cc: McCoy, David

Subject: RE: Problems with FX Review Log

For some reason, the review list I moved in February (1840 pages) is now 89 pages less. So I'm doing a new ADR search to try and find the missing document(s).

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Neuschaefer, Eric

Sent: Thursday, May 11, 2017 10:52 AM

To: (b)(6) @hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6) Is this the only solution? We are tapped out on resources here.

Are we better off reprocessing?

Regards, Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

eric.neuschaefer@fema.dhs.gov

From:				
	ursday, May 11, 2017 10			
				<pre><eric.neuschaefer@fema.dhs.gov>;</eric.neuschaefer@fema.dhs.gov></pre>
(b)(6)	(CTR)(b)(6)			OIAXpress Support
	oressSupport@hq.dhs.go	A STATE OF THE PARTY OF THE PAR	CTR) (b)(6)	@associates.hq.dhs.gov>
	oy, David <david.mccoy(< td=""><td></td><td>ov></td><th></th></david.mccoy(<>		ov>	
Subject:	RE: Problems with FX Re	eview Log		
Okay, ple	ease name the exact fold	ers which fol	ders/subfolders tha	at you cannot access. The FX
program	mers will need a list to fi	x the issue.		
From: H	ill, Kevin W.			
Sent: Th	ursday, May 11, 2017 10	:47 AM		
To: (b)(6)		@hq.dhs	.gov>; Neuschaefer	, Eric
<eric.ne< td=""><td>uschaefer@fema.dhs.go</td><td>v>(b)(6)</td><td>CTR) (b)(6)</td><th>@associates.hq.dhs.gov>;</th></eric.ne<>	uschaefer@fema.dhs.go	v>(b)(6)	CTR) (b)(6)	@associates.hq.dhs.gov>;
FOIAXpr	ess Support <foiaxpress< td=""><td>Support@ho</td><td>dhs.gov>(b)(6)</td><th>(CTR)</th></foiaxpress<>	Support@ho	dhs.gov>(b)(6)	(CTR)
(b)(6)	@associates.hq.dh	s.gov>		
	oy, David <david.mccoy(RE: Problems with FX Re</david.mccoy(And the second s		
Y-0-4				
		but that's no	ot the only folder wi	ith the loading error. It's just the first
from the	top.			
Regards,				
Kevin				
Kevin W.	. Hill, Esq.			
Governm	nent Information Speciali	st – Disclosu	re Branch	
	ion Management Divisio			
	the Chief Administrative			
Federal E	mergency Management	Agency		
U.S. Depa	artment of Homeland Se	curity		

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From: (b)(6)			
Sent: Thursday, May 11, 2017 10:44 Al	M		
To: Neuschaefer, Eric <eric.neuschaefe< th=""><th>er@fema.dhs.gov</th><th>/>; (b)(6)</th><th>(CTR)</th></eric.neuschaefe<>	er@fema.dhs.gov	/>; (b)(6)	(CTR)
(b)(6) @associates.hq.dhs.go	v>; Hill, Kevin W	<kevin.hill@fema< th=""><th>.dhs.gov>; FOIAXpress</th></kevin.hill@fema<>	.dhs.gov>; FOIAXpress
Support <foiaxpresssupport@hq.dhs.< th=""><th></th><th>CTR) (b)(6)</th><th>@associates.hq.dhs.gov></th></foiaxpresssupport@hq.dhs.<>		CTR) (b)(6)	@associates.hq.dhs.gov>
Cc: McCoy, David < David. Mccoy@fema			
Subject: RE: Problems with FX Review	The state of the s		
Eric,			
You can certainly process those 95 page Do you already have the original 95 page			
Thanks,			
(b)(6)			
From: Neuschaefer, Eric			
Sent: Thursday, May 11, 2017 10:23 Al	M		
To (b)(6) CTR) (b)(6)	@associates.h	q.dhs.gov>; Hill, Ke	evin W.
<pre><kevin.hill@fema.dhs.gov>; FOIAXpres</kevin.hill@fema.dhs.gov></pre>	s Support <foia< td=""><td>XpressSupport@ho</td><td>q.dhs.gov>; (b)(6)</td></foia<>	XpressSupport@ho	q.dhs.gov>; (b)(6)
(CTR) (b)(6) @associates.hq.dh	s.gov>	The contract of the case of	
Cc: McCoy, David < David. Mccoy@fema	a.dhs.gov>; (b)(6)		@hq.dhs.gov>
Subject: RE: Problems with FX Review	The state of the s		
H(p)(e)			

Is there anything you can do to speed up the process? We have concerns that if we do not produce a response soon that the requester will take us to court. Citing technical issues will not go well with any court. Thank you.

Regards, Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

			Support <foiaxpresssupport@hq.dhs.go< th=""></foiaxpresssupport@hq.dhs.go<>
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		coy@fema.dhs.gov>;(b)(6)	@hq.dhs.gov>;
		chaefer@fema.dhs.gov>	
Subject	: RE: Problems with F	X Review Log	
Kevin,			
	ing in all of those pa Is this ok? I can do		ou will lose your redactions for that
	ht be able to get the essible. I still have t		ll take me through Friday to figure ou
(b)(6)			
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No.	ATRIC		
	AINS		
From (b)	(6)		
From	(CTR)		
Sent: W	(CTR) ednesday, May 10, 2	017 2:45 PM	
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Sent: W	ednesday, May 10, 2		
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Sent: W To: Hill, (b)(6) Cc: McC Neuscha Subject: I'm dou 95. Page (b)(6) FOIAX www.ai	dednesday, May 10, 2 Kevin W. <kevin.hill@ (b)(6)="" (ctr)="" 20,="" <david.mc="" <eric.neuse="" admin<="" aefer,="" ble="" checking.="" coy,="" david="" did="" eric="" es.="" f="" i="" page="" past="" press="" problems="" re:="" system="" td="" with="" you=""><td>@fema.dhs.gov>; FOIAXpress @associates.hq.dhs.gov> coy@fema.dhs.gov>; (b)(6) chaefer@fema.dhs.gov> iX Review Log notice that the for section of the pour cannot view any o</td><td>phq.dhs.gov>; named REC Workgroup Member it h</td></kevin.hill@>	@fema.dhs.gov>; FOIAXpress @associates.hq.dhs.gov> coy@fema.dhs.gov>; (b)(6) chaefer@fema.dhs.gov> iX Review Log notice that the for section of the pour cannot view any o	phq.dhs.gov>; named REC Workgroup Member it h
Sent: W To: Hill, (b)(6) Cc: McC Neuscha Subject: I'm dou 95. Page (b)(6) FOIAX www.ai	dednesday, May 10, 2 Kevin W. <kevin.hill@ (b)(6)="" (ctr)="" 20,="" <david.mc="" <eric.neuse="" admin<="" aefer,="" ble="" checking.="" coy,="" david="" did="" eric="" es.="" f="" i="" page="" past="" press="" problems="" re:="" system="" td="" with="" you=""><td>@fema.dhs.gov>; FOIAXpress @associates.hq.dhs.gov> coy@fema.dhs.gov>; (b)(6) chaefer@fema.dhs.gov> iX Review Log notice that the for section of the pour cannot view any o</td><td>phq.dhs.gov>; named REC Workgroup Member it h</td></kevin.hill@>	@fema.dhs.gov>; FOIAXpress @associates.hq.dhs.gov> coy@fema.dhs.gov>; (b)(6) chaefer@fema.dhs.gov> iX Review Log notice that the for section of the pour cannot view any o	phq.dhs.gov>; named REC Workgroup Member it h
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Sent: W To: Hill, (b)(6) Cc: McC Neuscha Subject: I'm dou 95. Page (b)(6) FOIAX; www.ai From: H Sent: W To:(b)(6)	dednesday, May 10, 2 Kevin W. <kevin.hill@ (ctr)="" (d)(g)="" 10,="" 20,="" 2<="" <david.mcd="" <eric.neuse="" admin="" aefer,="" ains="" ble="" checking.="" coy,="" david="" dednesday,="" did="" eric="" es.="" f="" i="" kevin="" lill,="" may="" ns.com="" page="" past="" press="" problems="" re:="" system="" td="" w.="" with="" you=""><td>@fema.dhs.gov>; FOIAXpress @associates.hq.dhs.gov> coy@fema.dhs.gov>; (b)(6) chaefer@fema.dhs.gov> X Review Log notice that the for section ou cannot view any of the pour cannot view any of the pour</td><td>phq.dhs.gov>; named REC Workgroup Member it hoages.</td></kevin.hill@>	@fema.dhs.gov>; FOIAXpress @associates.hq.dhs.gov> coy@fema.dhs.gov>; (b)(6) chaefer@fema.dhs.gov> X Review Log notice that the for section ou cannot view any of the pour	phq.dhs.gov>; named REC Workgroup Member it hoages.

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From:	(CTR)		
Sent: W	ednesday, May 10, 2	2017 2:20 PM	
To: Hill,	Kevin W. <kevin.hill< td=""><td>@fema.dhs.gov>; FOIAXpress Support <fc< td=""><td>DIAXpressSupport@hq.dhs.gov>;</td></fc<></td></kevin.hill<>	@fema.dhs.gov>; FOIAXpress Support <fc< td=""><td>DIAXpressSupport@hq.dhs.gov>;</td></fc<>	DIAXpressSupport@hq.dhs.gov>;
(b)(6)	(CTR) (b)(6)	@associates.hq.dhs.gov>	
Cc: McC	loy, David < David. Mo	ccoy@fema.dhs.gov>; (b)(6)	@hq.dhs.gov>
Subject	RF. Problems with I	X Review Log	

Thank you. The reason I ask, is because I think the pages are corrupted. When I look at the file size on those pages, it is OKB.

FOIAXpress System Admin www.ains.com



From: Hill, Ke	evin W.		
	sday, May 10, 2017 1:05	PM	
To:(b)(6)	(CTR) (b)(6)	@associates.hq.dhs.gov	/>; FOIAXpress Support
<foiaxpress< td=""><td>Support@hq.dhs.gov>; (b)</td><td>(6) (CTR) (b)(6)</td><td>@associates.hq.dhs.gov></td></foiaxpress<>	Support@hq.dhs.gov>; (b)	(6) (CTR) (b)(6)	@associates.hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>

Subject: RE: Problems with FX Review Log

these pages were not yet viewed by me or David McCoy. They may have been viewed by an analyst who left FEMA for DHS PRIV.

-see screenshot below for the appeal you processed at FEMA. Were you ever able to view this folder starting at page 20, and the folders below it, while processing this? I think you had, because the pages appear to be redacted in full.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From	(b)(6)	CTR)

Sent: Wednesday, May 10, 2017 12:43 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Afternoon Kevin,

Do you know if those pages were viewable at any point in time?

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 10:18 AM

To: (b)(6) @hq.dhs.gov>; FOIAXpress Support

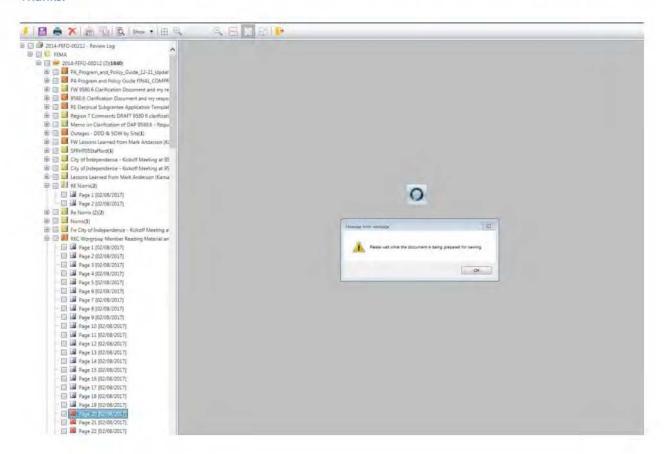
<FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log



Assisting David with this FX issue...the lightning bolt button is disabled so long as the 'Message from webpage' is up. We tried clicking OK and then refreshing within the folder and/or with the lightning bolt, and neither worked. I timed the loading of 'Page 20' in this folder, and waited 25 minutes without it changing from this screen. Suggestions welcome because we have to get records out for this one. Thanks.



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Kevin can you get this to work?

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

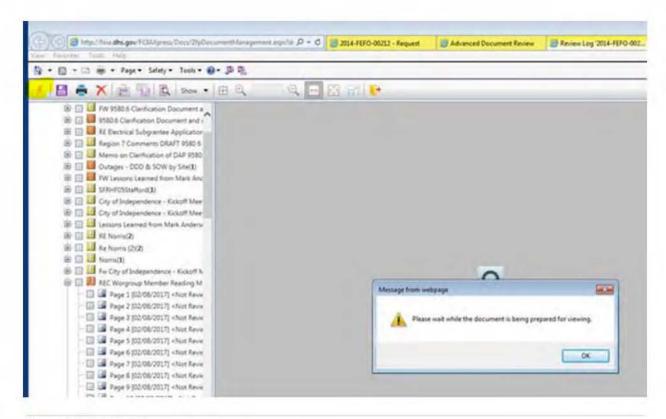
To: McCoy, David < David. Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



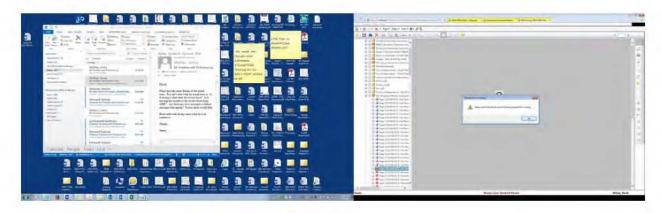
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To:(b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From (b)(6)		
Sent: Tuesday, N	lay 09, 2017 11:37 AM	
To: McCoy, David	d <david.mccoy@fema.dhs.gov>;(b)(6)</david.mccoy@fema.dhs.gov>	CTR)
(b)(6)	Passociates.hq.dhs.gov>	
Cc: (b)(6)	@tsa.dhs.gov>	
Subject: RE: Prob	lems with FX Review Log	

David.

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

will work on any issue when he is in tomorrow.

Thanks,

(b)(6)

From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To: (b)(6) CTR)

Mccoy, David

Subject: Problems with FX Review Log

Good morning, (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)

Sent: 11 May 2017 11:01:22 -0400 **To:** Neuschaefer, Eric;Hill, Kevin W.

Cc: McCoy, David

Subject: RE: Problems with FX Review Log

We need to have AINS to fix the issue within FX. This isn't unique to this record set. It happened to another record set as well and we were able to fix it. We just need more time to be able to set up a WebEx session with AINS so they can remote in and work on the backend. Boris will be able to coordinate that with their programmers. In the meantime, we need to identify every folder that has this issue for this case. Otherwise, we will not know which ones to try to fix. Kevin said there was more than one folder/subfolder.

From: Neuschaefer, Eric

Sent: Thursday, May 11, 2017 10:52 AM

To:(0)(6) @hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Is this the only solution? We are tapped out on resources here.

Are we better off reprocessing?

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: (b)(6)

Sent: Thursday, May 11, 2017 10:50 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;

(CTR)(b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

<FOIAXpressSupport@hq.dhs.gov>; (b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Okay, please name the exact folders which folders/subfolders that you cannot access. The FX programmers will need a list to fix the issue.

7 AM	
@hq.dhs.gov>; Neuschaefer, Er	ric
(CTR)(b)(6)	@associates.hq.dhs.gov>;
pport@hq.dhs.gov>(b)(6)	(CTR)
ov>	
ema.dhs.gov>	
ew Log	
	@hq.dhs.gov>; Neuschaefer, Endough (CTR)(b)(6) (CTR)(b)(6) (D)(6)



Explained this to Boris yesterday, but that's not the only folder with the loading error. It's just the first from the top.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6)		
Sent: Thursday, May 11, 2017 10:44 AM		
To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov< td=""><td>>; (b)(6) (CTR)</td><td></td></eric.neuschaefer@fema.dhs.gov<>	>; (b)(6) (CTR)	
(b)(6) @associates.hq.dhs.gov>; Hill, Kevin W.	<kevin.hill@fema.dhs.go< td=""><td>v>; FOIAXpress</td></kevin.hill@fema.dhs.go<>	v>; FOIAXpress
Support <foiaxpresssupport@hq.dhs.gov>; (b)(6)</foiaxpresssupport@hq.dhs.gov>	(CTR) (b)(6) @a	associates.hq.dhs.gov>
Cc: McCoy, David <david.mccoy@fema.dhs.gov></david.mccoy@fema.dhs.gov>		
Subject: RE: Problems with FX Review Log		

Eric,

You can certainly process those 95 pages again outside of FOIAXpress if you really need them done soon. Do you already have the original 95 pages or do we need to provide those to you?



From: Neuschaefer, Eric		
Sent: Thursday, May 11, 2017	10:23 AM	
To: (b)(6) CTR) (b)(6)	@associates.hq.dhs.gov>; F	
<kevin.hill@fema.dhs.gov>; FC</kevin.hill@fema.dhs.gov>	IAXpress Support <foiaxpresssupport< td=""><td>rt@hq.dhs.gov>; (b)(6)</td></foiaxpresssupport<>	rt@hq.dhs.gov>; (b)(6)
	s.hq.dhs.gov>	
Cc: McCoy, David < David. Mcco	y@fema.dhs.gov>; (b)(6)	@hq.dhs.gov>
Subject: RE: Problems with FX	Review Log	
li (b)(6)		

Is there anything you can do to speed up the process? We have concerns that if we do not produce a response soon that the requester will take us to court. Citing technical issues will not go well with any court. Thank you.

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: (CTR)	
Sent: Wednesday, May 10, 2017 3:56 PM	
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support</kevin.hill@fema.dhs.gov>	<foiaxpresssupport@hq.dhs.gov>;</foiaxpresssupport@hq.dhs.gov>
(CTR) (b)(6) @associates.hq.dhs.gov>	
Cc: McCoy, David <david.mccoy@fema.dhs.gov>; (b)(6)</david.mccoy@fema.dhs.gov>	@hq.dhs.gov>;
Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov></eric.neuschaefer@fema.dhs.gov>	
Subject: RE: Problems with FX Review Log	

Kevin,

I can bring in all of those pages in that section again. You will lose your redactions for that section. Is this ok? I can do this right now.

We might be able to get the redactions back, but it will take me through Friday to figure out. If at all possible. I still have to see.

(b)(6)

FOIAXpress System Admin www.ains.com



From: (b)(6) (CTR)		
Sent: Wednesday, May 10, 2	017 2:45 PM	
To: Hill, Kevin W. <kevin.hill< th=""><th>@fema.dhs.gov>; FOIAXpress Support <</th><th>FOIAXpressSupport@hq.dhs.gov></th></kevin.hill<>	@fema.dhs.gov>; FOIAXpress Support <	FOIAXpressSupport@hq.dhs.gov>
b)(6) CTR) (b)(6)	@associates.hq.dhs.gov>	
Cc: McCoy, David < David. Mc	coy@fema.dhs.gov>(b)(6)	@hq.dhs.gov>;
Neuschaefer, Eric <eric.neus< td=""><td>chaefer@fema.dhs.gov></td><td></td></eric.neus<>	chaefer@fema.dhs.gov>	

Subject: RE: Problems with FX Review Log

I'm double checking. I did notice that the for section named REC Workgroup Member... it has 95. Pages. Past page 20, you cannot view any of the pages.

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 2:27 PM

To: (CTR) (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

<FOIAXpressSupport@hq.dhs.gov>; (b)(6) CTR) (b)(6) @associates.hq.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

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To: Hill, Kevii	n W. <kevin.hill@fema.c< th=""><th>dhs.gov>; FOIAXpress Suppo</th><th>ort <foiaxpresssupport@hq.dhs.gov< th=""></foiaxpresssupport@hq.dhs.gov<></th></kevin.hill@fema.c<>	dhs.gov>; FOIAXpress Suppo	ort <foiaxpresssupport@hq.dhs.gov< th=""></foiaxpresssupport@hq.dhs.gov<>
(b)(6)		associates.hq.dhs.gov>	1 10 10 10 10 10 10 10 10 10 10 10 10 10
Cc: McCoy, D	David <david.mccoy@fe< th=""><th>ema.dhs.gov>;(b)(6)</th><th>@hq.dhs.gov></th></david.mccoy@fe<>	ema.dhs.gov>;(b)(6)	@hq.dhs.gov>
Subject: RE:	Problems with FX Review	w Log	
Гhank you. Т	he reason I ask, is bed	cause I think the pages are	e corrupted. When I look at the file
size on those	e pages, it is OKB.		
0)(6)			
FOIAXpress	System Admin		
www.ains.co	om		
	INS		
From: Hill, Ke Sent: Wedne	evin W. esday, May 10, 2017 1:0		
To (b)(6)	(CTR) (b)(6)		v>; FOIAXpress Support
	Support@hq.dhs.gov>		@associates.hq.dhs.gov>
			@hq.dhs.gov>
Cc: McCoy, D	Pavid <david.mccoy@fe< td=""><td>The state of the s</td><td></td></david.mccoy@fe<>	The state of the s	
Cc: McCoy, D	David <david.mccoy@fer Problems with FX Reviev</david.mccoy@fer 	The state of the s	
Cc: McCoy, D Subject: RE:	Problems with FX Review	w Log	They may have been viewed by an
Cc: McCoy, D Subject: RE:	Problems with FX Review	wed by me or David McCoy.	They may have been viewed by an
Cc: McCoy, D Subject: RE: 6)	Problems with FX Review pages were not yet view eft FEMA for DHS PRIV.	wed by me or David McCoy.	They may have been viewed by an . Were you ever able to view this fold
Cc: McCoy, D Subject: RE: 6) — these analyst who led (6) – see screen	Problems with FX Review pages were not yet view eft FEMA for DHS PRIV.	wed by me or David McCoy. peal you processed at FEMA	
Cc: McCoy, D Subject: RE: (6) — these analyst who low (6) — see screet starting at page	Problems with FX Review pages were not yet view eft FEMA for DHS PRIV.	wed by me or David McCoy. peal you processed at FEMA	. Were you ever able to view this fold
Cc: McCoy, D Subject: RE: (6) — these analyst who low (6) — see screen starting at page	pages were not yet view eft FEMA for DHS PRIV. enshot below for the app ge 20, and the folders be	wed by me or David McCoy. peal you processed at FEMA	. Were you ever able to view this fol

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 12:43 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov> (b)(6) @hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>
Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Afternoon Kevin,

Do you know if those pages were viewable at any point in time?

(b)(6)

FOIAXpress System Admin

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From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 10:18 AM

To: (b)(6) @hq.dhs.gov>; FOIAXpress Support

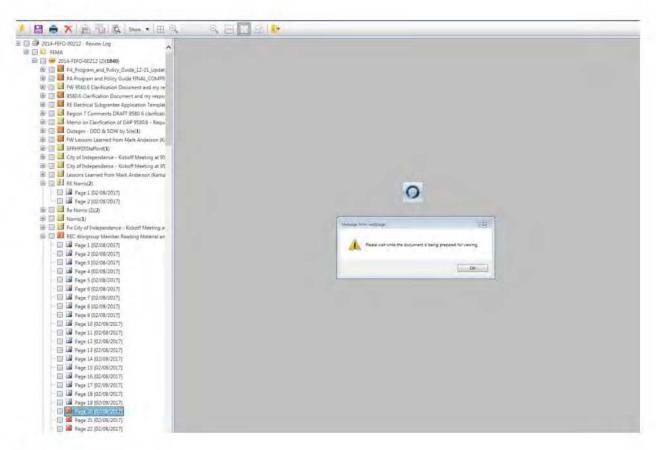
<FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6)

Assisting David with this FX issue...the lightning bolt button is disabled so long as the 'Message from webpage' is up. We tried clicking OK and then refreshing within the folder and/or with the lightning bolt, and neither worked. I timed the loading of 'Page 20' in this folder, and waited 25 minutes without it changing from this screen. Suggestions welcome because we have to get records out for this one. Thanks.



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Kevin can you get this to work?

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address:david.mccoy@fema.dhs.gov

From (b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

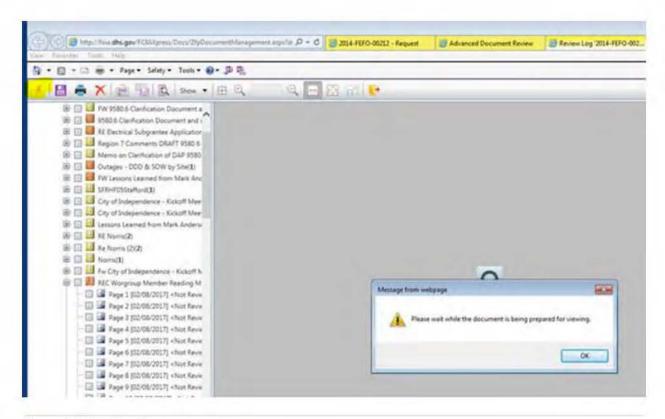
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



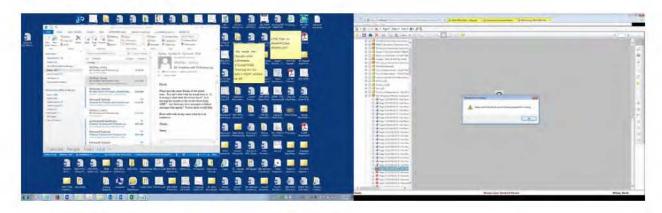
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To (b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From (b)(6)		
Sent: Tueso	day, May 09, 2017 11:37 AM	
To: McCoy,	David <david.mccoy@fema.dhs.gov>,(b)(b)</david.mccoy@fema.dhs.gov>	(CTR)
(b)(6)	@associates.hq.dhs.gov>	
Cc:(b)(6)	@tsa.dhs.gov>	
Subject: RE	: Problems with FX Review Log	

David.

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

will work on any issue when he is in tomorrow.

Thanks,



From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To:(b)(6) (CTR)

Cc(b)(6) Mccoy, David
Subject: Problems with FX Review Log

Good morning (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

From: Neuschaefer, Eric

Sent: 11 May 2017 10:51:39 -0400 **To:** Hill, Kevin W.

Cc: McCoy, David

Subject: RE: Problems with FX Review Log

(b)(6) Is this the only solution? We are tapped out on resources here.

Are we better off reprocessing?

Regards, Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: (b)(6)

Sent: Thursday, May 11, 2017 10:50 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (b)(6)

CTR) (D)(6)

@associates.hq.dhs.gov>; FOIAXpress Support

<FOIAXpressSupport@hq.dhs.gov>; (b)(6)

CTR) (D)(6)

@associates.hq.dhs.gov>
CC: McCoy, David <David.Mccoy@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Okay, please name the exact folders which folders/subfolders that you cannot access. The FX programmers will need a list to fix the issue.

From: Hill, Kevin W.

Sent: Thursday, May 11, 2017 10:47 AM

Fo: (b)(6) @hq.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>; (b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>;(b)(6) (CTR)

(b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6)

Explained this to Boris yesterday, but that's not the only folder with the loading error. It's just the first from the top.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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Hi Boris,

Cc: McCoy, David <david.mccoy@fema.dhs.gov> Subject: RE: Problems with FX Review Log</david.mccoy@fema.dhs.gov>	@associates.hq.dhs.gov>; Hill, Kevin		
Subject: RE: Problems with FX Review Log Eric, You can certainly process those 95 pages again outside of FOIAXpress if you really need them done so Do you already have the original 95 pages or do we need to provide those to you? Thanks, D)(6) From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:(D)(6) (CTR)(D)(6) @associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov> (b)(6)</foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov>	Support <foiaxpresssupport@hq.dhs.gov>(b)(6)</foiaxpresssupport@hq.dhs.gov>	CTR) (b)(6)	@associates.hq.dhs.gov
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Thanks, From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To: [b)(6) Qassociates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov> [b)(6)</foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov>	Eric,		
From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:\(\begin{align*} \line(\text{CTR}\right)\(\beta\right)\(\text{6}\right)\) @associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov></foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov>	You can certainly process those 95 pages again outsid	e of FOIAXnress if you	really need them done so
From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6)	rod can certainly process those 33 pages again outside	c of Torapicss if you	
From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov></foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov>		the same of the sa	
Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6)	Do you already have the original 95 pages or do we r	the same of the sa	
Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6)	Do you already have the original 95 pages or do we r Thanks,	the same of the sa	
To:(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov></foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov>	Do you already have the original 95 pages or do we r	the same of the sa	
<kevin.hill@fema.dhs.gov>; FOIAXpress Support <foiaxpresssupport@hq.dhs.gov></foiaxpresssupport@hq.dhs.gov></kevin.hill@fema.dhs.gov>	Do you already have the original 95 pages or do we represent thanks,	the same of the sa	
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(CTR) (b)(6) @associates.hq.dhs.gov>	Thanks, (a)(6) From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6) (CTR)(b)(6) @associates	eed to provide those t	in W.
	Thanks, From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6) (CTR)(b)(6) @associates	eed to provide those t	in W.

Is there anything you can do to speed up the process? We have concerns that if we do not produce a response soon that the requester will take us to court. Citing technical issues will not go well with any court. Thank you.

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

Erom:	(b)(c)	(CTD)
From:	(0)(0)	(CTR)

Sent: Wednesday, May 10, 2017 3:56 PM

To: Hill, Kevin W. < kevin.hill@fema.dhs.gov>; FOIAXpress Support < FOIAXpressSupport@hq.dhs.gov>;

(CTR) (b)(6) @associates.hq.dhs.gov> Cc: McCoy, David < David. Mccoy@fema.dhs.gov> (b)(6)

@hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Kevin,

I can bring in all of those pages in that section again. You will lose your redactions for that section. Is this ok? I can do this right now.

We might be able to get the redactions back, but it will take me through Friday to figure out. If at all possible. I still have to see.

(b)(6)

FOIAXpress System Admin www.ains.com



From:(b)(6) (CTR)

Sent: Wednesday, May 10, 2017 2:45 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>;

(b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

I'm double checking. I did notice that the for section named REC Workgroup Member... it has 95. Pages. Past page 20, you cannot view any of the pages.

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 2:27 PM

To:(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

<FOIAXpressSupport@hq.dhs.gov>, (b)(6) @associates.hq.dhs.gov>
Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From:(b)(6) (CTR)

Sent: Wednesday, May 10, 2017 2:20 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>; (CTR)(D)(6) @associates.hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>(b)(6) @hq.dhs.gov>

Subject: RE: Problems with FX Review Log

Thank you. The reason I ask, is because I think the pages are corrupted. When I look at the file size on those pages, it is OKB.

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 1:05 PM

To:(b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

<FOIAXpressSupport@hq.dhs.gov> (b)(6) CTR) (b)(6) @associates.hq.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>

Subject: RE: Problems with FX Review Log

these pages were not yet viewed by me or David McCoy. They may have been viewed by an analyst who left FEMA for DHS PRIV.

-see screenshot below for the appeal you processed at FEMA. Were you ever able to view this folder starting at page 20, and the folders below it, while processing this? I think you had, because the pages appear to be redacted in full.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 12:43 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; (6)(6) @hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>
Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Afternoon Kevin,

Do you know if those pages were viewable at any point in time?



FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 10:18 AM

To:(b)(6) @hq.dhs.gov>; FOIAXpress Support

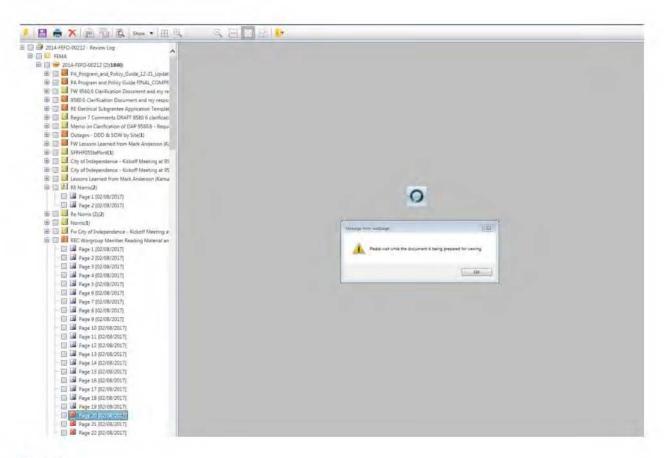
<FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6)

Assisting David with this FX issue...the lightning bolt button is disabled so long as the 'Message from webpage' is up. We tried clicking OK and then refreshing within the folder and/or with the lightning bolt, and neither worked. I timed the loading of 'Page 20' in this folder, and waited 25 minutes without it changing from this screen. Suggestions welcome because we have to get records out for this one. Thanks.



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Kevin can you get this to work?

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address:david.mccoy@fema.dhs.gov

From: (b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

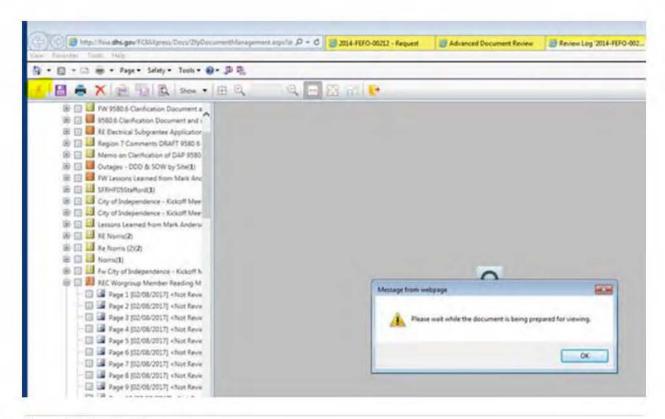
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



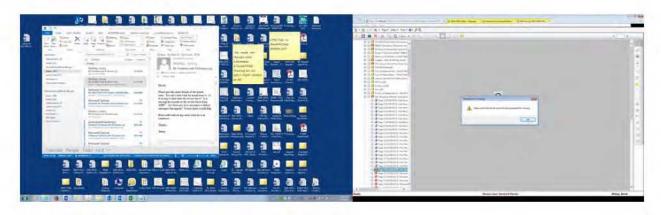
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To:(b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy Appeals and Litigation Team Government Information Specialist –Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)			
	ay, May 09, 2017		
To: McCoy,	David < David. Mc	coy@fema.dhs.gov>; (b)(6)	CTR)
(b)(6)	@associates.		
Cc: (b)(6)		@tsa.dhs.gov>	
Subject: RE	Problems with F	X Review Log	

David,

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

will work on any issue when he is in tomorrow.

Thanks,

(b)(6)

From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To: ((b)(6) (CTR)

Cc: (b)(6) Mccoy, David

Subject: Propiems with FX Review Log

Good morning (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

 From:
 (b)(6)

 Sent:
 11 May 2017 10:49:55 -0400

 To:
 Hill, Kevin W.; Neuschaefer, Eric; (b)(6)

 Ctr
 (CTR)

 Cc:
 McCoy, David

Okay, please name the exact folders which folders/subfolders that you cannot access. The FX

RE: Problems with FX Review Log

<eric.neuschaefer@fema.dhs.gov> (CTR) (CTR) (CTR) (CTR) (CTR) (CTR) (CTR) (CTR) (CTR) (CTR)

(b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6)

Subject:

Explained this to Boris yesterday, but that's not the only folder with the loading error. It's just the first from the top.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

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From:(b)(6)

Sent: Thursday, May 11, 2017 10:44 AM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (CTR)

Support <f< th=""><th>OIAXpressSupport@hq.dhs.gov>; (b)(6)</th><th>(CTR)(b)(6)</th><th>@associates.hq.dhs.go</th></f<>	OIAXpressSupport@hq.dhs.gov>; (b)(6)	(CTR)(b)(6)	@associates.hq.dhs.go
	David <david.mccoy@fema.dhs.gov></david.mccoy@fema.dhs.gov>	The state of the s	
	: Problems with FX Review Log		
Eric,			
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Do you alr	eady have the original 95 pages or do we	need to provide thos	se to you?
Thanks,			
0)(6)			
From: Neu:	schaefer, Eric		
	day, May 11, 2017 10:23 AM		
To:(b)(6)		es.hq.dhs.gov>; Hill, k	
	@fema.dhs.gov>; FOIAXpress Support <fo< td=""><td>DIAXpressSupport@h</td><td>iq.dhs.gov>;</td></fo<>	DIAXpressSupport@h	iq.dhs.gov>;
(CTR) (b)(6)	@associates.hq.dhs.gov> David <david.mccoy@fema.dhs.gov>;</david.mccoy@fema.dhs.gov>	Ver	@hq.dhs.gov>
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Judjece. III	Hobienis with the new 208		
H (b)(6)			
s there any	thing you can do to speed up the process on that the requester will take us to cour lk you.		
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s there any response so court. Than Regards, Eric Eric A. Neu	on that the requester will take us to cour k you.		
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Is there any response so court. Than Regards, Eric Eric A. Neu Branch Chilloformatio Office of the Federal Em	on that the requester will take us to count of you. Schaefer of — Disclosure Branch on Management Division one Chief Administrative Officer		
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Kevin,

I can bring in all of those pages in that section again. You will lose your redactions for that section. Is this ok? I can do this right now.

We might be able to get the redactions back, but it will take me through Friday to figure out. If at all possible. I still have to see.

(b)(6)

FOIAXpress System Admin www.ains.com



From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 2:45 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>;

(b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>(b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

I'm double checking. I did notice that the for section named REC Workgroup Member... it has 95. Pages. Past page 20, you cannot view any of the pages.

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 2:27 PM

To: Polianski, Boris (CTR) (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

(b)(6) @hq.dhs.gov>(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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in error, please reply immediately to the sender and delete this message. Thank you.



From:	(CTR)		
Sent: W	ednesday, May 10,	2017 2:20 PM	
To: Hill,	Kevin W. <kevin.hill< td=""><td>@fema.dhs.gov>; FOIAXpress Support <f< td=""><td>OIAXpressSupport@hq.dhs.gov>;</td></f<></td></kevin.hill<>	@fema.dhs.gov>; FOIAXpress Support <f< td=""><td>OIAXpressSupport@hq.dhs.gov>;</td></f<>	OIAXpressSupport@hq.dhs.gov>;
(b)(6)	(CTR)(b)(6)	@associates.hq.dhs.gov>	
Cc: McC	oy, David < David.M	ccoy@fema.dhs.gov>; (b)(6)	@hq.dhs.gov>
Subject	: RE: Problems with	FX Review Log	

Thank you. The reason I ask, is because I think the pages are corrupted. When I look at the file size on those pages, it is OKB.

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.		
Sent: Wednesday, May 10, 2017 1:05 PM		
To: (b)(6) (CTR) (b)(6) @associa	ates.hq.dhs.gov	v>; FOIAXpress Support
<foiaxpresssupport@hq.dhs.gov>, (b)(6)</foiaxpresssupport@hq.dhs.gov>	(CTR) (b)(6)	@associates.hq.dhs.gov>
Cc: McCoy, David < David. Mccoy@fema.dhs.gov>;	(b)(6)	@hq.dhs.gov>
Subject: RE: Problems with FX Review Log		

these pages were not yet viewed by me or David McCoy. They may have been viewed by an analyst who left FEMA for DHS PRIV.

