

BSA Protective Services Deep Dive

Summary: The Mission Support Council (MSC) met on May 10, 2018 to review and discuss the results of the Business Services Assessment (BSA) Deep Dive for the Office of Protective Services and proposed options.

The Office of Protective Services (OPS) is the focal point for policy formulation, oversight, coordination, and management of Agency physical security, intelligence, counterintelligence, counterterrorism, emergency management, continuity of operations, fire services, National Security, communications security (COMSEC), classified information security, personnel security, identity and credential management, electronic physical access management, insider threat, and protective services training programs.

- On September 12, 2017 the Protective Services BSA core team held their initial kick-off. The team down selected the deep dive areas to include: Adjudication, Identity Credentialing and Access Management (ICAM), National Security, Training, and Organizational Structure. Their focus was to analyze the effectiveness and efficiency of these business services and identify areas for optimization.
- Seven proposals, each with various options, were formulated based on the BSSC review of core team findings and observations, and distributed for consultation and concurrence to the Centers, Mission Directorates (MDs) and other stakeholders

The Mission Support Council made the following decisions after reviewing the presented assessment results, input from all NASA Centers, Mission Directorates and administrative staff offices and completing consultation with the recommender.

Decision: This Council met and reviewed seven (7) options and the proposed recommendation. These decisions are documented on the following pages. The Office of Protective Services (OPS) shall recommend an implementation plan to the MSC which details how these decisions will be implemented.

The MSC also endorsed the list of "just do it" items identified by the deep dive team and recommends prioritization by the AA for Protective Services.

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Decision 1: Structure and Organization

Council Decision:

As a part of the of the Mission Support Future Architecture Program (MAP) effort OPS must evaluate each of the functions within their business service area (HSPD-12, Suitability/Fitness, National Security adjudication and Foreign National International Visit Coordinator) and recommend which functions will remain local, which will become regionalized (how and where) and which will be consolidated or centralized (how and where).

Decision 2: Consolidate emergency management and fire services with OPS at the Center

Council Decision:

OPS is functionally responsible for Fire Services (Emergency Medical services, Fire Inspection, Fire Department response) and Emergency Management

This work does not include functions such as Authority Having Jurisdiction (AHJ), fire protection system design, construction, maintenance and inspection.

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Decision 3: Funding for Unique Services

Council Decision:

Through the PPBE process, SSMS CAM will develop a funding model that defines baseline services that are funded via Agency Management Operations (AMO) and those services that are mission specific and funded via pay for service by the Programs

Decision 4: Jurisdiction and Arrest Authority

Council Decision:

OPS will:

- 1) Consult with OGC regarding the Agency-wide interpretation of Federal Arrest and Firearms Authority. OGC will issue a final written legal opinion within 60 days.
- 2) As delegated by the NASA Administrator the OPS AA serves as the final decision authority regarding Agency-wide policy and implementation of Federal Arrest Authority
- 3) Establish and oversee Agency-led retrocessions of jurisdiction on NASA property as appropriate

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Decision 5: Protective Services Civil Servants Carrying Firearms

Council Decision:

- 1) OPS to determine which protective services civil servants are authorized to carry firearms
- 2) OPS to work with OHCM, OGC and OCHMO to develop a consistent policy for Protective Services civil servants carrying firearms to have mandatory physical and psychological testing requirements

Decision 6: Personnel Security Database

Council Decision:

As part of MAP, work with OCIO to Consolidate individual personnel security databases utilized by Centers, the NSSC and the CAF to record Suitability/Fitness adjudication and security information into a single Agency Adjudication Database System under the management of OPS

Decision 7: Electronic Physical Access Control System (EPACS)

Council Decision:

OPS must:

- 1) work with OCIO to develop a comprehensive EPACS future-state architecture that reduces system duplication across Centers while maintaining or improving overall system capabilities and reliability
- 2) as a part of the MAP effort, explore the feasibility of consolidating Agency and Center EPACS funding for systems and WYE support under OPS
- 3) in coordination with the Office of Procurement, develop a consistent acquisition approach/strategy for all NASA EPACS procurements including systems and contracted support services

BSA Protective Services Deep Dive**Decision execution responsibility**

J. Mahaley, AA OPS

Accountable for:

Oversight of the Office of Protective Services' implementation of the decisions in this memo.

Execution milestone**Milestone Date****Responsible Party**

Develop an integrated implementation plan for action 3,4,5 and present to the MSC.

August 2018

J. Mahaley, AA OPS

Decisions 1,2,6, and 7 will be implemented through the MAP project plan

TBD

J. Mahaley, AA OPS

After implementation plan approval, provide quarterly performance updates at the BPR until implementation is complete and approved by the AA.

Beginning January 2019

J. Mahaley, AA OPS

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Dec [Redacted] (b) (6)
K. Paquin, MSC Chair

Signatures represent concurrence that this decision was reached in compliance with Mission Support Council procedures, ownership of amplifying comments and joint council key stakeholders relative to the topic.

Signature	Amplifying Comments
[Redacted] (b) (6) S. Jurczyk, Acting AA	
[Redacted] (b) (6) T. Wilcutt, OSMA	
[Redacted] (b) (6) J. DeWit, OCFO	
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