

## Agency Shared Services Strategy II

**Summary:** The Mission Support Council (MSC) met on October 19, 2017 and evaluated options for a long-term shared services strategy for NASA that, in conjunction with other Agency mission support reform initiatives, will improve the quality and reduce the cost of mission support services across the Agency.

In the decision on November 3, 2016, the MSC directed the Mission Support Directorate (MSD) Associate Administrator to transition NSSC out of NASA to GSA or a “Performance-Based Organization” no earlier than 2020. In July 2017, a President’s Management Council decision made this strategy no longer supportable. NSSC was redirected with reassessing the five long-term shared services strategy options from November 2016, crafting a new decision package, and coordinating with the NSSC Governing Body members for review, comment, and recommendations.

On August 29, 2017, NSSC Governing Body members were requested to review and provide comments on the draft MSC decision package. All NSSC Governing Body members that responded to that request concurred with the implementation of Option 2 (Slide 14 of the Decision Package), which is the recommendation. Consulted stakeholders included the below:

- Office of Human Capital Management (OHCM)
- Office of Procurement (OP)
- Office of the Chief Information Officer (OCIO)
- Office of the Chief Financial Officer (OCFO)
- Center Associate Directors (ADs)
- Mission Directorates (MDs)

**Decision:** Based on this review, the Mission Support Council decided to accept Option 2 (Slide 5 of Decision Package), which results in the following:

- **Reversal** of the November 3, 2016 MSC decision to transition/divest the NSSC out of NASA to GSA or a “Performance-Based Organization” no earlier than 2020.
- **Approval** of a long-term Agency shared services strategy defined, as follows: “Consistent with Agency mission support reform initiative decisions, the Agency shall utilize NSSC capabilities to improve the quality and reduce the cost of mission support services across the Agency. The NSSC shall continue to seek out new NASA and non-NASA customers for NCCIPS (data center) in order to fully utilize available floor space, and provide no other NSSC services (outside of NCCIPS) to non-NASA customers.”

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Decider:

(b) (6)

K. Paquin, Acting DAA/MSA Chair

Signatures represent concurrence that this decision was reached in compliance with Mission Support Council procedures, and ownership of amplifying comments relative to the decision.

Signature

Amplifying Comments

(b) (6)

R. Lightfoot, AA

(b) (6)

A. Hunter, Acting CFO

(b) (6)

D. Tenney, Acting AA MSD

(b) (6)

T. Wilcutt, Chief S&MA

(b) (6)

R. Wynn, CIO

## Agency Shared Services Strategy II

Decision execution responsibility	Accountable for:
Daniel Tenney, Acting Associate Administrator, MSD	Implementing Agency Shared Services Strategy II

Execution milestone	Milestone Date	Responsible Party
No specific milestones noted in decision package		