(b)(6)-see screenshot below for the appeal you processed at FEMA. Were you ever able to view this folder

starting at page 20, and the folders below it, while processing this? I think you had, because the pages appear to be redacted in full.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 12:43 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>;(b)(6) @hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>
Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Afternoon Kevin,

Do you know if those pages were viewable at any point in time?

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 10:18 AM

To: (b)(6) @hq.dhs.gov>; FOIAXpress Support

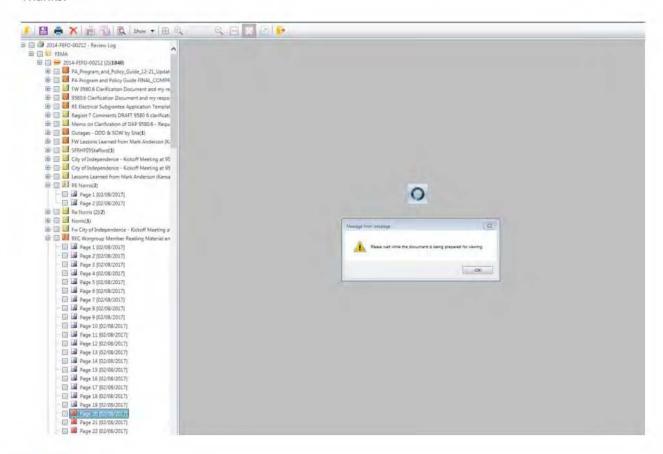
<FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log



Assisting David with this FX issue...the lightning bolt button is disabled so long as the 'Message from webpage' is up. We tried clicking OK and then refreshing within the folder and/or with the lightning bolt, and neither worked. I timed the loading of 'Page 20' in this folder, and waited 25 minutes without it changing from this screen. Suggestions welcome because we have to get records out for this one. Thanks.



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Kevin can you get this to work?

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address:david.mccoy@fema.dhs.gov

From: (b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

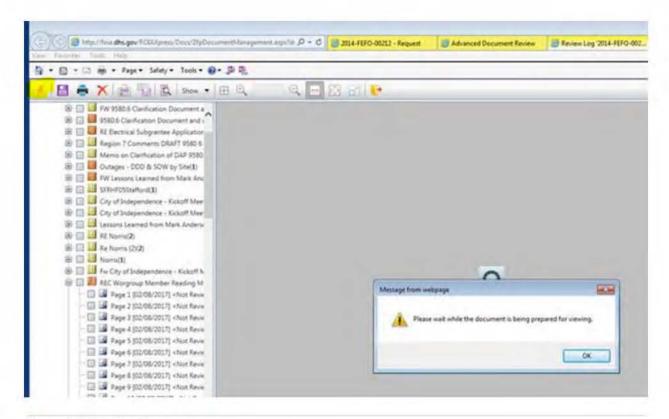
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



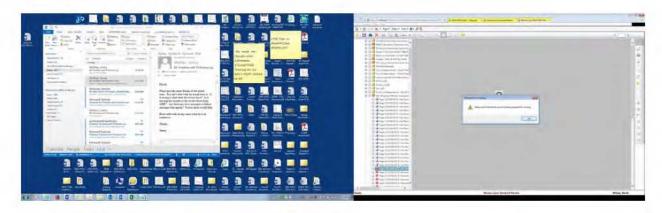
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To:(b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)		
Sent: Tuesday, May	, 09, 2017 11:37 AM	
To: McCoy, David <	David.Mccoy@fema.dhs.gov>;(b)(6)	(CTR
(b)(6) @a	ssociates.hq.dhs.gov>	
Cc (b)(6)	@tsa.dhs.gov>	
Subject: RE: Proble	ms with FX Review Log	

David.

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

(b)(6) will work on any issue when he is in tomorrow.

Thanks,



From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To: (b)(6) (CTR)

Cc: (b)(6) Mccoy, David

Subject: Problems with FX Review Log

Good morning, (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

From: Neuschaefer, Eric

Sent: 11 May 2017 10:48:50 -0400

To: Hill, Kevin W. (CTR); FOIAXpress Support; (b)(6)

(b)(6) (CTR)

Cc: McCoy, David

Subject: RE: Problems with FX Review Log

Documents were pulled from ADR.

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Thursday, May 11, 2017 10:47 AM

To:(b)(6) @hq.dhs.gov>; Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (b)(6) (CTR) (CTR) @associates.hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>; (D)(6) (CTR)

(b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6)

Explained this to (b)(6) yesterday, but that's not the only folder with the loading error. It's just the first from the top.

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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(b)(6) @associates.hq.dhs.gov>; Hill, Kevin	N. <kevin.hill@fema< th=""><th>.dhs.gov>; FOIAXpress</th></kevin.hill@fema<>	.dhs.gov>; FOIAXpress
Support <foiaxpresssupport@hq.dhs.gov>; (b)(6)</foiaxpresssupport@hq.dhs.gov>	(CTR) (b)(6)	@associates.hq.dhs.gov
Cc: McCoy, David <david.mccoy@fema.dhs.gov></david.mccoy@fema.dhs.gov>		
Subject: RE: Problems with FX Review Log		
Eric,		
You can certainly process those 95 pages again outsid		
Do you already have the original 95 pages or do we	eed to provide thos	e to you?
Thanks,		
(b)(6)		
From: Neuschaefer, Eric		
From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM	hardha cous Hill K	ovio W
From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6) @associates	.hq.dhs.gov>; Hill, K	
From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6)		
From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6)	AXpressSupport@h	q.dhs.gov>;(b)(6)
From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To: (b)(6) @associates <kevin.hill@fema.dhs.gov>; FOIAXpress Support <fo< td=""><td>AXpressSupport@h</td><td></td></fo<></kevin.hill@fema.dhs.gov>	AXpressSupport@h	
From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To: (b)(6) (CTR)(b)(6) @associates <kevin.hill@fema.dhs.gov>; FOIAXpress Support <fo (b)(6)="" (ctr)="" @associates.hq.dhs.gov=""> Cc: McCoy, David <david.mccoy@fema.dhs.gov>; (b)(Subject: RE: Problems with FX Review Log</david.mccoy@fema.dhs.gov></fo></kevin.hill@fema.dhs.gov>	AXpressSupport@h	q.dhs.gov>;(b)(6)
From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6) (CTR)(b)(6) @associates <kevin.hill@fema.dhs.gov>; FOIAXpress Support <fo (ctr)(b)(6)="" @associates.hq.dhs.gov=""> Cc: McCoy, David <david.mccoy@fema.dhs.gov>; (b)(</david.mccoy@fema.dhs.gov></fo></kevin.hill@fema.dhs.gov>	AXpressSupport@h	q.dhs.gov>;(b)(6)
From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6) (CTR)(b)(6) @associates <kevin.hill@fema.dhs.gov>; FOIAXpress Support <fo (ctr)(b)(6)="" @associates.hq.dhs.gov=""> Cc: McCoy, David <david.mccoy@fema.dhs.gov>; (b)(Subject: RE: Problems with FX Review Log Hi(b)(6)</david.mccoy@fema.dhs.gov></fo></kevin.hill@fema.dhs.gov>	AXpressSupport@h	@hq.dhs.gov>
From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6)	AXpressSupport@h	q.dhs.gov>; (b)(6) @hq.dhs.gov> that if we do not produce a
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From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To:(b)(6) (CTR)(b)(6) @associates <kevin.hill@fema.dhs.gov>; FOIAXpress Support <fo (ctr)(b)(6)="" @associates.hq.dhs.gov=""> Cc: McCoy, David <david.mccoy@fema.dhs.gov>; (b)(Subject: RE: Problems with FX Review Log Hi(b)(6) Is there anything you can do to speed up the processor response soon that the requester will take us to courter.</david.mccoy@fema.dhs.gov></fo></kevin.hill@fema.dhs.gov>	AXpressSupport@h	q.dhs.gov>; (b)(6) @hq.dhs.gov> that if we do not produce a

Branch Chief - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: (b)(6) (CTR)	
Sent: Wednesday, May 10, 2017 3:56 PM	
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Suppo</kevin.hill@fema.dhs.gov>	ort <foiaxpresssupport@hq.dhs.gov>;</foiaxpresssupport@hq.dhs.gov>
(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>	
Cc: McCoy, David <david.mccoy@fema.dhs.gov>;(b)(6)</david.mccoy@fema.dhs.gov>	@hq.dhs.gov>;
Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov></eric.neuschaefer@fema.dhs.gov>	
Subject: RE: Problems with FX Review Log	

Kevin,

I can bring in all of those pages in that section again. You will lose your redactions for that section. Is this ok? I can do this right now.

We might be able to get the redactions back, but it will take me through Friday to figure out. If at all possible. I still have to see.

FOIAXpress System Admin www.ains.com



From: (CTR)
Sent: Wednesday, May 10, 2017 2:45 PM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>;
(CTR)(b)(6) @associates.hq.dhs.gov>
Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;
Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

I'm double checking. I did notice that the for section named REC Workgroup Member... it has 95. Pages. Past page 20, you cannot view any of the pages.





From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 2:27 PM

To: (CTR)(D)(G) (CTR)(CTR)(D)(G) (CTR)(D)(G) (CTR)(D)

Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)			
Sent: Wednesday, May 10, 2	2017 2:20 PM		
To: Hill, Kevin W. <kevin.hill< th=""><th>@fema.dhs.gov>; FOIAXpress Su</th><th>pport <foiaxpre< th=""><th>essSupport@hq.dhs.gov></th></foiaxpre<></th></kevin.hill<>	@fema.dhs.gov>; FOIAXpress Su	pport <foiaxpre< th=""><th>essSupport@hq.dhs.gov></th></foiaxpre<>	essSupport@hq.dhs.gov>
(b)(6) (CTR)(b)(6)	@associates.hq.dhs.gov>		
Cc: McCoy, David < David.Mc	ccoy@fema.dhs.gov>;(b)(6)	(b)(6)	@hq.dhs.gov>
Subject: RE: Problems with	EX Review Log		

Thank you. The reason I ask, is because I think the pages are corrupted. When I look at the file size on those pages, it is OKB.

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 1:05 PM

To:(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

Subject: RE: Problems with FX Review Log

these pages were not yet viewed by me or David McCoy. They may have been viewed by an analyst who left FEMA for DHS PRIV.

-see screenshot below for the appeal you processed at FEMA. Were you ever able to view this folder starting at page 20, and the folders below it, while processing this? I think you had, because the pages appear to be redacted in full.

Regards, Kevin

Kevin W. Hill, Esq.

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Sent: Wednesday, May 10, 2017 12:43 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>;(b)(6) (b)(6) @hq.dhs.gov>;

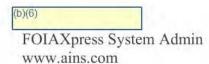
FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

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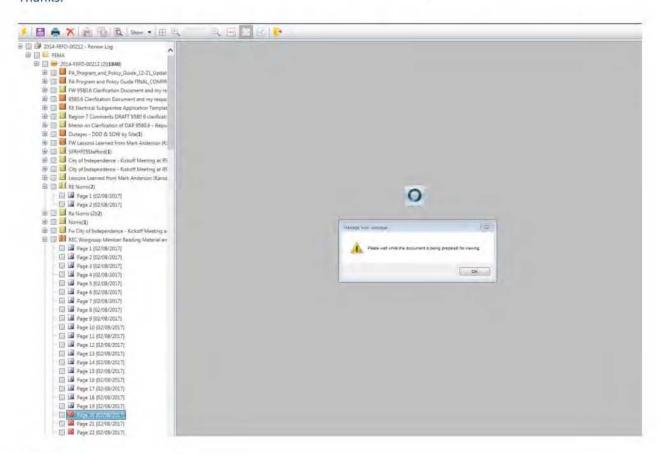
<FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6)

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Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

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From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

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David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
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U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

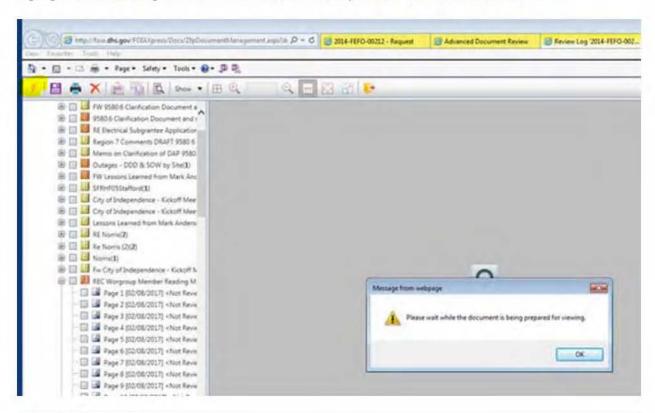
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



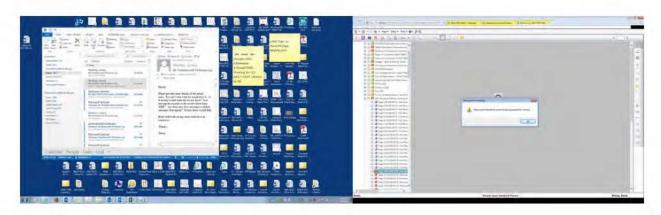
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To:(b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy Appeals and Litigation Team Government Information Specialist –Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address:david.mccoy@fema.dhs.gov

From (b)(6)		
Sent: Tuesday, May	09, 2017 11:37 AM	
To: McCoy, David <	David.Mccoy@fema.dhs.gov>(b)(6)	(CTR)
(b)(6) @a:	ssociates.hq.dhs.gov>	
Cc:(b)(6)	@tsa.dhs.gov>	
Subject: RE: Proble	ms with FX Review Log	

David,

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

will work on any issue when he is in tomorrow.

Thanks,

(b)(6)

From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To: (b)(6) (CTR)

Cc: (b)(6) Mccoy, David
Subject: Problems with FX Review Log

Good morning, (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy Appeals and Litigation Team Government Information Specialist –Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

From: Hill, Kevin W.

Sent: 11 May 2017 10:46:42 -0400

To: (b)(6) ;Neuschaefer, Eric (b)(6) (CTR);FOIAXpress

Support (b)(6) (CTR)

Cc: McCoy, David

Subject: RE: Problems with FX Review Log

(b)(6)

Explained this to (b)(6) yesterday, but that's not the only folder with the loading error. It's just the first from the top.

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6		
Sent: Thu	day, May 11, 2017 10:44 AM	
To: Neuso	aefer, Eric <eric.neuschaefer@fema.dhs.gov>;(b)(6) (CTR)</eric.neuschaefer@fema.dhs.gov>	
(b)(6)	@associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress</kevin.hill@fema.dhs.gov>	
Support <	OIAXpressSupport@hq.dhs.gov> (b)(6) (CTR)(b)(6) @associates.hq.dhs	.gov>
Cc: McCo	David < David. Mccoy@fema.dhs.gov>	
Subject: F	Problems with FX Review Log	

Eric,

You can certainly process those 95 pages again outside of FOIAXpress if you really need them done soon. Do you already have the original 95 pages or do we need to provide those to you?

Thanks,

Jimmy

From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To: (b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov> @associates.hq.dhs.gov> (CTR) (b)(6) Cc: McCoy, David <David.Mccoy@fema.dhs.gov>;(b)(6) @hq.dhs.gov> Subject: RE: Problems with FX Review Log

Hi (b)(6)

Is there anything you can do to speed up the process? We have concerns that if we do not produce a response soon that the requester will take us to court. Citing technical issues will not go well with any court. Thank you.

Regards, Eric

Eric A. Neuschaefer

Branch Chief - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 3:56 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>;

(b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Kevin,

I can bring in all of those pages in that section again. You will lose your redactions for that section. Is this ok? I can do this right now.

We might be able to get the redactions back, but it will take me through Friday to figure out. If at all possible. I still have to see.

FOIAXpress System Admin

www.ains.com



From:	(D)(D)		(CIR)		
Sent: \	Nednesday	Ma	v 10	2017	2.4

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>;

(b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>;(b)(6) (b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

I'm double checking. I did notice that the for section named REC Workgroup Member... it has 95. Pages. Past page 20, you cannot view any of the pages.

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 2:27 PM

To:(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

<FOIAXpressSupport@hq.dhs.gov>; (b)(6) (CTR) (b)(6) @associates.hq.dhs.gov> (b)(6)@hq.dhs.gov>;

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>; (b)(6) Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch

Information Management Division

Office of the Chief Administrative Officer

Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this in error, please reply immediately to the sender and delete this message. Thank you.



From: (b)(6) (CTR)		
Sent: Wednesday, May 10, 2	017 2:20 PM	
To: Hill, Kevin W. <kevin.hill@< th=""><th>ofema.dhs.gov>; FOIAXpress Support <</th><th>FOIAXpressSupport@hq.dhs.gov>;</th></kevin.hill@<>	ofema.dhs.gov>; FOIAXpress Support <	FOIAXpressSupport@hq.dhs.gov>;
(b)(6) (CTR)(b)(6)	@associates.hq.dhs.gov>	
Cc: McCoy, David < David. Mcc	coy@fema.dhs.gov>; (b)(6)	@hq.dhs.gov>
Subject: RE: Problems with F	K Review Log	

Thank you. The reason I ask, is because I think the pages are corrupted. When I look at the file size on those pages, it is OKB.

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 1:05 PM

To: (b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

<FOIAXpressSupport@hq.dhs.gov>; (b)(6) (CTR) (b)(6) (CTR) (c

Subject: RE: Problems with FX Review Log

these pages were not yet viewed by me or David McCoy. They may have been viewed by an analyst who left FEMA for DHS PRIV.

respectively.—see screenshot below for the appeal you processed at FEMA. Were you ever able to view this folder starting at page 20, and the folders below it, while processing this? I think you had, because the pages appear to be redacted in full.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 12:43 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>(b)(6) @hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Afternoon Kevin,

Do you know if those pages were viewable at any point in time?

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 10:18 AM

To: (b)(6) @hq.dhs.gov>; FOIAXpress Support

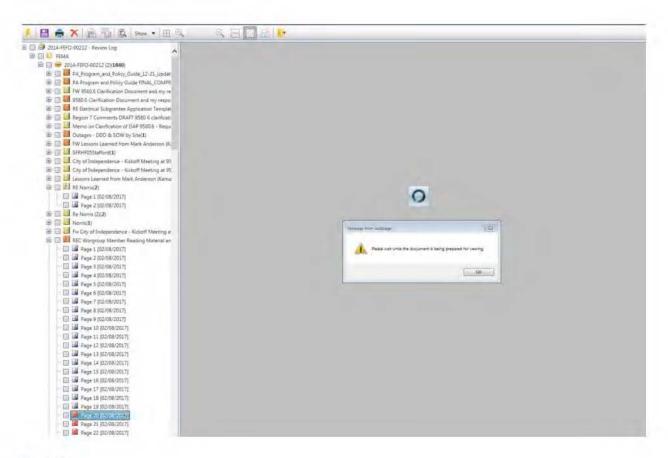
<FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

(b)(6)

Assisting David with this FX issue...the lightning bolt button is disabled so long as the 'Message from webpage' is up. We tried clicking OK and then refreshing within the folder and/or with the lightning bolt, and neither worked. I timed the loading of 'Page 20' in this folder, and waited 25 minutes without it changing from this screen. Suggestions welcome because we have to get records out for this one. Thanks.



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Kevin can you get this to work?

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address:david.mccoy@fema.dhs.gov

From:(b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

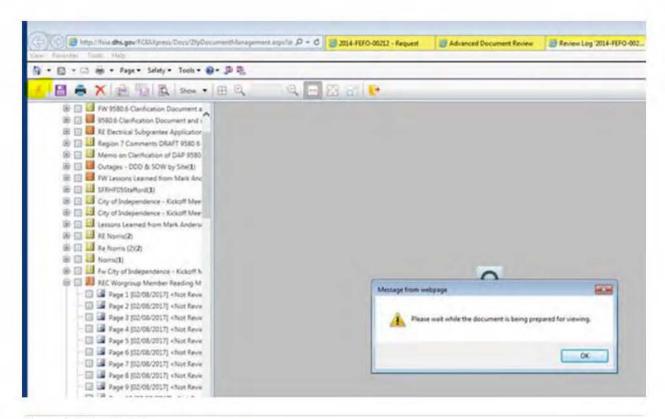
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



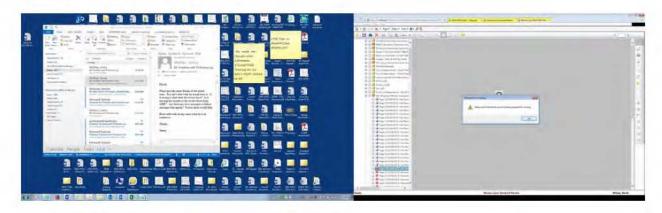
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To:(b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)		
Sent: Tueso	day, May 09, 2017 11:37 AM	
To: McCoy,	David <david.mccoy@fema.dhs.gov>(b)(6)</david.mccoy@fema.dhs.gov>	(CTR
(b)(6)	@associates.hq.dhs.gov>	
Cc: (b)(6)	@tsa.dhs.gov>	
Subject: RF	: Problems with FX Review Log	

David.

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

will work on any issue when he is in tomorrow.

Thanks,



From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To: (b)(6) CTR)

Cc: Mccoy, David
Subject: Problems with FX Review Log

Good morning, (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

From:	(b)(6)		
Sent:	11 May 2017 10:44:23 -0400		
То:	Neuschaefer, Eric (b)(6)	CTR);Hill, Kevin W.;	FOIAXpress
Support; (b)(6)	(CTR)		
Cc:	McCoy, David		
Subject:	RE: Problems with FX Review L	og	
Eric,			
	process those 95 pages again outside have the original 95 pages or do we ne	the same of the sa	The same of the sa
Thanks,			
(b)(6)			
(1)(0)			
From: Neuschaef			
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To:(b)(6)		nq.dhs.gov>; Hill, Kevin	parameter and a second
(CTR)(b)(6)	a.dhs.gov>; FOIAXpress Support <foia @associates.hq.dhs.gov></foia 	xpressSupport@nq.an	s.gov> <u> le/(e/</u>
LL. IVILLOV, DAVIO		(b)(6)	Mha dhe
	I <david.mccoy@fema.dhs.gov>;(b)(6)</david.mccoy@fema.dhs.gov>	(b)(6)	@hq.dhs
	l <david.mccoy@tema.dns.gov>;0 plems with FX Review Log</david.mccoy@tema.dns.gov>	(b)(6)	@hq.dhs
Subject: RE: Prob	AND THE PARTY OF THE PROPERTY OF THE PARTY O	(b)(6)	@hq.dhs
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Subject: RE: Prob	AND THE PARTY OF THE PROPERTY OF THE PARTY O		
Subject: RE: Prob H(b)(6) Is there anything	elems with FX Review Log	We have concerns that	if we do not ;
Subject: RE: Prob H(b)(6) Is there anything	you can do to speed up the process? at the requester will take us to court.	We have concerns that	if we do not (
Subject: RE: Prob H(b)(6) Is there anything response soon the court. Thank you	you can do to speed up the process? at the requester will take us to court.	We have concerns that	if we do not (
Subject: RE: Prob H(b)(6) Is there anything response soon the court. Thank you	you can do to speed up the process? at the requester will take us to court.	We have concerns that	if we do not p
Subject: RE: Prob H(b)(6) Is there anything response soon the court. Thank you	you can do to speed up the process? at the requester will take us to court.	We have concerns that	if we do not p
Subject: RE: Prob H(b)(6) Is there anything response soon the court. Thank you. Regards, Eric	you can do to speed up the process? at the requester will take us to court.	We have concerns that	if we do not p
Subject: RE: Prob H(b)(6) Is there anything response soon that court. Thank you have recourted. Regards, Eric Eric A. Neuschae	you can do to speed up the process? at the requester will take us to court.	We have concerns that	if we do not p
Subject: RE: Prob H(b)(6) Is there anything response soon the court. Thank you regards, Eric Eric A. Neuschae Branch Chief — Description of the court of the c	you can do to speed up the process? at the requester will take us to court.	We have concerns that	if we do not ;
Subject: RE: Prob H(b)(6) Is there anything response soon the court. Thank you have the court. Thank you have the court. The court has been been been been been been been bee	you can do to speed up the process? at the requester will take us to court. efer Disclosure Branch nagement Division	We have concerns that	if we do not p
Subject: RE: Prob H(b)(6) Is there anything response soon the court. Thank you response soon that you respons	you can do to speed up the process? at the requester will take us to court. efer Disclosure Branch nagement Division ef Administrative Officer	We have concerns that	if we do not (
Subject: RE: Prob H(b)(6) Is there anything response soon the court. Thank you response soon that court is represented by the	you can do to speed up the process? at the requester will take us to court. efer Disclosure Branch nagement Division ef Administrative Officer ncy Management Agency	We have concerns that	if we do not ;
Subject: RE: Prob H(b)(6) Is there anything response soon the court. Thank you have a soon that court. Thank you have a soon that court have a soon that c	you can do to speed up the process? at the requester will take us to court. efer Disclosure Branch nagement Division ef Administrative Officer ncy Management Agency t of Homeland Security	We have concerns that	if we do not ;
Subject: RE: Prob H(b)(6) Is there anything response soon the court. Thank you. Regards, Eric Eric A. Neuschae Branch Chief – D Information Mai Office of the Chi Federal Emerger U.S. Department iPhone: 202-706	you can do to speed up the process? at the requester will take us to court. efer Disclosure Branch nagement Division ef Administrative Officer ncy Management Agency t of Homeland Security 6-0204	We have concerns that	if we do not p
Subject: RE: Prob H(b)(6) Is there anything response soon the court. Thank you. Regards, Eric Eric A. Neuschae Branch Chief – D Information Mai Office of the Chi Federal Emerger U.S. Department iPhone: 202-706	you can do to speed up the process? at the requester will take us to court. efer Disclosure Branch nagement Division ef Administrative Officer ncy Management Agency t of Homeland Security	We have concerns that	if we do not p
Subject: RE: Prob H(b)(6) Is there anything response soon the court. Thank you. Regards, Eric Eric A. Neuschae Branch Chief – D Information Mai Office of the Chi Federal Emerger U.S. Department iPhone: 202-706 eric.neuschaefer From:(b)(6)	you can do to speed up the process? at the requester will take us to court. efer Disclosure Branch nagement Division ef Administrative Officer ncy Management Agency t of Homeland Security i-0204 r@fema.dhs.gov (CTR)	We have concerns that	if we do not p
Subject: RE: Prob H(b)(6) Is there anything response soon the court. Thank you response soon that court is the court of the court of the court is the court of t	vou can do to speed up the process? at the requester will take us to court. efer Disclosure Branch nagement Division ef Administrative Officer ncy Management Agency t of Homeland Security i-0204 r@fema.dhs.gov (CTR) y, May 10, 2017 3:56 PM	We have concerns that Citing technical issues	if we do not p
Subject: RE: Prob H(b)(6) Is there anything response soon that court. Thank you response soon that court. The court is soon that court is soon to be soon that court is soon to be soon	you can do to speed up the process? at the requester will take us to court. efer Disclosure Branch nagement Division ef Administrative Officer ncy Management Agency t of Homeland Security i-0204 r@fema.dhs.gov (CTR)	We have concerns that Citing technical issues of	if we do not p

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Kevin,

I can bring in all of those pages in that section again. You will lose your redactions for that section. Is this ok? I can do this right now.

We might be able to get the redactions back, but it will take me through Friday to figure out. If at all possible. I still have to see.

FOIAXpress System Admin www.ains.com



From:(b)(6)	CTR)		
Sent: Wednesday, May	10, 2017 2:45 PM		
To: Hill, Kevin W. <kevi< th=""><th>n.hill@fema.dhs.gov>; FOIAXpress Su</th><th>pport <foiaxpr< th=""><th>essSupport@hq.dhs.gov>;</th></foiaxpr<></th></kevi<>	n.hill@fema.dhs.gov>; FOIAXpress Su	pport <foiaxpr< th=""><th>essSupport@hq.dhs.gov>;</th></foiaxpr<>	essSupport@hq.dhs.gov>;
(b)(6) (CTR) (b)(6	@associates.hq.dhs.gov>		
Cc: McCoy, David < Dav	id.Mccoy@fema.dhs.gov>; (b)(6)	(b)(6)	@hq.dhs.gov>;
Neuschaefer, Eric <eric< td=""><td>.neuschaefer@fema.dhs.gov></td><td></td><td></td></eric<>	.neuschaefer@fema.dhs.gov>		

Subject: RE: Problems with FX Review Log

I'm double checking. I did notice that the for section named REC Workgroup Member... it has 95. Pages. Past page 20, you cannot view any of the pages.

FOIAXpress System Admin www.ains.com



From: Hill, Ke	vin W.				
Sent: Wednes	sday, May 10, 2017 2:2	27 PM			
To:(b)(6)	(CTR) (b)(6)	@assoc	ciates.hq.dhs.go	v>; FOIAXpre	ss Support
<foiaxpresss< td=""><td>support@hq.dhs.gov>;</td><td>(b)(6)</td><td>(CTR) (b)(6)</td><td>@assoc</td><td>ciates.hq.dhs.gov></td></foiaxpresss<>	support@hq.dhs.gov>;	(b)(6)	(CTR) (b)(6)	@assoc	ciates.hq.dhs.gov>
Cc: McCoy, D	avid <david.mccoy@fe< td=""><td>ema.dhs.gov</td><td>>; (b)(6)</td><td>(b)(6)</td><td>@hq.dhs.gov>;</td></david.mccoy@fe<>	ema.dhs.gov	>; (b)(6)	(b)(6)	@hq.dhs.gov>;
Neuschaefer,	Eric <eric.neuschaefer< td=""><td>r@fema.dhs.</td><td>gov></td><td></td><td></td></eric.neuschaefer<>	r@fema.dhs.	gov>		
Subject: RE: P	Problems with FX Revie	ew Log			

Is there any way to replace those pages, or resolve the error, short of reloading the whole set of unredacted originals from ADR again? Let us know.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From:(b)	(6) (CTR)			
Sent: W	ednesday, May 10, 2	2017 2:20 PM		
To: Hill,	Kevin W. <kevin.hill< td=""><td>@fema.dhs.gov>; FOIAXpress Su</td><td>ipport <foiaxpr< td=""><td>essSupport@hq.dhs.gov>;</td></foiaxpr<></td></kevin.hill<>	@fema.dhs.gov>; FOIAXpress Su	ipport <foiaxpr< td=""><td>essSupport@hq.dhs.gov>;</td></foiaxpr<>	essSupport@hq.dhs.gov>;
(b)(6)	(CTR)(b)(6)	@associates.hq.dhs.gov>		
Cc: McC	oy, David < David.Me	ccoy@fema.dhs.gov>;(b)(6)	(b)(6)	@hq.dhs.gov>
Subject:	RE: Problems with	FX Review Log		

Thank you. The reason I ask, is because I think the pages are corrupted. When I look at the file size on those pages, it is OKB.

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.			
Sent: Wednesday, May 10, 2017 1:05 PM			
To:(b)(6) (CTR)(b)(6) @associa	ates.hq.dhs.go	v>; FOIAXpre	ess Support
<foiaxpresssupport@hq.dhs.gov>;(b)(6)</foiaxpresssupport@hq.dhs.gov>	(CTR) (b)(6)	@asso	ciates.hq.dhs.gov>
and the same of	/b\/6\	(b)(6)	@hq.dhs.gov>
Cc: McCoy, David < David. Mccoy@fema.dhs.gov>;	(0)(0)	1-11-1	

these pages were not yet viewed by me or David McCoy. They may have been viewed by an analyst who left FEMA for DHS PRIV.

--see screenshot below for the appeal you processed at FEMA. Were you ever able to view this folder starting at page 20, and the folders below it, while processing this? I think you had, because the pages appear to be redacted in full.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Wednesday, May 10, 2017 12:43 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; (b)(6) (b)(6) @hq.dhs.gov>;

FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David < David. Mccoy@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Afternoon Kevin,

Do you know if those pages were viewable at any point in time?

(b)(6)

FOIAXpress System Admin www.ains.com



From: Hill, Kevin W.

Sent: Wednesday, May 10, 2017 10:18 AM

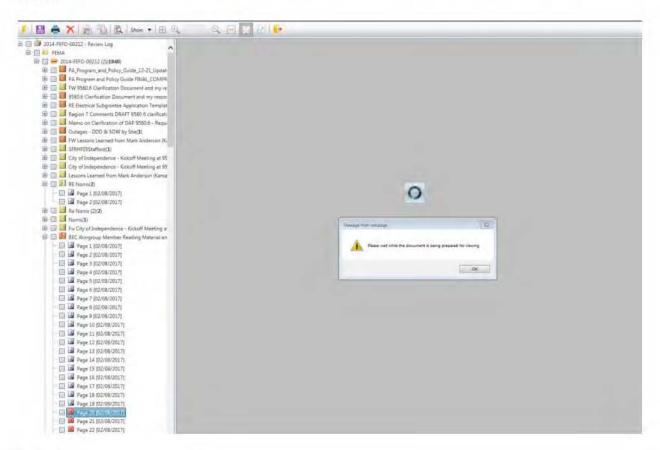
To:(b)(6) @hq.dhs.gov>; FOIAXpress Support

<FOIAXpressSupport@hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>
Subject: RE: Problems with FX Review Log



Assisting David with this FX issue...the lightning bolt button is disabled so long as the 'Message from webpage' is up. We tried clicking OK and then refreshing within the folder and/or with the lightning bolt, and neither worked. I timed the loading of 'Page 20' in this folder, and waited 25 minutes without it changing from this screen. Suggestions welcome because we have to get records out for this one. Thanks.



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From: McCoy, David

Sent: Wednesday, May 10, 2017 9:29 AM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Subject: RE: Problems with FX Review Log

Kevin can you get this to work?

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address:david.mccoy@fema.dhs.gov

From:(b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

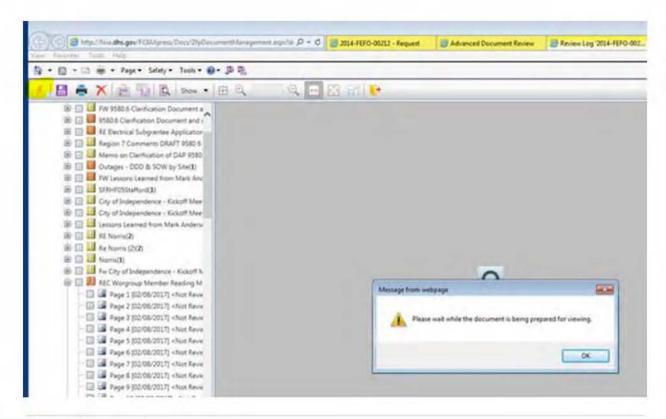
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

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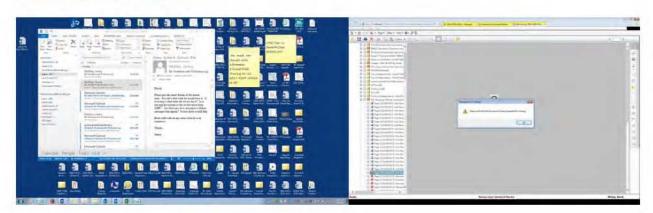
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To: (b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
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Federal Emergency Management Agency

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Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)		
Sent: Tuesday, May	09, 2017 11:37 AM	
To: McCoy, David <	David.Mccoy@fema.dhs.gov>((b)(0)	(CTR)
(b)(6) @a:	ssociates.hq.dhs.gov>	
Cc: (b)(6)	@tsa.dhs.gov>	
Subject: RE: Proble	ms with FX Review Log	

David.

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(b)(6) will work on any issue when he is in tomorrow.

Thanks,

(b)(6)

From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To: (b)(6) (CTR)

Cc: Mccoy, David
Subject: Problems with FX Review Log

Good morning,(b)(6),

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

From: Neuschaefer, Eric

Sent: 11 May 2017 10:23:05 -0400

To: (b)(6) (CTR);Hill, Kevin W.;FOIAXpress Support(b)(6) (CTR)

Cc: McCoy, David (b)(6)

Subject: RE: Problems with FX Review Log



Is there anything you can do to speed up the process? We have concerns that if we do not produce a response soon that the requester will take us to court. Citing technical issues will not go well with any court. Thank you.

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From:(b)(6) (CTR)

Sent: Wednesday, May 10, 2017 3:56 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>;

(CTR) (b)(6) @associates.hq.dhs.gov>

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>;(b)(6) (b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

Kevin,

I can bring in all of those pages in that section again. You will lose your redactions for that section. Is this ok? I can do this right now.

We might be able to get the redactions back, but it will take me through Friday to figure out. If at all possible. I still have to see.

(b)(6)

FOIAXpress System Admin www.ains.com



From:(b)(6) (CTR)		
Sent: Wednesday, May 10, 2017 2:45 PM		
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Sup</kevin.hill@fema.dhs.gov>	port <foiaxpre< th=""><th>essSupport@hq.dhs.gov>;</th></foiaxpre<>	essSupport@hq.dhs.gov>;
(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>		
Cc: McCoy, David < David. Mccoy@fema.dhs.gov>; (b)(6)	(b)(6)	@hq.dhs.gov>;
Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov></eric.neuschaefer@fema.dhs.gov>		
Subject: RE: Problems with FX Review Log		

I'm double checking. I did notice that the for section named REC Workgroup Member... it has 95. Pages. Past page 20, you cannot view any of the pages.

(b)(6)

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<FOIAXpressSupport@hq.dhs.gov>; (b)(6) (CTR)(b)(6) @associates.hq.dhs.gov> Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov>; (b)(6) @hq.dhs.gov>;

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

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Regards, Kevin

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Sent: Wednesday, May 10, 2017 1:05 PM

To(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; FOIAXpress Support

<FOIAXpressSupport@hq.dhs.gov>; (b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>
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Subject: RE: Problems with FX Review Log

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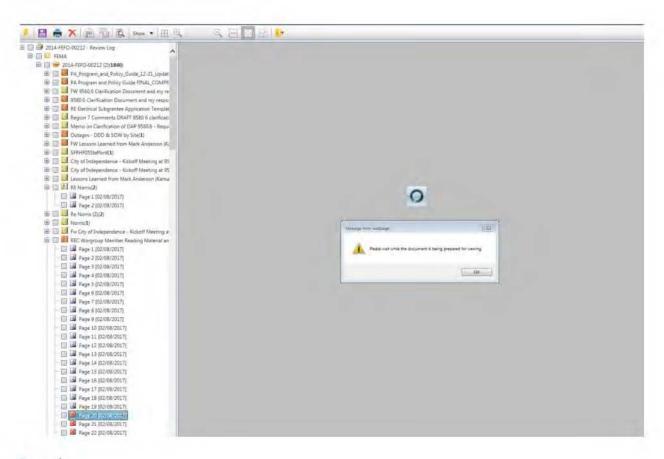
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Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address:david.mccoy@fema.dhs.gov

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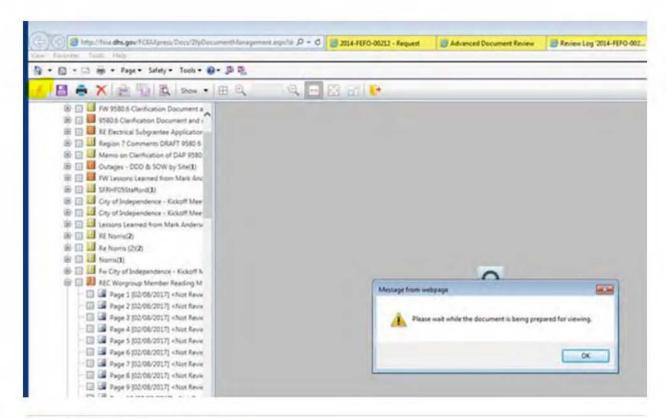
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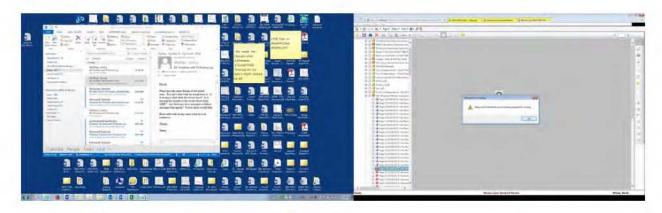
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Subject: FW: Problems with FX Review Log

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Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)		
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To: McCoy, David	<david.mccoy@fema.dhs.gov>;(b)(6)</david.mccoy@fema.dhs.gov>	(CTR)
(b)(6) @a	associates.hq.dhs.gov>	
Cc:(b)(6)	@tsa.dhs.gov>	
Subject: RE: Proble	ems with FX Review Log	

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Cc: Mccoy, David
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David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

(b)(6)(CTR) From: Sent: 12 May 2017 09:12:35 -0400 To: Neuschaefer, Eric; Hill, Kevin W.; FOIAXpress Support (b)(6) (CTR) Cc: McCoy, David (b)(6) RE: Problems with FX Review Log Subject: I will work with AINS development today. Hopefully we can figure out what's going on. FOIAXpress System Admin www.ains.com From: Neuschaefer, Eric Sent: Thursday, May 11, 2017 10:23 AM To: (b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>; (b)(6) (CTR) (b)(6) @associates.hq.dhs.gov> Cc: McCoy, David < David. Mccoy@fema.dhs.gov>; (b)(6) @hq.dhs.gov> (b)(6) Subject: RE: Problems with FX Review Log Hi Boris, Is there anything you can do to speed up the process? We have concerns that if we do not produce a response soon that the requester will take us to court. Citing technical issues will not go well with any court. Thank you. Regards, Eric Eric A. Neuschaefer Branch Chief - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security iPhone: 202-706-0204 eric.neuschaefer@fema.dhs.gov From: Polianski, Boris (CTR) Sent: Wednesday, May 10, 2017 3:56 PM

@hq.dhs.gov>;

@hq.dhs.gov>;

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>; FOIAXpress Support (b)(6)

Cc: McCoy, David <David.Mccoy@fema.dhs.gov>; Wolfrey, Jimmy (b)(6)

@associates.hq.dhs.gov>

Driscoll, John (CTR) (b)(6)

Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: RE: Problems with FX Review Log

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From:	(CTR)			
Sent: W	ednesday, May 10, 2	017 2:45 PM		
To: Hill,	Kevin W. <kevin.hill(< th=""><th>@fema.dhs.gov>; FOIAXpress Su</th><th>pport <foiaxpre< th=""><th>essSupport@hq.dhs.gov></th></foiaxpre<></th></kevin.hill(<>	@fema.dhs.gov>; FOIAXpress Su	pport <foiaxpre< th=""><th>essSupport@hq.dhs.gov></th></foiaxpre<>	essSupport@hq.dhs.gov>
(b)(6)	(CTR) (b)(6)	@associates.hq.dhs.gov>		
Cc: McC	coy, David < David. Mc	coy@fema.dhs.gov>; (b)(6)	(b)(6)	@hq.dhs.gov>;
Neusch	aefer, Eric <eric.neus< td=""><td>chaefer@fema.dhs.gov></td><td></td><td></td></eric.neus<>	chaefer@fema.dhs.gov>		

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FOIAXpress System Admin www.ains.com

Subject: RE: Problems with FX Review Log



From: Hill, Ke	vin W			
	sday, May 10, 2017 2:27	DNA		
To: (b)(6)	CTR)(b)(6)	@associates.hq.dhs.g	ov>; FOIAXpr	ess Support
<foiaxpresss< td=""><td>upport@hq.dhs.gov>;</td><td></td><td></td><td>ciates.hq.dhs.gov></td></foiaxpresss<>	upport@hq.dhs.gov>;			ciates.hq.dhs.gov>
	avid <david.mccoy@fem< td=""><td></td><td>(b)(6)</td><td>@hq.dhs.gov>;</td></david.mccoy@fem<>		(b)(6)	@hq.dhs.gov>;
Neuschaefer,	Eric <eric.neuschaefer@< td=""><td>fema.dhs.gov></td><td></td><td></td></eric.neuschaefer@<>	fema.dhs.gov>		
Subject: RE: P	roblems with FX Review	Log		

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From:(b)(6) (CTF	R)		
Sent: Wednesday, May 10	, 2017 2:20 PM		
To: Hill, Kevin W. <kevin.h< td=""><td>ill@fema.dhs.gov>; FOIAXpress Su</td><td>pport <foiaxpre< td=""><td>essSupport@hq.dhs.gov>;</td></foiaxpre<></td></kevin.h<>	ill@fema.dhs.gov>; FOIAXpress Su	pport <foiaxpre< td=""><td>essSupport@hq.dhs.gov>;</td></foiaxpre<>	essSupport@hq.dhs.gov>;
(b)(6) (CTR)(b)(6)	@associates.hq.dhs.gov>		
Cc: McCoy, David < David. Mccoy@fema.dhs.gov>; (b)(6) (b)(6)		(b)(6)	@hq.dhs.gov>
Subject: RF. Problems with	n EX Review Log		

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FOIAXpress System Admin www.ains.com



From: Hill, Ke	evin W			
The second secon	esday, May 10, 2017 1:05 PM			
To: (b)(6)		sociates.hq.dhs.go	v>; FOIAXpre	ess Support
(6)	@hq.dhs.gov>;(b)(6)	(CTR)(b)(6)	@asso	ciates.hq.dhs.gov>
Cc: McCoy, D	David < David. Mccoy@fema.dhs.g	ov>;(b)(6)	(b)(6)	@hq.dhs.gov>
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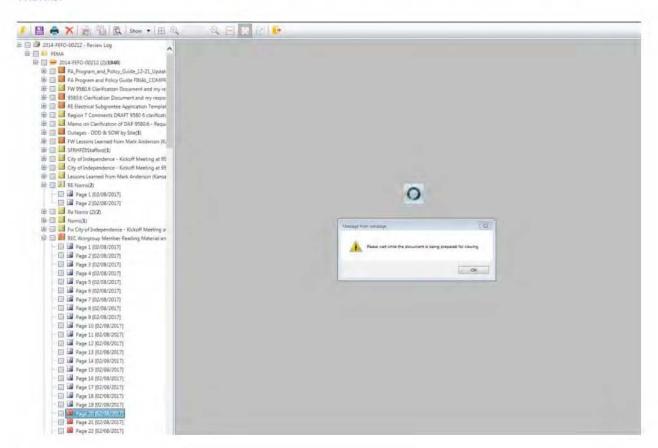
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From: (b)(6)

Sent: Wednesday, May 10, 2017 7:27 AM

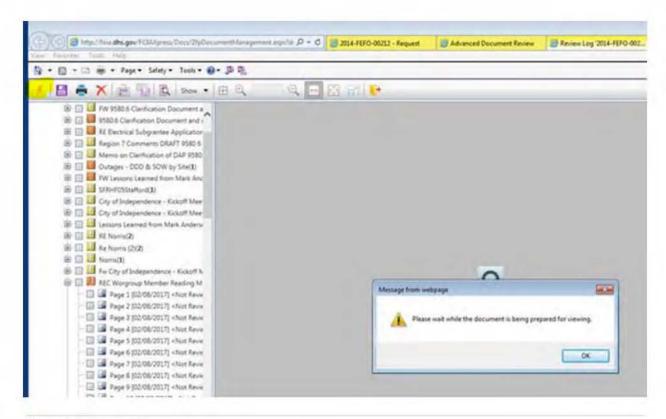
To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: FOIAXpress Support <FOIAXpressSupport@hq.dhs.gov>

Subject: RE: Problems with FX Review Log

David,

This is related to the PNG cache meaning that the system is still loading the records. You need to refresh the records while you are in document management for that folder. You can either hit the lightning bolt highlighted below or right click on the folder/subfolder you want to refresh and click refresh.



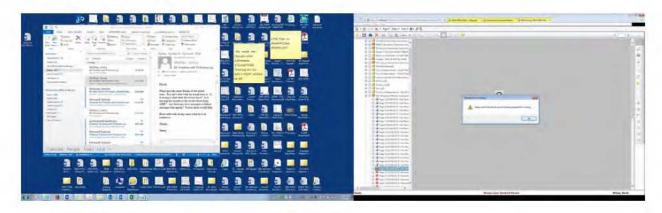
From: McCoy, David

Sent: Tuesday, May 9, 2017 11:44 AM

To:(b)(6) @hq.dhs.gov>

Subject: FW: Problems with FX Review Log

Please see screen shot. Thanks.



David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: (b)(6)		
Sent: Tuesday, May	y 09, 2017 11:37 AM	
To: McCoy, David <	:David.Mccoy@fema.dhs.gov>; (b)(6)	(CTR
(b)(6) @a	ssociates.hq.dhs.gov>	THAT I
Cc: (b)(6)	@tsa.dhs.gov>	
Subject: RE: Proble	ms with FX Review Log	

David.

Please provide more details of the actual issue. It is isn't clear what he actual issue is. Is it saving to disk from the review layer? Is it moving the records to the review layer from ADR? Are there any error messages or failure messages that appear? Screen shots would help.

will work on any issue when he is in tomorrow.

Thanks,

(b)(6)

From: McCoy, David

Sent: Tuesday, May 09, 2017 10:55:52 AM

To:(D)(S) (CTR) (Mccoy,

Cc: Mccoy, David
Subject: Problems with FX Review Log

Good morning (b)(6)

We are processing case 2014-FEFO-00212. The documents have been thru ADR. We are having a problem unloading some sections. This is a potential Litigation!! Thanks!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907 E-mail address: david.mccoy@fema.dhs.gov

From: Neuschaefer, Eric

Sent: 8 Sep 2016 13:03:13 -0400

To: (b)(6) (CTR)

Subject: RE: Request Assignment 2016-FEAP-00027

Attachments: 2015-FEFO-00212_Full Set.pdf, 2015-FEFO-00212_Redacted Pages.pdf

(b)(6)

My apologies for the confusion, see attached.

Please let me know if there is anything else you need.

Thanks,

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Main FOIA: 202-343-1743

Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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From: (b)(6) (CTR)

Sent: Thursday, September 8, 2016 8:49 AM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov> Subject: FW: Request Assignment 2016-FEAP-00027

----Original Message----From: (b)(6)

Sent: Thursday, September 08, 2016 8:24 AM

To:(b)(6) (CTR)

Subject: FW: Request Assignment 2016-FEAP-00027

Can you check into this for me, it seems the ALJ is still having issues with this file and now claims we uploaded the wrong set.

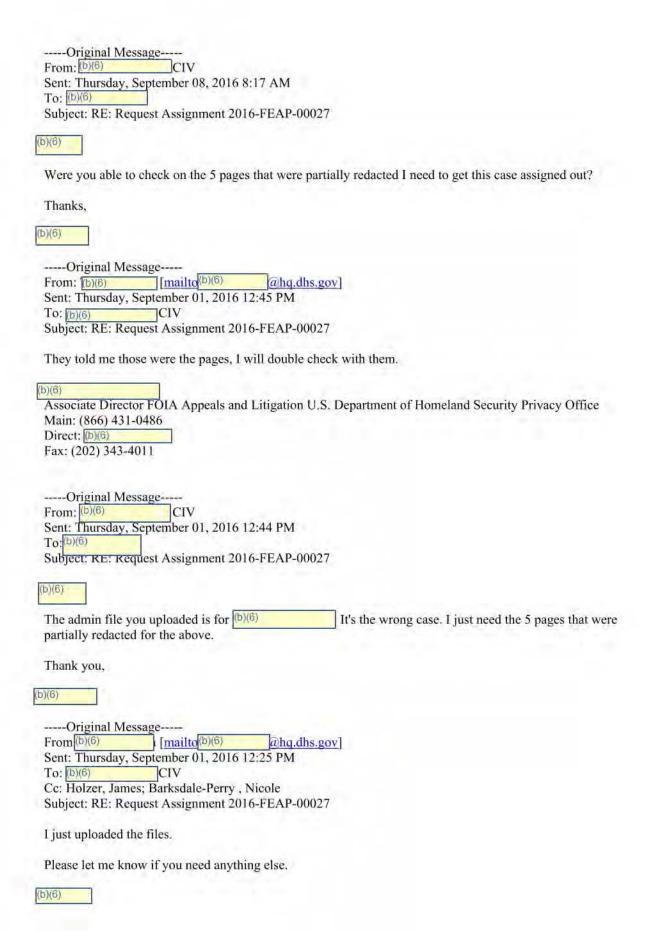
Thank you, (b)(6)

(b)(6)

Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office

Main: (866) 431-0486 Direct: (b)(6)

Fax: (202) 343-4011



(b)(6)
Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office
Main: (866) 431-0486
Direct: (b)(6)
Fax: (202) 343-4011
Original Message
From: (b)(6) CIV
Sent: Wednesday, August 31, 2016 9:54 AM
To (b)(6)
Subject: RE: Request Assignment 2016-FEAP-00027
OK thank you.
Original Message
From: (b)(6) mailto(b)(6) @hq.dhs.gov
Sent: Wednesday, August 31, 2016 9:45 AM To: (b)(6) CIV
Subject: RE: Request Assignment 2016-FEAP-00027
I will see what I can do.
(b)(6)
Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office
Main: (866) 431-0486
Direct: (b)(6)
Fax: (202) 343-4011
O. T. I.W.
Original Message
From: (b)(6) CIV Sent: Wednesday, August 31, 2016 9:19 AM
To: (b)(6)
Subject: FW: Request Assignment 2016-FEAP-00027
(b)(6) Thank you. Can you please get the 5 pages that were exempt from release pursuant to Exemption
& 6. I have the 50 pages but not the 5 pages with redactions.
Thank you,
0)(6)
Original Message
From: (b)(6)
Sent: Wednesday, August 31, 2016 8:58 AM
TO: [hi/hi] CIV
Subject: RE: Request Assignment 2016-FEAP-00027
Please find attached the release letter.
b)(6)
b)(6)
Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office

	Main: (866) 431-0486
	Direct:(b)(6)
I	Fax: (202) 343-4011
	Original Message
	From: (b)(6) CIV
	Sent: Tuesday, August 30, 2016 2:12 PM
	To: (b)(6)
5	Subject: FW: Request Assignment 2016-FEAP-00027
(b)	6)
1	Looking for interim letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide.
7	Thank you,
(b)	(6)
	Original Message
	From: foia@hq.dhs.gov [mailto:foia@hq.dhs.gov]
	Sent: Friday, August 26, 2016 1:22 PM
	CIV
	Subject: Request Assignment
1	Details
F	Request Number: 2016-FEAP-00027
	Request Type : FEMA Appeals
	Requested By :(b)(6)
	Requested Date: August 05, 2016
F	Primary User (b)(6)
	Notes:
1	NOICS.

From:

(b)(6)

Sent:

31 Aug 2016 12:16:11 -0400

To:

Neuschaefer, Eric

Subject:

RE: Request Assignment 2016-FEAP-00027

Will do.

(b)(6)

Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security

Privacy Office

Main: (866) 431-0486

Direct: (b)(6)

Fax: (202) 343-4011

----Original Message-----From: Neuschaefer, Eric

Sent: Wednesday, August 31, 2016 11:45 AM

To: (b)(6)

Cc:

(CTR)

Subject: FW: Request Assignment 2016-FEAP-00027

(b)(6)

See attached. Be advised this portion was released by FEMA.

Thanks,

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655

Main FOIA: 202-343-1743 Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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----Original Message----From:(b)(6) (CTR)

Sent: Wednesday, August 31, 2016 9:59 AM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov> Subject: FW: Request Assignment 2016-FEAP-00027

Eric,

Please see below. The review layer which was used for the "interim response" is giving me an error message when I load it up on FX in the request folder section. Can you check whether it works for you, please? Thanks.

Best,	
(b)(6)	
0::11	
Original Message From[(b)(6)	
Sent: Wednesday, August 31, 2016 9:48 AM	
To (b)(6) CTR)	
Subject: FW: Request Assignment 2016-FEAP-00027	
Subject. F.W. Request Assignment 2010-FEAF-00027	
Can you help me with this.	
Thank you (b)(6)	
(b)(6)	
Associate Director FOIA Appeals and Litigation U.S. Department	of Homeland Security Privacy Office
Main: (866) 431-0486	of Homeland Security Trivacy Office
Direct:(b)(6)	
Fax: (202) 343-4011	
144. (202) 343-1011	
Original Message	
From: (b)(6) CIV	
Sent: Wednesday, August 31, 2016 9:19 AM	
To(b)(6)	
Subject: FW: Request Assignment 2016-FEAP-00027	
(b)(6) Thank you. Can you please get the 5 pages that were exer	npt from release pursuant to Exemption 4
& 6. I have the 50 pages but not the 5 pages with redactions.	
Thank you,	
TEANS .	
(b)(ĉ)	
- 14 Paris	
Original Message	
From: (h)(6) (a)hq.dhs.gov	
Sent: Wednesday, August 31, 2016 8:58 AM	
To:(b)(6) CIV	
Subject: RE: Request Assignment 2016-FEAP-00027	
Please find attached the release letter.	
b)(6)	
In VC	
(b)(6)	
Associate Director FOIA Appeals and Litigation U.S. Department	of Homeland Security Privacy Office
Main: (866) 431-0486	
Direct: (b)(6)	
Fax: (202) 343-4011	
A Section 1997	
Original Message	
From: (b)(6) CIV	

Sent: Tuesday, August 30, 2016 2:12 PM To (b)(6)

Subject: FW: Request Assignment 2016-FEAP-00027

(b)(6)

Looking for interm letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide.

Thank you,

(b)(6)

----Original Message----

From: foia@hq.dhs.gov [mailto:foia@hq.dhs.gov]

Sent: Friday, August 26, 2016 1:22 PM

To: (b)(6) CIV Subject: Request Assignment

Details

Request Number: 2016-FEAP-00027 Request Type : FEMA Appeals

Requested By : (b)(6)

Requested Date: August 05, 2016

Primary User (b)(6)

From: Neuschaefer, Eric

Sent: 31 Aug 2016 10:18:34 -0400

To: (CTR); Hill, Kevin (CTR)

Subject: RE: Request Assignment 2016-FEAP-00027

Attachments: First Interim Response (RELEASED TO REQUESTER- DO NOT

PROCESS).pdf

(b)(6)

See attached. Be advised this portion was released by FEMA.

Thanks,

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Main FOIA: 202-343-1743 Direct: 202-343-1757

Direct: 202-343-175 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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----Original Message----From: (b)(6) (CTR)

Sent: Wednesday, August 31, 2016 9:59 AM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov> Subject: FW: Request Assignment 2016-FEAP-00027

Eric,

Please see below. The review layer which was used for the "interim response" is giving me an error message when I load it up on FX in the request folder section. Can you check whether it works for you, please? Thanks.

Best,

----Original Message----From: (b)(6)

Sent: Wednesday, August 31, 2016 9:48 AM

To:(b)(6) (CTR)

Subject: FW: Request Assignment 2016-FEAP-00027

Can you help me with this.

Thank you(b)(6)

Associata Dinasta	
	or FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office
Main: (866) 431-0	0486
Direct: (b)(6)	
Fax: (202) 343-40	111
Original Mes	Sage
From: (b)(6)	CIV
	, August 31, 2016 9:19 AM
To: (b)(6)	7 111 2010 7177 11112
	juest Assignment 2016-FEAP-00027
(b)(6) Thank yo	Consider the Samuel Material Consider the Samuel Material Consider the Consideration
I maine yo	u. Can you please get the 5 pages that were exempt from release pursuant to Exemption
& 6. I have the 5	0 pages but not the 5 pages with redactions.
Thank you,	
Veves 1	
(b)(6)	
Original Mes	sage
From: (b)(6)	[mailto(b)(6) @hq,dhs,gov]
	, August 31, 2016 8:58 AM
To: ((b)(6)	CIV
Subject: RE: Req	uest Assignment 2016-FEAP-00027
Please find attach	ed the release letter.
p)(6)	
1	
(b)(6)	
Associate Directo	r FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office
Associate Director Main: (866) 431-	
Main: (866) 431-6	
Main: (866) 431-0 Direct (b)(6)	0486
Main: (866) 431-6	0486
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-40	0486
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-40	0486 011 sage
Main: (866) 431-Direct (b)(6) Fax: (202) 343-40Original Mes From: (b)(6)	0486 011 sage
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-4(Original Mes From: (b)(6) Sent: Tuesday, A	0486 011 sage
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-4(Original Mes From: (b)(6) Sent: Tuesday, At To (b)(6)	0486 011 sage CIV ugust 30, 2016 2:12 PM
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-4(Original Mes From: (b)(6) Sent: Tuesday, At To (b)(6)	0486 011 sage
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-4(Original Mes From: (b)(6) Sent: Tuesday, At To (b)(6)	0486 011 sage CIV ugust 30, 2016 2:12 PM
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-40Original Mes From: (b)(6) Sent: Tuesday, A To (b)(6) Subject: FW: Rec	011 sage CIV ugust 30, 2016 2:12 PM quest Assignment 2016-FEAP-00027
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-40Original Mes From: (b)(6) Sent: Tuesday, A To (b)(6) Subject: FW: Rec	0486 011 sage CIV ugust 30, 2016 2:12 PM
Main: (866) 431-Direct (b)(6) Fax: (202) 343-4(Original Mes From: (b)(6) Sent: Tuesday, At To (b)(6) Subject: FW: Rec (b)(6) Looking for interes	011 sage CIV ugust 30, 2016 2:12 PM quest Assignment 2016-FEAP-00027
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-40Original Mes From: (b)(6) Sent: Tuesday, At To (b)(6) Subject: FW: Rec (b)(6) Looking for interval.	011 sage CIV ugust 30, 2016 2:12 PM quest Assignment 2016-FEAP-00027
Main: (866) 431-Direct (b)(6) Fax: (202) 343-4(Original Mes From: (b)(6) Sent: Tuesday, At To (b)(6) Subject: FW: Rec (b)(6) Looking for interes	011 sage CIV ugust 30, 2016 2:12 PM quest Assignment 2016-FEAP-00027
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-4(Original Mes From: (b)(6) Sent: Tuesday, At To (b)(6) Subject: FW: Rec (b)(6) Looking for interr Thank you,	CIV ugust 30, 2016 2:12 PM uuest Assignment 2016-FEAP-00027 m letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide.
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-40Original Mes From: (b)(6) Sent: Tuesday, A To (b)(6) Subject: FW: Rec (b)(6) Looking for interv Thank you, (b)(6)Original Mes	out of the sage CIV ugust 30, 2016 2:12 PM Juest Assignment 2016-FEAP-00027 m letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide.
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-40Original Mes From: (b)(6) Sent: Tuesday, A To (b)(6) Subject: FW: Red (b)(6) Looking for interv Thank you, (b)(6)Original Mes From: foia@hq.di	sage CIV ugust 30, 2016 2:12 PM Juest Assignment 2016-FEAP-00027 m letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide. sage hs.gov [mailto:foia@hq.dhs.gov]
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-40Original Mes From: (b)(6) Sent: Tuesday, At To (b)(6) Subject: FW: Red (b)(6) Looking for interr Thank you, (b)(6)Original Mes From: foia@hq.dt Sent: Friday, Aug	Sage CIV ugust 30, 2016 2:12 PM Juest Assignment 2016-FEAP-00027 m letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide. sage hs.gov [mailto:foia@hq.dhs.gov] gust 26, 2016 1:22 PM
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-4(Original Mes From: (b)(6) Sent: Tuesday, At To (b)(6) Subject: FW: Rec (b)(6) Looking for intered Thank you, (b)(6) Original Mes From: foia@hq.di Sent: Friday, Aug To: (b)(6)	out of the sage CIV ugust 30, 2016 2:12 PM puest Assignment 2016-FEAP-00027 m letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide. sage hs.gov [mailto:foia@hq.dhs.gov] gust 26, 2016 1:22 PM CIV
Main: (866) 431-1 Direct (b)(6) Fax: (202) 343-40Original Mes From: (b)(6) Sent: Tuesday, At To (b)(6) Subject: FW: Red (b)(6) Looking for interr Thank you, (b)(6)Original Mes From: foia@hq.dt Sent: Friday, Aug	out of the sage CIV ugust 30, 2016 2:12 PM puest Assignment 2016-FEAP-00027 m letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide. sage hs.gov [mailto:foia@hq.dhs.gov] gust 26, 2016 1:22 PM CIV

Details

Request Number: 2016-FEAP-00027
Request Type: FEMA Appeals
Requested By (b)(6)
Requested Date: August 05, 2016
Primary User: (b)(6)

From:

(b)(6)

Sent:

31 Aug 2016 07:43:17 -0400

To:

Neuschaefer, Eric

Subject:

RE: Request Assignment 2016-FEAP-00027

Sorry, no this is one of the backlog I'm working overtime on/

(b)(6)

Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security

Privacy Office

Main: (866) 431-0486 Direct: (b)(6)

Fax: (202) 343-4011

----Original Message-----From: Neuschaefer, Eric

Sent: Wednesday, August 31, 2016 7:43 AM

To: (b)(6)

Subject: RE: Request Assignment 2016-FEAP-00027

Did DHS process this one?

This one is not included in the DHS IAA backlog reduction.

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Main FOIA: 202-343-1743

Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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----Original Message----

From: (b)(6)

Sent: Wednesday, August 31, 2016 7:41 AM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov> Subject: RE: Request Assignment 2016-FEAP-00027

2016-FEFO-01711, the notes saw it is 371 pages yet the records are for 2016-FEFO-01700 and only 135 pages.

(6)(6)

Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office Main: (866) 431-0486

Direct: (6)(6) Fax: (202) 343-4011

----Original Message-----From: Neuschaefer, Eric

Sent: Wednesday, August 31, 2016 7:40 AM

To: (b)(6)

Subject: RE: Request Assignment 2016-FEAP-00027

Which request?

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Main FOIA: 202-343-1757

Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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----Original Message-----From:(b)(6)

Sent: Wednesday, August 31, 2016 7:38 AM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov> Subject: RE: Request Assignment 2016-FEAP-00027

Thanks, Eric also who do I need to talk to about the wrong set of records in one of the FEMA backlog files I'm working on?

(b)(b)

(b)(6)

Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office

Main: (866) 431-0486 Direct: (6)(6)

Fax: (202) 343-4011

----Original Message----From: Neuschaefer, Eric

Sent: Wednesday, August 31, 2016 7:37 AM To:(b)(6) CTR)

Subject: RE: Request Assignment 2016-FEAP-00027

Please locate and provide Kevin a copy of the March 2, 2015 interim response letter. You may need to ask Paula for assistance.

Thanks,

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655

Washington, DC 20528-0655 Main FOIA: 202-343-1743

Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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----Original Message----From:(b)(6)

Sent: Tuesday, August 30, 2016 3:04 PM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov> Subject: FW: Request Assignment 2016-FEAP-00027

Eric, please see below from ALJ, the FOIA case number is: 2014-FEFO-00212

(b)(6)

Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office

Main: (866) 431-0486 Direct: (b)(6) Fax: (202) 343-4011

----Original Message----From: (b)(6) CIV

Sent: Tuesday, August 30, 2016 2:12 PM

To(b)(6)

Subject: FW: Request Assignment 2016-FEAP-00027

(b)(6)

Looking for interm letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide.

Thank you,

(b)(6)

----Original Message----

From: foia@hq.dhs.gov [mailto:foia@hq.dhs.gov]

Sent: Friday, August 26, 2016 1:22 PM

To: (b)(6) CIV Subject: Request Assignment

Details

Request Number: 2016-FEAP-00027

Request Type: FEMA Appeals
Requested By: (b)(6)
Requested Date: August 05, 2016
Primary User: (b)(6)

From: Neuschaefer, Eric

Sent: 31 Aug 2016 07:42:40 -0400

To: (b)(6)

Subject: RE: Request Assignment 2016-FEAP-00027

Did DHS process this one?

This one is not included in the DHS IAA backlog reduction.

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Main FOIA: 202-343-1743

Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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----Original Message----From (b)(6)

Sent: Wednesday, August 31, 2016 7:41 AM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov> Subject: RE: Request Assignment 2016-FEAP-00027

2016-FEFO-01711, the notes saw it is 371 pages yet the records are for 2016-FEFO-01700 and only 135 pages.

(b)(6)

Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office

Main: (866) 431-0486 Direct (b)(6) Fax: (202) 343-4011

----Original Message-----From: Neuschaefer, Eric

Sent: Wednesday, August 31, 2016 7:40 AM

To:(b)(6)

Subject: RE: Request Assignment 2016-FEAP-00027

Which request?

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Main FOIA: 202-343-1743 Direct: 202-343-1757

Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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----Original Message----

From: (b)(6)

Sent: Wednesday, August 31, 2016 7:38 AM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov> Subject: RE: Request Assignment 2016-FEAP-00027

Thanks, Eric also who do I need to talk to about the wrong set of records in one of the FEMA backlog files I'm working on?

(b)(6)

(b)(6)

Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office

Main: (866) 431-0486 Direct((b)(6)

Fax: (202) 343-4011

----Original Message----From: Neuschaefer, Eric

Sent: Wednesday, August 31, 2016 7:37 AM To: (b)(5) (CTR)

Subject: RE: Request Assignment 2016-FEAP-00027

(b)(6) Please locate and provide Kevin a copy of the March 2, 2015 interim response letter. You may need to ask Paula for assistance.

Thanks.

Eric Neuschaefer

Government Information Specialist

Privacy Office

U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655

Washington, DC 20528-0655 Main FOIA: 202-343-1743

Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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----Original Message----From (b)(6) Sent: Tuesday, August 30, 2016 3:04 PM To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov> Subject: FW: Request Assignment 2016-FEAP-00027 Eric, please see below from ALJ, the FOIA case number is: 2014-FEFO-00212 (b)(6) Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office Main: (866) 431-0486 Direct: (b)(6) Fax: (202) 343-4011 ----Original Message----From: (b)(6) CIV Sent: Tuesday, August 30, 2016 2:12 PM To: (b)(6) Subject: FW: Request Assignment 2016-FEAP-00027 (b)(6) Looking for interm letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide. Thank you, (b)(6) ----Original Message----From: foia@hq.dhs.gov [mailto:foia@hq.dhs.gov] Sent: Friday, August 26, 2016 1:22 PM To: (b)(6) CIV Subject: Request Assignment Details Request Number: 2016-FEAP-00027 Request Type: FEMA Appeals Requested By (b)(6) Requested Date: August 05, 2016 Primary User (b)(6)

From: (b)(6)

Sent: 31 Aug 2016 07:41:04 -0400

To: Neuschaefer, Eric

Subject: RE: Request Assignment 2016-FEAP-00027

2016-FEFO-01711, the notes saw it is 371 pages yet the records are for 2016-FEFO-01700 and only 135 pages.

(b)(6)

Associate Director FOIA Appeals and Litigation

U.S. Department of Homeland Security

Privacy Office

Main: (866) 431-0486 Direct (b)(6) Fax: (202) 343-4011

----Original Message----From: Neuschaefer, Eric

Sent: Wednesday, August 31, 2016 7:40 AM

To:(b)(6)

Subject: RE: Request Assignment 2016-FEAP-00027

Which request?

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Main FOIA: 202-343-1743

Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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----Original Message-----From:(b)(6)

Sent: Wednesday, August 31, 2016 7:38 AM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov> Subject: RE: Request Assignment 2016-FEAP-00027

Thanks, Eric also who do I need to talk to about the wrong set of records in one of the FEMA backlog files I'm working on?

(b)(6)

(b)(6)

Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office

Main: (866) 431-0486 Direct: (b)(6) Fax: (202) 343-4011 ----Original Message----From: Neuschaefer, Eric Sent: Wednesday, August 31, 2016 7:37 AM To: (b)(6) CTR) Subject: RE: Request Assignment 2016-FEAP-00027 Please locate and provide (b)(6) a copy of the March 2, 2015 interim response letter. You may need to ask Paula for assistance. Thanks, Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Main FOIA: 202-343-1743 Direct: 202-343-1757 Fax: 202-343-4011 eric.neuschaefer@hq.dhs.gov This is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this in error, please reply immediately to the sender and delete this message. Thank you. ----Original Message--From: (b)(6) Sent: Tuesday, August 30, 2016 3:04 PM To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov> Subject: FW: Request Assignment 2016-FEAP-00027 Eric, please see below from ALJ, the FOIA case number is: 2014-FEFO-00212 (b)(6)Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office Main: (866) 431-0486 Direct (b)(6) Fax: (202) 343-4011 ----Original Message----From: (b)(6) Sent: Tuesday, August 30, 2016 2:12 PM

(b)(6)

Subject: FW: Request Assignment 2016-FEAP-00027

Looking for interm letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide.

Thank you,

(b)	(6)	ī	П	Ī
100	A.	4			

----Original Message----

From: foia@hq.dhs.gov [mailto:foia@hq.dhs.gov]
Sent: Friday, August 26, 2016 1:22 PM
To (b)(6) CIV

Subject: Request Assignment

Details

Request Number: 2016-FEAP-00027 Request Type : FEMA Appeals Requested By (b)(6)

Requested Date : August 05, 2016 Primary User: (b)(6)

From:

(b)(6)

Sent:

31 Aug 2016 07:38:02 -0400

To:

Neuschaefer, Eric

Subject:

RE: Request Assignment 2016-FEAP-00027

Thanks, Eric also who do I need to talk to about the wrong set of records in one of the FEMA backlog files I'm working on?

(b)(6)

(b)(6)

Associate Director FOIA Appeals and Litigation

U.S. Department of Homeland Security

Privacy Office

Main: (866) 431-0486

Direct:(b)(6)

Fax: (202) 343-4011

----Original Message-----From: Neuschaefer, Eric

Sent: Wednesday, August 31, 2016 7:37 AM

To:(b)(6) (CTR)

Subject: RE: Request Assignment 2016-FEAP-00027

(b)(6) Please locate and provide Kevin a copy of the March 2, 2015 interim response letter. You may need to ask Paula for assistance.

Thanks,

Eric Neuschaefer

Government Information Specialist

Privacy Office

U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655

Washington, DC 20528-0655 Main FOIA: 202-343-1743

Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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----Original Message----From: (b)(6)

Sent: Tuesday, August 30, 2016 3:04 PM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov> Subject: FW: Request Assignment 2016-FEAP-00027

Eric, please see below from ALJ, the FOIA case number is: 2014-FEFO-00212

(A.V.6)
(b)(6)
Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office
Main: (866) 431-0486
Direct:(b)(6)
Fax: (202) 343-4011
Original Message
From: (b)(6) CIV
Sent: Tuesday, August 30, 2016 2:12 PM
To: (b)(6)
Subject: FW: Request Assignment 2016-FEAP-00027
(p)(g)
Looking for interm letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide
Thank you,
(b)(6)
Original Message
From: foia@hq.dhs.gov [mailto:foia@hq.dhs.gov]
Sent: Friday, August 26, 2016 1:22 PM
To: [h)/6) CIV
Subject: Request Assignment
Details
Request Number: 2016-FEAP-00027
Request Type : FEMA Appeals
Requested By :[b)(6)
Requested Date: August 05, 2016
Primary User (b)(6)

From: Neuschaefer, Eric

Sent: 31 Aug 2016 07:36:41 -0400

To: (b)(6) (CTR)

Subject: RE: Request Assignment 2016-FEAP-00027

Please locate and provide Kevin a copy of the March 2, 2015 interim response letter. You may need to ask Paula for assistance.

Thanks.

Eric Neuschaefer

Government Information Specialist

Privacy Office

U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655

Washington, DC 20528-0655 Main FOIA: 202-343-1743 Direct: 202-343-1757

Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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----Original Message----

From: (b)(6)

Sent: Tuesday, August 30, 2016 3:04 PM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov> Subject: FW: Request Assignment 2016-FEAP-00027

Eric, please see below from ALJ, the FOIA case number is: 2014-FEFO-00212

(b)(6)

Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office

Main: (866) 431-0486 Direct: (b)(6) Fax: (202) 343-4011

----Original Message---From:(b)(6) CIV

Sent: Tuesday, August 30, 2016 2:12 PM

To: [(b)(6)

Subject: FW: Request Assignment 2016-FEAP-00027

(b)(6)

Looking for interm letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide.

Thank you,

(b)(6)

----Original Message----

From: foia@hq.dhs.gov [mailto:foia@hq.dhs.gov] Sent: Friday, August 26, 2016 1:22 PM

To: (b)(6) CIV Subject: Request Assignment

Details

Request Number: 2016-FEAP-00027 Request Type : FEMA Appeals Requested By (b)(6)

Requested Date : August 05, 2016 Primary User (b)(6)

From: Neuschaefer, Eric

Sent: 8 Sep 2016 13:06:11 -0400

To: (b)(6) (CTR)

Subject: RE: Request Assignment 2016-FEAP-00027

Attachments: 2014-FEFO-00212_Full Set.pdf, 2014-FEFO-00212_Redacted Pages.pdf

Use this set please, I mislabeled the file names. Thanks.

Eric Neuschaefer

Government Information Specialist

Privacy Office

U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655

Washington, DC 20528-0655 Main FOIA: 202-343-1743 Direct: 202-343-1757

Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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(b)(6)

My apologies for the confusion, see attached.

Please let me know if there is anything else you need.

Thanks,

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Main FOIA: 202-343-1743

Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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Original Message	
From: (b)(6) (CTR)	
Sent: Thursday, September 8, 2016 8:49 AM	
To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov></eric.neuschaefer@hq.dhs.gov>	
Subject: FW: Request Assignment 2016-FEAP-00027	
Original Message	
From:(b)(6)	
Sent: Thursday, September 08, 2016 8:24 AM	
To(b)(6) (CTR)	
Subject: FW: Request Assignment 2016-FEAP-00027	
Can you check into this for me, it seems the ALJ is still having issues uploaded the wrong set.	with this file and now claims we
Thank you (b)(6)	
(b)(6)	
Associate Director FOIA Appeals and Litigation U.S. Department of F	Iomeland Security Privacy Office
Main: (866) 431-0486	
Direct:(b)(6)	
Fax: (202) 343-4011	
Original Message	
From: (b)(6) CIV	
Sent: Thursday, September 08, 2016 8:17 AM	
To:(b)(6)	
Subject: RE: Request Assignment 2016-FEAP-00027	
(b)(6)	
(0)(0)	
Were you able to check on the 5 pages that were partially redacted I no	ed to get this case assigned out?
Thanks,	
(b)(6)	
Original Message	
From: (b)(6) [mailto:(b)(6) @hq.dhs.gov]	
Sent: Thursday, September 01, 2016 12:45 PM	
To: (b)(6). CIV Subject: RE: Request Assignment 2016-FEAP-00027	
Subject. RE. Request Assignment 2010-FEAF-00027	
They told me those were the pages, I will double check with them.	
(b)(6)	
Associate Director FOIA Appeals and Litigation U.S. Department of F	Iomeland Security Privacy Office
Main: (866) 431-0486	
Direct:(b)(6)	
Fax: (202) 343-4011	
2.51.0.2	
Original Message	

From: (b)(6) CIV Sent: Thursday, September 01, 2016 12:44 PM	
To: (b)(6)	
Subject: RE: Request Assignment 2016-FEAP-0002	
(b)(6)	
The admin file you uploaded is for partially redacted for the above.	It's the wrong case. I just need the 5 pages that were
Thank you,	
(p)(e)	
Original Message From: (b)(6)	nv]
Sent: Thursday, September 01, 2016 12:25 PM	21,
To (b)(6) CIV Cc: Holzer, James; Barksdale-Perry, Nicole	
Subject: RE: Request Assignment 2016-FEAP-0002	
I just uploaded the files.	
Please let me know if you need anything else.	
(b)(6)	
(b)(6)	
Associate Director FOIA Appeals and Litigation U.S	Department of Homeland Security Privacy Office
Main: (866) 431-0486	
Direct: (b)(6)	
Fax: (202) 343-4011	
Original Message	
From: (b)(6) CIV	
Sent: Wednesday, August 31, 2016 9:54 AM	
To: (b)(6)	
Subject: RE: Request Assignment 2016-FEAP-0002	7.
OK thank you.	
Original Message	A. Carrier and Car
From: (b)(6) [mailto (b)(6) @hq.dhs.ge Sent: Wednesday, August 31, 2016 9:45 AM	<u>5v</u>]
To: \(\(\frac{1}{16}\)(6) \(\frac{1}{6}\)(6) \(\frac{1}{6}\)(6)	
Subject: RE: Request Assignment 2016-FEAP-0002	7
I will see what I can do.	
(b)(6)	
Associate Director FOIA Appeals and Litigation U.S Main: (866) 431-0486	. Department of Homeland Security Privacy Office
Direct: (b)(6)	
Fax: (202) 343-4011	

Original Message
From: (b)(6) CIV
Sent: Wednesday, August 31, 2016 9:19 AM
To:(h)(6)
Subject: FW: Request Assignment 2016-FEAP-00027
(InVEX) and a second of the s
Thank you. Can you please get the 5 pages that were exempt from release pursuant to Exemption
& 6. I have the 50 pages but not the 5 pages with redactions.
Thank you,
(b)(6)
Original Message
From $(b)(6)$ [mailto] $(b)(6)$ [@hq.dhs.gov]
Sent: Wednesday, August 31, 2016 8:58 AM
To: (b)(G) CIV
Subject: RE: Request Assignment 2016-FEAP-00027
Subject. RE. Request Assignment 2010-FEAF-00021
Please find attached the release letter.
Please find attached the release letter.
(b)(6)
V. C. S. E.
(b)(6)
Associate Director FOIA Appeals and Litigation U.S. Department of Homeland Security Privacy Office
Main: (866) 431-0486
Direct: (b)(6)
Fax: (202) 343-4011
Original Message
From: (b)(6) CIV
Sent: Tuesday, August 30, 2016 2:12 PM
To: (b)(6)
Subject: FW: Request Assignment 2016-FEAP-00027
(b)(6)
Figure 1 and the second of the
Looking for interim letter dated March 2, 2015. The 50 pages are there put not the letter. Please provide.
Thank you,
(b)(6)
Original Message
From: foia@hq.dhs.gov [mailto:foia@hq.dhs.gov]
Sent: Friday, August 26, 2016 1:22 PM
To(b)(6) CIV
Subject: Request Assignment
Details
Request Number: 2016-FEAP-00027
Request Type : FEMA Appeals
Requested By ((b)(6)
Requested Date : August 05, 2016
requested Date . August 05, 2010

From: McCoy, David

Sent: 30 Apr 2017 20:22:50 -0400

To: Hill, Kevin W.

Cc: Robinson, Pearlene; Neuschaefer, Eric; McCoy, David

Subject: Kevin Need Your Help

Kevin, thanks for all your help!!!

Please create a review new section in FX for 2017-FEAP-00006 (2016-FEFO-02128) with only the responsive docs from ADR (303) docs to the FX review log.

Also Kevin, after reviewing 2016-FEAP-00027 and 2014-FEFO-00212, there are some responsive documents that were taged non-responsive. Please create a new section in FX for supplemental responses and place those documents in there. Please also unlock the file so we can contrue the review. These documents may be protected under B-5 for draft docs. Thanks.

Memorandum on 2014-FEFO-00212

FOIAXpress ADR software search of returned OCIO Records Results of search on 2/8/2017 and 2/9/2017

Note---duplicate records were identified and tagged in the ADR software, so only one copy of the records mentioning two or more keywords was produced in the final records set.

RECORDS FOUND: The following 33 keywords produced results of records (or is it times mentioned, or pages, or records total---cant be records because we have 103, and cintron came up 218 times?)

- Cintron = 218
- 2. "Frank Cintron" = 231
- 3. Frank Cintron = 231
- 4. "DR-4114"= 40
- 5. DR-4114 = 40
- 6. April 9 2013= 3
- April 9, 2013= 3
- 8. April 11 2013= 3
- 9. April 11, 2013= 3
- 10. Iowa Serve Winter Storm= 1
- 11. "lowa"= 51
- 12. Iowa = 51
- 13. Iowa Lakes = 14
- 14. Iowa Lakes Electric Cooperative= 9
- 15. "Lyon"= 16
- 16. Lyon = 16
- 17. Lyon Rural= 6
- 18. Lyon Rural Electric Cooperative= 6
- 19. "Osceola's"=9
- 20. Osceola's = 9
- 21. Osceola Electric Cooperative= 10
- 22. "Sanborn" = 11
- 23. Sanborn= 11
- 24. Sanborn Municipal = 9
- 25. Sanborn Municipal Electric Utility= 5
- 26. "Bicentennial volunteers"=4
- 27. Bicentennial volunteers= 4
- 28. "9580.6"= 103
- 29. 9580.6 = 103
- 30. "9500"=4
- 31. 9500 = 4
- 32. "electric utility repair"=40
- 33. Electric Utility Repair= 40

RECORDS NOT FOUND: The following 3 keyword searches produced no records found:

- 1. "Mr. Frank Cintron" = 0
- 2. April 10 2013= 0
- April 10, 2013= 0

Memorandum on 2014-FEFO-00212

FOIAXpress ADR software search of returned OCIO Records Results of search on 2/8/2017 and 2/9/2017

Note---duplicate records were identified and tagged in the ADR software, so only one copy of the records mentioning two or more keywords was produced in the final records set.

RECORDS FOUND: The following 33 keywords produced results of records (or is it times mentioned, or pages, or records total---cant be records because we have 103, and cintron came up 218 times?)

- 1. Cintron = 218
- 2. "Frank Cintron" =
- Frank Cintron =
- 4. "DR-4114"= 40
- 5. DR-4114 = 40
- 6. April 9 2013= 3
- April 9, 2013=
- 8. April 11 2013= 3
- 9. April 11, 2013=
- 10. Iowa Serve Winter Storm= 1
- 11. "lowa"= 51
- 12. lowa = 51
- 13. lowa Lakes = 14
- 14. Iowa Lakes Electric Cooperative= 9
- 15. "Lyon" = 16
- 16. Lyon = 16
- 17. Lyon Rural= 6
- 18. Lyon Rural Electric Cooperative= 6
- 19. "Osceola's"=9
- 20. Osceola's = 9
- 21. Osceola Electric Cooperative= 10
- 22. "Sanborn" = 11
- 23. Sanborn= 11
- 24. Sanborn Municipal = 9
- 25. Sanborn Municipal Electric Utility= 5
- 26. "Bicentennial volunteers"=4
- 27. Bicentennial volunteers= 4
- 28. "9580.6"= 103
- 29. 9580.6 = 103
- 30. "9500"=4
- 31. 9500 = 4
- 32. "electric utility repair"=40
- 33. Electric Utility Repair= 40

RECORDS NOT FOUND: The following 3 keyword searches produced no records found:

- 1. "Mr. Frank Cintron" = 0
- 2. April 10 2013= 0
- April 10, 2013=

From: Neuschaefer, Eric

Sent: 8 Feb 2017 08:37:29 -0500

To: Hill, Kevin W.; (b)(6) (CTR)

Cc: (b)(6) (CTR)

Subject: RE: 2014-FEFO-00212

Wonderful- Thank you all

Regards, Eric

Eric A. Neuschaefer I Disclosure Branch Chief - Disclosure Branch

Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Tuesday, February 07, 2017 5:51 PM

To: (b)(6) @associates.hq.dhs.gov>

Cc(b)(6) (cTR) (b)(6) @associates.hq.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>

Subject: 2014-FEFO-00212

2014-FEFO-00212

Order of ADR search keywords for 2/8/2017

- 1. "Frank Cintron"
- 2. "DR-4114"
- 3. iowa
- 4. Iyon
- 5. "osceda's"
- 6. sanborn
- 7. "bicentennial volunteers"
- 8. 9590.6
- 9. "electric utility repair"
- 10. 9500

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division

Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: 2 Feb 2017 15:18:06 +0000

To: Neuschaefer, Eric Cc: Presley, Paula

Subject: 2016-FEAP-00027 Appeal

Eric,

Paula asked me to work on appeal # 2016-FEAP-00027, a remand of # 2014-FEFO-00212. Here is a summary of important facts.

- 1. 10/31/2013---Request for applications of disaster aid for Iowa Severe Winter Storm DR-4114

 [b)(6) PA and Region 7 were tasked. PA produced 50 pages.
- 3/2/2015--Interim response of 50 pages from PA (cleared by Pearlene), letter mentions Region
 was tasked and if records are located, they will be processed and sent.
- 3. 10/28/2015--Region 7 no records.
- 12/15/2015—Eric Request note: 'We will need to re-task OCIO for records." Also left a note in the DHS IAA tracking sheet.
- 5. 1/5/2016- -Eric note on tracking sheet 1/5/2016- Records from ORR were located, but are in the share drive. May have meant OCIO.
- 6. 2/25/2016--tasked OCIO for records. No response found in correspondence log.
- 3/22/2016--Eric note on tracking sheet: 3/22/2016- OCIO search complete, records received.
 Ready for ADR and FX upload
- 8. 5/2/2016--- Eric note on tracking sheet: 5/2/2016- May have to re-task Region VII.
- 5/27/2016-- Eric note on tracking sheet: 5/27/2016- Uploaded PA recores to review log and removed duplicates. Need OCIO CD records uploaded and ADR before processing.
- 10. 7/19/2016--(b)(6) request note:

(Task: 9 – Other) ADR search terms used: "FEMA Policy 9580.6", FEMA Policy 9580.6, 9580.6, FEMA Policy Policy "Electric Utility Repair", Electric Utility Repair, Utility Repair "9500 Series Policies", 9500 Series Policies, Series Policies, 9500 "Lyon Rural Electric Cooperative", Lyon Rural Electric Cooperative, Electric Cooperative "Iowa Lakes Electric Cooperative", Iowa Lakes Electric Cooperative, Iowa "Osceola Electric Cooperative", Osceola Electric Cooperative, Osceola "Sanborn Municipal Electric Utility", Sanborn Municipal Electric Utility, Sanborn Municipal. July 19 2016 11:50:46 AM

11. 7/19/2016- Eric request note:

Neuschaefer, Eric (Task: Re-Assign Request) ADR search complete, no records located. Please draft a no records response and send to me for QC. OCIO was the tasking office. Thanks. July 19 2016 12:47:46 PM

- 12. 7/19/2016—Eric noteon tracking sheet. **7/19/2016-** ADR complete, no responsive records located (see request notes for search details. Assigned to John for processing- No Records
- 13. 7/27/2016—Eric cleared the response no records and Contractor team (John) emailed a no records final response.
- 14. 8/26/2016- Appeal logged in FX by DHS Kevin Tyrell.
- 15. 2/1/2017--Appeal remanded—Three justifications (1) requester supplied "numerous exhibits" showing that additional responsive documents did, in fact exist but were not located and

provided. (2) Internal tracking documents were missing, precluding ALI's meaningful review (3) Search of Frank Cintron's emails, and other personal, appeared "from the record before me to be inadequate."

My analysis: This no records response was based on Jibran & Eric's search on July 19, 2016 of the OCIO ADR records.

For more history on this, see tracking sheet entries below.

201 4- FEF O- 002 12	Reques t pertain s to records , docum ents and inform ation created during the proces sing of applica tions for federal disaste r aid for Iowa as a result of a severe winter storm (Iowa Severe Winter Storm Storm	Iowa Sever e Winte r Storm DR- 4114	10/3 1/20 13	PA, Re gio n VII OC IO	.0	Yes	Yes	Joh n	10/29 /2015 - Recor ds appear to be in order. Sugge st re- proces sing record s, as many names should be withhel d 12/15 /2015 - FEMA issued an interim respon se (50 pages) . We will need	Yes	CLO SED- Parti al Gran t	7/2 7/2 016
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Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: 18 May 2017 09:56:08 -0400

To: Hill, Kevin W.
Subject: FEMA open issues

(b)(6)

Can you please provide updates on three open FEMA items?

1. 2017-FELI-00003---Upload of litigation PST files from ADR Server to FOIAXpress case (b)(6) cancelled Index jobs)

- 2. 2014-FEFO-00212---Error with folders opening
- 3. ADR SERVER Upload disks---there were 6+

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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2014-FEFO-00212

REC Working group Member Reading Material and notes from Iowa & NRECA Meeting (95) Responsive Regional SOP Electrical Utilities Project 1-19

Unable to open pages 20 to 95

RE Agenda and Homework – REC Working Group – Corrected Attachments (108)

49-108 Un Able To Open

FW Grubbs Comments (42) Un Able To Open

RE Agenda and Homework –REC Working Group –Corrected Attachments (26) Un Able To Open

RE Agenda and Homework –REC Working Group –Corrected Attachments (43) Un Able To Open

RE Agenda and Homework –REC Working Group –Corrected Attachments (2) Un Able To Open

Grubbs Comments 1 Unable to Open

Sample PW's (Sandy 100 & 75%) (7) Unable to Open

FW FEMA PDA Meeting Confirmation and Data (3) Unable to Open

DAP 9580.6 Policy that Describes conducor (10) Unable to Open

FEMA PDA Meeting Confirmation and Data Templates (2) Unable to Open

RIM Fire SF Power (3) Unable to Open

RIM Fire power project (8)" Unable to Open

FEMA PDA Meeting Confirmation and Data Template (2) x7 Unable to Open

FEMA Kick-off Meeting Confirmation.....(2) Unable to Open

FW Close Hold- Please Review Comment Re DR 4114

(23) Unable to Open

For Your Review(130) Unable to Open

For Your Review...(167) Unable to Open

Osceola's New PW added about \$4M...(13) Unable to Open

Re Osceola's New PW added about \$4M...(130) Unable to Open

Re 9580.6 (10) Unable to Open

FW Oklahoma Co-ops (24) Unable to Open

NEGB02F for 4183 is ready for you to look (12) Unable to Open

FW Recovery Board of Directors.. (4) Unable to Open

All the down to

4185 NEGB04F TFL EHP (13)

For Your Review (130)

For Your Review (167)

From: McCoy, David

Sent: 11 May 2017 14:21:40 -0400

To: Neuschaefer, Eric

Cc: Hill, Kevin W.;McCoy, David

Subject: Files Listing Chart Un able to open .docx **Attachments:** Files Listing Chart Un able to open .docx

Good afternoon Eric,

Per your request, these are the folder that we now cannot open in FX. Thanks.

2014-FEFO-00212

REC Working group Member Reading Material and notes from Iowa & NRECA Meeting (95) Responsive Regional SOP Electrical Utilities Project 1-19

Unable to open pages 20 to 95

RE Agenda and Homework – REC Working Group – Corrected Attachments (108)

49-108 Un Able To Open

FW Grubbs Comments (42) Un Able To Open

RE Agenda and Homework –REC Working Group –Corrected Attachments (26) Un Able To Open

RE Agenda and Homework –REC Working Group –Corrected Attachments (43) Un Able To Open

RE Agenda and Homework –REC Working Group –Corrected Attachments (2) Un Able To Open

Grubbs Comments 1 Unable to Open

Sample PW's (Sandy 100 & 75%) (7) Unable to Open

FW FEMA PDA Meeting Confirmation and Data (3) Unable to Open

DAP 9580.6 Policy that Describes conducor (10) Unable to Open

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FEMA PDA Meeting Confirmation and Data Template (2) x7 Unable to Open

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FW Close Hold- Please Review Comment Re DR 4114

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FW Oklahoma Co-ops (24) Unable to Open

NEGB02F for 4183 is ready for you to look (12) Unable to Open

FW Recovery Board of Directors.. (4) Unable to Open

All the down to

4185 NEGB04F TFL EHP (13)

For Your Review (130)

For Your Review (167)

From:

McCoy, David

Sent:

18 Apr 2017 07:12:48 -0400

To:

Neuschaefer, Eric

Cc:

Robinson, Pearlene; Hill, Kevin W.; McCoy, David

Subject:

FW: 2014-FEFO-00212 (2015-FEAP-00003

Good morning Eric, in light of our conversation on yesterday, this is another case in which the requester is appealing expedited processing. Both cases are open. Recommend that we close the appeal and continue to process the request. Thanks.

Here are Kevin notes from below:

2014-FEFO-00212

David, do you know this one is ready to process? The records are in the original case number and not the appeal number. I finished the ADR search and put the records in review log. My memo is saved in correspondence log.

Regards, Kevin

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: Hill, Kevin W.

Sent: Thursday, April 13, 2017 6:22 PM

To: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: 2014-FEFO-00212

Sounds good, have a good evening.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch

Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Thursday, April 13, 2017 6:21 PM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: RE: 2014-FEFO-00212

Thanks Kevin. We will process under 2016-FEAP-00027. Thanks.

David D. McCoy
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: Hill, Kevin W.

Sent: Thursday, April 13, 2017 11:18 AM

To: McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: 2014-FEFO-00212

2014-FEFO-00212

David, do you know this one is ready to process? The records are in the original case number and not the appeal number. I finished the ADR search and put the records in review log. My memo is saved in correspondence log.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: 9 Feb 2017 20:07:38 +0000

To: (CTR)

Subject: FW: 2014-FEFO-00212

Attachments: 2014-FEFO-00212 Remand ADR search.docx

FYSA---

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Thursday, February 09, 2017 3:07 PM

To:(b)(6) (CTR) Non Responsive @associates.hq.dhs.gov>

Subject: RE: 2014-FEFO-00212

Please review this memo, complete the missing columns, check what's there, and call me to discuss. Thanks.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Thursday, February 09, 2017 2:20 PM **To:** Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: 2014-FEFO-00212

Search terms/results

- 1. "Frank Cintron" =
- 2. "DR-4114"= 40
- 3. "lowa"= 51
- 4. "Lyon"= 16
- 5. "Osceola's"=9
- 6. "Sanborn"=11
- 7. "Bicentennial volunteers"=4
- 8. "9580.6"= 103
- 9. "electric utility repair"=40
- 10. "9500"=4
- 1. Iowa Serve Winter Storm= 1
- 2. April 9 2013= 3
- 3. April 10 2013= 0
- 4. April 11 2013= 3
- Lyon Rural Electric Cooperative= 6
- 6. Iowa Lakes Electric Cooperative= 9
- 7. Osceola Electric Cooperative= 10
- 8. Sanborn Municipal Electric Utility= 5
- 9. Mr. Frank Cintron= 0
- 10. Bicentennial volunteers= 4
- 11. 9580.6=103
- 12. Electric Utility Repair= 40
- 13. 9500=4

Please let me know if you need anything else. The only that did not produce a hit was Mr. Frank Cintron. Everything else word for word there was a hit

(b)(6) FEMA direct line

Email: (b)(6) @associates.hq.dhs.gov

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Memorandum on 2014-FEFO-00212

FOIAXpress ADR software search of returned OCIO Records Results of search on 2/8/2017 and 2/9/2017

Note---duplicate records were identified and tagged in the ADR software, so only one copy of the records mentioning two or more keywords was produced in the final records set.

RECORDS FOUND: The following 33 keywords produced results of records (or is it times mentioned, or pages, or records total---cant be records because we have 103, and cintron came up 218 times?)

- 1. Cintron = 218
- 2. "Frank Cintron" =
- Frank Cintron =
- 4. "DR-4114"= 40
- 5. DR-4114 = 40
- 6. April 9 2013= 3
- April 9, 2013=
- 8. April 11 2013= 3
- 9. April 11, 2013=
- 10. Iowa Serve Winter Storm= 1
- 11. "lowa"= 51
- 12. lowa = 51
- 13. lowa Lakes = 14
- 14. Iowa Lakes Electric Cooperative= 9
- 15. "Lyon" = 16
- 16. Lyon = 16
- 17. Lyon Rural= 6
- 18. Lyon Rural Electric Cooperative= 6
- 19. "Osceola's"=9
- 20. Osceola's = 9
- 21. Osceola Electric Cooperative= 10
- 22. "Sanborn" = 11
- 23. Sanborn= 11
- 24. Sanborn Municipal = 9
- 25. Sanborn Municipal Electric Utility= 5
- 26. "Bicentennial volunteers"=4
- 27. Bicentennial volunteers= 4
- 28. "9580.6"= 103
- 29. 9580.6 = 103
- 30. "9500"=4
- 31. 9500 = 4
- 32. "electric utility repair"=40
- 33. Electric Utility Repair= 40

RECORDS NOT FOUND: The following 3 keyword searches produced no records found:

- 1. "Mr. Frank Cintron" = 0
- 2. April 10 2013= 0
- April 10, 2013=

From: Hill, Kevin W.

Sent: 11 May 2017 16:37:23 +0000

To: McCoy, David
Cc: Neuschaefer, Eric

Subject: FW: Emailing: 2014-FEFO-00212 DHS IAA review .pdf

Attachments: 2014-FEFO-00212 DHS IAA review .pdf

Per your request, resending these pages.

Regards, Kevin

Kevin W. Hill, Esq.
Government Information Specialist - Disclosure Branch Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
Desk phone: (202) 212-7381
Mobile phone: (202) 705-5389
kevin.hill@fema.dhs.gov

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----Original Message----From: Hill, Kevin W.

Sent: Monday, May 08, 2017 7:52 AM

To: McCoy, David < David. Mccoy@fema.dhs.gov>

Cc: Robinson, Pearlene < Pearlene.Robinson@fema.dhs.gov > Subject: FW: Emailing: 2014-FEFO-00212 DHS IAA review .pdf

David,

These 541 pages are in the review log scattered with 1300 non-responsive pages (b)(6) review layer). I saw you make comments on this PDF. Will you transfer these to FX, or should I?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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----Original Message----From: McCoy, David

Sent: Saturday, May 06, 2017 9:49 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; McCoy, David <David.Mccoy@fema.dhs.gov>;

Robinson, Pearlene < Pearlene.Robinson@fema.dhs.gov > Subject: Emailing: 2014-FEFO-00212 DHS IAA review .pdf

Your message is ready to be sent with the following file or link attachments:

2014-FEFO-00212 DHS IAA review .pdf

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

Good morning Kevin,

We could not locate this documents however, we have some suggestive changes:

Page 1 FEMA Releases cell phone number

Pages 22-23 Redact the conference code B-6 Page 24 Release the Name or signature Pages 43-44 Release the Name or signature Page 65 Release Signature Page 70 Release e-mail Page 74 Release Sender and Release Cell Phone Pages 76, 79, 81-85, 89-90 Releases cell phone numbers Pages 118, 132, 154, 181-182, Release Names Vice President Pages 183-190 Release Legal Documents Pages 199-206 Release Legal Documents Pages 278-286 Release Public Document Page 293 Release Executive Secretary Pages 300-307 Release Legal Documents Pages 308-327 Release Public Document Pages 328-344 Release Public Document Pages 347-350 Release Legal Documents Page 355 Releases cell phone number Page 368 Releases cell phone number Pages 369-487 * If this is a cell phone number redact. If this is a signature release.* Pages 498, 500, 502-504, 506, 508-512, 514-515, 518-519, 522, 524-525, 528-531, 534, 537, 539, and 541 Releases cell phone numbers.

As soon as we can make these changes we can send forward for an Interim Release. Thanks.

From: Hill, Kevin W.

Sent: 26 Apr 2017 17:33:21 +0000

To: McCoy, David

Subject: FW: Job #357768: Save To Disk job successfully completed

Attachments: 2014-FEFO-00212 DHS IAA review .pdf

Records are at the link below and attched. I just downloaded (b)(6) review layer as opaque, and excluded fully redacted pages. John was with the IAA staff and he was a good processor trained by Eric and I. Have a look at his review layer in FX to make sure everything is accurate.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: FEMA-FOIA

Sent: Wednesday, April 26, 2017 1:28 PM To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: Job #357768: Save To Disk job successfully completed

Action:	Save To Disk
Submitted by:	Hill, Kevin
Submission Time:	4/26/2017 1:24:33 PM - (UTC-05:00) Eastern Time (US & Canada)
Completion Time:	4/26/2017 1:27:39 PM - (UTC-05:00) Eastern Time (US & Canada)
Message:	Documents are ready to download. Click here to download these documents.

From: System Account

Sent: 12 May 2017 08:24:32 -0400

To: Hill, Kevin W.

Subject: Job # 384706: ADR Export Completed

9

Action:	ADR - Export documents to Reports Location	
Submitted by:	Hill, Kevin	
Submission Time:	5/12/2017 8:23:20 AM - (UTC-05:00) Eastern Time (US & Canada)	
Completion Time:	5/12/2017 8:24:29 AM - (UTC-05:00) Eastern Time (US & Canada)	
Message:	The Export of documents from ADR for request #2014-FEF 00212 has successfully completed. The export location is \\D2isevphq002\foia\ADR\Reports\5394\2014-FEFO-00212 appeal records (2016-FEAP-00027). Reminder that permissions may be required to access the location path.	

From:

(b)(6)(CTR)

Sent:

10 Feb 2017 10:03:47 -0500

To:

Hill, Kevin W. (b)(6)

Subject:

RE: 2.10.17 telework

Attachments:

2014-FEFO-00212 Remand ADR search.docx

(CTR)

Attached is the number of hits I found. My work is in lime green

Let me know if you want me to do anything else

thanks

From: Hill, Kevin W.

Sent: Friday, February 10, 2017 9:48 AM

To: (b)(6)

(CTR); (b)(6)

(CTR)

Subject: RE: 2.10.17 telework

Any word on the ADR error?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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(CTR)



From: (b)(6)

(CTR)

Sent: Friday, February 10, 2017 6:11 AM

To: Hill, Kevin W. < kevin.hill@fema.dhs.gov >; (b)(6)

(b)(6)@associates.hq.dhs.gov>

Subject: 2.10.17 telework

Good morning today I will be working 6-2 on the following

2014-FEFO-00212: review ADR records

2013-FEFO-00928: read and redact /research POC

2015-FEFO-00409: read and redact

thanks

U.S. Department of Homeland Security | Privacy Office (202)-212-7388- FEMA direct line

Email: (b)(6) @associates.hq.dhs.gov

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Memorandum on 2014-FEFO-00212

FOIAXpress ADR software search of returned OCIO Records Results of search on 2/8/2017 and 2/9/2017

Note---duplicate records were identified and tagged in the ADR software, so only one copy of the records mentioning two or more keywords was produced in the final records set.

RECORDS FOUND: The following 33 keywords produced results of records (or is it times mentioned, or pages, or records total---cant be records because we have 103, and cintron came up 218 times?)

- Cintron = 218
- 2. "Frank Cintron" = 231
- 3. Frank Cintron = 231
- 4. "DR-4114"= 40
- 5. DR-4114 = 40
- 6. April 9 2013= 3
- April 9, 2013= 3
- 8. April 11 2013= 3
- 9. April 11, 2013= 3
- 10. Iowa Serve Winter Storm= 1
- 11. "lowa"= 51
- 12. Iowa = 51
- 13. Iowa Lakes = 14
- 14. Iowa Lakes Electric Cooperative= 9
- 15. "Lyon"= 16
- 16. Lyon = 16
- 17. Lyon Rural= 6
- 18. Lyon Rural Electric Cooperative= 6
- 19. "Osceola's"=9
- 20. Osceola's = 9
- 21. Osceola Electric Cooperative= 10
- 22. "Sanborn" = 11
- 23. Sanborn= 11
- 24. Sanborn Municipal = 9
- 25. Sanborn Municipal Electric Utility= 5
- 26. "Bicentennial volunteers"=4
- 27. Bicentennial volunteers= 4
- 28. "9580.6"= 103
- 29. 9580.6 = 103
- 30. "9500"=4
- 31. 9500 = 4
- 32. "electric utility repair"=40
- 33. Electric Utility Repair= 40

RECORDS NOT FOUND: The following 3 keyword searches produced no records found:

- 1. "Mr. Frank Cintron" = 0
- 2. April 10 2013= 0
- April 10, 2013= 0

From: Robinson, Pearlene

 Sent:
 21 Feb 2017 12:59:46 -0500

 To:
 Neuschaefer, Eric; Hill, Kevin W.

 Subject:
 RE: 2014-FEFO-00212 Appeal

If we didn't re-task the Region after we received the appeal remand, I think that we should. I will have to see how the Region responded to the initial search.

Pearlene Robinson
Government Information Specialist
Disclosure Branch (FOIA)
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
(202) 646-5797 (office)
(202) 276-1771 (mobile)
pearlene.robinson@fema.dhs.gov

From: Neuschaefer, Eric

Sent: Tuesday, February 21, 2017 12:33 PM **To:** Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Robinson, Pearlene < Pearlene. Robinson@fema.dhs.gov>

Subject: RE: 2014-FEFO-00212 Appeal

I think Region VII deferred to IT, since they could not conduct the search. Pearl-Thoughts?

Regards, Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Tuesday, February 21, 2017 12:30 PM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov> **Cc:** Robinson, Pearlene <Pearlene.Robinson@fema.dhs.gov>

Subject: 2014-FEFO-00212 Appeal

For the appeal, should Region 7 be re-tasked? They provided a No Records response—attached.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Neuschaefer, Eric

Sent: 1 May 2017 15:30:03 -0400

To: Hill, Kevin W.

Cc: Presley, Paula;McCoy, David

Subject: RE: 2014-FEFO-00889

Hi Kevin,

I would not advise bundling requests into a single appeal as this opens way to many doors. Each request should be treated individually. If for some reason this one gets appealed, then we treat this one separately as well.

I am not aware of any active FOIA litigation involving the requester.

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Monday, May 01, 2017 2:57 PM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: Presley, Paula <paula.presley@fema.dhs.gov>; McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: 2014-FEFO-00889

Eric,

Can you look at this one and let me know if 2014-FEFO-00889 can be included in the appeal for 2014-FEFO-00212/ 2016-FEAP-00027. There also may be litigation open on this---Electric Cooperative records for the same requester.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: 7 Feb 2017 16:43:52 +0000
To: Presley, Paula; Neuschaefer, Eric

Subject: RE: Appeal Cases

Paula,

I leave that adequacy question to Eric, based on these two request note on July 19, 2016.

(Task: 9 – Other) ADR search terms used: "FEMA Policy 9580.6", FEMA Policy 9580.6, 9580.6, FEMA Policy Policy "Electric Utility Repair", Electric Utility Repair, Utility Repair "9500 Series Policies", 9500 Series Policies, Series Policies, 9500 "Lyon Rural Electric Cooperative", Lyon Rural Electric Cooperative, Electric Cooperative "Iowa Lakes Electric Cooperative", Iowa Lakes Electric Cooperative, Iowa "Osceola Electric Cooperative", Osceola Electric Utility", Sanborn Municipal Electric Utility, Sanborn Municipal Date: July 19 2016 11:50:46 AM

Neuschaefer, Eric (Task: Re-Assign Request) ADR search complete, no records located. Please draft a no records response and send to me for QC. OCIO was the tasking office. Thanks.

Date: July 19 2016 12:47:46

PM

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

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From: Presley, Paula

Sent: Tuesday, February 07, 2017 10:22 AM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov> **Subject:** RE: Appeal Cases

Eric/Kevin

This appeal was one you wanted Kevin to take a look at -

Here are my concerns or thoughts: Final response on his 2014-fefo-00212 was July, 27, 2016. No records

The appeal was made in August. The remand was said to have been in November, but we never got a copy and I cannot see a copy of that from November (the one in the system is not for this client)

I don't think we caught wind of it until this second hit from the ALI this week.

No additional searches were done after the final response went out on July 27, 2017

I have the requesters Appeal attached (its 60+ pages with examples of emails from this Frank Citron)

Kevin, are you saying that the adequacy of the searches were correct from the original request?

Paula Presley
Program Specialist – Disclosure Branch
Division of Information Management
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
Office – 202-212-5877
Mobile - 202-320-0187
Paula.presley@fema.dhs.gov

From: Neuschaefer, Eric

Sent: Tuesday, February 07, 2017 9:34 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Cc: Presley, Paula <paula.presley@fema.dhs.gov>

Subject: RE: Appeal Cases

I believe we are good to go.

Paula- Has this one been assigned to either John or David, or are we waiting for anything from the program offices?

Regards, Eric

Eric A. Neuschaefer I Disclosure Branch Chief – Disclosure Branch Information Management Division

Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Monday, February 06, 2017 3:02 PM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: Presley, Paula <paula.presley@fema.dhs.gov>

Subject: RE: Appeal Cases

Eric,

Do you need anything more than the summary I provide for 2016-FEAP-00027 (2014-fefo-00212 -



Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: Presley, Paula

Sent: Thursday, February 02, 2017 12:48 PM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: Appeal Cases Importance: High

Eric

(Kevin on for visibility of the case he worked on)

Here is the list of Appeal case number that I am aware of

2016-FEAP-00017 (2015-FEFO-00340(b)(6) —I went back to the component and retrieved additional info that perhaps DHS hasn't processed (info is on 15-00340 c—log)

2016-FEAP-00018 (2015-FEFO-00485 — I went back to the component and retrieved additional information that perhaps has not been worked by DHS (info is on 15-00485 c-log)

2016-FEAP-00022 (2014-fefo-00888 — awaiting NPD/NCP to answer to provide explanation to No Records response (already received RIII response)

2016-FEAP-00027 (2014-fefo-00212 — Kevin Hill working/update provided via email to you this morning

I would like to discuss this one with you please

Paula Presley

Program Specialist – Disclosure Branch
Division of Information Management
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
Office – 202-212-5877
Mobile - 202-320-0187
Paula.presley@fema.dhs.gov

**2016-HQAP-00046 (2015-FEFO-00234

From:

McCoy, David

Sent:

8 May 2017 08:05:31 -0400

To:

Hill, Kevin W.

Subject:

RE: Emailing: 2014-FEFO-00212 DHS IAA review .pdf

Keyin, please give me a call to discuss this request. Thanks.

David D. McCoy
Appeals and Litigation Team
Government Information Specialist -Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

----Original Message-----From: Hill, Kevin W.

Sent: Monday, May 08, 2017 7:52 AM

To: McCoy, David < David. Mccoy@fema.dhs.gov>

Cc: Robinson, Pearlene < Pearlene.Robinson@fema.dhs.gov > Subject: FW: Emailing: 2014-FEFO-00212 DHS IAA review .pdf

David,

These 541 pages are in the review log scattered with 1300 non-responsive pages (b)(6) review layer). I saw you make comments on this PDF. Will you transfer these to FX, or should I?

Regards, Kevin

Kevin W, Hill, Esq.

Government Information Specialist - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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----Original Message----From: McCoy, David

Sent: Saturday, May 06, 2017 9:49 AM

To: Hill, Kevin W, <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; McCoy, David <David.Mccoy@fema.dhs.gov>;

Robinson, Pearlene < Pearlene. Robinson@fema, dhs.gov> Subject: Emailing: 2014-FEFO-00212 DHS IAA review.pdf

Your message is ready to be sent with the following file or link attachments:

2014-FEFO-00212 DHS IAA review .pdf

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

Good morning Kevin,

We could not locate this documents however, we have some suggestive changes:

Page 1 FEMA Releases cell phone number

Pages 22-23 Redact the conference code B-6 Page 24 Release the Name or signature Pages 43-44 Release the Name or signature Page 65 Release Signature Page 70 Release e-mail Page 74 Release Sender and Release Cell Phone Pages 76, 79, 81-85, 89-90 Releases cell phone numbers Pages 118, 132, 154, 181-182, Release Names Vice President Pages 183-190 Release Legal Documents Pages 199-206 Release Legal Documents Pages 278-286 Release Public Document Page 293 Release Executive Secretary Pages 300-307 Release Legal Documents Pages 308-327 Release Public Document Pages 328-344 Release Public Document Pages 347-350 Release Legal Documents Page 355 Releases cell phone number Page 368 Releases cell phone number Pages 369-487 * If this is a cell phone number redact. If this is a signature release.* Pages 498, 500, 502-504, 506, 508-512, 514-515, 518-519, 522, 524-525, 528-531, 534, 537, 539, and 541 Releases cell phone numbers.

As soon as we can make these changes we can send forward for an Interim Release. Thanks.

From: McCoy, David

Sent: 25 Apr 2017 13:15:48 -0400

To: Hill, Kevin W.

Subject: RE: FEMA 2014-FEFO-00212 - Potential Litigation Regarding

Thanks Kevin, will review!!!

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: Hill, Kevin W.

Sent: Tuesday, April 25, 2017 12:44 PM

To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: Presley, Paula <paula.presley@fema.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>

Subject: FW: FEMA 2014-FEFO-00212 - Potential Litigation Regarding

David,

Since this open appeal is assigned to you, could you please provide a status update to this requester? The records are in FOIA # 2014-FEFO-00212.

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Presley, Paula

Sent: Tuesday, April 25, 2017 12:38 PM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: FW: FEMA 2014-FEFO-00212 - Potential Litigation Regarding

Paula Presley

Program Specialist – Disclosure Branch Division of Information Management Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Office 202-212-5877 Mobile 202-320-0187

Paula.presley@fema.dhs.gov

From(b)(6)	[mailto: (b)(6)	@sullivan-ward.com]
------------	-----------------	---------------------

Sent: Tuesday, April 25, 2017 11:19 AM

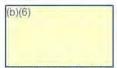
To: Presley, Paula <paula.presley@fema.dhs.gov>

Subject: FW: FEMA 2014-FEFO-00212 - Potential Litigation Regarding

Hi, again Paula.

Can I get a status report on this matter as well?

Thanks again.



Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200 West Des Moines, IA 50266-7733

Phone: (b)(6) Fax: (515) 244-3599

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copy you received. In addition, you should not print, copy, retransmit, disseminate, or otherwise use the information. THANK YOU.

From: (b)(6)

Sent: Tuesday, February 07, 2017 1:04 PM

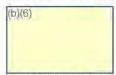
To: 'FEMA-FOIA'

Cc: Presley, Paula; Neuschaefer, Eric

Subject: RE: FEMA 2014-FEFO-00212 - Potential Litigation Regarding

That's good to hear, Paula. Thanks.

You have a great afternoon as well.



Sullivan & Ward, P.C.

6601 Westown Parkway, Suite 200 West Des Moines, IA 50266-7733

Phone: (b)(6)

Fax: (515) 244-3599

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From: FEMA-FOIA [mailto:FEMA-FOIA@fema.dhs.gov]

Sent: Tuesday, February 07, 2017 12:19 PM

To: (b)(6)

Cc: Presley, Paula; Neuschaefer, Eric

Subject: RE: FEMA 2014-FEFO-00212 - Potential Litigation Regarding

Good Afternoon (b)(6)

This is in response to your below email. I have been informed that the appeal case has not been closed by FEMA and FEMA is continuing to process your request.

Thank you and have a pleasant afternoon.

Paula Presley

Program Specialist - Disclosure Branch Division of Information Management Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Office - 202-212-5877

Mobile - 202-320-0187 Paula.presley@fema.dhs.gov

From: (b)(6) @sullivan-ward.com]

Sent: Tuesday, February 07, 2017 11:15 AM
To: FEMA-FOIA < FEMA-FOIA@fema.dhs.gov>

Subject: FEMA 2014-FEFO-00212 - Potential Litigation Regarding

Good morning, Pearlene.

I have attached two letters. One dated November 17, 2016 upholding my appeal and requiring your agency to conduct a comprehensive search for documents responsive to my FOIA request to be completed within 30 days of the letter. The second letter is dated February 1, 2017 informing me that due to your lack of response I now have the right to initiate a lawsuit to compel FEMA to respond to my FOIA request.

I wanted to reach out to you one last time to give you an opportunity to respond before I file a federal lawsuit in the Southern District of Iowa. I would really prefer that your agency conduct the review required and provide me the documents I've requested without me having to get the court involved.

Thank you for any response to this email.

(b)(6)

Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200 West Des Moines, IA 50266-7733 Phone: (b)(6)

Fax: (515) 244-3599

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From: Hill, Kevin W.

Sent: 12 May 2017 21:57:27 +0000

To: McCoy, David

Subject: RE: FEMA FOIA #2014-FEFO-00889 - Narrowed Records Search

Radio silence from DHS.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: Friday, May 12, 2017 5:57 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: RE: FEMA FOIA #2014-FEFO-00889 - Narrowed Records Search

Thanks Kevin!!! Any word on the records? Thanks.

Sent from my iFEMA mobile device.

From: Hill, Kevin W.

Sent: Friday, May 12, 2017 5:34:09 PM

To: McCoy, David Cc: Neuschaefer, Eric

Subject: FW: FEMA FOIA #2014-FEFO-00889 - Narrowed Records Search

David,

For your awareness, I was in touch with (b)(6) (Appeal of 2014-FEFO-00212/2016_FEAP-000027) on his similar but not duplicate open request. Below are some emails after our call.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

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From: (b)(6) [mailto(b)(6) @sullivan-ward.com]

Sent: Friday, May 05, 2017 9:57 AM

To: FEMA-FOIA <FEMA-FOIA@fema.dhs.gov>

Subject: RE: FEMA FOIA #2014-FEFO-00889 - Narrowed Records Search

Thanks, Kevin.

Your email is consistent with what we discussed and I agree with the process that you have described.

By way of example of the process we are envisioning, I have attached the cover page of the Technical Report that was prepared in support of FEMA Region 7's determination regarding eligibility. This Technical Report consists of 2,176 pages. I have a copy of it. If it was filed in each of the four application/appeal records, that is nearly 9,000 pages that do not need to be produced.

I am also attaching the first pages of the "Administrative Records" that I was provided in April 2014. The two pdf files are entitled "Lyon REC FEMA Administrative Record" (1,092 pages) and "Osceola Admin Record" (1,524 pages). That could be another 2,616 pages that do not need to be set to me. So, its a start.

Thanks again for your call. I look forward to working with you on this.

Have a good weekend.

(b)(6)

Sullivan & Ward, P.C.

6601 Westown Parkway, Suite 200 West Des Moines. IA 50266-7733

Phone: (b)(6)

Fax: (515) 244-3599

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From: US DHS Federal Emergency Management Agency FOIA Office [mailto:fema-foia@dhs.gov]

Sent: Thursday, May 04, 2017 4:12 PM

To: (b)(6)

Cc: kevin.hill@fema.dhs.gov

Subject: FEMA FOIA #2014-FEFO-00889 - Narrowed Records Search

Good Afternoon (b)(6)

Thank you for speaking with me today. To clarify the scope of this records search, and to expedite our review of a large records set, you expressed to me that are not interested in documents that appear to be created by the Cooperatives involved in the FEMA policy at issue (Lyon Rural Electric, Iowa Lakes Electric, Osceola Electric, and Sanborn Electric). These will be removed from the records set.

Further, because of the large number of pages, we may process and produce records on a rolling/ interim basis. Lastly, if our analysts determine that there's a format or repetition of records, even though they come under the scope of your request, we may send a sample of those records as an interim response before spending more time and resources on similar records sets.

Thank you again for your time. Feel free to call me with any questions.

Regards, Kevin Hill

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division
Office of the Chief Administrative Officer

Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

From: Hill, Kevin W.

Sent: 22 May 2017 20:45:32 +0000

To: (b)(6) (CTR)

Cc: Neuschaefer, Eric;McCoy, David(b)(6)

Subject: RE: FEMA items

(b)(6)

Can you get those folders visible without annotations, and let us know which ones *had* annotations? That way something is visible, even if we can't see the annotations.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6)

Sent: Monday, May 22, 2017 1:53 PM

To:(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>; Hill, Kevin W.

<kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: FEMA items

Yes they are, but the image of them would work. Right now they are the actual annotations. If they can make a tool to just burn the annotation as an image that would work.

From: (b)(6) CTR)

Sent: Monday, May 22, 2017 1:52 PM

To (b)(6) @hq.dhs.gov>; Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: FEMA items

I understand. What you are saying is that they are required to be there. Correct?

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654

Secondary: (b)(6)
Mon, Wed, Fri 9-5:30 EST

www.ains.com



From: (b)(6)

Sent: Monday, May 22, 2017 1:49 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>;(b)(6) (CTR)

(b)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: FEMA items

(b)(6)

I think the annotations are part of the record. They are not related to FOIA review.

Thanks,

(b)(6)

From: Hill, Kevin W.

Sent: Monday, May 22, 2017 1:35 PM

To: (b)(6) Qassociates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (b)(6)

(b)(6) @hq.dhs.gov>; McCoy, David <David.Mccoy@fema.dhs.gov>

Subject: RE: FEMA items

(b)(6) does removing the annotations mean altering the docs---like seeing a draft without the track change comments on the side?

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381

Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Monday, May 22, 2017 1:27 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; Wolfrey, Jimmy

(b)(6) @hq.dhs.gov>

Subject: RE: FEMA items

Afternoon Eric and Kevin,

For item 2, please let me know if this is an acceptable alternative. AINS will write a tool that will remove the annotations. No redactions will be affected. You will not have to re-add the pages to FOIAXpress.

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary: (b)(6)
Mon, Wed, Fri 9-5:30 EST www.ains.com



From: (b)(6) (CTR)

Sent: Friday, May 19, 2017 12:16 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (b)(6)

(b)(6) @hq.dhs.gov>

Subject: RE: FEMA items

Afternoon Kevin,

 There is an issue with the pst files on the ADR server. I took one of them and tried to open it up I outlook. It instantly crashes outlook. The original pst files on the share drive open fine. So there seems to be some sort of an issue when these files were copied to ADR server. I'm bringing one of the psts over again myself. Will update with results.

- 2. The original pages have annotations, see attached. They are causing errors. We are working on fixing this so you can view and upload these pages. As a workaround, if it is ok with you, we can remove the annotations so the pages will be viewable again. This will take less time than getting the pages with annotations to work. Let me know if this is acceptable for now.
- 3. I have about 3 more cases to upload to the share drive. Then I will ask the IT team to move them over to ADR server.

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary (b)(6) Mon, Wed, Fri 9-5:30 EST www.ains.com



From: Hill, Kevin W.

Sent: Friday, May 19, 2017 12:01 PM

To:(b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: FEMA items

(b)(6)

Can you please provide updates on three open FEMA items?

- 1. 2017-FELI-00003---Upload of litigation PST files from ADR Server to FOIAXpress case (b)(6) cancelled jobs)
- 2. 2014-FEFO-00212---Error with folders opening
- 3. ADR SERVER Upload disks---there were 6+

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: McCoy, David

Sent: 19 May 2017 17:49:07 -0400

To: Hill, Kevin W. Subject: RE: FEMA items

Good afternoon Kevin, we (Eric and I) have down load 560+ pages from the 2013 pages you down loaded. We have created a new section called Interim 1. We are processing these documents in an effort to meet the June due date.

(b)(6) can remove the "annotations" if that allows use with full access. Thanks

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: Hill, Kevin W.

Sent: Friday, May 19, 2017 12:50 PM

To: McCoy, David <David.Mccoy@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: FW: FEMA items

David,

The issue with 2014-FEFO-00212 is that those pages that won't open have "annotations" see attachment and (b)(6) description below. How should we proceed?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov This is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this in error, please reply immediately to the sender and delete this message. Thank you.



From: (b)(6) (CTR)

Sent: Friday, May 19, 2017 12:16 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;(b)(6)

@hq.dhs.gov>

Subject: RE: FEMA items

Afternoon Kevin,

- There is an issue with the pst files on the ADR server. I took one of them and tried to open it up I outlook. It instantly crashes outlook. The original pst files on the share drive open fine. So there seems to be some sort of an issue when these files were copied to ADR server. I'm bringing one of the psts over again myself. Will update with results.
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(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary (b)(6)

Mon, Wed, Fri 9-5:30 EST

www.ains.com



From: Hill, Kevin W.

Sent: Friday, May 19, 2017 12:01 PM

To: (b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: FEMA items



Can you please provide updates on three open FEMA items?

1. 2017-FELI-00003---Upload of litigation PST files from ADR Server to FOIAXpress case (b)(6) cancelled jobs)

- 2. 2014-FEFO-00212---Error with folders opening
- ADR SERVER Upload disks---there were 6+

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: 22 May 2017 17:34:33 +0000

To: (b)(6) (CTR)

Cc: Neuschaefer, Eric (b)(6) McCoy, David

Subject: RE: FEMA items
Attachments: Annotations.pdf

(b)(6) does removing the annotations mean altering the docs---like seeing a draft without the track change comments on the side?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (CTR)

Sent: Monday, May 22, 2017 1:27 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;(b)(6)

Subject: RE: FEMA items

Afternoon Eric and Kevin,

For item 2, please let me know if this is an acceptable alternative. AINS will write a tool that will remove the annotations. No redactions will be affected. You will not have to re-add the pages to FOIAXpress.

(b)(6)

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From: (b)(6)

(CTR)

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To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;(b)(6)

@hq.dhs.gov>
Subject: RE: FEMA items

Afternoon Kevin,

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(b)(6)

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From: Hill, Kevin W.

Sent: Friday, May 19, 2017 12:01 PM

To:(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: FEMA items

(b)(6)

Can you please provide updates on three open FEMA items?

- 1. 2017-FELI-00003---Upload of litigation PST files from ADR Server to FOIAXpress case (Jimmy cancelled jobs)
- 2. 2014-FEFO-00212---Error with folders opening
- 3. ADR SERVER Upload disks---there were 6+

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: 21 Feb 2017 17:01:42 +0000

To: Robinson, Pearlene
Subject: RE: Request Assignment

@associates.hq.dhs.gov Adding the HQ.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Tuesday, February 21, 2017 11:44 AM

To: Robinson, Pearlene < Pearlene. Robinson@fema.dhs.gov>

Subject: RE: Request Assignment

Pearlene,

Many of the pages have been marked as responsive because they either fall outside the timeframe or were the subject's emails for another non-related lowa storm. Feel free to contact the processor for questions on why he marked them non-responsive (b)(6) @associates.dhs.gov.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Robinson, Pearlene

Sent: Tuesday, February 21, 2017 8:40 AM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: RE: Request Assignment

Good morning Eric,

Ok.

Pearlene Robinson
Government Information Specialist
Disclosure Branch (FOIA)
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
(202) 646-5797 (office)
(202) 276-1771 (mobile)
pearlene.robinson@fema.dhs.gov

From: Neuschaefer, Eric

Sent: Tuesday, February 21, 2017 8:38 AM

To: Robinson, Pearlene < Pearlene. Robinson@fema.dhs.gov>

Cc: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: FW: Request Assignment

Hi Pearl,

Please QC documents for 2016-feap-00027 soonest. The IAA staff processed the appeal, and will need to be reassigned to David once your review is complete. The records were processed under 2015-FEFO-00212. Please let me know if you have any questions.

Regards,

Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Friday, February 17, 2017 8:28 AM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: FW: Request Assignment

Eric---the appeal reprocess is complete. Would you like to QC this (1840 pages, some removed as nonresponsive)?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Thursday, February 16, 2017 12:46 PM **To:** Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: Request Assignment

Details

Request ID: 2014-FEFO-00212 Request Type: FEMA FOIA
Requested By: (b)(6)

Requested Date: October 31, 2013

Primary User (b)(6)

Assignment Note: PRIORITY: 1840 page review layer and final letter draft with additional

appeals language ready for QC

From: Hill, Kevin W.

Sent: 21 Feb 2017 17:14:05 +0000

To: Robinson, Pearlene
Cc: Neuschaefer, Eric

Subject: RE: Request Assignment 2016-FEAP-00027

No, the records in review log are the originals from OCIO. First ADR search = no records. Sent a no-records response, which requester appealed. This post-appeal ADR search = 1,800 pages.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Robinson, Pearlene

Sent: Tuesday, February 21, 2017 12:12 PM **To:** Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: RE: Request Assignment 2016-FEAP-00027

Kevin,

Did we get additional documents from the program offices?

Pearlene Robinson
Government Information Specialist
Disclosure Branch (FOIA)
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
(202) 646-5797 (office)
(202) 276-1771 (mobile)

pearlene.robinson@fema.dhs.gov

From: Hill, Kevin W.

Sent: Tuesday, February 21, 2017 11:44 AM

To: Robinson, Pearlene < Pearlene. Robinson@fema.dhs.gov>

Subject: RE: Request Assignment

Pearlene,

Many of the pages have been marked as responsive because they either fall outside the timeframe or were the subject's emails for another non-related lowa storm. Feel free to contact the processor for questions on why he marked them non-responsive (b)(6) @associates.dhs.gov.

Regards, Kevin

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From: Robinson, Pearlene

Sent: Tuesday, February 21, 2017 8:40 AM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: RE: Request Assignment

Good morning Eric,

Ok.

Pearlene Robinson Government Information Specialist Disclosure Branch (FOIA) Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security (202) 646-5797 (office) (202) 276-1771 (mobile) pearlene.robinson@fema.dhs.gov

From: Neuschaefer, Eric

Sent: Tuesday, February 21, 2017 8:38 AM

To: Robinson, Pearlene < Pearlene.Robinson@fema.dhs.gov>

Cc: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: FW: Request Assignment

Hi Pearl,

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Regards, Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Friday, February 17, 2017 8:28 AM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Subject: FW: Request Assignment

Eric---the appeal reprocess is complete. Would you like to QC this (1840 pages, some removed as nonresponsive)?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (D)(6) (CTR)

Sent: Thursday, February 16, 2017 12:46 PM To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Subject: Request Assignment

Details

Request ID : 2014-FEFO-00212 Request Type : FEMA FOIA Requested By : (b)(6)

Requested Date: October 31, 2013

Primary User: (b)(6)

Assignment Note: PRIORITY: 1840 page review layer and final letter draft with additional

appeals language ready for QC

From: (b)(6) (CTR)

Sent: 8 Feb 2017 09:02:41 -0500

To: Hill, Kevin W.

Subject: RE: Request Assignment

ok

From: Hill, Kevin W.

Sent: Wednesday, February 08, 2017 9:02 AM

To: (b)(6) (CTR)

Subject: RE: Request Assignment

No, sometimes when reassigning cases (think I added myself as a secondary) FX will pull a prior request note. This was from months ago when jibran closed it. We now re-opened the case. Carry on as discussed yesterday.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Wednesday, February 08, 2017 9:01 AM **To:** Hill, Kevin W. < <u>kevin.hill@fema.dhs.gov</u>>

Subject: FW: Request Assignment

Hey Kevin do I need to close this out? I thought this was the ADR case??

From: Hill, Kevin W.

Sent: Tuesday, February 07, 2017 1:30 PM

To:	(b)(6)	(CTR);(b)(6)	(CTR)
Sub	iect: Requ	est Assignment	

Details

Request ID: 2014-FEFO-00212 Request Type: FEMA FOIA Requested By: ((b)(6)

Requested Date: October 31, 2013 Primary User: (b)(6)

Assignment Note: Final response cleared, ready for close out. Be advised the 50 pages in DM were issued to the requester last year. This final response addresses the additional searches, which produced no records. When you close this out, be sure to use the Partial Grant disposition. Thank you.

From:

Hill, Kevin W.

Sent:

4 May 2017 15:57:48 +0000

To:

Neuschaefer, Eric

Cc:

Presley, Paula

Subject:

RE: Request FEMA 2014-FEFO-00889

They are very related. In his appeal for 2014-FEFO-00212, he asked for these 2014-FEFO-00889 Region 7 documents. The only difference, making these not duplicates is that for 212, we searched correspondence records for employee Frank Cintron using the keywords Iowa lakes, Iyon rural, etc. Those results were reasonable, 1800 pages. For this one though 28I pages, should we process the first of four PDFs (lowa Lakes=5627 pg) and send as an interim, then check if he wants to continue? 2014-FEFO-00212 appeal of OCIO records,

Every one of the documents that I have included with this appeal was either created by Frank Cintron or other FEMA Region VII personnel during the application process or was either submitted to Region VII as part of the application process or while the appeal was pending and each is responsive to all three of my requests. At the very least, copies of these documents should have been provided to me in response to my request. It is my belief that there are documents in addition to the one's I have included with this appeal that Region VII has refused to provide.

. I, therefore, respectfully appeal the finding that no records exist within Region VII and OCIO responsive to my request and ask that Region VII and OCIO be required to conduct another search of their records for any responsive records or, in the alternative, that Region VII and OCIO be required to provide me with copies of all of the documents they have in their files pertaining to the applications for federal disaster aid submitted by lowa utilities Lyon Rural Electric Cooperative, Iowa Lakes Electric Cooperative, Osceola Electric Cooperative and Sanborn Electric and Telecommunications Utility following a severe winter storm (lowa Severe Winter Storm DR-4114, April 9-11, 2013).

2014-FEFO-00889 records from Region 7

Administrative Record Iowa Lakes Electric Coop PW 82.pdf	5/19/2015 8:54 AM	Adobe Acrobat D	293,430 KB
Administrative Record Oceola Electric Coop PW 83,pdf	5/19/2015 2:20 PM	Adobe Acrobat D	547,097 KB
Administrative Record Sanborn Municipal Electric Utility PW 84.pdf	5/19/2015 3:52 PM	Adobe Acrobat D	264,860 KB
🔁 Adminstrative Record Lyon Rural Electric Coop PW 81.pdf	5/19/2015 11:43 AM	Adobe Acrobat D	497,485 KB
TI FOIA Request.pdf	8/2/2016 2:16 PM	Adobe Acrobat D	499 KB
FOIA Suspense Tracker - Completed.pdf	8/2/2016 4:05 PM	Adobe Acrobat D	62 KB
Response Letter 8-14-14.pdf	8/2/2016 4:07 PM	Adobe Acrobat D	846 KB
Tasking_General 2014-FEFO-00889.pdf	4/25/2017 4:05 PM	Adobe Acrobat D	1,725 KB

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Neuschaefer, Eric

Sent: Thursday, May 04, 2017 11:41 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>
Cc: Presley, Paula <paula.presley@fema.dhs.gov>
Subject: RE: Request FEMA 2014-FEFO-00889

Are these requests at all related or similar?

There is not much we can do with the records we have on hand. Our options are to process or ask the regions to conduct a new search and provide us with individual documents. For this particular case, we should probably just process, it would look really bad if we informed the requester that we are starting the search over.

Regards, Eric

Eric A. Neuschaefer

Branch Chief – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

iPhone: 202-706-0204

eric.neuschaefer@fema.dhs.gov

From: Hill, Kevin W.

Sent: Thursday, May 04, 2017 10:26 AM

To: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>

Cc: Presley, Paula <paula.presley@fema.dhs.gov>
Subject: FW: Request FEMA 2014-FEFO-00889

Eric,

Another one for staging help. Request is attached---similar to his open remand attached (see pg 7 & 8)

Result= data dump from Region7.

Administrative Record Iowa Lakes Electric Coop PW 82.pdf	5/19/2015 8:54 AM	Adobe Acrobat D	293,430 KB
Administrative Record Oceola Electric Coop PW 83.pdf	5/19/2015 2:20 PM	Adobe Acrobat D	547,097 KB
Administrative Record Sanborn Municipal Electric Utility PW 84.pdf	5/19/2015 3:52 PM	Adobe Acrobat D	264,860 KB
Adminstrative Record Lyon Rural Electric Coop PW 81.pdf	5/19/2015 11:43 AM	Adobe Acrobat D	497,485 KB
FOIA Request.pdf	8/2/2016 2:16 PM	Adobe Acrobat D	499 KB
FOIA Suspense Tracker - Completed.pdf	8/2/2016 4:05 PM	Adobe Acrobat D	62 KB
Response Letter 8-14-14.pdf	8/2/2016 4:07 PM	Adobe Acrobat D	846 KB
Tasking_General 2014-FEFO-00889.pdf	4/25/2017 4:05 PM	Adobe Acrobat D	1,725 KB

Iowa Lakes=5627 pg Oceola= 9294 pg Sanborn=5384 pg Lyon Rural= 8418 pg Total= 28,723 pg

Because they are 4 pdfs combined, I cannot sort in ADR.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

This is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this in error, please reply immediately to the sender and delete this message. Thank you.



From: Presley, Paula

Sent: Tuesday, April 25, 2017 12:38 PM To: Hill, Kevin W. <kevin.hill@fema.dhs.gov> Subject: FW: Request FEMA 2014-FEFO-00889 Program Specialist – Disclosure Branch
Division of Information Management
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
Office 202-212-5877
Mobile 202-320-0187
Paula, presley@fema.dhs.gov

From: (b)(6) mailto(b)(6) @sullivan-ward.com]

Sent: Tuesday, April 25, 2017 11:08 AM

To: Presley, Paula <paula.presley@fema.dhs.gov> Subject: RE: Request FEMA 2014-FEFO-00889

Good morning, Paula.

I am following up on your email from last year. Do you have any idea when I will receive a response to my request?

Thanks and have a good day.

(b)(6)

(b)(6)

Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200 West Des Moines, IA 50266-7733

Phone: (515) 247-4718 Fax: (515) 244-3599

NOTICE: This communication may contain privileged or other confidential information. If you are not the intended recipient or believe that you may have received this communication in error, please reply to the sender indicating that fact and delete the copy you received. In addition, you should not print, copy, retransmit, disseminate, or otherwise use the information. THANK YOU.

From: Presley, Paula [mailto:paula.presley@fema.dhs.gov]

Sent: Thursday, August 04, 2016 7:52 AM

To: (b)(6)
Cc: Presley, Paula

Subject: RE: Request FEMA 2014-FEFO-00889

Good Morning (b)(6)

This responds to your inquiry made on the status of your Freedom of Information Act request(s) to the Federal Emergency Management Agency, case number 2014-FEFO-00889

We are in possession of records and our review teams are in the process of reviewing the entire data sets to establish if they are responsive to your request. Thank you for your continued patience as we work to fulfill your request.

Have a pleasant day.

Paula Presley
Program Specialist
Disclosure Branch (FOIA Office)
Records Management Division
Federal Emergency Management Agency
US Department of Homeland Security
Office — 202-212-5877
Mobile - 202-320-0187
Paula, presley@fema.dhs.gov

From: FEMA-FOIA

Sent: Tuesday, August 02, 2016 10:15 AM

To:(b)(6)
Cc: Presley, Paula

Subject: RE: Request FEMA 2014-FEFO-00889

Good Morning,

I will forward this email to lead who is processing your request.

FEMA-FOIA

From: (b)(6) [mailto(b)(6) @sullivan-ward.com]

Sent: Tuesday, August 02, 2016 10:09 AM
To: FEMA-FOIA < FEMA-FOIA@fema.dhs.gov >
Subject: Request FEMA 2014-FEFO-00889

Good morning.

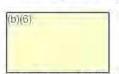
I submitted the request assigned the reference number FEMA 2014–FEFO–0889 on May 1, 2014. I received acknowledgment of your receipt of this request in a letter dated August 14, 2014.

To refresh your memory, there was a severe winter storm in April 2013 that resulted in damage to four lowa utilities electric distribution systems. A Presidential disaster declaration was made in May 2013 (FEMA–4114–DR–IA) FEMA Region 7 determined that the utilities were not eligible for Public Assistance funds. The 4 utilities appealed and Region 7's decision was overturned by FEMA Headquarters earlier this year. Although FEMA Region 7 compiled an Administrative Record relative to the appeal of its

decision I believe that FEMA Region 7 has refused to provide documents that are germane to its determination to deny eligibility.

For this reason, I have made a request for all of the documents in Region 7 possession relating to the appeals including those not in Region 7's Administrative Records associated with those appeals. The categories of documents are specifically listed in the May 1, 2014 letter and in FEMA's August 14, 2014 acknowledgement.

Thank you for your consideration of this request.



Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200 West Des Moines, IA 50266-7733

Phone: (515) 247-4718 Fax: (515) 244-3599

NOTICE: This communication may contain privileged or other confidential information. If you are not the intended recipient or believe that you may have received this communication in error, please reply to the sender indicating that fact and delete the copy you received. In addition, you should not print, copy, retransmit, disseminate, or otherwise use the information. THANK YOU.

From: McCoy, David

 Sent:
 8 May 2017 19:40:35 -0400

 To:
 @sullivan-ward.com

Cc: McCoy, David

Subject: FEMA 2016-FEMA-FEAP-00027 (2014-FEFO-00212) Status Update

Good evening (b)(6)

We are proving you a status update to your request. We have complied 1,800 documents in response to your request. We are currently reviewing 500+ pages and plan to release your responses on an interim bases. Our goal is to get your documents in your hand as soon as possible. We plan to have an estimate date of release for your first interim by the end of the week. Please reply to this email to confirm receipt. If you have any questions concerning this matter, you may call me at (202) 716-6907 or electronically at david.mccoy@fema.dhs.gov and refer to **FEMA-FEAP-00027.** Thanks for your patience.

David D. McCoy
Appeals and Litigation Team
Government Information Specialist –Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: 202-212-5061 Mobile phone: 202-716-6907

E-mail address: david.mccoy@fema.dhs.gov

From: FEMA-ActionOffice-MS-OCIO

 To:
 Blackwell, Tonya

 Cc:
 Disclosure-Unit-TeamD

 Subject:
 RE: Tasking/General 2014-FEFO-00212

 Date:
 Tuesday, December 15, 2015 6:58:36 AM

Attachments: 2014-FEFO-00212.pdf

Good day,

Please see attached FOIA.

From: Blackwell, Tonya [mailto:tonya.blackwell@fema.dhs.gov]

Sent: Wednesday, December 09, 2015 1:48 PM

To: Orchard, James < James. Orchard@fema.dhs.gov>

Cc: Disclosure-Unit-TeamD < disclosure-unit-teamd@fema.dhs.gov>

Subject: Tasking/General 2014-FEFO-00212

Good Afternoon:

RE: 2014-FEFO-00212(b)(6)

Request for Documents for Request # 2014-FEFO-00212. Due date: December 16, 2015 Please see a new FOIA task for FEMA attached.

Please review and provide a response, which includes any responsive documents and the signed/completed Suspense Tracker and Fee Schedule (aka Cost Sheet), no later than COB December 16, 2015.

Please Note: If your component does not maintain responsive records regarding this FOIA request, please advise us immediately. In addition, please advise us if there are any additional FEMA components you believe maintains additional records responsive to this request.

Thank you for your assistance.

Tonya Blackwell Disclosure Branch (FOIA) Mission Support Bureau, OCAO, RMD U.S. Department of Homeland Security Federal Emergency Management Agency

FEMA FOIA OFFICE Freedom of Information Act (FOIA) Suspense Tracker

FOIA	Case No: _	2014-FEFO-00212	Date:	Mar 16, 2015	
To: _		, <u></u>			
Suspe	nse Date (Information required in Disclo	sure Office):	Mar 23, 2015	
If you	u bave any	questions, please contact: 1	onya Blackwell (202)-212-3771	
Attach	ment(s): S	EE REQUEST			
INST	RUCTION	S FROM DISCLOSURE OF	FICE:		<u></u>
X	contact u	our records for responsive docu is with estimated number of p A Office will contact the requ	pages and time to	process records v	vithin 5 working days.
\boxtimes	Request y	you review the document(s) for	release to the requ	iestor.	
X	Upon completion of your review, return this form, the document(s) (if applicable) along with the unsigned final response letter to the requester to: FEMA FOIA Office.				
\boxtimes	Record the time spent reviewing/coordinating on the request and the number of pages on the enclosed Processing Cost form.				
COM	MENTS F	ROM FEMA COMPONENT	: (Check all that	apply)	
	Total rele	ease. Attach the document(s)	that you are goin	g to release to the	requester.
	Attach d	end withholding information u ocument(s) with the informa emption(s) placed in the adja	tion that is to be v	ion(s) vithbeld brackete	d and the appropriate
		end withholding the entire doc he document(s) to be withhel			xemptions(s).
	NO REC please an	ORDS - Our search failed to lo notate below what and how you	ocate the responsive searched for responsion	e document(s). In one of the comments of the comment of t	order to fulfill a No Records . database, hard files, etc.)
\boxtimes	We belie	ve other FEMA office(s), DHS	office(s), or other	agencies should b	e involved in processing this
	request; r	ecommend you contact: See a	ttached.		
	-	statement must be signed by all appropriate files have bee copied and pro		l responsive docu	
	Charlotte C	ushing	81	6-276-5029	Oct 28, 2015
	(Name /	Title)	(Phoi	1e #)	(Date)

2014-FEFO-00212

The following is a response from R-VII PA branch member, (1)(6)	Appeals
---	---------

Item #2 has been a bit of an issue. We never made that determination, so I am not sure how I could produce emails regarding a determination that was never made. I assume we would respond by saying we do not have anything responsive to that item.

We discussed before the region will not be able to fulfill the request to retrieve emails from contract employees. The FOIA office will need to reach out to HQ IT once gives us a list of names.

Cook, Connie

2014-FEFO-00212

From:

FEMA-FOIA

Sent:

Friday, November 01, 2013 11:08 AM

To:

FEMA-FOLA

Subject:

Confirmation RE: Request under the Freedom of Information Act

Good morning (b)(6)

Thank you for contacting FEMA. This message confirms receipt of your October 31, 2013, FOIA request. You will receive a detailed official acknowledgement letter soon.

Respectfully,

The FEMA Disclosure Branch

From:(ii)(6)

[mailto:(0)(6) @sullivan-ward.com]

Sent: Thursday, October 31, 2013 3:49 PM

To: FEMA-FOIA

Subject: Request under the Freedom of Information Act

Good afternoon.

This is a request under the Freedom of Information Act. I hereby request the following records:

This request pertains to records, documents and information created during the processing of applications for federal disaster aid made available to the area of lowa affected by a severe winter storm designated as lowa Severe Winter Storm DR-4114 during the incident period of April 9-11, 2013.

I am requesting all records referencing and pertaining to the processing of the applications for disaster aid under the Public Assistance program that have been submitted by Lyon Rural Electric Cooperative, lowa Lakes Electric Cooperative, Osceola Electric Cooperative and Sanborn Municipal Electric Utility (the Applicants). My request is for all documents, information, reports, memos, notes and emails produced or created by FEMA personnel, including Mr. Frank Cintron, or contractors, including Bicentennial Volunteers Inc., pertaining to these applications including, but not limited to, the information, without limitation, regarding the following:

- 1.) The applicability of FEMA Policy 9580.6, "Electric Utility Repair" and any other 9500 Series Policies to the applications.
- 2.) The determination that the Applicants are required to have performed laboratory tests of the physical characteristics of the conductor, (for example, testing of a minimum of three (3), twenty (20) foot sections of wire per mile on an annual basis), in order to be able to substantiate the physical condition of their conductor prior to the April storm event.

3.) The determination that the Applicants have not substantiated that their electric line was damaged during the April storm event due to a lack of laboratory test data substantiating the physical characteristics following the storm event.

I am entitled to a waiver of duplication fees because disclosure of the requested records is in the public interest within the meaning of 5 U.S.C. § 552(a)(4)(A)(iii) and 6 C.F.R. § 5.11(k). This standard is satisfied when requesters demonstrate that disclosure is "likely to contribute significantly to public understanding of the operations or activities of the government". The requested records clearly concern the "operations or activities of the government." 6 C.F.R. § 5.11(k)(2)(i). The connection to government operations and activities is "direct and clear." *Id.* Second, the information sought is "likely to contribute" to "an understanding of government operations and activities." 6 C.F.R. § 5.11(k)(2)(ii). Third, the records sought will result in greater "public understanding" of government policies, not just greater awareness within the requesting organizations. 6 C.F.R. § 5.11(k)(2)(iii). Fourth, the disclosure will contribute "significantly" to the public's knowledge and understanding of the government's policies. 6 C.F.R. § 5.11(k)(2)(iv).

The primary purpose of this Request is to obtain information to further the public's understanding of how FEMA is implementing its written policy, DAP 9580.6, which establishes criteria to determine eligibility for the repair and replacement of disaster—damaged electric distribution and transmission systems under the authority of electric utilities rural electric cooperatives and municipal electric utilities. This policy does not establish as criteria for eligibility for funding the testing described above which is being required of the Applicants.

In the event that fees cannot be waived, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 20 business days, as the statute requires.

(b)(6)

Sullivan & Ward, P.C. 6601 Westown Parkway, Suite 200 West Des Moines, IA 50266-7733

Phone: (515) 247-4718 Fax: (515) 244-3599

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From:	Hawkins, Christopher			
Sent:	20 Feb 2014 14:10:58 +0000			
To:	Robinson, Pearlene			
Cc:	Disclosure-Unit-TeamB; Disclosure-Unit-TeamC; Hawkins,			
Christopher;Coc	hran, Terry			
Subject:	FW: FEMA 2014-FEFO-00240 Acknowledgement Letter			
Good Mornin	g Pearlene,			
	with a status update. Contact information w. Inform us upon completion.			
To: Hawkins Cc: Disclosu	[mailto:(b)(6) @gmail.com] day, February 20, 2014 9:04 AM , Christopher re-Unit-TeamB FEMA 2014-FEFO-00240 Acknowledgement Letter			
Mr. Hawkins				
office some of months, and	tion of current delays in FOIA processing, I wanted to to give your extra time to respond to my request; it's now been more than 2 I am anxious for an update. Please get back to me as soon as you nform me of progress on the matter.			
Thank you				
(b)(6)				
B. 17. 42	Lauren aliet			
Independent				
Editor, The D	Declaration			
Email: (b)(6)	@gmail.com <mailto (0)(0)="" @gmail.com=""></mailto>			
Mobile:(b)(6)				
The state of the s				

On Mon, Dec 2, 2013 at 9:51 AM, Hawkins, Christopher < Christopher.Hawkins@fema.dhs.gov> wrote:

Good Morning Mr.

Hawkins, Christopher From: Sent: 20 Feb 2014 14:10:58 +0000 To: Robinson, Pearlene Cc: Disclosure-Unit-TeamB; Disclosure-Unit-TeamC; Hawkins, Christopher; Cochran, Terry Subject: FW: FEMA 2014-FEFO-00240 Acknowledgement Letter Good Morning Pearlene, Please phone requester, (b)(6) with a status update. Contact information is given below. Inform us upon completion. [mailto (b)(6) From (6)(6) @gmail.com] Sent: Thursday, February 20, 2014 9:04 AM To: Hawkins, Christopher Cc: Disclosure-Unit-TeamB Subject: Re: FEMA 2014-FEFO-00240 Acknowledgement Letter Mr. Hawkins, In consideration of current delays in FOIA processing, I wanted to to give your office some extra time to respond to my request; it's now been more than 2 months, and I am anxious for an update. Please get back to me as soon as you are able to inform me of progress on the matter. Thank you (b)(6) Independent Journalist Editor, The Declaration @gmail.com <mailto Email @gmail.com> Mobile (b)(6)

On Mon, Dec 2, 2013 at 9:51 AM, Hawkins, Christopher < Christopher.Hawkins@fema.dhs.gov> wrote:

Good Morning Mr.

From:

(b)(6)

Sent:

20 Feb 2014 14:03:39 +0000

To: Cc: Hawkins, Christopher Disclosure-Unit-TeamB

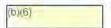
Subject:

Re: FEMA 2014-FEFO-00240 Acknowledgement Letter

Mr. Hawkins,

In consideration of current delays in FOIA processing, I wanted to to give your office some extra time to respond to my request; it's now been more than 2 months, and I am anxious for an update. Please get back to me as soon as you are able to inform me of progress on the matter.

Thank you

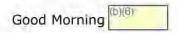


Independent Journalist

Editor, The Declaration Email: (b)(6) @gmail.com

Mobile (b)(6)

On Mon, Dec 2, 2013 at 9:51 AM, Hawkins, Christopher <Christopher.Hawkins@fema.dhs.gov> wrote:



Please find enclosed within the above attachment an acknowledgement letter to your Freedom of Information Act request to the Federal Emergency Management Agency (FEMA FOIA 2014-FEFO-00240). Please don't hesitate to contact us again should you have any future needs.

Thank You,

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Ema

From: Robinson, Pearlene

Sent: 20 Feb 2014 14:55:34 +0000

To: Hawkins, Christopher

Cc: Disclosure-Unit-TeamB;Disclosure-Unit-TeamC;Cochran, Terry

Subject: RE: FEMA 2014-FEFO-00240 Acknowledgement Letter

Thanks Chris

Pearlene Robinson

Management Analyst

Disclosure Branch

Records Management Division

Mission Support Bureau

(202) 646-5797

BB (202) 276-1771

Pearlene.robinson@fema.dhs.gov

From: Hawkins, Christopher

Sent: Thursday, February 20, 2014 9:11 AM

To: Robinson, Pearlene

Cc: Disclosure-Unit-TeamB; Disclosure-Unit-TeamC; Hawkins, Christopher;

Cochran, Terry

Subject: FW: FEMA 2014-FEFO-00240 Acknowledgement Letter

Good Morning Pearlene,

Please phone requester, (b)(6) with a status update. Contact information is given below. Inform us upon completion.

Sent: Thursday, February 20, 2014 9:04 AM

To: Hawkins, Christopher Cc: Disclosure-Unit-TeamB

Subject: Re: FEMA 2014-FEFO-00240 Acknowledgement Letter

Mr. Hawkins,

In consideration of current delays in FOIA processing, I wanted to to give your office some extra time to respond to my request; it's $\frac{1}{2} \left(\frac{1}{2} \right) = \frac{1}{2} \left(\frac{1}{2} \right) \left$

From: Hawkins, Christopher

Sent: 2 Dec 2013 14:51:18 +0000

To: (b)(6) @GMAIL.COM

Cc: Disclosure-Unit-TeamB

Subject: FEMA 2014-FEFO-00240 Acknowledgement Letter

Attachments: @



Please find enclosed within the above attachment an acknowledgement letter to your Freedom of Information Act request to the Federal Emergency Management Agency (FEMA FOIA 2014-FEFO-00240). Please don't hesitate to contact us again should you have any future needs.

Thank You,

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

From: Robinson, Pearlene

Sent: 3 Sep 2014 13:15:07 -0400

To: Blackwell, Tonya
Cc: Disclosure-Unit-TeamC

Subject: FEMA FOIA Request 2014-FEFO-00240

Hey Tonya,

We received a response from NPD. I placed the email in the RMD folder. We also tasked Region III. I was unable to find a response from the Region. Please follow-up with Region III.

Thanks

Pearlene Robinson

Management Analyst Disclosure Branch Records Management Division Mission Support Bureau (202) 646-5797 BB (202) 276-1771 Pearlene.robinson@fema.dhs.gov From:

Blackwell, Tonya

Sent:

3 Sep 2014 17:15:41 +0000

To:

Robinson, Pearlene

Subject:

RE: FEMA FOIA Request 2014-FEFO-00240

ok

From: Robinson, Pearlene

Sent: Wednesday, September 03, 2014 1:15 PM

To: Blackwell, Tonya Cc: Disclosure-Unit-TeamC

Subject: FEMA FOIA Request 2014-FEFO-00240

Hey Tonya,

We received a response from NPD. I placed the email in the RMD folder. We also tasked Region III. I was unable to find a response from the Region. Please follow-up with Region III.

Thanks

Pearlene Robinson

Management Analyst Disclosure Branch Records Management Division Mission Support Bureau (202) 646-5797 BB (202) 276-1771 Pearlene.robinson@fema.dhs.gov

 From:
 Disclosure-Unit-TeamB

 Sent:
 12 Mar 2014 18:35:29 +0000

To: Cochran, Terry Cc: Cortesio, Bill

Subject: FW: FORWARD: 2014-FEFO-00296 March 12, 2014

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov <mailto:Christopher.hawkins@dhs.fema.gov>

Office: (202)-646-3250

BB: (202) 802-2458

From: Hawkins, Christopher

Sent: Wednesday, March 12, 2014 2:34 PM

To: Jankowski, Roman

Cc: Disclosure-Unit-TeamB; Hawkins, Christopher Subject: FORWARD: 2014-FEFO-00296 March 12, 2014

March 12, 2014:

The two components tasked were Region V and OCIO.

Both have returned suspense trackers with indication of no records.

I have forwarded this case to Roman Jankowski and brought him the hardcopy file today.

FORWARD: R. Jankowski (hardcopy file also sent.) C. Hawkins 3/12/14

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

From: Orchard, James

Sent: 12 Mar 2014 17:39:37 +0000

To: Hawkins, Christopher; FEMA-OCIO-Exec-Sec

Cc: Disclosure-Unit-TeamB;Jankowski, Roman;Cochran, Terry
Subject: RE: FOIA Case 2014-FEFO-00296 Past Due Notification

Attachments: @

Good day Christopher,

Please see attached.

Thank you

From: Hawkins, Christopher

Sent: Wednesday, February 12, 2014 3:41 PM To: FEMA-OCIO-Exec-Sec; Orchard, James

Cc: Disclosure-Unit-TeamB; Jankowski, Roman; Orchard, James; Cochran, Terry

Subject: FOIA Case 2014-FEFO-00296 Past Due Notification

Request for Documents for Request # '2014-FEFO-00296'. Due date: ASAP.

Good Afternoon,

Please be advised that FOIA Case 2014-FEFO-00296 is currently past due.

This case was tasked to OCIO on 12/19/2013 with a suspense date of 12/27/2013.

A past due notice was sent to OCIO on 1/16/2014. All other components tasked have responded. When OCIO provides a response. I can forward this case.

Please forward responsive documents and/or a signed and completed suspense tracker as soon as possible.

Thank You,

Christopher Hawkins 202-646-3250 1800 S. Bell Street Room 458 Arlington, Virginia 20598-3005 From: Hawkins, Christopher

Sent: 12 Mar 2014 18:11:08 +0000

To: Orchard, James

Subject: RE: FOIA Case 2014-FEFO-00296 Past Due Notification

Thank You!

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov < mailto:Christopher.hawkins@dhs.fema.gov >

Office: (202)-646-3250

BB: (202) 802-2458

From: Orchard, James

Sent: Wednesday, March 12, 2014 1:40 PM To: Hawkins, Christopher; FEMA-OCIO-Exec-Sec

Cc: Disclosure-Unit-TeamB; Jankowski, Roman; Cochran, Terry Subject: RE: FOIA Case 2014-FEFO-00296 Past Due Notification

Good day Christopher,

Please see attached.

Thank you

From: Hawkins, Christopher

Sent: Wednesday, February 12, 2014 3:41 PM To: FEMA-OCIO-Exec-Sec; Orchard, James

Cc: Disclosure-Unit-TeamB; Jankowski, Roman; Orchard, James; Cochran, Terry

Subject: FOIA Case 2014-FEFO-00296 Past Due Notification

Request for Documents for Request # '2014-FEFO-00296'. Due date: ASAP.

Good Afternoon,

Please be advised that FOIA Case 2014-FEFO-00296 is currently pa

From: Hawkins, Christopher

Sent: 12 Mar 2014 18:33:35 +0000

To: Jankowski, Roman (roman.jankowski@fema.dhs.gov)

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher Subject: FORWARD: 2014-FEFO-00296 March 12, 2014

March 12, 2014:

The two components tasked were Region V and OCIO.

Both have returned suspense trackers with indication of no records.

I have forwarded this case to Roman Jankowski and brought him the hardcopy file today.

FORWARD: R. Jankowski (hardcopy file also sent.) C. Hawkins 3/12/14

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

From: Hawkins, Christopher

Sent: 12 Mar 2014 18:33:35 +0000

To: Jankowski, Roman

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher
Subject: FORWARD: 2014-FEFO-00296 March 12, 2014

March 12, 2014:

The two components tasked were Region V and OCIO.

Both have returned suspense trackers with indication of no records.

I have forwarded this case to Roman Jankowski and brought him the hardcopy file today.

FORWARD: R. Jankowski (hardcopy file also sent.) C. Hawkins 3/12/14

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

From: Orchard, James

Sent: 26 Feb 2014 15:28:06 +0000

To: Hawkins, Christopher Cc: Disclosure-Unit-TeamB

Subject: RE: FOIA Case 2014-FEFO-00296 Past Due Notification

Attachments: @

Good day please see tracker for 2014-FEFO-00296

From: Hawkins, Christopher

Sent: Wednesday, February 12, 2014 3:41 PM To: FEMA-OCIO-Exec-Sec; Orchard, James

Cc: Disclosure-Unit-TeamB; Jankowski, Roman; Orchard, James; Cochran, Terry

Subject: FOIA Case 2014-FEFO-00296 Past Due Notification

Request for Documents for Request # '2014-FEFO-00296'. Due date: ASAP.

Good Afternoon,

Please be advised that FOIA Case 2014-FEFO-00296 is currently past due.

This case was tasked to OCIO on 12/19/2013 with a suspense date of 12/27/2013.

A past due notice was sent to OCIO on 1/16/2014. All other components tasked have responded. When OCIO provides a response. I can forward this case.

Please forward responsive documents and/or a signed and completed suspense tracker as soon as possible.

Thank You,

Christopher Hawkins 202-646-3250 1800 S. Bell Street Room 458 Arlington, Virginia 20598-3005 From: Hawkins, Christopher

Sent: 12 Mar 2014 18:33:35 +0000

To: Jankowski, Roman (roman.jankowski@fema.dhs.gov)

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher Subject: FORWARD: 2014-FEFO-00296 March 12, 2014

March 12, 2014:

The two components tasked were Region V and OCIO.

Both have returned suspense trackers with indication of no records.

I have forwarded this case to Roman Jankowski and brought him the hardcopy file today.

FORWARD: R. Jankowski (hardcopy file also sent.) C. Hawkins 3/12/14

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

From: Hawkins, Christopher

Sent: 12 Mar 2014 18:33:35 +0000

To: Jankowski, Roman

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher
Subject: FORWARD: 2014-FEFO-00296 March 12, 2014

March 12, 2014:

The two components tasked were Region V and OCIO.

Both have returned suspense trackers with indication of no records.

I have forwarded this case to Roman Jankowski and brought him the hardcopy file today.

FORWARD: R. Jankowski (hardcopy file also sent.) C. Hawkins 3/12/14

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

 From:
 Disclosure-Unit-TeamB

 Sent:
 12 Mar 2014 18:35:29 +0000

To: Cochran, Terry Cc: Cortesio, Bill

Subject: FW: FORWARD: 2014-FEFO-00296 March 12, 2014

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov <mailto:Christopher.hawkins@dhs.fema.gov>

Office: (202)-646-3250

BB: (202) 802-2458

From: Hawkins, Christopher

Sent: Wednesday, March 12, 2014 2:34 PM

To: Jankowski, Roman

Cc: Disclosure-Unit-TeamB; Hawkins, Christopher Subject: FORWARD: 2014-FEFO-00296 March 12, 2014

March 12, 2014:

The two components tasked were Region V and OCIO.

Both have returned suspense trackers with indication of no records.

I have forwarded this case to Roman Jankowski and brought him the hardcopy file today.

FORWARD: R. Jankowski (hardcopy file also sent.) C. Hawkins 3/12/14

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

From: Orchard, James

Sent: 12 Mar 2014 17:39:37 +0000

To: Hawkins, Christopher; FEMA-OCIO-Exec-Sec

Cc: Disclosure-Unit-TeamB;Jankowski, Roman;Cochran, Terry
Subject: RE: FOIA Case 2014-FEFO-00296 Past Due Notification

Attachments: @

Good day Christopher,

Please see attached.

Thank you

From: Hawkins, Christopher

Sent: Wednesday, February 12, 2014 3:41 PM To: FEMA-OCIO-Exec-Sec; Orchard, James

Cc: Disclosure-Unit-TeamB; Jankowski, Roman; Orchard, James; Cochran, Terry

Subject: FOIA Case 2014-FEFO-00296 Past Due Notification

Request for Documents for Request # '2014-FEFO-00296'. Due date: ASAP.

Good Afternoon,

Please be advised that FOIA Case 2014-FEFO-00296 is currently past due.

This case was tasked to OCIO on 12/19/2013 with a suspense date of 12/27/2013.

A past due notice was sent to OCIO on 1/16/2014. All other components tasked have responded. When OCIO provides a response. I can forward this case.

Please forward responsive documents and/or a signed and completed suspense tracker as soon as possible.

Thank You,

Christopher Hawkins 202-646-3250 1800 S. Bell Street Room 458 Arlington, Virginia 20598-3005 From: Hawkins, Christopher

Sent: 12 Mar 2014 18:11:08 +0000

To: Orchard, James

Subject: RE: FOIA Case 2014-FEFO-00296 Past Due Notification

Thank You!

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov < mailto:Christopher.hawkins@dhs.fema.gov >

Office: (202)-646-3250

BB: (202) 802-2458

From: Orchard, James

Sent: Wednesday, March 12, 2014 1:40 PM To: Hawkins, Christopher; FEMA-OCIO-Exec-Sec

Cc: Disclosure-Unit-TeamB; Jankowski, Roman; Cochran, Terry Subject: RE: FOIA Case 2014-FEFO-00296 Past Due Notification

Good day Christopher,

Please see attached.

Thank you

From: Hawkins, Christopher

Sent: Wednesday, February 12, 2014 3:41 PM To: FEMA-OCIO-Exec-Sec; Orchard, James

Cc: Disclosure-Unit-TeamB; Jankowski, Roman; Orchard, James; Cochran, Terry

Subject: FOIA Case 2014-FEFO-00296 Past Due Notification

Request for Documents for Request # '2014-FEFO-00296'. Due date: ASAP.

Good Afternoon,

Please be advised that FOIA Case 2014-FEFO-00296 is currently pa

From:

Robinson, Pearlene

Sent:

26 Apr 2017 14:13:40 -0400

To:

Hill, Kevin W.

Subject:

RE: Request Assignment

Thanks Kevin

Pearlene Robinson
Government Information Specialist
Disclosure Branch (FOIA)
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
(202) 646-5797 (office)
(202) 276-1771 (mobile)
pearlene.robinson@fema.dhs.gov

From: Hill, Kevin W.

Sent: Tuesday, April 25, 2017 6:37 PM

To: Robinson, Pearlene < Pearlene. Robinson@fema.dhs.gov>; Group75@Groups.com; Hill, Kevin W.

<kevin.hill@fema.dhs.gov>
Subject: Request Assignment

Details

Request ID: 2014-FEFO-00296 Request Type: FEMA FOIA Requested By (0)(6)

Requested Date: November 27, 2013

Primary User: FEMA-QA Complete Queue

Assignment Note: 330 Documents now uploaded into ADR---assigned to QA Complete Queue & ready for assignment. ADR search needed for responsive documents using keywords. Please ask me if you have any questions while narrowing down the records and tagging in ADR as responsive. Also, please move and process the records in review log, draft a response letter, and assign to me for certifying. Thanks.

From: Hill, Kevin W.

Sent: 30 Jun 2017 16:07:33 +0000

To: (b)(6) (CTR)

Cc: Neuschaefer, Eric; (b)(6)

Subject: RE: ADR Server Uploads

Great, thanks. As a heads up, I will be attempting the index/ingest moves now. Hoping this doesn't crash the system

- Looks like 382 was did not make it to the server. I will be asking retransfer.
- 383 is a there.
- 554 is there
- 723, missing. I will ask for retransfer.
- 00093 is there
- 464 is there
- 682 is there

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From (b)(6) (CTR)

Sent: Friday, June 30, 2017 11:59 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;(b)(6)

(b)(6) @hq.dhs.gov> Subject: RE: ADR Server Uploads

Morning Kevin,

Looks like 382 was did not make it to the server. I will be asking retransfer.

383 is a there.

554 is there

723, missing. I will ask for retransfer.

00093 is there

464 is there

682 is there

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary: (b)(6) Mon, Wed, Fri 9-5:30 EST

www.ains.com



From: Hill, Kevin W. [mailto:kevin.hill@fema.dhs.gov]

Sent: Tuesday, June 27, 2017 11:00 AM

To (b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>(b)(6)

@hq.dhs.gov> Subject: RE: ADR Server Uploads

(b)(6)

I restarted the 2014-FEFO-00723 Index/Identify job to get the server records into ADR. Hopefully it won't take 40 hours again.

Can you provide updates on the others below?

2014-FEFO-00382

16 PSTs over 1GB

1 PST under 1 GB

Disks delivered to DHS on 4/19/2017

2014-FEFO-00383

15 PSTs over 1 GB

1 PST under 1 GB

Disks delivered to DHS on 4/19/2017

2014-FEFO-00554

3 PSTs over 1 GB

ADR Server upload completed on June 5, 2017

2014-FEFO-00723

10 PSTs over 1 GB

1 PST under 1 GB

Disks delivered to DHS on 4/19/2017

*ADR Server upload completed, moving into case today**

2015-FEFO-00093

25 PSTs over 1GB

4 PSTs under 1GB

**This request is now closed **

2015-FEFO-00464

PSTs over 1GB

Disks delivered to DHS on 5/3/2017

2015-FEFO-00682

11 PSTs over 1 GB

1 PST under 1GB

Disks delivered to DHS on 4/19/2017

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch

Information Management Division

Office of the Chief Administrative Officer

Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: (202) 212-7381

Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From:(b)(6)	(CTR)	
Sent: Friday, Jur	ne 16, 2017 1:32 PM	
To: Hill, Kevin W	V. <kevin.hill@fema.dhs.gov></kevin.hill@fema.dhs.gov>	
Cc: Neuschaefer	r, Eric <eric.neuschaefer@fema.dhs.gov>(b)(6)</eric.neuschaefer@fema.dhs.gov>	
(b)(6)	@hq.dhs.gov>	

Afternoon Kevin,

Subject: RE: ADR Server Uploads

I've restarted this ADR job. We've made a change to the services. ADR should no longer stall out other services (such as document delivery and OCR).

Earlier today, before the fix, we had to kill the service and restart it. This broke the ADR job.

I am currently monitoring the new ADR job and other jobs to make sure this does not happen again (ADR job has been running for an hour now).

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Mon, Wed, Fri 9-5:30 EST www.ains.com



Correction: running for 40 hours (1 day 16 hours).

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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9 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -		17	
From:	HIII.	Kevin	W.

Sent: Friday, June 16, 2017 9:29 AM

To: (b)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (b)(6)

(b)(6) @hq.dhs.gov>
Subject: RE: ADR Server Uploads

Thanks. Because I suspected that was the folder, I started an Index/identify job, but it's been running for 30 hours. Any end in sight for this? I'm a bit worried.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Friday, June 16, 2017 9:22 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (b)(6)

(b)(6) @hq.dhs.gov> **Subject:** RE: ADR Server Uploads

The one labeled FOIA-000732 should be FEFO. I will change the name.

(b)(6)

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Secondary (b)(6)

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From: Hill, Kevin W. [mailto:kevin.hill@fema.dhs.gov]

Sent: Wednesday, June 14, 2017 5:20 PM

To(b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (b)(6)

@hq.dhs.gov> **Subject:** RE: ADR Server Uploads

(b)(6)

I checked the ADR Server and the only one that's possibly done is 2014-FEFO-00723, but the folder name is 2014-FOIA-000732, not FEFO, so it's not clear.

Can you follow up with DC2 and keep us posted?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Wednesday, June 14, 2017 12:11 PM
To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>(b)(6)

(b)(6) @hq.dhs.gov> **Subject:** RE: ADR Server Uploads

Afternoon Kevin,

I am waiting on DC2 to transfer the files to the ADR repository server. I've finished the transfer from CD to share drive a while back. Waiting on a response from DC2. I will check the ADR server again to see if they have placed the files there today.



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		111.0.5
From: Hill, I	Kevin W. [mailto:kevin.h	ill@fema.dhs.gov]
Sent: Wedn	esday, June 14, 2017 11	:36 AM
To: (b)(6)	(CTR) (b)(6)	@associates.hq.dhs.gov>
Cc: Neuscha	efer, Eric <eric.neuscha< td=""><td>efer@fema.dhs.gov>; (b)(6)</td></eric.neuscha<>	efer@fema.dhs.gov>; (b)(6)
(b)(6)	@hq.dhs.gov>	

Subject: FW: ADR Server Uploads

Good Morning(b)(6)

Can you please provide an update on the ADR Server upload list below? Most of these were delivered eight weeks ago, and only the green request 2014-FEFO-00554 was completed. Note that the red request 2015-FEFO-00093 no longer needs to be uploaded because this request is now closed.

2014-FEFO-00382

16 PSTs over 1GB 1 PST under 1 GB Disks delivered to DHS on 4/19/2017

2014-FEFO-00383

15 PSTs over 1 GB 1 PST under 1 GB Disks delivered to DHS on 4/19/2017

2014-FEFO-00554

3 PSTs over 1 GB

ADR Server upload completed on June 5, 2017

2014-FEFO-00723

10 PSTs over 1 GB 1 PST under 1 GB Disks delivered to DHS on 4/19/2017

2015-FEFO-00093

25 PSTs over 1GB 4 PSTs under 1GB

**This request is now closed **

2015-FEFO-00464

PSTs over 1GB

Disks delivered to DHS on 5/3/2017

2015-FEFO-00682

11 PSTs over 1 GB 1 PST under 1GB Disks delivered to DHS on 4/19/2017

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Wednesday, April 19, 2017 9:57 PM

To:(b)(6) @hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; Presley, Paula

<paula.presley@fema.dhs.gov>
Subject: RE: ADR Server Uploads

I just left them in a brown folder on your chair. Let me know if you have any questions as you're going through them. Thank you, Kevin

Kevin W. Hill, Esq.
Government Information Specialist - Disclosure Branch Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: (202) 212-7381

Mobile phone: (202) 705-5389 Kevin.Hill@fema.dhs.gov

From: (b)(6)

Sent: Wednesday, April 19, 2017 4:26:45 PM

To: Hill, Kevin W.

Cc: Neuschaefer, Eric; Presley, Paula **Subject:** RE: ADR Server Uploads

Send them over in a disk. It will take some time for me to get to them. Once we have someone on board to replace (b)(6) they could work on stuff like this quicker.

From: Hill, Kevin W.

Sent: Wednesday, April 19, 2017 3:30 PM

To (b)(6) @hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; Presley, Paula

<paula.presley@fema.dhs.gov>
Subject: ADR Server Uploads



We have more PST files that will need to be uploaded to the ADR Server. Most files from FEMA's Office of the Chief Information Officer (OCIO) are between 1.3 and 2.1 GB. Are you able to upload these? Please advise.

2014-FEFO-00382

16 PSTs over 1GB

1 PST under 1 GB

2014-FEFO-00383

15 PSTs over 1 GB

1 PST under 1 GB

2014-FEFO-00554

3 PSTs over 1 GB

ADR Server upload completed June 5, 2017.

2014-FEFO-00723

10 PSTs over 1 GB

1 PST under 1 GB

2015-FEFO-00093

25 PSTs over 1GB

4 PSTs under 1GB

2015-FEFO-00682

11 PSTs over 1 GB

1 PST under 1GB

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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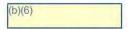
From: Hill, Kevin W.

Sent: 28 Jul 2017 19:03:09 +0000

To: (b)(6)

Cc: (CTR); Neuschaefer, Eric

Subject: RE: Current DC2 Transfers



Can you give me an update on this ADR Server Upload, which was with DC2 as **third in line**? This requester needs an update. Also note, the first one on DC2's list can be skipped---case closed.

The case is 2015-FEFO-00457

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Tuesday, July 11, 2017 11:13 AM

To:(b)(6) @associates.hq.dhs.gov>

Cc(b)(6) p)(6) @hq.dhs.gov>

Subject: RE: Current DC2 Transfers

Thank (b)(6) But the first one on DC2's list is no longer needed. I closed this request---requester longer interested. See email attached.

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch

Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From (b)(6) (CTR)

Sent: Monday, July 10, 2017 10:54 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: (b)(6) @hq.dhs.gov>

Subject: FW: Current DC2 Transfers

Kevin, DC2 is still in process of transferring all of these. Yours is 3rd in line.

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary: (b)(6) Mon, Wed, Fri 9-5:30 EST

www.ains.com



From (b)(6)	(CTR)			
Sent: Frida	y, June 30, 2017 12:52 PM			
To: RMD IS	B Data Acquisition (b)(6)		@hq.dhs.gov>	
Cc: (b)(6)	(CTR) (b)(6)	@associate	es.hq.dhs.gov>; ^{(b)(6)}	
(b)(6)	@hq.dhs.gov>(b)(6)	(b)(6)	@hq.dhs.gov>; (b)(6)	
(b)(6)	@HQ.DHS.GOV>;	0)(6)	(CTR)	_
(b)(6)	@associates.hq.dh	s.gov>;(b)(6)	(CTR)	
(b)(6)	@associates.hq.dhs.gov	'>		

Subject: Current DC2 Transfers

Good afternoon FOIA,

We wanted to bring you all up to speed on what DC2 has in their queue for transfer currently. Below is the list of cases they have and the order in which they will process them. Please let us know if these cases need to be delivered in a different order.

2015-FEFO-00093 2014-FEFO-000382 2015-FEFO-00457 2017-HQFO-00779a 2017-HQFO-00779c 2017-HQFO-00779d 2017-HQFO-00779e 2017-HQFO-00779g 2017-HQFO-00635 2017-HQFO-00681 2017-HQFO-00887 2017-HQFO-00805 2017-HQFO-00330 2017-HQFO-00267 2017-HQFO-00794 2017-HQFO-00912 2017-HQFO-00466a 2017-HQFO -00952 2017-HQFO-00799b 2017-HQFO-00799a

Thank you,



From: Wineland, Allen

Sent: 14 Apr 2014 08:09:03 -0400

To: Blackwell, Tonya; Douglass, William

Cc: Disclosure-Unit-TeamC;Robinson, Pearlene;Blackwell, Tonya
Subject: RE: 2014-FEFO-00382 Follow-Up Email- Past Due Status

Attachments: 2014-FEFO-00382 SST.pdf, FOIA 00382 PWs.pdf, New York Parks and

Recreation, Department of (3).zip

Tonya,

I queried all the HQ PA Managers and staff regarding this request. The attached documents are what I received. I have been out of the office and have not had time to review each of these. I am forwarding all the replies I received. The SST is attached.

Allen

Allen Wineland Program Analyst FEMA/Recovery Directorate Public Assistance Division 500 C St. Wash. DC 20472 202-384-3746 (BB) Allen.wineland@fema.dhs.gov

From: Blackwell, Tonya [mailto:tonya.blackwell@fema.dhs.gov]

Sent: Monday, April 07, 2014 11:07 AM **To:** Wineland, Allen; Douglass, William

Cc: Disclosure-Unit-TeamC; Robinson, Pearlene; Blackwell, Tonya Subject: 2014-FEFO-00382 Follow-Up Email- Past Due Status

Request for Documents for Request # '2014-FEFO-00382'. Due date: Soon as Possible.

Good Morning,

Please be advised that FOIA Case 2014-FEFO-00390 is currently past due.

Please forward the responsive documents with the completed and signed suspense tracker as soon as possible.

Thank you for your attention in this matter.

Tonya Blackwell
Government Information Specialist
Disclosure Branch (FOIA)
Mission Support Bureau
Records Management Division
Email:tonya.blackwell@fema.dhs.gov
202-212-3771 Office

Print Form

FEMA FOIA OFFICE Freedom of Information Act (FOIA) Suspense Tracker

FOIA	Case No:	2014-FEFO-00382	Date:	
To:	Allen Wineland	(FEMA Public Assistance - PA)		
Suspe	ense Date (Info	ormation required in Disclosu	are Office): Apr 1, 2014	
		nestions, please contact: Pe	arlene Robinson (202) 212-579	27
Attacl	hment(s); SEI	E REQUEST		
INST	RUCTIONS	FROM DISCLOSURE OF	TICE:	
×	contact us		ages and time to process re	tes voluminous records, please cords within 5 working days. The e scope of the request).
X	Request you	review the document(s) for	release to the requestor.	
×		letion of your review, return se letter to the requester to: F		f applicable) along with the unsigned
×		time spent reviewing/coordin ocessing Cost form.	ating on the request and the	number of pages on the
COM	MENTS FRO	OM FEMA COMPONENT:	(Check all that apply)	
X	Total release	e. Attach the document(s)	hat you are going to releas	e to the requester.
		d withholding information un		
		ument(s) with the informati s) placed in the adjacent m		racketed and the appropriate FOLA
		d withholding the entire docu s) to be withheld in its/their		FOIA exemptions(s). Attach the
	NO RECOI please anno	RDS – Our search failed to lo state below what and how you	cate the responsive document searched for responsive document	nt(s). In order to fulfill a No Records ments(i.e. database, hard files, etc.)
	We believe	other FEMA office(s), DHS	office(s), or other agencies s	should be involved in processing this
	request; rec	ommend you contact:		
		appropriate files have been		atter Expert who processed FOIA. Ve documents have been reviewed, Office.
		Allen Wineland	3,661	Apr 4, 2014
		(Name/Title)	Phone #	(Date)

From: Blackwell, Tonya

Sent: 16 Apr 2014 13:47:15 +0000

To: Robinson, Pearlene
Subject: FW: 2014-FEFO-382/383

Attachments: DOC.PDF, FEMA FOIA Request 2014-FEFO-00383/4, FEMA FOIA Request

2014-FEFO-00383/4

----Original Message----From: Douglass, William

Sent: Tuesday, April 15, 2014 11:52 AM

To: Blackwell, Tonya

Cc: Wineland, Allen: Robinson, Pearlene; Caetano, Donald

Subject: FW: 2014-FEFO-382/383

April 15, 2014

Allen:

Just copying you on mine; thank you for copying me.

B

----Original Message-----From: Douglass, William

Sent: Tuesday, April 15, 2014 11:43 AM

To: Robinson, Pearlene

Cc: Caetano, Donald; Barrison, Harvey Subject: FW: 2014-FEFO-382/383

April 15, 2014

Pearlene:

Here is the Tracker and the requested data for this FOIA request.

В

----Original Message-----

From: DO-DA-Workcentre@dhs.gov [mailto:DO-DA-Workcentre@dhs.gov]

Sent: Tuesday, April 15, 2014 12:39 PM

To: Douglass, William Subject: 2014-FEFO-382/383

Please open the attached document. It was scanned and sent to you using a Xerox WorkCentre.

Attachment File Type: PDF

WorkCentre Location: machine location not set Device Name; XRX0000AA7C0961

For more information on Xerox products and solutions, please visit http://www.xerox.com

FEMA FOIA OFFICE Freedom of Information Act (FOIA) Suspense Tracker

FOIA (Case No:2014-FEFO-00383
To: W	illiam Douglass (FEMA Region II
Susper	se Date (Information required in Disclosure Office): Apr 1, 2014
If you	have any questions, please contact: Pearlene Robinson (202) 212-5797
Attachi	ment(s): SEE REQUEST
INSTR	CUCTIONS FROM DISCLOSURE OFFICE:
×	Search your records for responsive documents. (If your search locates voluminous records, please contact us with estimated number of pages and time to process records within 5 working days. The FOIA Office will contact the requester to see if we can narrow the scope of the request).
X	Request you review the document(s) for release to the requestor.
X	Upon completion of your review, return this form, the document(s) (if applicable) along with the unsigned final response letter to the requester to: FEMA FOIA Office.
X	Record the time spent reviewing/coordinating on the request and the number of pages on the enclosed Processing Cost form.
COMN	MENTS FROM FEMA COMPONENT: (Check all that apply)
X	Total release. Attach the document(s) that you are going to release to the requester.
	Recommend withholding information under FOIA exemption(s) Attach document(s) with the information that is to be withheld bracketed and the appropriate FOIA exemption(s) placed in the adjacent margin(s).
	Recommend withholding the entire document(s) under the following FOIA exemptions(s). Attach the document(s) to be withheld in its/their entirety.
	NO RECORDS – Our search failed to locate the responsive document(s). In order to fulfill a No Records please annotate below what and how you searched for responsive documents(i.e. database, hard files, etc.)
	We believe other FEMA office(s), DHS office(s), or other agencies should be involved in processing this request; recommend you contact:
	following statement must be signed by the appropriate Subject Matter Expert who processed FOIA. tify that all appropriate files have been searched and all responsive documents have been reviewed, copied and provided to the FEMA FOIA Office.
	14M A DOUGLASS FOIA OFFICER 212-680-3665 APRIL 15, 2014 (Name/Title) Phone # (Date)
Oloa	se see affachments.
Cut.	UFTTorglass

From: Barrison, Harvey

Sent: 14 Apr 2014 15:27:35 -0400

To: Douglass, William

Subject: FEMA FOIA Request 2014-FEFO-00383/4

Attachments: 00-FOIA Boyle NYC Parks and Rec 4.14.14.pdf, 01-NY Piping Plover.pdf, 02-

Piping Plover_FactSheet.pdf

From: Loerke, Alexis

Sent: Monday, April 14, 2014 3:01 PM

To: Barrison, Harvey **Cc:** Bishop, Sara

Subject: RE: FEMA FOIA Request 2014-FEFO-00383

Hi Harvey,

I have attached the FOIA for NYC Parks and Recreation Department and information on Piping Plovers provided by EHP.

Alexis

Alexis Loerke
Policy Advisor
FEMA Public Assistance, NISTAC (CTR)

FEMA-4085-DR-NY Cell: 516-743-1427

alexis.loerke@associates.fema.dhs.gov

From: Barrison, Harvey

Sent: Tuesday, April 08, 2014 1:01 PM

To: Loerke, Alexis Cc: Bishop, Sara

Subject: FEMA FOIA Request 2014-FEFO-00383

Alexis,

Hope you can help with this FOIA Request.

There are two because the requester is seeking FEMA correspondence with two government entities: NYC Parks and Recreation and NYC Economic Development Corporation.

However, the requester would not be aware that we keep our correspondence filed by a project, in this case it is correspondence with the entities that concern all the **Rockaway Boardwalk Projects**

He is also asking about **Piping Plovers**, an endangered bird, and I can only assume also in the Rockaways from his e-mail address being a local newspaper in the Rockaways. Would this issue be kept in EMMIE through a keyword search and/or might EHP have this information?

Regards, Harvey

HARVEY BARRISON

Attorney-Advisor
New York Sandy Recovery Field Office
118-35 Queens Blvd.
Forest Hills, NY 11375
718-575-7286 Office
202-805-7629 Cell
Harvey.Barrison@fema.dhs.gov



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From: Barrison, Harvey

Sent: 14 Apr 2014 15:26:52 -0400

To: Douglass, William

Subject: FEMA FOIA Request 2014-FEFO-00383/4
Attachments: 00-FOIA Boyle NYC EDC 4.14.14.pdf

From: Loerke, Alexis

Sent: Monday, April 14, 2014 3:01 PM

To: Barrison, Harvey **Cc:** Bishop, Sara

Subject: RE: FEMA FOIA Request 2014-FEFO-00383

Hi Harvey,

I have attached all correspondence between FEMA and NYC Economic Development Corporation for the FOIA request.

Alexis

Alexis Loerke Policy Advisor FEMA Public Assistance, NISTAC (CTR) FEMA-4085-DR-NY

Cell: 516-743-1427

alexis.loerke@associates.fema.dhs.gov

From: Barrison, Harvey

Sent: Tuesday, April 08, 2014 1:01 PM

To: Loerke, Alexis **Cc:** Bishop, Sara

Subject: FEMA FOIA Request 2014-FEFO-00383

Alexis,

Hope you can help with this FOIA Request.

There are two because the requester is seeking FEMA correspondence with two government entities: NYC Parks and Recreation and NYC Economic Development Corporation.

However, the requester would not be aware that we keep our correspondence filed by a project, in this case it is correspondence with the entities that concern all the **Rockaway Boardwalk Projects**

He is also asking about **Piping Plovers**, an endangered bird, and I can only assume also in the Rockaways from his e-mail address being a local newspaper in the Rockaways. Would this issue be kept in EMMIE through a keyword search and/or might EHP have this information?

Regards, Harvey

HARVEY BARRISON

Attorney-Advisor New York Sandy Recovery Field Office 118-35 Queens Blvd. Forest Hills, NY 11375 718-575-7286 Office 202-805-7629 Cell Harvey.Barrison@fema.dhs.gov



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From: (b)(6)

Sent: 13 Jul 2017 12:24:30 +0000

To: Hill, Kevin W.

Cc: Presley, Paula; Neuschaefer, Eric (CTR)

Subject: FX ADR - Testing

Kevin,

The large 20GB 2014-383 case that you had ADR had some issues and didn't complete. It was actually stuck initializing. It was running for over 2 days. (b)(6) will have to figure out the issue with that specific record set. Please hold off on running any other ADRs until (b)(6) is able to troubleshoot and do additional testing.

Thanks,

(b)(6)

From: Hill, Kevin W.

Sent: 30 Jun 2017 16:07:33 +0000

To: (b)(6) (CTR)

Cc: Neuschaefer, Eric (b)(6)

Subject: RE: ADR Server Uploads

Great, thanks. As a heads up, I will be attempting the index/ingest moves now. Hoping this doesn't crash the system

- Looks like 382 was did not make it to the server. I will be asking retransfer.
- 383 is a there.
- 554 is there
- 723, missing. I will ask for retransfer.
- 00093 is there
- 464 is there
- 682 is there

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From:(b)(6) (CTR)

Sent: Friday, June 30, 2017 11:59 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;(b)(6)

(b)(6) @hq.dhs.gov>

Subject: RE: ADR Server Uploads

Morning Kevin,

Looks like 382 was did not make it to the server. I will be asking retransfer.

383 is a there.

554 is there

723, missing. I will ask for retransfer.

00093 is there

464 is there

682 is there

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary (b)(6) Mon, Wed, Fri 9-5:30 EST

www.ains.com



From: Hill, Kevin W. [mailto:kevin.hill@fema.dhs.gov]

Sent: Tuesday, June 27, 2017 11:00 AM

To (b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;(b)(6)

@hq.dhs.gov>

Subject: RE: ADR Server Uploads

(b)(6)

I restarted the 2014-FEFO-00723 Index/Identify job to get the server records into ADR. Hopefully it won't take 40 hours again.

Can you provide updates on the others below?

2014-FEFO-00382

16 PSTs over 1GB

1 PST under 1 GB

Disks delivered to DHS on 4/19/2017

2014-FEFO-00383

15 PSTs over 1 GB

1 PST under 1 GB

Disks delivered to DHS on 4/19/2017

2014-FEFO-00554

3 PSTs over 1 GB

ADR Server upload completed on June 5, 2017

2014-FEFO-00723

10 PSTs over 1 GB

1 PST under 1 GB

Disks delivered to DHS on 4/19/2017

*ADR Server upload completed, moving into case today**

2015-FEFO-00093

25 PSTs over 1GB

4 PSTs under 1GB

**This request is now closed **

2015-FEFO-00464

PSTs over 1GB

Disks delivered to DHS on 5/3/2017

2015-FEFO-00682

11 PSTs over 1 GB

1 PST under 1GB

Disks delivered to DHS on 4/19/2017

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch

Information Management Division

Office of the Chief Administrative Officer

Federal Emergency Management Agency

U.S. Department of Homeland Security

Desk phone: (202) 212-7381

Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Friday, June 16, 2017 1:32 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; Wolfrey, Jimmy

@hq.dhs.gov> **Subject:** RE: ADR Server Uploads

Afternoon Kevin,

I've restarted this ADR job. We've made a change to the services. ADR should no longer stall out other services (such as document delivery and OCR).

Earlier today, before the fix, we had to kill the service and restart it. This broke the ADR job.

I am currently monitoring the new ADR job and other jobs to make sure this does not happen again (ADR job has been running for an hour now).

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary: (b)(6)
Mon, Wed, Fri 9-5:30 EST www.ains.com



From: Hill, Kevin W. [mailto:kevin.hill@fema.dhs.gov]

Sent: Friday, June 16, 2017 9:32 AM

To:(b)(6) (CTR) (CTR) (D)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (b)(6)

@hq.dhs.gov> Subject: RE: ADR Server Uploads

Correction: running for 40 hours (1 day 16 hours).

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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- Western Without			
From:	HIII.	Kevin	W.

Sent: Friday, June 16, 2017 9:29 AM

To:(b)(6) (CTR) (b)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; (b)(6)

(b)(6) @hq.dhs.gov> **Subject:** RE: ADR Server Uploads

Thanks. Because I suspected that was the folder, I started an Index/identify job, but it's been running for 30 hours. Any end in sight for this? I'm a bit worried.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Friday, June 16, 2017 9:22 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;(b)(6)

(b)(6) **Subject:** RE: ADR Server Uploads

The one labeled FOIA-000732 should be FEFO. I will change the name.

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary: (b)(6) Mon, Wed, Fri 9-5:30 EST



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From: Hill, Kevin W. [mailto:kevin.hill@fema.dhs.gov]

Sent: Wednesday, June 14, 2017 5:20 PM

To:(b)(6) (CTR)(b)(6) @associates.hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;(b)(6)

@hq.dhs.gov> **Subject:** RE: ADR Server Uploads

(b)(6)

I checked the ADR Server and the only one that's possibly done is 2014-FEFO-00723, but the folder name is 2014-FOIA-000732, not FEFO, so it's not clear.

Can you follow up with DC2 and keep us posted?

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

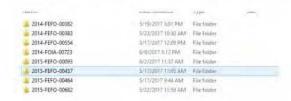
Sent: Wednesday, June 14, 2017 12:11 PM To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>;(b)(6)

(b)(6) @hq.dhs.gov> **Subject:** RE: ADR Server Uploads

Afternoon Kevin,

I am waiting on DC2 to transfer the files to the ADR repository server. I've finished the transfer from CD to share drive a while back. Waiting on a response from DC2. I will check the ADR server again to see if they have placed the files there today.



FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary: (b)(6) Mon, Wed, Fri 9-5:30 EST www.ains.com



From: Hill, Ke	evin W. [mailto:kevin.h	nill@fema.dhs.gov]
Sent: Wedne	sday, June 14, 2017 1:	1:36 AM
To: (b)(6)	(CTR) (b)(6)	@associates.hq.dhs.gov>
Cc: Neuschae	efer, Eric <eric.neuscha< td=""><td>efer@fema.dhs.gov>;(b)(6)</td></eric.neuscha<>	efer@fema.dhs.gov>;(b)(6)
(b)(6)	@ha dhs gov>	

Subject: FW: ADR Server Uploads

Good Morning (b)(6)

Can you please provide an update on the ADR Server upload list below? Most of these were delivered eight weeks ago, and only the green request 2014-FEFO-00554 was completed. Note that the red request 2015-FEFO-00093 no longer needs to be uploaded because this request is now closed.

2014-FEFO-00382

16 PSTs over 1GB 1 PST under 1 GB Disks delivered to DHS on 4/19/2017

2014-FEFO-00383

15 PSTs over 1 GB 1 PST under 1 GB Disks delivered to DHS on 4/19/2017

2014-FEFO-00554

3 PSTs over 1 GB

ADR Server upload completed on June 5, 2017

2014-FEFO-00723

10 PSTs over 1 GB 1 PST under 1 GB Disks delivered to DHS on 4/19/2017

2015-FEFO-00093

25 PSTs over 1GB 4 PSTs under 1GB

**This request is now closed **

2015-FEFO-00464

PSTs over 1GB

Disks delivered to DHS on 5/3/2017

2015-FEFO-00682

11 PSTs over 1 GB 1 PST under 1GB Disks delivered to DHS on 4/19/2017

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Wednesday, April 19, 2017 9:57 PM

To:(b)(6) @hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; Presley, Paula

<paula.presley@fema.dhs.gov>
Subject: RE: ADR Server Uploads

I just left them in a brown folder on your chair. Let me know if you have any questions as you're going through them. Thank you, Kevin

Kevin W. Hill, Esq.
Government Information Specialist - Disclosure Branch
Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security
Desk phone: (202) 212-7381

Mobile phone: (202) 705-5389 Kevin.Hill@fema.dhs.gov

From: (b)(6)

Sent: Wednesday, April 19, 2017 4:26:45 PM

To: Hill, Kevin W.

Cc: Neuschaefer, Eric; Presley, Paula **Subject:** RE: ADR Server Uploads

Send them over in a disk. It will take some time for me to get to them. Once we have someone on board to replace Mike Norman, they could work on stuff like this quicker.

From: Hill, Kevin W.

Sent: Wednesday, April 19, 2017 3:30 PM

To:(b)(6) @hq.dhs.gov>

Cc: Neuschaefer, Eric <eric.neuschaefer@fema.dhs.gov>; Presley, Paula

<paula.presley@fema.dhs.gov>
Subject: ADR Server Uploads



We have more PST files that will need to be uploaded to the ADR Server. Most files from FEMA's Office of the Chief Information Officer (OCIO) are between 1.3 and 2.1 GB. Are you able to upload these? Please advise.

2014-FEFO-00382

16 PSTs over 1GB

1 PST under 1 GB

2014-FEFO-00383

15 PSTs over 1 GB

1 PST under 1 GB

2014-FEFO-00554

3 PSTs over 1 GB

ADR Server upload completed June 5, 2017.

2014-FEFO-00723

10 PSTs over 1 GB

1 PST under 1 GB

2015-FEFO-00093

25 PSTs over 1GB

4 PSTs under 1GB

2015-FEFO-00682

11 PSTs over 1 GB

1 PST under 1GB

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: 28 Jul 2017 19:03:09 +0000

To: (b)(6)

Cc: (CTR); Neuschaefer, Eric

Subject: RE: Current DC2 Transfers



Can you give me an update on this ADR Server Upload, which was with DC2 as **third in line**? This requester needs an update. Also note, the first one on DC2's list can be skipped---case closed.

The case is 2015-FEFO-00457

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From: Hill, Kevin W.

Sent: Tuesday, July 11, 2017 11:13 AM

To ((b)(6) | (CTR) (b)(6) | i@associates.hq.dhs.gov>

Subject: RE: Current DC2 Transfers

Thanks (b)(6) But the first one on DC2's list is no longer needed. I closed this request---requester longer interested. See email attached.

Regards,

Kevin

Kevin W. Hill, Esq.

Government Information Specialist - Disclosure Branch

Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389

kevin.hill@fema.dhs.gov

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From: (b)(6) (CTR)

Sent: Monday, July 10, 2017 10:54 AM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>

Cc: (b)(6) @hq.dhs.gov>

Subject: FW: Current DC2 Transfers

Kevin, DC2 is still in process of transferring all of these. Yours is 3rd in line.

FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary: (b)(6)

Mon, Wed, Fri 9-5:30 EST

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From (b)(6)	(CTR)	
Sent: Frid	ay, June 30, 2017 12:52 PM	
To: RMD I	SB Data Acquisition (b)(6)	@hq.dhs.gov>
Cc: (b)(6)	(CTR) (b)(6) @asso	ciates.hq.dhs.gov>; (b)(6)
(b)(6)	@hq.dhs.gov>,(b)(6)	@hq.dhs.gov>; (b)(6)
◄ (b)(6)	@HQ.DHS.GOV>;(b)(6)	(CTR)
(b)(6)	@associates.hq.dhs.gov>;(b)	(6) (CTR)
(b)(6)	@associates.hq.dhs.gov>	
Subject: C	Current DC2 Transfers	

Good afternoon FOIA,

We wanted to bring you all up to speed on what DC2 has in their queue for transfer currently. Below is the list of cases they have and the order in which they will process them. Please let us know if these cases need to be delivered in a different order.

2015-FEFO-00093 2014-FEFO-000382 2015-FEFO-00457 2017-HQFO-00779a 2017-HQFO-00779c 2017-HQFO-00779d 2017-HQFO-00779e 2017-HQFO-00779g 2017-HQFO-00635 2017-HQFO-00681 2017-HQFO-00887 2017-HQFO-00805 2017-HQFO-00330 2017-HQFO-00267 2017-HQFO-00794 2017-HQFO-00912 2017-HQFO-00466a 2017-HQFO -00952 2017-HQFO-00799b 2017-HQFO-00799a

Thank you,



From: Hill, Kevin W.

Sent: 19 Jul 2017 17:30:00 +0000

To: (b)(6) (CTR)

Subject: RE: ADR files

You can keep them with the others for now. At some point next month I'll stop by for pickup.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

This is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use or copyling of this message is strictly prohibited. If you have received this in error, please reply immediately to the sender and delete this message. Thank you.



From: (b)(6)	(CTR)
--------------	-------

Sent: Wednesday, July 19, 2017 1:23 PM

To: Hill, Kevin W. <kevin.hill@fema.dhs.gov>(b)(6) @hq.dhs.gov>

Cc: (b)(6) @hq.dhs.gov>; Neuschaefer, Eric

<eric.neuschaefer@fema.dhs.gov>

Subject: RE: ADR files

Ok, I will not remove 2014-fefo-00032. I did remove 2015-FEFO-00093. I have the CDs for 00093. Where would you like me to send them to?

(b)(6)

FOIAXpress System Admin PRIV Office: 202-343-1654 Secondary (b)(6)
Mon, Wed, Fri 9-5:30 EST www.ains.com



	7	n.hill@fema.dhs.gov]
Sent: Wedne	sday, July 19, 2017	1:21 PM
To:(b)(6)	(CTR) (b)(6)	@associates.hq.dhs.gov>(b)(6)
(b)(6)	@hq.dhs.gov>	
Cc: (b)(6)	(b)(6)	@hq.dhs.gov>; Neuschaefer, Eric
<eric.neuscha< td=""><td>efer@fema.dhs.go</td><td>v></td></eric.neuscha<>	efer@fema.dhs.go	v>
Subject: RE: A	ADR files	

Not the case, I'm still doing the keyword searches in ADR before moving records to the review log. Please don't delete that one yet.

Not excited about deleting 2015-FEFO-00093, because this one is ripe for appeal, given the requester. Can you return the disks to me in the event he does appeal? We might have to re-upload them to the server if you delete that one.

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division
Office of the Chief Administrative Officer
Federal Emergency Management Agency
U.S. Department of Homeland Security

Desk phone: (202) 212-7381 Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From:(b)(6)	(CTR)	
Sent: Wednesday, July	/ 19, 2017 1:17 PM	
To: Hill, Kevin W. <key< td=""><td>rin.hill@fema.dhs.gov>^{(b)(6)}</td><td>@hq.dhs.gov></td></key<>	rin.hill@fema.dhs.gov> ^{(b)(6)}	@hq.dhs.gov>
Cc: (b)(6)	@hq.dhs.gov>; Neuschaefer,	Eric
<eric.neuschaefer@fe< td=""><td>ma.dhs.gov></td><td></td></eric.neuschaefer@fe<>	ma.dhs.gov>	
Subject: RE: ADR files		

As long as the files have been moved to a folder in Document Management, we can delete the source. It sounds like this is the case for 2014-fefo-00032.

(b)(6)
FOIAXpress System Admin

PRIV Office: 202-343-1654 Secondary: (b)(6) Mon, Wed, Fri 9-5:30 EST www.ains.com



Subject: RE: ADR files

You can delete 2015-FEFO-00093 since it's closed. 2014-FEFO-00032 is still opened, but its index/identified/moved into the case. Does the data source still pull from the server at that point? If not, you can delete that one too.

All the rest I still need on the server. 2014-FEFO-00383 2015-FEFO-00682 2014-FEFO-00554

Regards, Kevin

Kevin W. Hill, Esq.

Government Information Specialist – Disclosure Branch Information Management Division Office of the Chief Administrative Officer Federal Emergency Management Agency U.S. Department of Homeland Security Desk phone: (202) 212-7381

Mobile phone: (202) 705-5389 kevin.hill@fema.dhs.gov

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From:(b)(6)

Sent: Wednesday, July 19, 2017 12:27 PM

Cc: (b)(6)	(CTR) (b)(6)	@associates.hq.dhs.gov>; (b)(6)
(b)(6)	@hq.dhs.gov>	

Kevin,

Can you check the files below and let me know if they are uploaded into DM yet. We need to delete some files for room on the ADR server

2014-FEFO-00383 2014-FEFO-00032 2015-FEFO-00682 2014-FEFO-00554

(b)(6)

Director FOIA Appeals and Litigation

U.S. Department of Homeland Security

Privacy Office

Main: (866) 431-0486 Direct (b)(6)

Fax: (202) 343-4011

From: Blackwell, Tonya

Sent: 15 Apr 2014 19:54:59 +0000

To: Douglass, William

Subject: RE: 2014-FEFO-00383 Follow-up Email- Past Due Status

Good Afternoon William,

Can you send a completed and signed suspense tracker back?

Thank You,

Tonya Blackwell
Disclosure Branch (FOIA)
Mission Support Bureau
Records Management Division
U.S. Department of Homeland Security
Federal Emergency Management Agency

Direct: 202-212-3771 Mobile:202-802-2645

From: Douglass, William

Sent: Tuesday, April 15, 2014 2:07 PM

To: Blackwell, Tonya

Subject: RE: 2014-FEFO-00383 Follow-up Email- Past Due Status

Sent this in today.

From: Blackwell, Tonya [mailto:tonya.blackwell@fema.dhs.gov]

Sent: Monday, April 07, 2014 10:57 AM

To: Douglass, William

Cc: Disclosure-Unit-TeamC; Robinson, Pearlene; Blackwell, Tonya Subject: 2014-FEFO-00383 Follow-up Email- Past Due Status

Request for Documents for Request # '2014-FEFO-00383'. Due date: Soon as Possible.

Good Morning,

Please be advised that FOIA Case 2014-FEFO-00383 is currently past due.

Please forward the responsive documents with the completed and signed suspense tracker as soon as possible.

Thank you for your attention in this matter.

Tonya Blackwell Government Information Specialist Disclosure Branch (FOIA) Mission Support Bureau Records Management Division Email:tonya.blackwell@fema.dhs.gov 202-212-3771 Office

From: FEMA-FOIA

Sent: 10 Jul 2014 18:47:38 +0000 **To:** Booker-Kasper, Monique

Subject: FW: Follow-up 14-00443 Elliott - RE: updated FOIA request

From: (b)(6) mailto: (b)(6) @propublica.org]

Sent: Thursday, July 10, 2014 2:39 PM

To: Disclosure-Unit-TeamA; FEMA-FOIA

Subject: Re: Follow-up 14-00443 (b)(6) RE: updated FOIA request

Hi — I am just emailing to check on the status of this FOIA request (regarding the Red Cross): FEMA 2014-FEFO-00443

Thanks, (b)(6)

Reporter

ProPublica
(b)(6)

From: FEMA-FOIA < FEMA-FOIA@fema.dhs.gov > Date: Tuesday, February 25, 2014 4:29 PM

To(b)(6) @propublica.org>, FEMA-FOIA <FEMA-FOIA@fema.dhs.gov>

Subject: Follow-up 14-00443 (b)(6) RE: updated FOIA request

Good afternoon (b)(6)

miss @propublica.org

PGP

Thank you for the modification to your request. We have resumed its processing. In the future, if you need to contact our office concerning this request, FEMA 2014-FEFO-00443, please call Monique Booker-Kasper, FOIA Team Lead, at (202) 212-2302 or electronically at <u>Disclosure-Unit-TeamA@fema.dhs.gov</u> and refer to your FEMA reference number.

Thank you.

The FEMA Disclosure Branch

Thank you.

Connie Cook

The FEMA Disclosure Branch

From: (b)(6) [mailto:(b)(6) @propublica.org]

Sent: Tuesday, February 25, 2014 II:13 AM To: FEMA-FOIA

Subject: updated FOIA request

Connie — following up on our call just now. I am attaching a new request. This request replaces request 443.



From: FEMA-FOIA

Sent: 19 Feb 2016 18:23:51 +0000

To: Gelo, Miriam
Cc: Presley, Paula

Subject: RE: FEMA FOIA 2014-FEFO-00443

Good Afternoon,

You can give me a call at 202-802-2645. I will try my best to help you on clarification.

Tonya Blackwell
Disclosure Branch (FOIA)
Mission Support Bureau
Records Management Division
U.S. Department of Homeland Security
Federal Emergency Management Agency

Direct: 202-212-3771 Mobile:202-802-2645

From: Gelo, Miriam

Sent: Friday, February 19, 2016 12:18 PM **To:** FEMA-FOIA <FEMA-FOIA@fema.dhs.gov>

Cc: Miller, Janice <Janice.Miller3@fema.dhs.gov>; Wood, Teresa <Teresa.Wood@fema.dhs.gov>; Shaw, Philip <Philip.Shaw@fema.dhs.gov>; Presley, Paula <paula.presley@fema.dhs.gov>; Gelo,

Miriam <Miriam.Gelo@fema.dhs.gov> **Subject:** RE: FEMA FOIA 2014-FEFO-00443

Good Afternoon,

In Paula's absence, can someone please assist me with this request? I also left a message at the 202.646.3551 (FOIA # in the GAL). Apologies for the persistence, but just trying to get clarification soon since this is a time sensitive matter.

Thank you.

Respectfully, Miriam

Miriam M. Gelo

FEMA Voluntary Agency Liaison
Federal Emergency Management Agency HQ
Recovery Directorate/Individual Assistance
500 "C" St. SW, (6NW-2607), Washington, DC 20472
O: 202-212-1103 / C: 337-302-0991 / F: 202-212-1112
Miriam.Gelo@fema.dhs.gov

The Voluntary Agency Liaison mission is to establish, foster, and maintain relationships among government, voluntary, faith-based, and community partners to strengthen capabilities and support the delivery of inclusive, equitable services by empowering communities to address disaster-related unmet needs.

From: Gelo, Miriam

Sent: Thursday, February 18, 2016 4:44 PM

To: FEMA-FOIA

Cc: Miller, Janice; Wood, Teresa; Shaw, Philip; Presley, Paula; Gelo, Miriam

Subject: FW: FEMA FOIA 2014-FEFO-00443

Good Afternoon,

I received Paula's out of office with this email address as the contact while she's out. Can someone assist in providing some clarity for this request?

Thank you, Miriam

Miriam M. Gelo

FEMA Voluntary Agency Liaison
Federal Emergency Management Agency HQ
Recovery Directorate/Individual Assistance
500 "C" St. SW, (6NW-2607), Washington, DC 20472
O: 202-212-1103 / C: 337-302-0991 / F: 202-212-1112
Miriam.Gelo@fema.dhs.gov

The Voluntary Agency Liaison mission is to establish, foster, and maintain relationships among government, voluntary, faith-based, and community partners to strengthen capabilities and support the delivery of inclusive, equitable services by empowering communities to address disaster-related unmet needs.

From: Gelo, Miriam

Sent: Thursday, February 18, 2016 4:32 PM

To: Presley, Paula

Cc: Miller, Janice; Wood, Teresa

Subject: FW: FEMA FOIA 2014-FEFO-00443

Hi Paula,

I left you messages on your office and mobile phones earlier today regarding some questions I have for this request. Superstorm Sandy affected multiple states, plus there was initial activity at the NRCC with definite interaction between FEMA and ARC. Just looking for some clarity on the scope of the request. You sent the request to the VAL section and PA. Is that the only information needed (from those 2 program areas?

Please call me at your earliest convenience. Hopefully you can shed some clarity:-)

Thank you! Miriam Miriam M. Gelo Voluntary Agency Liaison Federal Emergency Management Agency HQ Recovery Directorate 500 "C" St. SW, (6NE-1610), Washington, DC 20472 C: 337-302-0991 / F: 202-212-1001 Miriam.Gelo@fema.dhs.gov

From: Miller, Janice

Sent: Wednesday, February 17, 2016 5:23:18 PM

To: Gelo, Miriam Cc: Wood, Teresa

Subject: FW: FEMA FOIA 2014-FEFO-00443

Miriam,

Please review the FOIA request below and attached and provide a recommendation as to whether HQ VALs should search their archives to provide the requested information or request a search on the server.

A response by Friday of this week would be great.

Thanks, Janice

Janice P. Miller

Acting Section Chief Voluntary Agency Coordination Individual Assistance Division FEMA Headquarters 500 C St SW Washington, DC 20472-3100 Office/Mobile: 202-212-1108

The Voluntary Agency Liaison mission is to establish, foster, and maintain relationships among government, voluntary, faith-based, and community partners to strengthen capabilities and support the delivery of inclusive, equitable services by empowering communities to address disaster-related unmet needs.

From: Presley, Paula

Sent: Wednesday, February 10, 2016 9:35 AM

To: Mones, Stewart

Subject: FEMA FOIA 2014-FEFO-00443

Good Morning Mr. Mones,

I work in the FOIA office within Records and am assisting with some older cases. Through some research I was given your name as working in the Voluntary Agency Liaison Section, and that you might be able to assist with this request.

Please could you look at the attached FOIA request and see if you have information that can be provided? If you are not able to assist, my apologies and ask if you know who may be able to assist.

(As a note: I have also simultaneously tasked this over to PA as well)

Paula Presley
Program Specialist
Disclosure Branch (FOIA Office)
Records Management Division
Federal Emergency Management Agency
US Department of Homeland Security
Office – 202-212-5877
Mobile - 202-320-0187
Paula.presley@fema.dhs.gov

From: Deshong, Casey

Sent: 14 Apr 2016 20:55:22 +0000

To: Hawkins, Christopher

Subject: Automatic reply: Tasking/General 2016-FEFO-00443

I will be out of the office on personal leae until Monday, April 18. My response to your email will be delayed.

Casey

From: Hawkins, Christopher

Sent: 19 Apr 2016 13:32:07 +0000

To: Deshong, Casey

Subject: Follow-up 2016-FEFO-00443

Attachments: @

Request for Documents for Request # 2016-FEFO-00443. Due date: April 21, 2016

Good Morning Casey:

Just a reminder:

FOIA 2016-FEFO-00443 is due in two days on Thursday, April 21, 2016.

Thank you for your assistance.

Christopher Hawkins (202) 646-3250 Disclosure Branch (FOIA) Mission Support Bureau, OCAO, RMD U.S. Department of Homeland Security Federal Emergency Management Agency From: Hawkins, Christopher

Sent: 12 May 2016 18:49:28 +0000

To: Presley, Paula

Cc: Hawkins, Christopher; Tinsman, Mark

Subject: FW: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Paula,

I now have the disc. As I said earlier, it will be in the Locked File Room. It has the case number (2014-FEFO-00443) written in blue lettering with you name on the envelope. Please refer to Mr. Tinsmanâ \in TMs email for additional information. 5/12/2016

Christopher Hawkins
Management Analyst
FEMA FOIA Disclosure Branch
HQ/OCAO/MS/RMD/DB
US Department of Homeland Security

Christopher.Hawkins@fema.dhs.gov

Office: (202) 646-3250

FOIA Help Desk: (202) 646-3323

From: Presley, Paula

Sent: Thursday, May 12, 2016 1:56 PM To: Tinsman, Mark; Hawkins, Christopher

Cc: Usher, Zachary; Slaten, Emily

Subject: RE: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Thank you.

Paula Presley

Program Specialist

Disclosure Branch (FOIA Office) Records Management Division Federal Emergency Management Agency US Department of Homeland Security

Office â€" 202-212-5877

Mobile - 202-320-0187

Paula.presley@fema.dhs.gov <mailto:Paula.pre

From: Hawkins, Christopher

Sent: 12 May 2016 18:49:28 +0000

To: Presley, Paula

Cc: Hawkins, Christopher; Tinsman, Mark

Subject: FW: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Paula,

I now have the disc. As I said earlier, it will be in the Locked File Room. It has the case number (2014-FEFO-00443) written in blue lettering with you name on the envelope. Please refer to Mr. Tinsmanâ \in TMs email for additional information. 5/12/2016

Christopher Hawkins
Management Analyst
FEMA FOIA Disclosure Branch
HQ/OCAO/MS/RMD/DB
US Department of Homeland Security

Christopher.Hawkins@fema.dhs.gov

Office: (202) 646-3250

FOIA Help Desk: (202) 646-3323

From: Presley, Paula

Sent: Thursday, May 12, 2016 1:56 PM To: Tinsman, Mark; Hawkins, Christopher

Cc: Usher, Zachary; Slaten, Emily

Subject: RE: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Thank you.

Paula Presley

Program Specialist

Disclosure Branch (FOIA Office) Records Management Division Federal Emergency Management Agency US Department of Homeland Security

Office â€" 202-212-5877

Mobile - 202-320-0187

Paula.presley@fema.dhs.gov <mailto:Paula.pre

From: Tinsman, Mark

Sent: 12 May 2016 18:56:50 +0000

To: Presley, Paula

Cc: Hawkins, Christopher

Subject: RE: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Paula,

I placed only the files listed on the spreadsheet we shared, I did not include the spreadsheet on the disk, as it was essentially an inventory. If you have any further questions, let me know.

Mark

Mark Tinsman

Acting Section Chief

Mass Care / Emergency Assistance Section

Individual Assistance Division

Recovery Directorate

Office of Response and Recovery

FEMA

Office: 202.212.1106

Mobile: 202.870.4492

Email: Mark.Tinsman@fema.dhs.gov <mailto:Mark.Tinsman@fema.dhs.gov>

From: Hawkins, Christopher

Sent: Thursday, May 12, 2016 2:49 PM

To: Presley, Paula

Cc: Hawkins, Christopher; Tinsman, Mark

Subject: FW: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Paula,

I now have the disc. As I said earlier, it will be in the Locked File Room. It has the case number (2014-FEFO-00443) written in blue lettering with you name on the envelope. Please refer to Mr. Tinsmanâ \in TMs email for additional information. 5/12/2016

From: Presley, Paula

Sent: 12 May 2016 17:55:54 +0000

To: Tinsman, Mark; Hawkins, Christopher

Cc: Usher, Zachary; Slaten, Emily

Subject: RE: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Thank you.

Paula Presley

Program Specialist

Disclosure Branch (FOIA Office) Records Management Division Federal Emergency Management Agency US Department of Homeland Security

Office â€" 202-212-5877

Mobile - 202-320-0187

Paula.presley@fema.dhs.gov <mailto:Paula.presley@fema.dhs.gov>

From: Tinsman, Mark

Sent: Thursday, May 12, 2016 1:54 PM To: Hawkins, Christopher; Presley, Paula

Cc: Usher, Zachary; Slaten, Emily

Subject: RE: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Thank you. I will drop by following the current meeting and drop off the disk.

Mark Tinsman Acting Section Chief Mass Care / Emergency Assistance Section Individual Assistance Division Sent from my iFEMA mobile device.

From: Hawkins, Christopher

Sent: Thursday, May 12, 2016 1:13:56 PM

To: Presley, Paula; Tinsman, Mark Cc: Usher, Zachary; Slaten, Emily Subject: RE: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

From: Tinsman, Mark

Sent: 12 May 2016 17:54:25 +0000

To: Hawkins, Christopher; Presley, Paula

Cc: Usher, Zachary; Slaten, Emily

Subject: RE: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Thank you. I will drop by following the current meeting and drop off the disk.

Mark Tinsman Acting Section Chief Mass Care / Emergency Assistance Section Individual Assistance Division Sent from my iFEMA mobile device.

From: Hawkins, Christopher

Sent: Thursday, May 12, 2016 1:13:56 PM

To: Presley, Paula; Tinsman, Mark Cc: Usher, Zachary; Slaten, Emily

Subject: RE: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Mark,

I am on the seventh floor at FEMA Headquarters. My workstation is 7NE-2801.

Christopher Hawkins Management Analyst FEMA FOIA Disclosure Branch HQ/OCAO/MS/RMD/DB US Department of Homeland Security

Christopher.Hawkins@fema.dhs.gov

Office: (202) 646-3250

FOIA Help Desk: (202) 646-3323

From: Presley, Paula

Sent: Thursday, May 12, 2016 1:10 PM To: Tinsman, Mark; Hawkins, Christopher

Cc: Usher, Zachary; Slaten, Emily

Subject: RE: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

From: Hawkins, Christopher

Sent: 12 May 2016 17:13:56 +0000
To: Presley, Paula; Tinsman, Mark
Cc: Usher, Zachary; Slaten, Emily

Subject: RE: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Mark,

I am on the seventh floor at FEMA Headquarters. My workstation is 7NE-2801.

Christopher Hawkins
Management Analyst
FEMA FOIA Disclosure Branch
HQ/OCAO/MS/RMD/DB
US Department of Homeland Security

Christopher.Hawkins@fema.dhs.gov

Office: (202) 646-3250

FOIA Help Desk: (202) 646-3323

From: Presley, Paula

Sent: Thursday, May 12, 2016 1:10 PM To: Tinsman, Mark; Hawkins, Christopher

Cc: Usher, Zachary; Slaten, Emily

Subject: RE: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Mark,

I will not be available but I can have an associate collect for me (Christopher Hawkins)

We are located 500 C Street 7th floor

Records management department

Stepping off elevator you would turn right at the glass doors;

End of this hall take the last entrance on the right;

Upon entering turn left and walk all the way to the opposite end and Christopher sits at the last set of desks on the right.

I have him copied him on this

From: Presley, Paula

Sent: 12 May 2016 17:09:49 +0000

To: Tinsman, Mark; Hawkins, Christopher

Cc: Usher, Zachary; Slaten, Emily

Subject: RE: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Mark,

I will not be available but I can have an associate collect for me (Christopher Hawkins)

We are located 500 C Street 7th floor

Records management department

Stepping off elevator you would turn right at the glass doors;

End of this hall take the last entrance on the right;

Upon entering turn left and walk all the way to the opposite end and Christopher sits at the last set of desks on the right.

I have him copied him on this email and will discuss with him.

Thank you for helping with getting us these documents.

Paula Presley

Program Specialist

Disclosure Branch (FOIA Office)
Records Management Division
Federal Emergency Management Agency
US Department of Homeland Security

Office - 202-212-5877

Mobile - 202-320-0187

Paula.presley@fema.dhs.gov <mailto:Paula.presley@fema.dhs.gov>

From: Tinsman, Mark Sent: Thursday, May 12, 2016 12:48 PM To: Presley, Paula Cc: Usher, Zachary; Slaten, Emily Subject:

From: Presley, Paula

Sent: 12 May 2016 19:04:25 +0000

To: Tinsman, Mark
Cc: Hawkins, Christopher

Subject: RE: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Thank you very much!

Have a pleasant afternoon!

Paula Presley

Program Specialist

Disclosure Branch (FOIA Office) Records Management Division Federal Emergency Management Agency US Department of Homeland Security

Office â€" 202-212-5877

Mobile - 202-320-0187

Paula.presley@fema.dhs.gov <mailto:Paula.presley@fema.dhs.gov>

From: Tinsman, Mark

Sent: Thursday, May 12, 2016 2:57 PM

To: Presley, Paula

Cc: Hawkins, Christopher

Subject: RE: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Paula,

I placed only the files listed on the spreadsheet we shared, I did not include the spreadsheet on the disk, as it was essentially an inventory. If you have any further questions, let me know.

Mark

Mark Tinsman

Acting Section Chief

Mass Care / Emergency Assistance Section

Individual Assistance Division

Recovery Directorate

Office of Response and Recovery

FEMA

Office: 202.212.1106

Mobile: 202.870.4492

Email: Mar

From: Hawkins, Christopher
Sent: 2 May 2016 19:11:09 +0000

To: Deshong, Casey
Cc: Hawkins, Christopher

Subject: RE: Tasking/General 2016-FEFO-00443

Good Afternoon Casey,

Region IX's Response to FOIA 2016-FEFO-00443 has been received. Thank you J

Christopher Hawkins Management Analyst FEMA FOIA Disclosure Branch HQ/OCAO/MS/RMD/DB US Department of Homeland Security

Christopher.Hawkins@fema.dhs.gov

Office: (202) 646-3250

FOIA Help Desk: (202) 646-3323

From: Deshong, Casey

Sent: Monday, May 02, 2016 12:45 PM

To: Hawkins, Christopher

Subject: RE: Tasking/General 2016-FEFO-00443

Christopher,

We do not have any documents that are responsive to the request. Attached is the signed suspense tracker.

Casey

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Thursday, April 14, 2016 1:56 PM

To: Deshong, Casey < Casey. Deshong@fema.dhs.gov>

Subject: Tasking/General 2016-FEFO-00443

Good	Afternoon	Casey	:
------	-----------	-------	---

RE: 2016-FEFO-00443 (b)(6):

Request for Documents for Request # 2016-FEFO-00443. Due date: April 21, 2016

Please see

From:

Deshong, Casey

Sent:

2 May 2016 16:44:52 +0000

To:

Hawkins, Christopher

Subject:

RE: Tasking/General 2016-FEFO-00443

Attachments:

@

Christopher,

We do not have any documents that are responsive to the request. Attached is the signed suspense tracker.

Casey

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Thursday, April 14, 2016 1:56 PM

To: Deshong, Casey < Casey. Deshong@fema.dhs.gov >

Subject: Tasking/General 2016-FEFO-00443

Good Afternoon Casey:

RE: 2016-FEFO-00443 (h)(6)

Request for Documents for Request # 2016-FEFO-00443. Due date: April 21,

2016

Please see a new FOIA task for FEMA attached.

Please review and provide a response, which includes any responsive documents and the signed/completed Suspense Tracker and Fee Schedule (aka Cost Sheet), no later than COB 4/21/2016.

Please Note: If your component does not maintain responsive records regarding this FOIA request, please advise us immediately. In addition, please advise us if there are any additional FEMA components you believe maintains additional records responsive

From: Hawkins, Christopher
Sent: 2 May 2016 19:11:09 +0000

To: Deshong, Casey
Cc: Hawkins, Christopher

Subject: RE: Tasking/General 2016-FEFO-00443

Good Afternoon Casey,

Region IX's Response to FOIA 2016-FEFO-00443 has been received. Thank you J

Christopher Hawkins Management Analyst FEMA FOIA Disclosure Branch HQ/OCAO/MS/RMD/DB US Department of Homeland Security

Christopher.Hawkins@fema.dhs.gov

Office: (202) 646-3250

FOIA Help Desk: (202) 646-3323

From: Deshong, Casey

Sent: Monday, May 02, 2016 12:45 PM

To: Hawkins, Christopher

Subject: RE: Tasking/General 2016-FEFO-00443

Christopher,

We do not have any documents that are responsive to the request. Attached is the signed suspense tracker.

Casey

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Thursday, April 14, 2016 1:56 PM

To: Deshong, Casey < Casey. Deshong@fema.dhs.gov>

Subject: Tasking/General 2016-FEFO-00443

Good Afternoon Casey:

RE: 2016-FEFO-00443 (b)(6)

Request for Documents for Request # 2016-FEFO-00443. Due date: April 21,

2016

Please see

From:

Hawkins, Christopher

Sent:

14 Apr 2016 20:55:40 +0000

To:

Deshong, Casey

Subject:

Tasking/General 2016-FEFO-00443

Attachments:

@

Good Afternoon Casey:

RE: 2016-FEFO-00443 (b)(6)

143^{(b)(6)}

Request for Documents for Request # 2016-FEFO-00443. Due date: April 21,

2016

Please see a new FOIA task for FEMA attached.

Please review and provide a response, which includes any responsive documents and the signed/completed Suspense Tracker and Fee Schedule (aka Cost Sheet), no later than COB 4/21/2016.

Please Note: If your component does not maintain responsive records regarding this FOIA request, please advise us immediately. In addition, please advise us if there are any additional FEMA components you believe maintains additional records responsive to this request.

Thank you for your assistance.

Christopher Hawkins
(202) 646-3250
Disclosure Branch (FOIA)
Mission Support Bureau, OCAO, RMD
U.S. Department of Homeland Security
Federal Emergency Management Agency

From: Slaten, Emily

Sent: 12 May 2016 17:13:56 +0000

To: Hawkins, Christopher

Subject: Automatic reply: (Hot) Follow-up for FEMA FOIA 2014-FEFO-00443

Thank you for your message! I'm currently in training and will have only sporadic access to email until Monday, May 16. If your concerns are urgent, please reach out to Mark.Tinsman@fema.dhs.gov.

Have a great day!

From:

Presley, Paula

Sent:

29 Apr 2016 08:49:44 -0400

To: Cc:

Neuschaefer, Eric

Hill, Kevin (CTR)

Subject:

2014-FEFO-00443

Attachments:

14-00443 MODIFIED (b)(6)

Request.pdf, FOIA Request - ARC Sandy Docs

101512-060113.xlsx

Morning Eric,

Could I scratch around in your brain and ask your assistance please?

This is the

case with ProPublica

This has already been tasked to RII, IA, PA, OCIO, Voluntary Liaison group and Mass Care which directly associated with the Red Cross and/or are the liaisons in FEMA.

Responses from everyoneand just received the below message with excel spreadsheet from Mass Care....

Is it safe to say to Mass Care.....provide us with everything and we will weed out what is not needed?

Paula,

Please see the attached. I have actually not been involved with a FOIA where we actually produced any quantity of documents other than a single report which provided specifically sought data. I find myself when reviewing the Suspense Tracker that was sent, not sure how to complete it, and I don't feel qualified to determine what among the documents we located on our network drive that would be appropriate to release. So after you review the attached spreadsheet, if you could advise what documents / files you feel we should provide we will gladly prepare a folder of those files which could be transferred to another drive, or if directed we will print out the material; although, not all the documents will likely print cleanly on our system printers supplied with 8x11, or 8x14 paper.

Standing by for further direction.

Mark

Paula Presley Program Specialist Disclosure Branch (FOIA Office) Records Management Division Federal Emergency Management Agency US Department of Homeland Security Office - 202-212-5877 Mobile - 202-320-0187 Paula.presley@fema.dhs.gov

FEB 2 1 2014

modified on 02/25/14

Cook, Connie 2014 - FEFO - 00443

(b)(b)

From:

Sent:

Tuesday, February 25, 2014 11:13 AM

To:

FEMA-FOIA

Subject: Attachments: updated FOIA request FOIA to fema for ARC .docx

Connie — following up on our call just now. I am attaching a new request. This request replaces request 443.

Thanks.

(b)(6)

Reporter

ProPublica

(b)(6) Dpropublica.org

PGP



February 25, 2014

FEMA FOIA Office Records Management/Disclosure Branch 1800 S. Bell St., Fourth Floor, Mail Stop 3005 Arlington, VA 22202

E-mail: FEMA-FOIA@dhs.gov.

FOIA REQUEST

Dear FOIA Officer:

Pursuant to the federal Freedom of Information Act, 5 U.S.C. § 552, I request access to and copies of

* all records from the Office of the Administrator or the Office of the Office of Response and Recovery, dated between October 15, 2012, and June 1, 2013, mentioning the American Red Cross in the context of the response to Superstorm Sandy. This request includes but is not limited to emails or other communications between FEMA officials and officials of the American Red Cross related to the response to Superstorm Sandy.

I would like to receive the information in the following format: electronic.

As a representative of the news media I am only required to pay for the direct cost of duplication after the first 100 pages. Through this request, I am gathering information on the American Red Cross and its relationship with FEMA that is of current interest to the public because of the lingering effects of Superstorm Sandy on tens of thousands of citizens, and persistent questions about the Red Cross' use of donated dollars in disaster relief. This information is being sought on behalf of ProPublica for dissemination to the general public.

Please waive any applicable fees. Release of the information is in the public interest because it will contribute significantly to public understanding of government operations and activities, including the response to Sandy and the fates of billions of taxpayer dollars and donations.

If my request is denied in whole or part, I ask that you justify all deletions by reference to specific exemptions of the act. I will also expect you to release all segregable portions of otherwise exempt material. I, of course, reserve the right to appeal your decision to withhold any information or to deny a waiver of fees.

As I am making this request as a journalist and this information is of timely value, I would appreciate your communicating with me by telephone, rather than by mail, if you have questions regarding this request.

I look forward to your reply within 20 business days, as the statute requires.

Thank you for your assistance.

ProPublica
One Exchange Plaza, 55 Broadway
23rd Floor
New York, NY 10006
Phone (b)(6)

@propublica.org

Sincerely,

Email (b)(6)

From: Robinson, Pearlene

Sent: 18 Feb 2016 13:44:24 -0500

To: Neuschaefer, Eric Cc: Cochran, Terry

Subject: FEMA FOIA Request 2014-FEFO-00443

Hi Eric,

RE: FOIA 2014-FEFO-00443

Please provide the status of this FOIA Request. It is assigned to you in FOIA Xpress.

Thanks

Pearlene Robinson
Management Analyst
Disclosure Branch (FOIA)
Records Management Division
Mission Support
Office of the Chief Administrative Officer
Federal Emergency Management Agency
(202) 646-5797 (office)
(202) 276-1771 (mobile)
pearlene.robinson@fema.dhs.gov

From: Neuschaefer, Eric

Sent: 29 Apr 2016 09:03:44 -0400

To: Presley, Paula
Cc: Hill, Kevin (CTR)

Subject: RE: 2014-FEFO-00443

Hi Paula,

Please let Mass Care know that it is difficult to determine what documents are responsive without looking at the file in their entirety. We will need access to all of the records identified in the spreadsheet. Our office with determine responsiveness and review for any withholdings.

Thank you,

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655

Main FOIA: 202-343-1743 Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

This is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this in error, please reply immediately to the sender and delete this message. Thank you.

From: Presley, Paula

Sent: Friday, April 29, 2016 8:50 AM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov>
Cc: Hill, Kevin (CTR) <kevin.hill@associates.hq.dhs.gov>

Subject: 2014-FEFO-00443

Morning Eric,

Could I scratch around in your brain and ask your assistance please?

This is the (b)(6) case with ProPublica

This has already been tasked to RII, IA, PA, OCIO, Voluntary Liaison group and Mass Care which directly associated with the Red Cross and/or are the liaisons in FEMA.

Responses from everyoneand just received the below message with excel spreadsheet from Mass Care....

<u>Is it safe to say to Mass Care.....provide us with everything and we will weed out what is not needed?</u>

Paula,

Please see the attached. I have actually not been involved with a FOIA where we actually produced any quantity of documents other than a single report which provided specifically sought data. I find myself when reviewing the Suspense Tracker that was sent, not sure how to complete it, and I don't feel qualified to determine what among the documents we located on our network drive that would be appropriate to release. So after you review the attached spreadsheet, if you could advise what documents / files you feel we should provide we will gladly prepare a folder of those files which could be transferred to another drive, or if directed we will print out the material; although, not all the documents will likely print cleanly on our system printers supplied with 8x11, or 8x14 paper.

Standing by for further direction.

Mark

Paula Presley
Program Specialist
Disclosure Branch (FOIA Office)
Records Management Division
Federal Emergency Management Agency
US Department of Homeland Security
Office — 202-212-5877
Mobile - 202-320-0187
Paula.presley@fema.dhs.gov

From: Neuschaefer, Eric

Sent: 18 Feb 2016 13:51:12 -0500

To: Robinson, Pearlene
Cc: Cochran, Terry

Subject: RE: FEMA FOIA Request 2014-FEFO-00443

Hi Pearlene,

According to emails in the correspondence log, FEMA still has open search taskers with ORR-PA.

Thanks,

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Main FOIA: 202-343-1743

Main FOIA: 202-343-17 Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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From: Robinson, Pearlene

Sent: Thursday, February 18, 2016 1:44 PM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov>
Cc: Cochran, Terry <terry.cochran@fema.dhs.gov>
Subject: FEMA FOIA Request 2014-FEFO-00443

Hi Eric,

RE: FOIA 2014-FEFO-00443

Please provide the status of this FOIA Request. It is assigned to you in FOIA Xpress.

Thanks

Pearlene Robinson Management Analyst Disclosure Branch (FOIA) Records Management Division
Mission Support
Office of the Chief Administrative Officer
Federal Emergency Management Agency
(202) 646-5797 (office)
(202) 276-1771 (mobile)
pearlene.robinson@fema.dhs.gov

From:

Robinson, Pearlene

Sent:

18 Feb 2016 13:52:03 -0500

To: Cc: Neuschaefer, Eric

CC:

Cochran, Terry

Subject:

RE: FEMA FOIA Request 2014-FEFO-00443

Thanks Eric

Pearlene Robinson
Management Analyst
Disclosure Branch (FOIA)
Records Management Division
Mission Support
Office of the Chief Administrative Officer
Federal Emergency Management Agency
(202) 646-5797 (office)
(202) 276-1771 (mobile)
pearlene.robinson@fema.dhs.gov

From: Neuschaefer, Eric

Sent: Thursday, February 18, 2016 1:51 PM

To: Robinson, Pearlene **Cc:** Cochran, Terry

Subject: RE: FEMA FOIA Request 2014-FEFO-00443

Hi Pearlene,

According to emails in the correspondence log, FEMA still has open search taskers with ORR-PA.

Thanks,

Eric Neuschaefer Government Information Specialist Privacy Office U.S. Department of Homeland Security 245 Murray Lane, SW, Mail Stop 0655 Washington, DC 20528-0655 Main FOIA: 202-343-1743

Direct: 202-343-1757 Fax: 202-343-4011

eric.neuschaefer@hq.dhs.gov

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From: Robinson, Pearlene

Sent: Thursday, February 18, 2016 1:44 PM

To: Neuschaefer, Eric <eric.neuschaefer@hq.dhs.gov>
Cc: Cochran, Terry <terry.cochran@fema.dhs.gov>
Subject: FEMA FOIA Request 2014-FEFO-00443

Hi Eric,

RE: FOIA 2014-FEFO-00443

Please provide the status of this FOIA Request. It is assigned to you in FOIA Xpress.

Thanks

Pearlene Robinson
Management Analyst
Disclosure Branch (FOIA)
Records Management Division
Mission Support
Office of the Chief Administrative Officer
Federal Emergency Management Agency
(202) 646-5797 (office)
(202) 276-1771 (mobile)
pearlene.robinson@fema.dhs.gov

From: Hawkins, Christopher

Sent: 25 Sep 2013 18:52:18 +0000

To: Cook, Connie

Cc: Jankowski, Roman; Disclosure-Unit-TeamB

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Hello Connie,

I'm just checking to see if the requester was acknowledged.

From: Hawkins, Christopher

Sent: Tuesday, September 24, 2013 5:16 PM

To: Cook, Connie

Cc: Jankowski, Roman; Hawkins, Christopher; Disclosure-Unit-TeamB Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

We're currently still processing the request. We have tasked another component (OCIO) with this request. We have provided that component with a fee schedule that will have to be completed. We will let the requester know the results of the fee schedule upon its completion and return.

From: Hawkins, Christopher

Sent: Tuesday, September 24, 2013 4:24 PM

To: Cook, Connie

Cc: Disclosure-Unit-TeamB; Hawkins, Christopher

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Hello Connie,

PLEASE acknowledge this requester as soon as possible. Thanks.

From: (b)(6) @gmail.com]
Sent: Tuesday, September 24, 2013 3:43 PM

To

From: Jankowski, Roman

Sent: 26 Sep 2013 20:48:08 +0000

To: Hawkins, Christopher
Cc: Disclosure-Unit-TeamB

Subject: FW: FOIA Case 2013-FEFO-00816

FYI

Roman Jankowski

FOIA Team Lead

Disclosure Branch (FOIA)

Mission Support Bureau, OCAO, RMD

U.S. Department of Homeland Security

Federal Emergency Management Agency

Office: 202-646-4541

Mobile: 202-716-8977

From: Jankowski, Roman

Sent: Thursday, September 26, 2013 4:44 PM

To: (6)(6)

Subject: RE: FOIA Case 2013-FEFO-00816

Hello Mr. (b)(6)

I am trying to task FEMA OCIO for a FOIA request, but I am not sure who to task. We usually task OCIO ExecSec, but they state we should task FEMA OCIO Instead (below). Who in OCIO should I task for this request? I appreciate any help you can provide.

Roman Jankowski

FOIA Team Lead

Disclosure Branch (FOIA)

Mission Support Bureau, OCAO, RMD

U.S. Department of Homeland Security

Federal Emergency Management Agency

Office: 202-646-4541

Mobile: 202-716-8977

From: OCIO ExecSec

Sent: Wednesday, September 25, 2013 4:13 PM

To: Jankowski, Roman

From:

Jankowski, Roman

Sent:

26 Sep 2013 20:52:07 +0000

To:

Hawkins, Christopher

Cc:

Disclosure-Unit-TeamB

Subject:

FW: FOIA Case 2013-FEFO-00816

Please Task James Orchard James. Orchard@fema.dhs.gov with this OCIO request.

Roman Jankowski

FOIA Team Lead

Disclosure Branch (FOIA)

Mission Support Bureau, OCAO, RMD

U.S. Department of Homeland Security

Federal Emergency Management Agency

Office: 202-646-4541

Mobile: 202-716-8977

From (6)(6)

Sent: Thursday, September 26, 2013 4:50 PM

To: Jankowski, Roman Cc: Orchard, James

Subject: RE: FOIA Case 2013-FEFO-00816

Good afternoon Mr. Jankowski,

James Orchard, CC-ed on this message, is you best contact regarding FOIA taskings for the FEMA OCIO front office.

Thanks,

(b)(6)

Sent from my IFEMA mobile device.

----Original Message-----From: Jankowski, Roman

Sent: Thursday, September 26, 2013 04:43 PM Eastern Standard Time To:

Subject: RE: FOIA Case 2013-FEFO-00816

Hello Mr (h)(6)

I am trying to task FEMA OCIO for a FOIA request, but I am not sure who to task. We usually task

Hawkins, Christopher From: Sent: 13 Jul 2015 15:40:44 +0000 Booker-Kasper, Monique (Monique.Booker-Kasper@fema.dhs.gov) To: Cc: Hawkins, Christopher; Disclosure-Unit-TeamD Subject: FW: Follow-up 2013-FEFO-00816 Documents with OCC 7/13/2015 Monique, Below is the response of Jennifer Robinson (GPD) regarding the location of responsive documents. Per instruction, OCC is not to be tasked. Christopher Hawkins (202) 646-3250 FEMA FOIA Disclosure Branch 500 C Street, SW Washington, D.C. 20472 From: Robinson, Jennifer Sent: Tuesday, June 23, 2015 8:47 AM To: Hawkins, Christopher Subject: RE: Follow-up 2013-FEFO-00816 Christopher, Fon Muttamara and Mary Nicholson from Mt. Weather has worked this case. Follow up with Fon. Thanks,

Jennifer Robinson

Grant Programs Directorate

800 K Street, NW

Washington, DC 20472

Room 1207

202-786-9809

202-306-6220 - BB

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Tuesday, June 23, 2015 8:20 AM

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamD; Lymus, Stacey Subject: Follow-up 2013-FEFO-00816

Request for Documents for Request # 2013-FEFO-00816. Due date:

From: Hawkins, Christopher Sent: 13 Jul 2015 15:40:44 +0000 To: Booker-Kasper, Monique Cc: Hawkins, Christopher; Disclosure-Unit-TeamD Subject: FW: Follow-up 2013-FEFO-00816 Documents with OCC 7/13/2015 Monique, Below is the response of Jennifer Robinson (GPD) regarding the location of responsive documents. Per instruction, OCC is not to be tasked. Christopher Hawkins (202) 646-3250 FEMA FOIA Disclosure Branch 500 C Street, SW Washington, D.C. 20472 From: Robinson, Jennifer Sent: Tuesday, June 23, 2015 8:47 AM To: Hawkins, Christopher Subject: RE: Follow-up 2013-FEFO-00816 Christopher, Fon Muttamara and Mary Nicholson from Mt. Weather has worked this case. Follow up with Fon. Thanks,

Jennifer Robinson

Grant Programs Directorate

800 K Street, NW

Washington, DC 20472

Room 1207

202-786-9809

202-306-6220 - BB

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Tuesday, June 23, 2015 8:20 AM

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamD; Lymus, Stacey Subject: Follow-up 2013-FEFO-00816

Request for Documents for Request # 2013-FEFO-00816. Due date:

From: Hawkins, Christopher

Sent: 14 Aug 2013 18:18:24 +0000

To: Cook, Connie

Cc: Hawkins, Christopher; Disclosure-Unit-TeamB; Cochran, Terry; Booker-

Kasper, Monique

Subject: FW: Status Inquiry Continued FFW: PERFECTED FOIA Re: 00816(10)(6)

Ack. - FOIA REQUEST: W. Ross Ashley III FEMA Grants Program Directorate Work Products

Attachments: @

Good Afternoon Connie,

FEFO 00816:

You appear as the Primary in FOIAXpress for this case. Please provide a status update to the requester. The contact information is given below. Please inform us all once you've completed contact. Thanks

From: FEMA-FOIA

Sent: Wednesday, August 14, 2013 11:58 AM

To: Hawkins, Christopher

Cc: FEMA-FOIA

Subject: Status Inquiry Continued FFW: PERFECTED FOIA Re: 00816 (1996) Ack. -

FOIA REQUEST: W. Ross Ashley III FEMA Grants Program Directorate Work

Products

Chris,

Same status inquiry sent a moment ago.

Connie

Connie R. Cook

Sr. Analyst, Disclosure Branch (FOIA)

Department of Homeland Security

Federal Emergency Management Agency

Mission Support Bureau

Records Management Division

(202) 212-5283 Desk

(202) 294-2319 Blackberry

connie.cook@dhs.gov

Subject: PERFECTED F

From:

(b)(6)

Sent:

19 Sep 2013 19:47:27 +0000

To:

Hawkins, Christopher

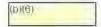
Subject:

Re: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

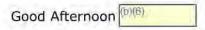
Christopher,

I will get back with you on this next week (the week of September 23).

Thanks,



On Wed, Sep 18, 2013 at 11:28 AM, Hawkins, Christopher < Christopher. Hawkins@fema.dhs.gov > wrote:



Per your request, I am writing to you in order to again ask you to narrow the scope of your FOIA request (2013-FEFO-00816) to the Federal Emergency Management Agency following our telephone conversation this afternoon. The agency component tasked with providing the responsive documents to your request has contacted this office to express the voluminous nature of responsive records being sought. Therefore, you are being asked to cite specifically the best way you can the documents you desire in order that these records may be retrieved with more immediate accuracy.

We apologize for any inconvenience, but simply wish to express our need of your cooperation in order to proceed with a more successful search.

Thank You,

From: Barnes, Mary

Sent: 3 Aug 2015 19:27:17 +0000 **To:** Hawkins, Christopher

Subject: RE: FEMA FOIA 2014-00816 Region IV Response

Hi Christopher,

The email I gave dated March 24, 2011 is the update.

From: Hawkins, Christopher

Sent: Monday, August 03, 2015 3:20 PM

To: Barnes, Mary

Subject: RE: FEMA FOIA 2014-00816 Region IV Response

Hello Mary,

Please attach the update received by email from the Florida State Watch Center if this is all that Region IV has.

Christopher Hawkins Management Analyst FEMA FOIA Disclosure Branch HQ/OCAO/MS/RMD/DB US Department of Homeland Security

Christopher.Hawkins@fema.dhs.gov

Office: (202) 646-3250

FOIA Help Desk: (202) 646-3323

From: Barnes, Mary

Sent: Monday, August 03, 2015 2:24 PM

To: Hawkins, Christopher

Cc: Barnes, Mary

Subject: RE: FEMA FOIA 2014-00816 Region IV Response

Hello Christopher,

I realize now when we spoke I was referencing another case. The attached email and the below email is the response for this request. Region IV RRCC (Watch Center) received an update by email from the Florida Sta

From: Robinson, Jennifer

Sent: 28 Oct 2013 16:57:01 +0000

To: Hawkins, Christopher

Subject: RE: FOIA 2013-FEFO-00816 --Follow Up to Telephone Call October 28,

2013

Hey Chris,

I did get this one and it is currently in processing with IT Security. I checked on it last week and there wasn't any information available to send back thus far. I will check on the progress again on Wednesday.

From: Hawkins, Christopher

Sent: Monday, October 28, 2013 11:02 AM

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamB; Hawkins, Christopher; Jankowski, Roman

Subject: FOIA 2013-FEFO-00816 --Follow Up to Telephone Call October 28, 2013

Good Morning Jennifer.

Here is the needed information (contained within the above attachments) to process FOIA 2013-FEFO-00816 per our telephone conversation earlier this morning.

Thanks

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

BB: (202) 802-2458

From: Hawkins, Christopher

Sent: 28 Oct 2013 17:01:50 +0000

To: Robinson, Jennifer
Cc: Disclosure-Unit-TeamB

Subject: RE: FOIA 2013-FEFO-00816 --Follow Up to Telephone Call October 28,

2013

Thank You, Jennifer. Much appreciated.

From: Robinson, Jennifer

Sent: Monday, October 28, 2013 12:57 PM

To: Hawkins, Christopher

Subject: RE: FOIA 2013-FEFO-00816 --Follow Up to Telephone Call October 28,

2013

Hey Chris,

I did get this one and it is currently in processing with IT Security. I checked on it last week and there wasn't any information available to send back thus far. I will check on the progress again on Wednesday.

From: Hawkins, Christopher

Sent: Monday, October 28, 2013 11:02 AM

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamB; Hawkins, Christopher; Jankowski, Roman

Subject: FOIA 2013-FEFO-00816 --Follow Up to Telephone Call October 28, 2013

Good Morning Jennifer.

Here is the needed information (contained within the above attachments) to process FOIA 2013-FEFO-00816 per our telephone conversation earlier this morning.

Thanks

Christopher R. Hawkins, Management Analyst

Records Management Div

From: Robinson, Jennifer

Sent: 11 Sep 2013 19:54:18 +0000

To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00816 New Task

Hi Christopher,

I put out a request to our help desk, but more than likely, those records are no longer available. I will keep you informed with my findings.

Thanks,

Jennifer Robinson

Grant Programs Directorate

Room 1207

Office: 202-786-9431

BB: 202-306-6220

From: Hawkins, Christopher

Sent: Friday, September 06, 2013 3:38 PM

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamB; Lymus, Stacey; Hawkins, Christopher

Subject: FOIA Case 2013-FEFO-00816 New Task

Request for Documents for Request # '2013-FEFO-00816'. Due date: September 13, 2013.

Good Afternoon Jennifer,

Attached is a new FOIA task for 2013-FEFO-00816.

Please review and provide a response, which includes any responsive documents and the signed/completed Suspense Tracker and Fee Schedule (aka Cost Sheet), no later than COB September 13, 2013.

Please return all completed documents (whether responsive records are found or not) to the FEMA ${\sf FOI}$

From: Hawkins, Christopher

Sent: 11 Sep 2013 20:01:44 +0000

To: Robinson, Jennifer

Cc: Jankowski, Roman;Disclosure-Unit-TeamB

Subject: RE: FOIA Case 2013-FEFO-00816 New Task

Thank you and have a good evening.

From: Robinson, Jennifer

Sent: Wednesday, September 11, 2013 3:54 PM

To: Hawkins, Christopher

Subject: RE: FOIA Case 2013-FEFO-00816 New Task

Hi Christopher,

I put out a request to our help desk, but more than likely, those records are no longer available. I will keep you informed with my findings.

Thanks,

Jennifer Robinson

Grant Programs Directorate

Room 1207

Office: 202-786-9431

BB: 202-306-6220

From: Hawkins, Christopher

Sent: Friday, September 06, 2013 3:38 PM

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamB; Lymus, Stacey; Hawkins, Christopher

Subject: FOIA Case 2013-FEFO-00816 New Task

Request for Documents for Request # '2013-FEFO-00816'. Due date: September 13, 2013.

Good Afternoon Jennifer,

Attached is a new FOIA task for 2013-FEFO-00816.

Please review and provide a response, which includes any responsive documents and the signed/completed

From: Nicholson, Mary

Sent: 18 Aug 2015 12:00:50 +0000

To: Hawkins, Christopher
Cc: Disclosure-Unit-TeamD

Subject: RE: Follow-up 2013-FEFO-00816

Attachments: @

Good Morning

Attached is the original signed tracker and the email to James Orchard in regards to the FOIA search.

V/r

Mary Nicholson

DHS/FEMA

OCIO-IT-SD-MS

Legacy Exchange Administrator

(w) 540.542.4024

© 540.645.1816

mary.nicholson@fema.dhs.gov

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Tuesday, August 18, 2015 7:27 AM

To: Nicholson, Mary

Cc: Disclosure-Unit-TeamD

Subject: Follow-up 2013-FEFO-00816

Request for Documents for Request # 2013-FEFO-00816. Due date: August 25, 2015

Good Morning Ms. Nicholson,

The Disclosure Branch is in need of the responsive documents for a Freedom of Information Act request. I have been informed by Jennifer Robinson of the Grant

Programs Directorate that you and Fon Muttamara have worked FOIA case 2013-FEFO-00816. Please forward the responsive documents and a signed suspense tracker as soon as possible. A suspense tracker has been included for your

From: Barnes, Mary

Sent: 13 Jul 2015 20:53:06 +0000

To: Hawkins, Christopher

Cc: Disclosure-Unit-TeamD

Subject: RE: Follow-up 2014-FEFO-00816

No Suspense Tracker received or request letter. Please send complete request package.

Regards,

Mary Barnes/Mission Support

RIV Records Management/FOIA POC

770-220-5482

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Monday, July 13, 2015 7:56 AM

To: Barnes, Mary

Cc: Disclosure-Unit-TeamD

Subject: Follow-up 2014-FEFO-00816

Request for Documents for Request # 2014-FEFO-00816. Due date: July 20, 2015

Good Morning,

This is in follow-up to FOIA 2014-FEFO-00816. Please provide responsive documents and/or a complete and signed suspense tracker as soon as possible.

Thank you for your assistance.

Christopher Hawkins (202) 646-3250 Disclosure Branch (FOIA) Mission Support Bureau, OCAO, RMD U.S. Department of Homeland Security Federal Emergency Management Agency

Hawkins, Christopher From: Sent: 13 Jul 2015 20:59:28 +0000 Barnes, Mary To: Cc: Hawkins, Christopher Bcc: Booker-Kasper, Monique Subject: RE: Follow-up 2014-FEFO-00816 Attachments: Good Afternoon Mary, This was a follow-up message. The Disclosure Branch previously sent the suspense tracker and requester letter. I will do so again. Thank you for your dedication and assistance. Christopher Hawkins (202) 646-3250 FEMA FOIA Disclosure Branch 500 C Street, SW Washington, D.C. 20472 From: Barnes, Mary Sent: Monday, July 13, 2015 4:53 PM To: Hawkins, Christopher Cc: Disclosure-Unit-TeamD Subject: RE: Follow-up 2014-FEFO-00816 No Suspense Tracker received or request letter. Please send complete request package. Regards,

Mary Barnes/Mission Support

RIV Records Management/FOIA POC

770-220-5482

From: Hawkins, Christopher [mailto:christopher.hawkins@fema.dhs.gov]

Sent: Monday, July 13, 2015 7:56 AM

To: Barnes, Mary

Cc: Disclosure-Unit-TeamD

Subject: Follow-up 2014-FEFO-00816

Request for Documents for Request # 2014-FEFO-00816. Due date: July 20, 2015

Good Morn

From: Jankowski, Roman

Sent: 6 Sep 2013 19:21:17 +0000

To: Hawkins, Christopher

Subject: Request Assignment (2013-FEFO-00816)

Details :

Request Type : FEMA FOIA

Requested By : (b)(6)

Requested Date: 07/02/2013 Primary User: Jankowski, Roman

Notes:

From: FEMA-FOIA

Sent: 14 Aug 2013 15:58:15 +0000

To: Hawkins, Christopher

Cc: FEMA-FOIA

Subject: Status Inquiry Continued FFW: PERFECTED FOIA Re: 00816(b)(6) Ack. -

FOIA REQUEST: W. Ross Ashley III FEMA Grants Program Directorate Work Products

Attachments: @

Chris,

Same status inquiry sent a moment ago.

Connie

Connie R. Cook

Sr. Analyst, Disclosure Branch (FOIA)

Department of Homeland Security

Federal Emergency Management Agency

Mission Support Bureau

Records Management Division

(202) 212-5283 Desk

(202) 294-2319 Blackberry

connie.cook@dhs.gov

From: (b)(6) @yahoo.com]

Sent: Monday, August 12, 2013 1:52 PM

To: FEMA-FOIA

Subject: PERFECTED FOIA Re; 00816 (b)(6) Ack. - FOIA REQUEST: W. Ross

Ashley III FEMA Grants Program Directorate Work Products

FEMA Disclosure Branch,

On July 15 I received an acknowledgement letter from you, pertaining to my July 2, 2013 FOIA (2013-FEFO-00816). This acknowledgement letter stated that my request did not clearly identify records sought. I have addressed this issue with the attached perfected FOIA.

I ask that you to notify me to acknowledge receipt of this perfected FOIA. I also ask that you provide me with an esti

From: Hawkins, Christopher

Sent: 26 Sep 2013 20:13:59 +0000

To: Jankowski, Roman

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher

Subject: 2013-FEFO-00816 September 26, 2013

Roman,

I have just spoken to requester, (b)(6) over the telephone. As you instructed, I attempted to explain the status of his request (FEFO-00816). Before I could complete the sentence, he began insisting that every communication we give him be done so in writing. Let's hope he is satisfied.

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

BB: (202) 802-2458

Sent: 26 Sep 2013 20:13:59 +0000

To: Jankowski, Roman

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher

Subject: 2013-FEFO-00816 September 26, 2013

Roman,

I have just spoken to requester, over the telephone. As you instructed, I attempted to explain the status of his request (FEFO-00816). Before I could complete the sentence, he began insisting that every communication we give him be done so in writing. Let's hope he is satisfied.

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

Sent: 15 Nov 2013 17:03:51 +0000

To: Disclosure-Unit-TeamB

Cc: Disclosure-Unit-TeamB;Jankowski, Roman

Subject: 2013-FEFO-00816

2013-FEFO-00816

The Disclosure Branch has received responsive documents which have been placed on the R Drive. We're unable to upload to the FX Document Manager & Review Log at this time. Roman is attempting to obtain conversion software. Per his instruction, I am putting the FX uploading process on hold before I can forward this case.

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

From: Jankowski, Roman

Sent: 6 Sep 2013 19:08:38 +0000 **To:** Hawkins, Christopher

Cc: Cochran, Terry;Booker-Kasper, Monique

Subject: Assigning of 2013-FEFO-00816

Chris, I am assigning the above request to you.

Roman Jankowski

FOIA Team Lead

Disclosure Branch (FOIA)

Mission Support Bureau, OCAO, RMD

U.S. Department of Homeland Security

Federal Emergency Management Agency

Office: 202-646-4541

Mobile: 202-716-8977

From: Presley, Paula

Sent: 2 Dec 2015 16:43:39 +0000

To: Hawkins, Christopher

Cc: Booker-Kasper, Monique

Subject: DHS files in file room

2013-fefo-00816 - Looking for OCIO responsive documents on CD

2013-fefo-00838 - Looking for OCIO responsive documents on CD

2013-fefo-00841 - Looking for OCIO responsive documents on CD

Paula Presley

Program Specialist

Disclosure Branch (FOIA Office) Records Management Division Federal Emergency Management Agency US Department of Homeland Security

Office - 202-212-5877

Mobile - 202-320-0187

Paula.presley@fema.dhs.gov <mailto:Paula.presley@fema.dhs.gov>

From: Hawkins, Christopher **Sent:** 5 Feb 2015 21:38:44 +0000

To: Booker-Kasper, Monique (Monique.Booker-Kasper@fema.dhs.gov)

Cc: Disclosure-Unit-TeamD;Jankowski, Roman

(roman.jankowski@fema.dhs.gov)

Subject: FEMA FOIA 2013-FEFO-00816 PST Files 2/5/2015

Good Afternoon Monique,

OCIO has provided responsive documents on compact disc. These are PST Files. Both, Roman and I together tried with a great deal of effort to get this case uploaded. We met with failure.

The frustration is having responsive documents and not being able to access them.

Christopher Hawkins
Management Analyst
Disclosure Branch (FOIA Office)
Records Management Division
Federal Emergency Management Agency
US Department of Homeland Security

Christopher.Hawkins@fema.dhs.gov

Office: (202) 646-3250

FOIA Help Desk: (202) 646-3323

Hawkins, Christopher From:

18 Sep 2013 17:28:07 +0000 Sent: @gmail.com

To:

Cc: Disclosure-Unit-TeamB; Jankowski, Roman; Hawkins, Christopher

Subject: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Good Afternoon (b)(6)

Per your request, I am writing to you in order to again ask you to narrow the scope of your FOIA request (2013-FEFO-00816) to the Federal Emergency Management Agency following our telephone conversation this afternoon. The agency component tasked with providing the responsive documents to your request has contacted this office to express the voluminous nature of responsive records being sought. Therefore, you are being asked to cite specifically the best way you can the documents you desire in order that these records may be retrieved with more immediate accuracy.

We apologize for any inconvenience, but simply wish to express our need of your cooperation in order to proceed with a more successful search.

Thank You,

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

Sent: 18 Sep 2013 17:28:07 +0000

To: (b)(6) @gmail.com

Cc: Disclosure-Unit-TeamB;Jankowski, Roman;Hawkins, Christopher

Subject: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Good Afternoon (b)(6)

Per your request, I am writing to you in order to again ask you to narrow the scope of your FOIA request (2013-FEFO-00816) to the Federal Emergency Management Agency following our telephone conversation this afternoon. The agency component tasked with providing the responsive documents to your request has contacted this office to express the voluminous nature of responsive records being sought. Therefore, you are being asked to cite specifically the best way you can the documents you desire in order that these records may be retrieved with more immediate accuracy.

We apologize for any inconvenience, but simply wish to express our need of your cooperation in order to proceed with a more successful search.

Thank You,

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

Sent: 28 Oct 2013 15:01:34 +0000

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher;Jankowski, Roman

Subject: FOIA 2013-FEFO-00816 --Follow Up to Telephone Call October 28, 2013

Attachments: @

Good Morning Jennifer.

Here is the needed information (contained within the above attachments) to process FOIA 2013-FEFO-00816 per our telephone conversation earlier this morning.

Thanks

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

 From:
 Hawkins, Christopher

 Sent:
 6 Sep 2013 19:38:15 +0000

To: Robinson, Jennifer

Cc: Disclosure-Unit-TeamB;Lymus, Stacey;Hawkins, Christopher

Subject: FOIA Case 2013-FEFO-00816 New Task

Attachments: @

Request for Documents for Request # '2013-FEFO-00816'. Due date: September 13, 2013.

Good Afternoon Jennifer,

Attached is a new FOIA task for 2013-FEFO-00816.

Please review and provide a response, which includes any responsive documents and the signed/completed Suspense Tracker and Fee Schedule (aka Cost Sheet), no later than COB September 13, 2013.

Please return all completed documents (whether responsive records are found or not) to the FEMA FOIA Disclosure Branch (1800 S. Bell Street, Mail Stop 3005, Arlington, Virginia) or FEMA-FOIA@fema.dhs.gov < mailto:FEMA-FOIA@fema.dhs.gov > .

Please Note: If your component does not maintain responsive records regarding this FOIA request, please advise us immediately. In addition, please advise us if there are any additional FEMA components you believe maintains additional records responsive to this request.

If you have any questions or concerns, please don't hesitate to contact the FOIA Disclosure Bran

Sent: 24 Sep 2013 20:58:43 +0000

To: OCIO ExecSec

Cc: Disclosure-Unit-TeamB;Jankowski, Roman;Hawkins, Christopher

Subject: FOIA Case 2013-FEFO-00816

Good Afternoon All Concerned,

The FEMA FOIA Disclosure Branch has just tasked case 2013-FEFO-00816 to your program office. If you should have any concerns or problems providing the responsive documents for this case, please contact Team Lead, Roman Jankowski immediately by email or phone at (202) 716-8977.

Thanks you for your cooperation,

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

Sent: 24 Sep 2013 20:58:43 +0000

To: OCIO ExecSec

Cc: Disclosure-Unit-TeamB;Jankowski, Roman;Hawkins, Christopher

Subject: FOIA Case 2013-FEFO-00816

Good Afternoon All Concerned,

The FEMA FOIA Disclosure Branch has just tasked case 2013-FEFO-00816 to your program office. If you should have any concerns or problems providing the responsive documents for this case, please contact Team Lead, Roman Jankowski immediately by email or phone at (202) 716-8977.

Thanks you for your cooperation,

Christopher R. Hawkins, Management Analyst

Records Management Division, Disclosure Branch

DHS/FEMA/MS/OCAO

Email: Christopher.hawkins@dhs.fema.gov

Office: (202)-646-3250

From: Cook, Connie

Sent: 26 Sep 2013 18:15:24 +0000

To: Hawkins, Christopher
Cc: Disclosure-Unit-TeamB

Subject: Follow-up: RE: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Attachments: @

Chris,

Please note the modified version of the request (attached), if you had not already.

Thanks.

Connie

Connie R. Cook

Sr. Analyst, Disclosure Branch (FOIA)

Department of Homeland Security

Federal Emergency Management Agency

Mission Support Bureau

Records Management Division

(202) 212-5283 Desk

(202) 294-2319 Blackberry

connie.cook@dhs.gov

From: Hawkins, Christopher

Sent: Wednesday, September 25, 2013 2:52 PM

To: Cook, Connie

Cc: Jankowski, Roman; Disclosure-Unit-TeamB

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Hello Connie,

I'm just checking to see if the requester was acknowledged.

From: Hawkins, Christopher

Sent: Tuesday, September 24, 2013 5:16 PM

To: Cook, Connie

Cc: Jankowski, Roman; Hawkins, Christopher; Disclosure-Unit-TeamB Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

We're currently still processing the request. We have tasked another

Sent: 24 Sep 2013 21:15:37 +0000

To: Cook, Connie

Cc: Jankowski, Roman; Hawkins, Christopher; Disclosure-Unit-TeamB

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

We're currently still processing the request. We have tasked another component (OCIO) with this request. We have provided that component with a fee schedule that will have to be completed. We will let the requester know the results of the fee schedule upon its completion and return.

From: Hawkins, Christopher

Sent: Tuesday, September 24, 2013 4:24 PM

To: Cook, Connie

Cc: Disclosure-Unit-TeamB; Hawkins, Christopher

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Hello Connie,

PLEASE acknowledge this requester as soon as possible. Thanks.

From: (b)(6) [mailto: (b)(6) @gmail.com]
Sent: Tuesday, September 24, 2013 3:43 PM

To: Hawkins, Christopher

Subject: Re: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Christopher,

I will not be further narrowing this request. This request has already been narrowed. I have assessed this situation and this request is perfectly reasonable. Should this request be rejected, I will appeal,

Sent: 24 Sep 2013 21:15:37 +0000

To: Cook, Connie

Cc: Jankowski, Roman; Hawkins, Christopher; Disclosure-Unit-TeamB

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

We're currently still processing the request. We have tasked another component (OCIO) with this request. We have provided that component with a fee schedule that will have to be completed. We will let the requester know the results of the fee schedule upon its completion and return.

From: Hawkins, Christopher

Sent: Tuesday, September 24, 2013 4:24 PM

To: Cook, Connie

Cc: Disclosure-Unit-TeamB; Hawkins, Christopher

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Hello Connie,

PLEASE acknowledge this requester as soon as possible. Thanks.

From: (b)(6) @gmail.com]
Sent: Tuesday, September 24, 2013 3:43 PM

To: Hawkins, Christopher

Subject: Re: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Christopher,

I will not be further narrowing this request. This request has already been narrowed. I have assessed this situation and this request is perfectly reasonable. Should this request be rejected, I will appeal,

Sent: 24 Sep 2013 20:23:32 +0000

To: Cook, Connie

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Hello Connie,

PLEASE acknowledge this requester as soon as possible. Thanks.

From: (b)(6) @gmail.com]
Sent: Tuesday, September 24, 2013 3:43 PM

To: Hawkins, Christopher

Subject: Re: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Christopher,

I will not be further narrowing this request. This request has already been narrowed. I have assessed this situation and this request is perfectly reasonable. Should this request be rejected, I will appeal, and-- if necessary-- I will commence litigation against FEMA for failure to comply with a lawful and reasonable FOIA request.

Please provide me with an estimate for this request's processing time. Also, I expect that you will acknowledge receipt of this response in writing.

Sincerely,

(b)(6)

On Wed, Sep 18, 2013 at 11:28 AM, Hawkins, Christopher <Christopher.Hawkins@fema.dhs.gov> wrote:

Good Afternoon (b)(6)

Per your request, I am writing to you in order to

Sent: 24 Sep 2013 20:23:32 +0000

To: Cook, Connie

Cc: Disclosure-Unit-TeamB;Hawkins, Christopher

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Hello Connie,

PLEASE acknowledge this requester as soon as possible. Thanks.

From: [mailto: [mailto: @gmail.com]
Sent: Tuesday, September 24, 2013 3:43 PM

To: Hawkins, Christopher

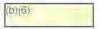
Subject: Re: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Christopher,

I will not be further narrowing this request. This request has already been narrowed. I have assessed this situation and this request is perfectly reasonable. Should this request be rejected, I will appeal, and-- if necessary-- I will commence litigation against FEMA for failure to comply with a lawful and reasonable FOIA request.

Please provide me with an estimate for this request's processing time. Also, I expect that you will acknowledge receipt of this response in writing.

Sincerely,



On Wed, Sep 18, 2013 at 11:28 AM, Hawkins, Christopher < Christopher. Hawkins@fema.dhs.gov > wrote:

Good Afternoon (6)(6)

Per your request, I am writing to you in order to

 Sent:
 19 Sep 2013 19:50:10 +0000

 To:
 Disclosure-Unit-TeamB

Cc: Jankowski, Roman

Subject: FW: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

From: (b)(6) [mailto:(b)(6) @gmail.com]
Sent: Thursday, September 19, 2013 3:47 PM

To: Hawkins, Christopher

Subject: Re: FEMA FOIA 2013-FEFO-00816 Narrowing the Scope

Christopher,

I will get back with you on this next week (the week of September 23).

Thanks,

(b)(6)

On Wed, Sep 18, 2013 at 11:28 AM, Hawkins, Christopher < Christopher. Hawkins@fema.dhs.gov > wrote:

Good Afternoon (h)(6)

Per your request, I am writing to you in order to again ask you to narrow the scope of your FOIA request (2013-FEFO-00816) to the Federal Emergency Management Agency following our telephone conversation this afternoon. The agency component tasked with providing the responsive documents to your request has contacted this office to express the voluminous nature of responsive records being sought. Therefore, you are being asked to cite specifically the best way you can the documents you desire in order that these records may be retrieved with mor